

KANTAR

Hort Innovation

Understanding International
Consumer Demand

Fruit Category Report
2023

Hort
Innovation



This project has been prepared independently by Kantar for Hort Innovation and is funded through the Australian Government's Agricultural Trade and Market Access Cooperation (ATMAC) program with Hort Innovation levy contributions from the almond, apple & pear, avocado, blueberry, cherry, citrus, dried grape, fresh potato, lychee, macadamia, mango, melon, olive, onion, raspberry & blackberry, strawberry, summerfruits, sweet potato, table grape and vegetable industries.

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1.

Background and Objectives

The project context, objectives, approach
and methodologies

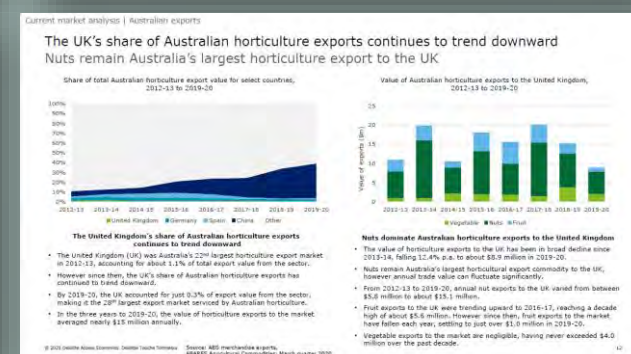
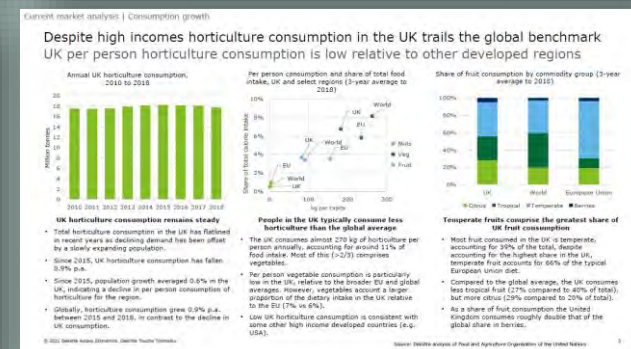
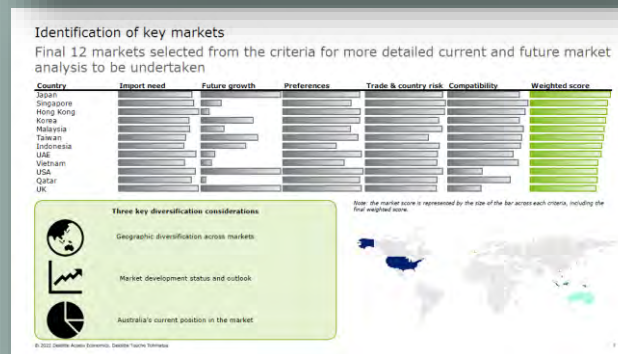
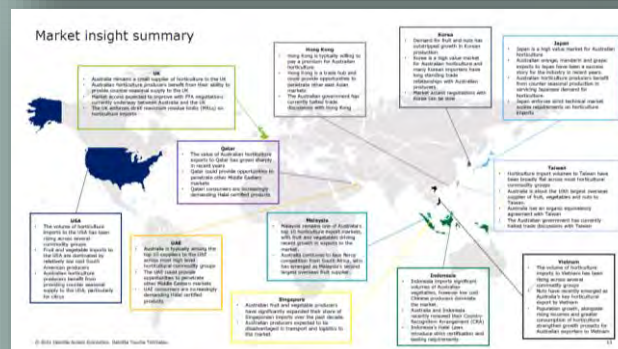
Background

- Addressing the disruptions of COVID-19 on Australia's ability to export, Hort Innovation proactively initiated and invested in several critical projects
- One of these projects, carried out by Deloitte, was designed to assess the opportunities to rapidly diversify and expand in export markets. They identified 13 markets that offer growth potential
- This project builds on these past programmes and is designed to provide an in-depth understanding of consumption in these critical markets, to identify export growth opportunities for commodities of interest



The Deloitte report

- The Summary Market Analysis report identified x12 markets for Australian export and ranked the markets based on import need, future growth, preferences, trade & country risk and compatibility
- The Market Analysis then dove into each markets' import potential, based on existing market sizes, trajectory and the competitive landscape
- This Kantar report builds on this analysis and provides the crucial consumer lens for the x12 markets. Furthermore, India has been included as a 13th additional market.





Central research question:

“How can Australian Horticultural Industries unlock growth by generating consumer demand for different categories across different international markets for today and tomorrow?”

Objectives

- The objective of this study is to provide a consumer-led perspective on the export opportunity of Australian horticulture
- It will unpack consumers attitudes and values, as well as their fresh produce shopping behaviour and how they consume fruits, vegetables and nuts in each of the 13 markets
- It will provide a strategic lens on which markets represents the most attractive opportunity for each of the priority commodities
- Plus, identify which commodities have the strongest right to play within each market
- This is about optimising export and product positioning today and in to the future in order to drive growth against prioritised industries and facilitating the deployment of effective and coordinated trade marketing resources



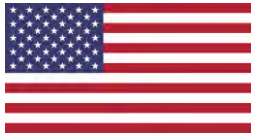
Therefore, the focus of this report is understanding the consumer.

We will get under the skin of peoples' attitudes towards food, how they shop for produce and why, when and how they consume fruits, vegetables and nuts.

Through analysing their propensity to spend more on premium, plus their appetite for Australian, we will reveal the strongest commodity consumer export opportunities.



The 13 markets included in the study were chosen off the basis of Deloitte analysis identifying priority markets for Australian export



USA



UK



Singapore



India¹



Japan



Hong Kong



South Korea



Malaysia



UAE



Qatar



Taiwan



Vietnam



Indonesia

The study represents 20 industries that prioritised export in their Strategic Investment Plans for 2022-2026



Almond



Apple & Pear



Avocado



Blueberries



Cherry



Citrus



Dried Grapes



Lychees



Macadamia



Mango



Melons



Olives/Olive Oil



Onion



Potatoes



Raspberries
& Blackberries



Strawberries



Summerfruit



Sweet Potato



Table Grapes



Hard Veg,
Fruiting Veg & Leafy Veg

The 13 fruit groups of interest included in the study



Apple



Blackberries



Blueberries



Cherry



Citrus



Lychees



Mango



Melon



Pear



Raspberries



Strawberries



Summerfruit



Table Grapes

The Approach



1. Audit & Discovery

What we will do

- Project kick off
- Knowledge audit
- Stakeholder alignment

The outcome

Clear understanding of key hypotheses and inputs into later stages of work and alignment on the knowledge gaps



2. Localise & Enrich

What we will do

- In-depth culture, category & consumer understanding
- Expert interviews (x3 per market)

The outcome

In-depth local market understanding of the cultural forces driving & shaping consumer demand in the market today and where it is moving to in the future



3. Develop Growth Plan

What we will do

- Identify & quantify
- Growth opportunities

The outcome

Consumer profiling based on demographics, occasions and needs. Defined & quantified opportunity spaces and clear recommendations on prioritized opportunities



4. Align & Embed

What we will do

- Create & embed roadmap for growth

The outcome

Aligned team trained, engaged and ready to activate clear missions & jobs to be done against prioritized horizons. A unified growth narrative tailored and fit for purpose for key stakeholder groups.



1. Audit and Discovery

Interview programmes methodology

Knowledge audit

- Thorough review of the existing resources within Hort Innovation to ensure we build on existing body of knowledge rather than repeat it

Internal stakeholder interviews

- 30 x 1 hour interviews with key stakeholders identified by Hort Innovation





2. Localise and enrich

Enriched market understanding

External expert interviews

- 3 x 1 hour interviews per market with local market experts
- Experts were either direct importers of priority commodities or fresh produce retail experts
- The 39 interviews totalled nearly 70 hours of shared knowledge and insight across the 13 markets and 25 commodities





3. Develop Growth Plan

Quantitative research methodology

Local Market Research

- 25-minute online survey conducted in each of the x13 markets
- Demographically national representative sample of N=4,000 per market (N=500 in Qatar; N= 3, 000 in Hong Kong)
- Respondents are medium & high income consumers only
- Survey design included:
 - Category usage across fruit, veg and nuts
 - General attitudes, values and produce shopping behaviours
 - In-depth occasion understanding of their own recent consumption of up to two of the priority commodities consumed frequently
 - Surveyed perceptions of Australia, perceptions of premium and the right for Australia to command a premium





3. Develop Growth Plan

Outputs & reporting structure

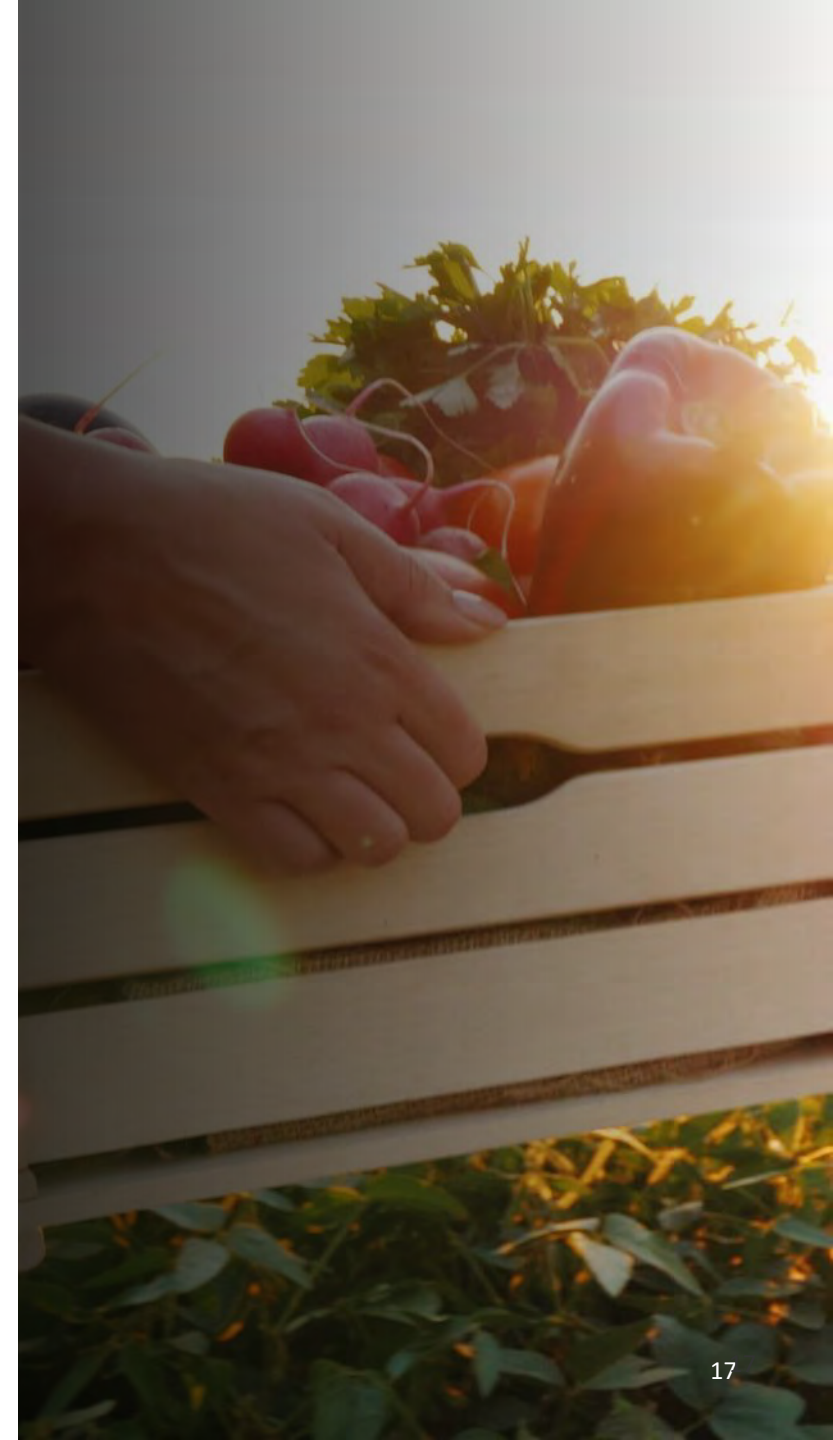
Market reports

- The **x13 market reports** take the lens of the priority country. The purpose is to provide a holistic picture of consumers within that market, including their attitudes, shopping behaviours and horticulture consumption.
- The strategic lens will identify which priority commodities are most attractive and have the greatest appeal for consumers in that market.

Category reports

- The **x3 category reports** will include detailed profiling of each of the priority commodities. The purpose is to provide in depth analysis on how each fruit, vegetable or nut is consumed around the world.
- The strategic lens will provide a perspective on which markets represent the strongest consumer opportunity for export.

The
focus of
this report





3. Develop Growth Plan

Commodity report contents

Contents

	CHAPTER	CONTENT
1	Introduction: Background & Objectives	Project context, research question, objectives and methodologies
2	Market Prioritization matrix	In-depth introduction to the Attractiveness and Addressability matrix that forms the foundations of subsequent market prioritisation and profiling across commodities
3i.	Commodity prioritization	Evaluation and prioritisation of which of the 13 markets are most attractive for each commodity
3ii.	Commodity profiling	Profiling at the commodity level of consumers consumption behaviours, occasion needs, barriers, substitutes and premium drivers
4	Appendix	Commodity data across all 13 markets and further detail



2.

Market Prioritisation matrix

In-depth introduction to the Attractiveness and Addressability matrix that forms the foundations of subsequent market prioritisation and profiling across commodities

The strategic objective:

To determine – from a consumer perspective – which markets represent the strongest growth opportunities for Australian exports based on commodity usage, Australian appeal & the ability to command a premium

This analysis provides the consumer lens and is not intended to cover the totality of factors that influence the attractiveness and addressability of a market (e.g., supply chain, regulatory environment etc.).

The aim is to identify the most attractive export markets for Australian commodities and **there are two key axis on which we will evaluate each market to determine the priorities.**



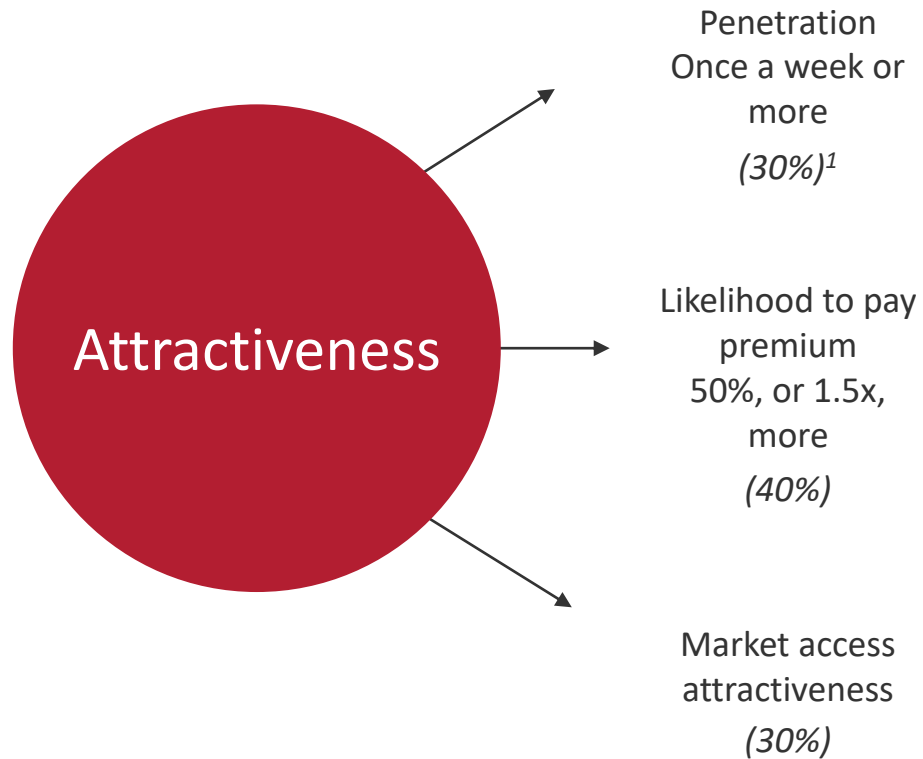
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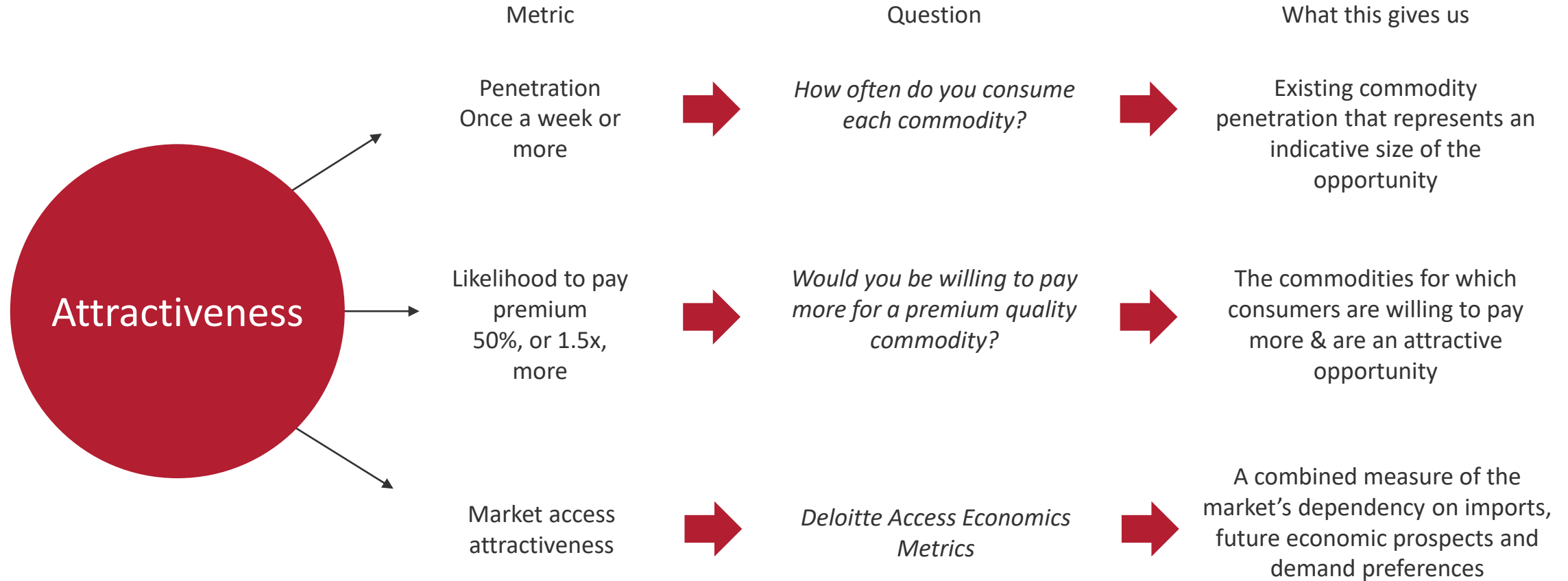
How attractive is the consumer opportunity in a market for a commodity?

How addressable is the consumer opportunity in a market for a commodity?

Attractiveness is determined by a number factors. Each factor carries a different weight reflecting their relative importance



Commodity Attractiveness determines the size of the potential opportunity for a particular commodity



The factor *Market Access Attractiveness* is composed of 3 inputs from the Deloitte reports that identified key horticulture export markets included in this study

Market Access Attractiveness

1. Import Dependency

- 3-year average value of imports
- Consumption's share of production
- 10-yr change in value of imports

Higher values in indicators demonstrate a greater reliance on imports and sustained growth

2. Future Economic Prospects

- Level change in GDP per capita between 2020 and 2030
- Level change in urban population between 2020 and 2030

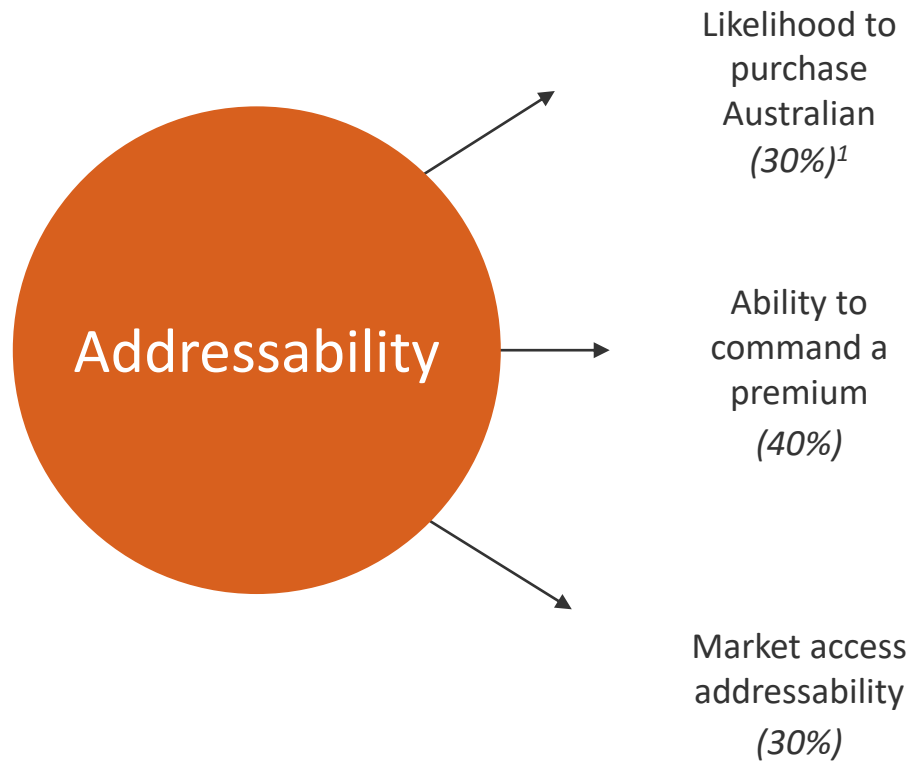
Higher values demonstrate larger high income markets

3. Preference Advantages

- World Economic Forum (WEF) quality of demand
- Do horticulture imports align with AU exports?
- Is the country in the northern hemisphere?

Higher rankings demonstrate greater potential for Australian horticulture to differentiate itself in market

Consumer addressability is determined by a number of factors. Each factor carries a different weight reflecting their relative importance



Consumer addressability provides an indication of the potential to realise the export opportunity based on how likely consumers are to purchase Australian or pay a premium for quality



The factor *Market Access Addressability* is composed of 2 inputs from the Deloitte reports that identified key horticulture export markets included in this study

Market Access Attractiveness

1. Ease of trade and country risk

- World Economic Forum (WEF) foreign competition
- Existence of Free Trade Agreements (or in negotiation)
- World Bank political stability index
- WTO dispute status

Higher ranks indicate a lower cost of doing business and reduced risk of market disruption from political factors.

2. Value chain competitiveness

- Relative distance to market
- World Economic Forum (WEF) Port/transport infrastructure index
- Australian horticulture import prices relative to country average

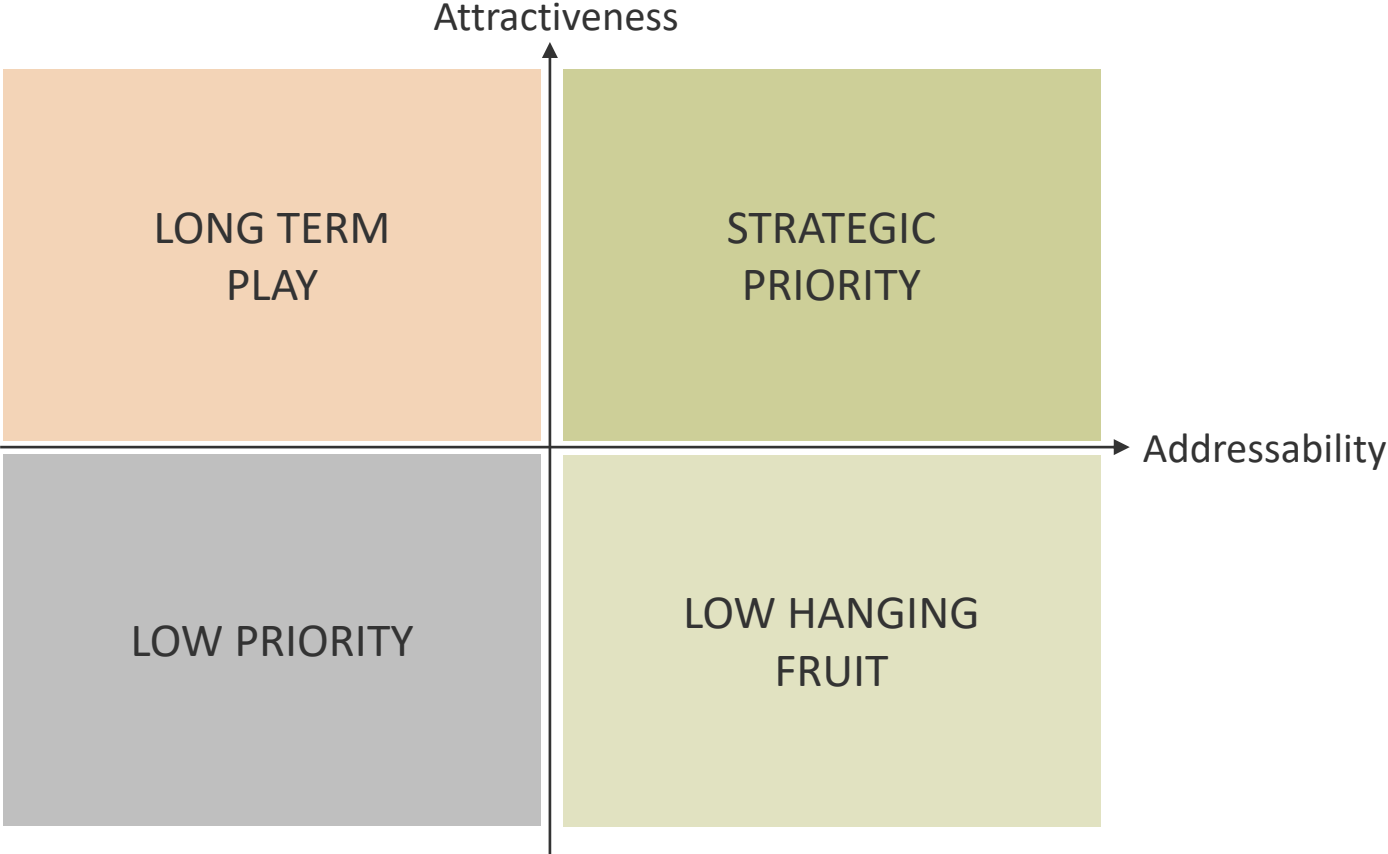
Higher rankings demonstrate greater potential for Australian horticulture to differentiate itself in market

A top-down view of a bowl of fresh salad. The bowl is filled with a variety of vegetables: green lettuce, red cherry tomatoes on the vine, yellow bell pepper slices, purple radishes, sliced avocado, chickpeas, and cubed sweet potatoes. A white dressing is drizzled over the salad. The bowl is placed on a wooden surface.

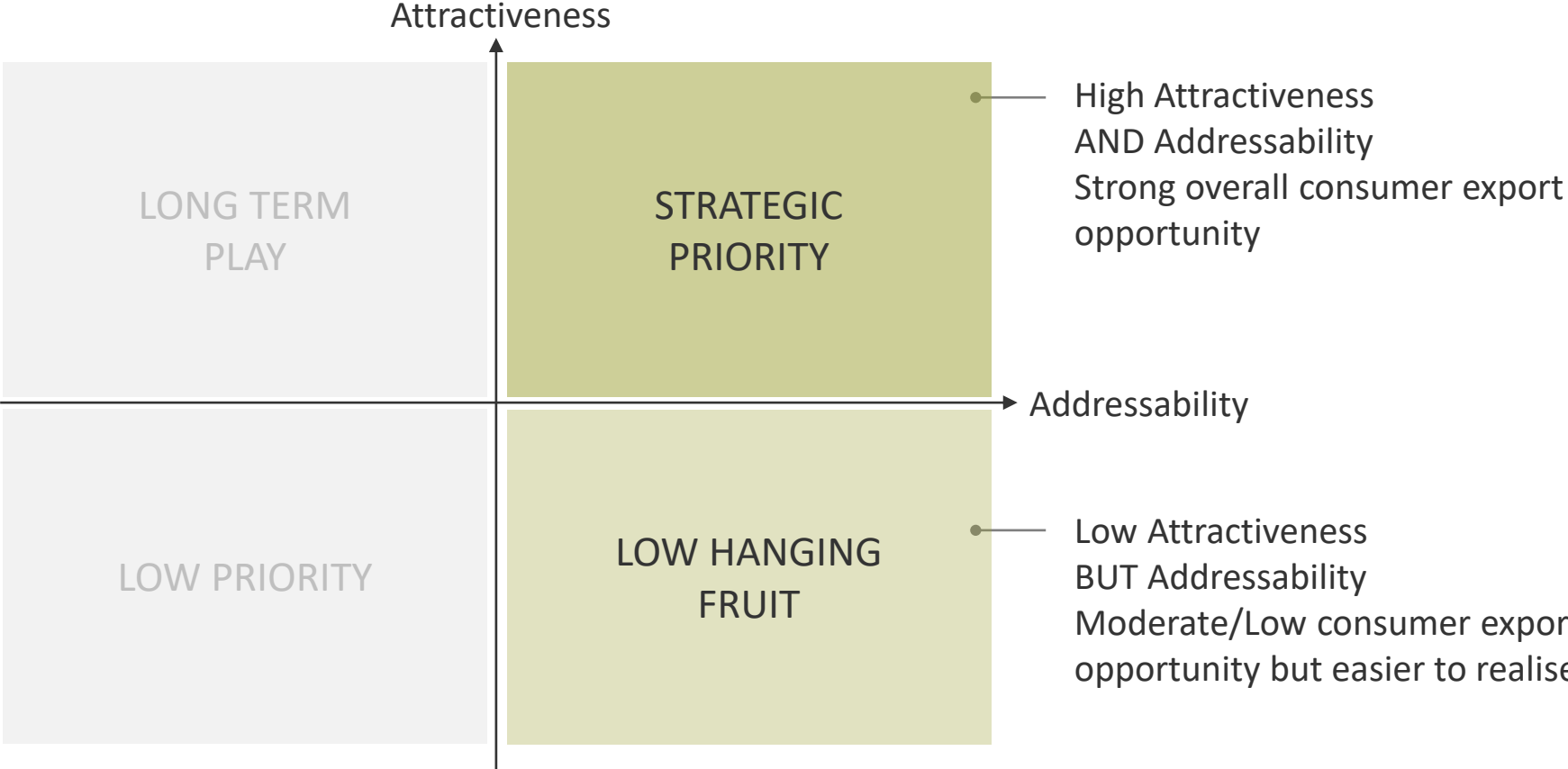
We bring this data together into a
prioritisation matrix

The matrix will enable us to
determine which markets represent
a strong consumer opportunity for
an Australian export commodity

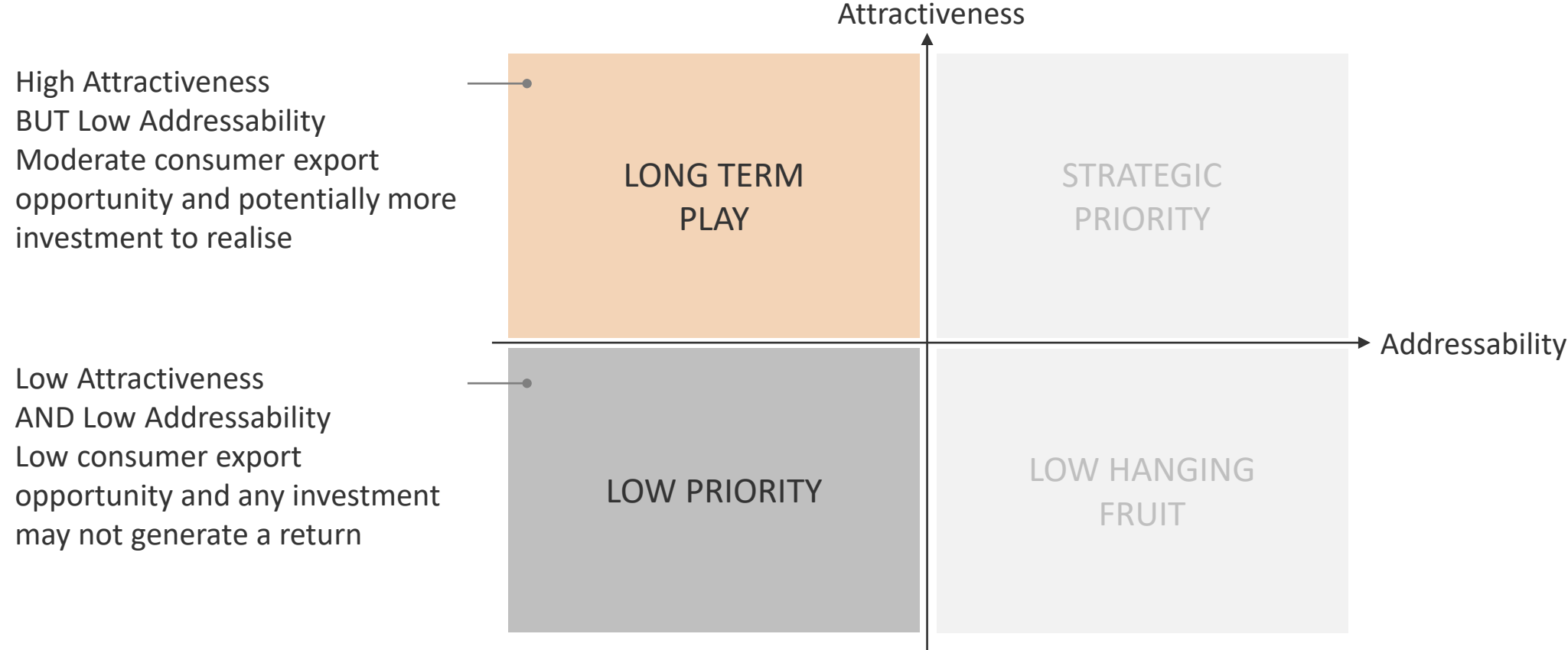
We plot each market's metrics on a strategic matrix to identify priority markets based on consumer preference and behaviour



Markets on the right-hand side of the matrix represent more attractive consumer opportunities for export and investment is more likely to generate a return



By contrast, markets on the left-hand side of the matrix may require more investment with a longer term pay-off or minimal to no returns



3.1 Apples

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers



4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

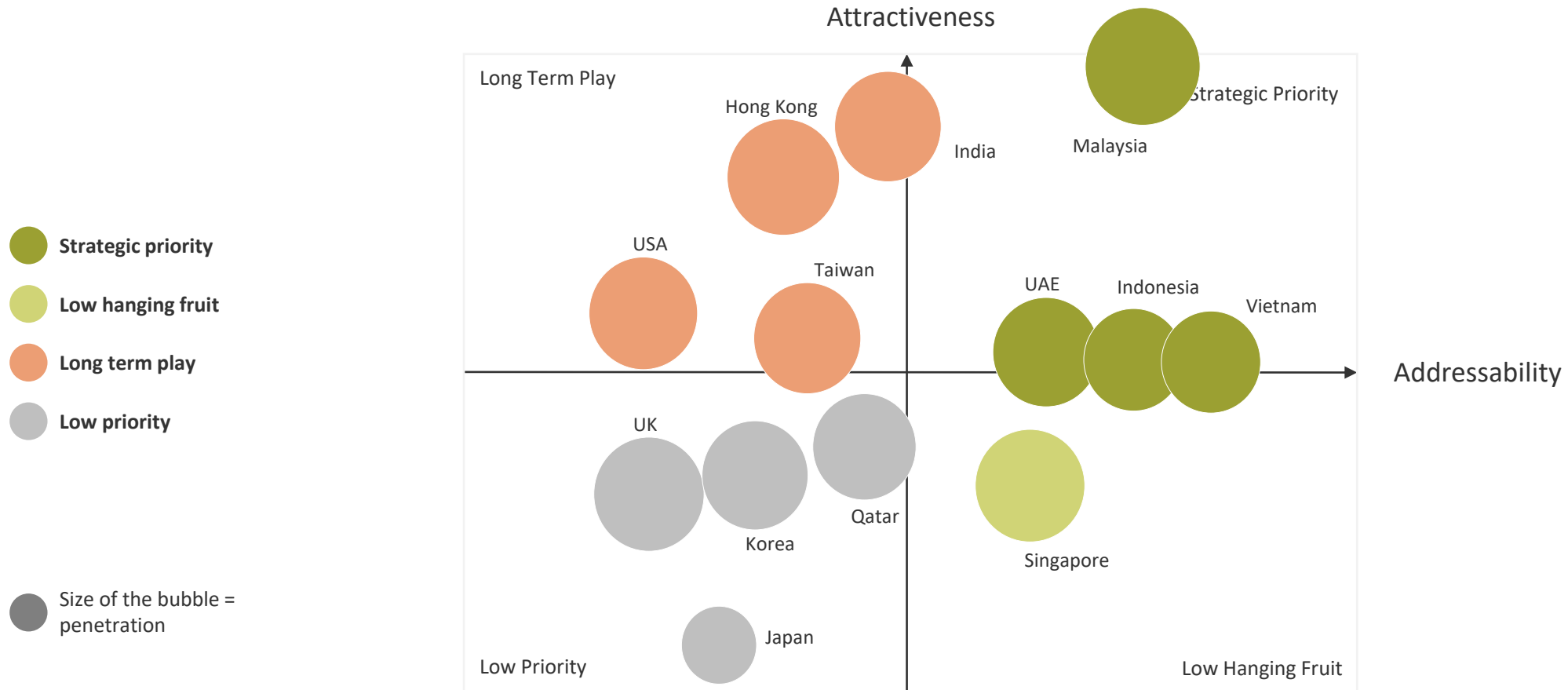
4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process





We have identified 2 strategic priority markets that represent the most attractive and appealing export opportunity for Australian apples, based on consumer preference and behaviour





Apple

Apples: Summary of Strategic Priorities

	 Malaysia	 Vietnam	 Indonesia	 UAE
<i>STRATEGIC IMPLICATIONS</i>	Apples are widely consumed in Malaysia – this market has the strongest penetration and there’s a possible premium opportunity. It’s attractive from a market access perspective and there’s strong Australian appeal	Despite lower market access attractiveness, Vietnam also represents a strong Apples export opportunity given the high appeal of Australian apples	Indonesia has moderate apples penetration, but high Australian appeal which, alongside moderate market access addressability and likelihood for paying 1.5x more	Consumers in the UAE have a high willingness to pay more, especially for Australian apples. The strong penetration and high Australian appeal boosts this opportunity, despite the smaller population
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> • Highest market penetration (67% at least once a week) • Highest claimed willingness to pay 1.5x more 	<ul style="list-style-type: none"> • Moderate apples penetration • High claimed likelihood for paying 1.5x more 	<ul style="list-style-type: none"> • Moderate apples penetration • High claimed likelihood for paying 1.5x more 	<ul style="list-style-type: none"> • High apples penetration • Claimed willingness to pay 1.5x more is on par with other markets, but income per capita is high despite small population
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> • High Australian appeal • Lower willingness to pay for premium quality 	<ul style="list-style-type: none"> • High Australian appeal: Strongest claimed likelihood of any market to buy apples imported from Australia • Moderate willingness to pay for premium quality 	<ul style="list-style-type: none"> • High Australian appeal • Moderate willingness to pay for premium quality 	<ul style="list-style-type: none"> • High Australian appeal • High willingness to pay for premium quality

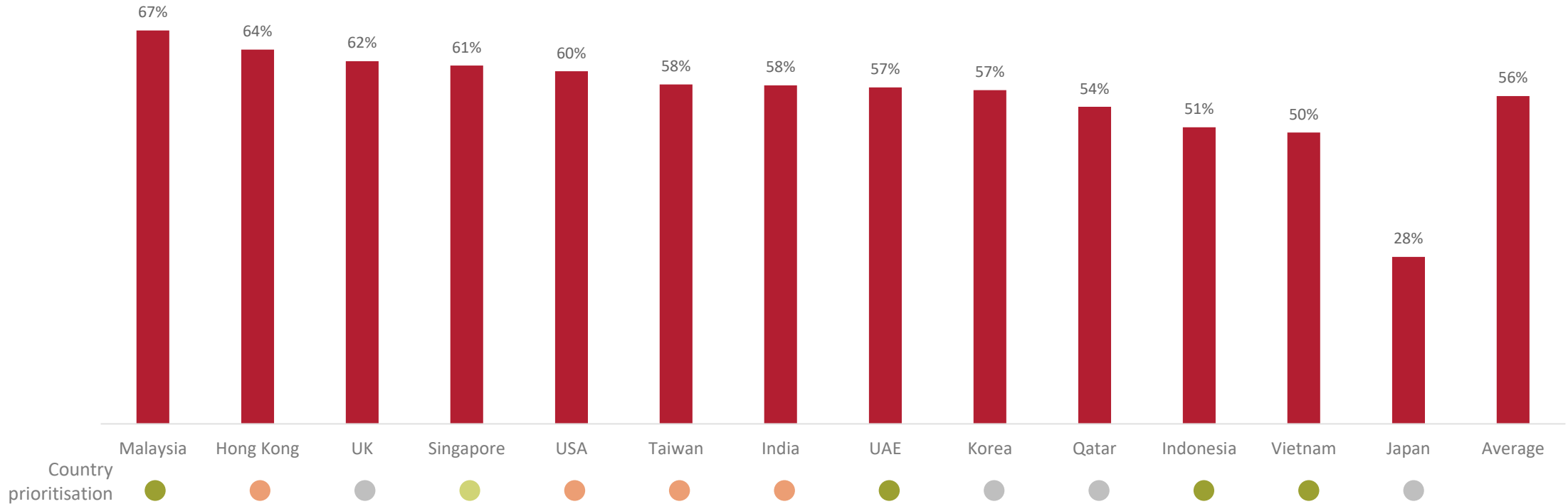


Apples are a very widely consumed commodity; 2 in 3 consume weekly across several markets, notably Malaysia, Hong Kong and the UK



How often do you consume apples? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

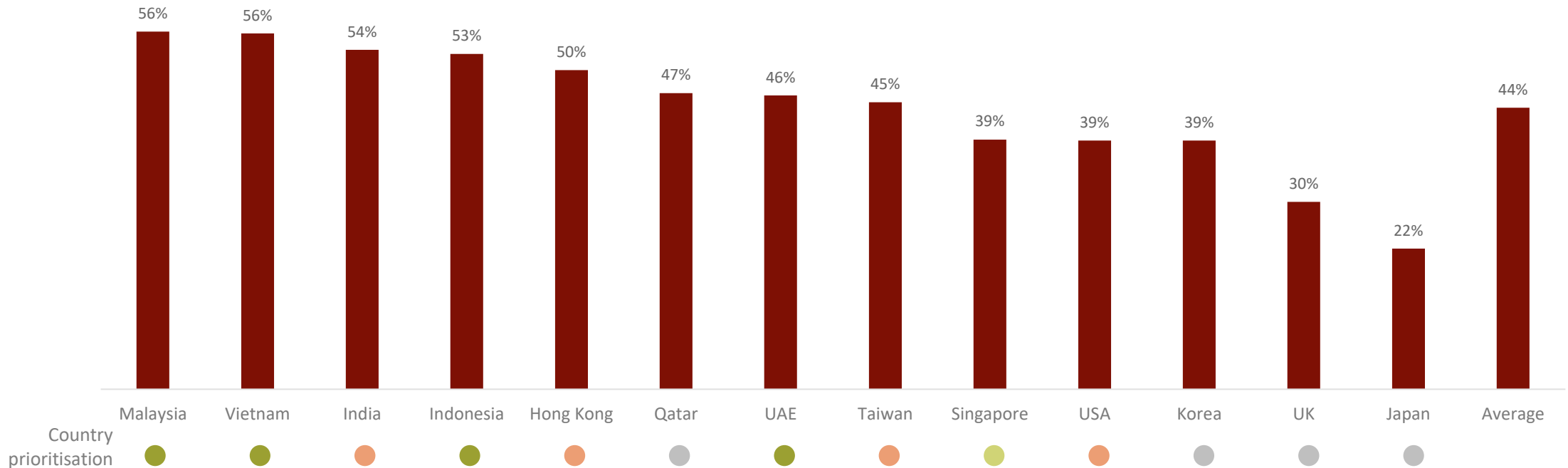
● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

Respondents claim a willingness to pay more for quality applies in those markets where they're less widely consumed: Malaysia, Vietnam and India



Would you be willing to pay 1.5x (or 50%) more for premium quality apples? ^{1,2}

■ Yes



¹ Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

² An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

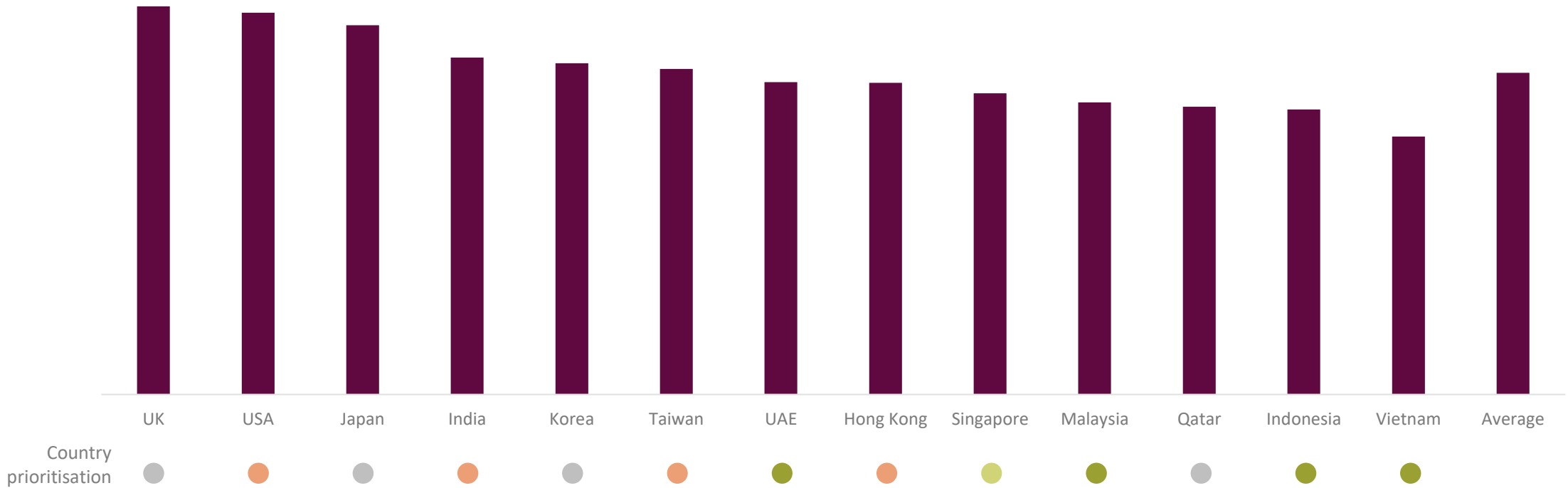
Source: Kantar HIA International Demand Study 2022



Although all markets are attractive, more affluent markets with larger populations rank more highly



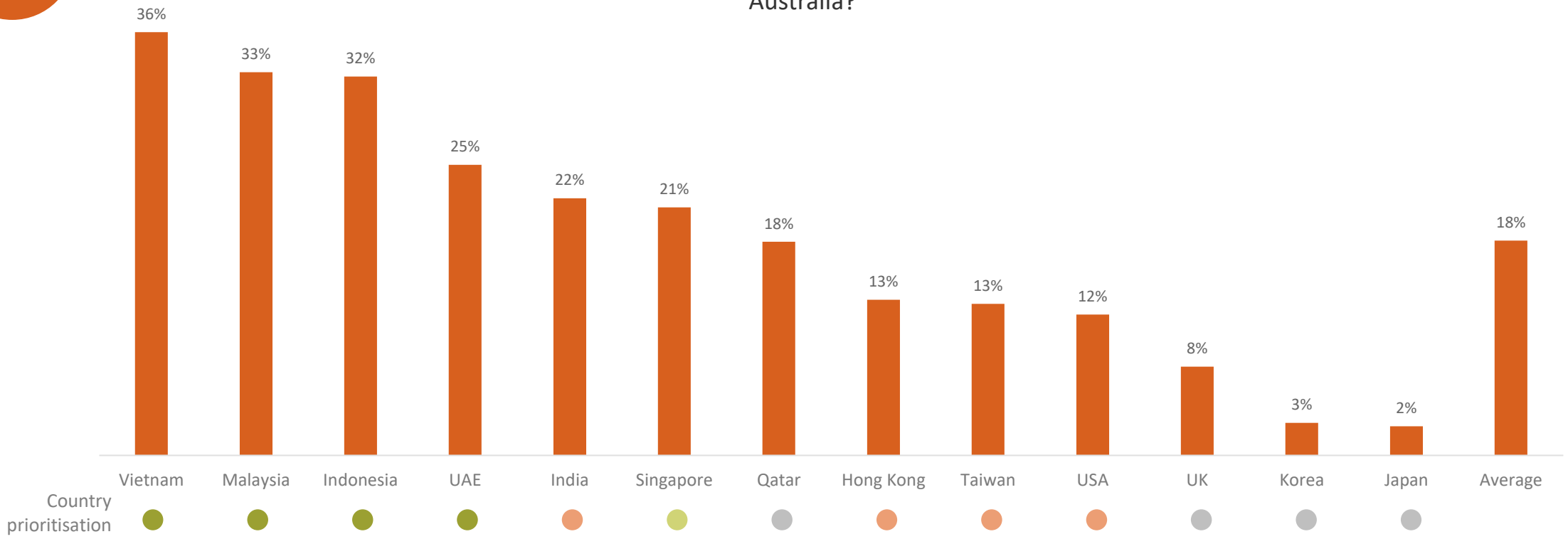
Market Access Attractiveness - Rank



Apples have a weaker Australian appeal vs. other commodities overall, but there's stronger association in Vietnam, Malaysia and Indonesia



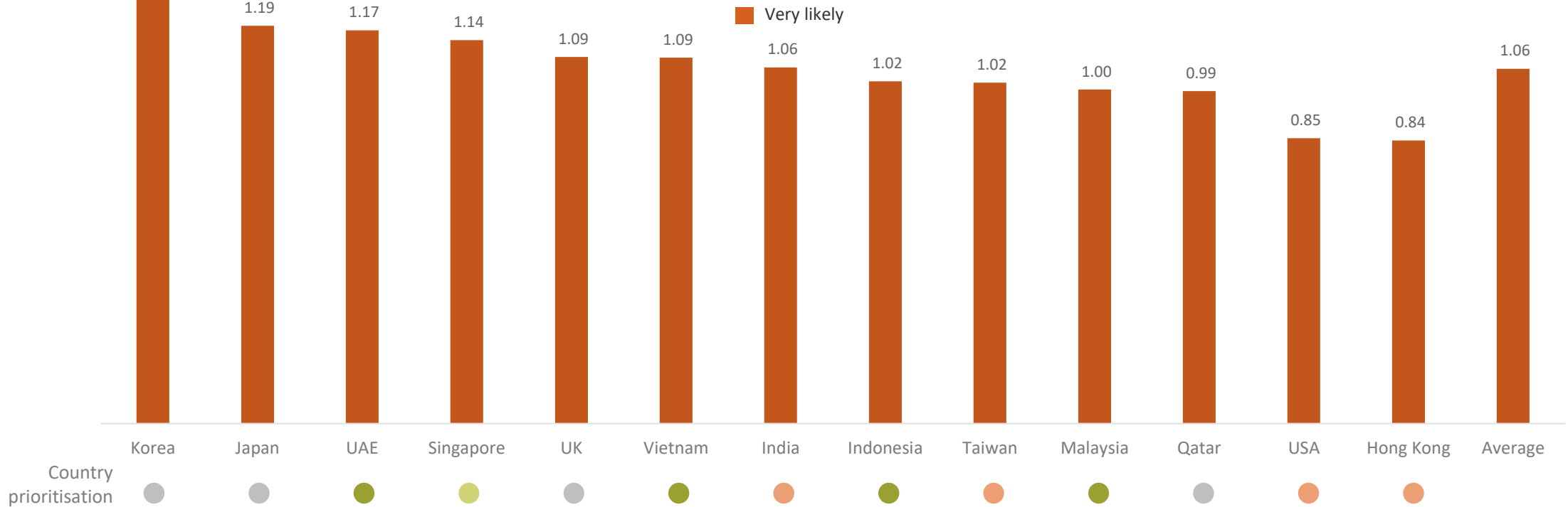
How likely would you be to buy apples imported from Australia?



Relative desire for premium vs other commodities is strongest in Korea, Japan and the UAE where penetration is lower



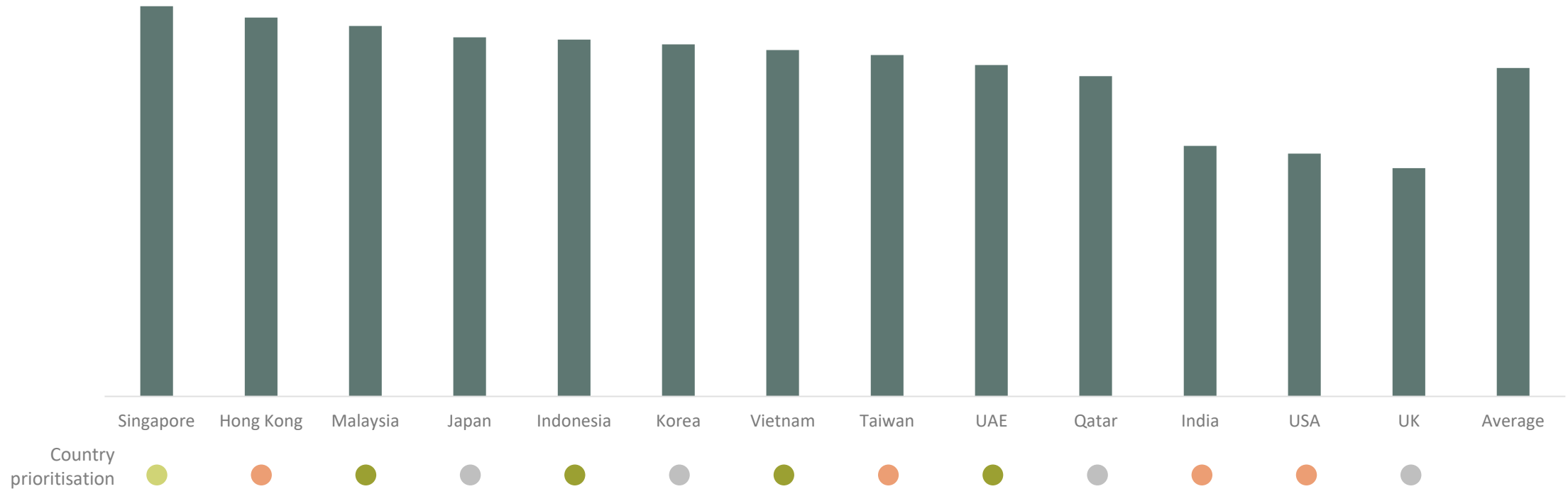
How willing would you be to pay more for a premium quality apples? ¹



Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.1 Apples

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

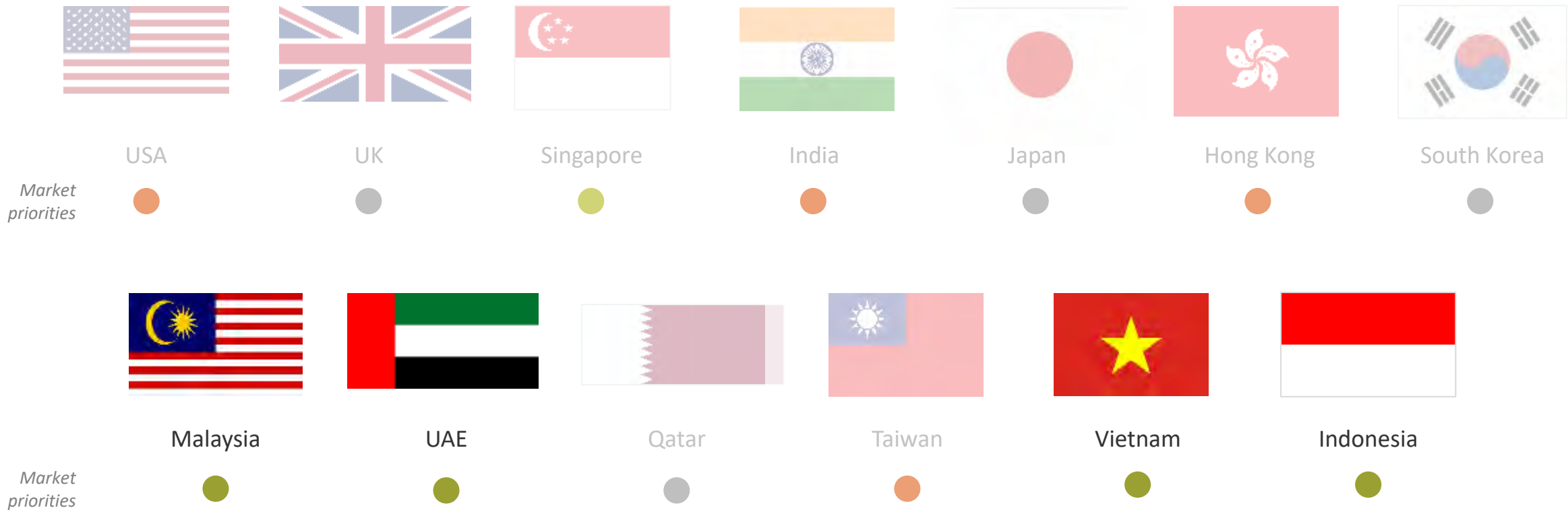
ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers













Apple

The prioritisation revealed x4 markets ripe for Apple export.
 The next section will deep dive into Apple consumption across markets







Apples consumption snapshot



		 Malaysia	 Vietnam	 Indonesia	 UAE
	<i>HOW OFTEN</i> (P1W pen.)	67%	50%	51%	57%
	<i>WHEN</i>	Snack Dinner	Lunch Dinner	Snack Breakfast	Breakfast Snack
	<i>HOW</i>	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own Fresh as part of a meal
	<i>WHY</i>	Quick & Easy Tasty	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition	Tasty Physical & Mental Energy
	<i>WHERE</i>	At home	At home	At home	At home
	<i>WHO WITH</i>	By themselves With Family	With Family	With Family	By themselves With Family

Apples: Strategic Imperatives

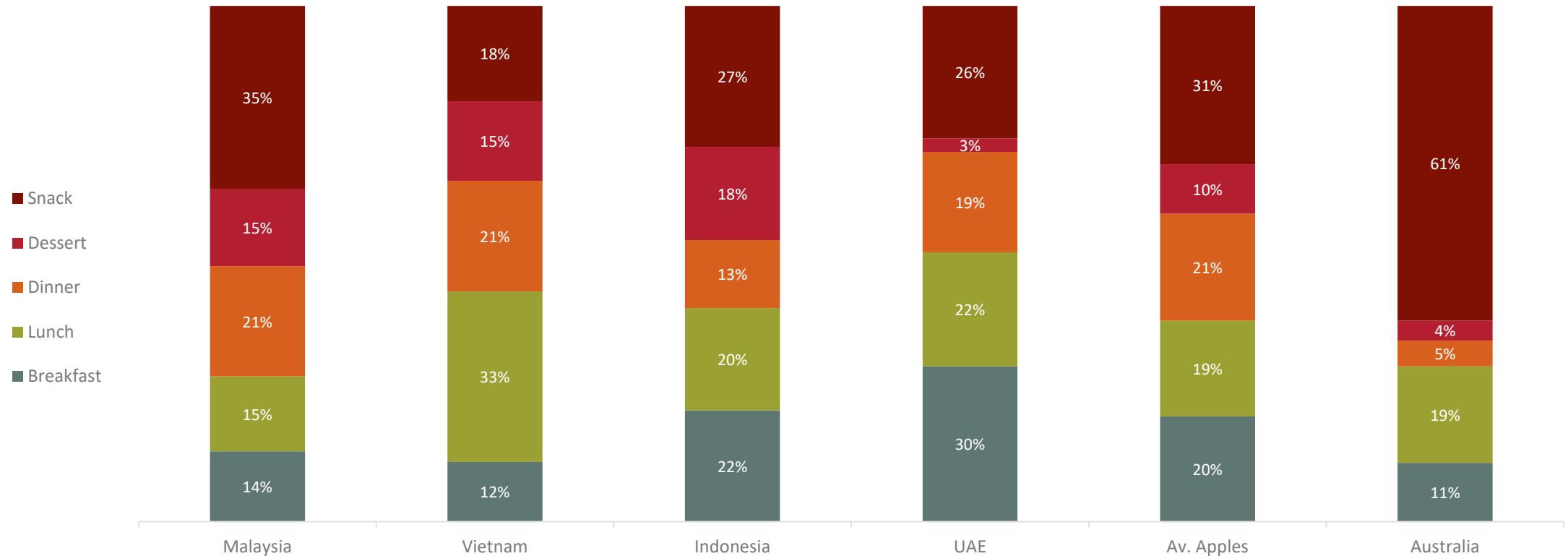


	 Malaysia	 Vietnam	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty, quick & easy snack or dinner, fresh on its own, at home with family or by themselves	As a tasty, quick & easy option for lunch or dinner, fresh on its own, at home with family	As a tasty, quick & healthy snack or breakfast, fresh on its own or as part of a snack, at home with family	As a tasty breakfast/snack for physical and mental energy, fresh on its own or fresh as part of a meal, at home with family or by themselves
<i>NEEDS TO SATISFY</i>	Quick & Easy Tasty	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition	Tasty Physical & Mental Energy
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing Taste Fresh & Light	Refreshing taste To aid digestion	Fresh & Light Refreshing taste Sweet	Fresh & Light Refreshing Taste
<i>PREMIUM OPPORTUNITY</i>	Fresher Free from pesticides	Fresher More Appetising	Fresher Free from pesticides	Fresher I trust its safety
<i>BARRIERS TO OVERCOME</i>	Too expensive More exciting alternatives	Bruises easily Too expensive	Too expensive More exciting alternatives	Not filling enough Expires quickly
<i>KEY SUBSTITUTES</i>	Bananas Mangoes	Bananas Mangoes	Mangoes Bananas	Bananas Table Grapes



Apples as a snack across priority markets or lunch in Vietnam or breakfast in Indonesia and UAE

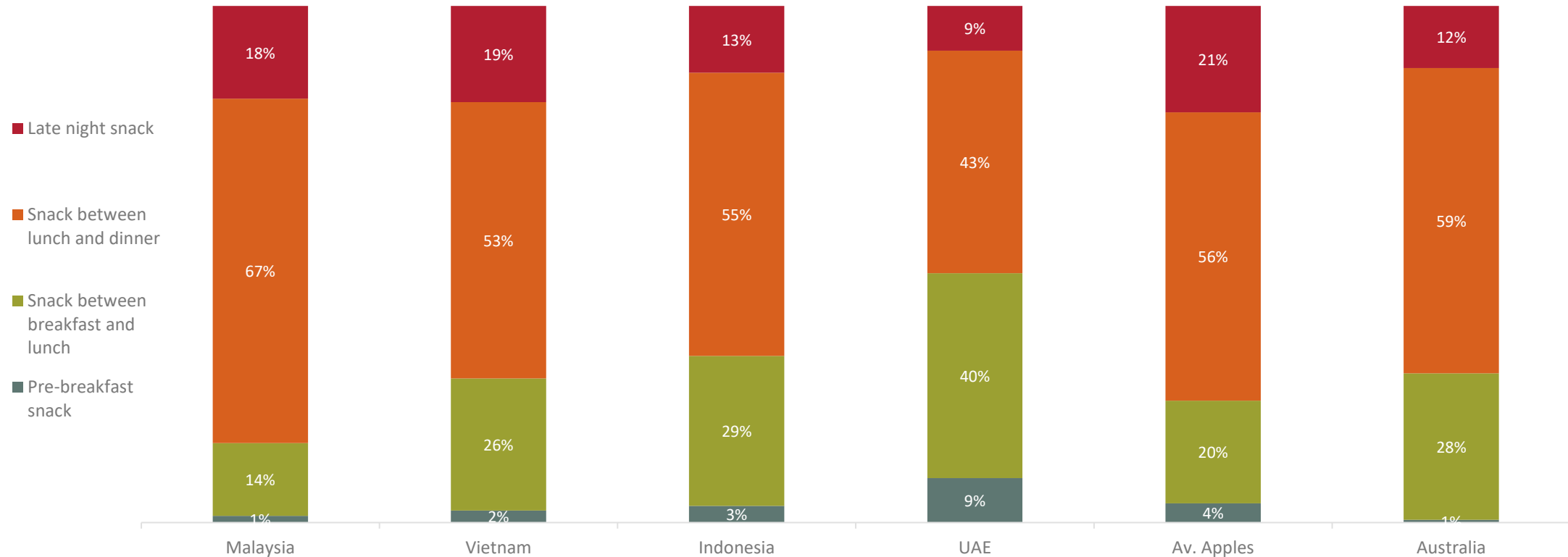
When did you consume?





When consumed as a snack, Apples are consumed between lunch and dinner or between breakfast and lunch in UAE

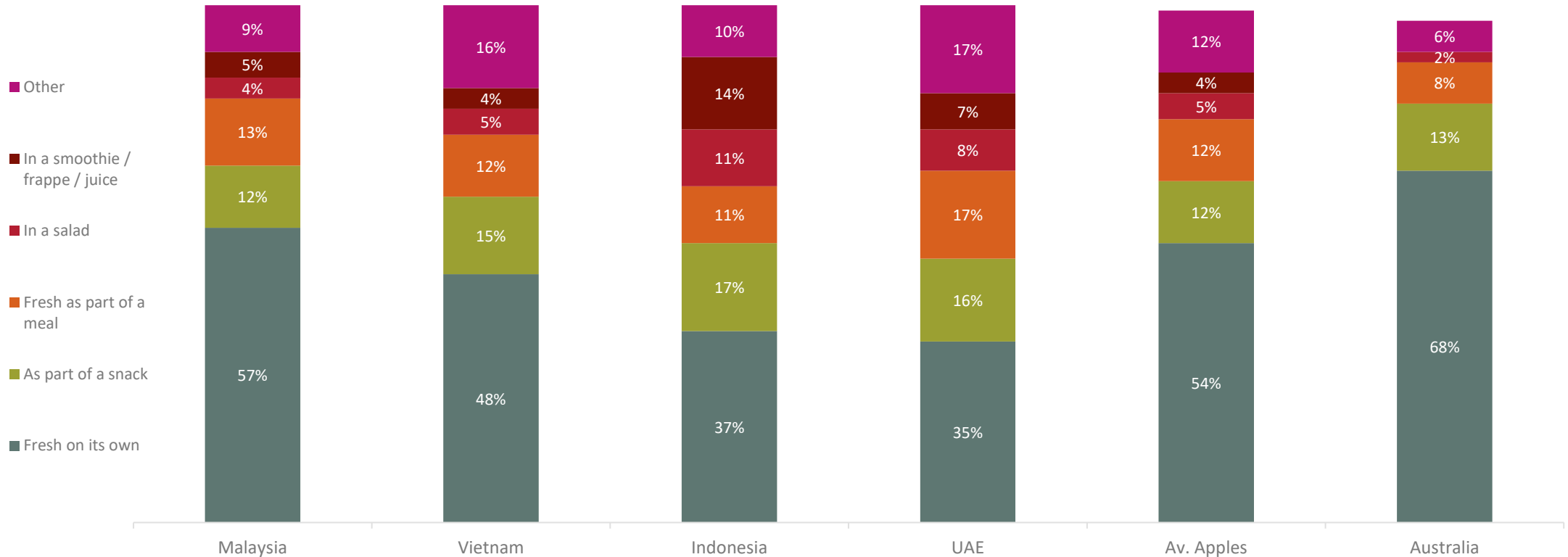
What kind of snack was it?





Apples are consumed fresh on their own, especially in Malaysia and Vietnam, or as part of a snack

How did you consume?



'Other' = As an ingredient in baking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, Don't know, To make baby food / puree, For decoration / show only and Don't Know

Source: Kantar HIA International Demand Study 2023

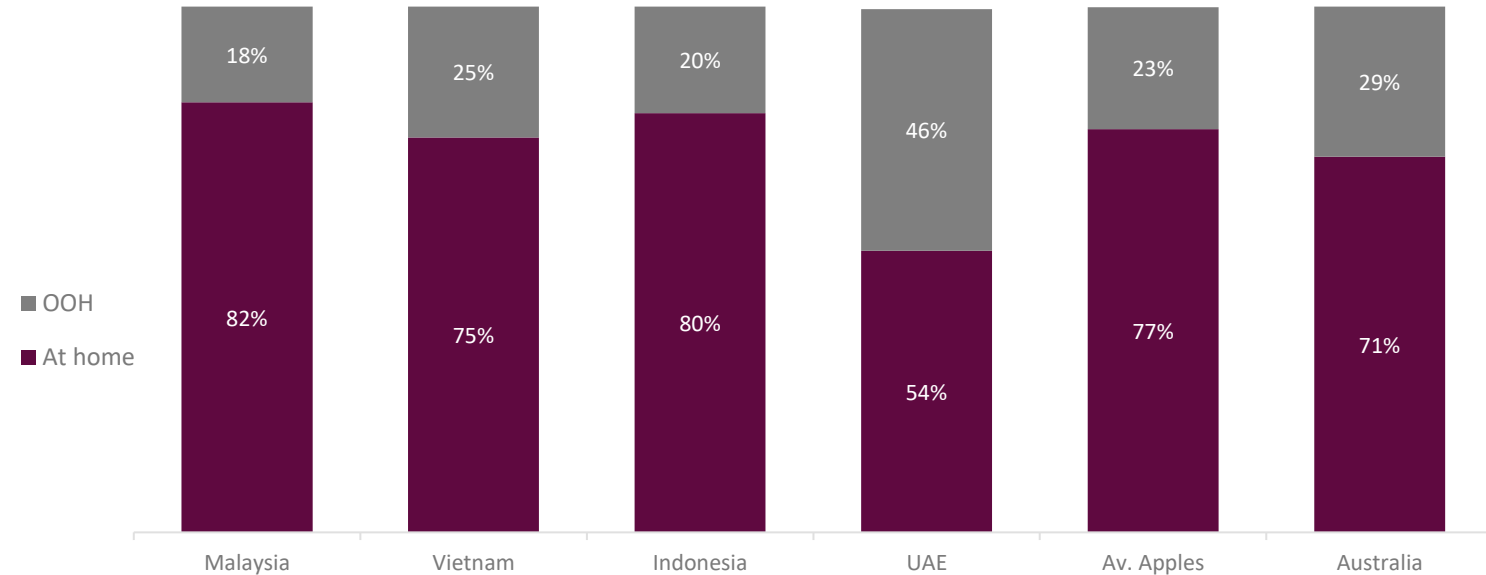


Most people consume Apples at home though UAE skews more out of home

Where were you?

77%

of consumption of apples is in the home, this varies only slightly by market

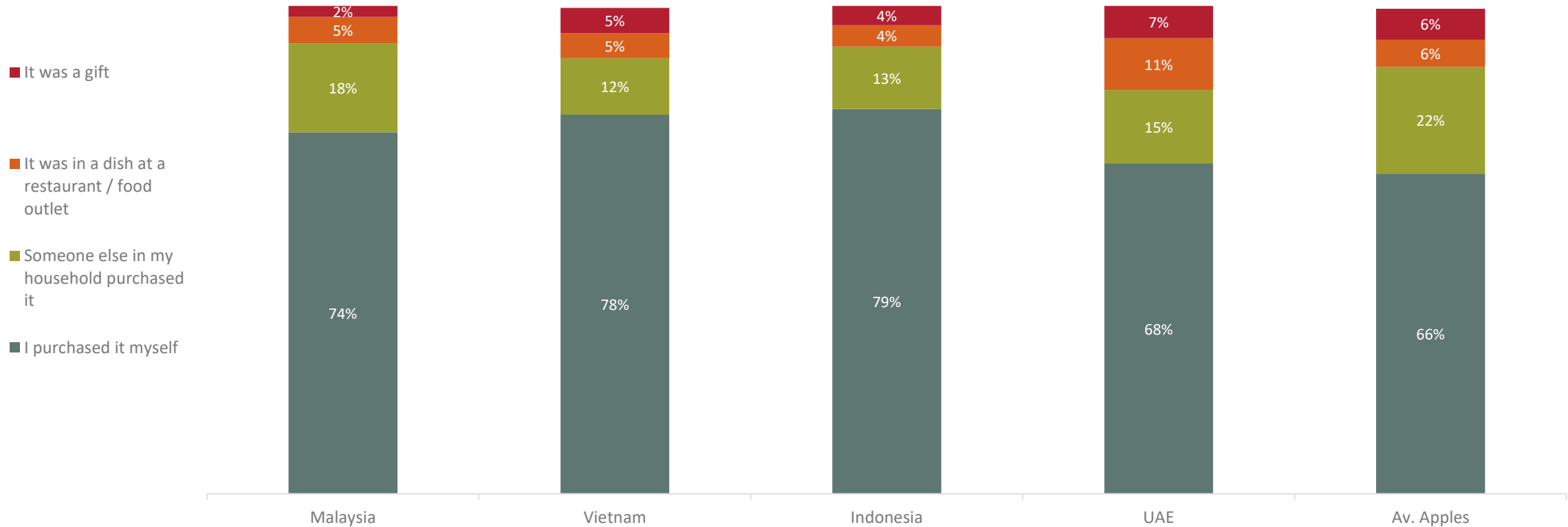




Apple

Most people purchase Apples themselves

Where did you get them from?



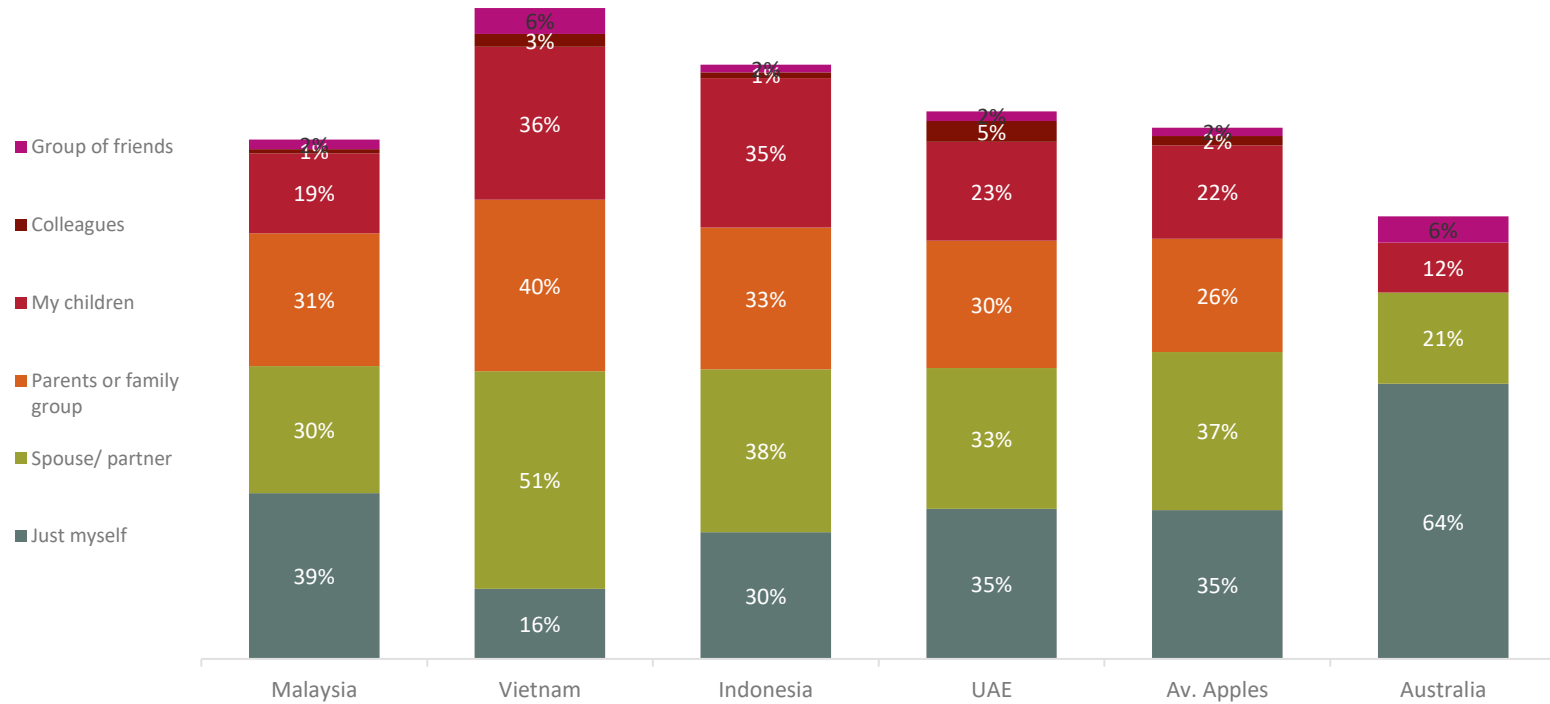


Apples are consumed alone (except Vietnam), with a spouse or partner or broader family group

Who were you with?

37%

of consumption of apples (on average) is with a spouse/partner.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories

In priority markets, the most important reasons why people choose to consume Apples are for something tasty, quick & easy and healthy & nutritious

53%

of people in priority markets consume Apples for something

Tasty

52%

of people in priority markets consume Apples for something

Quick & Easy

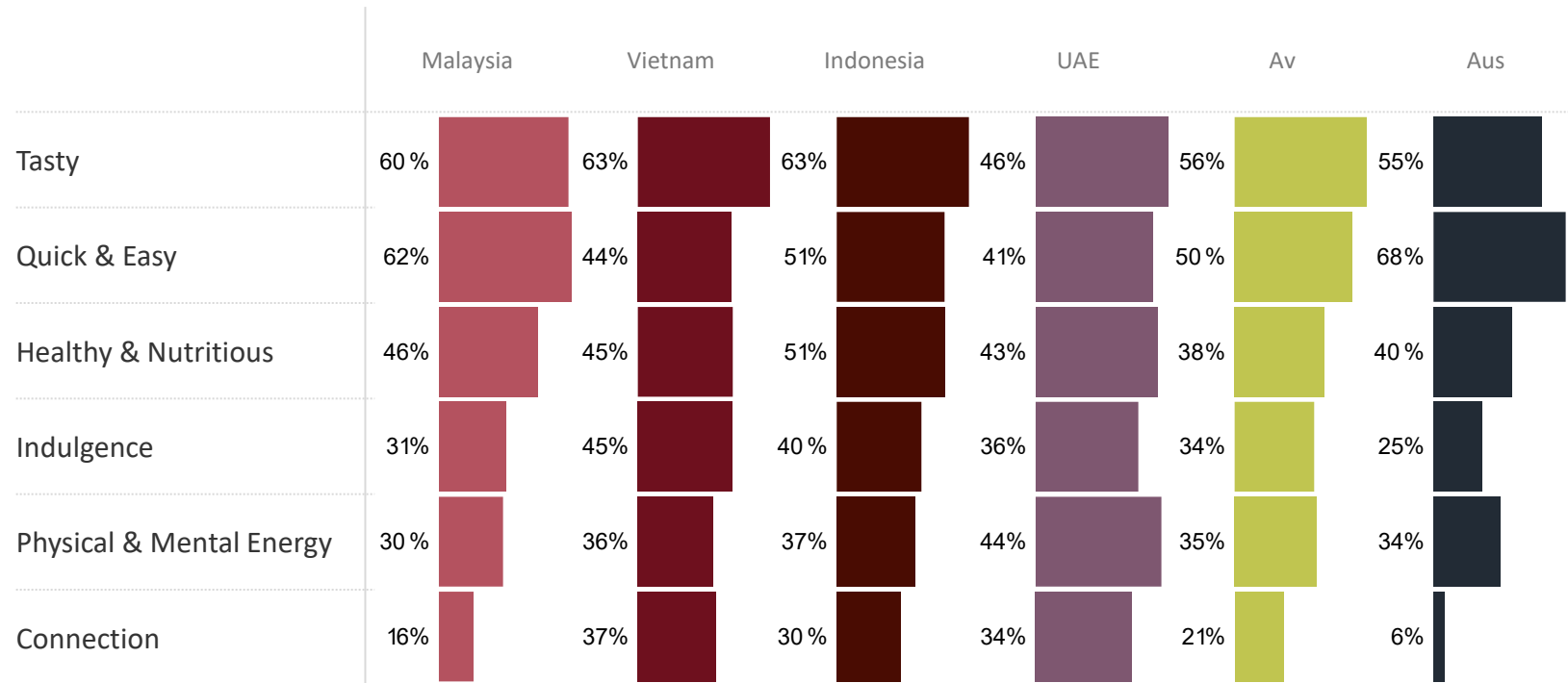
45%

of people in priority markets consume Apples for an

Healthy & Nutritious

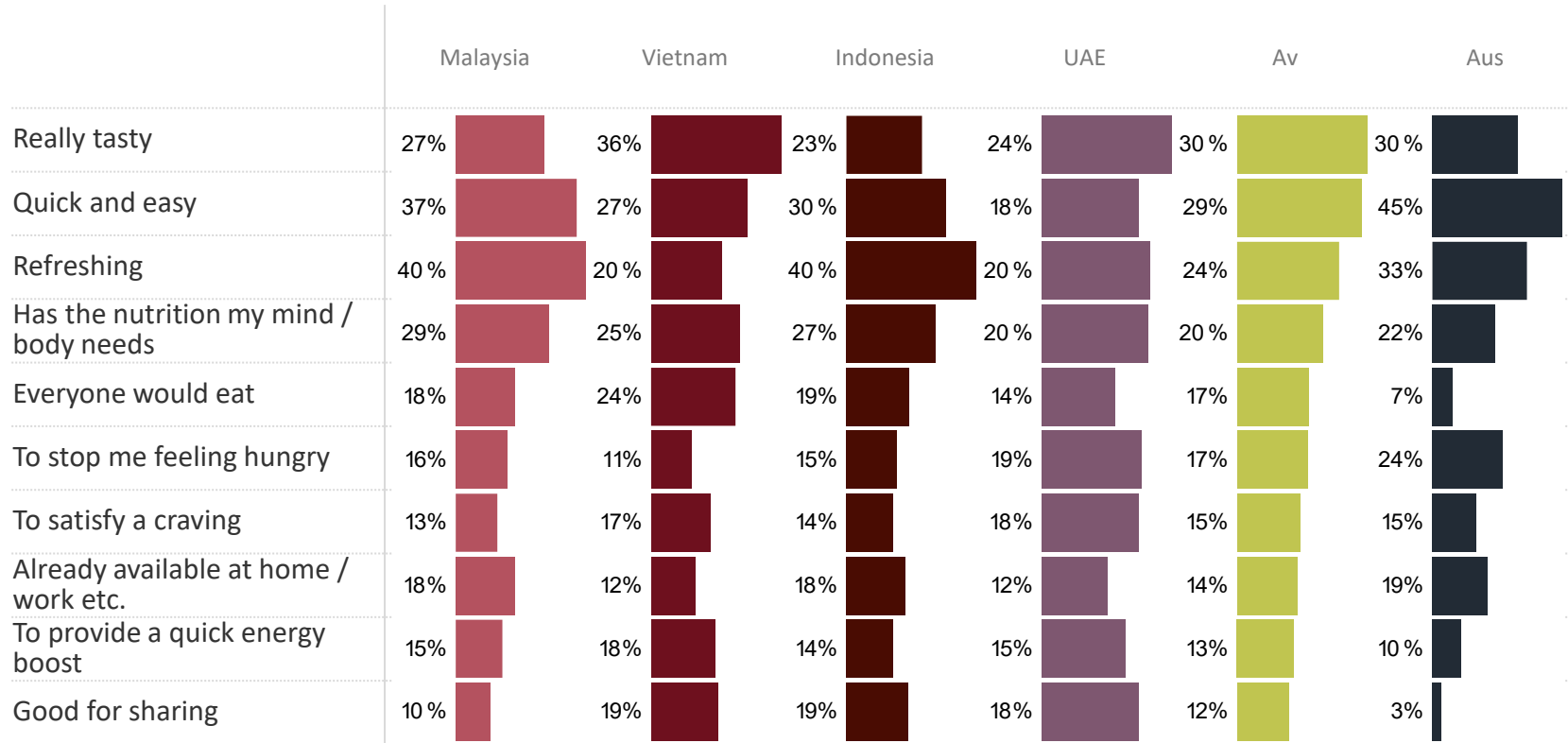
Taste is the most important consumption driver across all markets, followed by Quick & Easy in Malaysia and Physical & Mental energy in UAE


Which were important when choosing to consume?



When we look in more detail, 'really tasty' is important across priority markets along with 'refreshing' and 'quick and easy' in Malaysia

Which were important when choosing to consume?





More functionally, consumers are looking for Apples that are fresh and light with a refreshing, sweet taste

29%

of people in priority markets are looking for Apples that are
Fresh / Light

28%

of people in priority markets are looking for Apples that have
Refreshing Taste

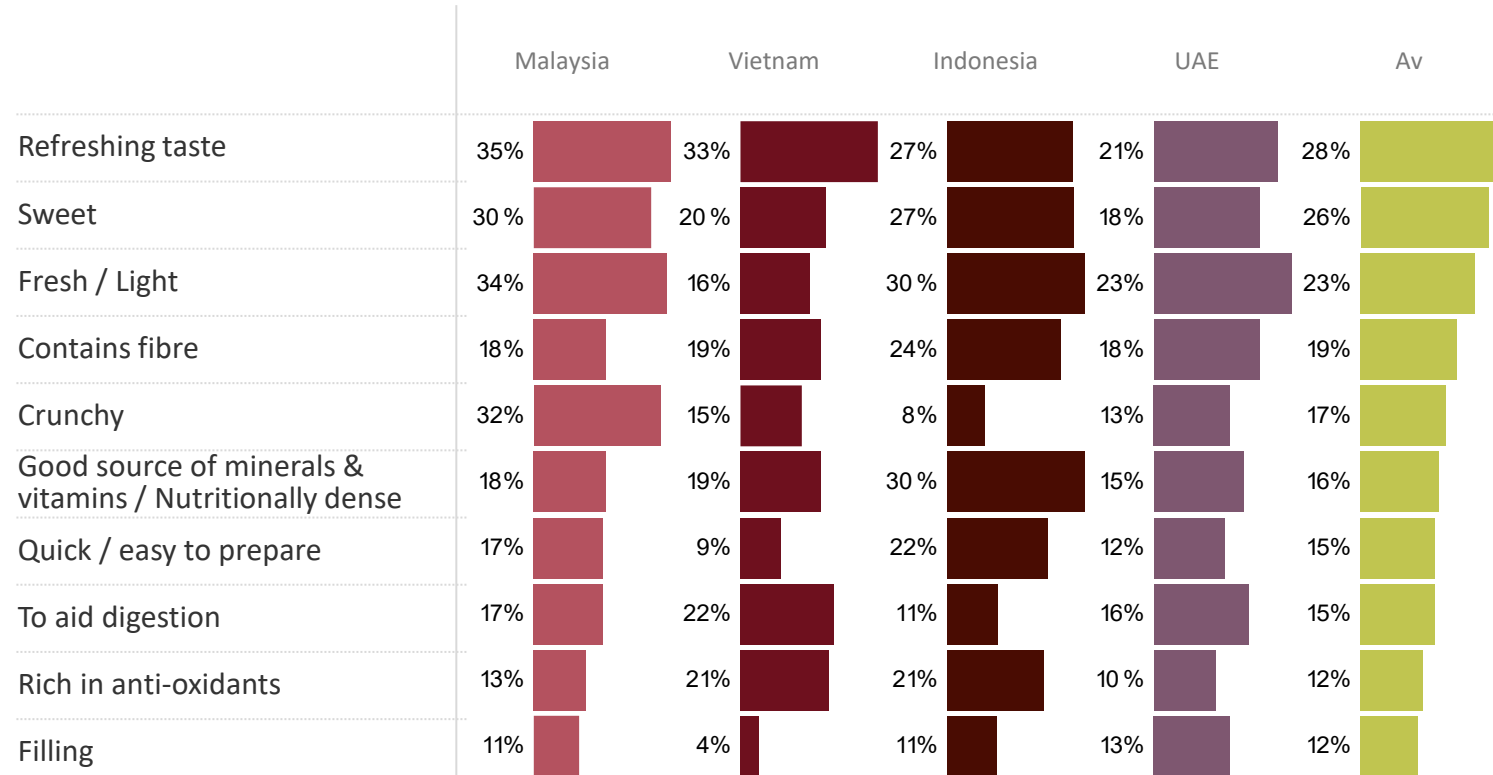
24%


of people in priority markets are looking for Apples that are
Sweet



Consumers are looking for apples to have a refreshing taste and be fresh and light in Malaysia and UAE

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Apples that are fresher, free of pesticides, sweeter and safe & trusted

46%

of people in priority markets are looking for premium Apples that are
Fresher

28%

of people in priority markets are looking for premium Apples that are
Free from pesticides

26%

of people in priority markets are looking for premium Apples that are
Sweeter

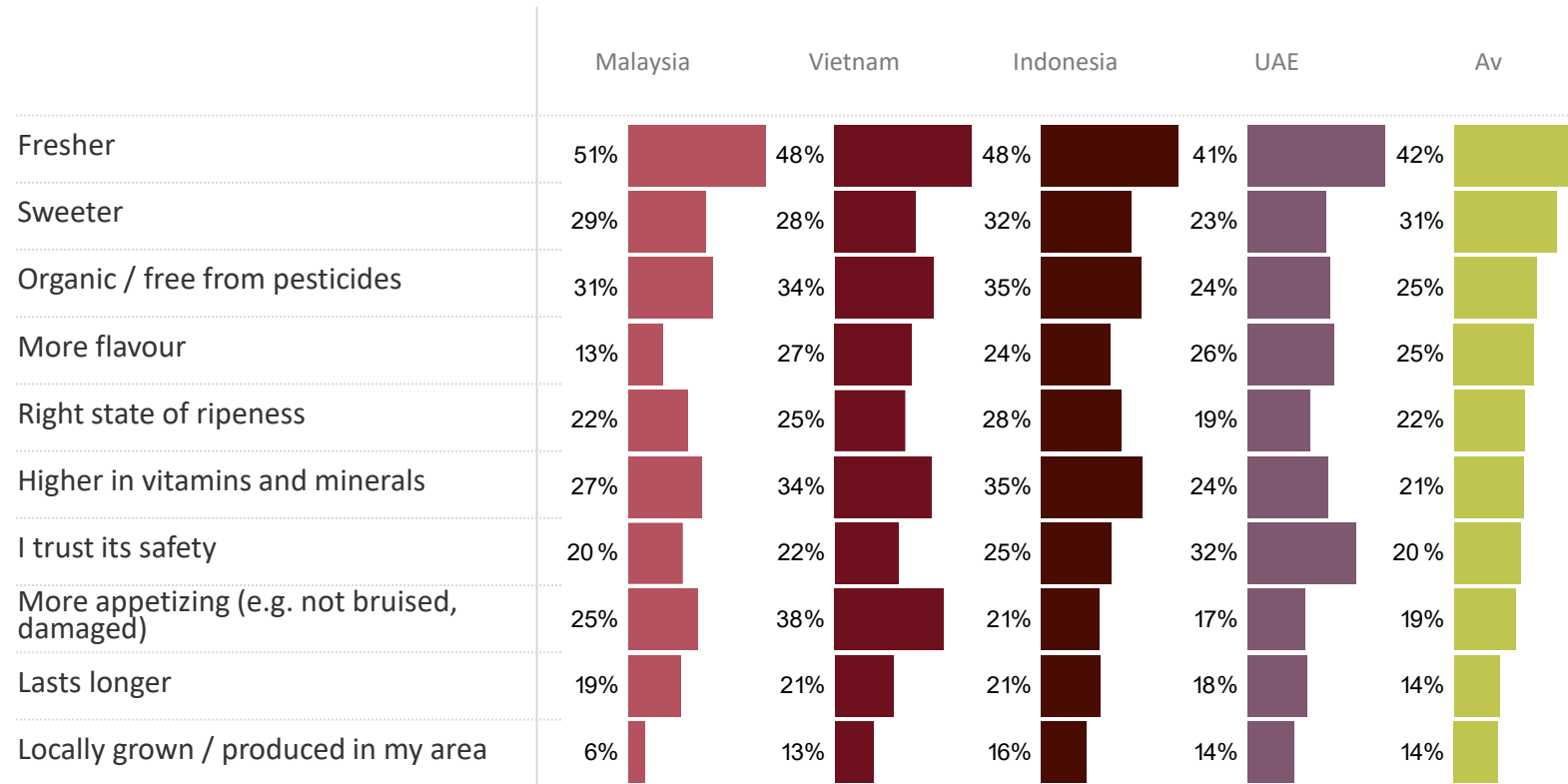
26%

of people in priority markets are looking for premium Apples that are
Safe & Trusted



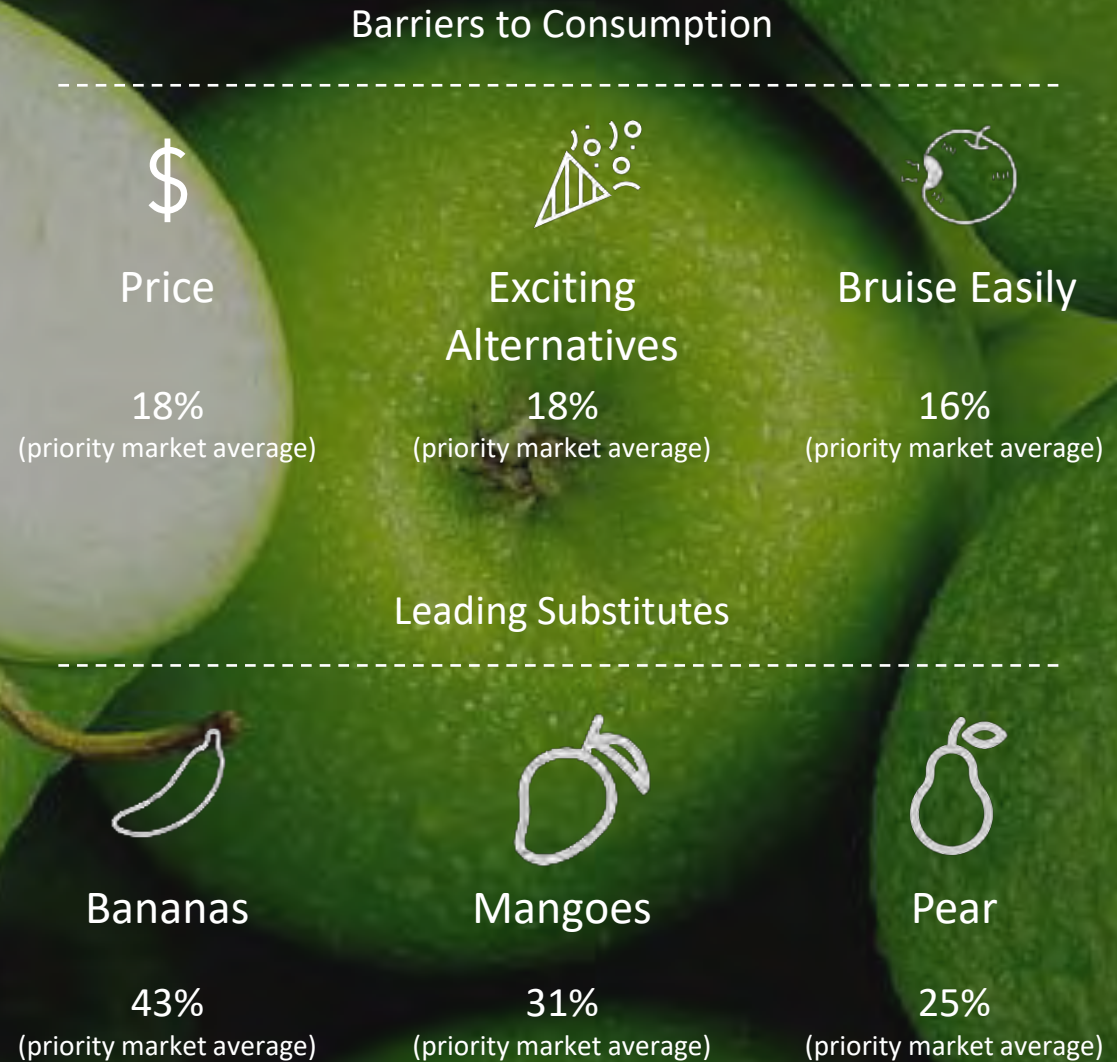
Consumers look for freshness in premium Apples. In Malaysia, sweetness and free from pesticides is important as well as safety in UAE

What does premium quality mean to you?



Price is the biggest barrier to overcome with Apple consumption, followed by exciting alternatives and bruising easily.

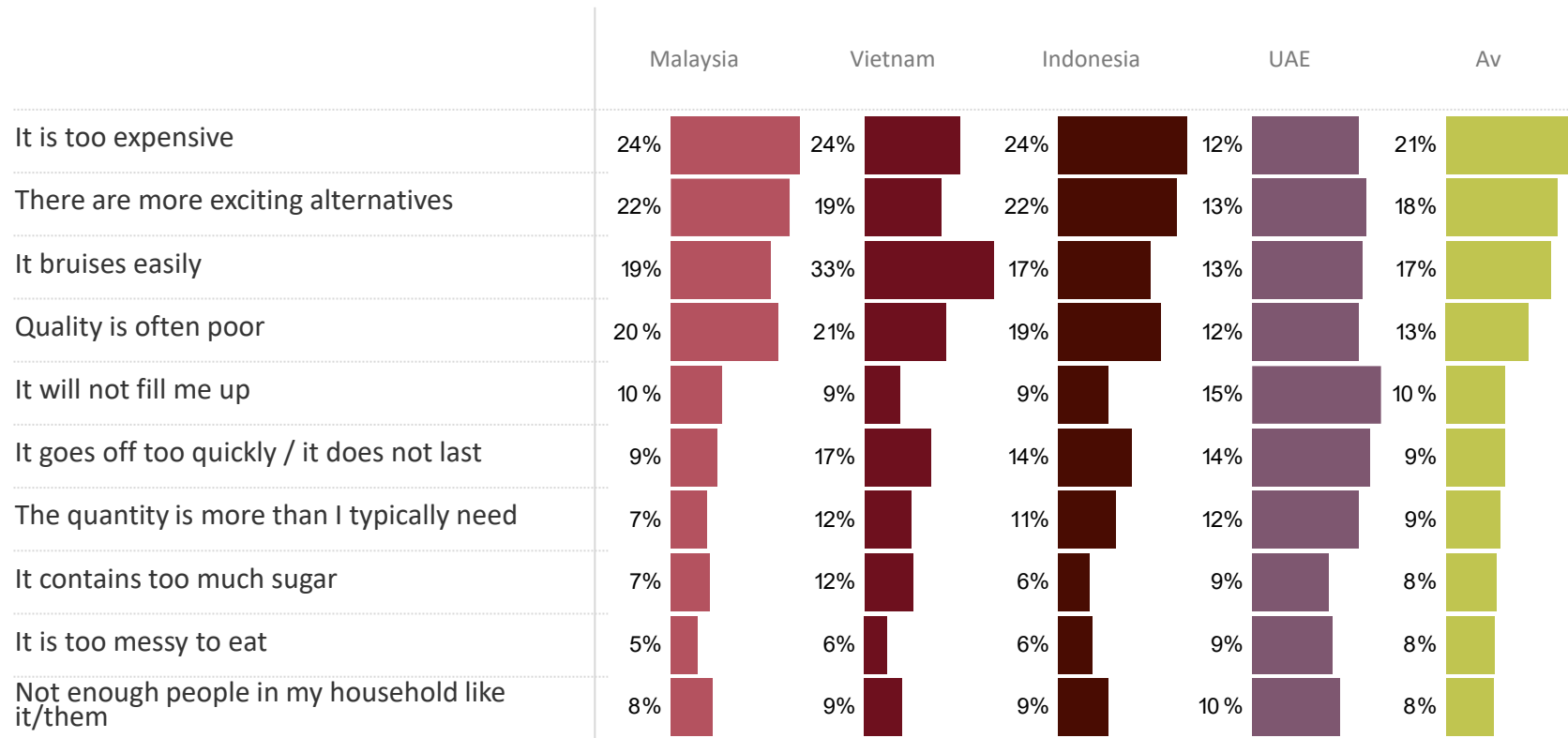
Bananas and Mangoes are considered worthy substitutes





Price is a key barrier in Malaysia, followed by more exciting alternatives whereas in UAE Apples may not be filling enough

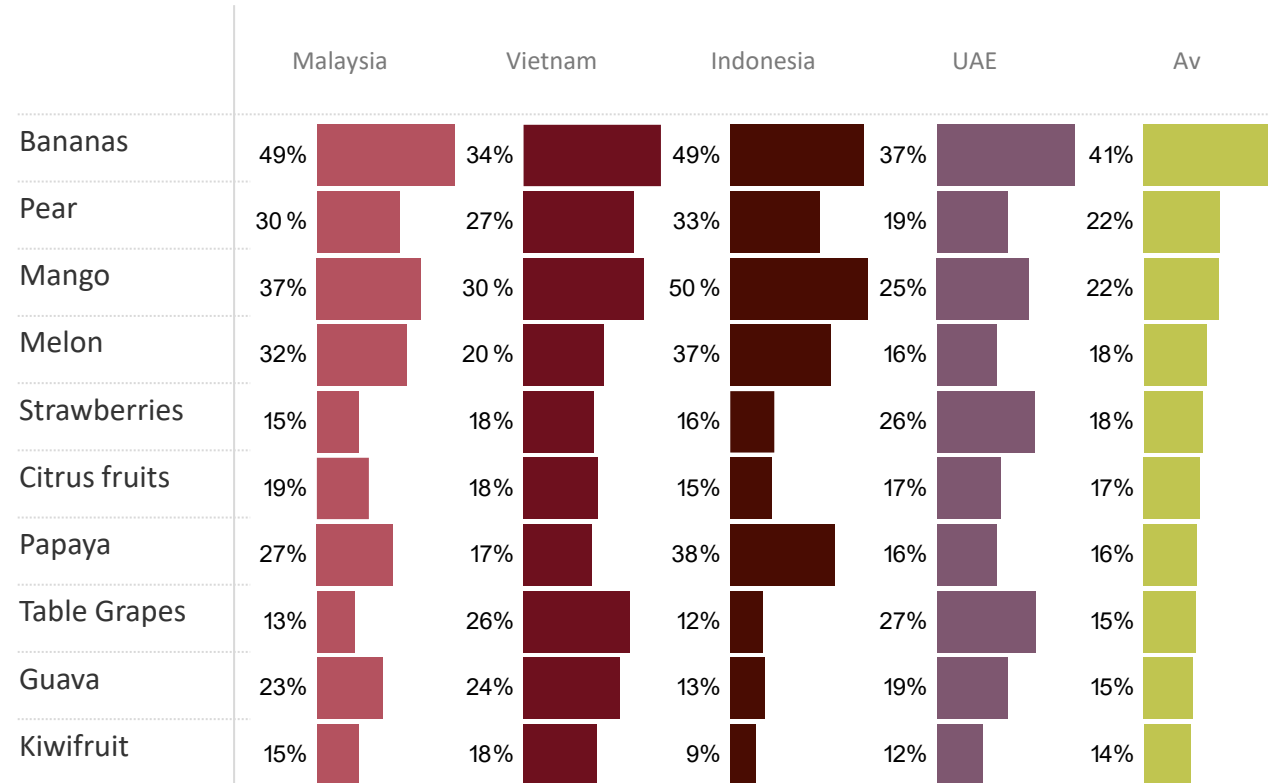
What are the reasons you may not choose?





Bananas and Mangos are key substitutes for Apples across markets

What else would you typically consider having instead?



Recommendation: How to drive export growth in Australian Apples



Apple



1. Focus on Strategic Priority Markets

Focus on markets where consumers are **willing to pay a premium** for quality Apples (ie. **Malaysia, Vietnam, Indonesia, UAE**). Leverage already **high appeal for Australian Apples across all priority markets**, to drive incremental growth in Australian Apple exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Apples that are **refreshing, tasty, and sweet**. Ensure Apples are at or above par for being **high in nutritional value, fresh and light, that serve as a popular quick and easy any-time-of-day choice**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Apples that are fresher, free of pesticides, sweeter, and come from a safe and trusted source.



4. Reduce Consumption Barriers

Address perceptions that Apples are **too expensive, less exciting than alternatives, and bruise easily**, to minimise consumer drift to close substitutes like Bananas, Mangoes and Pears.

'Where to Play'



'How to Win'



3.2

Blackberries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

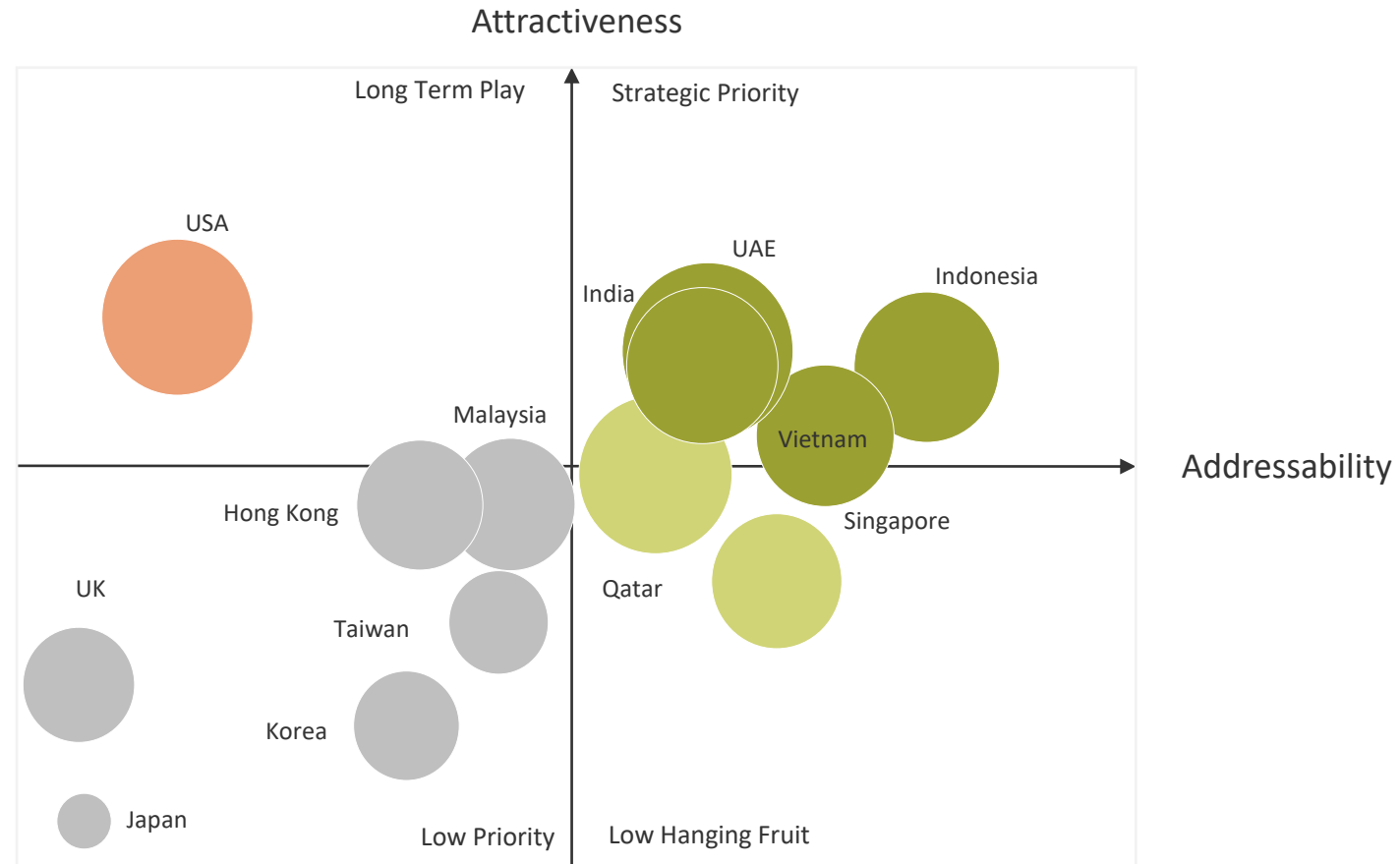
Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process







We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian blackberries, based on consumer preference and behaviour

- Strategic priority
- Low hanging fruit
- Long term play
- Low priority
- Size of the bubble = penetration





Blackberries: Summary of Strategic Priorities

	 Indonesia	 Vietnam	 UAE	 India
<i>STRATEGIC IMPLICATIONS</i>	Indonesia is an attractive market opportunity for Australian export because, despite moderate penetration of the fruit, there's an addressable opportunity given the Australian appeal and high market access vs. other priority markets	Vietnam has more moderate penetration, therefore slightly lower attractiveness vs. Vietnam. Market access measures are also moderate, but claimed willingness to pay for premium and Australian appeal boosts the opportunity	The UAE has the strongest market penetration of blackberries, hence it's an attractive market for export, especially given higher per-capita income	India is an attractive export opportunity given blackberries are highly penetrated and the population is high. Market access is higher vs. other priority markets and there's a decent Australian appeal
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> Moderate penetration High willingness to pay 1.5x more 	<ul style="list-style-type: none"> Moderate penetration High willingness to pay 1.5x more 	<ul style="list-style-type: none"> High penetration (strongest of all markets) Moderate willingness to pay 1.5x more 	<ul style="list-style-type: none"> High penetration Moderate willingness to pay 1.5x more An attractive export market given high population
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> High likelihood to buy imported blackberries from Australian Lower premium quality appeal vs. other commodities in this market 	<ul style="list-style-type: none"> Moderate Australian appeal Moderate premium quality appeal vs. other commodities in this market 	<ul style="list-style-type: none"> Moderate Australian appeal Moderate premium quality appeal vs. other commodities in this market 	<ul style="list-style-type: none"> High likelihood to buy imported blackberries from Australian Moderate premium quality appeal vs. other commodities in this market



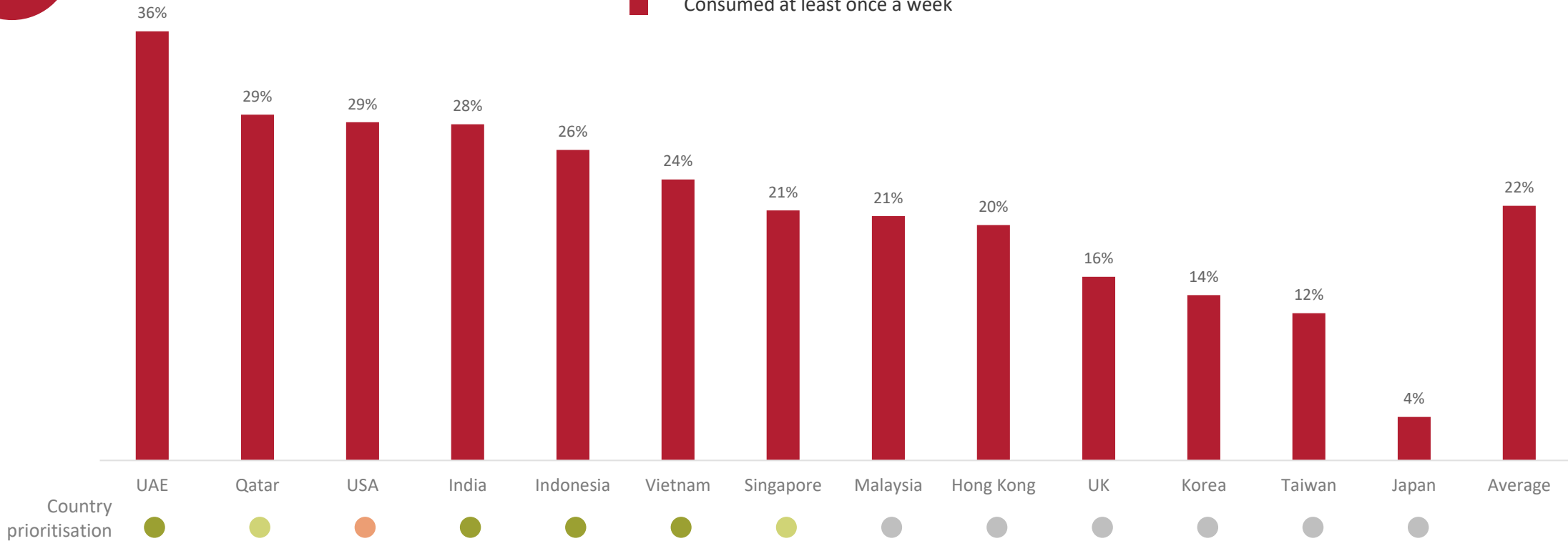
Blackberries

Blackberries have a lower penetration vs. other commodities, however, 1 in 3 people consume them weekly in the UAE



How often do you consume blackberries? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

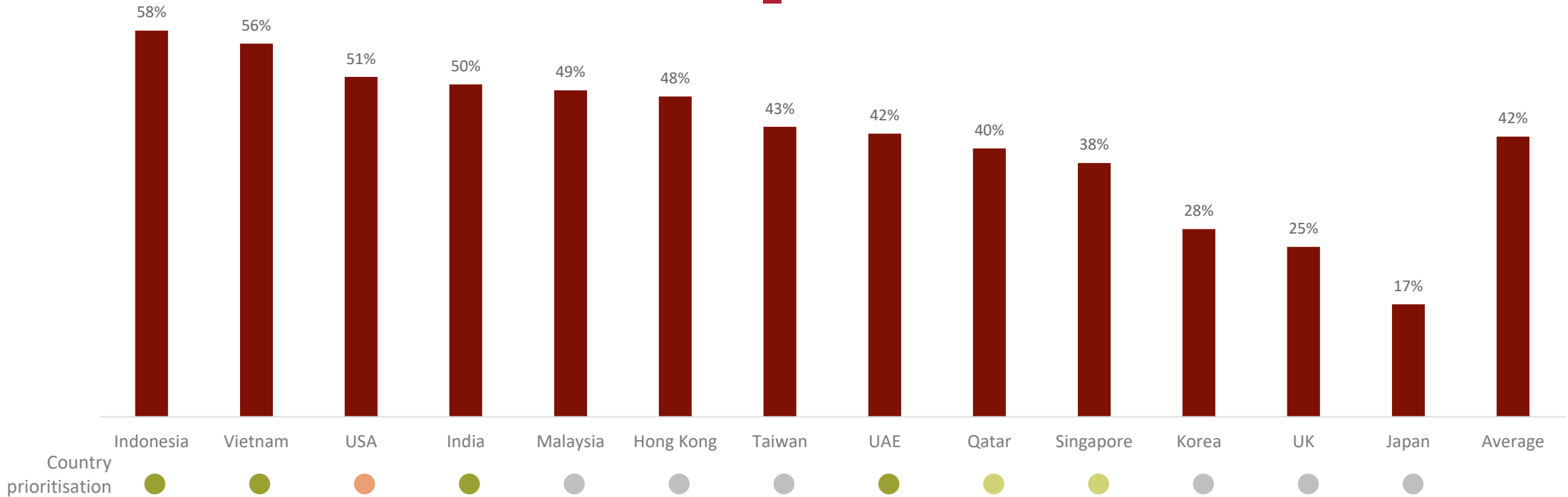


Across most markets blackberries have the potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality blackberries? ^{1,2}

Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

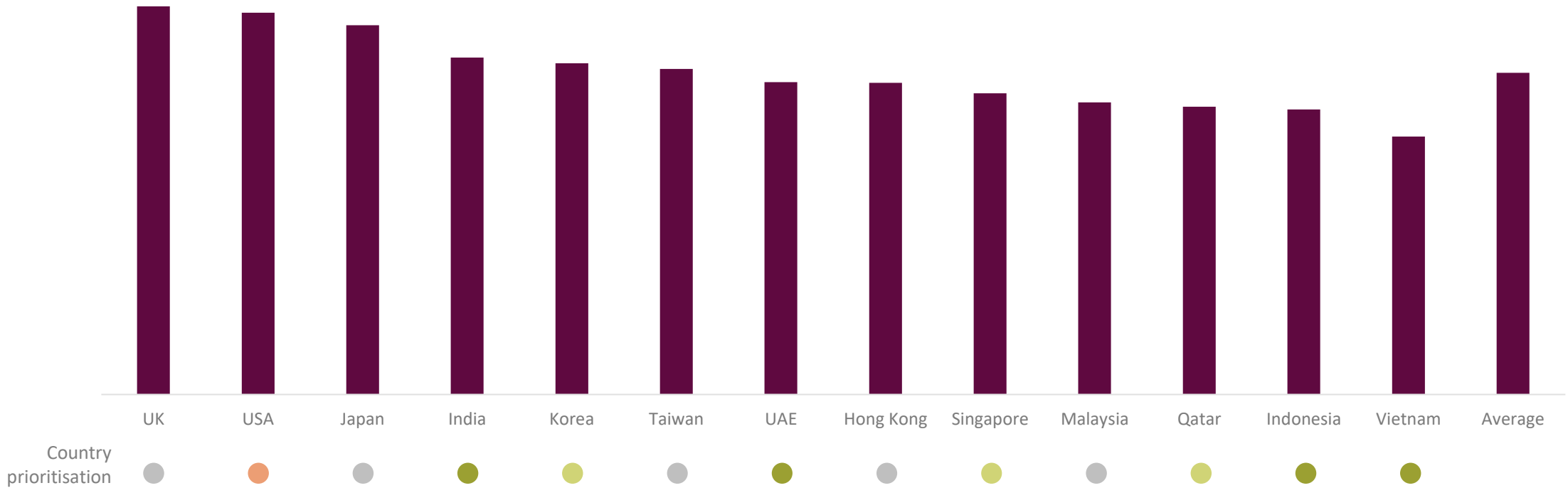
● Strategic priority ● Low hanging fruit ● Long term play ● Low priority



Although all markets are attractive, more affluent markets with larger populations rank m highly



Market Access Attractiveness - Rank



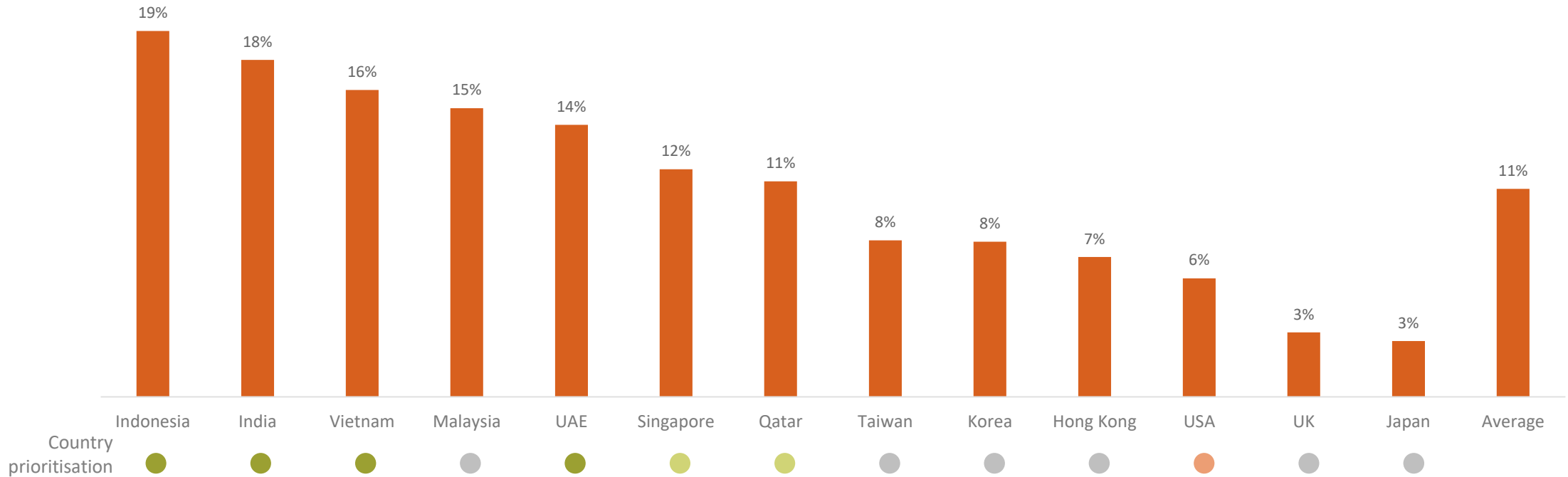


Blackberries

Blackberries have moderate Australian appeal particularly in Indonesia, India & Vietnam



How likely would you be to buy blackberries imported from Australia?



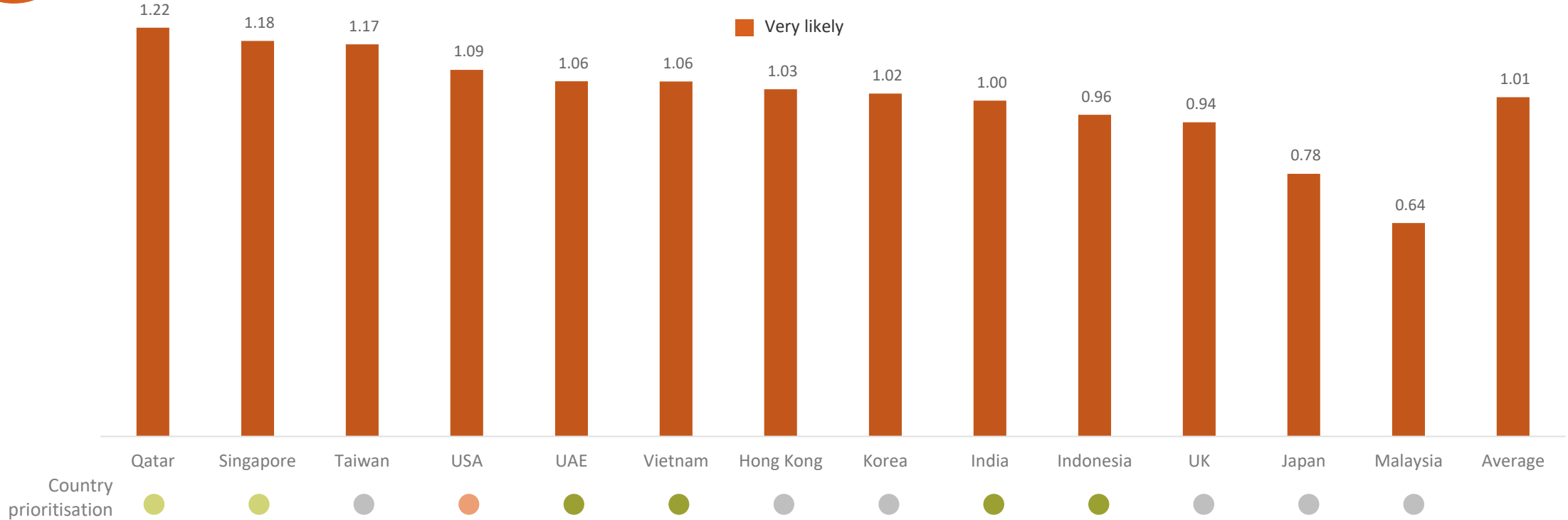


Blackberries

Relative desire for premium vs. other commodities is high in most markets, especially Qatar, Singapore and Taiwan



How willing would you be to pay more for a premium quality blackberries? ¹

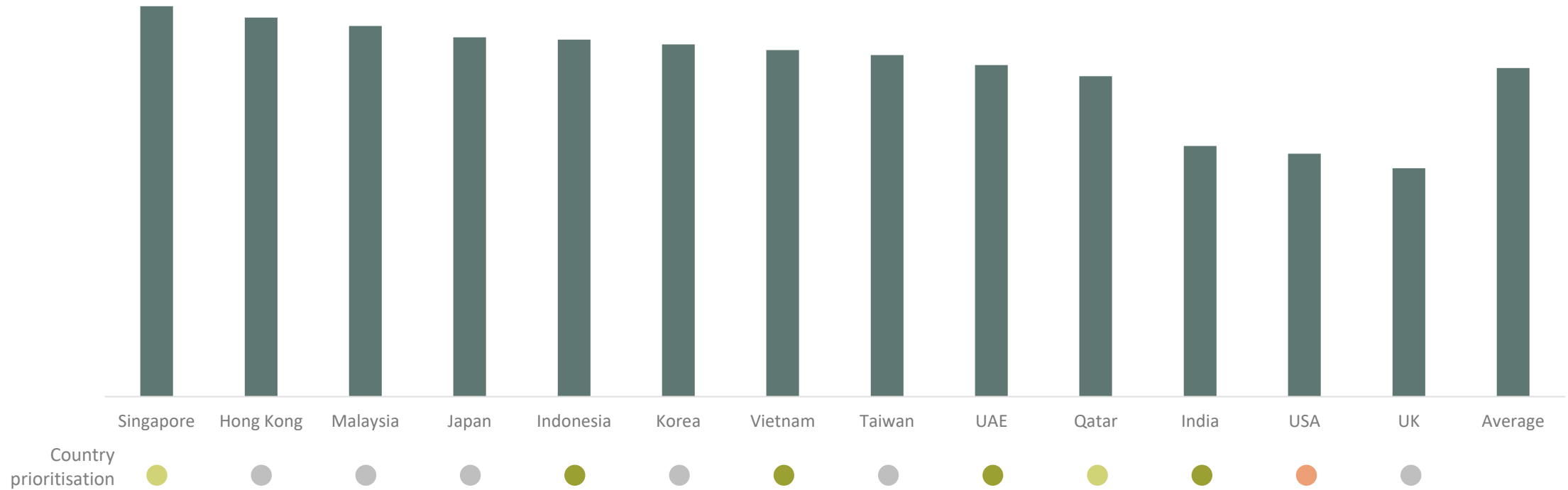




Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.2

Blackberries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

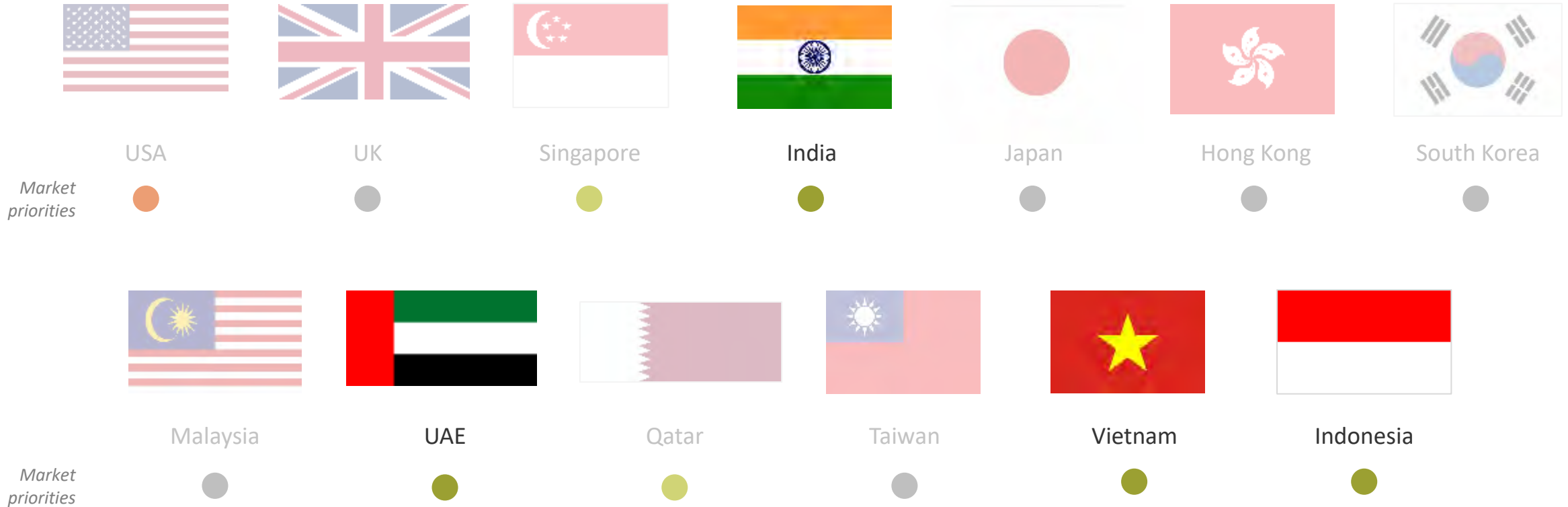
ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers













Blackberries

The prioritisation revealed x4 markets ripe for Blackberries export. The next section will deep dive into Blackberries consumption across markets









Blackberries consumption snapshot

	 India	 Vietnam	 Indonesia	 UAE
 <i>HOW OFTEN</i> (P1W pen.)	28%	24%	26%	36%
 <i>WHEN</i>	Snack Breakfast	Lunch Dinner Snack	Snack Dessert	Snack Breakfast
 <i>HOW</i>	Fresh on its own	Fresh on its own or As part of a snack	In a Smoothie / Frappe / Juice or In a Salad	Fresh on its own
 <i>WHY</i>	Tasty Connection	Tasty Indulgence	Tasty Health & Nutrition	Tasty Quick & Easy
 <i>WHERE</i>	At home	At home	At home	At home
 <i>WHO WITH</i>	With Family	With Family	With Family	With Family

Blackberries: Strategic Imperatives



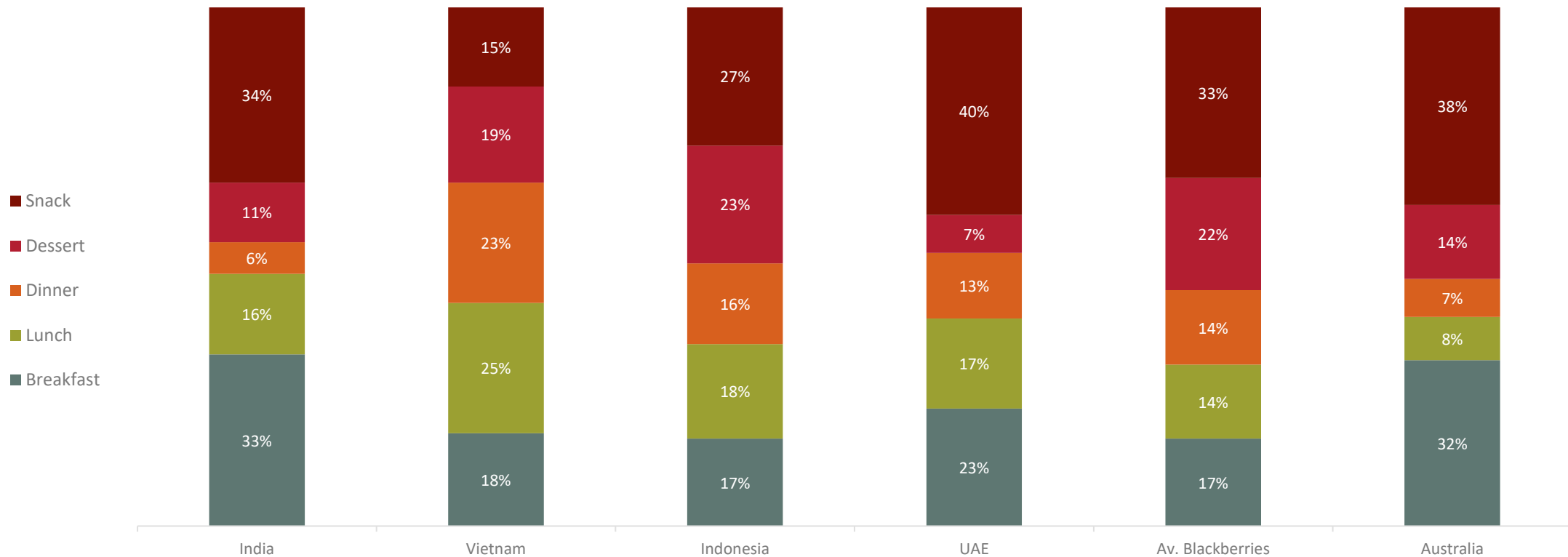
Blackberries

	 India	 Vietnam	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty and refreshing snack or breakfast, fresh on its own, to connect with family at home	As a tasty and indulgent snack, lunch or dinner, fresh on its own or as part of a snack, at home with family	As a tasty & healthy snack or dessert in a smoothie/frappe/juice or in a salad, at home with family	As a tasty, quick & easy snack or breakfast, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Connection	Tasty Indulgence	Tasty Health & Nutrition	Tasty Quick & Easy
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing Taste Fresh and Light	Refreshing Taste Fresh and Light Rich in Anti-oxidants	Refreshing Taste Rich in Anti-oxidants	Refreshing Taste Sweet
<i>PREMIUM OPPORTUNITY</i>	Fresher Free from Pesticides I trust its safety	Fresher Right State of Ripeness More Flavour	Free from Pesticides Higher in vitamins and minerals	Fresher Free from Pesticides
<i>BARRIERS TO OVERCOME</i>	Too expensive	Bruises Easily	Too expensive	Too expensive
<i>KEY SUBSTITUTES</i>	Apples Bananas	Apples Blueberries	Bananas Mangoes	Strawberries Bananas



Blackberries are primarily consumed as a snack across priorities with the exception of Vietnam where they are consumed with lunch or dinner. Breakfast is also important in India

When did you consume?



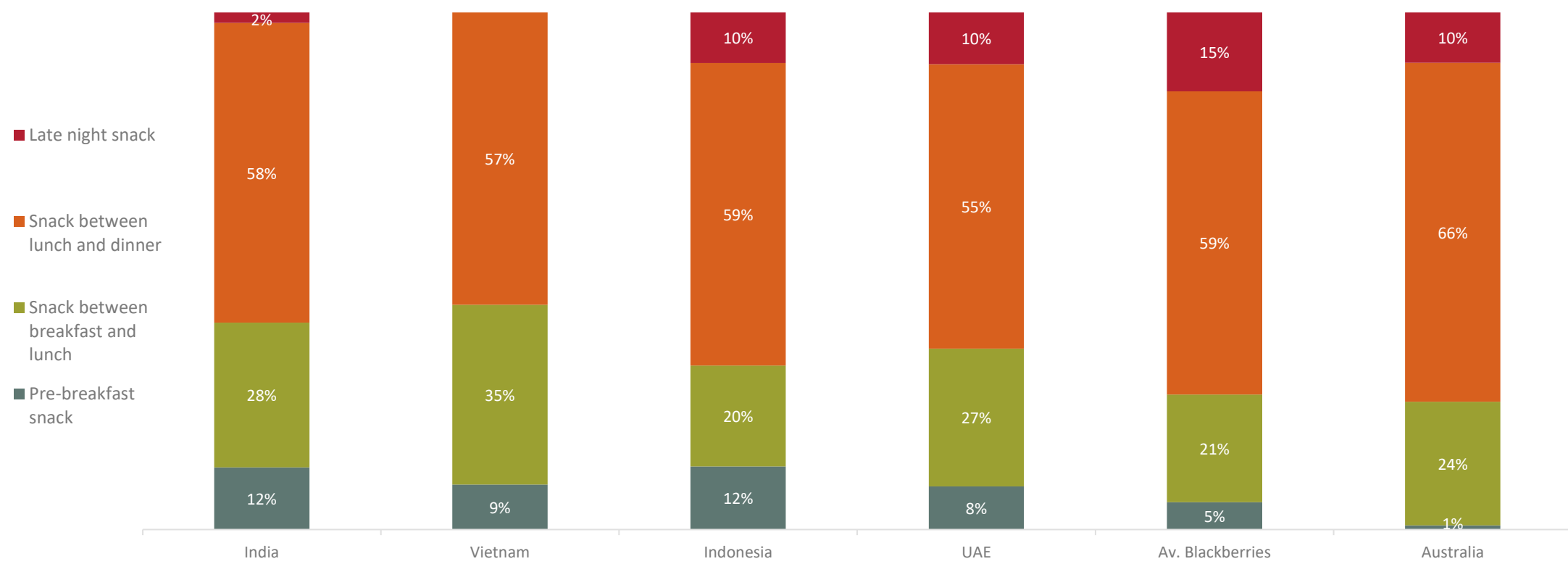
Note: Australian data for "Berries" overall
 Source: Kantar HIA International Demand Study 2023



Blackberries

When consumed as a snack they are typically consumed between lunch and dinner

What kind of snack was it?

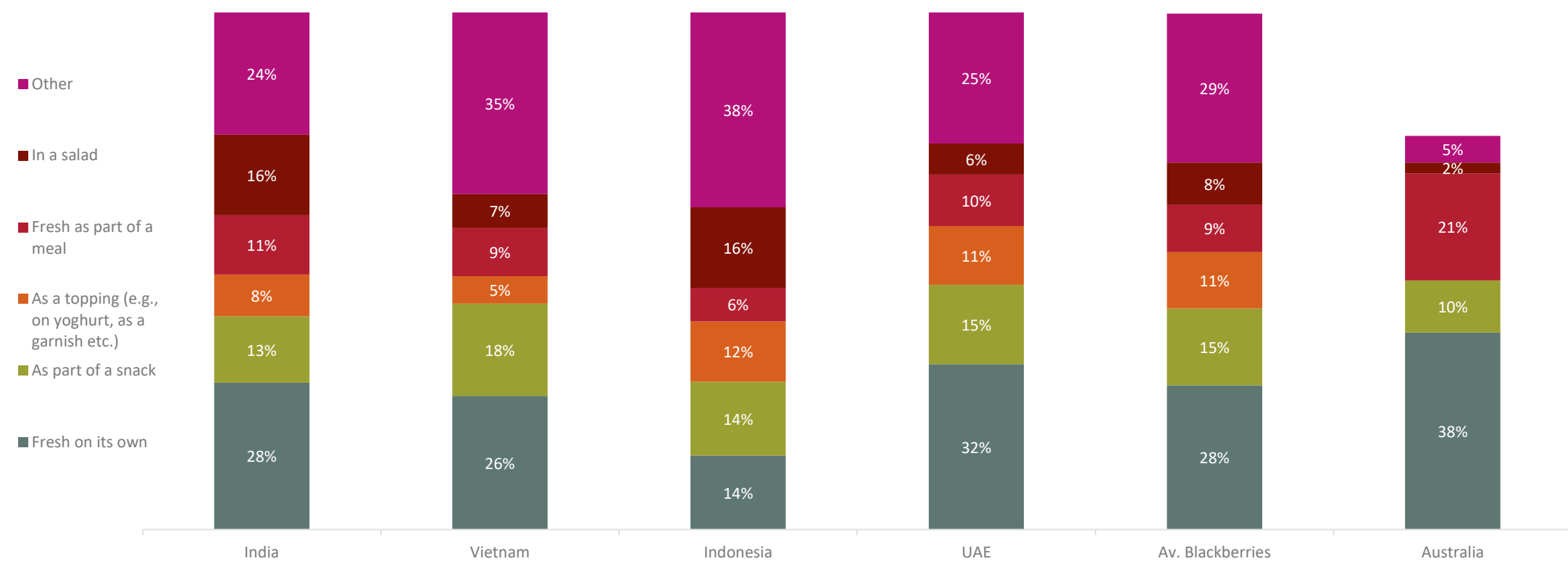


Note: Australian data for "Berries" overall
Source: Kantar HIA International Demand Study 2023



Blackberries are most commonly consumed fresh on their own or as part of a snack

How did you consume?



Note: Australian data for “Berries” overall
 ‘Other’ = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, As part of an alcoholic drink e.g. cocktail and To make baby food / puree and Don’t Know

Source: Kantar HIA International Demand Study 2023



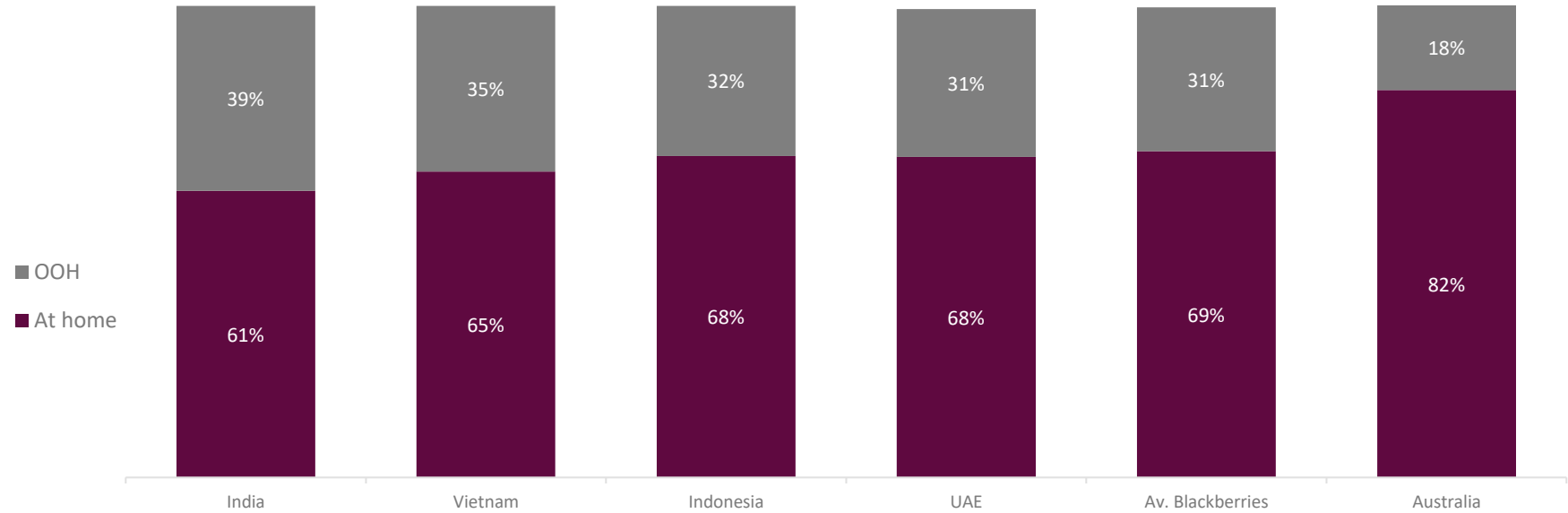
Blackberries

Most people consume Blackberries at home

Where were you?

69%

Of consumption of blackberries is in the home, this varies only slightly by market

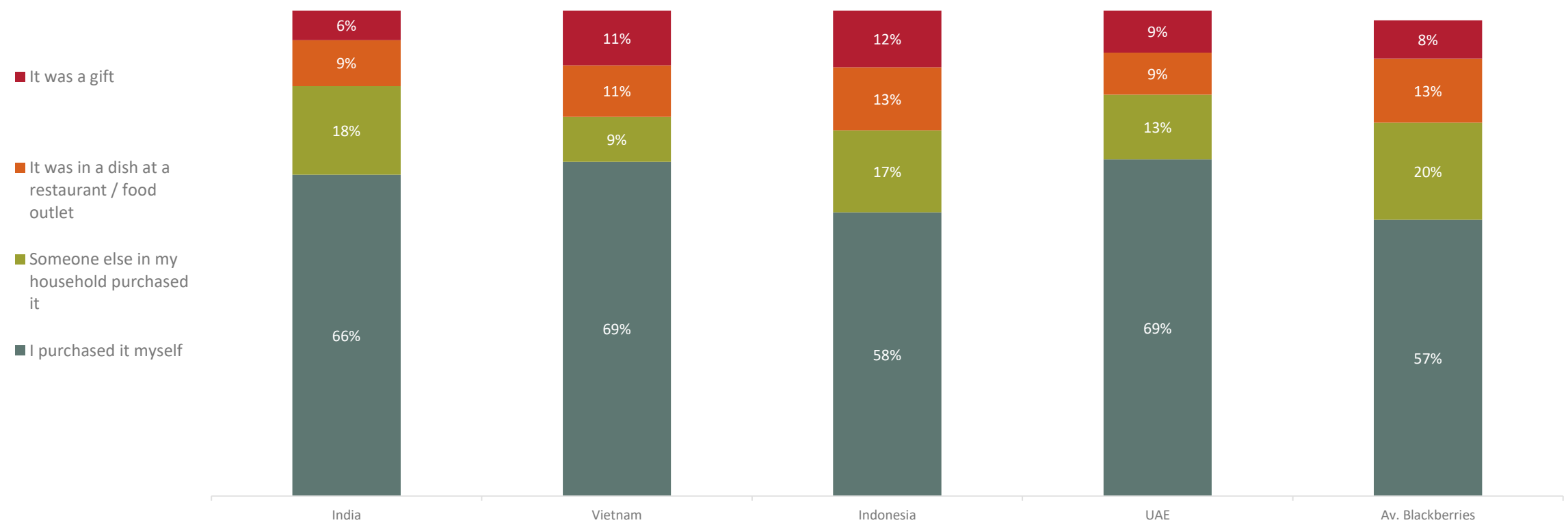




Blackberries

Most people purchase Blackberries themselves

Where did you get them from?





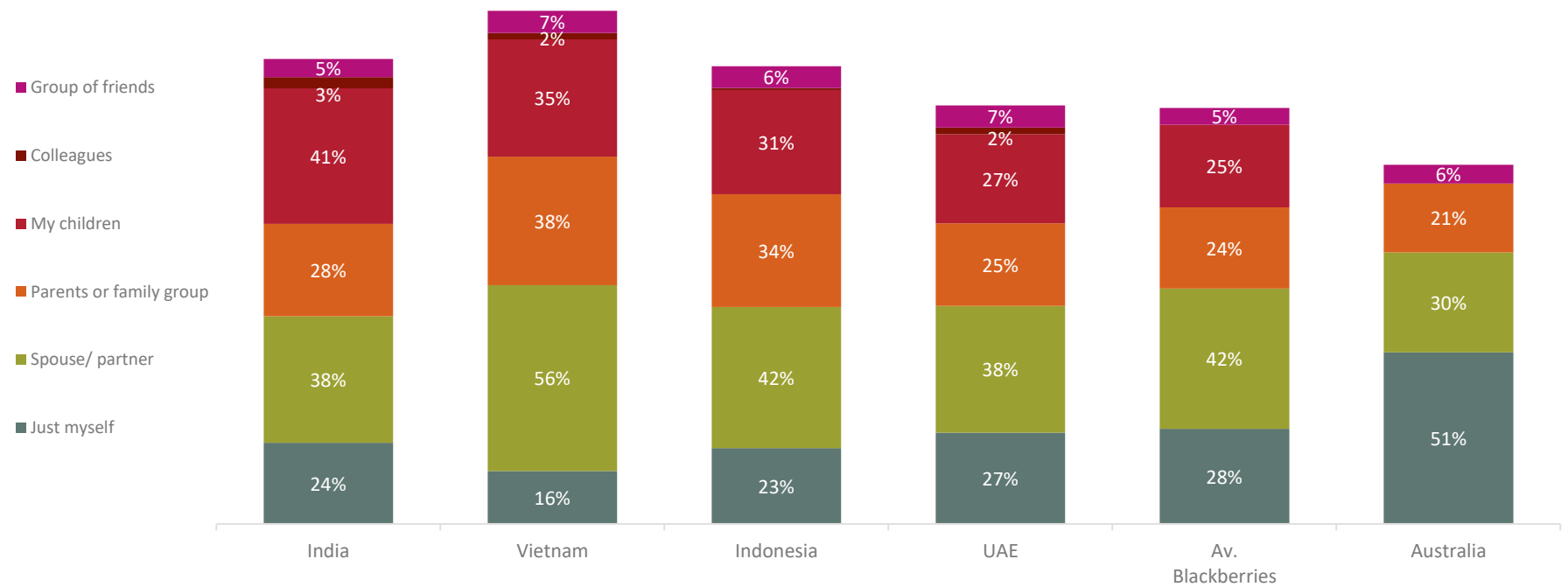
Blackberries

Blackberries are consumed with a spouse or partner or as part of a larger family group

Who were you with?

42%

Of consumption of blackberries (on average) is with a spouse/partner.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care




Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Blackberries are for something tasty, quick & easy and for a connection

57%

of people in priority markets consume Blackberries for something

Tasty

47%

of people in priority markets consume Blackberries for

Connection

43%

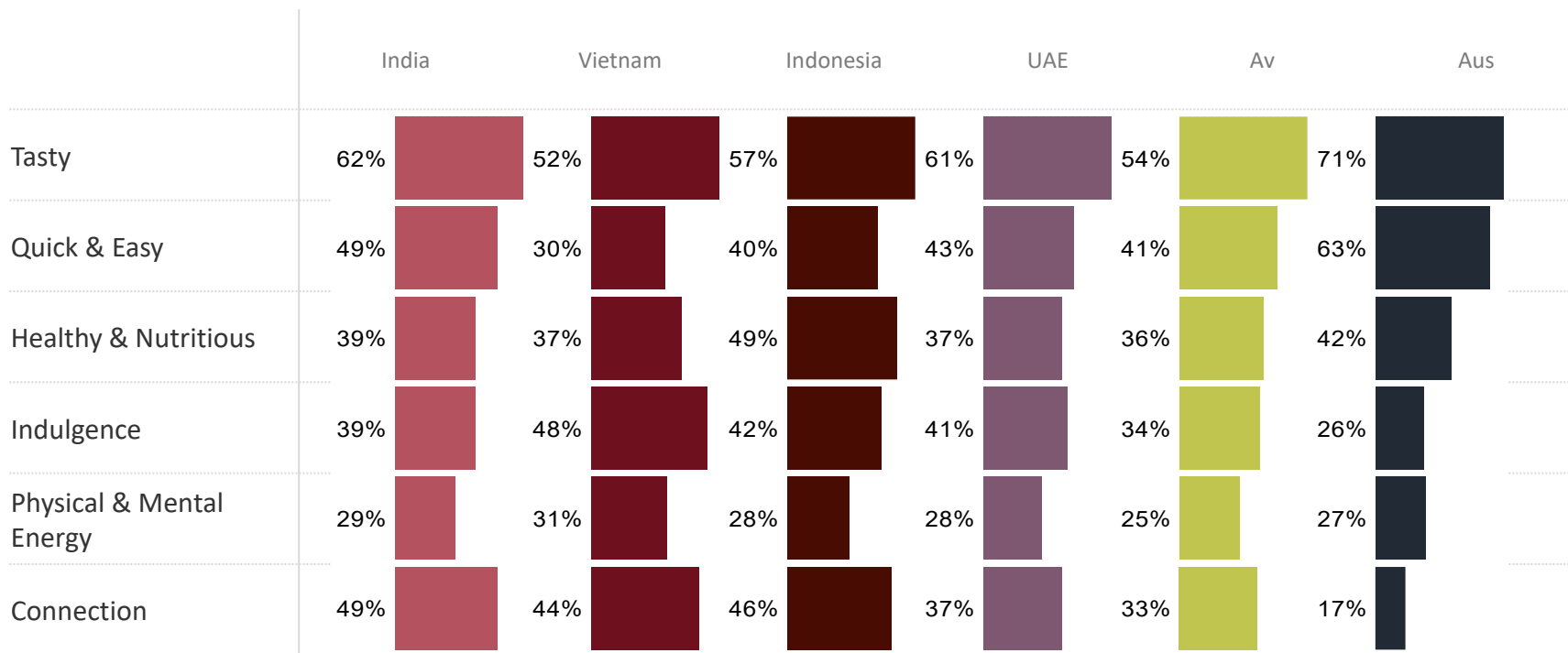
of people in priority markets consume Blackberries for something

Quick & Easy



Taste is the most important consumption driver across all markets, followed by quick and easy in India and UAE, indulgence in Vietnam and health & nutrition in Indonesia

Which were important when choosing to consume?



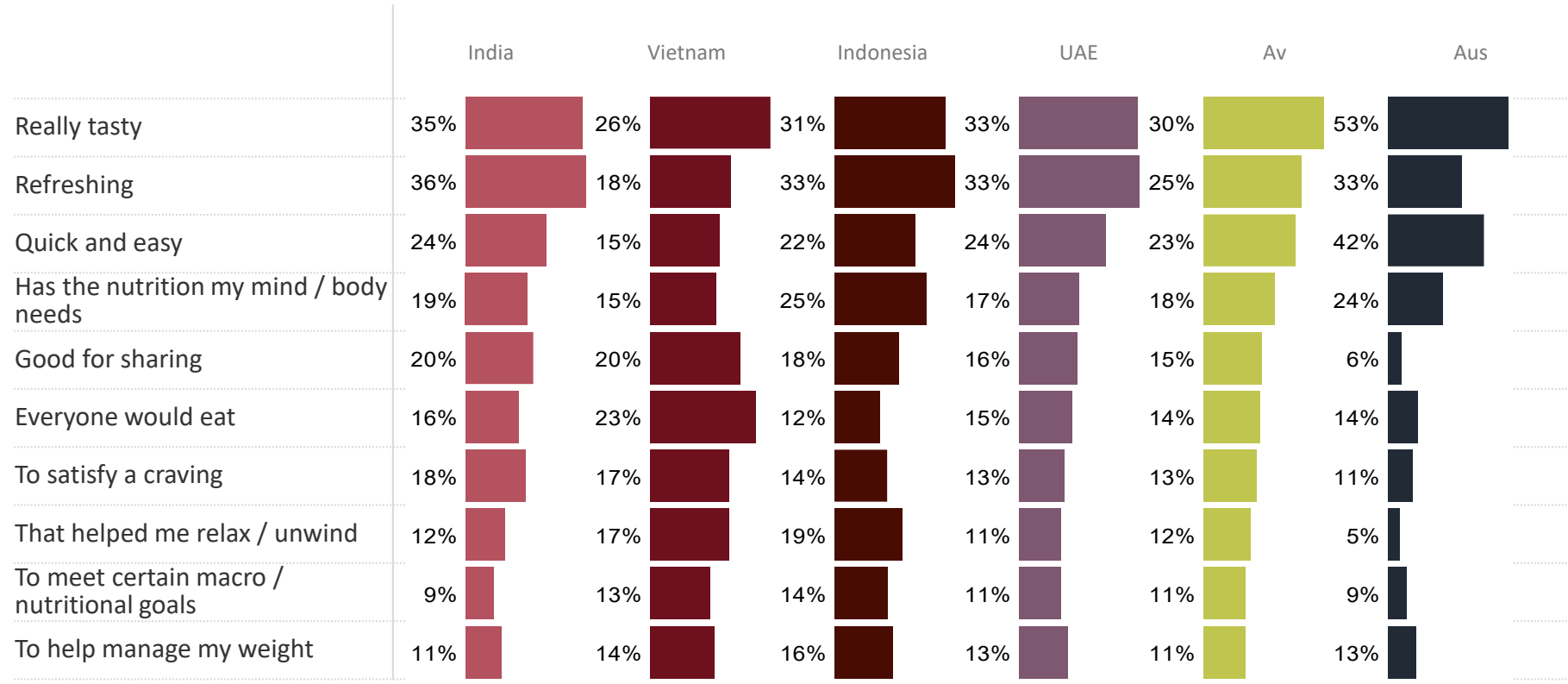
Note: Australian data for “Berries” overall
 Source: Kantar HIA International Demand Study 2023




Blackberries

When we investigate in more detail, Blackberries are consumed because they are 'really tasty' and 'refreshing' and Vietnam because they are popular

Which were important when choosing to consume?



Note: Australian data for "Berries" overall
 Source: Kantar HIA International Demand Study 2023
 N= UK 150 USA 150 Singapore 148 India 148 Japan 161 Korea 150 Malaysia 150 Hong Kong 111 Taiwan 148 Vietnam 151 Indonesia 154 UAE 150 Qatar 20*



More functionally, consumers are looking for Blackberries that are rich in anti-oxidants while still being light and refreshing

30%

of people in priority markets are looking for Blackberries that are Refreshing taste

21%

of people in priority markets are looking for Blackberries that are Rich in Anti-oxidants

20%

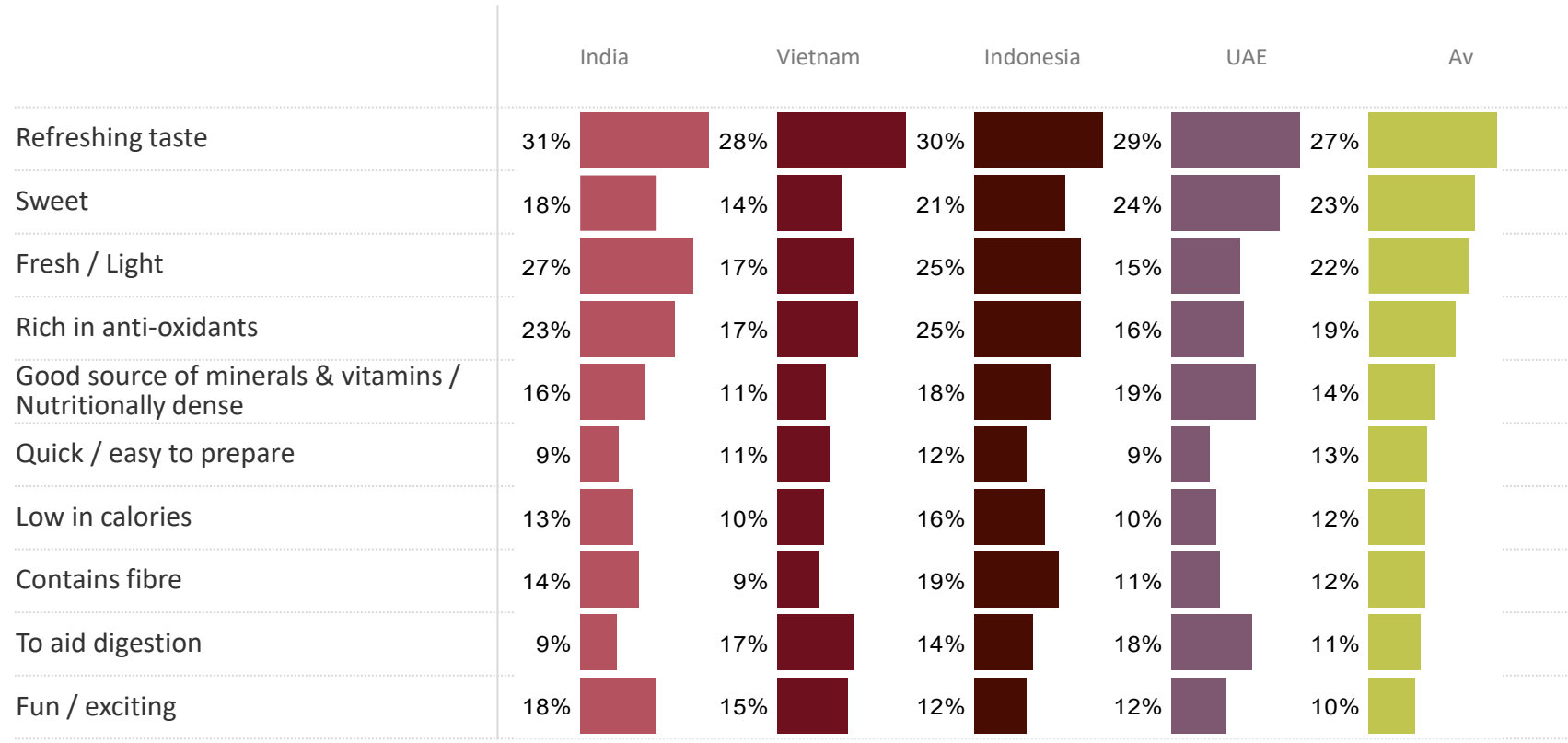
of people in priority markets are looking for Blackberries that are Fresh / Light



Blackberries

Consumers are looking for Blackberries that have a refreshing taste across priority markets

What were you looking for when you consumed?



When it comes to the premium opportunity, consumers are looking for Blackberries that are fresher, free of pesticides, are higher in vitamin & mineral content, and are safe & trusted

37%

of people in priority markets are looking for premium Blackberries that are

Fresher

29%

of people in priority markets are looking for premium Blackberries that are

Free from pesticides

27%

of people in priority markets are looking for premium Blackberries that are

Higher in vitamins and minerals

25%

of people in priority markets are looking for premium Blackberries that are

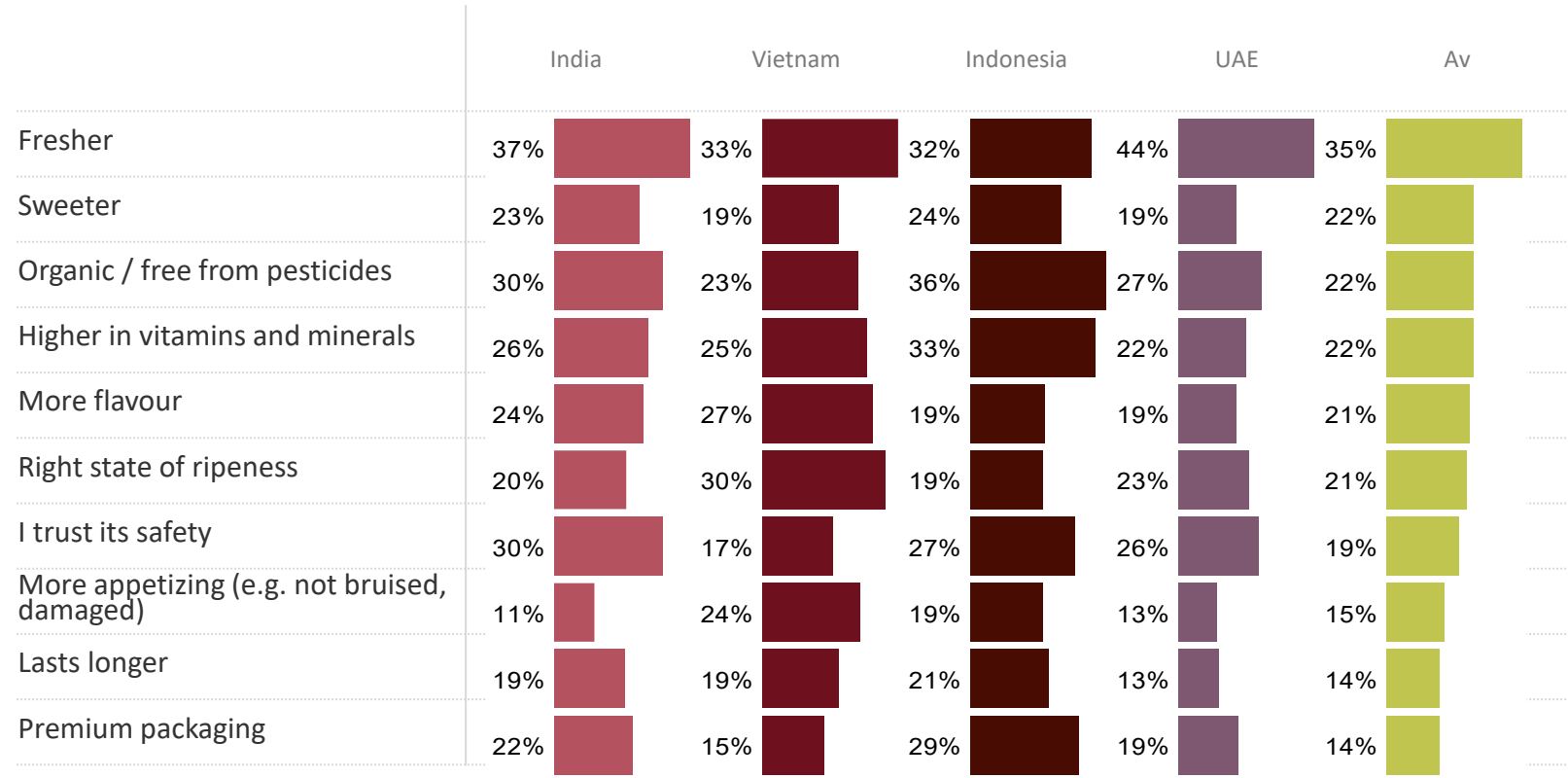
Safe & Trusted



Blackberries

Premium quality Blackberries are defined by being fresher and in India and Indonesia free from pesticides and safe

What does premium quality mean to you?



Price is the biggest barrier to overcome with Blackberries consumption, followed by bruising easily and exciting alternatives

Bananas and Apples are considered worthy substitutes

Barriers to Consumption



Price

30%

(priority market average)



Bruise Easily

19%

(priority market average)



Exciting Alternatives

16%

(priority market average)

Leading Substitutes



Bananas

31%

(priority market average)



Apple

29%

(priority market average)



Mango

25%

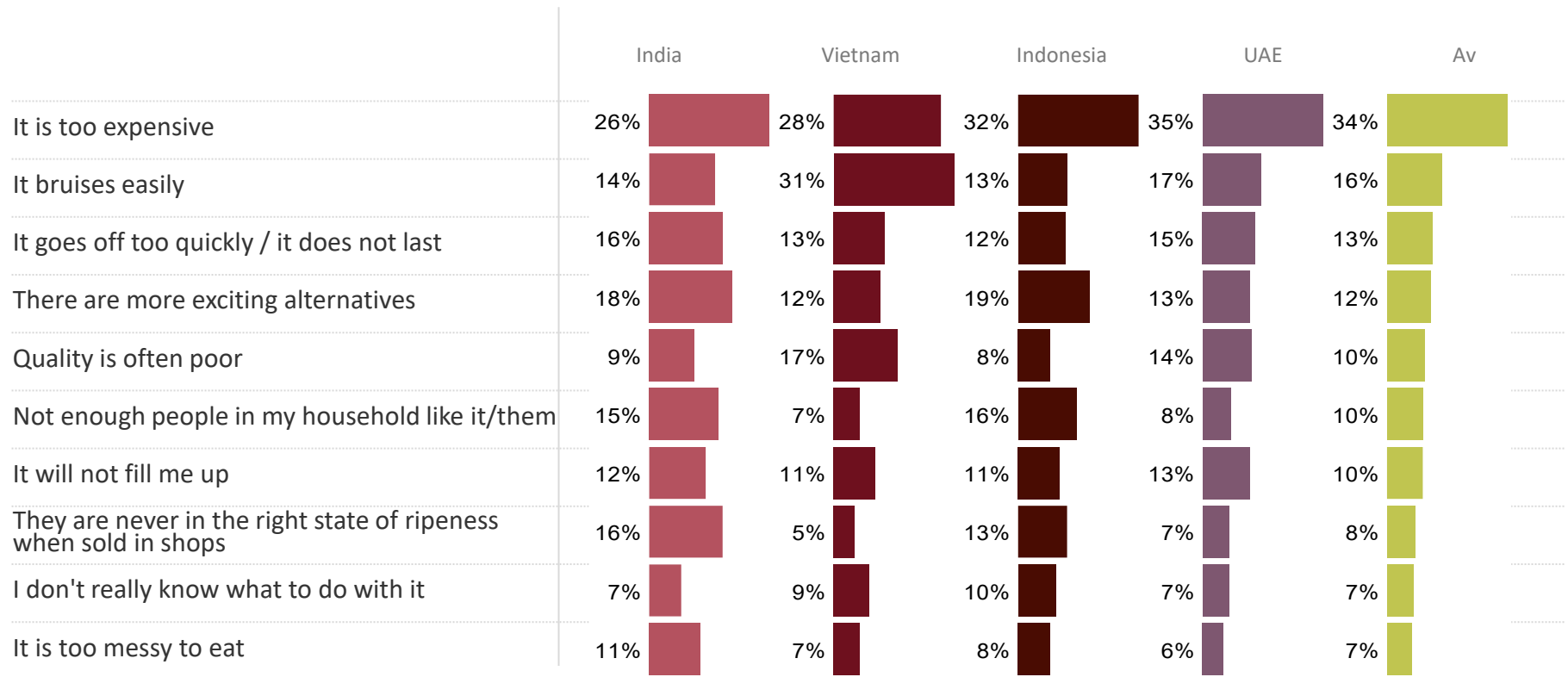
(priority market average)



Blackberries

Price is a key barrier across markets along with more exciting alternatives and bruising in Vietnam

What are the reasons you may not choose?

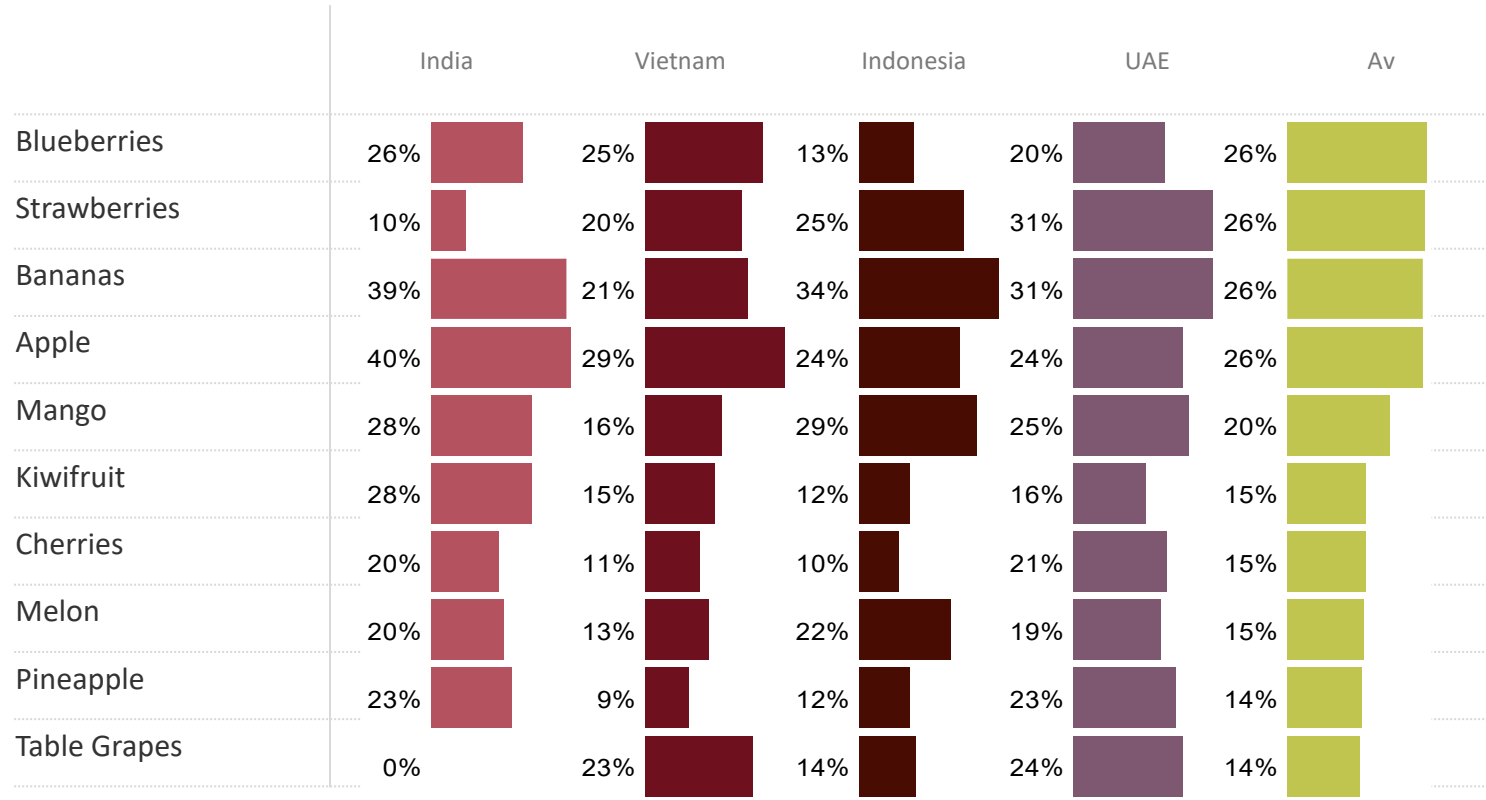




Blackberries

Apples and Bananas are key substitutes across priority markets along with Blueberries in Vietnam, Mangos in Indonesia and Strawberries in Indonesia

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Blackberries



Blackberries



1. Focus on Strategic Priority Markets

Focus on markets where category **penetration is high** and consumers are **willing to pay a premium** for quality Blackberries (ie. **Indonesia, UAE, Vietnam and India**). Leverage already **high appeal for Australian Blackberries across all priority markets**, to drive incremental growth in Australian Blackberry exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Blackberries that are **refreshing, tasty, and indulgent to share**. Ensure Blackberries are at or above par for being **rich in anti-oxidants, fresh and light, that serve as a quick and easy snack or meal ingredient**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Blackberries that are fresher, free of pesticides, are higher in vitamins and mineral, and come from a safe and trusted source.



4. Reduce Consumption Barriers

Address perceptions that Blackberries are **too expensive, bruise easily and are less exciting than alternatives**, to minimise consumer drift to close substitutes like Bananas, Apples and Mangoes.

'Where to Play'



'How to Win'



3.3

Blueberries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

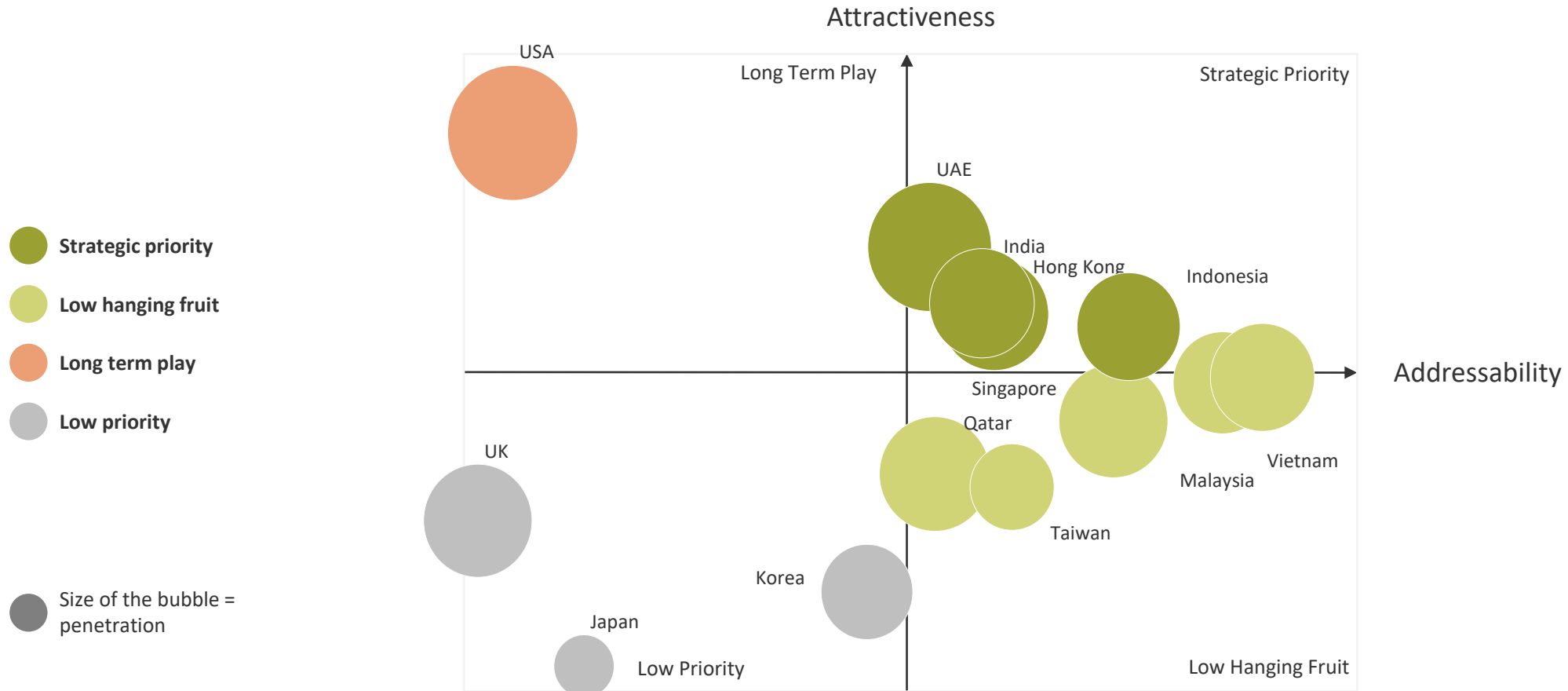
4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:





- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian blueberries, based on consumer preference and behaviour





Blueberries: Summary of Strategic Priorities

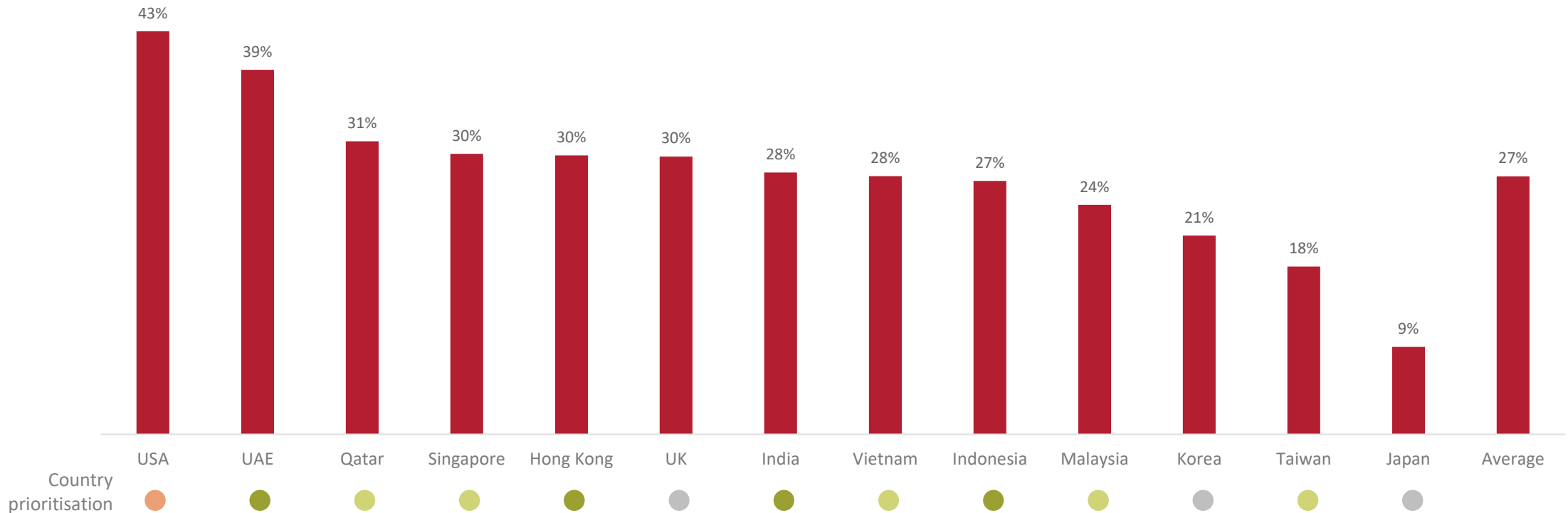
	 Indonesia	 Hong Kong	 India	 UAE
<i>STRATEGIC IMPLICATIONS</i>	There's moderate penetration of blueberries in Indonesia, but with high Australian appeal and relatively high premium appeal, it's a potential opportunity for export	Hong Kong also has moderate blueberry penetration. However, the market is ranked #2 on accessibility which, combined with relatively strong attractiveness, makes it an appealing export opportunity	India's sizeable population boosts its export potential, despite moderate penetration and premium appeal. Australian appeal for blueberries remains high	The UAE has very high blueberry penetration, second only to the US. The wide consumption of this fruit means its an attractive opportunity despite moderate premium and Australian appeal
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> Moderate blueberry penetration High claimed willingness to spend 1.5x on premium quality 	<ul style="list-style-type: none"> Moderate blueberry penetration (30% consume weekly) Moderate claimed willingness to spend 1.5x on premium quality 	<ul style="list-style-type: none"> Moderate blueberry penetration Moderate claimed willingness to spend 1.5x on premium quality 	<ul style="list-style-type: none"> Very high blueberry penetration (ranked #2 after only the USA, 40% consume weekly) Moderate claimed willingness to spend 1.5x on premium quality
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> High Australian appeal Moderate willingness to pay more for premium for blueberries vs. other commodities 	<ul style="list-style-type: none"> Moderate Australian appeal Moderate willingness to pay more for premium for blueberries vs. other commodities 	<ul style="list-style-type: none"> High Australian appeal Moderate willingness to pay more for premium for blueberries vs. other commodities 	<ul style="list-style-type: none"> Moderate Australian appeal Moderate willingness to pay more for premium for blueberries vs. other commodities

Blueberry penetration varies by market. They're widely consumed in the US and the Middle East, but less so in Vietnam, Indonesia & Malaysia



How often do you consume blueberries? ¹

Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

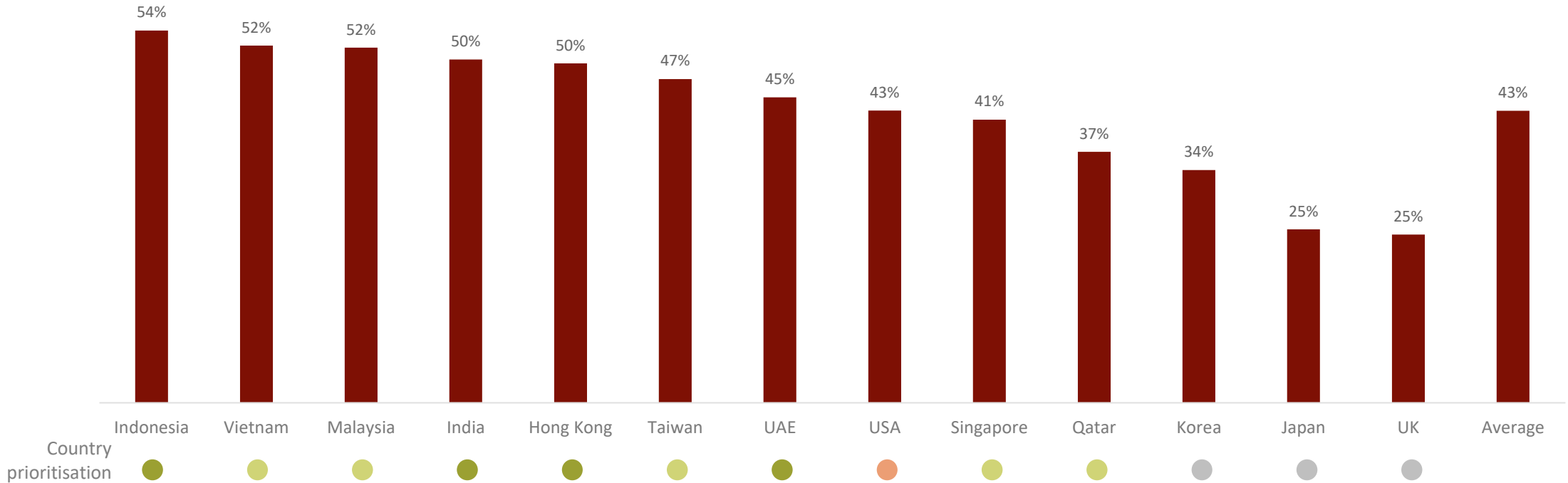
● Strategic priority
 ● Low hanging fruit
 ● Long term play
 ● Low priority

Across most markets blueberries have the potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality blueberries? ^{1,2}

■ Yes



¹ Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

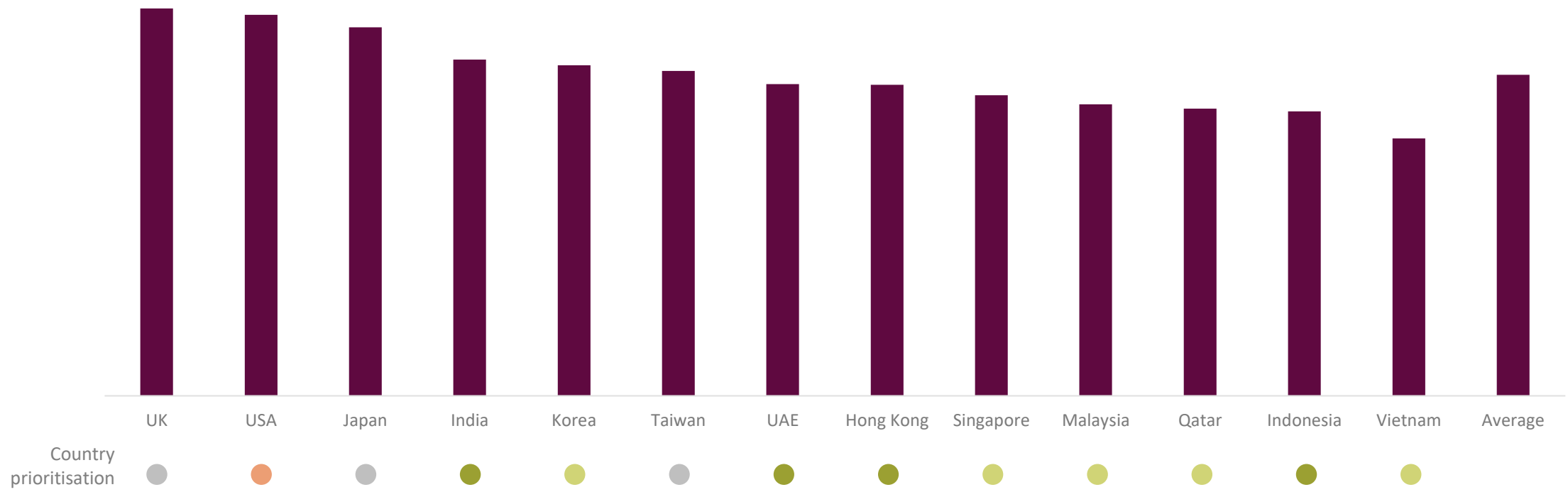
² An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

Although all markets are attractive, more affluent markets with larger populations rank more highly



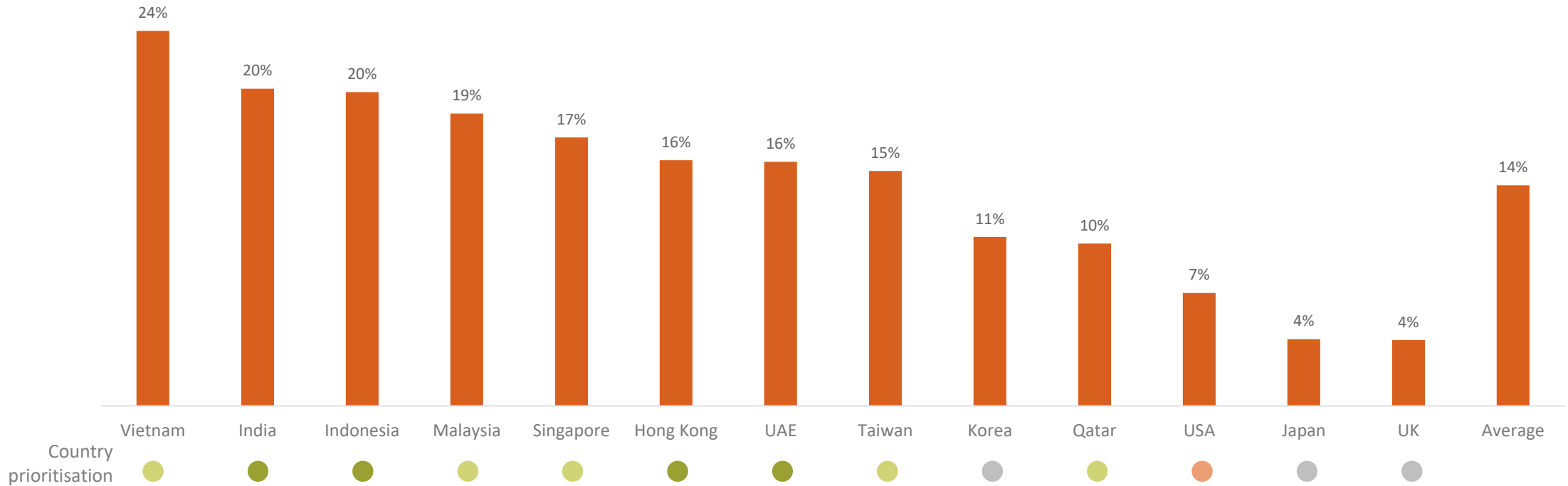
Market Access Attractiveness - Rank



Blueberries have moderate Australian, although countries where penetration is low show higher Australian appeal: Vietnam, India & Indonesia



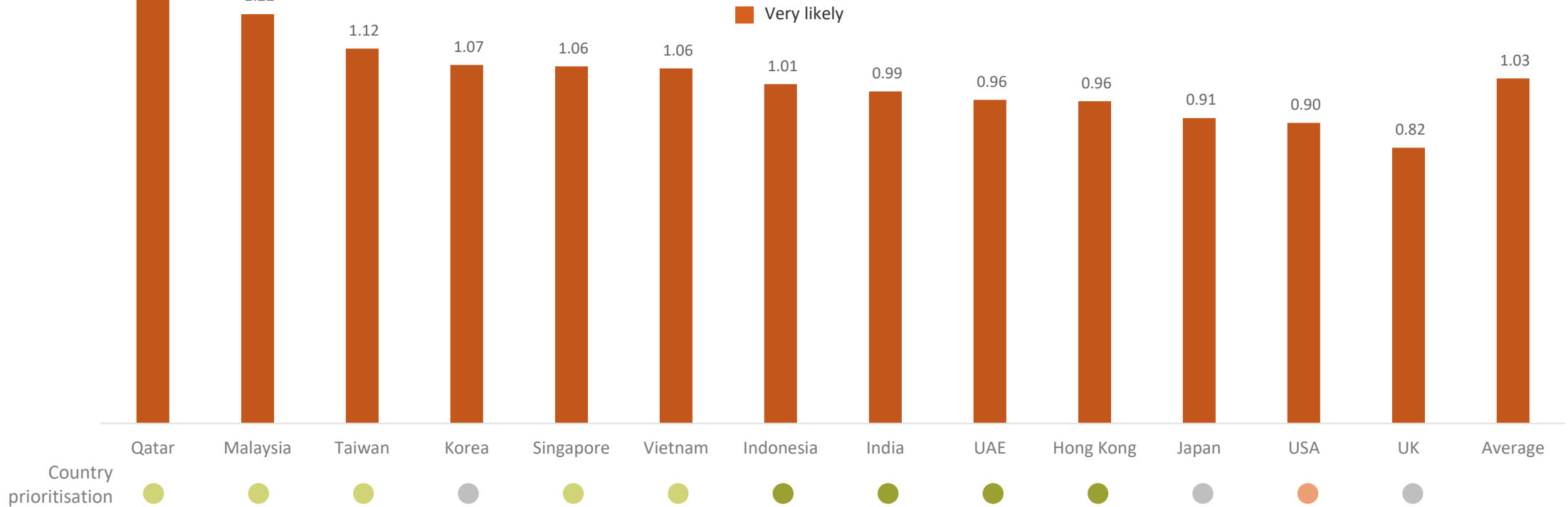
How likely would you be to buy blueberries imported from Australia?



Relative desire for premium Blueberries vs. other commodities is strongest in Qatar, Malaysia and Taiwan



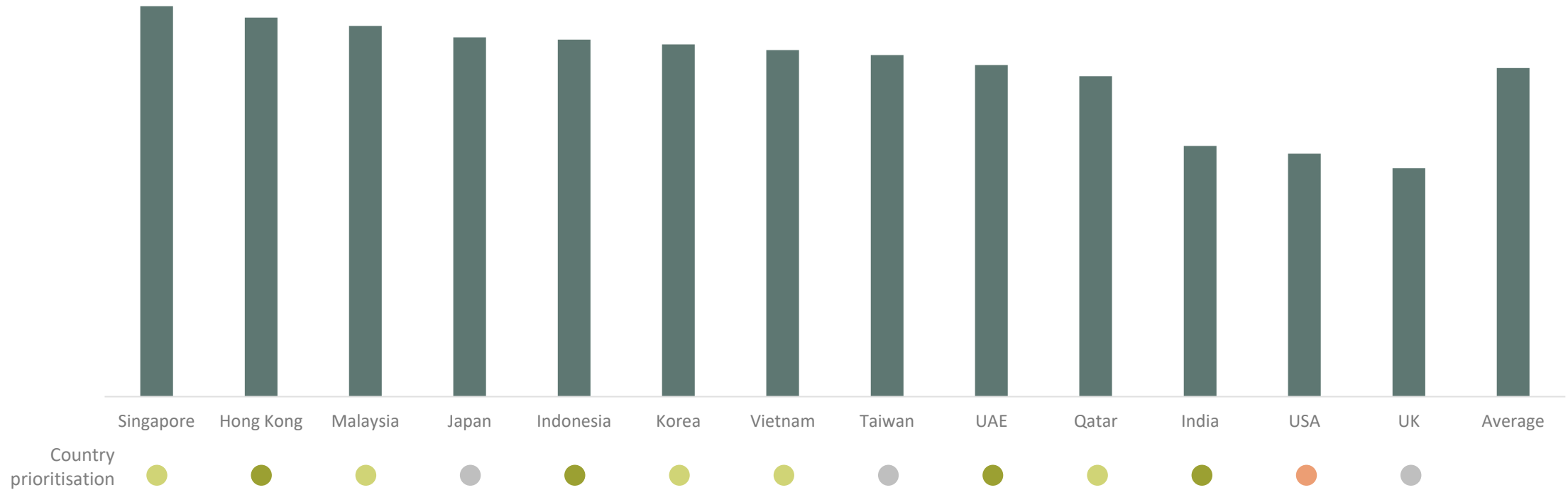
How willing would you be to pay more for a premium quality blueberries? ¹



Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.3

Blueberries

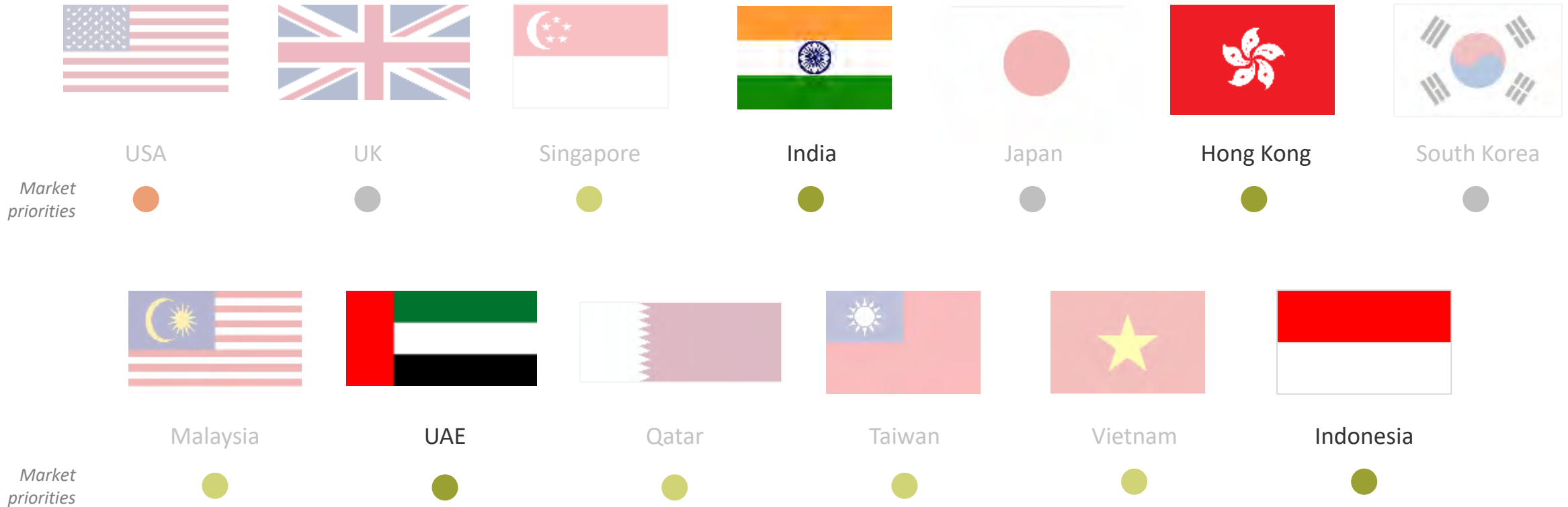
i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling











In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

The prioritisation revealed x4 markets ripe for Blueberries export.
 The next section will deep dive into Blueberries consumption across markets







Blueberries consumption snapshot



		 India	 Hong Kong	 Indonesia	 UAE
 <i>HOW OFTEN</i> (P1W pen.)		28%	30%	27%	39%
 <i>WHEN</i>		Snack between lunch/dinner Breakfast	Snack between lunch/dinner Dinner	Snack between lunch/dinner Dessert	Snack between lunch/dinner Breakfast
 <i>HOW</i>		Fresh on its own As part of a snack	Fresh on its own	As part of a snack Fresh on its own	Fresh on its own
 <i>WHY</i>		Tasty Connection	Tasty Quick & Easy	Tasty Connection	Tasty Quick & Easy
 <i>WHERE</i>		At home	At home	At home	At home
 <i>WHO WITH</i>		With Family	With Family	With Family	With Family

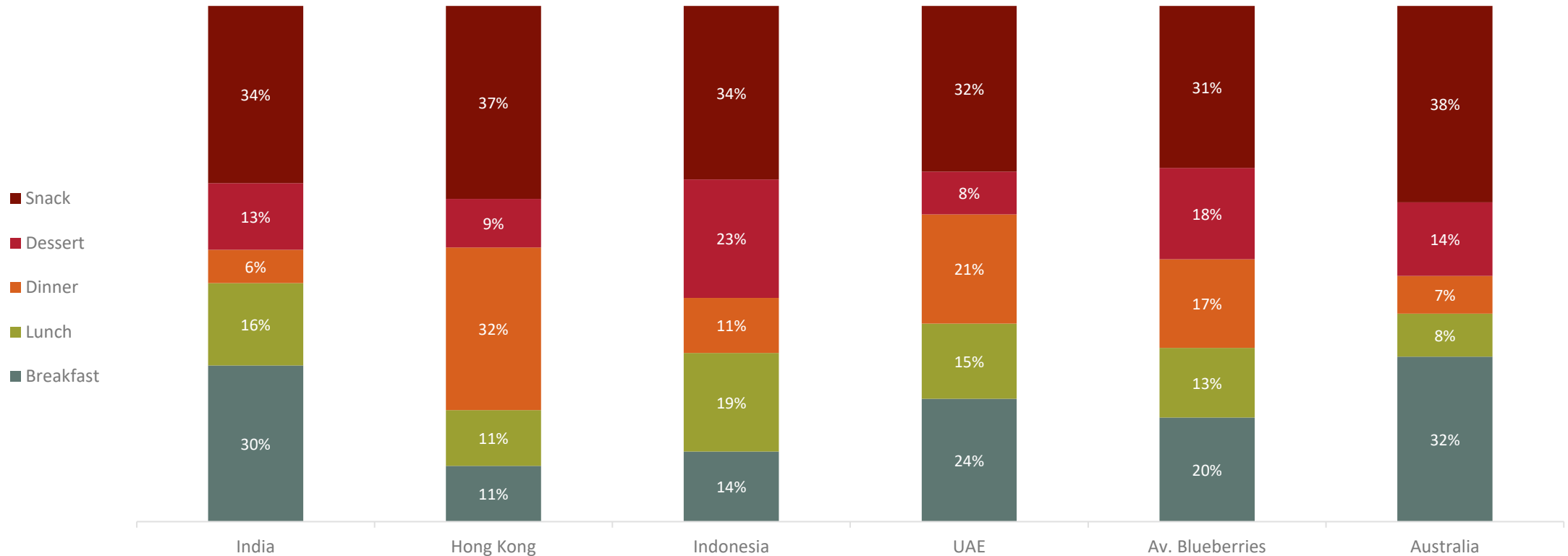
Blueberries: Strategic Imperatives



	 India	 Hong Kong	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty breakfast or snack between lunch/dinner, fresh on its own, to connect with family at home	As a tasty, quick & easy snack between lunch/dinner or dinner, fresh on its own, at home with family	As a tasty, light snack between lunch/dinner or dessert, fresh on its own or as part of a snack, to connect with family at home	As a tasty quick & easy breakfast or snack between lunch/dinner, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Connection	Tasty Quick & Easy	Tasty Connection	Tasty Quick & Easy
<i>FUNCTIONAL ATTRIBUTES</i>	Fresh & Light Refreshing Taste	Fresh & Light Sweet	Fresh & Light Refreshing Taste	Refreshing Taste Sweet Fresh & Light
<i>PREMIUM OPPORTUNITY</i>	Fresher Free from Pesticides	Fresher More Flavour Sweeter	Fresher Higher in vitamins & minerals Free from Pesticides	Fresher I trust it's safety
<i>BARRIERS TO OVERCOME</i>	Too expensive	Too expensive	Too expensive More exciting alternatives	Too expensive Will not fill me up
<i>KEY SUBSTITUTES</i>	Apple Bananas	Bananas Apple	Mangoes Apple	Strawberries Table Grapes

Around 1 in 3 consume Blueberries as a snack across priority markets, breakfast in India and UAE, dinner in Indonesia

When did you consume?



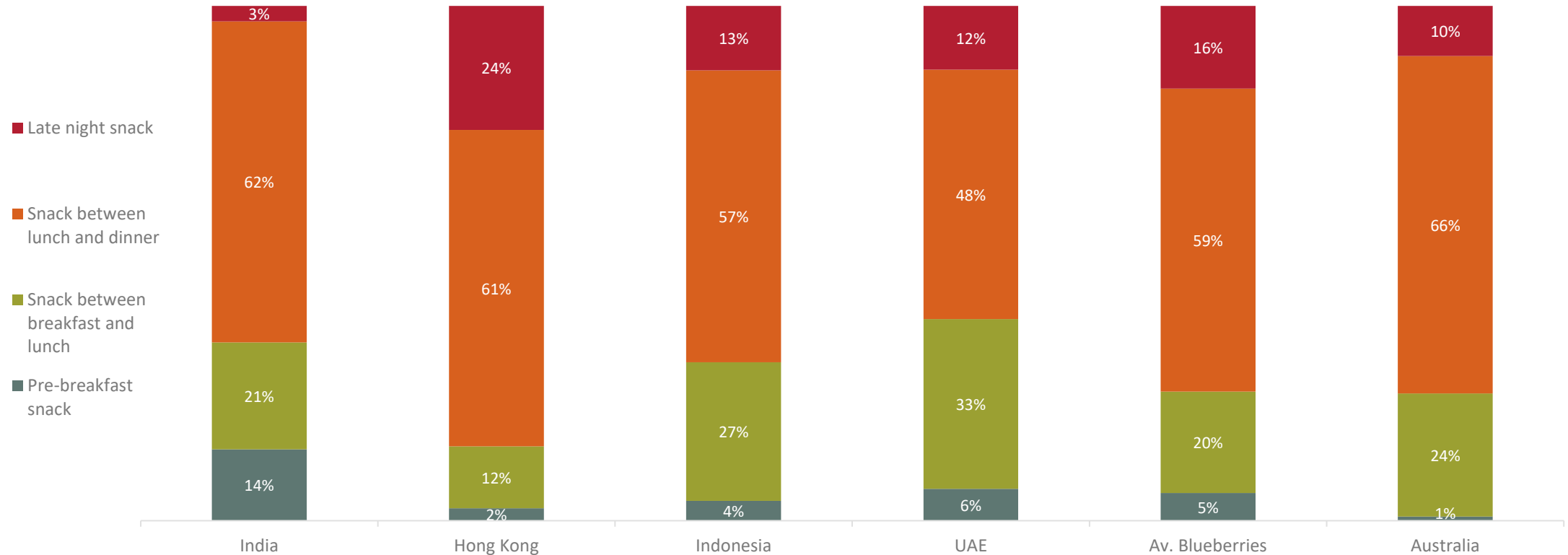
Note: Australian data for "Berries" overall

Source: Kantar HIA International Demand Study 2023

N= UK 293 USA 300 Singapore 295 India 294 Japan 300 Korea 300 Malaysia 297 Hong Kong 222 Taiwan 294 Vietnam 294 Indonesia 309 UAE 302 Qatar 40

When eaten as a snack, most consume Blueberries between lunch and dinner

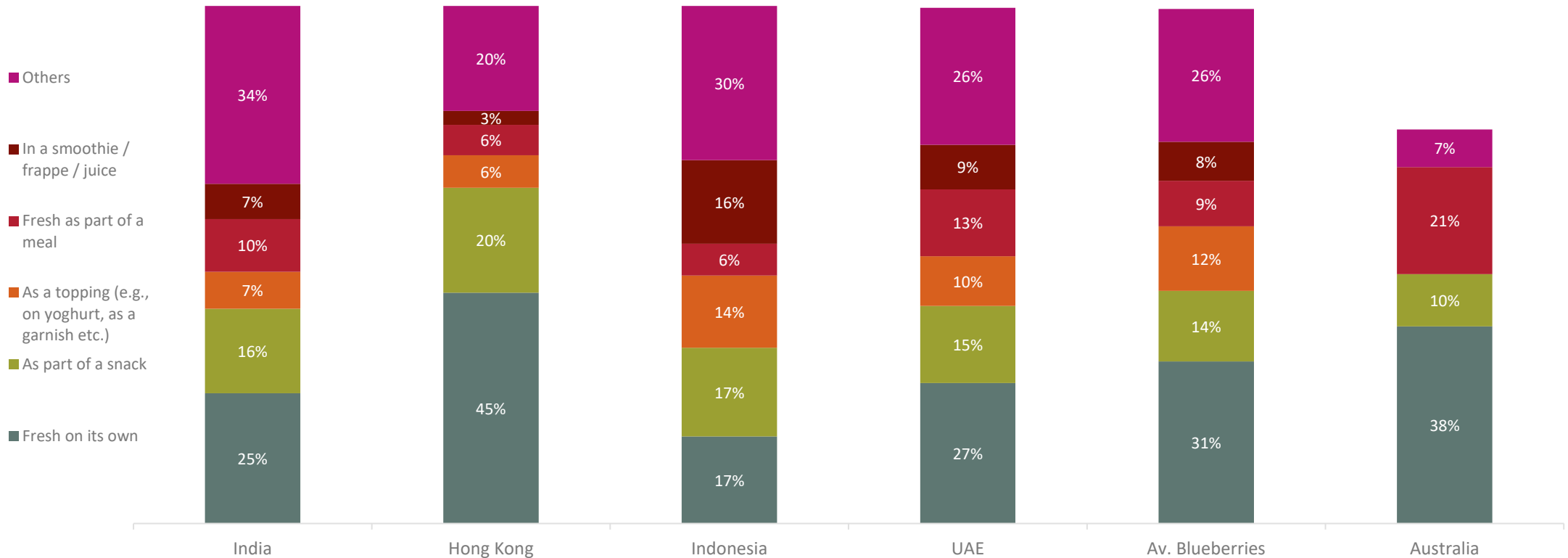
What kind of snack was it?



Note: Australian data for "Berries" overall
 Source: Kantar HIA International Demand Study 2023

Blueberries are most commonly consumed fresh on their own, especially in Hong Kong. Otherwise they are part of a snack or a topping

How did you consume?



Note: Australian data for "Berries" overall

'Other' = In a salad, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, To make baby food / puree, For decoration / show only, As part of an alcoholic drink e.g. cocktail and Don't know

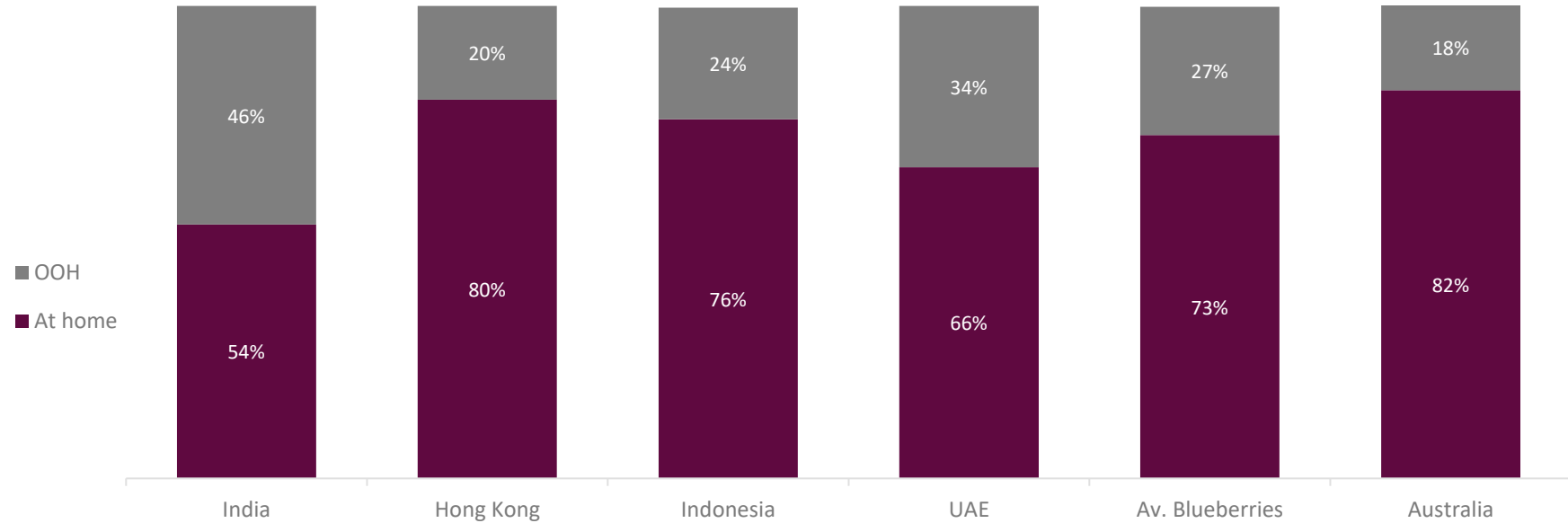
Source: Kantar HIA International Demand Study 2023

Most people consume Blueberries at home. India and UAE skew more out of home

Where were you?

73%

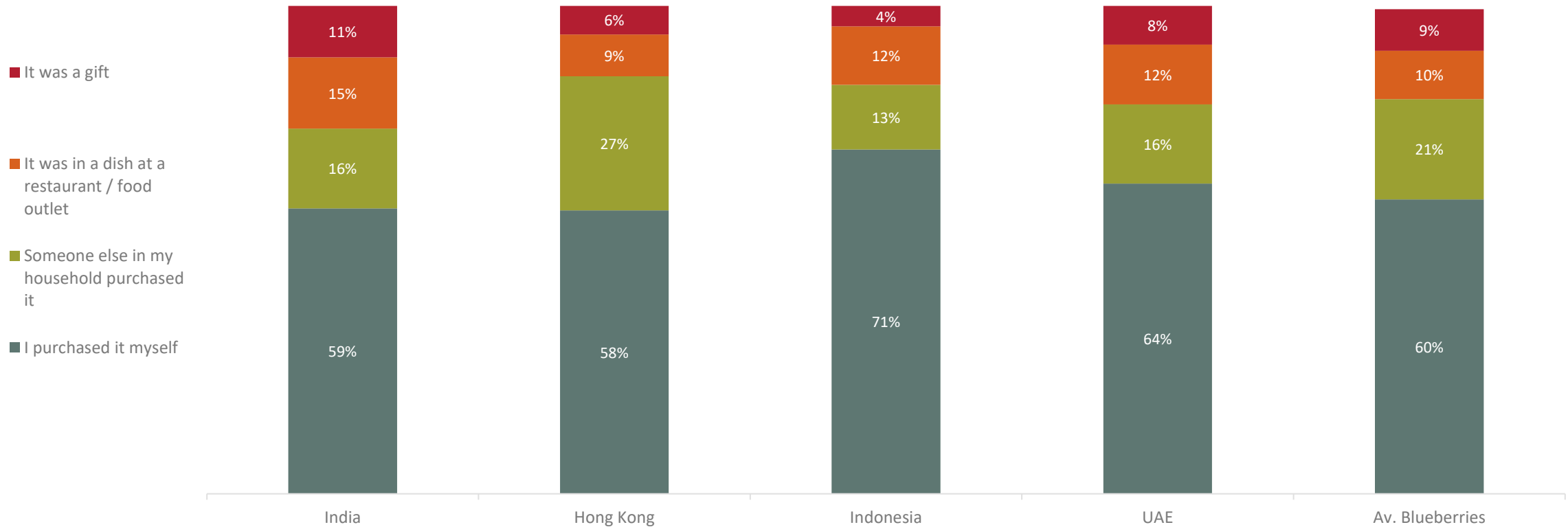
Of consumption of blueberries is in the home, this varies only slightly by market



Most people purchase Blueberries themselves



Where did you get them from?

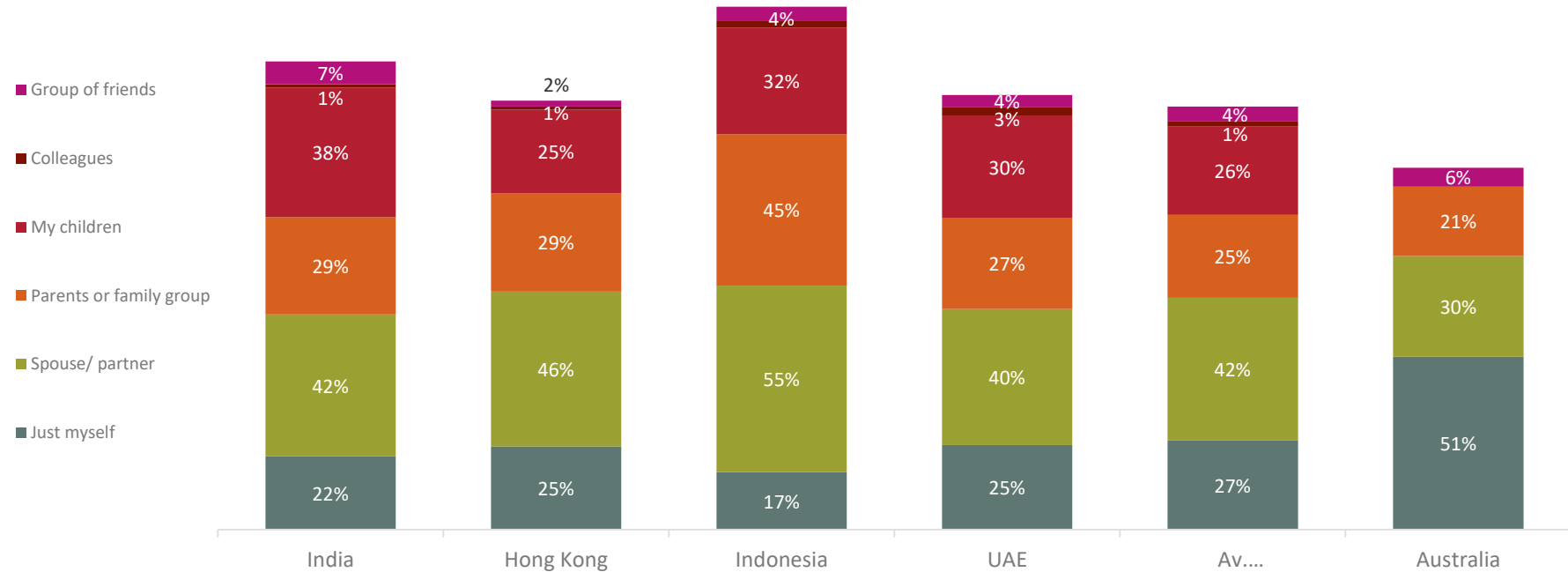


Blueberries are most frequently consumed along with a spouse or partner or the broader family group

Who were you with?

42%

Of consumption of blueberries (on average) is with a spouse/partner.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Blueberries are for something tasty, quick & easy and indulgent

47%

of people in priority markets consume Blueberries for something Tasty

45%

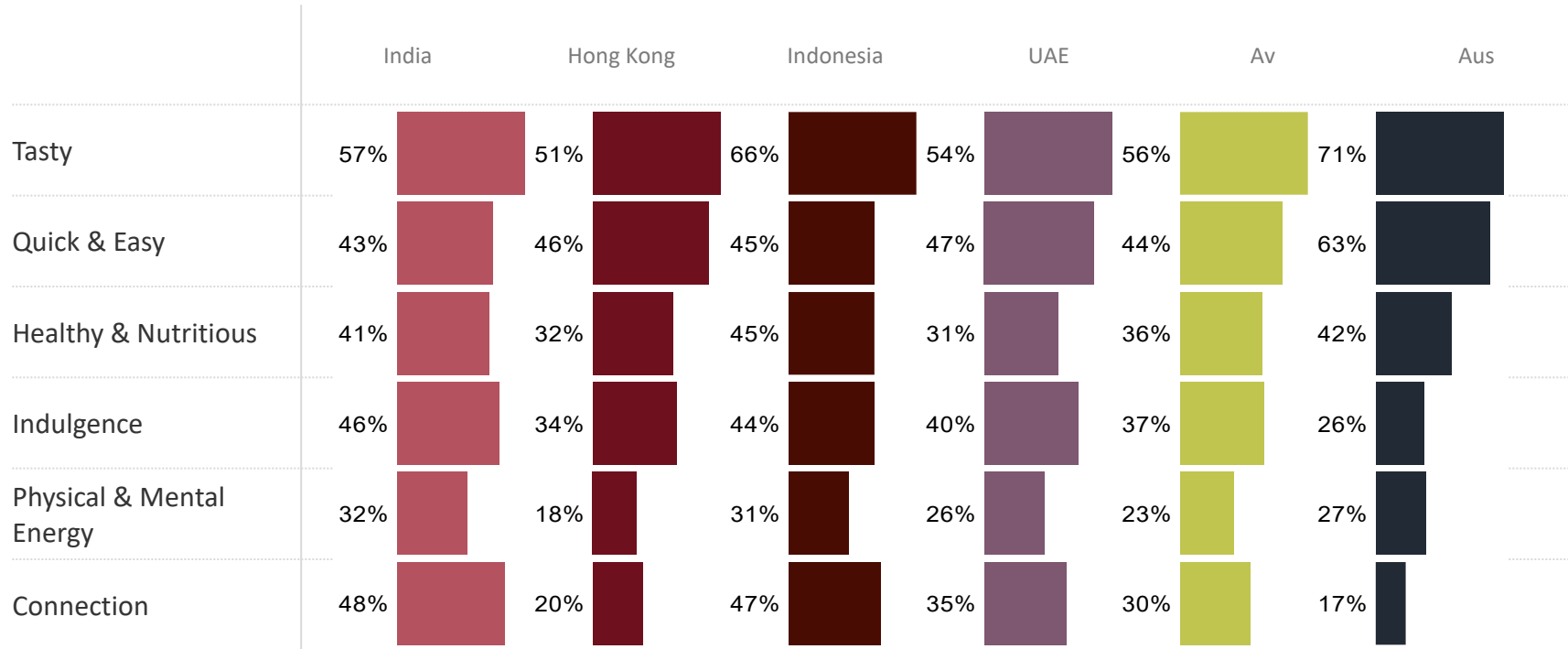
of people in priority markets consume Blueberries for something Quick & Easy

41%

of people in priority markets consume Blueberries for an Indulgence

Taste is the most important consumption driver across all markets, followed by Quick & Easy or Connection in India and Indonesia

Which were important when choosing to consume?



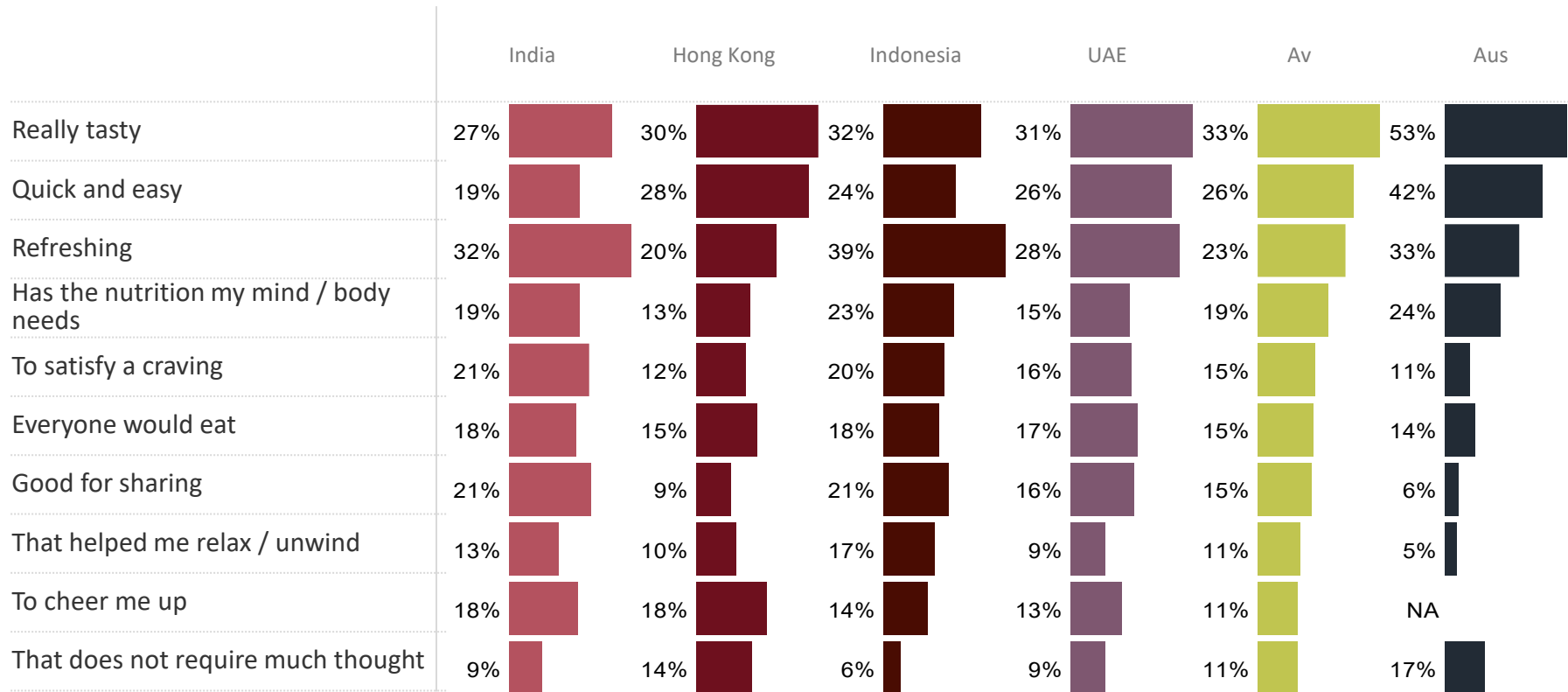
Note: Australian data for “Berries” overall

Source: Kantar HIA International Demand Study 2023

N= UK 293 USA 300 Singapore 295 India 294 Japan 300 Korea 300 Malaysia 297 Hong Kong 222 Taiwan 294 Vietnam 294 Indonesia 309 UAE 302 Qatar 40

More specifically, Blueberries are consumed as they are ‘really tasty’, ‘quick and easy’ and in India and Indonesia especially, are ‘refreshing’


Which were important when choosing to consume?



Note: Australian data for “Berries” overall

Source: Kantar HIA International Demand Study 2023

N= UK 293 USA 300 Singapore 295 India 294 Japan 300 Korea 300 Malaysia 297 Hong Kong 222 Taiwan 294 Vietnam 294 Indonesia 309 UAE 302 Qatar 40



More functionally, consumers are looking for Blueberries that are fresh and light with a refreshing, sweet taste

26%

of people in priority markets are looking for Blueberries that are
Fresh / Light

25%

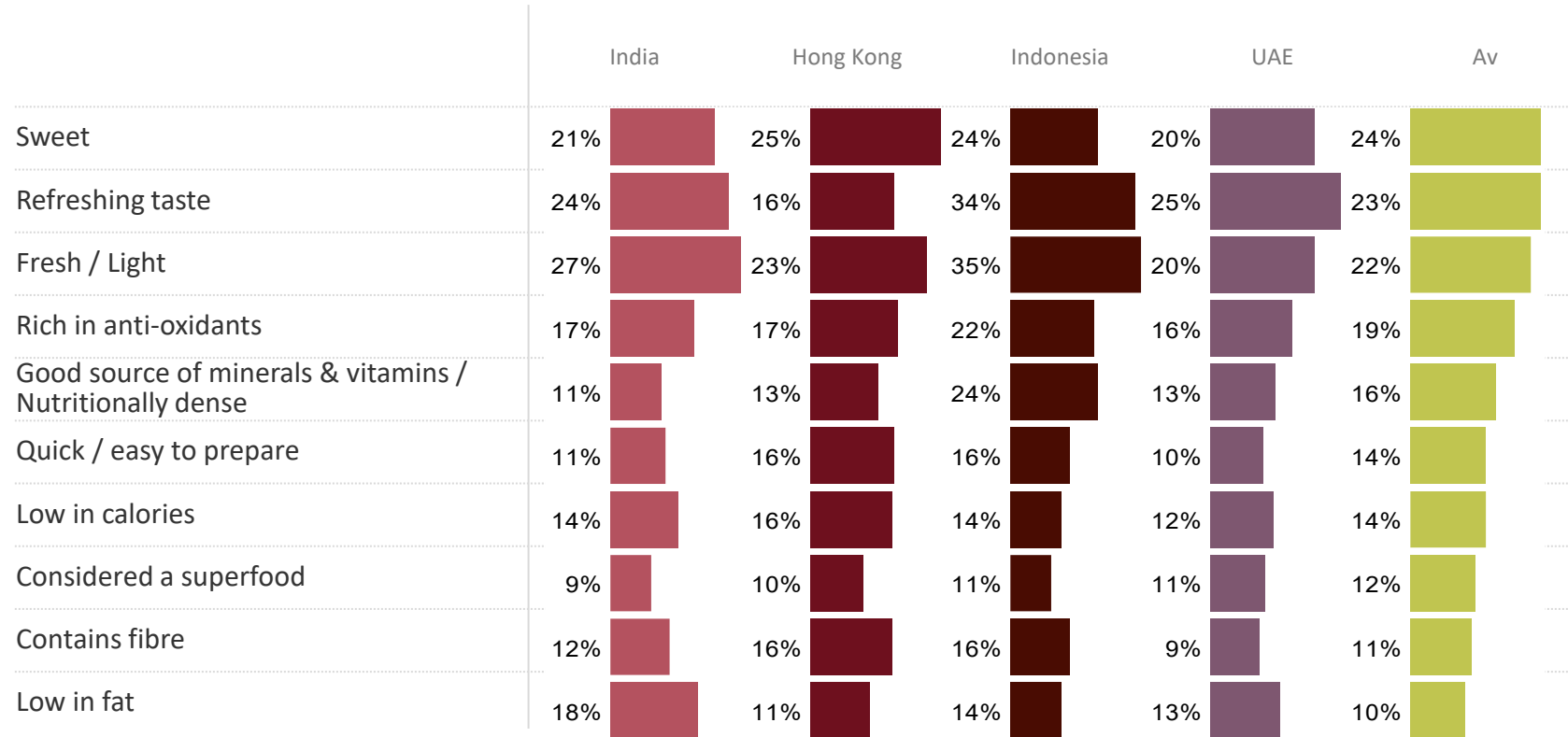
of people in priority markets are looking for Blueberries that are
Refreshing Taste

23%

of people in priority markets are looking for Blueberries that are
Sweet

Consumers are looking for Blueberries that are fresh and light, sweet and have a refreshing taste

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Blueberries that are fresher, sweeter with more flavour and are higher in vitamin & minerals

42%

of people in priority markets are looking for premium Blueberries that are

Fresher

26%

of people in priority markets are looking for premium Blueberries that are

Sweeter

26%

of people in priority markets are looking for premium Blueberries that have

More Flavour

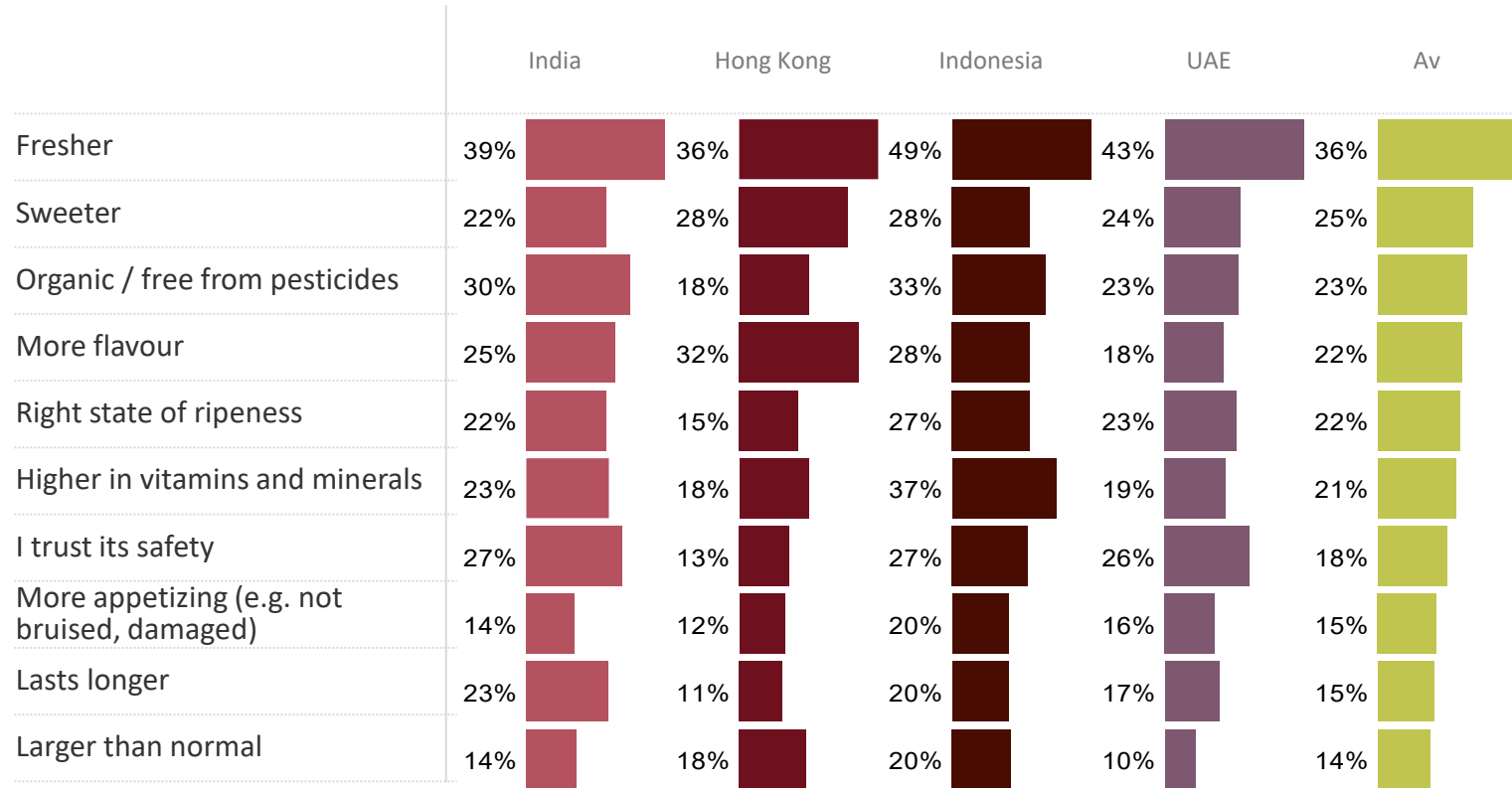
24%

of people in priority markets are looking for premium Blueberries that are

Higher in vitamins

Premium quality is characterised by freshness. In Hong Kong more flavour and in Indonesia organic or free from pesticides are also important

What does premium quality mean to you?



Price is the biggest barrier to overcome with Blueberry consumption, followed by exciting alternatives and bruising easily.

Apples and Banana are considered worthy substitutes

Barriers to Consumption



Price

31%

(priority market average)



Exciting
Alternatives

16%

(priority market average)



Bruise Easily

15%

(priority market average)

Leading Substitutes



Apples

29%

(priority market average)



Banana

28%

(priority market average)



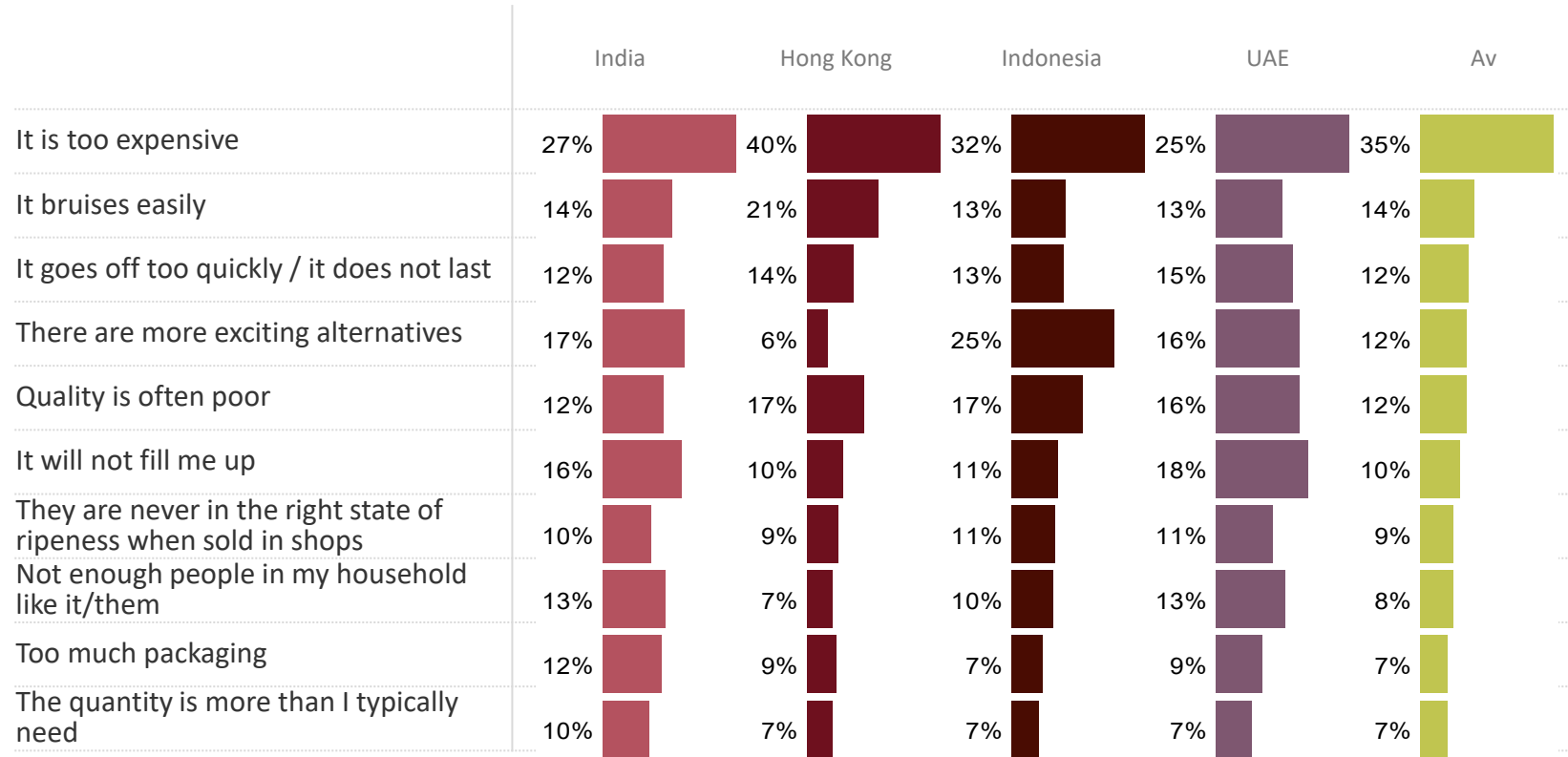
Mango

23%

(priority market average)

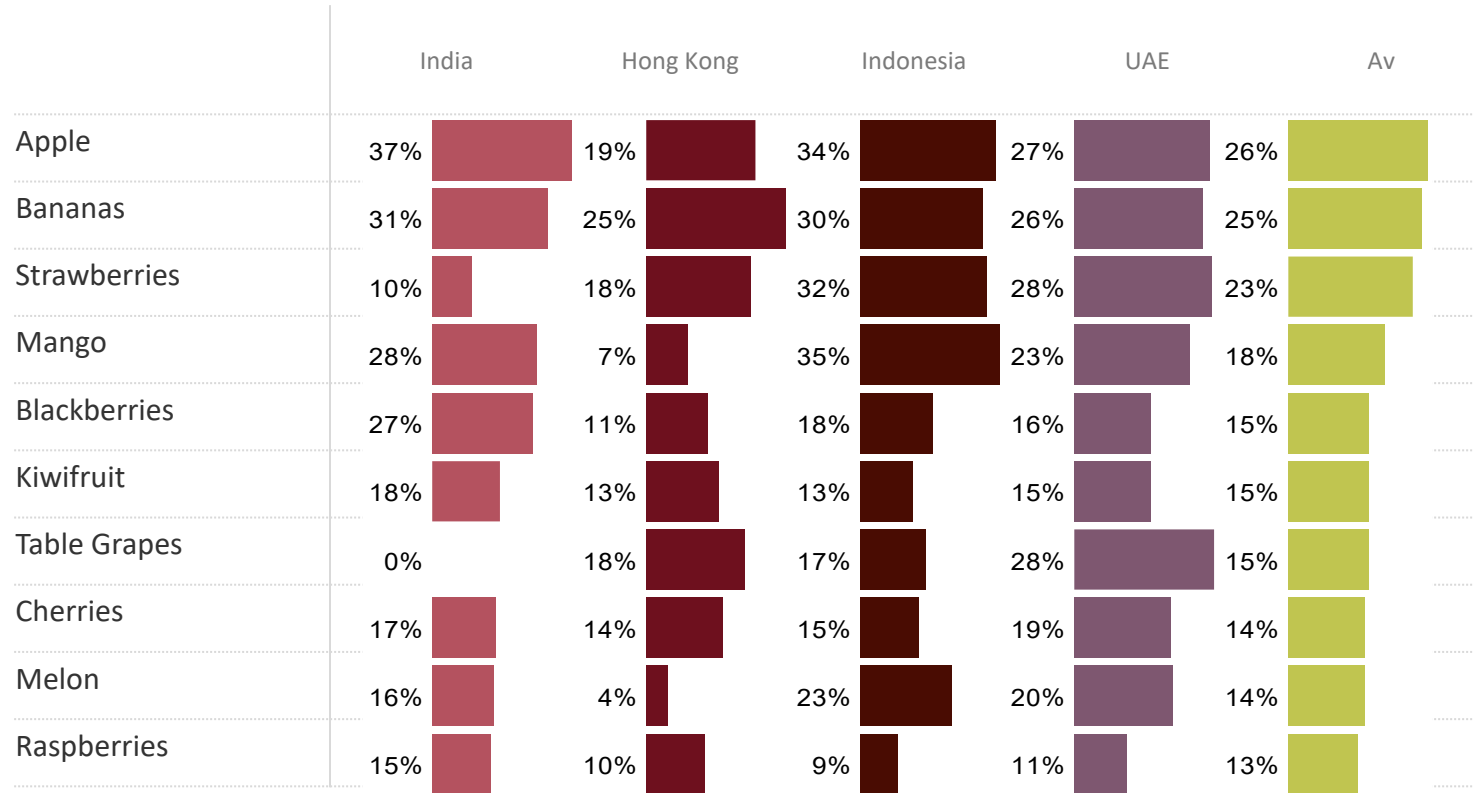
Price is the most significant barrier across priority markets, along with more exciting alternatives in Indonesia

What are the reasons you may not choose?



Apples and Bananas are key substitutes in priority markets, along with Table Grapes in UAE and Mangos in India, Indonesia and UAE

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Blueberries



Blueberries



1. Focus on Strategic Priority Markets

Focus on markets where consumers are **willing to pay a premium** for quality Blueberries (ie. **Indonesia, Hong Kong, UAE and India**). Leverage already **high appeal for Australian Blueberries across all priority markets**, to drive incremental growth in Australian Blueberry exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Blueberries that are **refreshing, tasty, and indulgent to share**. Ensure Blueberries are at or above par for being **sweet, fresh and light, that serve as a quick and easy snack or meal ingredient**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Blueberries that are fresher, sweeter, more flavourful, and are higher in vitamins and minerals.



4. Reduce Consumption Barriers

Address perceptions that Blackberries are **too expensive, bruise easily and are less exciting than alternatives**, to minimise consumer drift to close substitutes like Apples, Bananas, and Mangoes.

'Where to Play'



'How to Win'



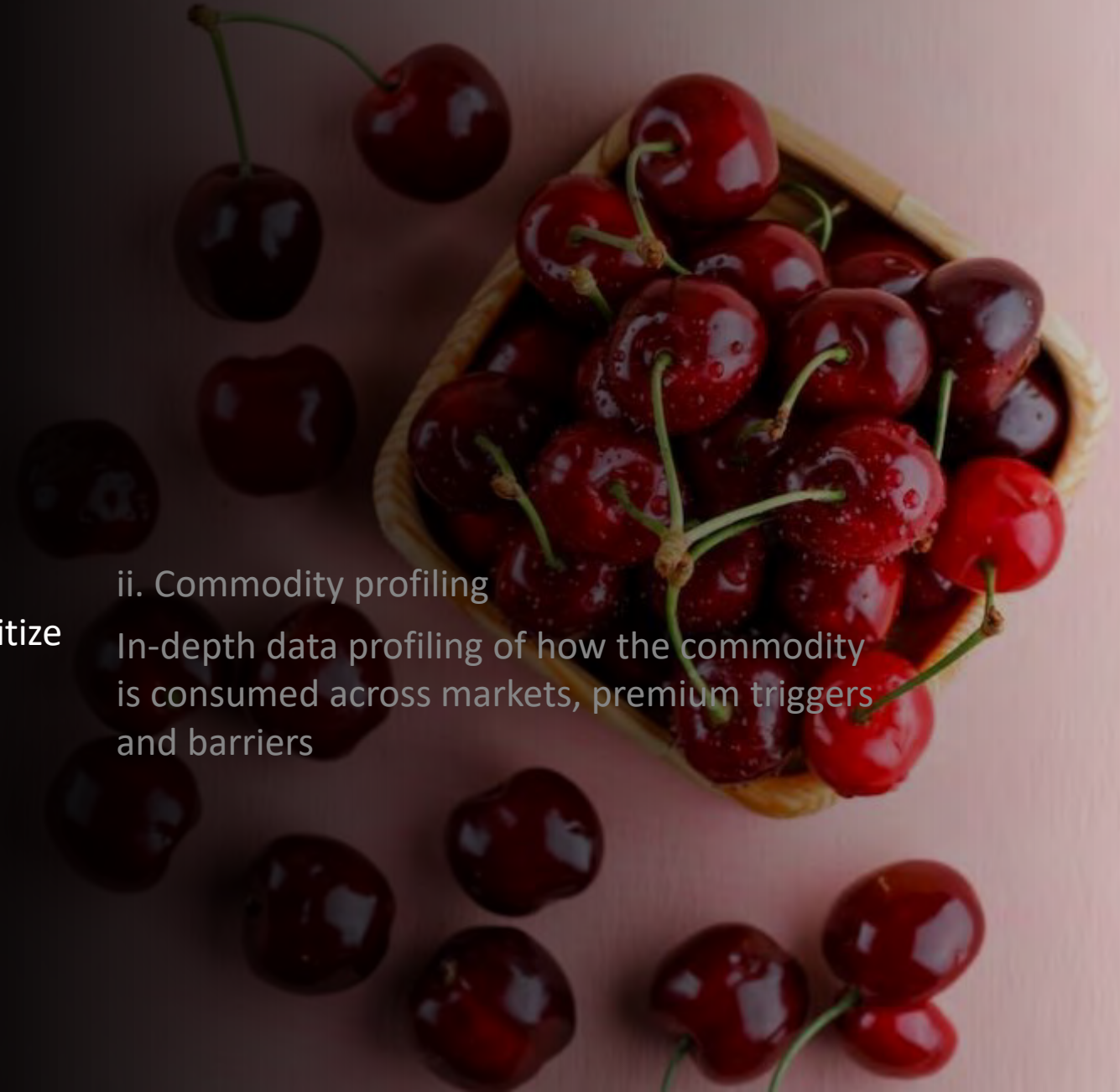
3.4 Cherries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers



4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

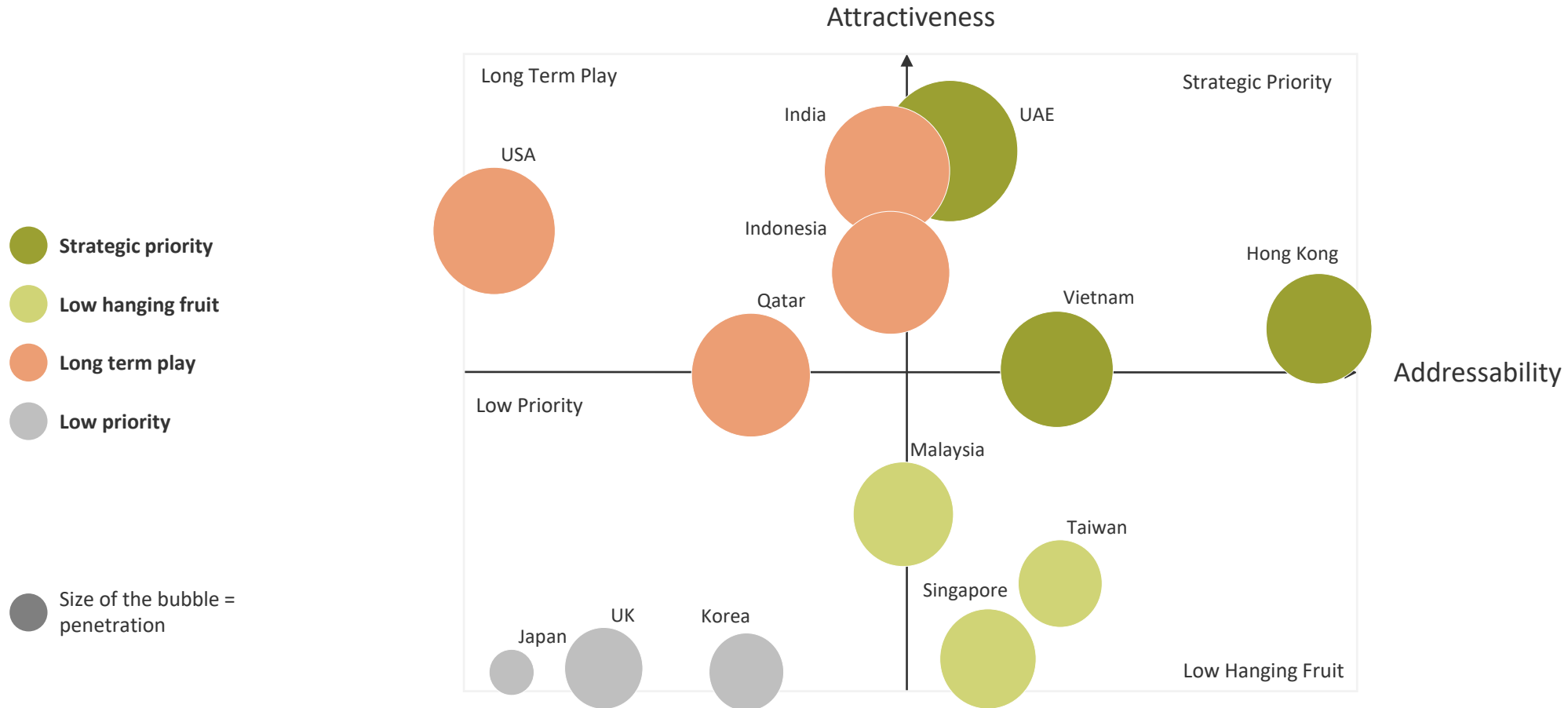
The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process






We have identified 3 strategic priority markets that represent the most attractive and appealing export opportunity for Australian cherries



Source: Kantar HIA International Demand Study 2022, World Bank 2021



Cherries: Summary of Strategic Priorities

	 Hong Kong	 UAE	 Vietnam
<i>STRATEGIC IMPLICATIONS</i>	Despite moderate penetration, exporting cherries to Hong Kong represents a highly addressable opportunity given the it's the top market for both Australian appeal and premium quality appeal	By contrast, the UAE is an attractive opportunity (due to high penetration and willingness to pay more, alongside high income per-capita), however, addressability metrics are more moderate	Vietnam is a more addressable market than average given there's strong premium appeal of cherries, however, penetration and Australian appeal is moderate
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> Moderate penetration Very high willingness to pay 1.5x more for premium quality cherries (#1 ranking market) 	<ul style="list-style-type: none"> Highest penetration of all markets (35% consume weekly) High willingness to pay more for premium quality 	<ul style="list-style-type: none"> Moderate penetration High willingness to pay more for premium quality
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> Very high (#1 ranking) Australian appeal Strong premium appeal vs. other commodities in Hong Kong (#1 ranking) 	<ul style="list-style-type: none"> Moderate Australian appeal Strong premium appeal vs. other commodities 	<ul style="list-style-type: none"> Moderate Australian appeal Strong premium appeal vs. other commodities

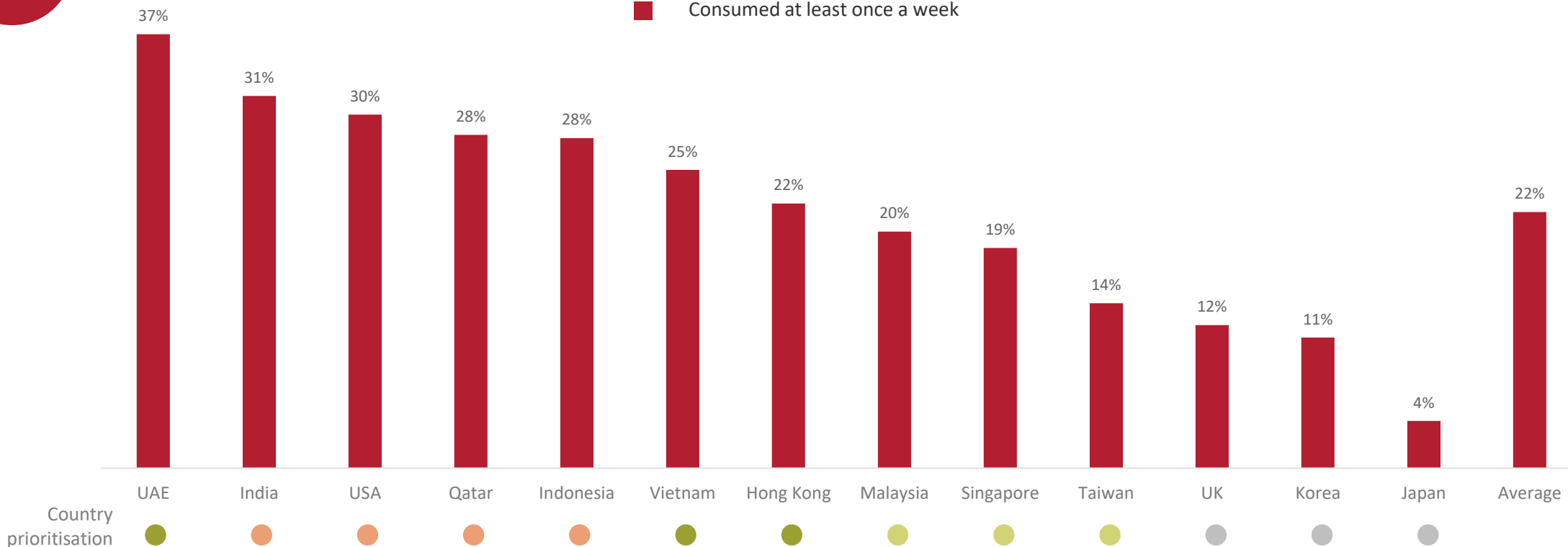


Cherries are most frequently consumed in the UAE, India and USA with approx. 1 in 3 people in these markets consuming them weekly



How often do you consume cherries? ¹

Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

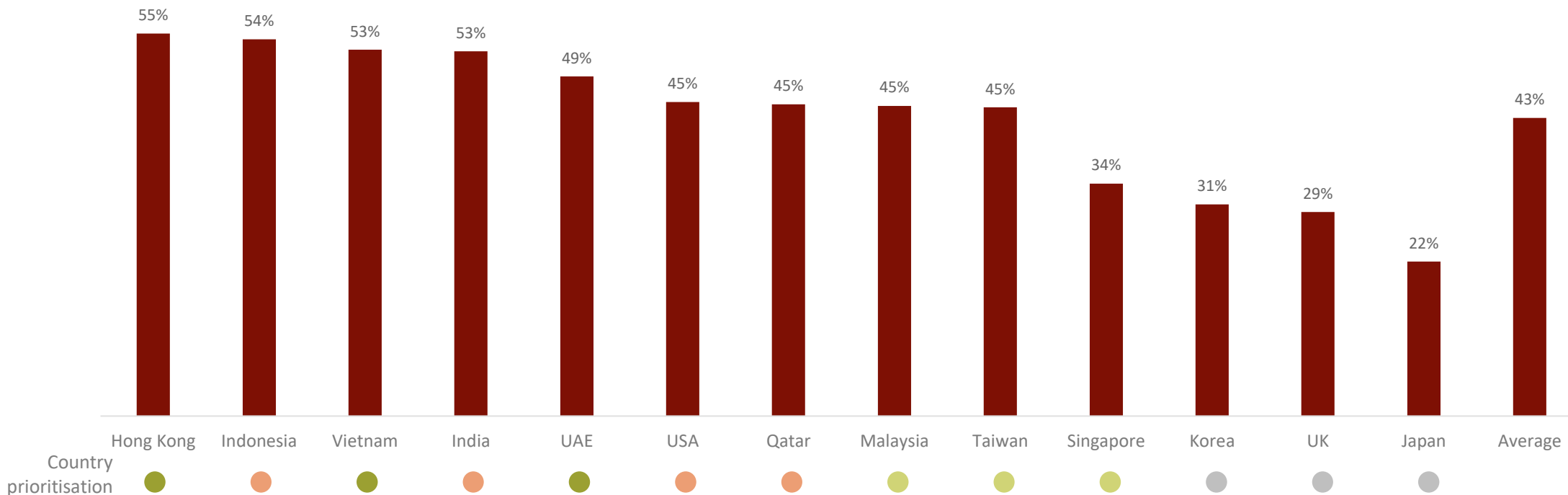


Across most markets cherries have the potential to command a premium price, especially in Hong Kong



Would you be willing to pay 1.5x (or 50%) more for premium quality cherries? ^{1,2}

Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

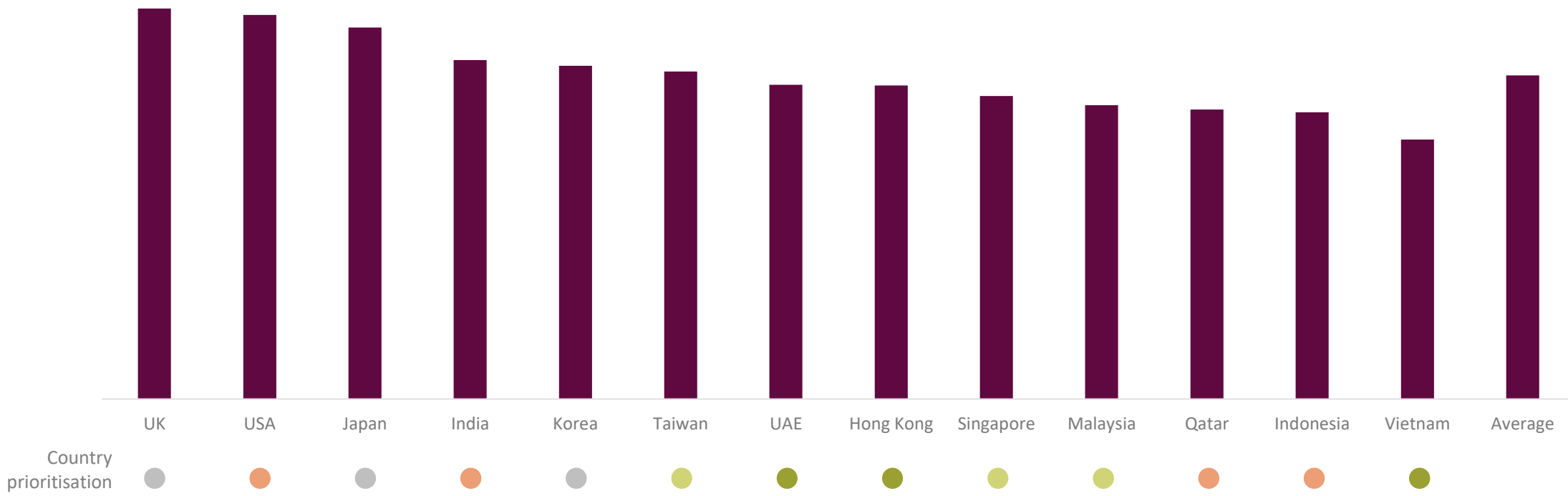
● Strategic priority ● Low hanging fruit ● Long term play ● Low priority



Although all markets are attractive, more affluent markets with larger populations rank more highly



Market Access Attractiveness - Rank

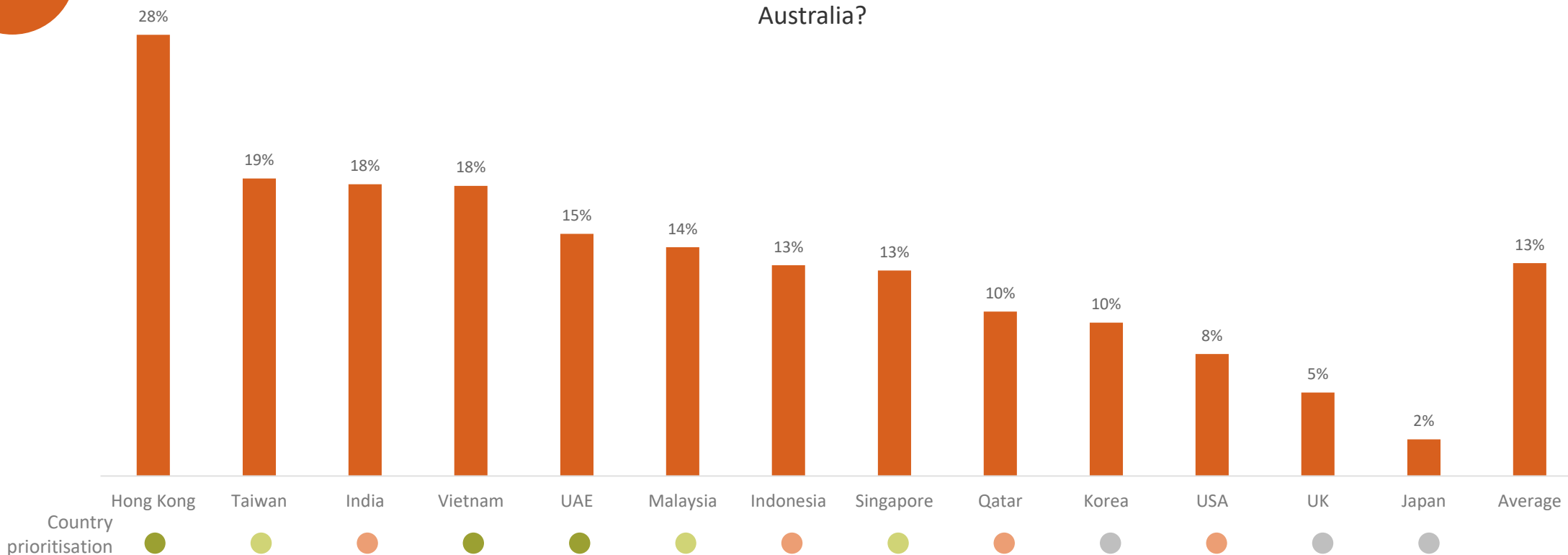




Cherries have strong Australian appeal. This is especially true in Hong Kong where there's a significant premium opportunity too



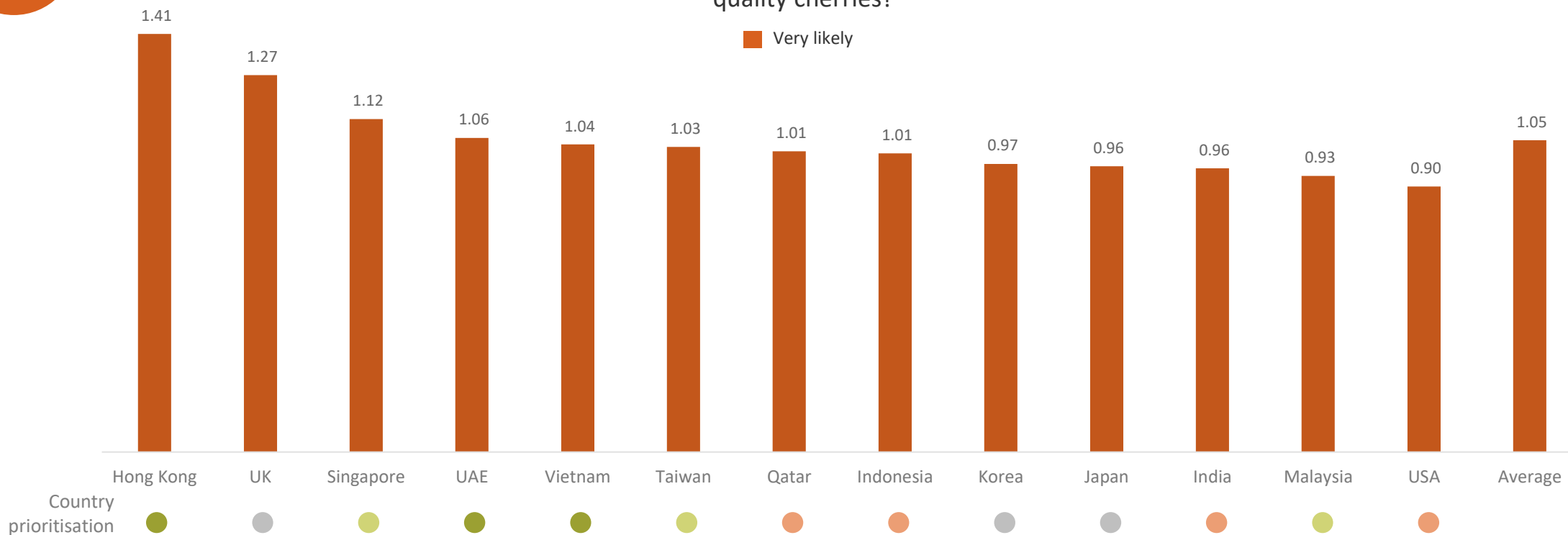
How likely would you be to buy cherries imported from Australia?



Relative desire for premium vs other commodities is strongest in Korean, UK and Singaporean markets



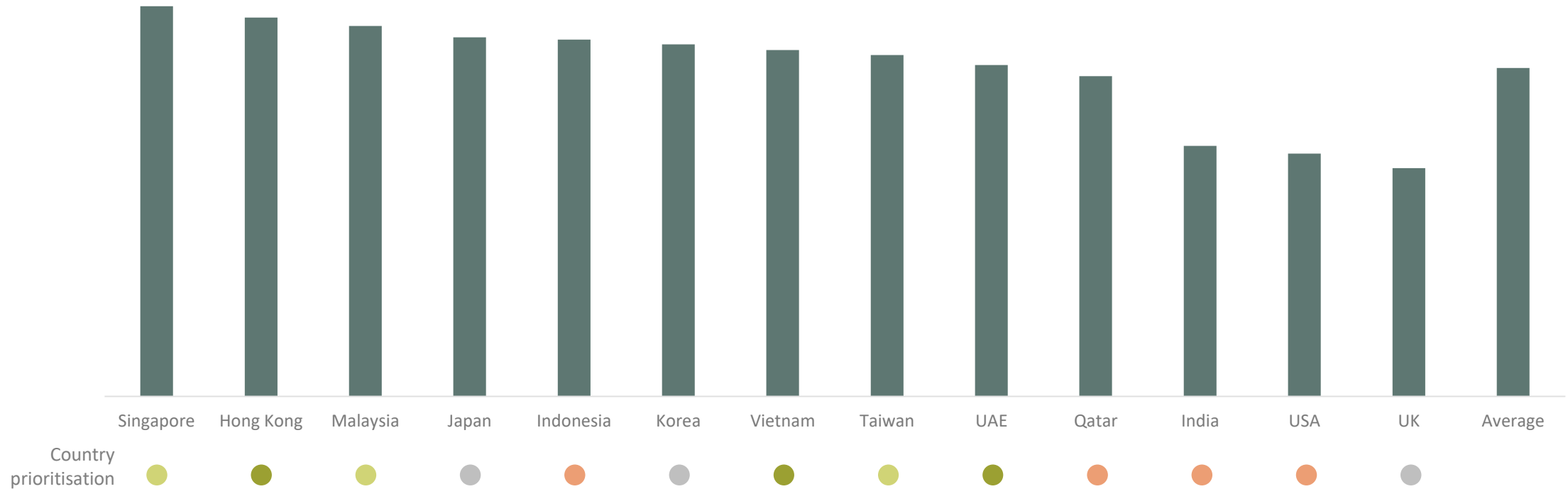
How willing would you be to pay more for a premium quality cherries? ¹



Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



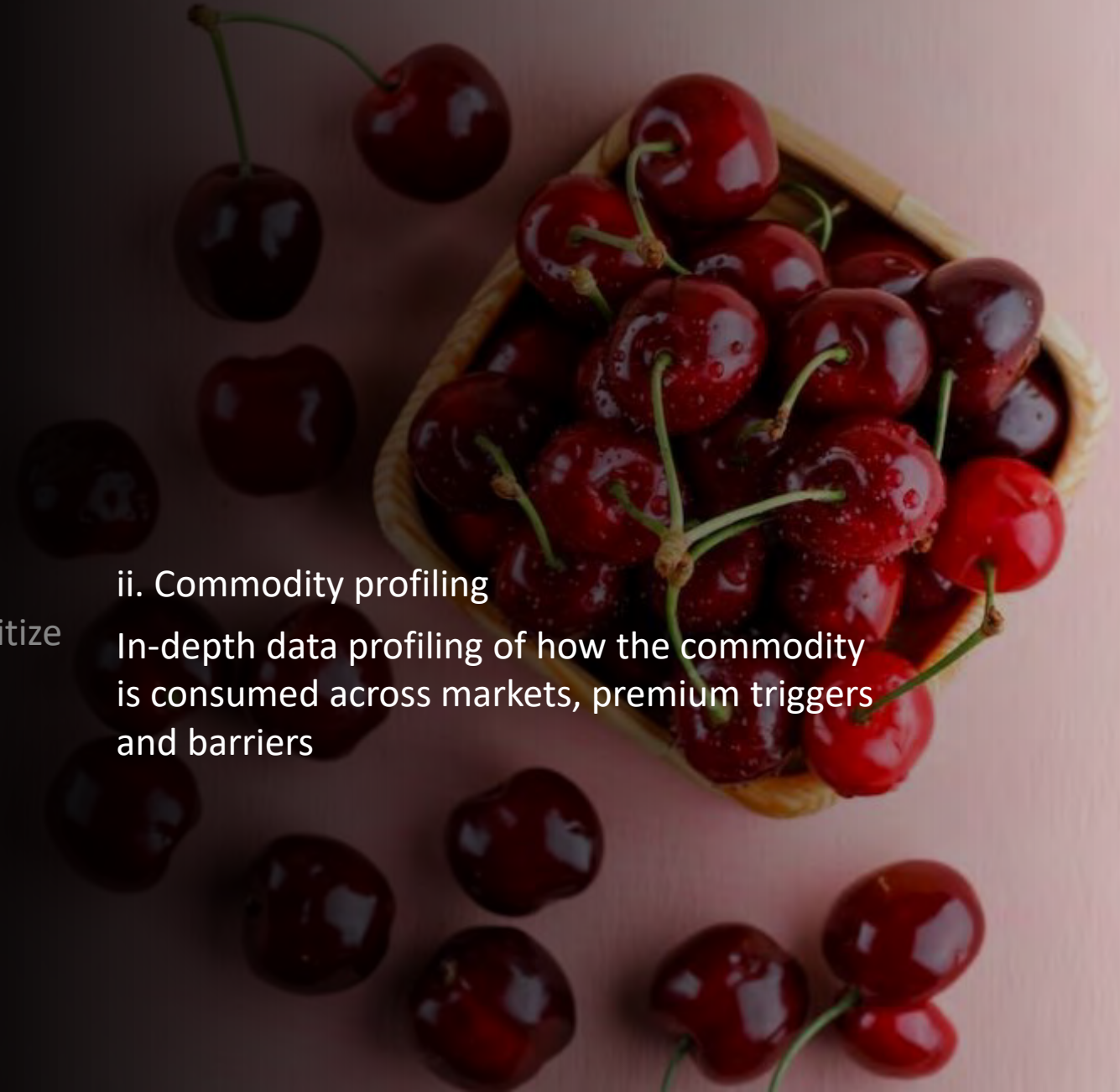
3.4 Cherries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

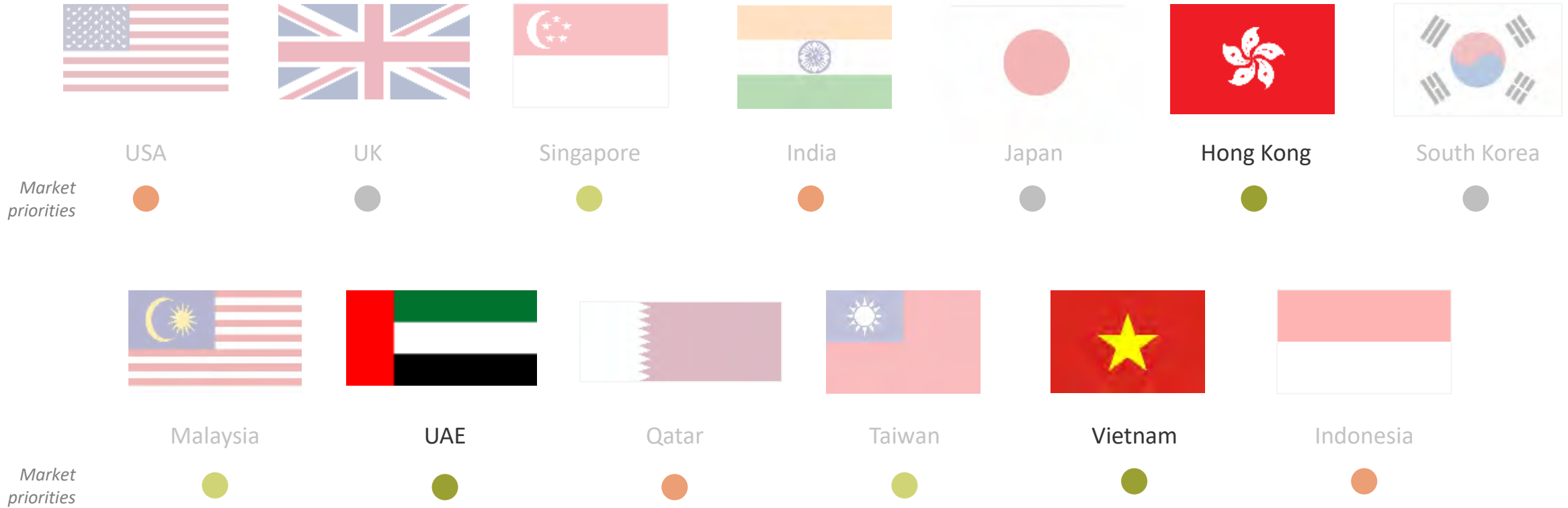
ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers














The prioritisation revealed x3 markets ripe for Cherry export.
 The next section will deep dive into Cherry consumption across markets






Cherries consumption snapshot



		 Hong Kong	 Vietnam	 UAE
	<i>HOW OFTEN</i> <i>(P1W pen.)</i>	22%	25%	37%
	<i>WHEN</i>	Dinner Snack	Lunch Dessert	Snack Lunch
	<i>HOW</i>	Fresh on its own	Fresh on its own	Fresh on its own
	<i>WHY</i>	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy
	<i>WHERE</i>	At home	At home	At home
	<i>WHO WITH</i>	With Family	With Family	With Family

Cherries: Strategic Imperatives

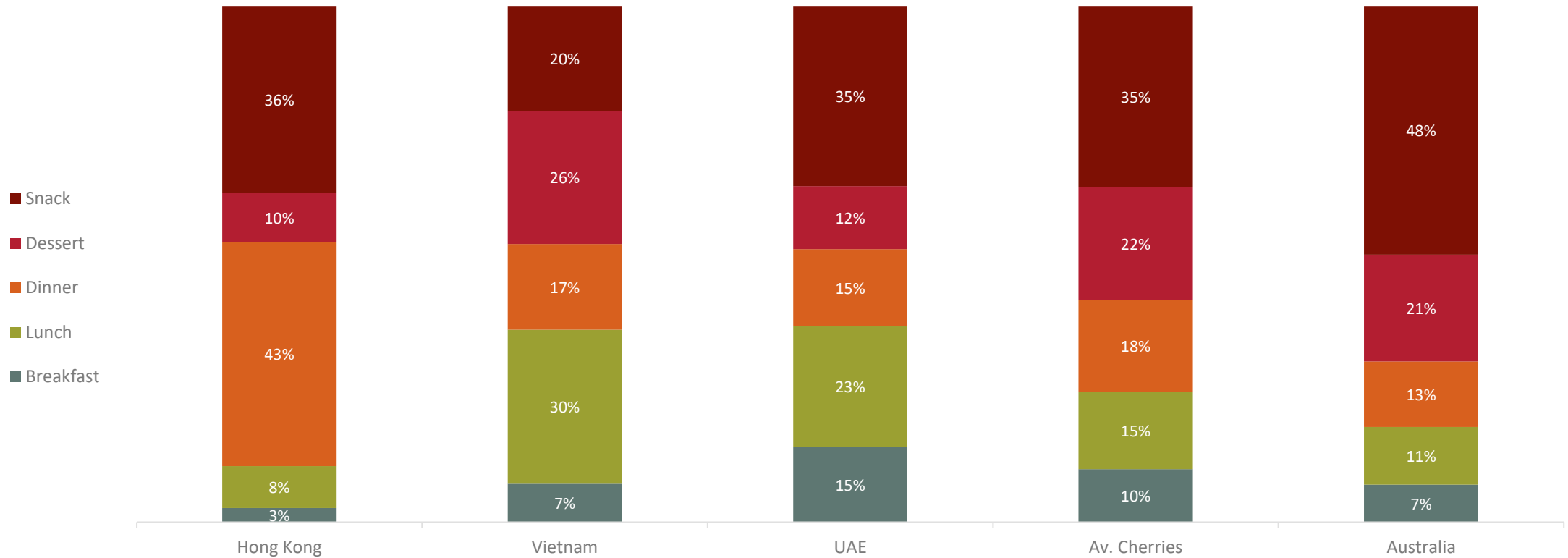


	 Hong Kong	 Vietnam	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty and quick & easy snack or dinner, fresh on its own, at home with family	As a tasty and indulgent lunch or dessert, fresh on its own, at home with family	As a tasty, quick & easy snack or lunch, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy
<i>FUNCTIONAL ATTRIBUTES</i>	Sweet Fresh & Light	Refreshing Taste Sweet	Refreshing Taste Sweet
<i>PREMIUM OPPORTUNITY</i>	Fresher More Flavour Sweeter	Fresher Sweeter Free from Pesticides	Fresher Free from Pesticides
<i>BARRIERS TO OVERCOME</i>	Too expensive	Too Expensive Bruises Easily	Too expensive
<i>KEY SUBSTITUTES</i>	Strawberries Table Grapes	Apple Table Grapes	Table Grapes Bananas Apple



Cherries are consumed as a snack or with dinner in Hong Kong, lunch or dessert in Vietnam, snack or lunch in UAE

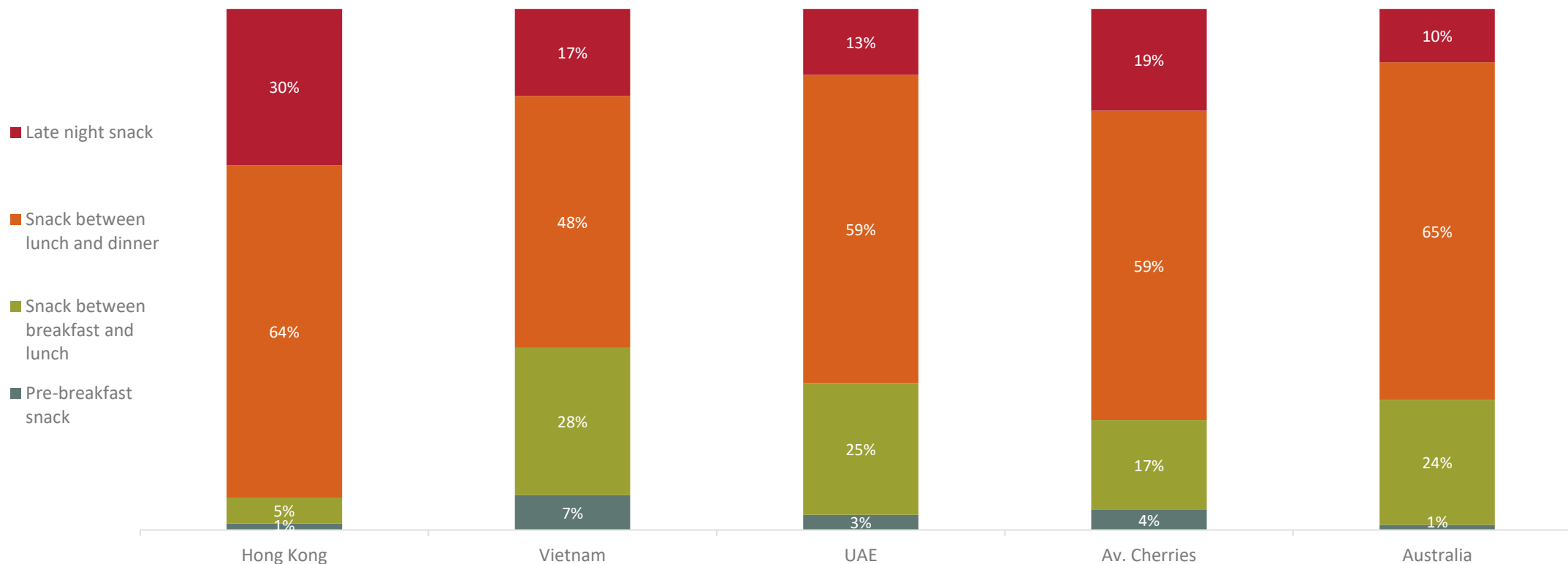
When did you consume?





When consumed as a snack Cherries are consumed between lunch and dinner

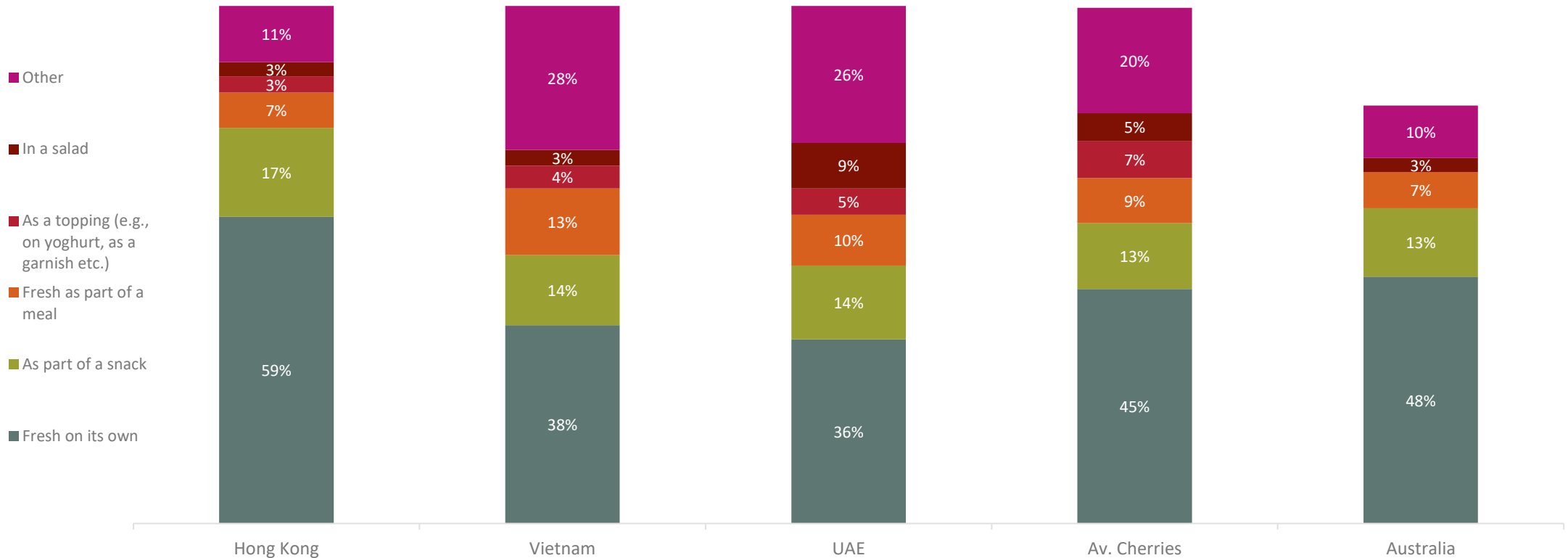
What kind of snack was it?



Cherries are most frequently consumed on their own, especially in Hong Kong



How did you consume?



'Other' = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, For decoration / show only, As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree and Don't know

Source: Kantar HIA International Demand Study 2023

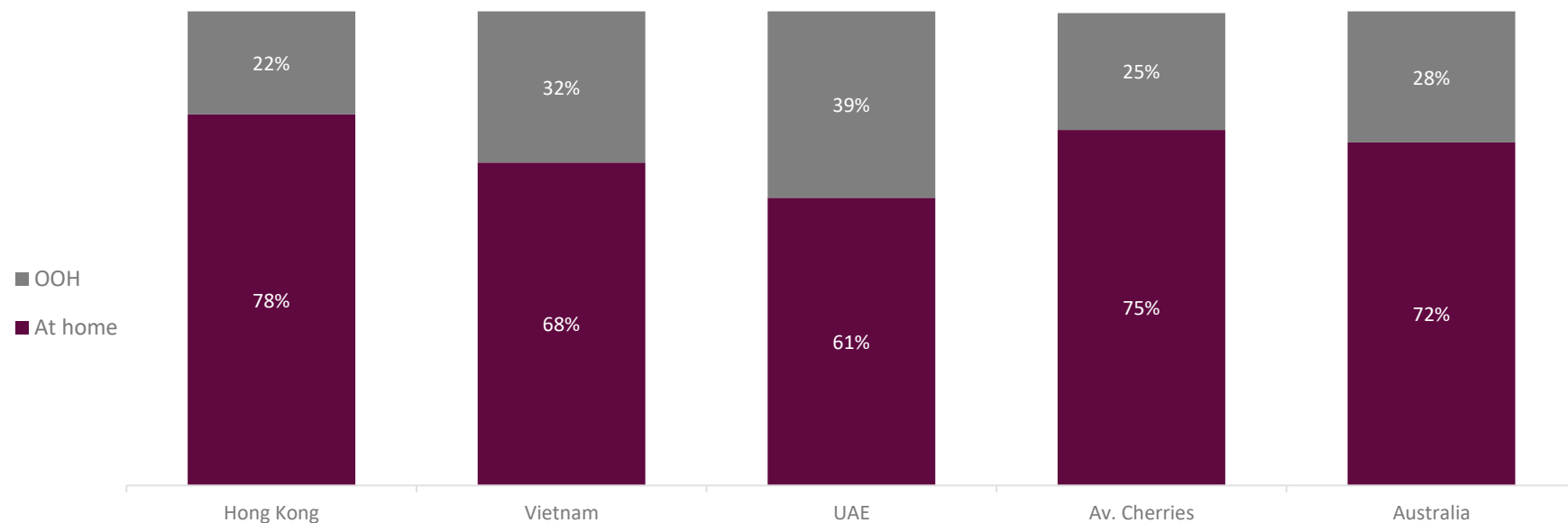


Most people consume Cherries at home. UAE skews more out of home

Where were you?

75%

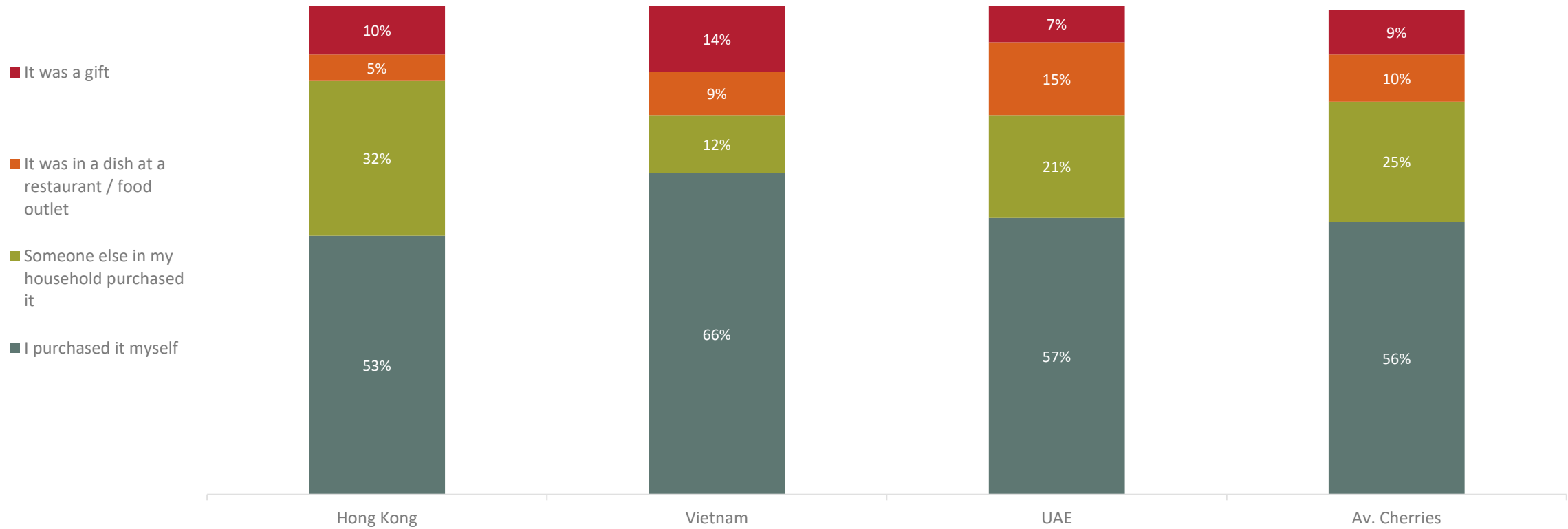
Of consumption of Cherries is in the home, this varies only slightly by market



Most people purchase Cherries themselves



Where did you get them from?



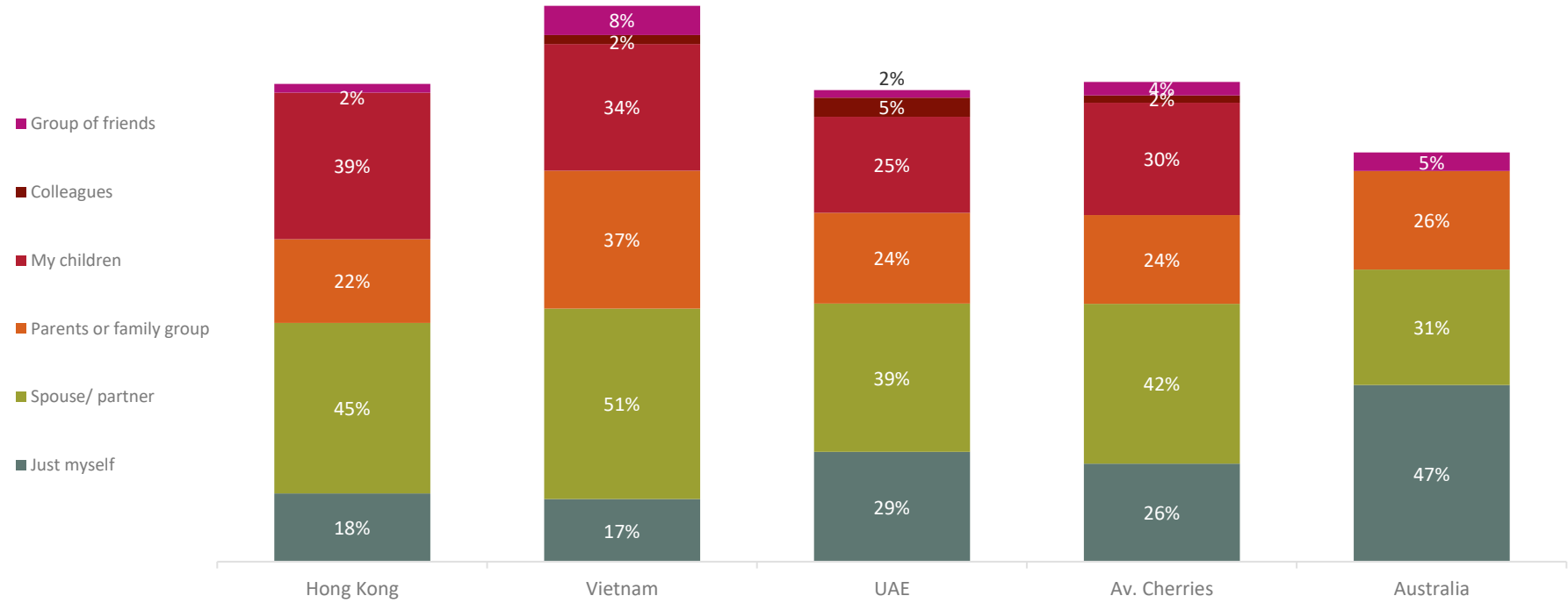


Cherries are typically consumed with a spouse or partner or with a broader family group

Who were you with?

30%

Of consumption of cherries (on average) is with children.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Cherries are for something tasty, indulgent and quick & easy

59%

of people in priority markets consume Cherries for something

Tasty

41%

of people in priority markets consume Cherries for something

Indulgent

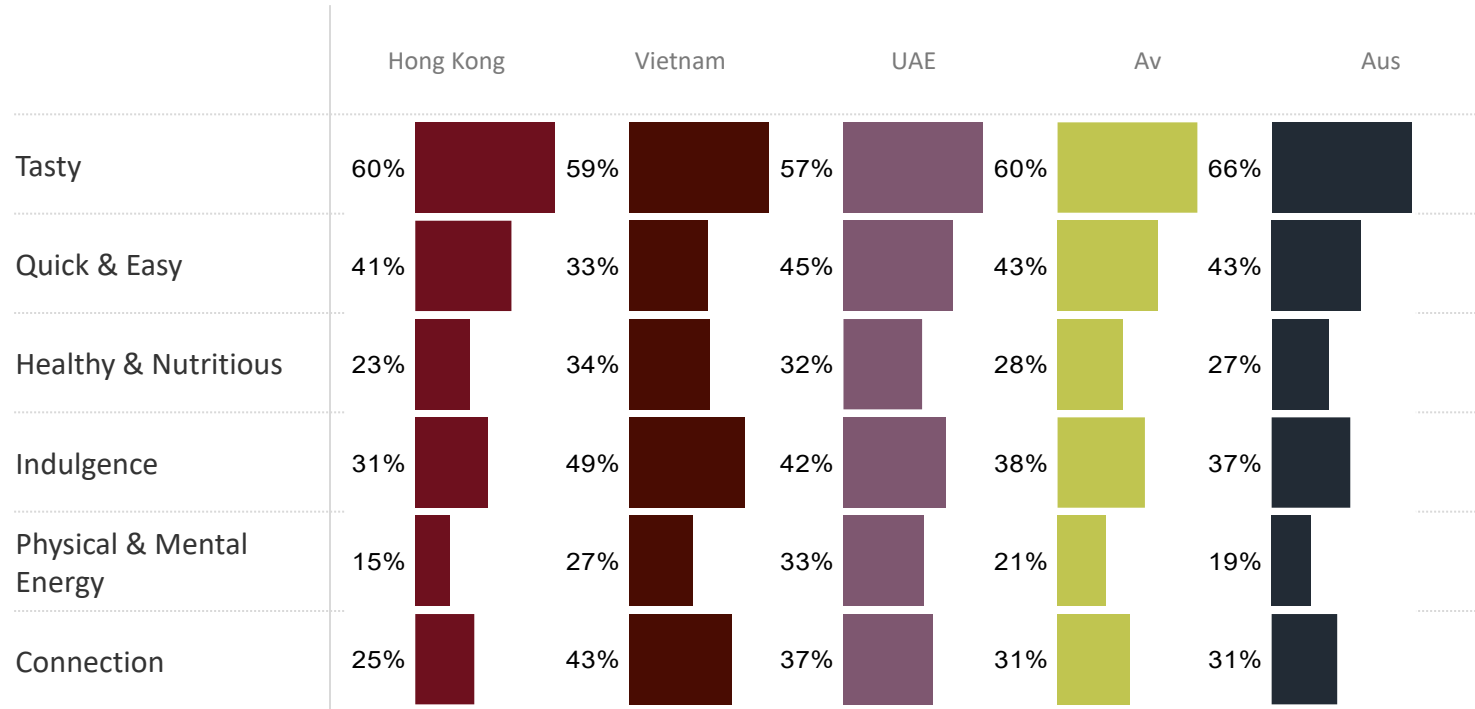
40%

of people in priority markets consume Cherries for something

Quick & Easy

Taste is the most important consumption driver across all markets, followed by Quick & Easy in Hong Kong and Indulgence in Vietnam and UAE

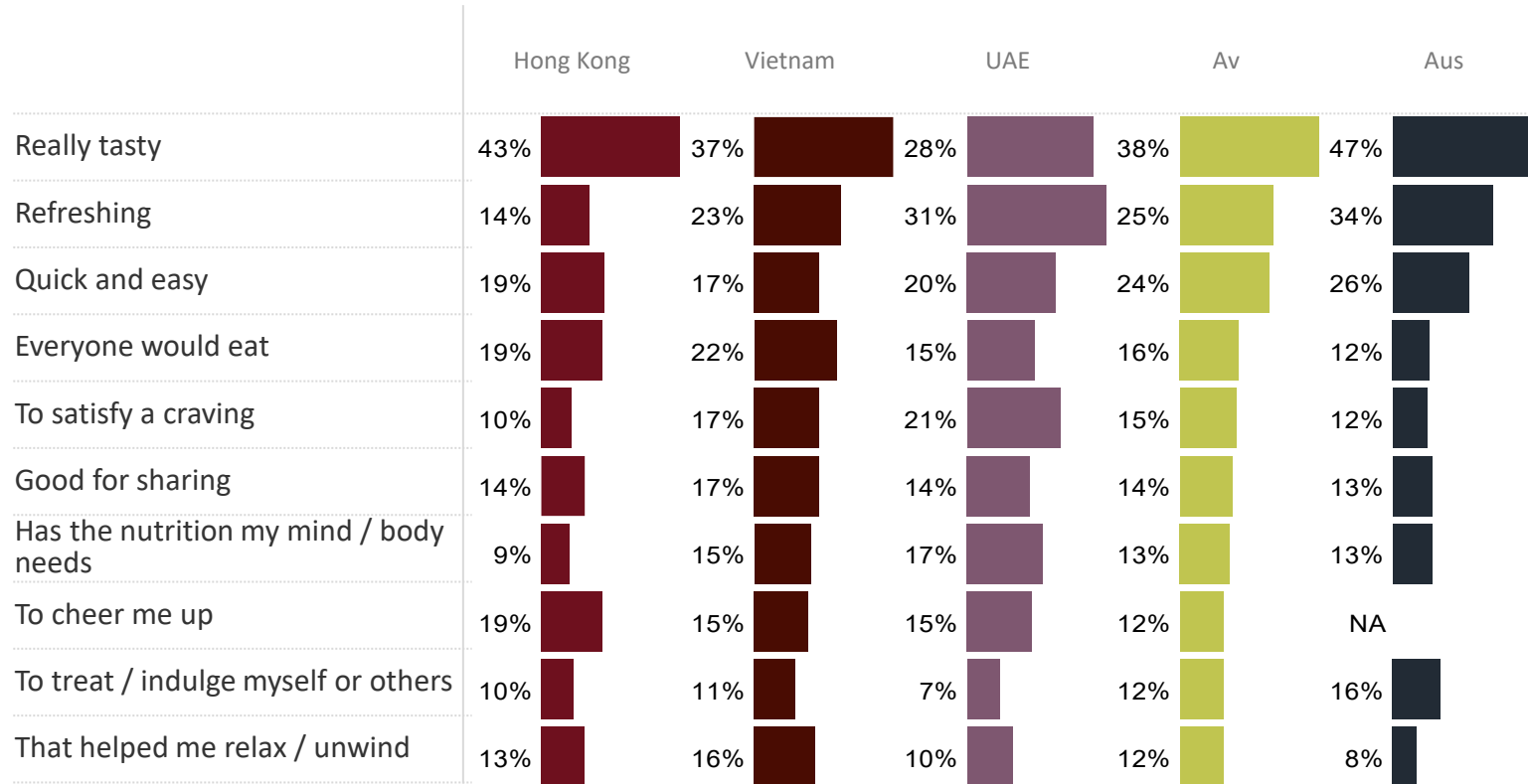
Which were important when choosing to consume?






Specially consumers are looking for Cherries that are ‘really tasty’ and in UAE ‘refreshing’

Which were important when choosing to consume?





More functionally, consumers are looking for Cherries that are fresh and light with a sweet, refreshing taste

27%

of people in priority markets are looking for Cherries that are Sweet

23%

of people in priority markets are looking for Cherries that have a Refreshing Taste

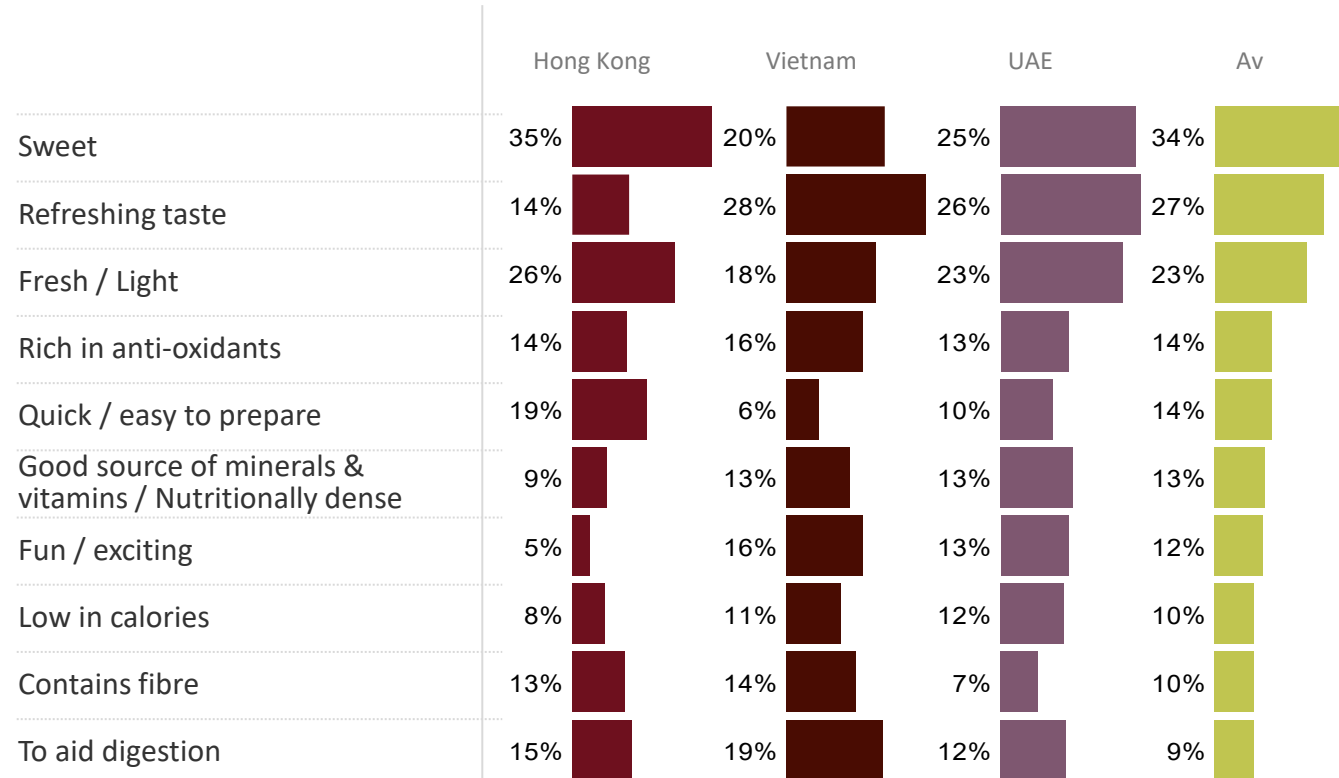
22%

of people in priority markets are looking for Cherries that are Fresh / Light



Across priority markets consumers are looking for Cherries that are sweet. In Vietnam and UAE consumers also look for refreshing taste and in Hong Kong fresh light

What were you looking for when you consumed?



When it comes to the premium opportunity, consumers are looking for Cherries that are fresher, sweeter, have more flavour and are free of pesticides

38%

of people in priority markets are looking for premium Cherries that are

Fresher

29%

of people in priority markets are looking for premium Cherries that are

Sweeter

28%

of people in priority markets are looking for premium Cherries that have

More Flavour

23%

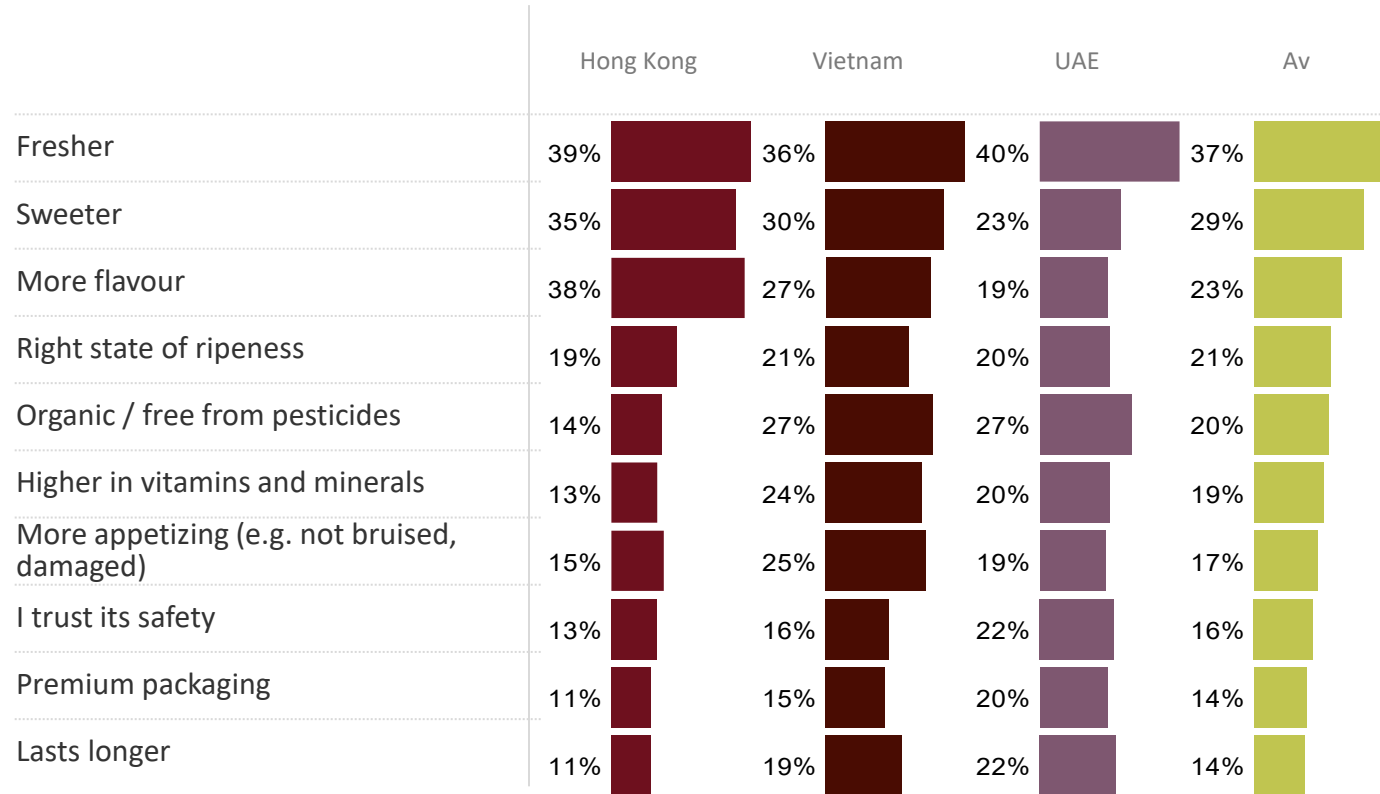
of people in priority markets are looking for premium Cherries that are

Free from Pesticides



Premium quality Cherries are characterised by freshness and sweetness and in Vietnam and UAE, organic / free from pesticides

What does premium quality mean to you?



Price is the biggest barrier to overcome with cherry consumption, followed by bruising easily and poor quality.

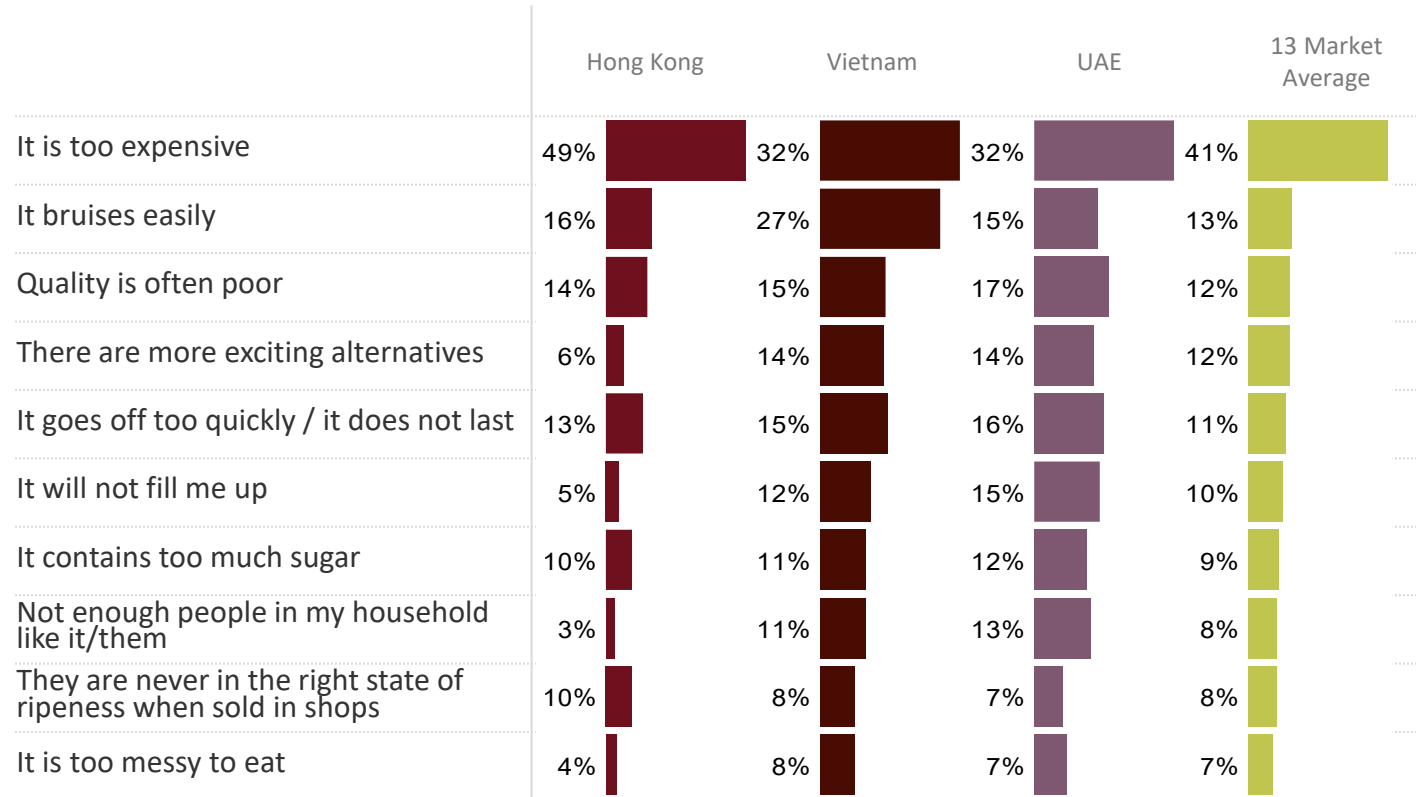
Grapes and strawberries are considered worthy substitutes





Price is a key barrier across priority markets, along with bruises easily in Vietnam

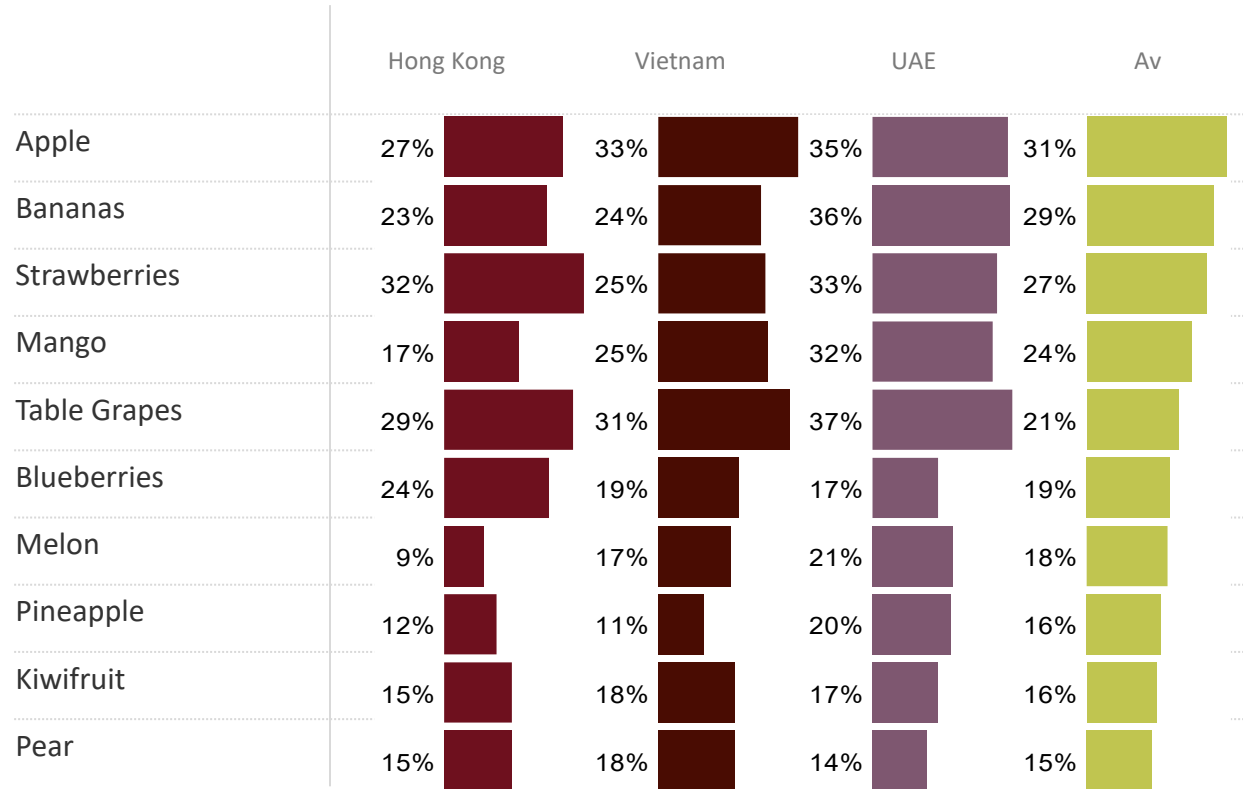
What are the reasons you may not choose?



Apples and Table Grapes are key substitutes, along with Strawberries in Hong Kong



What else would you typically consider having instead?



Recommendation: How to drive export growth in Australian Cherries



1. Focus on Strategic Priority Markets

Focus on markets where consumers are **willing to pay a premium** for quality Cherries (ie. **Hong Kong, UAE and Vietnam**). Leverage already **high appeal for Australian Cherries in Hong Kong and Vietnam**, and **improve appeal in UAE** to drive incremental growth in Australian Cherry exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Cherries that have a **refreshing taste**, and are an **indulgence that are good for sharing**. Ensure Cherries are at or above par for being **sweet, fresh and light**, that serve as a **quick and easy snack or dessert**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Cherries that are **fresher, sweeter, more flavourful, and are free of pesticides**.



4. Reduce Consumption Barriers

Address perceptions that Cherries are **too expensive, bruise easily** and **improve quality issues**, to minimise consumer drift to close substitutes like Table Grapes, Apples, and Strawberries.

'Where to Play'



'How to Win'



3.5

Citrus fruits

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

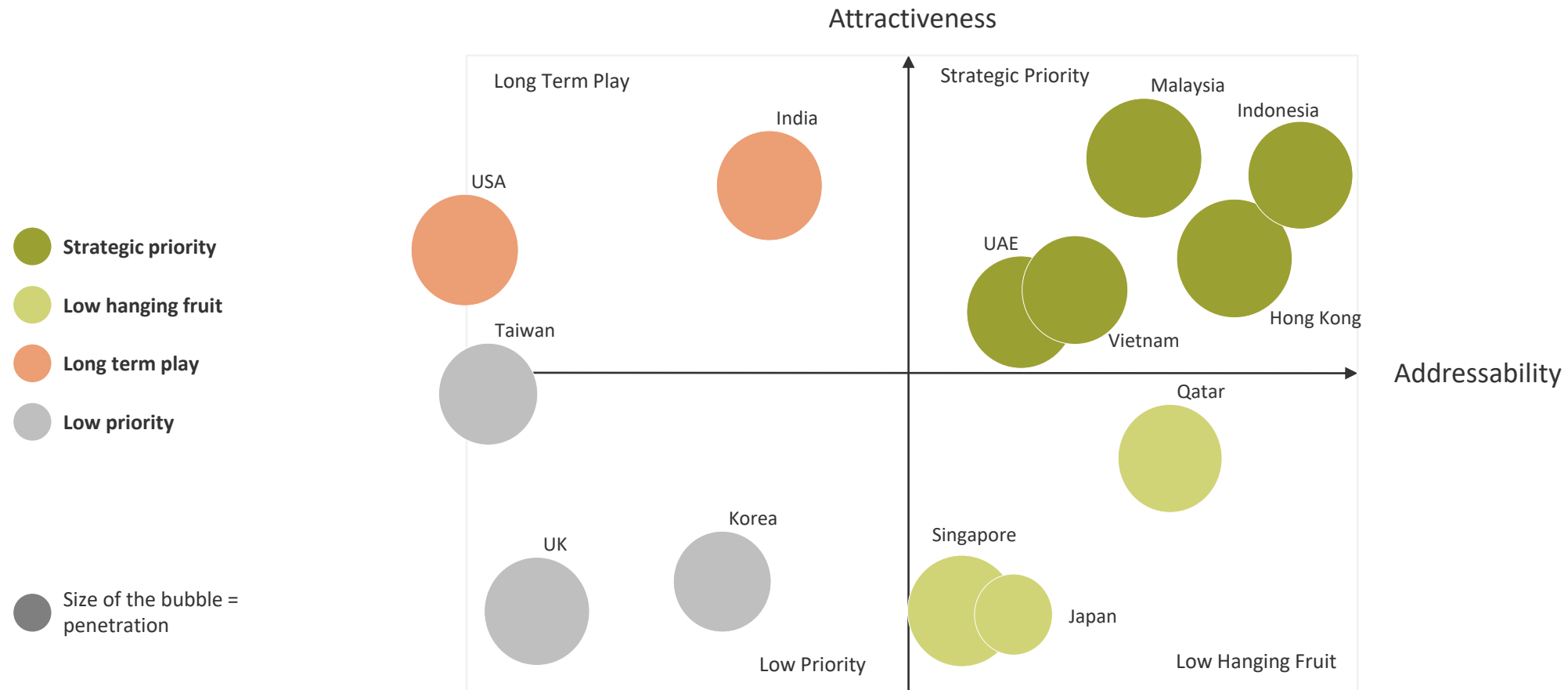
4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:






- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

We have identified 5 strategic priority markets that represent the most attractive and appealing export opportunity for Australian citrus



Citrus fruits: Summary of Strategic Priorities



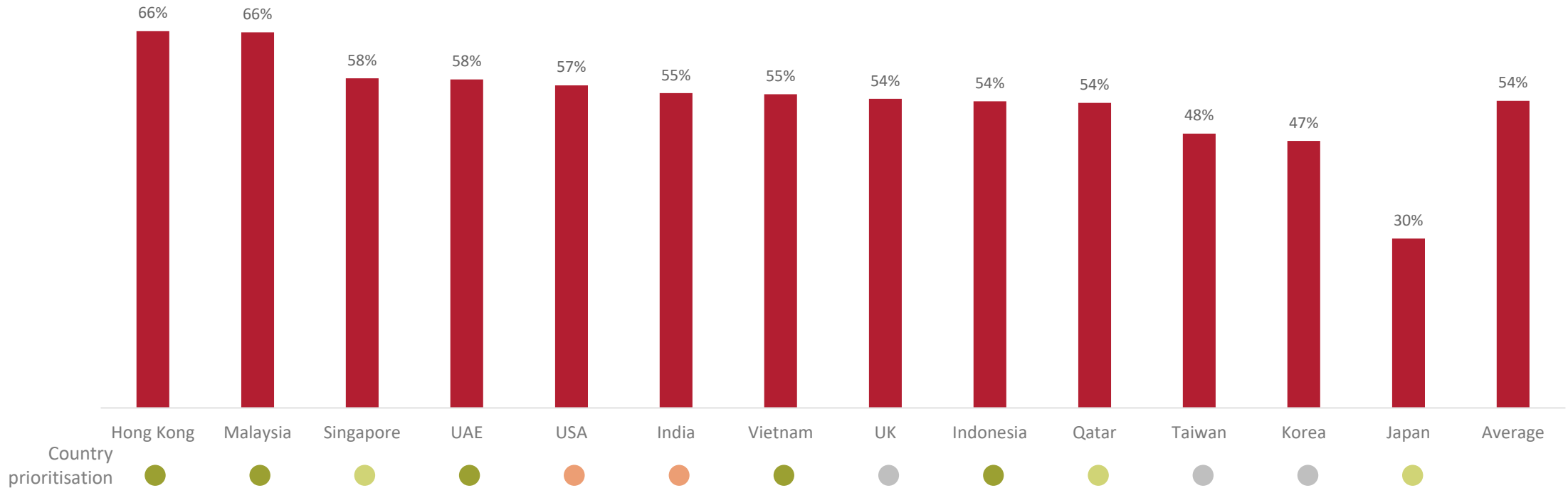
	 Indonesia	 Hong Kong	 Malaysia	 Vietnam	 UAE
<i>STRATEGIC IMPLICATIONS</i>	Indonesia represents a strong strategic priority for citrus export given the high penetration, high Australian appeal and premium potential	Hong Kong is a similarly attractive opportunity, but given its high penetration and attractive high income per-capita	Malaysia is a third strong export opportunity because citrus is highly penetrated and other attractiveness metrics rank strongly	Vietnam is an opportunity for export given metrics that mostly align with the average across markets, but are boosted by a high willingness to spend on premium citrus	The UAE is an attractiveness opportunity given consumers' greater propensity to spend in this market. Strong penetration and moderate Australia/premium appeal boosts the opportunity
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> Moderate penetration vs. other markets (still 1 in 2 consume weekly) High claimed willingness to spend on premium citrus 	<ul style="list-style-type: none"> Very high penetration of citrus fruits (#1 ranking country, 2 in 3 consume weekly) Moderate claimed willingness to spend on premium 	<ul style="list-style-type: none"> Very high penetration of citrus fruits (#2 ranking country, 2 in 3 consume weekly) High claimed willingness to spend on premium 	<ul style="list-style-type: none"> Moderate penetration Very high (#2 ranking) claimed willingness to spend on premium 	<ul style="list-style-type: none"> Strong penetration Moderate claimed willingness to spend on premium
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> #1 ranked country for Australian citrus appeal High willingness to pay a premium for citrus in Indonesia vs. other commodities 	<ul style="list-style-type: none"> Moderate Australian appeal High willingness to pay a premium for citrus in Hong Kong vs. other commodities 	<ul style="list-style-type: none"> Relatively high Australian appeal (#3 ranking) Low premium appeal vs. other commodities 	<ul style="list-style-type: none"> Moderate Australian appeal, in line with average Moderate premium appeal vs. other commodities 	<ul style="list-style-type: none"> Moderate Australian appeal, in line with average Moderate premium appeal vs. other commodities

Citrus fruits are widely consumed. Two thirds of people in several markets (including Hong Kong & Malaysia) consume them weekly



How often do you consume citrus? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

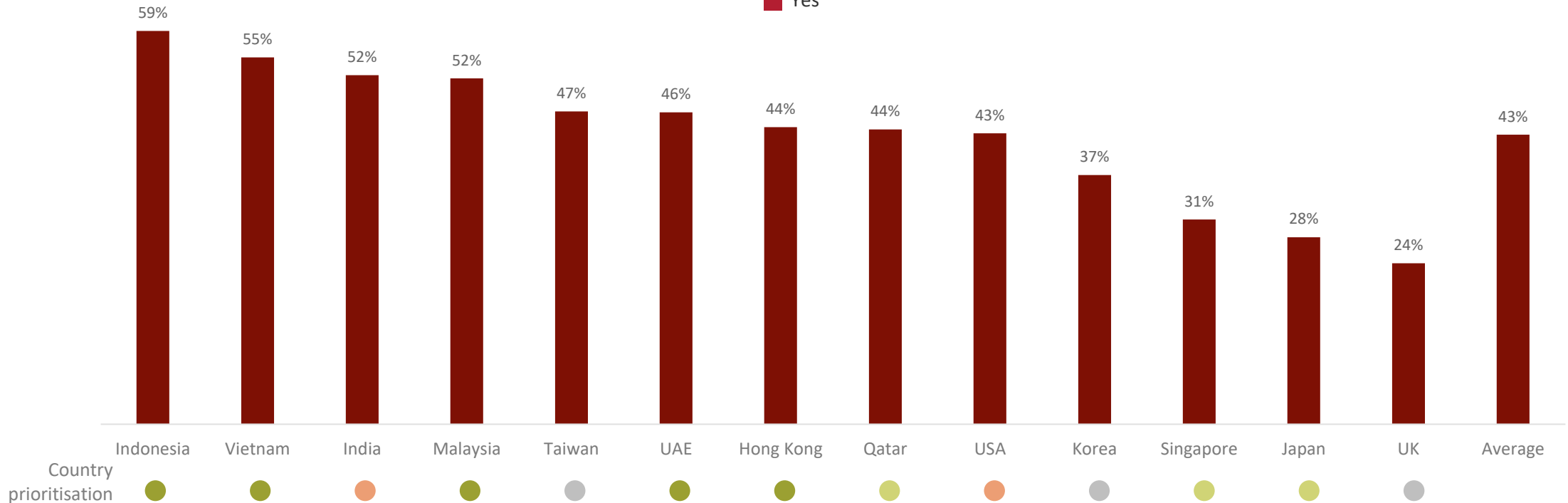
● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

In some markets, citrus fruits do have the potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality citrus? ^{1,2}

■ Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

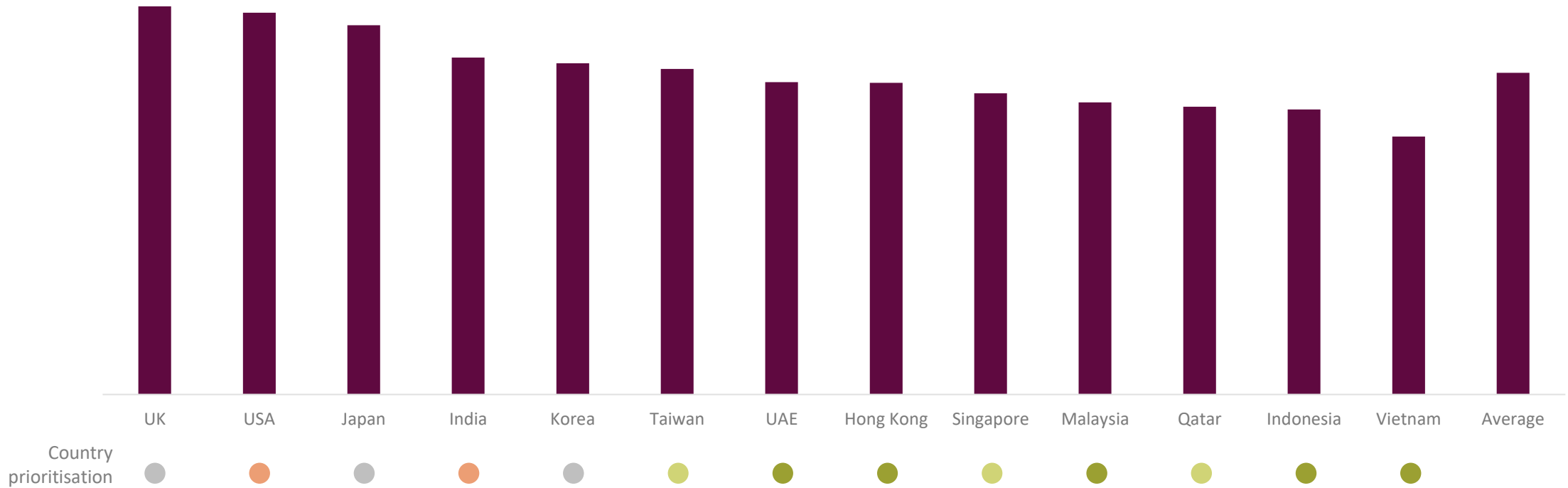
Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

Although all markets are attractive, more affluent markets with larger populations rank more highly



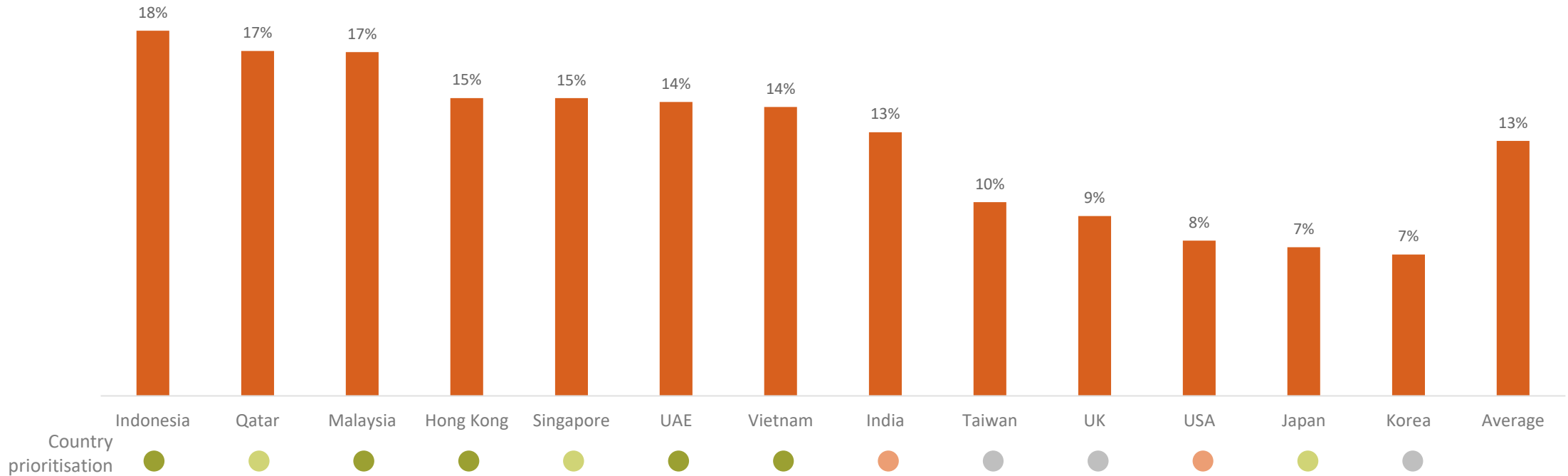
Market Access Attractiveness - Rank



The Australian appeal of citrus fruits is relatively strong, especially in Indonesia, Qatar and Malaysia



How likely would you be to buy citrus imported from Australia?

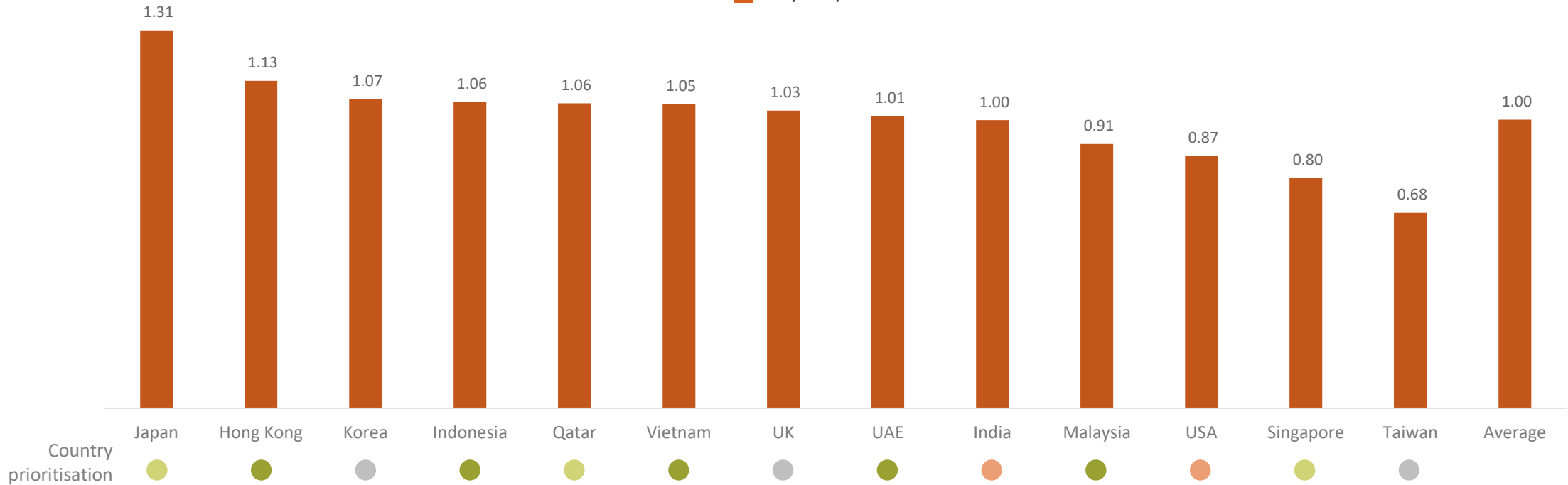


Relative desire for premium vs. other commodities is very strong in Japan, Hong Kong and Korea



How willing would you be to pay more for a premium quality citrus? ¹

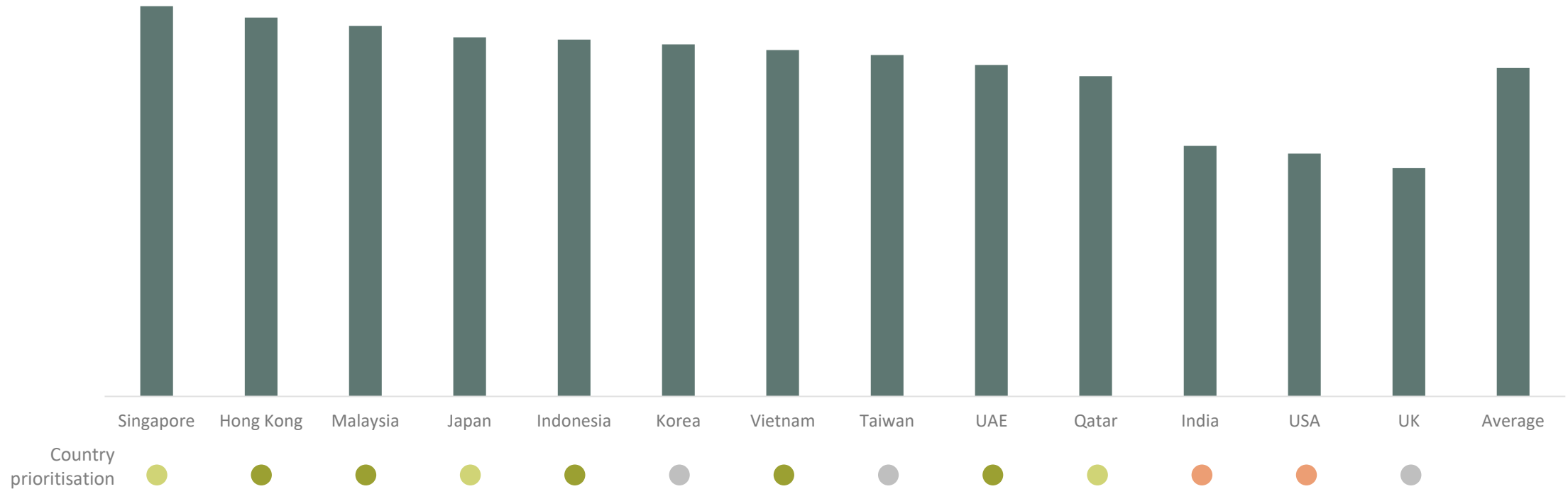
Very likely



Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.5

Citrus fruits

i. Market prioritisation

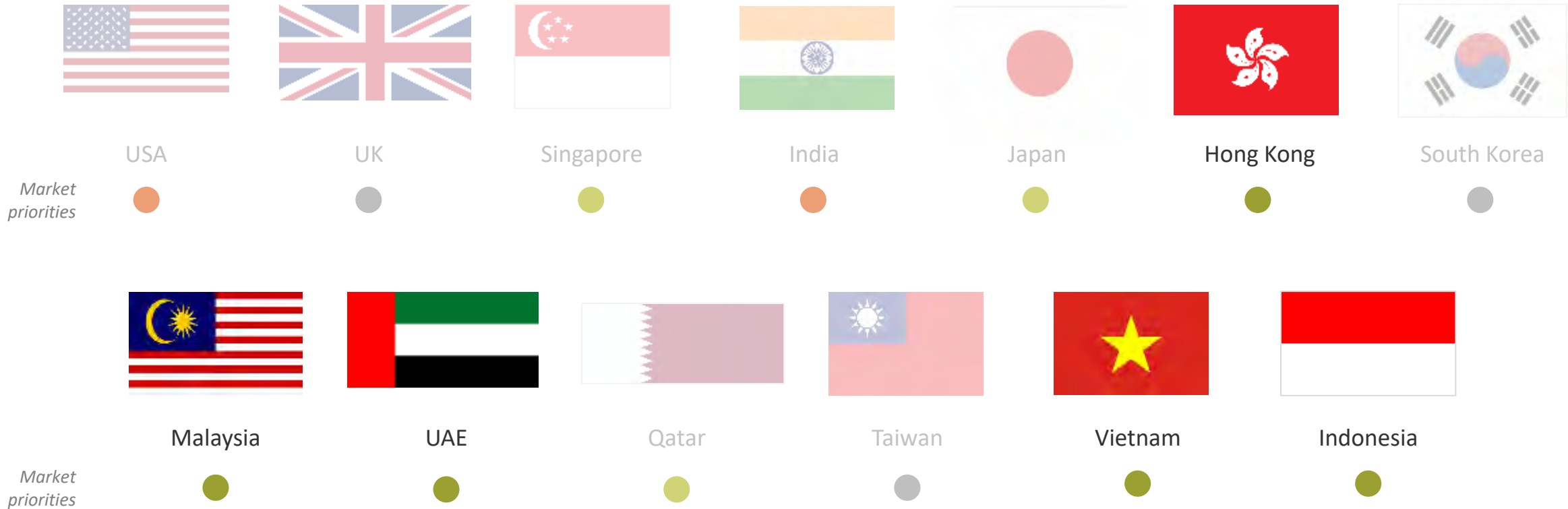
Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers












The prioritisation revealed x5 markets ripe for Citrus export.

The next section will deep dive into Citrus consumption across markets










Citrus Fruits consumption snapshot

		 Malaysia	 Hong Kong	 Vietnam	 Indonesia	 UAE
 <i>HOW OFTEN</i> (P1W pen.)		66%	66%	55%	54%	58%
 <i>WHEN</i>		Snack Dinner	Dinner	Lunch Dinner	Lunch Snack	Lunch Dinner
 <i>HOW</i>		Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own	Fresh on its own
 <i>WHY</i>		Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition
 <i>WHERE</i>		At home	At home	At Home	At home	At home
 <i>WHO WITH</i>		With Family	With Family	With Family	With Family	With Family



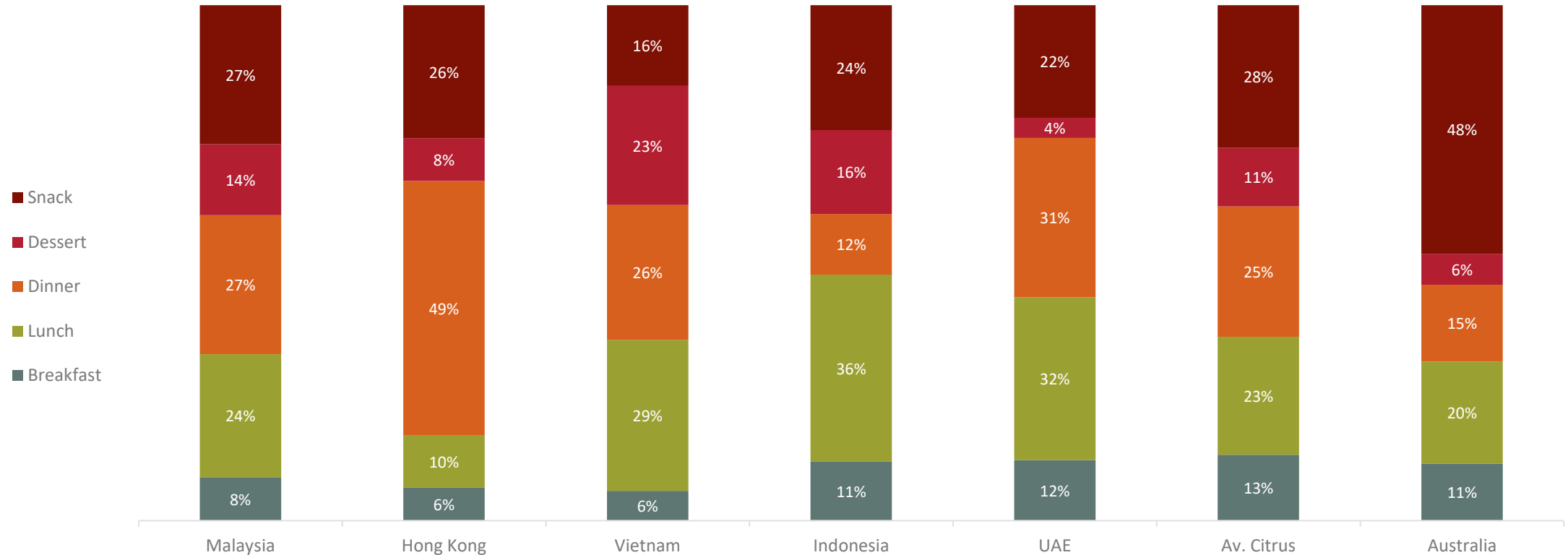
Citrus Fruits: Strategic Imperatives

	 Malaysia	 Hong Kong	 Vietnam	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty, quick & easy snack or dinner, fresh on its own, at home with family	As a tasty, quick & easy dinner, fresh on its own, at home with family	As a tasty and indulgent lunch or dinner, fresh on its own or as part of a snack, at home with family	As a tasty, quick & easy lunch or snack, fresh on its own, at home with family	As a tasty, easy and healthy lunch or dinner, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing Taste Fresh & Light	Aids digestion, Contains Fibre	Refreshing Taste Sweet Aids digestion	Fresh & Light Refreshing taste	Refreshing taste Fresh & Light
<i>PREMIUM OPPORTUNITY</i>	Fresher High in vitamins and minerals	Fresher Sweeter More flavour	Fresher Sweeter	Fresher High in vitamins and minerals	Fresher High in vitamins and minerals
<i>BARRIERS TO OVERCOME</i>	Too expensive	Too messy	Bruises easily	Exciting alternatives Poor quality Too expensive	Too expensive Poor quality
<i>KEY SUBSTITUTES</i>	Apples Mangoes	Apples Bananas	Bananas Mangoes	Apple Bananas	Fruiting Vegetables Nuts and Seeds



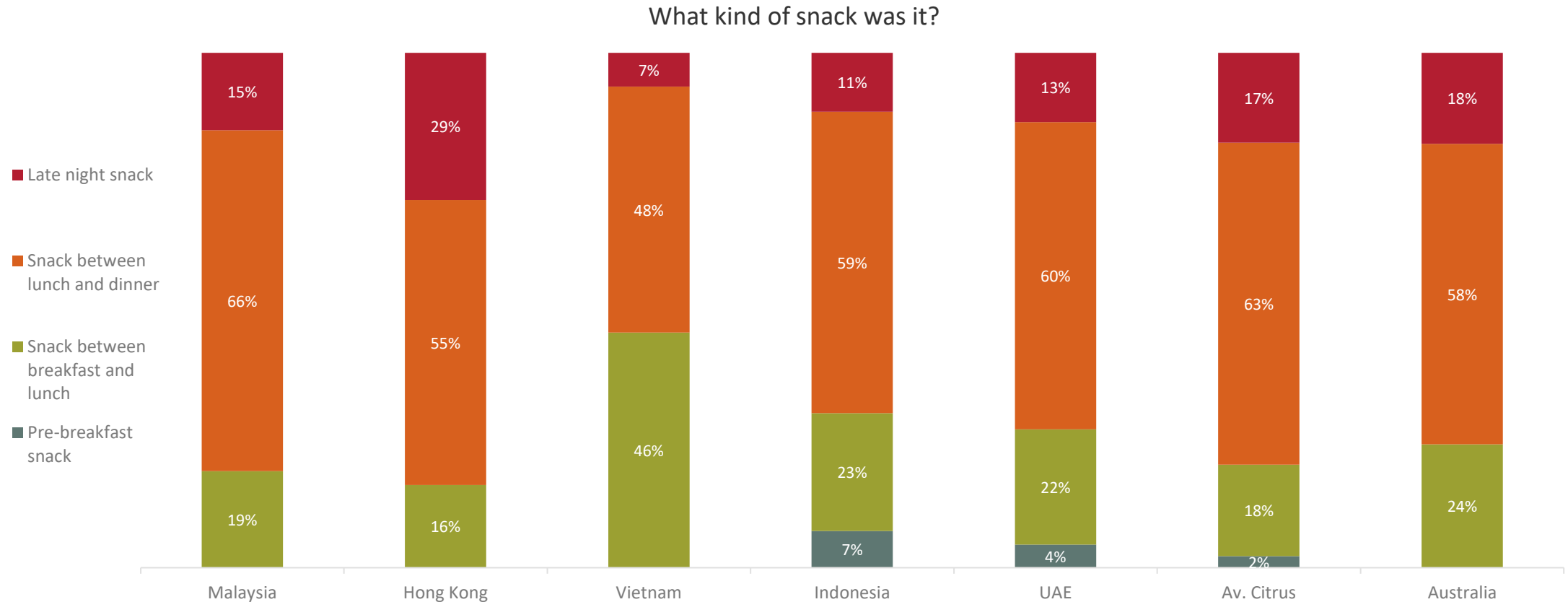
Citrus is mainly consumed with lunch or dinner across priority markets. Dessert is also a key occasion in Vietnam

When did you consume?





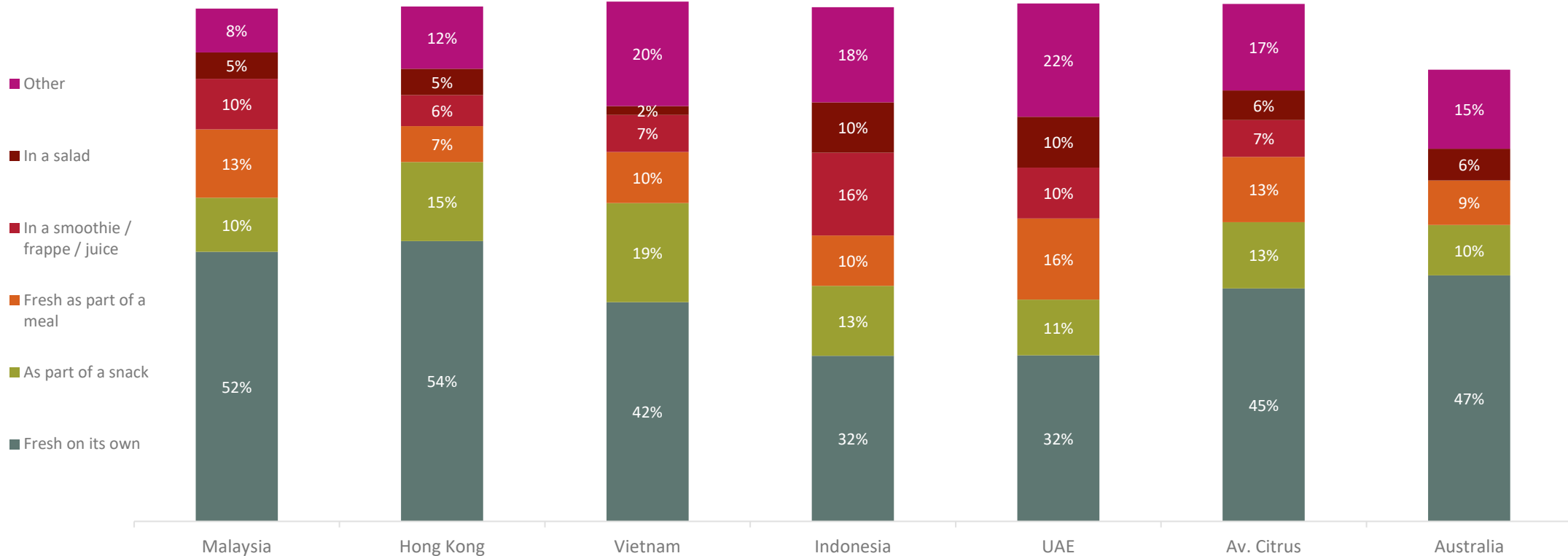
When consumed as a snack, Citrus is typically consumed between lunch and dinner or between breakfast and lunch in Vietnam





Citrus is usually consumed on its own, especially in Malaysia and Hong Kong

How did you consume?



'Other' = As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree, For decoration / show only and Don't know

Source: Kantar HIA International Demand Study 2023

N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	292	300	295	295	305	299	297	217	294	294	289	307	41

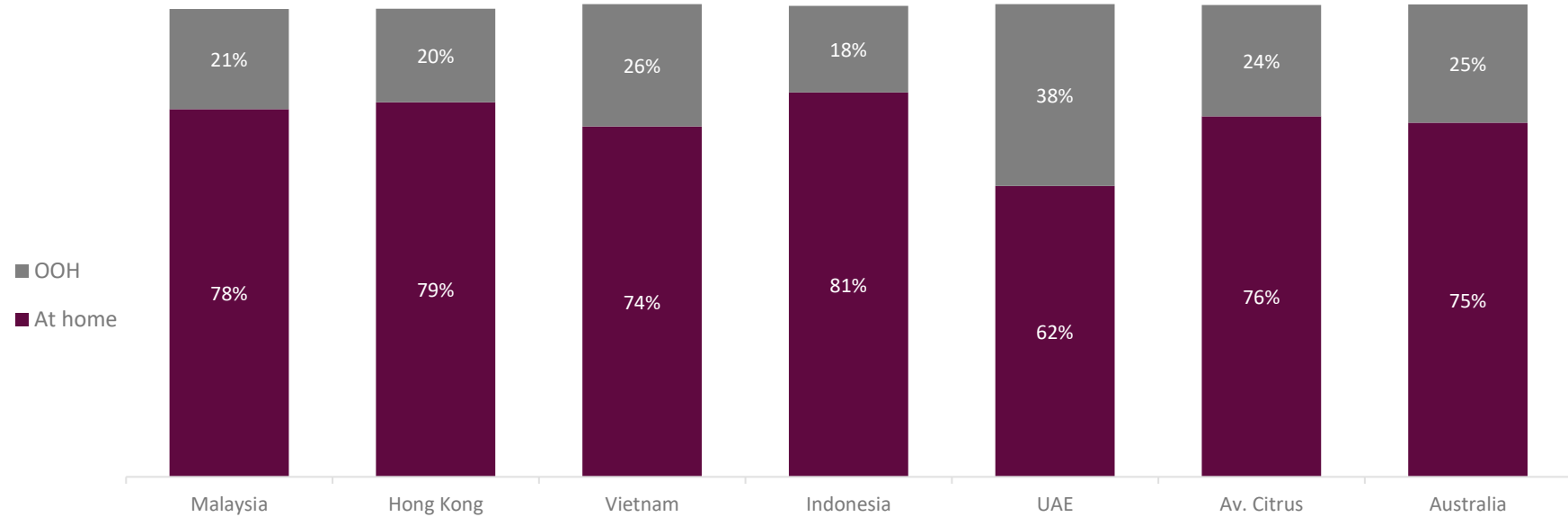


Most people consume Citrus at home. UAE skews more out of home

Where were you?

76%

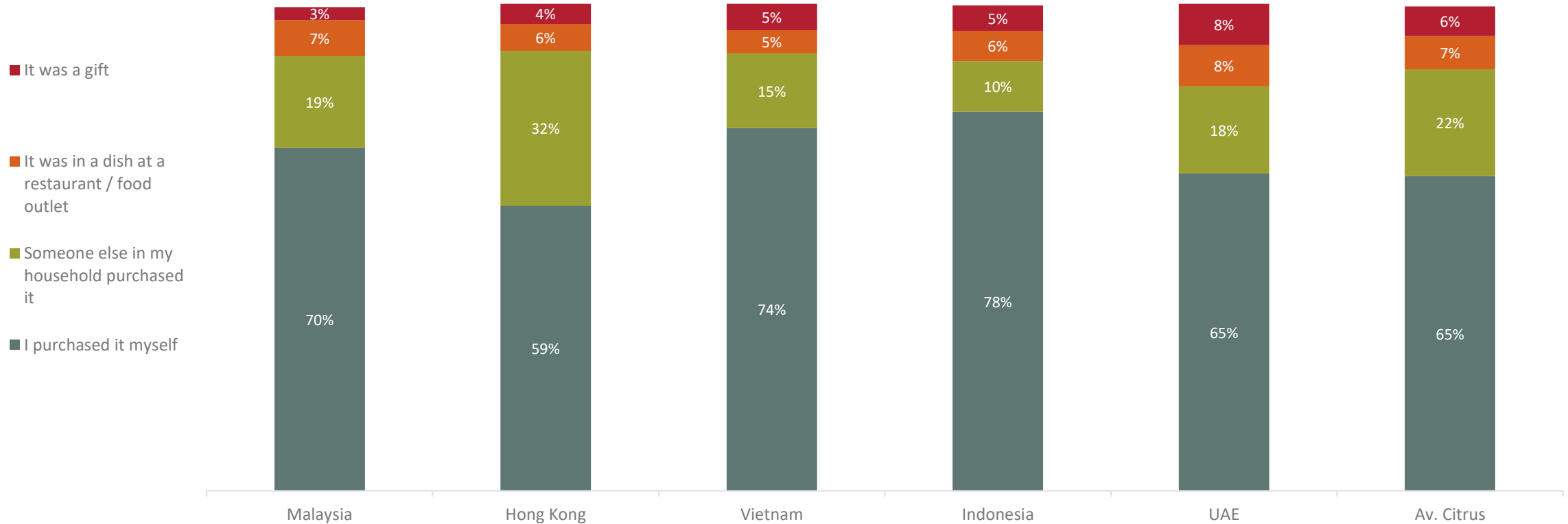
Of consumption of citrus fruits is in the home, this varies only slightly by market





Consumer usually purchase Citrus themselves

Where did you get them from?



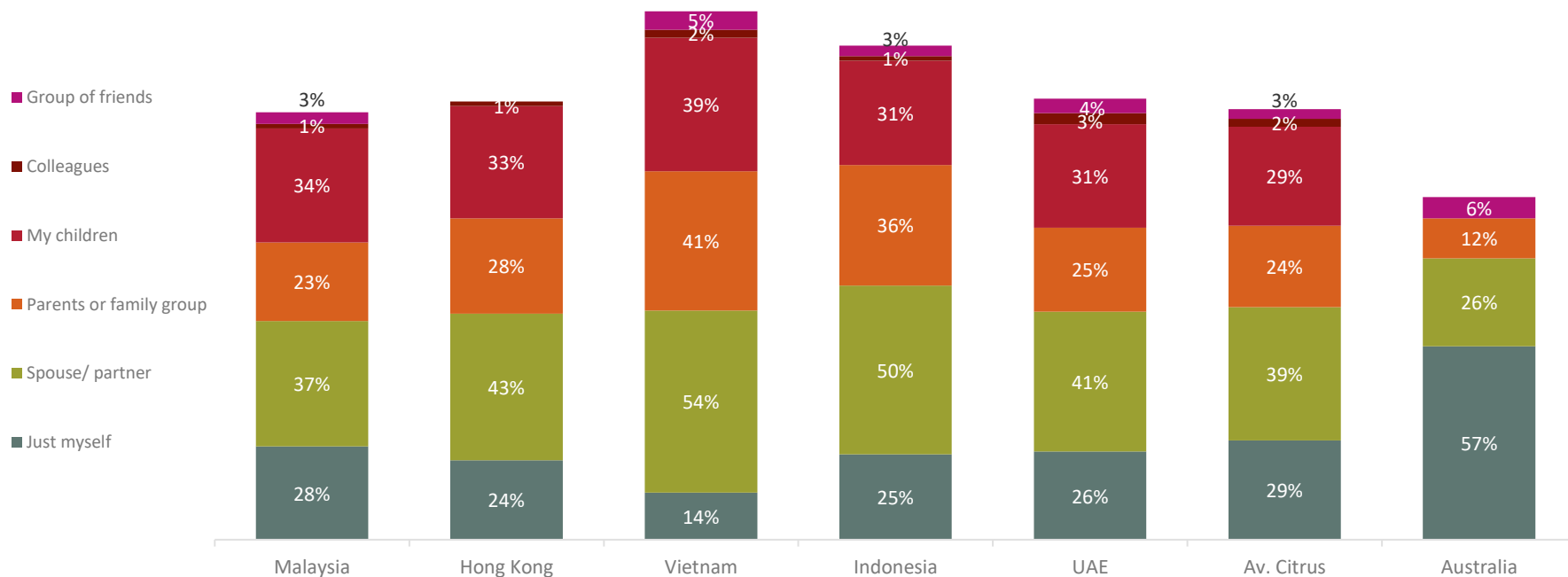


Citrus is most often consumed with a spouse or partner or with a broader family group

Who were you with?

39%

Of consumption of citrus fruits (on average) is with a spouse/partner.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care




Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Citrus Fruits are for something tasty, quick & easy and healthy & nutritious

62%

of people in priority markets consume Citrus Fruits for something

Tasty

47%

of people in priority markets consume Citrus Fruits for something

Quick & Easy

45%

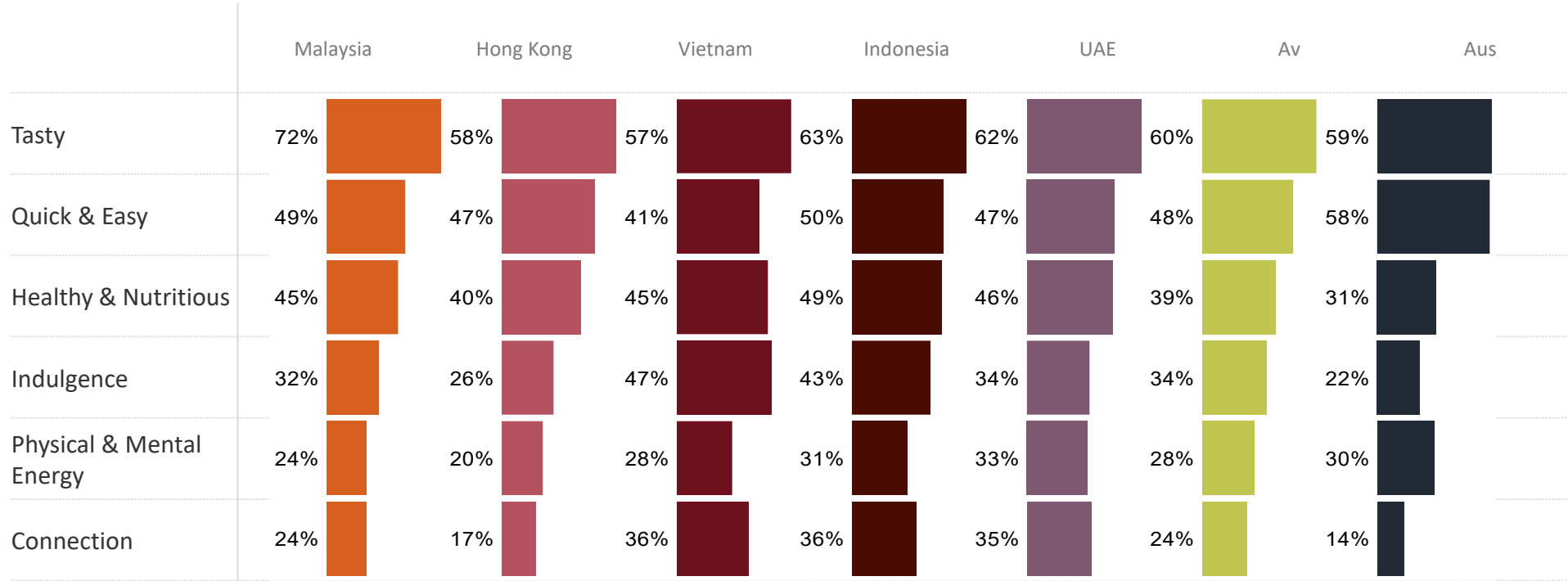
of people in priority markets consume Citrus Fruits for something

Healthy & Nutritious



Taste is the most important consumption driver across all markets, followed by Quick & Easy or Indulgence in Vietnam

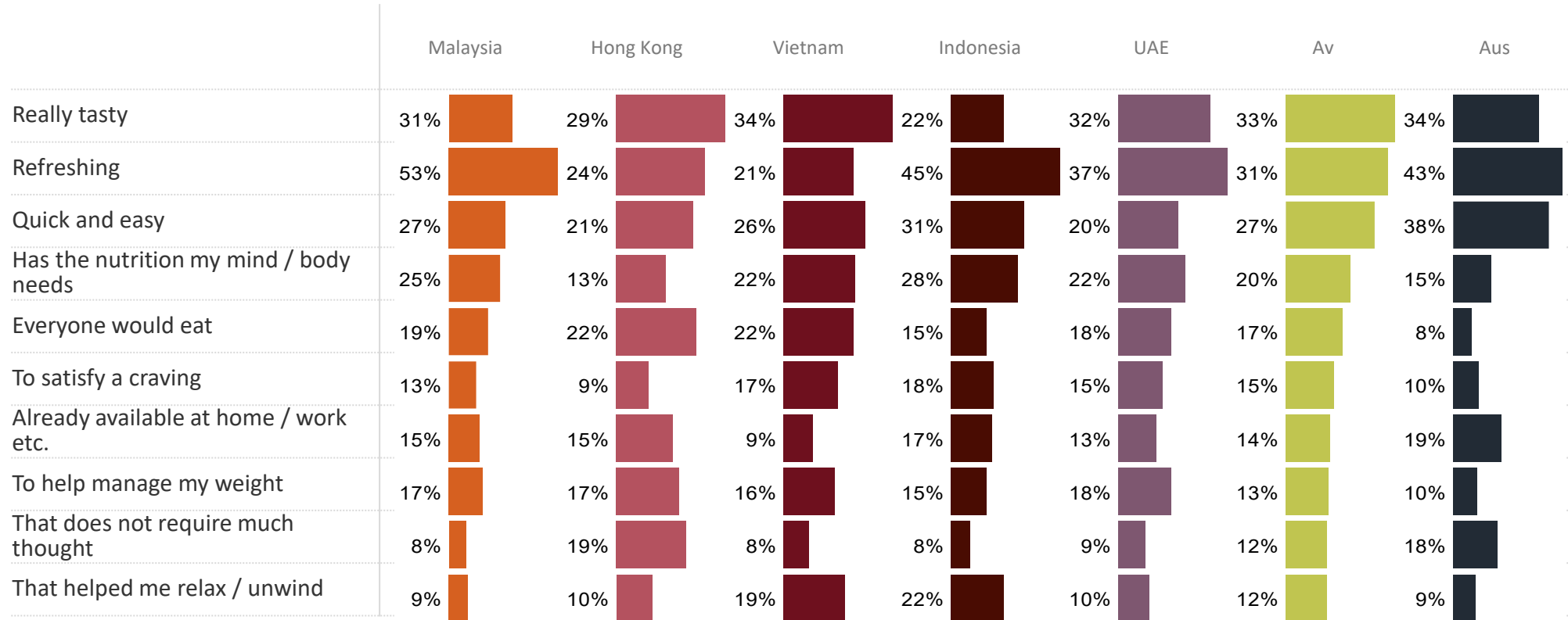
Which were important when choosing to consume?





When we investigate in further detail, consumers are looking for ‘really tasty’ in Hong Kong, Vietnam and refreshing in other priority markets

Which were important when choosing to consume?



More functionally, consumers are looking for Citrus Fruits that are refreshing in taste, sweet while still being light

30%

of people in priority markets are looking for Citrus Fruits that have a Refreshing taste

24%

of people in priority markets are looking for Citrus Fruits that are Sweet

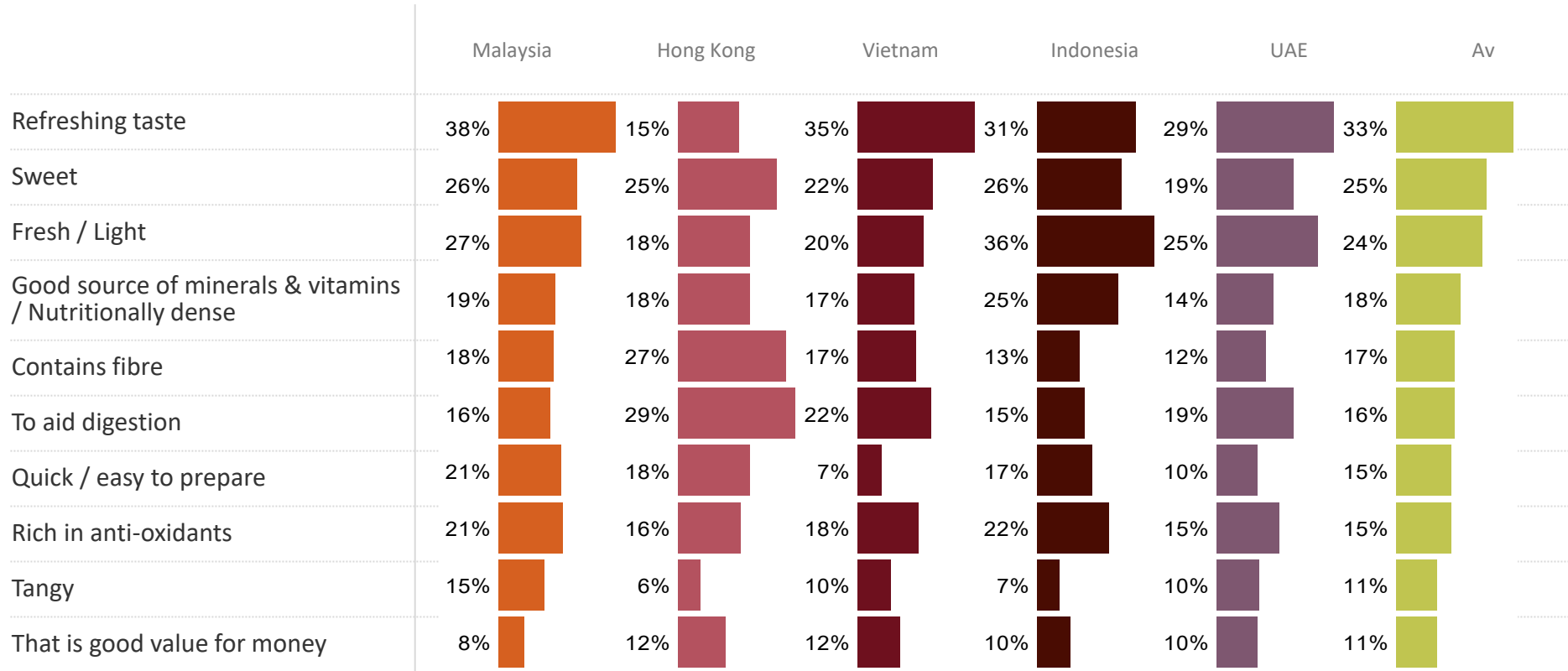
25%

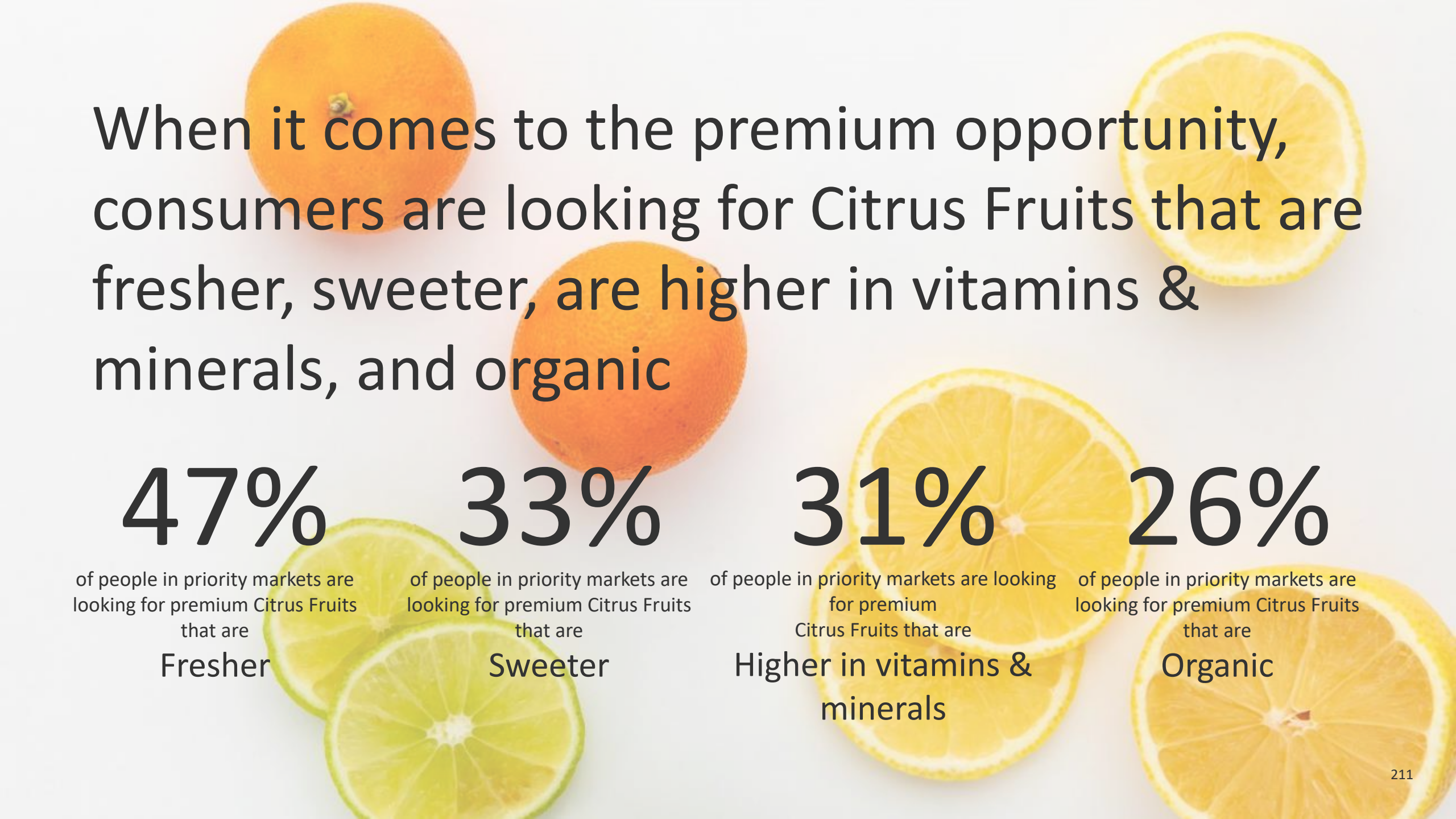
of people in priority markets are looking for Citrus Fruits that are Fresh / Light



Across markets consumers are looking for Citrus that has a refreshing taste, sweet or contains fibre and aides digestion in Hong Kong

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Citrus Fruits that are fresher, sweeter, are higher in vitamins & minerals, and organic

47%

of people in priority markets are looking for premium Citrus Fruits that are **Fresher**

33%

of people in priority markets are looking for premium Citrus Fruits that are **Sweeter**

31%

of people in priority markets are looking for premium Citrus Fruits that are **Higher in vitamins & minerals**

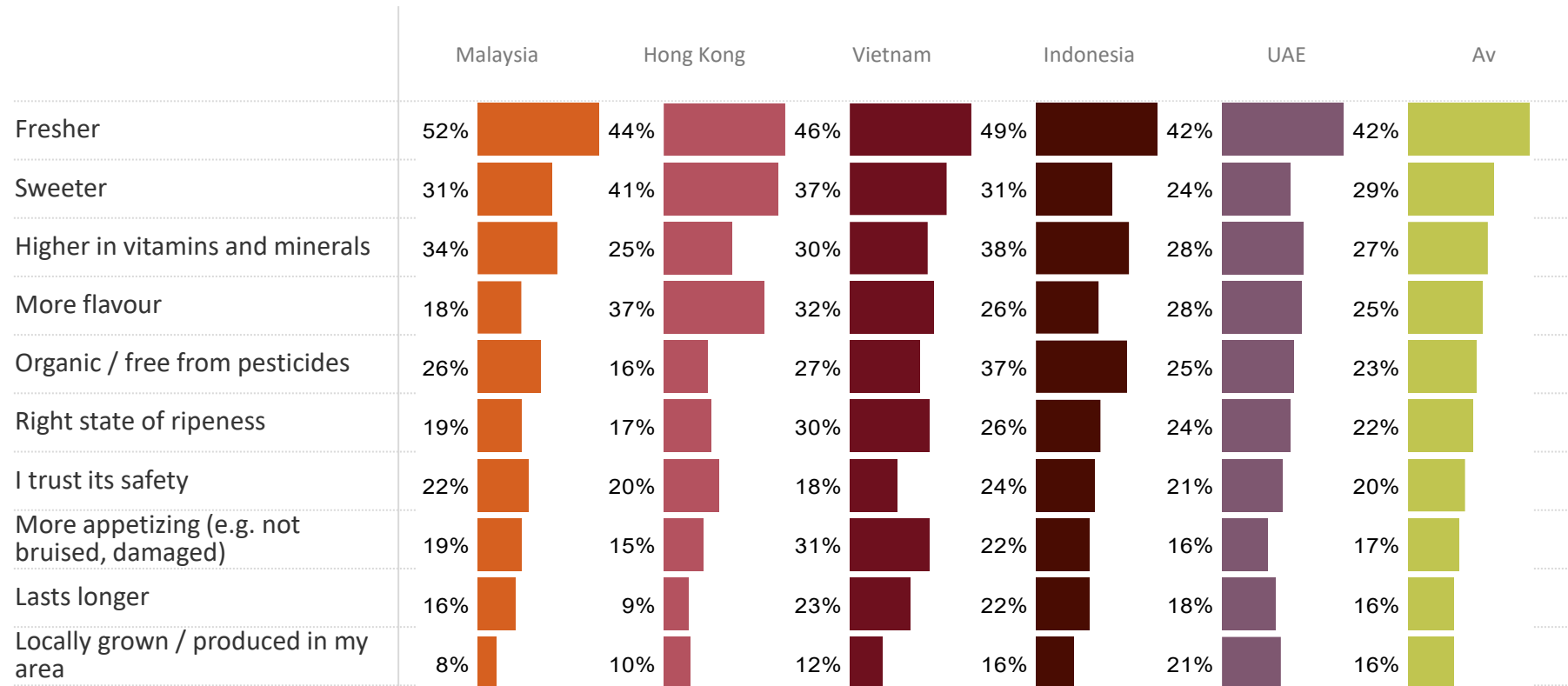
26%

of people in priority markets are looking for premium Citrus Fruits that are **Organic**



Premium Citrus is characterised by fresher and sweeter across priority markets.
 Hong Kong consumers are also looking for Citrus that has more flavour

What does premium quality mean to you?



Price is the biggest barrier to overcome with Citrus Fruits consumption, followed by poor quality and bruising easily.

Other fruit and veg are considered worthy substitutes

Barriers to Consumption



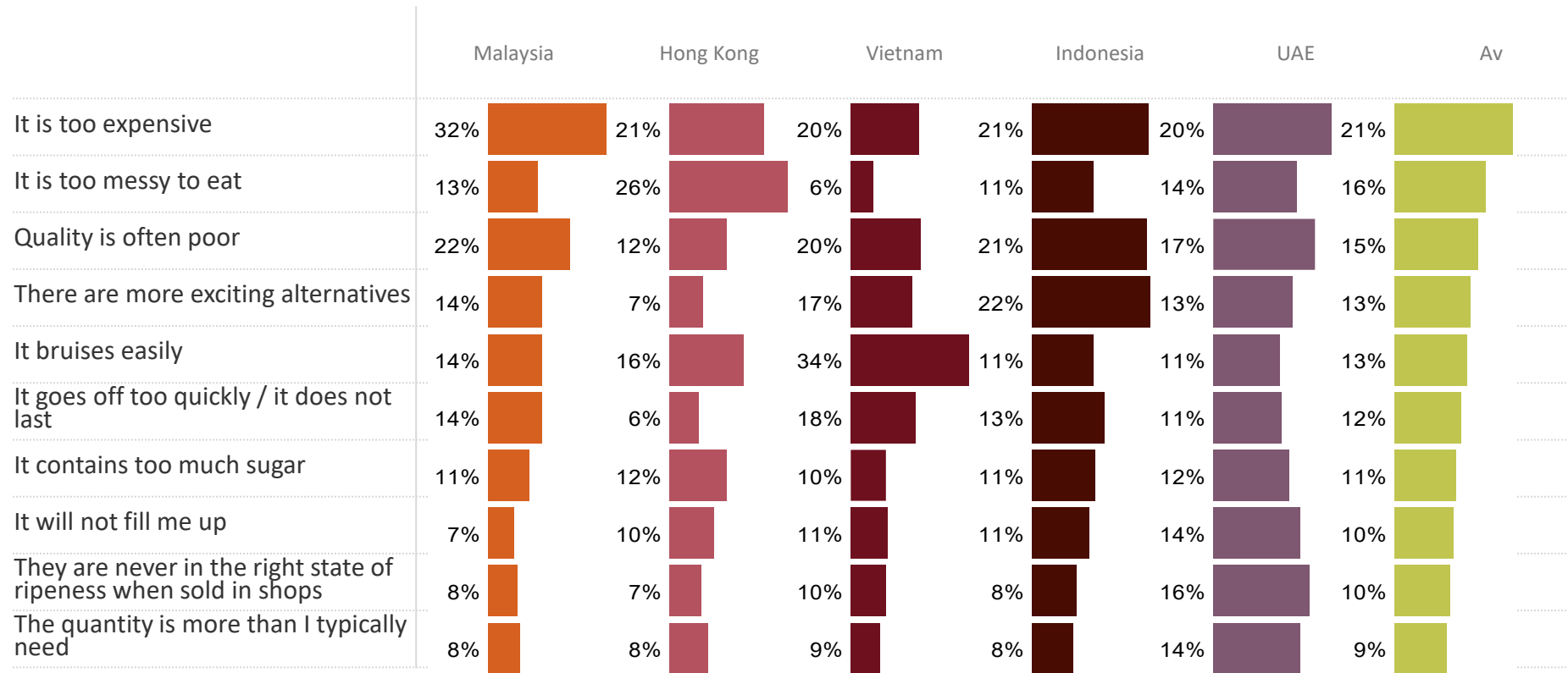
Leading Substitutes





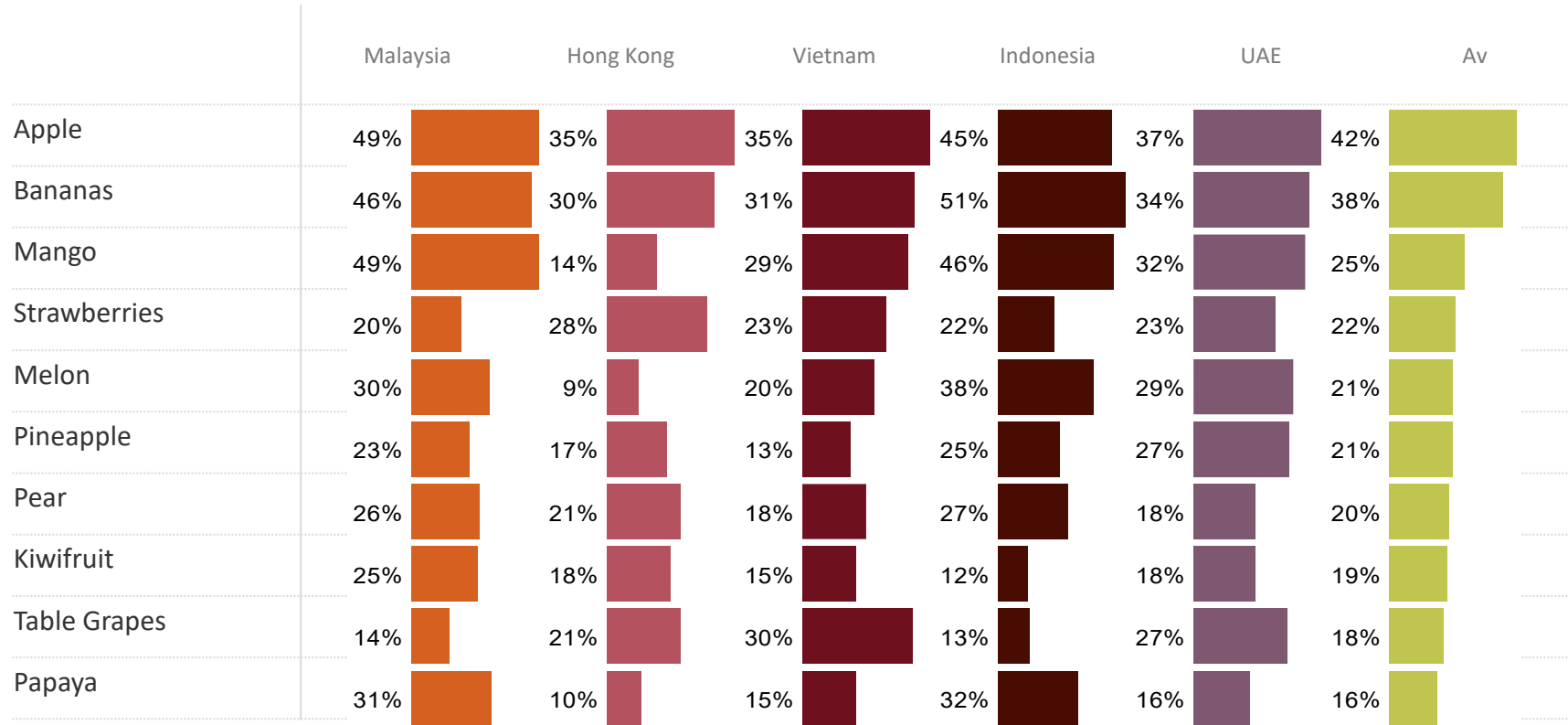
Price is a key barrier across priority markets along with poor quality in Malaysia and Indonesia, messiness in Hong Kong and bruises easily in Vietnam

What are the reasons you may not choose?



Apples and Bananas are key substitutes across priority markets along with Mangos in Vietnam, Indonesia and UAE

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Citrus Fruits



1. Focus on Strategic Priority Markets

Focus on markets where category **penetration is high** and consumers are **willing to pay a premium** for quality Citrus Fruits (ie. **Malaysia, Hong Kong, Vietnam, Indonesia, and UAE**). Leverage already high appeal for Australian Citrus Fruits in Malaysia, Hong Kong and Indonesia, and improve appeal in Vietnam and UAE to drive incremental growth in Australian Citrus Fruit exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Citrus Fruits that have a **refreshing taste**, and are **healthy and nutritious**. Ensure Citrus Fruits are at or above par for being **sweet, refreshing and light**, that serve as a **quick and easy snack**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Citrus Fruits that are fresher, sweeter, are higher in vitamins and minerals, and are free of pesticides.



4. Reduce Consumption Barriers

Address perceptions that Citrus Fruits are **too expensive, bruise easily** and **improve quality issues**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



3.6

Lychees

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

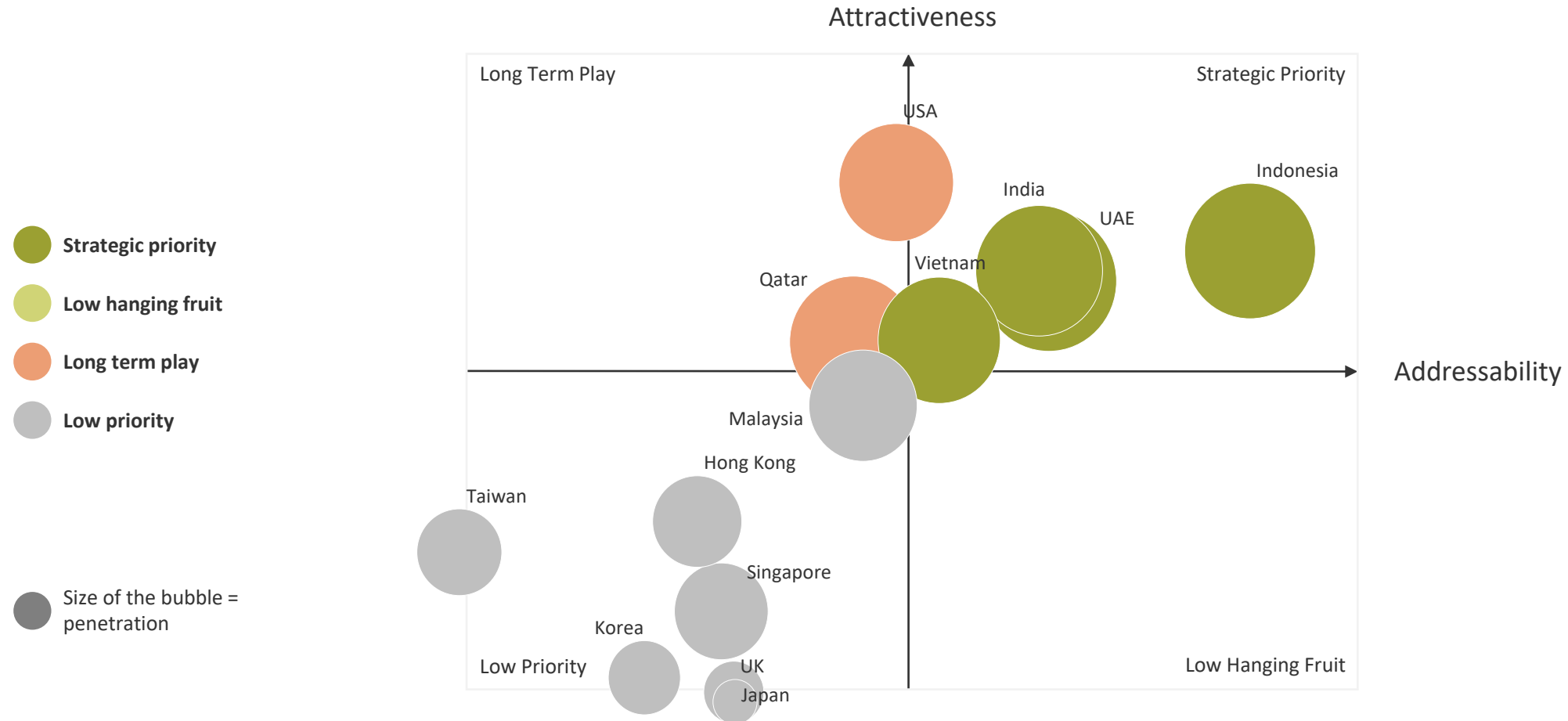
4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:





- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian lychees, based on consumer preference and behaviour



Source: Kantar HIA International Demand Study 2022, World Bank 2021

Lychees: Summary of Strategic Priorities

	 Indonesia	 UAE	 India	 Vietnam
<i>STRATEGIC IMPLICATIONS</i>	Lychees are widely consumed in Indonesia, meaning there's a strong potential market for the commodity. The strong Australian appeal boosts export addressability, despite lower premium quality appeal	1 in 3 people in the UAE consume Lychees weekly, the highest of any market. Despite smaller population, the high per capita income and strong Australian association makes this a strong contender for export	Lychees are also widely consumed in India and the potential market is significantly larger than other countries given the population. There's also strong Australian appeal, despite moderate premium appeal	Vietnam is a less attractive or addressable opportunity vs. other strategic priorities, but penetration remains strong, alongside high Australian appeal and moderate premium quality appeal
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> #2 ranking country for penetration (29% consume weekly) High claimed willingness to pay 1.5x more for premium quality 	<ul style="list-style-type: none"> #1 ranking country for penetration (1 in 3 consume weekly) Moderate claimed willingness to pay 1.5x more for premium quality 	<ul style="list-style-type: none"> Strong Lychee penetration Moderate claimed willingness to pay 1.5x more for premium quality 	<ul style="list-style-type: none"> Strong Lychee penetration High claimed willingness to pay 1.5x more for premium quality
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> Strong Australian association relative to other markets (#1 rank) Moderate premium opportunity vs. other commodities in Indonesia 	<ul style="list-style-type: none"> Strong Australian association relative to other markets (#2 rank) Moderate premium opportunity vs. other commodities 	<ul style="list-style-type: none"> Strong Australian association relative to other markets (#3 rank) Moderate premium opportunity vs. other commodities 	<ul style="list-style-type: none"> Strong Australian association relative to other markets (#4 rank) Moderate premium opportunity vs. other commodities

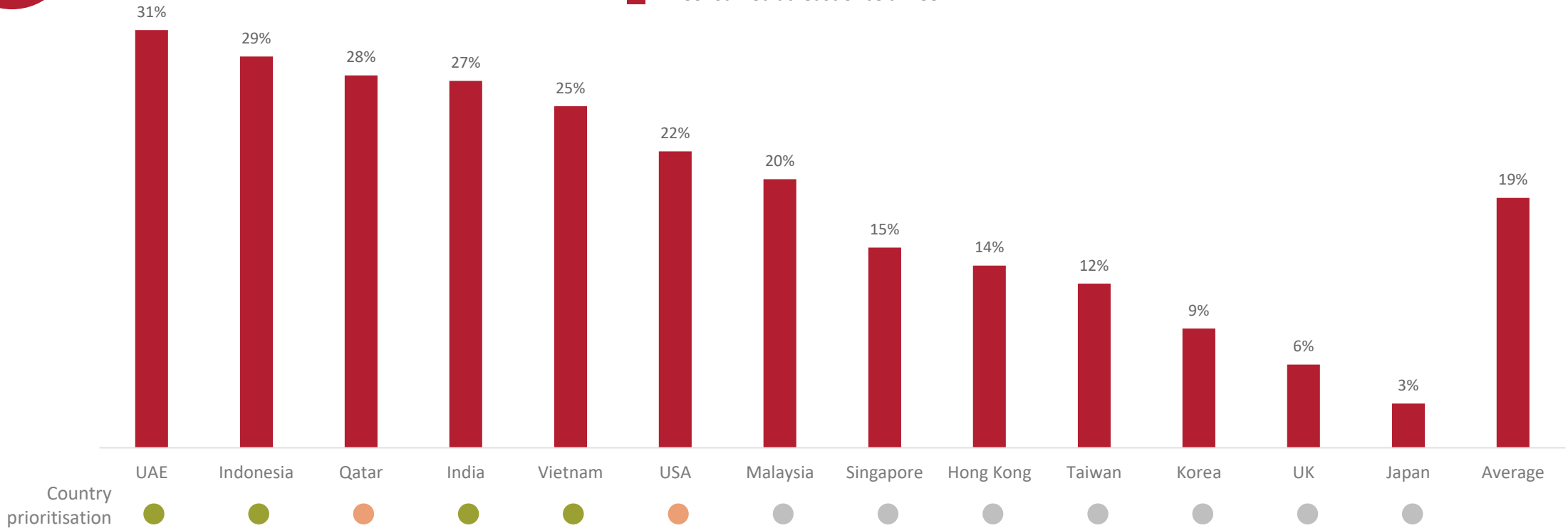


Lychees are most frequently consumed in the UAE, Indonesia & Qatar where nearly 1 in 3 consumers in these markets consuming them weekly



How often do you consume lychees? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

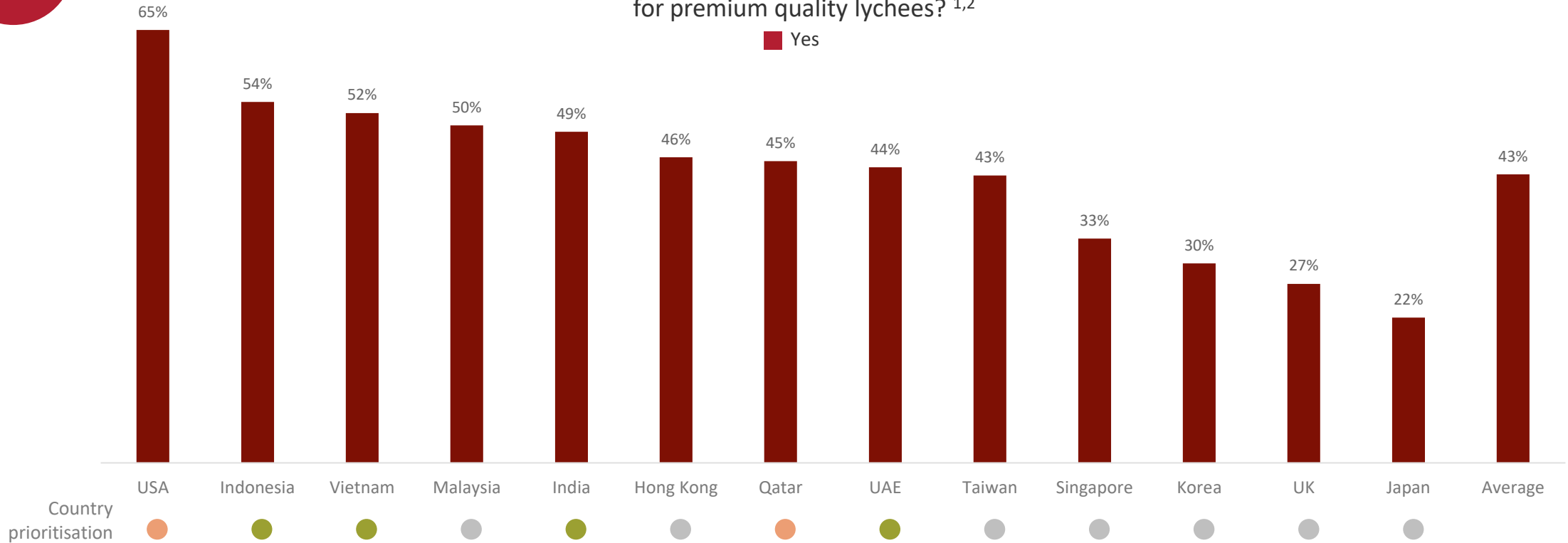


In the US especially Lychees have the potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality lychees? ^{1,2}

■ Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

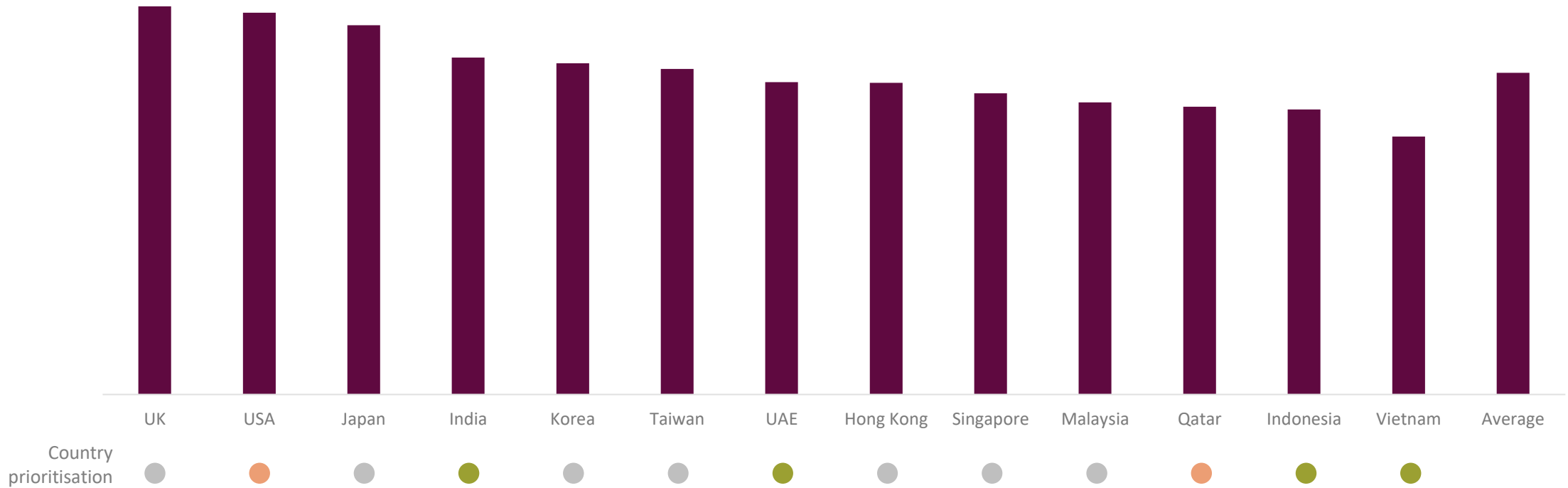
Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

Although all markets are attractive, more affluent markets with larger populations rank highly



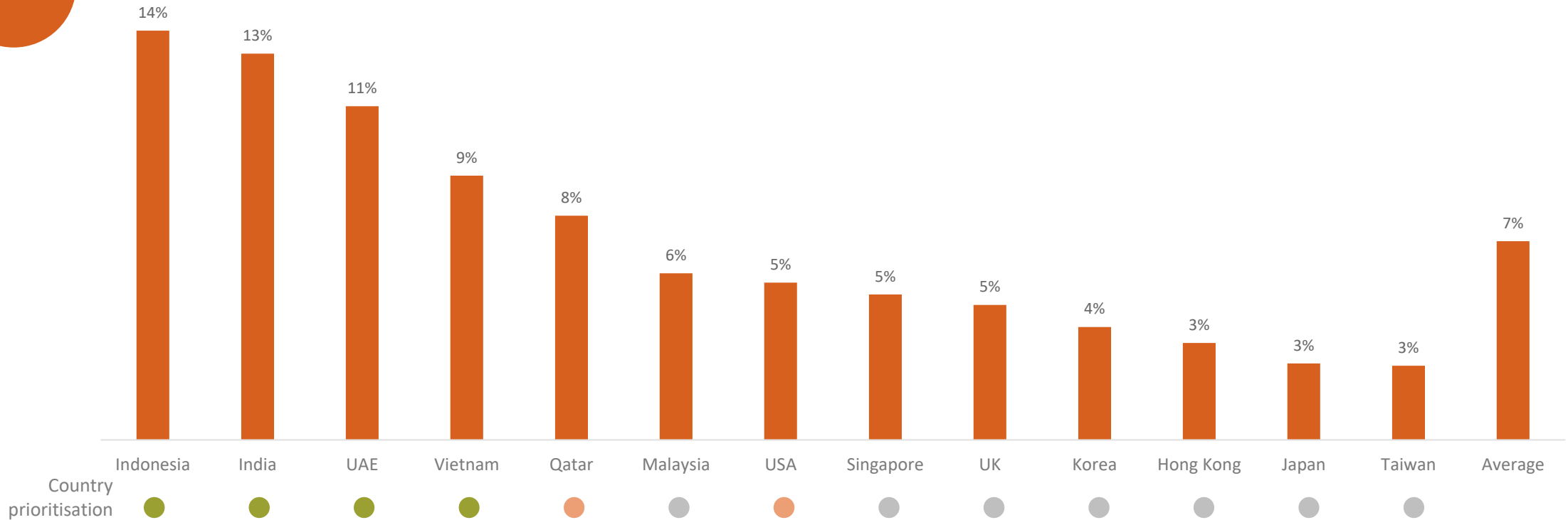
Market Access Attractiveness - Rank



Appeal for Australian Lychees is highest in Indonesia, India & the UAE, however Australian association is amongst the lowest of any commodity in other markets like Hong Kong, Japan, and Taiwan



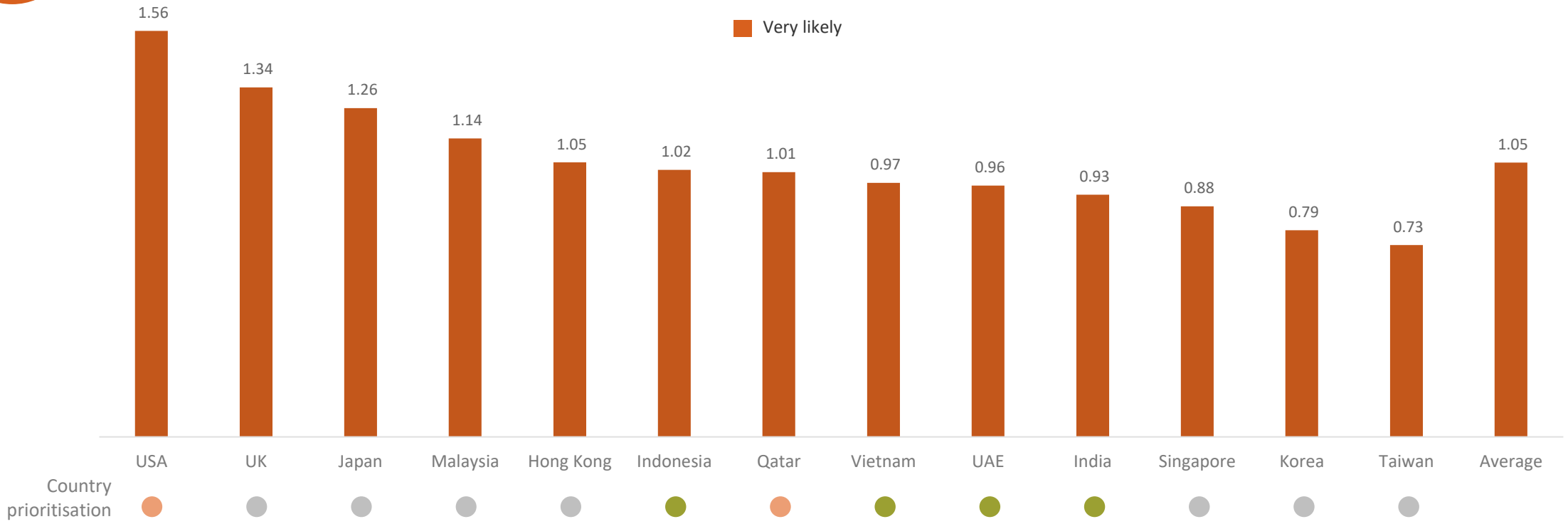
How likely would you be to buy lychees imported from Australia?



Relative desire for premium vs other commodities is strongest in the USA, UK, and Japan



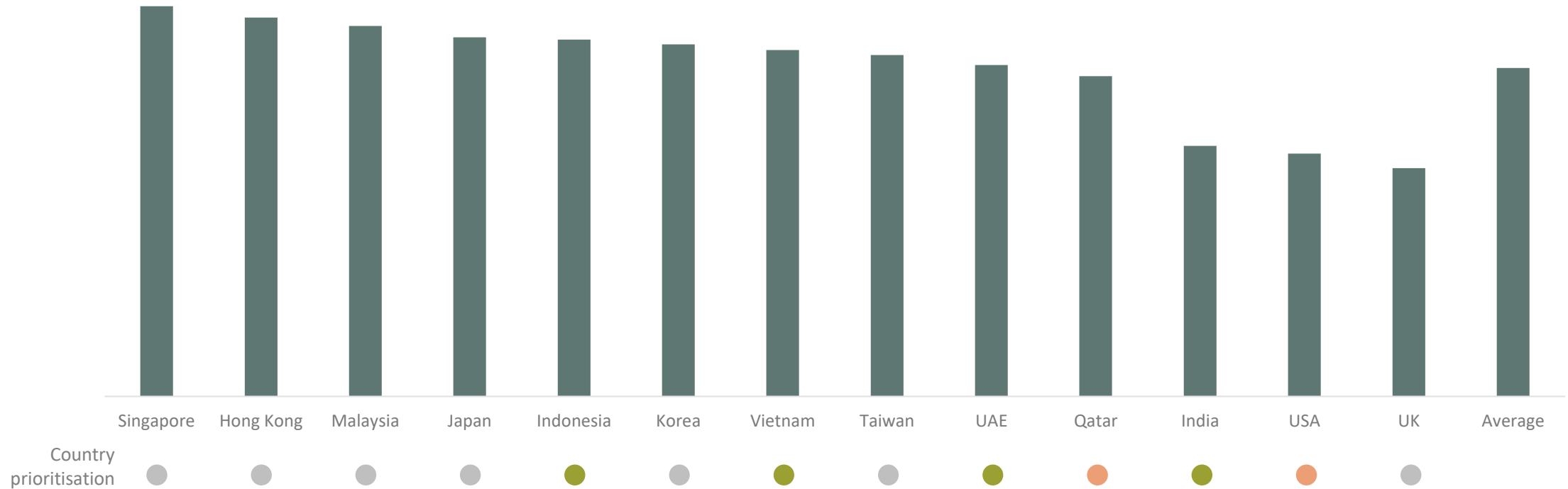
How willing would you be to pay more for a premium quality lychees?¹



Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.6

Lychees

i. Market prioritisation

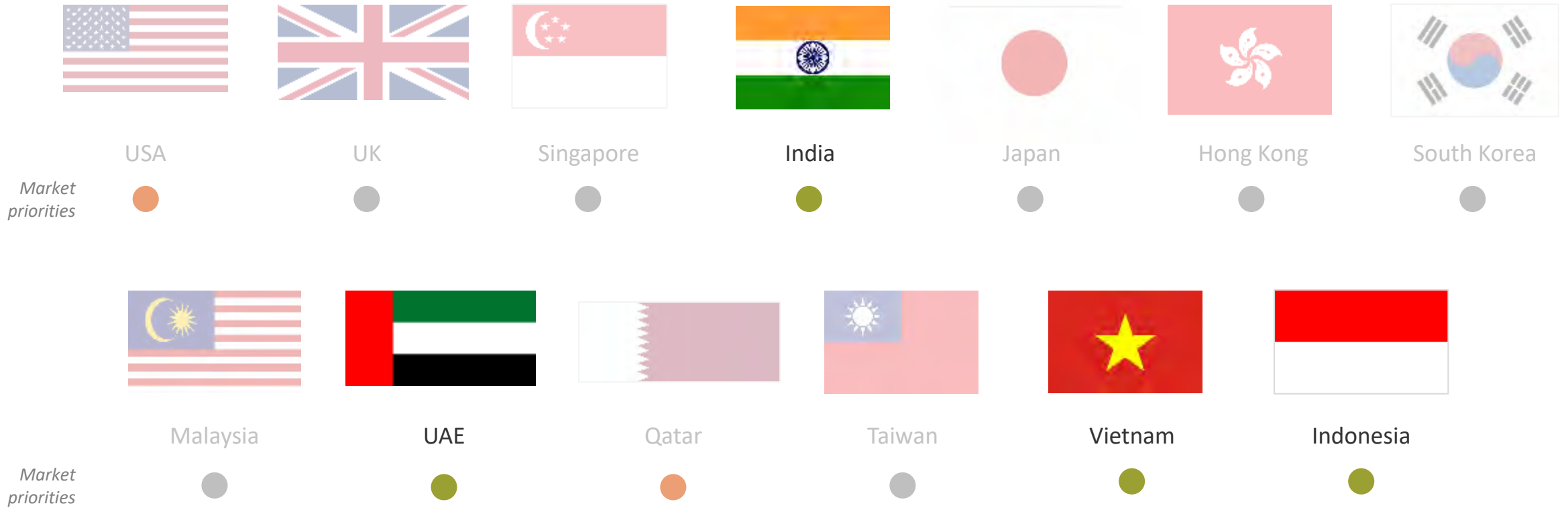
Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

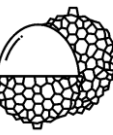
ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

The prioritisation revealed x4 markets ripe for Lychees export.











The next section will deep dive into Lychees consumption across markets



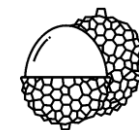


Lychees




Lychees consumption snapshot

		 India	 Vietnam	 Indonesia	 UAE
	<i>HOW OFTEN</i> (P1W pen.)	27%	25%	29%	31%
	<i>WHEN</i>	Snack Lunch	Dessert Lunch	Snack Lunch	Snack
	<i>HOW</i>	Fresh on its own	Fresh on its own	Fresh on its own In a Smoothie / Frappe / Juice	Fresh on its own
	<i>WHY</i>	Tasty Indulgence	Tasty Indulgence Connection	Tasty Indulgence	Tasty Indulgence
	<i>WHERE</i>	At home	At home	At home	At home
	<i>WHO WITH</i>	With Family	With Family	With Family	With Family

Lychees: Strategic Imperatives



Lychees

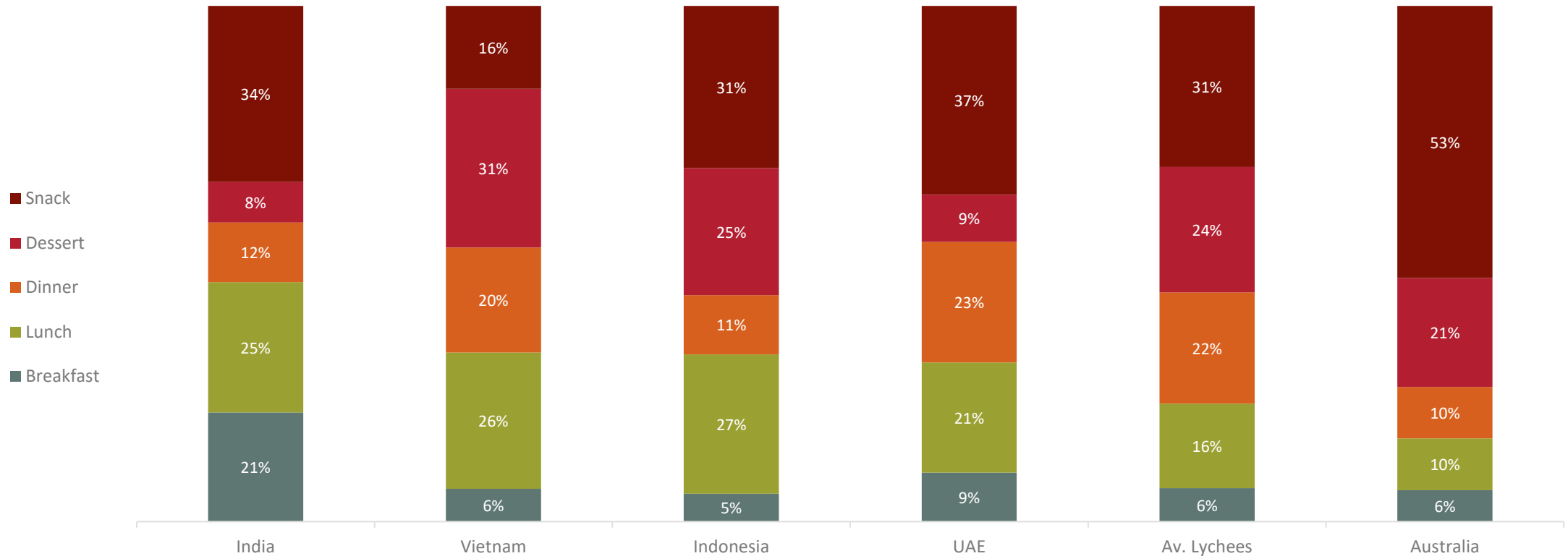
	 India	 Vietnam	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty and indulgent snack or lunch, fresh on its own, at home with family	As a tasty and indulgent lunch or dessert, fresh on its own, to connect with family at home	As a tasty and indulgent snack or lunch, fresh on its own or in a smoothie / frappe / juice, at home with family	As a tasty and indulgent snack between lunch and dinner, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Indulgence	Tasty Indulgence Connection	Tasty Indulgence	Tasty Indulgence
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing Taste Fresh & Light	Refreshing Taste Sweet	Refreshing Taste Sweet	Refreshing Taste Fresh & Light
<i>PREMIUM OPPORTUNITY</i>	Fresher Sweeter	Fresher	Fresher Sweeter	Fresher Sweeter
<i>BARRIERS TO OVERCOME</i>	Too expensive	Bruises Easily Too much sugar	Too expensive	Too expensive
<i>KEY SUBSTITUTES</i>	Apples Bananas	Apples Bananas	Mangoes Apples Bananas	Bananas Apples



Lychees

In priority markets outside of Vietnam, Lychees are most frequently consumed as a snack, followed by lunch. In Vietnam they are more frequently consumed as part of dessert

When did you consume?

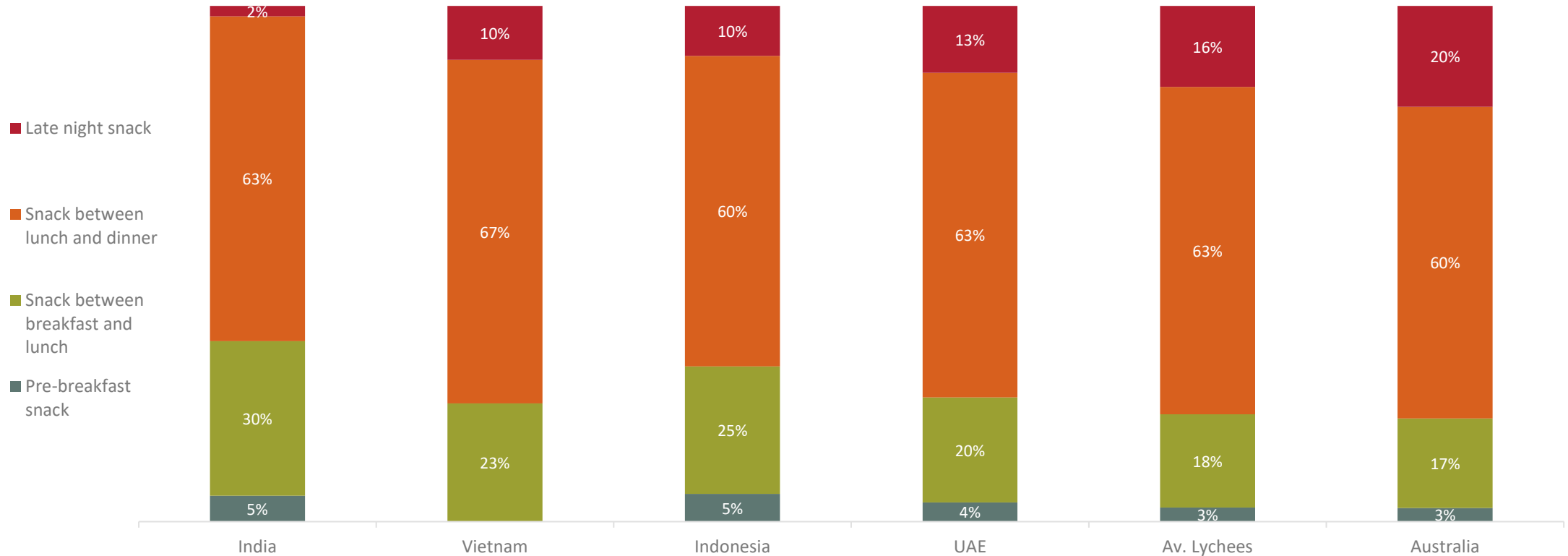




Lychees

When consumed as a snack, Lychees are usually consumed between lunch and dinner

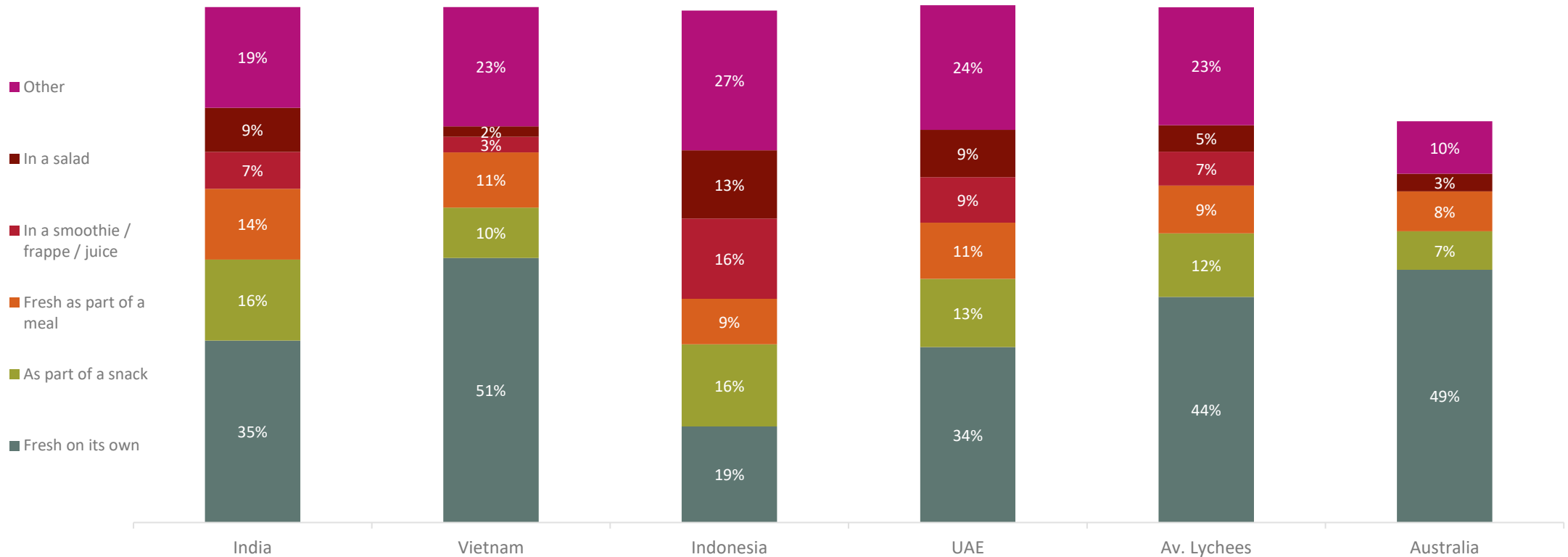
What kind of snack was it?





Lychees are most often consumed fresh on their own, especially in Vietnam. They are also consumed as part of a snack

How did you consume?



'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As part of an alcoholic drink e.g. cocktail, As an ingredient in cooking, As an ingredient in baking, For decoration / show only, To make baby food / puree and Don't know

Source: Kantar HIA International Demand Study 2023

N= UK 292 USA 299 Singapore 296 India 293 Japan 300 Korea 299 Malaysia 296 Hong Kong 226 Taiwan 294 Vietnam 299 Indonesia 296 UAE 295 Qatar 40

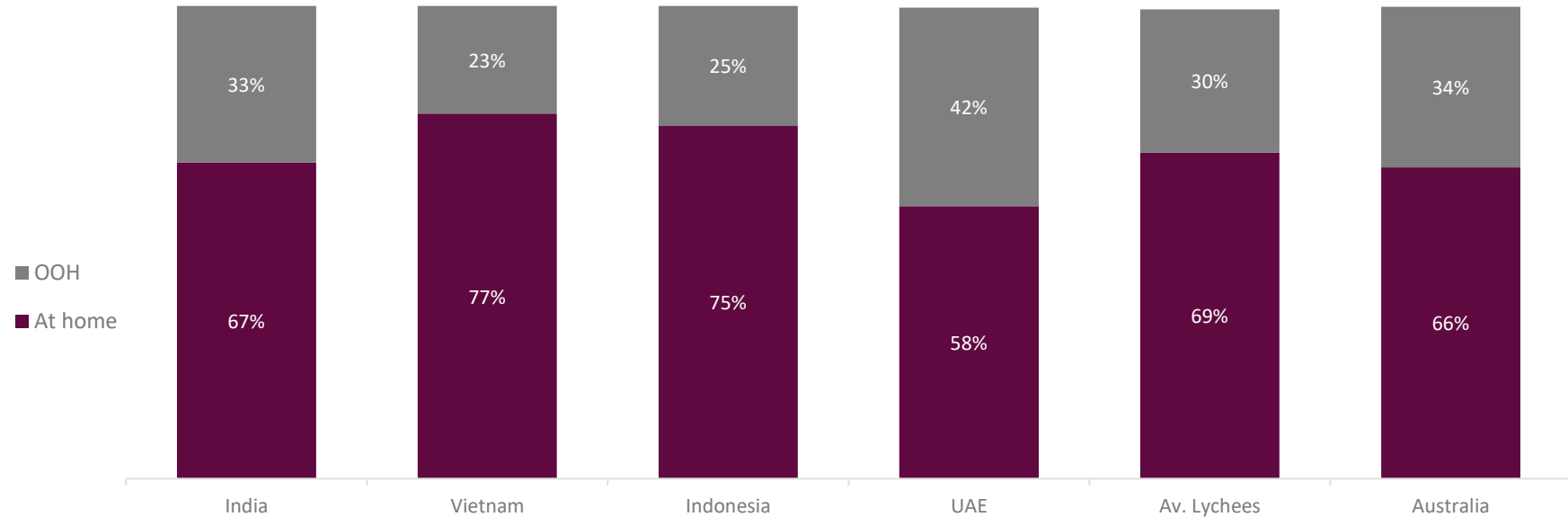


Most people consume Lychees at home. UAE skews more out of home

Where were you?

69%

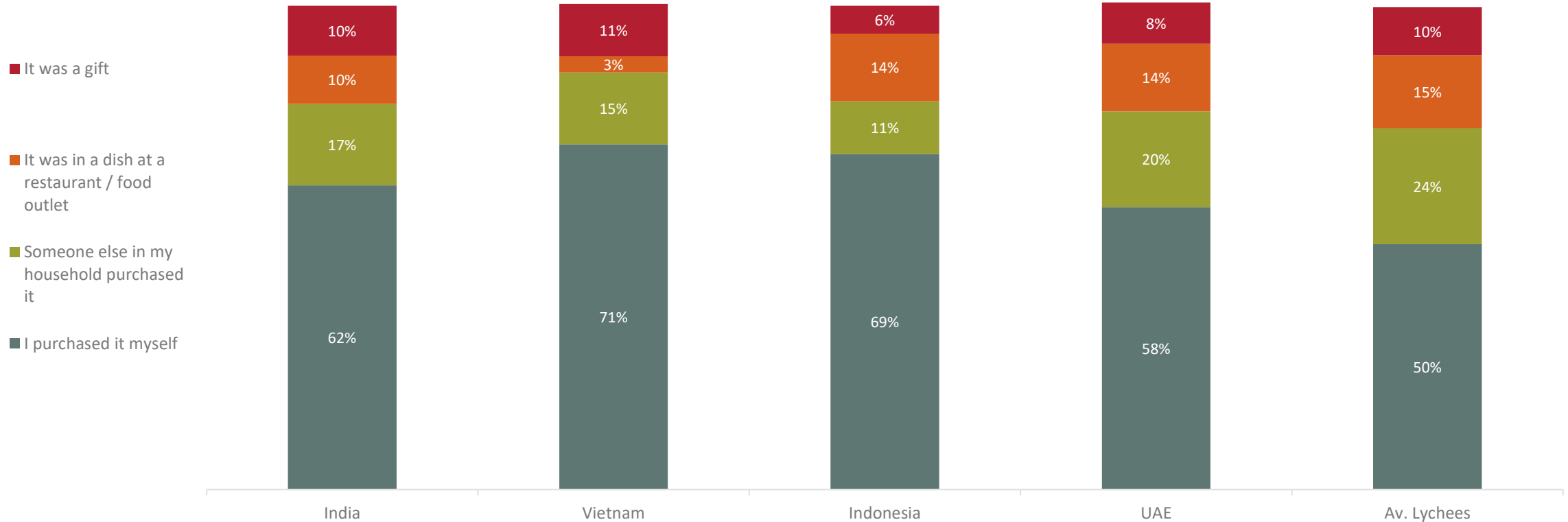
Of consumption of lychees is in the home, this varies only slightly by market



Most people purchase Lychees themselves



Where did you get them from?





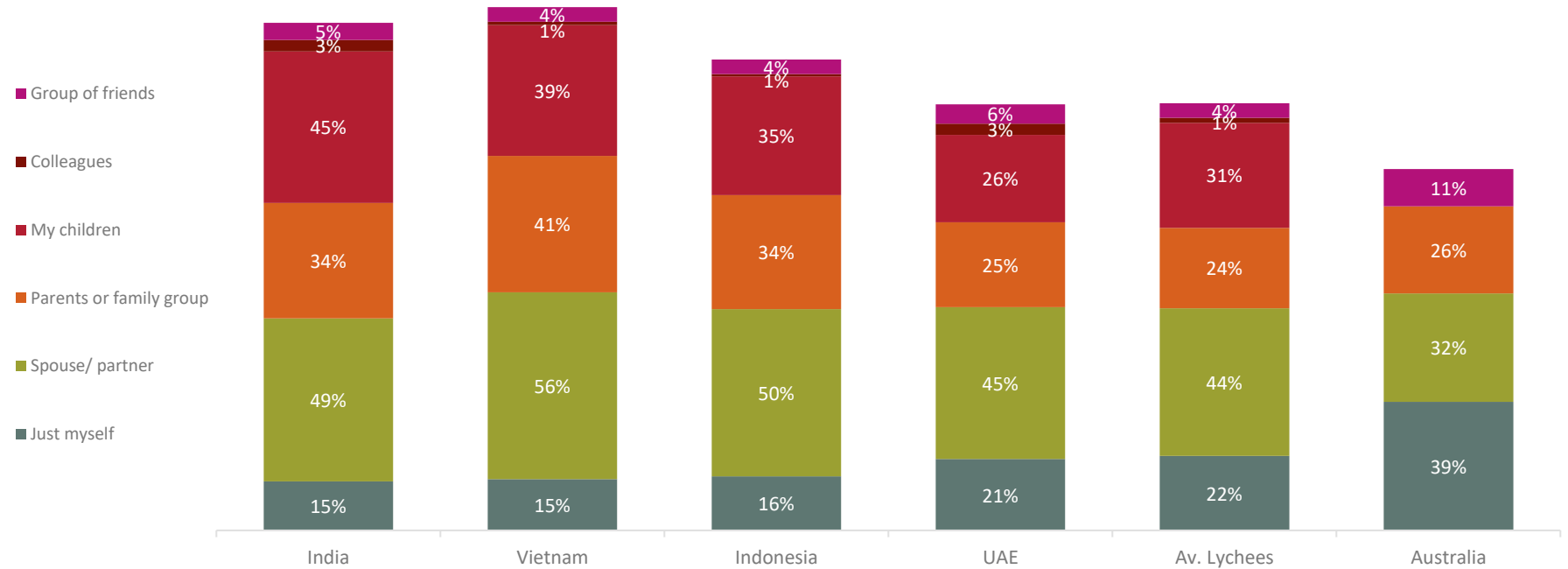
Lychees

Lychees are generally consumed with a spouse or partner or as part of a broader family group

Who were you with?

31%

Of consumption of lychees (on average) is with children.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons people choose to consume Lychees are for something tasty, indulgent and quick & easy

63%

of people in priority markets consume Lychees for something

Tasty

47%

of people in priority markets consume Lychees for something

Indulgent

42%

of people in priority markets consume Lychees for something

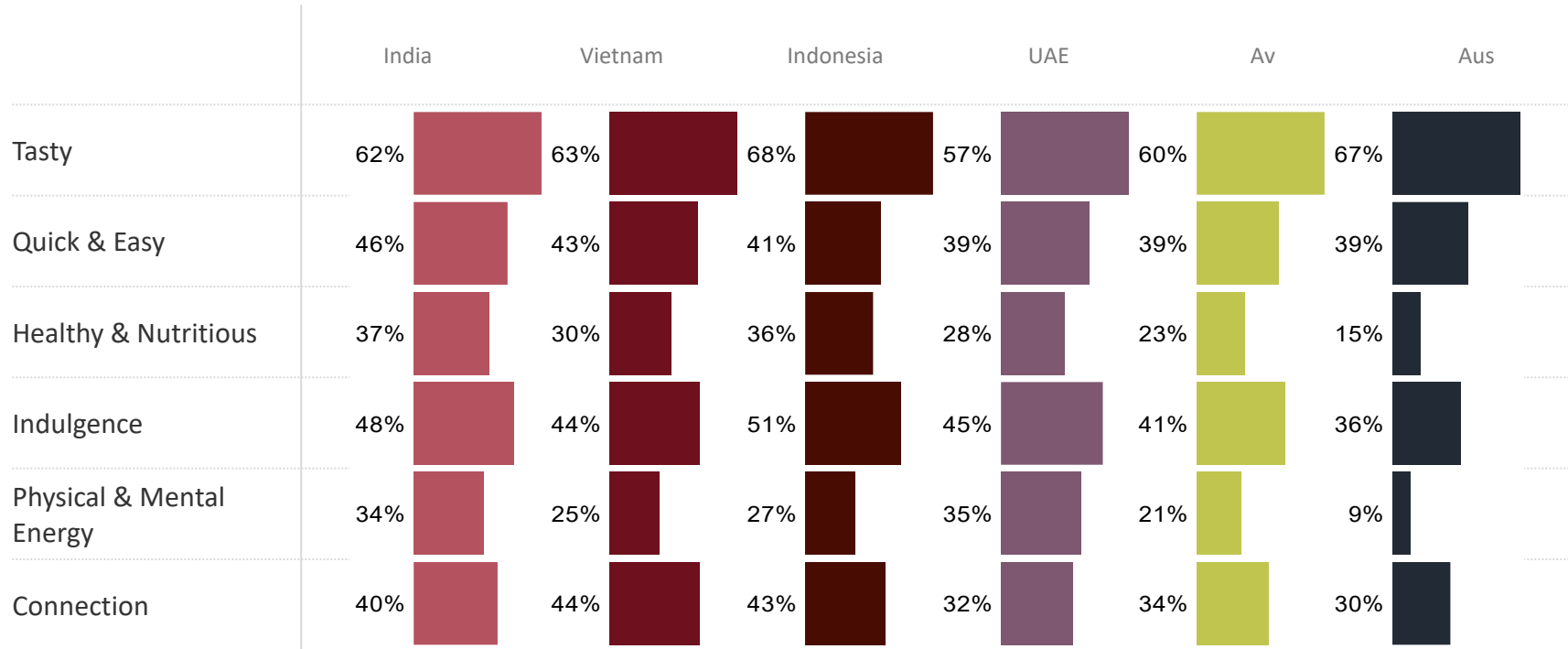
Quick & Easy



Lychees

Taste is the most important consumption driver across all markets, followed by Indulgence

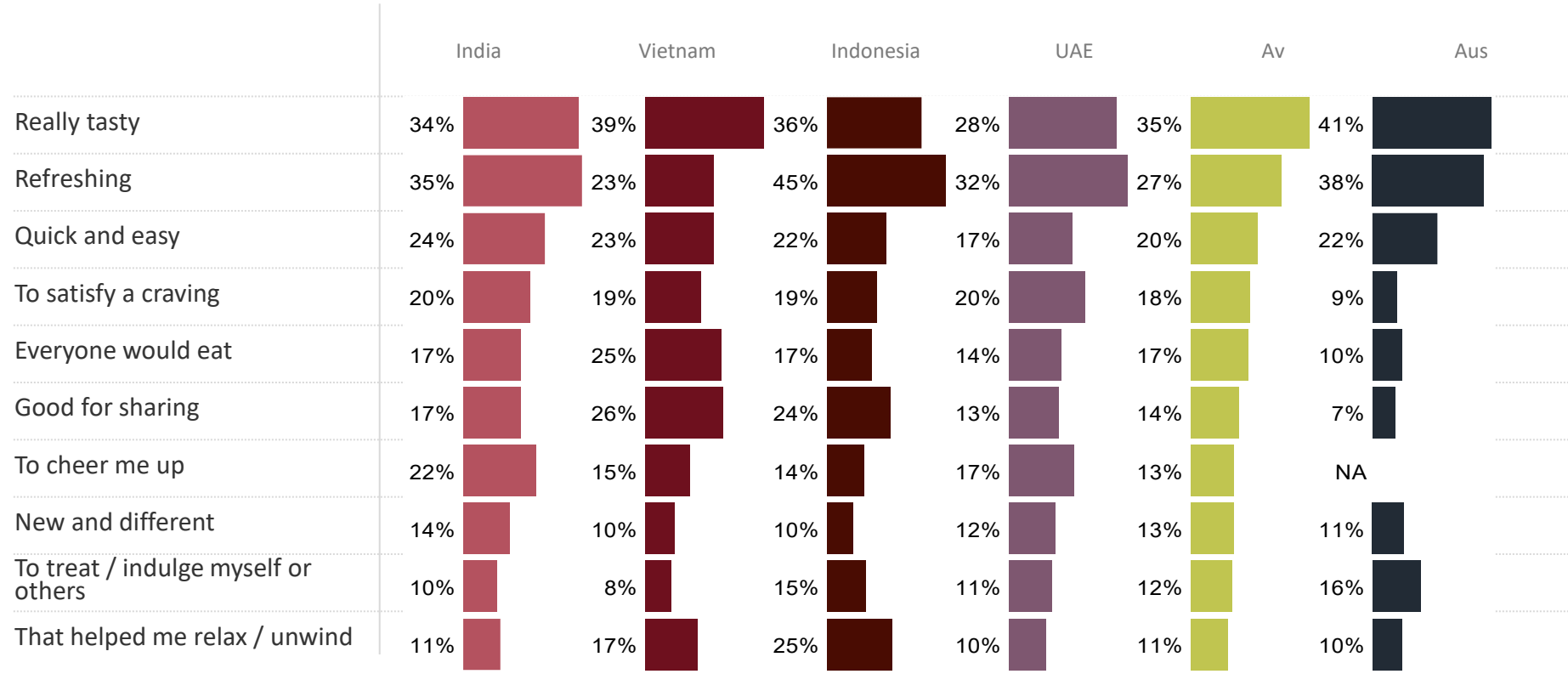
Which were important when choosing to consume?



Specifically consumers are looking for ‘really tasty’ and ‘refreshing’



Which were important when choosing to consume?





More functionally, consumers are looking for Lychees that are sweet and fresh with a refreshing taste

32%

of people in priority markets are looking for Lychees that have Refreshing taste

29%

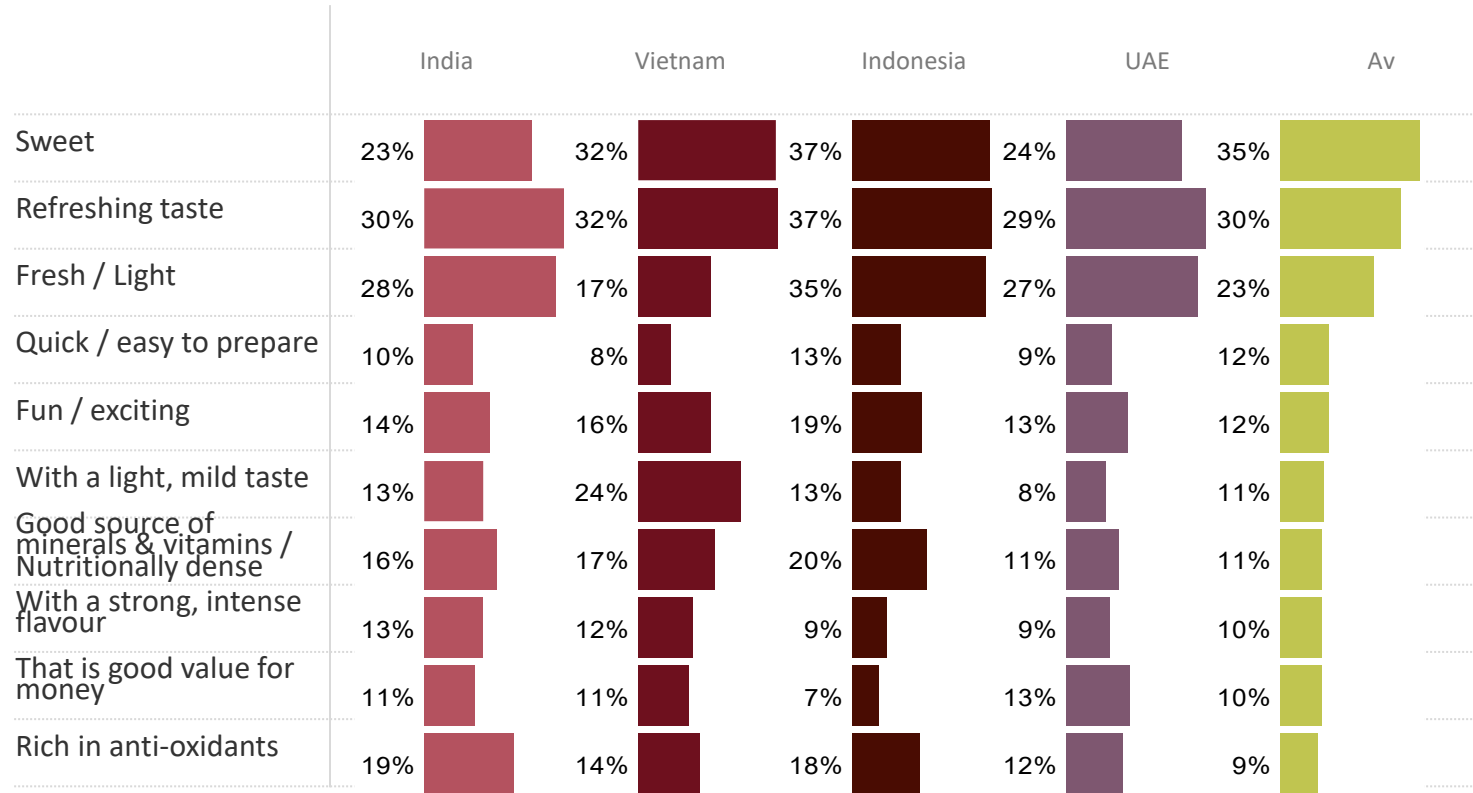
of people in priority markets are looking for Lychees that are Sweet

27%

of people in priority markets are looking for Lychees that are Fresh / Light

Across priority markets, consumers are looking for lychees that are sweet and have refreshing taste. In India, Indonesia and UAE they also look for fresh and light

What were you looking for when you consumed?



When it comes to the premium opportunity, consumers are looking for Lychees that are fresher, sweeter, have more flavour, and are safe & trusted

42%

of people in priority markets are looking for premium Lychees that are

Fresher

32%

of people in priority markets are looking for premium Lychees that are

Sweeter

26%

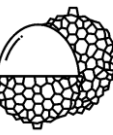
of people in priority markets are looking for premium Lychees that have

More Flavour

26%

of people in priority markets are looking for premium Lychees that are

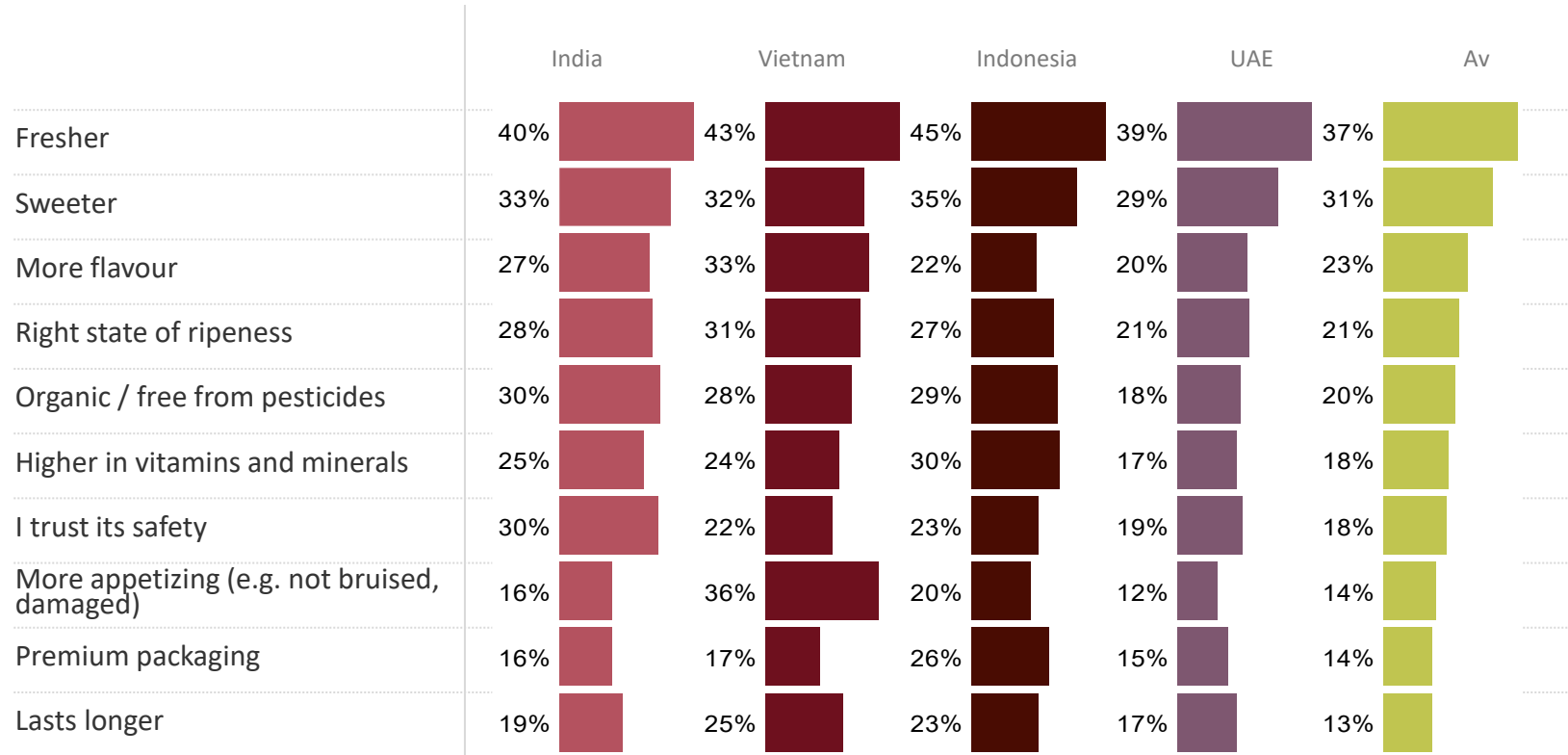
Safe & Trusted



Lychees

Premium Lychees are characterised by freshness and sweetness across priority markets and more appetising appearance in Vietnam

What does premium quality mean to you?



Price is the biggest barrier to overcome with lychee consumption, followed by bruising easily and high sugar.

Barriers to Consumption



Apples, Bananas and Mangoes are considered worthy substitutes

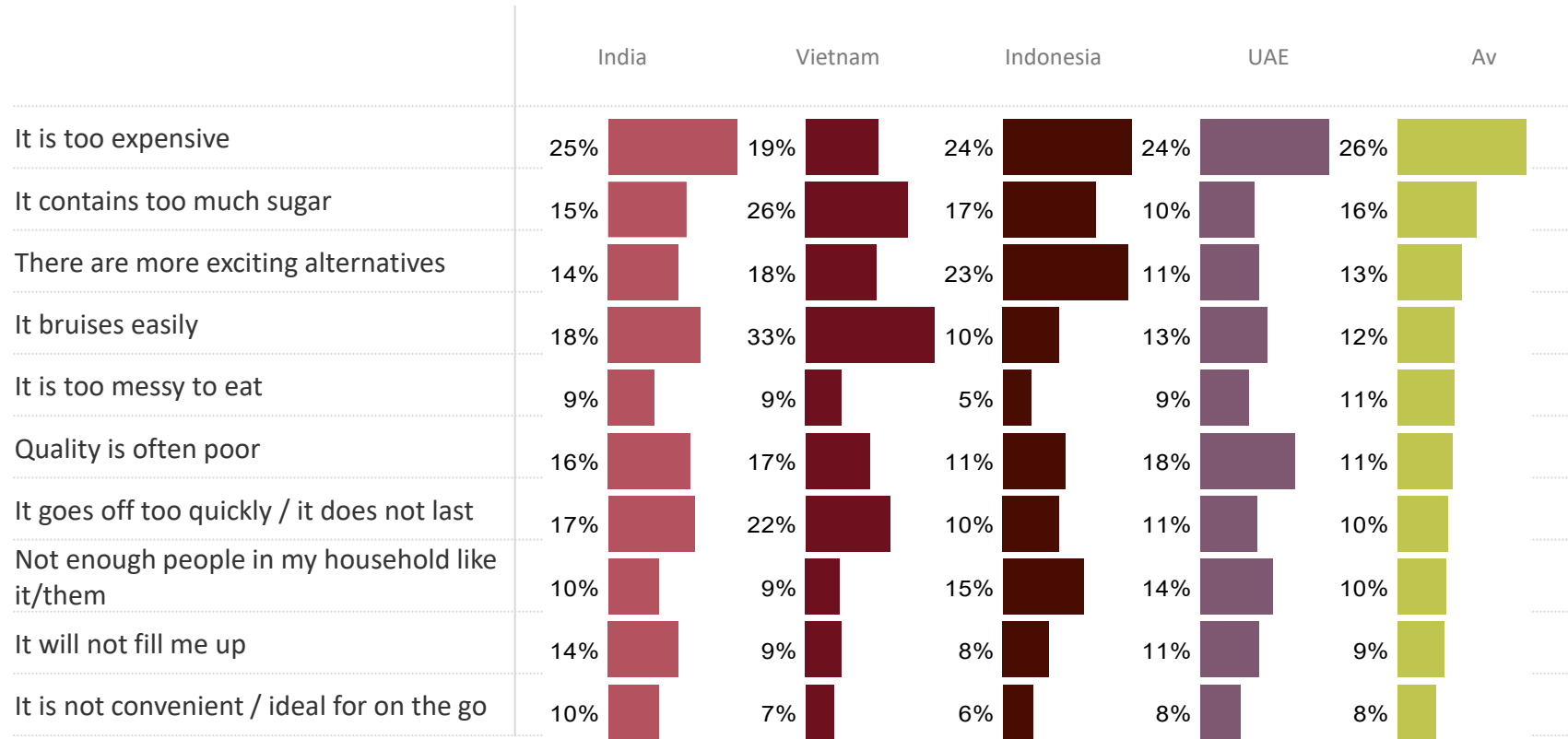
Leading Substitutes





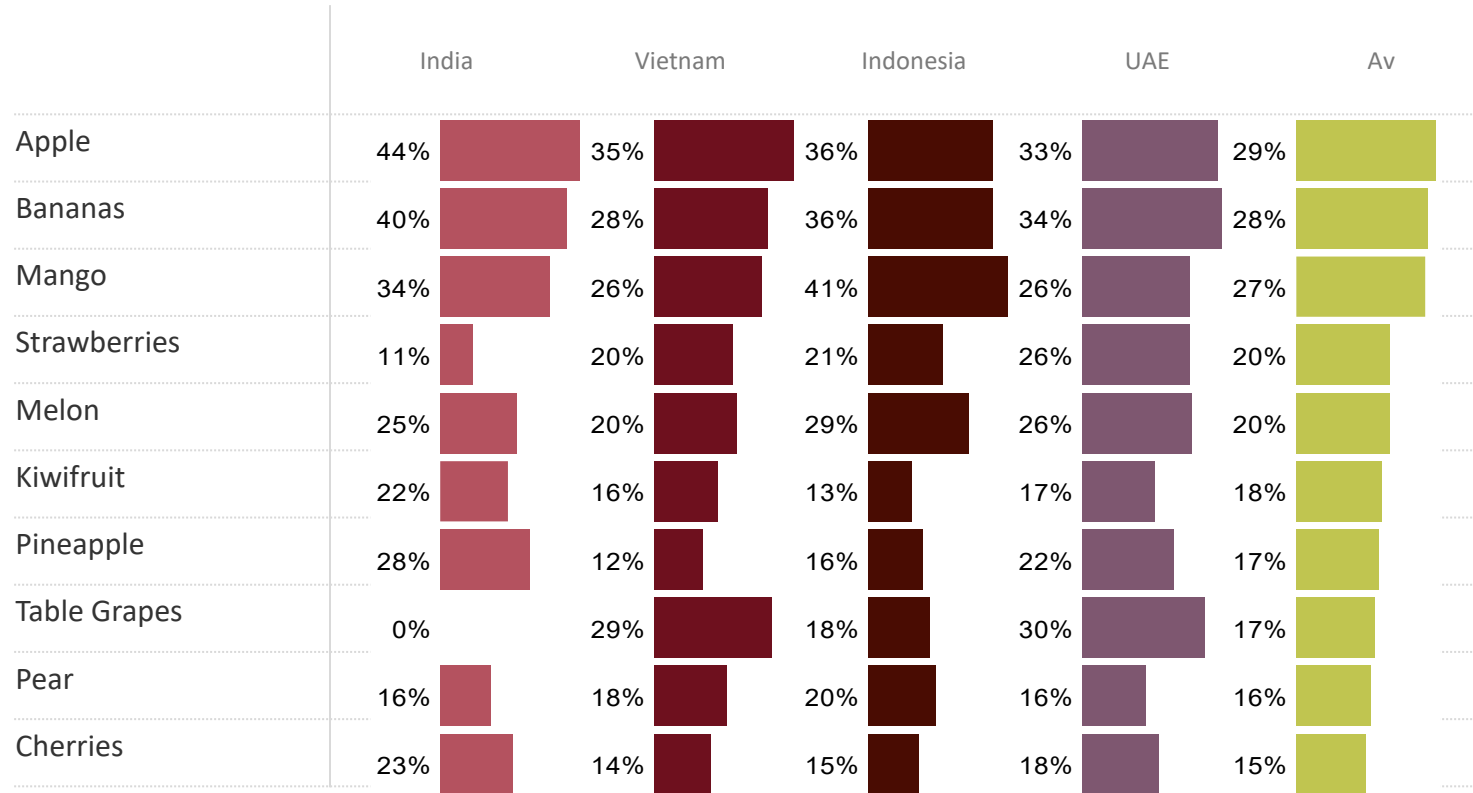
Price is the most significant barrier across priority markets except Vietnam where bruising is most important

What are the reasons you may not choose?

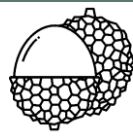


Apples, Bananas and Mangos are key substitutes across priority markets along with Table Grapes in Vietnam and UAE

What else would you typically consider having instead?



Recommendation: How to drive export growth in Australian Lychees



Lychees



1. Focus on Strategic Priority Markets

Focus on markets where consumers are **willing to pay a premium** for quality Lychees (ie. **Indonesia, UAE, India and Vietnam**). **Improve knowledge and appeal of Australian Lychees in all priority markets** drive incremental growth in Australian Lychee exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Lychees that have a **refreshing taste**, and are **an indulgence that is good for sharing**. Ensure Lychees are at or above par for being **sweet, fresh and light, that serve as a quick and easy snack, are as part of lunch or dessert**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Lychees that are fresher, sweeter, have more flavour, and come from a safe and trusted source.



4. Reduce Consumption Barriers

Address perceptions that Citrus Fruits are **too expensive, bruise easily** and **are high in sugar**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



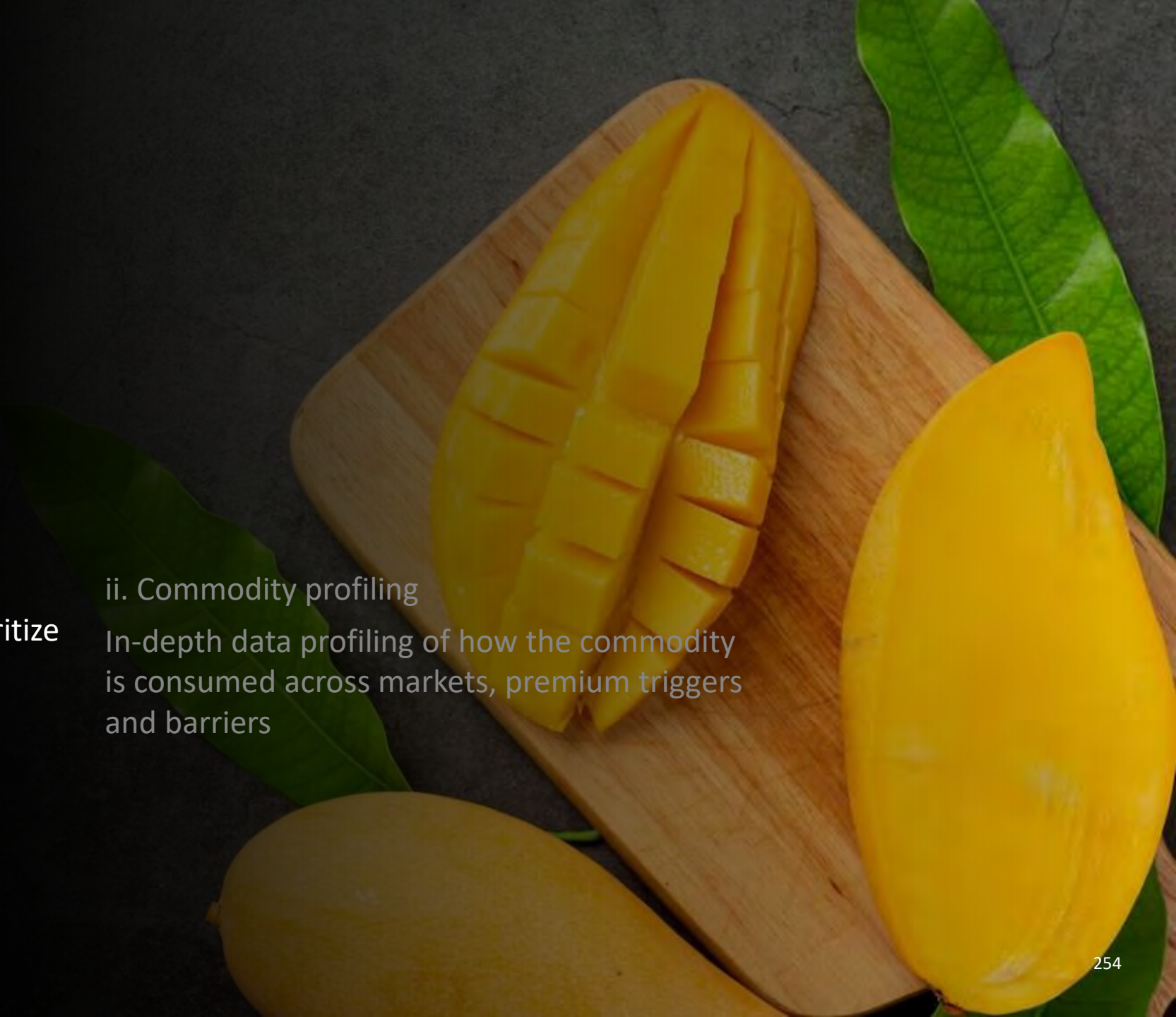
3.7 Mango

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers



4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

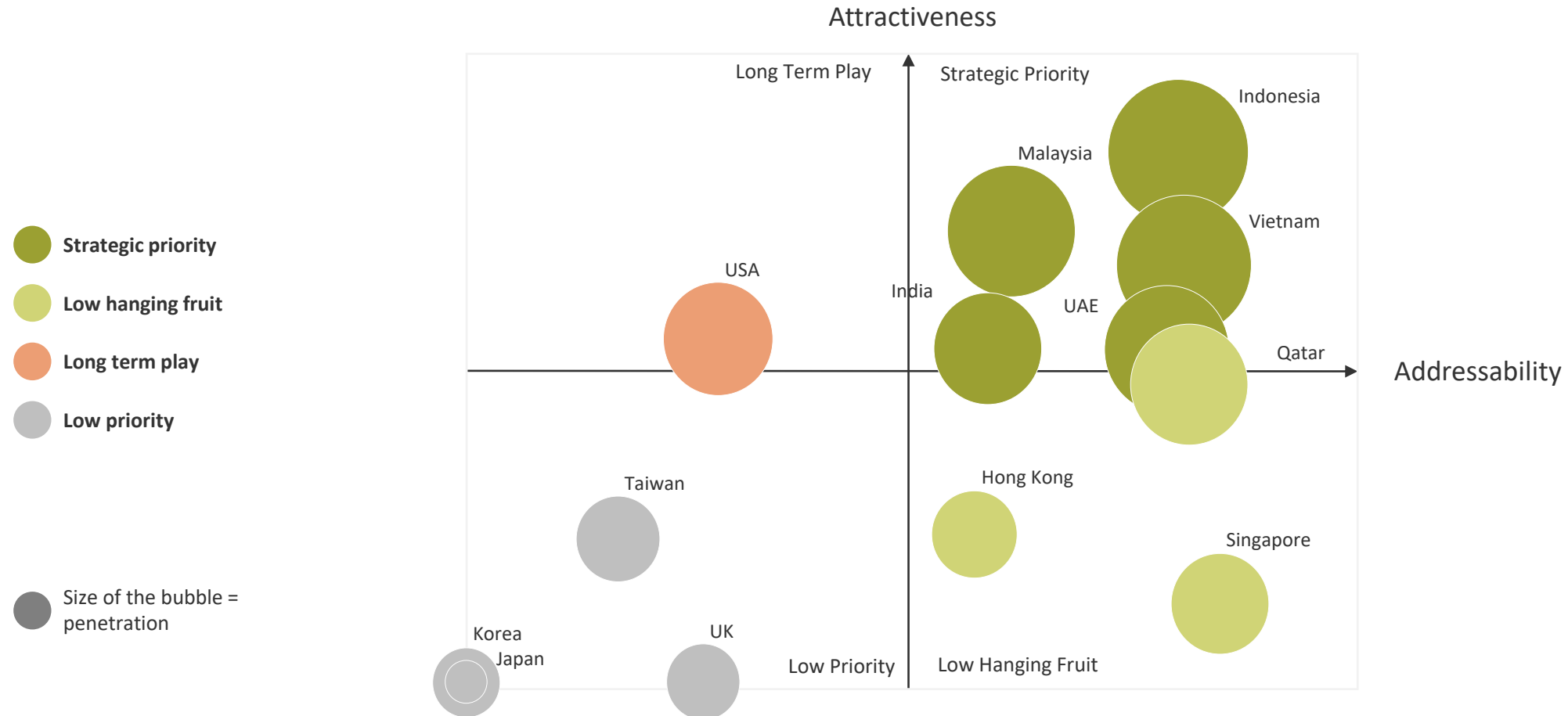
The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process








We have identified 5 strategic priority markets that represent the most attractive and appealing export opportunity for Australian mangos



Mango: Summary of Strategic Priorities



Mango

	 Indonesia	 Vietnam	 UAE	 Malaysia	 India
<i>STRATEGIC IMPLICATIONS</i>	The mango market in Indonesia represents a significant opportunity due to the high penetration of this commodity, Indonesia also has a relatively strong market access measure	Vietnam also a strong export opportunity because mangoes are highly penetrated. There's decent consumer addressability to realize the opportunity	Penetration is lower in the UAE, but premium quality and Australian appeal makes this an opportunity for export	Penetration of mangoes in Malaysia is high and it's an attractive export market. Consumer addressability is more moderate, but compensated by a strong market access rank	India is a sizeable opportunity for export. Penetration of mangoes is lower vs. other commodities, but there remains quality and Australian appeal
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> #1 ranking country for mango penetration (nearly 1 in 2 people consume weekly) Strong claimed willingness to spend 1.5x more on premium quality (#2 rank) 	<ul style="list-style-type: none"> #2 ranking country for mango penetration Strong claimed willingness to spend 1.5x more 	<ul style="list-style-type: none"> Strong mango penetration (38% consume weekly) Moderate willingness to pay more 	<ul style="list-style-type: none"> Very strong mango penetration (40% consume weekly) Strong claimed willingness to spend 1.5x more on premium quality (#1 rank) 	<ul style="list-style-type: none"> Moderate mango penetration High claimed willingness to spend 1.5x more
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> Strong Australian appeal Moderate premium quality appeal vs. other commodities in Indonesia 	<ul style="list-style-type: none"> Strong Australian appeal Low premium quality appeal vs. other commodities in Indonesia 	<ul style="list-style-type: none"> Strong Australian appeal Moderate premium quality appeal vs. other commodities in Indonesia 	<ul style="list-style-type: none"> Moderate Australian appeal Moderate premium quality appeal vs. other commodities in Indonesia 	<ul style="list-style-type: none"> Moderate Australian appeal Moderate premium quality appeal vs. other commodities in Indonesia

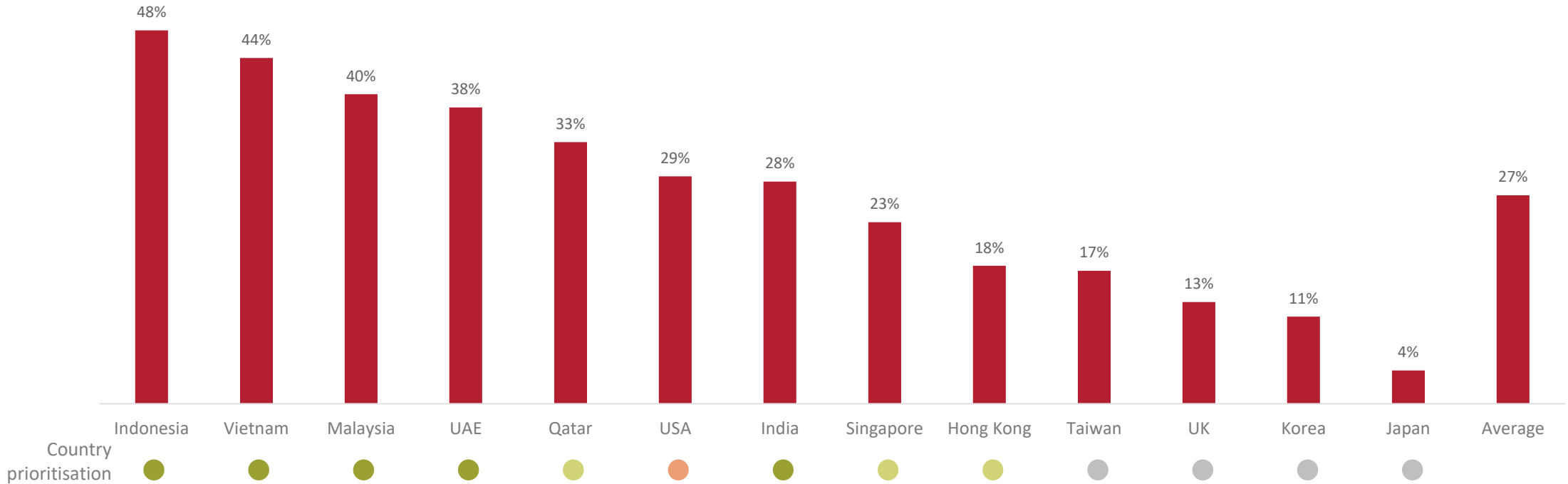


Mangoes are quite a highly penetrated commodity most frequently consumed in Indonesia & Vietnam with nearly 1 in 2 people having them weekly



How often do you consume mangoes? ¹

Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

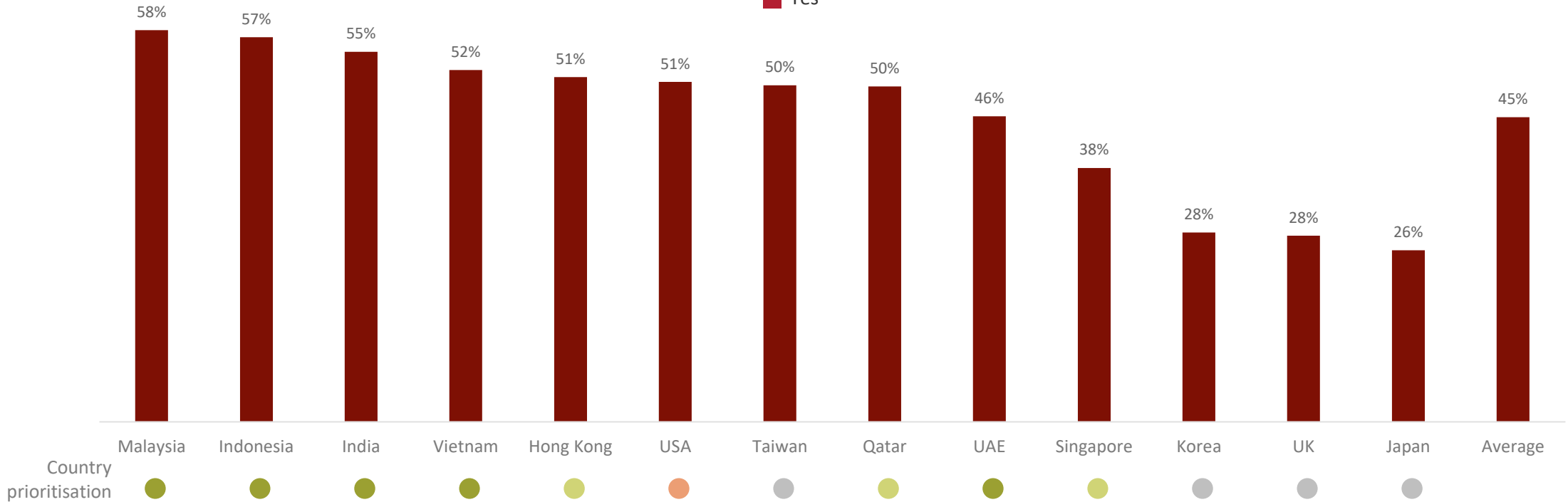


Across several markets mangoes have the potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality mangoes? ^{1,2}

Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

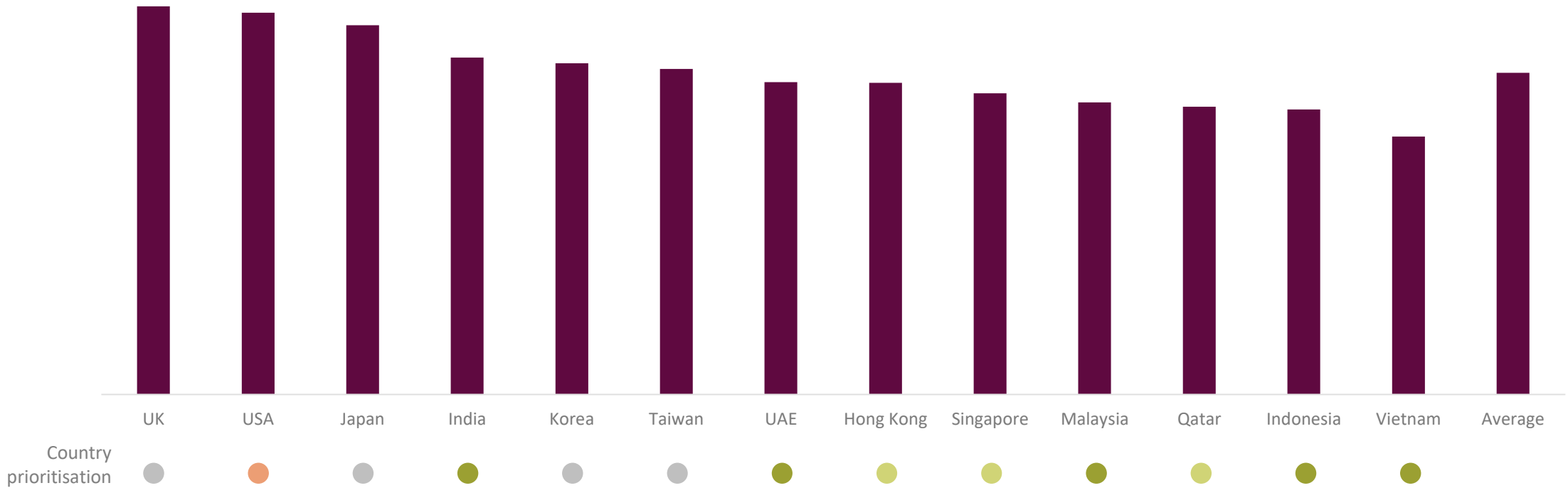


Mango

Although all markets are attractive, more affluent markets with larger populations rank more highly



Market Access Attractiveness - Rank

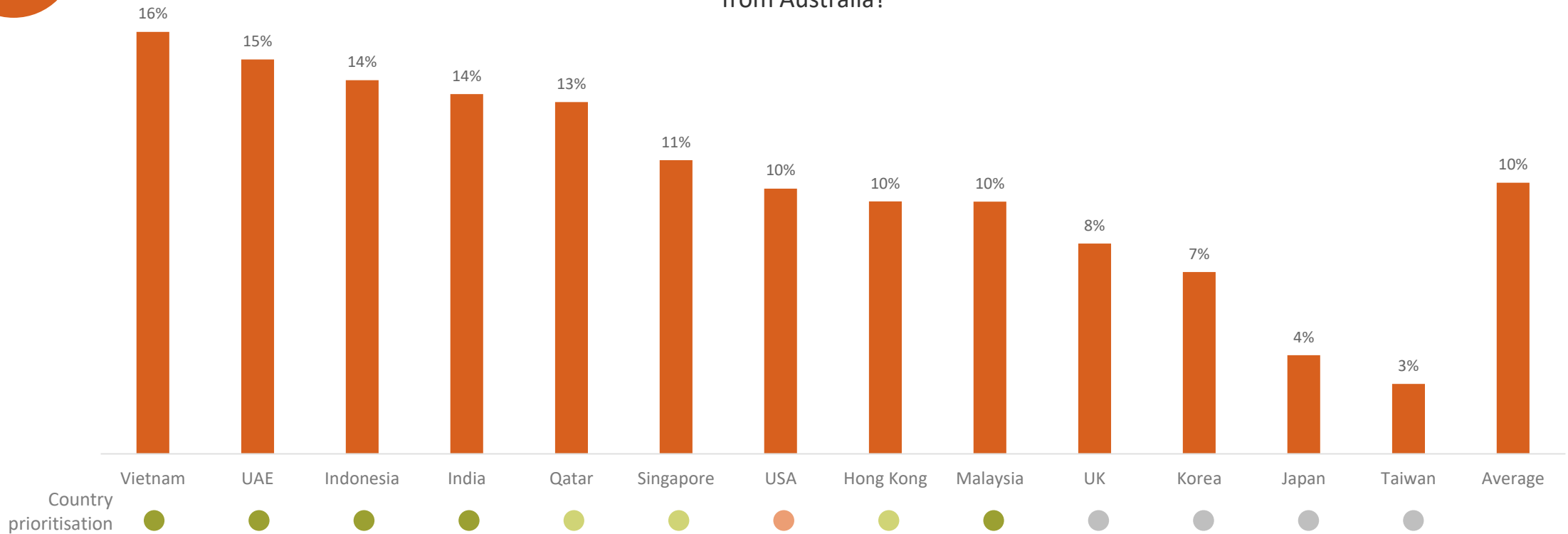




Mangoes have moderate Australian appeal vs. other commodities, but it's strongest in Vietnam and the UAE



How likely would you be to buy mangoes imported from Australia?

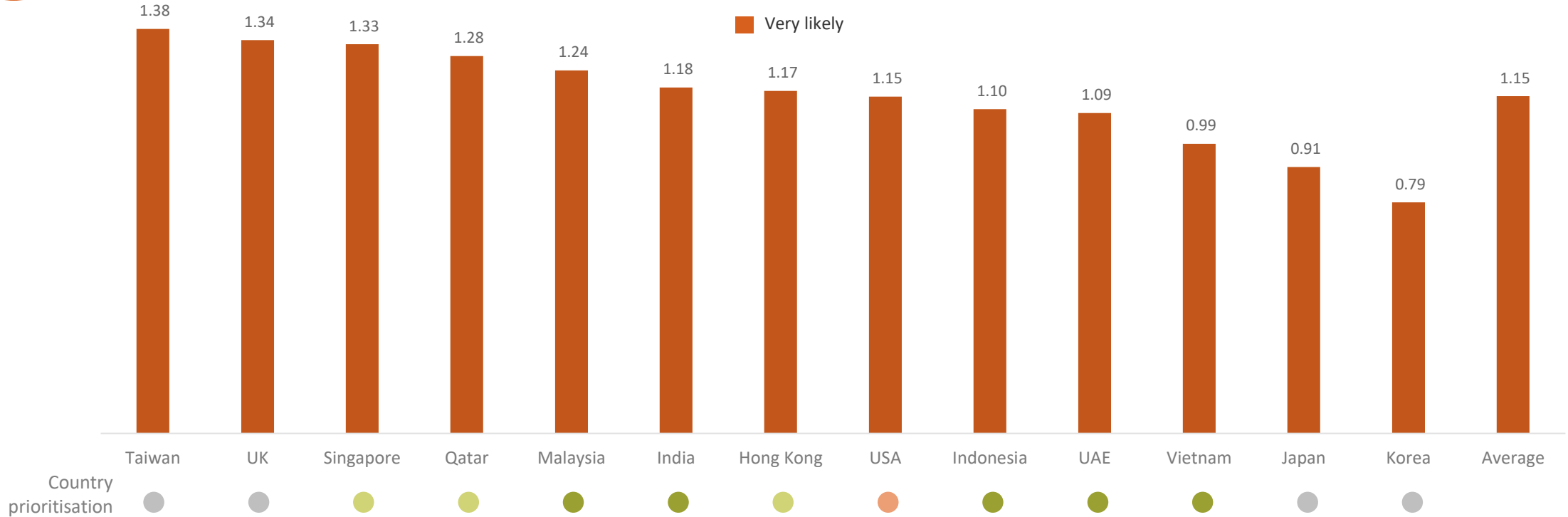




Relative desire for premium vs other commodities is high, especially in Taiwan, the UK and Singapore



How willing would you be to pay more for a premium quality mangoes? ¹

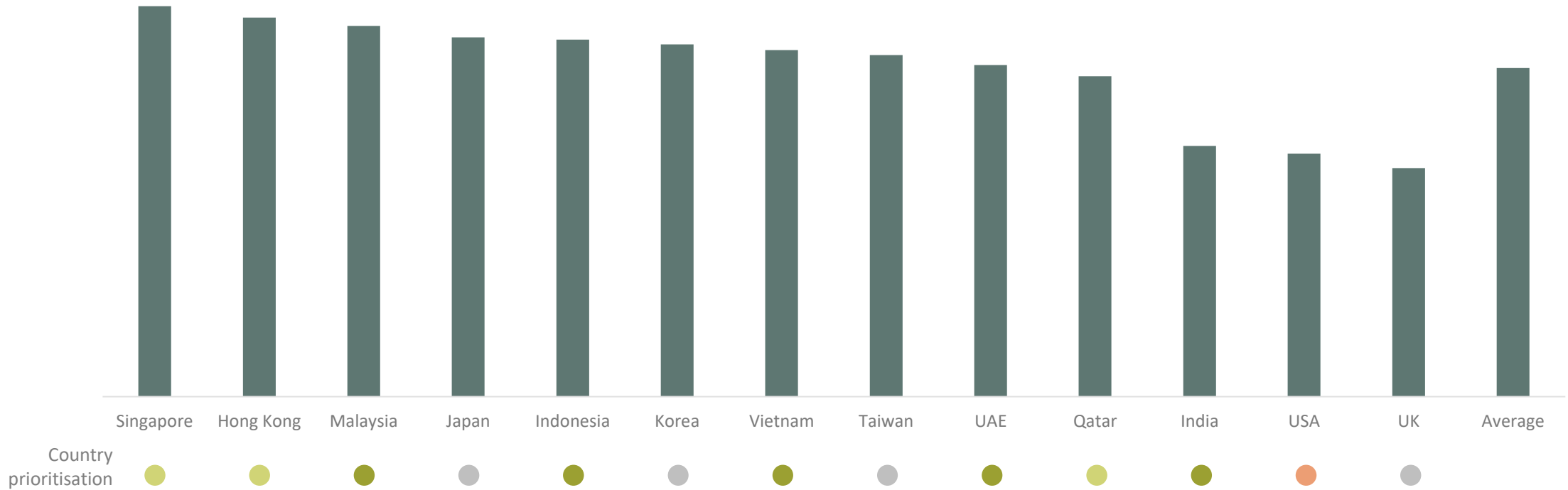




Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.7 Mango

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

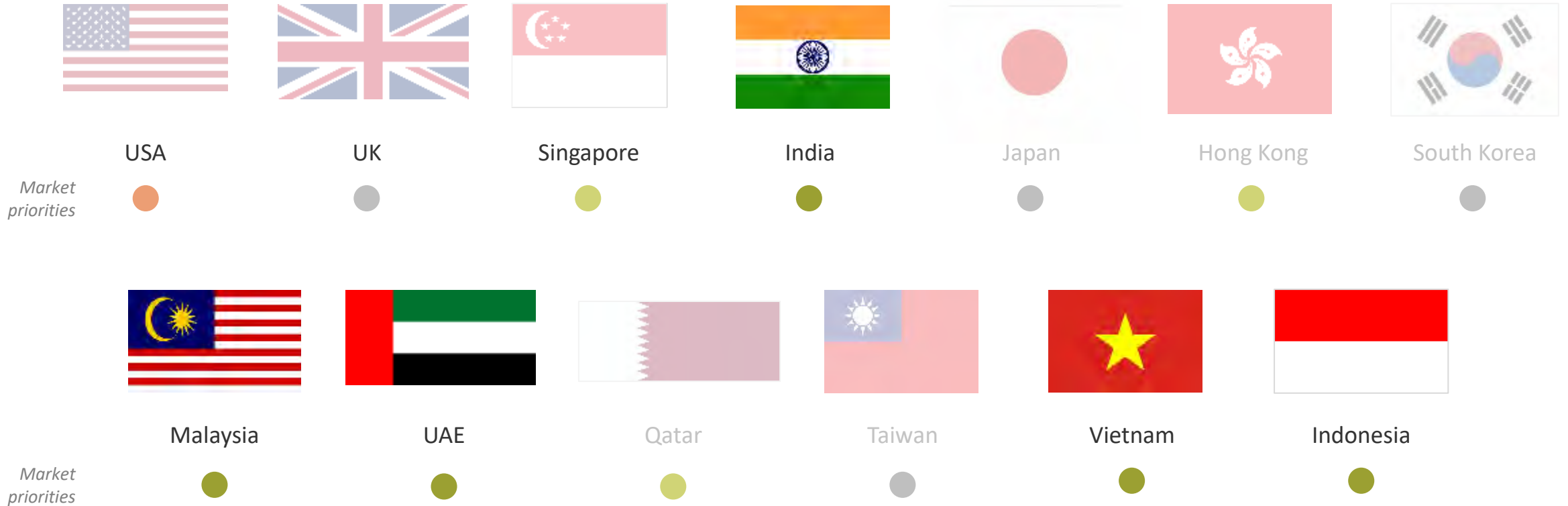
In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers





Mango












The prioritisation revealed x5 markets ripe for Mango export. The next section will deep dive into Mango consumption across markets



Mango consumption snapshot








Mango

	 India	 Malaysia	 Vietnam	 Indonesia	 UAE
 <i>HOW OFTEN</i> (P1W pen.)	28%	40%	44%	48%	38%
 <i>WHEN</i>	Lunch Snack	Snack Dessert	Lunch Dinner	Lunch Snack	Snack
 <i>HOW</i>	Fresh on its own	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own
 <i>WHY</i>	Tasty Indulgence	Tasty Indulgence	Tasty Indulgence Quick & Easy	Tasty Quick & Easy	Tasty Indulgence
 <i>WHERE</i>	At home	At home	At Home	At home	At home
 <i>WHO WITH</i>	With Family	With Family	With Family	With Family	With Family

Mango: Strategic Imperatives



Mango

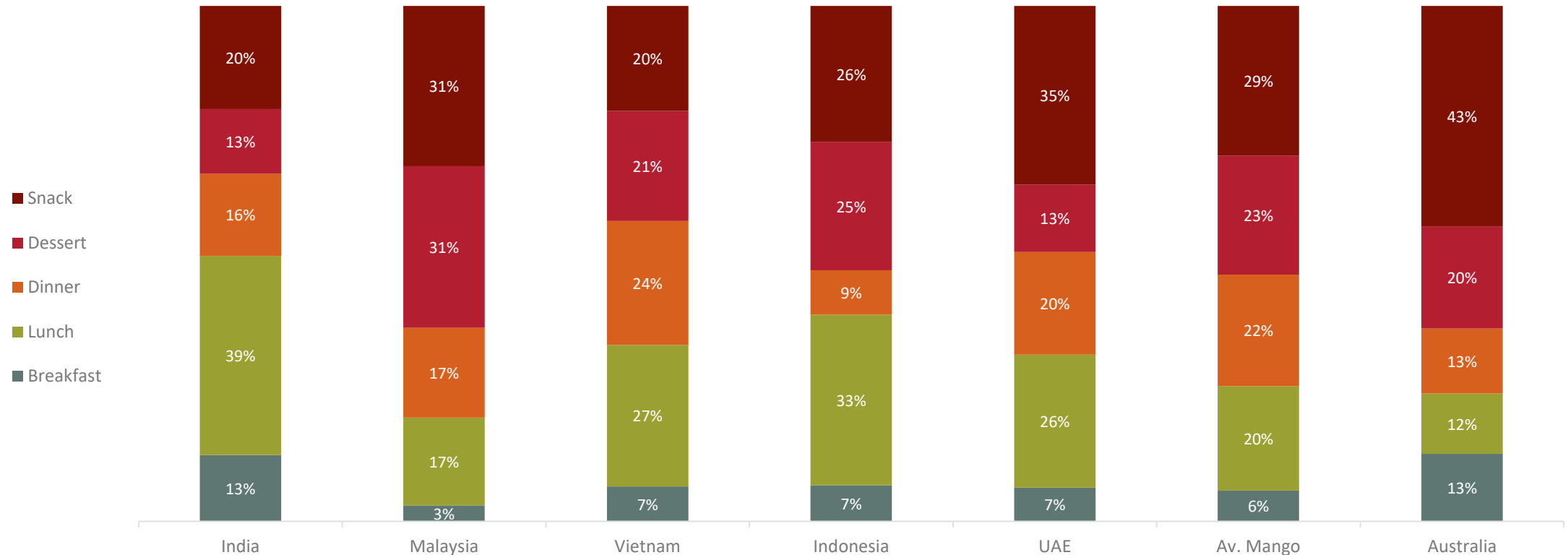
	 India	 Malaysia	 Vietnam	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty and indulgent lunch or snack, fresh on its own, at home with family	As a tasty and indulgent snack or dessert, fresh on its own, at home with family	As a tasty, indulgent and easy lunch or dinner, fresh on its own, at home with family	As a tasty, quick and easy snack/lunch, fresh on its own or as part of a snack, at home with family	As a tasty and indulgent snack between lunch and dinner, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Indulgence	Tasty Indulgence	Tasty Indulgence	Tasty	Tasty Indulgence
<i>FUNCTIONAL ATTRIBUTES</i>	Sweet Refreshing Taste	Sweet Refreshing Taste	Refreshing Taste Sweet	Sweet Fresh & Light	Sweet Refreshing Taste
<i>PREMIUM OPPORTUNITY</i>	Fresher Sweeter	Fresher Sweeter	Fresher Ripeness Sweeter	Fresher Sweeter Ripeness	Fresher Sweeter
<i>BARRIERS TO OVERCOME</i>	Too expensive	Too expensive	Bruises easily	Other Exciting alternatives	Too expensive Poor quality
<i>KEY SUBSTITUTES</i>	Apples Bananas	Apples Bananas	Apples Bananas	Apples Bananas	Fruiting Vegetables Nuts and Seeds



Mango

Mangos are most commonly consumed as a snack across markets as well as dessert in Malaysia or lunch in other priority markets

When did you consume?

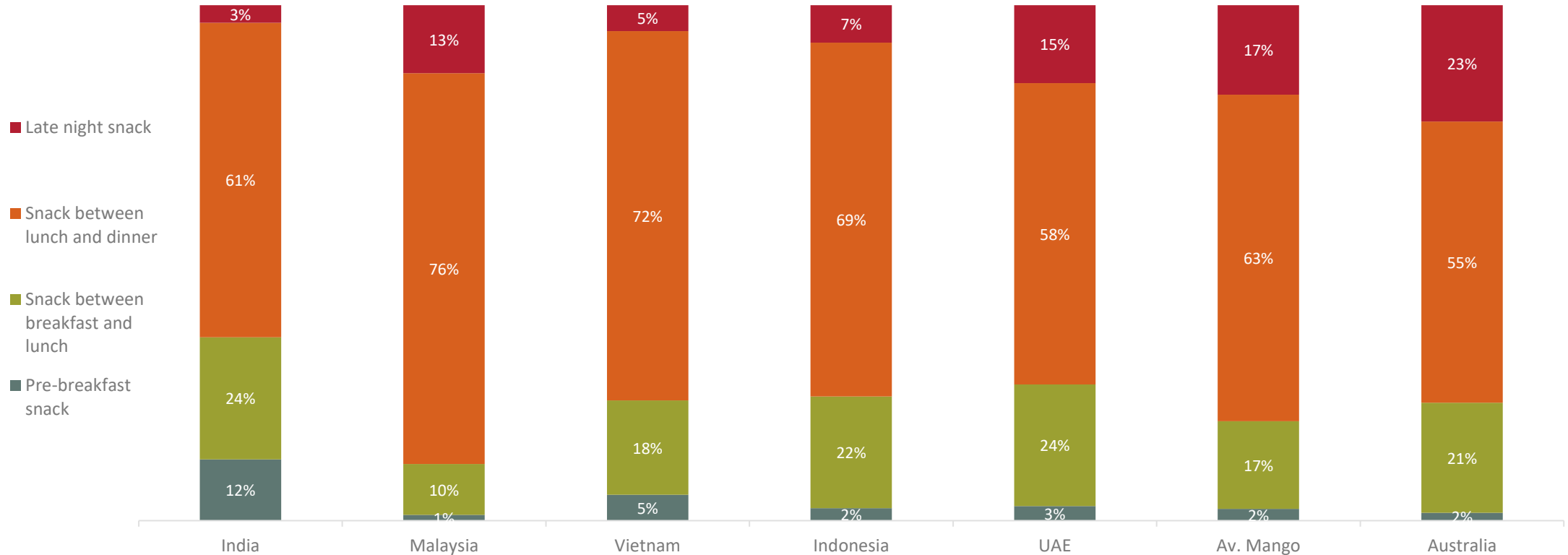




Mango

When consumed as a snack, Mangos are consumed between lunch and dinner

What kind of snack was it?

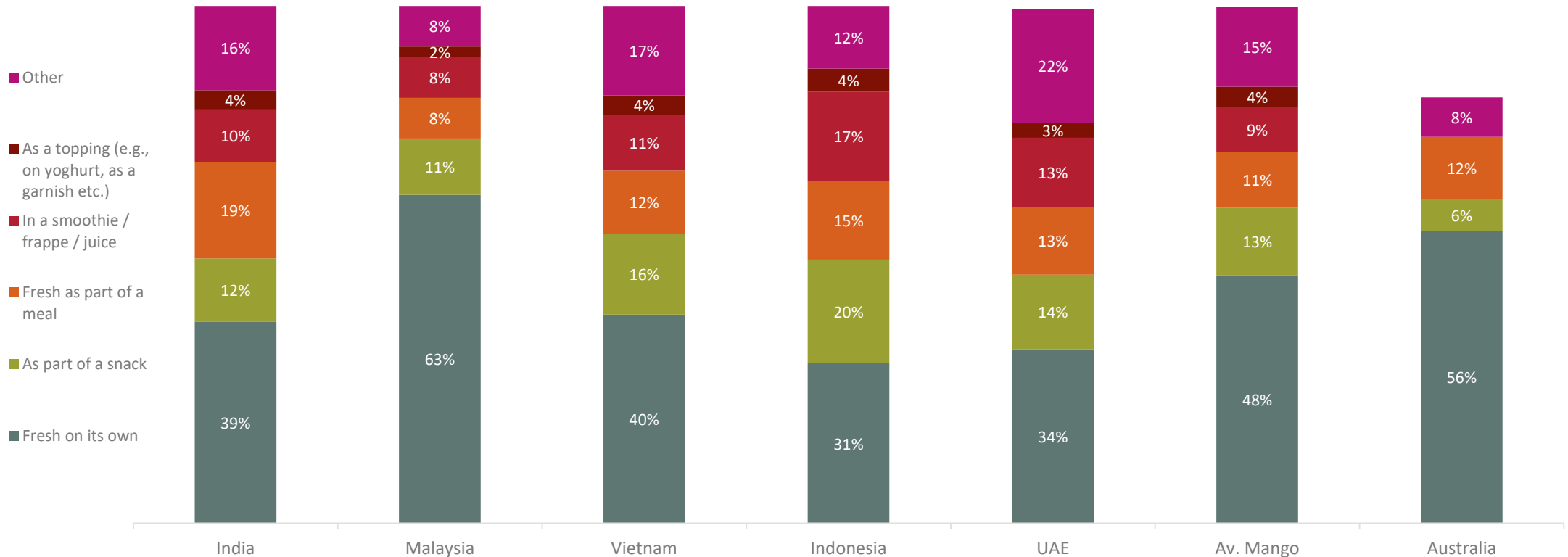


Mangos are consumed fresh on their own, especially in Malaysia or as part of a snack or meal



Mango

How did you consume?



'Other' = In a salad, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail and Don't know

Source: Kantar HIA International Demand Study 2023

N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	292	300	296	295	301	301	293	218	295	295	314	306	40



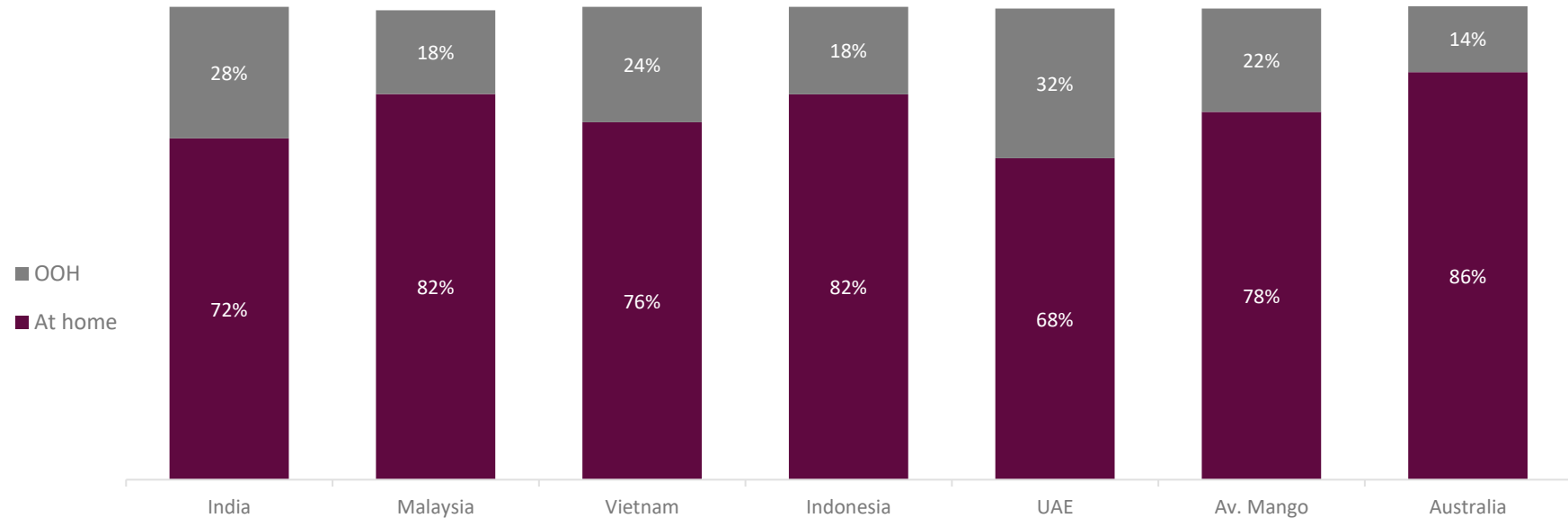
Mango

Most people consume Mango at home. UAE skews more out of home

Where were you?

78%

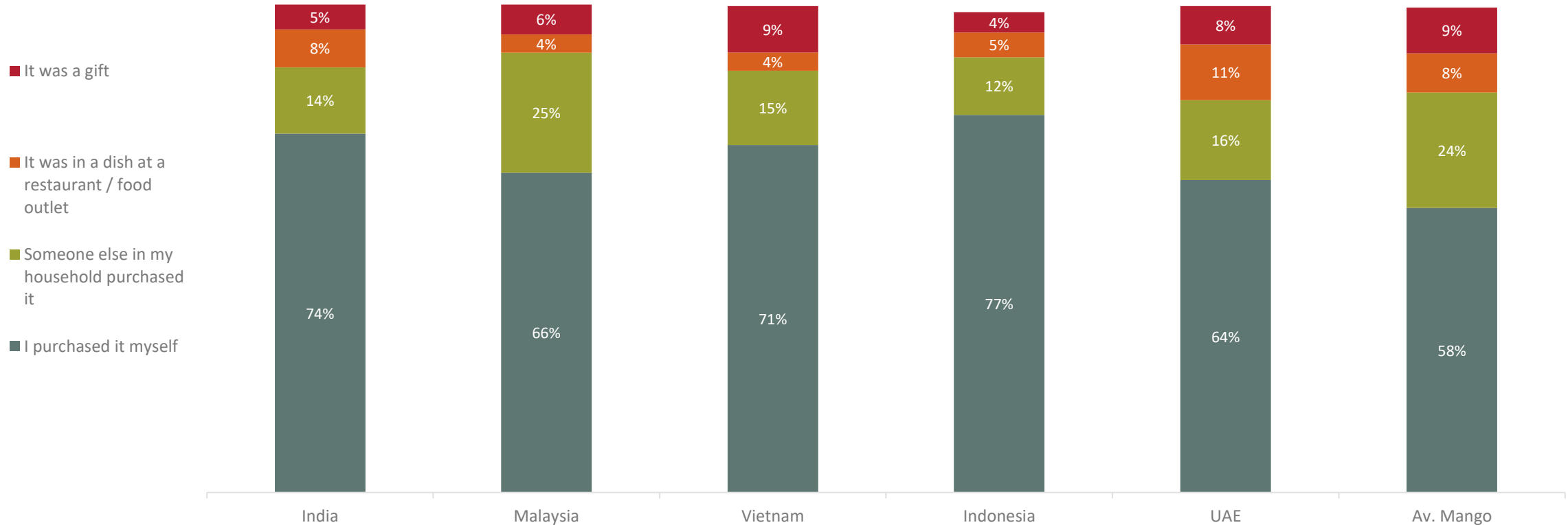
Of consumption of mangoes is in the home, this varies only slightly by market



Most people purchase Mangos themselves



Where did you get them from?





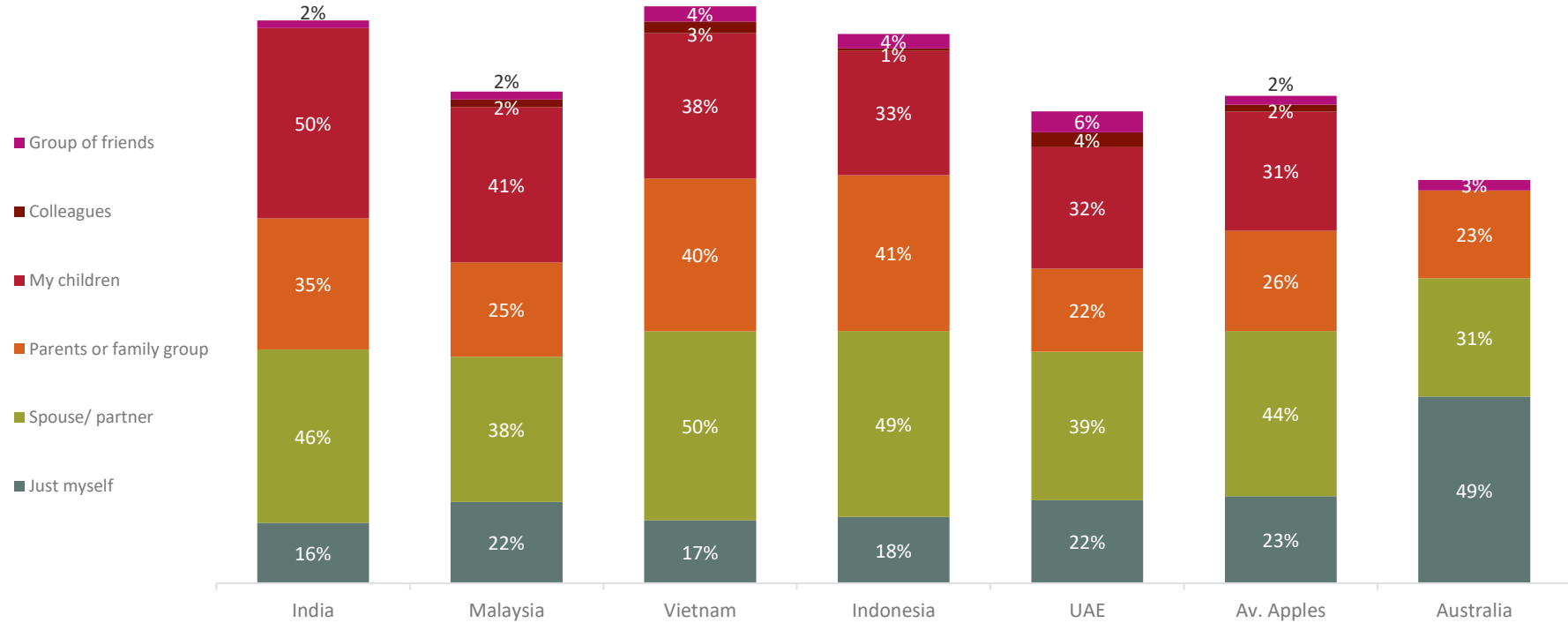
Mango

Mangos are typically consumed with a spouse or partner or with a broader family group

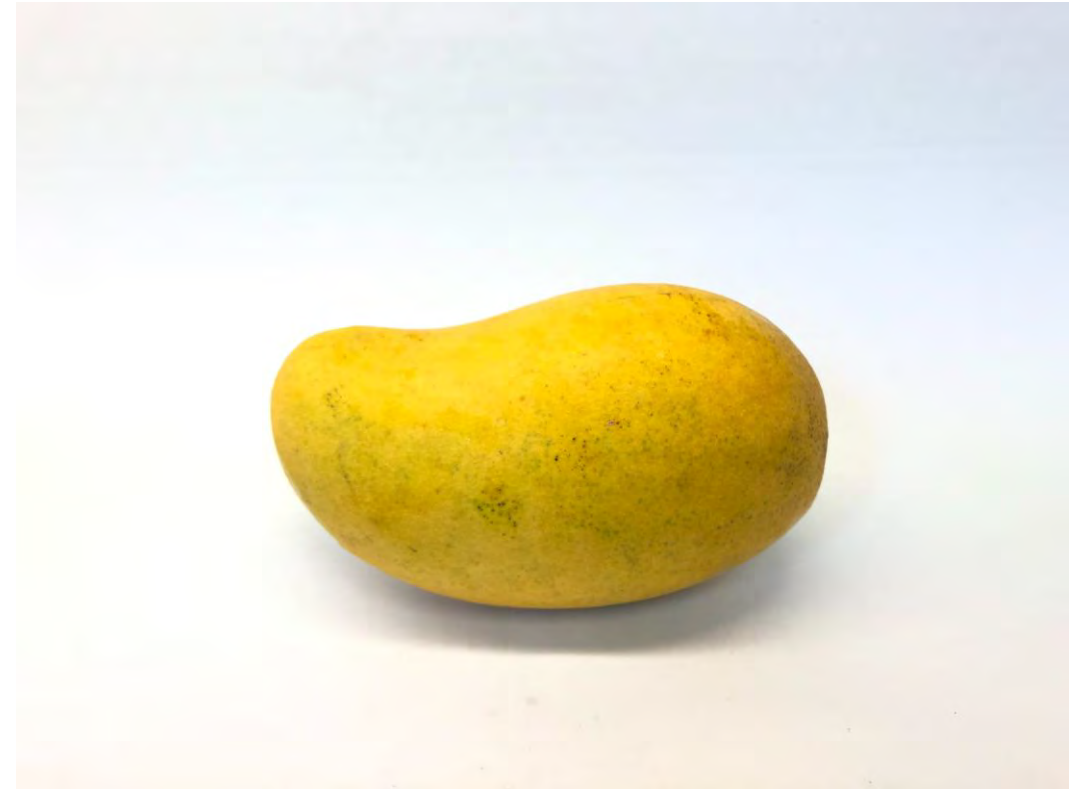
Who were you with?

44%

Of consumption of mangoes (on average) is with a spouse/partner.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Mangoes are for something tasty, indulgent and for a connection

68%

of people in priority markets consume Mangoes for something Tasty

48%

of people in priority markets consume Mangoes for something Indulgent

36%

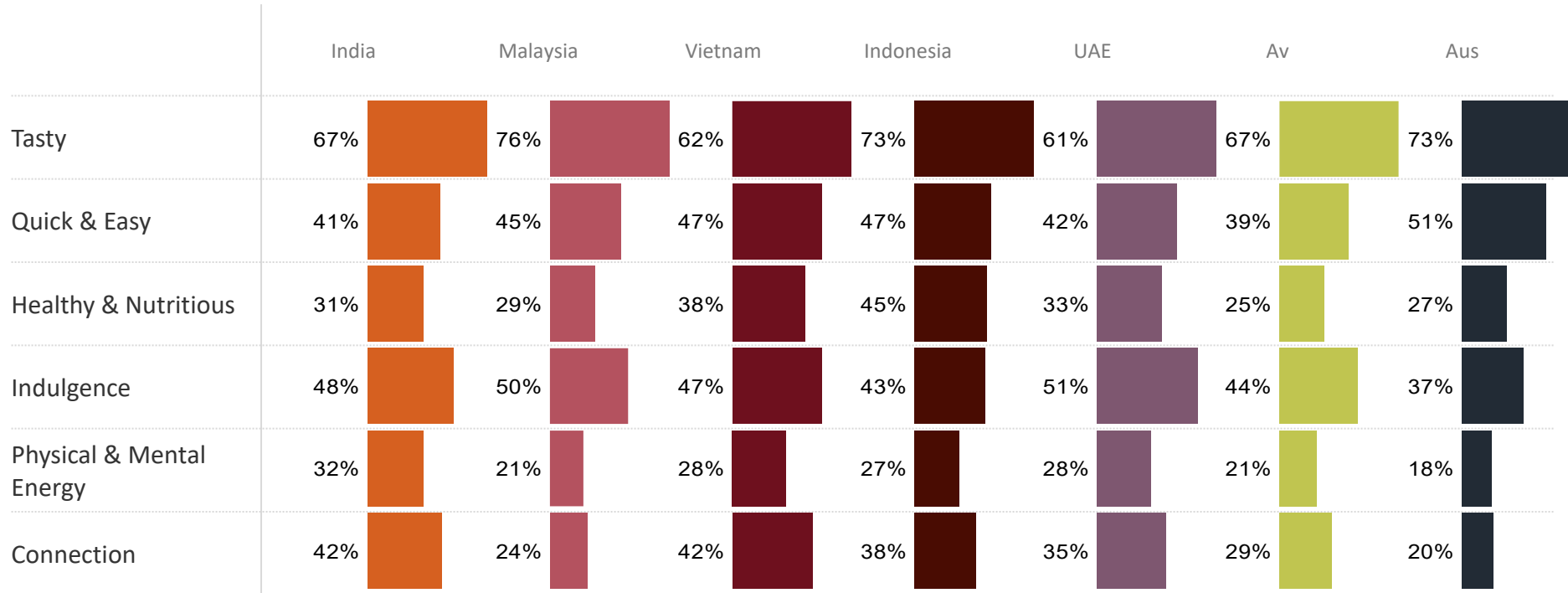
of people in priority markets consume Mangoes for a Connection



Mango

Taste is the most important consumption driver across priority markets, followed by Indulgence and Quick & Easy in Indonesia

Which were important when choosing to consume?

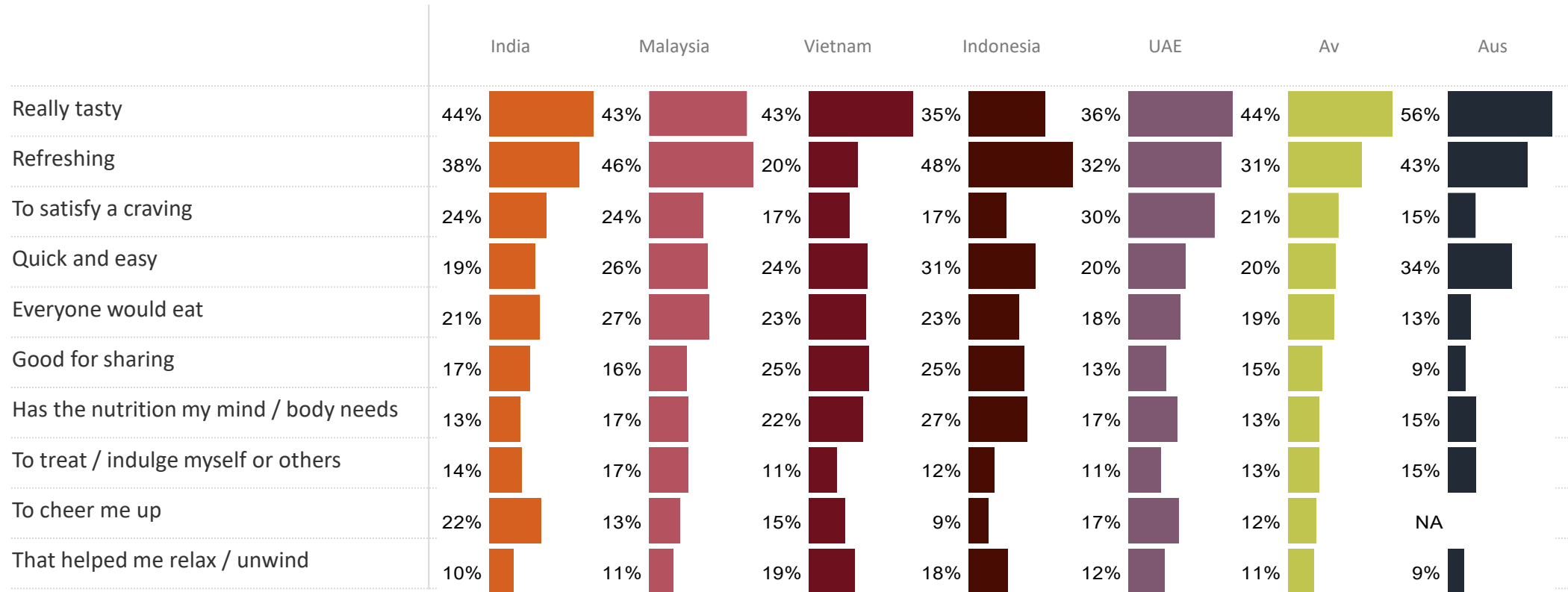





Mango

Specifically, consumers for taste and refreshing. In India, Malaysia and UAE they can also satisfy cravings

Which were important when choosing to consume?





More functionally, consumers are looking for Mangoes that are fresh and light with a sweet, refreshing taste

39%

of people in priority markets are looking for Mangoes that are Sweet

33%

of people in priority markets are looking for Mangoes that have Refreshing taste

27%

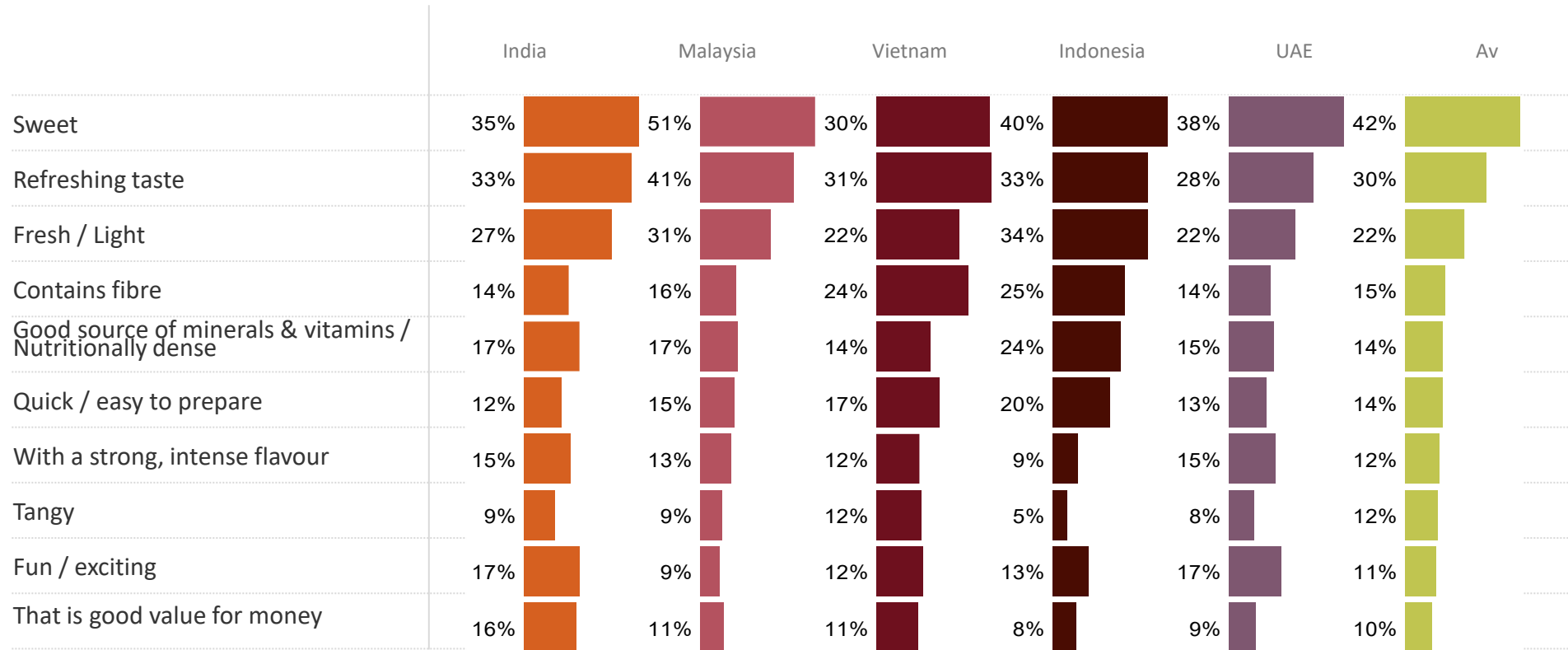
of people in priority markets are looking for Mangoes that are Fresh / Light

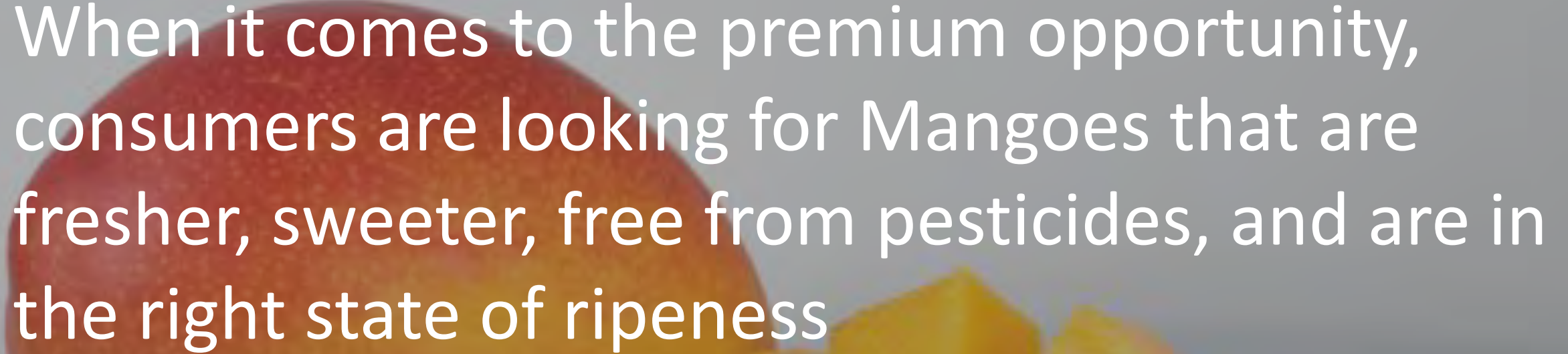


Mango

Consumers are looking for Mangos that are sweet, have refreshing taste and are fresh and light

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Mangoes that are fresher, sweeter, free from pesticides, and are in the right state of ripeness

49%

of people in priority markets are looking for premium Mangoes that are

Fresher

40%

of people in priority markets are looking for premium Mangoes that are

Sweeter

30%

of people in priority markets are looking for premium Mangoes that are

Free from pesticides

30%

of people in priority markets are looking for premium Mangoes that are

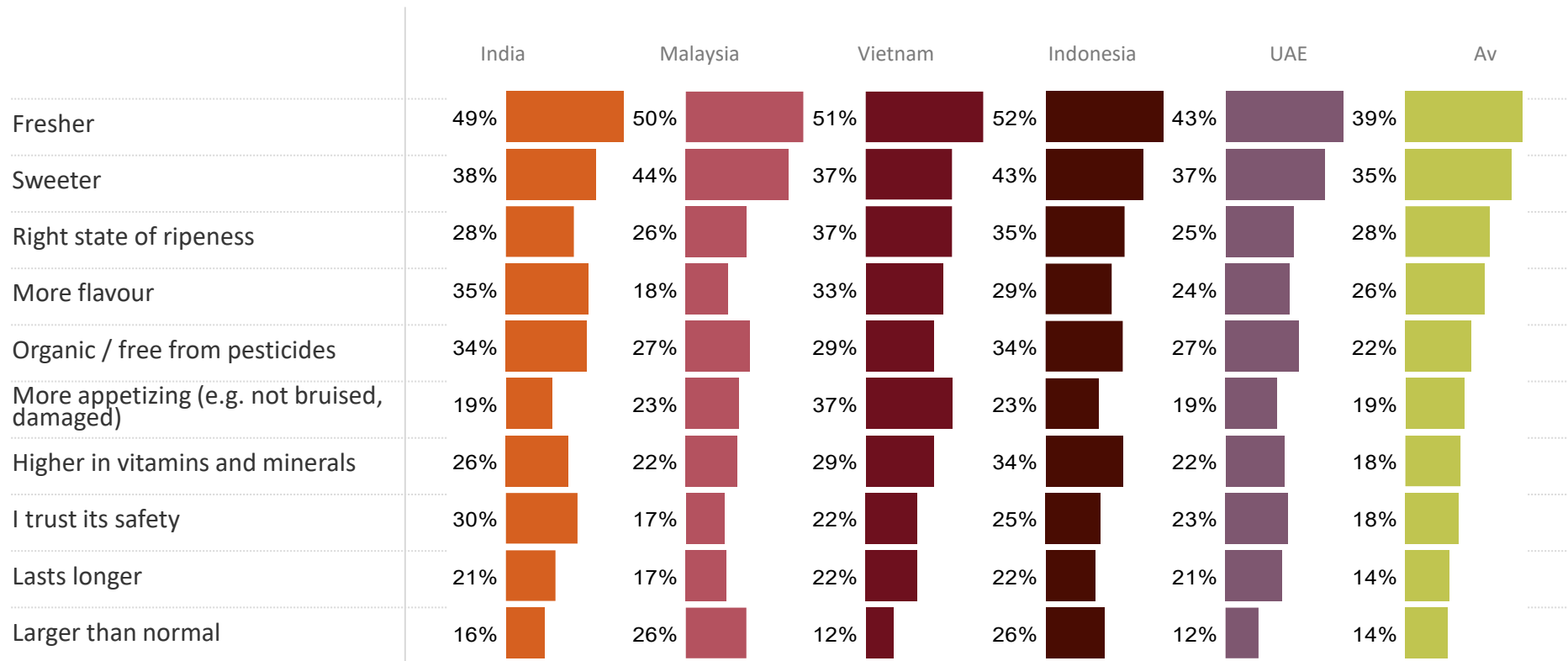
In the right state of ripeness



Mango

Premium Mangos are characterised by freshness, sweetness and state of ripeness across priority markets. In Vietnam consumers also look for more appetizing

What does premium quality mean to you?



Price is the biggest barrier to overcome with Mango consumption, followed by bruising easily and being too messy to eat.

Bananas, apples and melons are considered worthy substitutes

Barriers to Consumption



Price

21%

(priority market average)



Bruise Easily

20%

(priority market average)



Too messy

19%

(priority market average)

Leading Substitutes



Banana

42%

(priority market average)



Apple

40%

(priority market average)



Melon

27%

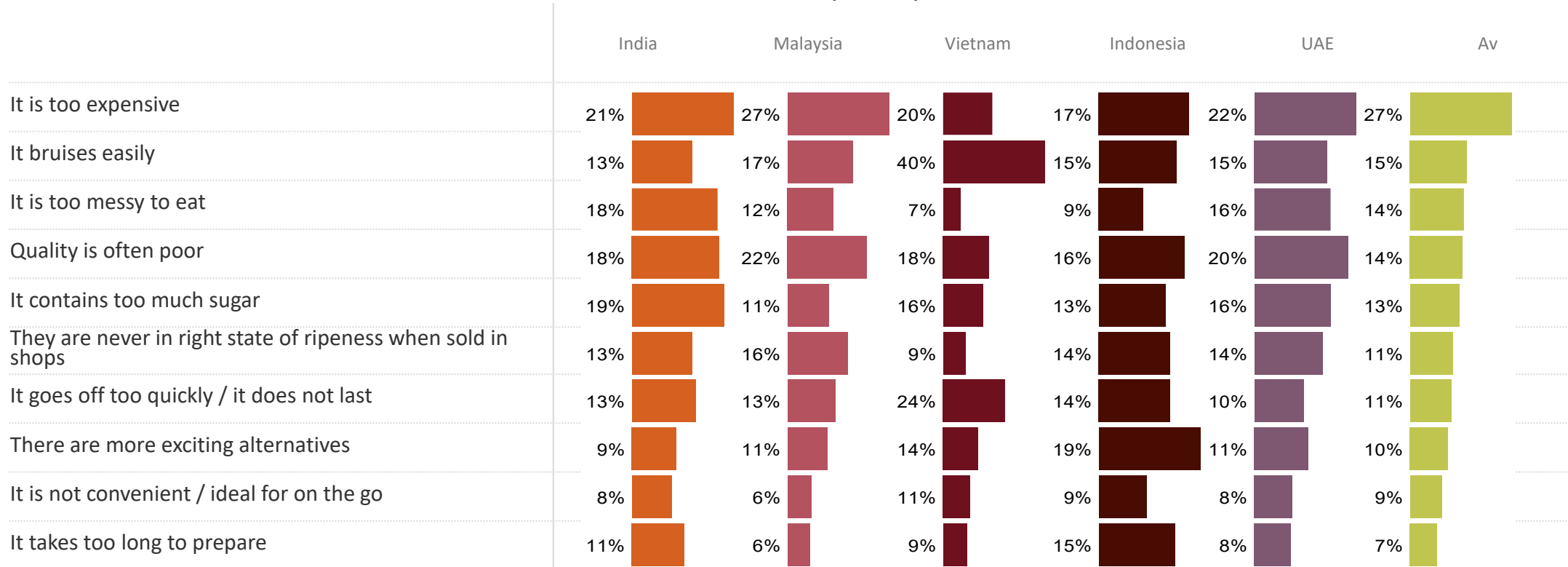
(priority market average)



Mango

Price is a key barrier across priority markets except Vietnam where bruises easily is a key barrier. In Indonesia, more exciting alternatives is also a barrier

What are the reasons you may not choose?

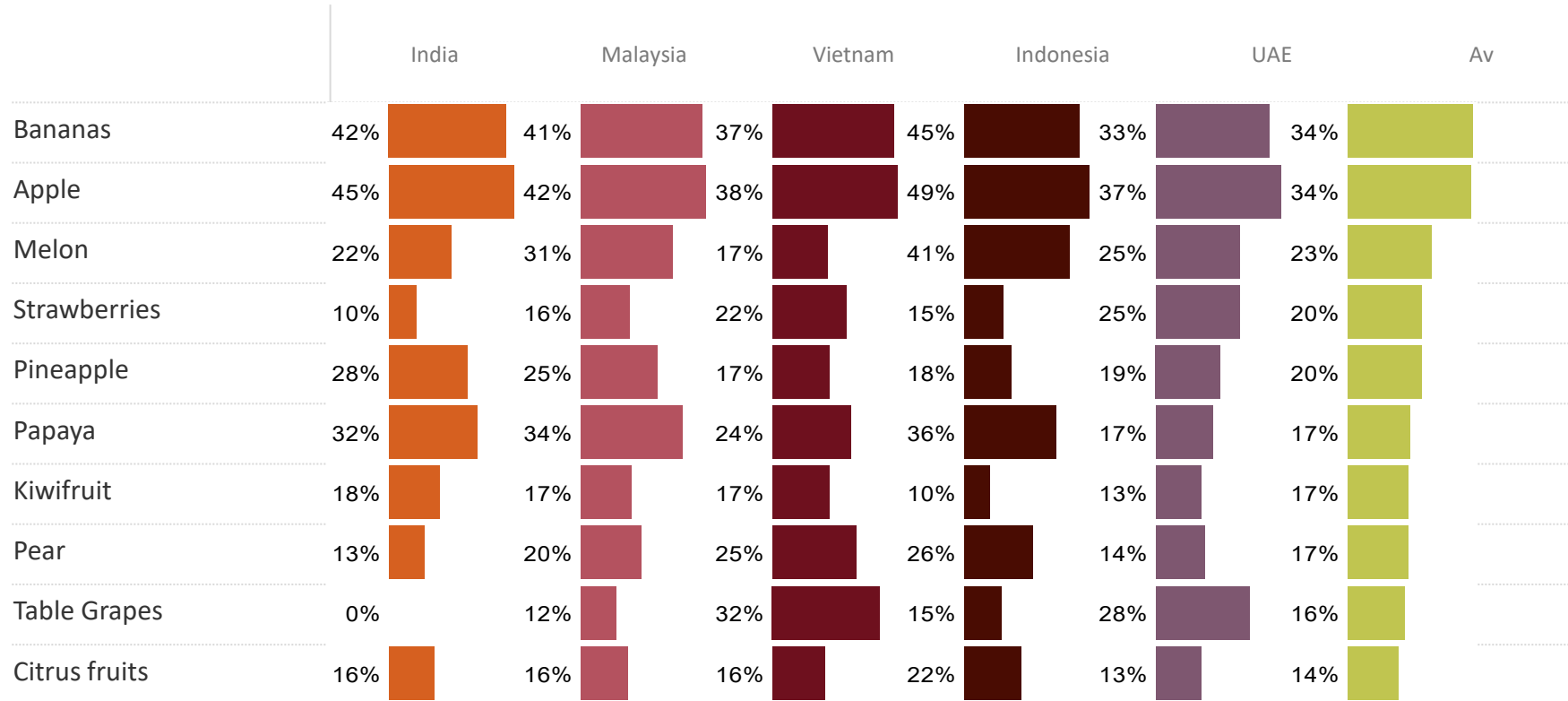




Mango

In priority markets, Bananas, Apples and Papaya are key substitutes along with Melons in Malaysia and Indonesia

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Mangoes



Mango



1. Focus on Strategic Priority Markets

Focus on markets where consumers are **willing to pay a premium** for quality Mangoes (ie. **Indonesia, Vietnam, UAE, Malaysia, India**). Leverage already **high appeal for Australian Mangoes in Indonesia, Vietnam, UAE and India**, and **improve appeal in Malaysia** to drive incremental growth in Australian Mango exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Mangoes that have a **refreshing taste**, and are **an indulgence that are good for sharing**. Ensure Mangoes are at or above par for being **sweet, fresh and light, that serve as a snack, lunch or dessert**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Mangoes that are fresher, sweeter, are free of pesticides, and are in the right state of ripeness



4. Reduce Consumption Barriers

Address perceptions that Mangoes are **too expensive, bruise easily** and are **too messy**, to minimise consumer drift to close substitutes like Bananas, Apples and Melons.

'Where to Play'



'How to Win'



3.8

Melon

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

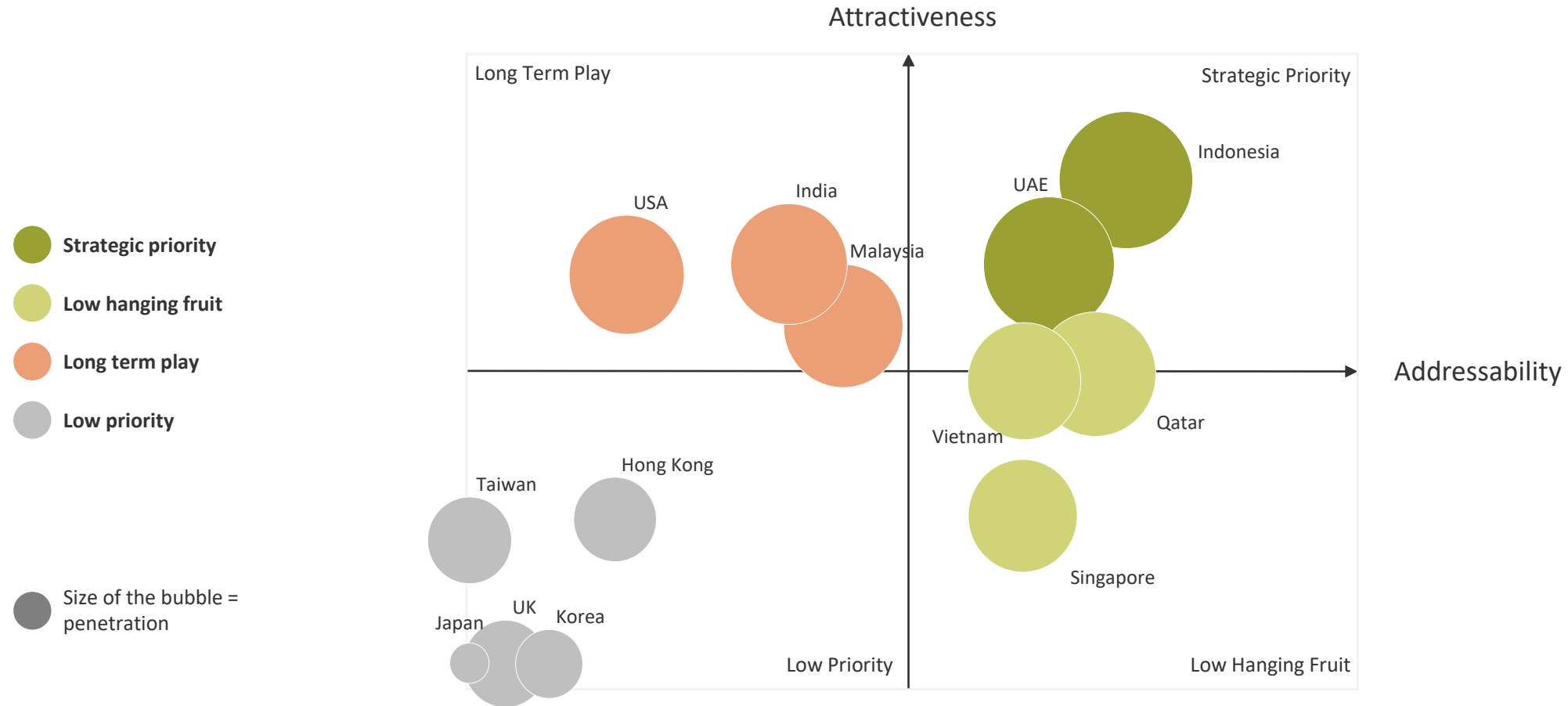
Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

We have identified 2 strategic priority markets that represent the most attractive and appealing export opportunity for Australian melons





Melon



Melon: Summary of Strategic Priorities



Melon

	 Indonesia	 UAE
<i>STRATEGIC IMPLICATIONS</i>	There's high penetration of melons in Indonesia, which makes this a strong opportunity for export. People claim a willingness to pay for premium and Australian appeal is high	UAE also has strong penetration and a moderate willingness to pay more. Australian appeal is strong, as is the export opportunity to this market
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> • Most highly penetrated melon market where nearly half of people consume weekly • Strongest market for willingness to pay 1.5x more for premium quality melons 	<ul style="list-style-type: none"> • Also very strong penetration, 42% consume melons weekly • Moderate willingness to pay more, but a significantly higher income per capita market
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> • Strong Australian appeal • Moderate premium appeal vs. other commodities in Indonesia 	<ul style="list-style-type: none"> • Strong Australian appeal • Moderate premium appeal vs. other commodities in Indonesia



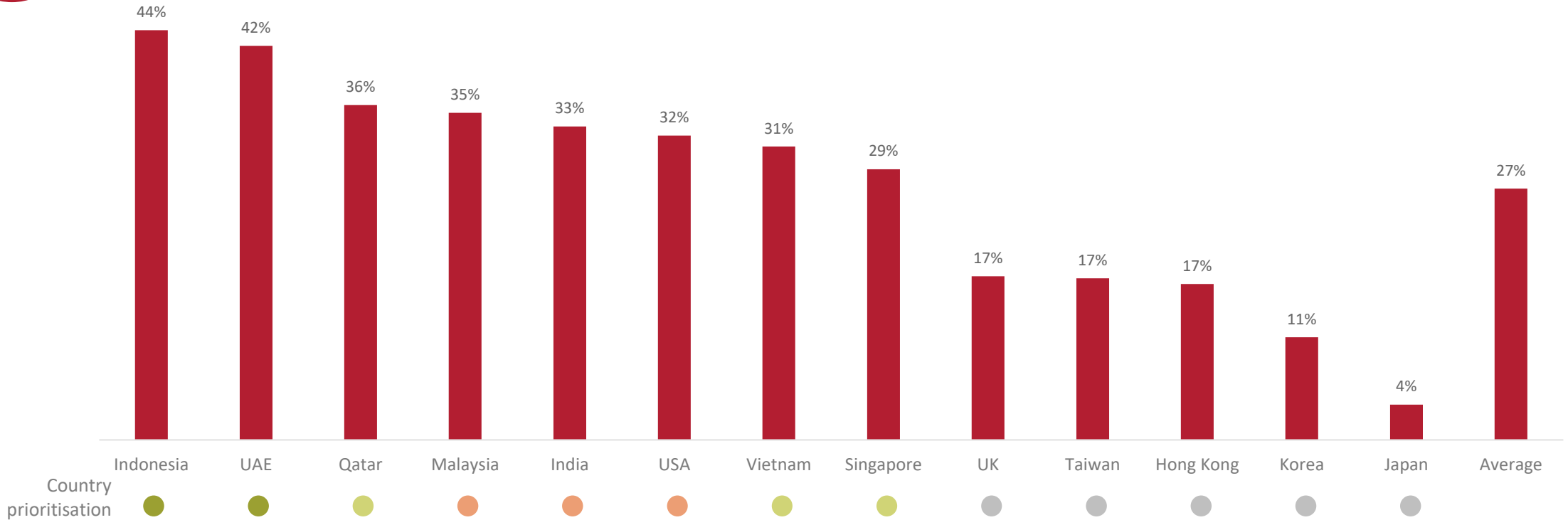
Melon

Melons are most frequently consumed in Indonesia, the UAE and Qatar with at least 1 in 3 people in these markets consuming them weekly



How often do you consume melons? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority



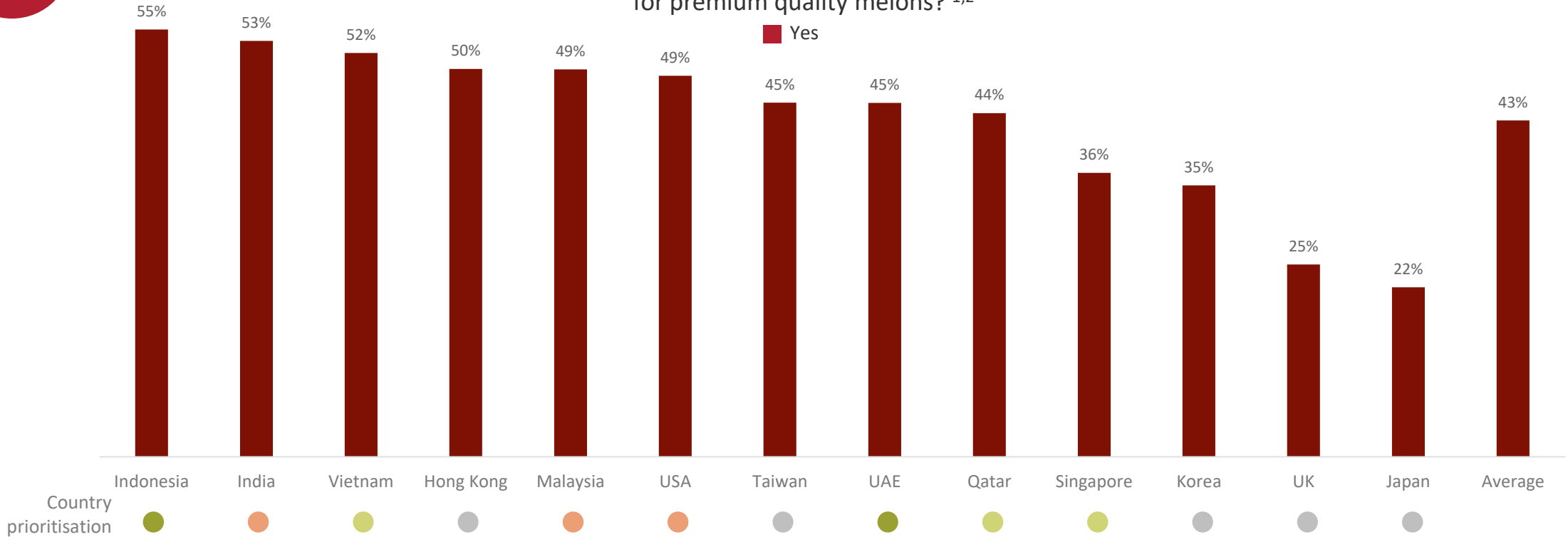
Melon

Across most markets melons have the potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality melons? ^{1,2}

Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

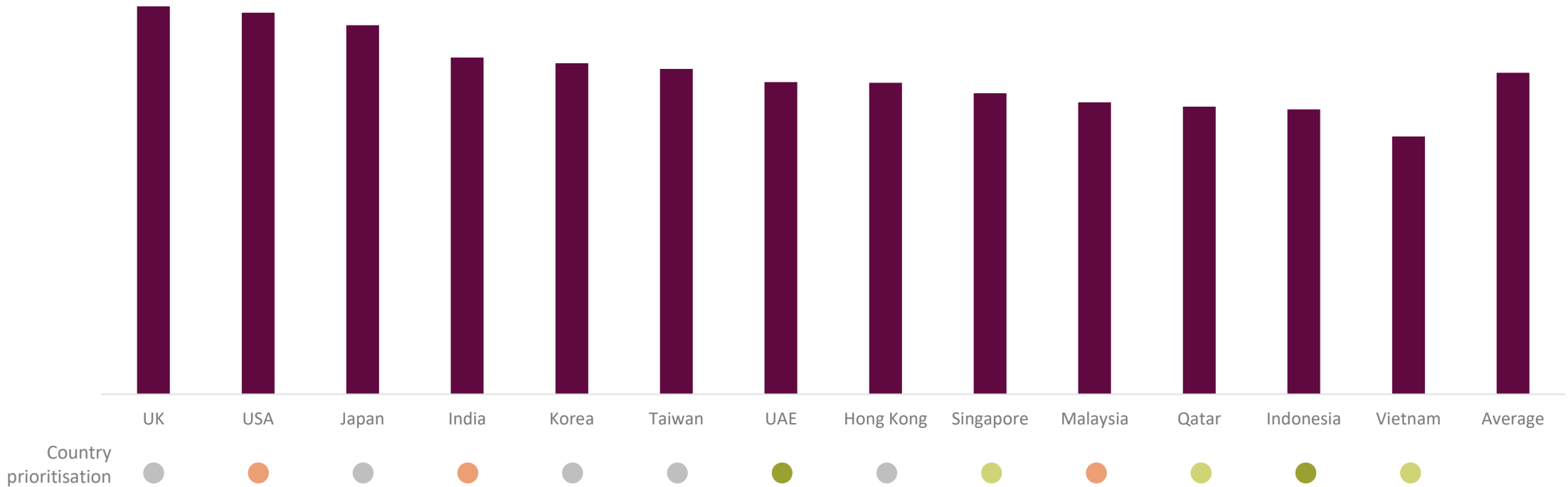
Although all markets are attractive, more affluent markets with larger populations rank highly



Melon



Market Access Attractiveness - Rank



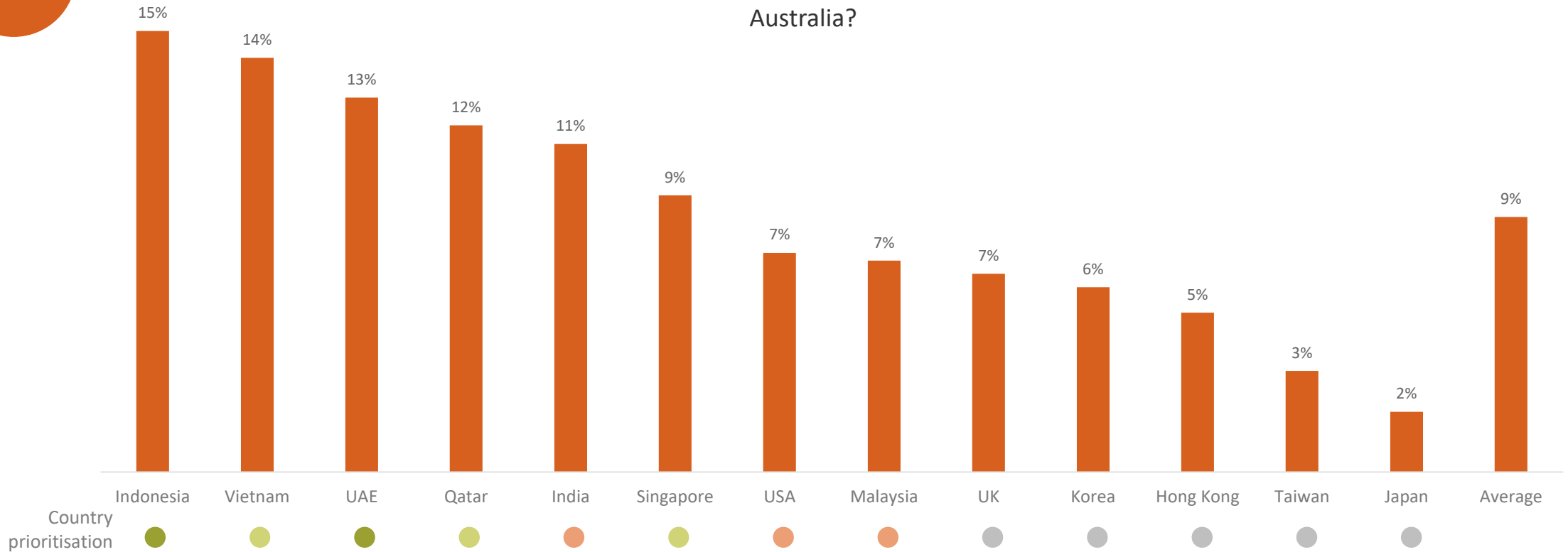


Melon

Melons have moderate Australian appeal, but it's particularly higher in Indonesia, Vietnam and the UAE



How likely would you be to buy melons imported from Australia?





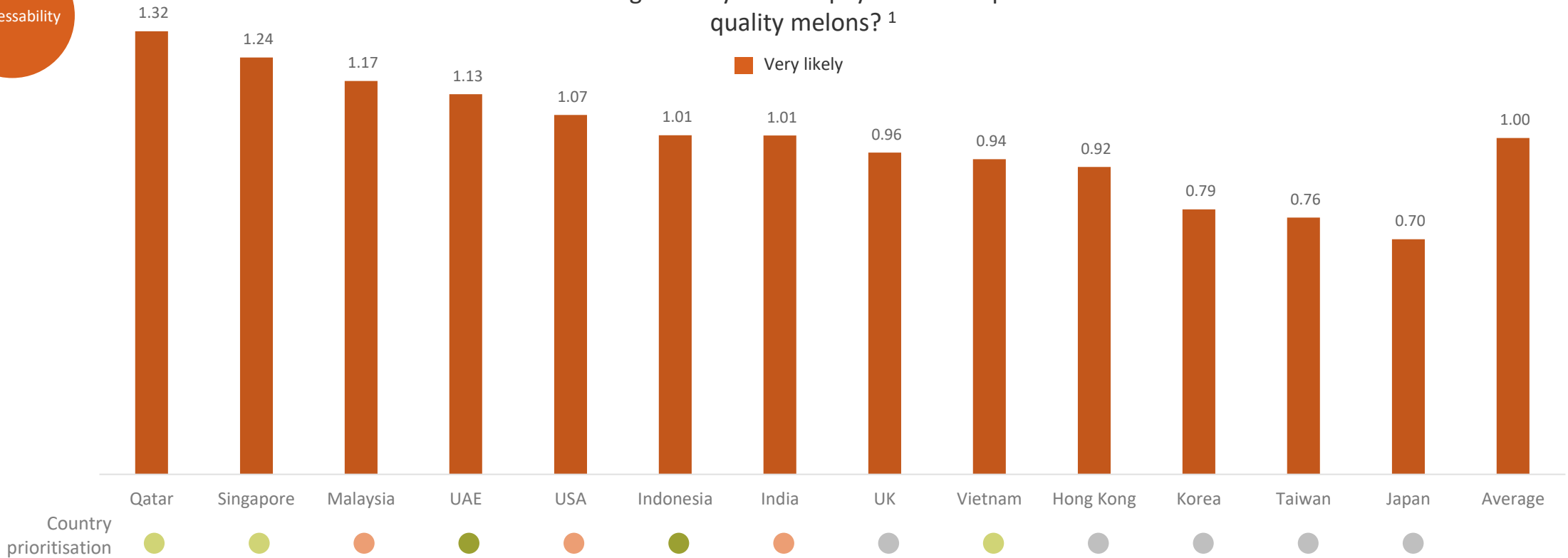
Melon

Relative desire for premium vs other commodities varies significant across markets. It's highest in Qatar and Singapore where, suggesting premium opportunities in these markets



How willing would you be to pay more for a premium quality melons? ¹

Very likely



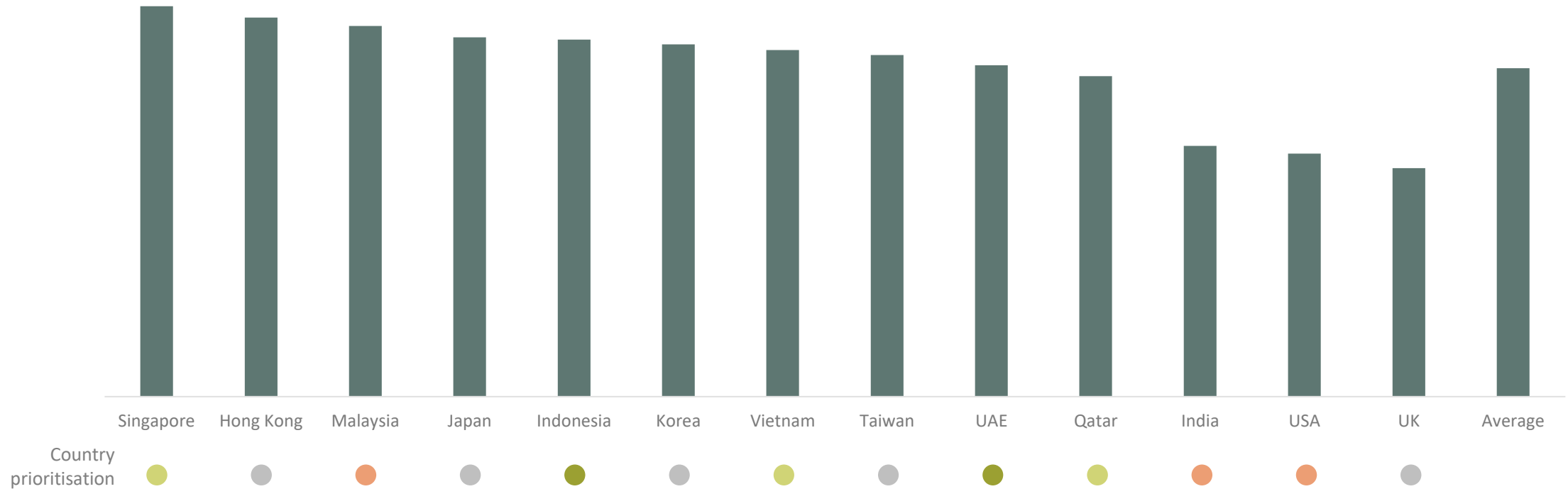
Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Melon



Market Access Addressability - Rank



3.8

Melon

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

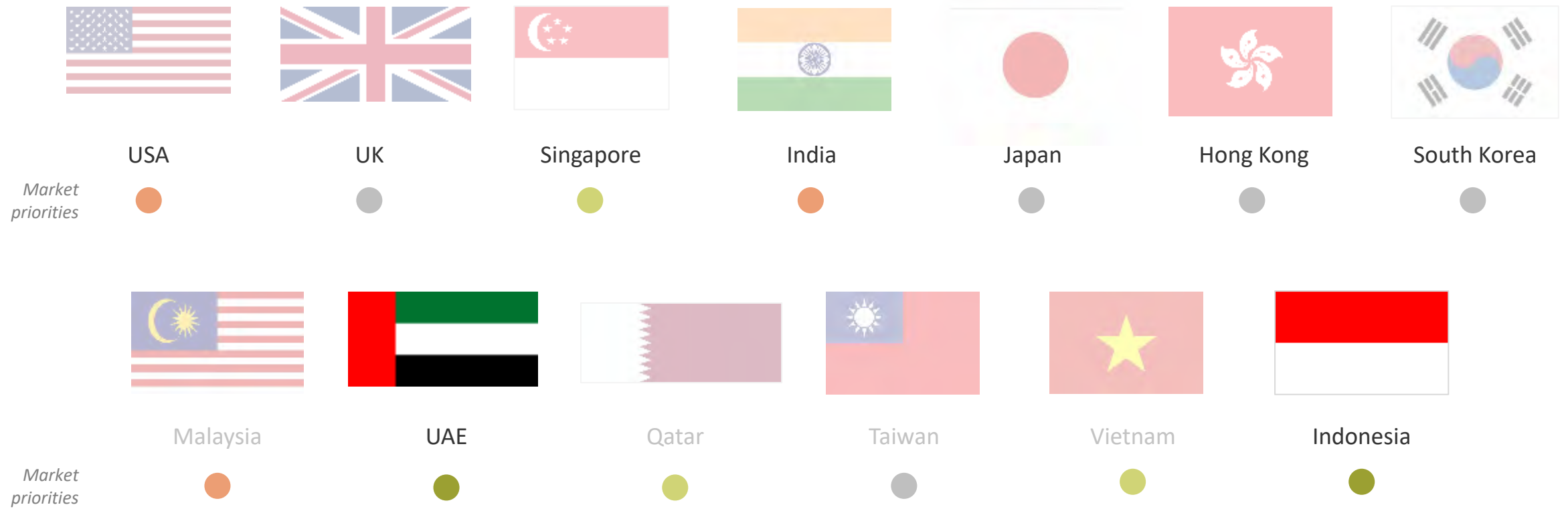
ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers



Melon









The prioritisation revealed x2 markets ripe for Melon export. The next section will deep dive into Melon consumption across markets



Melon consumption snapshot





Melon

		 Indonesia	 UAE
	HOW OFTEN (P1W pen.)	44%	42%
	WHEN	Lunch Dessert Snack	Snack Lunch
	HOW	Fresh on its own	Fresh on its own
	WHY	Tasty Quick & Easy	Tasty Indulgence
	WHERE	At home	At home
	WHO WITH	With Family	With Family

Melon: Strategic Imperatives



Melon

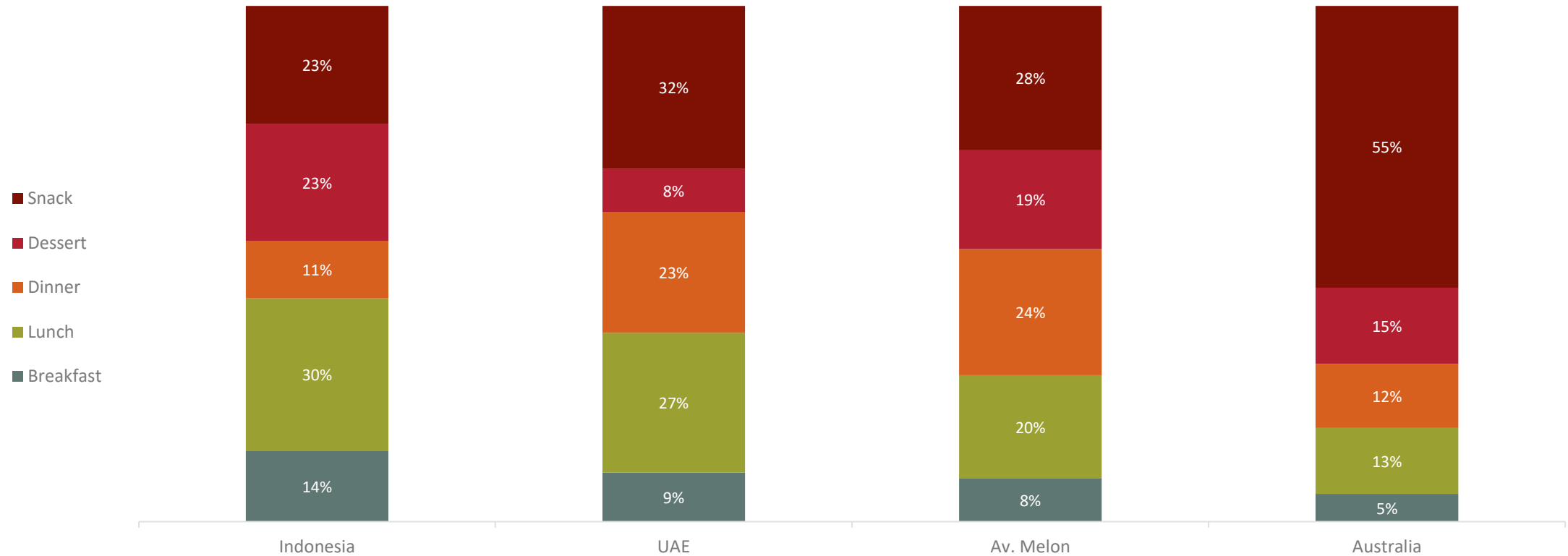
	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty, quick & easy lunch, dessert or snack, fresh on its own, at home with family	As a tasty and indulgent, snack or lunch, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Quick & Easy	Tasty Indulgence
<i>FUNCTIONAL ATTRIBUTES</i>	Fresh and Light Refreshing Taste	Refreshing Taste Sweet
<i>PREMIUM OPPORTUNITY</i>	Fresher Sweeter High in vitamins & minerals	Fresher Sweeter Free from pesticides
<i>BARRIERS TO OVERCOME</i>	More exciting alternatives	Larger quantity than needed
<i>KEY SUBSTITUTES</i>	Mangoes Bananas	Apple Bananas



Melon

Melons are consumed with lunch, dessert or a snack in Indonesia and as a snack or lunch in UAE

When did you consume?

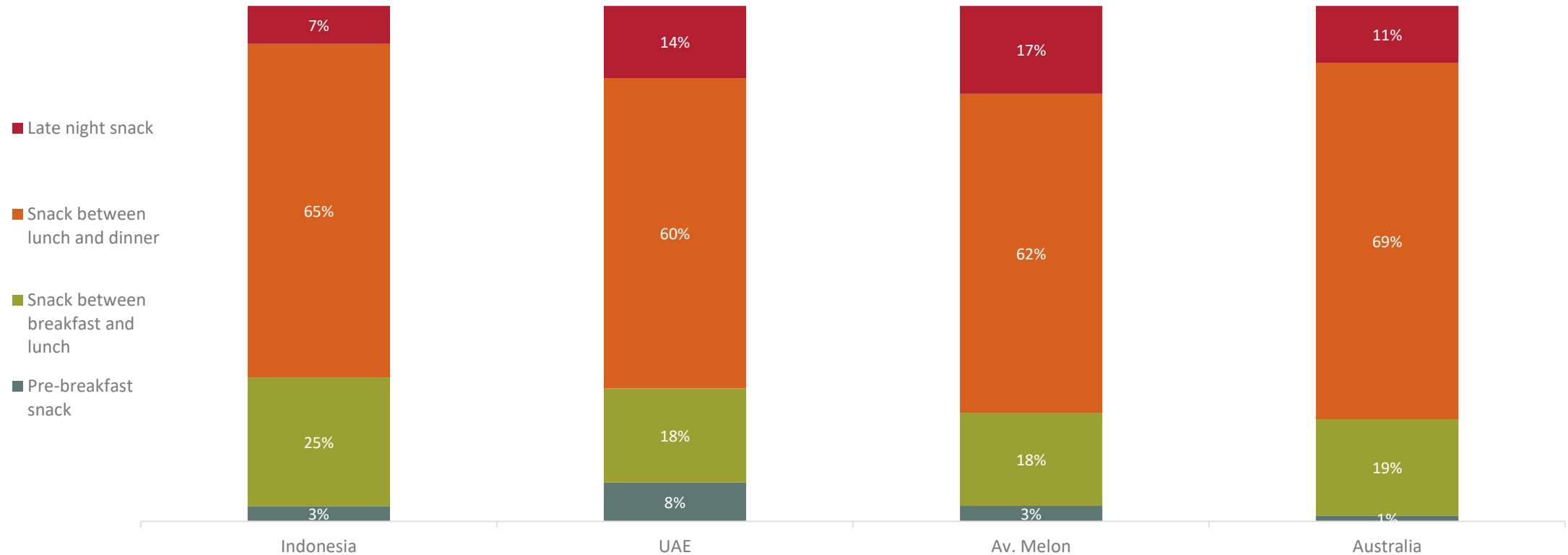


When consumed as a snack, Melons are consumed between lunch and dinner



Melon

What kind of snack was it?

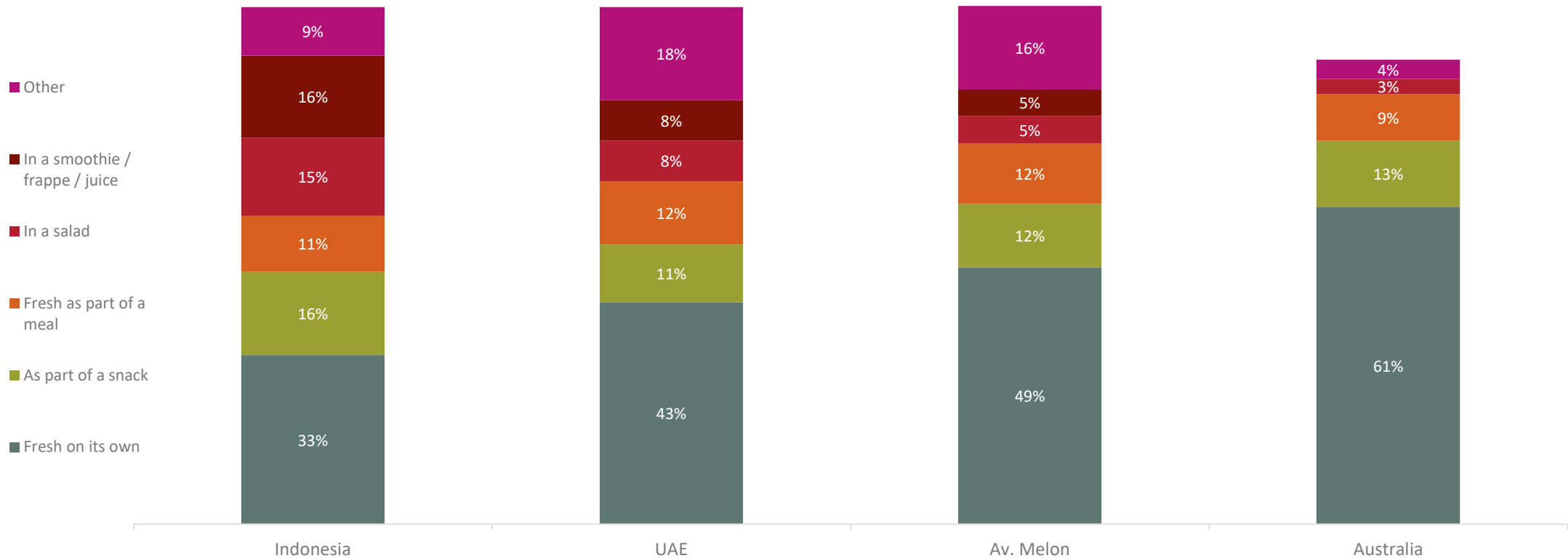


Melons are consumed fresh on their own or as part of a meal or as part of a snack



Melon

How did you consume?



'Other' = As an ingredient in cooking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, For decoration / show only, To make baby food / puree, As and ingredient in baking and Don't know

Source: Kantar HIA International Demand Study 2023

N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	293	300	295	295	300	300	297	224	294	296	298	295	41



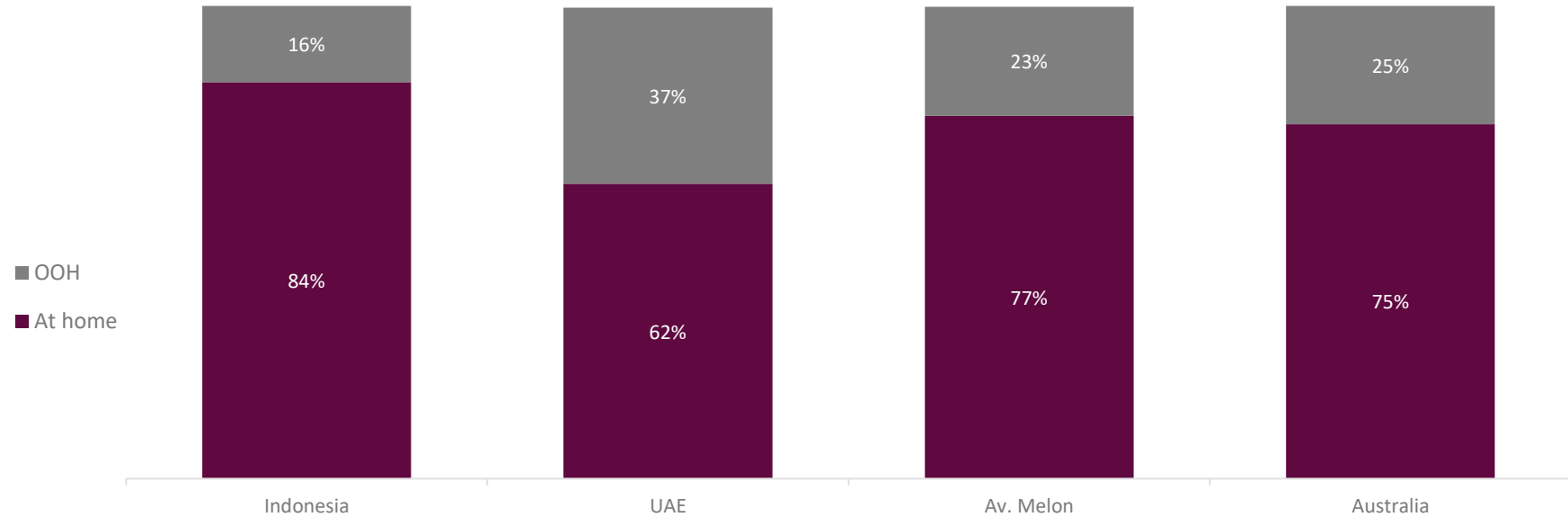
Melon

Most people consume Melon at home. UAE skews more out of home

Where were you?

77%

Of consumption of melons is in the home, this varies only slightly by market

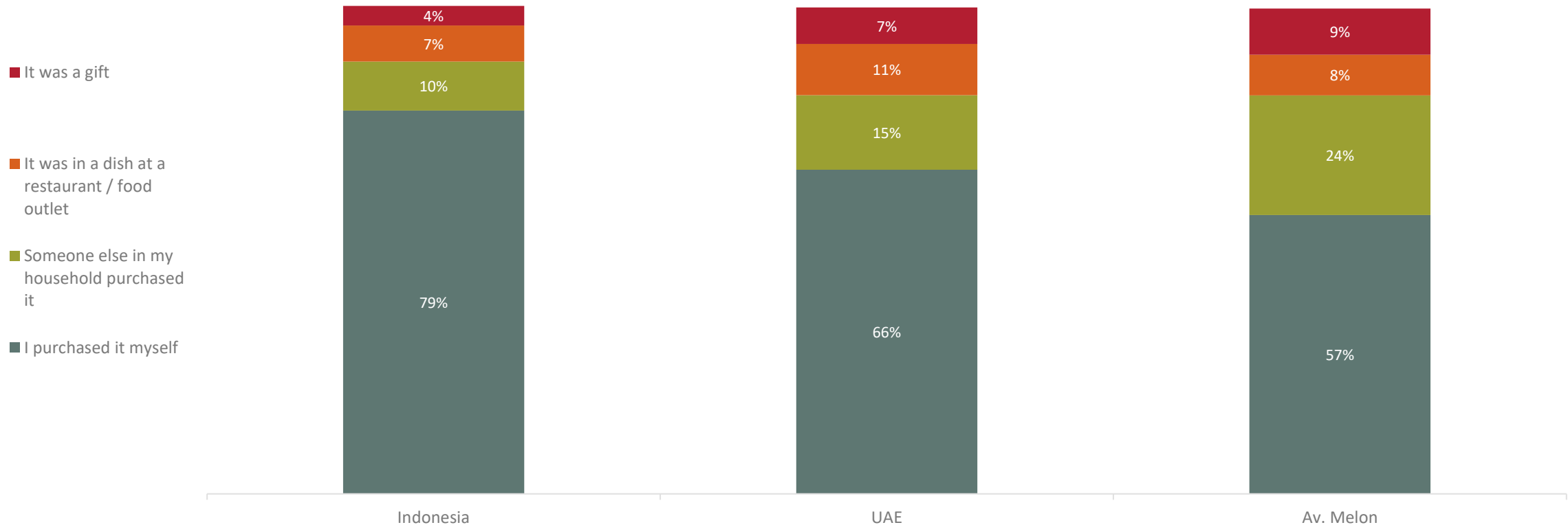


Most people purchase Melons themselves



Melon

Where did you get them from?



Melons are typically consumed with a spouse or partner or with the broader family group

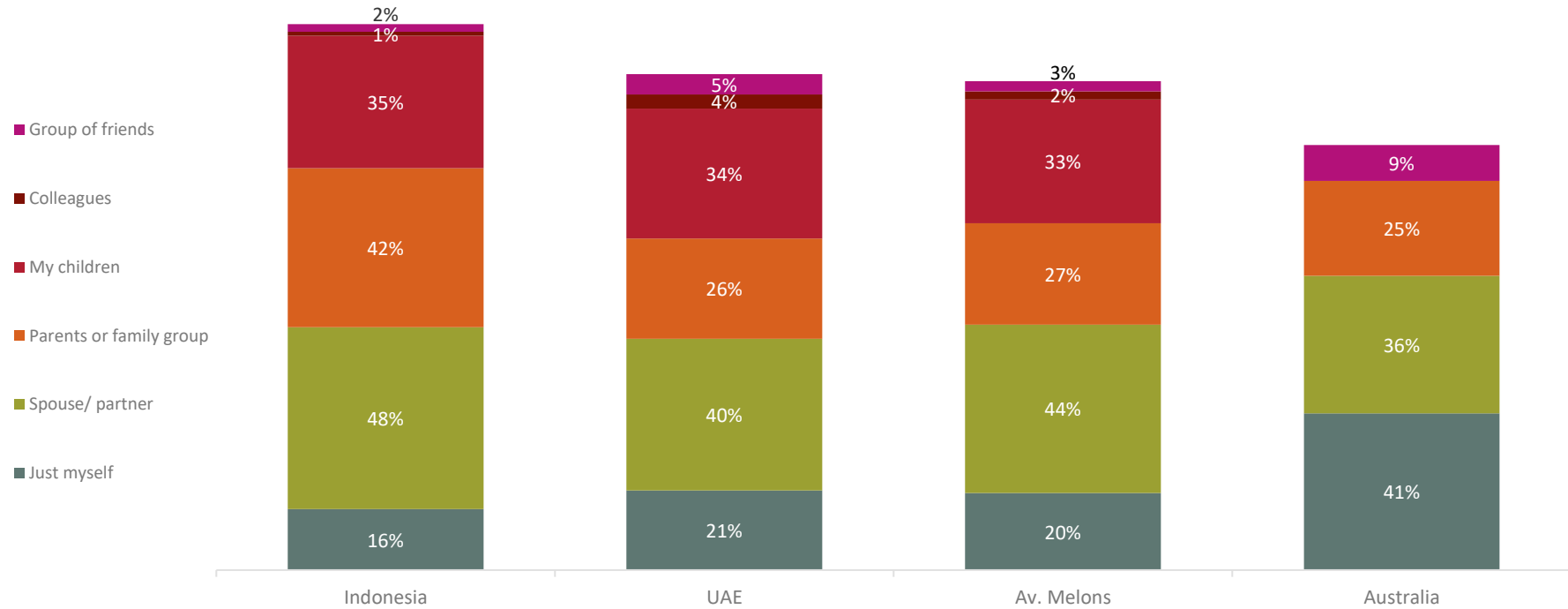


Melon

Who were you with?

33%

Of consumption of melons (on average) is with children.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories

A top-down view of several triangular slices of watermelon with red flesh and black seeds, arranged on a light-colored wooden cutting board. The background is a dark, textured wooden surface.

In priority markets, the most important reasons why people choose to consume Melon are for something tasty, quick and easy and indulgence

67%

of people in priority markets consume Melons for something

Tasty

46%

of people in priority markets consume Melons for something

Quick & Easy

42%

of people in priority markets consume Melon for an

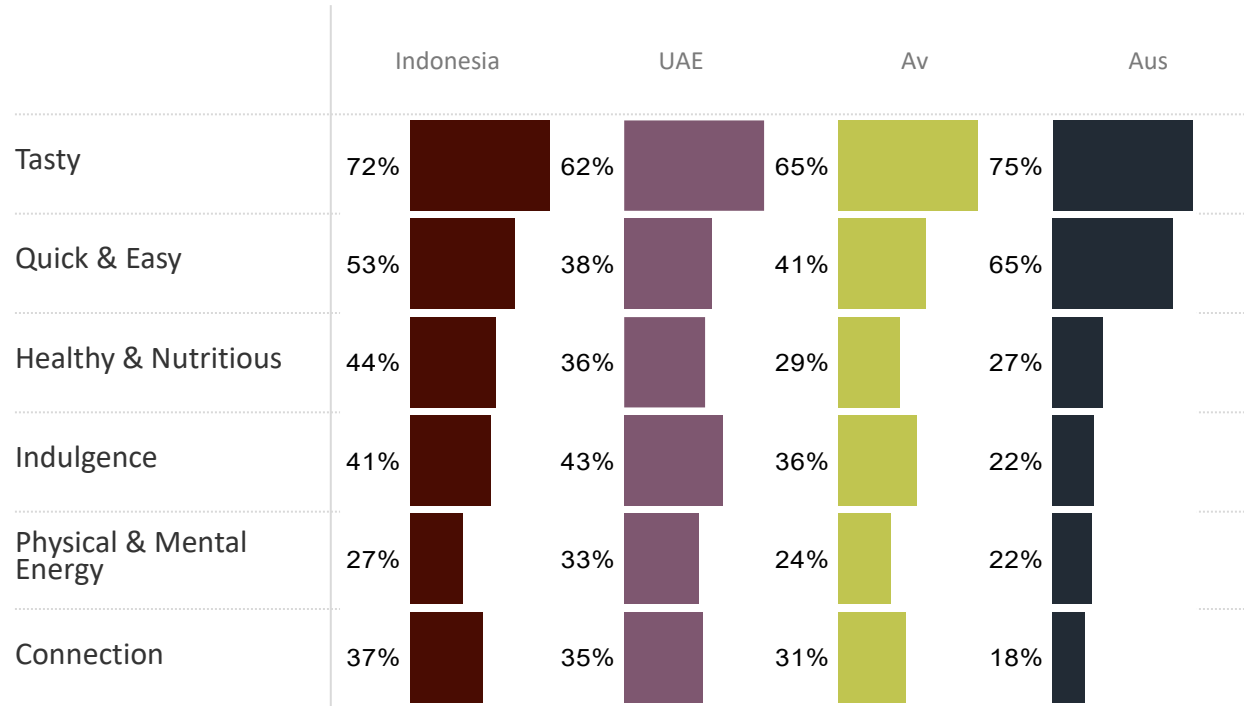
Indulgence



Melon

Taste is the most important consumption driver across priority markets, followed by quick and easy in Indonesia and Indulgence in UAE

Which were important when choosing to consume?

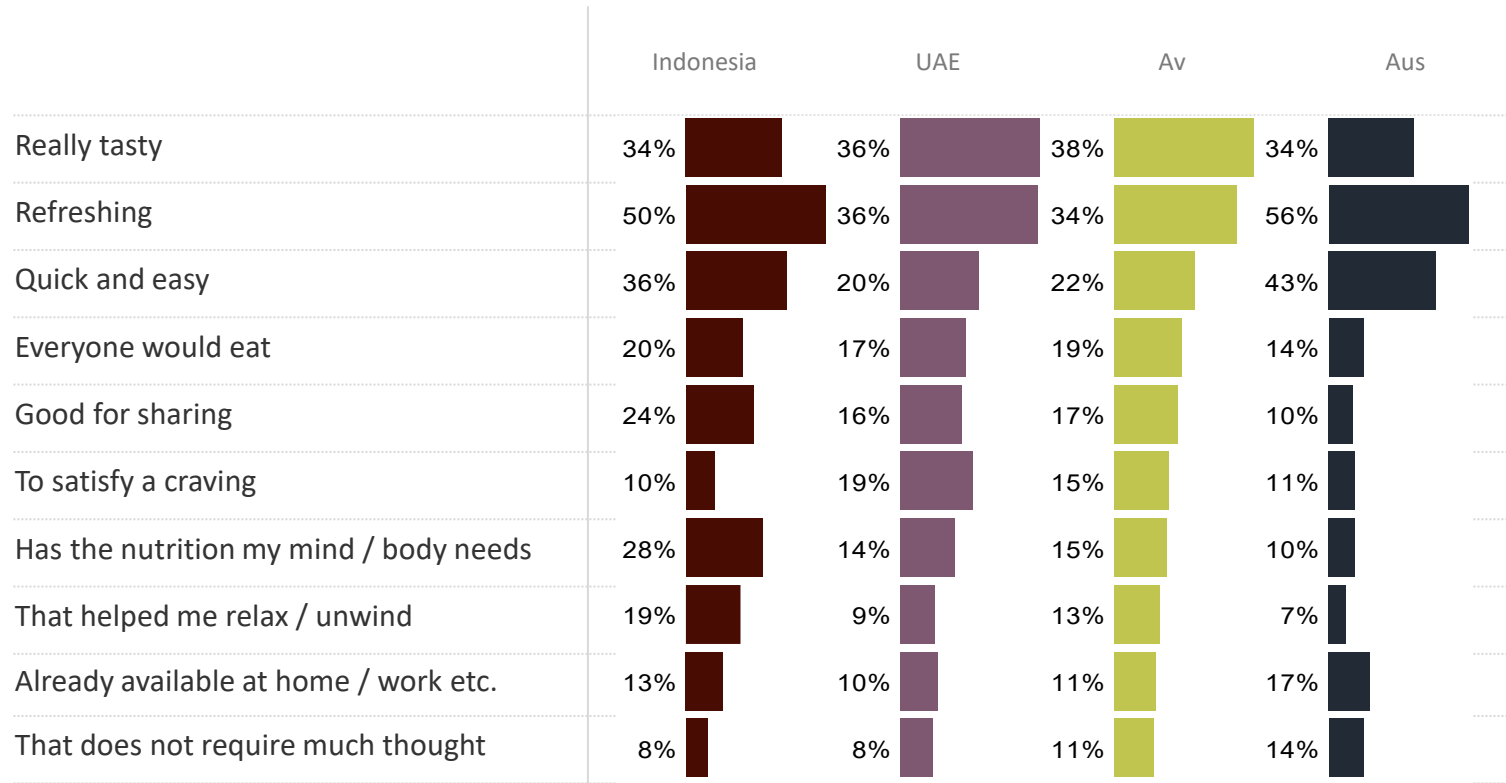




Melon

Specifically, consumers are looking for Melons that are ‘really tasty’ and ‘refreshing’ along with ‘quick and easy’ and ‘nutrition’ in Indonesia

Which were important when choosing to consume?





More functionally, consumers are looking for Melons that have a sweet taste while still being light and refreshing

36%

of people in priority markets are looking for Melons that have Refreshing taste

32%

of people in priority markets are looking for Melons that are Sweet

32%

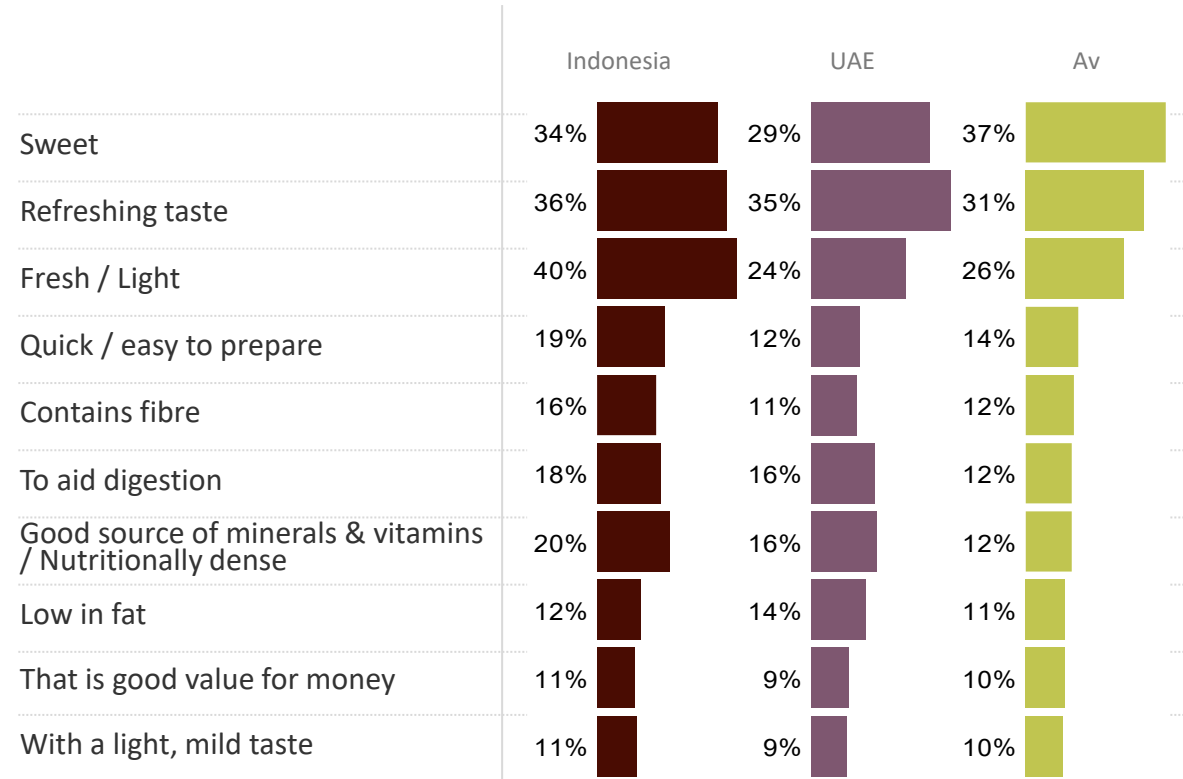
of people in priority markets are looking for Melons that are Fresh / Light



Melon

In both priority markets, consumers are looking for sweetness, refreshing taste and freshness

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Melons that are fresher, sweeter, free of pesticides, and are in the right state of ripeness

45%

of people in priority markets are looking for premium Melons that are
Fresher

36%

of people in priority markets are looking for premium Melons that are
Sweeter

31%

of people in priority markets are looking for premium Melons that are
Free from pesticides

27%

of people in priority markets are looking for premium Melons that are
In the right state of ripeness

Source:

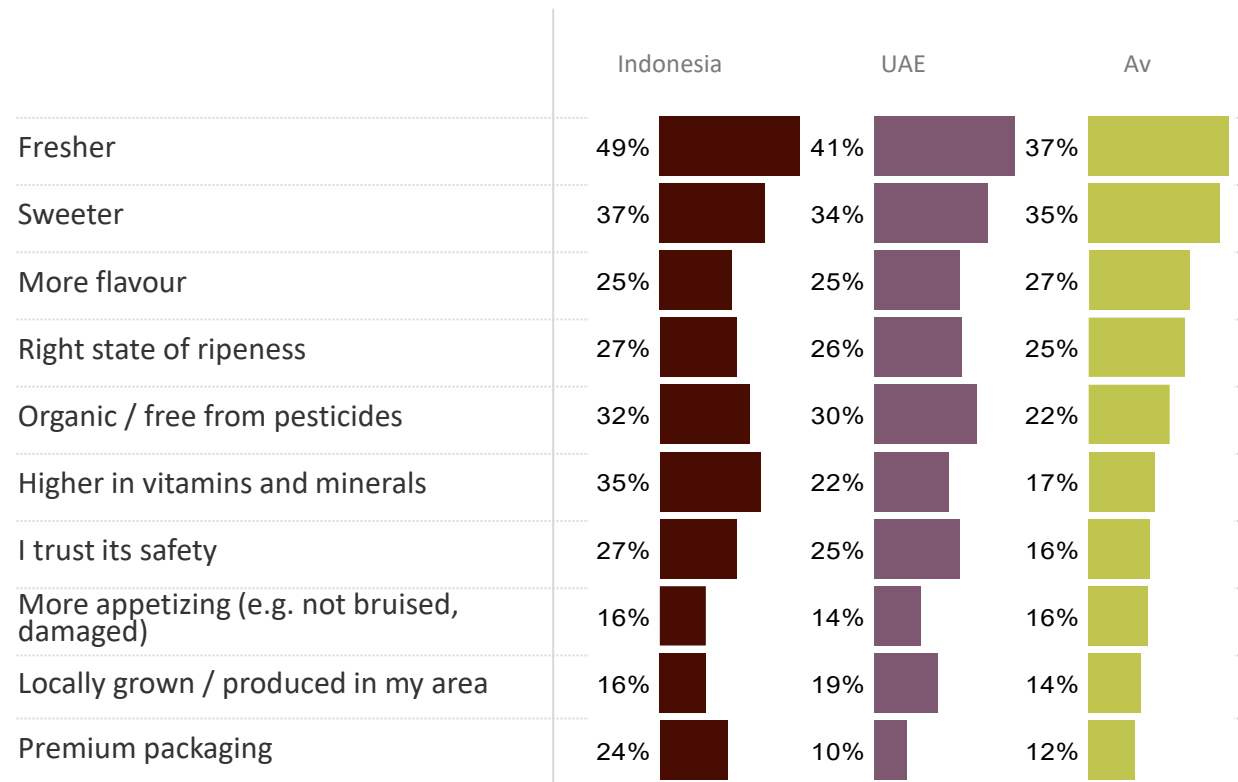
<sources here; divided by a semi-colon; all on one line>



Melon

Premium quality in both priority markets is characterised by freshness, sweetness, organic or free from pesticides. In Indonesia vitamins and minerals are also important

What does premium quality mean to you?



Other exciting alternatives are the primary barrier to overcome with melon consumption, followed by price and ripeness.

Apples and bananas are considered worthy substitutes

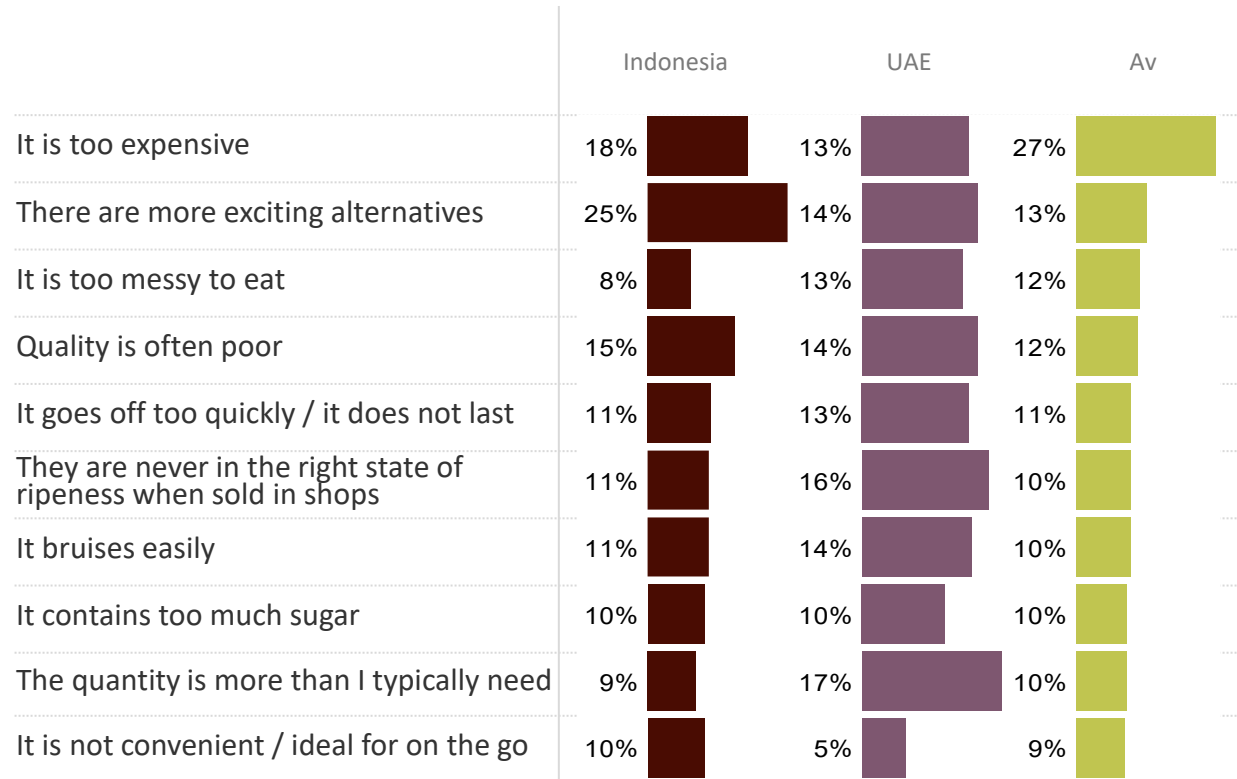




Melon

Key barriers in priority markets are more exciting alternatives in Indonesia and lack of necessary quantity in UAE

What are the reasons you may not choose?

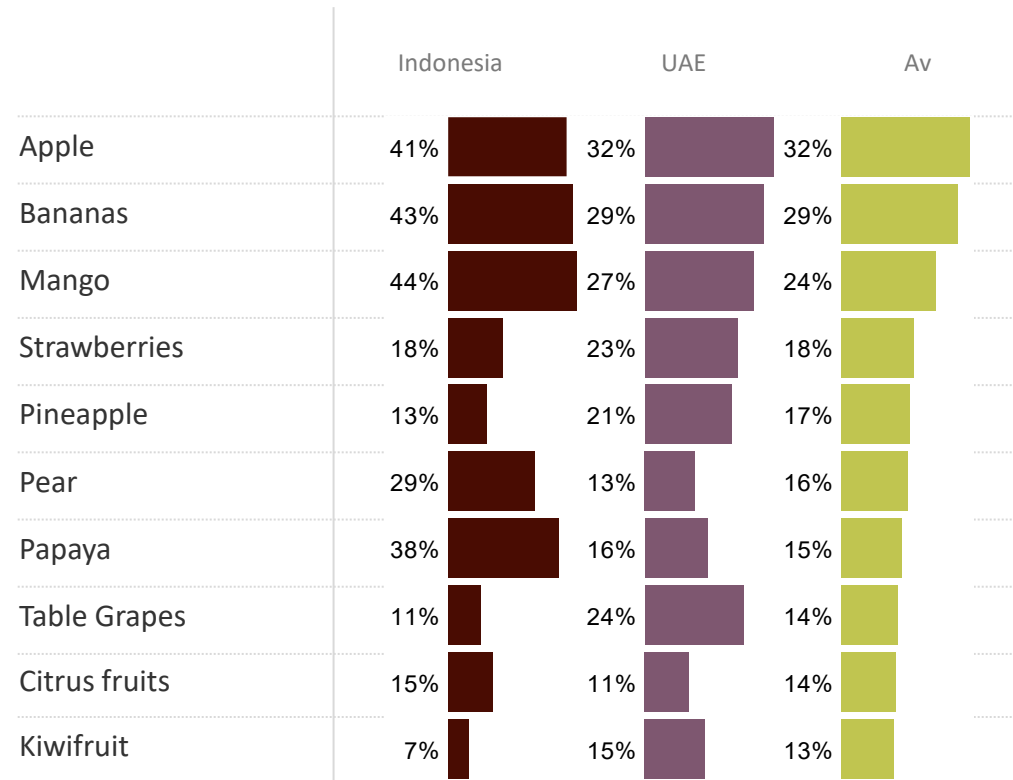




Melon

Apples, Bananas and Mangos are key substitutes in both priority markets as well as papaya in Indonesia

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Melons



Melon



1. Focus on Strategic Priority Markets

Focus on markets where category **penetration is high** and consumers are **willing to pay a premium** for quality Melons (ie. **Indonesia and UAE**). Leverage already **high appeal for Australian Melons in Indonesia and UEA**, to drive incremental growth in Australian Melons exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Melons that have a **refreshing taste**, and are **a quick and easy indulgence**. Ensure Melons are at or above par for being **sweet, fresh and light, that serve as a convenient lunch or snack fruit**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Melons that are fresher, sweeter, are free of pesticides, and are in the right state of ripeness.



4. Reduce Consumption Barriers

Address perceptions that Citrus Fruits are **less exciting than alternatives**, are **too expensive**, and are **never in the right state of ripeness in shops**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



3.9

Pear

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

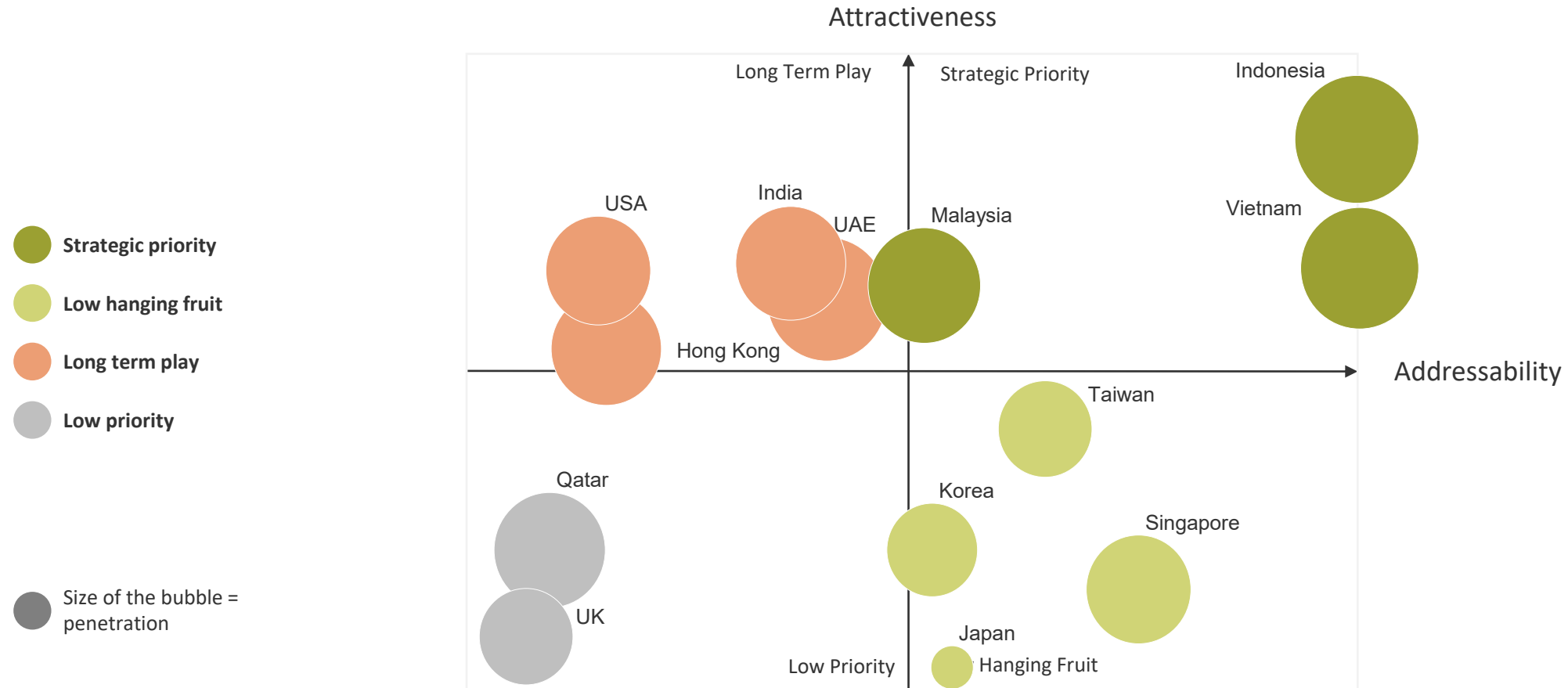
The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process






We have identified 3 strategic priority markets that represent the most attractive and appealing export opportunity for Australian pears, based on consumer preference and behaviour



Pear: Strategic priorities



	 Malaysia	 Vietnam	 Indonesia
<i>STRATEGIC IMPLICATIONS</i>	With high penetration and a strong willingness to pay more, Malaysia presents a strong opportunity for Pears	Vietnam represents a strong Pear export opportunity with very high penetration and Australian appeal coupled with a greater likelihood to command a premium	Indonesia has a low income per capita, but sizeable population and with high penetration, Australian appeal and claimed willingness to pay it presents a strong opportunity
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> • High penetration (35%) • Strong claimed willingness to pay 1.5x 	<ul style="list-style-type: none"> • Very high penetration (39%) • Strong claimed willingness to pay 1.5x 	<ul style="list-style-type: none"> • Highest penetration (43%) • Highest claimed willingness to pay 1.5x
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> • Moderate Australian appeal • Slightly less likely to command a premium over other commodities 	<ul style="list-style-type: none"> • High Australian appeal • Greater likelihood to command a premium over other commodities 	<ul style="list-style-type: none"> • High Australian appeal • Moderate likelihood to command a premium over other commodities

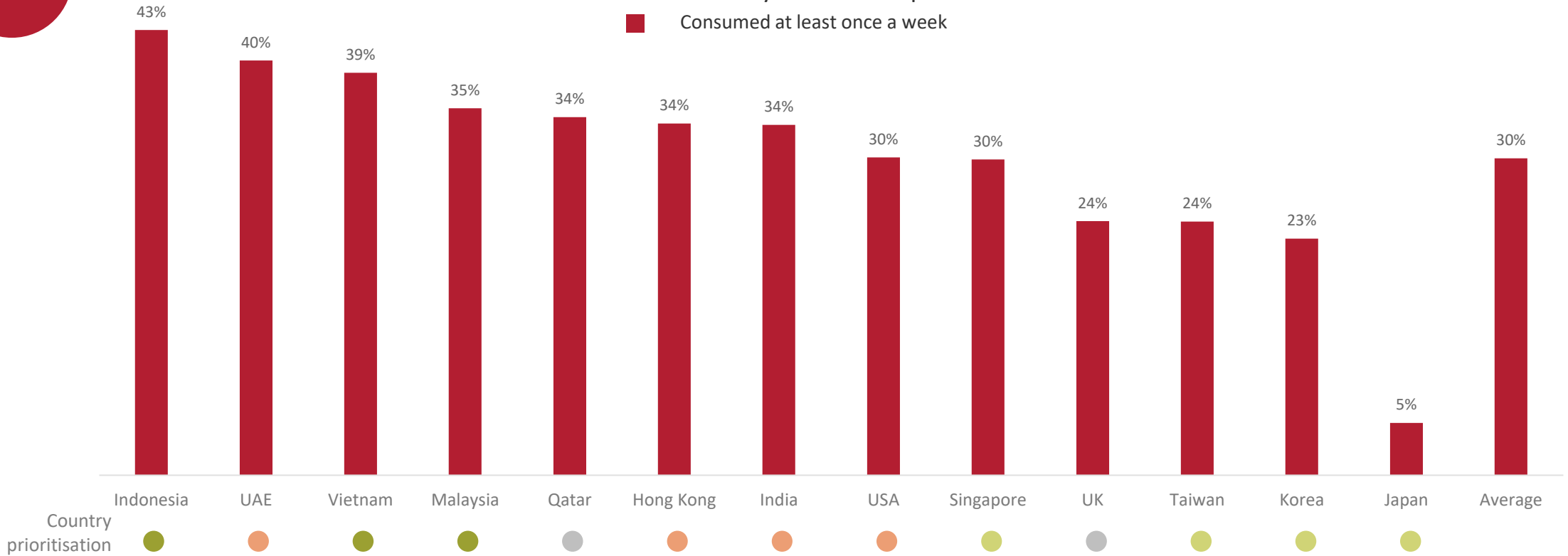


Pears are most frequently consumed in Indonesia, the UAE and Vietnam with over 40% of consumers in these markets consuming them weekly



How often do you consume pears? ¹

Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

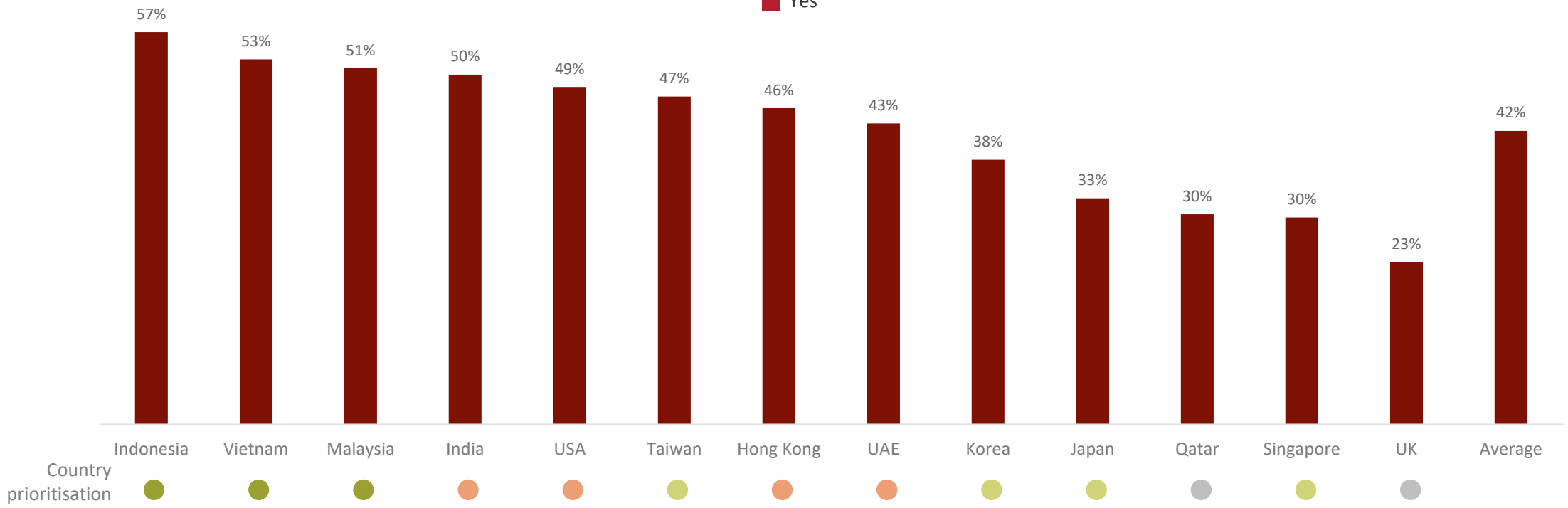


Across most markets pears have the some potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality pears? ^{1,2}

Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

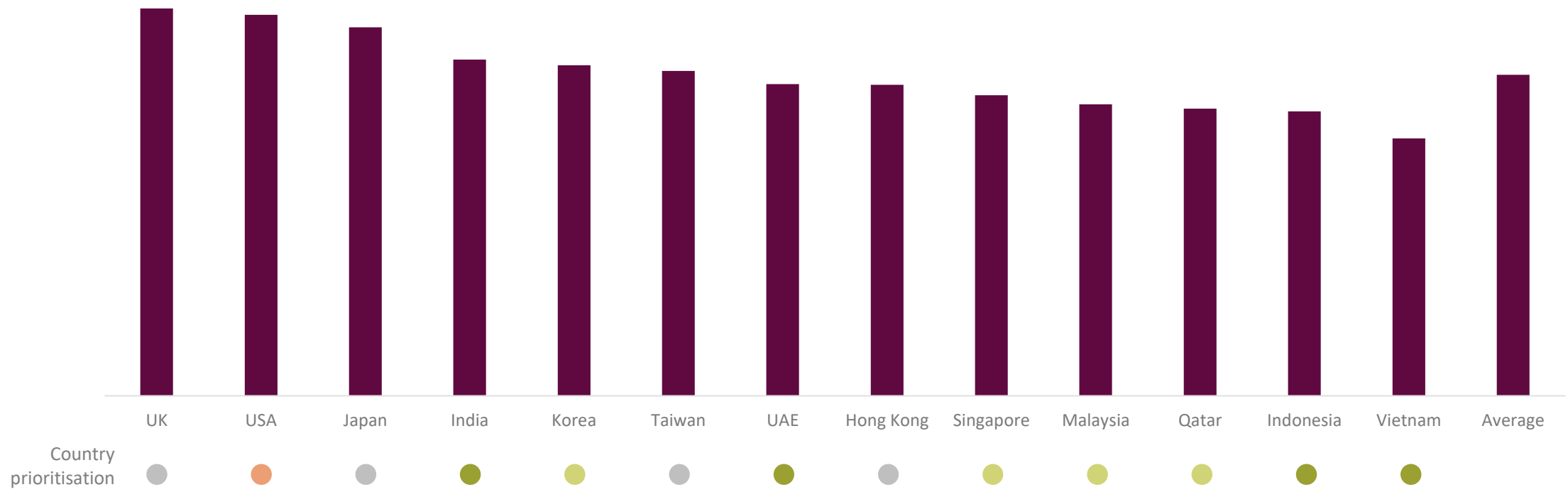
● Strategic priority ● Low hanging fruit ● Long term play ● Low priority



Although all markets are attractive, more affluent markets with larger populations rank more highly



Market Access Attractiveness - Rank

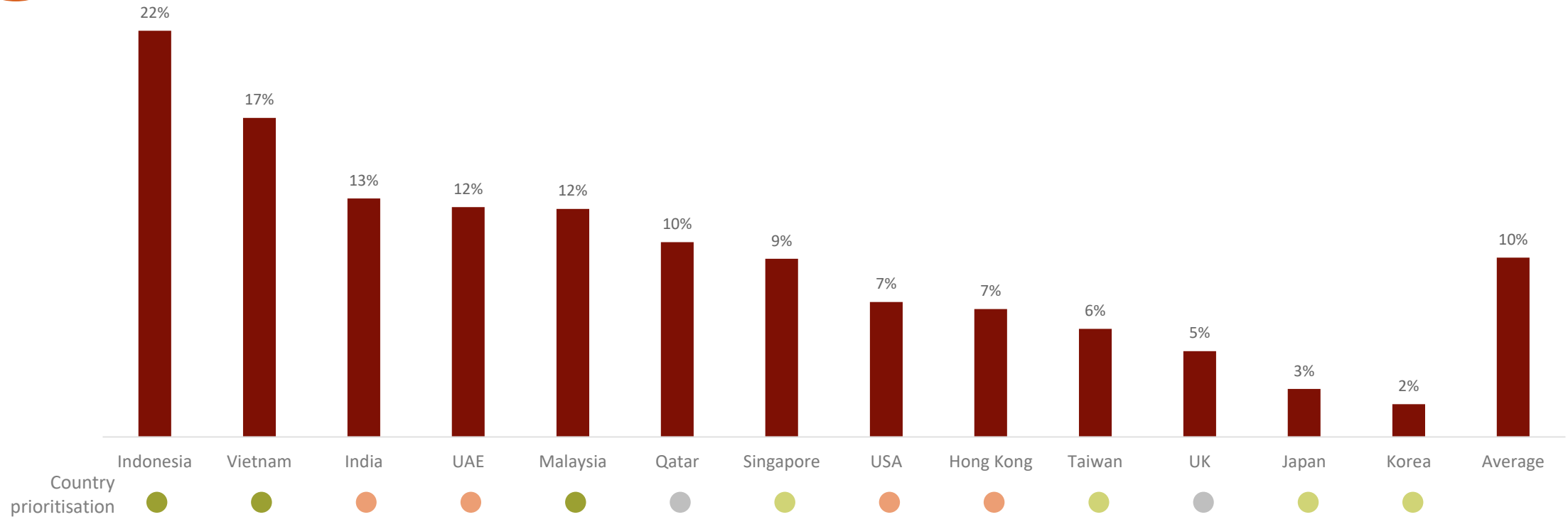




Pears have strong Australian appeal in Indonesia and Vietnam, however less so in markets like the UK, Japan and Korea



How likely would you be to buy pears imported from Australia?

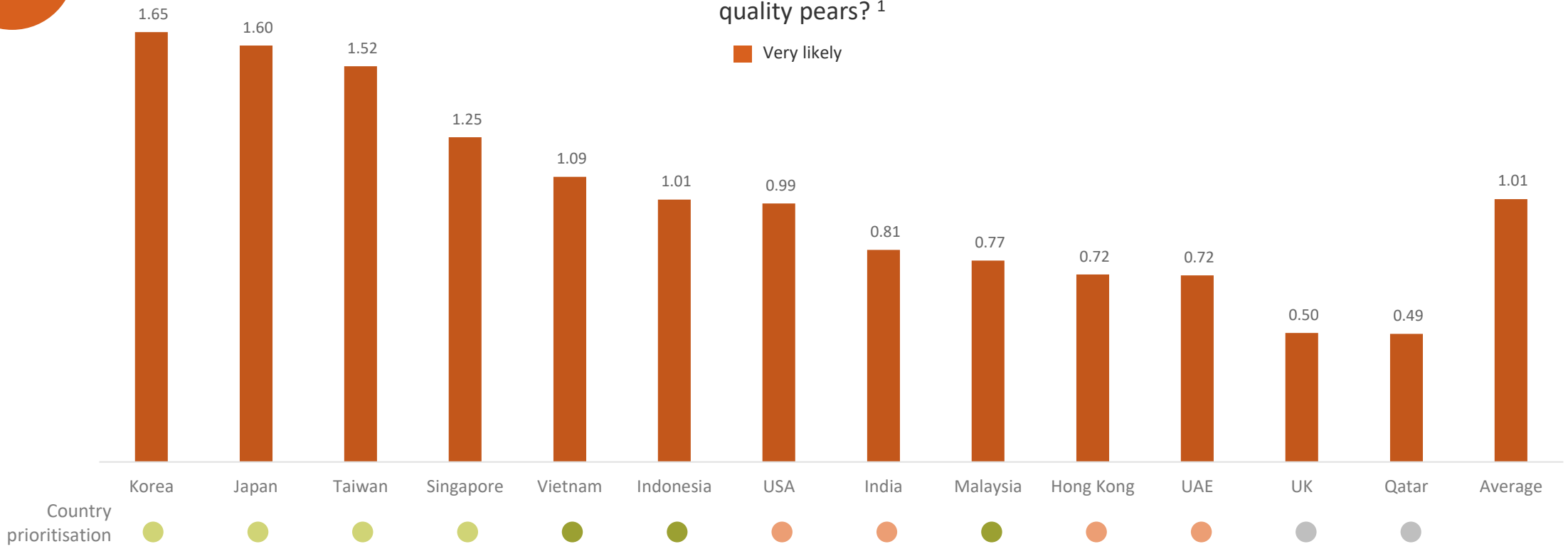




Relative desire for premium vs other commodities is strongest in Korean, Japanese and Taiwanese markets



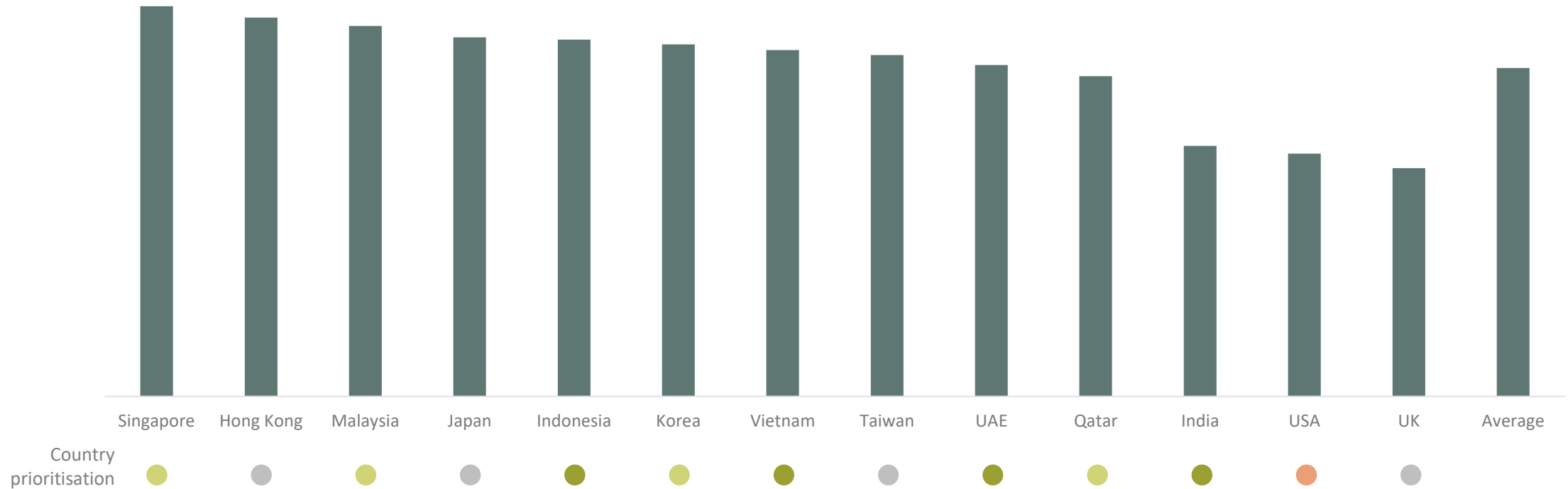
How willing would you be to pay more for a premium quality pears? ¹



Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.9

Pear

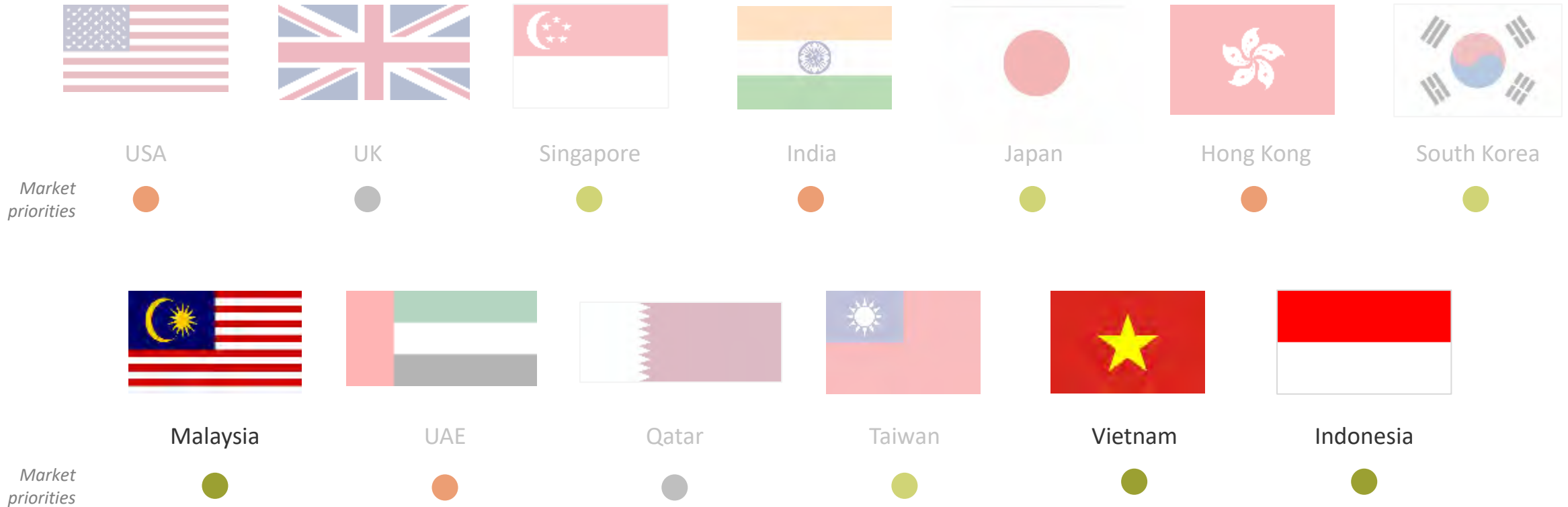
i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling










In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

The prioritisation revealed x3 markets ripe for Pear export.
 The next section will deep dive into pear consumption across markets






Pear consumption snapshot



		 Malaysia	 Vietnam	 Indonesia
	<i>HOW OFTEN</i> (P1W pen.)	35%	39%	43%
	<i>WHEN</i>	Snack between lunch and dinner	Lunch Dessert	Snack Lunch
	<i>HOW</i>	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack
	<i>WHY</i>	Tasty Quick & Easy	Tasty Connection	Tasty Healthy & Nutritious
	<i>WHERE</i>	At home	At home	At home
	<i>WHO WITH</i>	With Family	With Family	With Family

Pear: Strategic Imperatives

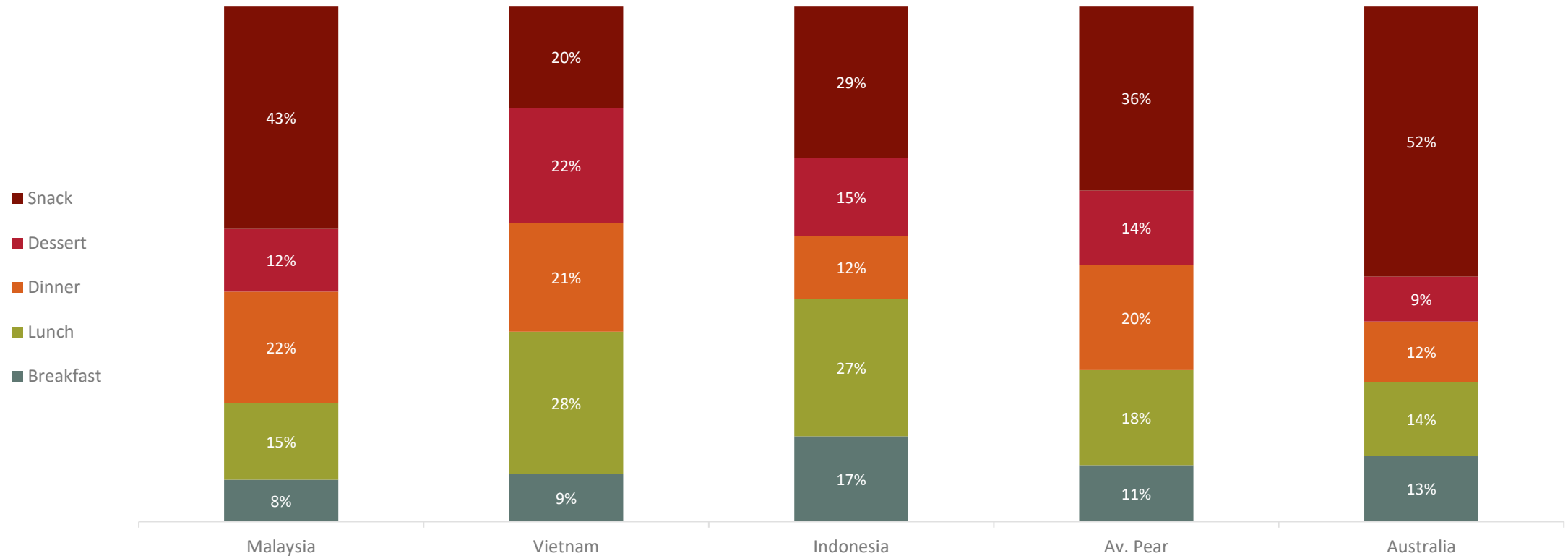


	 Malaysia	 Vietnam	 Indonesia
<i>CONSUMER PREFERENCES</i>	As a tasty, quick & easy snack between lunch and dinner, fresh on its own, at home with family	As a tasty lunch or dessert, fresh on its own, at home with family	As a tasty, healthy & nutritious snack or lunch, fresh on its own or as part of a snack, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Quick & Easy	Tasty Connection	Tasty Healthy & Nutritious
<i>FUNCTIONAL ATTRIBUTES</i>	Sweet Fresh & Light	Refreshing Taste Sweet	Fresh & Light
<i>PREMIUM OPPORTUNITY</i>	Fresher	Fresher More appetising	Fresher Sweeter
<i>BARRIERS TO OVERCOME</i>	Too expensive	Bruises Easily	More exciting alternatives Too expensive
<i>KEY SUBSTITUTES</i>	Apple Bananas	Apple Bananas	Apple Bananas



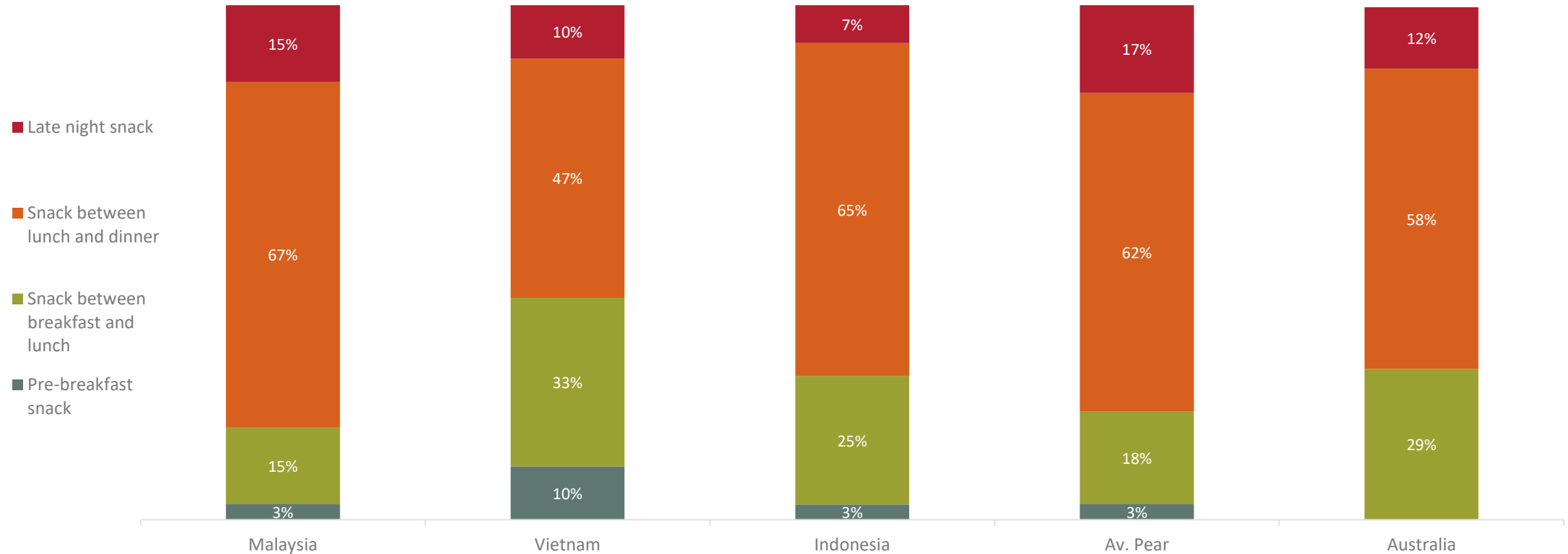
Pears are mainly consumed as a snack in Malaysia and Indonesia. In Vietnam and Indonesia they are also consumed at lunch

When did you consume?



When consumed as a snack, Pears are consumed between lunch and dinner or also between breakfast and lunch in Vietnam

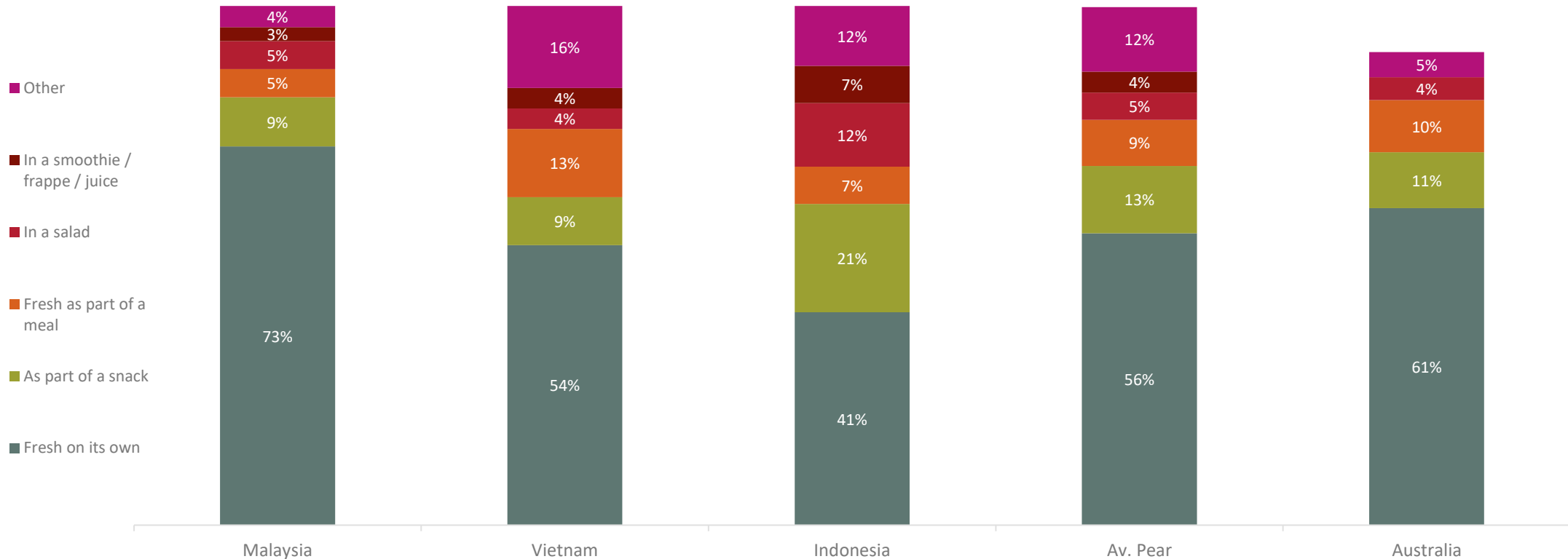
What kind of snack was it?



Pears are mainly consumed fresh on their own or as part of a snack in Indonesia



How did you consume?



'Other' = Cooked on its own, To make baby food / puree, As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, As an ingredient in baking, For decoration / show only and Don't know

Source: Kantar HIA International Demand Study 2023

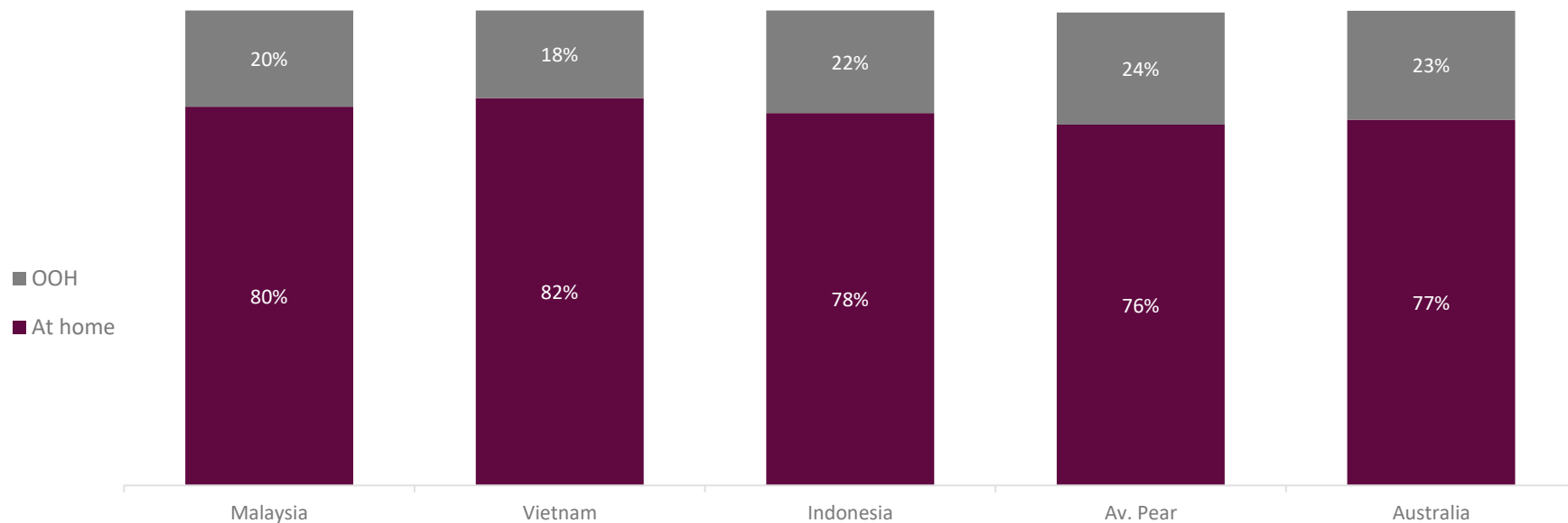
Most people consume Pears at home



Where were you?

76%

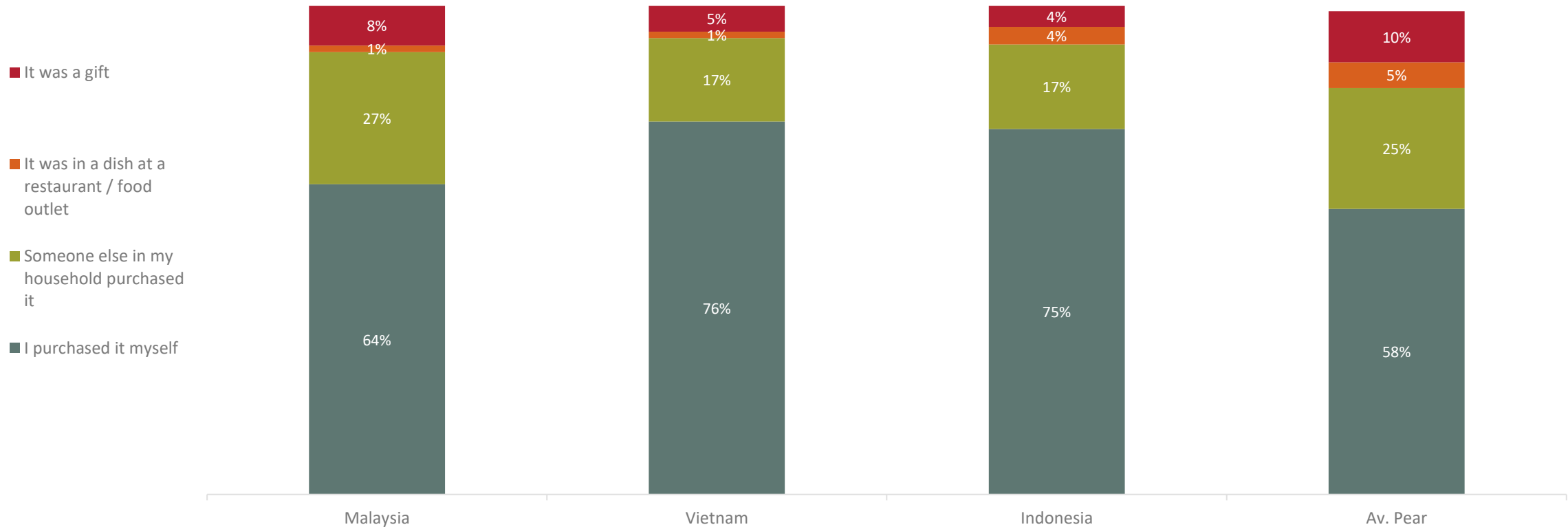
Of consumption of pears is in the home, this varies only slightly by market





Most people purchase Pears themselves, though in Malaysia someone else from the household may also purchase

Where did you get them from?



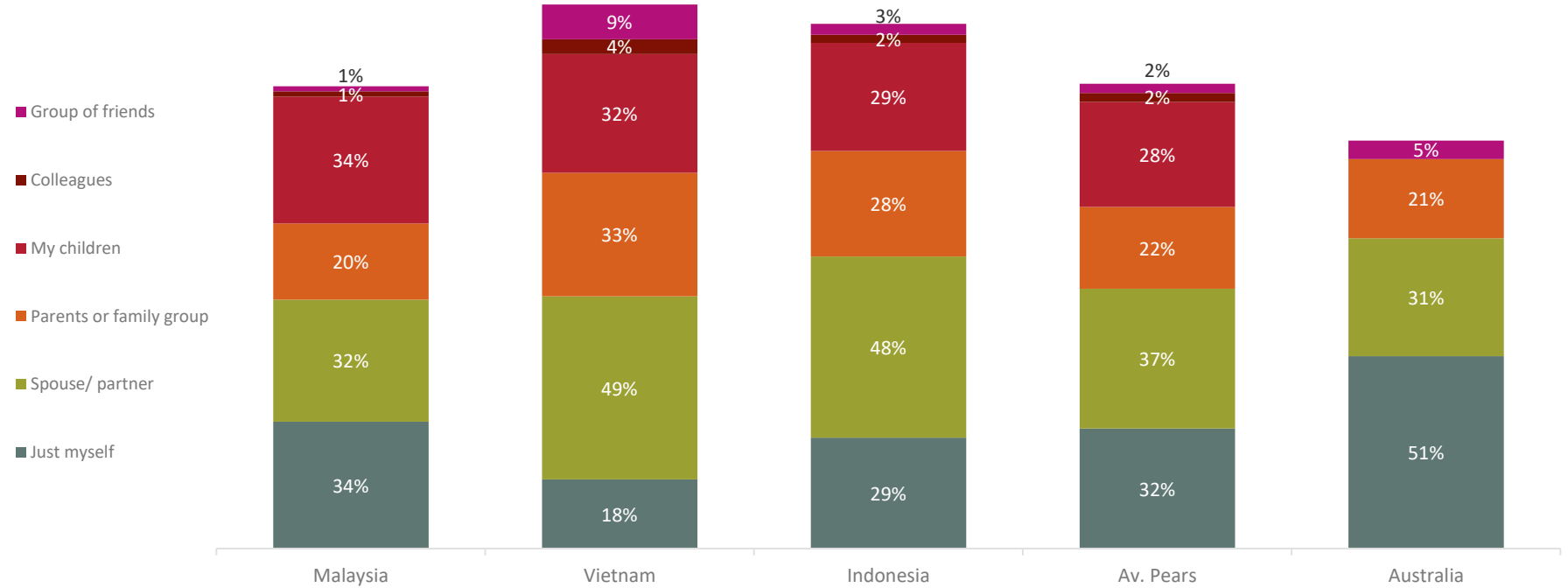


Pears are consumed with a spouse or partner or broader family group. There is a skew to eating alone in Malaysia

Who were you with?

32%

Of consumption of pears (on average) is alone.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Pears are for something tasty, quick & easy and healthy & nutritious

66%

of people in priority markets consume Pears for something Tasty

48%

of people in priority markets consume Pears for something Quick & Easy

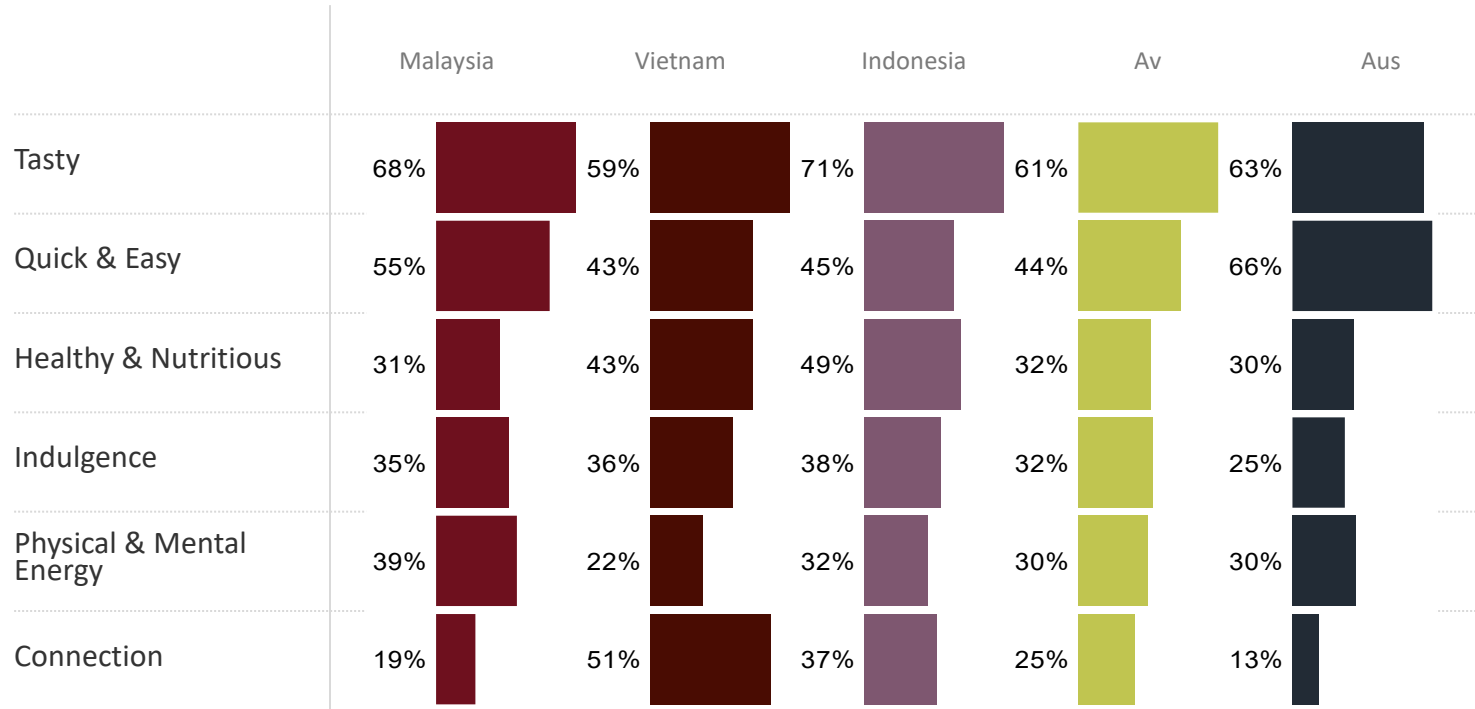
41%

of people in priority markets consume Pears for something Healthy & Nutritious



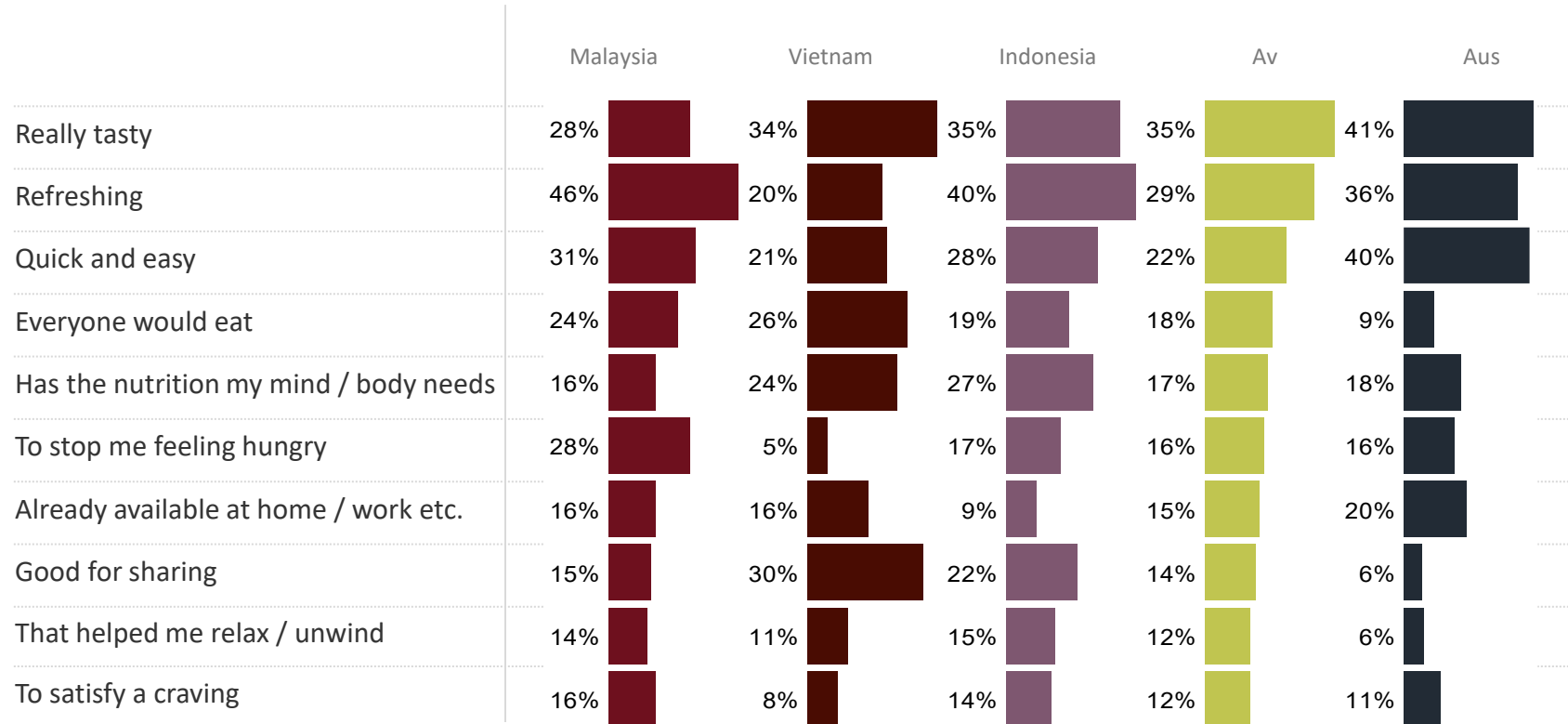
Taste is the most important consumption driver across all markets, followed by quick and easy in Malaysia, Connection in Vietnam and Health & Nutrition in Indonesia


Which were important when choosing to consume?



When we investigate in more detail, refreshing is important in Malaysia and Indonesia and tasty in Vietnam and Indonesia

Which were important when choosing to consume?





More functionally, consumers are looking for Pears that are sweet while still being light and refreshing

34%

of people in priority markets are looking for Pears that are Sweet

32%

of people in priority markets are looking for Pears that have Refreshing Taste

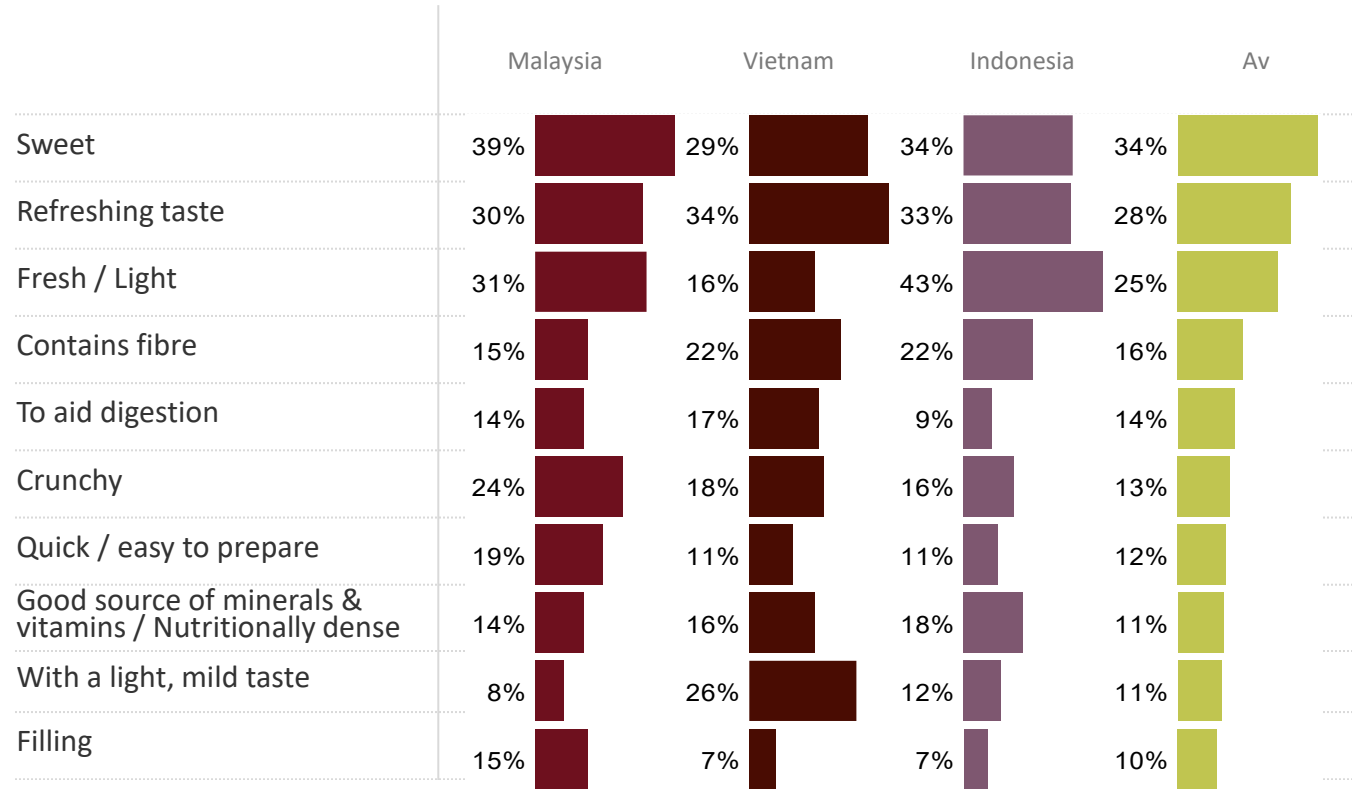
30%


of people in priority markets are looking for Pears that are Fresh / Light



Functionally, consumers are looking for sweet, refreshing taste and in Malaysia and Indonesia fresh and light. In Vietnam consumers also look for a light, mild taste

What were you looking for when you consumed?



A photograph of a woven basket filled with several bright green pears, resting on a dark, textured wooden surface. The pears are the central focus of the image, with some showing slight bruising or imperfections. The lighting is soft, highlighting the texture of the pears and the wood.

When it comes to the premium opportunity, consumers are looking for Pears that are fresher, sweeter, more appetizing, and are in the right state of ripeness

52%

of people in priority markets are looking for premium Pears that are

Fresher

35%

of people in priority markets are looking for premium Pears that are

Sweeter

30%

of people in priority markets are looking for premium Pears that are

More appetizing
(not bruised)

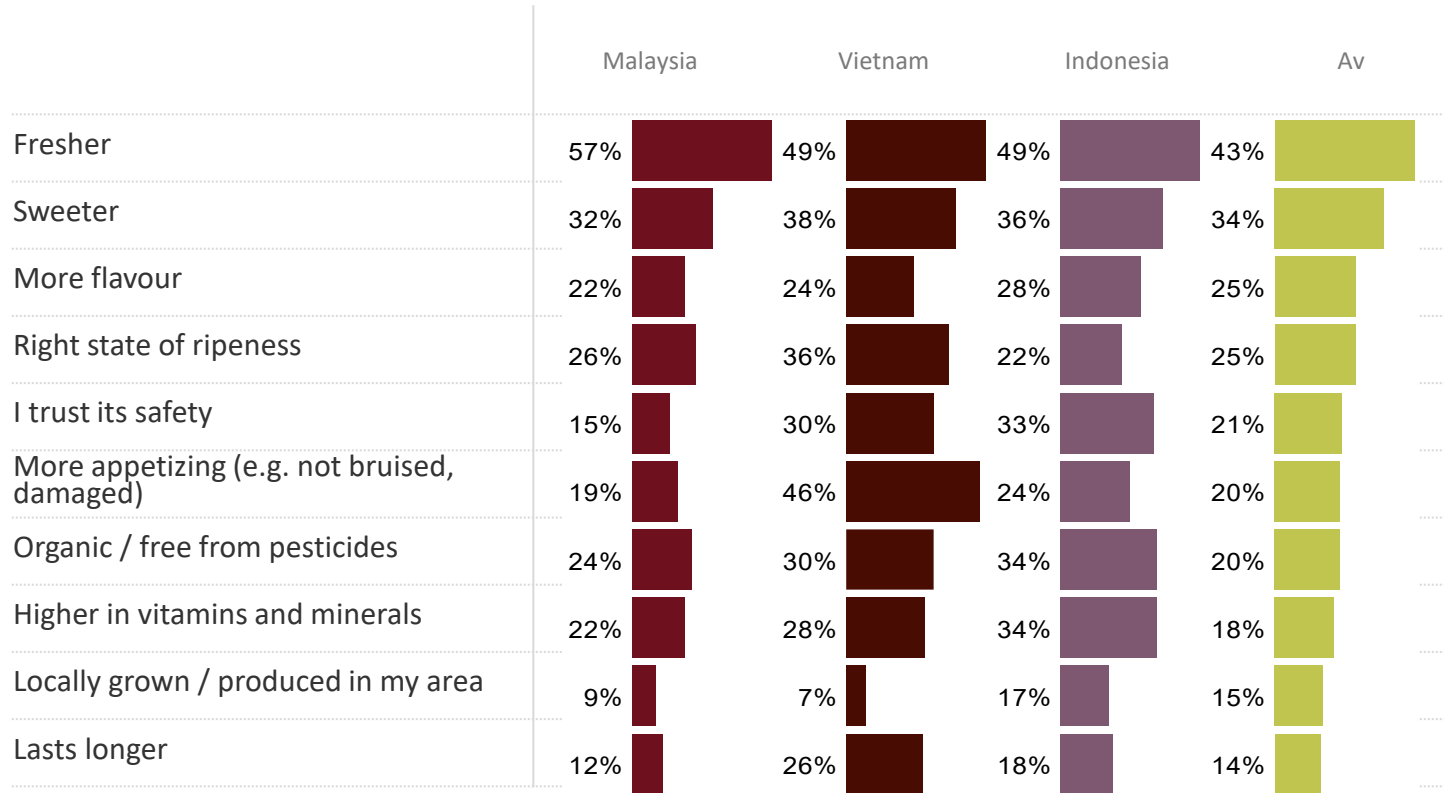
28%

of people in priority markets are looking for premium Pears that are

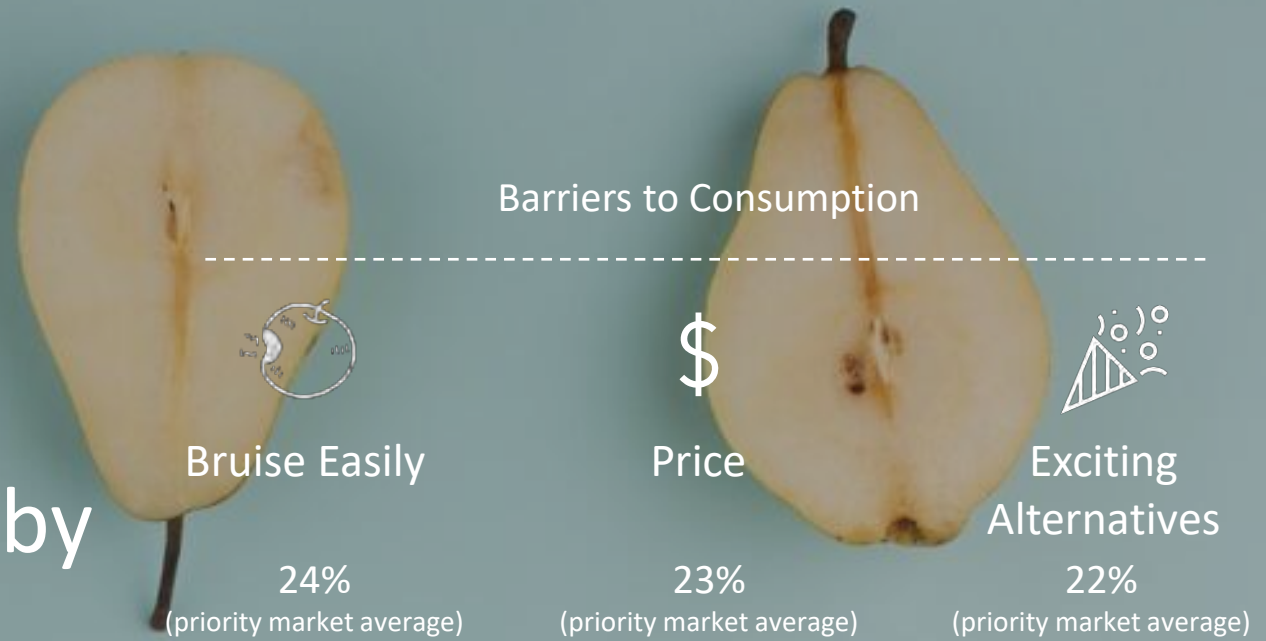
In the right state of
ripeness

Premium quality is characterised by freshness, sweetness and in Vietnam more appetising

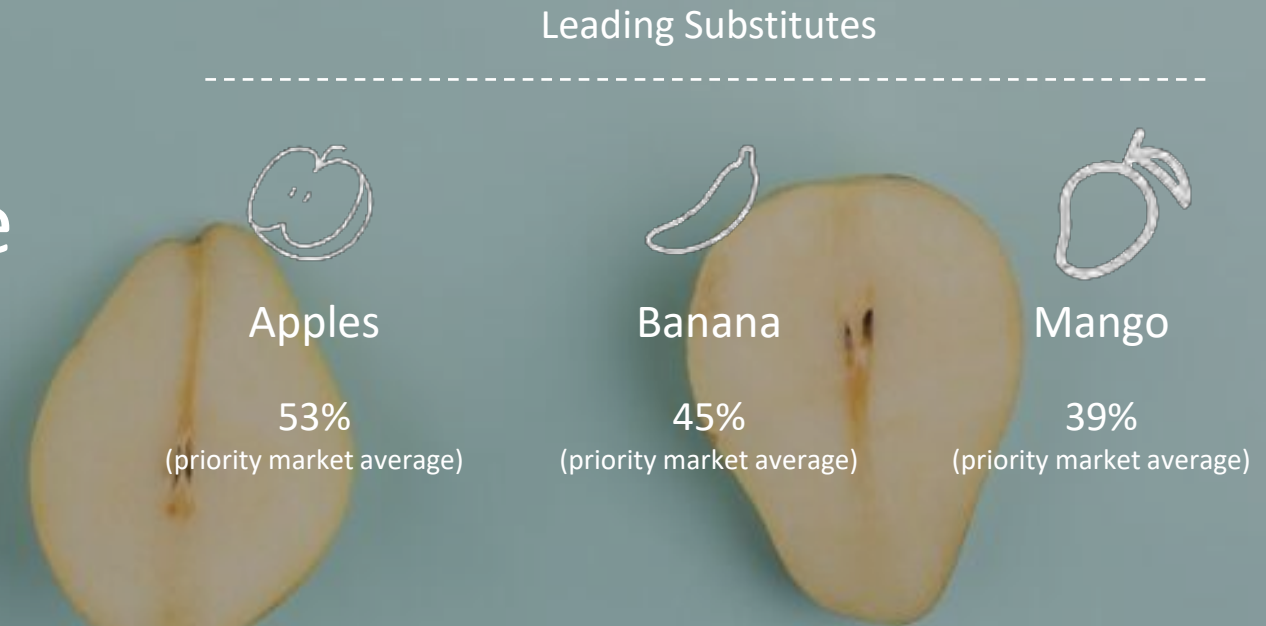
What does premium quality mean to you?



Bruising easily is the biggest barrier to overcome with pear consumption, followed by price and exciting alternatives.



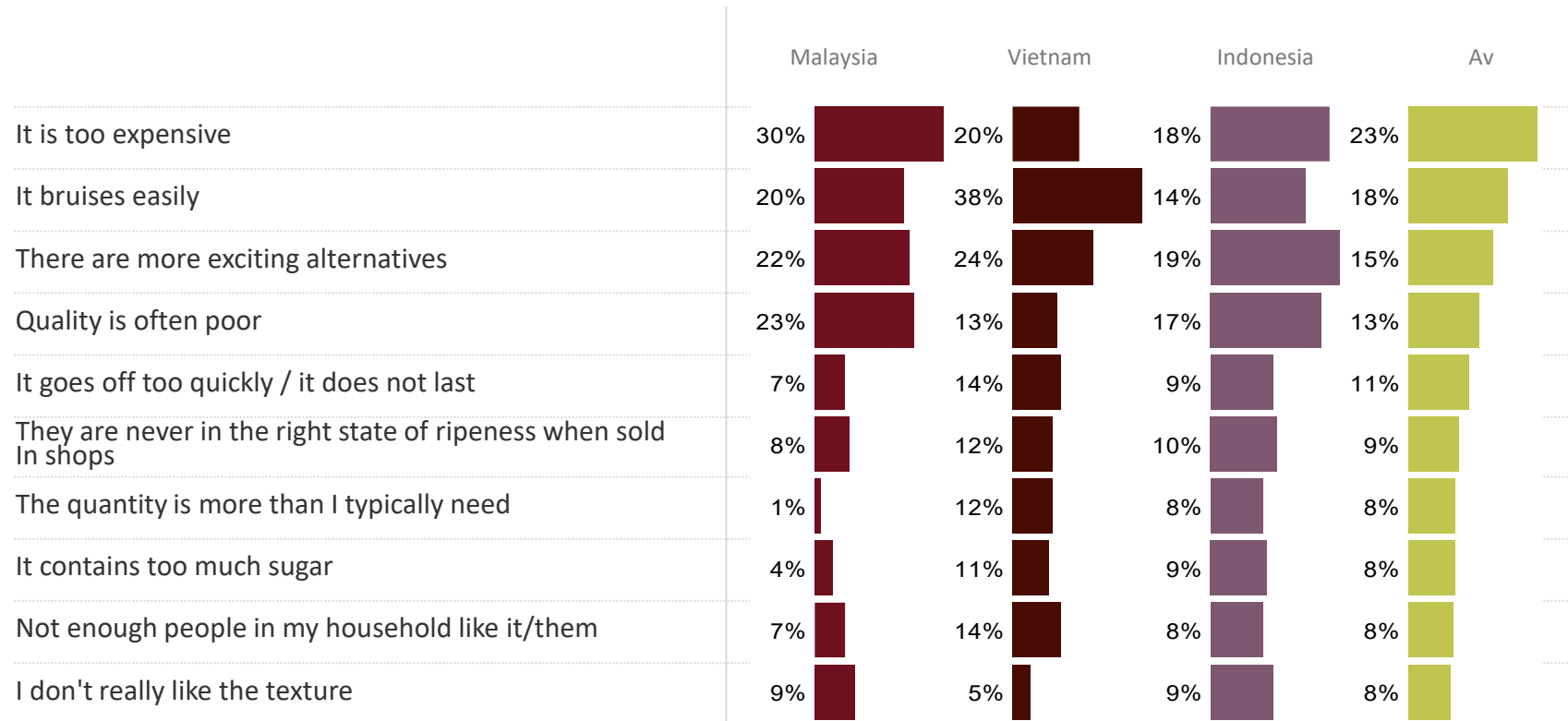
Apples and Bananas are considered worthy substitutes





Barriers in priority markets are price, more exciting alternatives and bruises easily in Vietnam

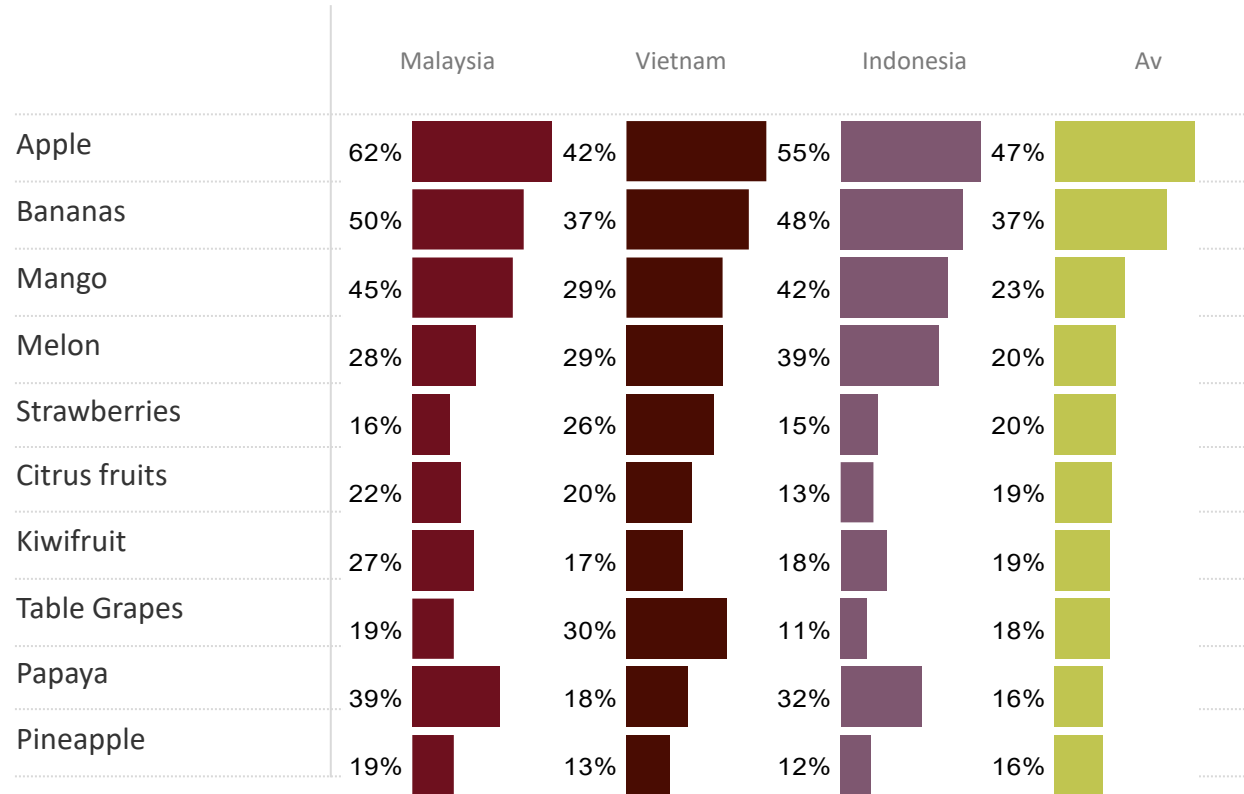
What are the reasons you may not choose?



Apples, bananas and mangos are key substitutes across priority markets



What else would you typically consider having instead?



Recommendation: How to drive export growth in Australian Pears



1. Focus on Strategic Priority Markets

Focus on markets where category **penetration is high** and consumers are **willing to pay a premium** for quality Pears (ie. **Indonesia, Malaysia and Vietnam**). Leverage already **high appeal for Australian Melons in Indonesia and Vietnam**, and **improve appeal in Malaysia** to drive incremental growth in Australian Pear exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Pears that have a **refreshing taste, are healthy & nutritious, and are a convenient indulgence**. Ensure Pears are at or above par for being **sweet, fresh and light, are a good source of vitamins and minerals, that serve as a healthy lunch or snack fruit**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Pears that are fresher, sweeter, are free of pesticides, and are in the right state of ripeness.



4. Reduce Consumption Barriers

Address perceptions that Pear are **too expensive, bruise easily, and are less exciting than alternatives**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



3.10

Raspberries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

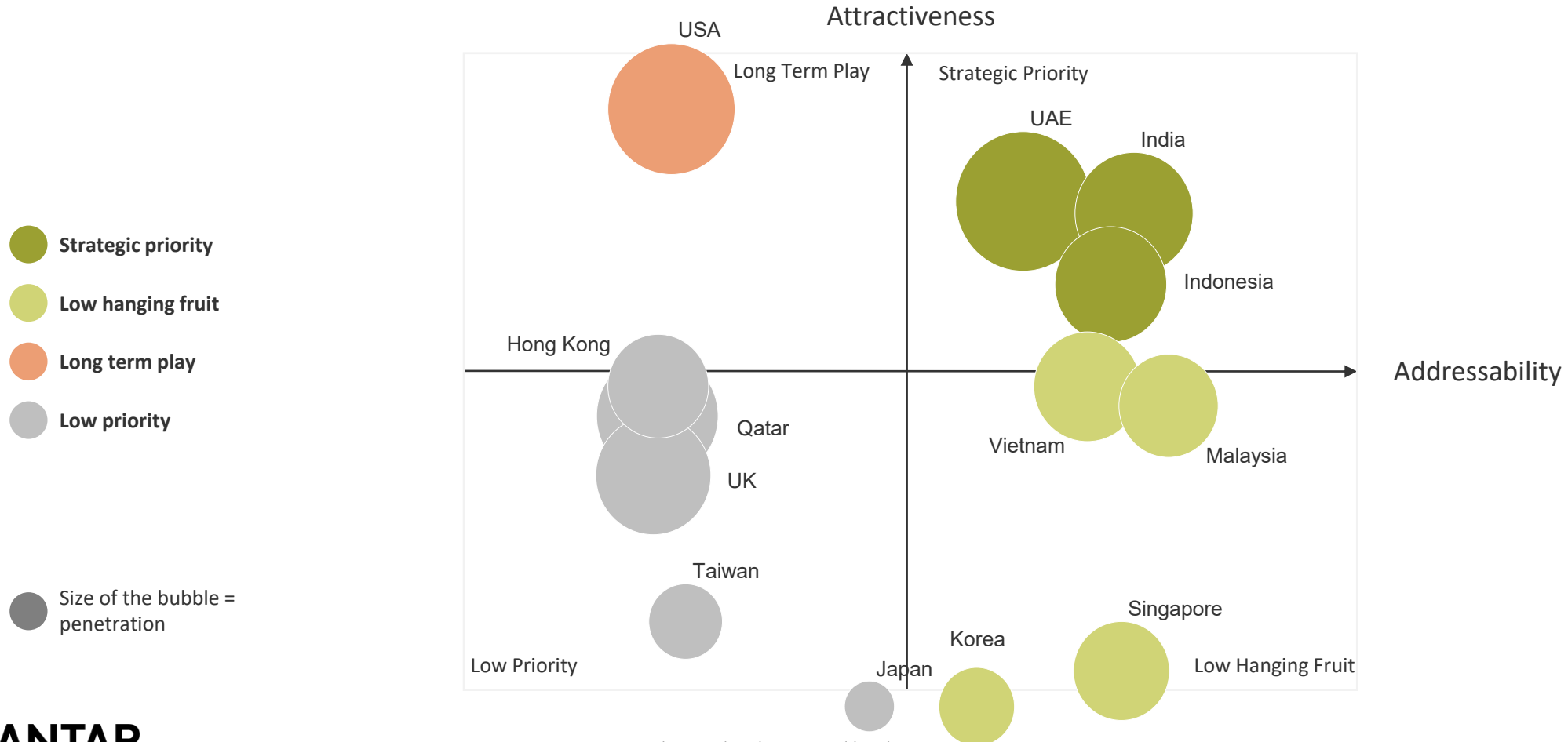
The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



We have identified 3 strategic priority markets that represent the most attractive and appealing export opportunity for Australian raspberries, based on consumer preference and behaviour






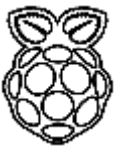
Source: Kantar HIA International Demand Study 2022, World Bank 2021

Raspberries: Strategic priorities



Raspberries

	 India	 Indonesia	 UAE
<i>STRATEGIC IMPLICATIONS</i>	Despite the low income per capita, India represents a strong export opportunity with greater likelihood for raspberries to command a premium over other commodities and a strong willingness to pay	Indonesia has strong Australian appeal and a high claimed likelihood to pay 1.5x coupled with a large and growing population	High penetration and per capita income make UAE a strong opportunity for Raspberries
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> • High category penetration (27%) • Strong claimed willingness to pay 1.5x 	<ul style="list-style-type: none"> • Moderately high category penetration (24%) • Highest claimed willingness to pay a premium 	<ul style="list-style-type: none"> • Highest category penetration • Moderate claimed willingness to pay 1.5x
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> • Strongest Australian appeal across the markets • Greater likelihood to command a premium over other commodities in the market 	<ul style="list-style-type: none"> • Strong Australian appeal • Slightly less likely to command a premium over other commodities 	<ul style="list-style-type: none"> • Moderate Australian appeal • Slightly less likely to command a premium over other commodities



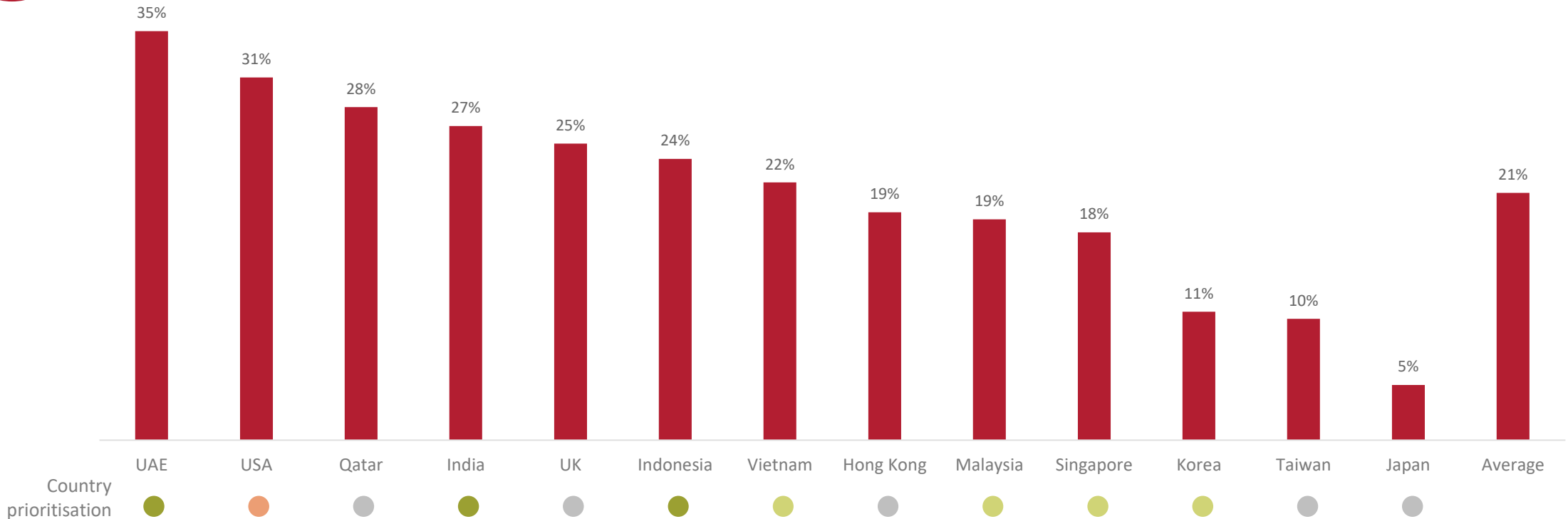
Raspberries

Raspberries are most frequently consumed in the UAE and USA with 1/3 of consumers in these markets consuming them weekly



How often do you consume raspberries? ¹

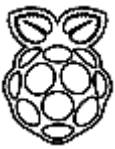
Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority



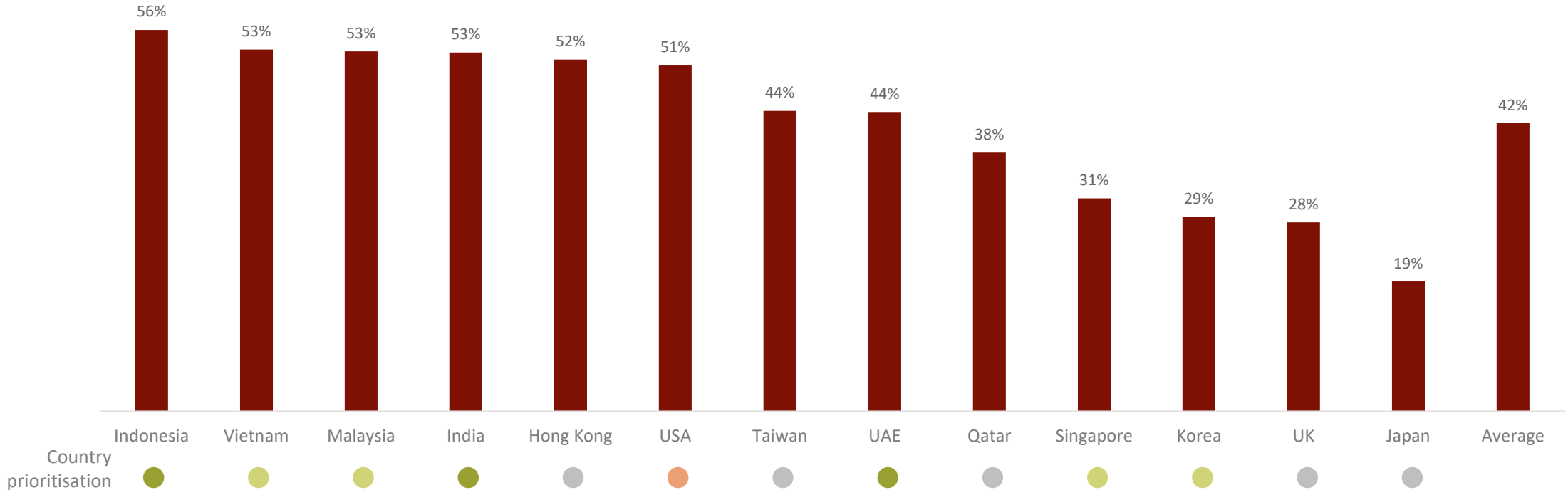
Raspberries

Across all markets raspberries have the potential to command a premium price



Would you be willing to pay 1.5x (or 50%) more for premium quality raspberries? ^{1,2}

■ Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

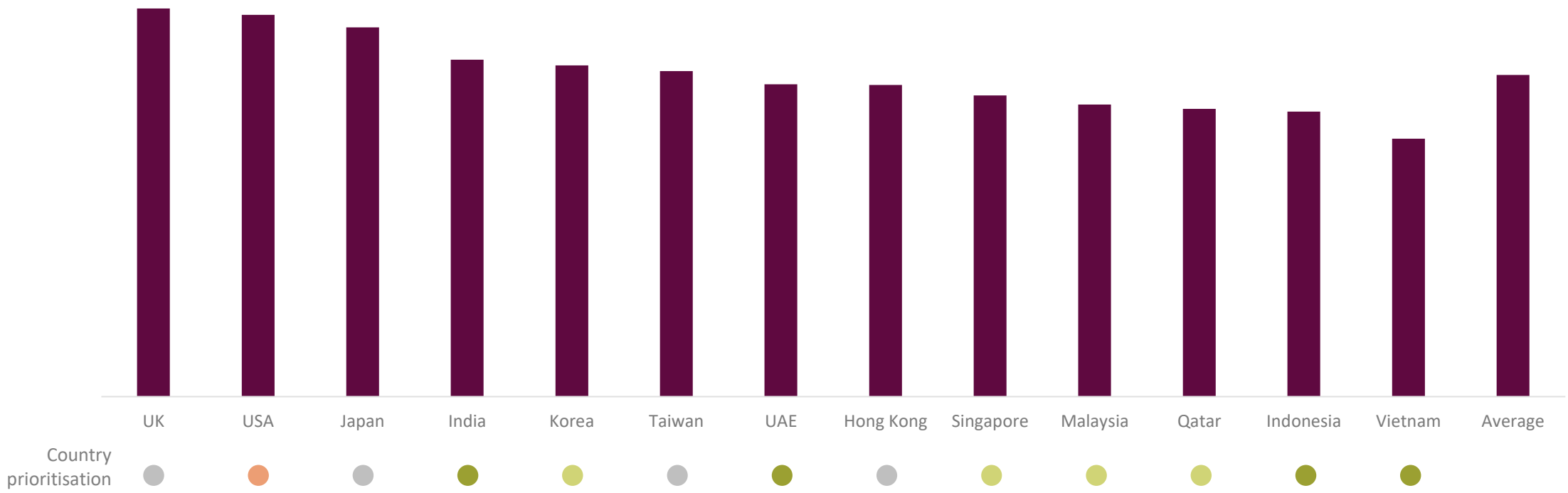
● Strategic priority ● Low hanging fruit ● Long term play ● Low priority



Although all markets are attractive, more affluent markets with larger populations rank more highly



Market Access Attractiveness - Rank



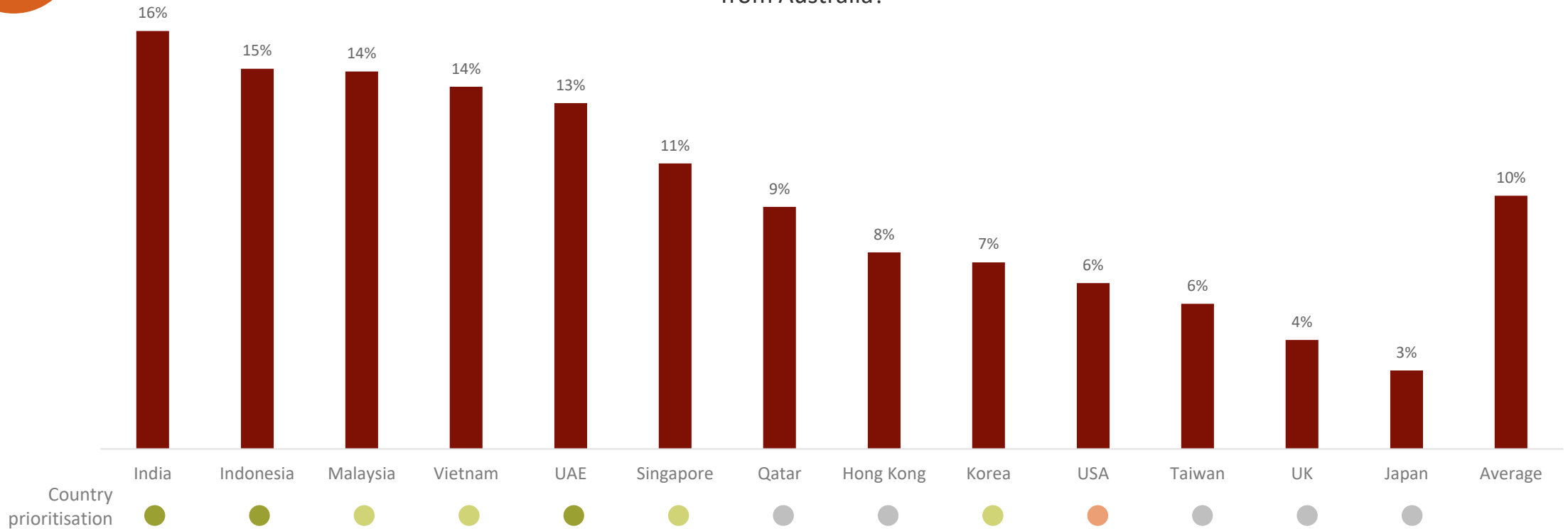
Raspberries have strong Australian appeal particularly in India, Indonesia and Hong Kong

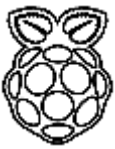


Raspberries



How likely would you be to buy raspberries imported from Australia?



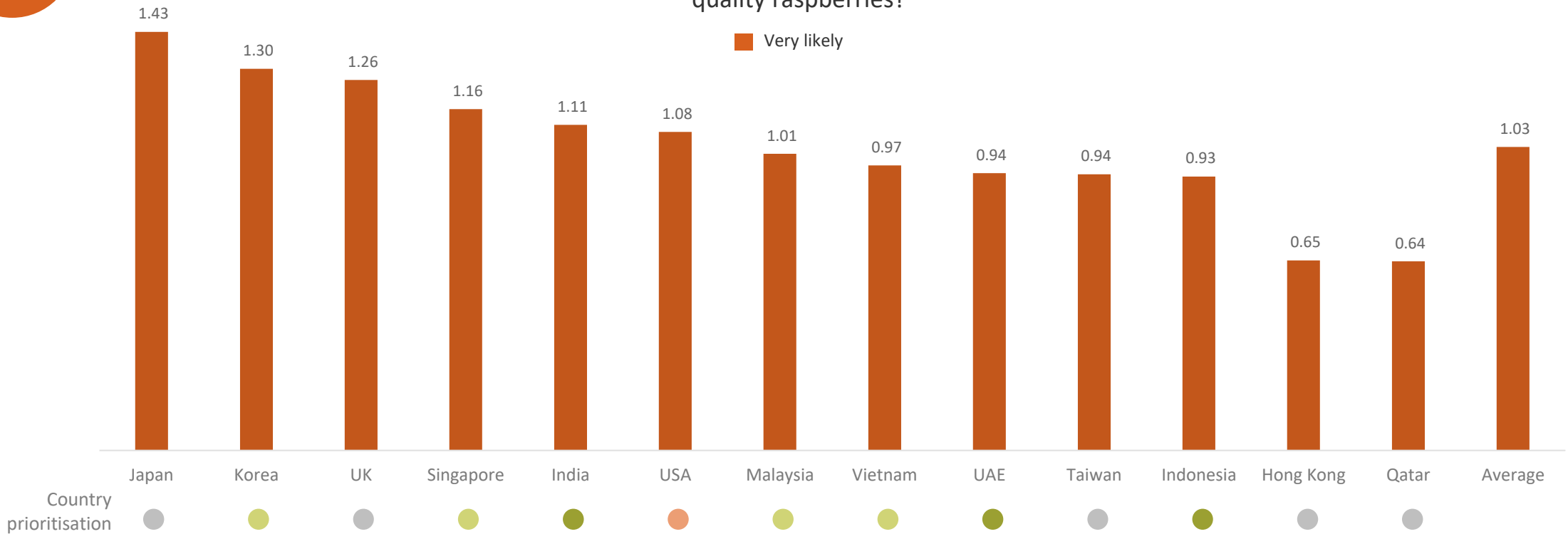


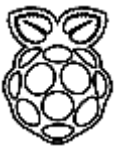
Relative desire for premium vs other commodities is strongest in Japanese, Korean and UK markets



How willing would you be to pay more for a premium quality raspberries?¹

Very likely

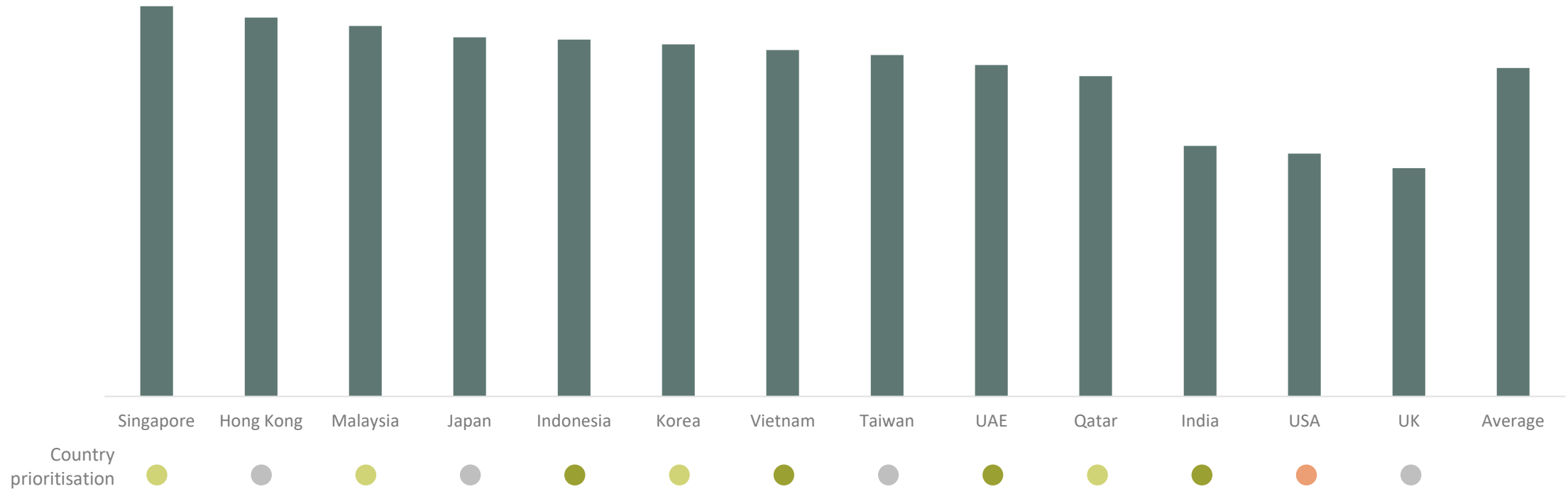




Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.10

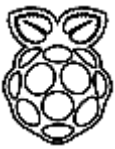
Raspberries

i. Market prioritisation

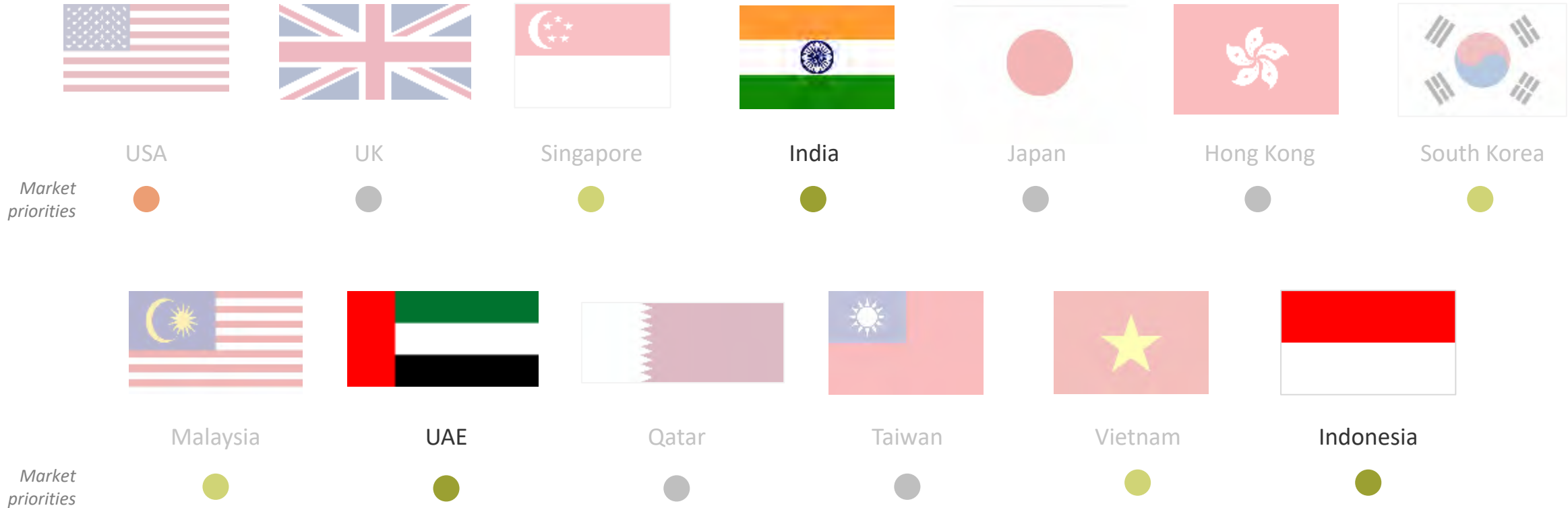
Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers












The prioritisation revealed x3 markets ripe for Raspberries export. The next section will deep dive into Raspberries consumption across markets



Raspberries consumption snapshot






Raspberries

		 India	 Indonesia	 UAE
	<i>HOW OFTEN</i> (P1W pen.)	27%	24%	35%
	<i>WHEN</i>	Breakfast Snack between lunch and dinner	Dessert Lunch	Snack Lunch Breakfast
	<i>HOW</i>	Fresh on its own In a salad	In a salad Fresh on its own	Fresh on its own As part of a snack
	<i>WHY</i>	Tasty Connection	Tasty Indulgence	Tasty Indulgence
	<i>WHERE</i>	At home	At home	At home
	<i>WHO WITH</i>	With Family	With Family	With Family



Raspberries: Strategic Imperatives

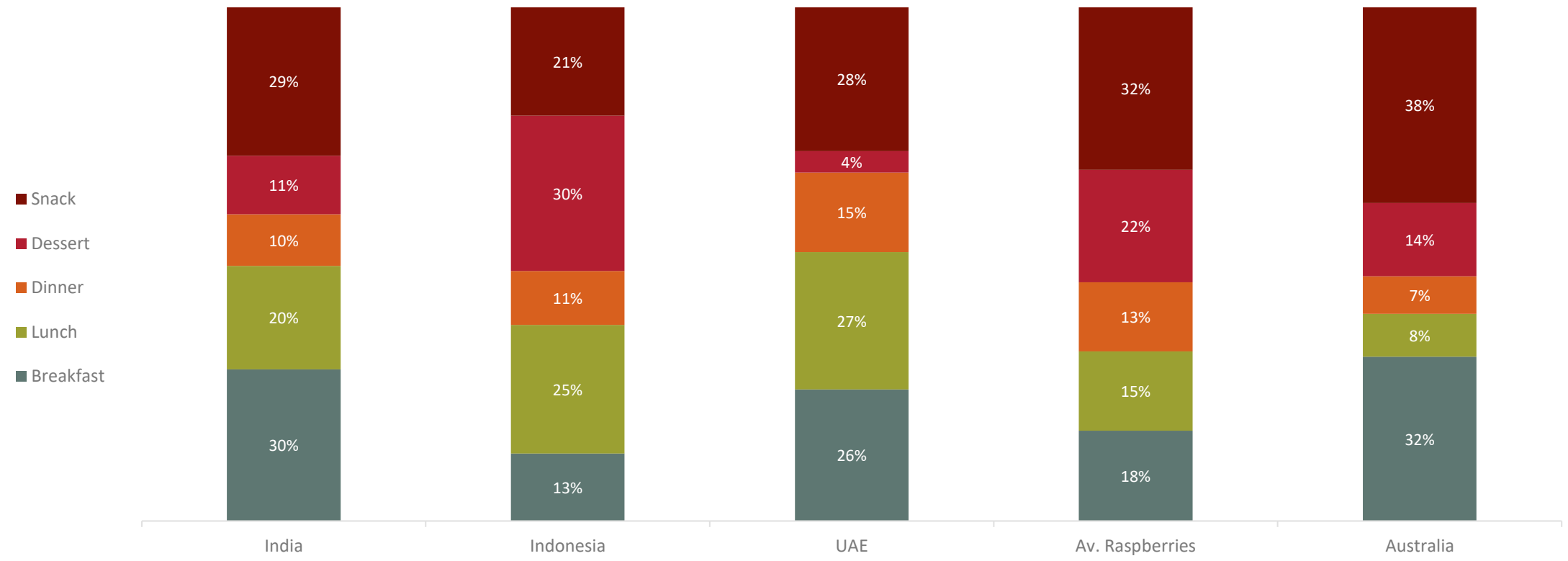
	 India	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty breakfast or snack between lunch and dinner, fresh on its own or in a salad, at home with family	As a tasty and indulgent dessert or lunch, in a salad or fresh on its own, at home with family	As a tasty and indulgent snack, lunch or breakfast, fresh on its own or as part of a snack, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Connection	Tasty Indulgence	Tasty Indulgence
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing Taste Sweet	Fresh & Light Sweet	Refreshing Taste Fresh & Light Rich in anti-oxidants
<i>PREMIUM OPPORTUNITY</i>	Fresher More flavour	Fresher High in vitamins & minerals	Fresher High in vitamins & minerals
<i>BARRIERS TO OVERCOME</i>	Too expensive More exciting alternatives	Too expensive More exciting alternatives	Too expensive
<i>KEY SUBSTITUTES</i>	Apple Bananas Mangoes	Apple Bananas	Apple Bananas



Raspberries

In India and UAE Raspberries are consumed at Breakfast or as a snack, in Indonesia at lunch or dessert

When did you consume?



Note: Australian data for "Berries" overall

Source: Kantar HIA International Demand Study 2023

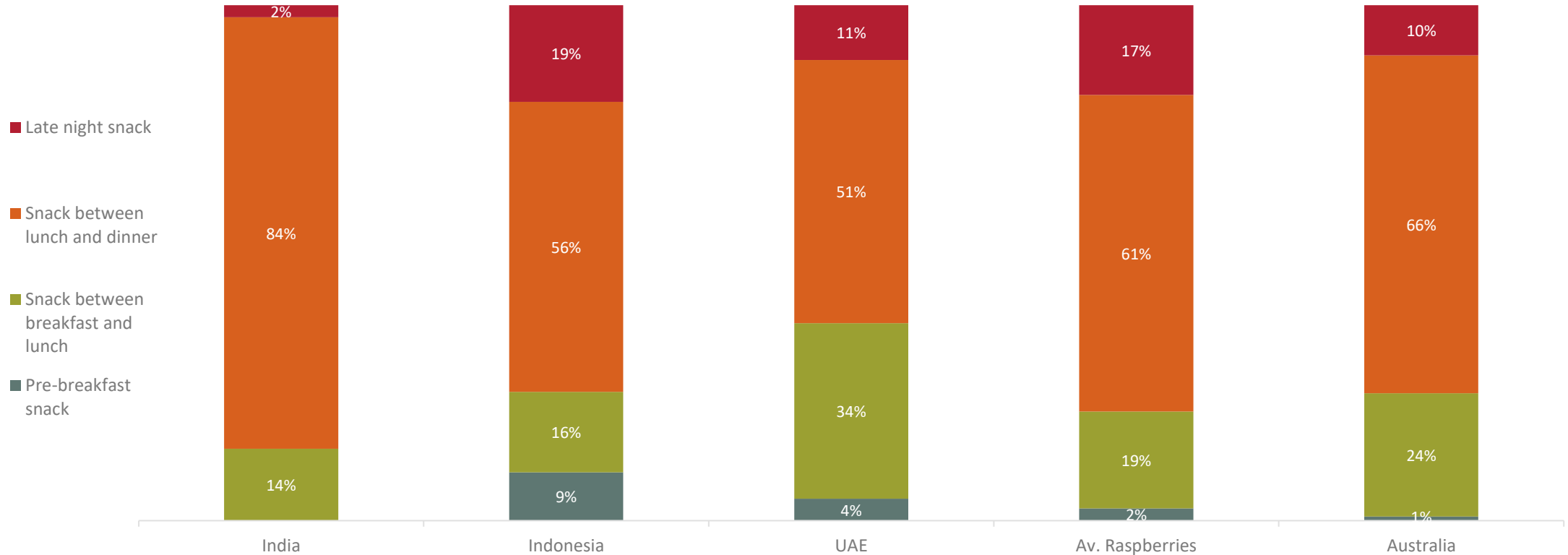
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	151	151	150	149	162	150	151	114	147	149	152	168	21*

*Caution: Low Base



When consumed as a snack, Raspberries tend to be consumed between lunch and dinner with a skew to between breakfast and lunch in UAE

What kind of snack was it?



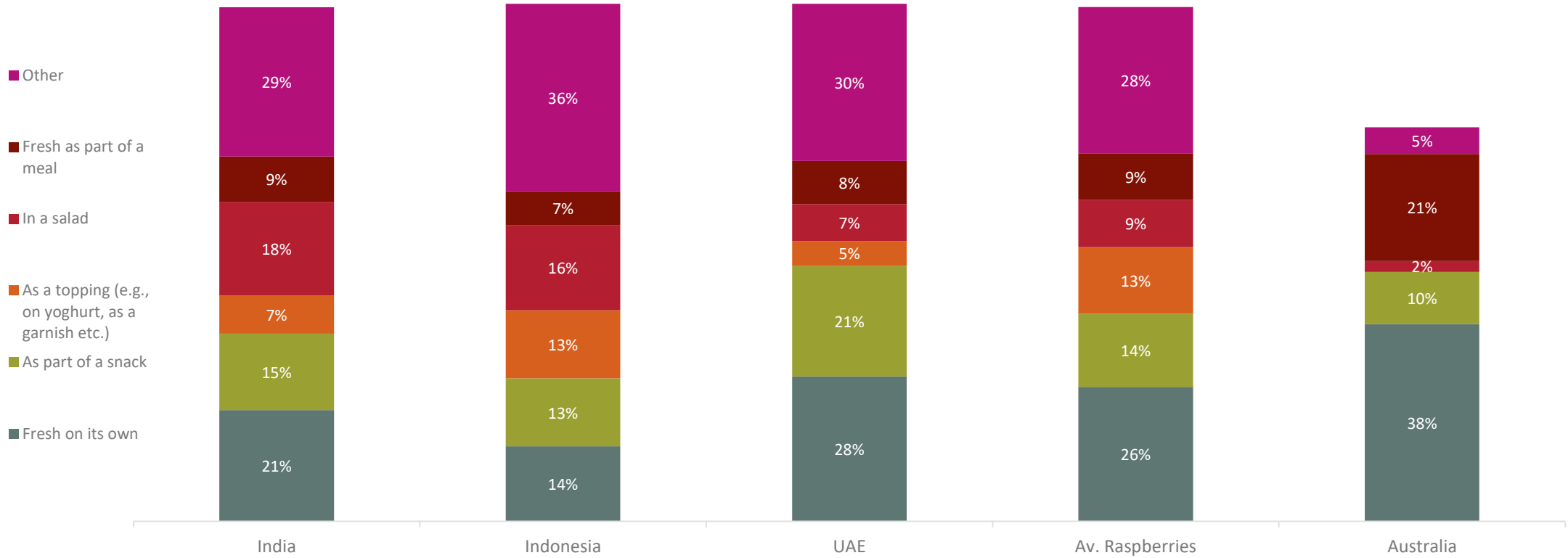
Note: Australian data for "Berries" overall
Source: Kantar HIA International Demand Study 2023



Raspberries

Raspberries are most often consumed fresh on their own across priority markets followed by in a salad in India and Indonesia and as part of a snack in UAE

How did you consume?



Note: Australian data for "Berries" overall

'Other' = In a smoothie / frappe / juice, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, For decoration / show only, As part of an alcoholic drink e.g. cocktail and To make baby food / puree

Source: Kantar HIA International Demand Study 2023

N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	151	151	150	149	162	150	151	114	147	149	152	168	21*

*Caution: Low Base



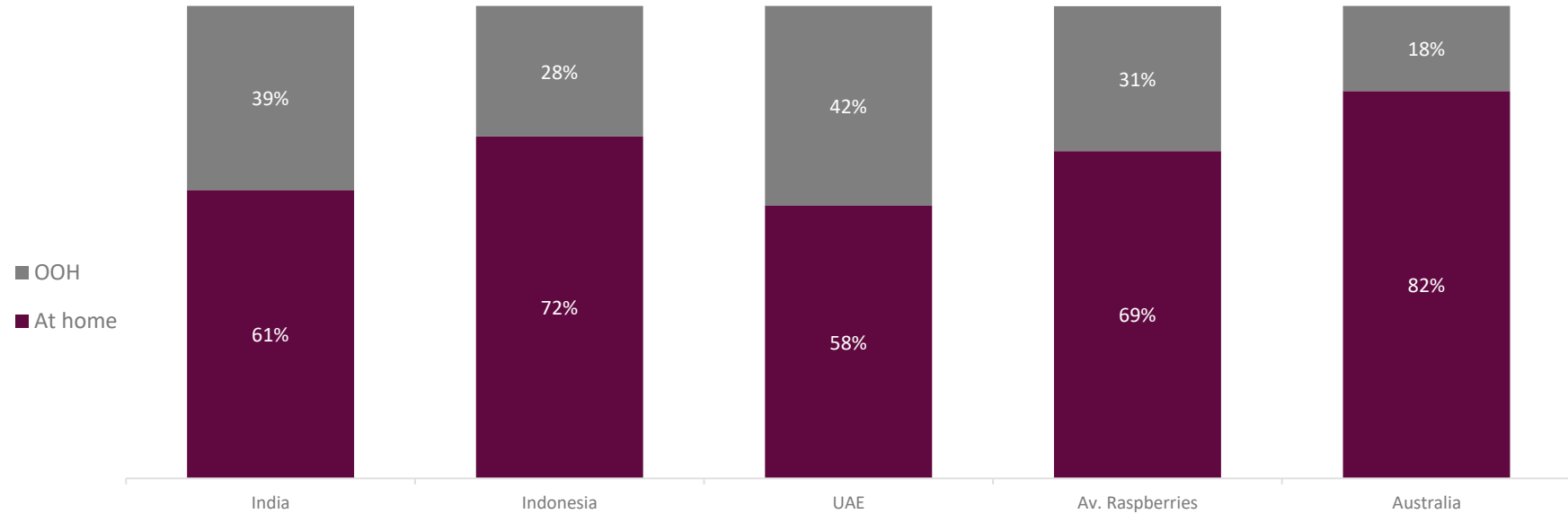
Raspberries

Most people consume Raspberries at home. India and UAE skew more out of home

Where were you?

69%

Of consumption of raspberries is in the home, this varies only slightly by market

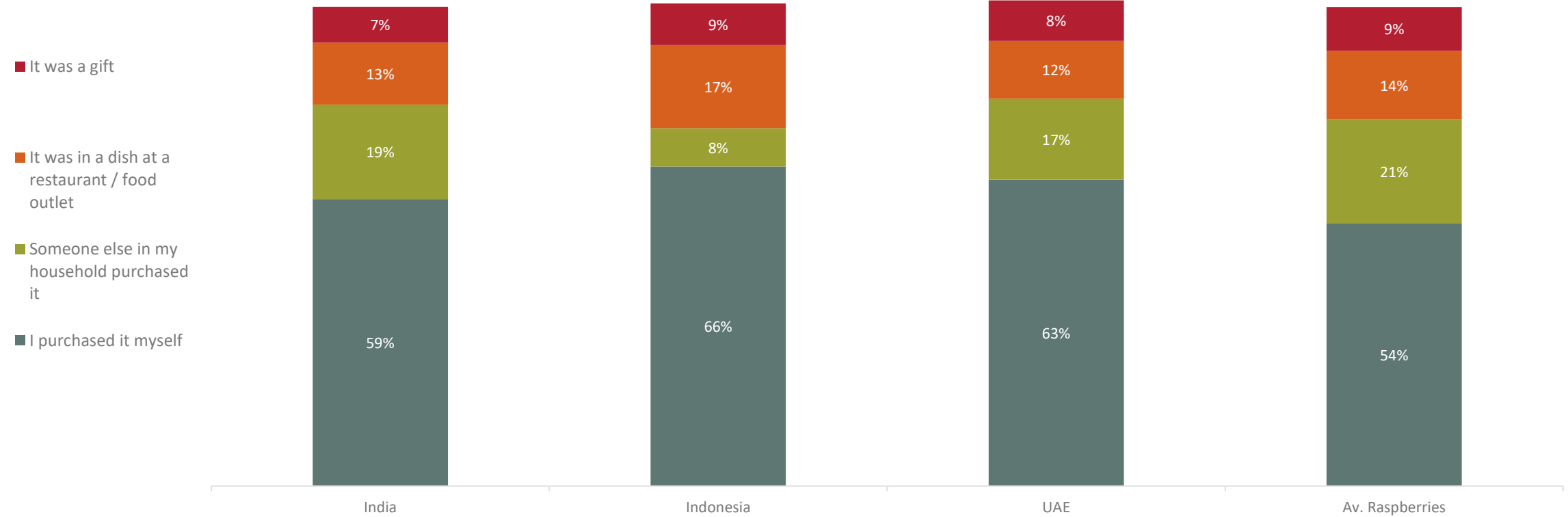




Raspberries

Most people purchase Raspberries themselves

Where did you get them from?





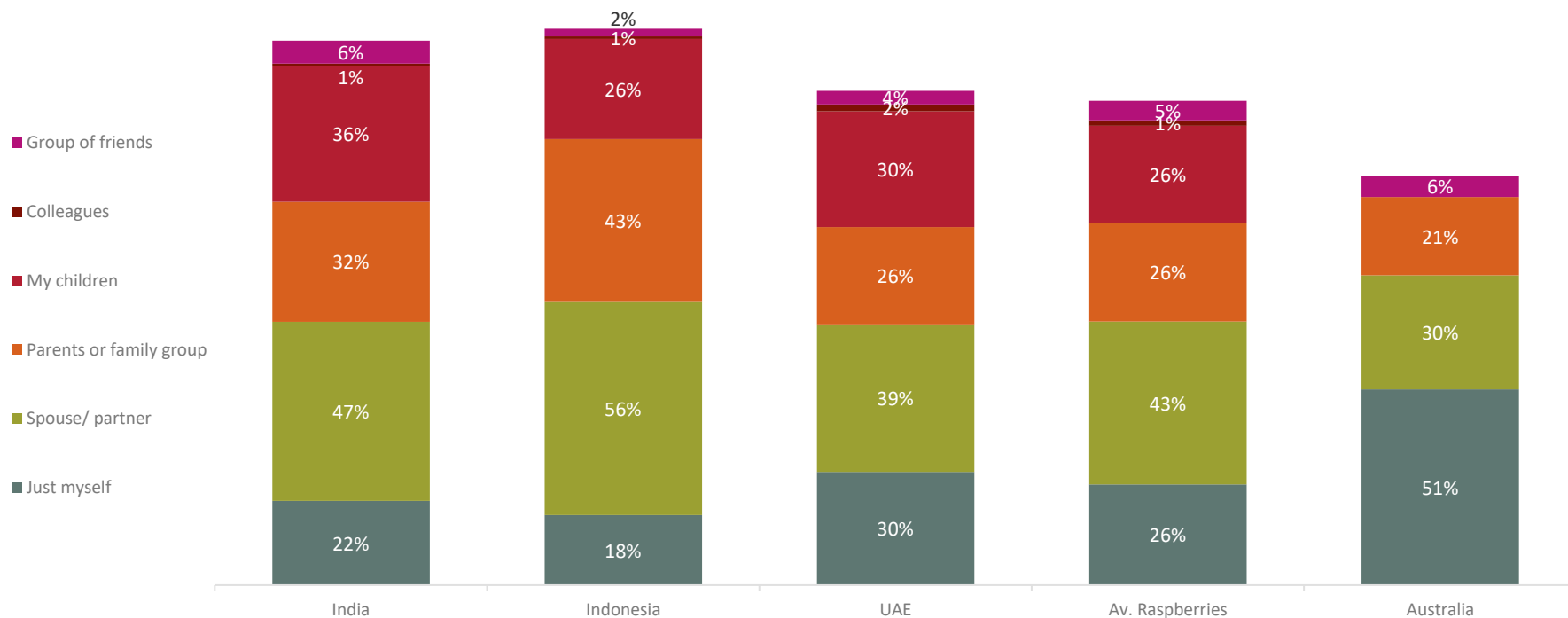
Raspberries

Raspberries are typically consumed with a spouse or partner or with a broader family group

Who were you with?

43%

Of consumption of raspberries (on average) is with a partner/spouse.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Raspberries are for something tasty, indulgent and quick & easy

58%

of people in priority markets consume Raspberries for something

Tasty

45%

of people in priority markets consume Raspberries for an

Indulgence

43%

of people in priority markets consume Raspberries for something

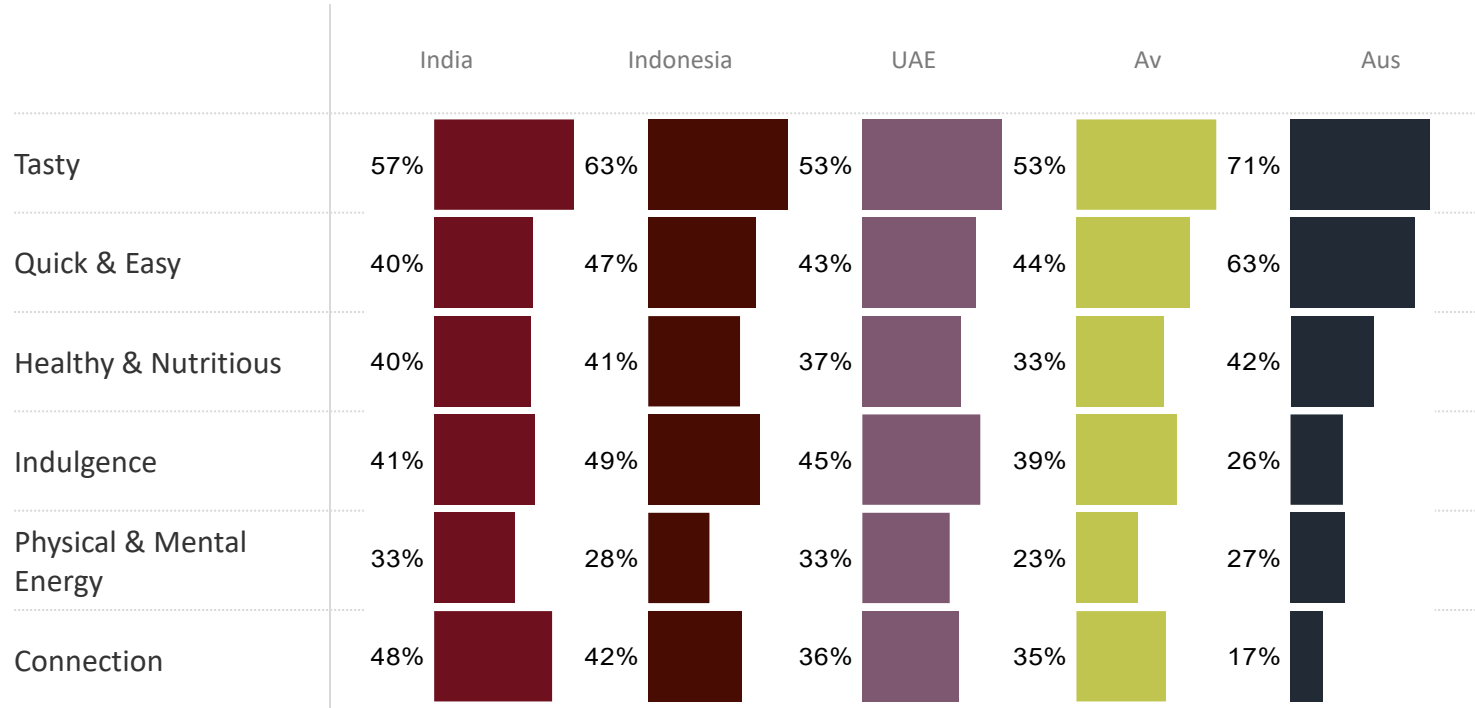
Quick & Easy



Raspberries

Taste is the most important consumption driver across all markets, followed by quick and easy

Which were important when choosing to consume?

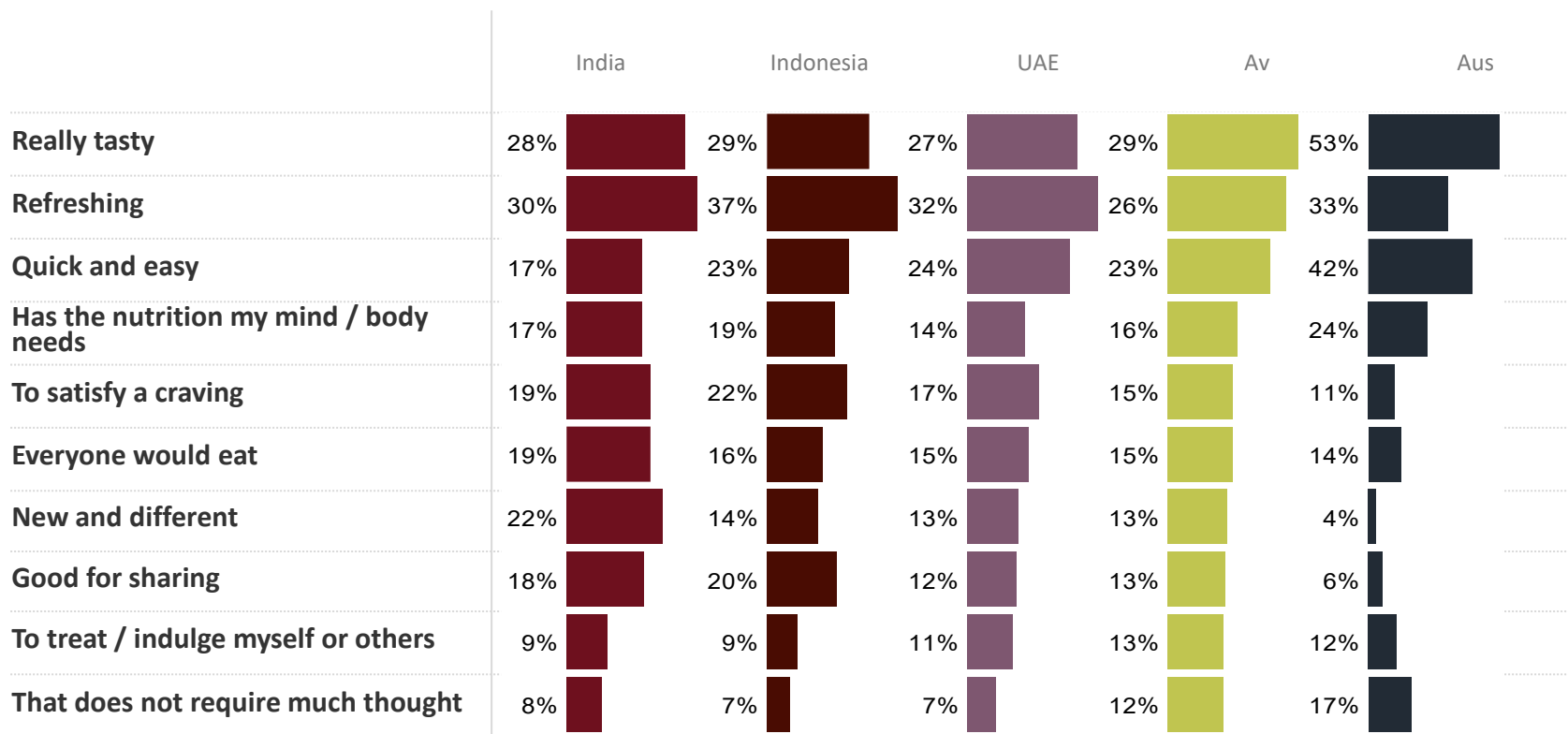





Raspberries

When we investigate in more detail, consumers in priority markets, ‘refreshing’ and ‘really tasty’ are important along with ‘quick and easy’ in Indonesia and UAE

Which were important when choosing to consume?





More functionally, consumers are looking for Raspberries that are sweet while still being light and refreshing

24%

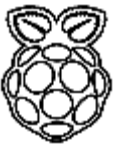
of people in priority markets are looking for Raspberries that are Refreshing taste

24%

of people in priority markets are looking for Raspberries that are Sweet

24%

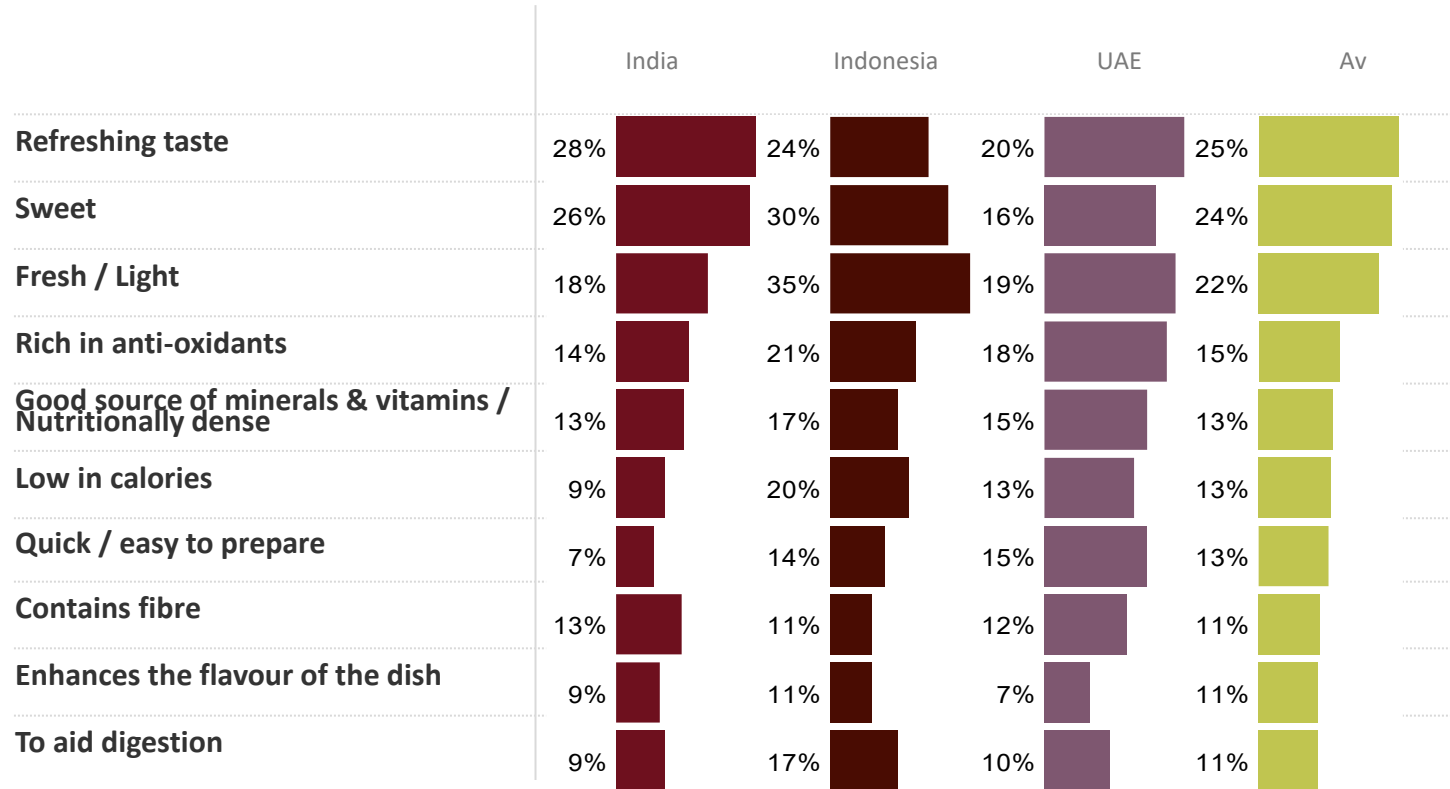
of people in priority markets are looking for Raspberries that are Fresh / Light



Raspberries

In India consumers are looking for refreshing taste and sweet, Indonesia the focus is more on fresh / light as well as sweet and in UAE refreshing taste and fresh / light

What were you looking for when you consumed?



When it comes to the premium opportunity, consumers are looking for Raspberries that are fresher, free of pesticides, are higher in vitamin & mineral content, and have more flavour

39%

of people in priority markets are looking for premium Raspberries that are

Fresher

31%

of people in priority markets are looking for premium Raspberries that are

Higher in vitamins and minerals

27%

of people in priority markets are looking for premium Raspberries that are

Free from pesticides

26%

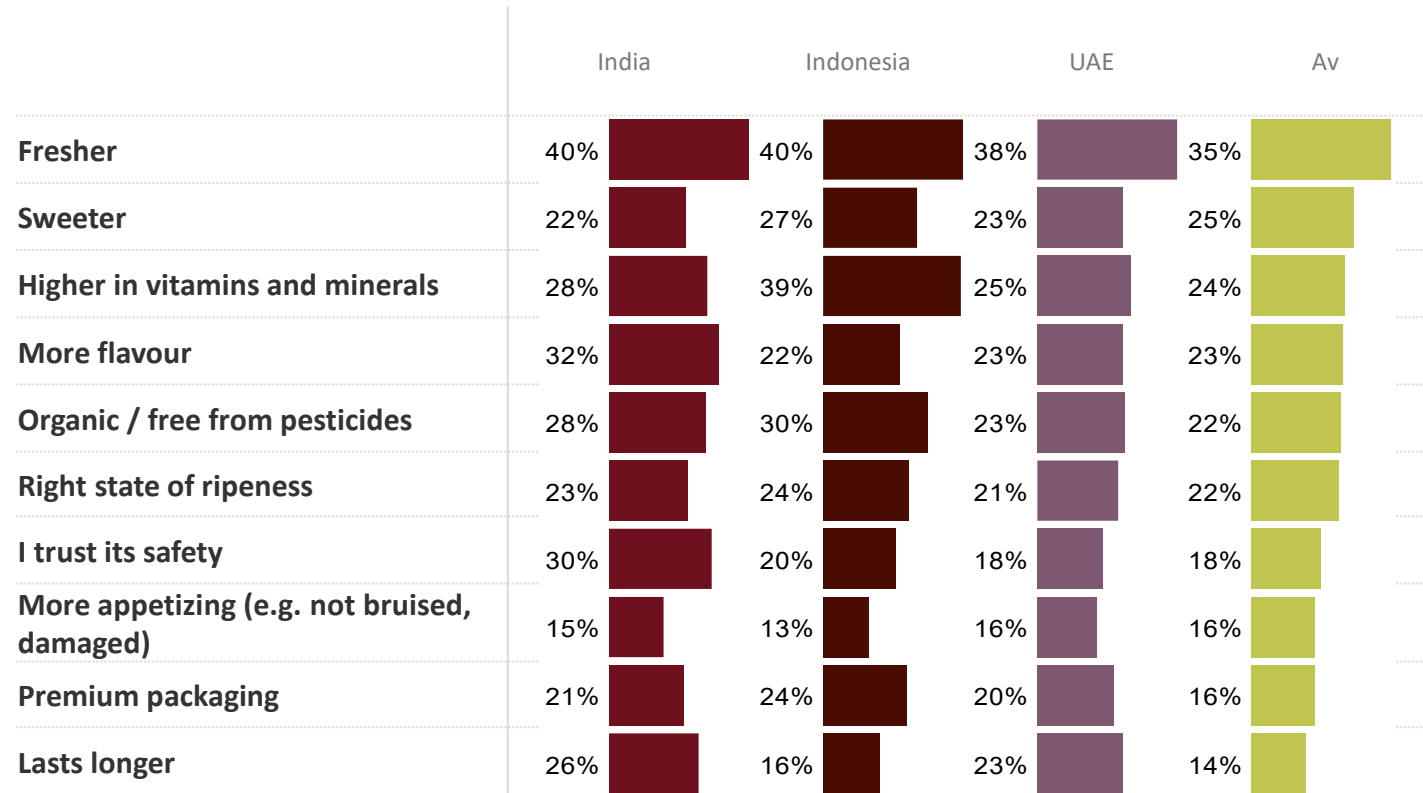
of people in priority markets are looking for premium Raspberries that have

More flavour



In India and Indonesia consumers characterise premium by freshness, higher in minerals and free of pesticides whilst in UAE, the focus is more on being fresher

What does premium quality mean to you?



Price is the biggest barrier to overcome with raspberry consumption, followed by exciting alternatives and poor quality.

Apples and bananas are considered worthy substitutes

Barriers to Consumption



Price

27%

(priority market average)



Exciting
Alternatives

16%

(priority market average)



Poor Quality

16%

(priority market average)

Leading Substitutes



Apples

37%

(priority market average)



Banana

30%

(priority market average)



Mango

26%

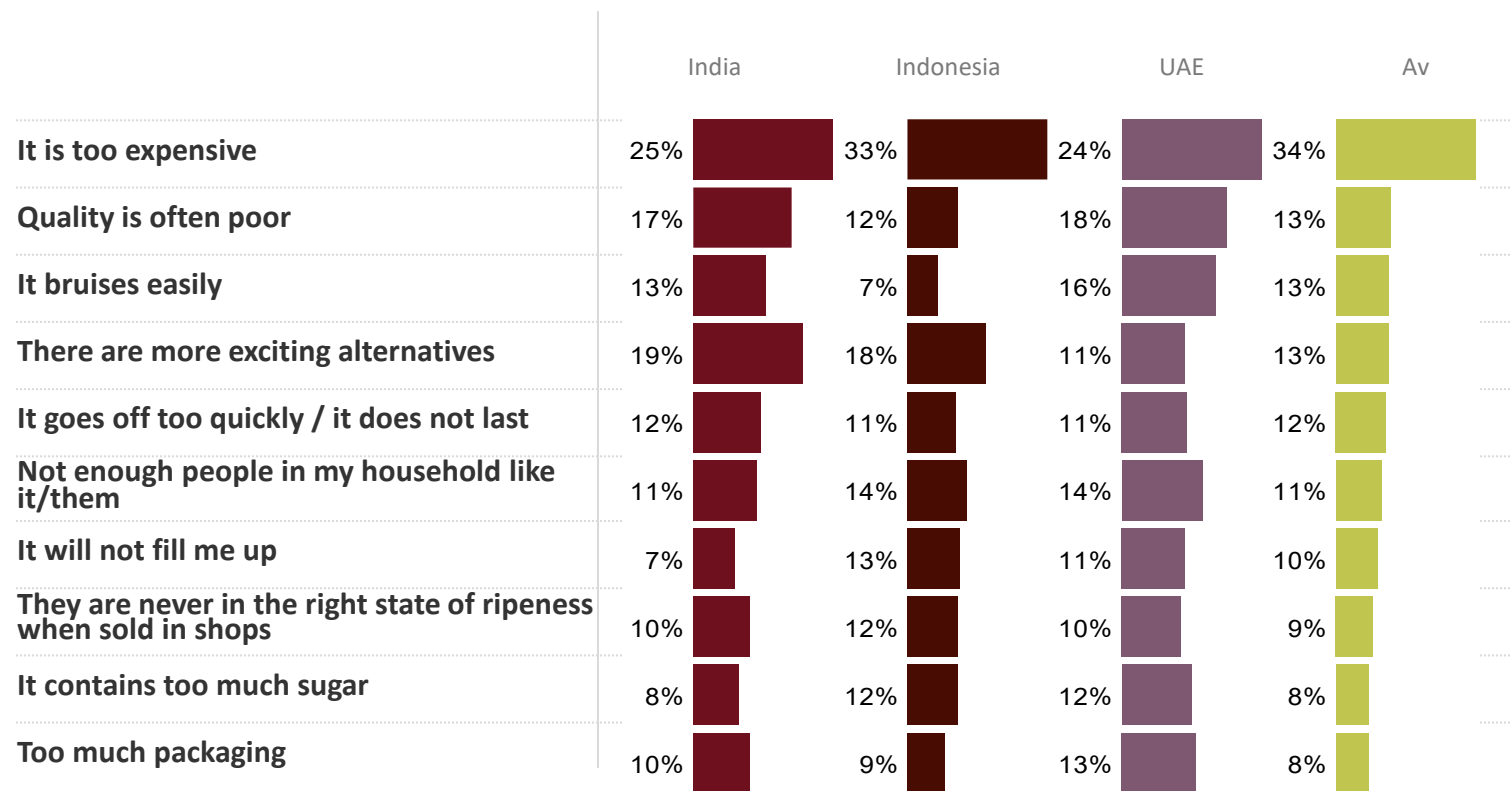
(priority market average)

Price is a key barrier across priority markets



Raspberries

What are the reasons you may not choose?

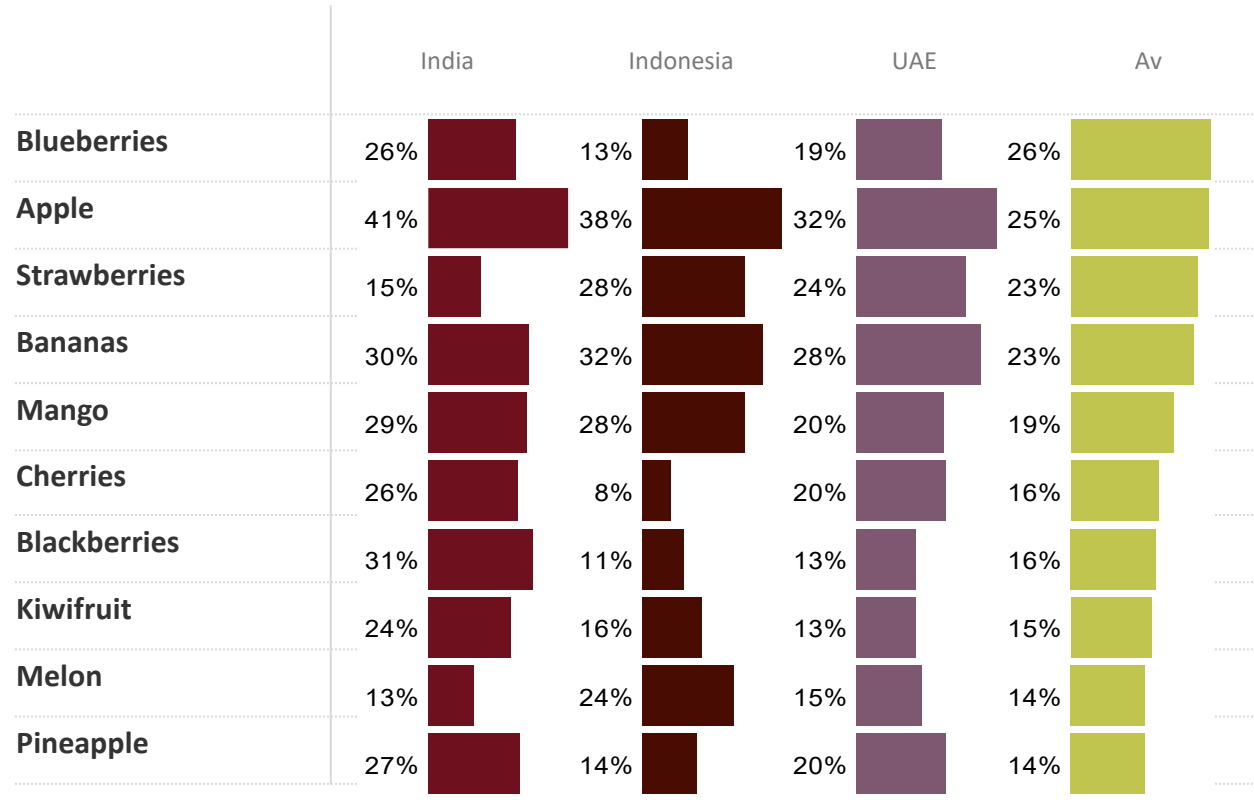




Raspberries

Apples and Bananas are key substitutes across priority markets along with Mangos in India and Indonesia

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Raspberries



Raspberries



1. Focus on Strategic Priority Markets

Focus on markets where category **penetration is high** and consumers are **willing to pay a premium** for quality Raspberries (ie. **India, UAE, and Indonesia**). **Improve knowledge and appeal for Australian Raspberries in all priority markets** to drive incremental growth in Australian Raspberry exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Raspberries that have a **refreshing taste, and are an indulgence that is good for sharing**. Ensure Raspberries are at or above par for being **sweet, fresh and light, and refreshing, that serve as a healthy breakfast, lunch or snack fruit**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Raspberries that are fresher, higher in vitamins and minerals, sweeter, free of pesticides, and have more flavour.



4. Reduce Consumption Barriers

Address perceptions that Raspberries are **too expensive, are poor quality, and are less exciting than alternatives**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



3.11

Strawberries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

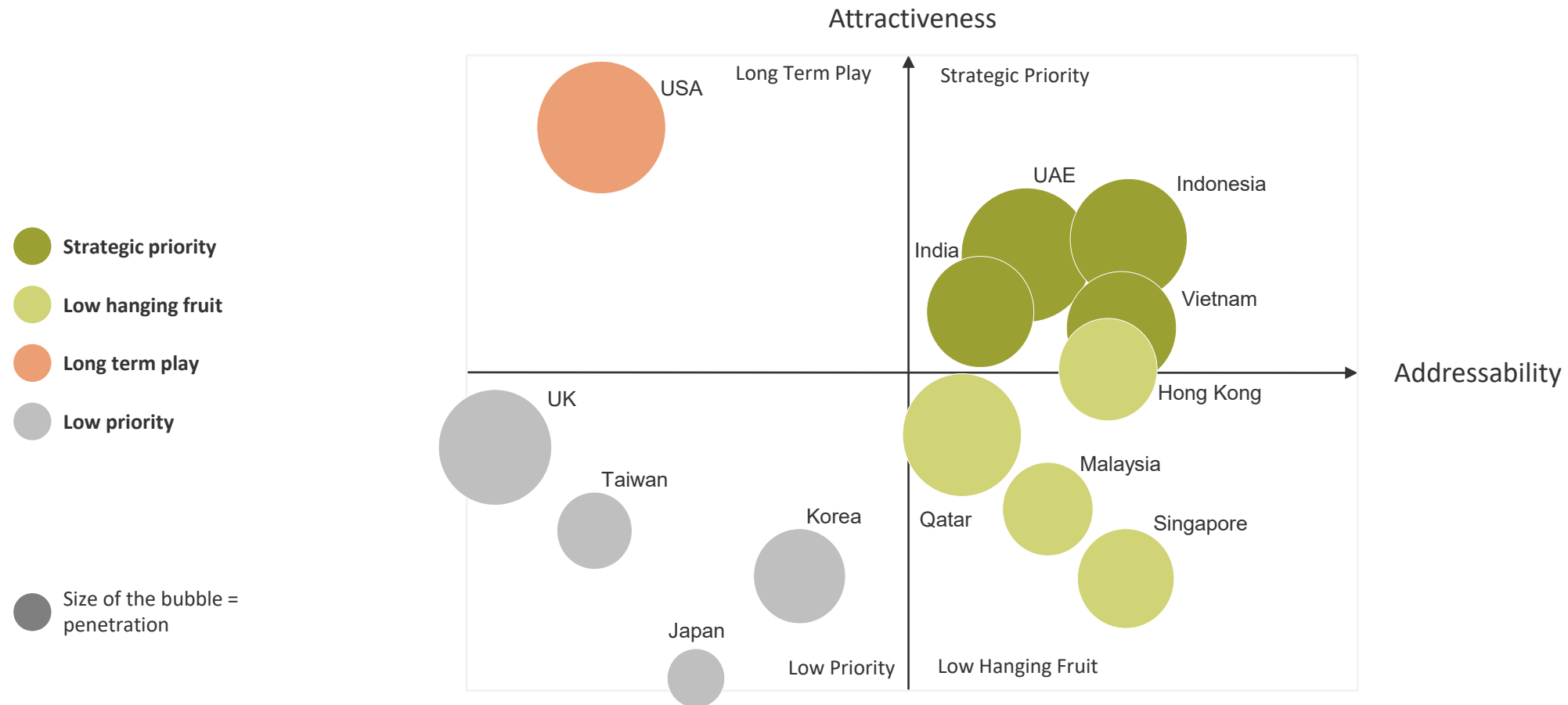
Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



Strawberry





We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian strawberries





Strawberry

Strawberries: Strategic priorities

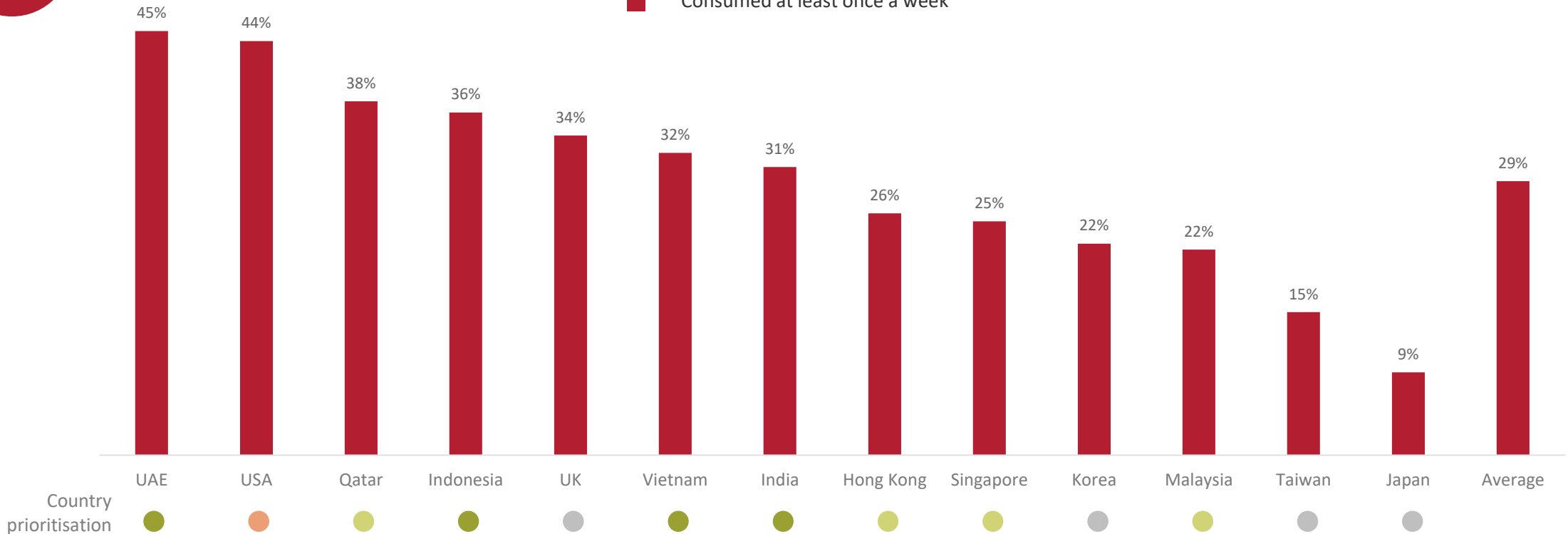
	 India	 Vietnam	 Indonesia	 UAE
<i>STRATEGIC IMPLICATIONS</i>	India represents a strong export opportunity given the sizable population, the ability to command a premium and strong Australian appeal	Vietnam represents a strong Strawberry export opportunity given the population size and strength of the Australian appeal and willingness to pay	Indonesia has a low income per capita, but sizeable population and strong desire for Australian	With high per capita income, there is a strong opportunity in the UAE given strong category penetration and a greater likelihood to command a premium over other commodities
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> Moderate category penetration (31%) Strong claimed willingness to pay 1.5x 	<ul style="list-style-type: none"> Moderate category penetration (32%) Very strong claimed willingness to pay 1.5x 	<ul style="list-style-type: none"> High category penetration (36%) Highest claimed willingness to pay 1.5x 	<ul style="list-style-type: none"> Highest category penetration (45%) Moderate claimed willingness to pay 1.5x
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> Strong Australian appeal Greater likelihood to command a premium over other commodities 	<ul style="list-style-type: none"> Very strong Australian appeal relative to other markets Moderate likelihood to command a premium over other commodities 	<ul style="list-style-type: none"> Very strong Australian appeal relative to other markets Moderate likelihood to command a premium over other commodities 	<ul style="list-style-type: none"> Strong Australian appeal Greater likelihood to command a premium over other commodities

Consumption of strawberries is highest in the UAE and USA where nearly 1 in 2 consumers eat them at least once a week



How often do you consume strawberries? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority



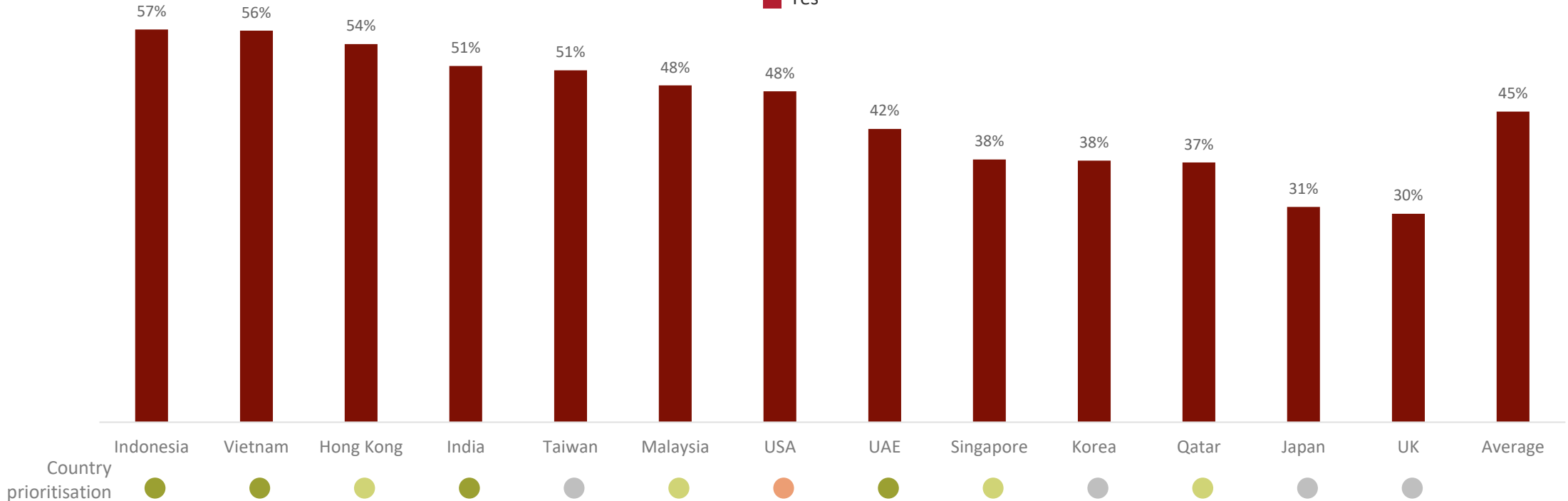
Strawberry

Consumers are most willing to pay 1.5x more in the Indonesian, Vietnamese and Hong Kong markets



Would you be willing to pay 1.5x (or 50%) more for premium quality strawberries? ^{1,2}

■ Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

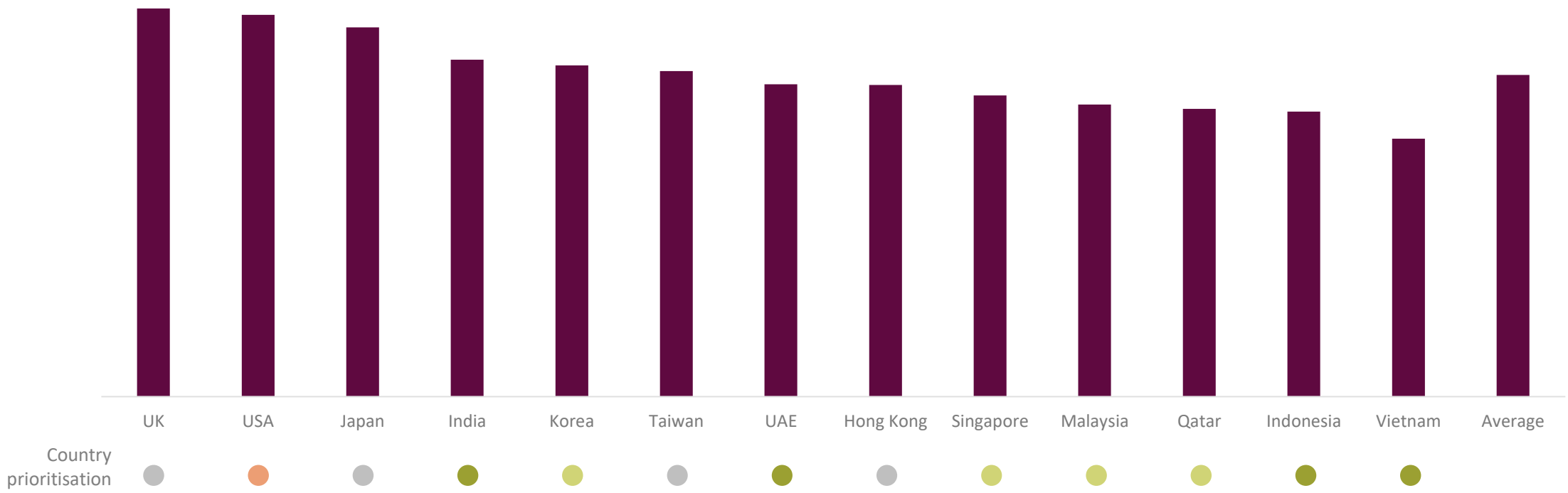


Strawberry

Although all markets are attractive, more affluent markets with larger populations rank more highly



Market Access Attractiveness - Rank



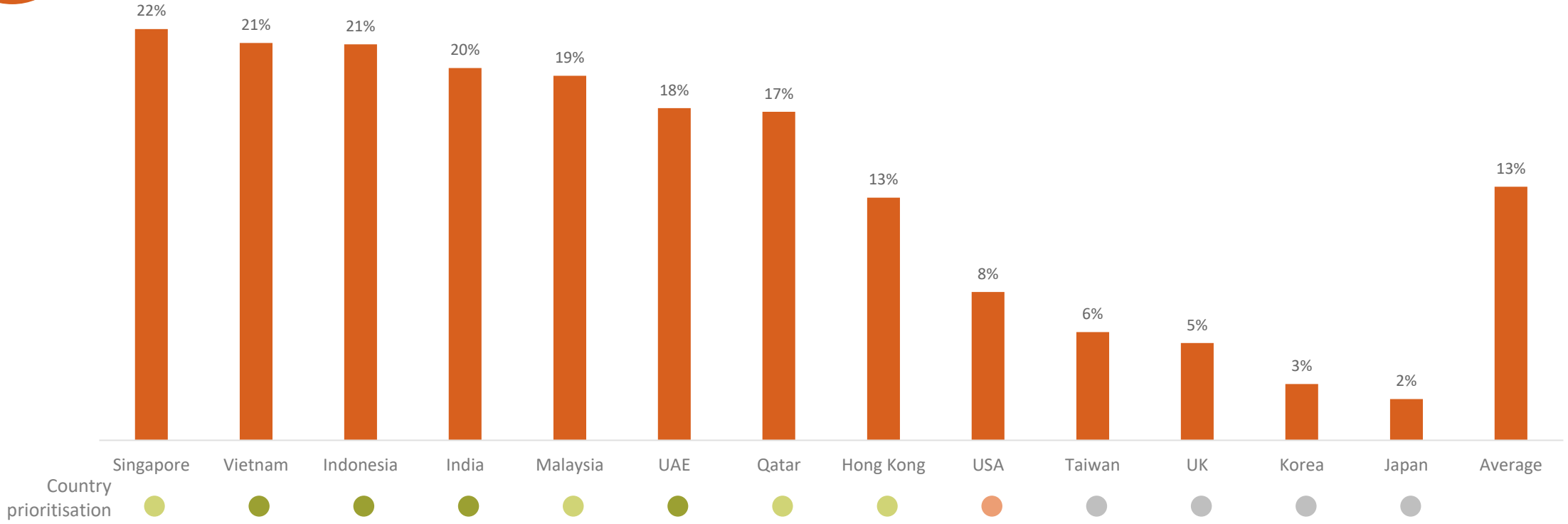


Strawberry

Australian appeal is relatively high across all markets, particularly in Singapore, Vietnam, Indonesia and India



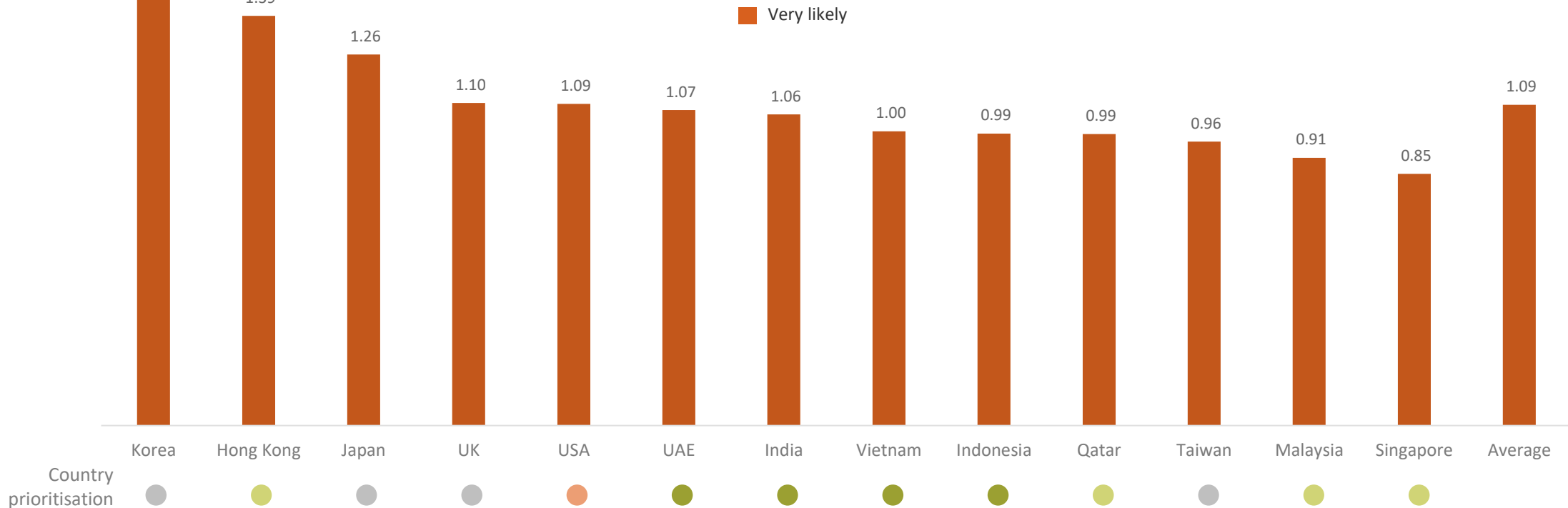
How likely would you be to buy strawberries imported from Australia?



Relative to other commodities, consumers are more willing to pay more for premium strawberries in Korea, HK, Japan and the UK and USA

Addressability

How willing would you be to pay more for a premium quality strawberries? ¹



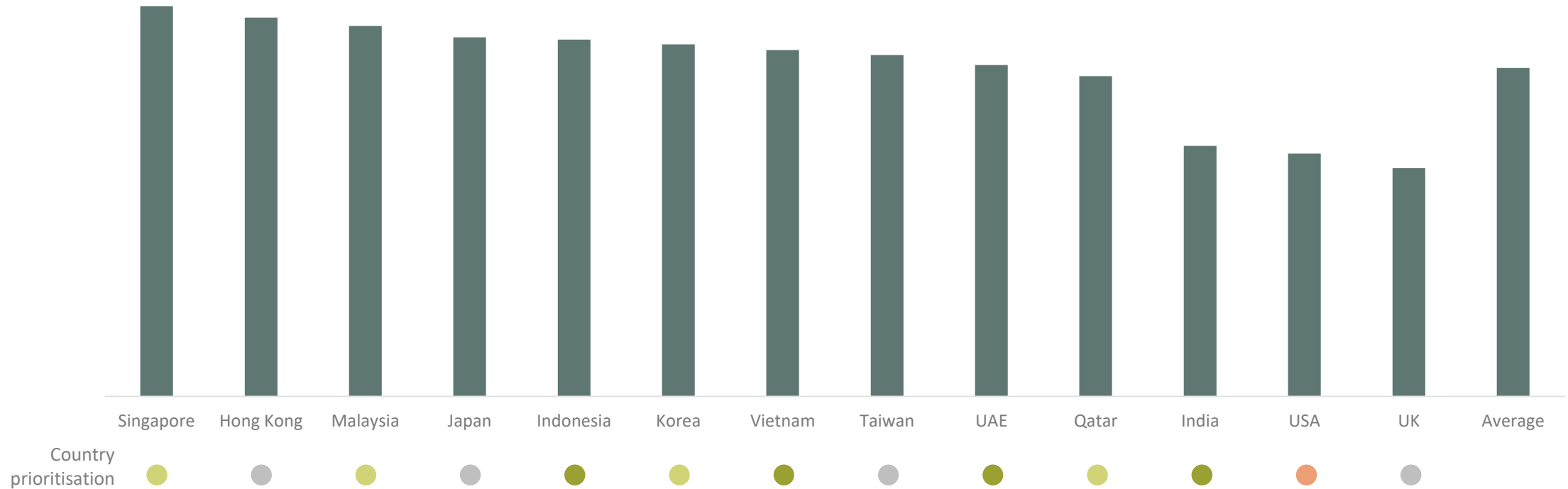


Strawberry

Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.11

Strawberries

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

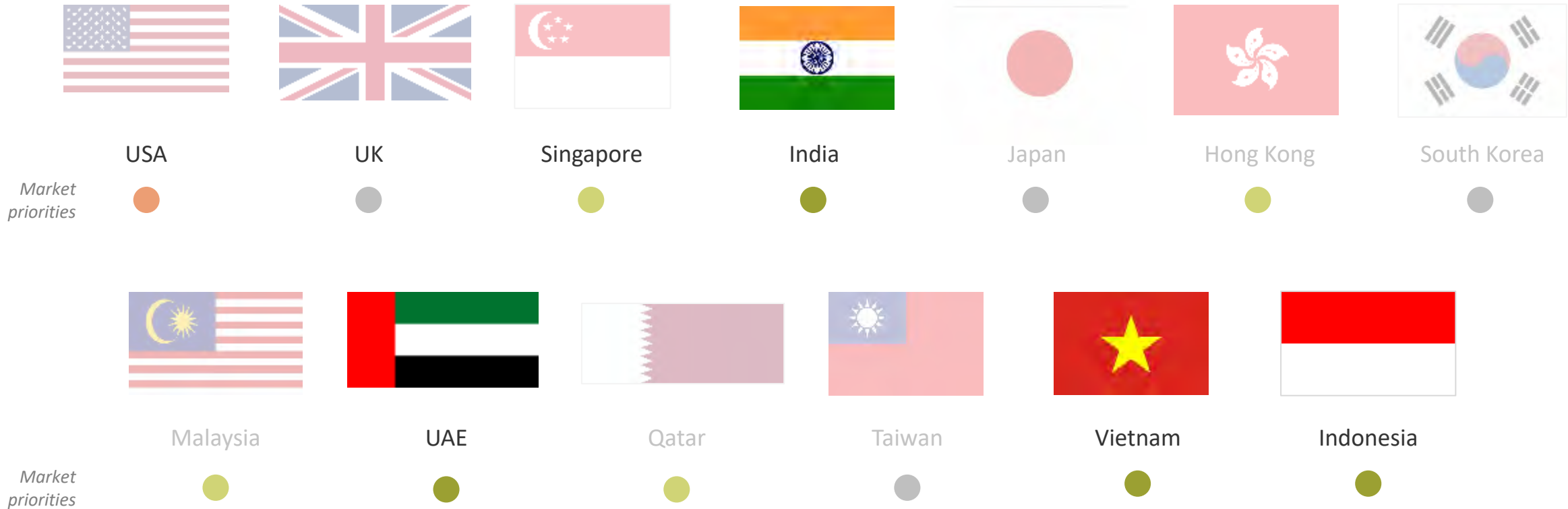
ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers













Strawberry





The prioritisation revealed x4 markets ripe for Strawberry export. The next section will deep dive into Strawberry consumption across markets.



Strawberry consumption snapshot

		 India	 Vietnam	 Indonesia	 UAE
	<i>HOW OFTEN</i> (P1W pen.)	31%	32%	36%	45%
	<i>WHEN</i>	Breakfast Snack	Snack Lunch	Snack between Lunch/Dinner	Snack Lunch
	<i>HOW</i>	Fresh on its own In a Smoothie / Frappe / Juice	Fresh on its own As part of a snack	Fresh on its own In a Smoothie / Frappe / Juice	Fresh on its own
	<i>WHY</i>	Tasty Indulgence	Tasty Indulgence	Tasty Quick & Easy	Tasty Indulgence
	<i>WHERE</i>	At home	At home	At home	At home
	<i>WHO WITH</i>	With Family	With Family	With Family	With Family

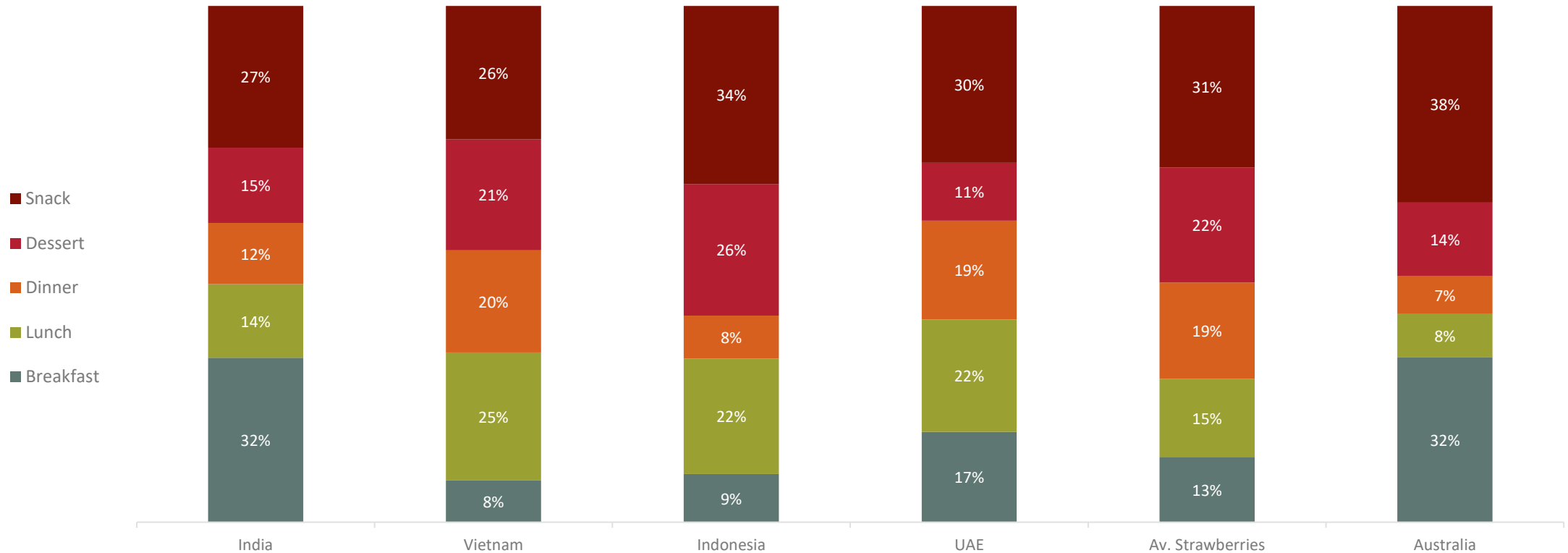
Strawberry: Strategic Imperatives

	 India	 Vietnam	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty and indulgent breakfast or snack, fresh on its own or in a smoothie/frappe/juice, at home with family	As a tasty and indulgent snack or lunch, fresh on its own or as part of a snack, at home with family	As a tasty, quick and easy snack between lunch/dinner, fresh on its own or in a smoothie/frappe/juice, at home with family	As a tasty and indulgent snack or lunch, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Indulgence	Tasty Indulgence	Tasty Quick & Easy	Tasty Indulgence
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing Taste Sweet	Refreshing taste Rich in anti-oxidants	Fresh & Light Refreshing taste Sweet	Sweet Refreshing taste
<i>PREMIUM OPPORTUNITY</i>	Fresher I trust its safety	Fresher Sweeter	Fresher Free from pesticides High in vitamins and minerals	Fresher Sweeter
<i>BARRIERS TO OVERCOME</i>	Too expensive	Bruises Easily Too expensive	Poor Quality Too expensive	Too expensive Poor Quality
<i>KEY SUBSTITUTES</i>	Apple Bananas	Apple Table Grapes	Apple Mango Bananas	Apple Bananas



Strawberries are consumed as a snack across priority markets as well as at lunch in Vietnam, Indonesia and UAE and Breakfast for India

When did you consume?



Note: Australian data for "Berries" overall

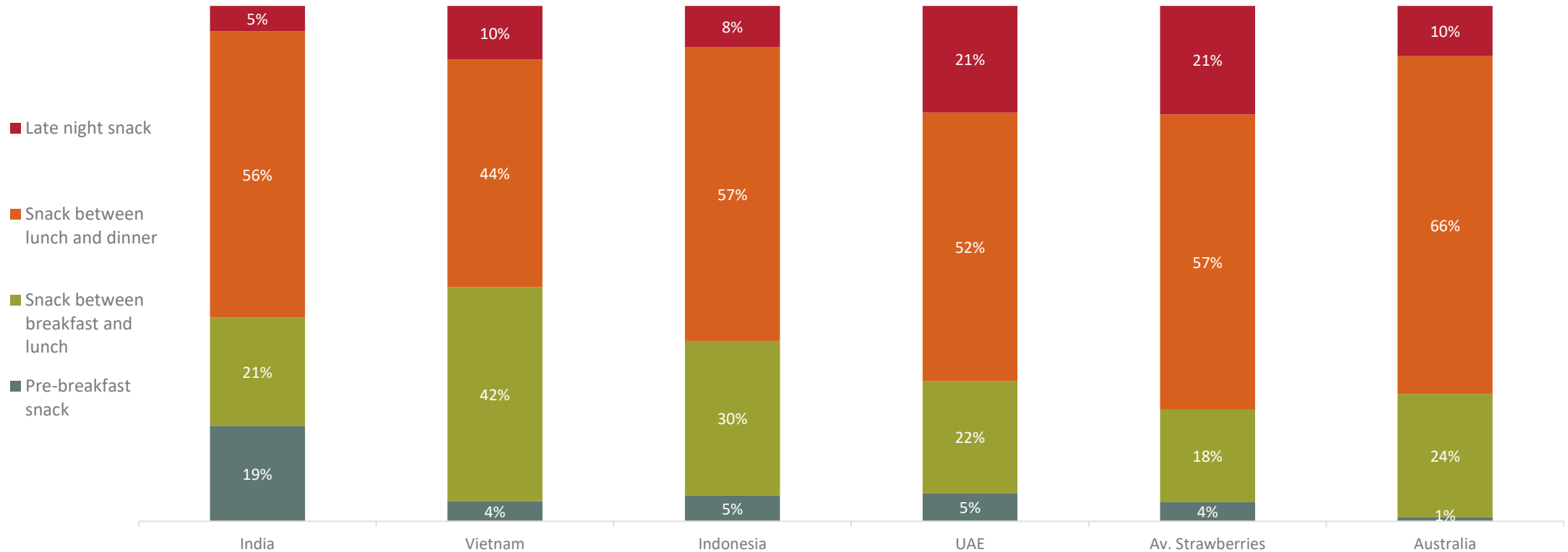
Source: Kantar HIA International Demand Study 2023

N= UK 293 USA 300 Singapore 296 India 295 Japan 300 Korea 300 Malaysia 299 Hong Kong 224 Taiwan 296 Vietnam 298 Indonesia 290 UAE 303 Qatar 41



When consumed as a snack, Strawberries are typically consumed between lunch and dinner across priority markets though they are also consumed before lunch

What kind of snack was it?

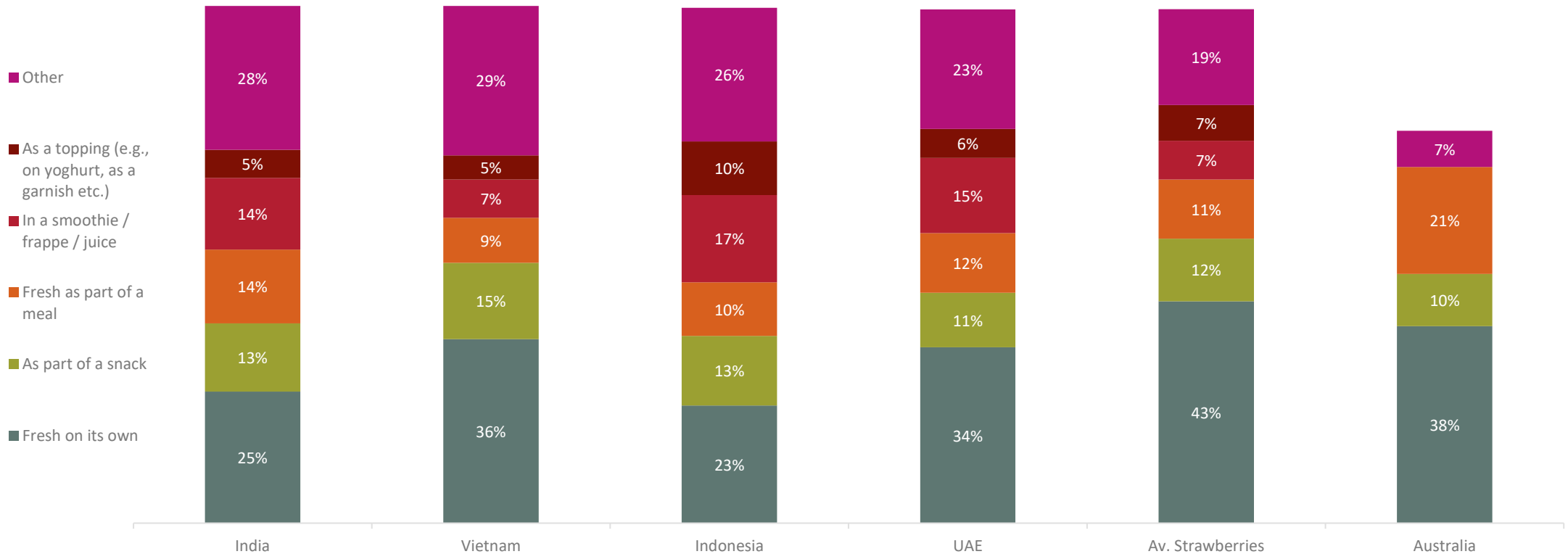


Note: Australian data for "Berries" overall
Source: Kantar HIA International Demand Study 2023



Strawberries are typically consumed fresh on their own, as part of a snack or in a smoothie across priority markets

How did you consume?



Note: Australian data for “Berries” overall
 ‘Other’ = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know
 Source: Kantar HIA International Demand Study 2023

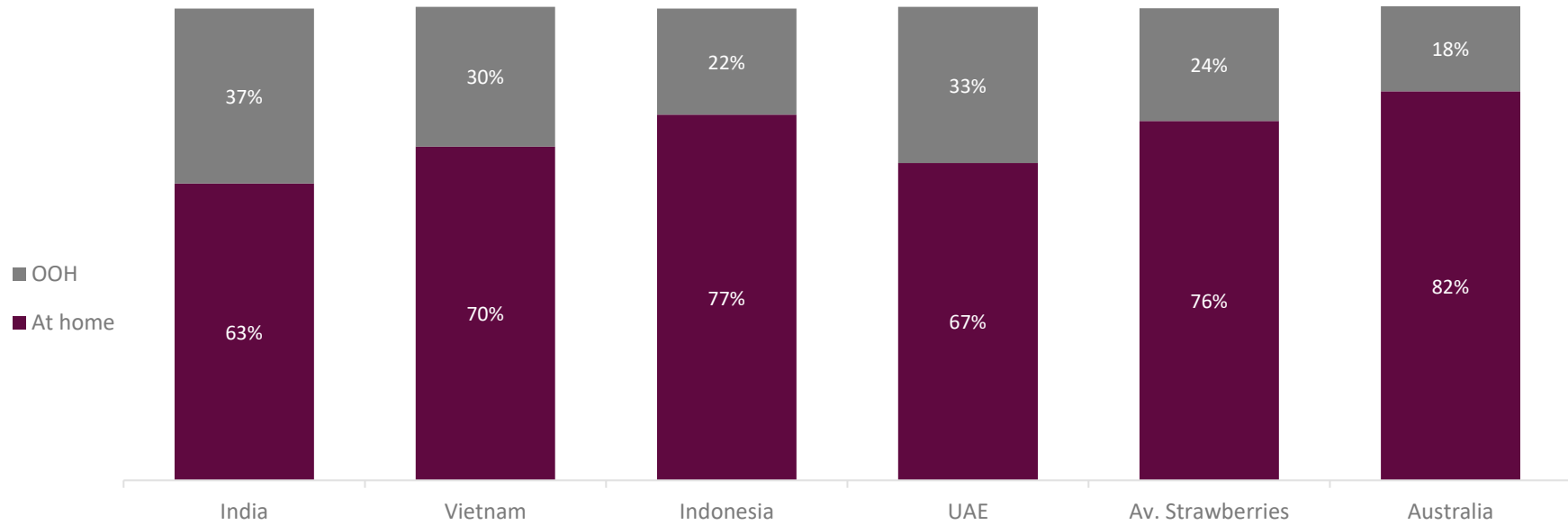


Most people consume Strawberries at home. India and UAE skew more out of home

Where were you?

76%

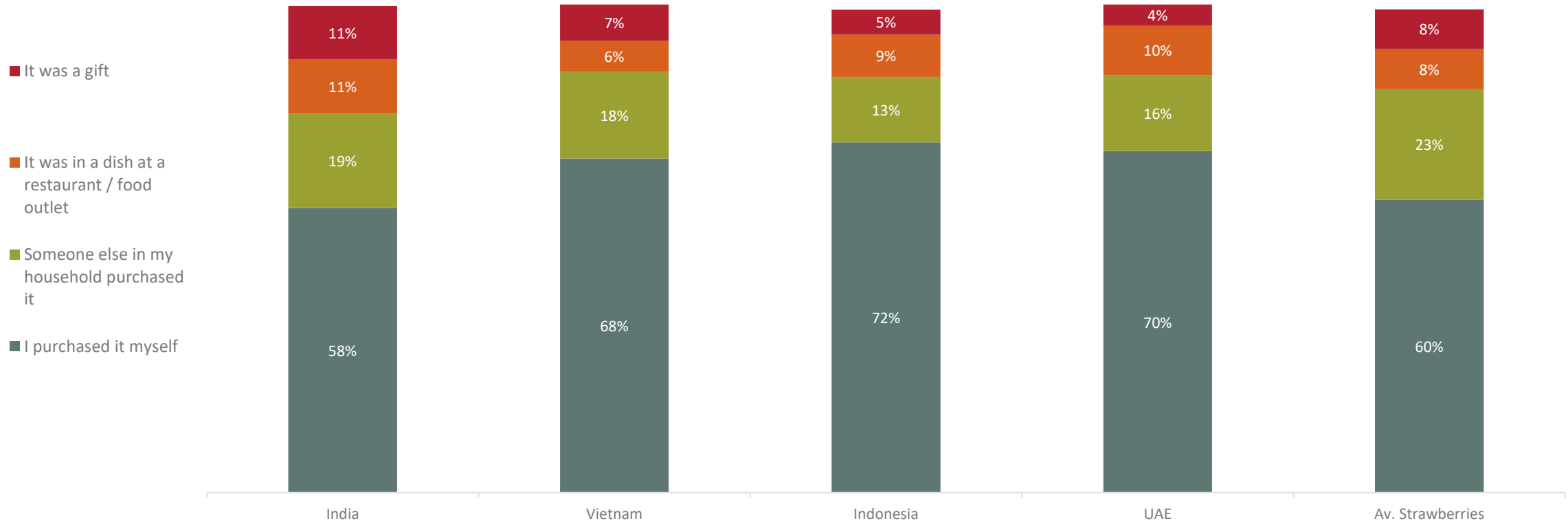
of consumption of strawberries is in the home,
this varies only slightly by market





Most people purchase Strawberries themselves

Where did you get them from?



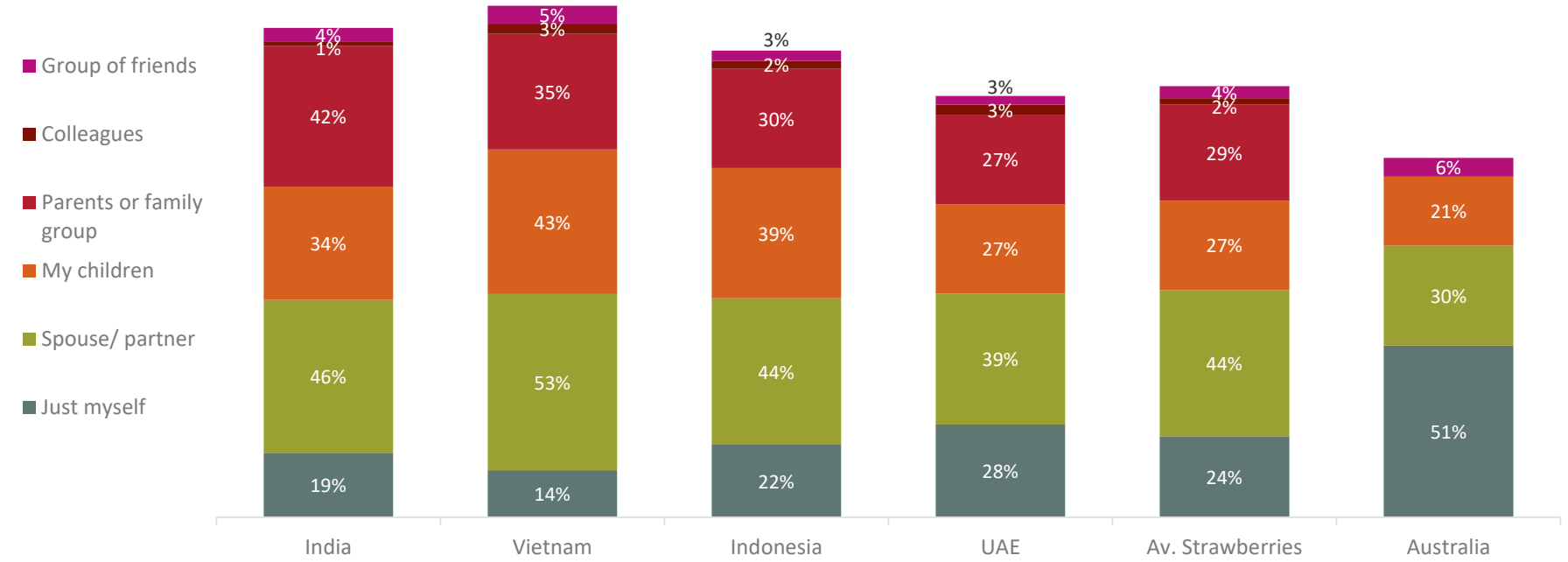


Strawberries are typically consumed with a spouse or partner or with a broader family group

Who were you with?

44%

of consumption of strawberries (on average) is with a spouse/partner.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories

A background image of fresh strawberries splashing in water, with water droplets and ripples visible. The strawberries are bright red with green leaves.

In priority markets, the most important reasons why people choose to consume Strawberries are for something tasty, indulgent and quick & easy

59%

of people in priority markets consume Strawberries for something

Tasty

47%

of people in priority markets consume Strawberries for an

Indulgence

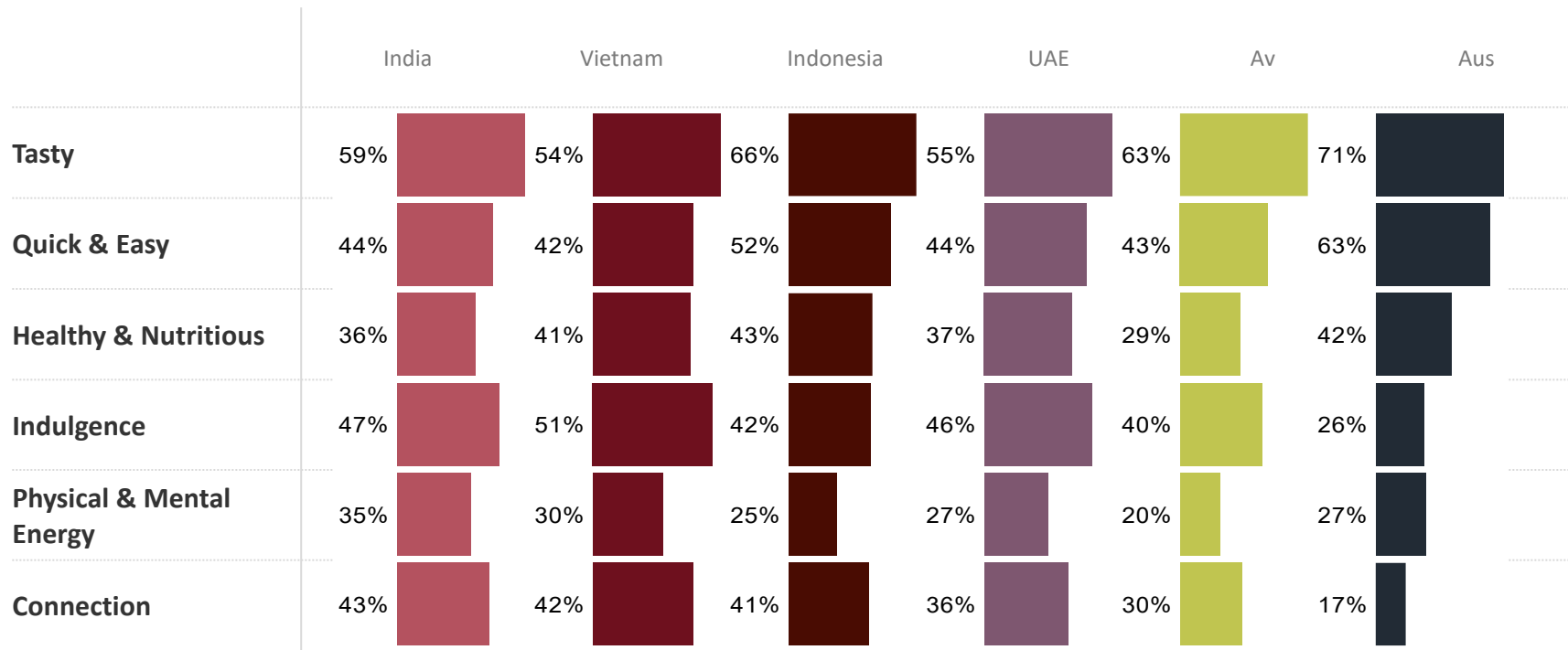
46%

of people in priority markets consume Strawberries for something

Quick & Easy

Taste is the most important consumption driver across all markets, followed by Indulgence or Quick & Easy in Indonesia

Which were important when choosing to consume?

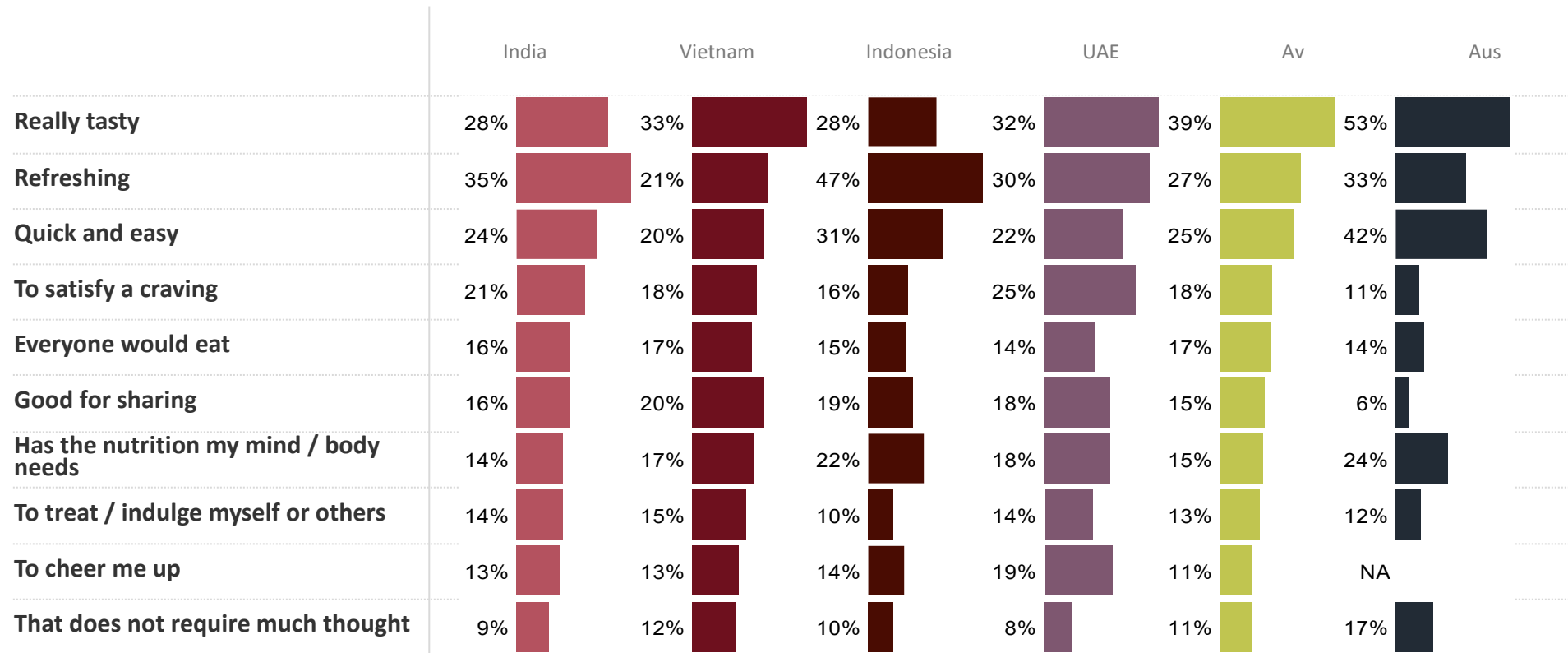


Note: Australian data for “Berries” overall
 Source: Kantar HIA International Demand Study 2023



When we investigate in more detail, ‘really tasty’ is a key driver in Vietnam and UAE and ‘refreshing’ in India, Indonesia and UAE


Which were important when choosing to consume?



Note: Australian data for “Berries” overall

Source: Kantar HIA International Demand Study 2023

N= UK 293 USA 300 Singapore 296 India 295 Japan 300 Korea 300 Malaysia 299 Hong Kong 224 Taiwan 296 Vietnam 298 Indonesia 290 UAE 303 Qatar 41



More functionally, consumers are looking for Strawberries that are have a sweet taste while still being light and refreshing

28%

of people in priority markets are looking for Strawberries that have Refreshing taste

25%

of people in priority markets are looking for Strawberries that are Fresh / Light

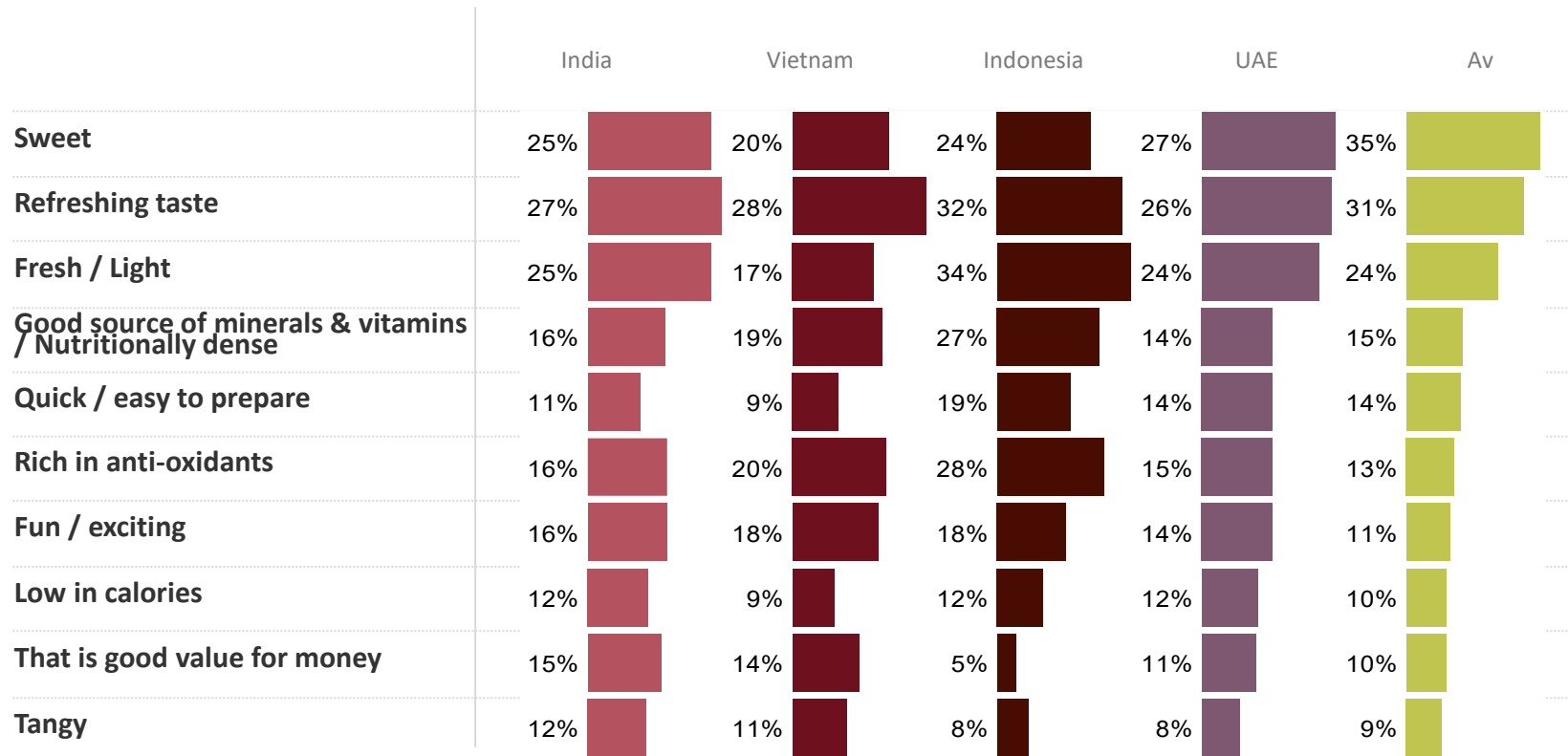
24%

of people in priority markets are looking for Strawberries that are Sweet



Across priority markets consumers are looking for Strawberries to be refreshing but sweet. In India, Indonesia and UAE they are also looking for fresh and light

What were you looking for when you consumed?



When it comes to the premium opportunity, consumers are looking for Strawberries that are fresher, sweeter, free of pesticides which makes them safe & trusted

43%

Source: [Source: https://www.fox.com/story/2020/04/21/strawberries-premium-market-fox-43%](#)
of people in priority markets are looking for premium Strawberries that are

Fresher

30%

Source: [Source: https://www.fox.com/story/2020/04/21/strawberries-premium-market-fox-43%](#)
of people in priority markets are looking for premium Strawberries that are

Sweeter

29%

Source: [Source: https://www.fox.com/story/2020/04/21/strawberries-premium-market-fox-43%](#)
of people in priority markets are looking for premium Strawberries that are

Free from pesticides

27%

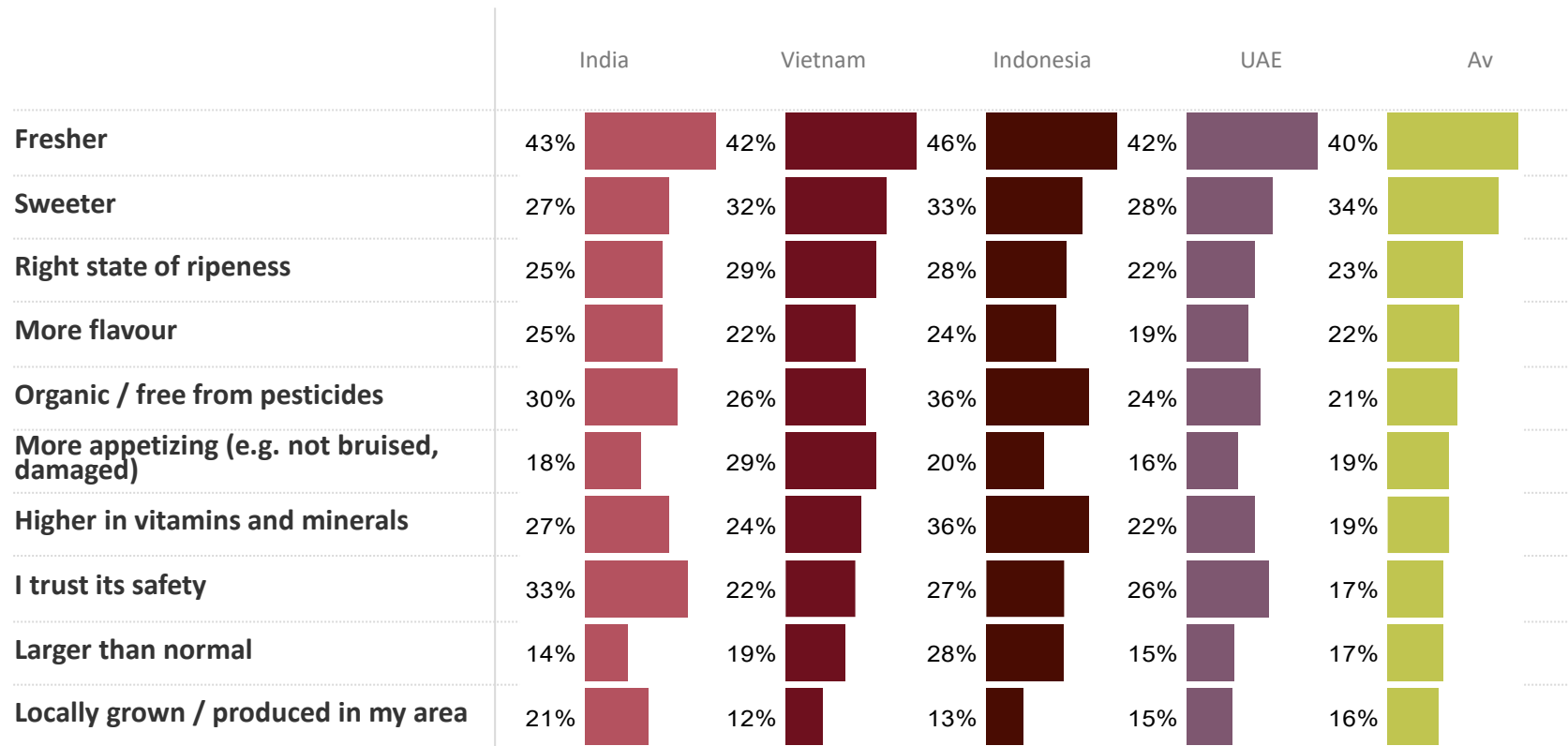
Source: [Source: https://www.fox.com/story/2020/04/21/strawberries-premium-market-fox-43%](#)
of people in priority markets are looking for premium Strawberries that are

Safe & Trusted



Premium quality Strawberries are characterised by freshness across priority markets along with safe, free from pesticides and higher nutrition

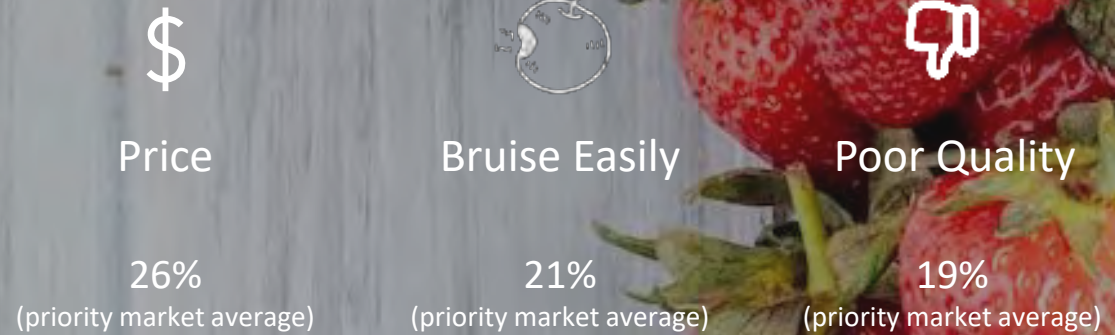
What does premium quality mean to you?



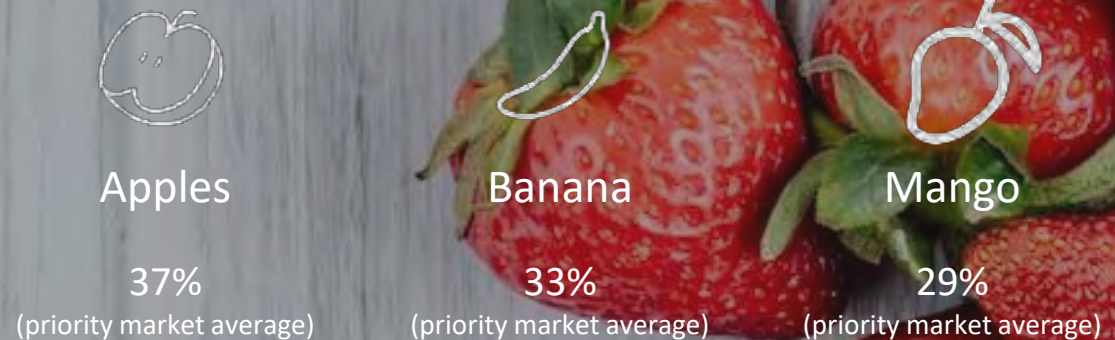
Price is the biggest barrier to overcome with strawberry consumption, followed by bruising easily and poor quality.

Other fruits are considered worthy substitutes

Barriers to Consumption

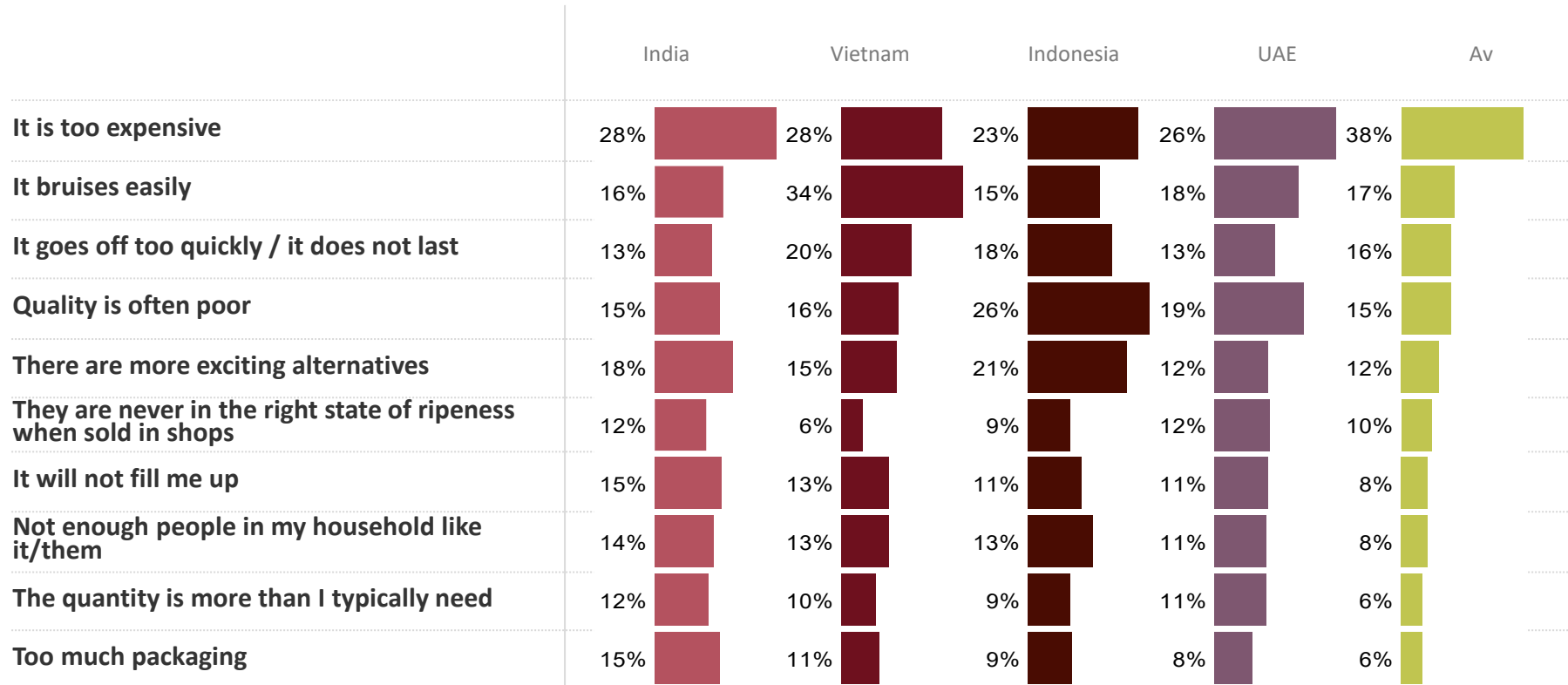


Leading Substitutes



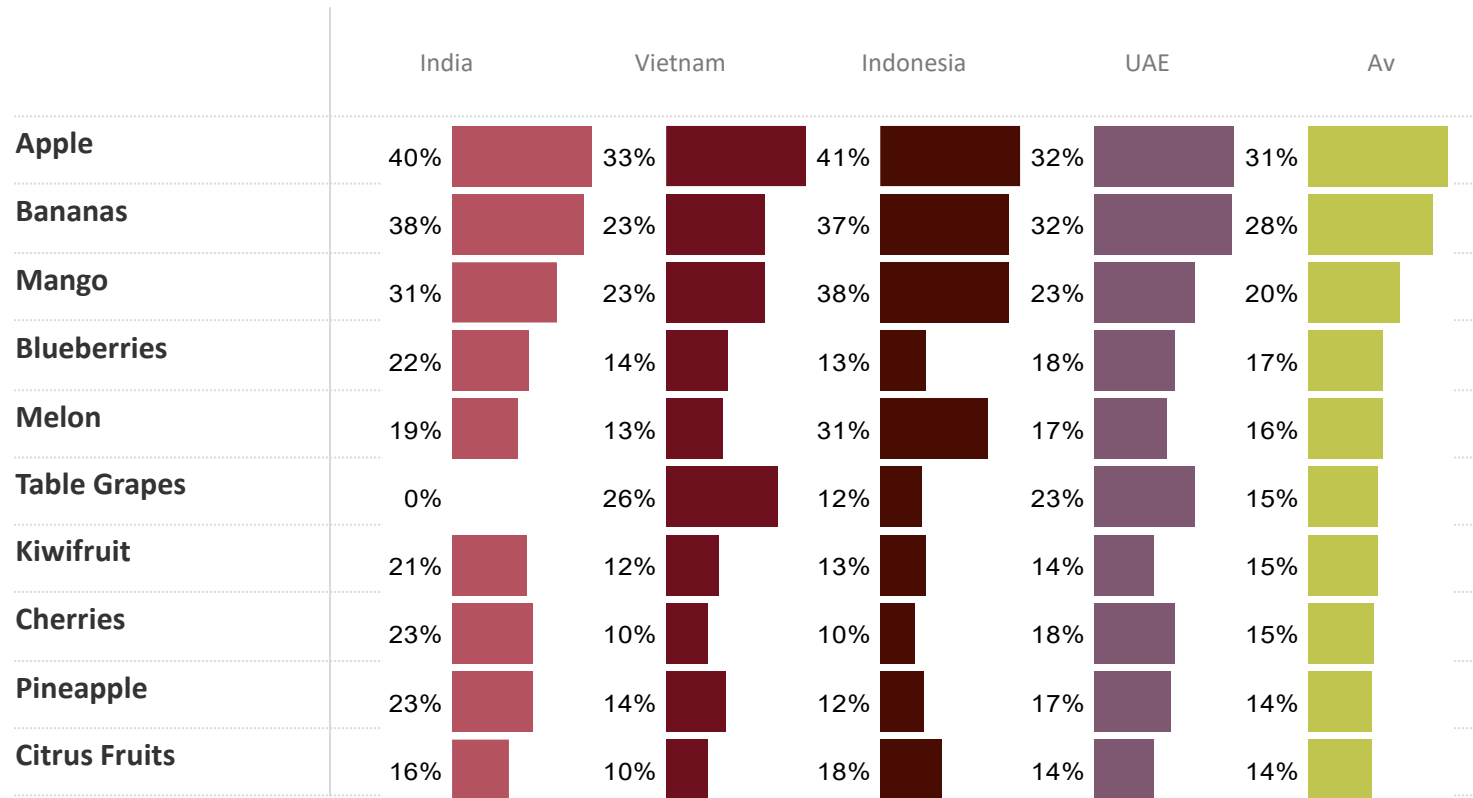
Price is a key barrier across priority markets. In Vietnam, bruises easily is important along with poor quality in Indonesia and UAE

What are the reasons you may not choose?



Apples, Bananas and Mangos are key substitutes in priority markets along with Melons in Indonesia and Table Grapes in Vietnam and UAE

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Strawberries



1. Focus on Strategic Priority Markets

Focus on markets where category **penetration is high** and consumers are **willing to pay a premium** for quality Strawberries (ie. **Indonesia, Vietnam, UAE, and India**). **Improve knowledge and appeal for Australian Strawberries in all priority markets** to drive incremental growth in Australian Strawberry exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Strawberries that have a **refreshing taste, and are an indulgence that is good for sharing**. Ensure Strawberries are at or above par for being **sweet, fresh and light, and rich in anti-oxidants, that are served as a breakfast, lunch, snack or dessert**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Strawberries that are fresher, higher in vitamins and minerals, sweeter, free of pesticides, and come from a safe and trusted source.



4. Reduce Consumption Barriers

Address perceptions that Strawberries are **too expensive, bruise easily, and are poor quality**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



3.12

Summerfruits

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

4 key considerations when interpreting the outputs of the Market Prioritisation



1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

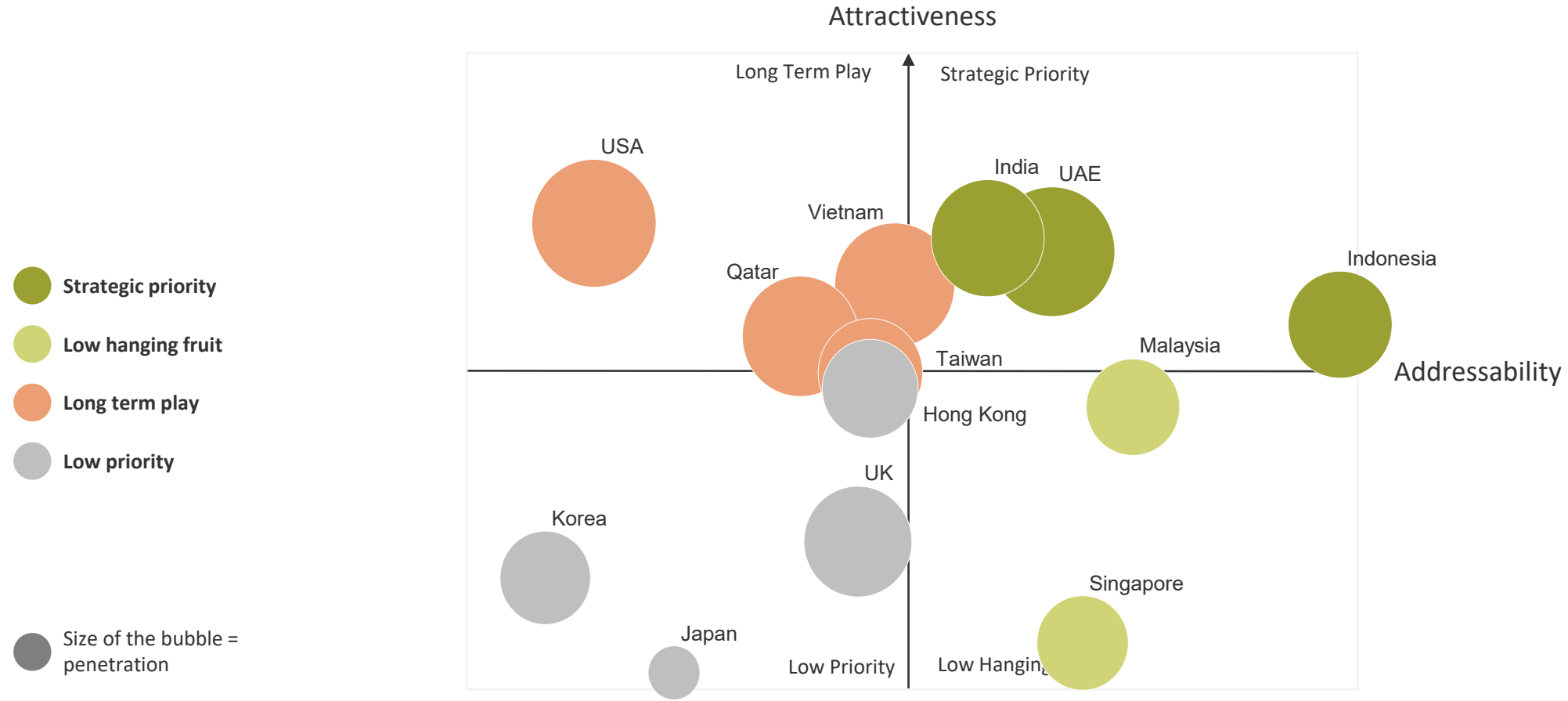
4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**



Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

We have identified 3 strategic priority markets that represent the most attractive and appealing export opportunity for Australian summerfruits, based on consumer preference and behaviour



Summerfruit: Strategic priorities

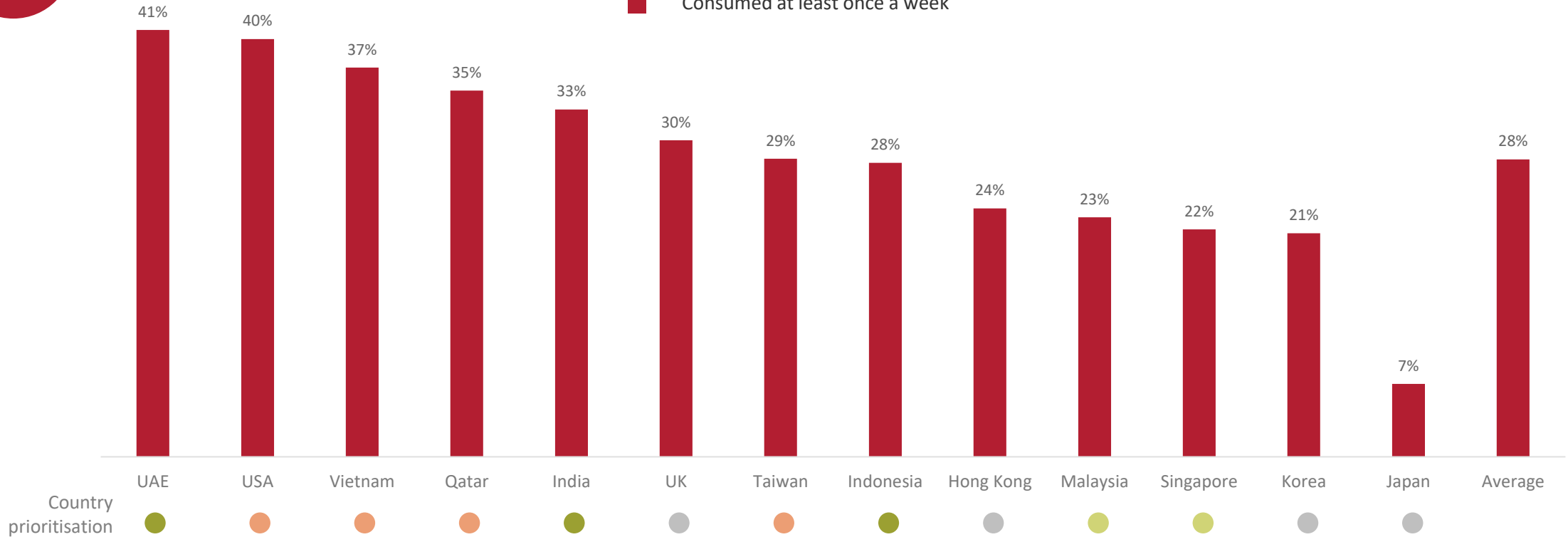
	 India	 Indonesia	 UAE
<i>STRATEGIC IMPLICATIONS</i>	Despite the low income per capita, India represents a strong export opportunity for Summerfruits given the sizable population and high willingness to pay and Australian appeal	Indonesia has a low income per capita, but sizeable population and strong potential for Australian/ premium quality product with a high claimed willingness to pay	With a high per capita income and strong category penetration the UAE presents a strong opportunity for Summerfruits
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> Moderate category penetration (33%) High claimed willingness to pay 1.5x more 	<ul style="list-style-type: none"> Moderate category penetration (28%) Highest claimed willingness to pay 1.5x more 	<ul style="list-style-type: none"> Highest category penetration amongst the markets (41%) Moderate claimed willingness to pay 1.5x more
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> Strong Australian appeal relative to other markets Moderate ability to command a premium over other commodities in market 	<ul style="list-style-type: none"> Strongest Australian appeal Moderate ability to command a premium over other commodities in market 	<ul style="list-style-type: none"> Moderate Australian appeal Moderate ability to command a premium over other commodities in market

Penetration of Summerfruits is high across all markets, with the exception of Japan



How often do you consume summerfruits? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

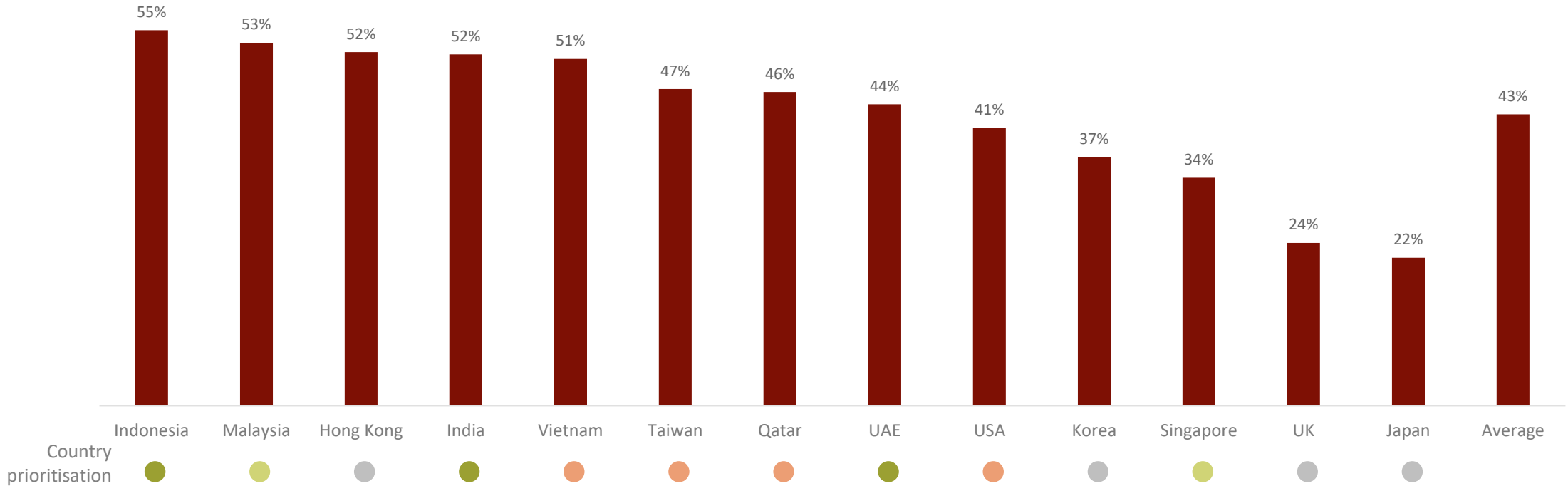
● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

There is a strong claimed willingness to pay 1.5x, most notably in Indonesia, Malaysia, HK, India and Vietnam



Would you be willing to pay 1.5x (or 50%) more for premium quality summerfruits? ^{1,2}

■ Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

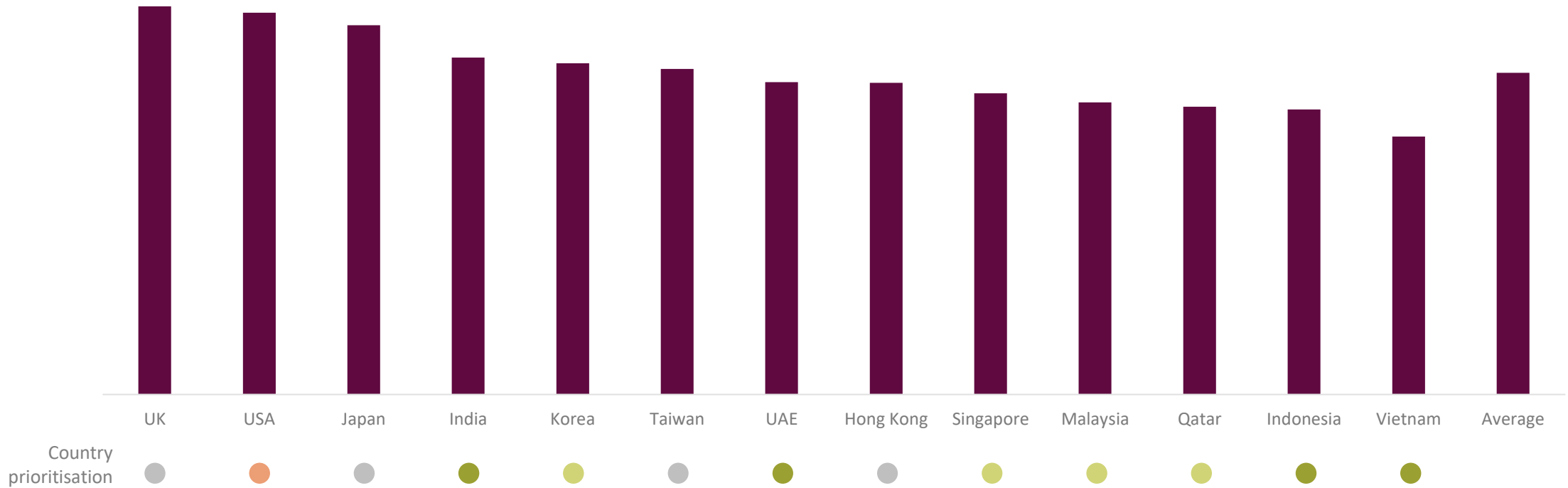
Source: Kantar HIA International Demand Study 2022

● Strategic priority ● Low hanging fruit ● Long term play ● Low priority

Although all markets are attractive, more affluent markets with larger populations rank more highly



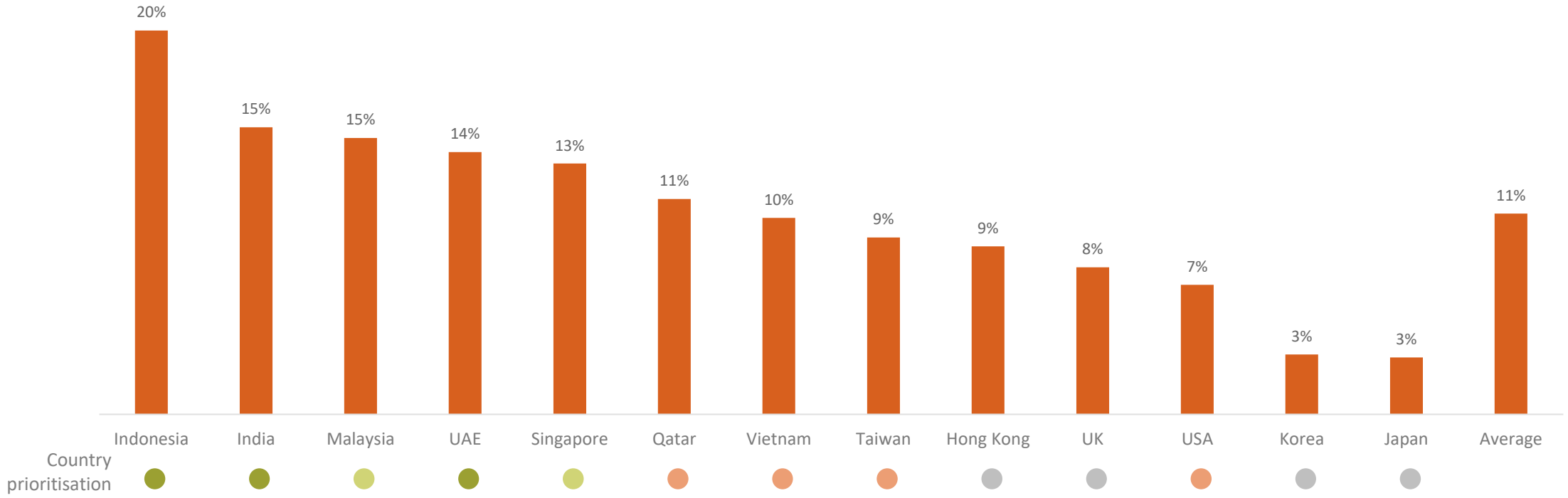
Market Access Attractiveness - Rank



Australian appeal of Summerfruits is strongest in Indonesia followed by India, Malaysia, and the UAE



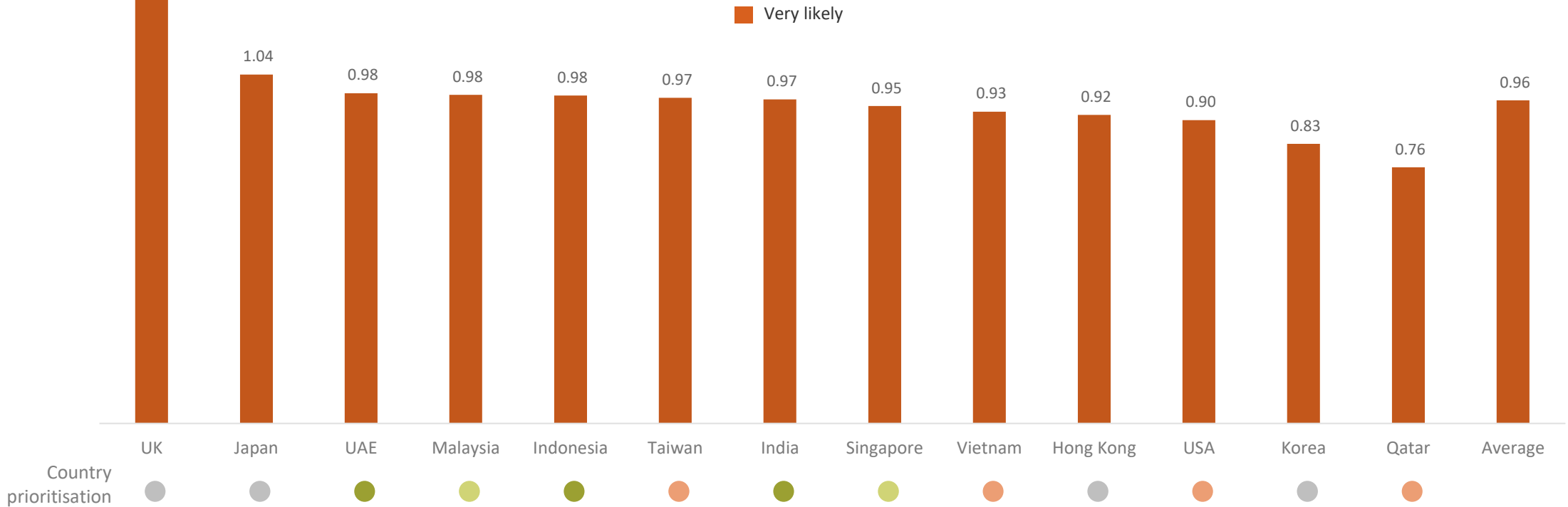
How likely would you be to buy summerfruits imported from Australia?



Summerfruits have a great ability to command a premium over commodities in the UK and Japan and less so in other markets



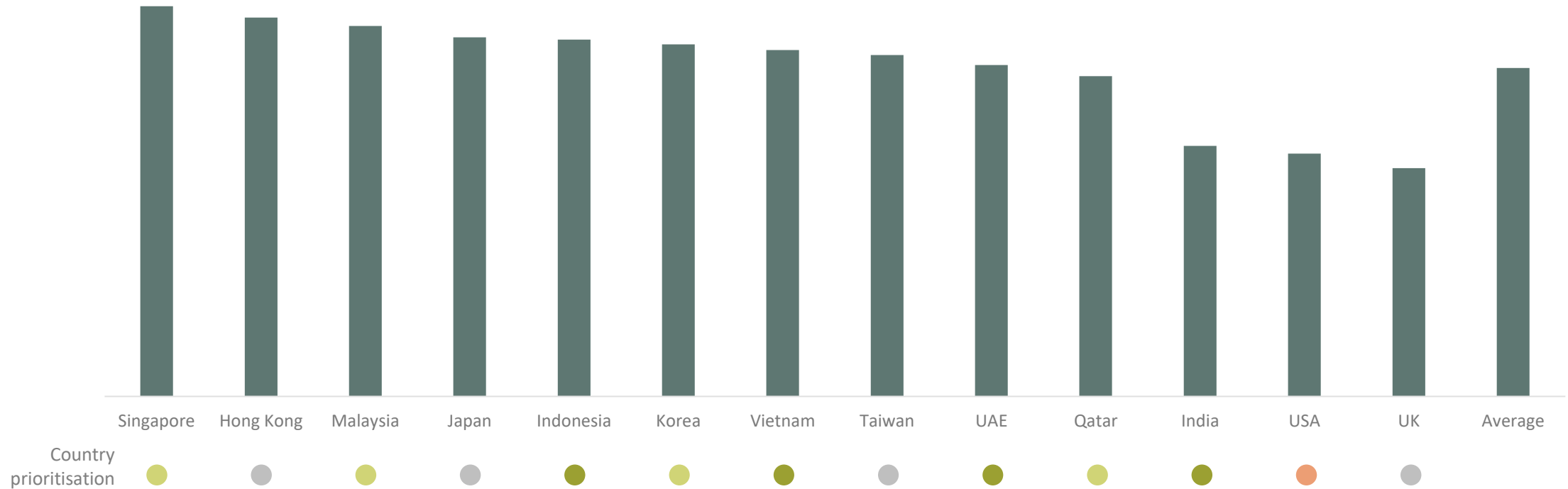
How willing would you be to pay more for a premium quality summerfruits? ¹



Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.12

Summerfruits

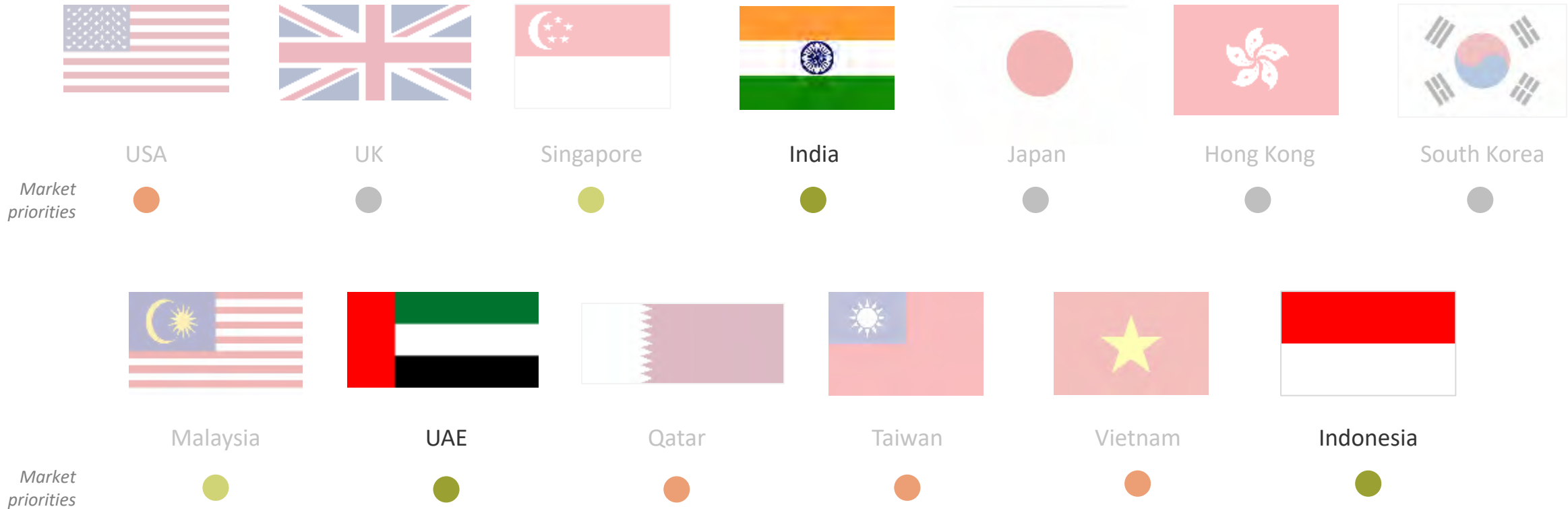
i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access










ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

The prioritisation revealed x3 markets ripe for Summerfruits export.
 The next section will deep dive into Summerfruits consumption across markets.



Summerfruit consumption snapshot

		 India	 Indonesia	 UAE
	<i>HOW OFTEN</i> (P1W pen.)	33%	28%	41%
	<i>WHEN</i>	Breakfast Snack	Lunch Snack	Snack Lunch
	<i>HOW</i>	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own As part of a snack
	<i>WHY</i>	Tasty Physical/Mental Energy	Tasty Connection	Tasty Healthy & Nutritious
	<i>WHERE</i>	At home	At home	At home
	<i>WHO WITH</i>	With Family	With Family	With Family

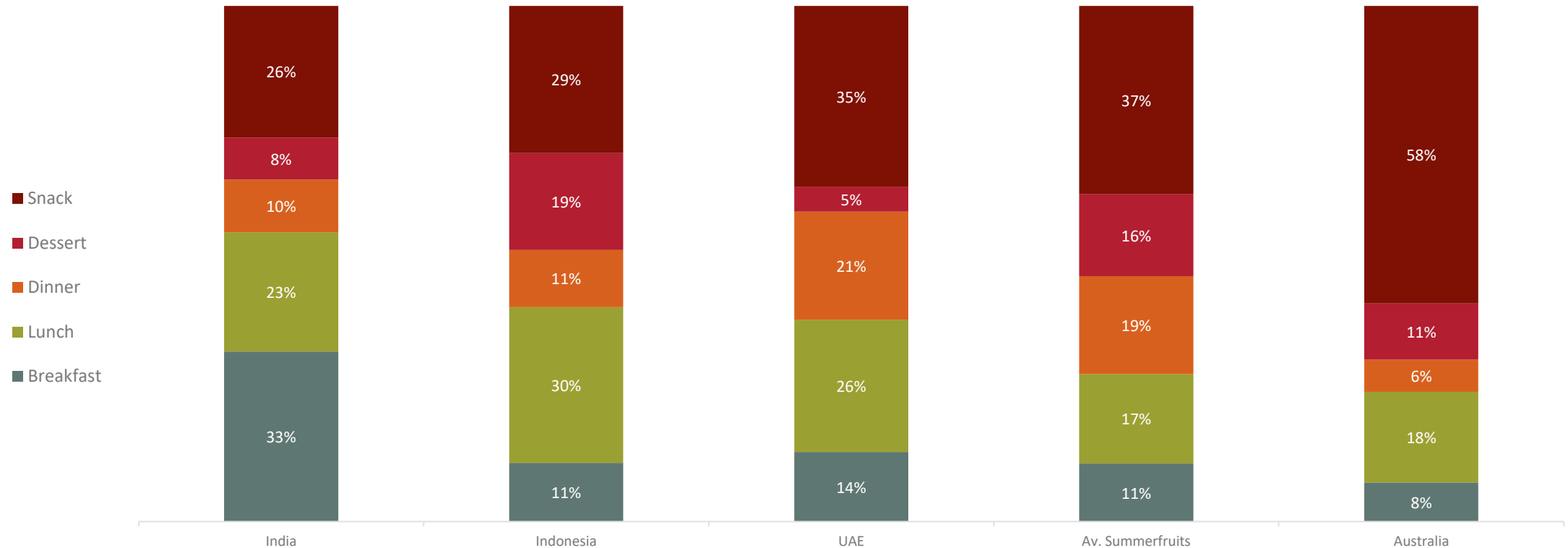
Summerfruit: Strategic Imperatives



	 India	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty breakfast or snack for physical and mental energy, fresh on its own, at home with family	As a tasty lunch or snack between lunch and dinner, fresh on its own or as part of a snack, to connect with family at home	As a tasty, healthy & nutritious snack or lunch, fresh on its own or as part of a snack, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Physical/Mental Energy	Tasty Connection	Tasty Healthy & Nutritious
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing Taste	Refreshing Taste	Refreshing Taste Fresh & Light
<i>PREMIUM OPPORTUNITY</i>	Fresher High in vitamins & minerals	Fresher Higher in vitamins and minerals	Fresher More flavour
<i>BARRIERS TO OVERCOME</i>	Too expensive	Too expensive More exciting alternatives	Too expensive Poor Quality More exciting alternatives
<i>KEY SUBSTITUTES</i>	Apple	Apple Mango	Apple Bananas

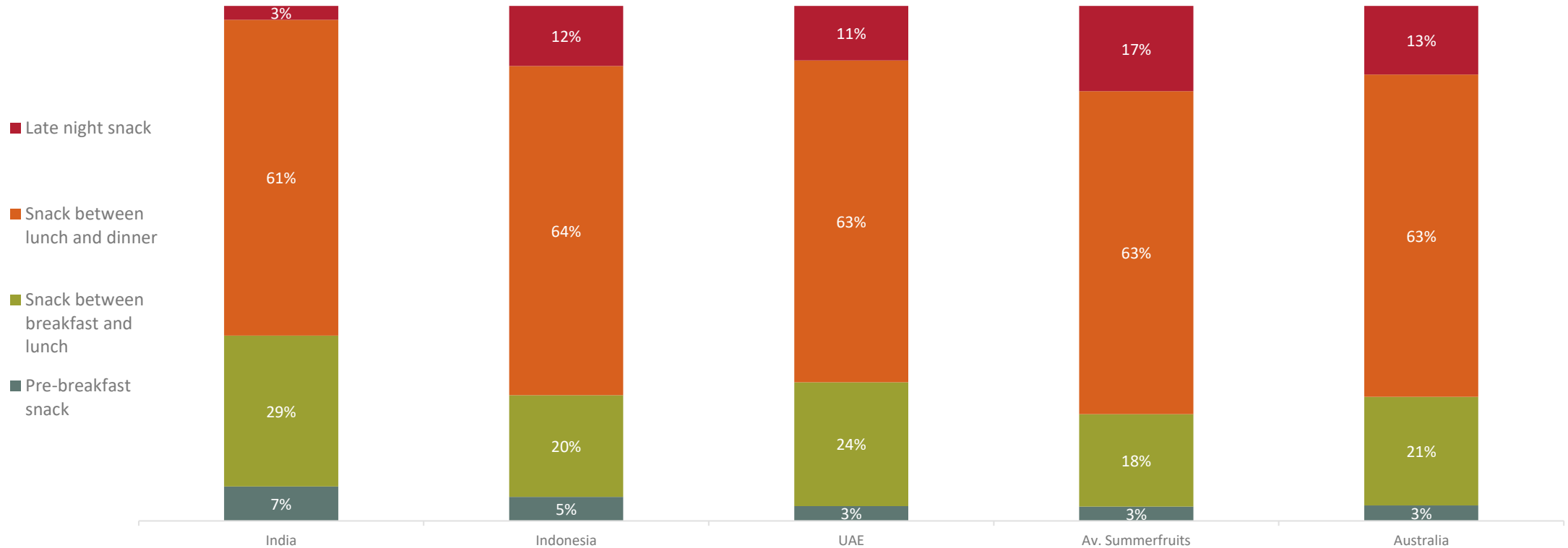
Summerfruits are consumed at lunch or snack across priority markets along with breakfast in India

When did you consume?



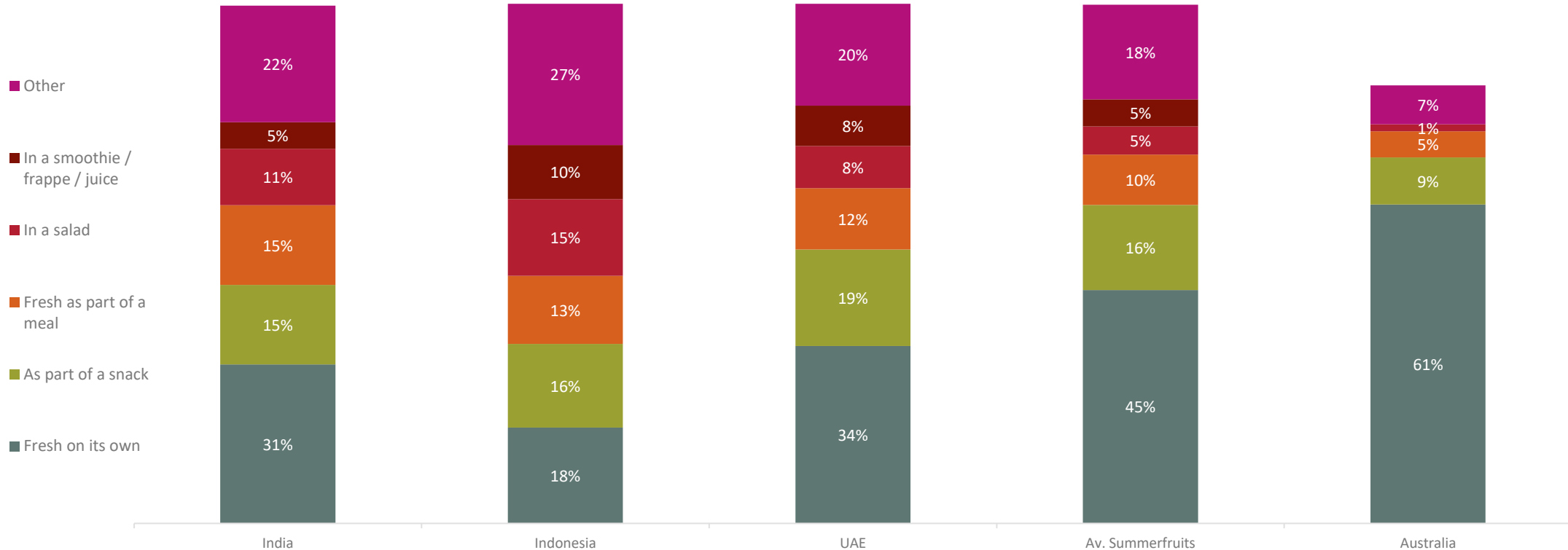
When consumed as a snack, Summerfruits are typically consumed between lunch and dinner

What kind of snack was it?



Summerfruits are typically consumed fresh on their own or as part of a snack across priority markets

How did you consume?



'Other' = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know

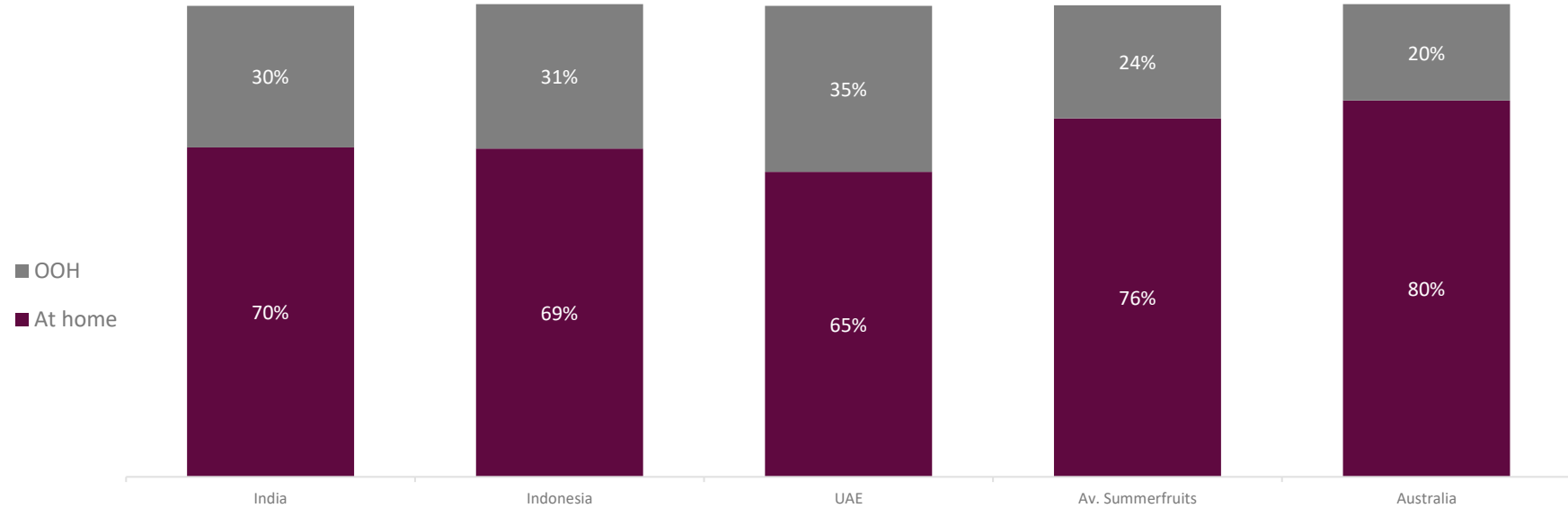
Source: Kantar HIA International Demand Study 2023

Most people consume Summerfruit at home

Where were you?

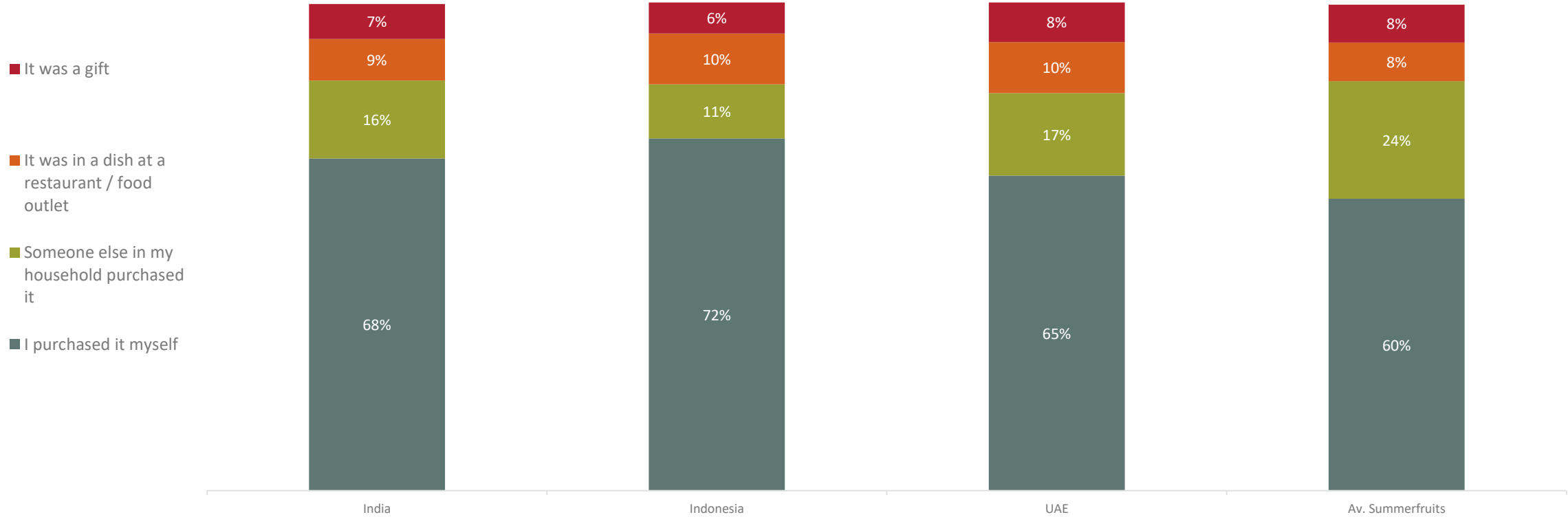
76%

of consumption of summerfruits is in the home, this varies only slightly by market



Most people purchase Summerfruits themselves

Where did you get them from?

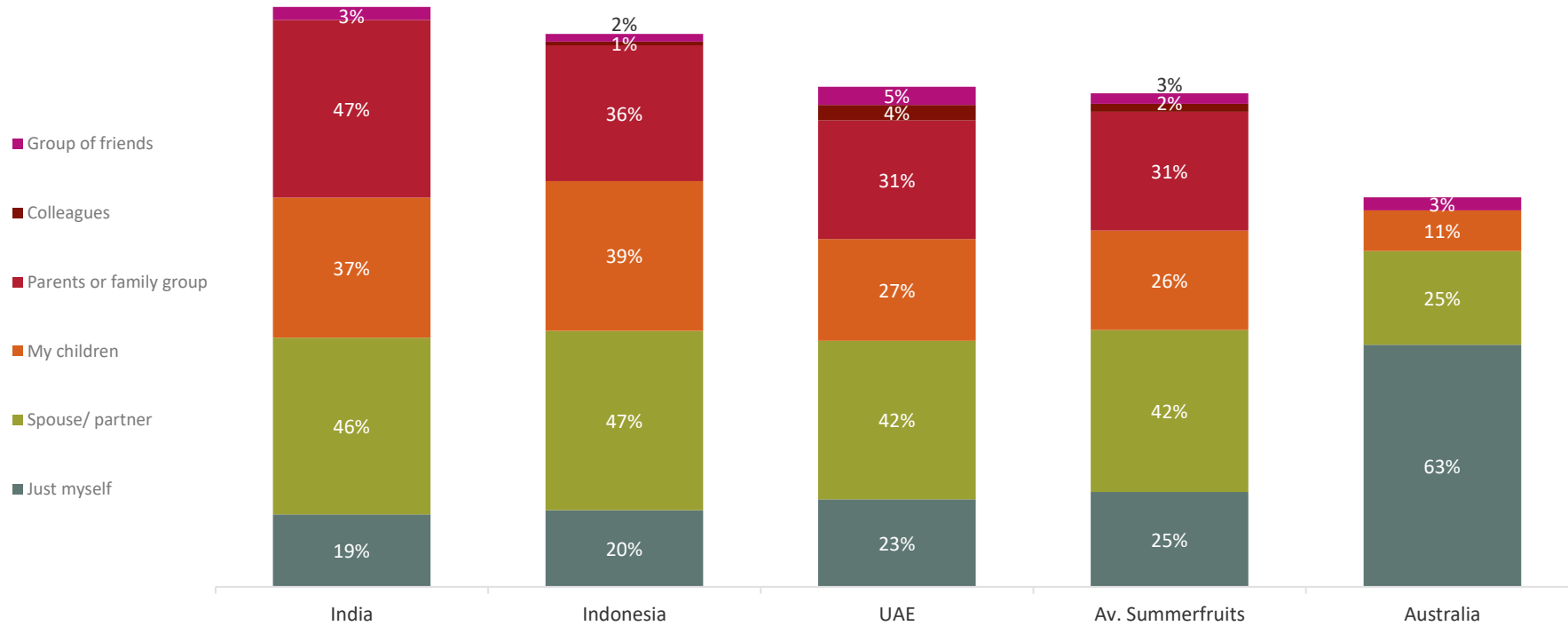


Summerfruits are typically consumed with a spouse or partner or with a broader family group

Who were you with?

31%

of consumption of summerfruits (on average) is with children.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories



In priority markets, the most important reasons why people choose to consume Summerfruits are for something tasty, healthy & nutritious and for a connection

62%

of people in priority markets consume Summerfruits for something

Tasty

45%

of people in priority markets consume Summerfruits for something

Healthy & Nutritious

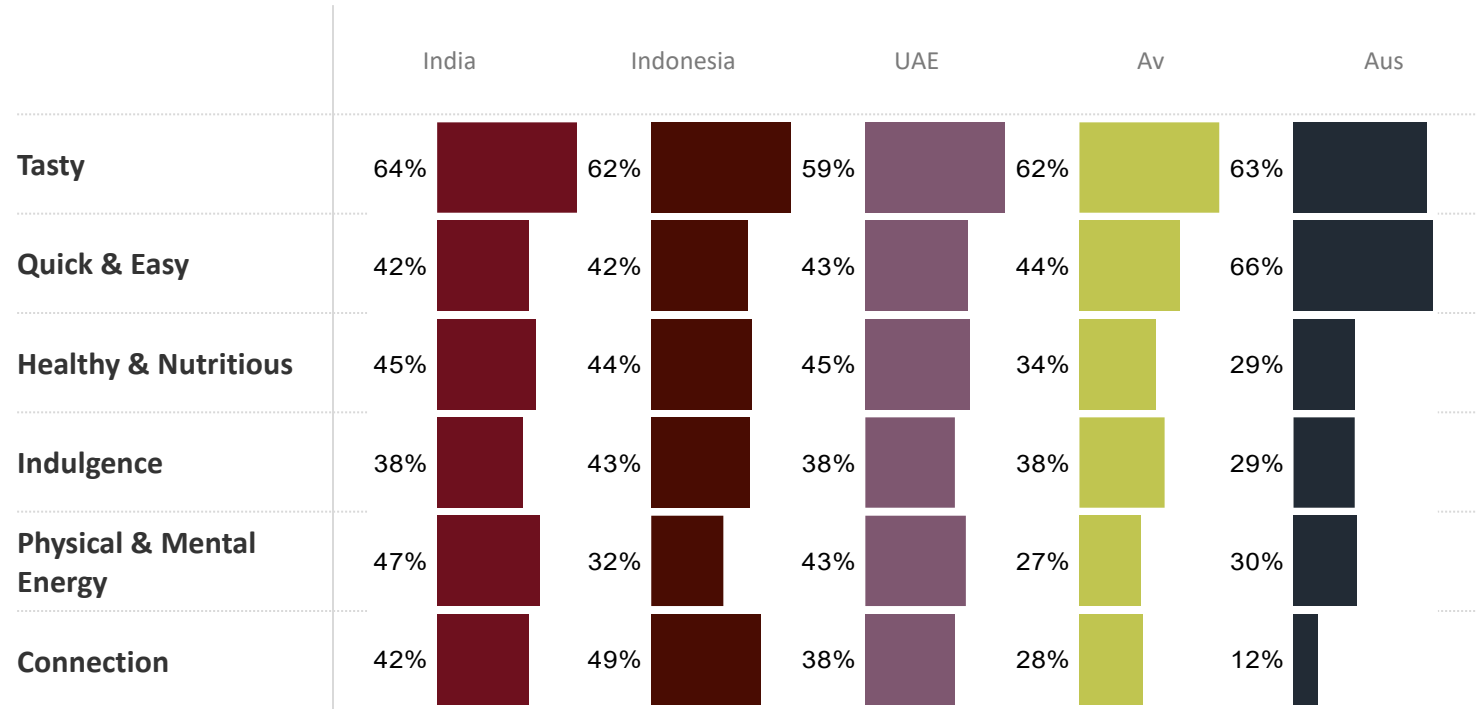
43%

of people in priority markets consume Summerfruits for a

Connection

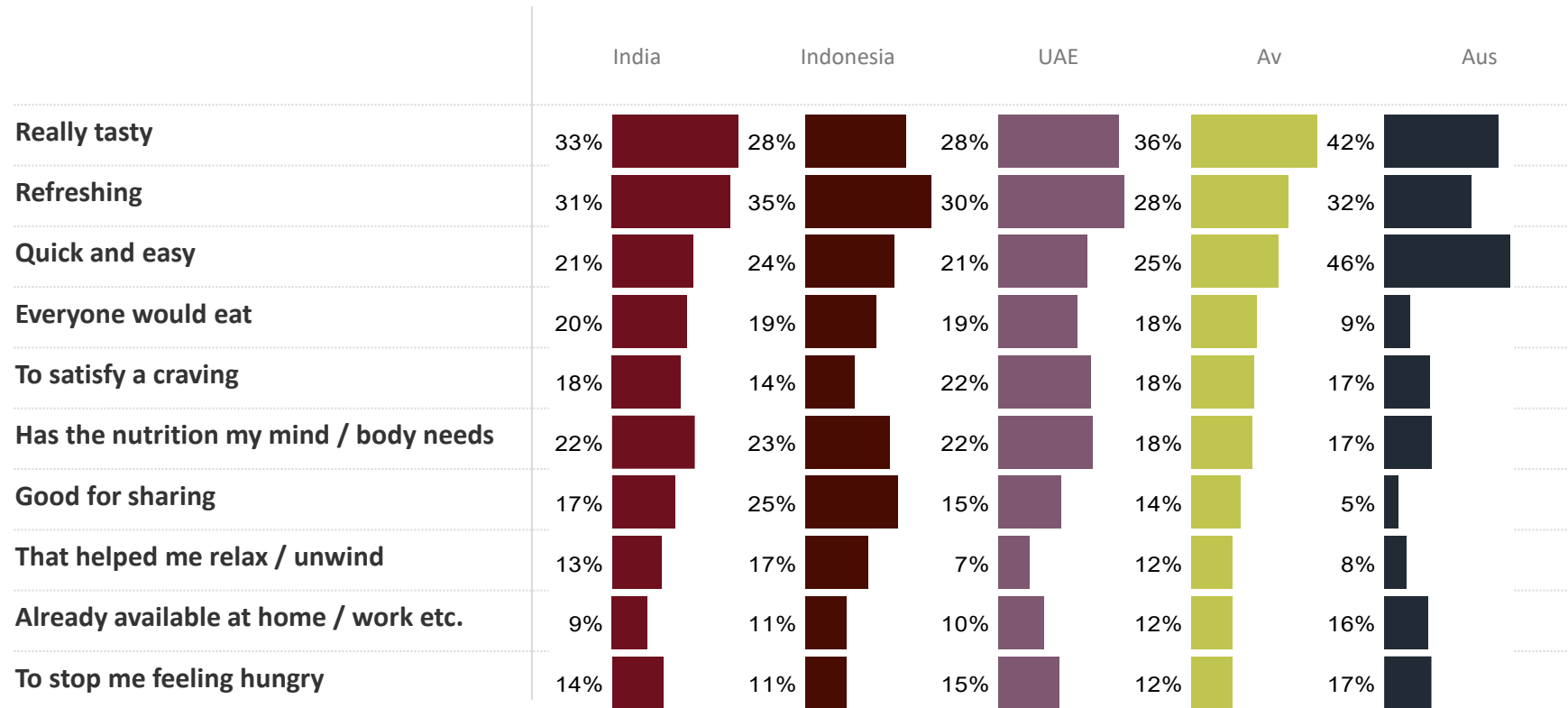
Taste is the most important consumption driver across all markets, followed by quick and easy


Which were important when choosing to consume?



Specifically, consumers in priority markets are looking for Summerfruits to be ‘refreshing’, ‘tasty’ and ‘quick and easy’. Good for sharing is also a driver in Indonesia

Which were important when choosing to consume?





More functionally, consumers are looking for Summerfruits that are sweet while still being light and refreshing

28%

of people in priority markets are looking for Summerfruits that have Refreshing taste

23%

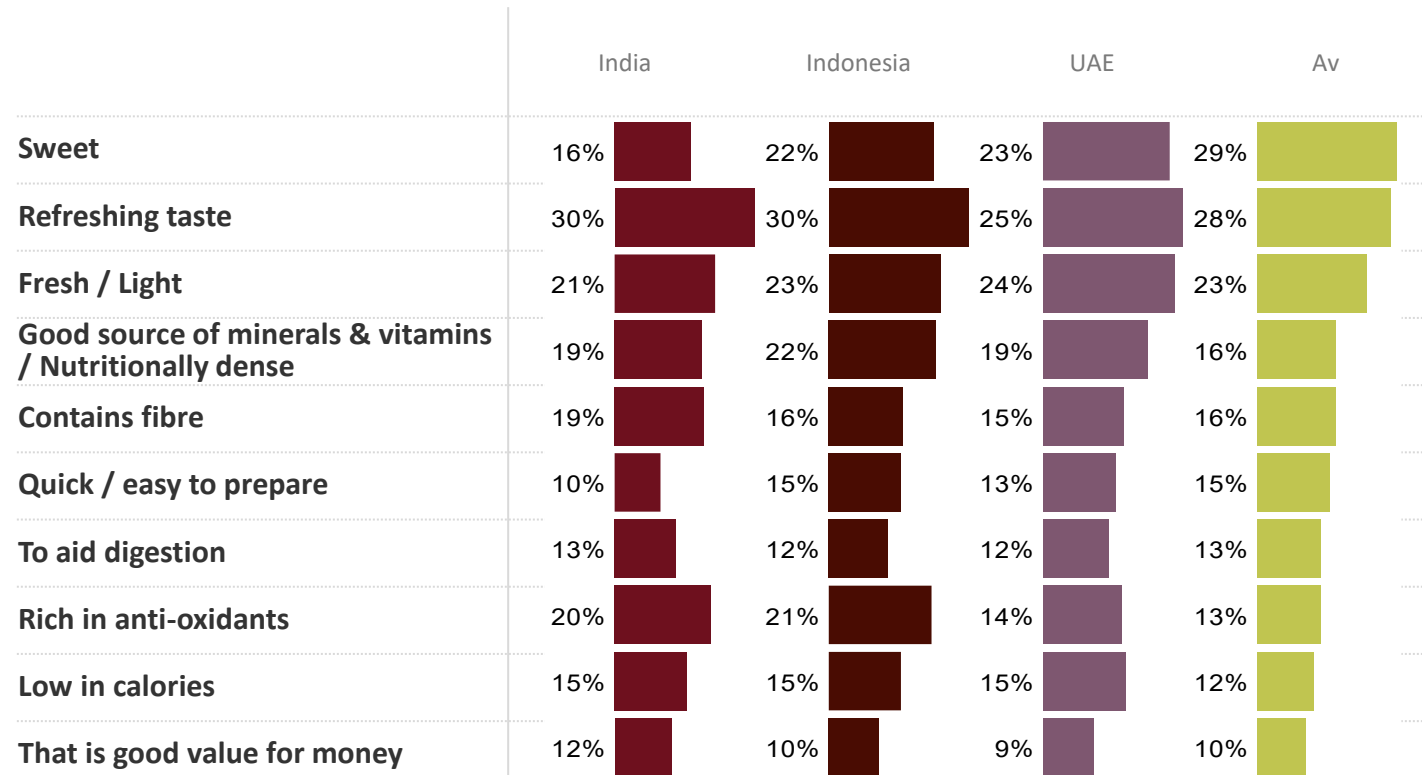
of people in priority markets are looking for Summerfruits that are Fresh / Light


20%

of people in priority markets are looking for Summerfruits that are Sweet

Functionally, across priority markets, consumers look for refreshing taste whilst still being refreshing. In India and Indonesia they also look for rich in anti-oxidants

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Summerfruits that are fresher, have more flavour, are higher in vitamin & mineral content, and are safe & trusted

43%

of people in priority markets are looking for premium Summerfruits that are
Fresher

30%

of people in priority markets are looking for premium Summerfruits that are
Higher in vitamins and minerals

29%

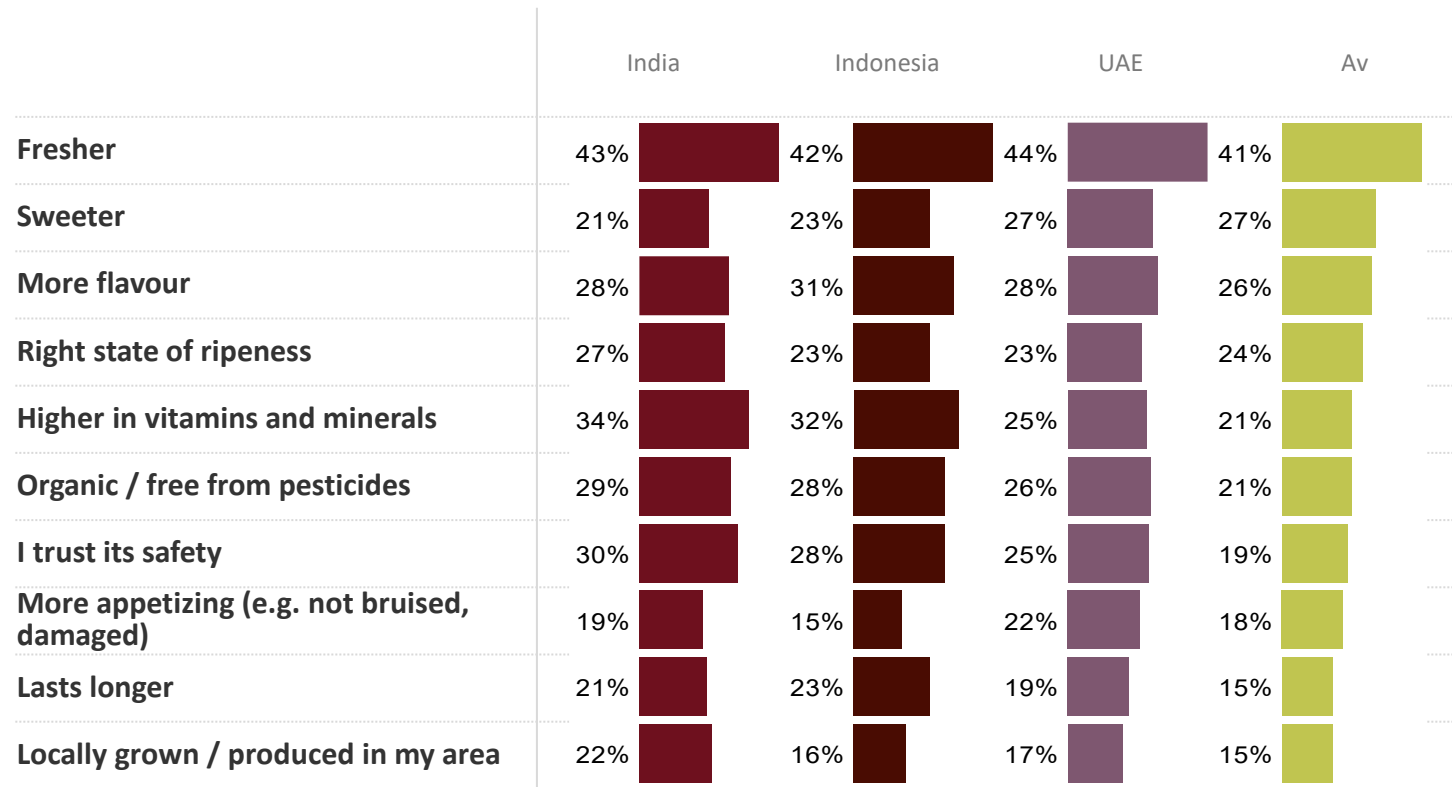
of people in priority markets are looking for premium Summerfruits that have
More flavour

28%

of people in priority markets are looking for premium Summerfruits that are
Safe & Trusted

Premium is characterised by freshness and more flavour across priority markets along with higher in vitamins and minerals in India and Indonesia

What does premium quality mean to you?



Price is the biggest barrier to overcome with Summerfruits consumption, followed by exciting alternatives and poor quality.

Apples and Mangoes are considered worthy substitutes

Barriers to Consumption



Price

26%

(priority market average)



Exciting Alternatives

17%

(priority market average)



Poor Quality

17%

(priority market average)

Leading Substitutes



Apples

47%

(priority market average)



Mangoes

42%

(priority market average)



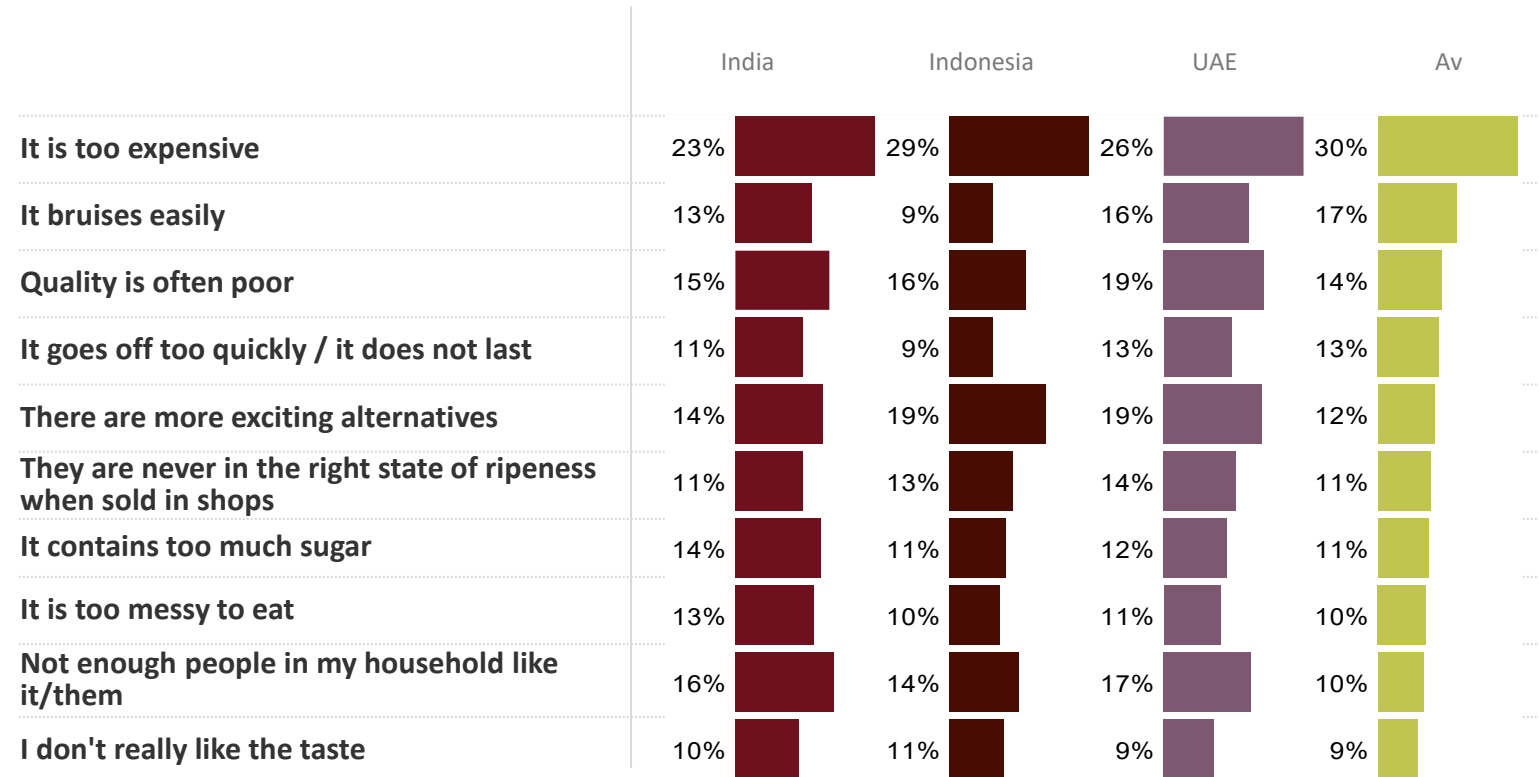
Banana

41%

(priority market average)

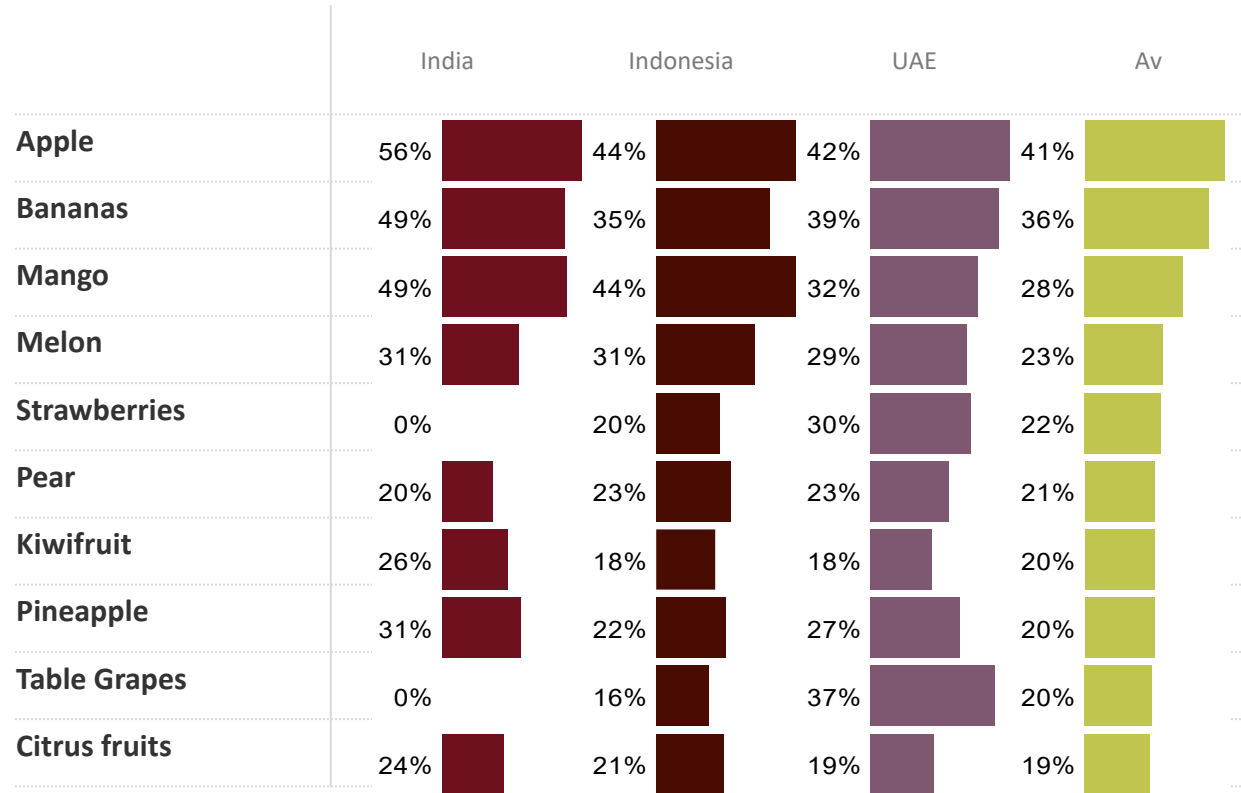
Price is a key barrier across priority markets along with more exciting alternatives, poor quality and lack of popularity in household

What are the reasons you may not choose?



Apples, Bananas, Mangos and in UAE, Table Grapes are key substitutes

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Summerfruits



Summer
Fruit



1. Focus on Strategic Priority Markets

Focus on markets where consumers are **willing to pay a premium** for quality Summerfruits (ie. **Indonesia, UAE, and India**). Leverage already **high appeal for Australian Summerfruits in Indonesia, and Improve knowledge and appeal UAE and India** to drive incremental growth in Australian Summerfruit exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Summerfruits that have a **refreshing taste, are healthy & nutritious, and are good for sharing**. Ensure Summerfruits are at or above par for being **refreshing, fresh and light, and rich in anti-oxidants, that are served as an efficient lunch or snack**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Summerfruits that are fresher, have more flavour, are higher in vitamins and minerals, are free of pesticides, and come from a safe and trusted source.



4. Reduce Consumption Barriers

Address perceptions that Summerfruits are **too expensive, are poor quality, and are less exciting than alternatives**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



3.13

Table Grapes

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers



4 key considerations when interpreting the outputs of the Market Prioritisation

1.

No Existing
Technical Market
Access

2.

Markets with
Existing Trade

3.

Premium
Opportunities

4.

Focus of
Investment

1. No Existing Technical Market Access

Existing technical market access for a commodity was **intentionally NOT included** in the evaluation of addressability

Rationale:

- This project was designed to identify attractive and addressable **future** growth geographies therefore the analysis was not restricted by current arrangements
- This research is intended to **support and inform industry** decisions regarding the progress of any potential future or ongoing market access or market improvement request

2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
 - If a market that we are currently trading with for a particular commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
 - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
- High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a **premium**.

4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making about where to focus investment**

Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
 - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



We have identified 5 strategic priority markets that represent the most attractive and appealing export opportunity for Australian table grapes, based on consumer preference and behaviour

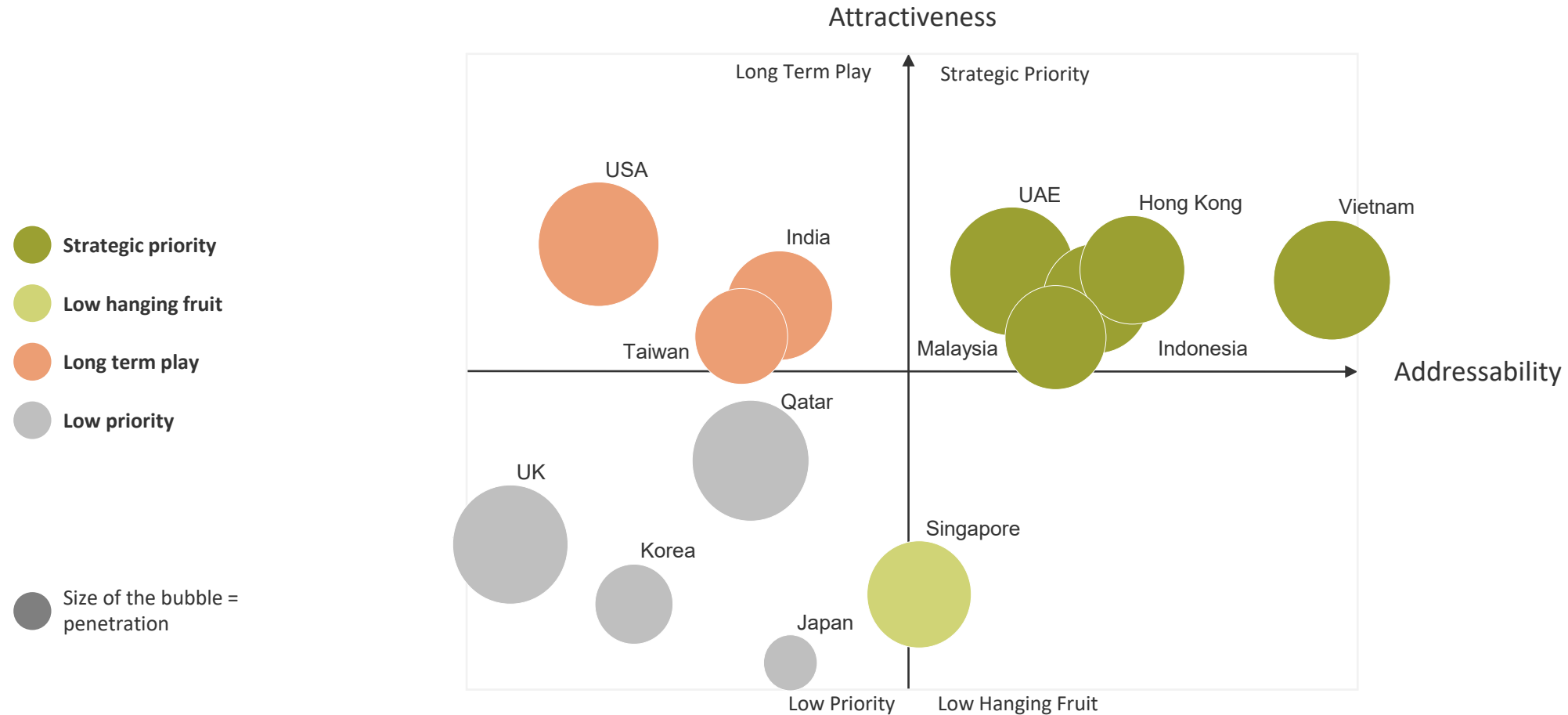









Table Grapes: Strategic priorities

	 Malaysia	 Hong Kong	 Vietnam	 Indonesia	 UAE
<i>STRATEGIC IMPLICATIONS</i>	Despite moderate penetration, Malaysia presents a strong opportunity for Table Grapes given the appetite for premium and the willingness to pay	Hong Kong represents a strong export opportunity for Table Grapes given their ability to command a premium over other commodities in the market	Vietnam represents a strong export opportunity given the population size and particularly strong Australian appeal	Indonesia represents a strong Table Grapes opportunity given the strong willingness to pay 1.5x more	Despite the small population, UAE is a strong opportunity given the high penetration, strong Australian appeal and high per capita income
<i>ATTRACTIVENESS</i>	<ul style="list-style-type: none"> Moderate category penetration (32% at least once a week) Strong claimed willingness to pay 1.5x more 	<ul style="list-style-type: none"> Moderate category penetration (34%) Very high claimed willingness to pay 1.5x more 	<ul style="list-style-type: none"> High category penetration (42%) Strong claimed willingness to pay 1.5x more 	<ul style="list-style-type: none"> Moderate category penetration (35%) Strong claimed willingness to pay 1.5x more 	<ul style="list-style-type: none"> Highest category penetration (48%) Moderate claimed willingness to pay 1.5x
<i>ADDRESSABILITY</i>	<ul style="list-style-type: none"> Australian appeal is moderate More likely to command a premium than other commodities in Malaysia 	<ul style="list-style-type: none"> Moderate Australian appeal Much more likely to command a premium over other commodities in Hong Kong 	<ul style="list-style-type: none"> Extremely high Australian appeal Moderate likelihood to command a premium 	<ul style="list-style-type: none"> High Australian appeal Slightly less likely to command a premium over other commodities 	<ul style="list-style-type: none"> Strong Australian appeal Slightly less likely to command a premium over other commodities



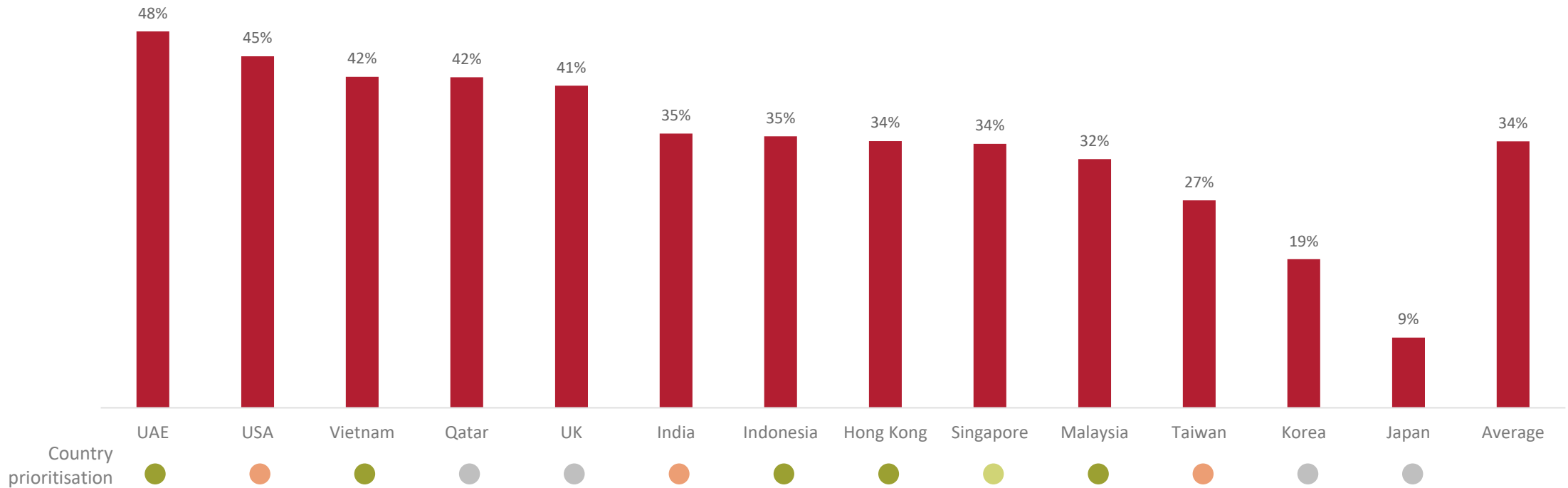
Penetration of Table Grapes is high across all markets with the exception of Japan and Korea

Table Grapes



How often do you consume table grapes? ¹

■ Consumed at least once a week



¹ An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

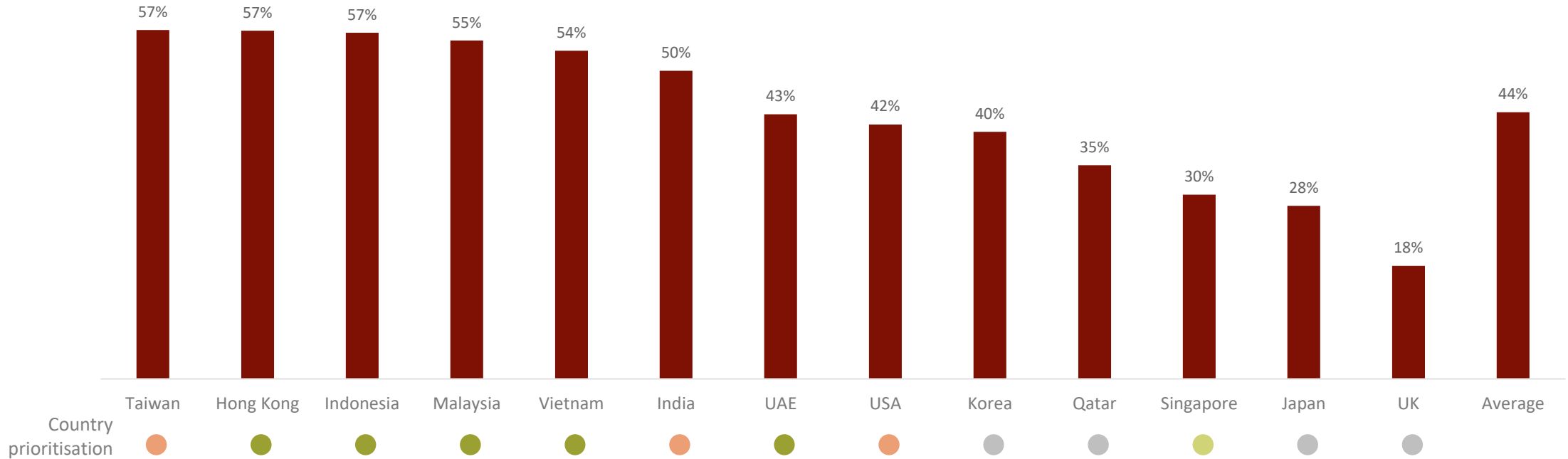


Willingness to pay 1.5x more is strongest in Asian markets such as Taiwan, HK, Indonesia, Malaysia, Vietnam and India



Would you be willing to pay 1.5x (or 50%) more for premium quality table grapes? ^{1,2}

■ Yes



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail

Source: Kantar HIA International Demand Study 2022

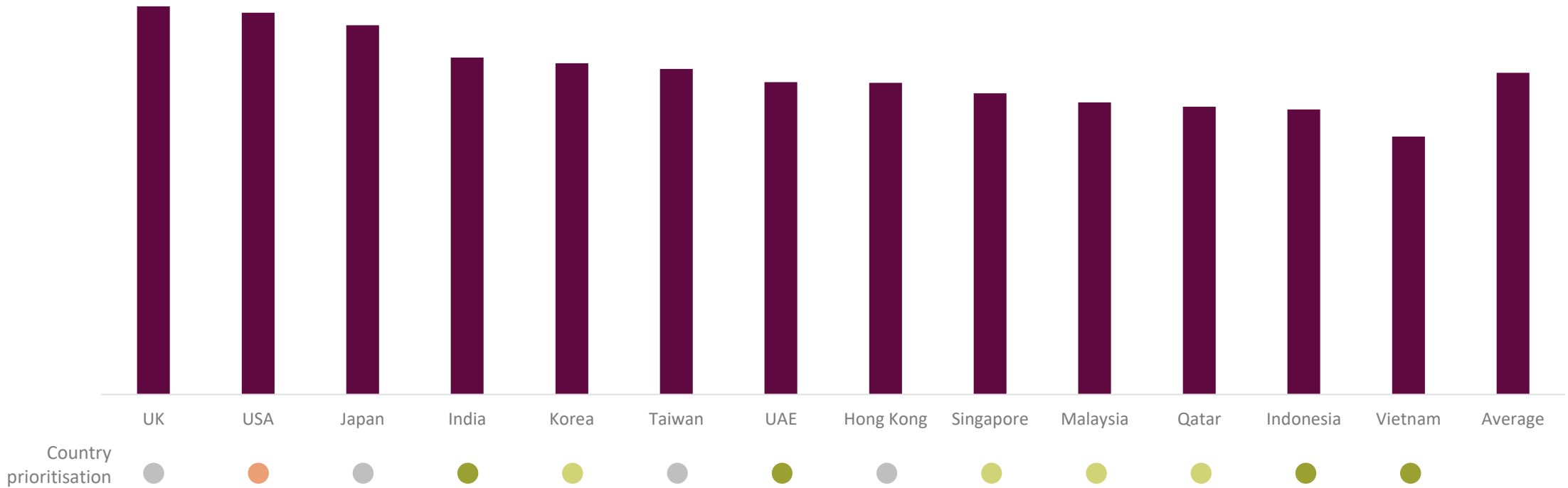


Although all markets are attractive, more affluent markets with larger populations rank more highly

Table Grapes



Market Access Attractiveness - Rank





Australian appeal is relatively low across the markets with the exception of Vietnam



How likely would you be to buy table grapes imported from Australia?

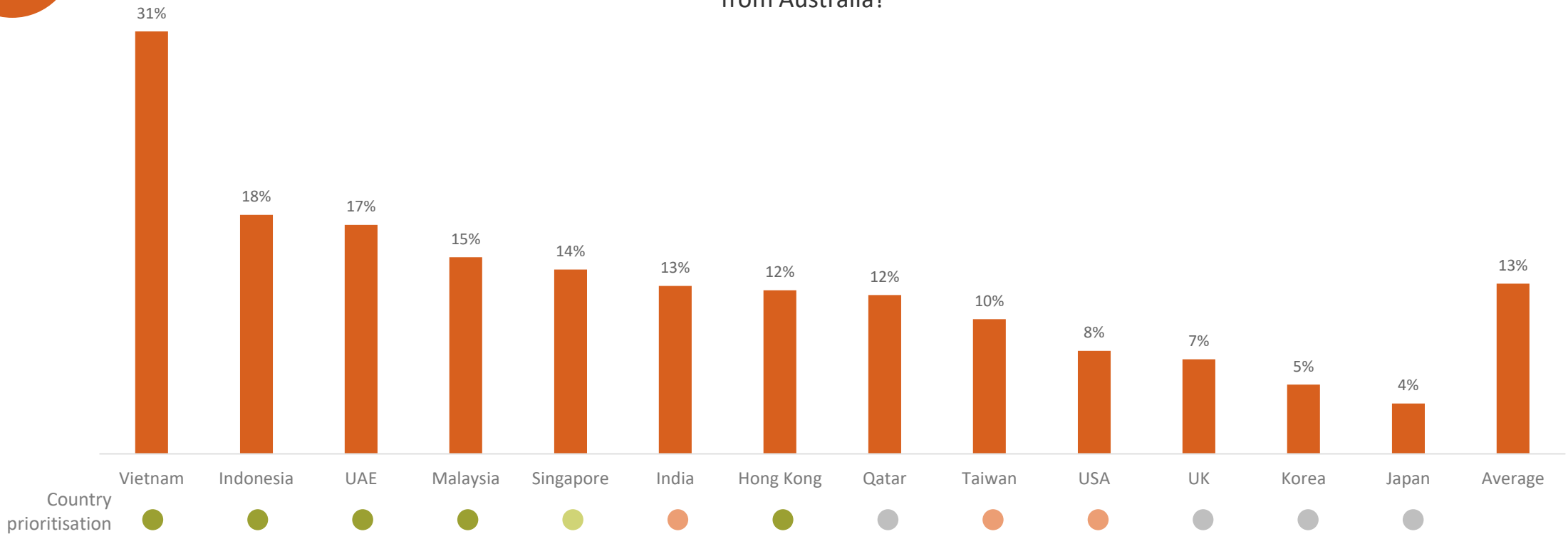


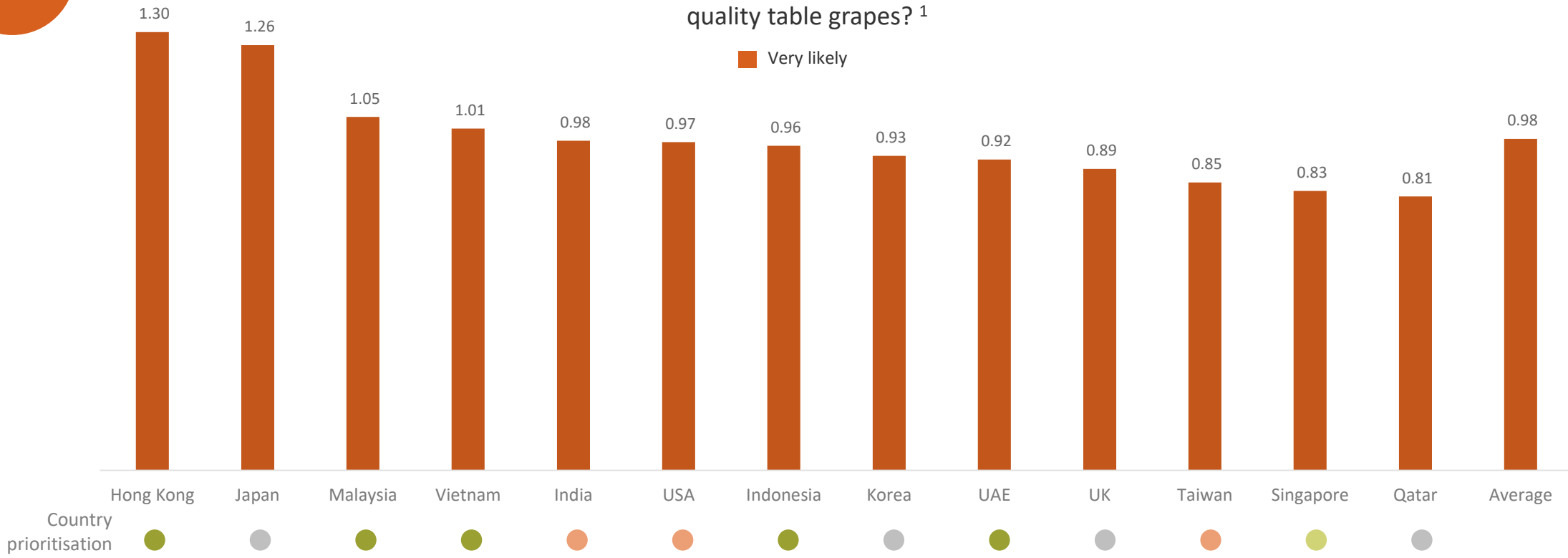


Table Grapes are more able to command a premium in HK, Japan, Malaysia and Vietnam vs other commodities



How willing would you be to pay more for premium quality table grapes? ¹

Very likely

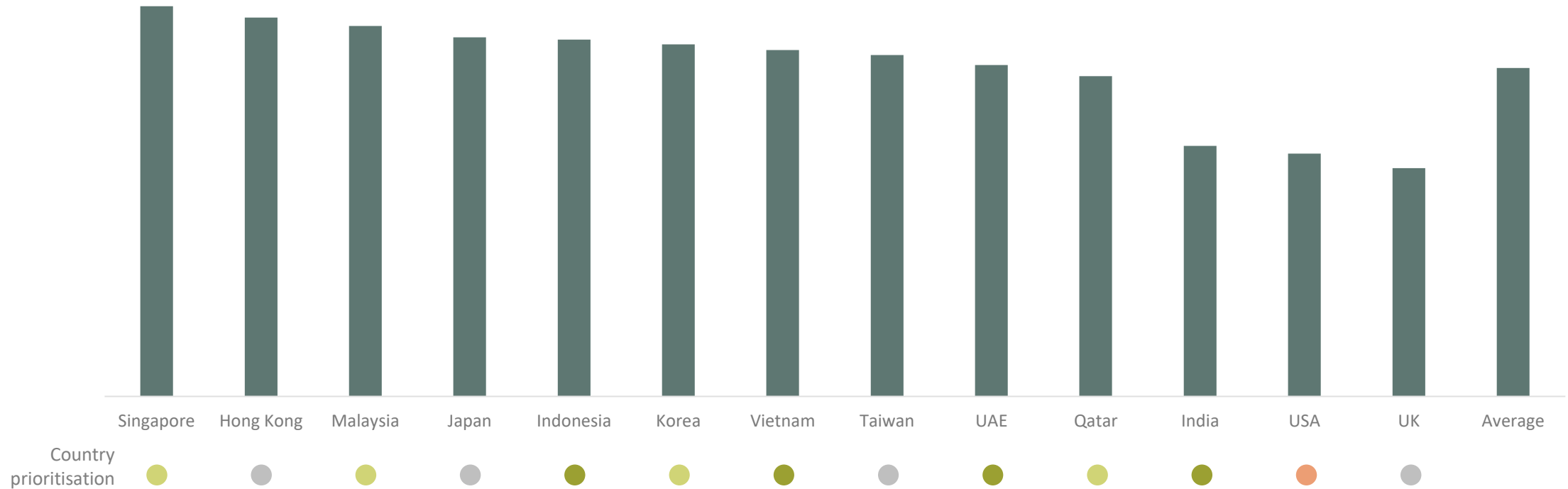




Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Market Access Addressability - Rank



3.13

Table Grapes

i. Market prioritisation

Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers





The prioritisation revealed x5 markets ripe for Table Grapes export.

The next section will deep dive into Table Grapes consumption across markets

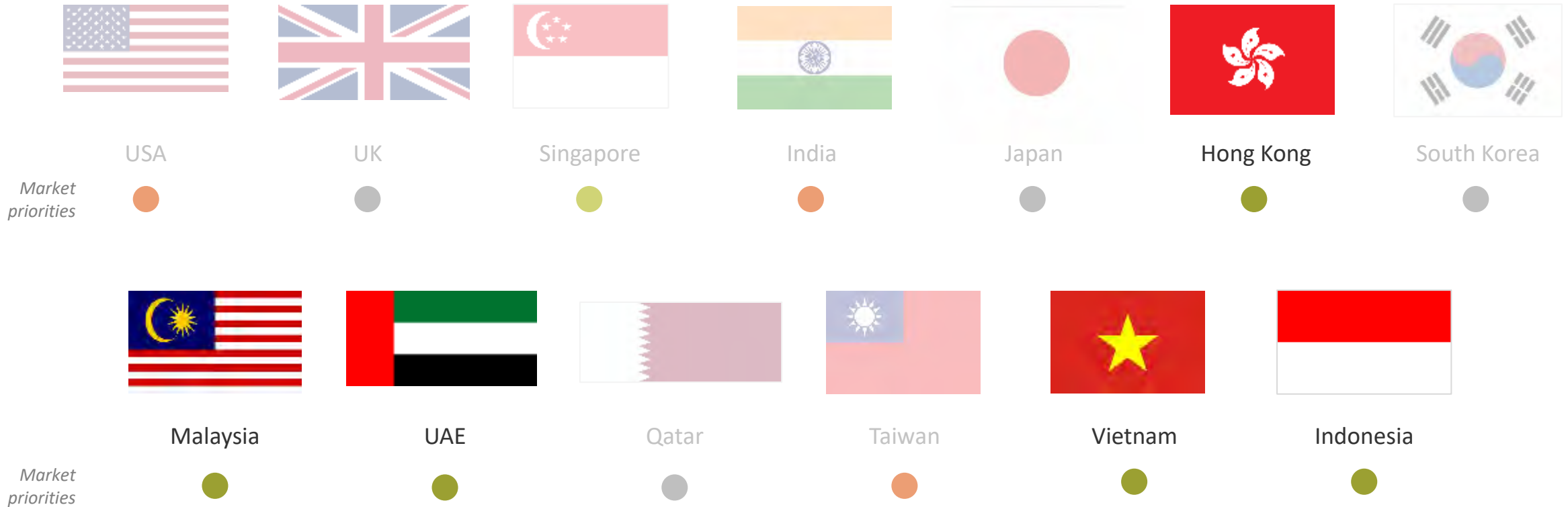




Table Grapes consumption snapshot












	 Malaysia	 Hong Kong	 Vietnam	 Indonesia	 UAE
 <i>HOW OFTEN (P1W pen.)</i>	32%	34%	42%	25%	48%
 <i>WHEN</i>	Snack between lunch and dinner	Snack between lunch and dinner	Dessert Lunch Dinner	Dessert Snack Lunch	Snack between lunch and dinner
 <i>HOW</i>	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own As part of a snack	Fresh on its own
 <i>WHY</i>	Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy
 <i>WHERE</i>	At home	At home	At home	At home	At home
 <i>WHO WITH</i>	With Family	With Family	With Family	With Family	With Family



Table Grapes: Strategic Imperatives






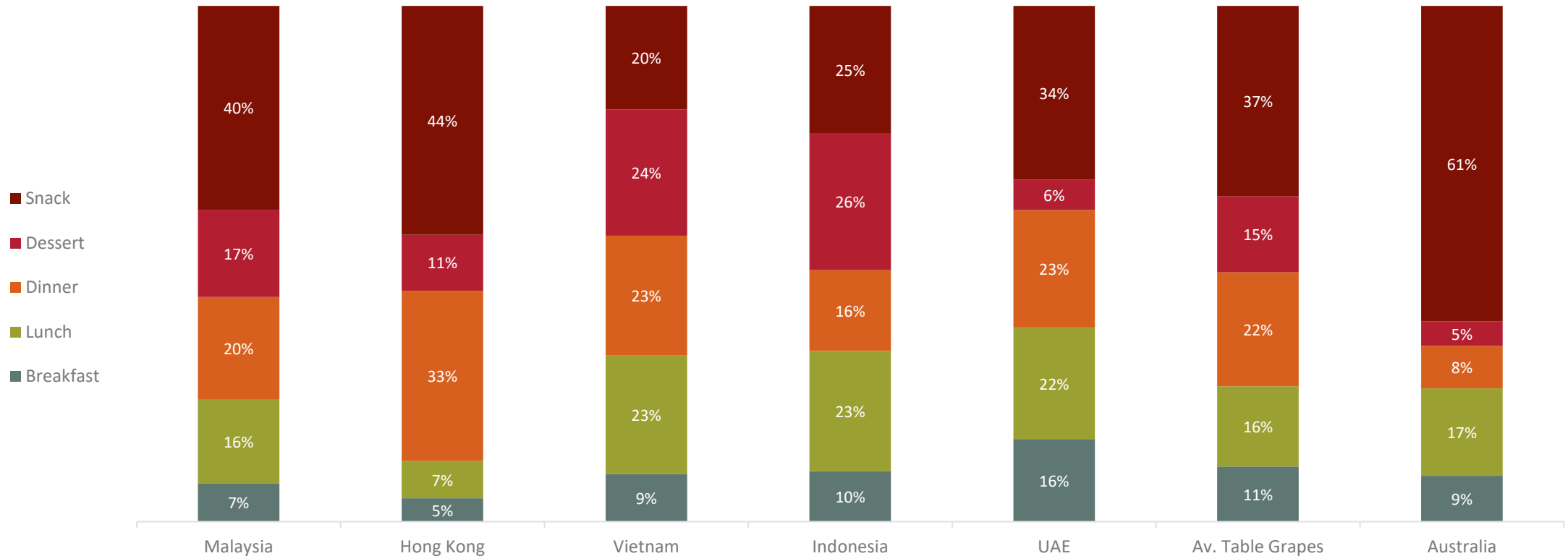
	 Malaysia	 Hong Kong	 Vietnam	 Indonesia	 UAE
<i>CONSUMER PREFERENCES</i>	As a tasty, quick & easy snack between lunch and dinner, fresh on its own, at home with family	As a tasty, quick & easy snack between lunch and dinner or dinner, fresh on its own, at home with family	As a tasty and indulgent dessert, lunch or dinner, fresh on its own or as part of a snack, at home with family	As a tasty, quick & easy dessert, snack or lunch, fresh on its own or as part of a snack, at home with family	As a tasty, quick & easy snack between lunch and dinner, fresh on its own, at home with family
<i>NEEDS TO SATISFY</i>	Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy
<i>FUNCTIONAL ATTRIBUTES</i>	Refreshing taste Sweet	Sweet Fresh & Light	Refreshing taste Sweet	Refreshing Taste Sweet	Fresh & Light Refreshing taste Sweet
<i>PREMIUM OPPORTUNITY</i>	Fresher Sweeter	Fresher More flavour Sweeter	Fresher Sweeter Appetising	Fresher Sweeter Free from pesticides	Fresher Sweeter
<i>BARRIERS TO OVERCOME</i>	Too expensive	Too expensive Too much sugar	Bruises easily Too expensive	Poor quality	Too expensive
<i>KEY SUBSTITUTES</i>	Apple Bananas	Apple Bananas Strawberries	Apple	Apple Mango Bananas	Apple Bananas



Table Grapes are most frequently consumed as a snack in Malaysia, Hong Kong and UAE or as a dessert or at lunch in Vietnam and Indonesia

When did you consume?





When consumed as a snack, Table Grapes are typically consumed between lunch and dinner

What kind of snack was it?

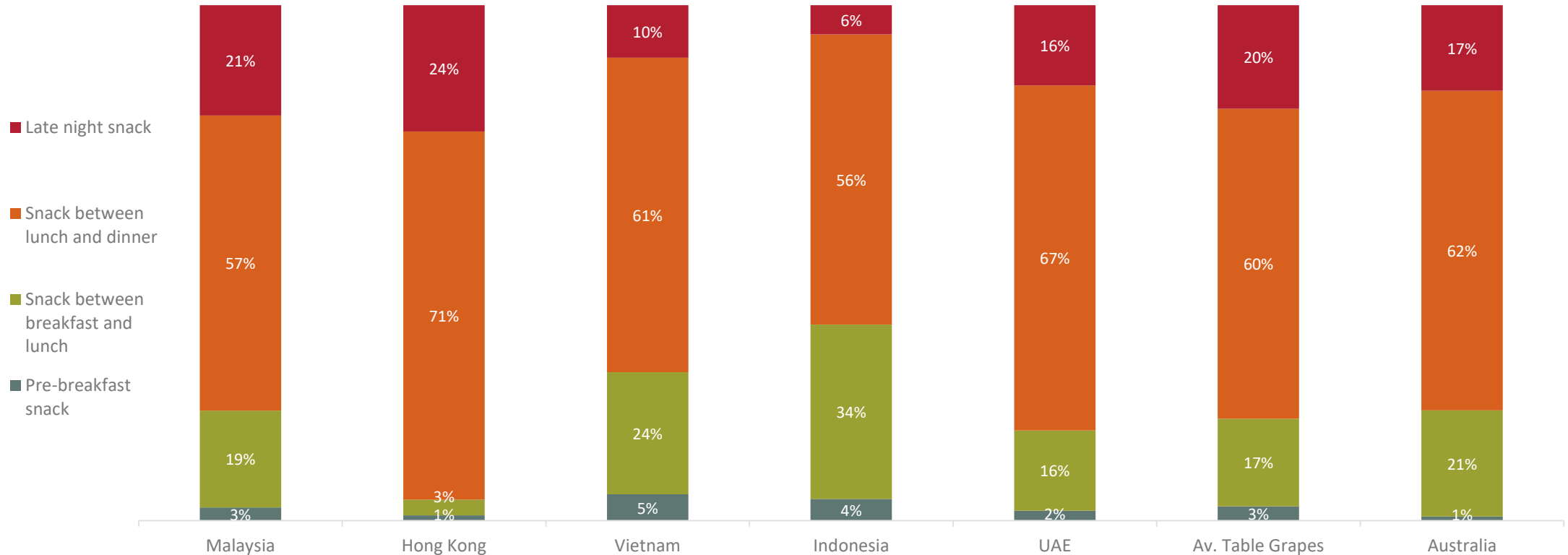
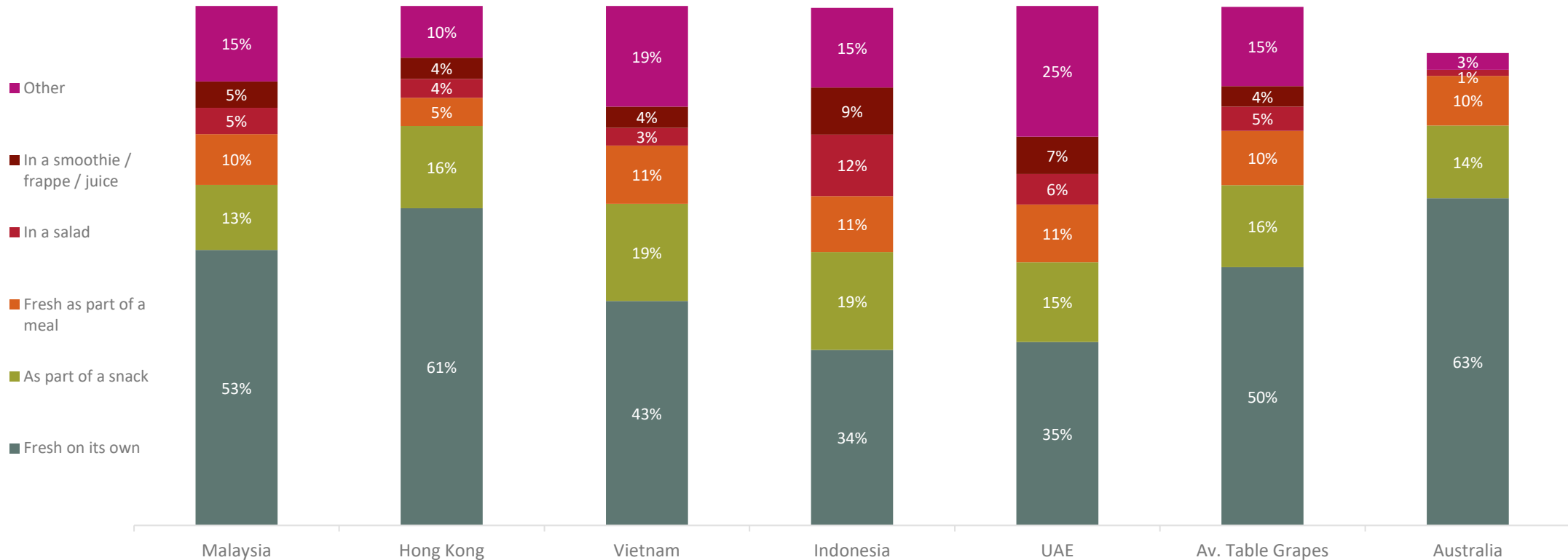




Table Grapes are most commonly consumed fresh on their own across priority markets, especially in Malaysia and Hong Kong

How did you consume?



'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in cooking, As an ingredient in baking, To make baby food / puree, As part of an alcoholic drink e.g. cocktail, For decoration / show only And Don't know

Source: Kantar HIA International Demand Study 2023



Table Grapes

Most people consume Table Grapes at home. UAE skews more out of home

Where were you?

79%

of consumption of table grapes is in the home,
this varies only slightly by market

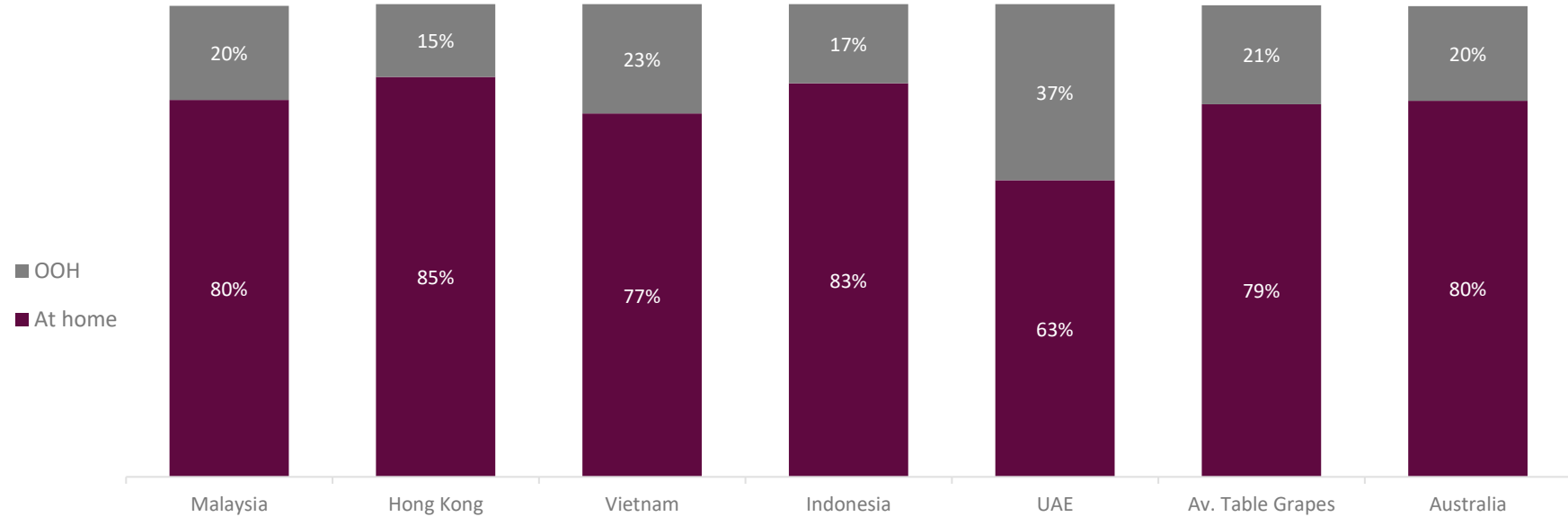




Table Grapes

Most people purchase Table Grapes themselves

Where did you get them from?

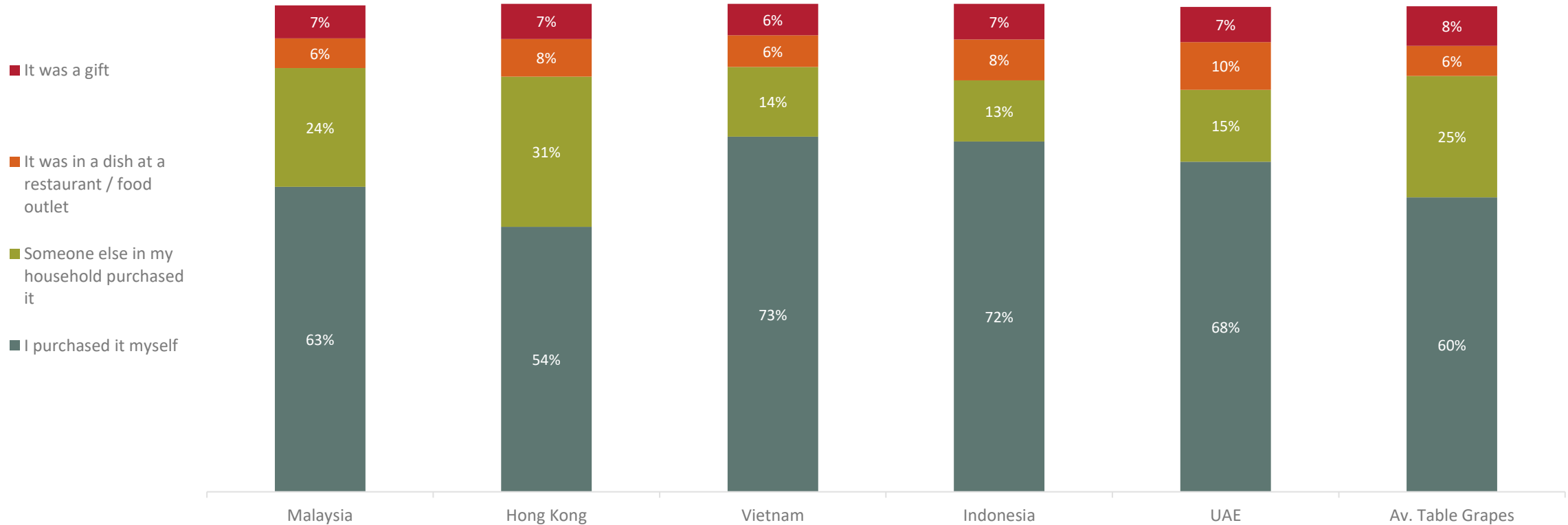


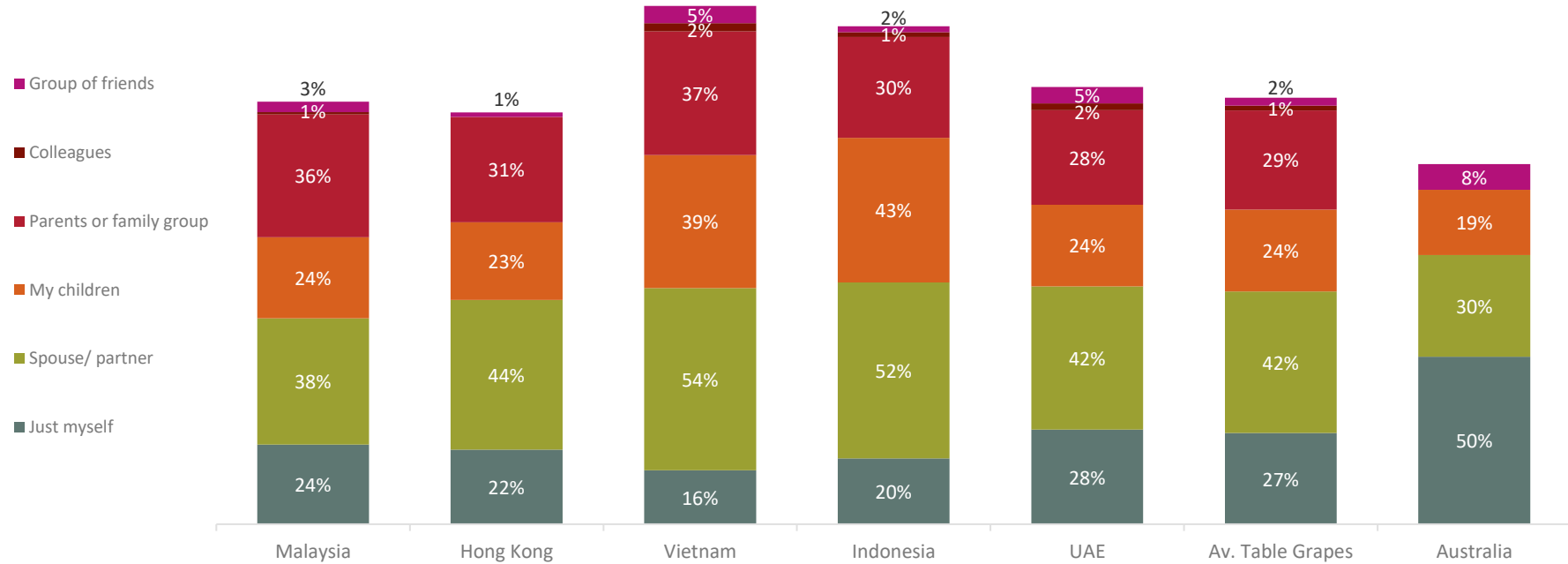


Table Grapes are typically consumed with a spouse or partner or with a broader family group

Who were you with?

42%

of consumption of table grapes (on average) is with a spouse/partner.



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally



The 6 needs pillars are universal across commodities and global markets



Tasty

All about: Taste, Refreshment, and Enjoyment



Quick & Easy

All about: Convenience, Simplicity, and Ease



Healthy & Nutritious

All about: Guilt-free, Nourishing and Sensible



Indulgence

All about: Comfort, Relaxation and Self Care



Physical & Mental Energy

All about: Energy, Uplift, and Reinvigoration



Connection

All about: Bonding, Celebration and Creating Memories

In priority markets, the most important reasons why people choose to consume Table Grapes are for something tasty, quick & easy and indulgent

62%

of people in priority markets consume Table Grapes for something

Tasty

44%

of people in priority markets consume Table Grapes for something

Quick & Easy

41%

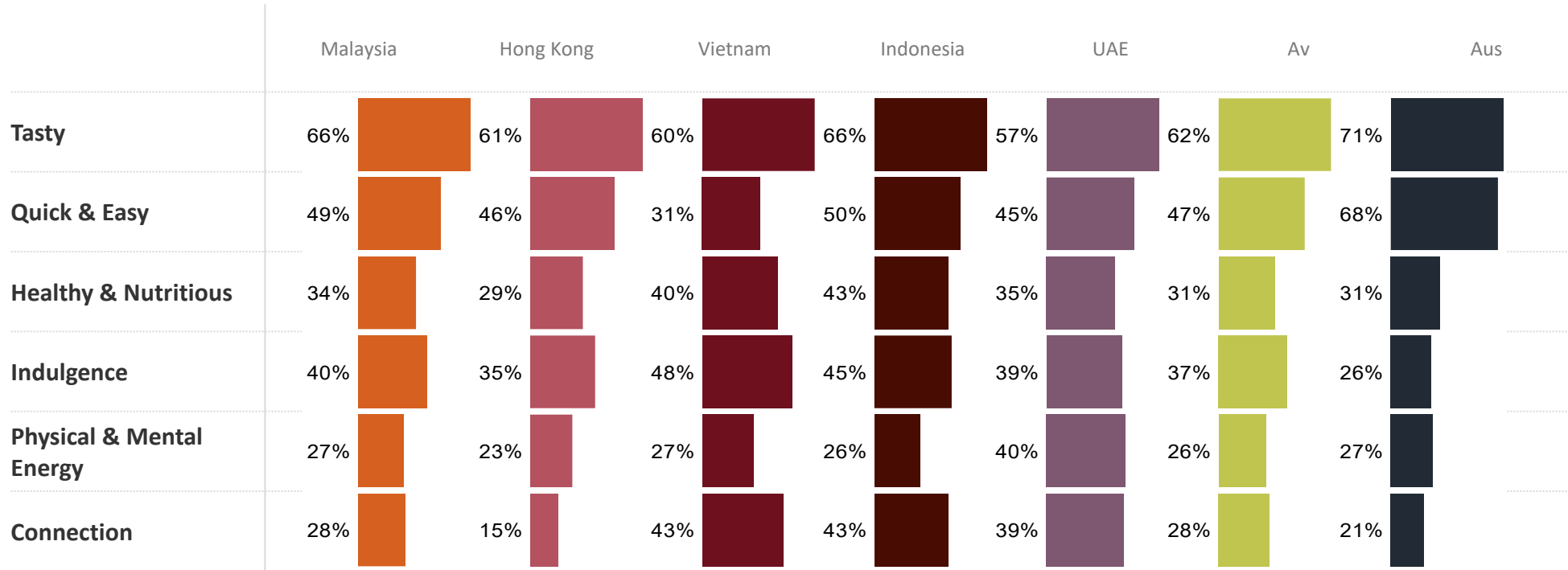
of people in priority markets consume Table Grapes for an

Indulgence



Taste is the most important consumption driver, followed by indulgence in Vietnam and Indonesia and Quick and Easy in other priority markets

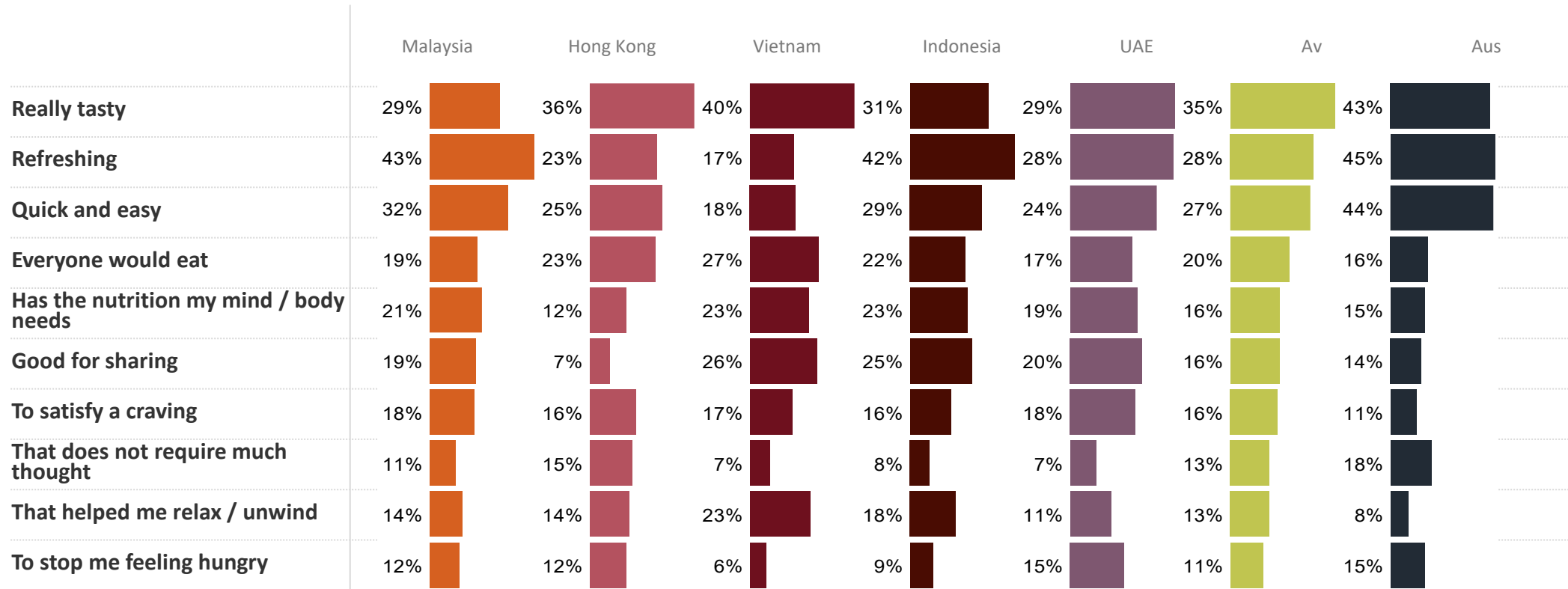
Which were important when choosing to consume?





Tables Grapes are chosen for being really tasty across priority markets as well as refreshing in Malaysia and Indonesia in particular

Which were important when choosing to consume?



More functionally, consumers are looking for Table Grapes that are sweet while still being light and refreshing

32%

of people in priority markets are looking for Table Grapes that are Sweet

32%

of people in priority markets are looking for Table Grapes that have Refreshing taste

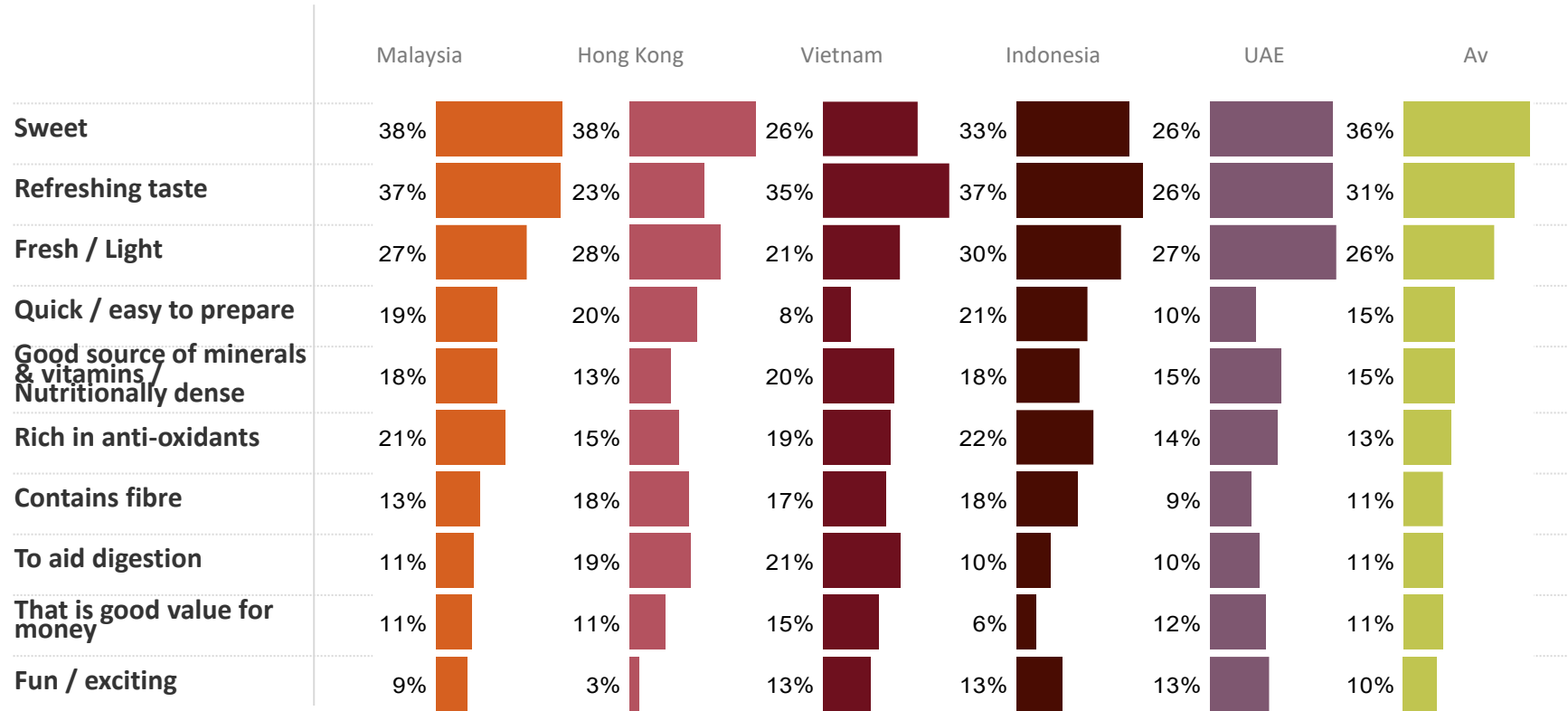
27%

of people in priority markets are looking for Table Grapes that are Fresh / Light



Across priority markets, consumers look for Table Grapes that are sweet, while still being light and refreshing

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Table Grapes that are fresher, sweeter, have more flavour and are free of pesticides

46%

of people in priority markets are looking for premium Table Grapes that are

Fresher

35%

of people in priority markets are looking for premium Table Grapes that are

Sweeter

27%

of people in priority markets are looking for premium Table Grapes that are

More flavour

25%

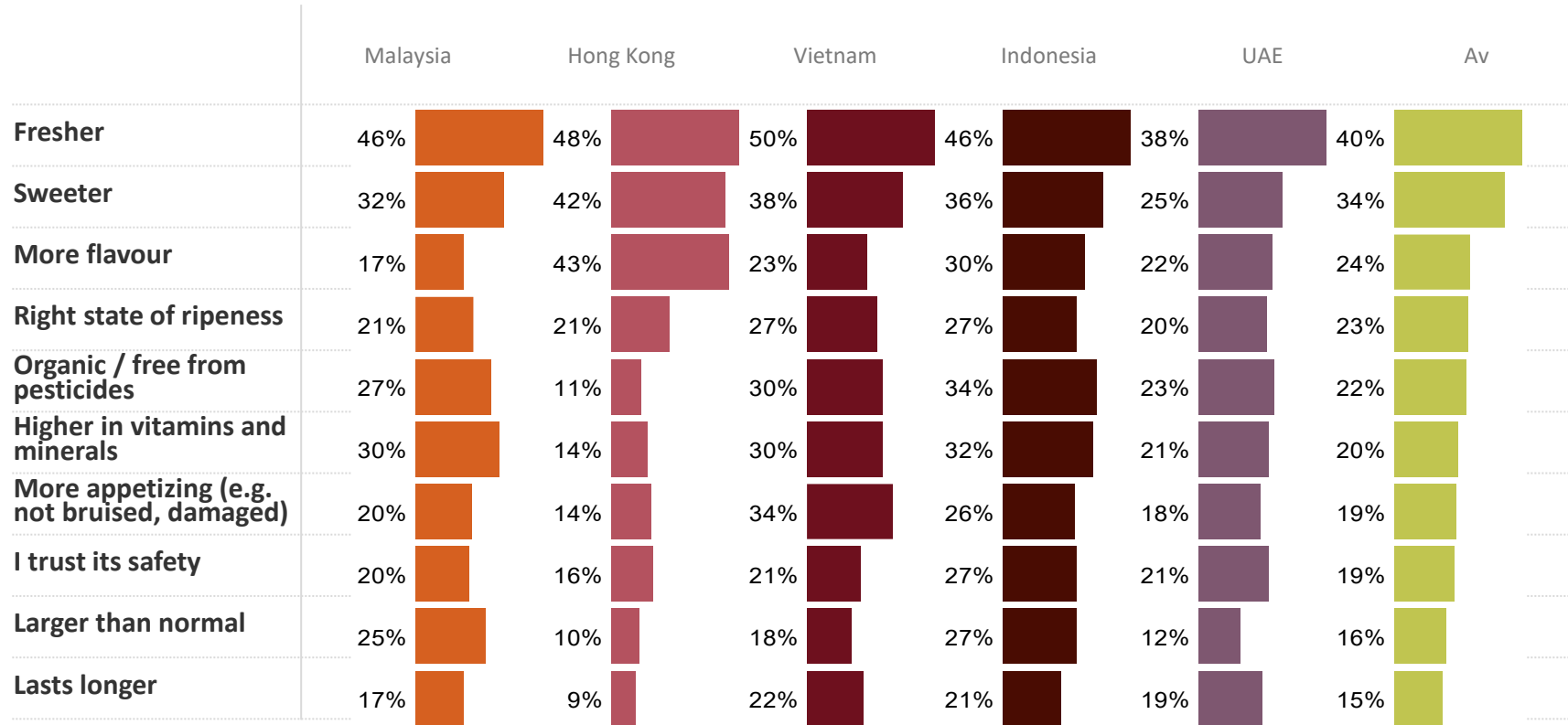
of people in priority markets are looking for premium Table Grapes that are

Free from pesticides



Freshness and sweetness are most desired in premium Table Grapes across priority markets as well as more flavour in Hong Kong

What does premium quality mean to you?



Price is the biggest barrier to overcome with Table Grapes consumption, followed by bruising easily and poor quality.

Apples and Bananas are considered worthy substitutes

Barriers to Consumption



Price

33%

(priority market average)



Bruise Easily

20%

(priority market average)



Poor Quality

17%

(priority market average)

Leading Substitutes



Apples

40%

(priority market average)



Banana

36%

(priority market average)



Mango

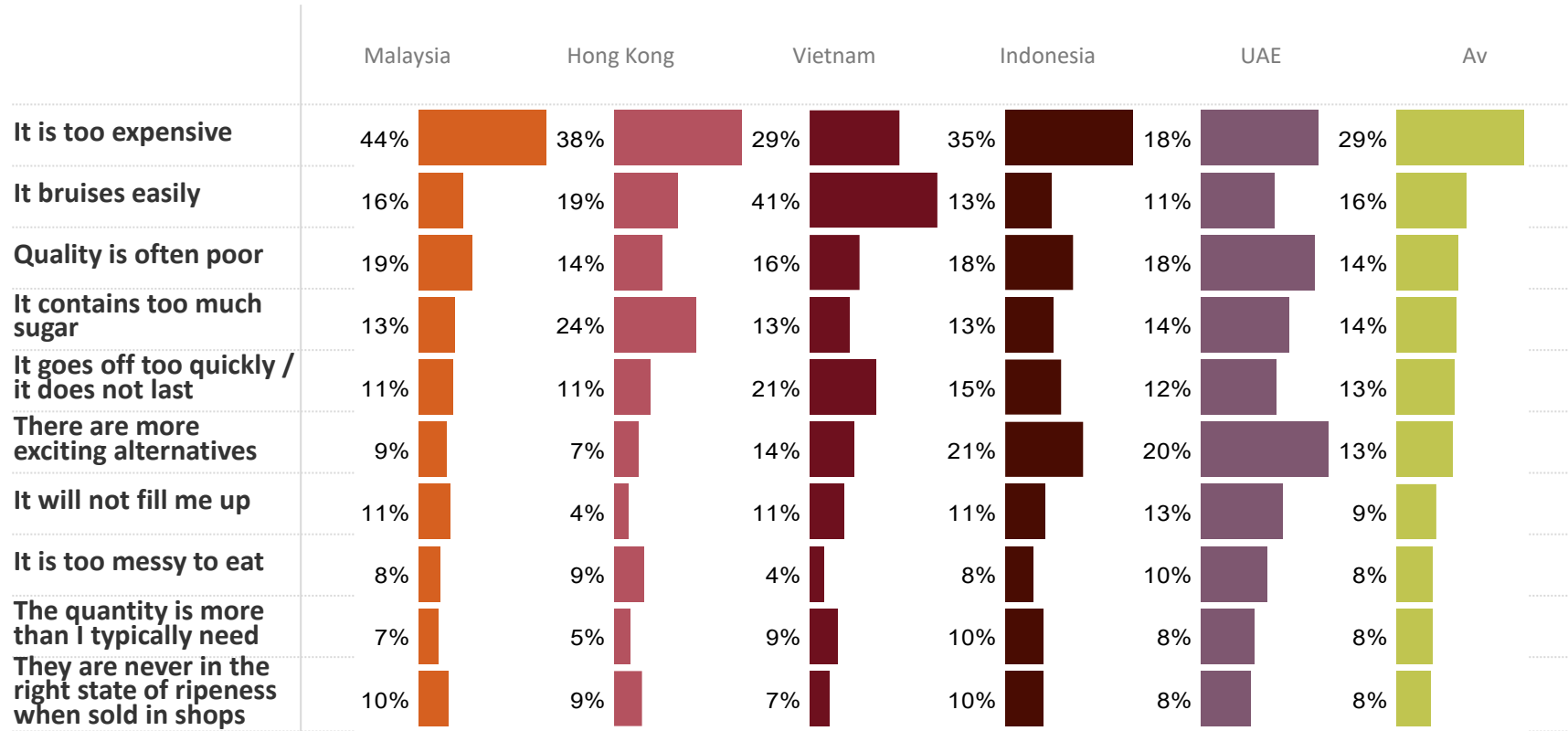
32%

(priority market average)



Too expensive is the biggest barrier across priority markets as well as bruises easily in Vietnam and more exciting alternatives in Indonesia and UAE

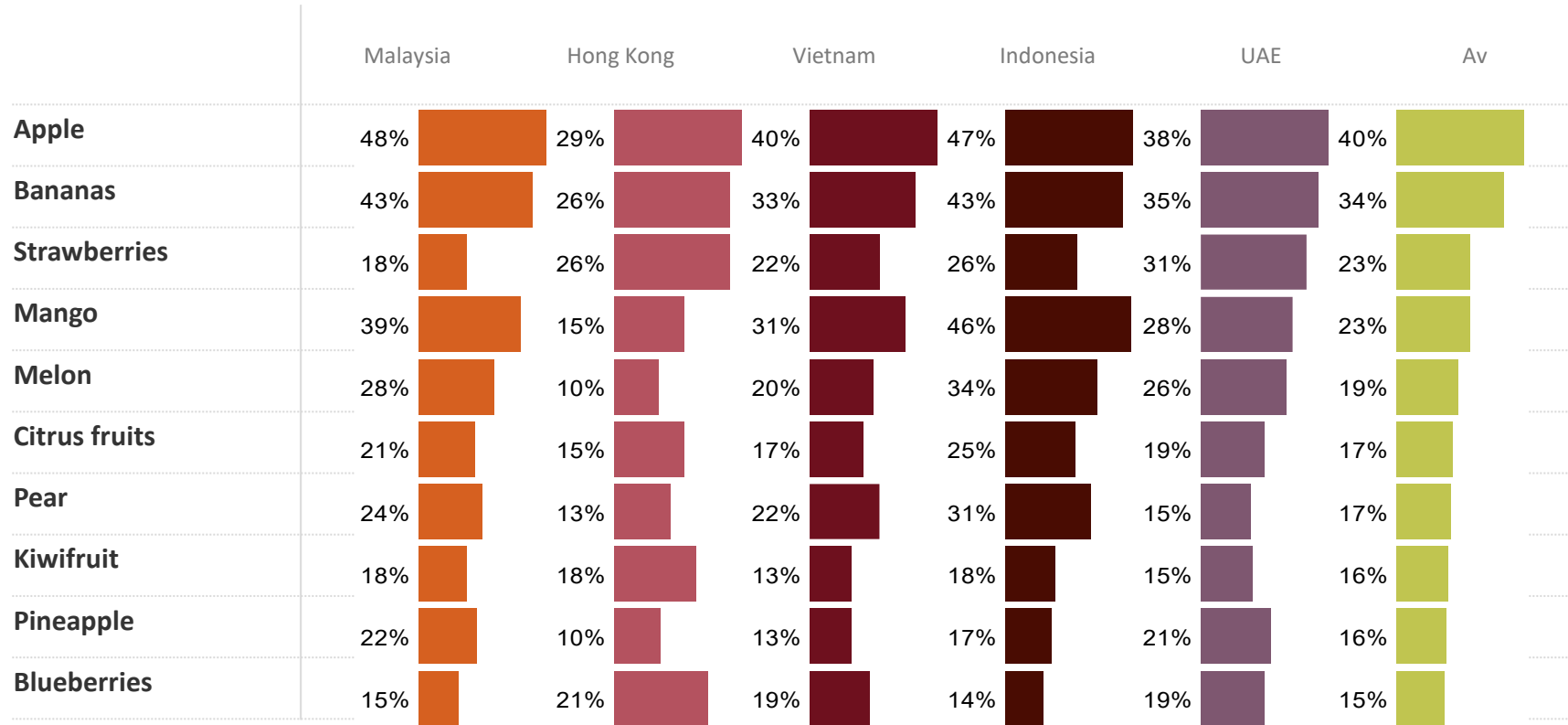
What are the reasons you may not choose?





Apples and Bananas are key substitutes across priority markets we well as Mangos in Vietnam and Indonesia

What else would you typically consider having instead?



Recommendation: How to drive growth in Australian Table Grapes



Table Grapes



1. Focus on Strategic Priority Markets

Focus on markets where **category penetration is high** and consumers are **willing to pay a premium** for quality Table Grapes (ie. **Vietnam, Hong Kong, Indonesia, UAE, and Malaysia**). Leverage already **high appeal for Australian Table Grapes in Vietnam**, and **improve appeal Hong Kong, Indonesia, UAE and Malaysia** to drive incremental growth in Australian Table Grape exports.



2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Table Grapes that have a **refreshing taste, and are a quick & easy indulgence**. Ensure Table Grapes are at or above par for being **sweet, fresh and light, that serve as a refreshing snack or part of a lunch, dinner or dessert**.



3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Table Grapes that are fresher, sweeter, have more flavour, and are free of pesticides.



4. Reduce Consumption Barriers

Address perceptions that Table Grapes are **too expensive, bruise easily, and are poor quality**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'



'How to Win'



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4.

Appendix



The 11 fruit groups included in the study



Apple & Pear



Blueberries



Cherry



Citrus
(e.g. orange, lemon,
lime, grapefruit)



Lychees



Mango



Melons



Raspberries
& Blackberries



Strawberries



Summerfruit
(e.g. apricots, nectarines,
peaches, plums)



Table Grapes

The 8 veg groups included in the study



Avocado



Olives/Olive Oil



Onion



Potatoes



Sweet Potato



Hard Veg
(e.g. carrots,
sweet corn,
pumpkin,
cauliflower,
cabbage,
beetroot)



Fruiting Veg
(e.g. tomatoes,
capsicum,
cucumbers,
zucchini,
eggplant)



Leafy Veg
(e.g. salad
greens,
broccoli/broccolini,
fresh herbs,
lettuce,
leafy Asian greens,
spinach,
silverbeet, kale)

The 3 nut & dried fruit groups included in the study



Almond



Macadamia



Dried Grapes
(e.g. raisins,
sultanas)

While avocados and olives are technically fruits, this report aims to provide a consumer lens and in the minds of consumers, these commodities are considered vegetables. The substitute set is vegetables, hence they are included here.

Data Considerations

Australian Data

While Australian data was not collected as a part of this export study, a previous study conducted by Kantar and Hort Innovation formed the foundation of this research and therefore Australian data has been included for comparison where available and relevant

Qatar Data

Data collection limitations meant in Qatar only a sample of N=500 was feasible.

This results in low base sizes at a commodity level which should be taken into consideration when evaluating commodity level data from Qatar

Vietnam, India, Indonesia, UAE and Qatar Attractiveness Data

To account for issues of overclaim that are well documented in these markets the data used in evaluating attractiveness at a commodity level has been weighted down by a 1/3 to ensure accurate comparability with other markets.

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4.1

Apples

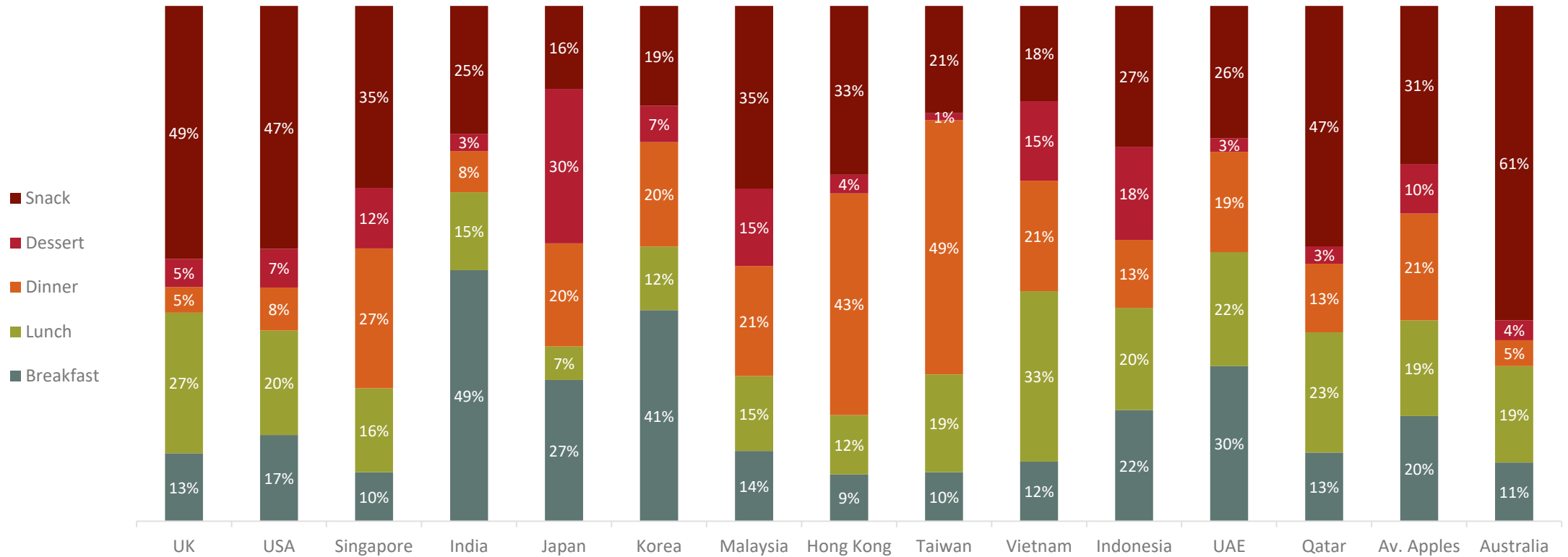
**Hort
Innovation**





Apple

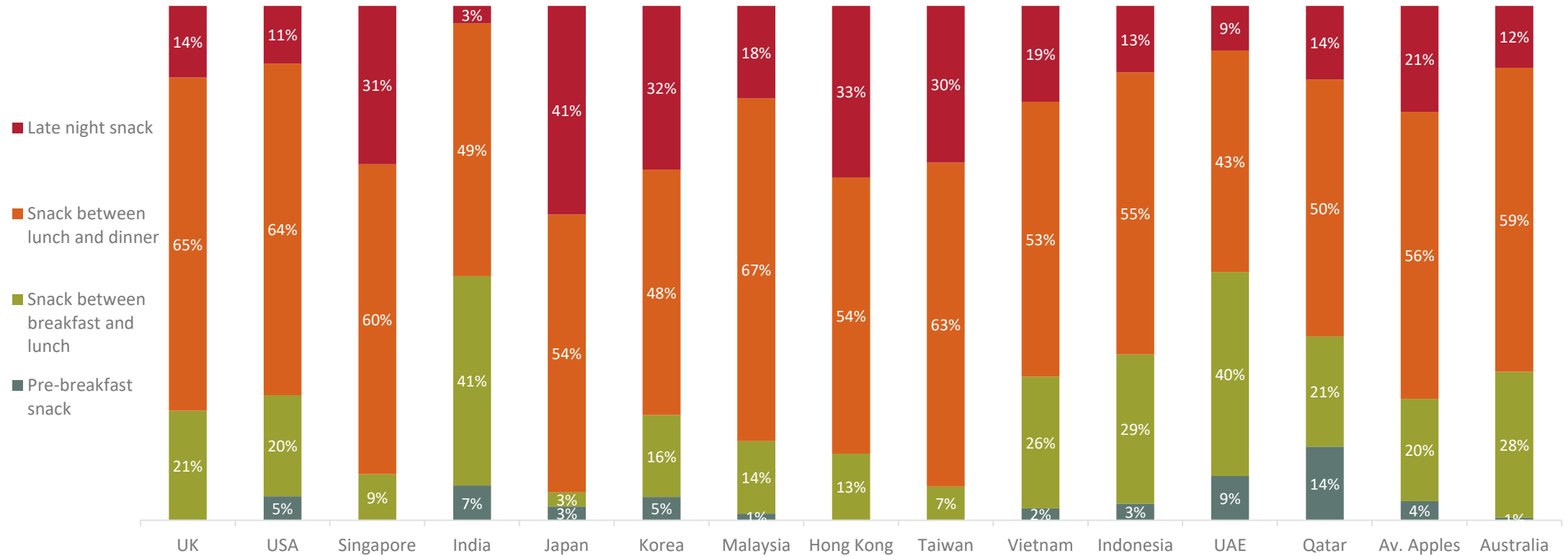
When did you consume?





Apple

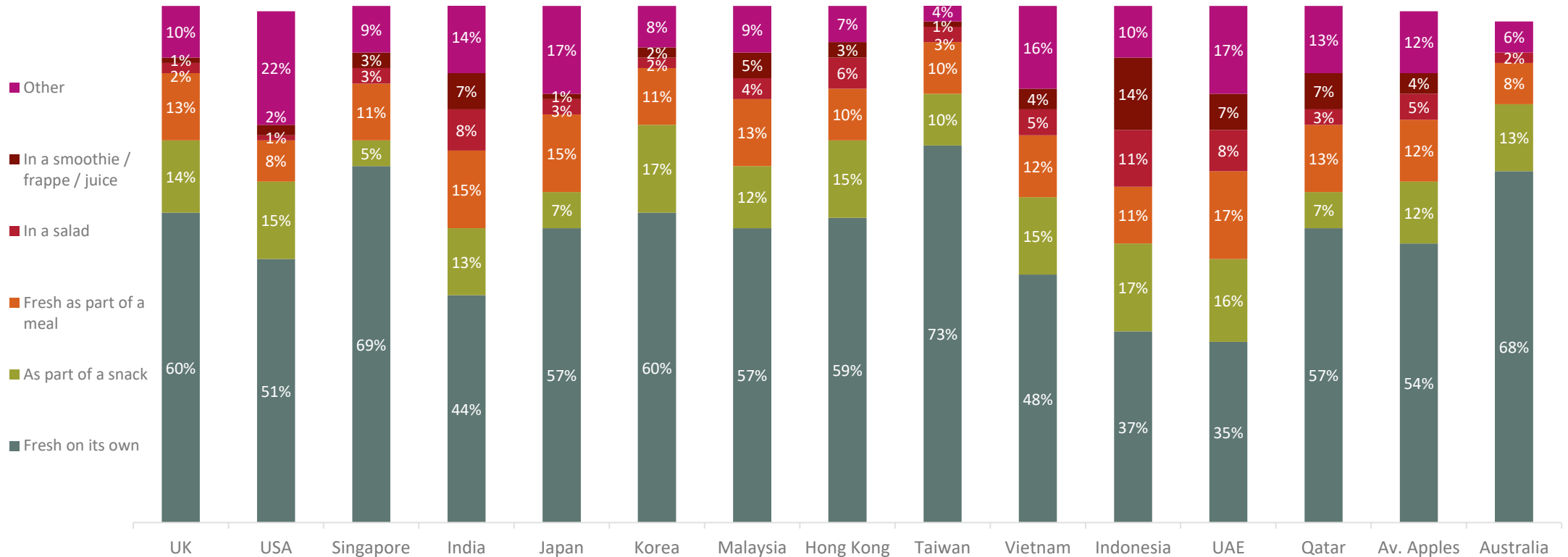
What kind of snack was it?





Apple

How did you consume?



'Other' = As an ingredient in baking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, Don't know, To make baby food / puree, For decoration / show only and Don't Know

Source: Kantar HIA International Demand Study 2023

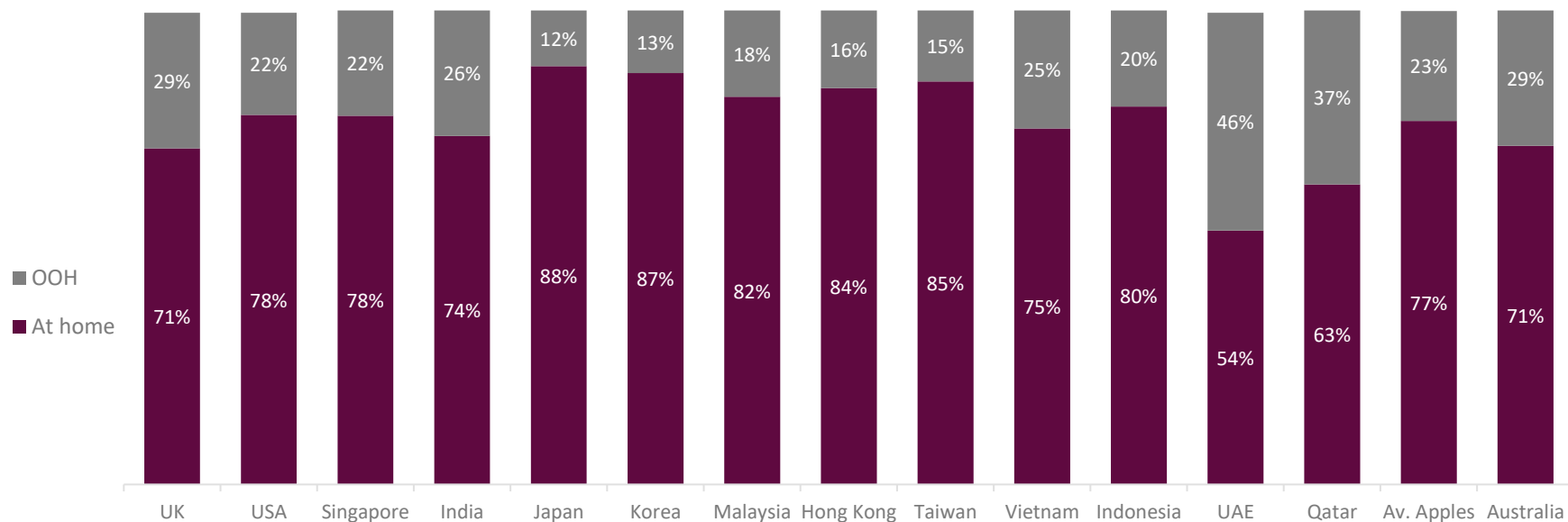


Apple

Where were you?

77%

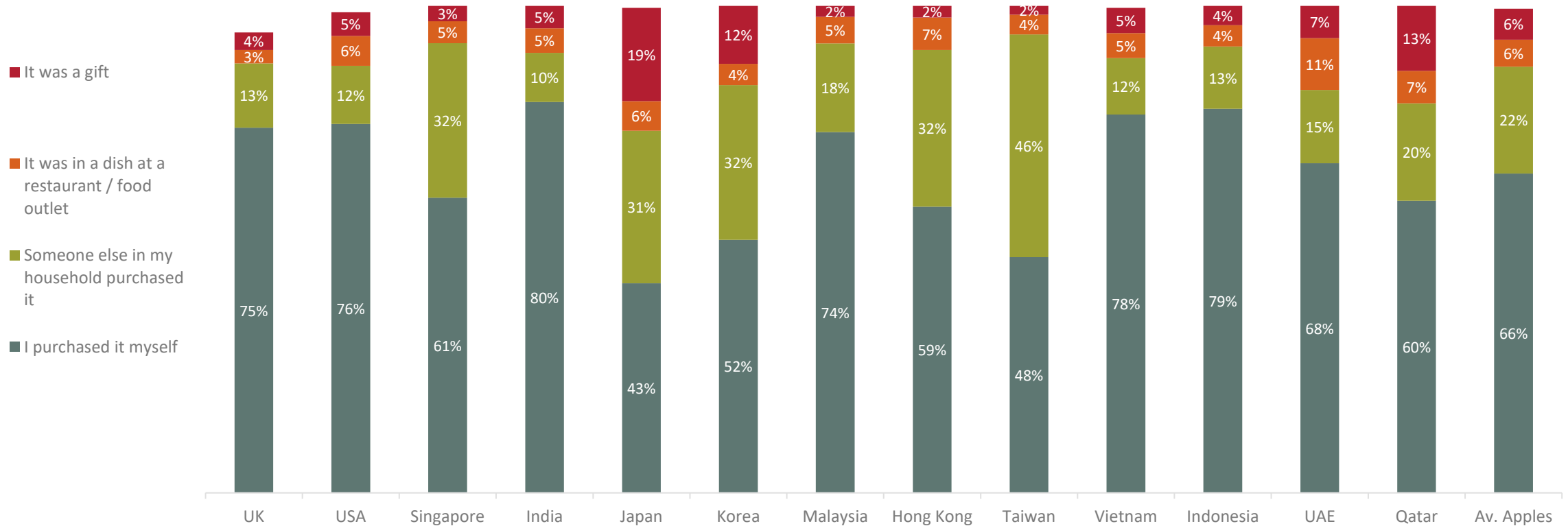
of consumption of apples is in the home, this varies only slightly by market





Apple

Where did you get them from?



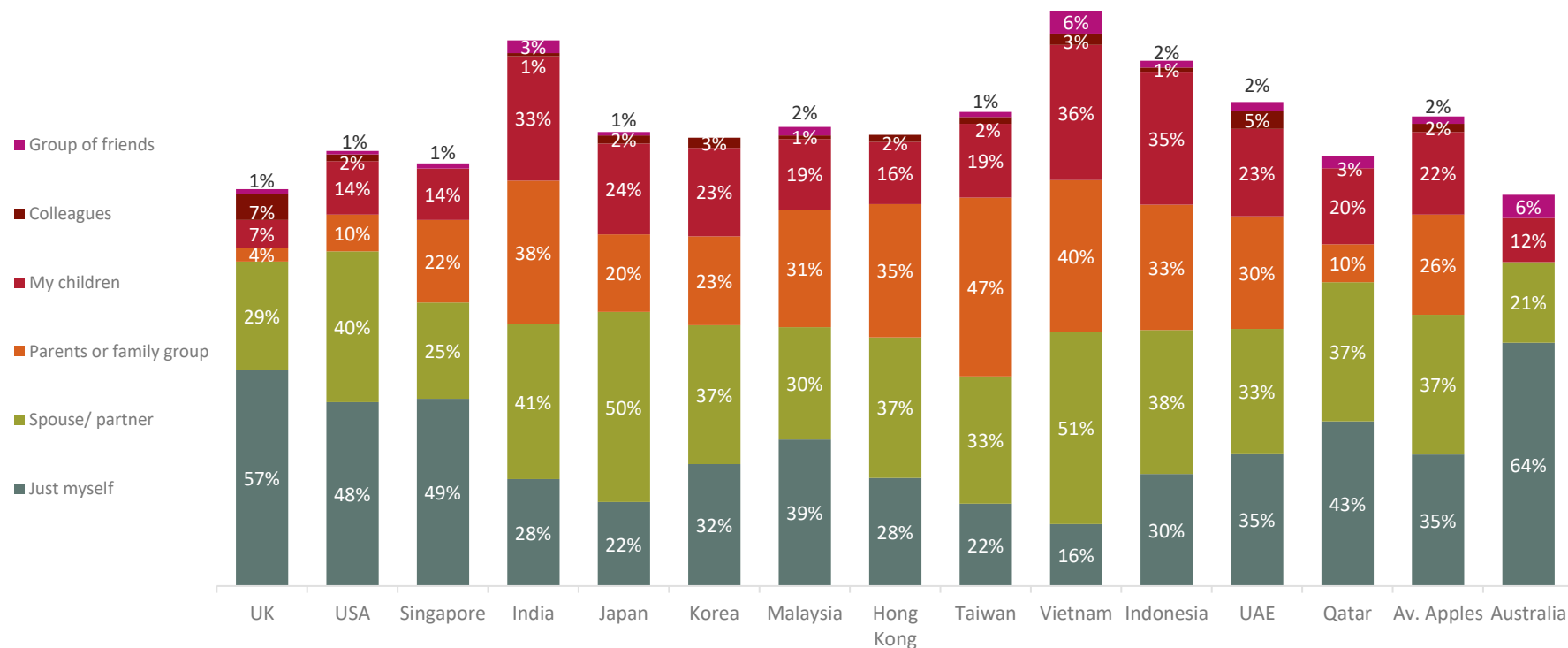


Apple

Who were you with?

37%

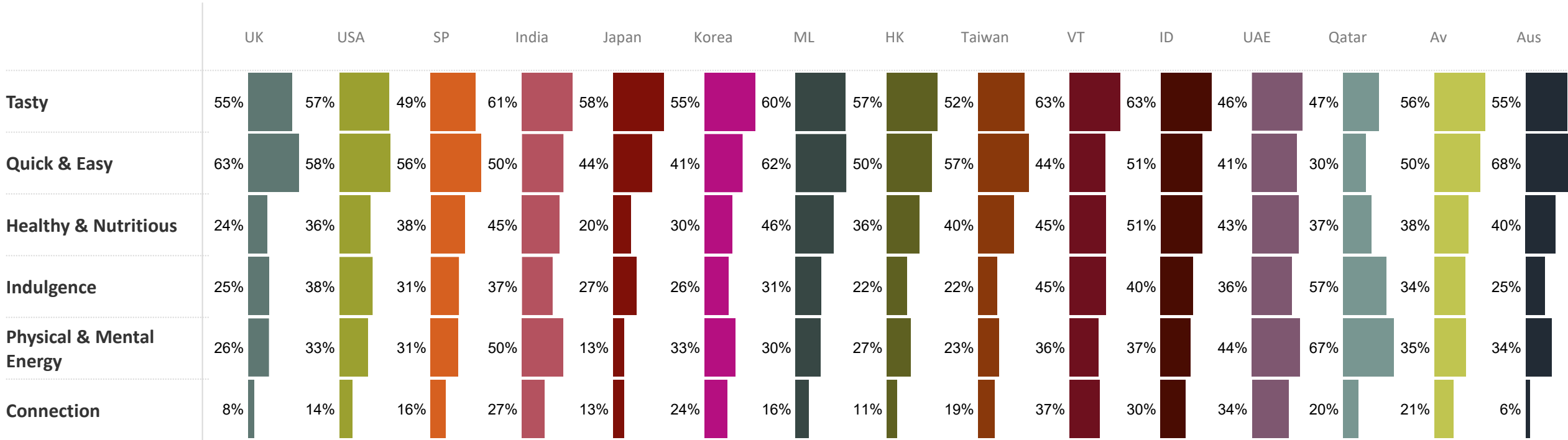
of consumption of apples (on average) is with a spouse/partner.





Apple

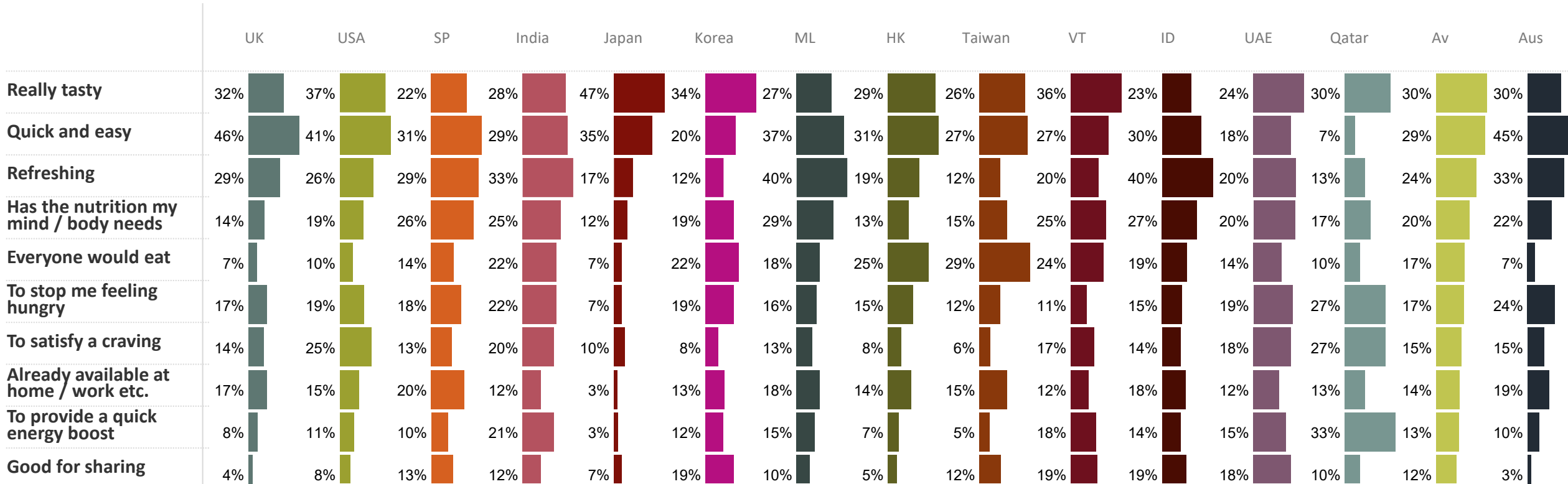
Which were important when choosing to consume?





Apple

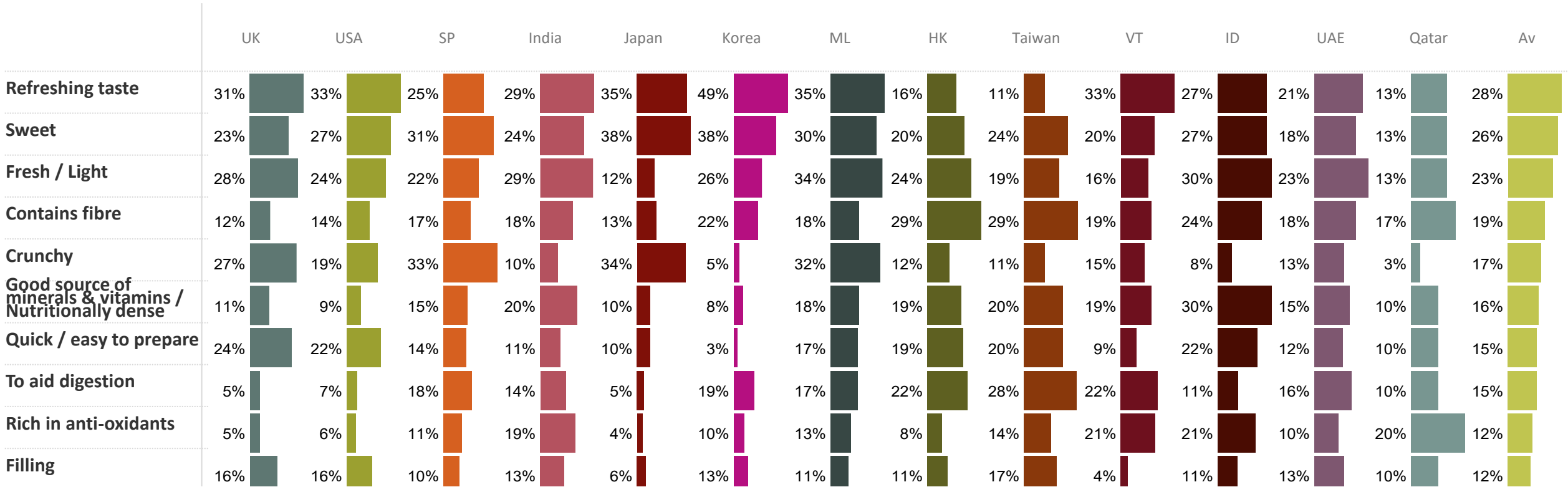
Which were important when choosing to consume?





Apple

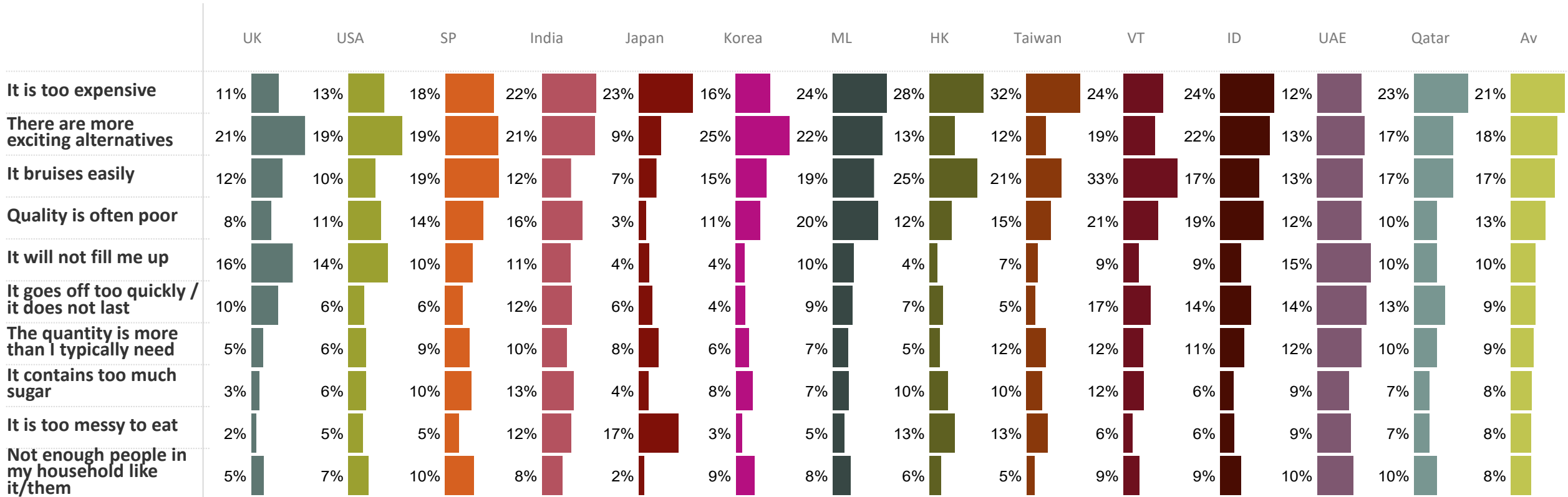
What were you looking for when you consumed?





Apple

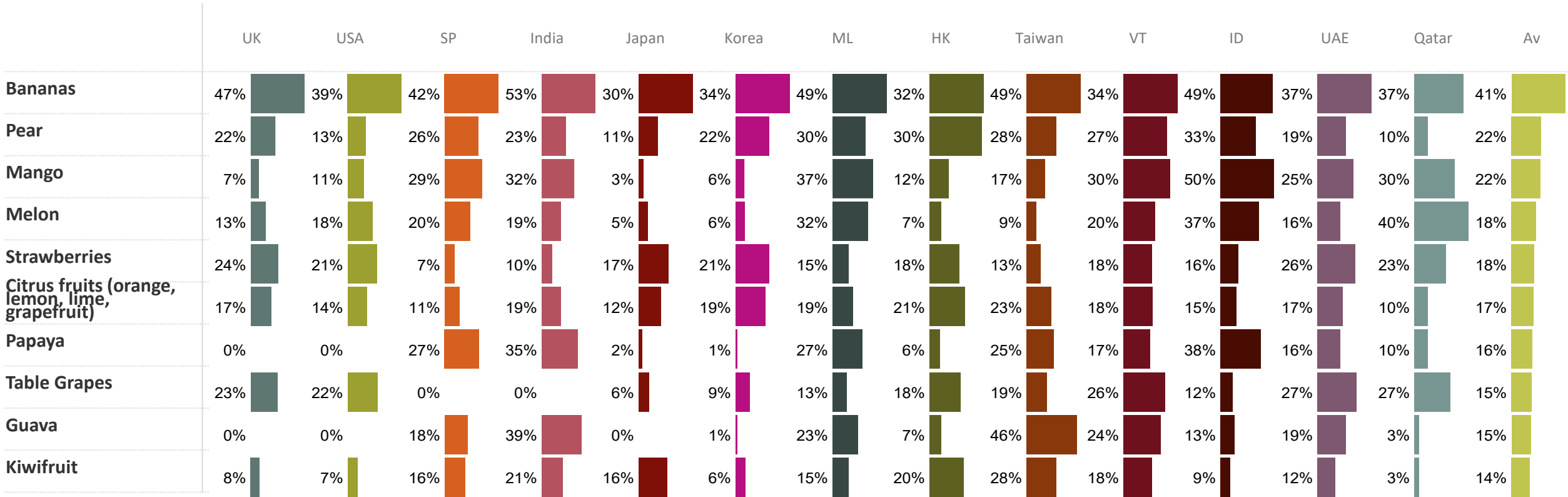
What are the reasons you may not choose?





Apple

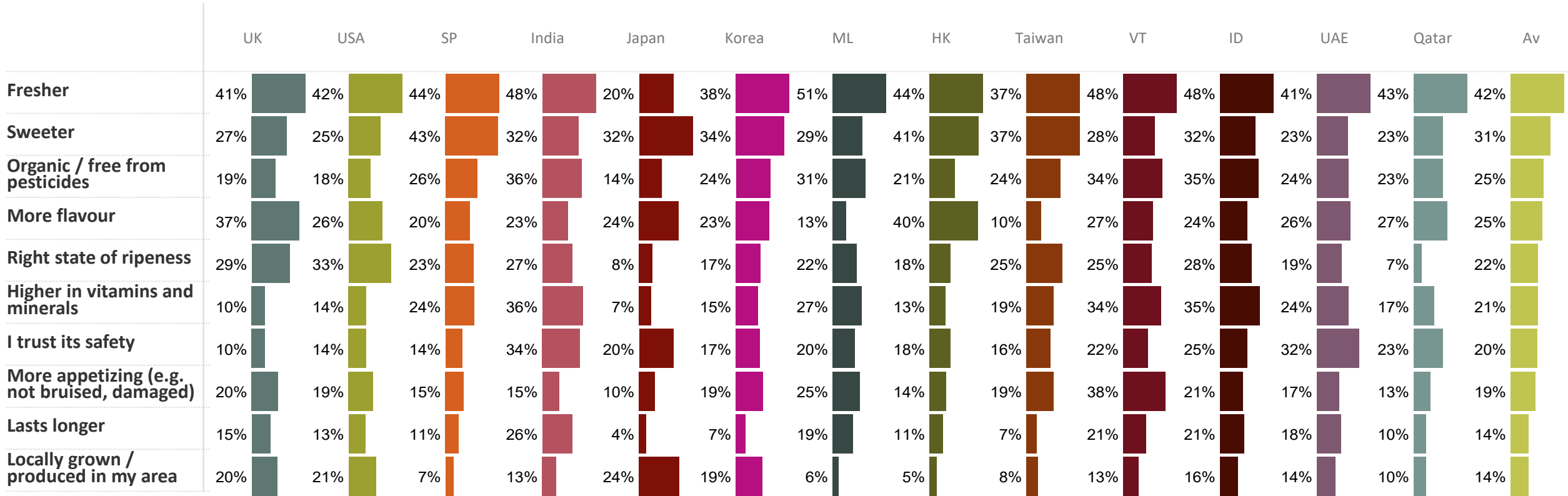
What else would you typically consider having instead?





Apple

What does premium quality mean to you?



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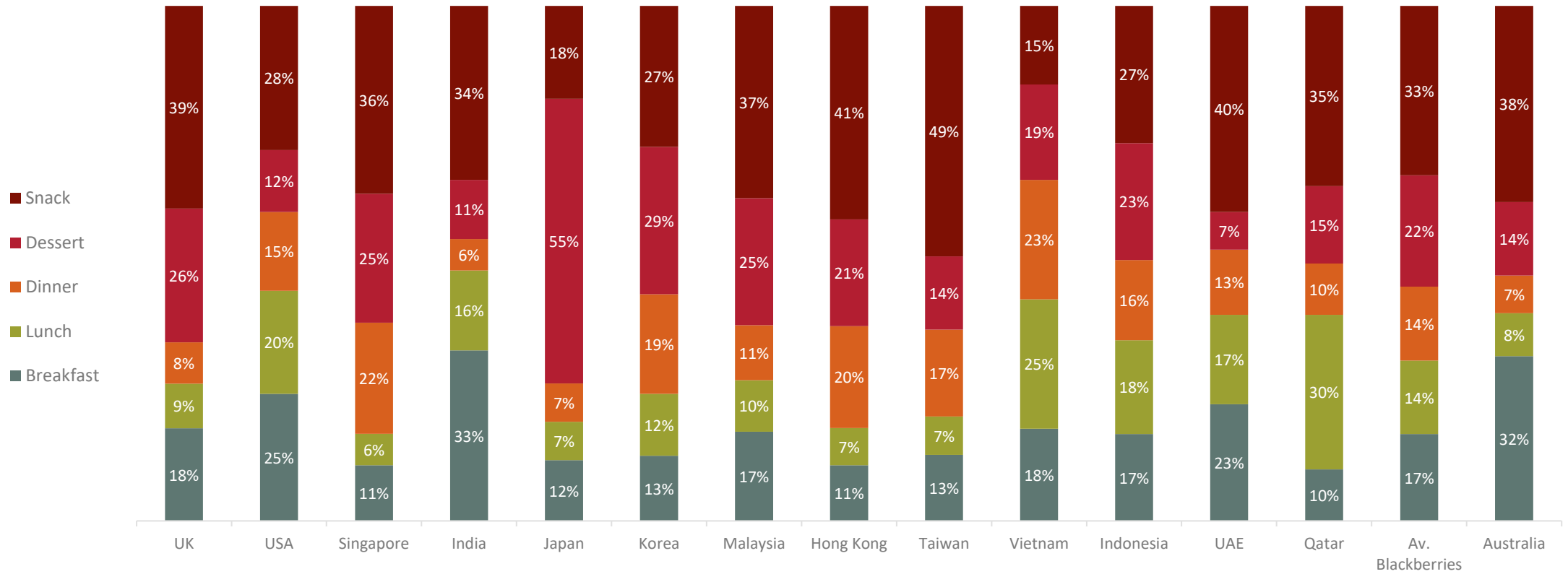
4.2

Blackberries

**Hort
Innovation**

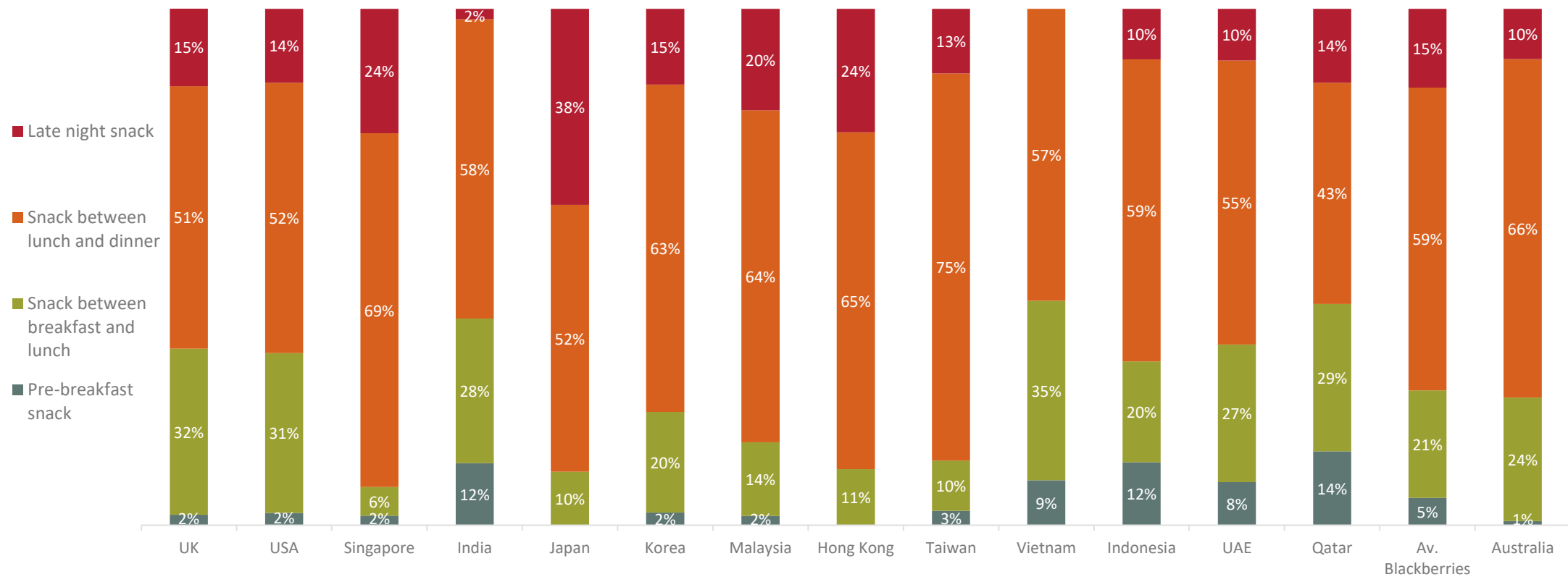


When did you consume?





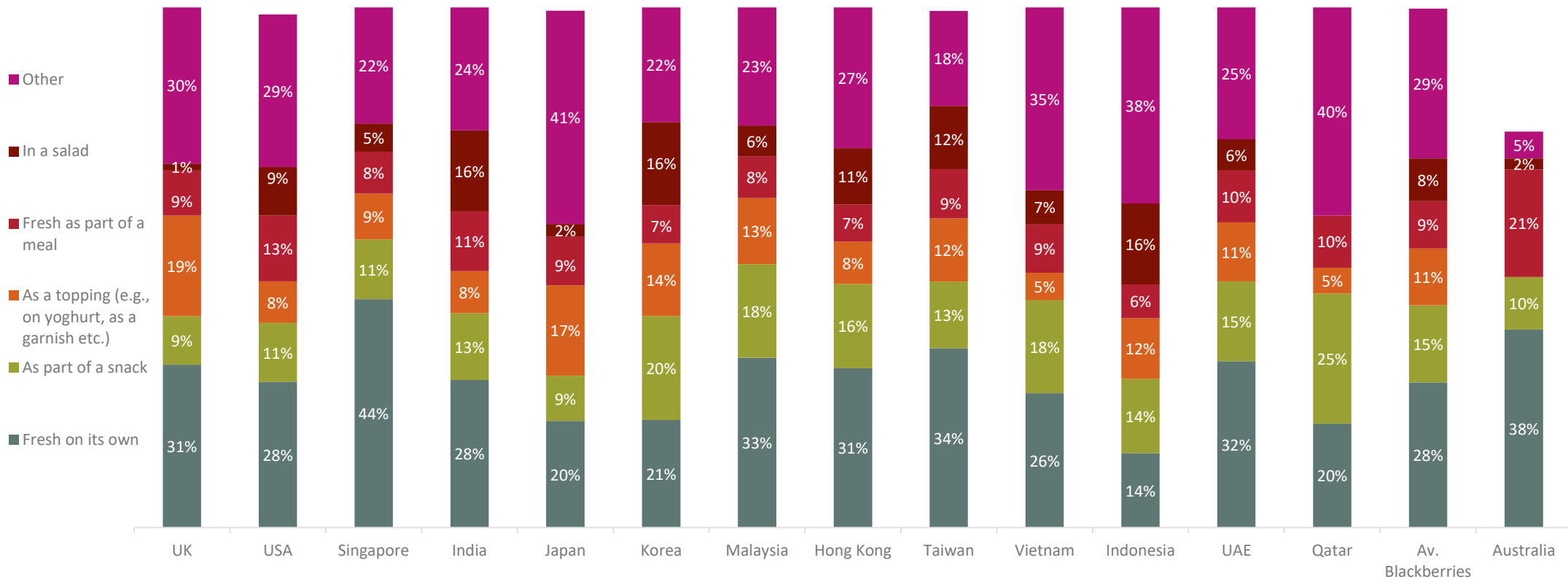
What kind of snack was it?





Blackberries

How did you consume?



'Other' = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, As part of an alcoholic drink e.g. cocktail and To make baby food / puree and Don't Know

Source: Kantar HIA International Demand Study 2023

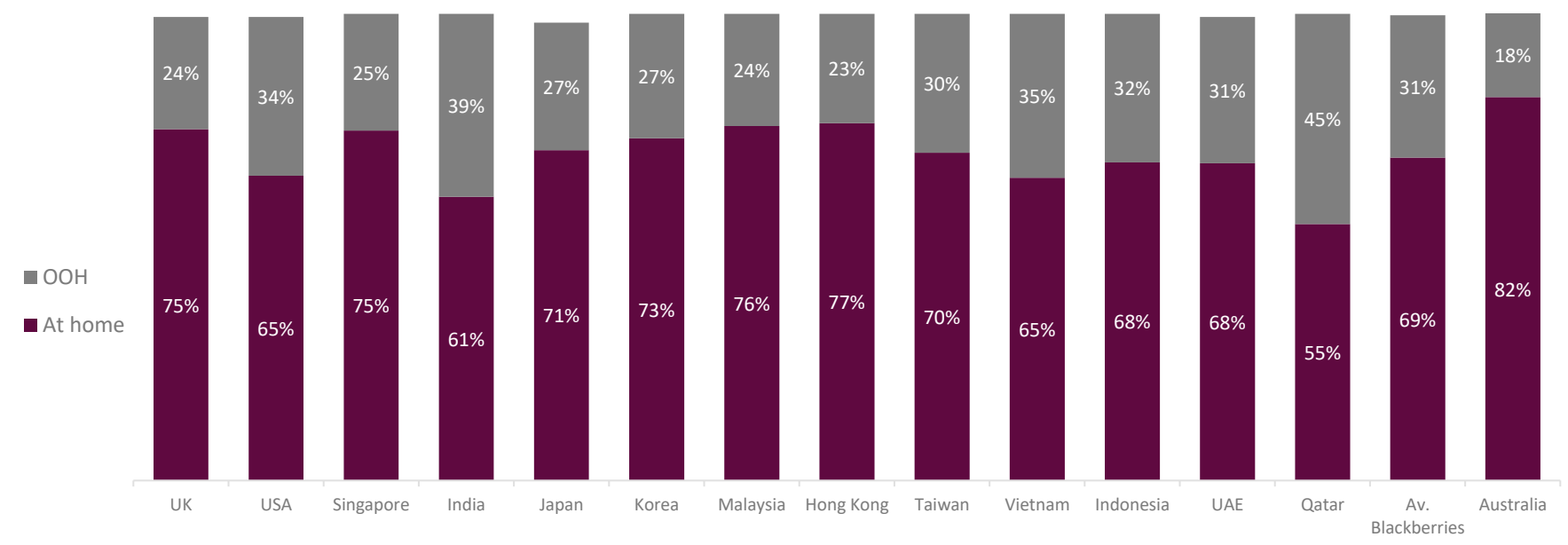


Blackberries

Where were you?

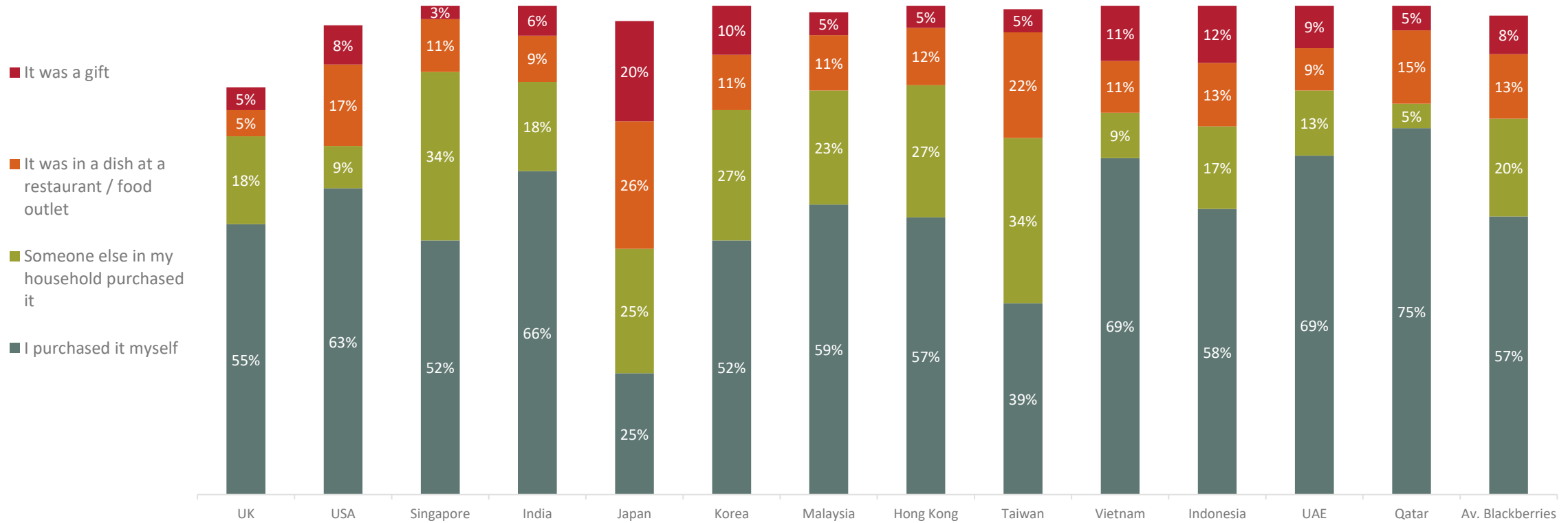
69%

Of consumption of blackberries is in the home, this varies only slightly by market





Where did you get them from?



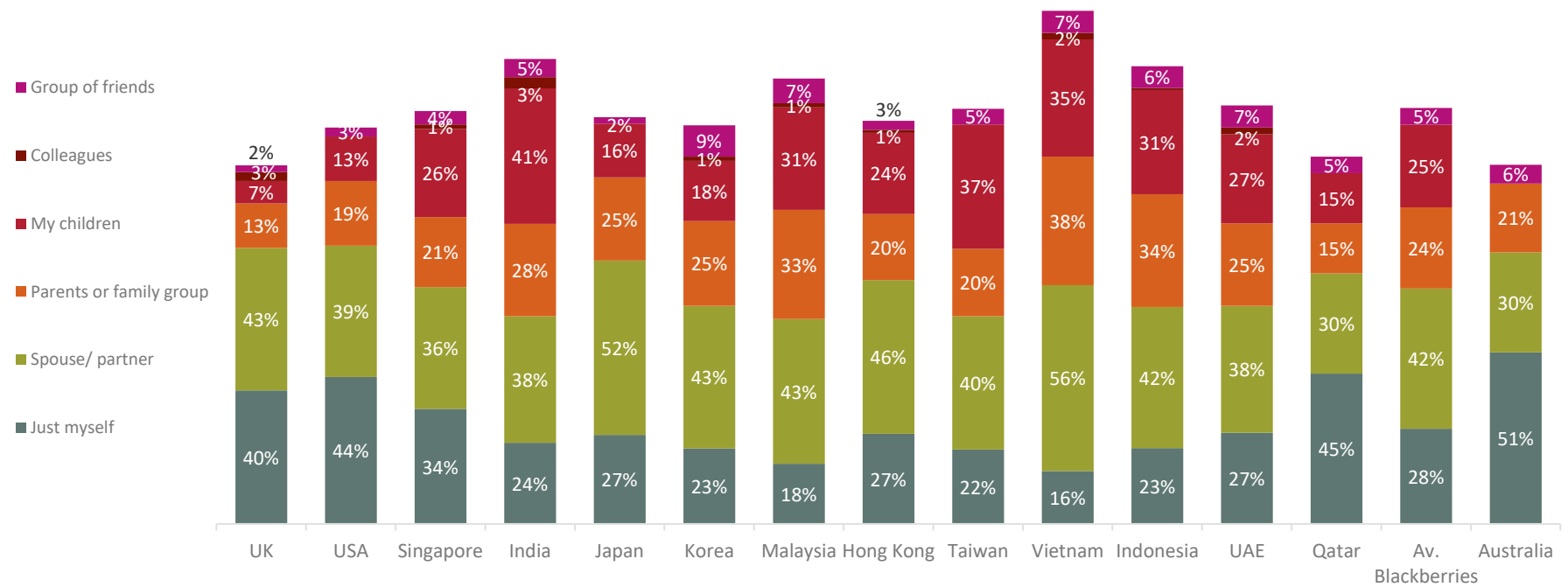


Blackberries

Who were you with?

42%

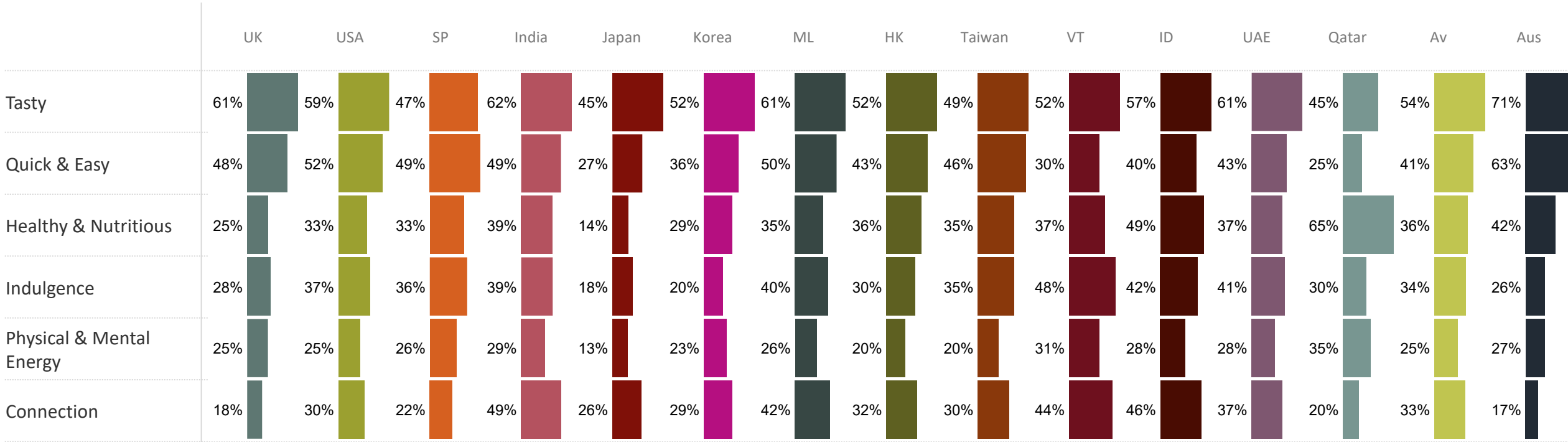
Of consumption of blackberries (on average) is with a spouse/partner.





Blackberries

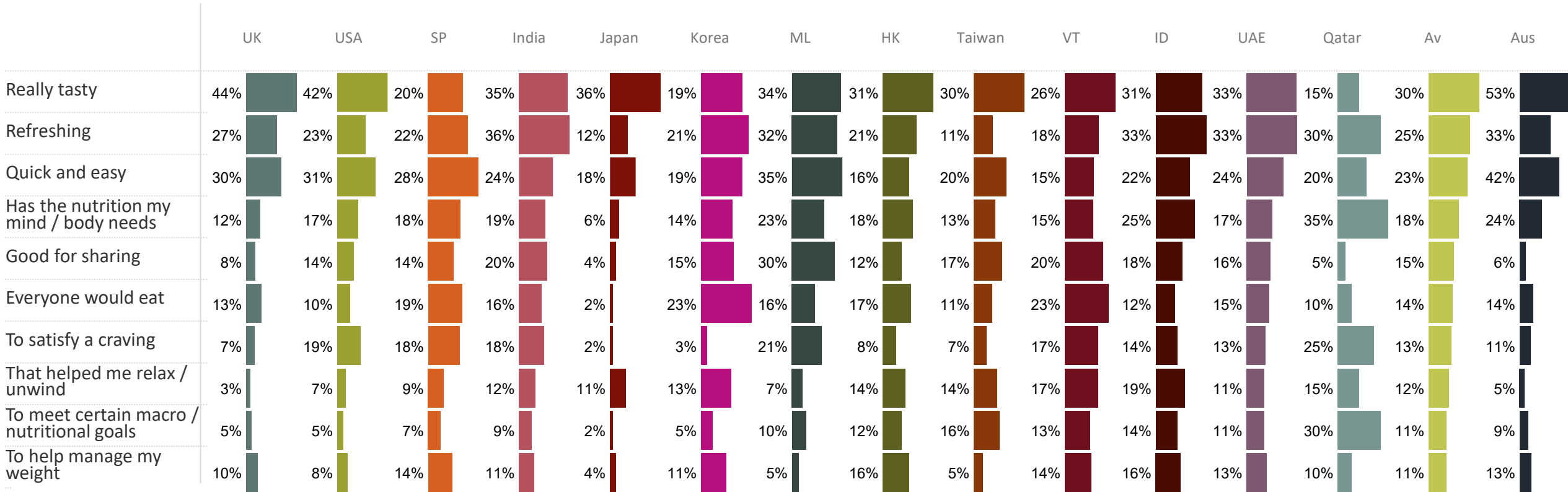
Which were important when choosing to consume?





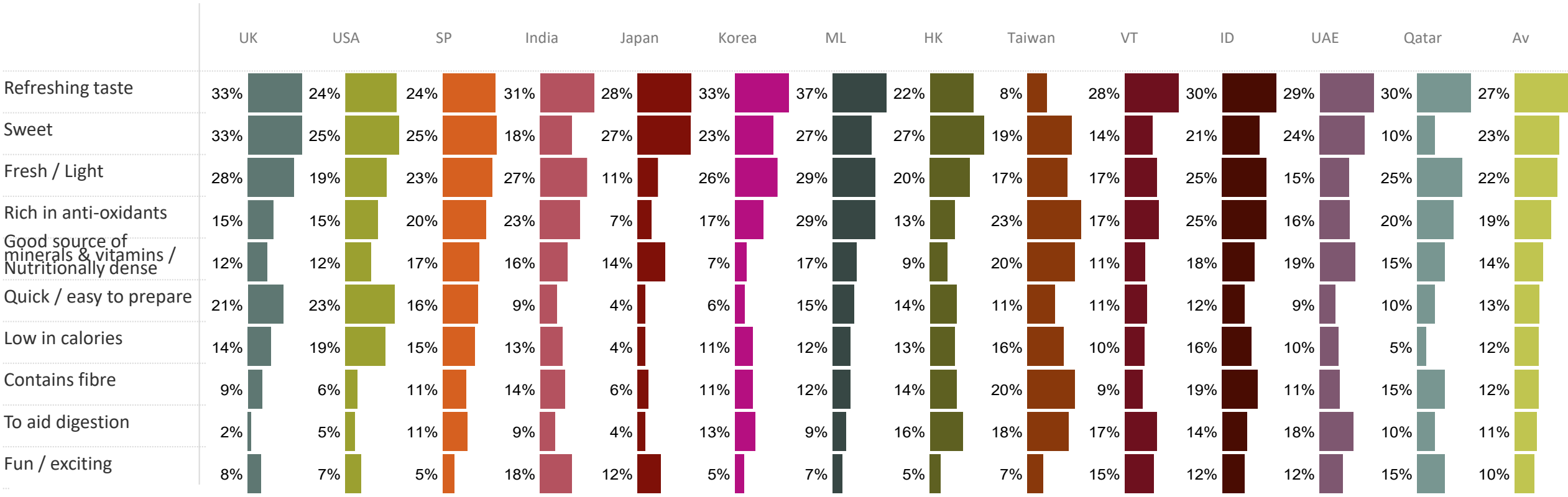
Blackberries

Which were important when choosing to consume?



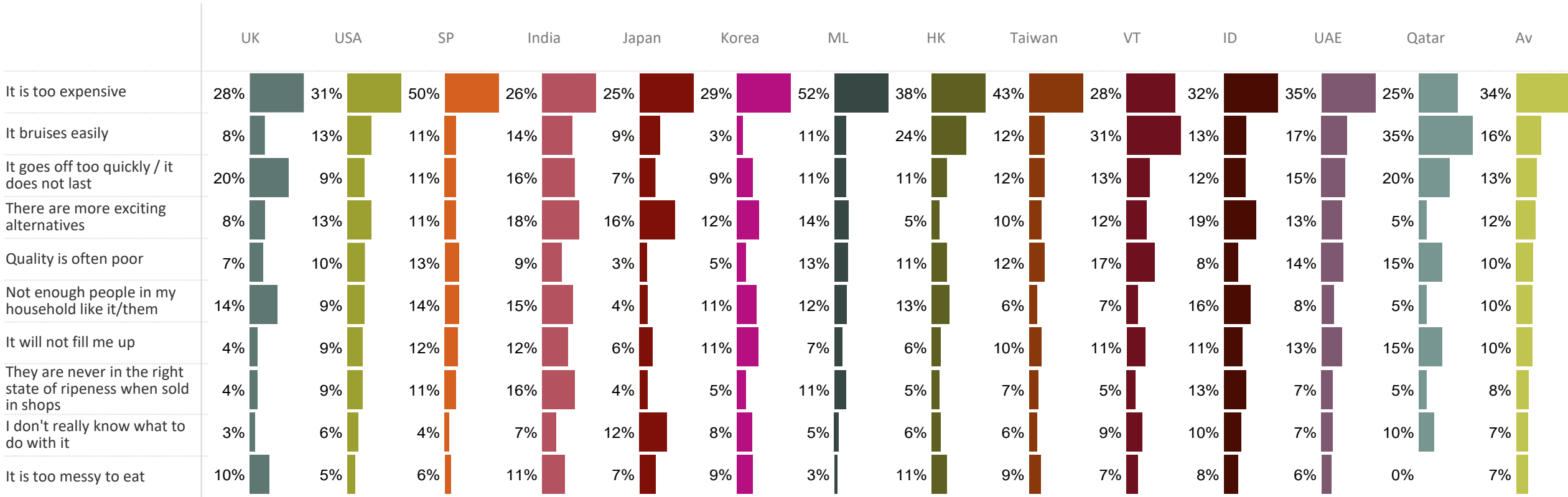


What were you looking for when you consumed?



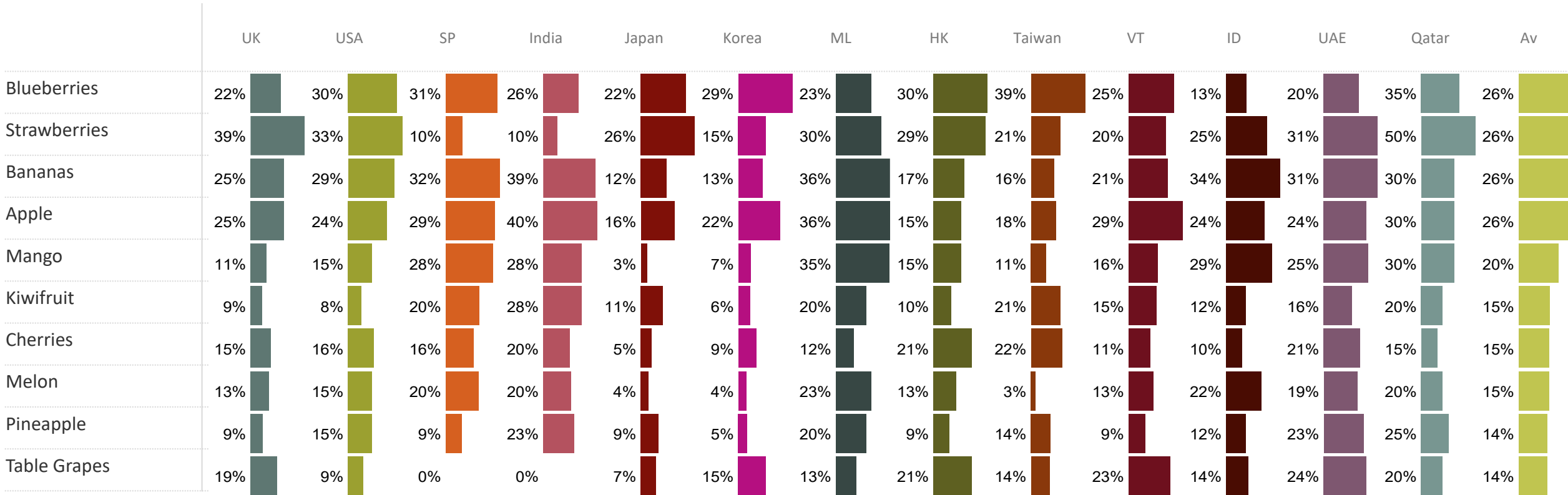


What are the reasons you may not choose?



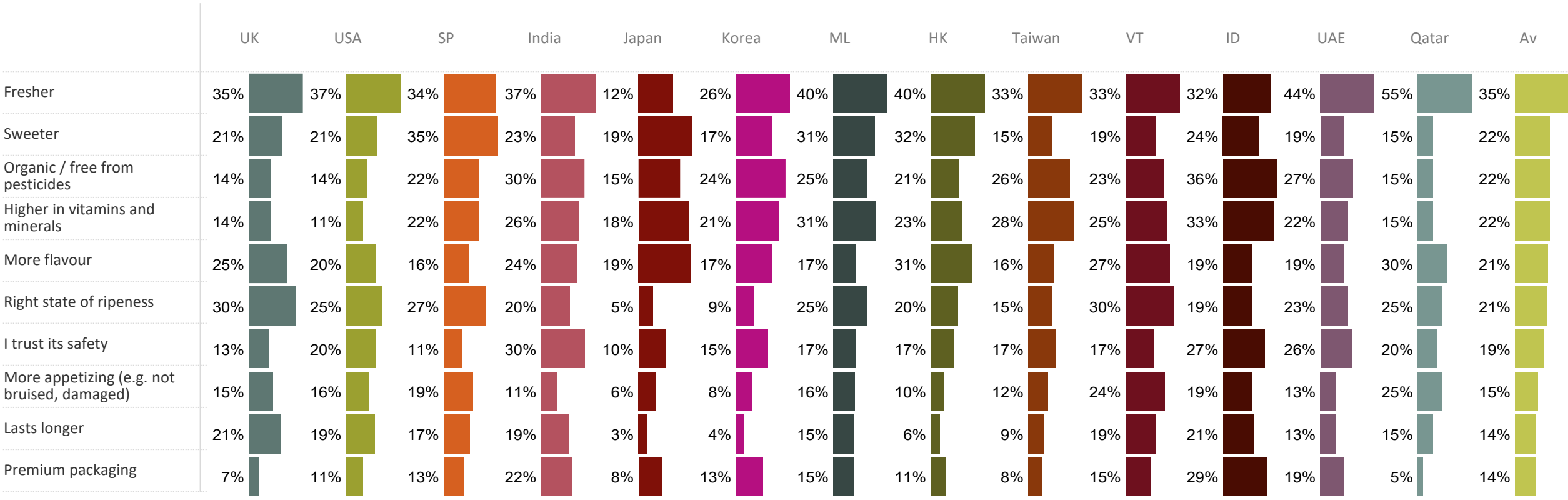


What else would you typically consider having instead?





What does premium quality mean to you?



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4.3

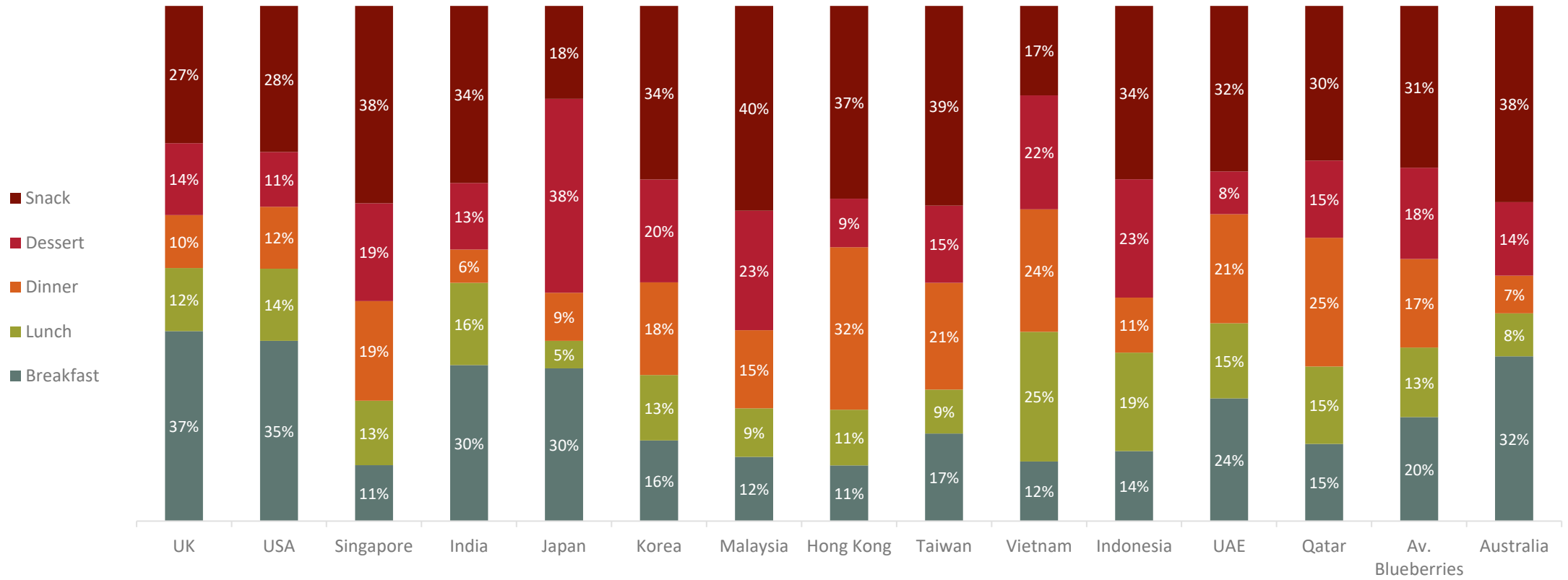
Blueberries

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Innovation**



Blueberries

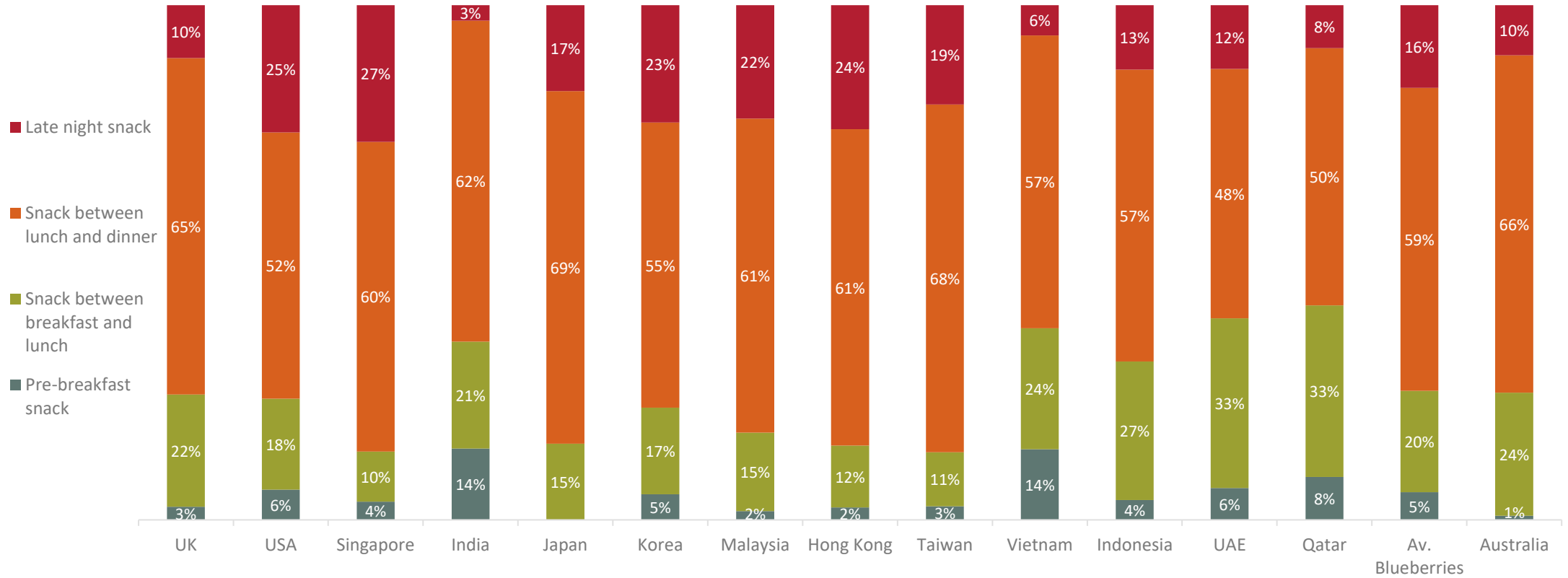
When did you consume?





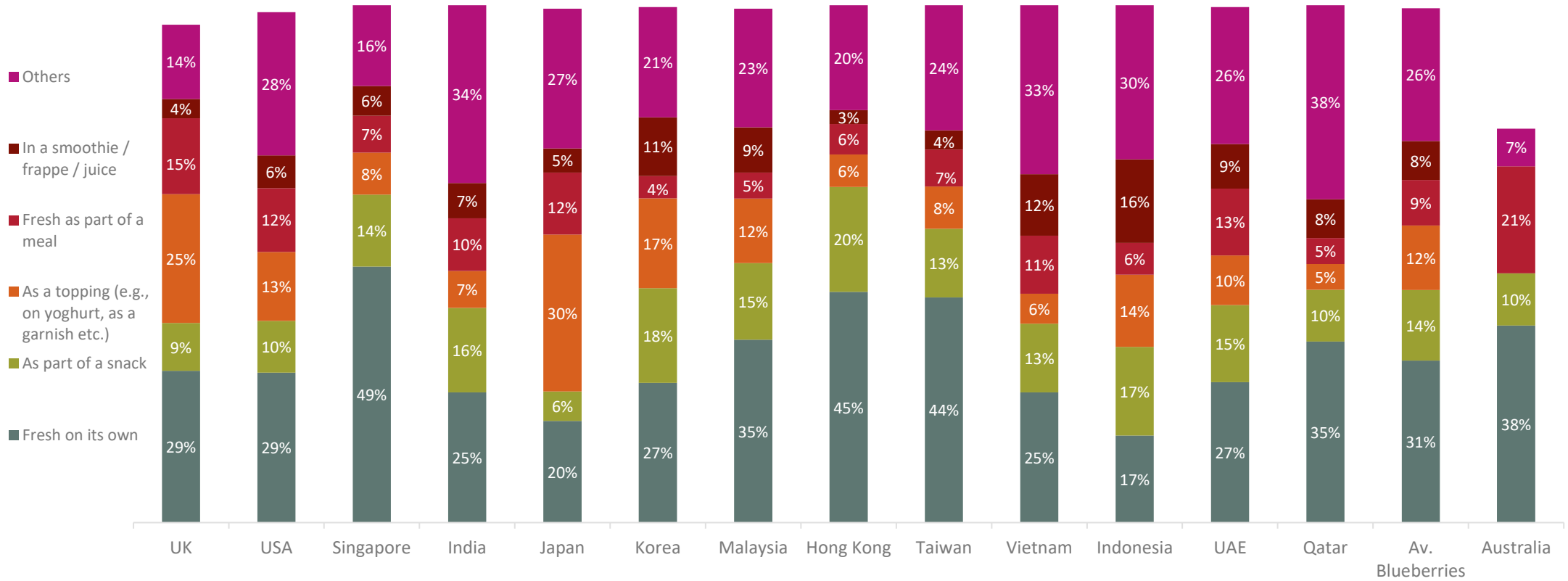
Blueberries

What kind of snack was it?





How did you consume?



'Other' = In a salad, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, To make baby food / puree, For decoration / show only, As part of an alcoholic drink e.g. cocktail and Don't know

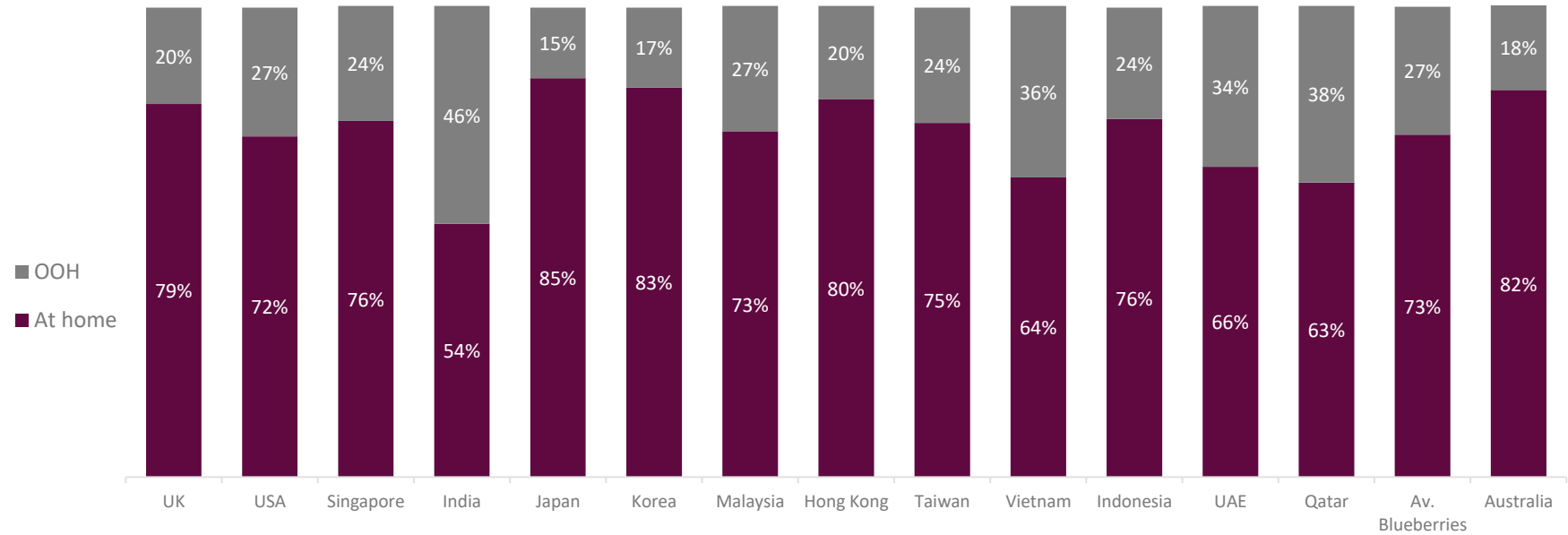
Source: Kantar HIA International Demand Study 2023

N= UK 293 USA 300 Singapore 295 India 294 Japan 300 Korea 300 Malaysia 297 Hong Kong 222 Taiwan 294 Vietnam 294 Indonesia 309 UAE 302 Qatar 40

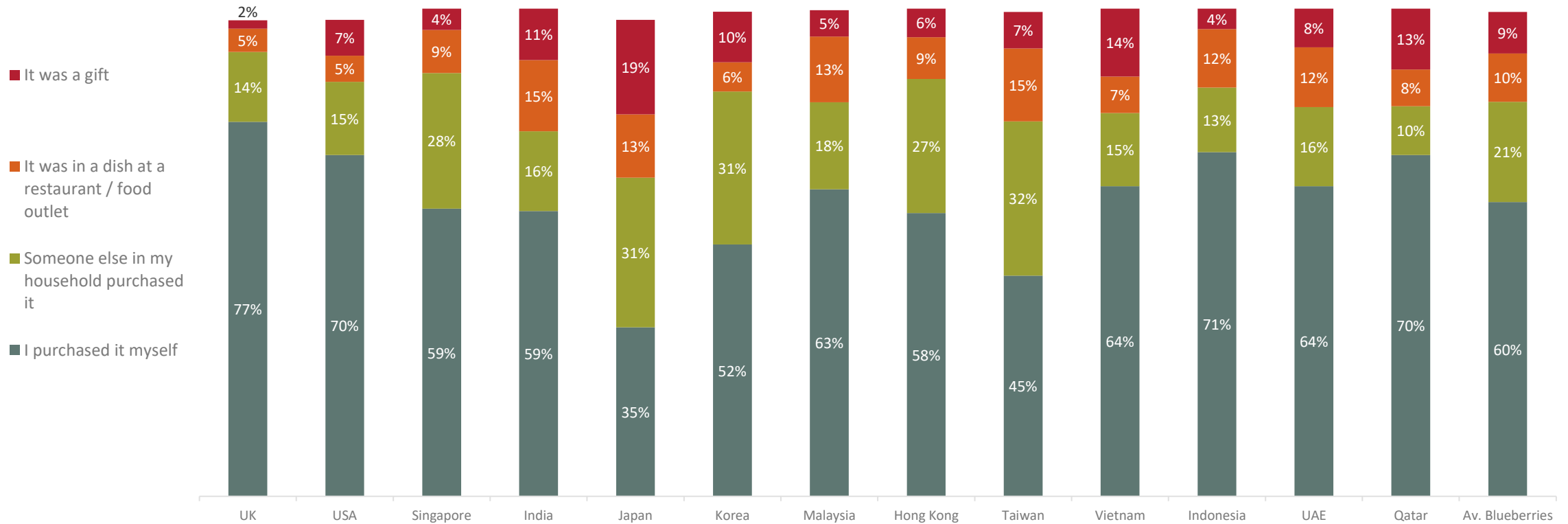
Where were you?

73%

Of consumption of blueberries is in the home, this varies only slightly by market



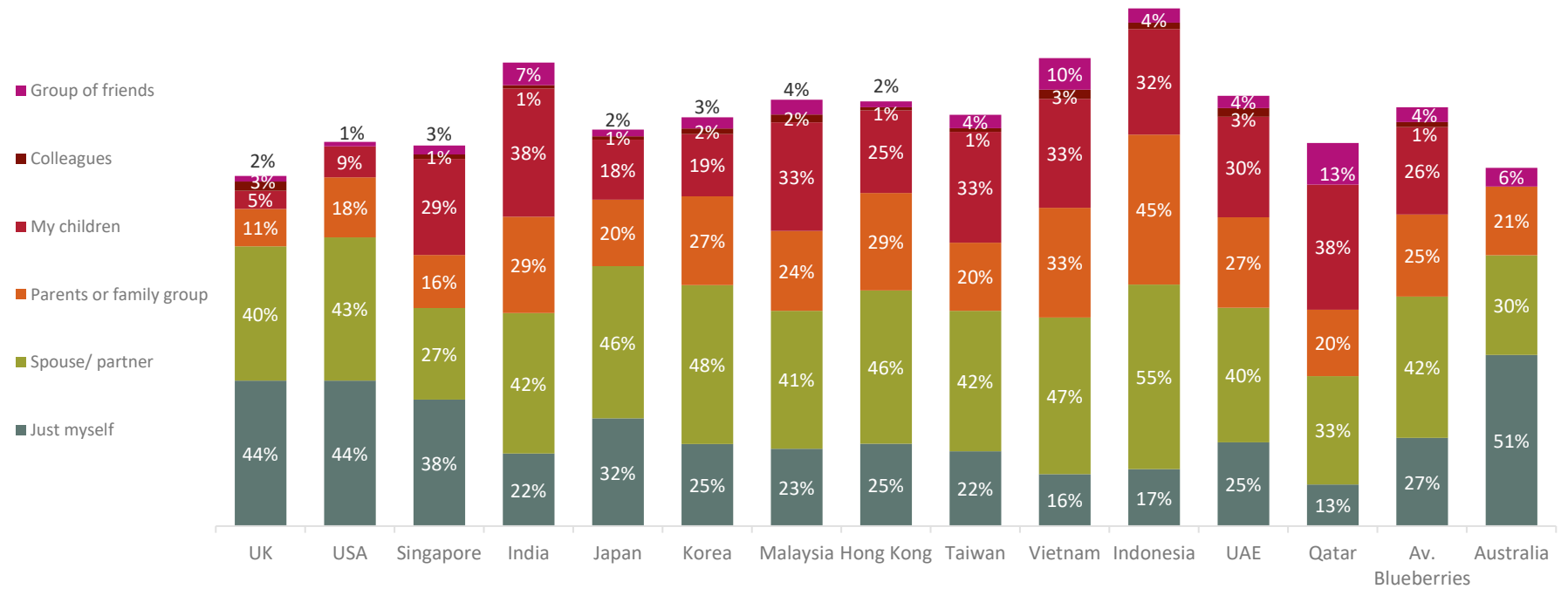
Where did you get them from?



Who were you with?

42%

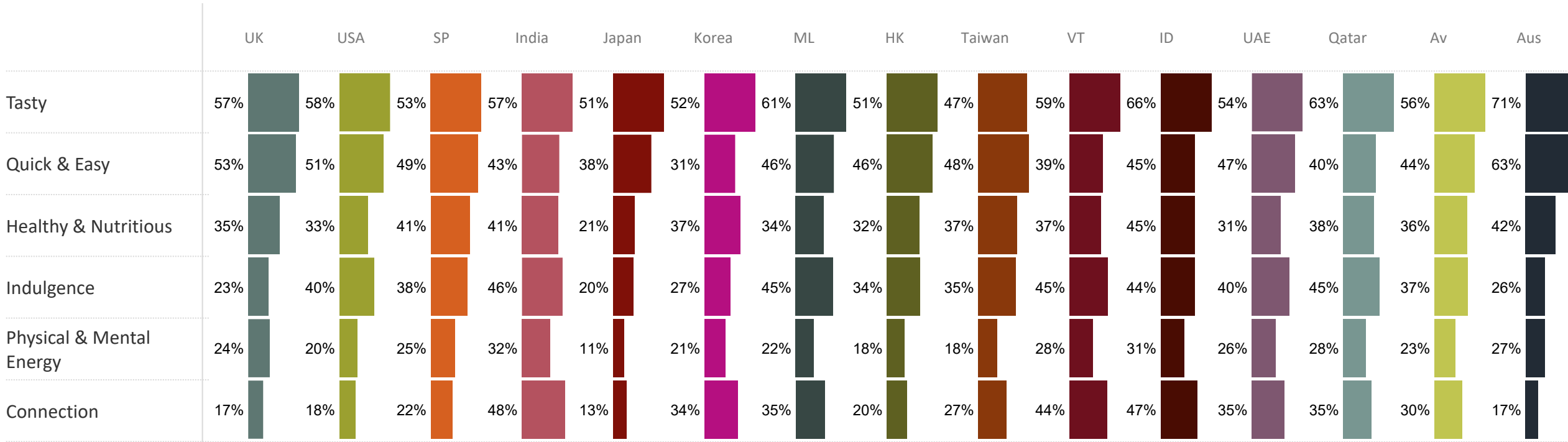
Of consumption of blueberries (on average) is with a spouse/partner.





Blueberries

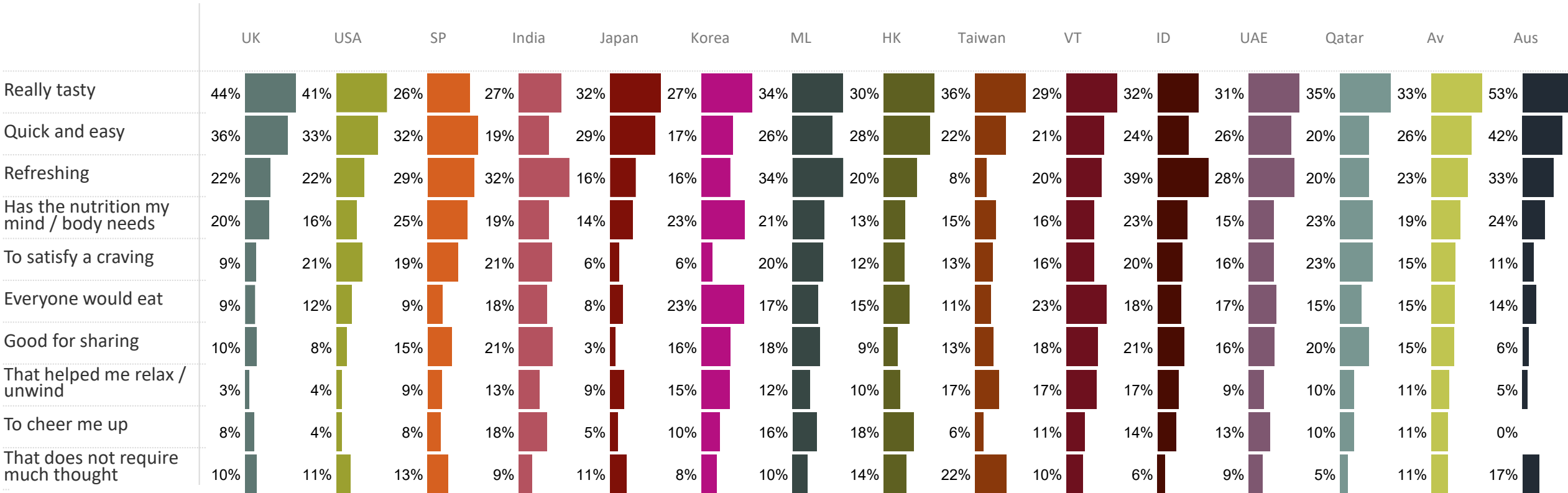
Which were important when choosing to consume?





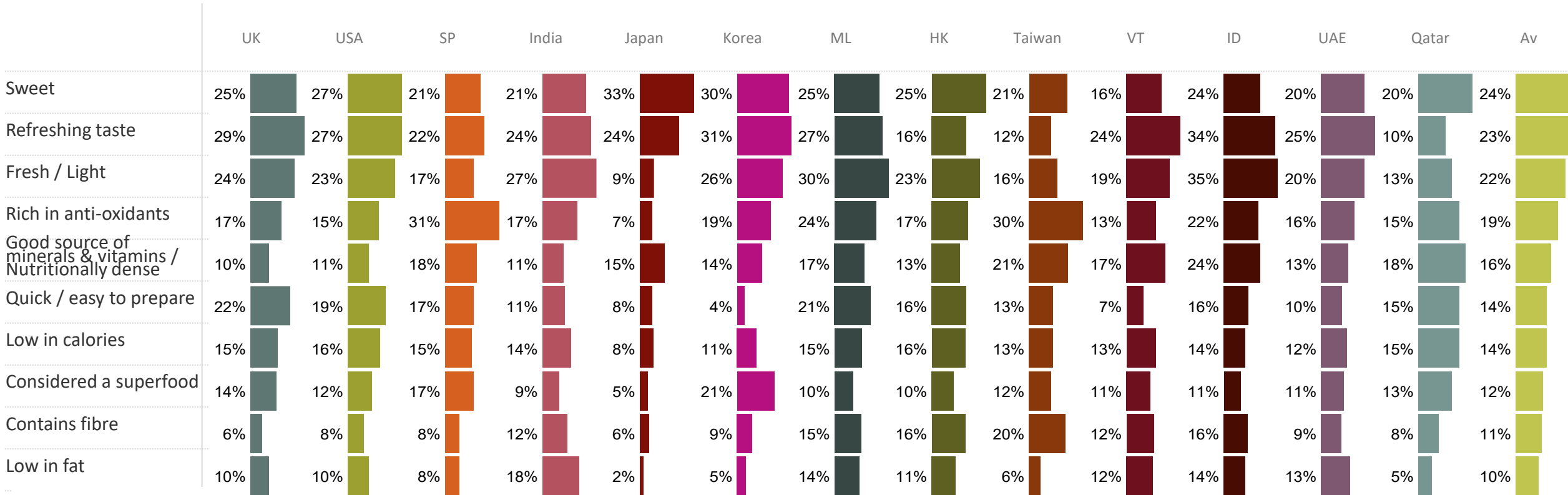
Blueberries

Which were important when choosing to consume?



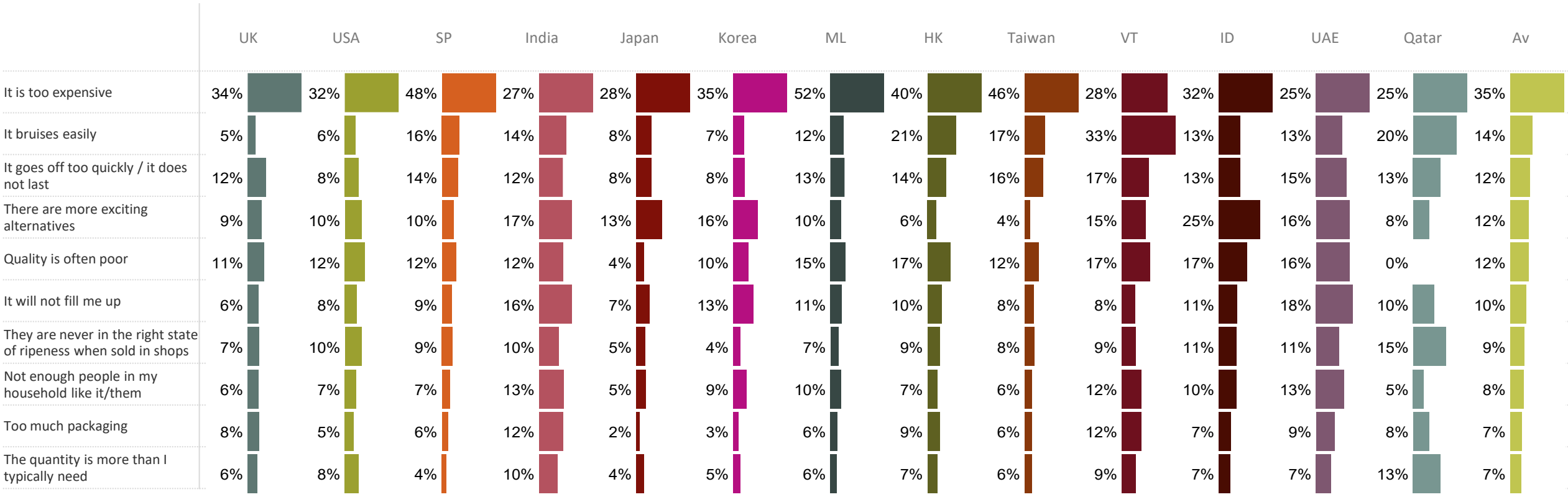


What were you looking for when you consumed?





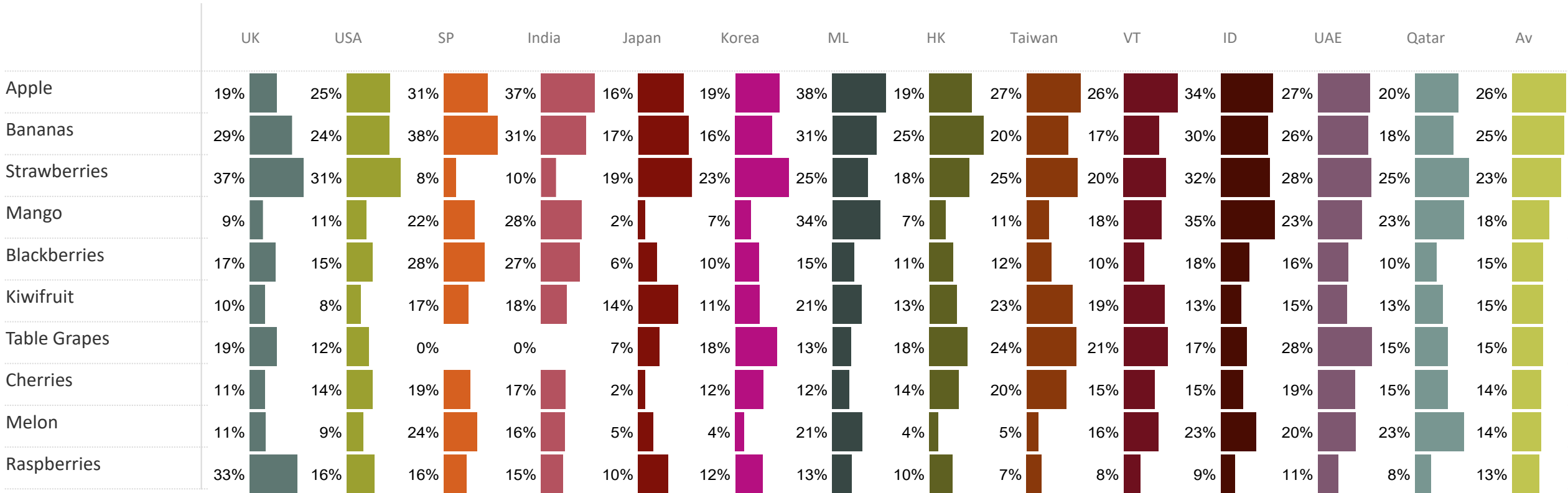
What are the reasons you may not choose?





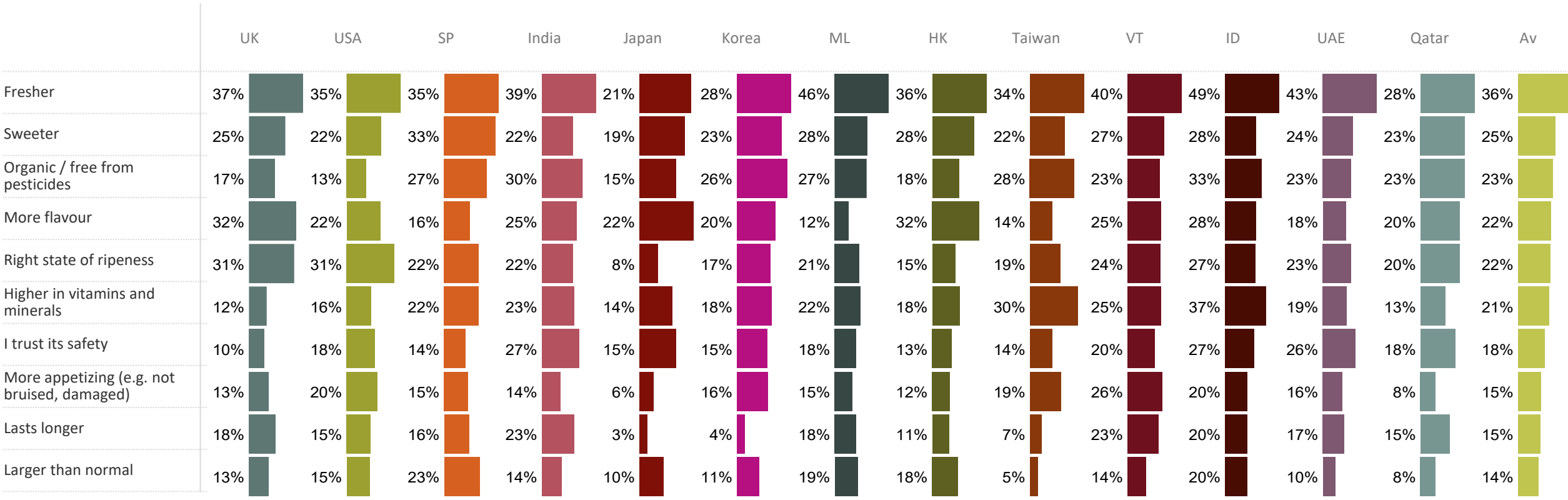
Blueberries

What else would you typically consider having instead?





What does premium quality mean to you?



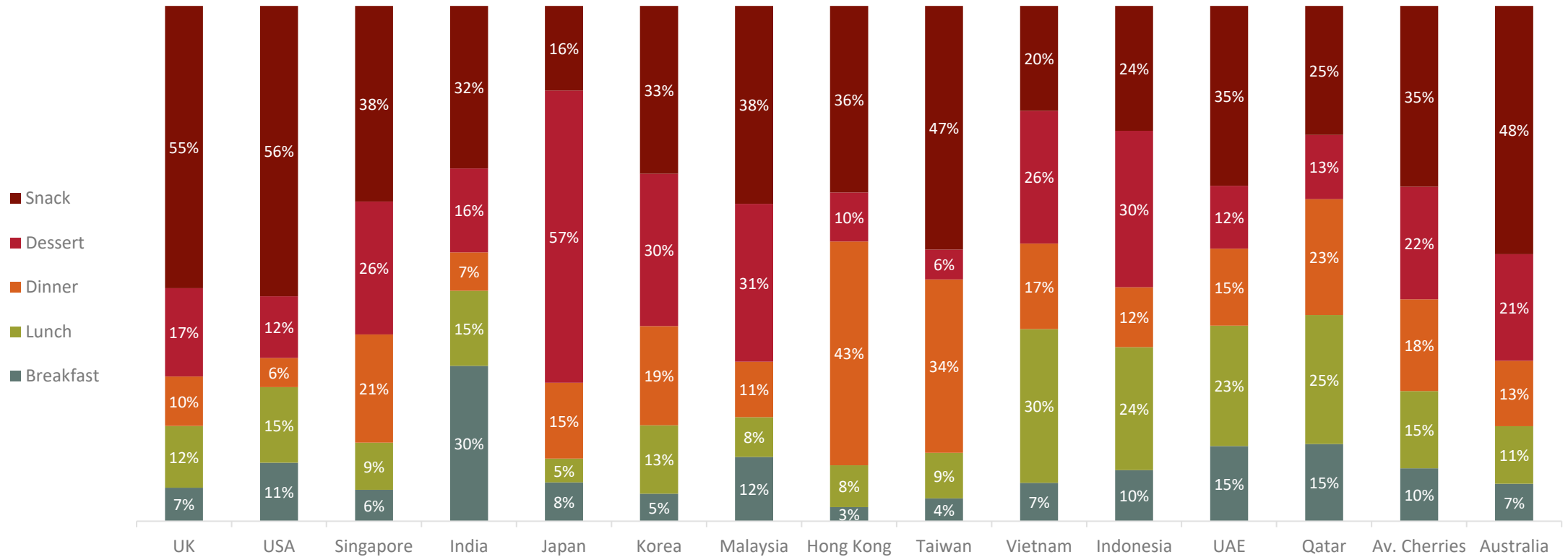
KANTAR

4.4

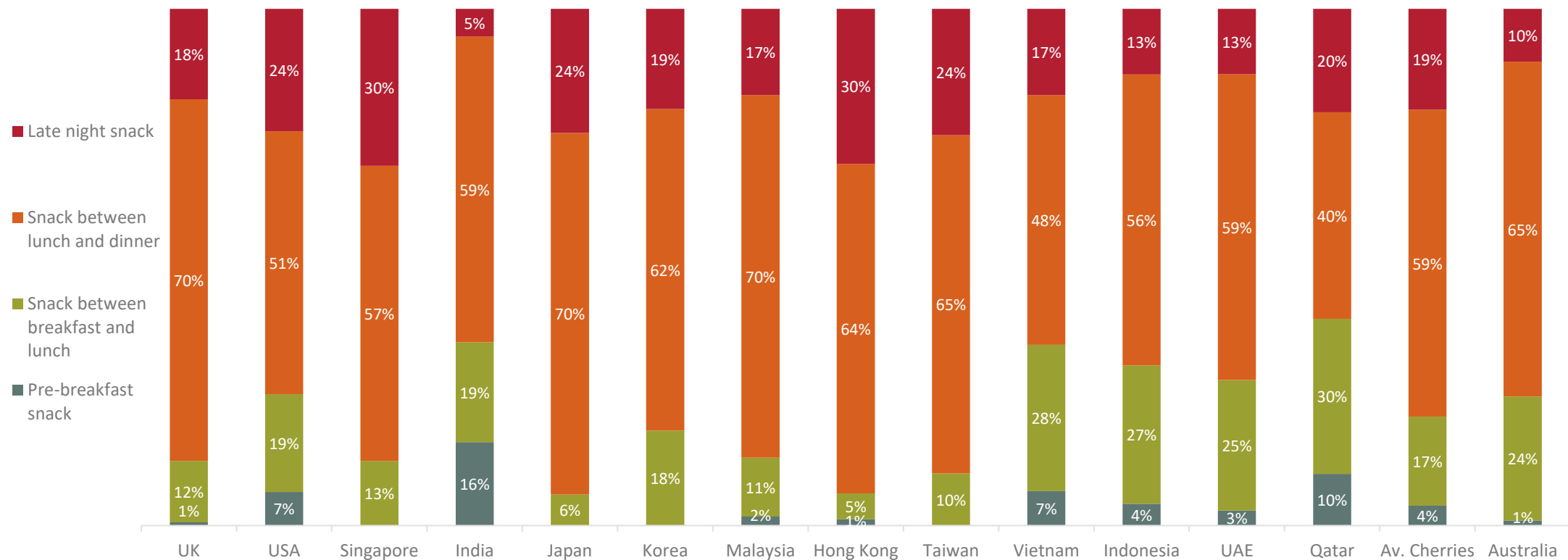
Cherries



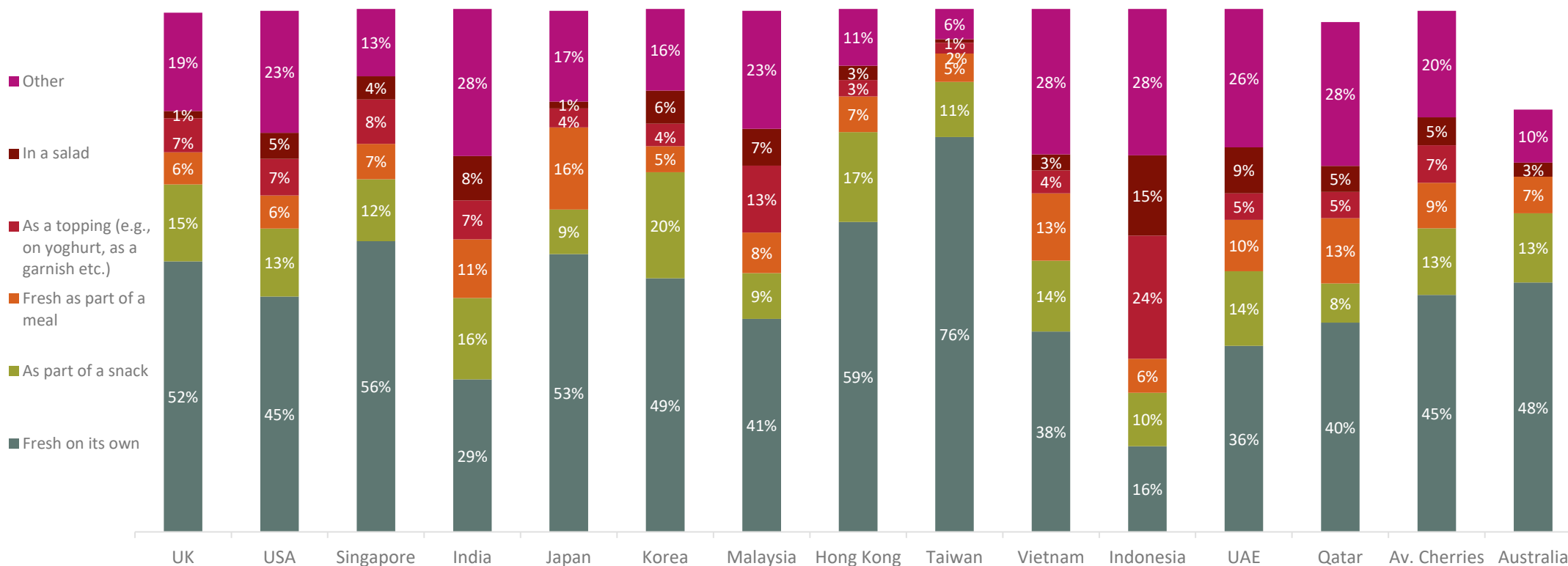
When did you consume?



What kind of snack was it?



How did you consume?



'Other' = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, For decoration / show only, As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree and Don't know

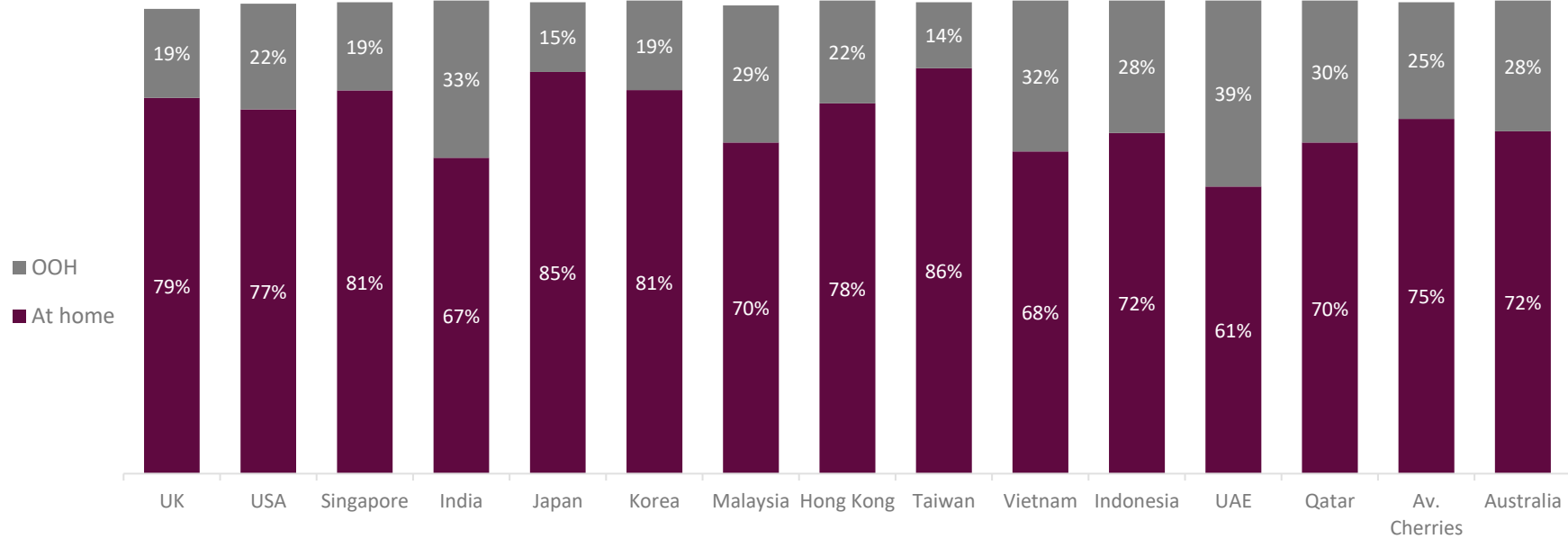
Source: Kantar HIA International Demand Study 2023

N= UK 292 USA 300 Singapore 295 India 295 Japan 305 Korea 301 Malaysia 297 Hong Kong 221 Taiwan 294 Vietnam 295 Indonesia 293 UAE 295 Qatar 40



Where were you?

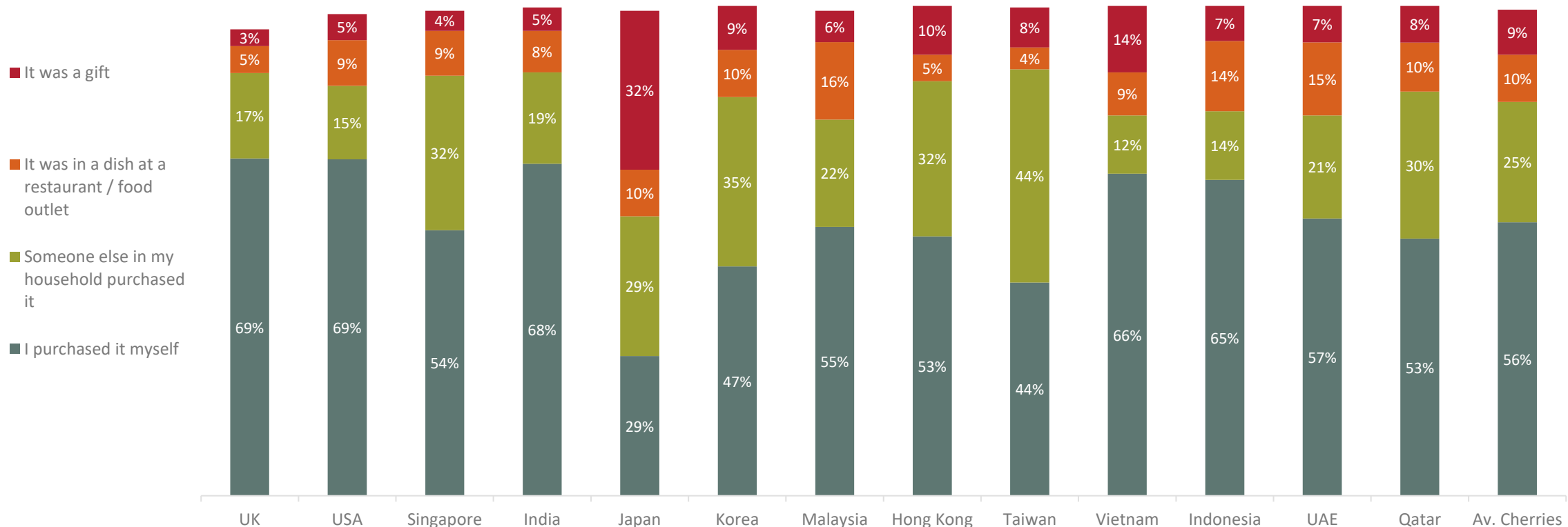
75%



Of consumption of cherries is in the home, this varies only slightly by market



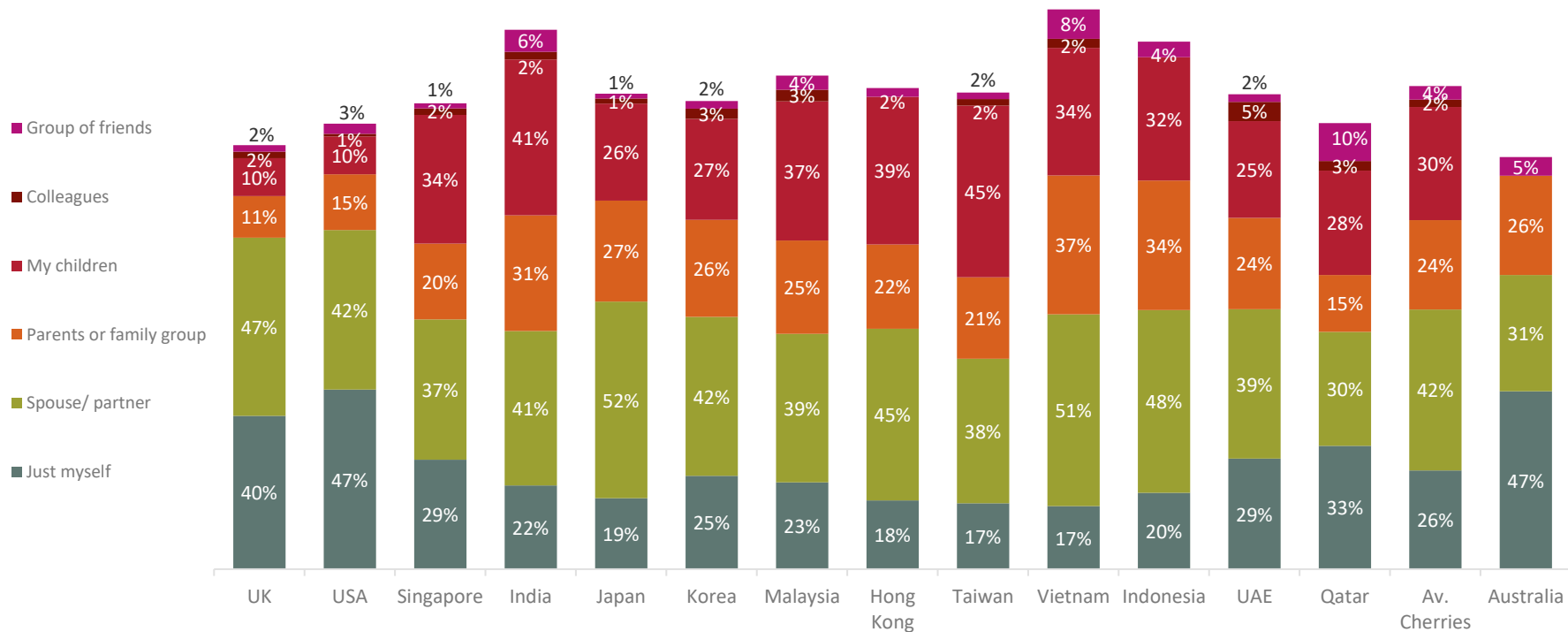
Where did you get them from?



Who were you with?

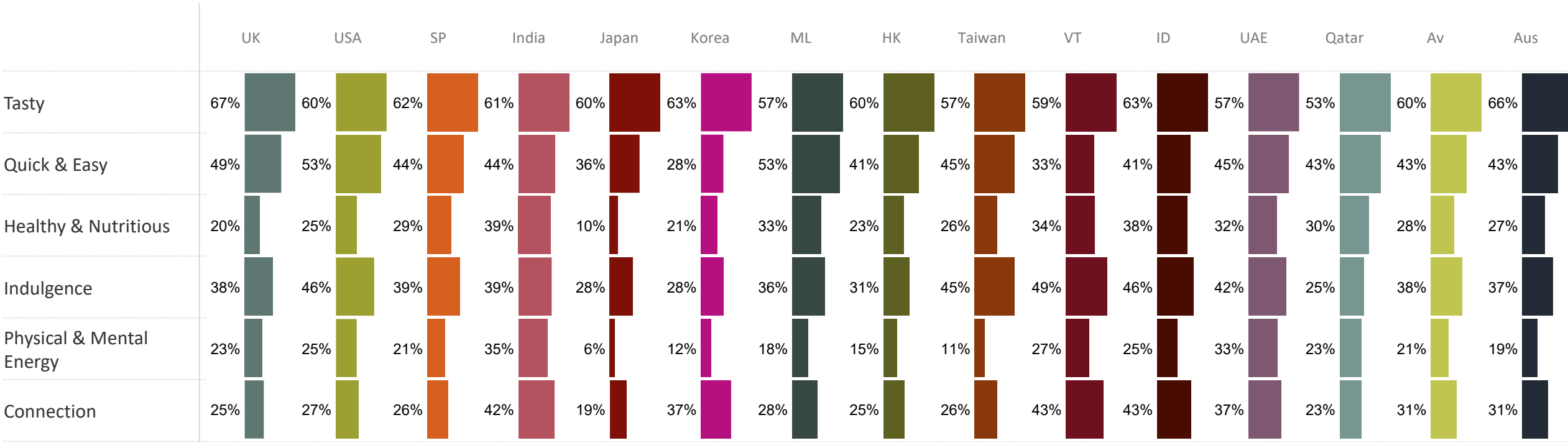
30%

Of consumption of cherries (on average) is with children.



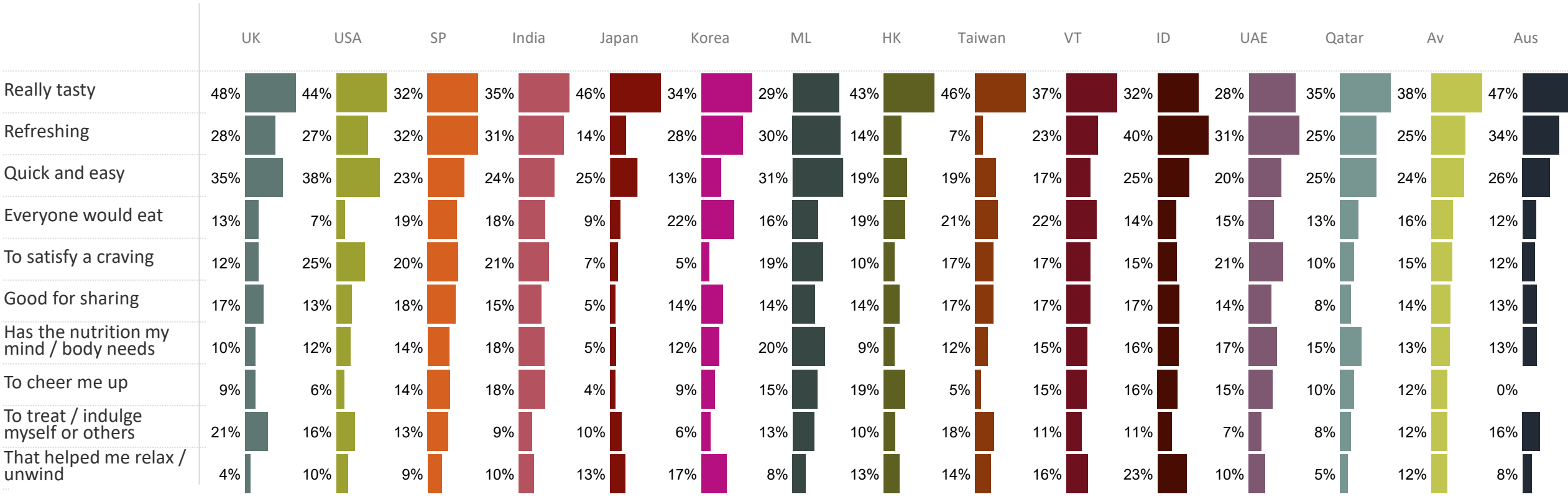


Which were important when choosing to consume?



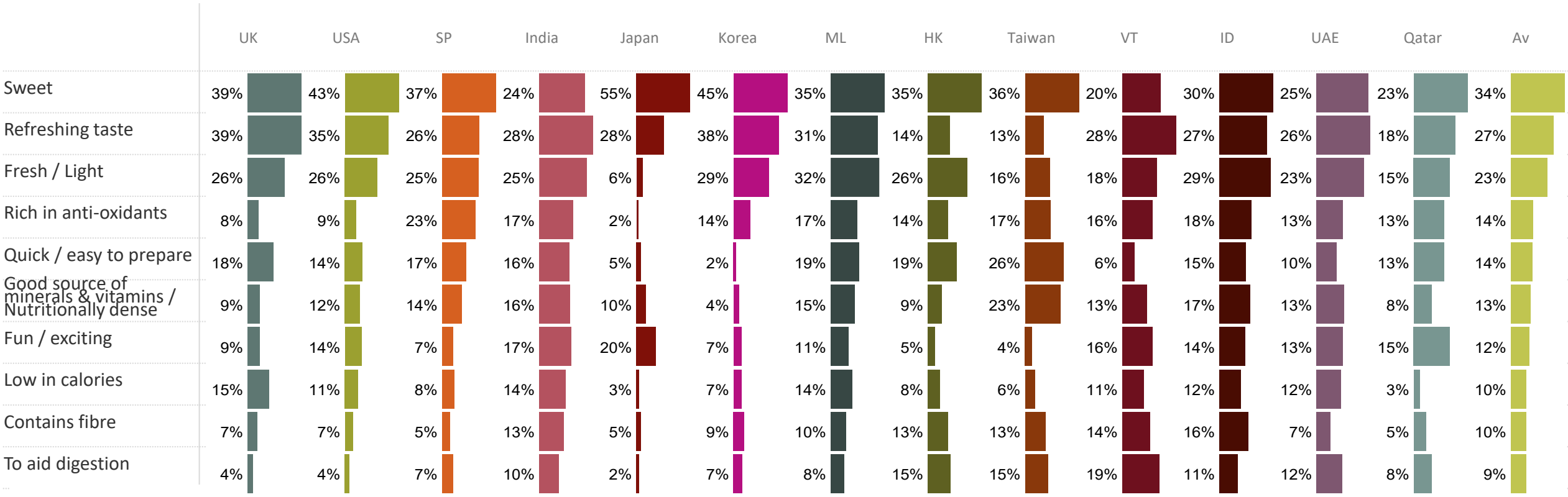


Which were important when choosing to consume?



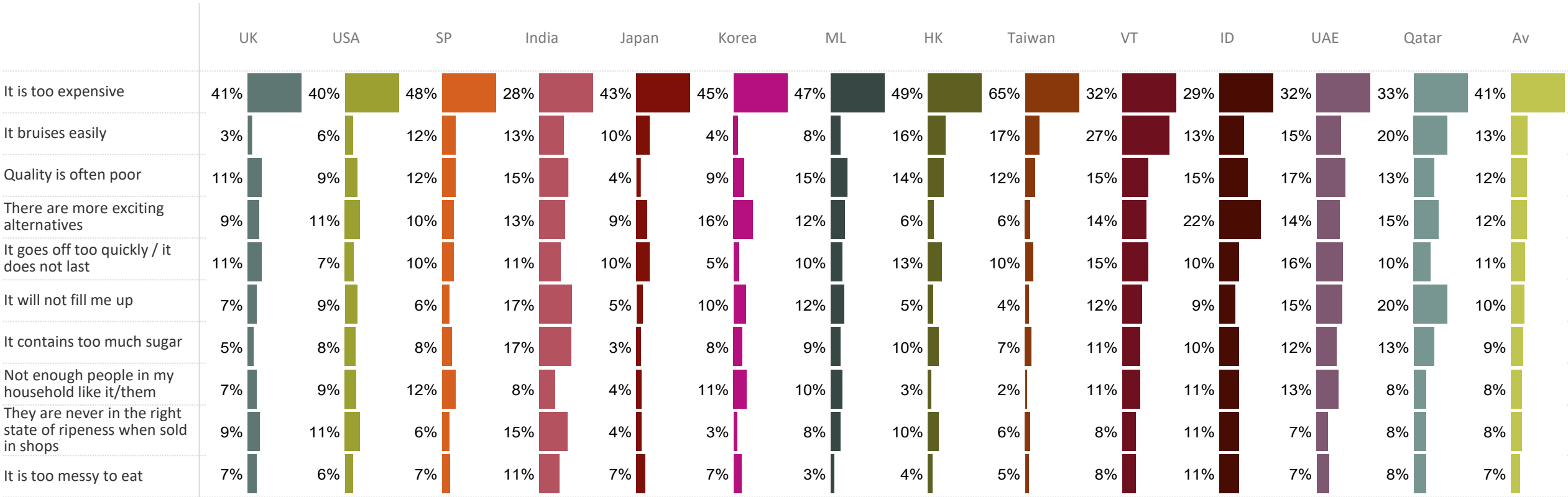


What were you looking for when you consumed?



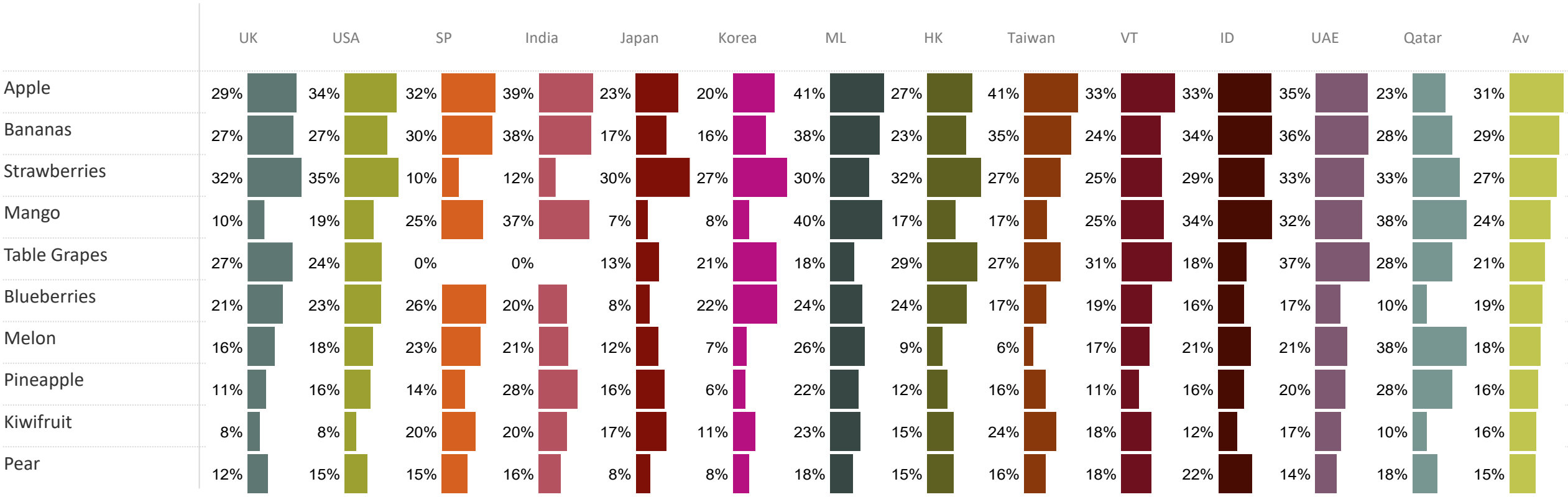


What are the reasons you may not choose?



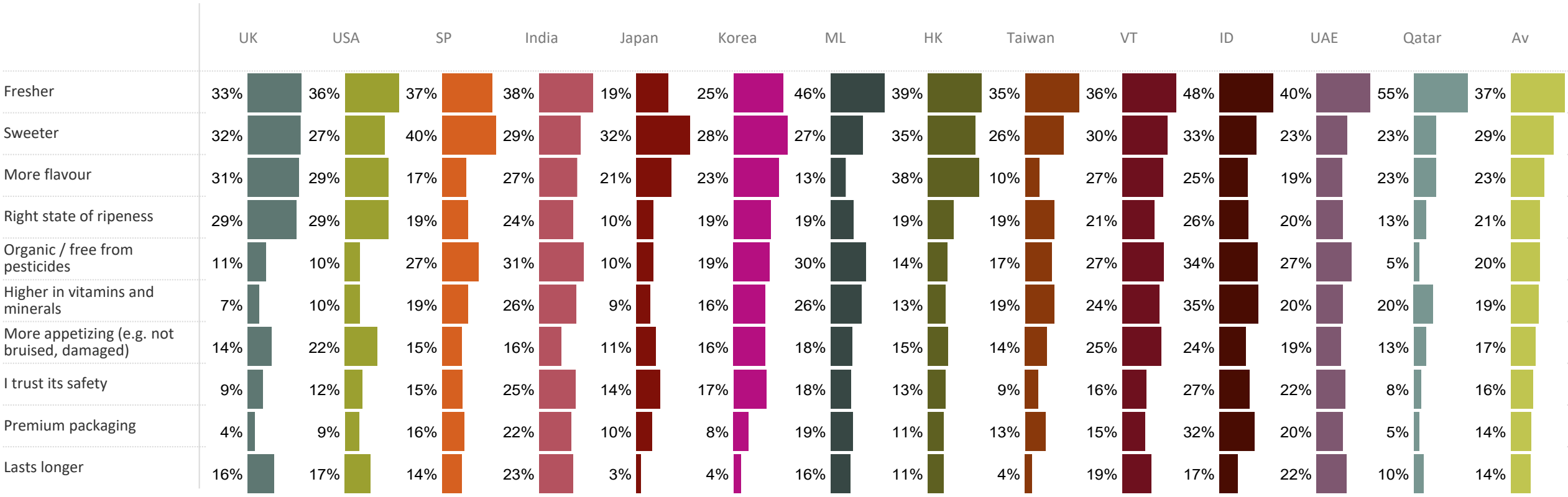


What else would you typically consider having instead?





What does premium quality mean to you?



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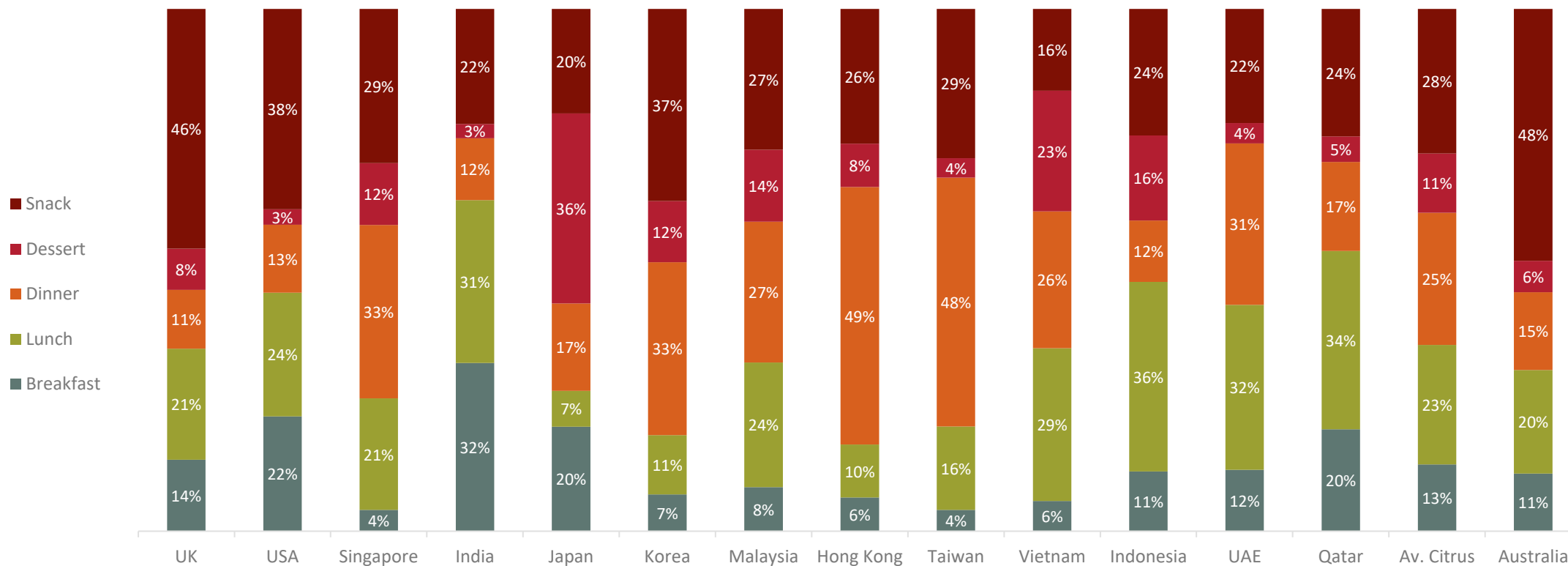
4.5

Citrus fruits

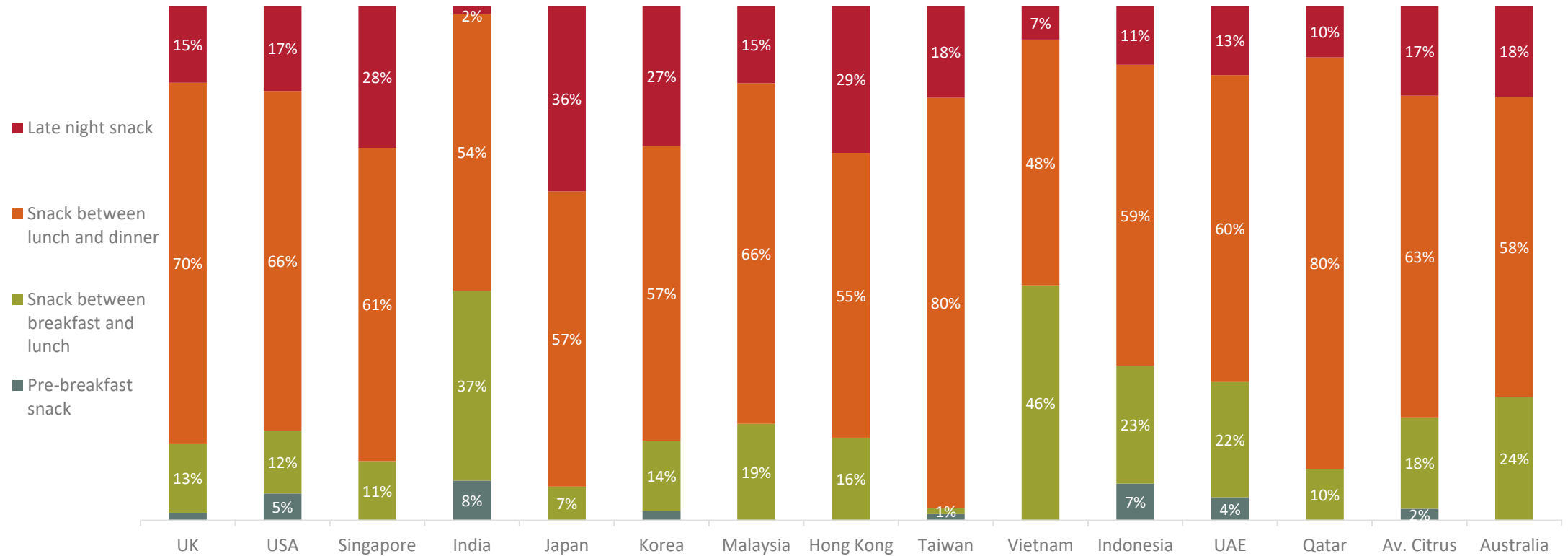
**Hort
Innovation**



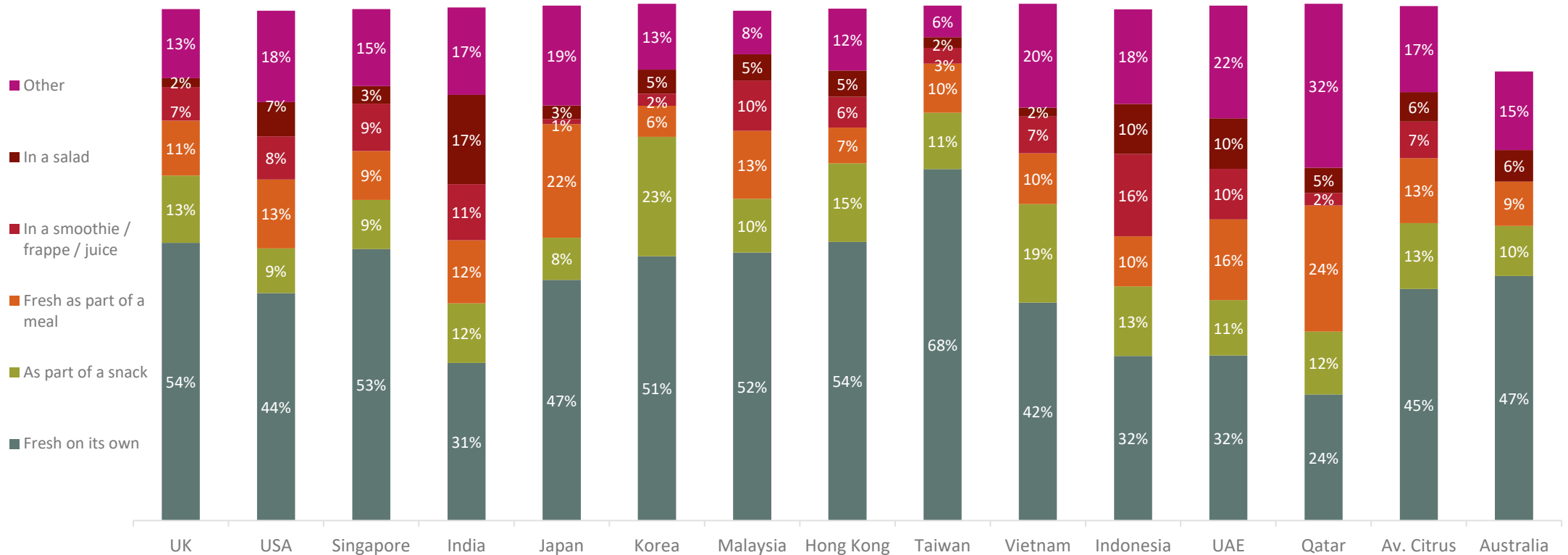
When did you consume?



What kind of snack was it?



How did you consume?



'Other' = As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree, For decoration / show only and Don't know

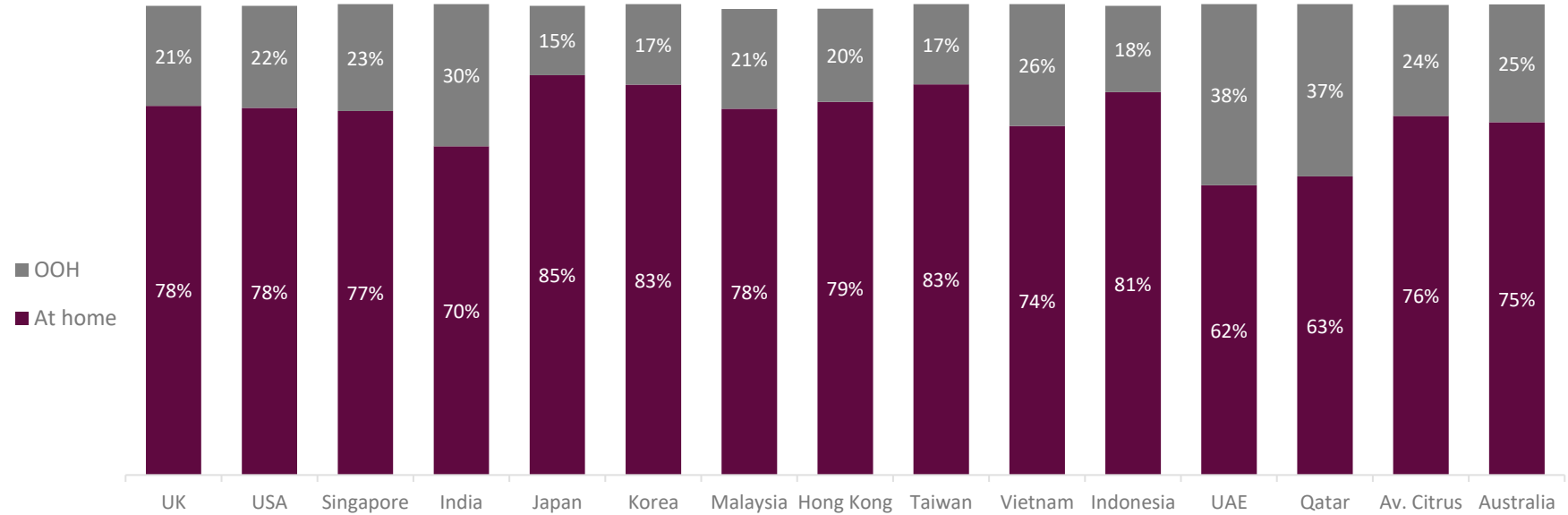
Source: Kantar HIA International Demand Study 2023

N= UK 292 USA 300 Singapore 295 India 295 Japan 305 Korea 299 Malaysia 297 Hong Kong 217 Taiwan 294 Vietnam 294 Indonesia 289 UAE 307 Qatar 41

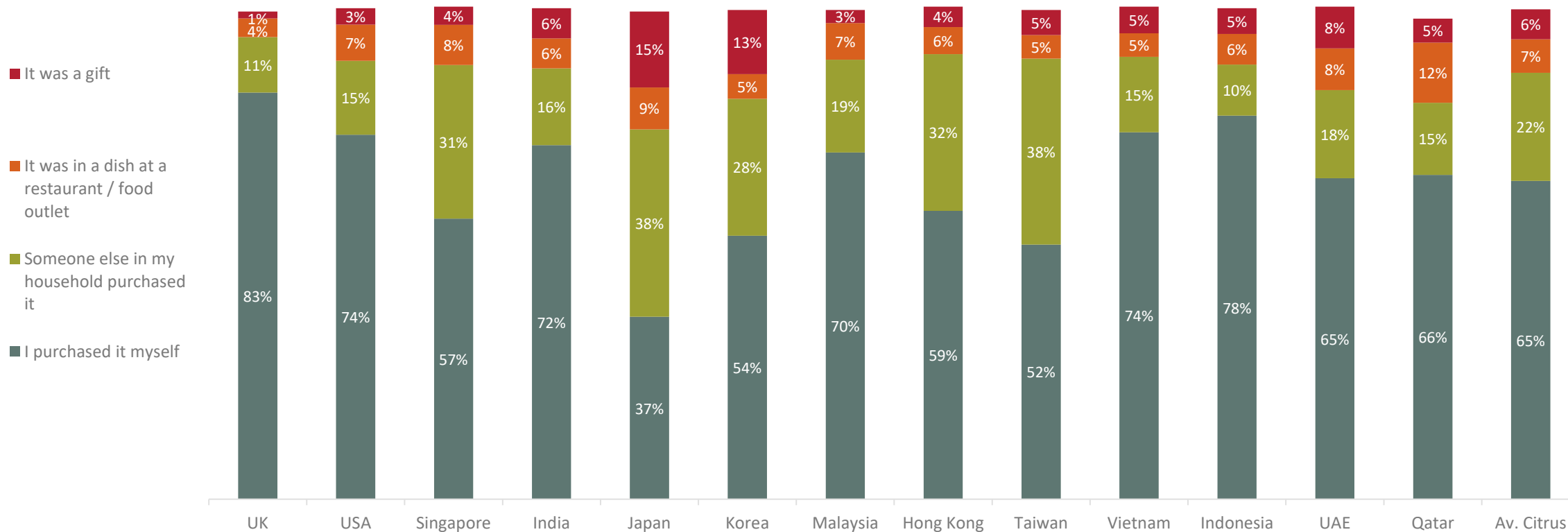
Where were you?

76%

Of consumption of citrus fruits is in the home, this varies only slightly by market



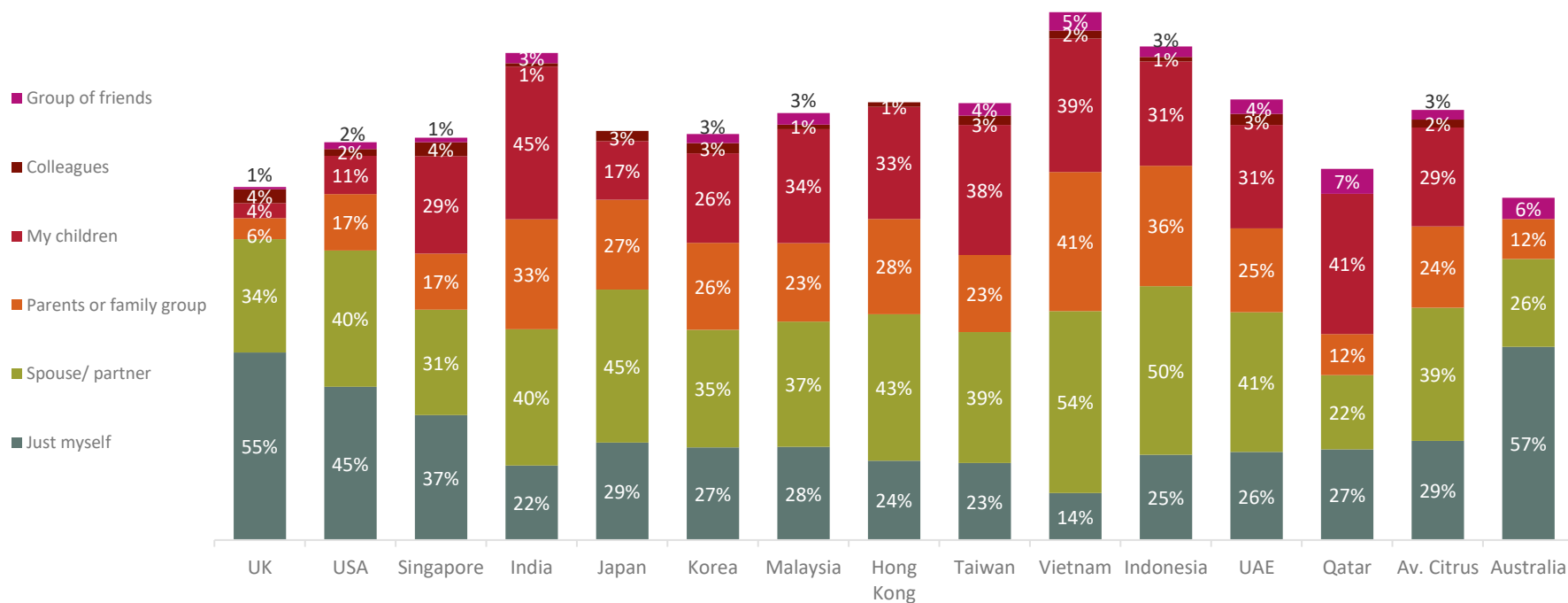
Where did you get them from?



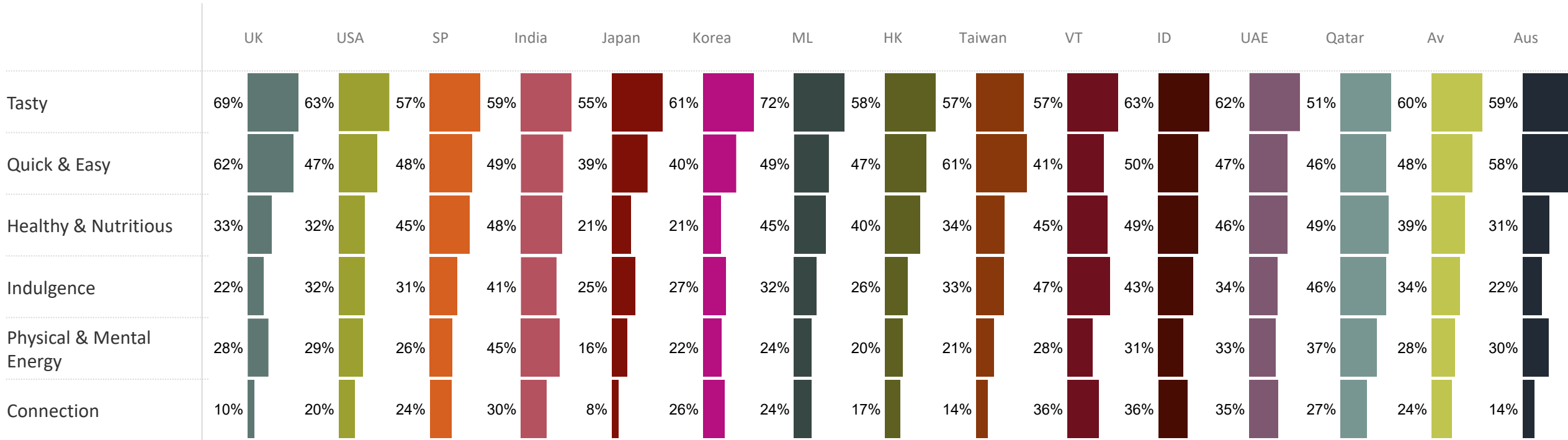
Who were you with?

39%

Of consumption of citrus fruits (on average) is with a spouse/partner.

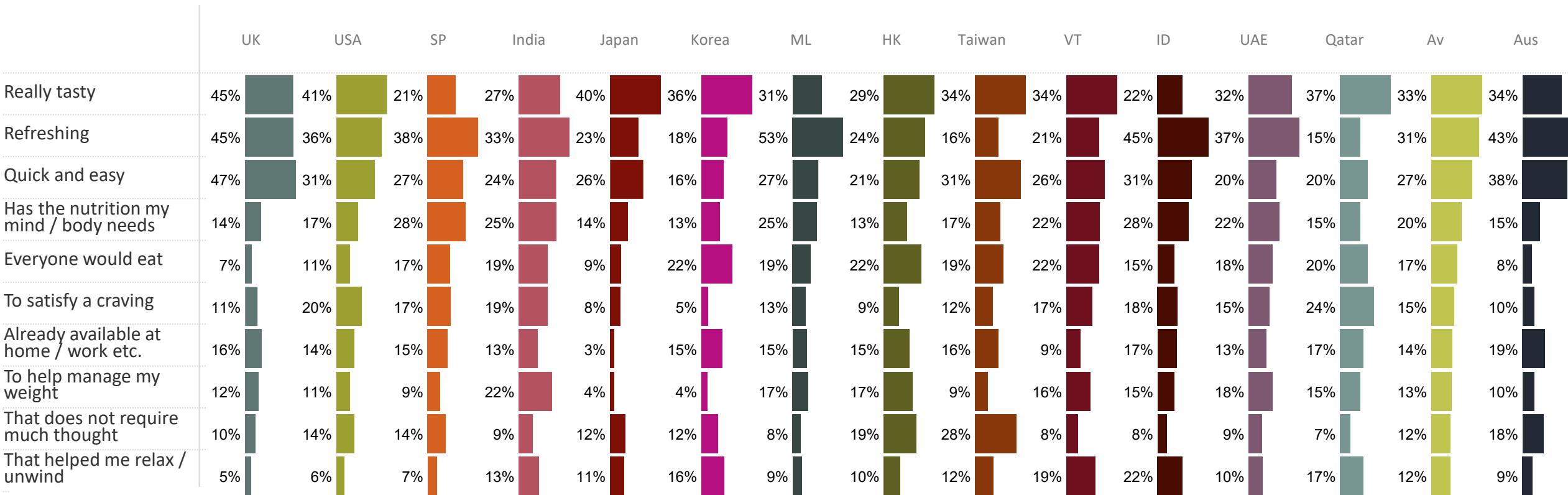


Which were important when choosing to consume?





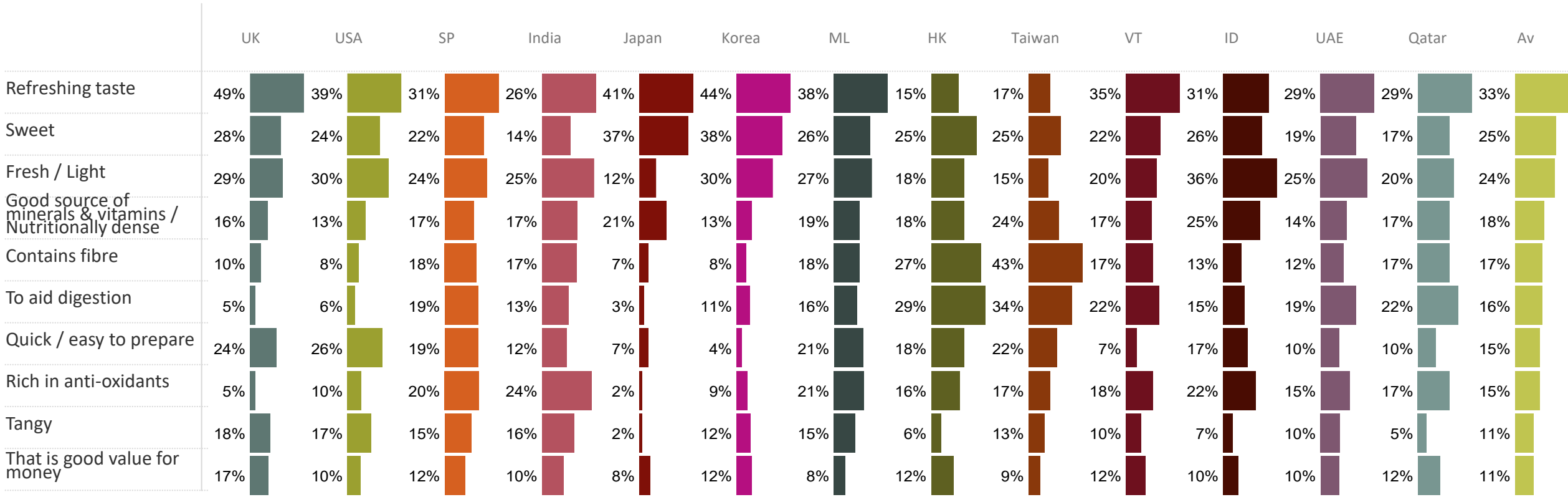
Which were important when choosing to consume?



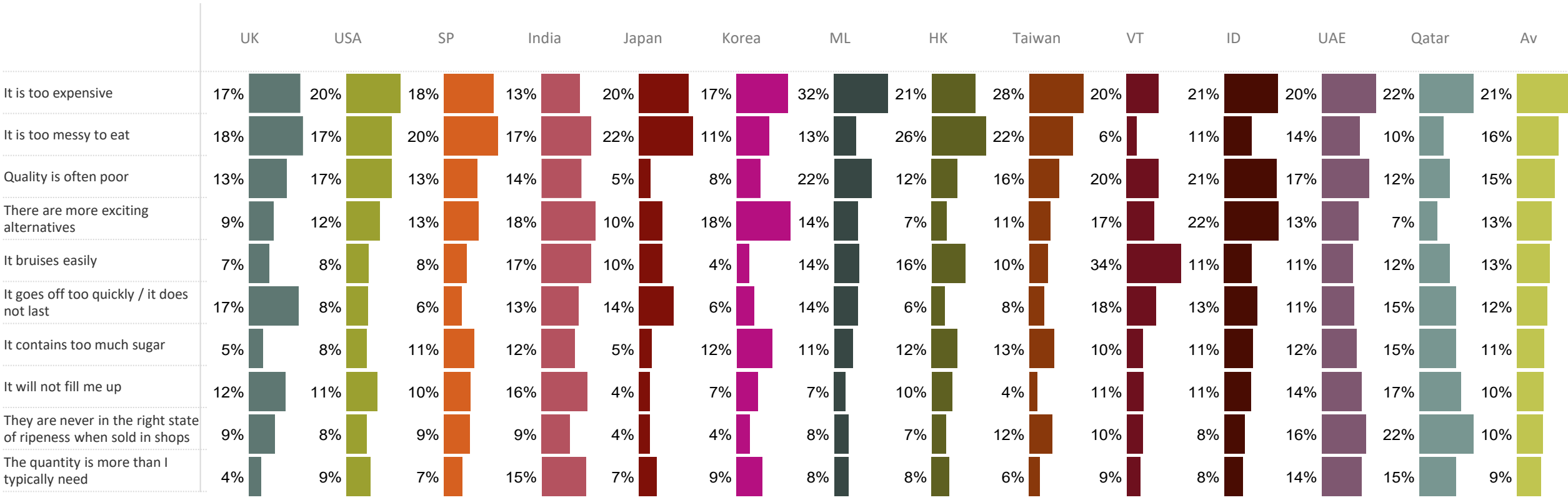


Citrus

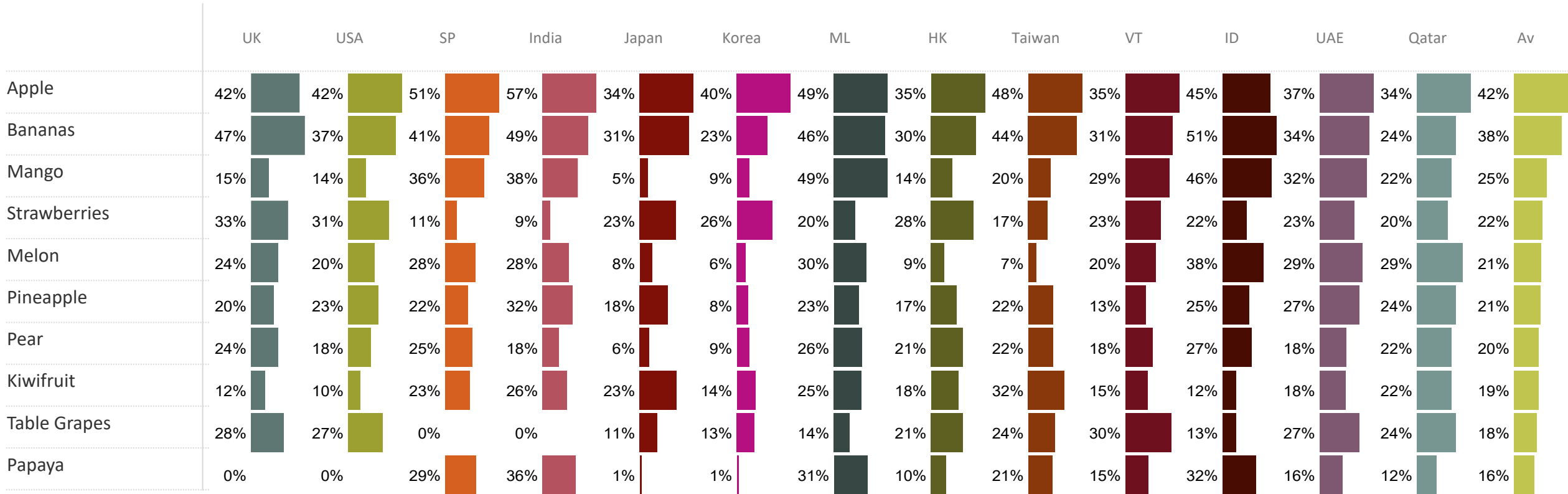
What were you looking for when you consumed?



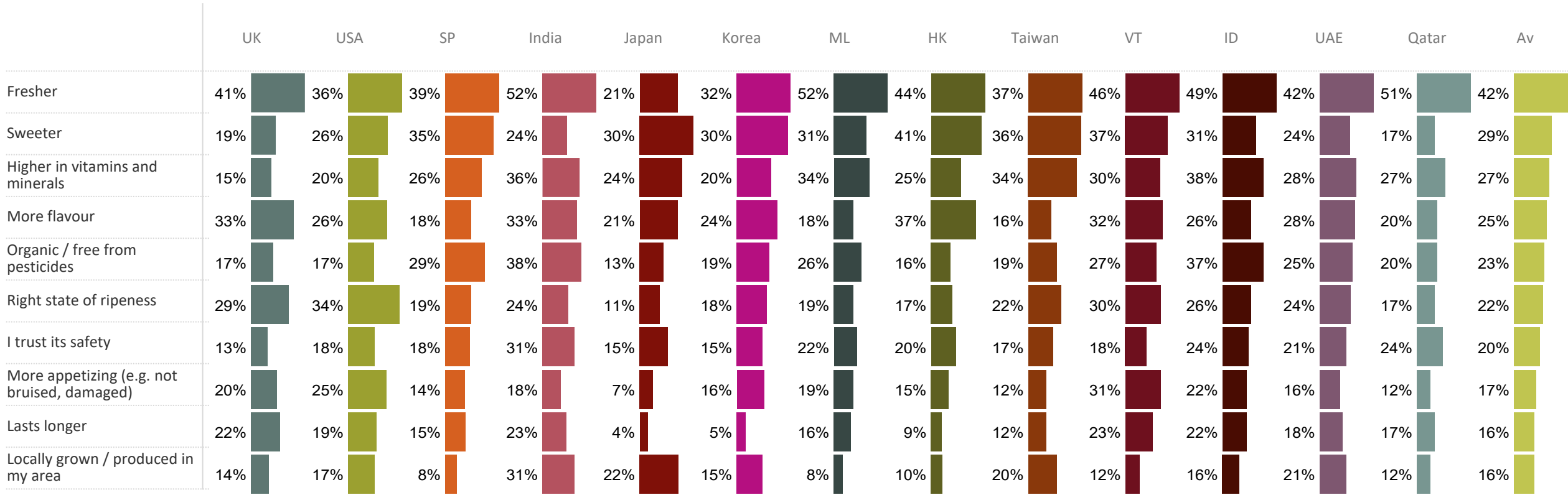
What are the reasons you may not choose?



What else would you typically consider having instead?



What does premium quality mean to you?

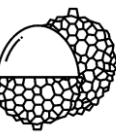


KANTAR

4.6

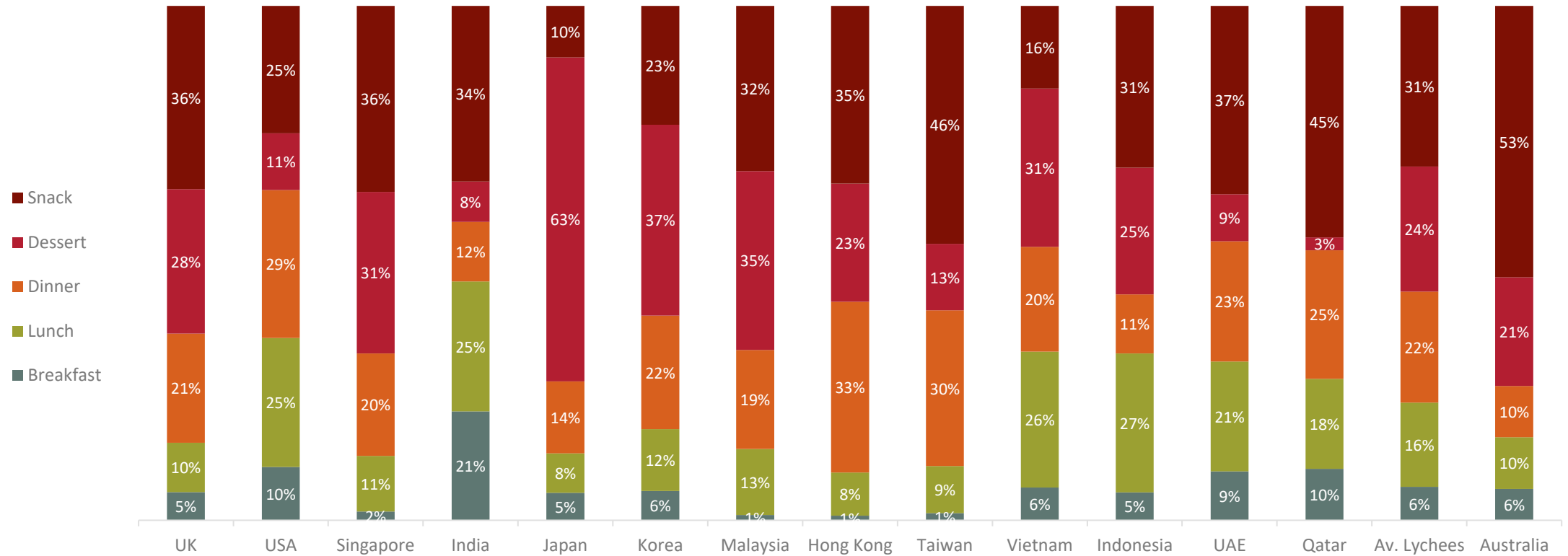
Lychees

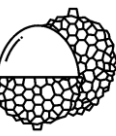




Lychees

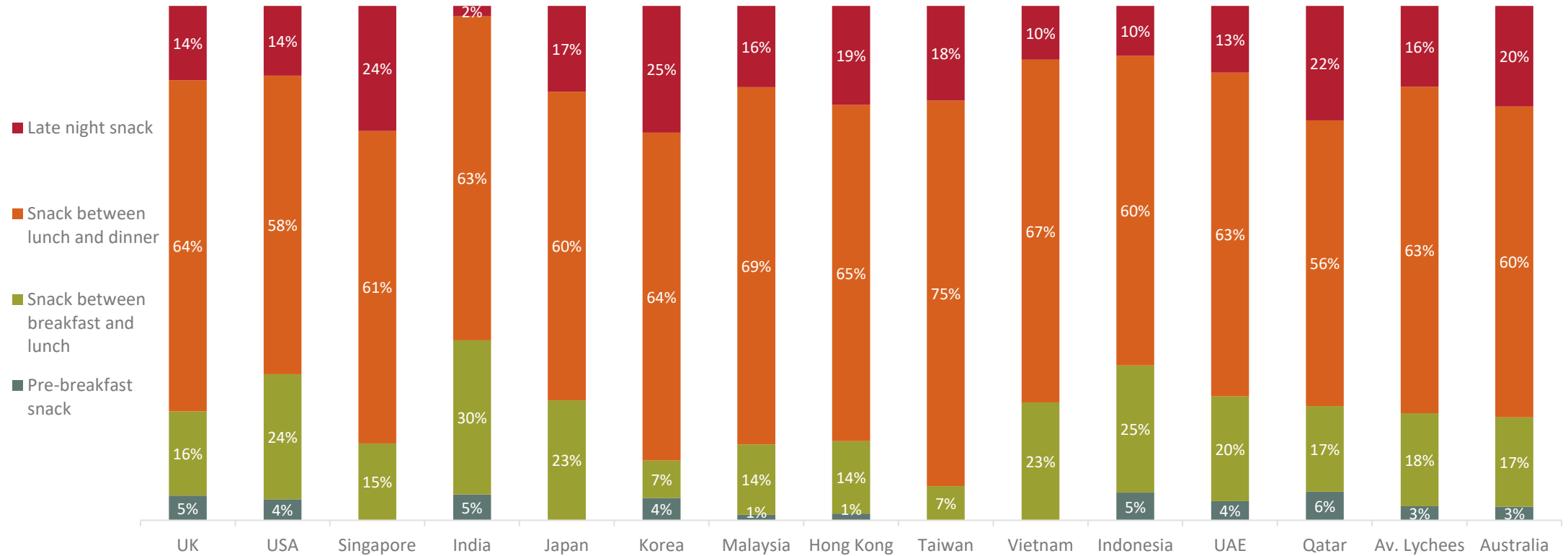
When did you consume?

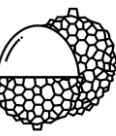




Lychees

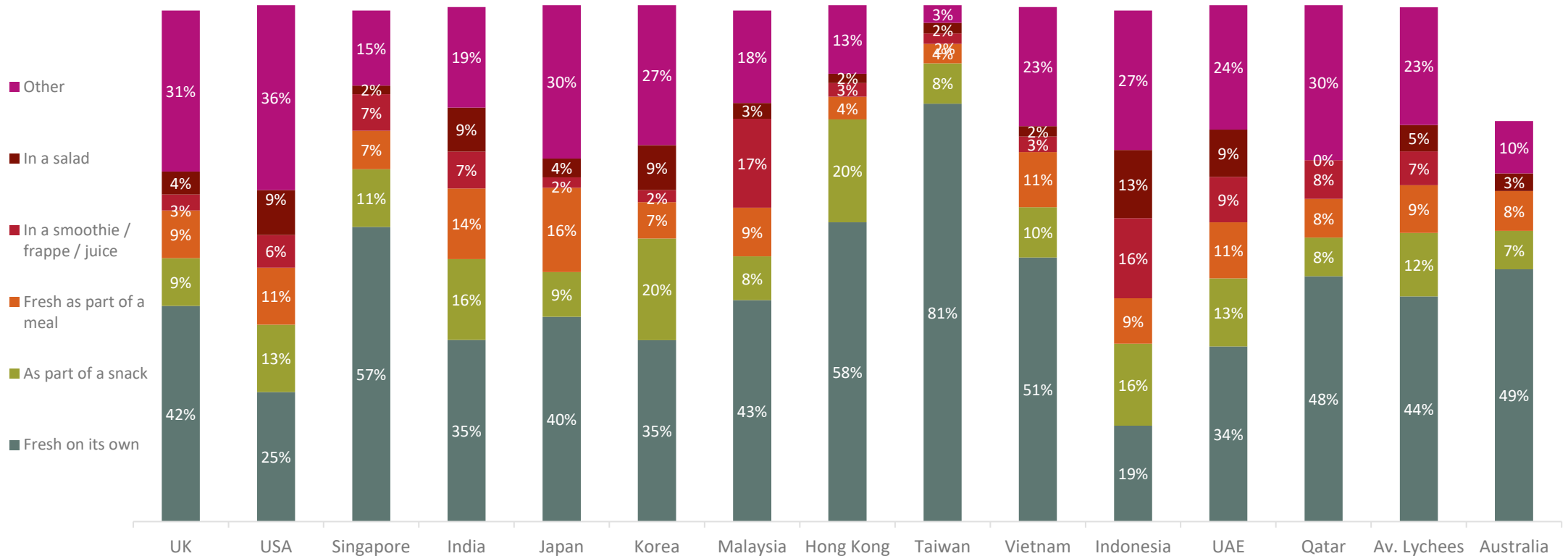
What kind of snack was it?





Lychees

How did you consume?



'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As part of an alcoholic drink e.g. cocktail, As an ingredient in cooking, As an ingredient in baking, For decoration / show only, To make baby food / puree and Don't know

Source: Kantar HIA International Demand Study 2023

N= UK 292 USA 299 Singapore 296 India 293 Japan 300 Korea 299 Malaysia 296 Hong Kong 226 Taiwan 294 Vietnam 299 Indonesia 296 UAE 295 Qatar 40

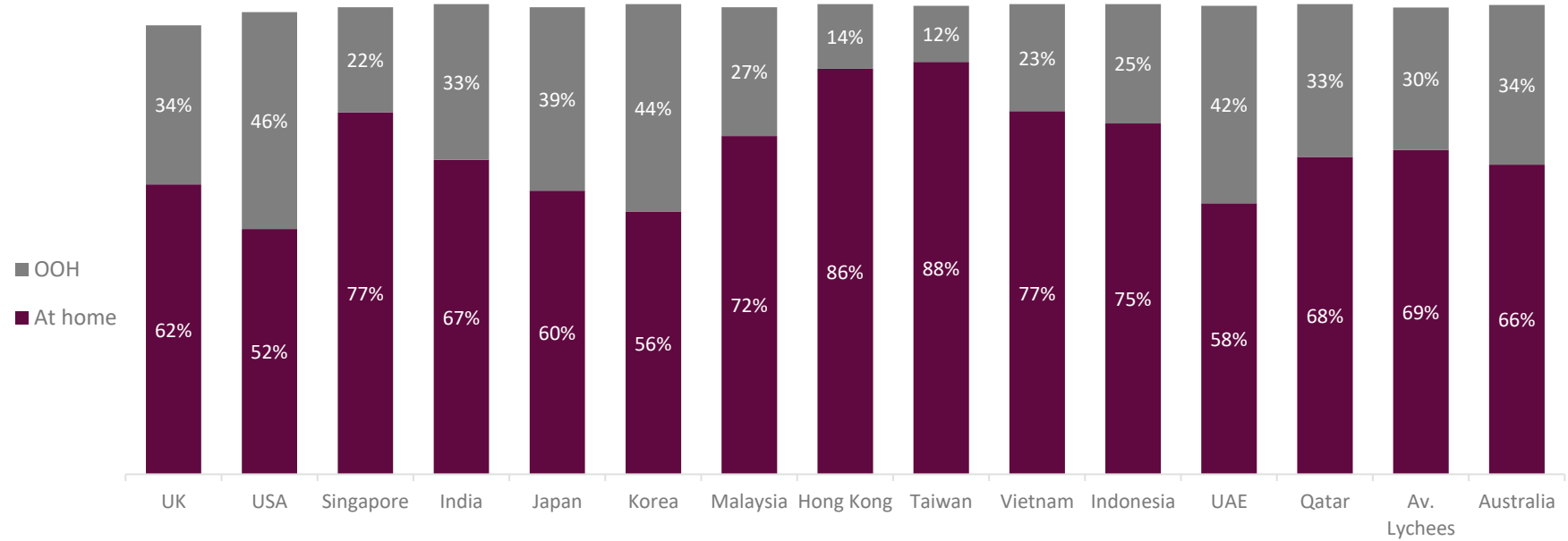


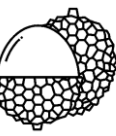
Lychees

Where were you?

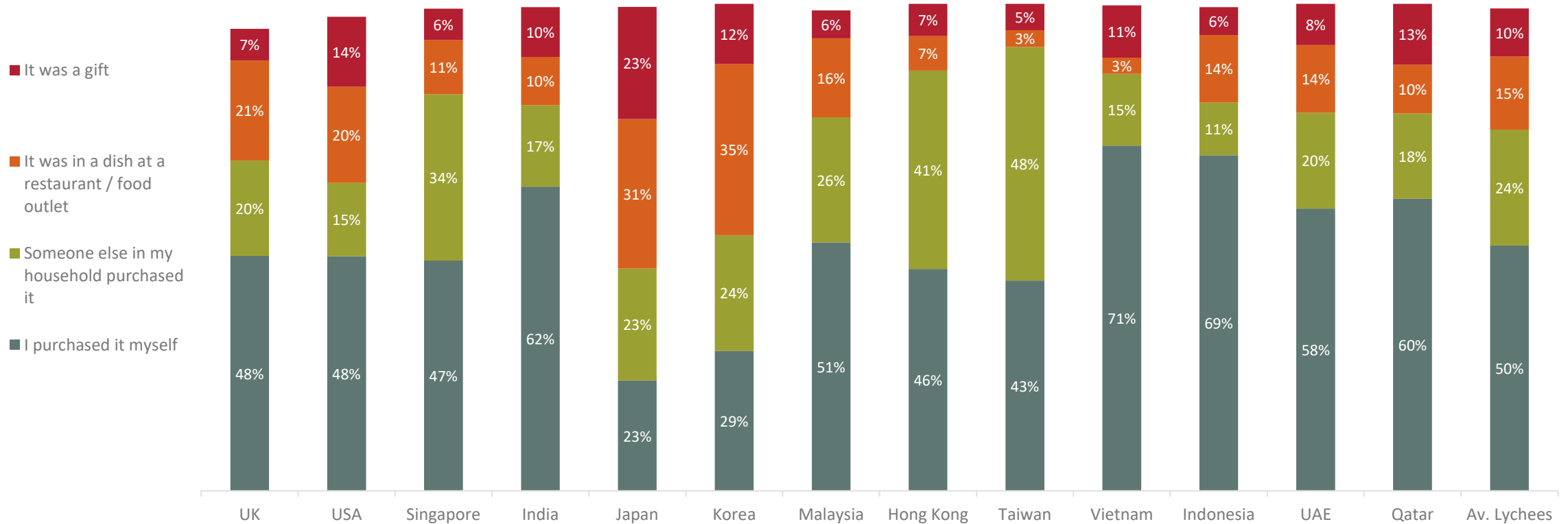
69%

Of consumption of lychees is in the home, this varies only slightly by market





Where did you get them from?



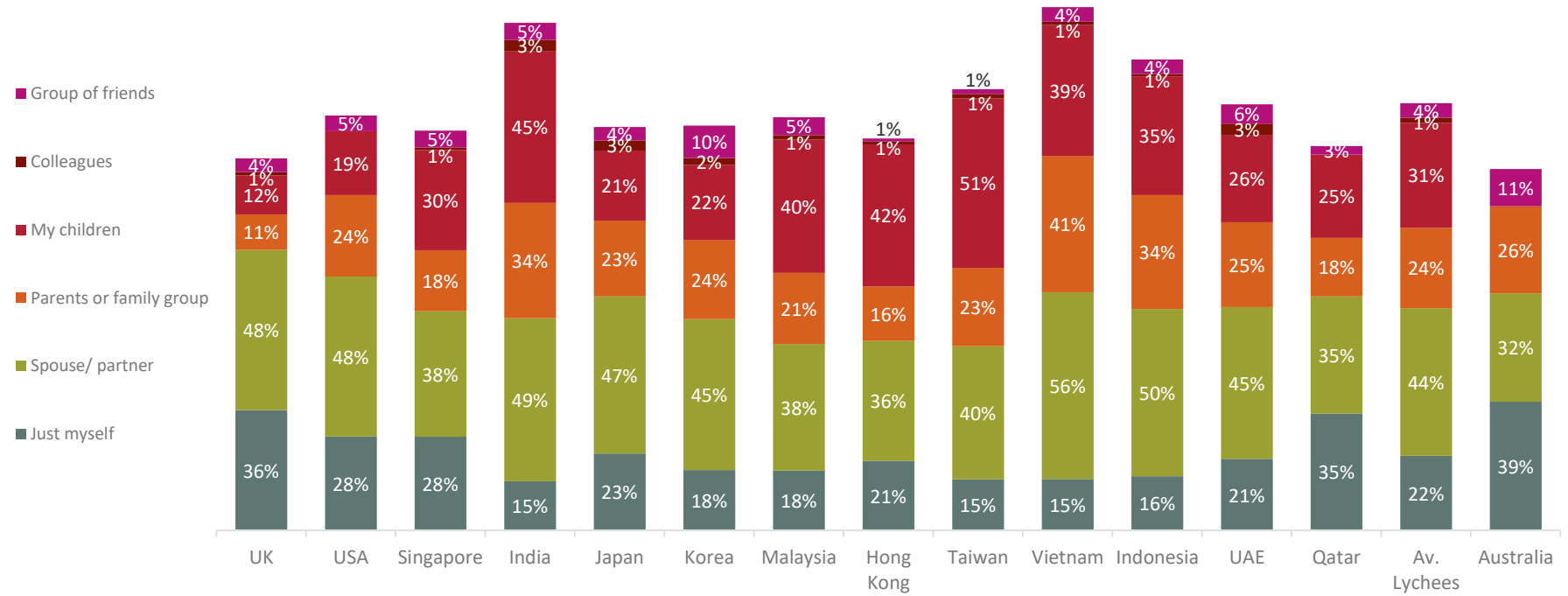


Lychees

Who were you with?

31%

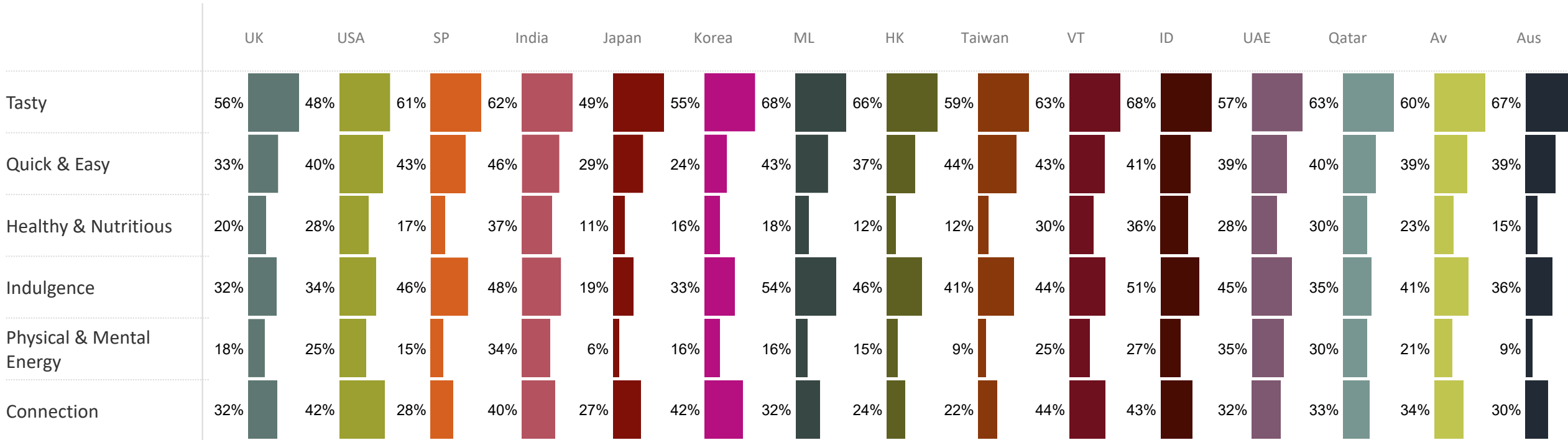
Of consumption of lychees (on average) is with children.

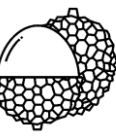




Lychees

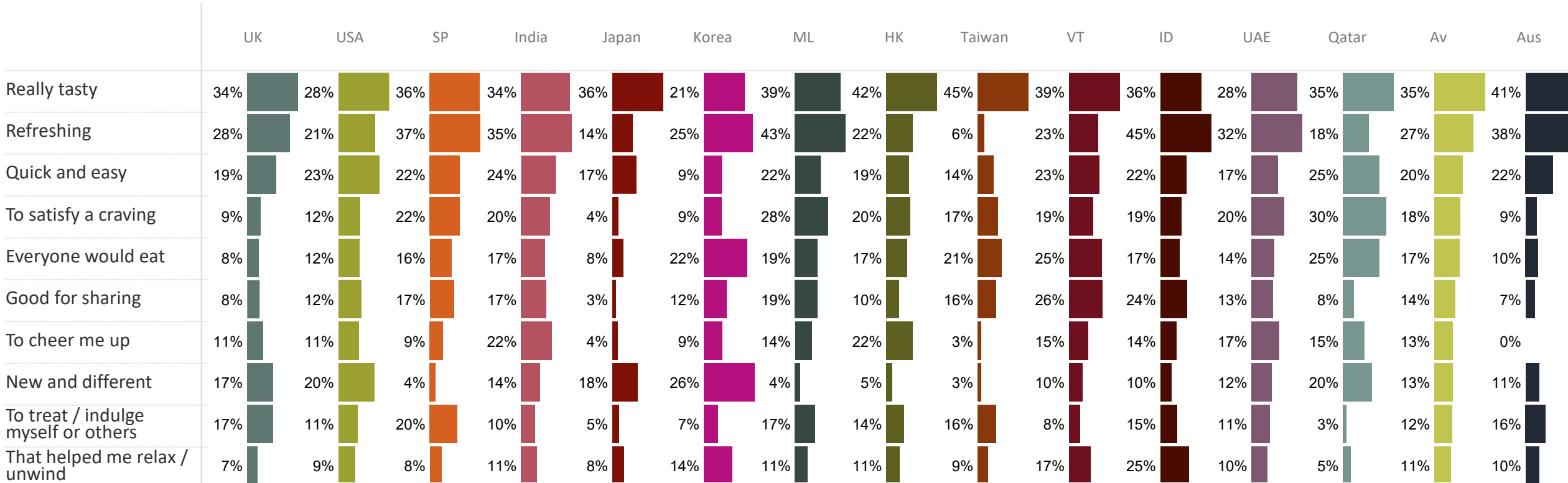
Which were important when choosing to consume?

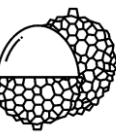




Lychees

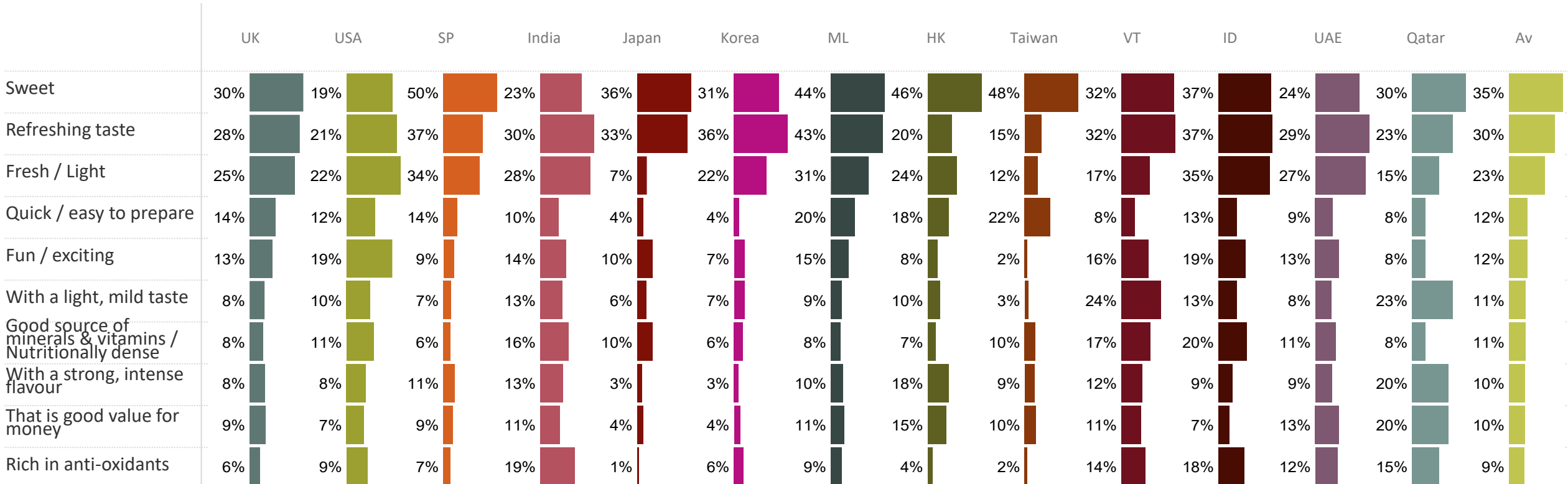
Which were important when choosing to consume?

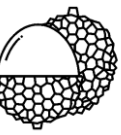




Lychees

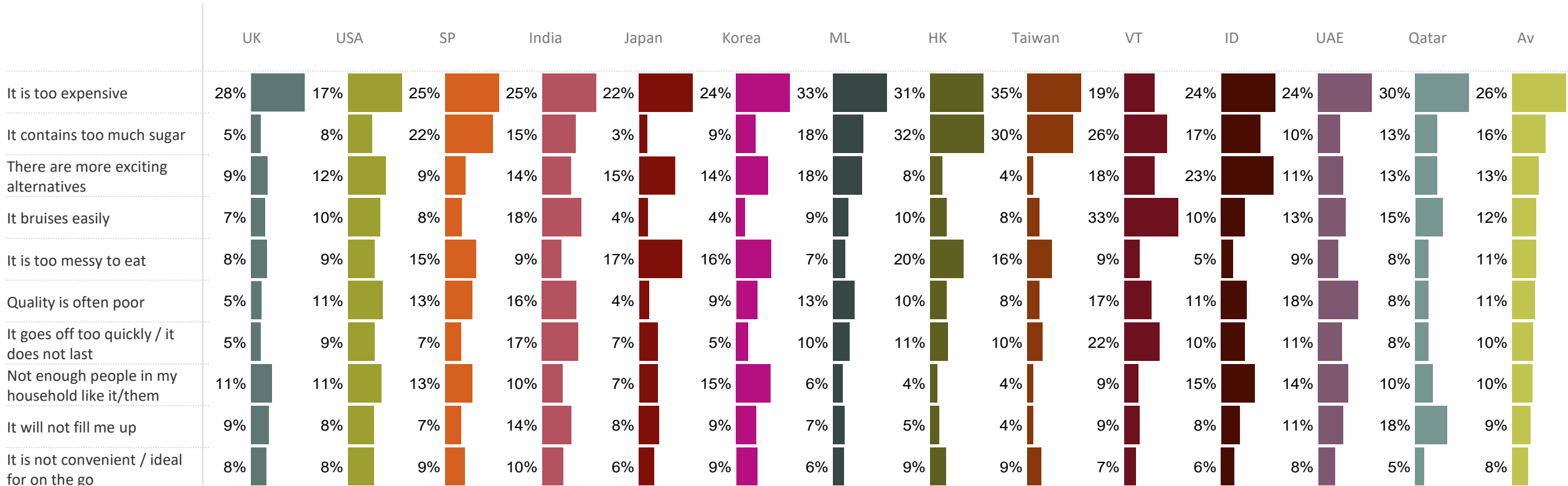
What were you looking for when you consumed?

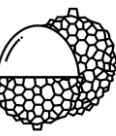




Lychees

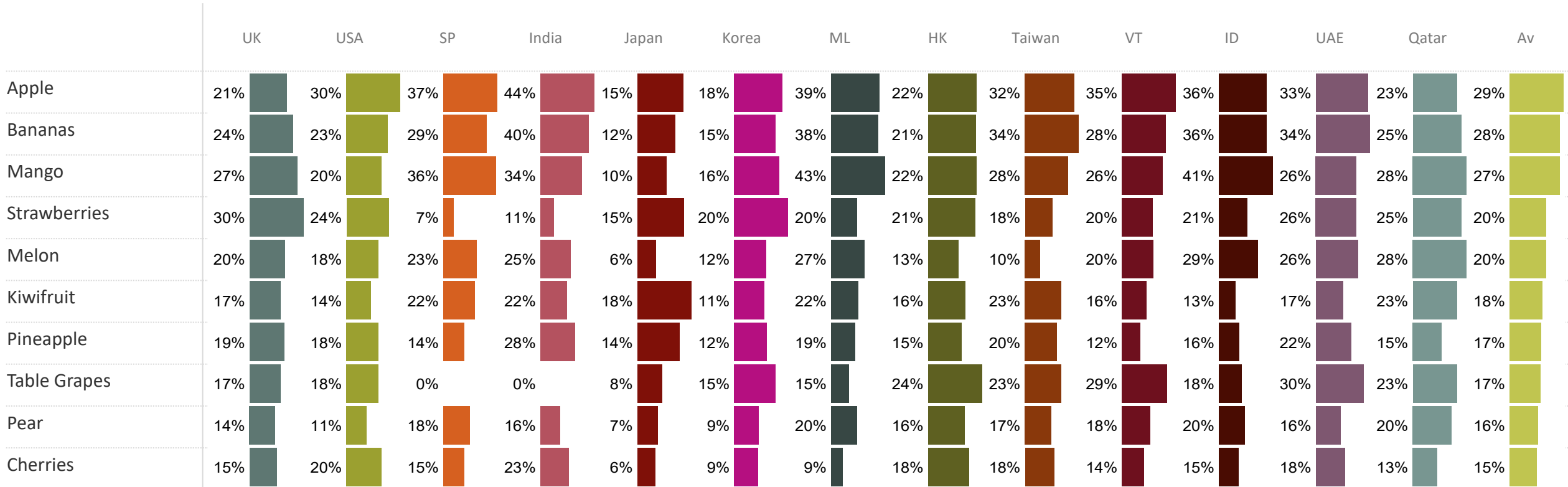
What are the reasons you may not choose?





Lychees

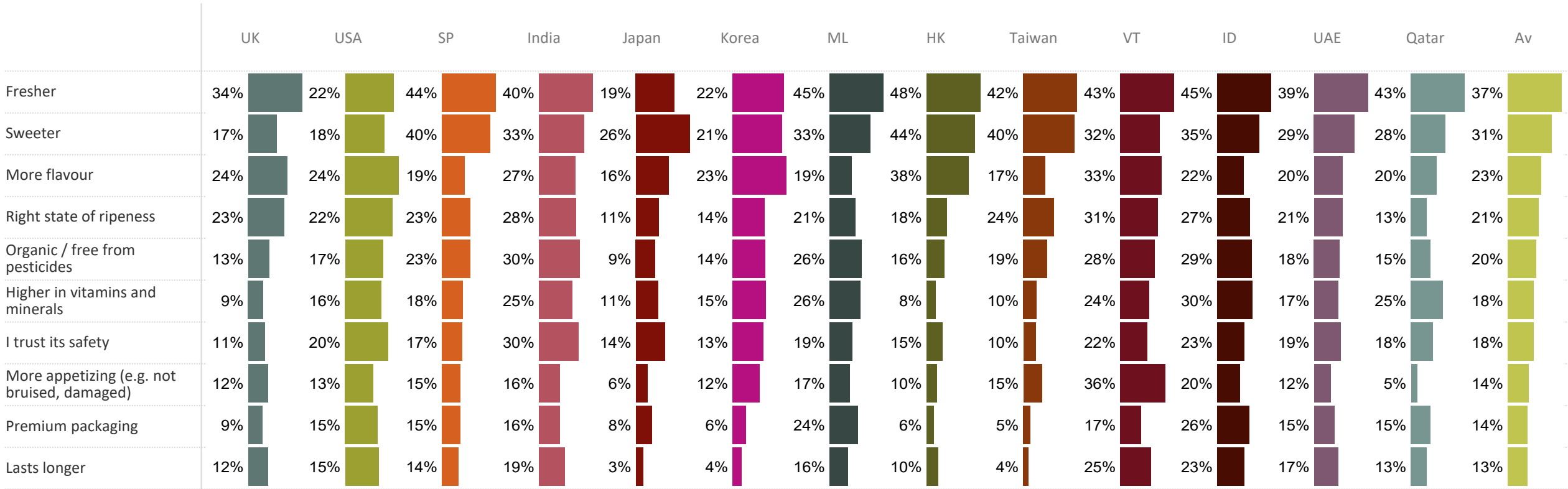
What else would you typically consider having instead?





Lychees

What does premium quality mean to you?



KANTAR

4.7

Mango

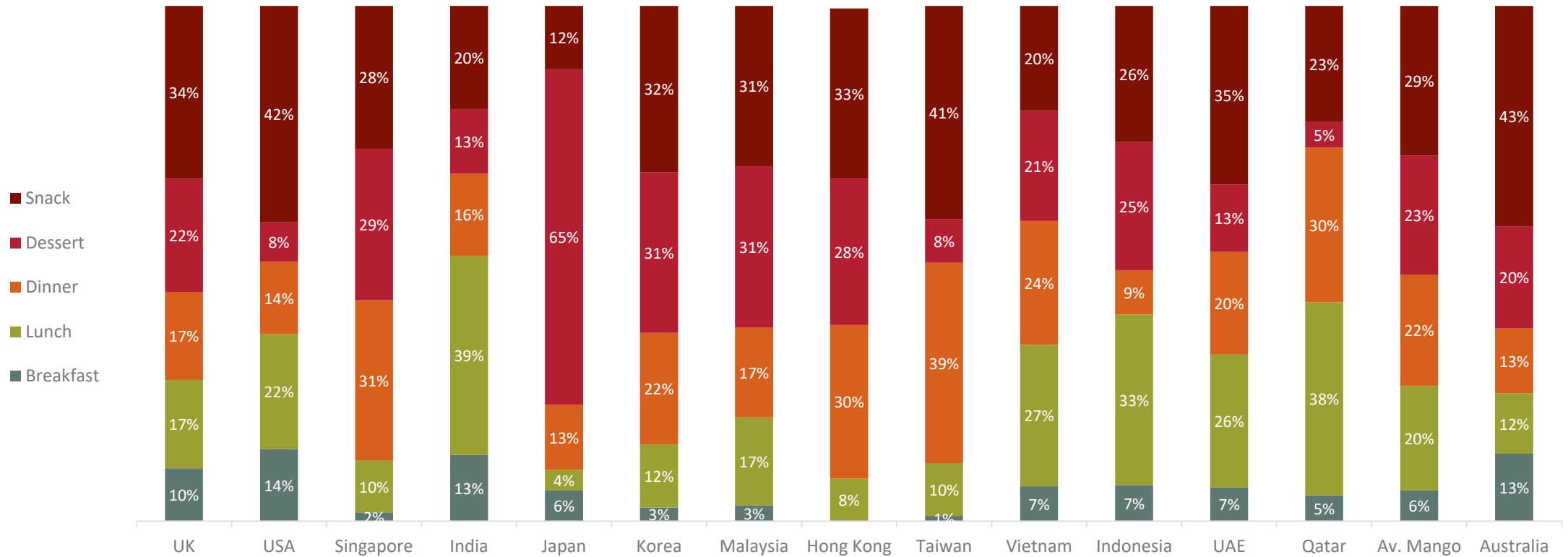
Hort
Innovation





Mango

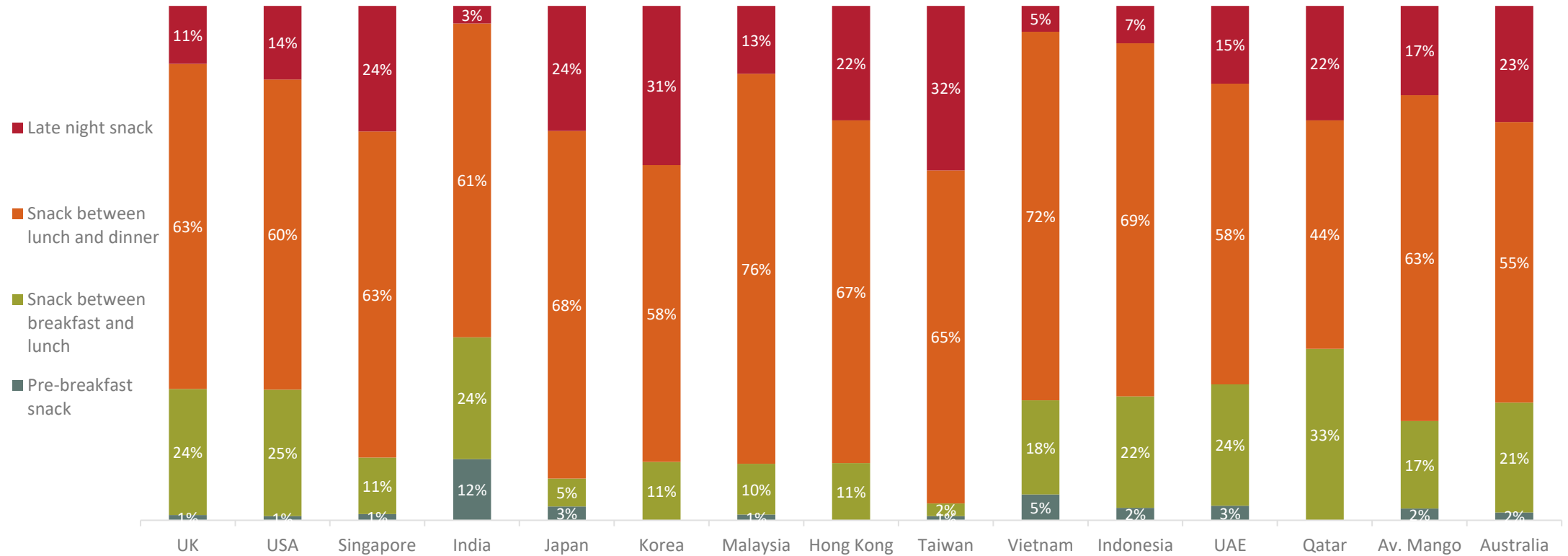
When did you consume?





Mango

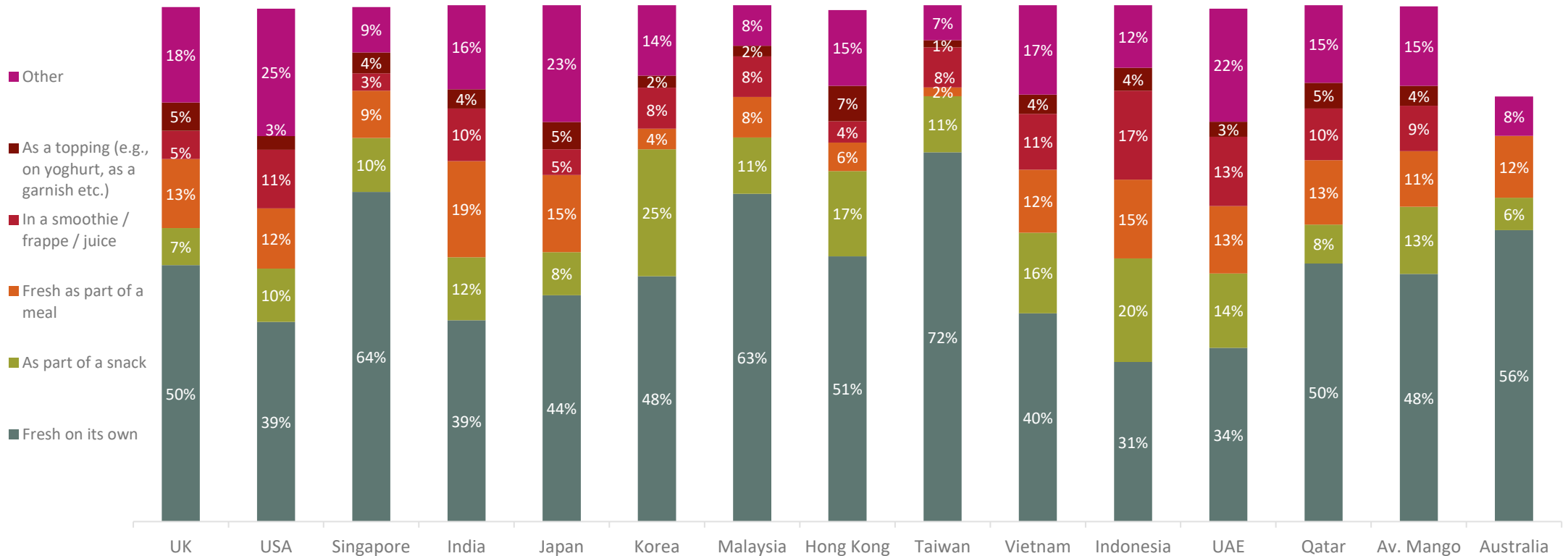
What kind of snack was it?





Mango

How did you consume?



'Other' = In a salad, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail and Don't know

Source: Kantar HIA International Demand Study 2023

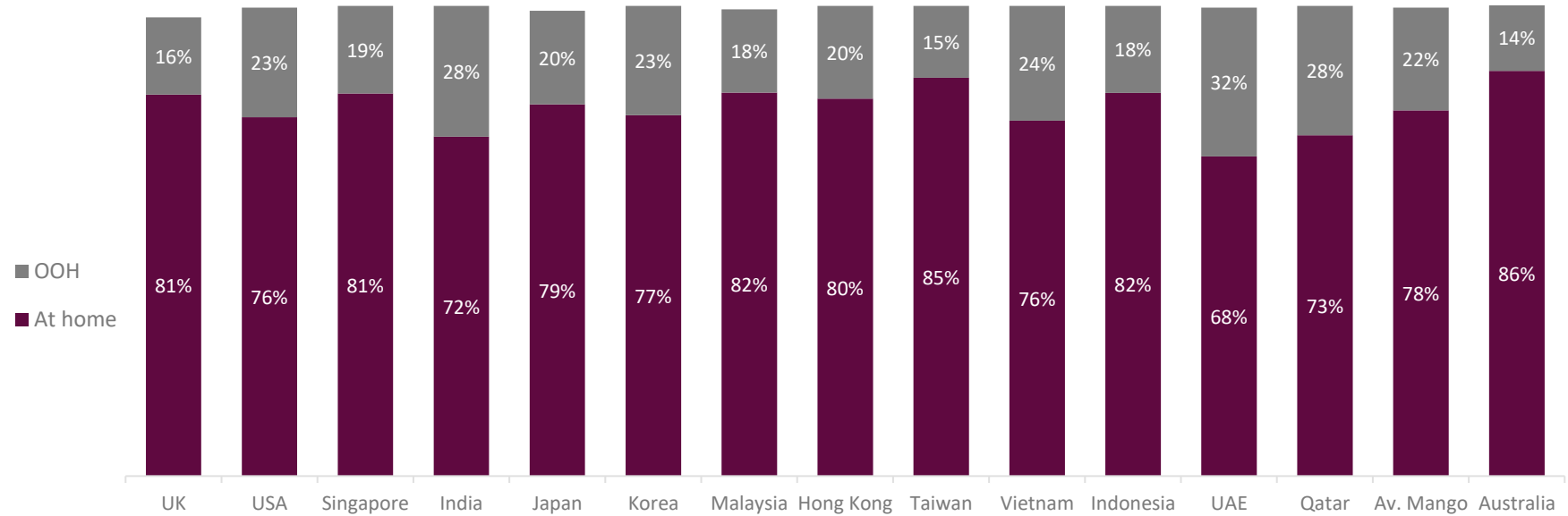


Mango

Where were you?

78%

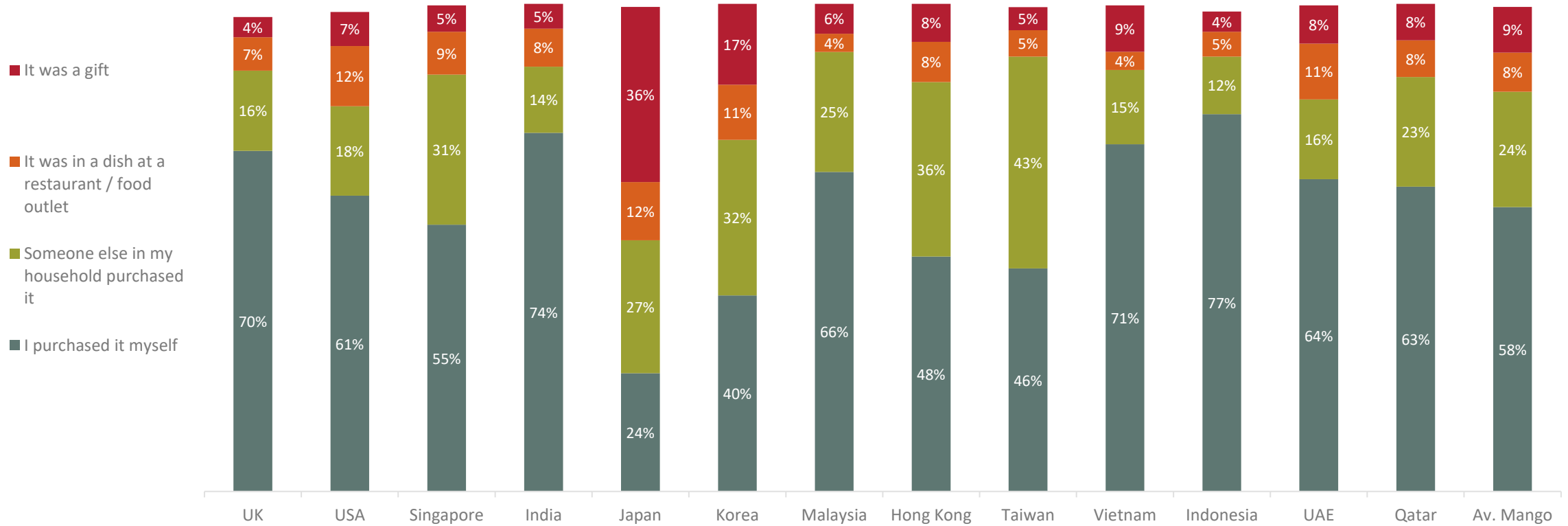
Of consumption of mangoes is in the home, this varies only slightly by market





Mango

Where did you get them from?



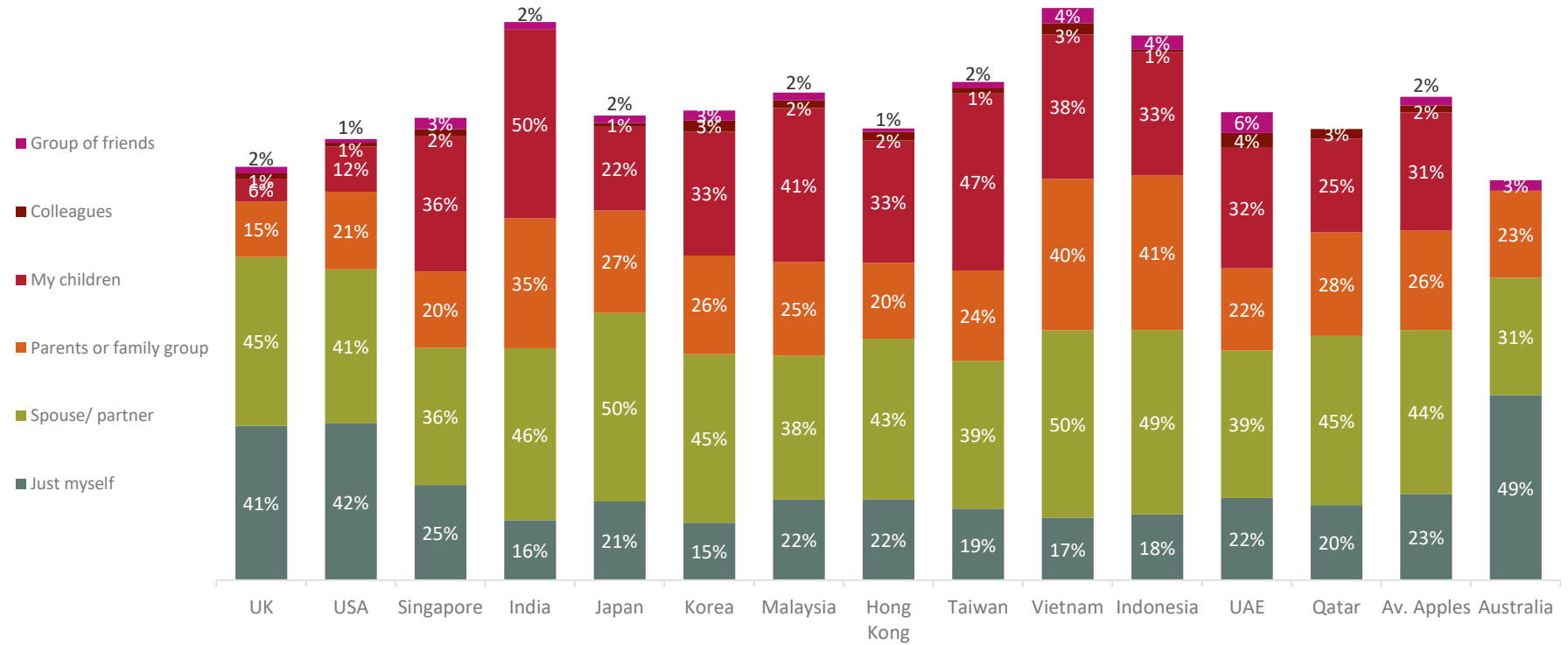


Mango

Who were you with?

44%

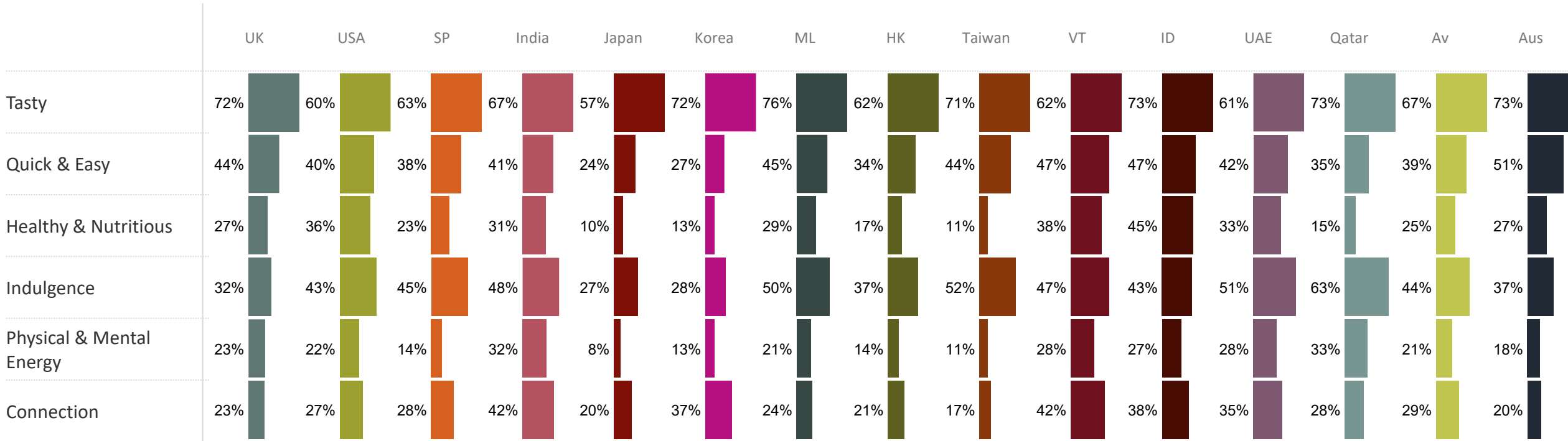
Of consumption of mangoes (on average) is with a spouse/partner.





Mango

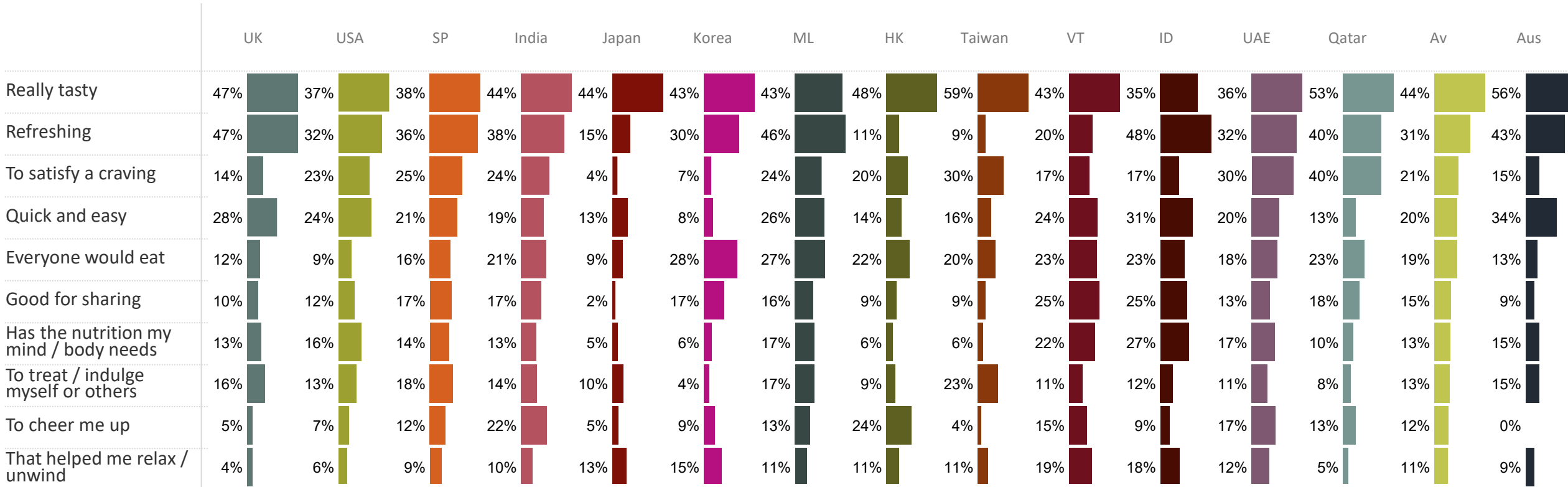
Which were important when choosing to consume?





Mango

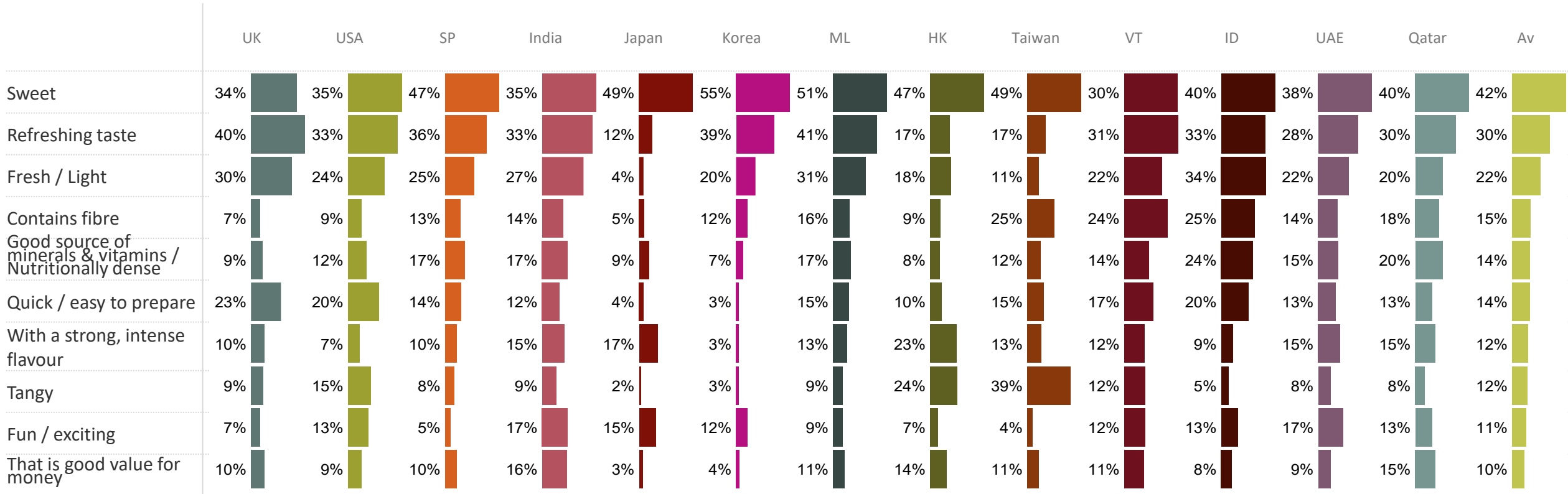
Which were important when choosing to consume?





Mango

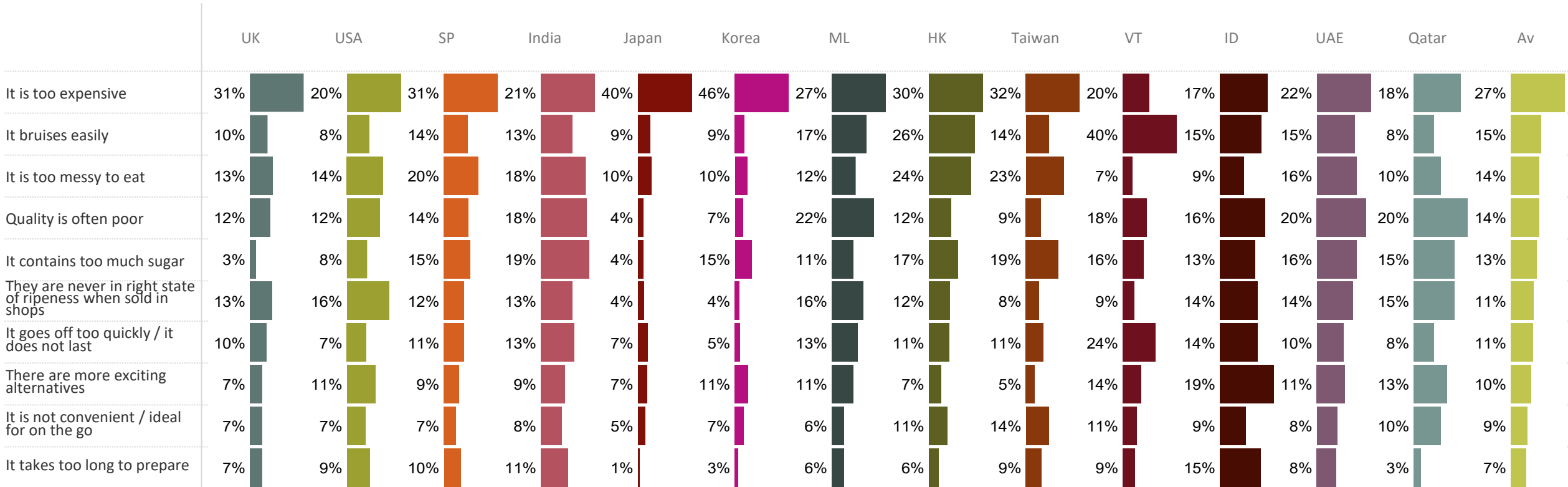
What were you looking for when you consumed?





Mango

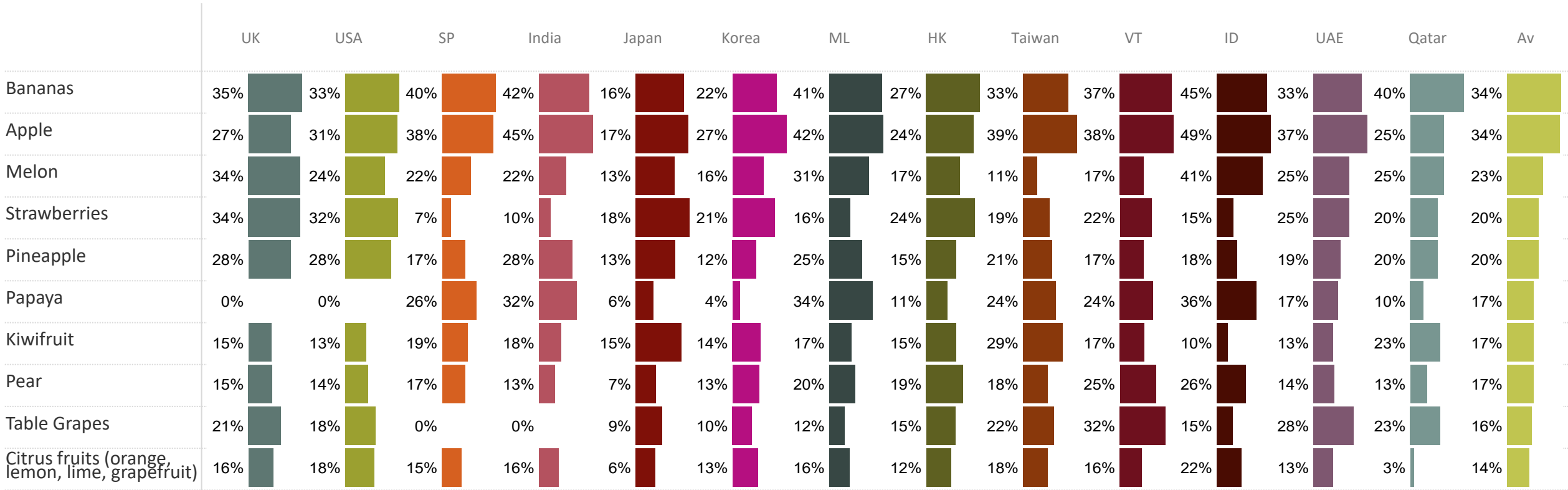
What are the reasons you may not choose?





Mango

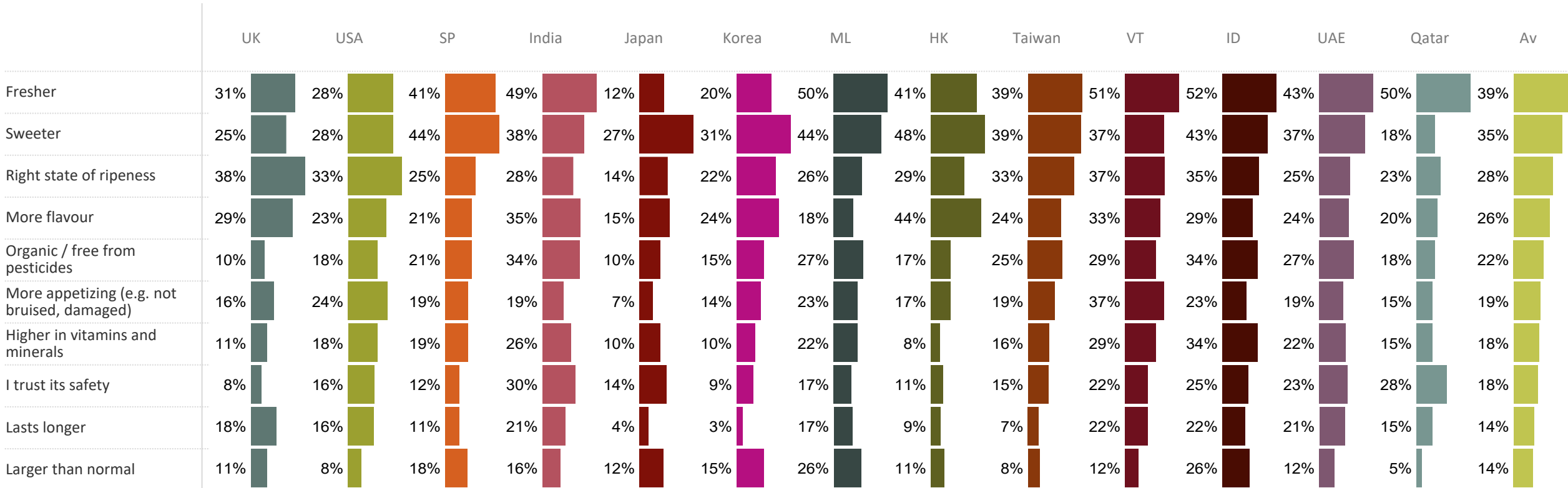
What else would you typically consider having instead?





Mango

What does premium quality mean to you?



KANTAR

4.8

Melon

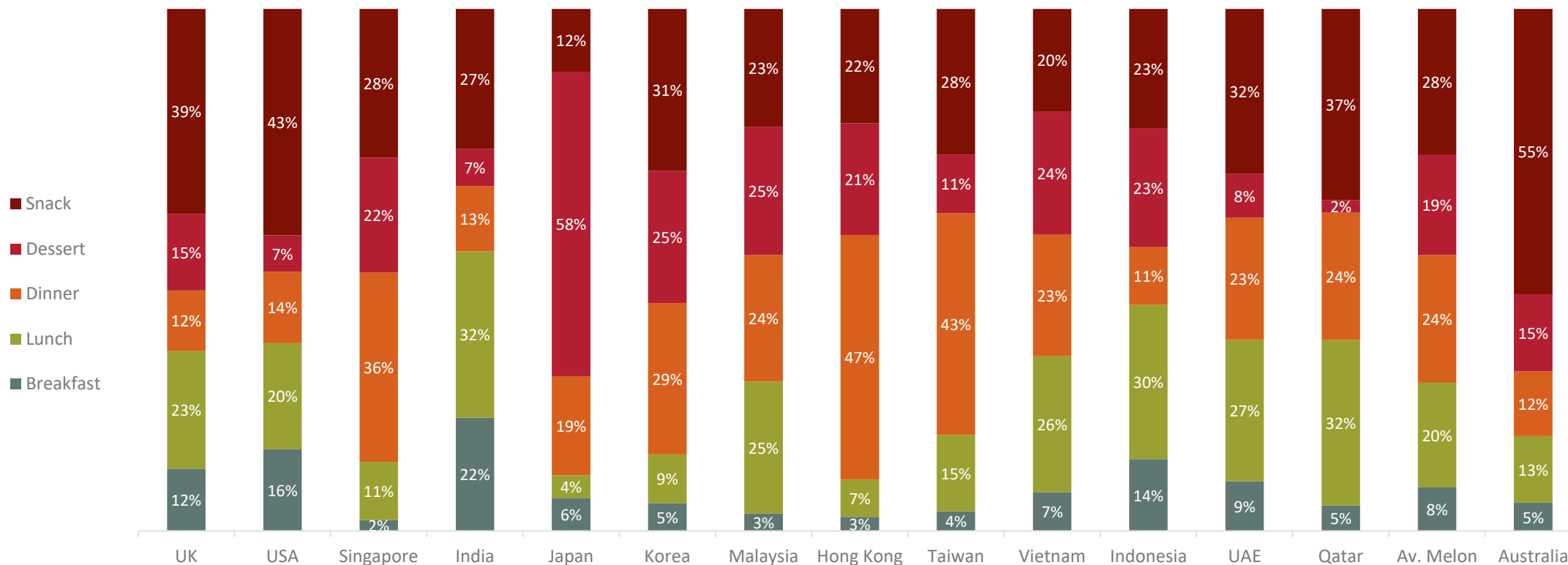
**Hort
Innovation**





Melon

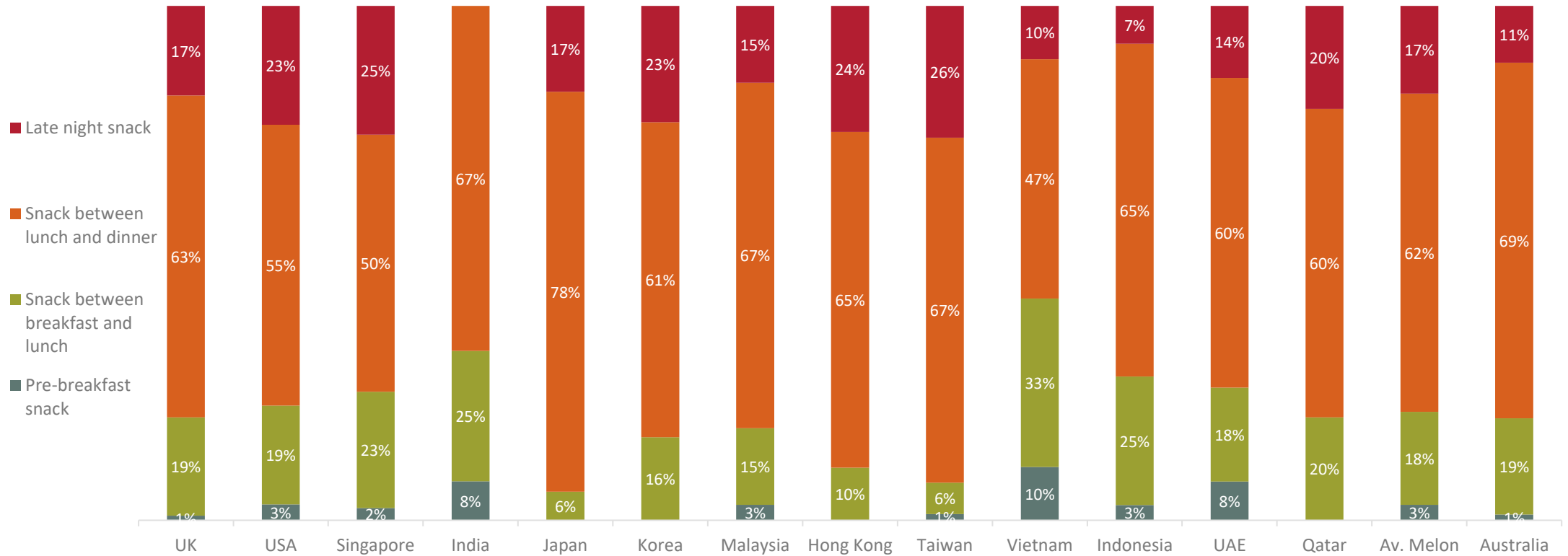
When did you consume?





Melon

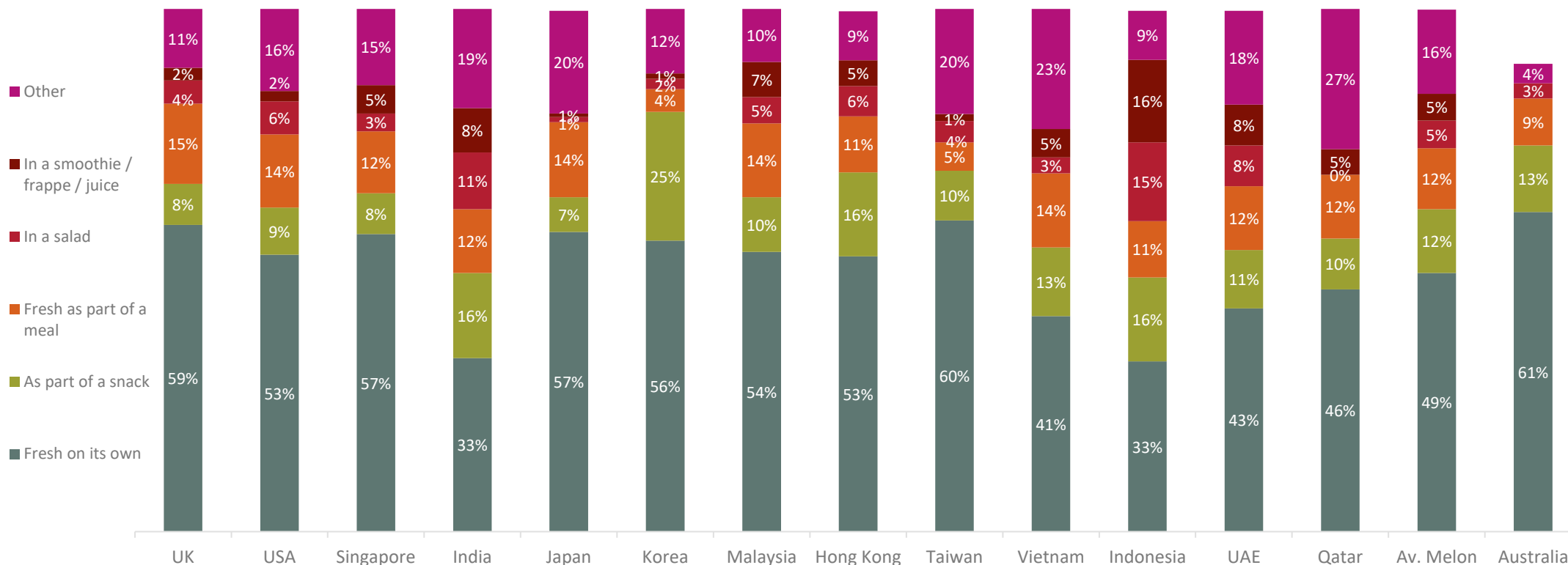
What kind of snack was it?





Melon

How did you consume?



'Other' = As an ingredient in cooking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, For decoration / show only, To make baby food / puree, As and ingredient in baking and Don't know

Source: Kantar HIA International Demand Study 2023

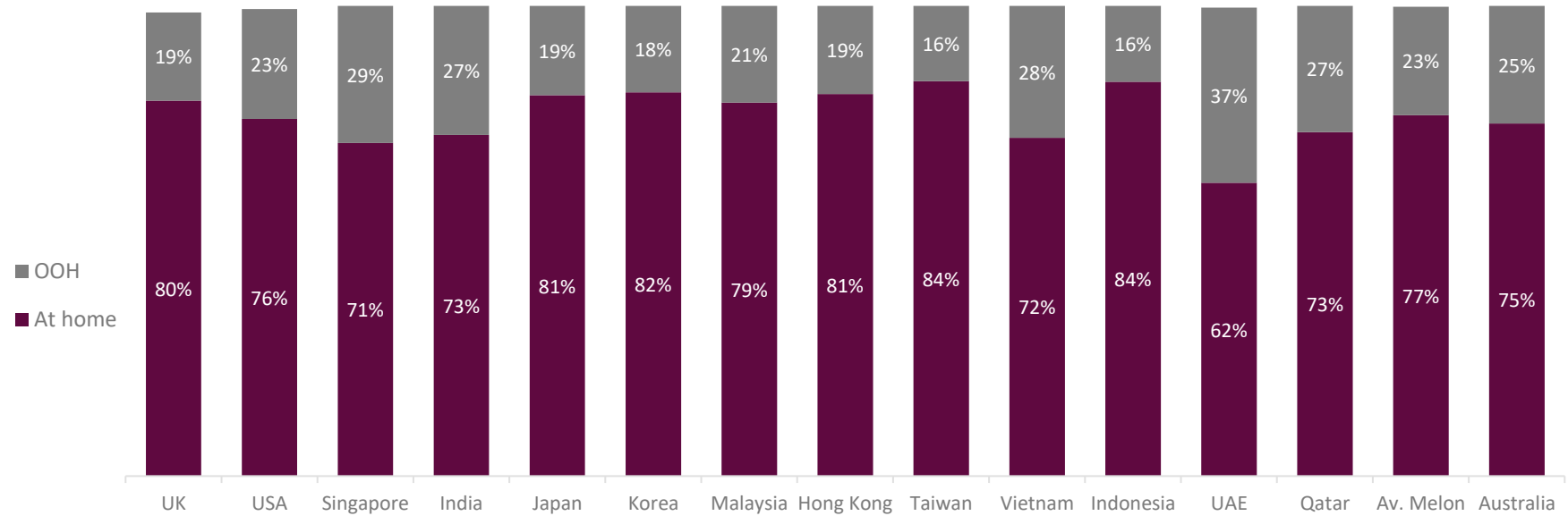


Melon

Where were you?

77%

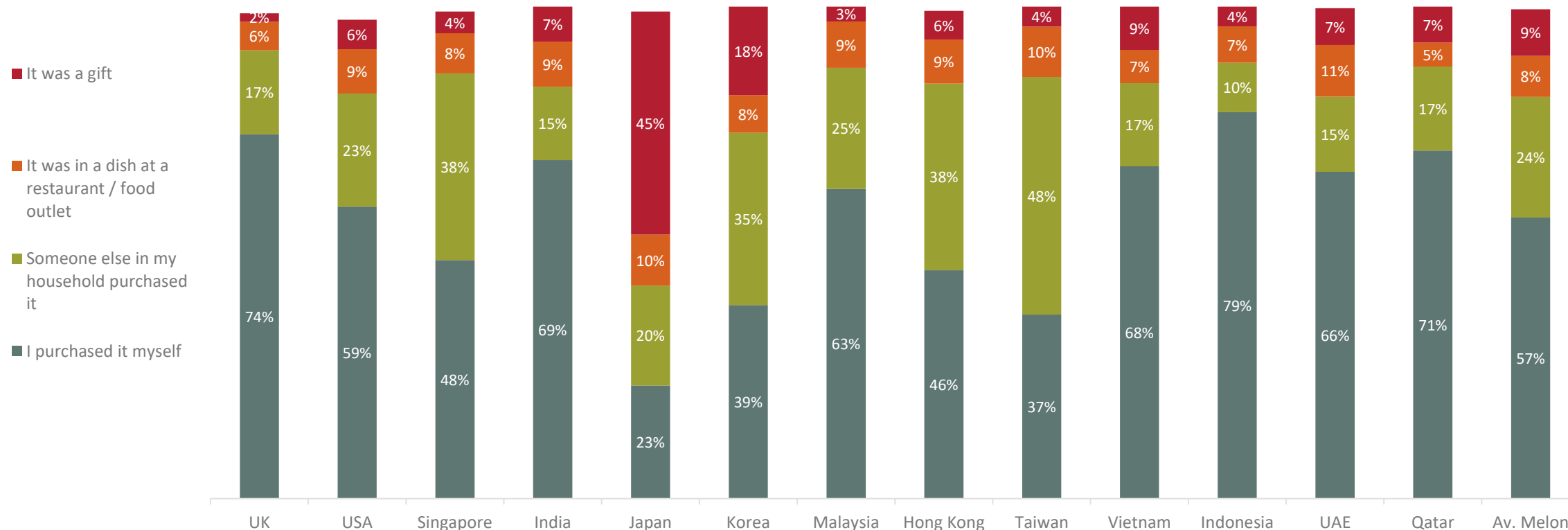
Of consumption of melons is in the home, this varies only slightly by market





Melon

Where did you get them from?



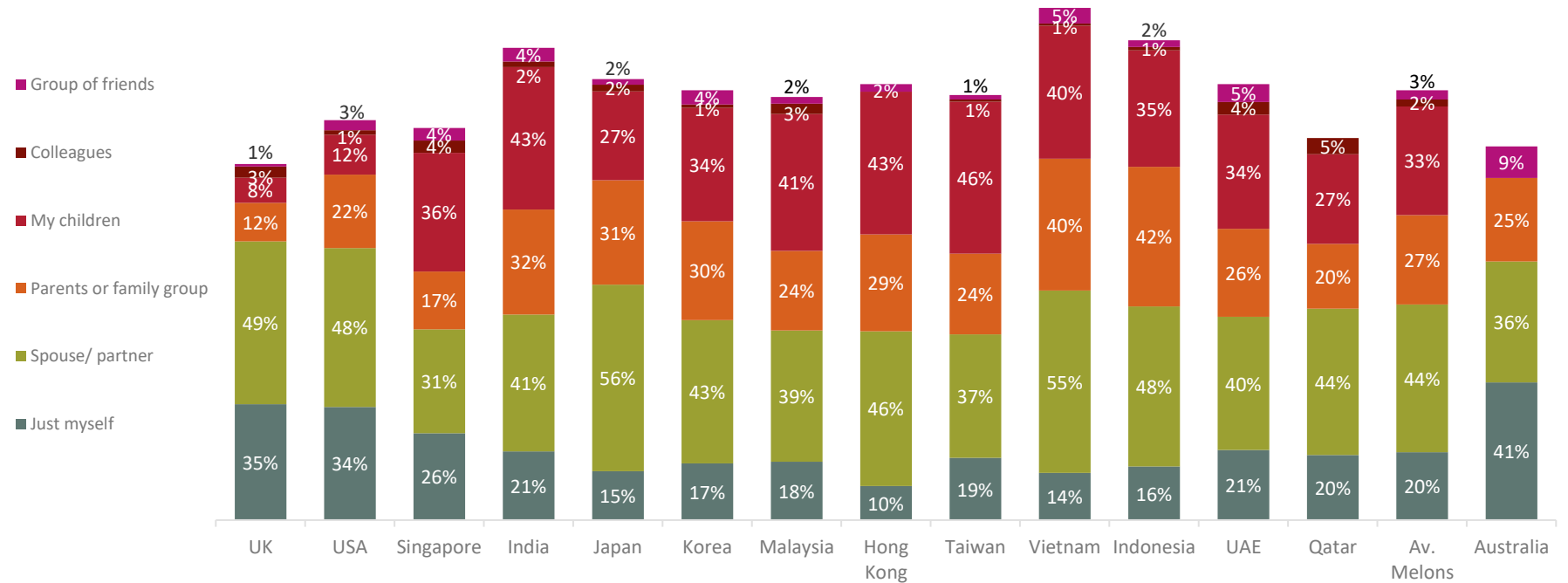


Melon

Who were you with?

33%

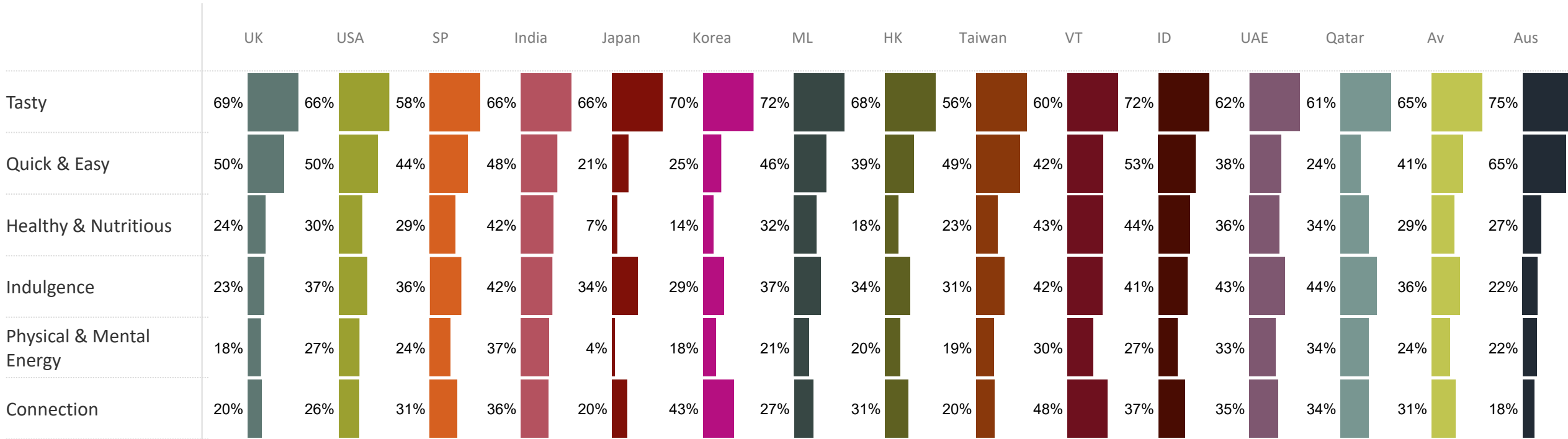
Of consumption of melons (on average) is with children.





Melon

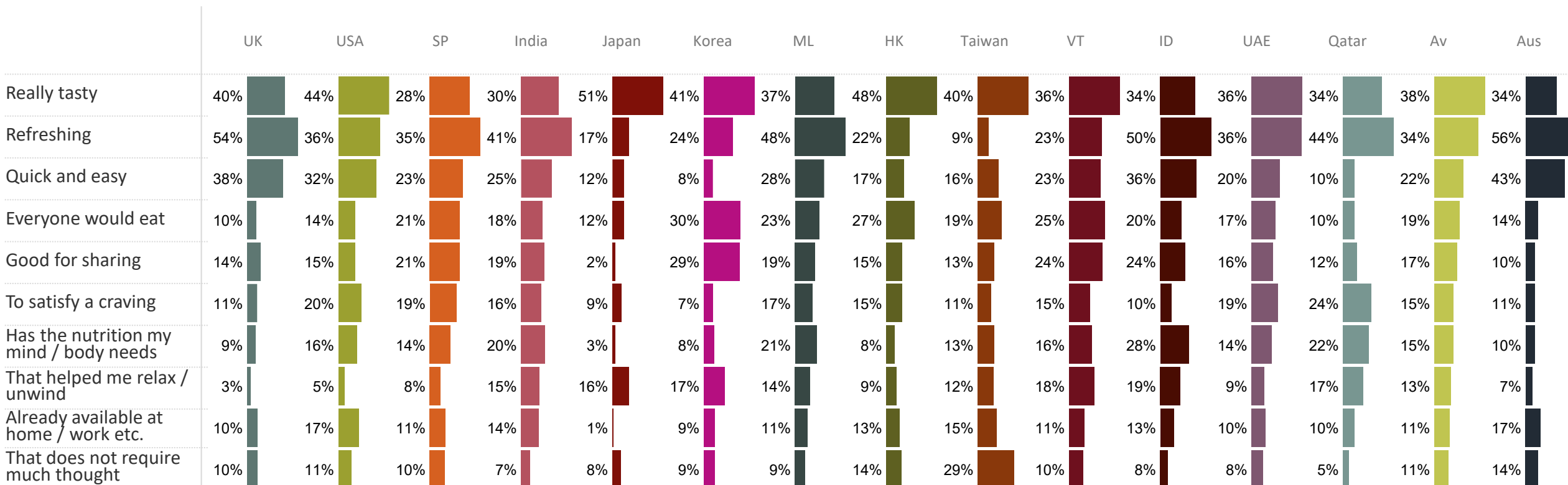
Which were important when choosing to consume?





Melon

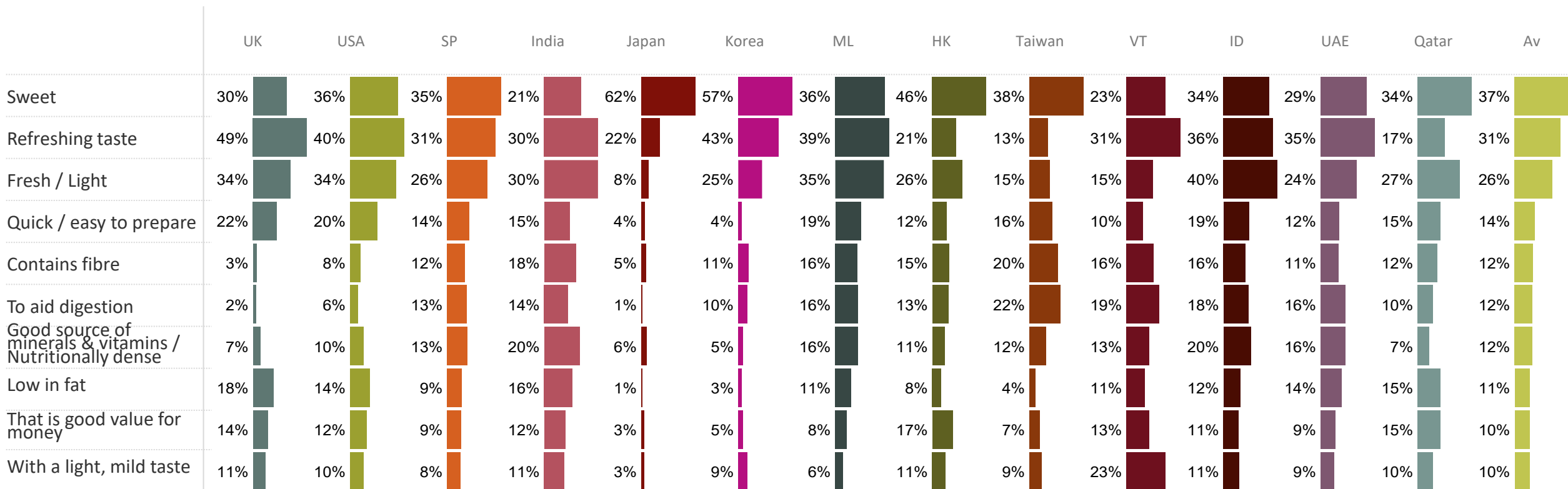
Which were important when choosing to consume?





Melon

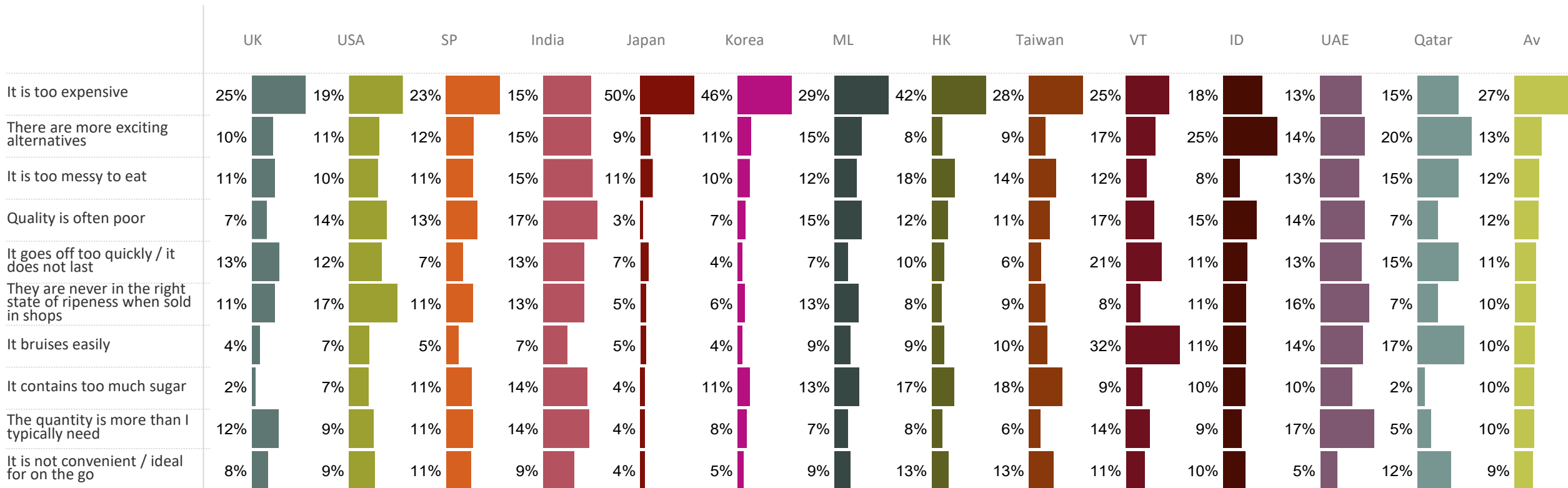
What were you looking for when you consumed?





Melon

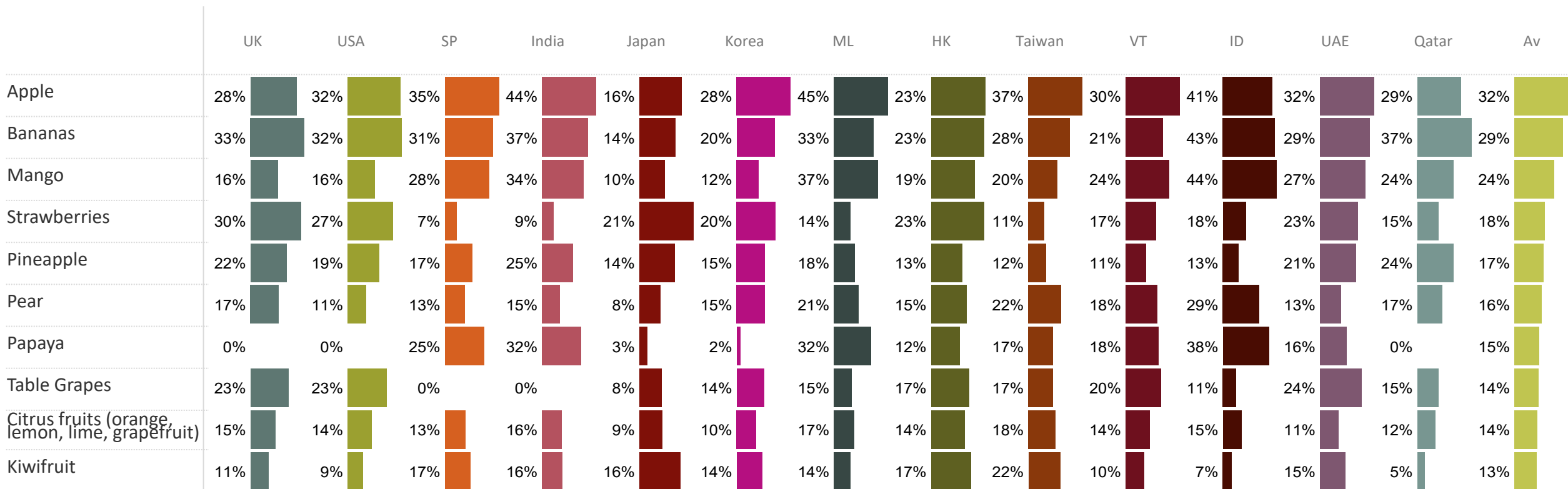
What are the reasons you may not choose?





Melon

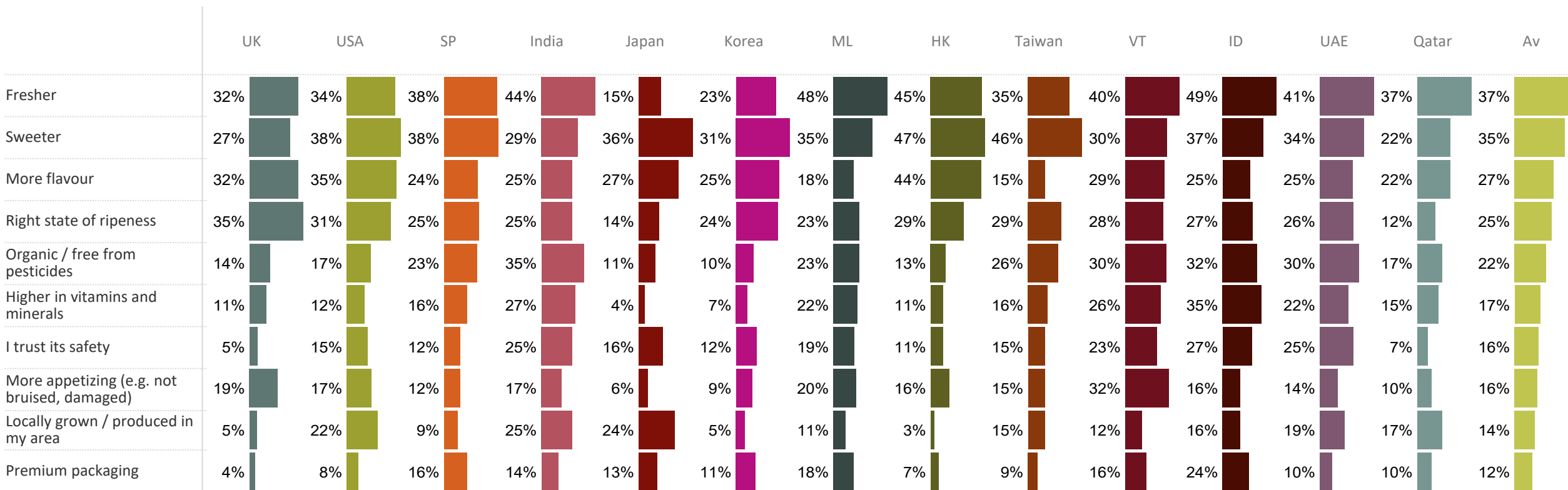
What else would you typically consider having instead?





Melon

What does premium quality mean to you?



KANTAR

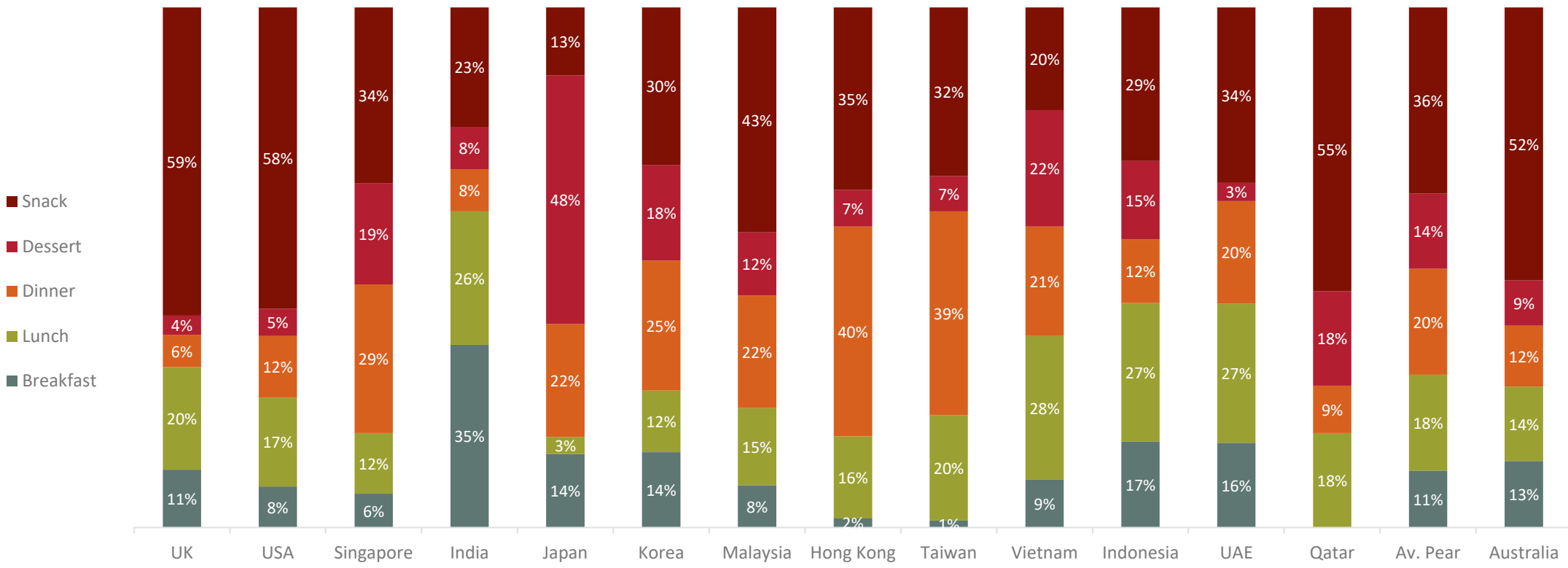
4.9

Pear

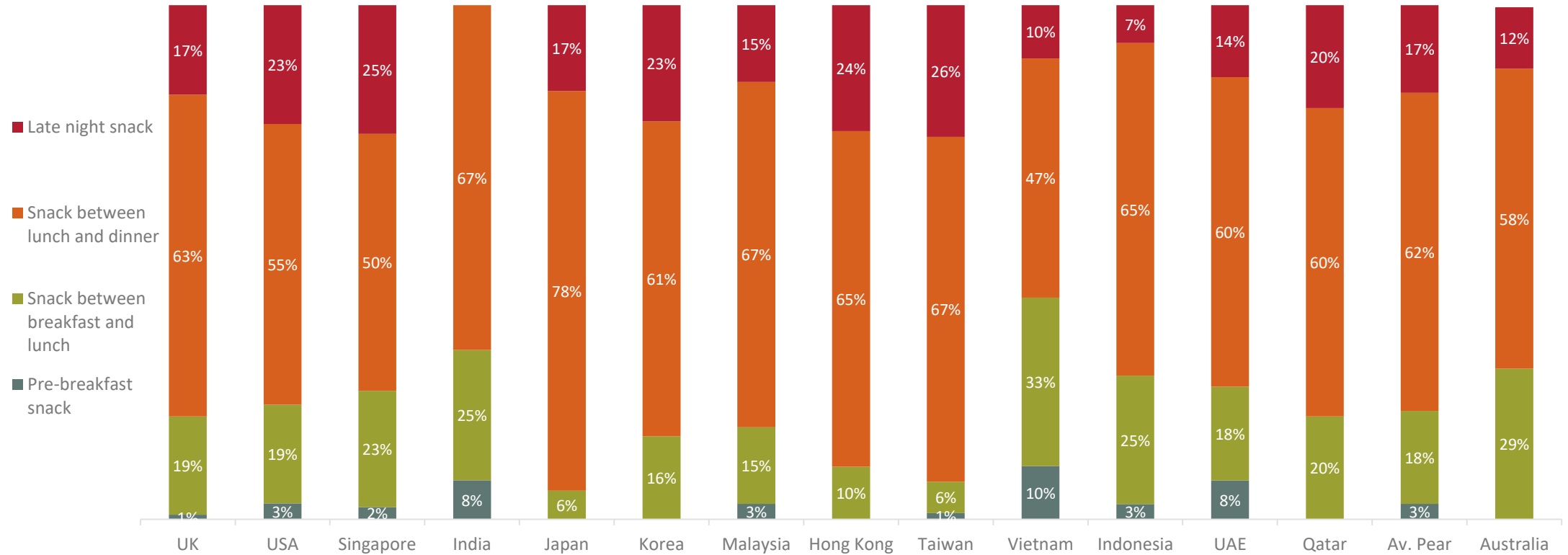
**Hort
Innovation**



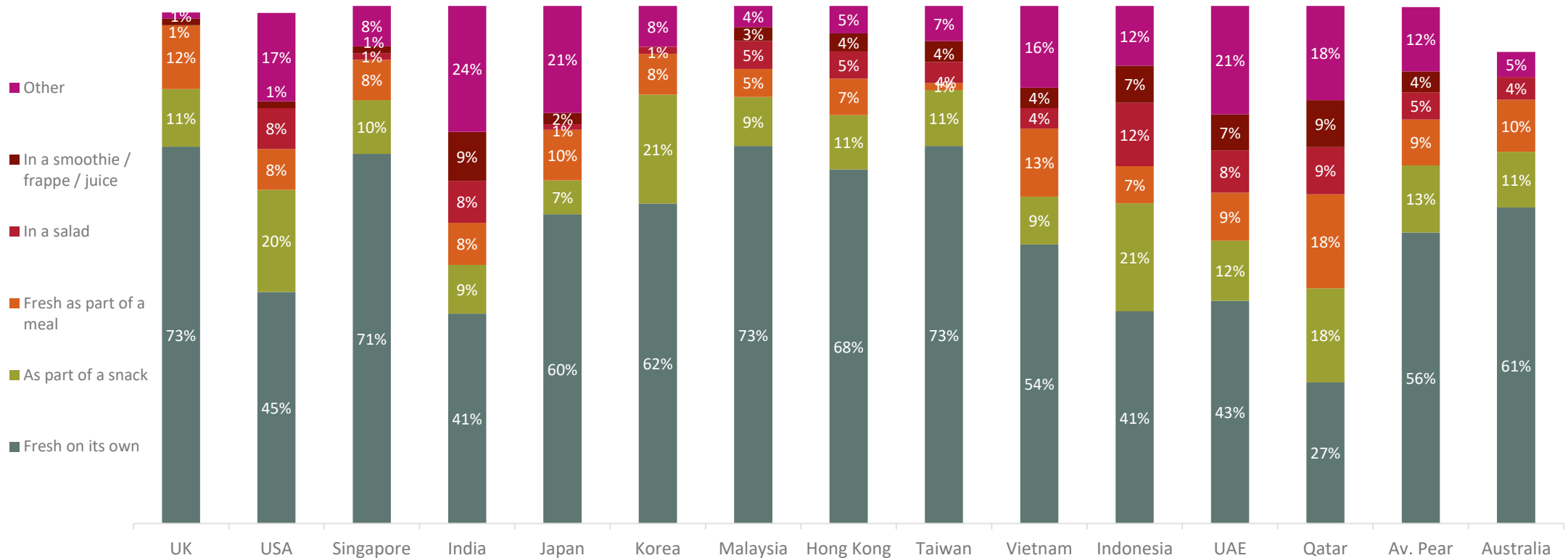
When did you consume?



What kind of snack was it?



How did you consume?



'Other' = Cooked on its own, To make baby food / puree, As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, As an ingredient in baking, For decoration / show only and Don't know

Source: Kantar HIA International Demand Study 2023

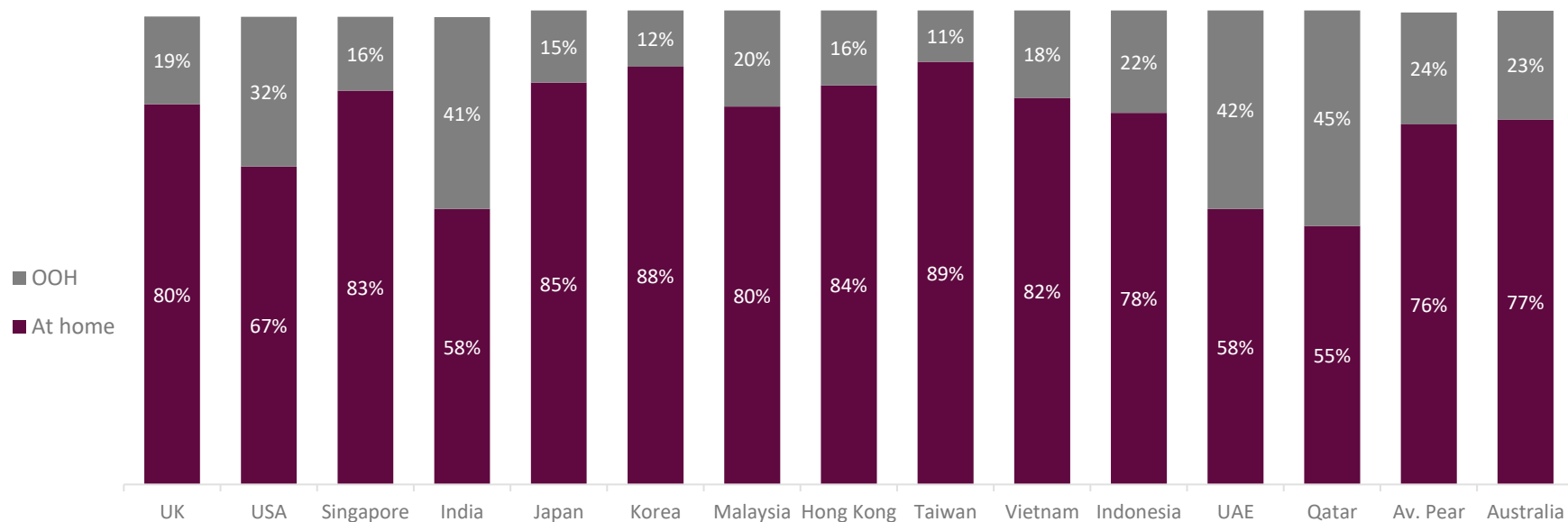


Pear

Where were you?

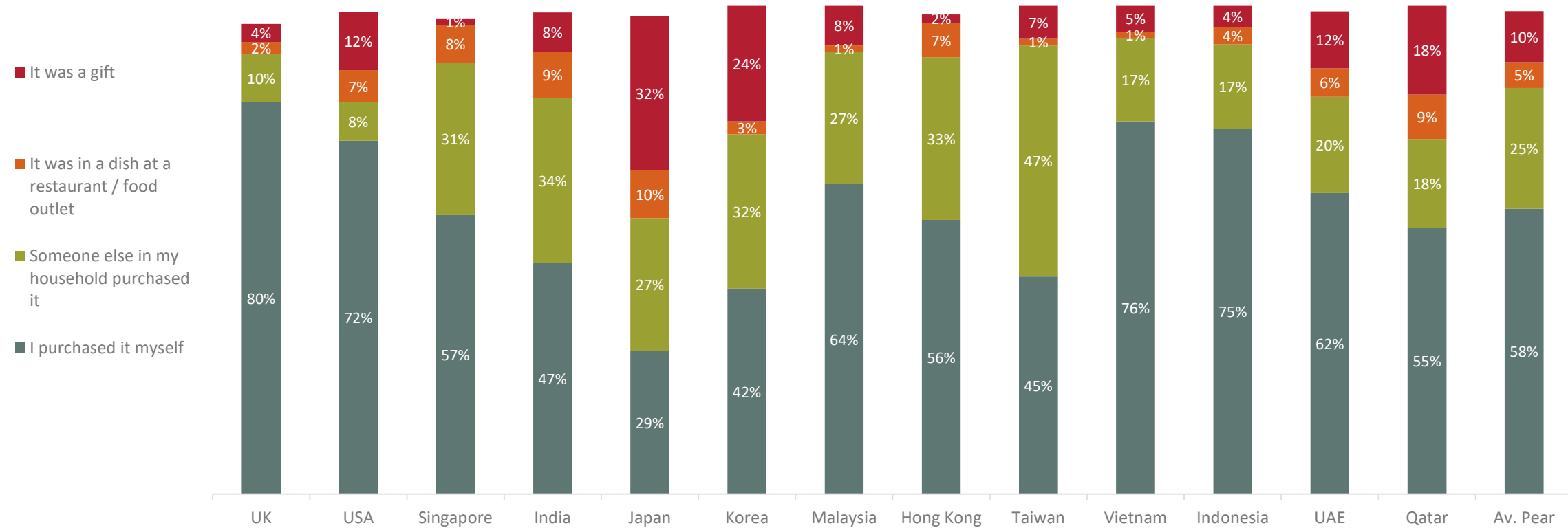
76%

Of consumption of pears is in the home, this varies only slightly by market





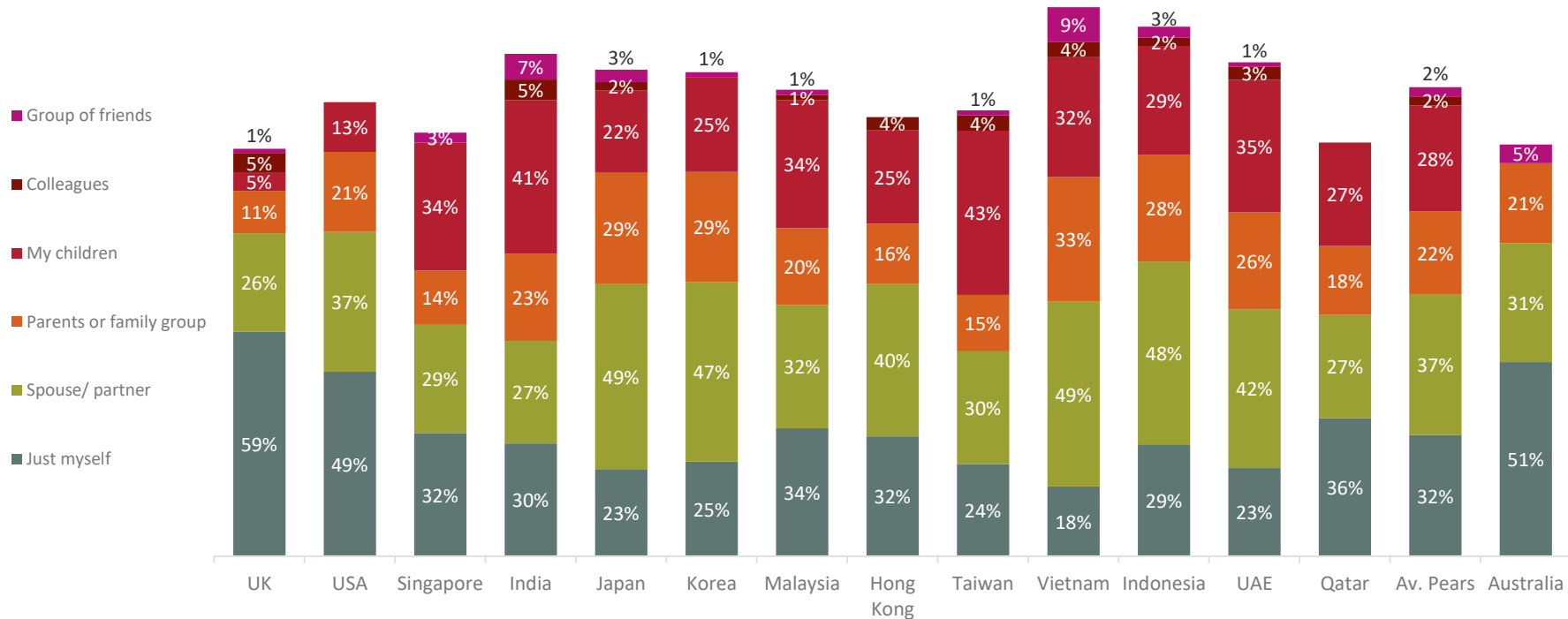
Where did you get them from?



Who were you with?

32%

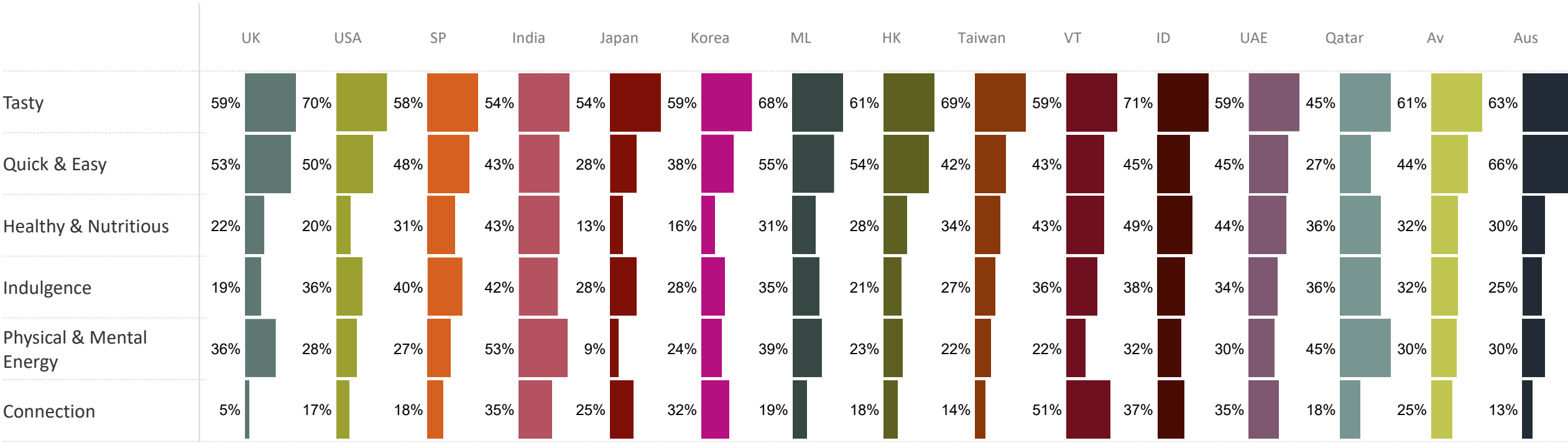
Of consumption of pears (on average) is alone.





Pear

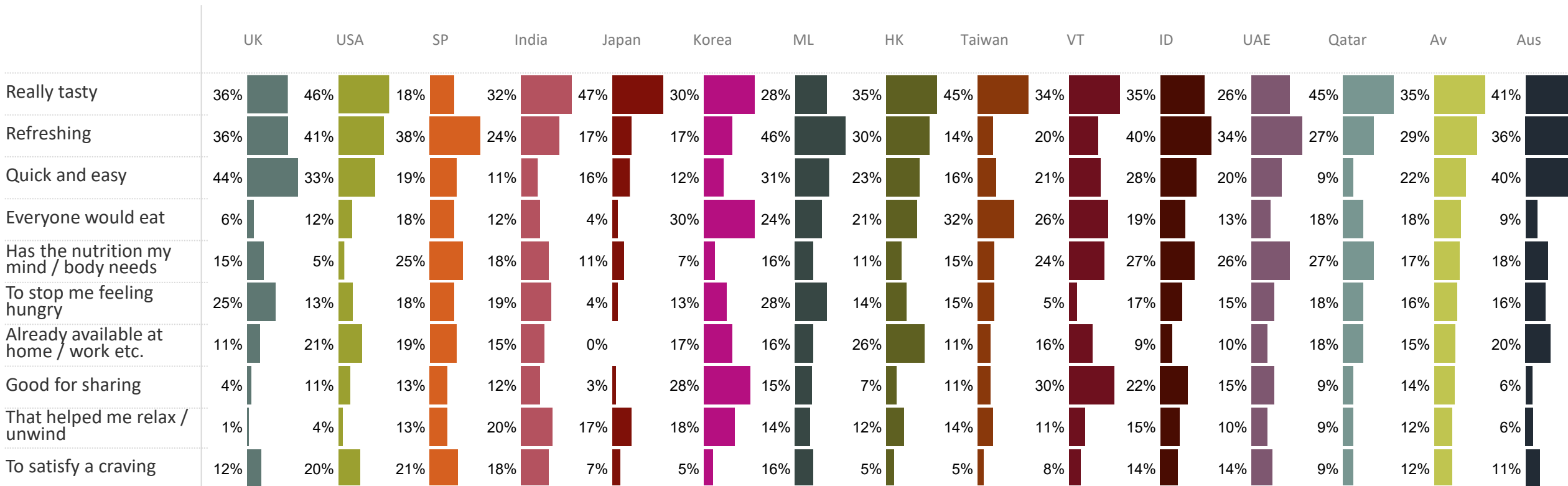
Which were important when choosing to consume?





Pear

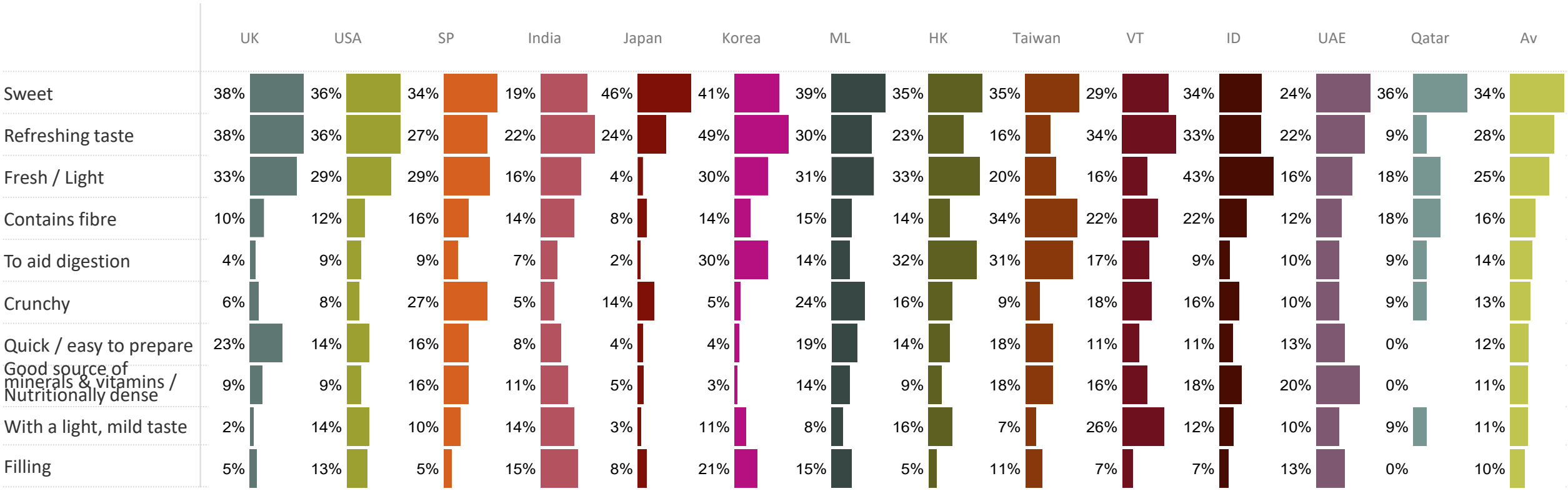
Which were important when choosing to consume?





Pear

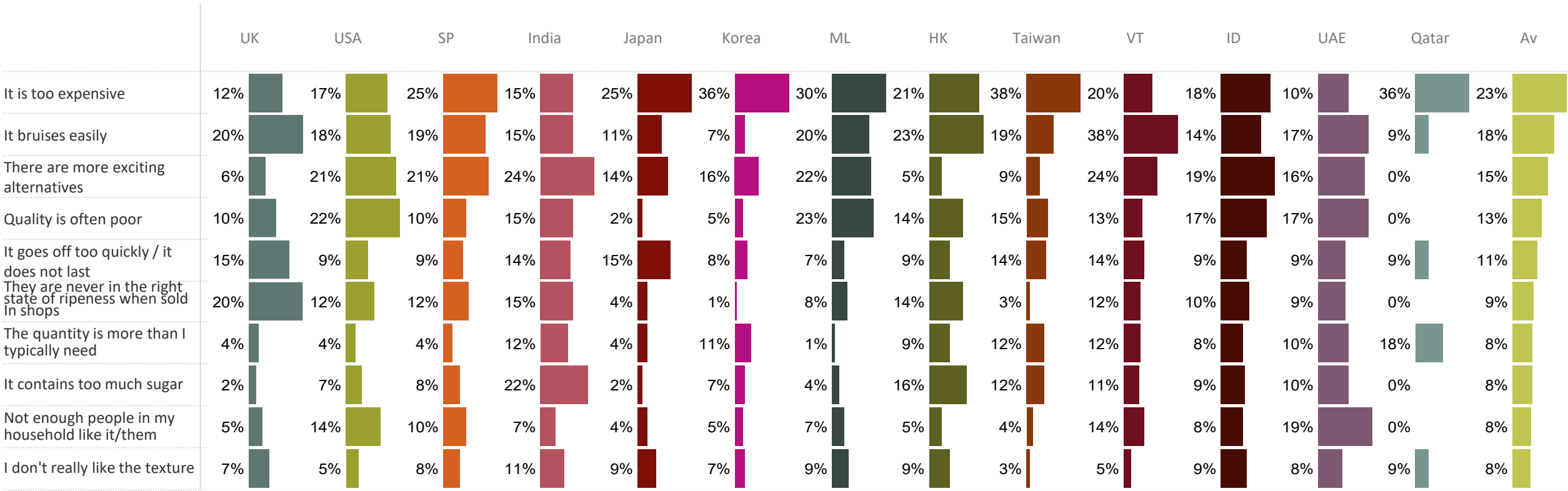
What were you looking for when you consumed?





Pear

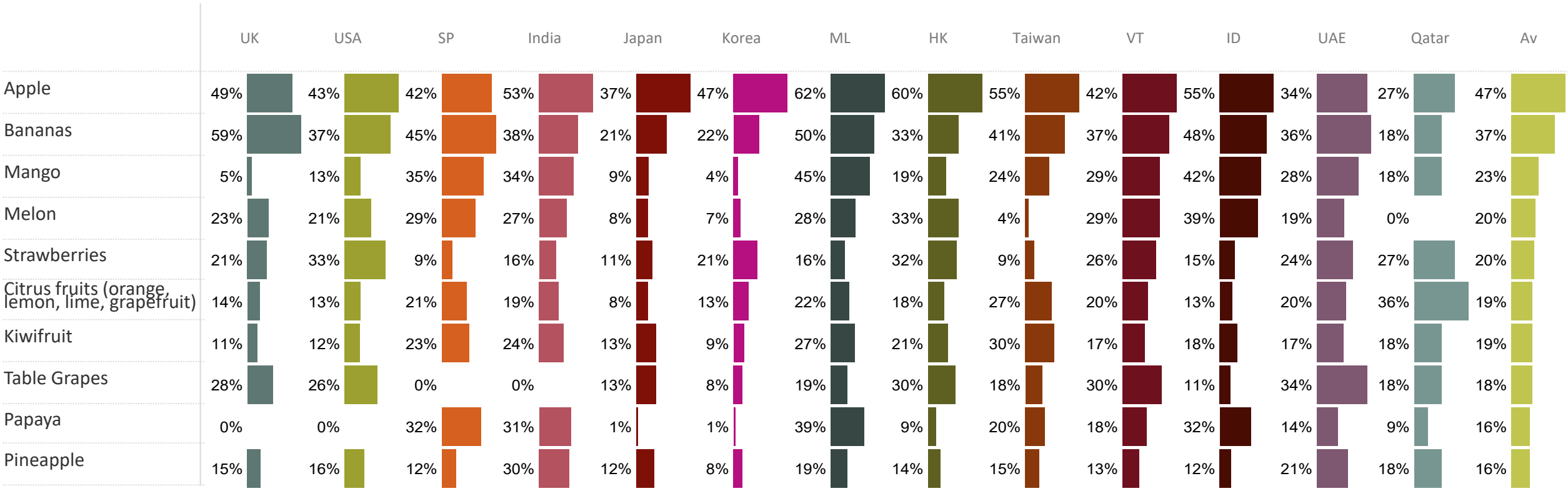
What are the reasons you may not choose?





Pear

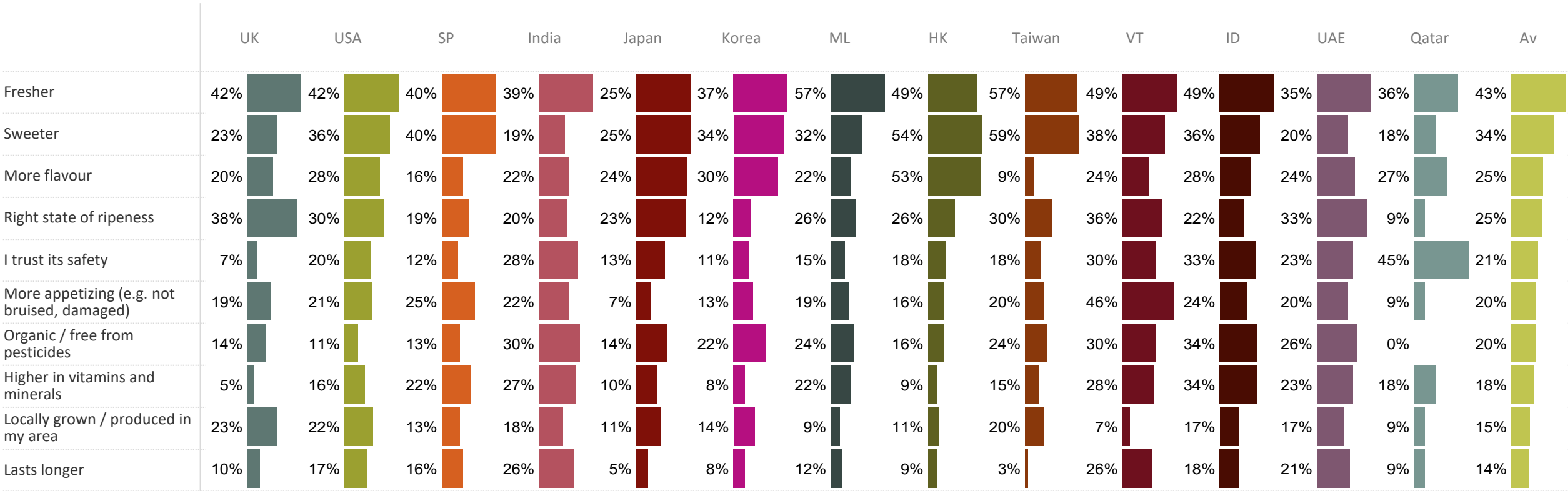
What else would you typically consider having instead?





Pear

What does premium quality mean to you?



KANTAR

4.10

Raspberries

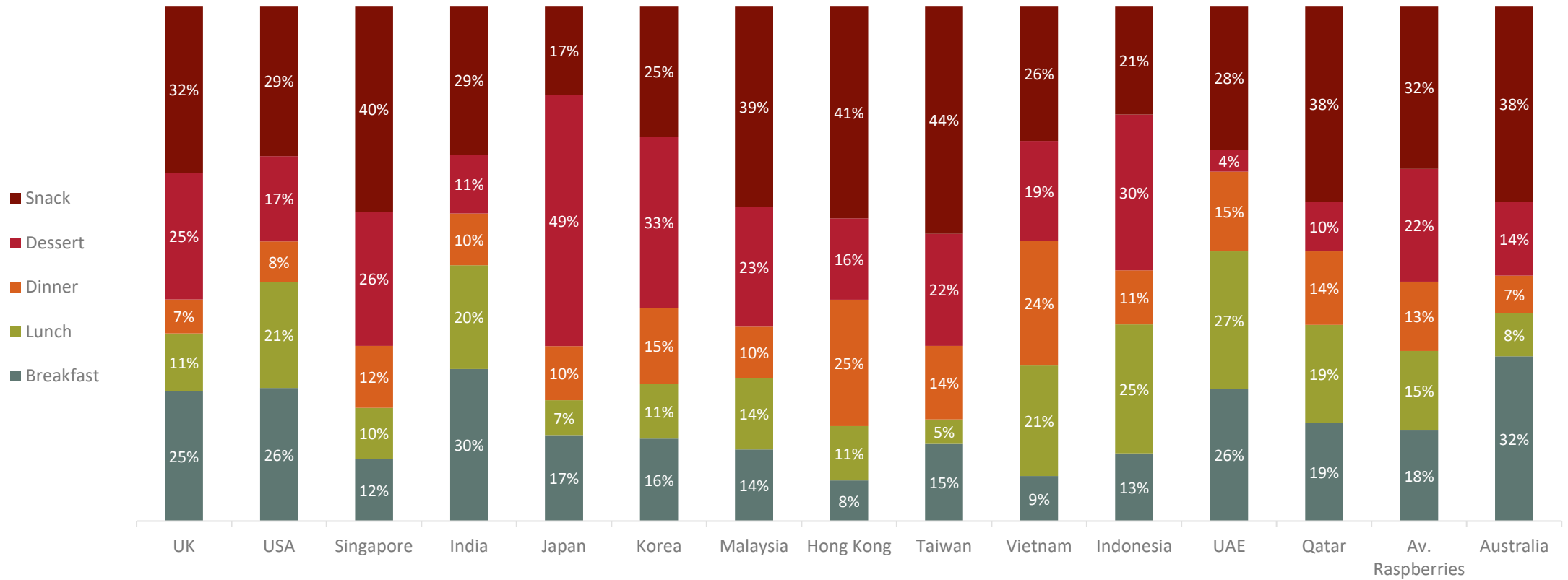
Hort
Innovation





Raspberries

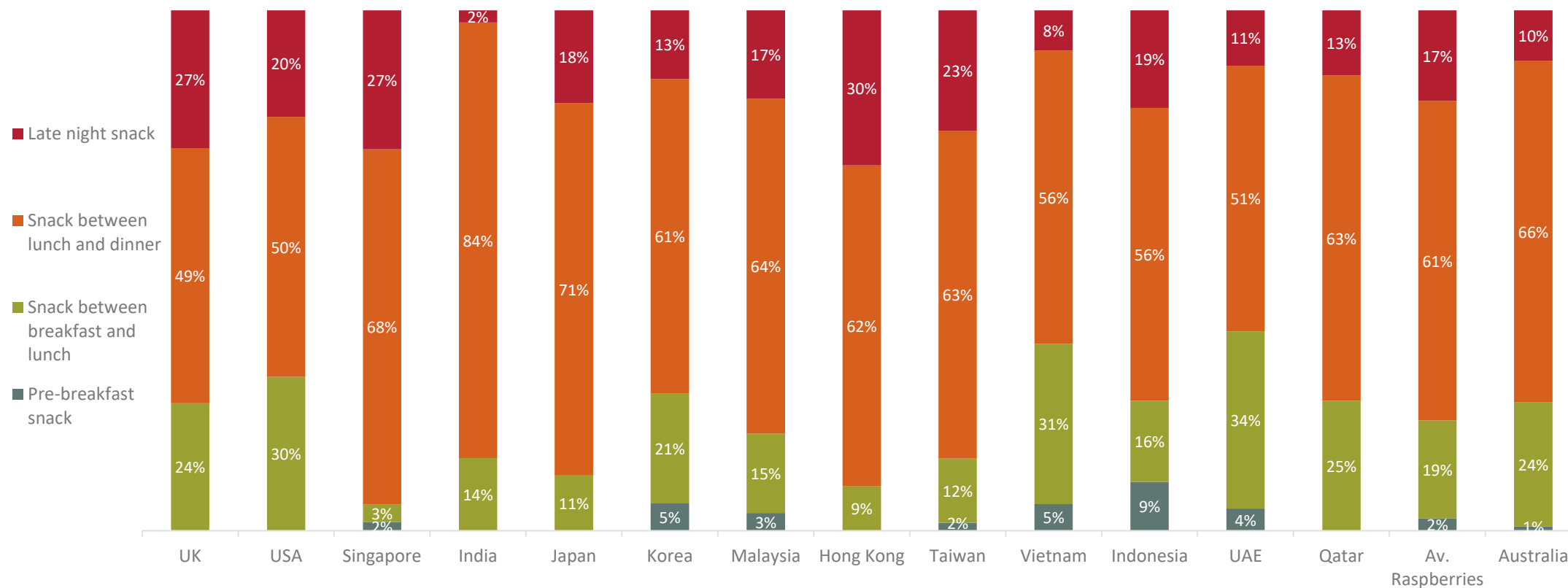
When did you consume?





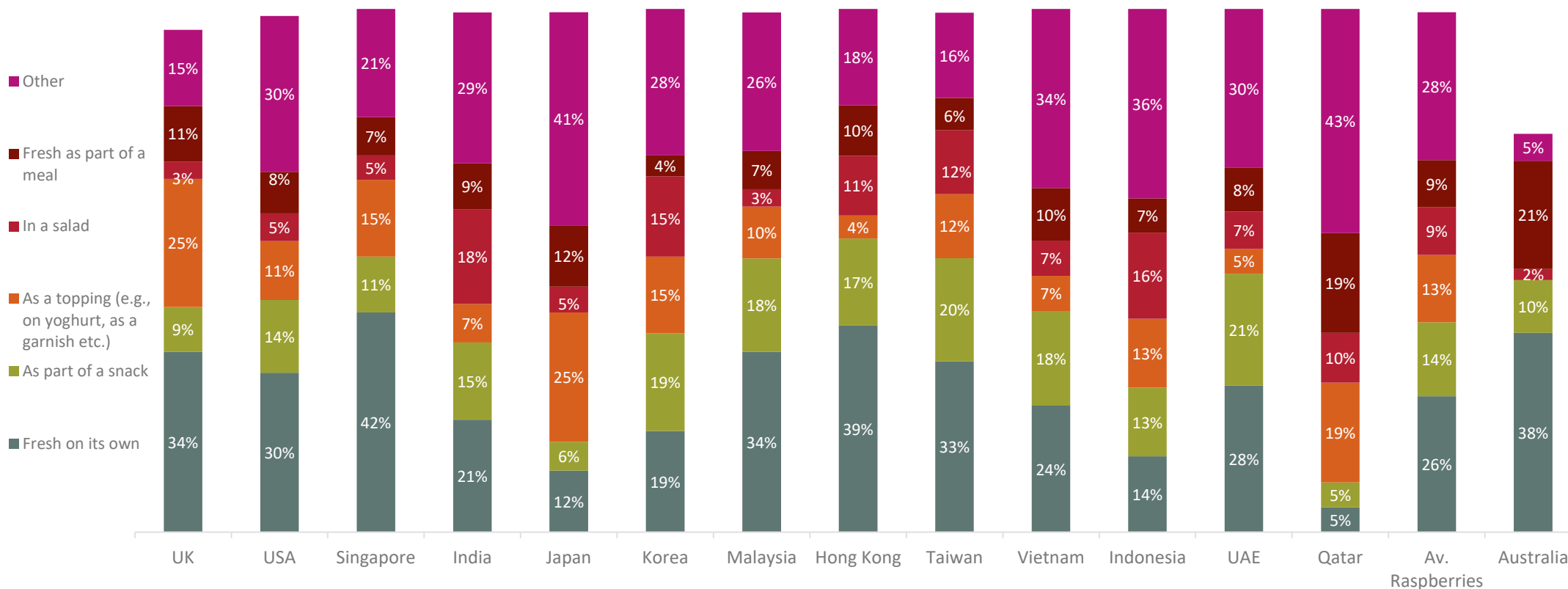
Raspberries

What kind of snack was it?





How did you consume?



'Other' = In a smoothie / frappe / juice, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, For decoration / show only, As part of an alcoholic drink e.g. cocktail and To make baby food / puree

Source: Kantar HIA International Demand Study 2023

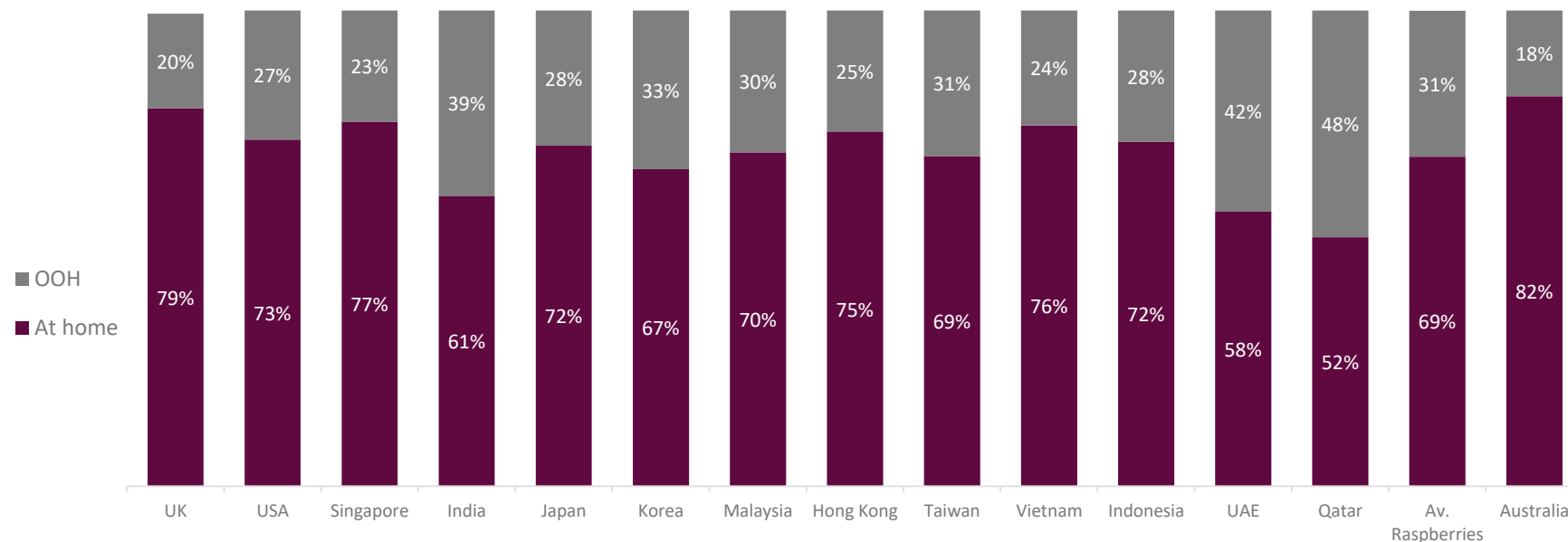


Raspberries

Where were you?

69%

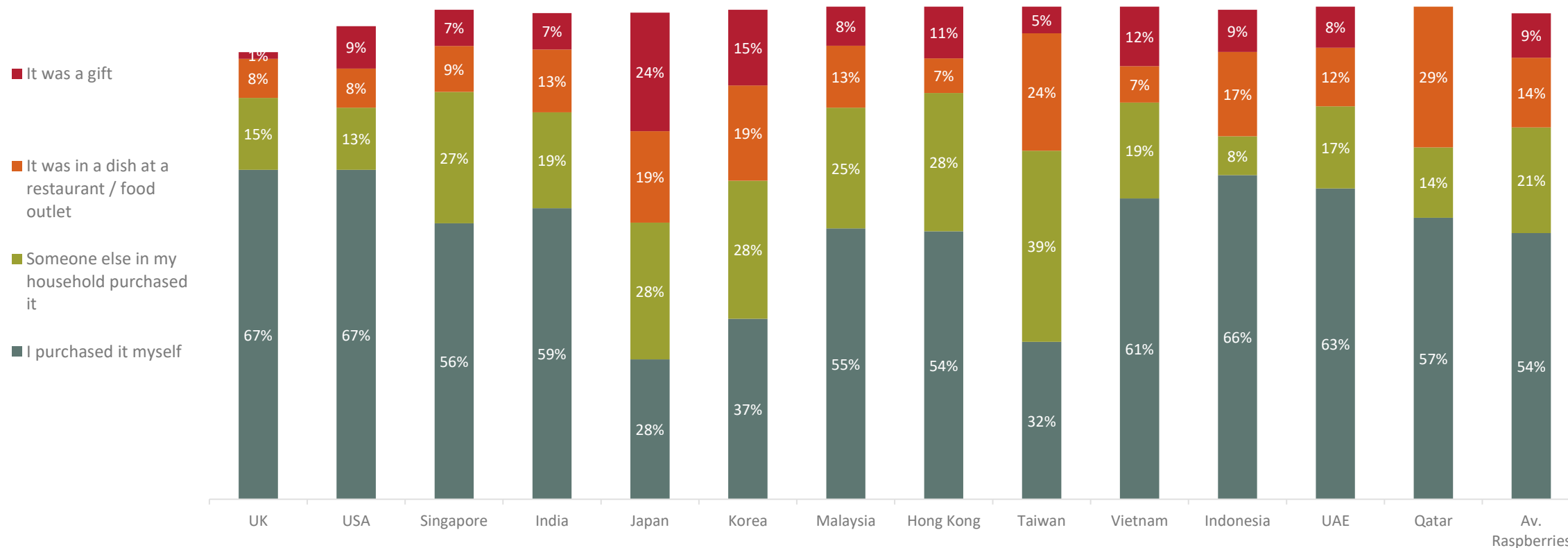
Of consumption of raspberries is in the home, this varies only slightly by market





Raspberries

Where did you get them from?



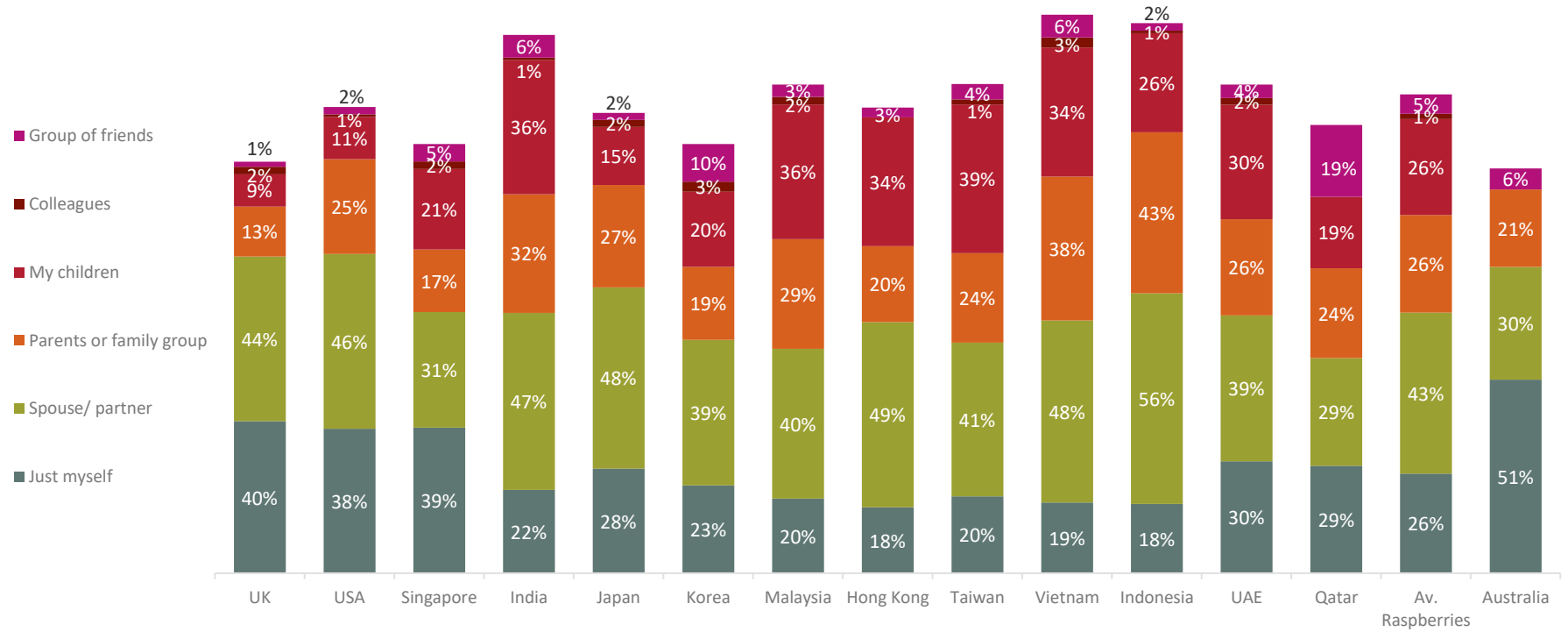


Raspberries

Who were you with?

43%

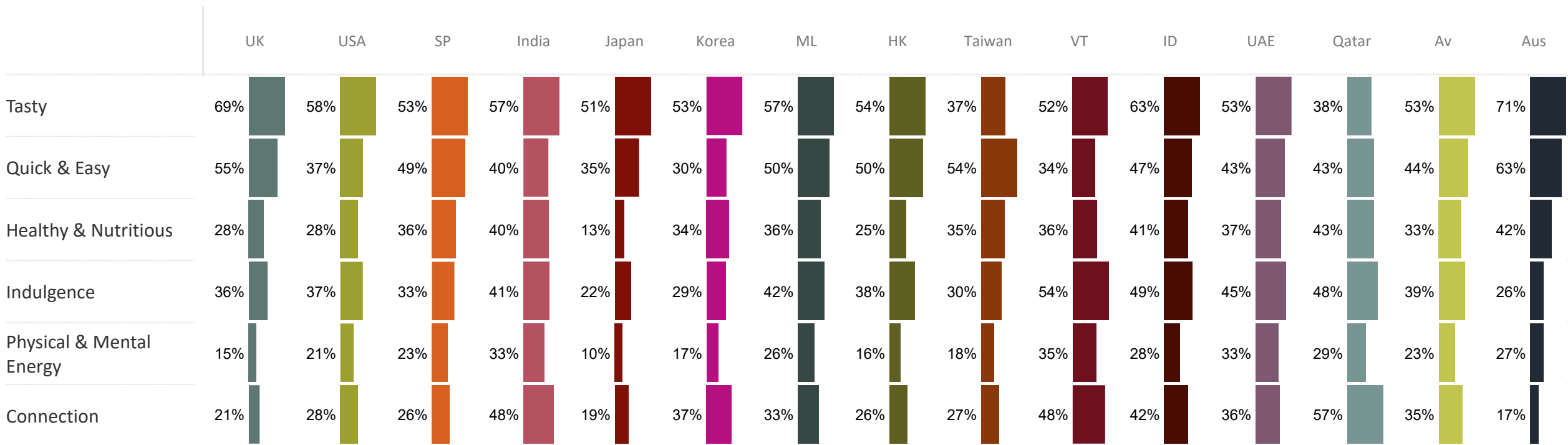
Of consumption of raspberries (on average) is with a partner/spouse.





Raspberries

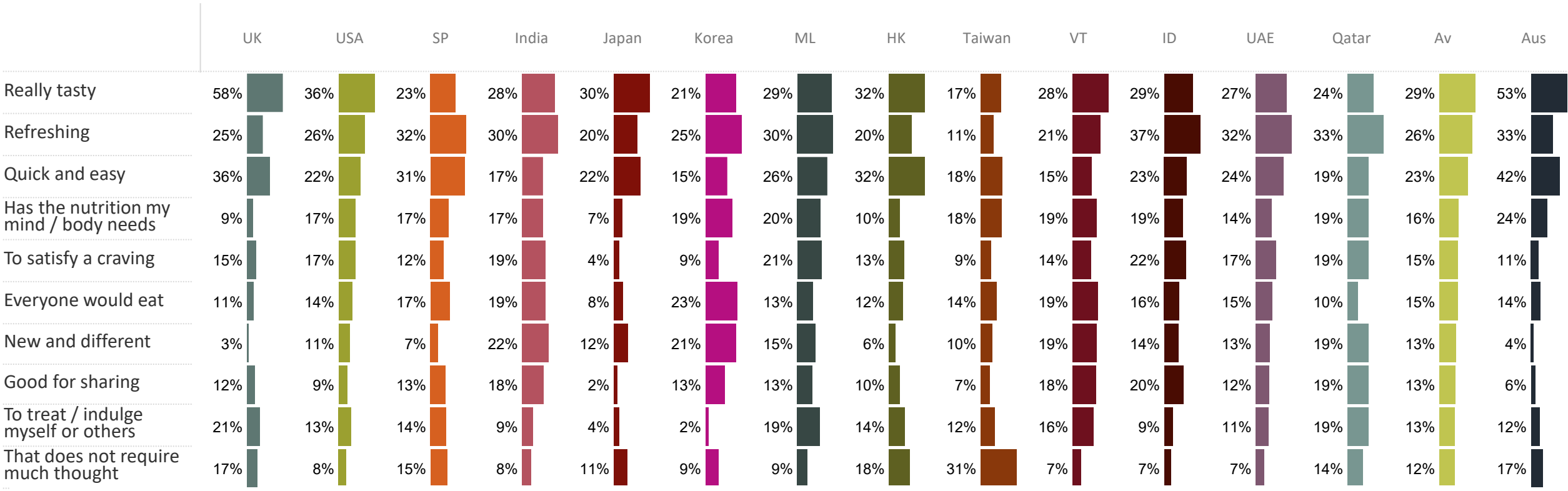
Which were important when choosing to consume?





Raspberries

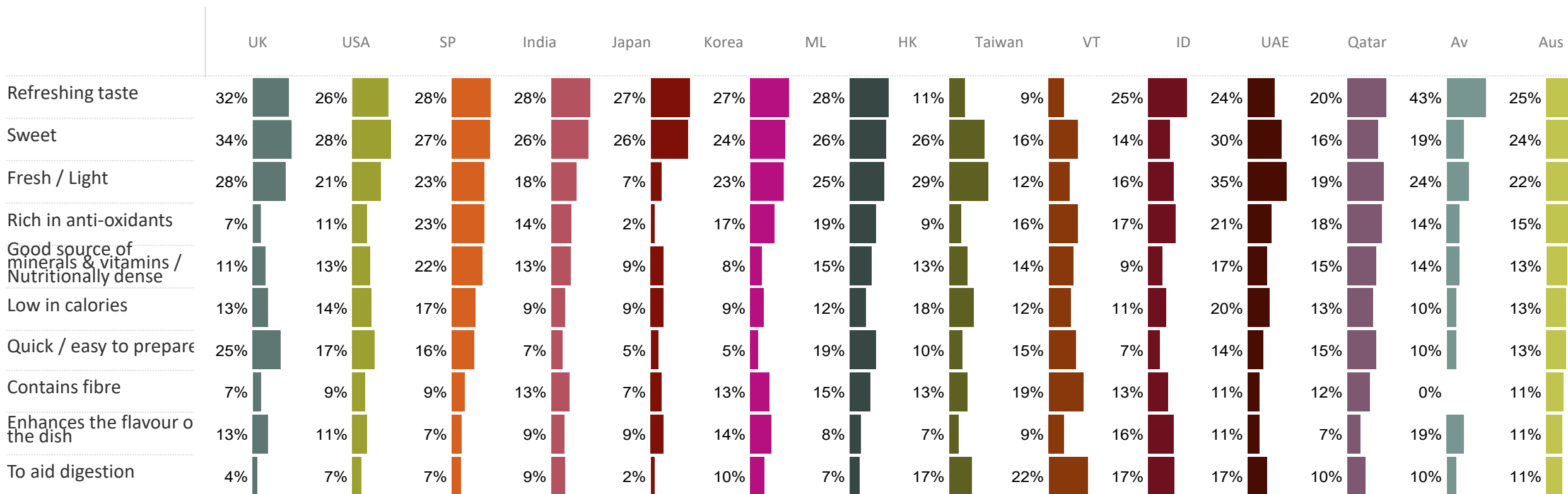
Which were important when choosing to consume?





Raspberries

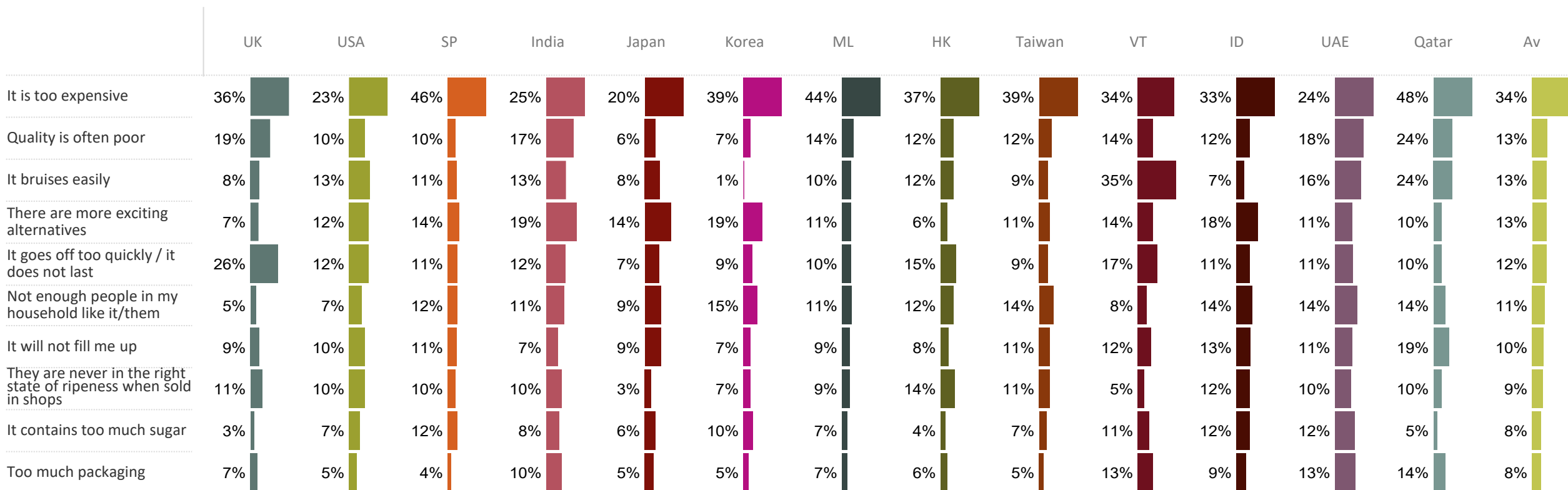
What were you looking for when you consumed?





Raspberries

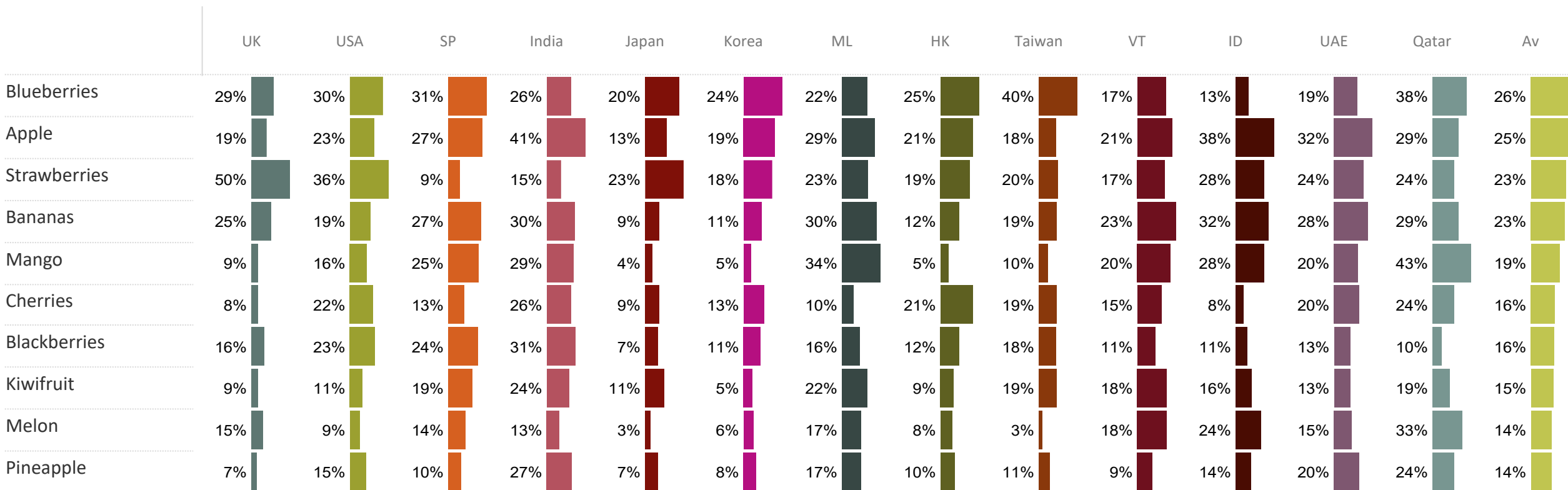
What are the reasons you may not choose?





Raspberries

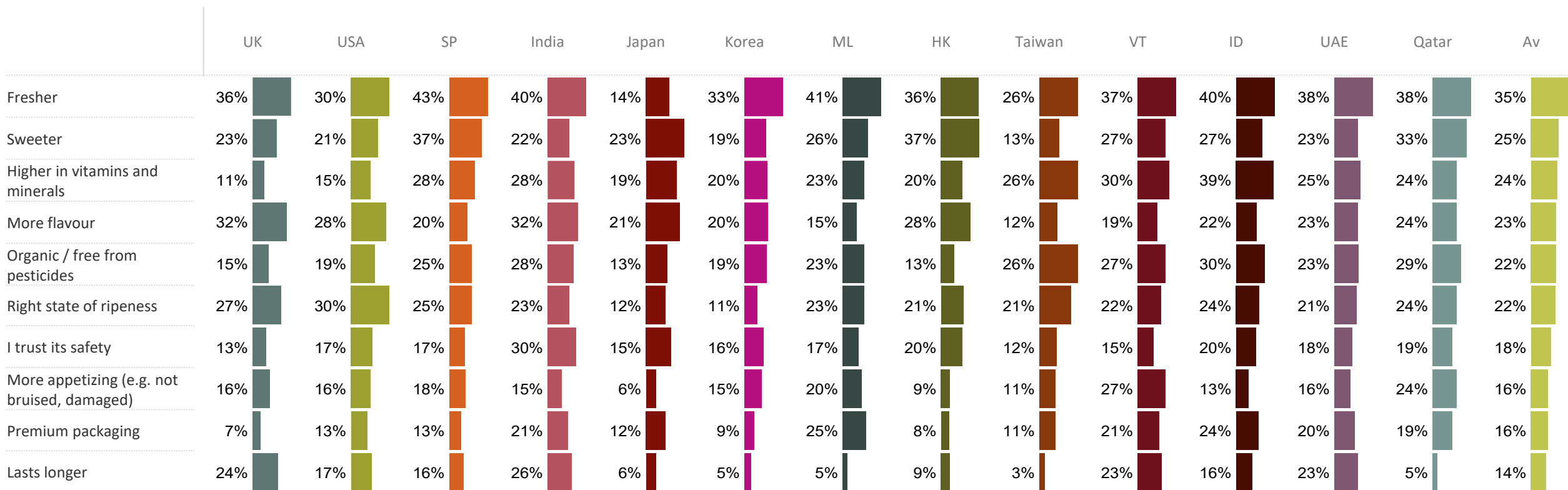
What else would you typically consider having instead?





Raspberries

What does premium quality mean to you?



KANTAR

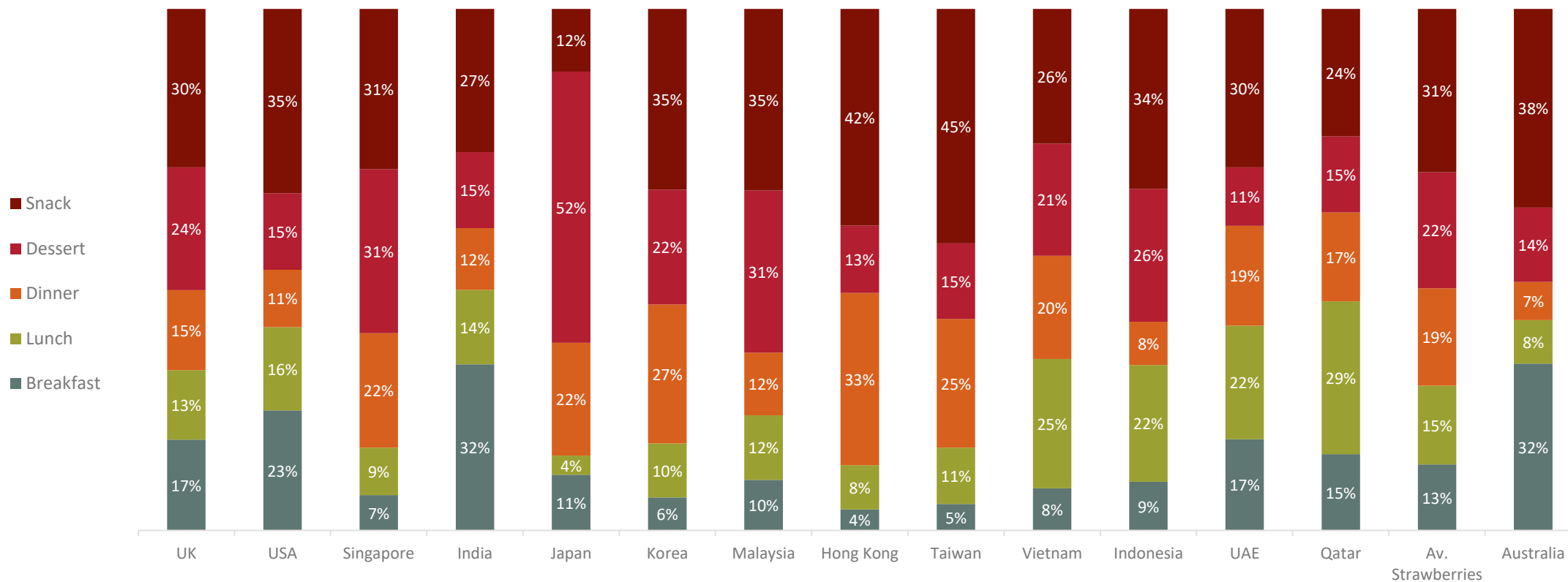
4.11

Strawberries

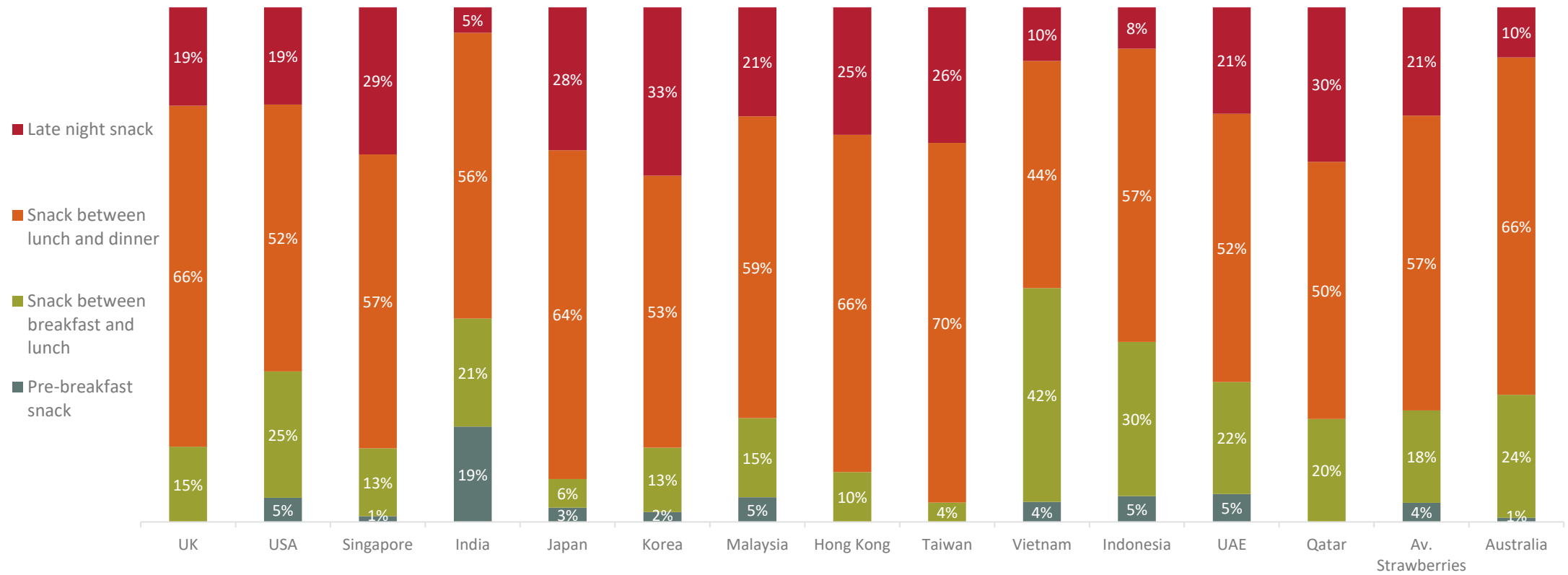
**Hort
Innovation**



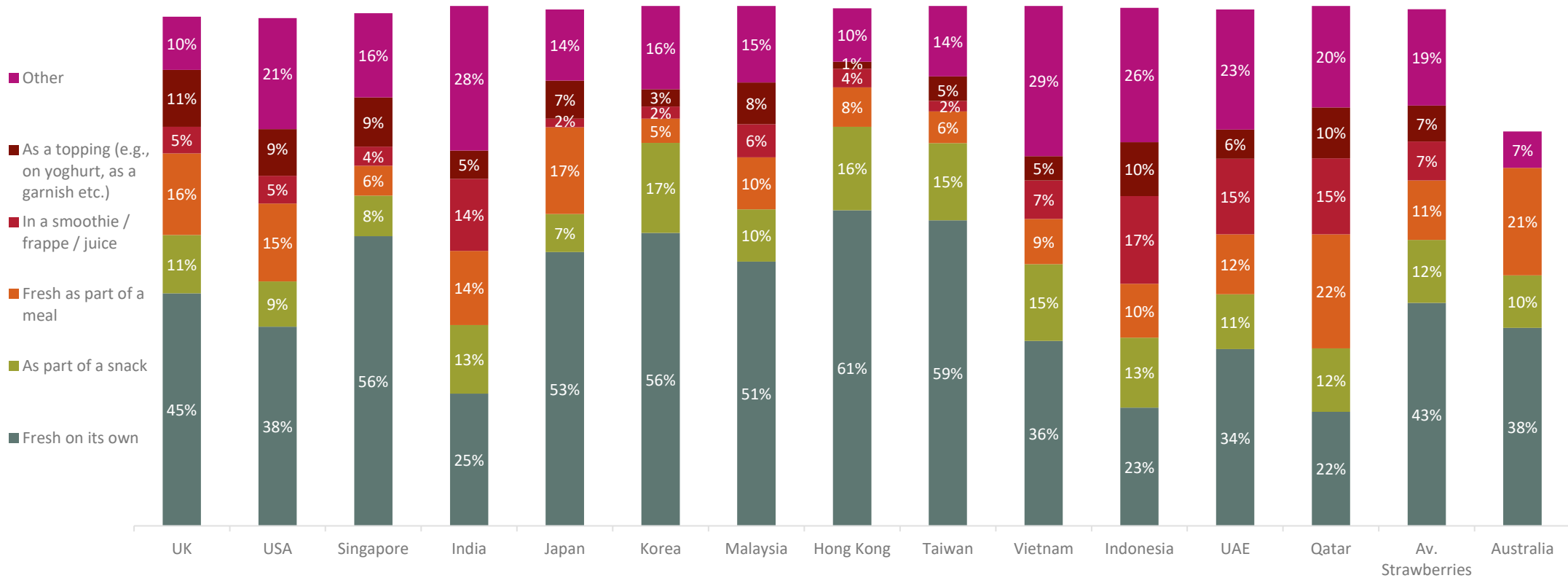
When did you consume?



What kind of snack was it?



How did you consume?



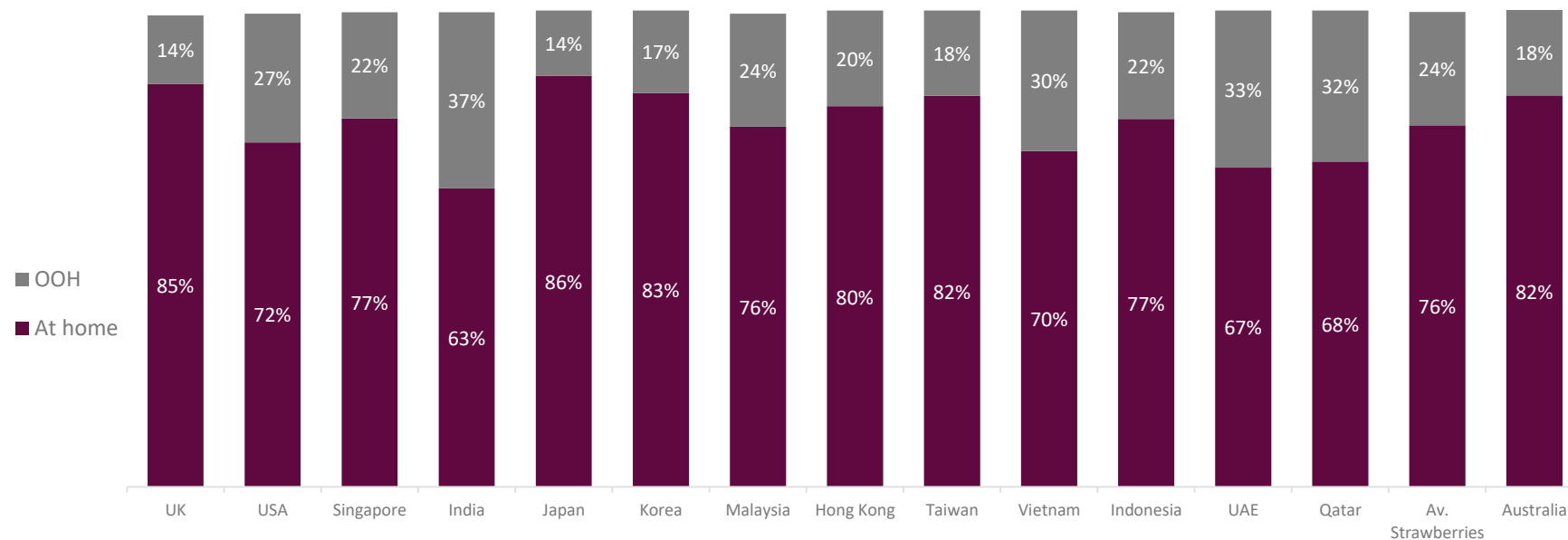
'Other' = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know

Source: Kantar HIA International Demand Study 2023

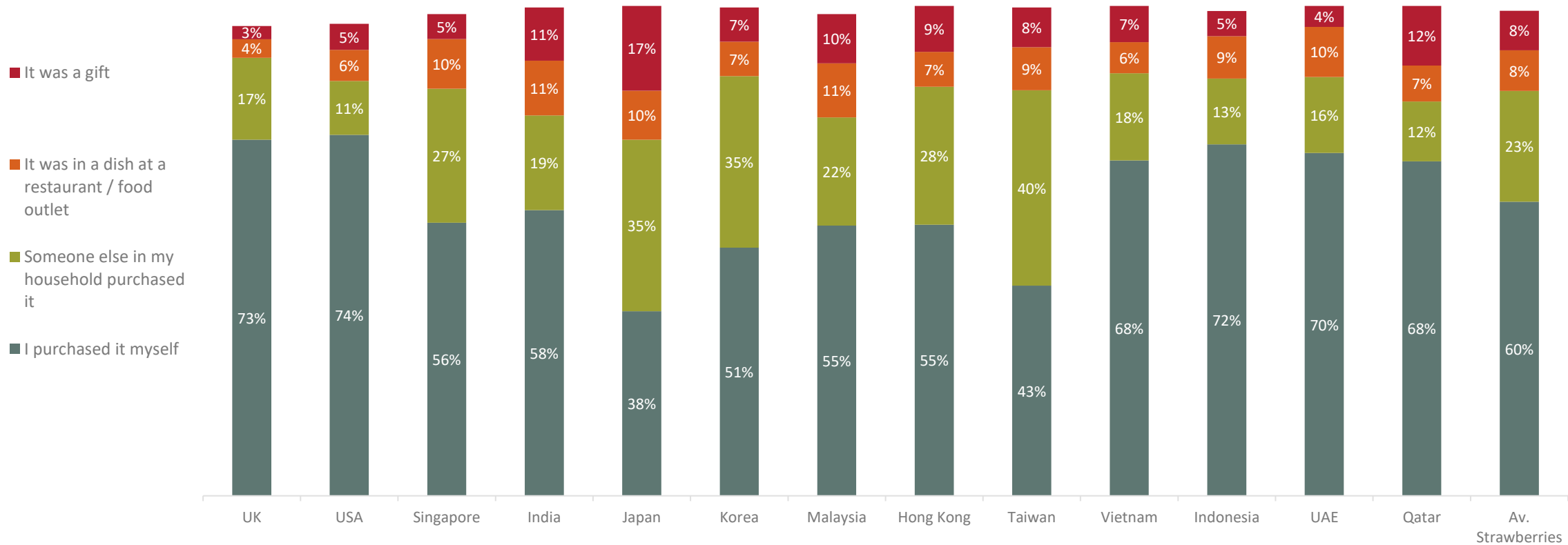
Where were you?

76%

of consumption of strawberries is in the home,
this varies only slightly by market



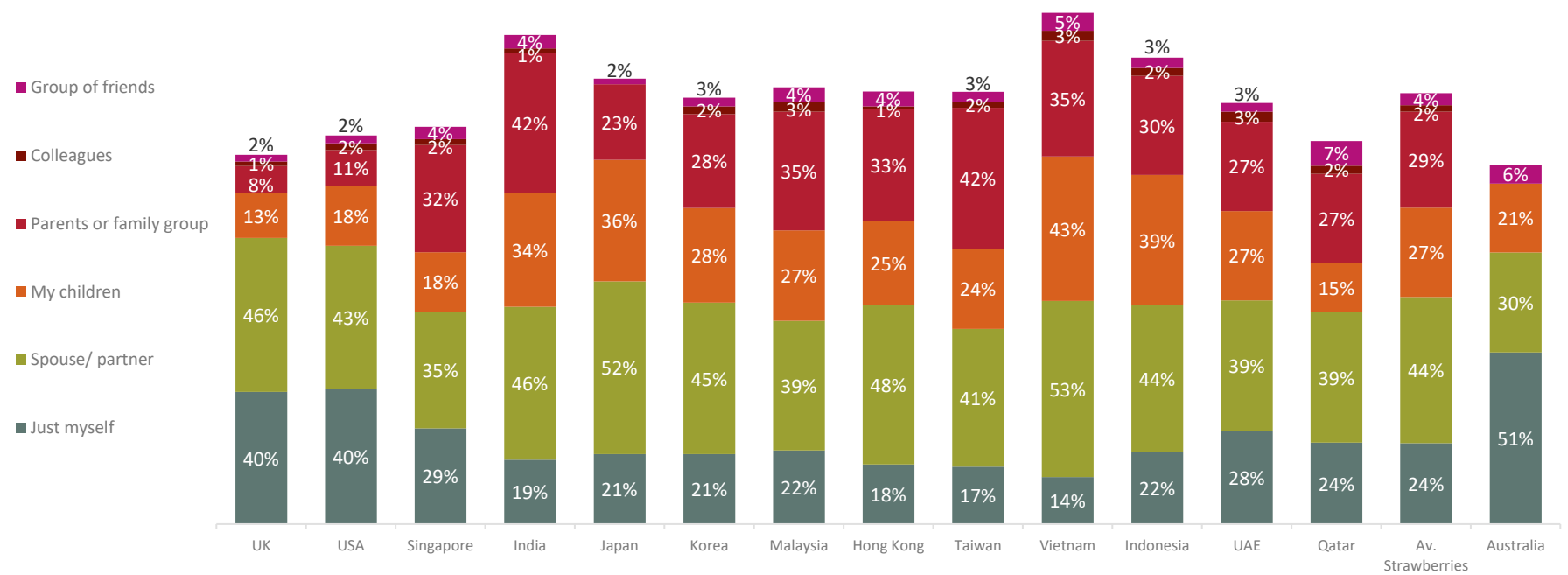
Where did you get them from?



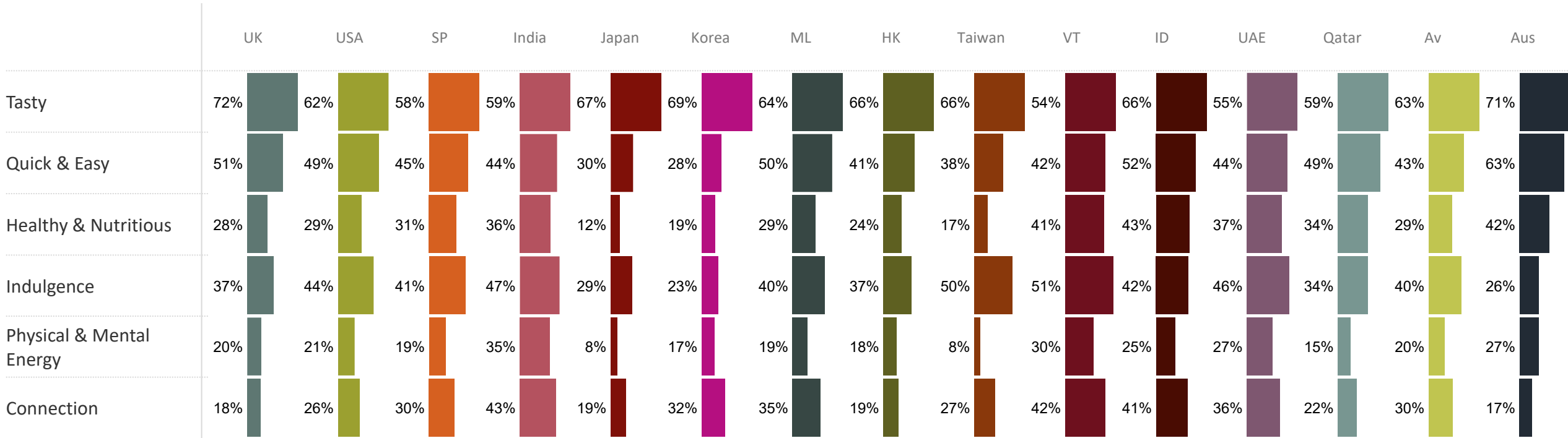
Who were you with?

44%

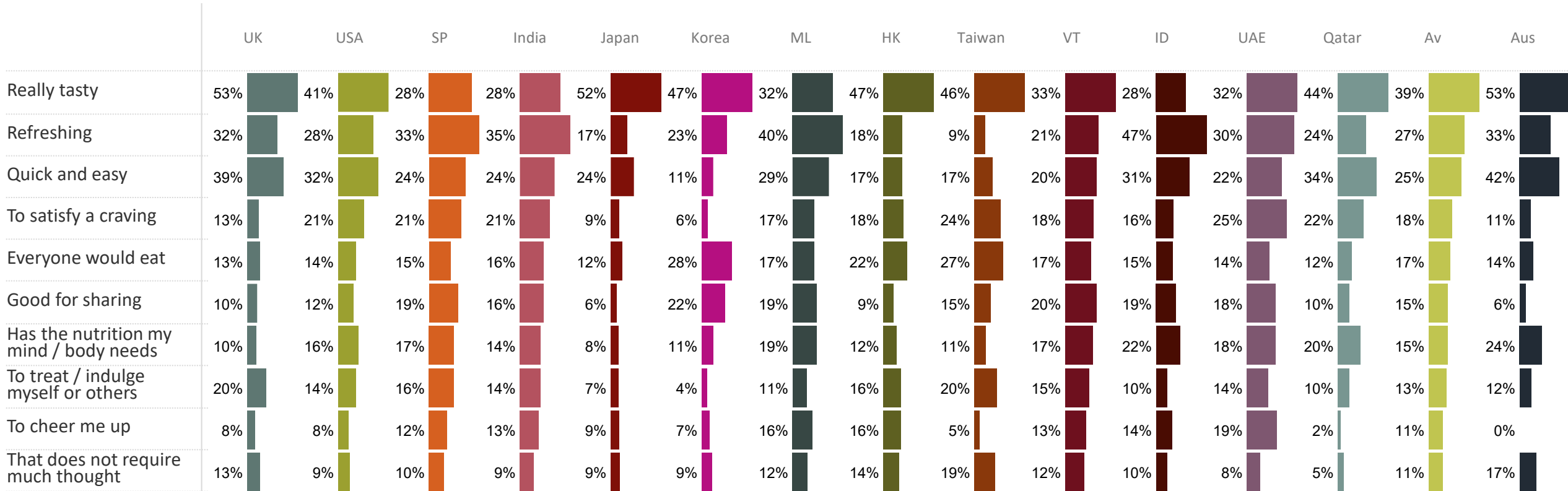
of consumption of strawberries (on average) is with a spouse/partner.



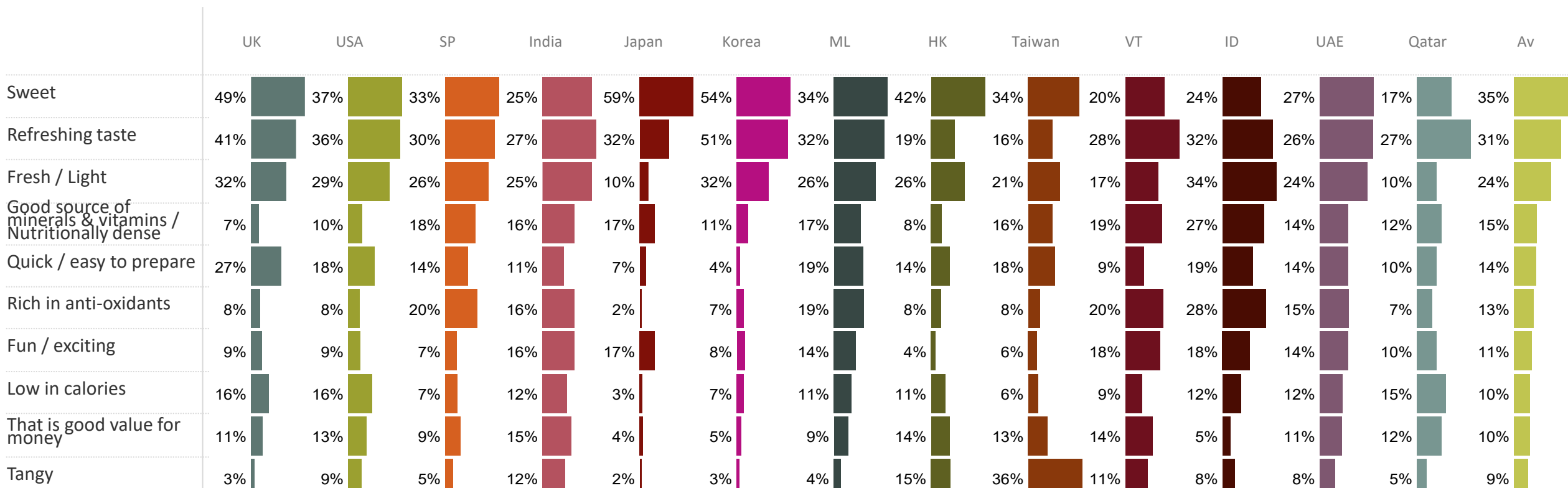
Which were important when choosing to consume?



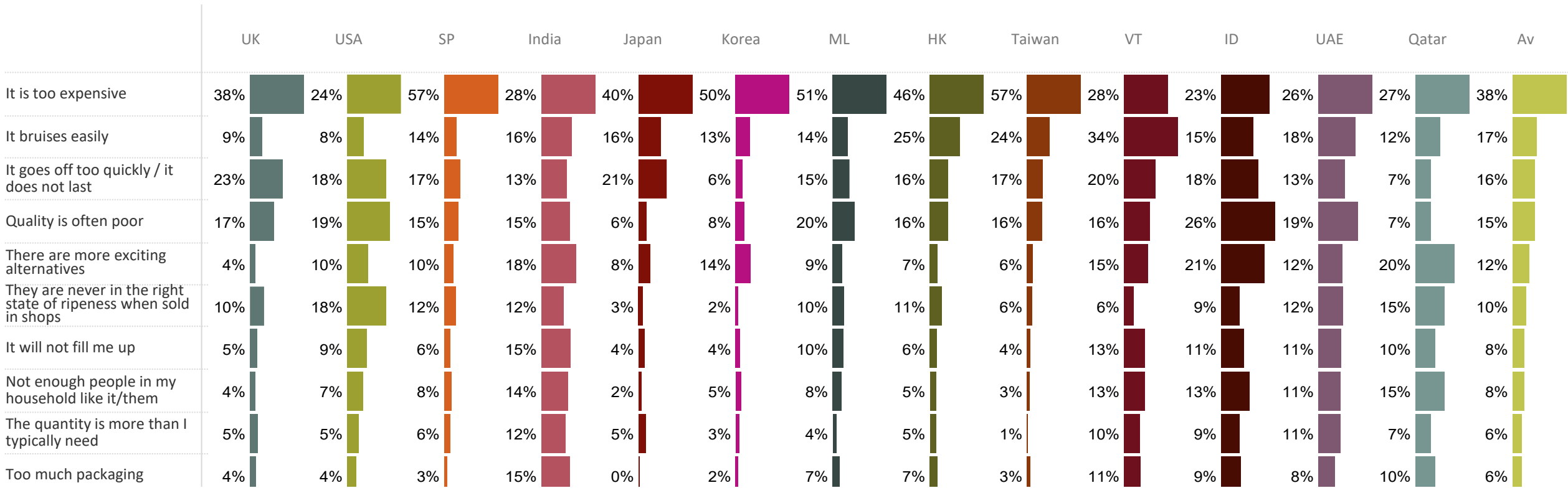
Which were important when choosing to consume?



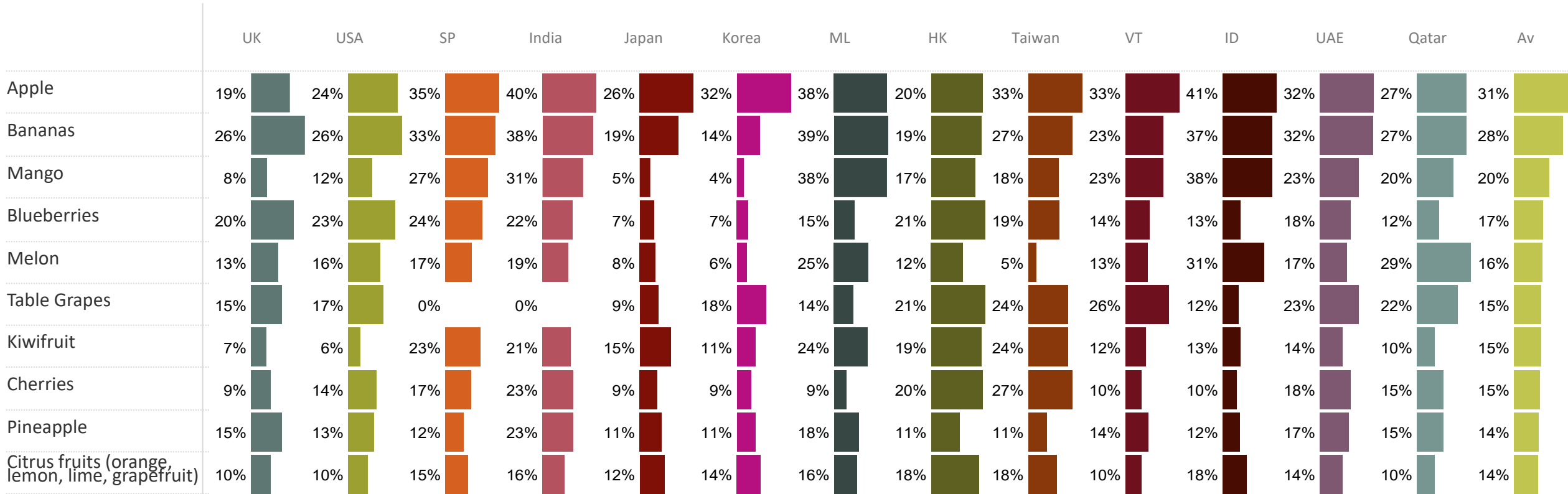
What were you looking for when you consumed?



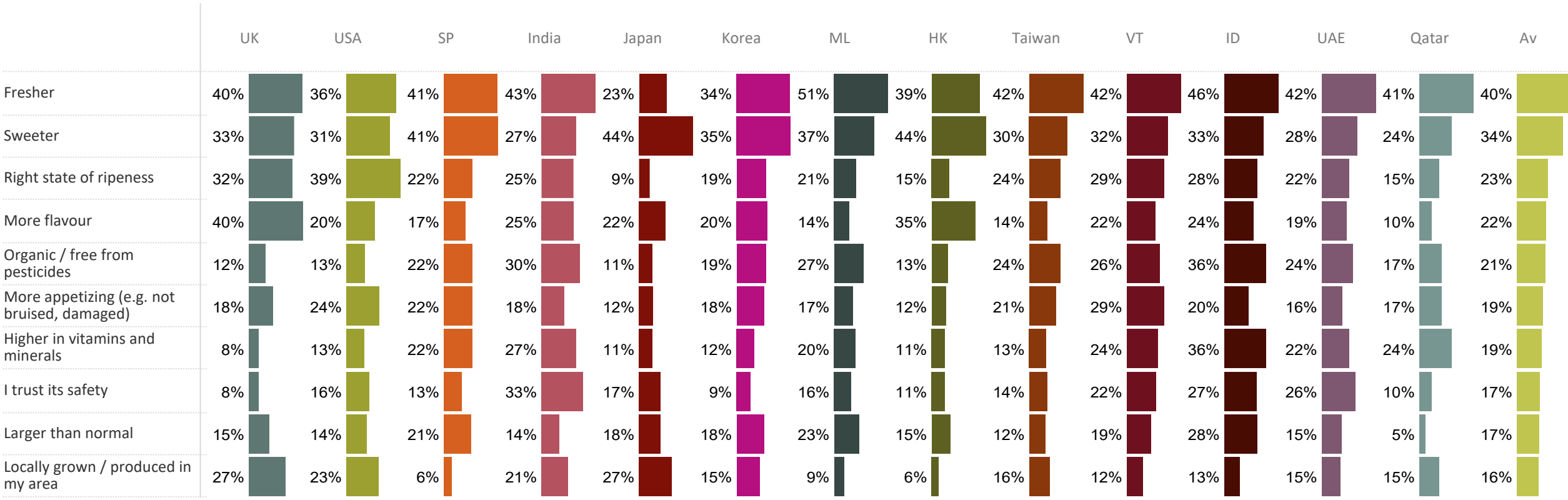
What are the reasons you may not choose?



What else would you typically consider having instead?



What does premium quality mean to you?



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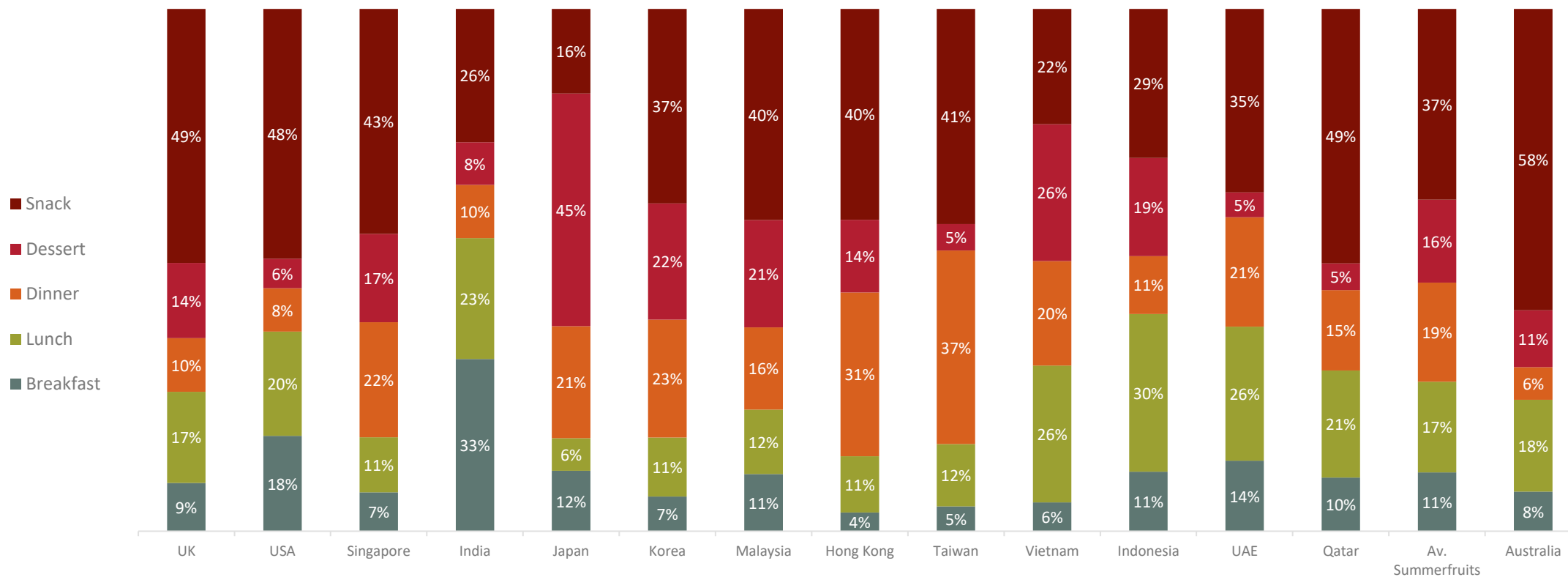
4.12

Summerfruits

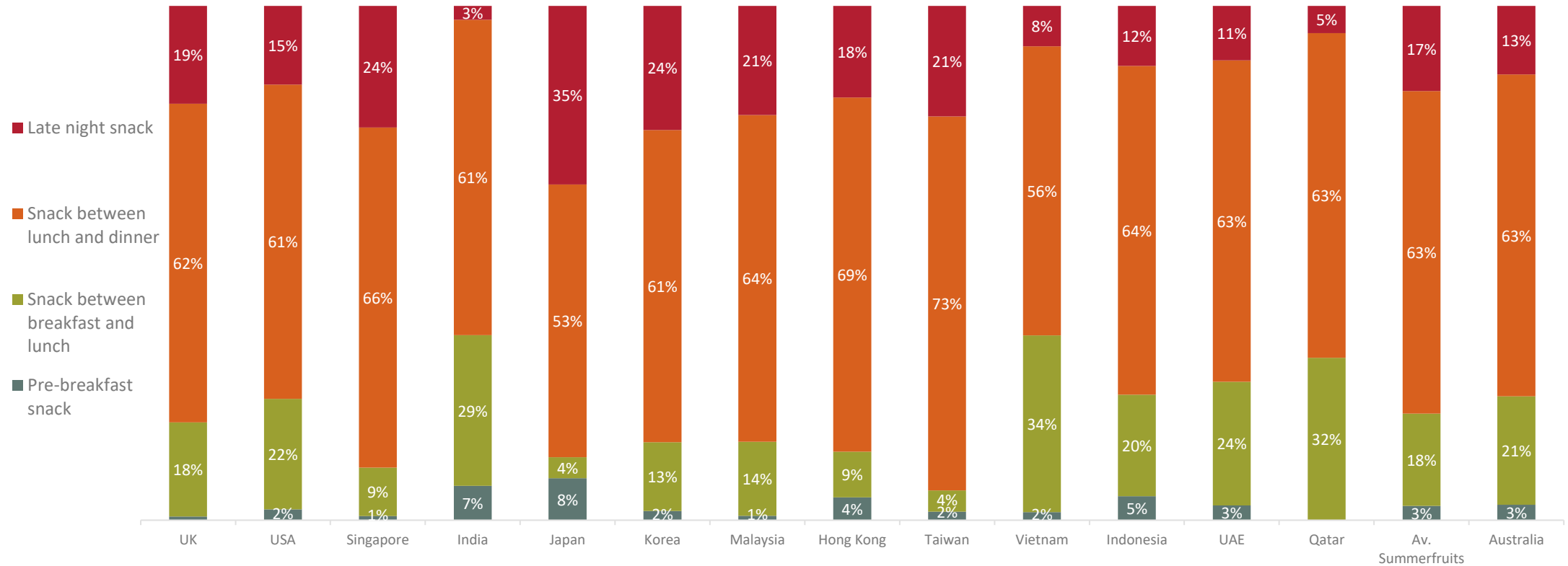
**Hort
Innovation**



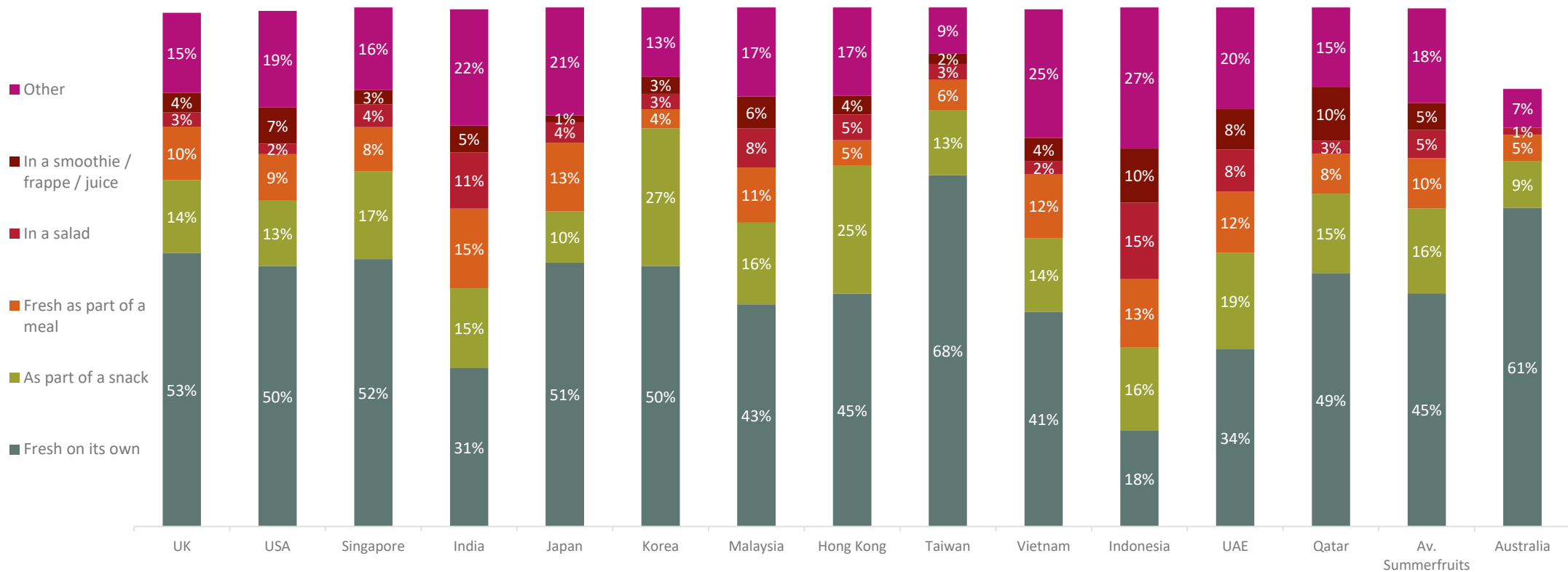
When did you consume?



What kind of snack was it?



How did you consume?



'Other' = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know

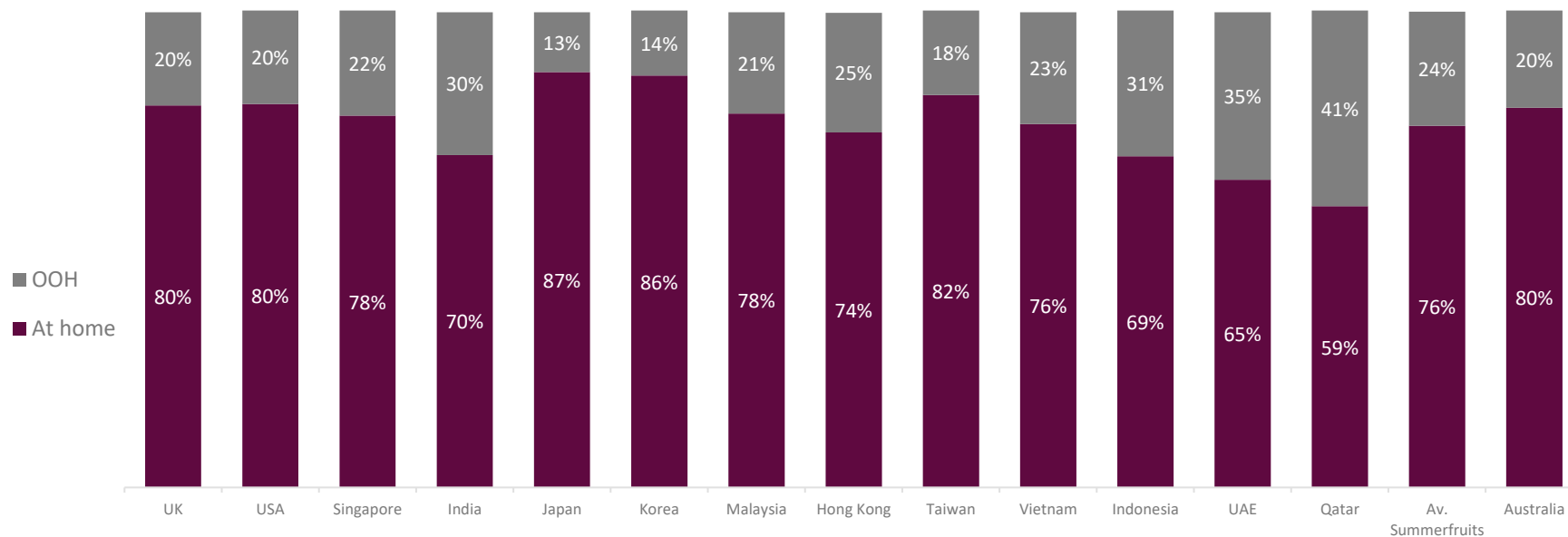
Source: Kantar HIA International Demand Study 2023

N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	292	301	295	294	303	301	292	223	294	290	298	296	39

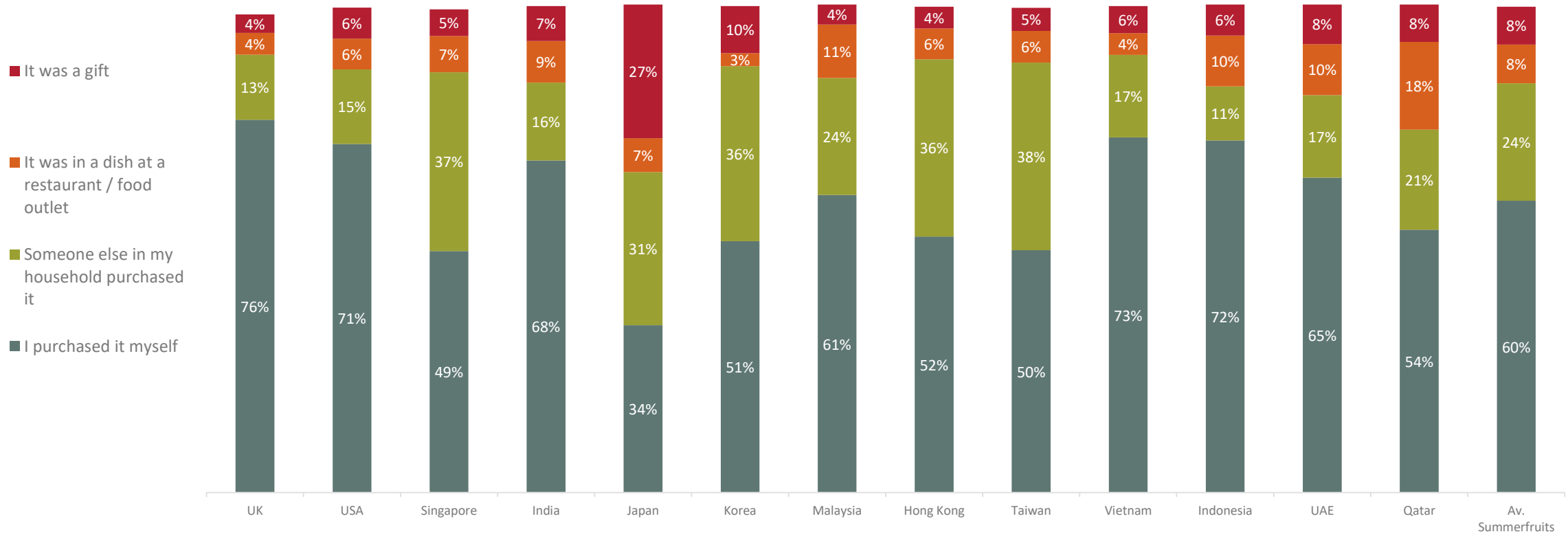
Where were you?

76%

of consumption of summerfruits is in the home, this varies only slightly by market



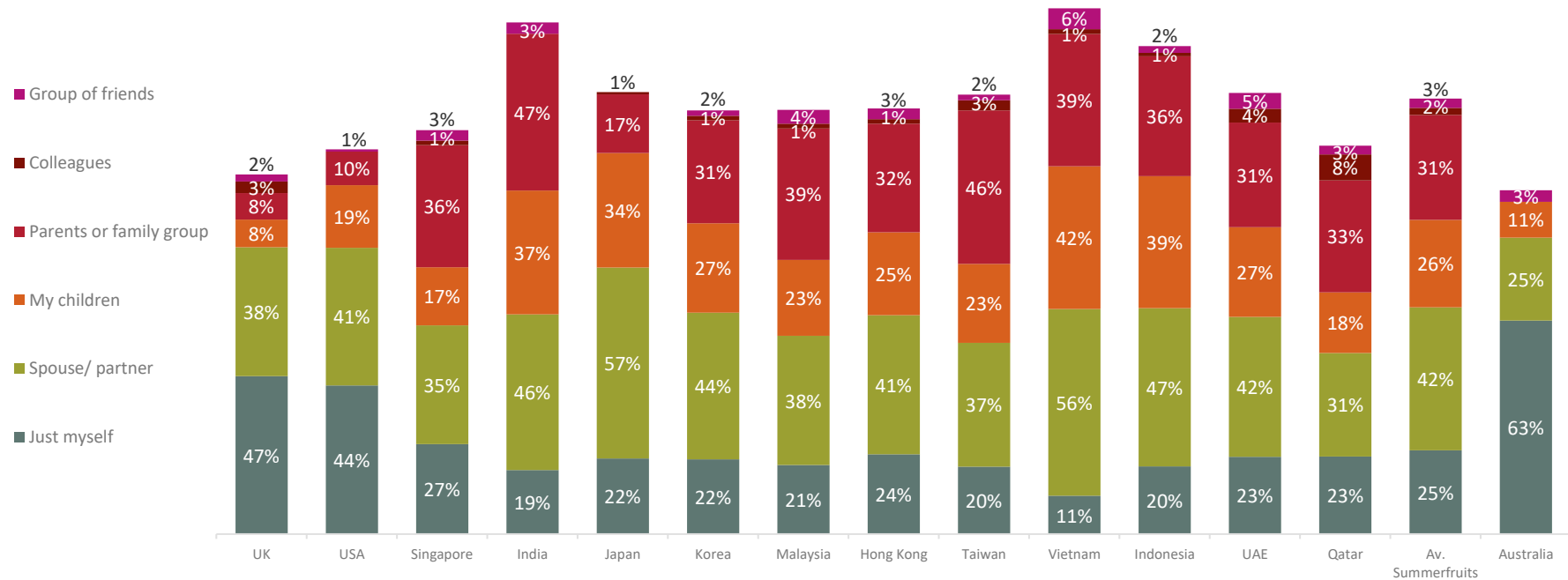
Where did you get them from?



Who were you with?

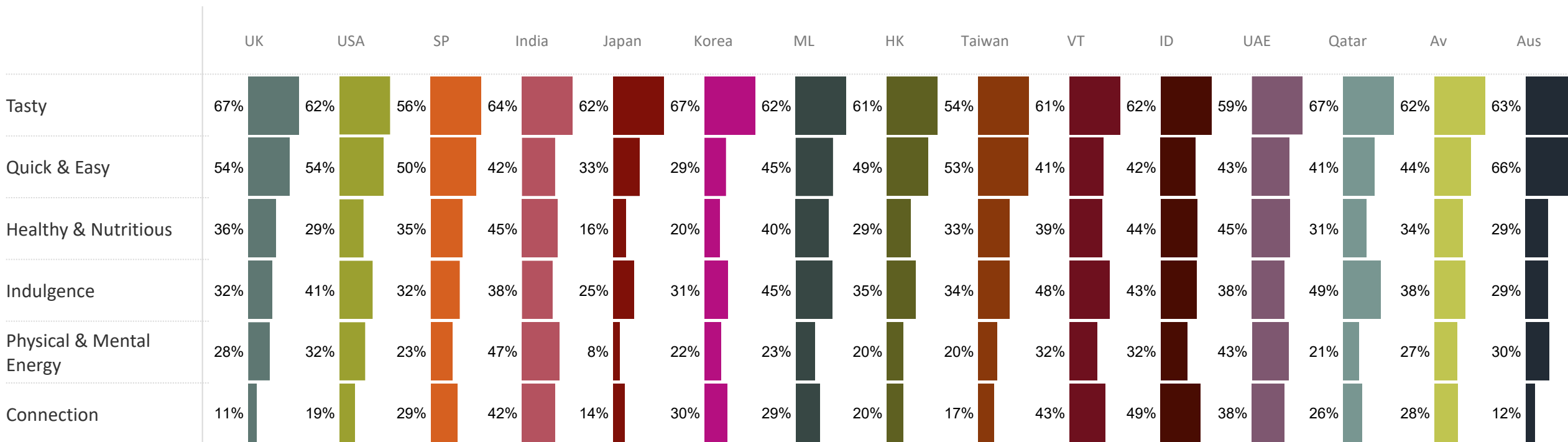
31%

of consumption of summerfruits (on average) is with children.

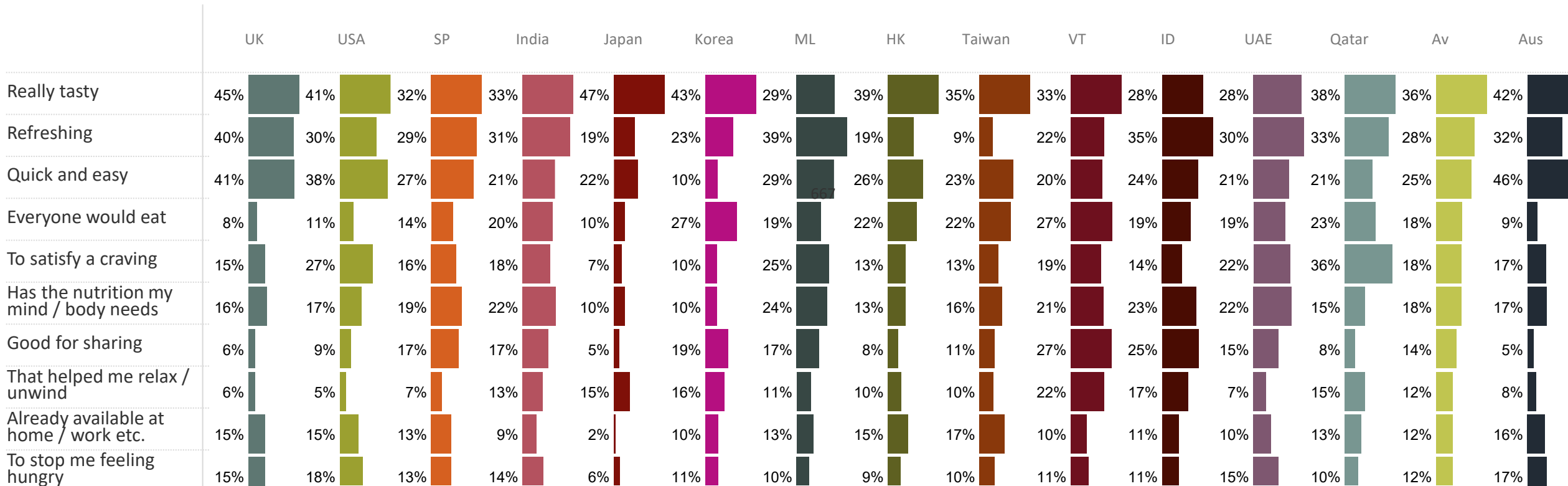




Which were important when choosing to consume?

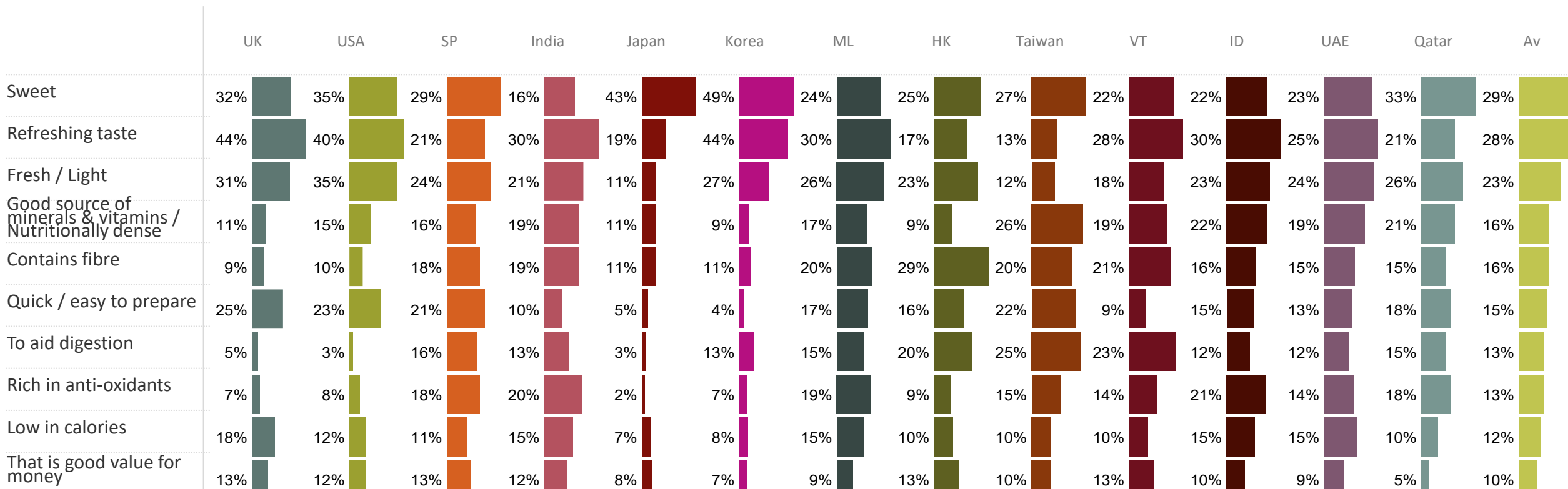


Which were important when choosing to consume?



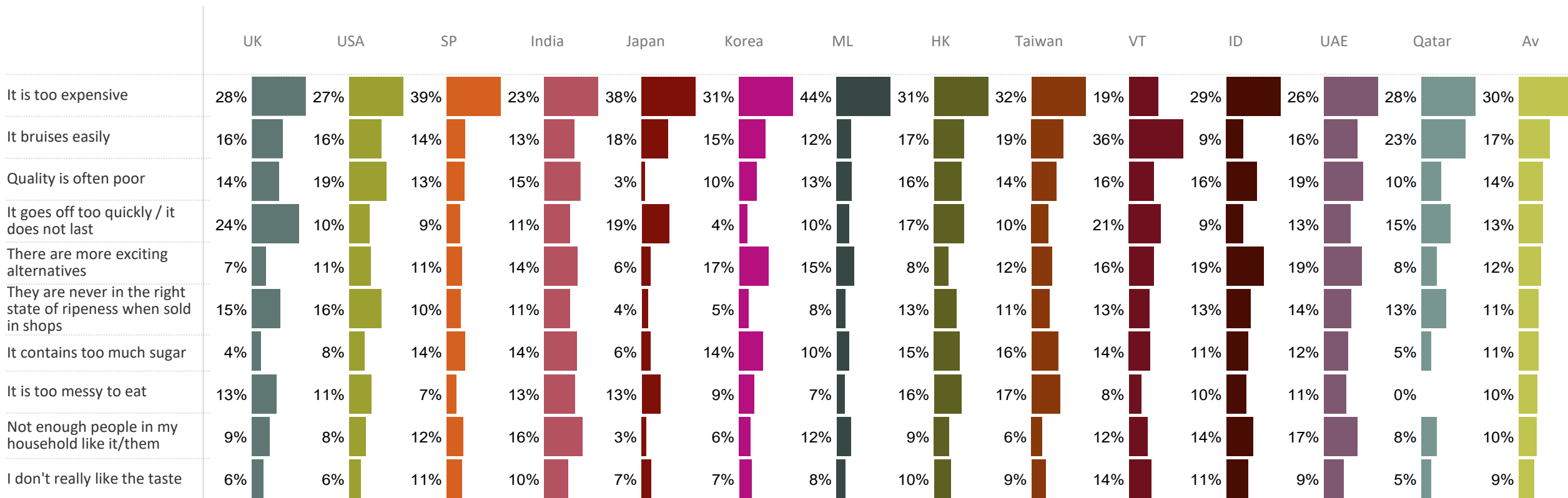


What were you looking for when you consumed?



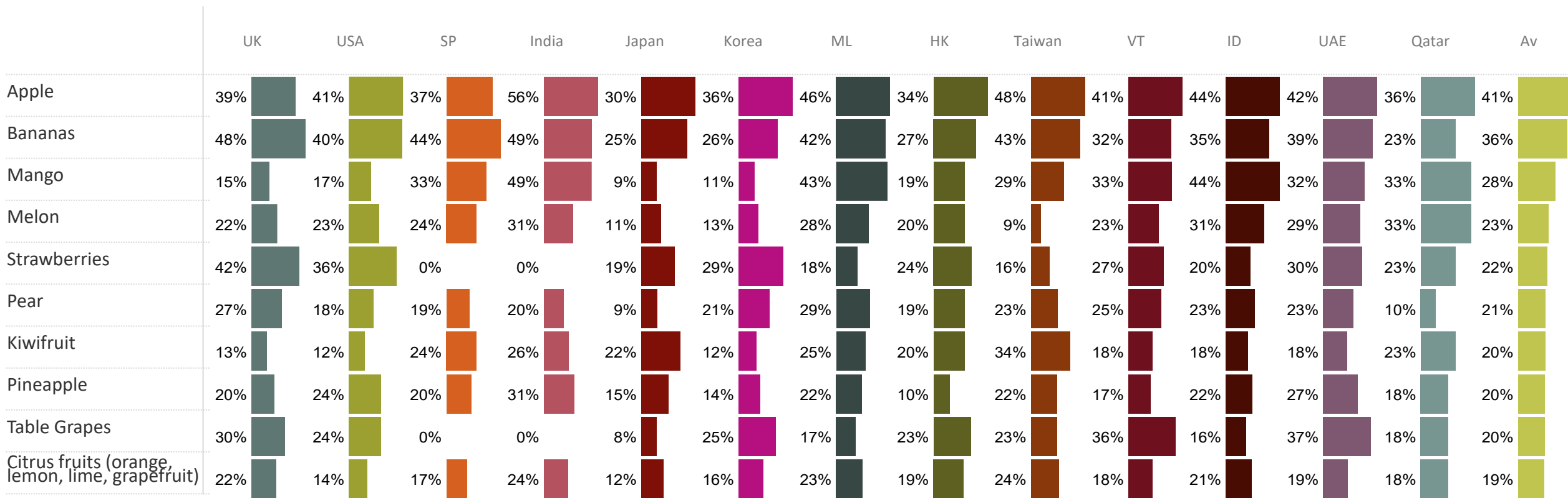


What are the reasons you may not choose?



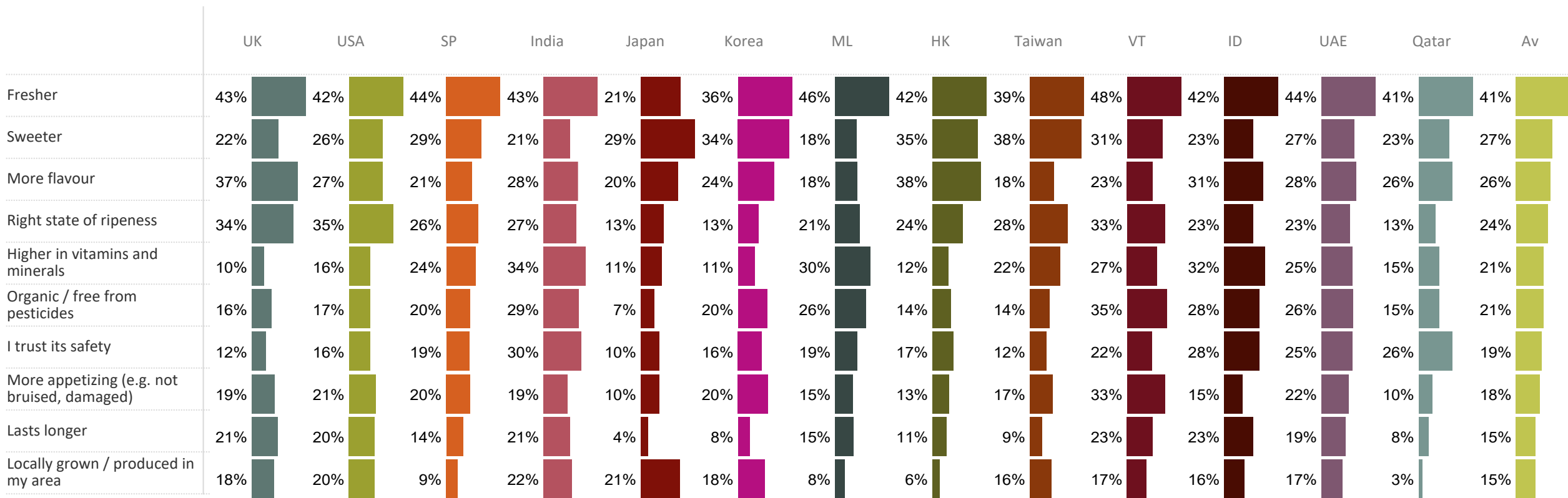


What else would you typically consider having instead?





What does premium quality mean to you?



KANTAR

4.13

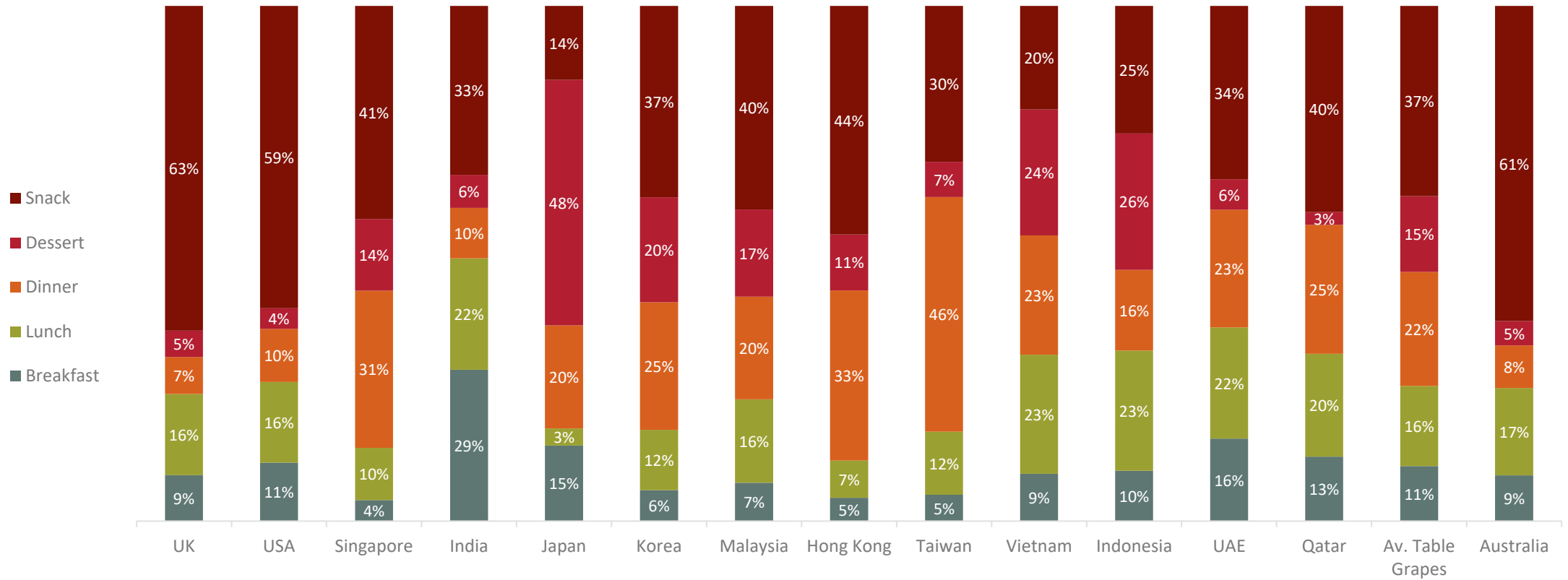
Table Grapes

**Hort
Innovation**



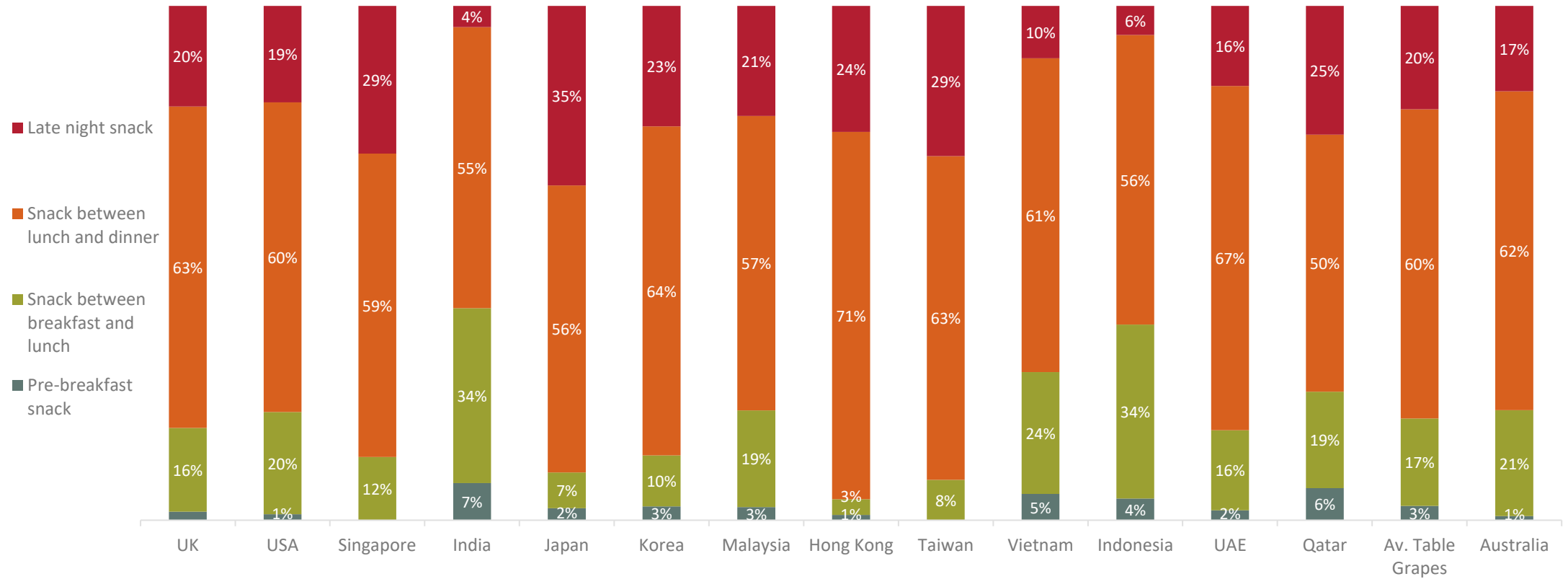


When did you consume?



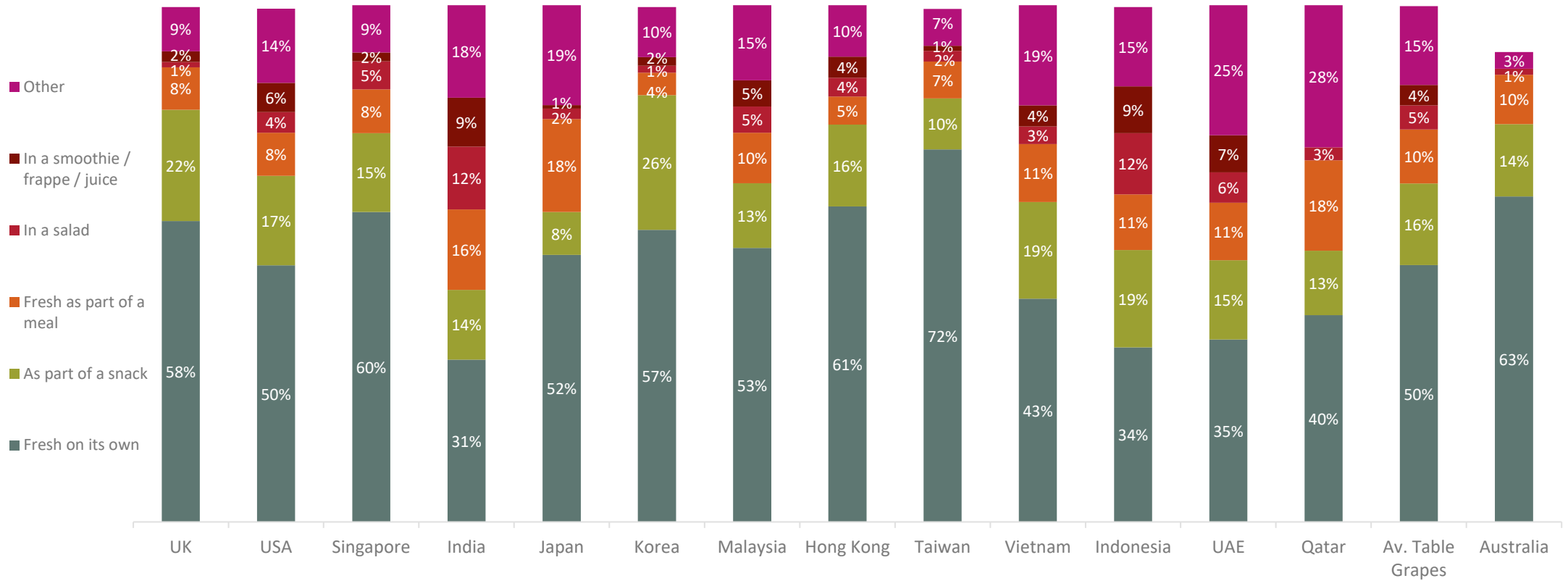


What kind of snack was it?





How did you consume?



'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in cooking, As an ingredient in baking, To make baby food / puree, As part of an alcoholic drink e.g. cocktail, For decoration / show only And Don't know

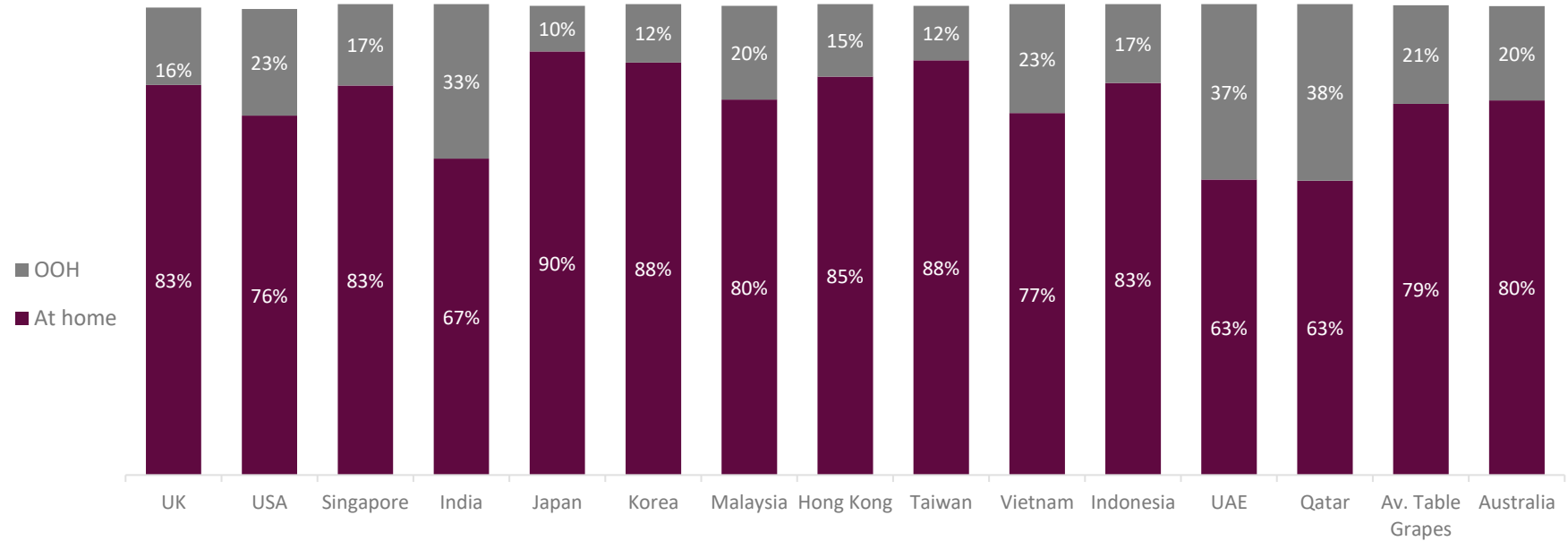
Source: Kantar HIA International Demand Study 2023



Where were you?

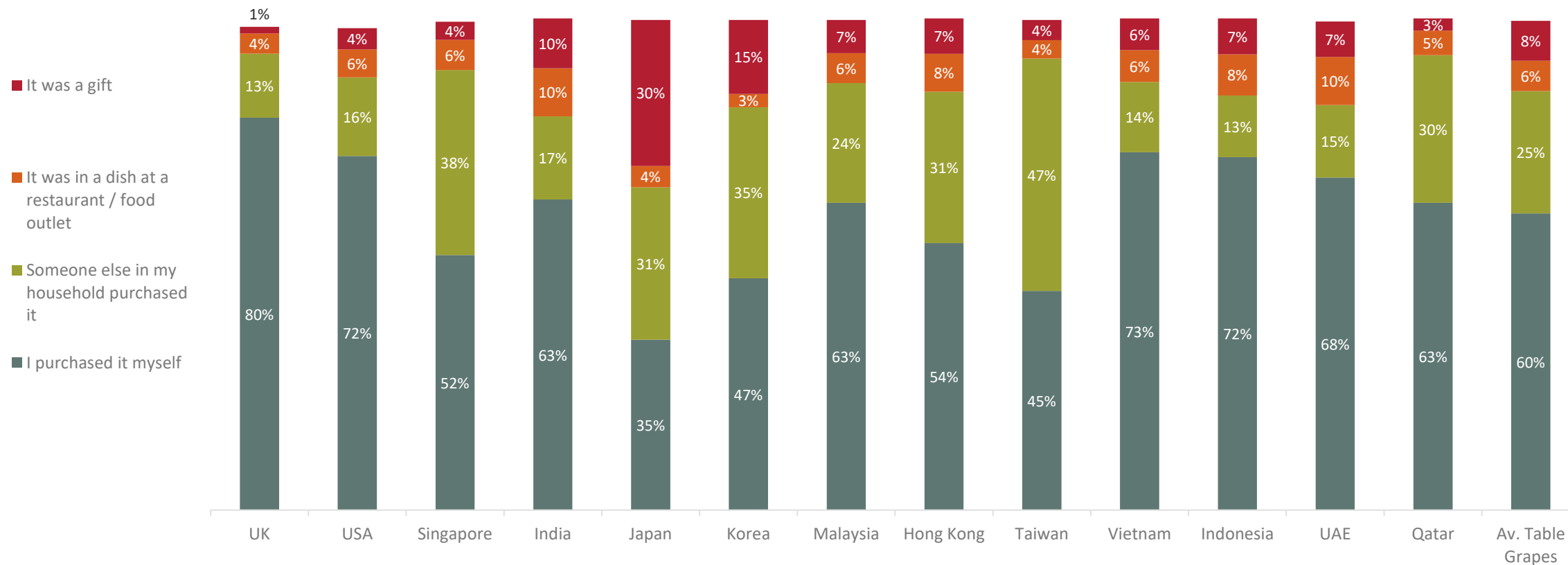
79%

of consumption of table grapes is in the home, this varies only slightly by market





Where did you get them from?

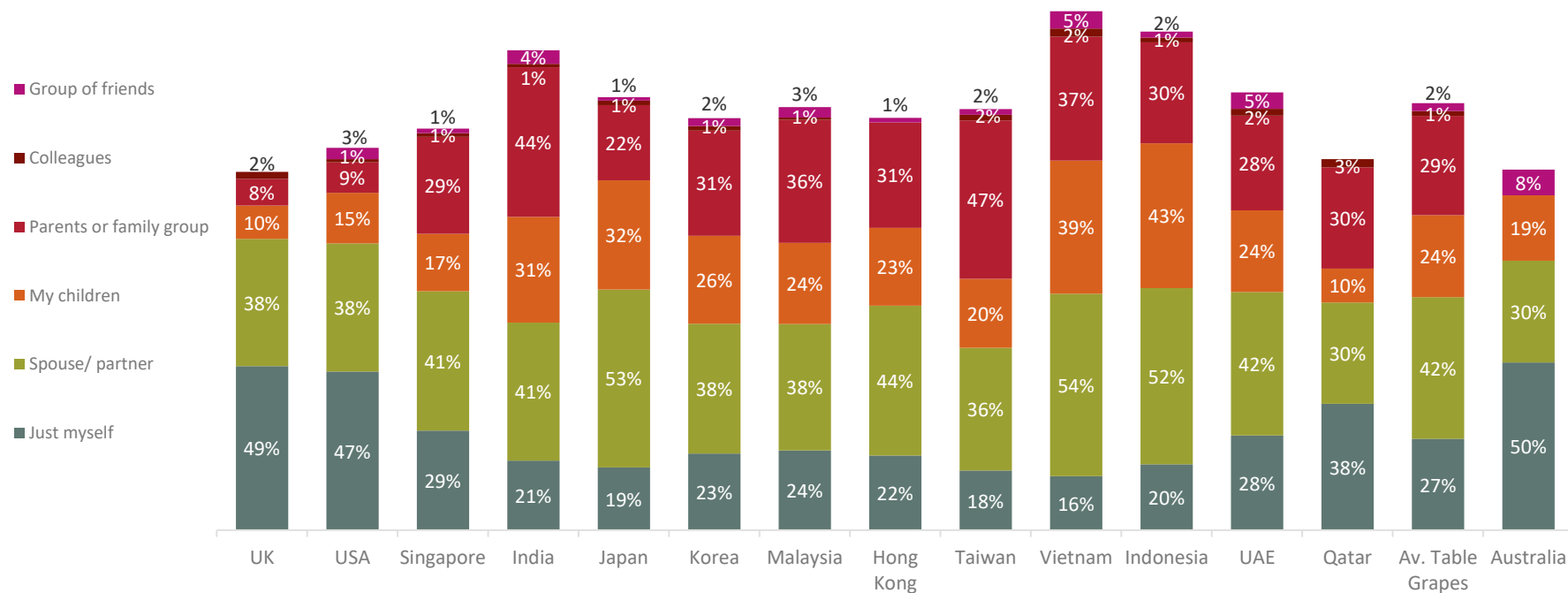




Who were you with?

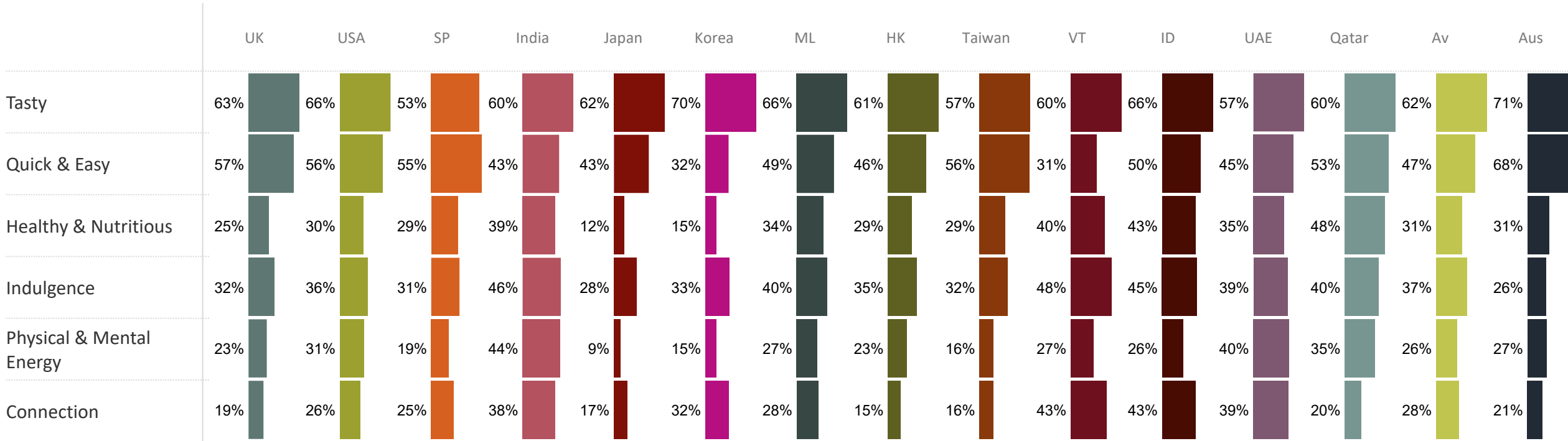
42%

of consumption of table grapes (on average) is with a spouse/partner.



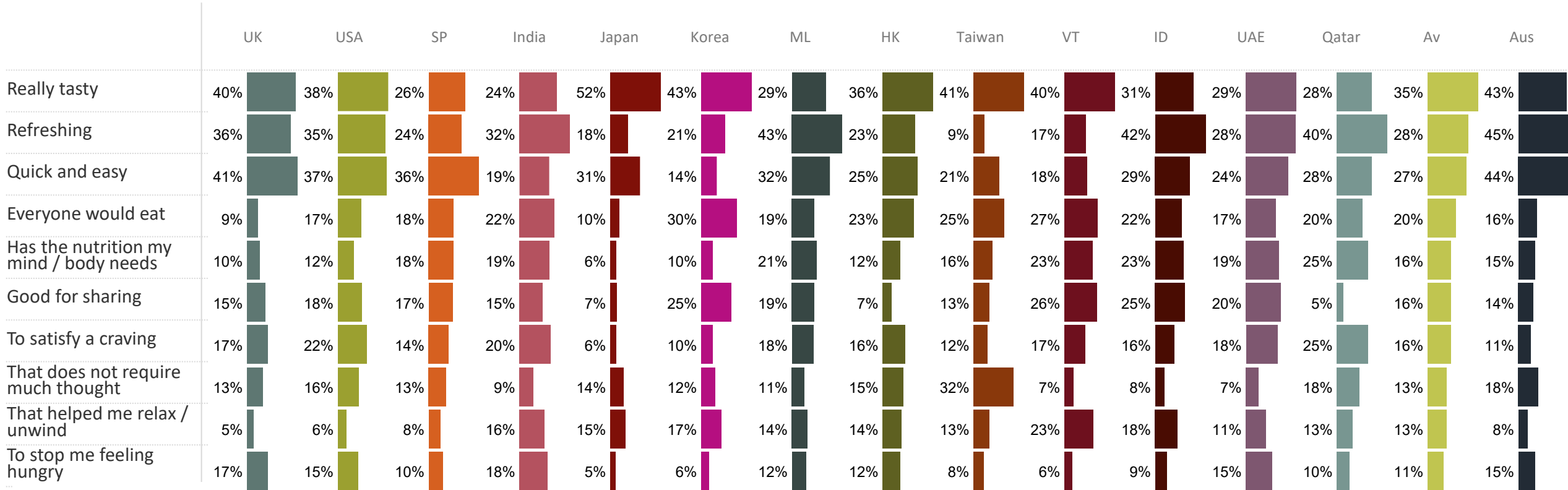


Which were important when choosing to consume?



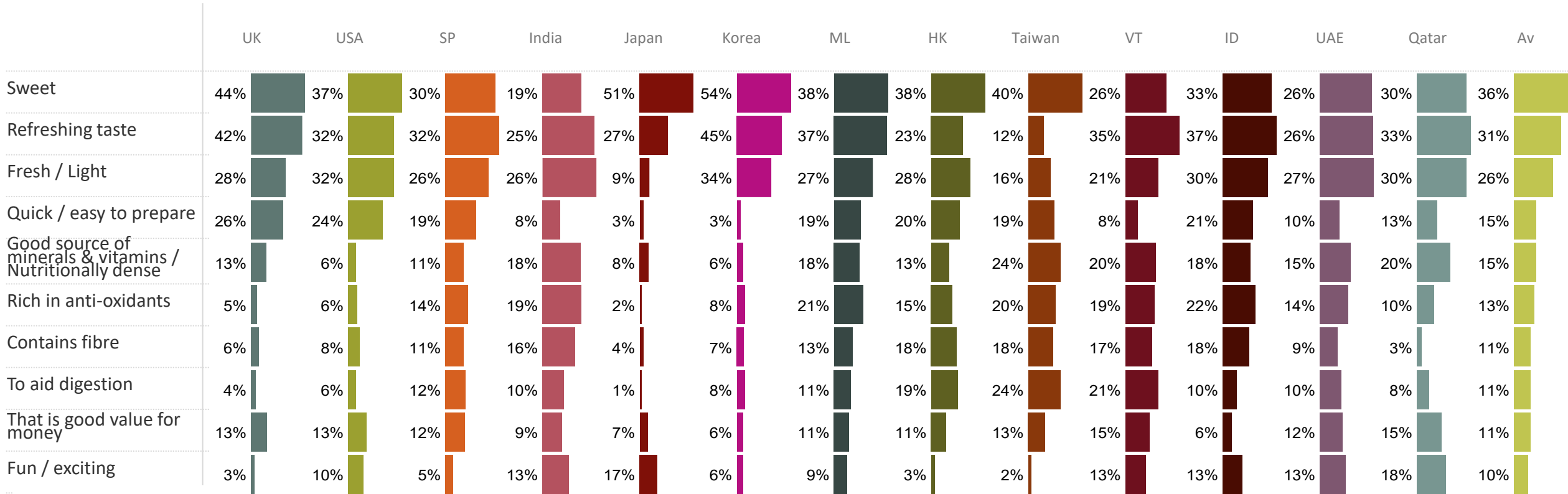


Which were important when choosing to consume?



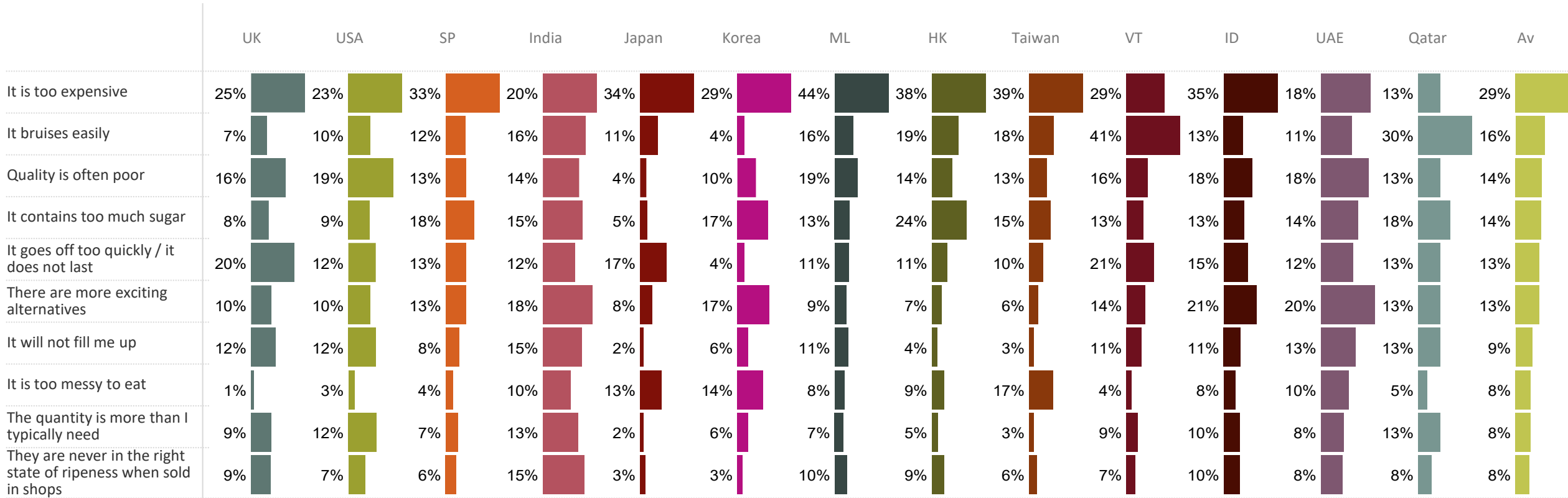


What were you looking for when you consumed?



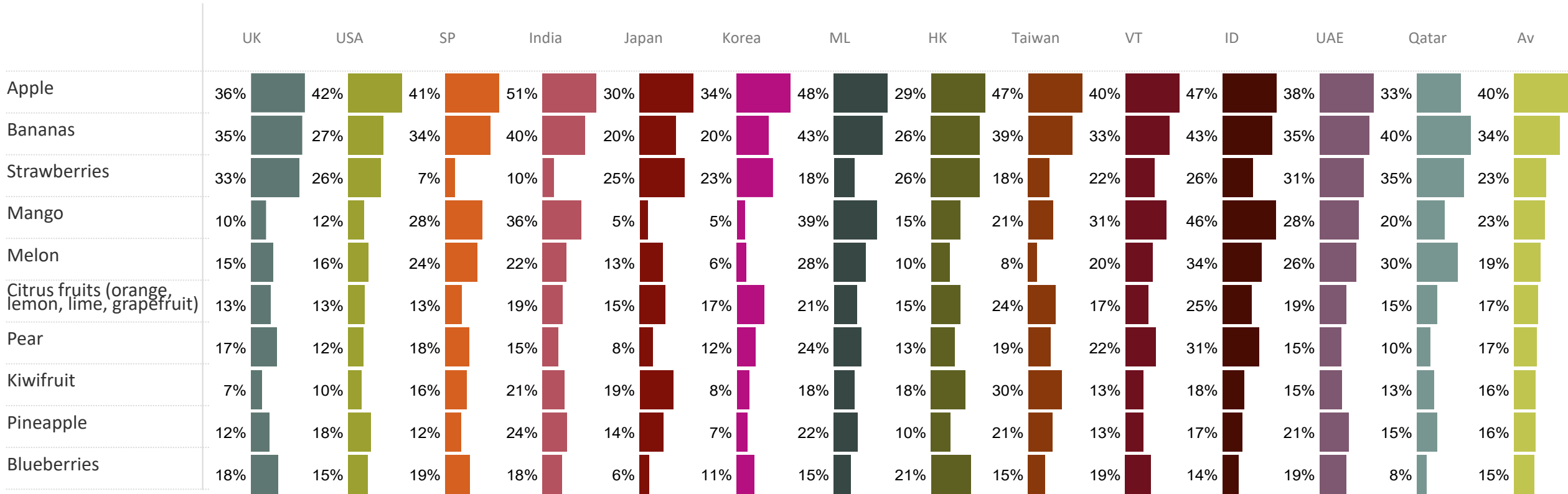


What are the reasons you may not choose?





What else would you typically consider having instead?





What does premium quality mean to you?

