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# Hort Innovation

Understanding International Consumer Demand

Fruit Category Report 2023

Hort Innovation This project has been prepared independently by Kantar for Hort Innovation and is funded through the Australian Government's Agricultural Trade and Market Access Cooperation (ATMAC) program with Hort Innovation levy contributions from the almond, apple & pear, avocado, blueberry, cherry, citrus, dried grape, fresh potato, lychee, macadamia, mango, melon, olive, onion, raspberry & blackberry, strawberry, summerfruits, sweet potato, table grape and vegetable industries.





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# Background and Objectives

The project context, objectives, approach and methodologies

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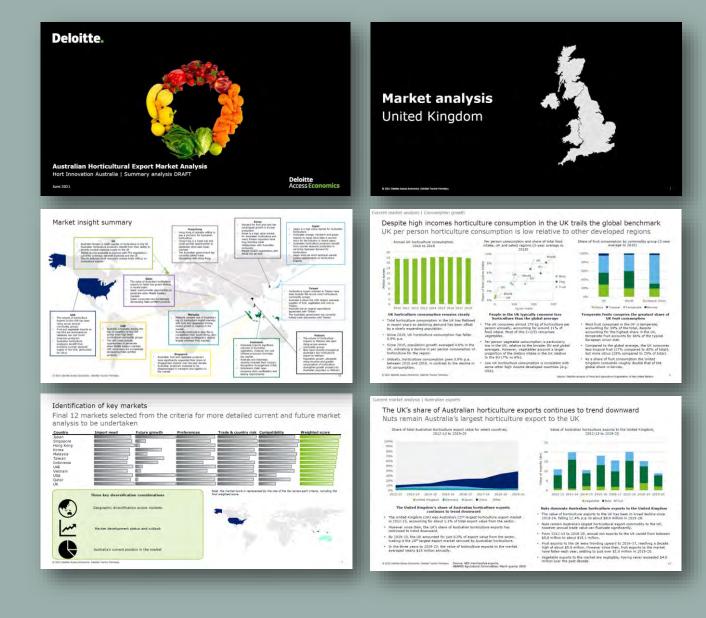
## Background

- Addressing the disruptions of COVID-19 on Australia's ability to export, Hort Innovation proactively initiated and invested in several critical projects
- One of these projects, carried out by Deloitte, was designed to assess the opportunities to rapidly diversify and expand in export markets. They identified 13 markets that offer growth potential
- This project builds on these past programmes and is designed to provide an in-depth understanding of consumption in these critical markets, to identify export growth opportunities for commodities of interest



## **The Deloitte report**

- The Summary Market Analysis report identified x12 markets for Australian export and ranked the markets based on import need, future growth, preferences, trade & country risk and compatibility
- The Market Analysis then dove into each markets' import potential, based on existing market sizes, trajectory and the competitive landscape
- This Kantar report builds on this analysis and provides the crucial consumer lens for the x12 markets. Furthermore, India has been included as a 13th additional market.



Central research question:

"How can Australian Horticultural Industries unlock growth by generating consumer demand for different categories across different international markets for today and tomorrow?"

## **Objectives**

- The objective of this study is to provide a consumer-led perspective on the export opportunity of Australian horticulture
- It will unpack consumers attitudes and values, as well as their fresh produce shopping behaviour and how they consume fruits, vegetables and nuts in each of the 13 markets
- It will provide a strategic lens on which markets represents the most attractive opportunity for each of the priority commodities
- Plus, identify which commodities have the strongest right to play within each market
- This is about optimising export and product positioning today and in to the future in order to drive growth against prioritised industries and facilitating the deployment of effective and coordinated trade marketing resources



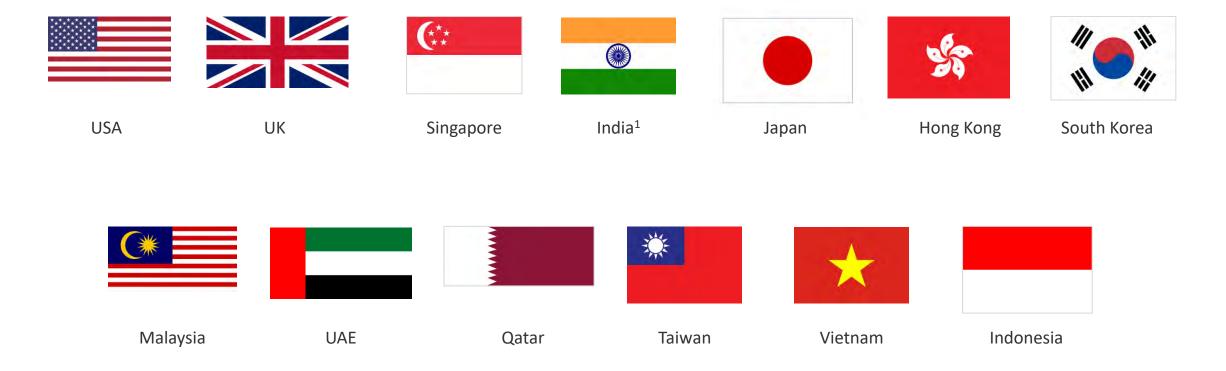
Therefore, the focus of this report is understanding the consumer.

We will get under the skin of peoples' attitudes towards food, how they shop for produce and why, when and how they consume fruits, vegetables and nuts.

Through analysing their propensity to spend more on premium, plus their appetite for Australian, we will reveal the strongest commodity consumer export opportunities.

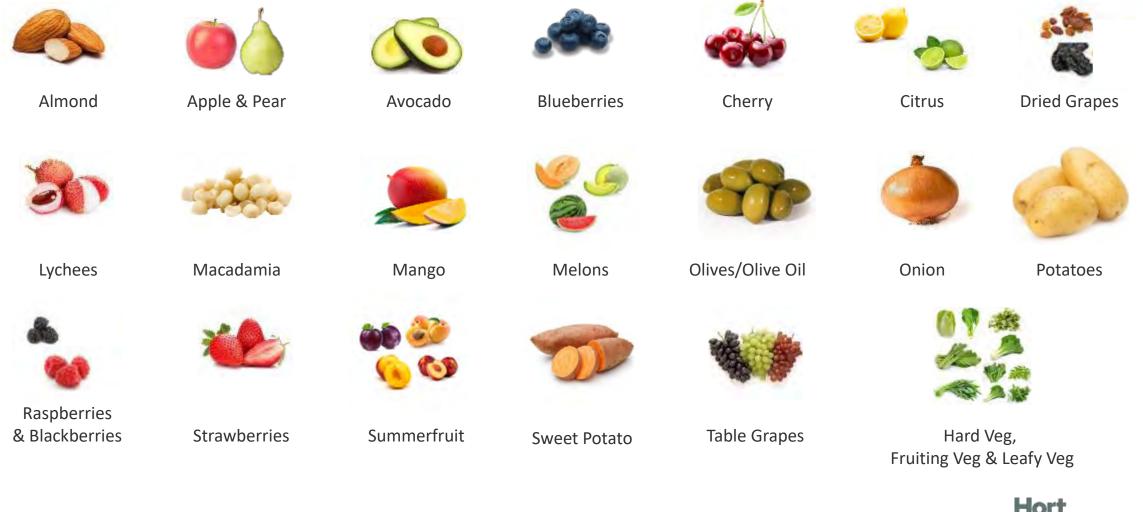


The 13 markets included in the study were chosen off the basis of Deloitte analysis identifying priority markets for Australian export





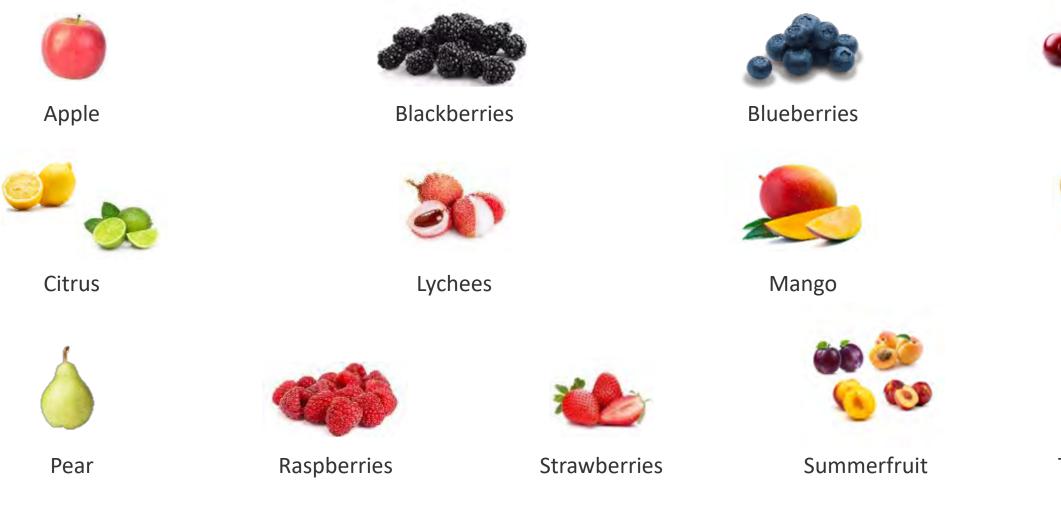
# The study represents 20 industries that prioritised export in their Strategic Investment Plans for 2022-2026



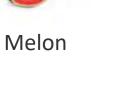
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### The 13 fruit groups of interest included in the study







Cherry



Table Grapes

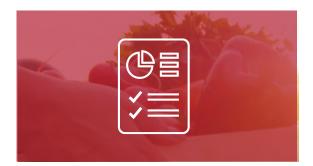
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### The Approach









#### 1. Audit & Discovery

What we will do

- Project kick off
- Knowledge audit
- Stakeholder alignment

#### The outcome

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Clear understanding of key hypotheses and inputs into later stages of work and alignment on the knowledge gaps

#### 2. Localise & Enrich

What we will do

- In-depth culture, category & consumer understanding
- Expert interviews (x3 per market)

#### The outcome

In-depth local market understanding of the cultural forces driving & shaping consumer demand in the market today and where it is moving to in the future

#### 3. Develop Growth Plan

What we will do

- Identify & quantify
- Growth opportunities

#### The outcome

Consumer profiling based on demographics, occasions and needs. Defined & quantified opportunity spaces and clear recommendations on prioritized opportunities

#### 4. Align & Embed

#### What we will do

Create & embed roadmap for growth

#### The outcome

Aligned team trained, engaged and ready to activate clear missions & jobs to be done against prioritized horizons. A unified growth narrative tailored and fit for purpose for key stakeholder groups.





## **1. Audit and Discovery** Interview programmes methodology

Knowledge audit

 Thorough review of the existing resources within Hort Innovation to ensure we build on existing body of knowledge rather than repeat it

Internal stakeholder interviews

– 30 x 1 hour interviews with key stakeholders identified by Hort Innovation







## 2. Localise and enrich Enriched market understanding

#### **External expert interviews**

- 3 x 1 hour interviews per market with local market experts \_
- Experts were either direct importers of priority commodities or fresh produce retail experts
- The 39 interviews totalled nearly 70 hours of shared knowledge and insight across the 13 markets and 25 commodities





## **3. Develop Growth Plan** Quantitative research methodology

Local Market Research

- 25-minute online survey conducted in each of the x13 markets
- Demographically national representative sample of N=4,000 per market (N=500 in Qatar; N= 3, 000 in Hong Kong)
- Respondents are medium & high income consumers only
- Survey design included:
  - Category usage across fruit, veg and nuts
  - General attitudes, values and produce shopping behaviours
  - In-depth occasion understanding of their own recent consumption of up to two of the priority commodities consumed frequently
  - Surveyed perceptions of Australia, perceptions of premium and the right for Australia to command a premium





## **3. Develop Growth Plan** Outputs & reporting structure

#### Market reports

- The x13 market reports take the lens of the priority country. The purpose is to provide a holistic picture of consumers within that market, including their attitudes, shopping behaviours and horticulture consumption.
- The strategic lens will identify which priority commodities are most attractive and have the greatest appeal for consumers in that market.

#### Category reports

- The x3 category reports will include detailed profiling of each of the priority commodities. The purpose is to provide in depth analysis on how each fruit, vegetable or nut is consumed around the world.
- The strategic lens will provide a perspective on which markets represent the strongest consumer opportunity for export.



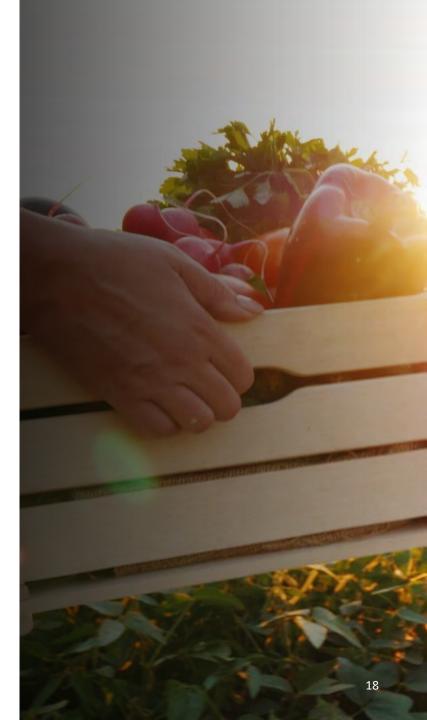




## **3. Develop Growth Plan** Commodity report contents

#### Contents

	CHAPTER	CONTENT
1	Introduction: Background & Objectives	Project context, research question, objectives and methodologies
2	Market Prioritization matrix	In-depth introduction to the Attractiveness and Addressability matrix that forms the foundations of subsequent market prioritisation and profiling across commodities
3i.	Commodity prioritization	Evaluation and prioritisation of which of the 13 markets are most attractive for each commodity
3ii.	Commodity profiling	Profiling at the commodity level of consumers consumption behaviours, occasion needs, barriers, substitutes and premium drivers
4	Appendix	Commodity data across all 13 markets and further detail



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# Market Prioritisation matrix

In-depth introduction to the Attractiveness and Addressability matrix that forms the foundations of subsequent market prioritisation and profiling across commodities

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## The strategic objective:

To determine – from a consumer perspective – which markets represent the strongest growth opportunities for Australian exports based on commodity usage, Australian appeal & the ability to command a premium

This analysis provides the consumer lens and is not intended to cover the totality of factors that influence the attractiveness and addressability of a market (e.g., supply chain, regulatory environment etc.).

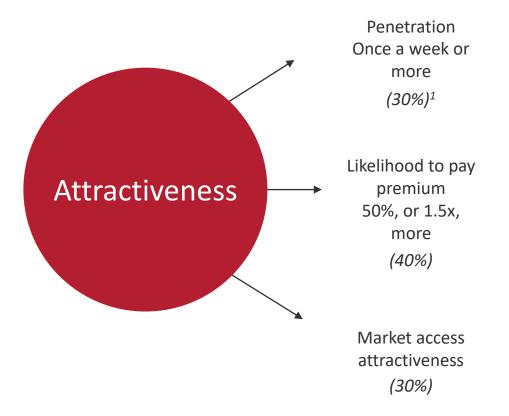
The aim is to identify the most attractive export markets for Australian commodities and **there are two key axis on which we will evaluate each market to determine the priorities.** 



How attractive is the consumer opportunity in a market for a commodity? How addressable is the consumer opportunity in a market for a commodity?



Attractiveness is determined by a number factors. Each factor carries a different weight reflecting their relative importance



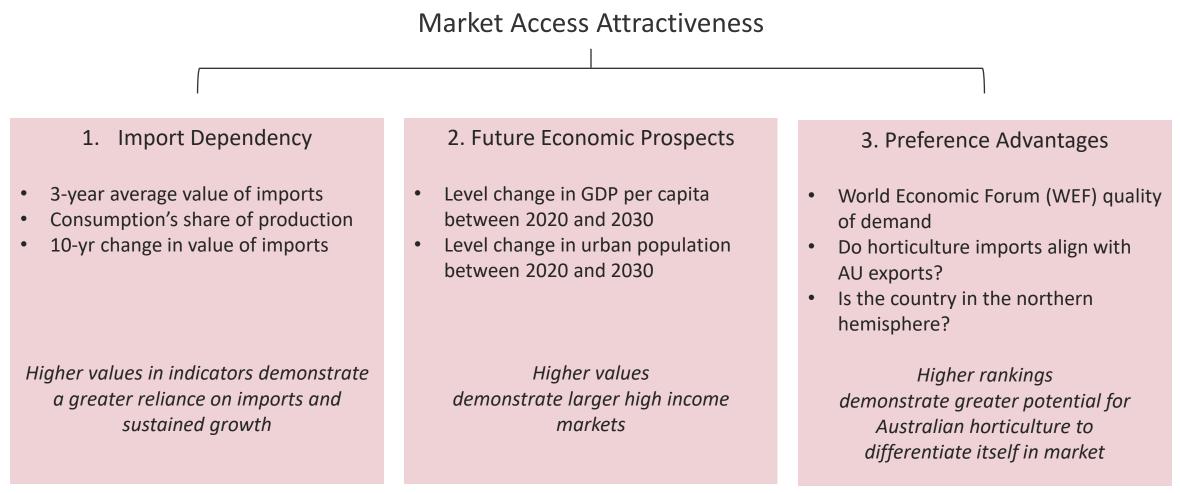


# **Commodity Attractiveness** determines the size of the potential opportunity for a particular commodity



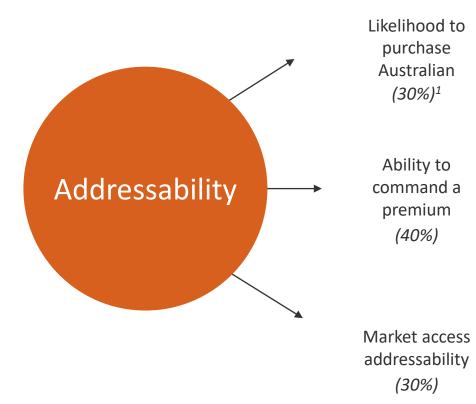


The factor *Market Access Attractiveness* is composed of 3 inputs from the Deloitte reports that identified key horticulture export markets included in this study





Consumer addressability is determined by a number of factors. Each factor carries a different weight reflecting their relative importance





Consumer addressability provides an indication of the potential to realise the export opportunity based on how likely consumers are to purchase Australian or pay a premium for quality

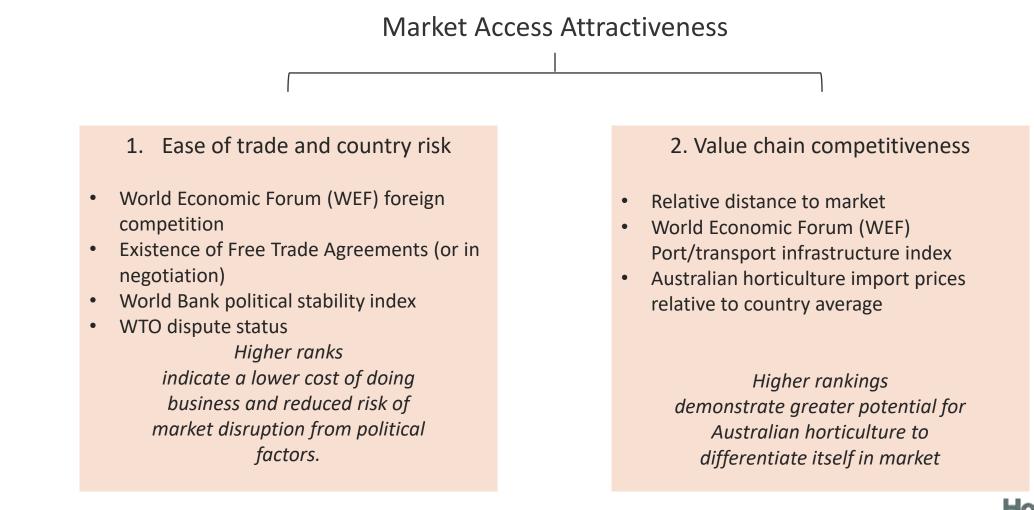


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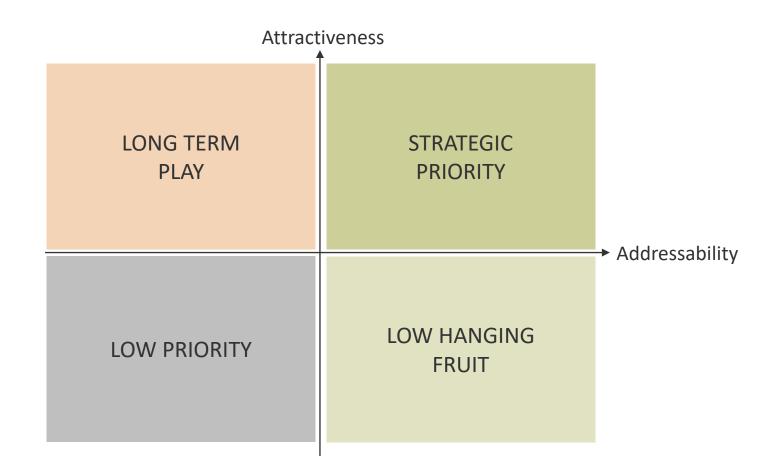
The factor *Market Access Addressability* is composed of 2 inputs from the Deloitte reports that identified key horticulture export markets included in this study



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We bring this data together into a prioritisation matrix

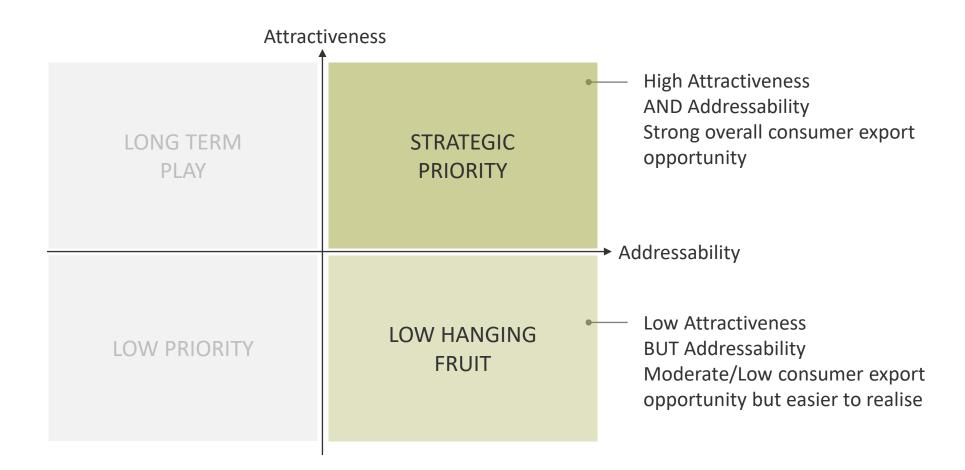
The matrix will enable us to determine which markets represent a strong consumer opportunity for an Australian export commodity We plot each market's metrics on a strategic matrix to identify priority markets based on consumer preference and behaviour





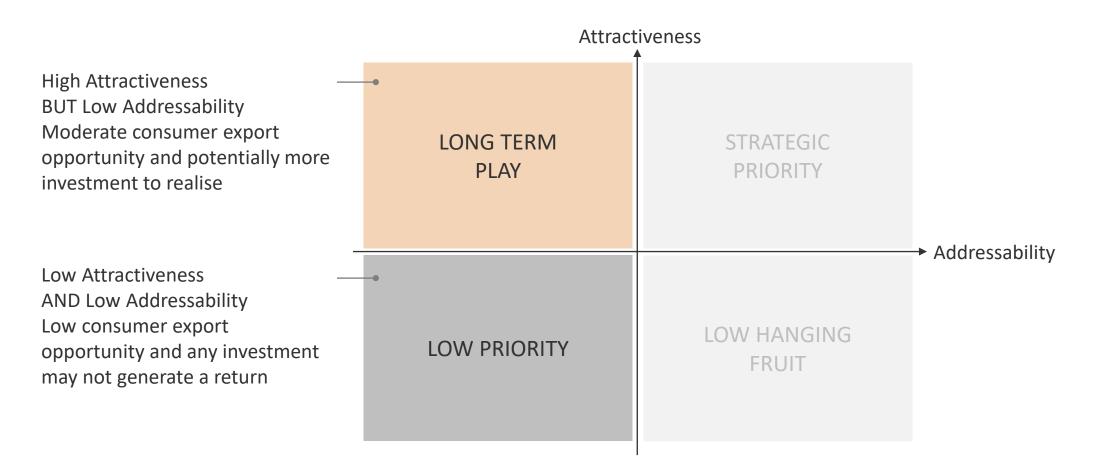


Markets on the right-hand side of the matrix represent more attractive consumer opportunities for export and investment is more likely to generate a return





By contrast, markets on the left-hand side of the matrix may require more investment with a longer term pay-off or minimal to no returns







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# 3.1 Apples

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

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## 4 key considerations when interpreting the outputs of the Market Prioritisation

### 1. No Existing Technical Market Access

## Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

## 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

## 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

## 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

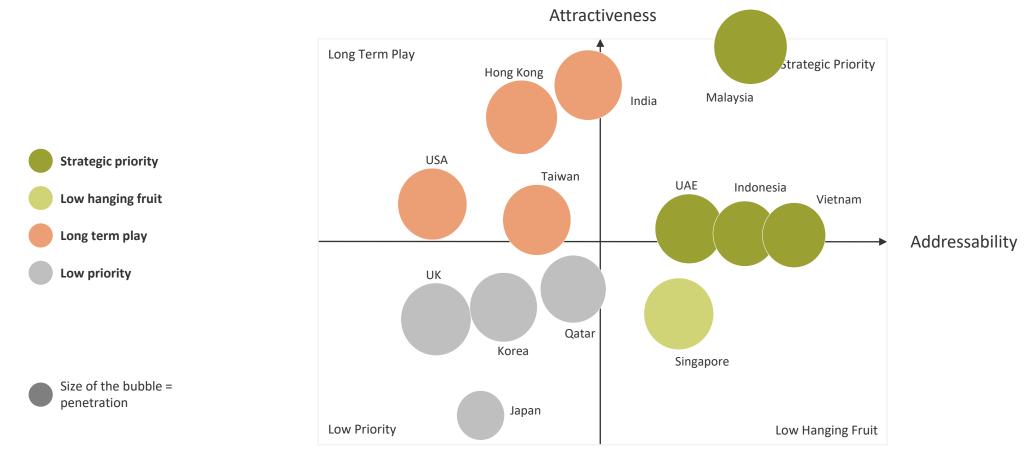
### 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

#### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

We have identified 2 strategic priority markets that represent the most attractive and appealing export opportunity for Australian apples, based on consumer preference and behaviour





### **Apples: Summary of Strategic Priorities**



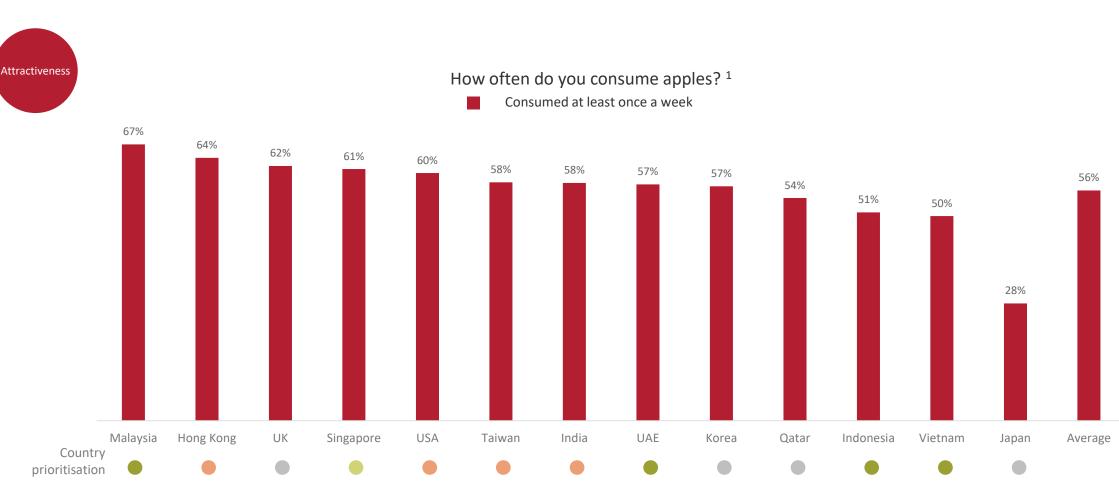






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Apples are a very widely consumed commodity; 2 in 3 consume weekly across several markets, notably Malaysia, Hong Kong and the UK



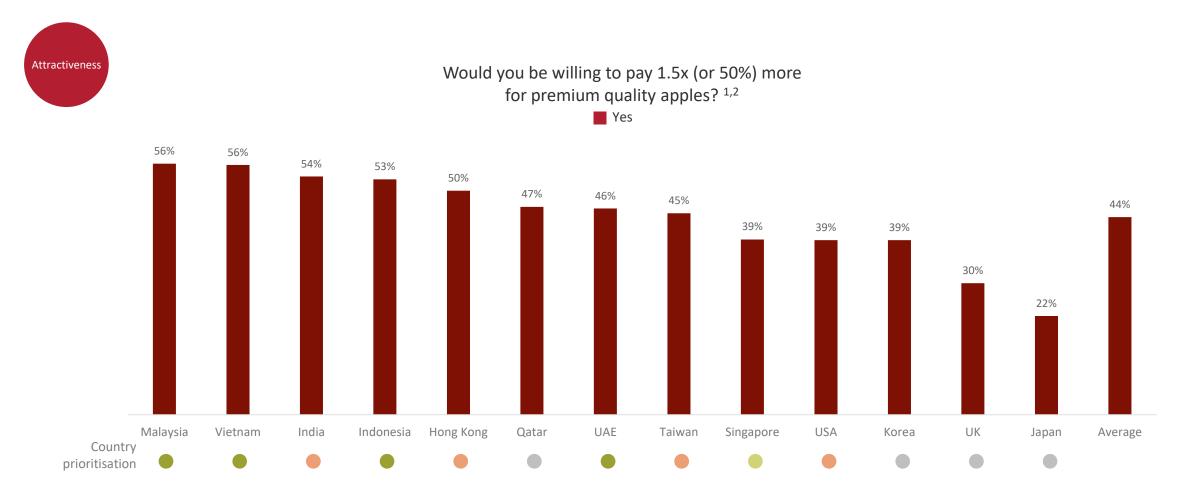
1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority





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Respondents claim a willingness to pay more for quality applies in those markets where they're less widely consumed: Malaysia, Vietnam and India

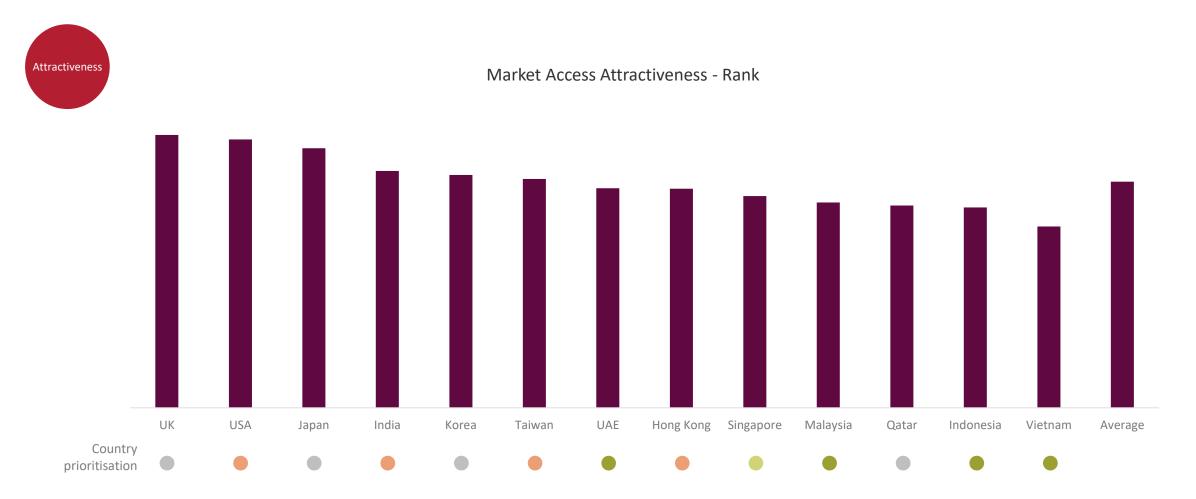


1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail



Although all markets are attractive, more affluent markets with larger populations rank more Apple highly

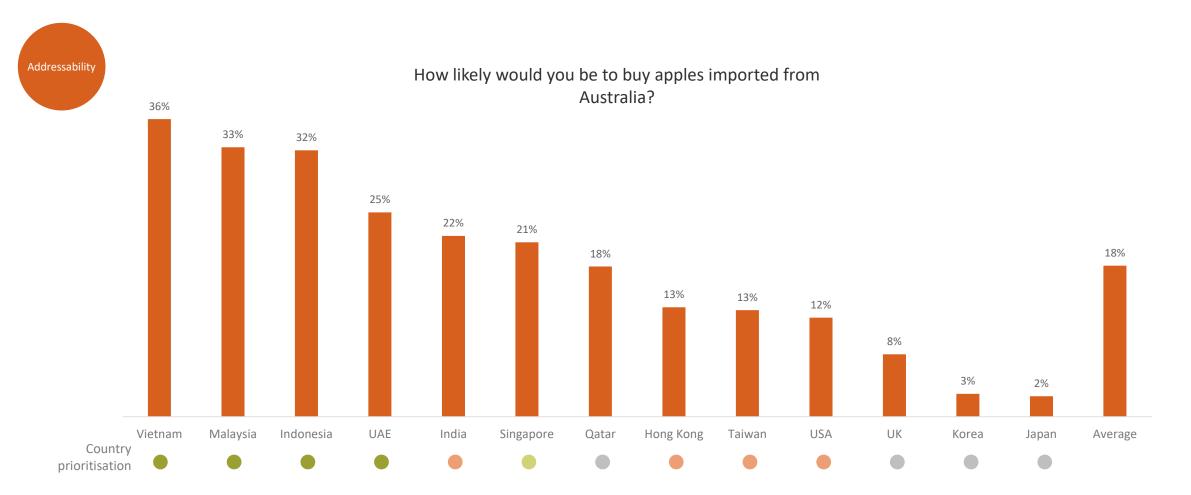




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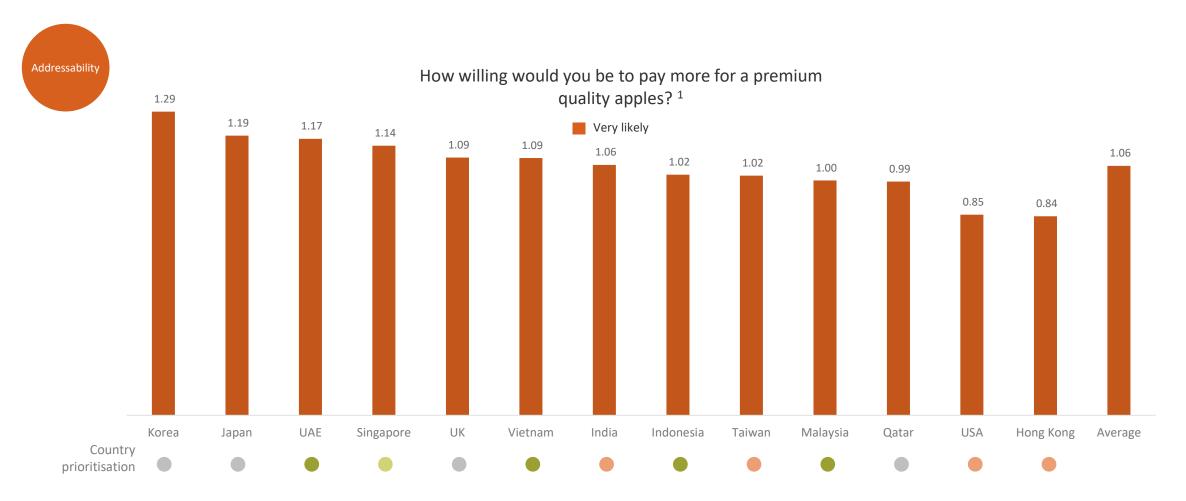
Apples have a weaker Australian appeal vs. other commodities overall, but there's stronger association in Vietnam, Malaysia and Indonesia





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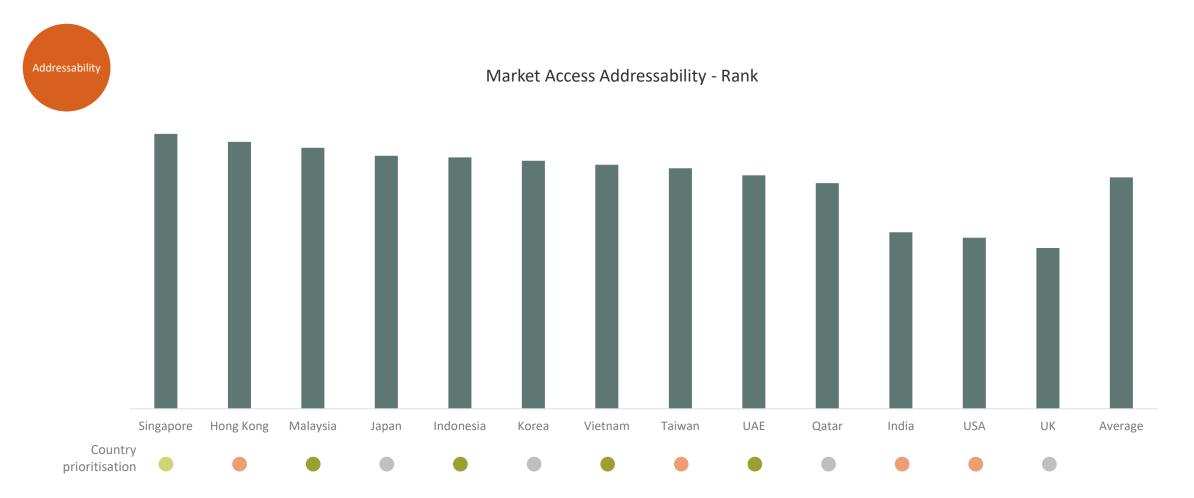
# Relative desire for premium vs other commodities is strongest in Korea, Japan and the UAE where penetration is lower



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**KANTAR** <sup>1</sup> An index of the relative likelihood to pay more for apples vs other commodities within each market Source: Kantar HIA International Demand Study 2022

### Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



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# 3.1 Apples

i. Market prioritisation
 Leverage the strategic framework to prioritize
 markets based on consumer behaviour,
 perception and market access

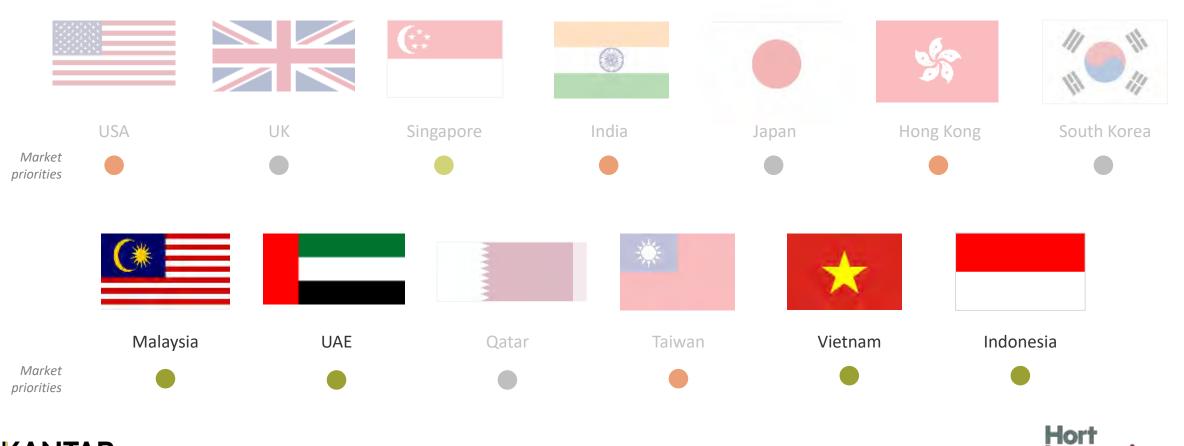
#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

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### The prioritisation revealed x4 markets ripe for Apple export. The next section will deep dive into Apple consumption across markets





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### Apples consumption snapshot

		🛀 Malaysia	\star Vietnam	💻 Indonesia	UAE
ţ.	HOW OFTEN (P1W pen.)	67%	50%	51%	57%
Ø	WHEN	Snack Dinner	Lunch Dinner	Snack Breakfast	Breakfast Snack
×	HOW	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own Fresh as part of a meal
$\dot{\heartsuit}$	WHY	Quick & Easy Tasty	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition	Tasty Physical & Mental Energy
	WHERE	At home	At home	At home	At home
<b>İ</b>	WHO WITH	By themselves With Family	With Family	With Family	By themselves With Family



### **Apples: Strategic Imperatives**

	Malaysia	📩 Vietnam	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty, quick & easy snack or dinner, fresh on its own, at home with family or by themselves	As a tasty, quick & easy option for lunch or dinner, fresh on its own, at home with family	As a tasty, quick & healthy snack or breakfast, fresh on its own or as part of a snack, at home with family	As a tasty breakfast/snack for physical and mental energy, fresh on its own or fresh as part of a meal, at home with family or by themselves
NEEDS TO SATISFY	Quick & Easy Tasty	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition	Tasty Physical & Mental Energy
FUNCTIONAL ATTRIBUTES	Refreshing Taste Fresh & Light	Refreshing taste To aid digestion	Fresh & Light Refreshing taste Sweet	Fresh & Light Refreshing Taste
PREMIUM OPPORTUNITY	Fresher Free from pesticides	Fresher More Appetising	Fresher Free from pesticides	Fresher I trust its safety
BARRIERS TO OVERCOME	Too expensive More exciting alternatives	Bruises easily Too expensive	Too expensive More exciting alternatives	Not filling enough Expires quickly
KEY SUBSTITUTES	Bananas Mangoes	Bananas Mangoes	Mangoes Bananas	Bananas Table Grapes

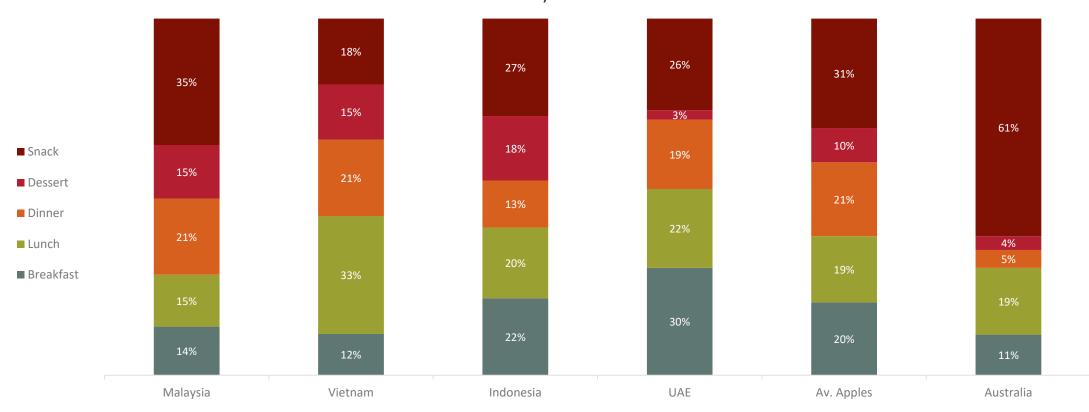


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# Apples as a snack across priority markets or lunch in Vietnam or breakfast in Indonesia and UAE



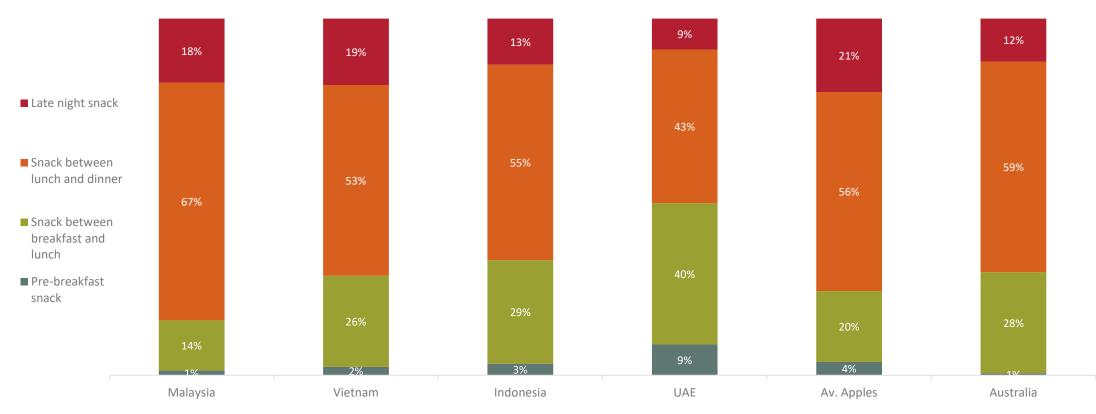
When did you consume?



D	Source: Kantar HIA International Demand Study 2023													
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		220	227	221	238	230	227	220	165	221	233	227	226	30



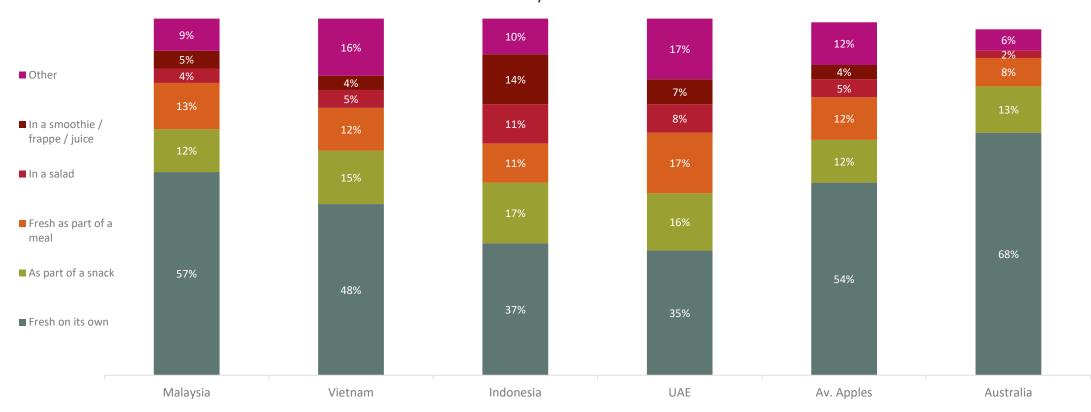
# When consumed as a snack, Apples are consumed between lunch and dinner or between breakfast and lunch in UAE



What kind of snack was it?



Apples are consumed fresh on their own, especially in Malaysia and Vietnam, or as part of  $A_{Apple}$  a snack



How did you consume?

'Other' = As an ingredient in baking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, Don't know, To make baby food / puree, For decoration / show only and Don't Know

ר	Source: Kantar HIA International Demand Study 2023													
<b>T</b>	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		220	227	221	238	230	227	220	165	221	233	227	226	30



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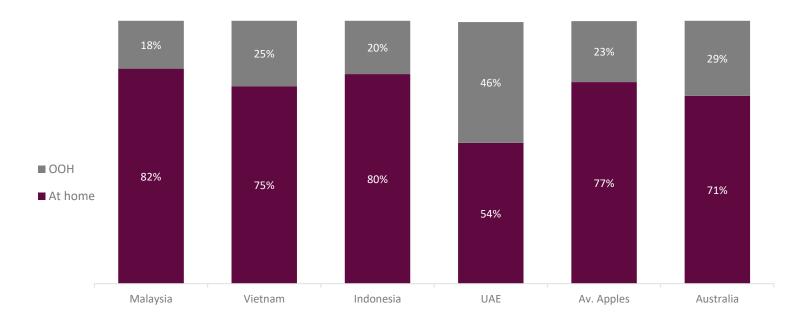
### Most people consume Apples at home though UAE skews more out of home



Where were you?

77%

of consumption of apples is in the home, this varies only slightly by market

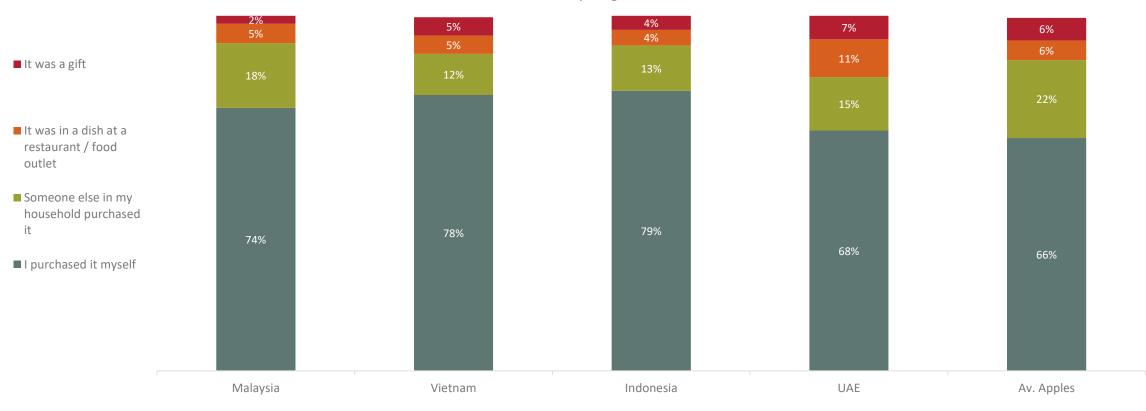






#### Most people purchase Apples themselves





Where did you get them from?



D	Source	Source: Kantar HIA International Demand Study 2023												
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		220	227	221	238	230	227	220	165	221	233	227	226	30



# Apples are consumed alone (except Vietnam), with a spouse or partner or broader family group







There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Apples are for something tasty, quick & easy and healthy & nutritious

# 53%

of people in priority markets consume Apples for something

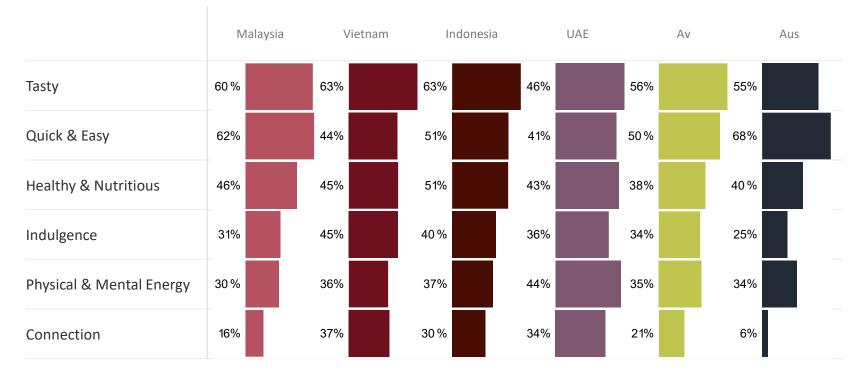
Tasty

# 52%

of people in priority markets consume Apples for something Quick & Easy

45%

of people in priority markets consume Apples for an Healthy & Nutritious Taste is the most important consumption driver across all markets, followed by Quick & Easy in Malaysia and Physical & Mental energy in UAE



#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan Hong Kong Qatar N= Korea Malaysia Taiwan Vietnam Indonesia UAE 220 227 227 226 30 221 238 230 220 165 221 233 227





When we look in more detail, 'really tasty' is important across priority markets along with 'refreshing' and 'quick and easy' in Malaysia



#### Malaysia Vietnam Indonesia UAE Av Aus Really tasty 27% 36% 23% 30 % 30 % 24% Quick and easy 37% 27% 30 % 18% 29% 45% Refreshing 40 % 20 % 40 % 20 % 24% 33% Has the nutrition my mind / 29% 25% 27% 20 % 20 % 22% body needs Everyone would eat 18% 24% 19% 14% 17% 7% To stop me feeling hungry 16% 11% 15% 19% 17% 24% To satisfy a craving 13% 17% 14% 18% 15% 15% Already available at home / 18% 12% 18% 12% 14% 19% work etc. To provide a quick energy 15% 10 % 18% 14% 15% 13% boost Good for sharing 10 % 3% 19% 19% 18% 12%

#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 220 227 227 221 226 30 221 238 230 220 165 233 227



More functionally, consumers are looking for Apples that are fresh and light with a refreshing, sweet taste

# 29%

of people in priority markets are looking for Apples that are Fresh / Light

28%

of people in priority markets are looking for Apples that have **Refreshing Taste** 

24%

of people in priority markets are looking for Apples that are Sweet

### Consumers are looking for apples to have a refreshing taste and be fresh and light in Malaysia and UAE



Malaysia Vietnam Indonesia UAE Av **Refreshing taste** 35% 33% 27% 21% 28% Sweet 30 % 20 % 27% 18% 26% Fresh / Light 34% 16% 30 % 23% 23% Contains fibre 18% 18% 19% 19% 24% Crunchy 32% 15% 8% 13% 17% Good source of minerals & 18% 19% 30 % 15% 16% vitamins / Nutritionally dense 17% 9% 22% 12% 15% Quick / easy to prepare 17% 22% 11% 16% 15% To aid digestion 10 % 12% Rich in anti-oxidants 13% 21% 21% 4% 11% 13% 12% 11% Filling

#### What were you looking for when you consumed?



Source: Kantar HIA International Demand Study 2023 UK N= USA Singapore India Japan UAE Qatar Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 220 227 227 221 226 30 221 238 230 220 165 233 227



### When it comes to the premium opportunity, consumers are looking for Apples that are fresher, free of pesticides, sweeter and safe & trusted

# 46%

of people in priority markets are looking for premium Apples that are **Fresher**  of people in priority markets are looking for premium Apples that are **Free from pesticides**  of people in priority markets are looking for premium Apples that are **Sweeter** 

6%

26%

of people in priority markets are looking for premium Apples that are Safe & Trusted Consumers look for freshness in premium Apples. In Malaysia, sweetness and free from pesticides is important as well as safety in UAE



UAE Malaysia Vietnam Indonesia Av Fresher 51% 48% 48% 42% 41% Sweeter 28% 32% 23% 29% 31% Organic / free from pesticides 31% 35% 34% 24% 25% More flavour 13% 27% 24% 26% 25% **Right state of ripeness** 22% 25% 28% 19% 22% Higher in vitamins and minerals 27% 34% 35% 24% 21% I trust its safety 20 % 22% 25% 32% 20 % More appetizing (e.g. not bruised, 25% 38% 21% 17% 19% damaged) Lasts longer 19% 21% 21% 18% 14% Locally grown / produced in my area 6% 13% 16% 14% 14%

#### What does premium quality mean to you?



Source: Kantar HIA International Demand Study 2023 UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 220 227 227 226 30 221 238 230 220 165 221 233 227



Price is the biggest barrier to overcome with Apple consumption, followed by exciting alternatives and bruising easily.

**Bananas and Mangoes are** considered worthy substitutes

Barriers to Consumption



Exciting Alternatives 18% (priority market average)

Price

18%

(priority market average)

Bananas

43%

(priority market average)

**Bruise Easily** 

16% (priority market average)

Leading Substitutes



Mangoes

31% (priority market average)

25% (priority market average)

Pear

# Price is a key barrier in Malaysia, followed by more exciting alternatives whereas in UAE Apples may not be filling enough



#### Malaysia Vietnam Indonesia UAE Av It is too expensive 24% 24% 12% 21% 24% There are more exciting alternatives 22% 19% 22% 13% 18% It bruises easily 19% 17% 33% 17% 13% Quality is often poor 21% 20 % 12% 13% 19% It will not fill me up 9% 10 % 9% 15% 10 % It goes off too quickly / it does not last 9% 17% 14% 14% 9% The quantity is more than I typically need 7% 12% 12% 9% 11% It contains too much sugar 7% 12% 6% 9% 8% It is too messy to eat 5% 6% 6% 8% 9% Not enough people in my household like 8% 9% 9% 10 % 8% it/them

#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 220 227 227 226 30 221 238 230 220 165 221 233 227



### Bananas and Mangos are key substitutes for Apples across markets



Malaysia UAE Vietnam Indonesia Av Bananas 49% 34% 49% 37% 41% Pear 30 % 27% 33% 19% 22% Mango 37% 25% 22% 30 % 50 % Melon 32% 20 % 37% 16% 18% Strawberries 15% 18% 16% 26% 18% Citrus fruits 18% 17% 17% 19% 15% Papaya 27% 17% 38% 16% 16% Table Grapes 13% 26% 12% 27% 15% Guava 23% 24% 13% 19% 15% Kiwifruit 15% 18% 9% 12% 14%

#### What else would you typically consider having instead?





### Recommendation: How to drive export growth in Australian Apples



### 1. Focus on Strategic Priority Markets



### 2. Deliver Core Consumer Needs

Focus on markets where consumers are willing to pay a premium for quality Apples (ie. Malaysia,
Vietnam, Indonesia, UAE). Leverage already high appeal for Australian
Apples across all priority markets, to drive incremental growth in Australian Apple exports.

Deliver the core consumer needs across priority markets with Apples that are **refreshing**, **tasty**, and **sweet**. Ensure Apples are at or above par for being high in nutritional value, fresh and light, that serve as a popular quick and easy any-time-of-day choice. Maximise the premium opportunity by delivering Apples that are fresher, free of pesticides, sweeter, and come from a safe and trusted source.

\$

3. Leverage Premium

Advantage



### 4. Reduce Consumption Barriers

Address perceptions that Apples are too expensive, less exciting than alternatives, and bruise easily, to minimise consumer drift to close substitutes like Bananas, Mangoes and Pears.

*'Where to Play'* 





'How to Win' —

 $(\cdot)$ 

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# 3.2 Blackberries

i. Market prioritisation
Leverage the strategic framework to prioritize
markets based on consumer behaviour,
perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

### 4 key considerations when interpreting the outputs of the Market Prioritisation

### 1. No Existing Technical Market Access

### Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

## 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify **profitable** growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

## 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



Blackberries

## We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian blackberries, based on consumer preference and behaviour

Attractiveness

Long Term Play Strategic Priority USA UAE Indonesia India **Strategic priority** Low hanging fruit Malaysia Vietnam Long term play Addressability Hong Kong Singapore Low priority UK Qatar Taiwan Korea Size of the bubble = penetration Japan Low Hanging Fruit Low Priority

KANTAR



### **Blackberries: Summary of Strategic Priorities**

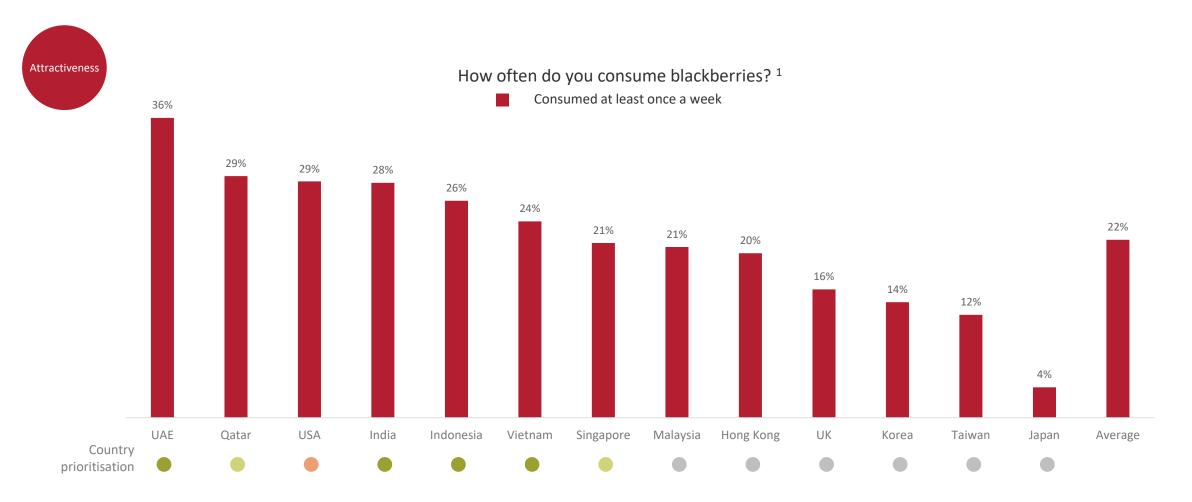


	Indonesia	★ Vietnam	UAE	💌 India
STRATEGIC IMPLICATIONS	Indonesia is an attractive market opportunity for Australian export because, despite moderate penetration of the fruit, there's an addressable opportunity given the Australian appeal and high market access vs. other priority markets	Vietnam has more moderate penetration, therefore slightly lower attractiveness vs. Vietnam. Market access measures are also moderate, but claimed willingness to pay for premium and Australian appeal boosts the opportunity	The UAE has the strongest market penetration of blackberries, hence it's an attractive market for export, especially given higher per-capita income	India is an attractive export opportunity given blackberries are highly penetrated and the population is high. Market access is higher vs. other priority markets and there's a decent Australian appeal
ATTRACTIVENESS	<ul> <li>Moderate penetration</li> <li>High willingness to pay 1.5x more</li> </ul>	<ul> <li>Moderate penetration</li> <li>High willingness to pay 1.5x more</li> </ul>	<ul> <li>High penetration (strongest of all markets)</li> <li>Moderate willingness to pay 1.5x more</li> </ul>	<ul> <li>High penetration</li> <li>Moderate willingness to pay 1.5x more</li> <li>An attractive export market given high population</li> </ul>
ADDRESSABILITY	<ul> <li>High likelihood to buy imported blackberries from Australian</li> <li>Lower premium quality appeal vs. other commodities in this market</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Moderate premium quality appeal vs. other commodities in this market</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Moderate premium quality appeal vs. other commodities in this market</li> </ul>	<ul> <li>High likelihood to buy imported blackberries from Australian</li> <li>Moderate premium quality appeal vs. other commodities in this market</li> </ul>





Blackberries have a lower penetration vs. other commodities, however, 1 in 3 people consume them weekly in the UAE



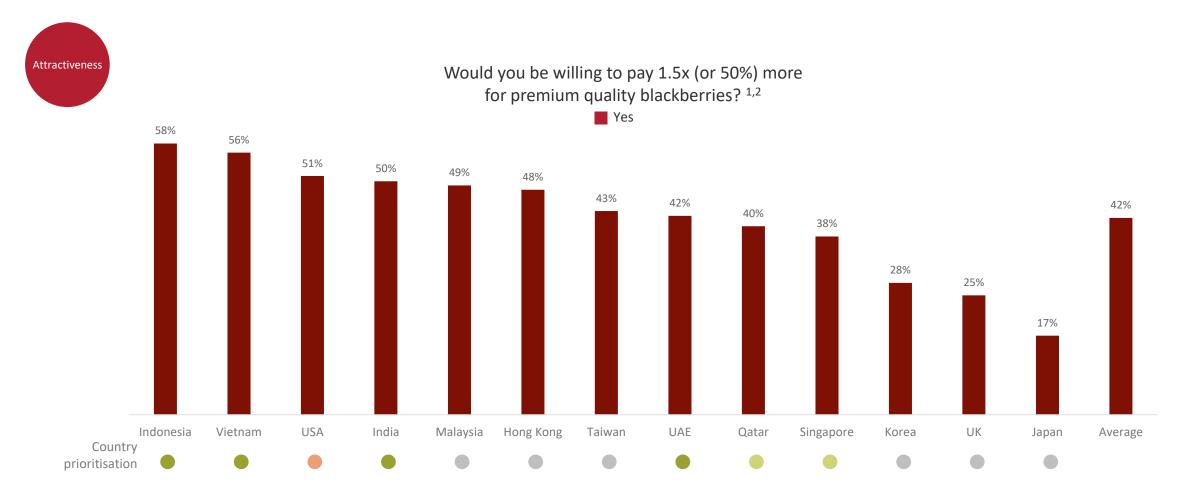
1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority





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## Across most markets blackberries have the potential to command a premium price



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

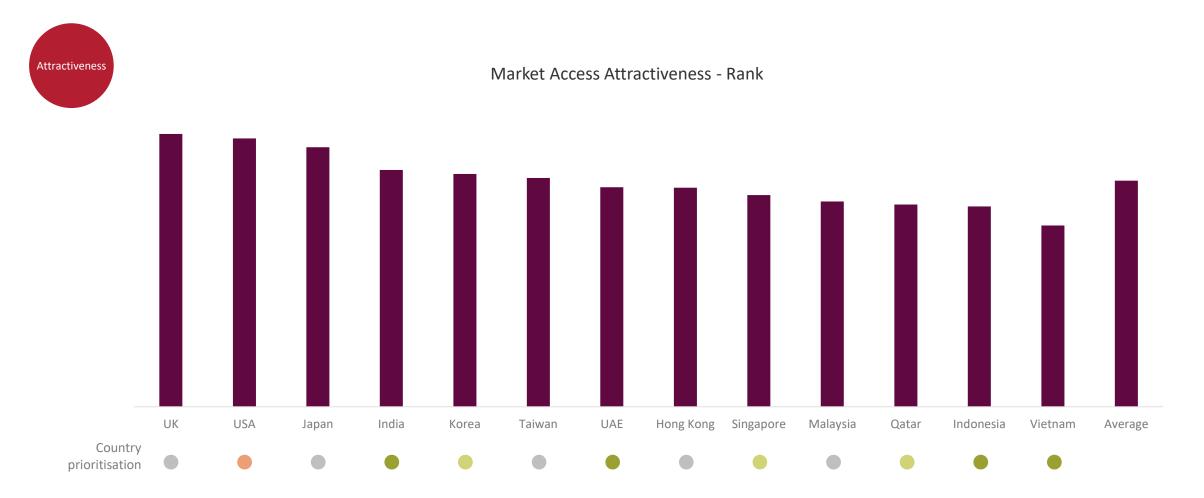
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Source: Kantar HIA International Demand Study 2022

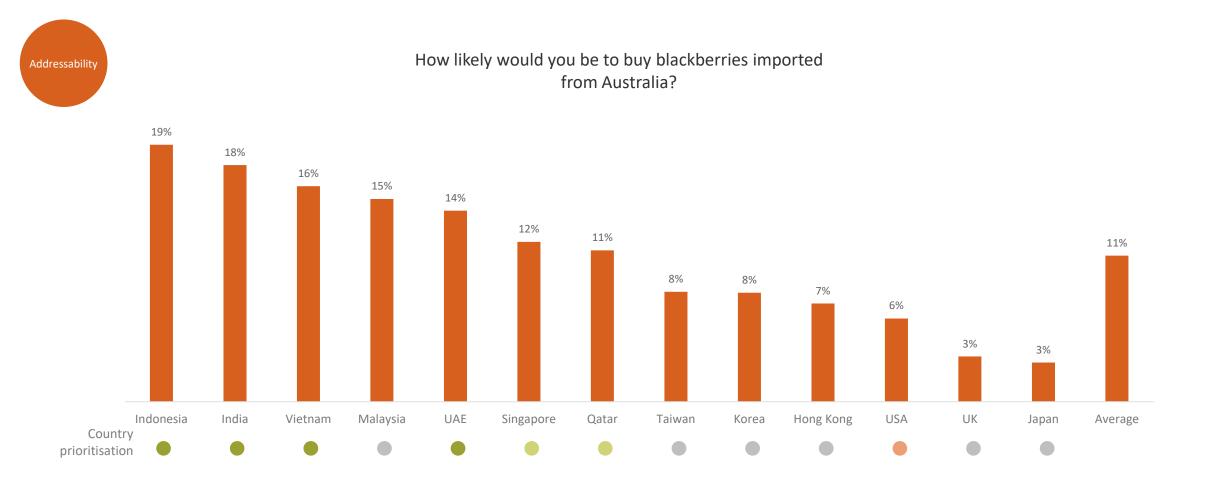
#### 78

Although all markets are attractive, more affluent markets with larger populations rank m Blackberries highly





## Blackberries have moderate Australian appeal particularly in Indonesia, India & Vietnam





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## Relative desire for premium vs. other commodities is high in most markets, especially Qatar, Singapore and Taiwan

Addressability How willing would you be to pay more for a premium quality blackberries? 1 1.22 1.18 Very likely 1.17 1.09 1.06 1.06 1.03 1.02 1.01 1.00 0.96 0.94 0.78 0.64 USA Qatar Singapore Taiwan UAE Hong Kong Korea UK Malaysia Vietnam India Indonesia Japan Average Country prioritisation

**KANTAR** <sup>1</sup> An index of the relative likelihood to pay more for blackberries vs other commodities within each market Source: Kantar HIA International Demand Study 2022



## Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness







## KANTAR

# 3.2 Blackberries

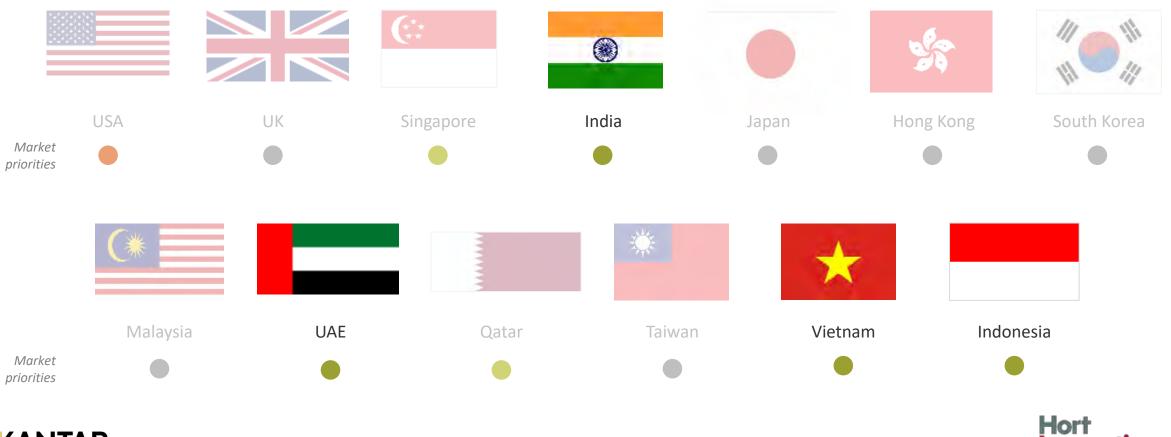
i. Market prioritisation
 Leverage the strategic framework to prioritize
 markets based on consumer behaviour,
 perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

The prioritisation revealed x4 markets ripe for Blackberries export. The next section will deep dive into Blackberries consumption across markets



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Innov



## Blackberries

### Blackberries consumption snapshot

		🚨 India	\star Vietnam	Indonesia	UAE
<b>Ŀ</b>	HOW OFTEN (P1W pen.)	28%	24%	26%	36%
Ø	WHEN	Snack Breakfast	Lunch Dinner Snack	Snack Dessert	Snack Breakfast
×	HOW	Fresh on its own	Fresh on its own or As part of a snack	In a Smoothie / Frappe / Juice or In a Salad	Fresh on its own
Ĉ	WHY	Tasty Connection	Tasty Indulgence	Tasty Health & Nutrition	Tasty Quick & Easy
	WHERE	At home	At home	At home	At home
<b>İİ</b>	WHO WITH	With Family	With Family	With Family	With Family



**KANTAR** 



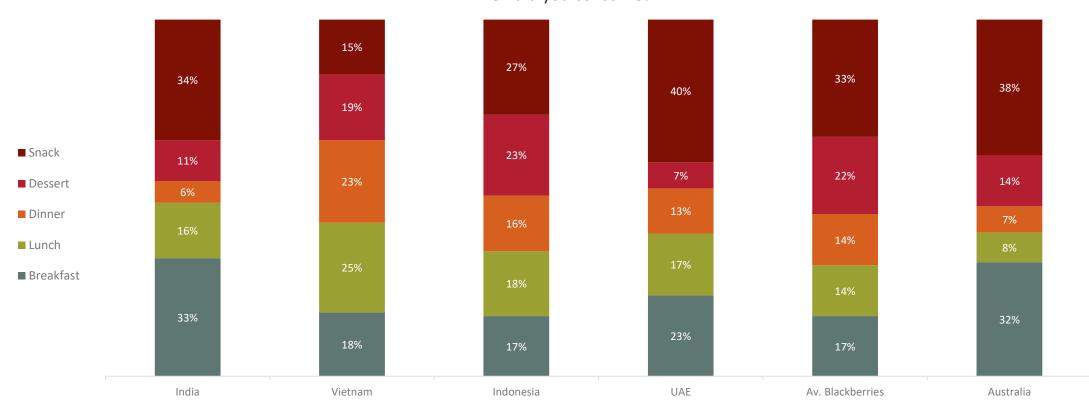
### **Blackberries: Strategic Imperatives**

	🗣 India	📩 Vietnam	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty and refreshing snack or breakfast, fresh on its own, to connect with family at home	As a tasty and indulgent snack, lunch or dinner, fresh on its own or as part of a snack, at home with family	As a tasty & healthy snack or dessert in a smoothie/frappe/juice or in a salad, at home with family	As a tasty, quick & easy snack or breakfast, fresh on its own, at home with family
NEEDS TO SATISFY	Tasty Connection	Tasty Indulgence	Tasty Health & Nutrition	Tasty Quick & Easy
FUNCTIONAL ATTRIBUTES	Refreshing Taste Fresh and Light	Refreshing Taste Fresh and Light Rich in Anti-oxidants	Refreshing Taste Rich in Anti-oxidants	Refreshing Taste Sweet
PREMIUM OPPORTUNITY	Fresher Free from Pesticides I trust its safety	Fresher Right State of Ripeness More Flavour	Free from Pesticides Higher in vitamins and minerals	Fresher Free from Pesticides
BARRIERS TO OVERCOME	Too expensive	Bruises Easily	Too expensive	Too expensive
KEY SUBSTITUTES	Apples Bananas	Apples Blueberries	Bananas Mangoes	Strawberries Bananas





Blackberries are primarily consumed as a snack across priorities with the exception of Vietnam where they are consumed with lunch or dinner. Breakfast is also important in India



When did you consume?





### When consumed as a snack they are typically consumed between lunch and dinner



2% 10% 10% 10% 15% Late night snack 57% Snack between lunch and dinner Snack between breakfast and lunch Pre-breakfast snack 12% Av. Blackberries India UAE Australia Vietnam Indonesia

What kind of snack was it?

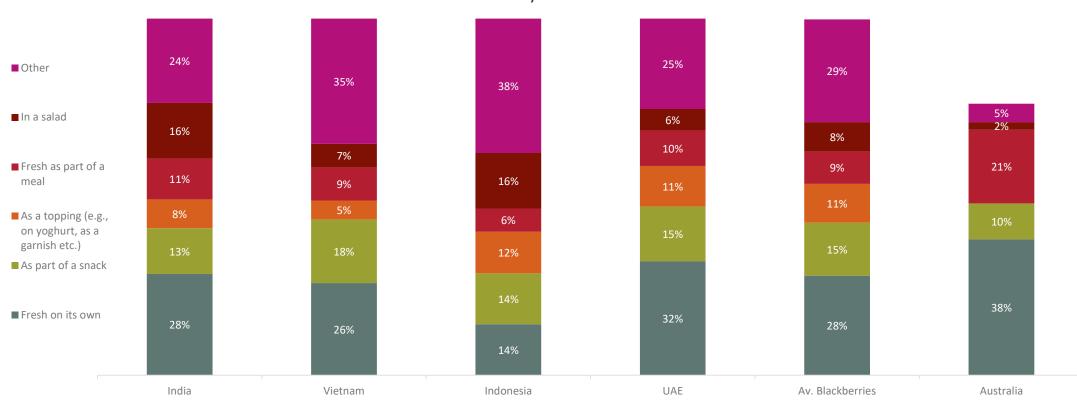


Note: Australian data for "Berries" overall Source: Kantar HIA International Demand Study 2023



### Blackberries are most commonly consumed fresh on their own or as part of a snack

Blackberries



How did you consume?

#### Note: Australian data for "Berries" overall

USA

150

Singapore

148

India

148

Japan

161

Korea

150

'Other' = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, As part of an alcoholic drink e.g. cocktail and To make baby food / puree and Don't Know Source: Kantar HIA International Demand Study 2023

111

Taiwan

148

Vietnam

151

Indonesia

154

UAE

150

Qatar

20\*

Malaysia Hong Kong

150

KANTAR

N=

UK

150

\*Caution: Low Base

### Most people consume Blackberries at home



18% 35% 32% 31% 31% 18%

Indonesia

UAE

Av. Blackberries

Australia

Where were you?

Of consumption of blackberries is in the home, this varies only slightly by market



Vietnam

India

### Most people purchase Blackberries themselves

Source: Kantar HIA International Demand Study 2023

Singapore

148

India

148

Japan

161

Korea

150

150

USA

150

**KANTAR** 

N=

UK

150



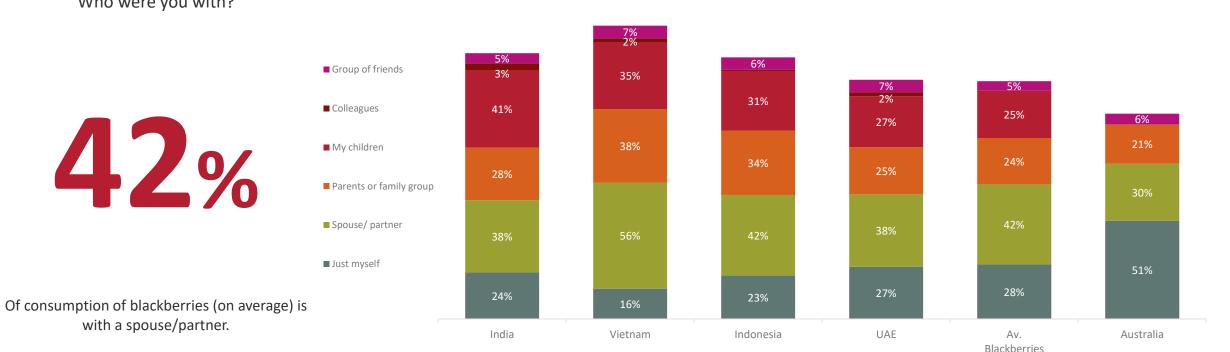
6% 9% 11% 12% 8% It was a gift It was in a dish at a restaurant / food outlet Someone else in my household purchased it ■ I purchased it myself 57% UAE Av. Blackberries India Vietnam Indonesia

Where did you get them from?



## Blackberries are consumed with a spouse or partner or as part of a larger family group







#### Who were you with?

42%

There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Blackberries are for something tasty, quick & easy and for a connection



of people in priority markets consume Blackberries for something

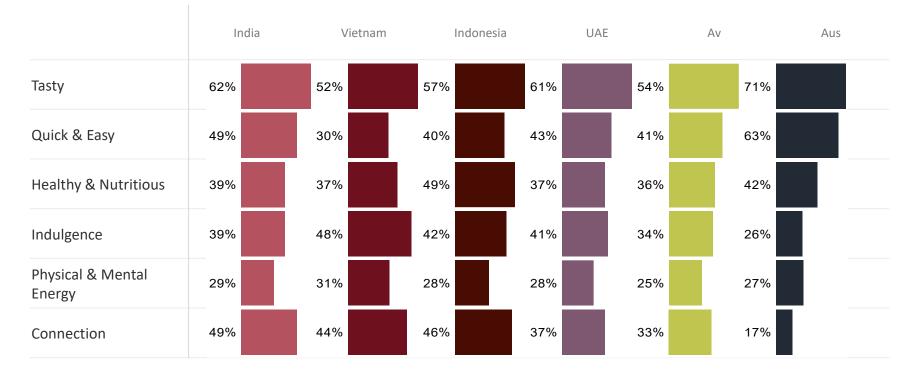
Tasty

of people in priority markets consume Blackberries for Connection

connection

43%

of people in priority markets consume Blackberries for something Quick & Easy Taste is the most important consumption driver across all markets, followed by quick and easy in India and UAE, indulgence in Vietnam and health & nutrition in Indonesia

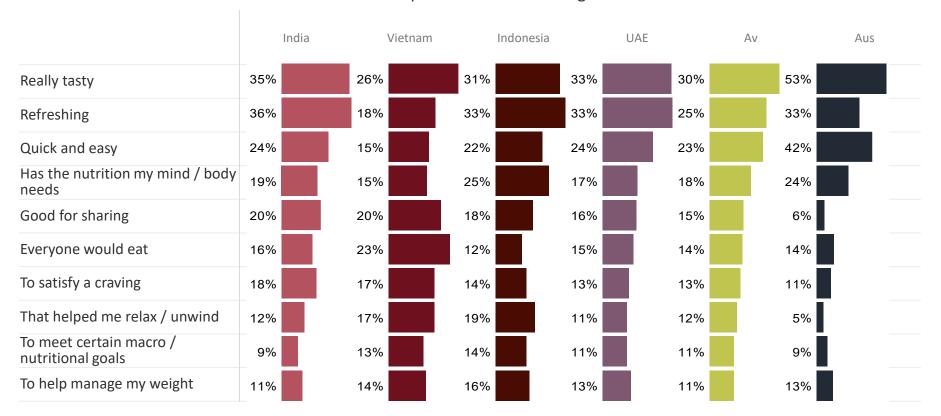


#### Which were important when choosing to consume?





When we investigate in more detail, Blackberries are consumed because they are 'really tasty' and 'refreshing' and Vietnam because they are popular



#### Which were important when choosing to consume?







More functionally, consumers are looking for Blackberries that are rich in anti-oxidants while still being light and refreshing

## 30%

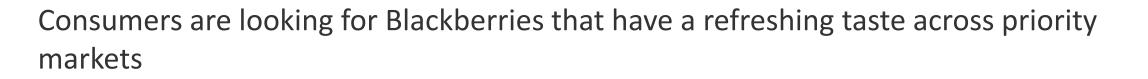
of people in priority markets are looking for Blackberries that are **Refreshing taste** 

21%

of people in priority markets are looking for Blackberries that are Rich in Anti-oxidants

## 20%

of people in priority markets are looking for Blackberries that are Fresh / Light



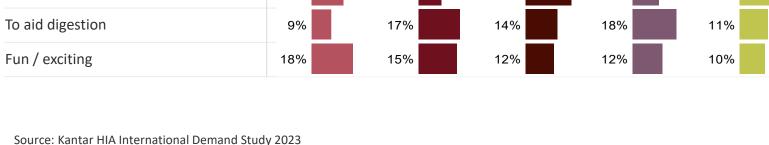


#### India Vietnam Indonesia UAE Av **Refreshing taste** 31% 28% 30% 29% 27% Sweet 23% 18% 14% 21% 24% Fresh / Light 15% 27% 22% 17% 25% Rich in anti-oxidants 16% 23% 17% 25% 19% Good source of minerals & vitamins / 16% 19% 14% 11% 18% Nutritionally dense Quick / easy to prepare 9% 11% 12% 9% 13% Low in calories 13% 10% 16% 10% 12%

#### What were you looking for when you consumed?

19%

11%



9%



KANTAR

Contains fibre

UK USA N= Singapore India Japan UAE Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 150 150 150 148 148 161 150 150 111 148 151 154

14%

\*Ca

12%

Qatar

20\*

When it comes to the premium opportunity, consumers are looking for Blackberries that are fresher, free of pesticides, are higher in vitamin & mineral content, and are safe & trusted

37%

of people in priority markets are looking for premium Blackberries that are **Fresher**  of people in priority markets are looking for premium Blackberries that are Free from pesticides

of people in priority markets are looking for premium Blackberries that are Higher in vitamins and minerals

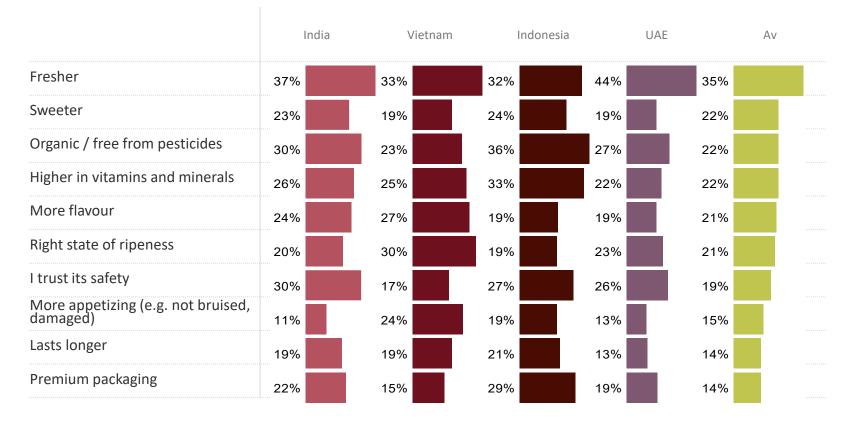
27%

25%

of people in priority markets are looking for premium Blackberries that are Safe & Trusted



## Premium quality Blackberries are defined by being fresher and in India and Indonesia free from pesticides and safe



#### What does premium quality mean to you?



Source	e: Kantar	r HIA Inte	ernational D	Demand	Study 202	3							
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	150	150	148	148	161	150	150	111	148	151	154	150	20*



Price is the biggest barrier to overcome with Blackberries consumption, followed by bruising easily and exciting alternatives

Bananas and Apples are considered worthy substitutes Barriers to Consumption



Bruise Easily

**19%** (priority market average) Alternatives 16% (priority market average)

Exciting

Leading Substitutes

Price

30%

priority market average)

Bananas

31% (priority market average)

Apple

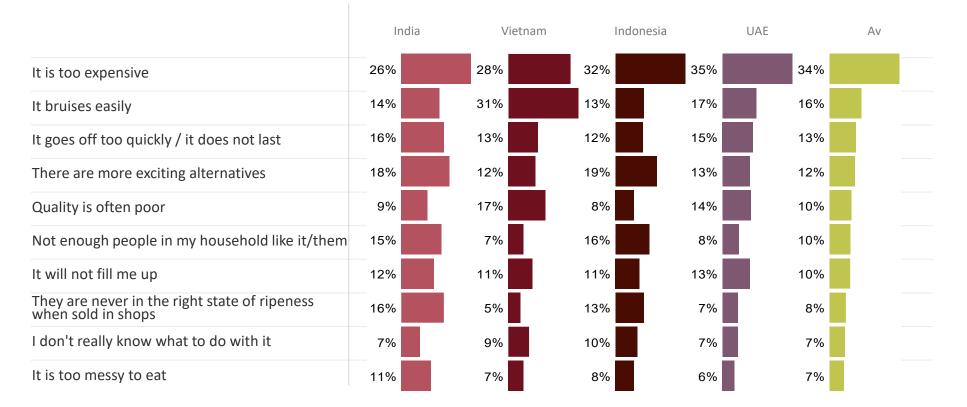
29%

(priority market average)

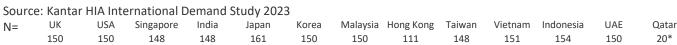
Mango

25% (priority market average)

## Price is a key barrier across markets along with more exciting alternatives and bruising in Vietnam



#### What are the reasons you may not choose?

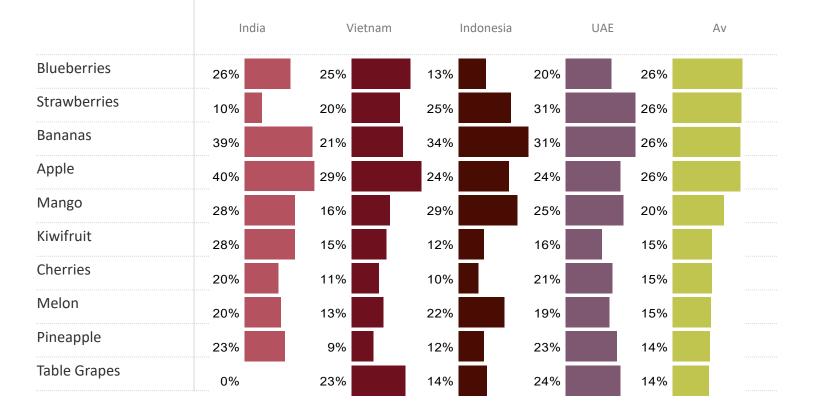


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Apples and Bananas are key substitutes across priority markets along with Blueberries in Vietnam, Mangos in Indonesia and Strawberries in Indonesia



What else would you typically consider having instead?



2	Source: Kantar HIA International Demand Study 2023														
۲.	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
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## Recommendation: How to drive growth in Australian Blackberries



## 1. Focus on Strategic Priority Markets

Focus on markets where category penetration is high and consumers are willing to pay a premium for quality Blackberries (ie. Indonesia, UAE, Vietnam and India). Leverage already high appeal for Australian Blackberries across all priority markets, to drive incremental growth in Australian Blackberry exports.



### 2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Blackberries that are **refreshing**, **tasty**, and **indulgent to share**. Ensure Blackberries are at or above par for being **rich in anti-oxidants**, **fresh and light**, **that serve as a quick and easy snack or meal ingredient**. Maximise the premium opportunity by delivering Blackberries that are fresher, free of pesticides, are higher in vitamins and mineral, and come from a safe and trusted source.

'How to Win'

\$

**3. Leverage Premium** 

Advantage





### 4. Reduce Consumption Barriers

Address perceptions that Blackberries are **too expensive, bruise easily** and **are less exciting than alternatives**, to minimise consumer drift to close substitutes like Bananas, Apples and Mangoes.

'Where to Play'





## KANTAR

## **3.3** Blueberries

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Leverage the strategic framework to prioritize
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#### ii. Commodity profiling

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## Hort Innovation

## 4 key considerations when interpreting the outputs of the Market Prioritisation

## 1. No Existing Technical Market Access

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## 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

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  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
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In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

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  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

## 4. Focus of Investment

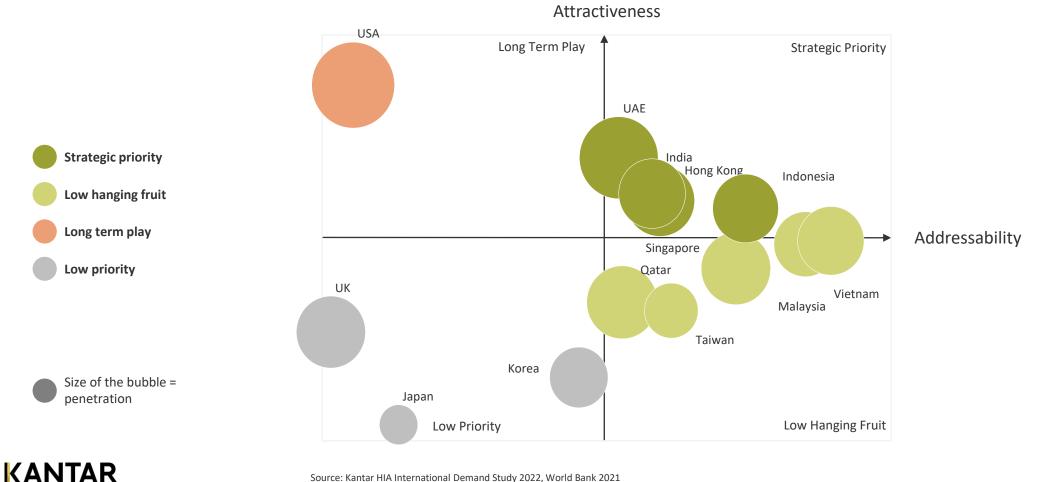
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  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



## We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian blueberries, based on consumer preference and behaviour





### **Blueberries: Summary of Strategic Priorities**

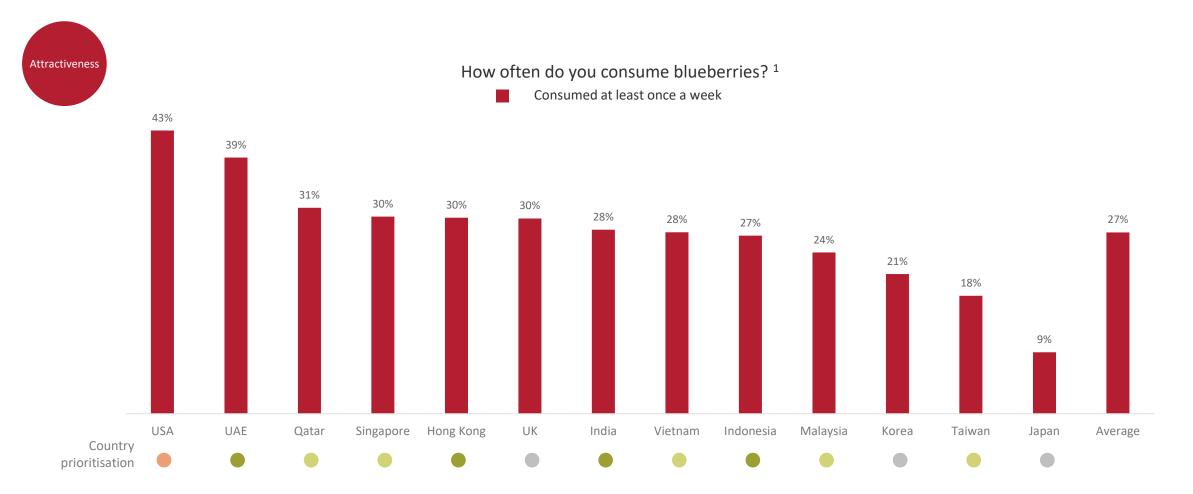


	Indonesia	蝽 Hong Kong	🕘 India	UAE
STRATEGIC IMPLICATIONS	There's moderate penetration of blueberries in Indonesia, but with high Australian appeal and relatively high premium appeal, it's a potential opportunity for export	Hong Kong also has moderate blueberry penetration. However, the market is ranked #2 on accessibility which, combined with relatively strong attractiveness, makes it an appealing export opportunity	India's sizeable population boosts its export potential, despite moderate penetration and premium appeal. Australian appeal for blueberries remains high	The UAE has very high blueberry penetration, second only to the US. The wide consumption of this fruit means its an attractive opportunity despite moderate premium and Australian appeal
ATTRACTIVENESS	<ul> <li>Moderate blueberry penetration</li> <li>High claimed willingness to spend 1.5x on premium quality</li> </ul>	<ul> <li>Moderate blueberry penetration (30% consume weekly)</li> <li>Moderate claimed willingness to spend 1.5x on premium quality</li> </ul>	<ul> <li>Moderate blueberry penetration</li> <li>Moderate claimed willingness to spend 1.5x on premium quality</li> </ul>	<ul> <li>Very high blueberry penetration (ranked #2 after only the USA, 40% consume weekly)</li> <li>Moderate claimed willingness to spend 1.5x on premium quality</li> </ul>
ADDRESSABILITY	<ul> <li>High Australian appeal</li> <li>Moderate willingness to pay more for premium for blueberries vs. other commodities</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Moderate willingness to pay more for premium for blueberries vs. other commodities</li> </ul>	<ul> <li>High Australian appeal</li> <li>Moderate willingness to pay more for premium for blueberries vs. other commodities</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Moderate willingness to pay more for premium for blueberries vs. other commodities</li> </ul>





Blueberry penetration varies by market. They're widely consumed in the US and the Middle East, but less so in Vietnam, Indonesia & Malaysia



1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail Source: Kantar HIA International Demand Study 2022 Low priority



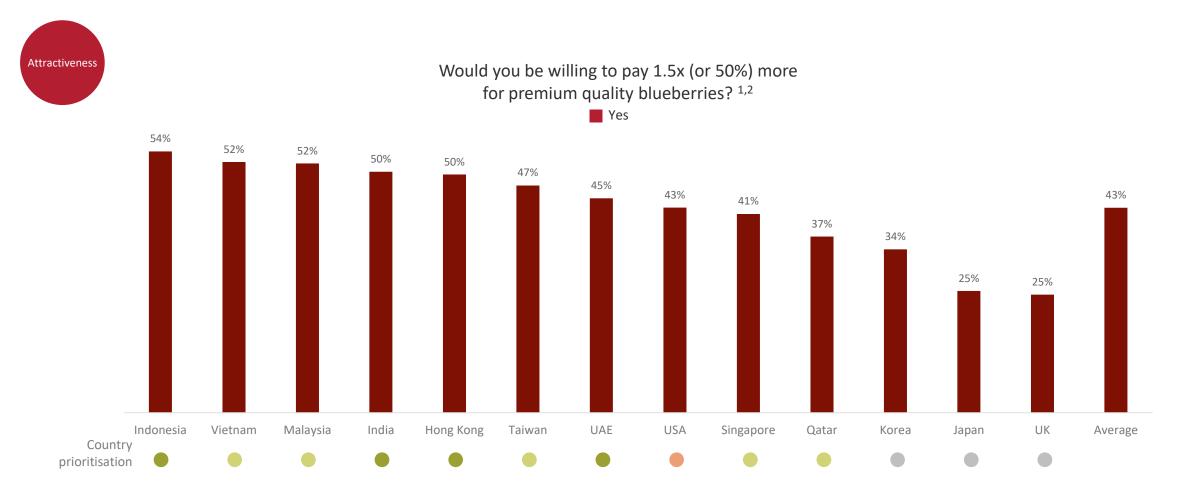
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Blueberries

Strategic priority
Low hanging fruit Long term play

## Across most markets blueberries have the potential to command a premium price



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

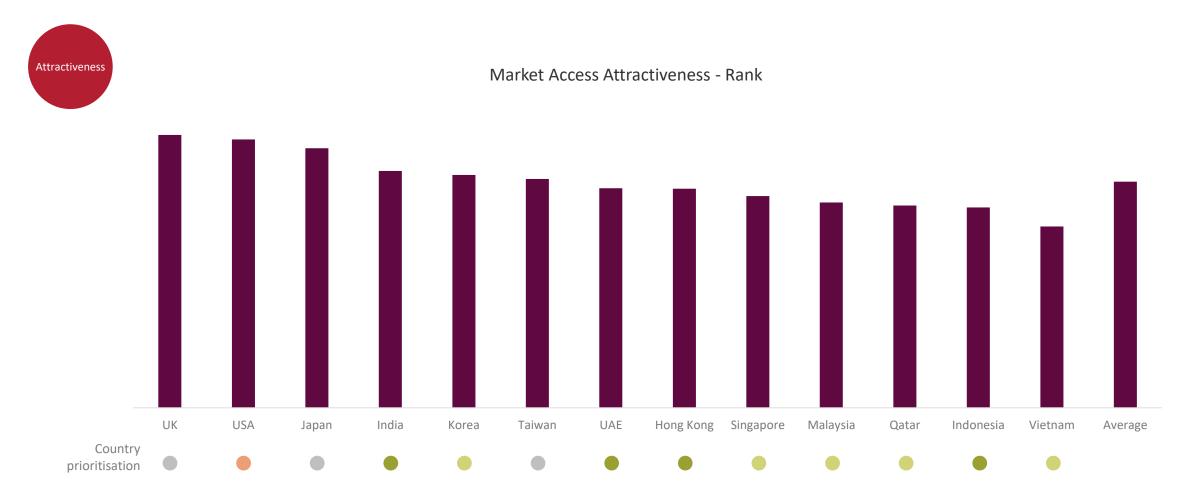
2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail KANTAR





Source: Kantar HIA International Demand Study 2022

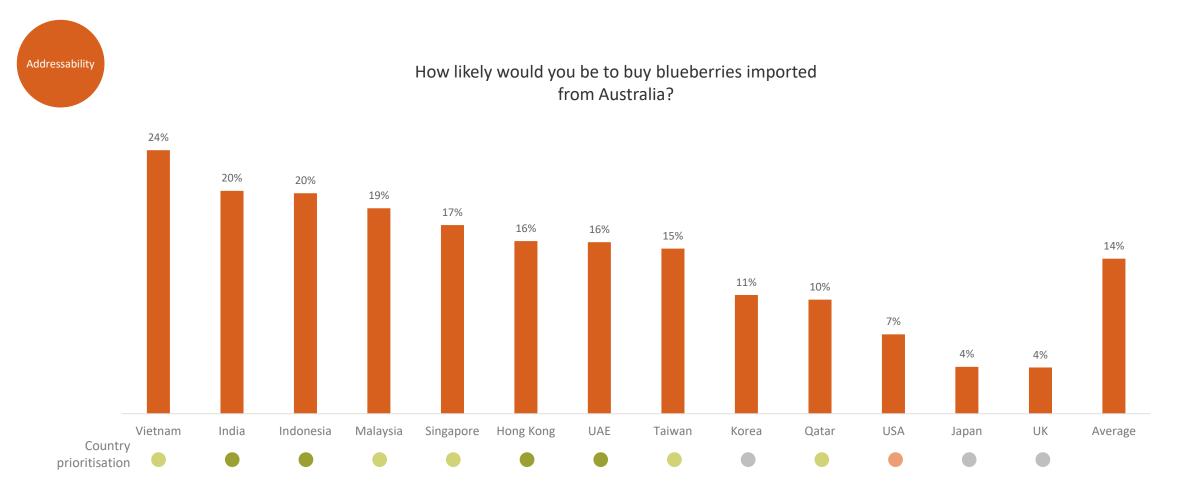
Although all markets are attractive, more affluent markets with larger populations rank  $m_{\text{Blueberries}}$  highly





**KANTAR** 

Blueberries have moderate Australian, although countries where penetration is low show higher Australian appeal: Vietnam, India & Indonesia

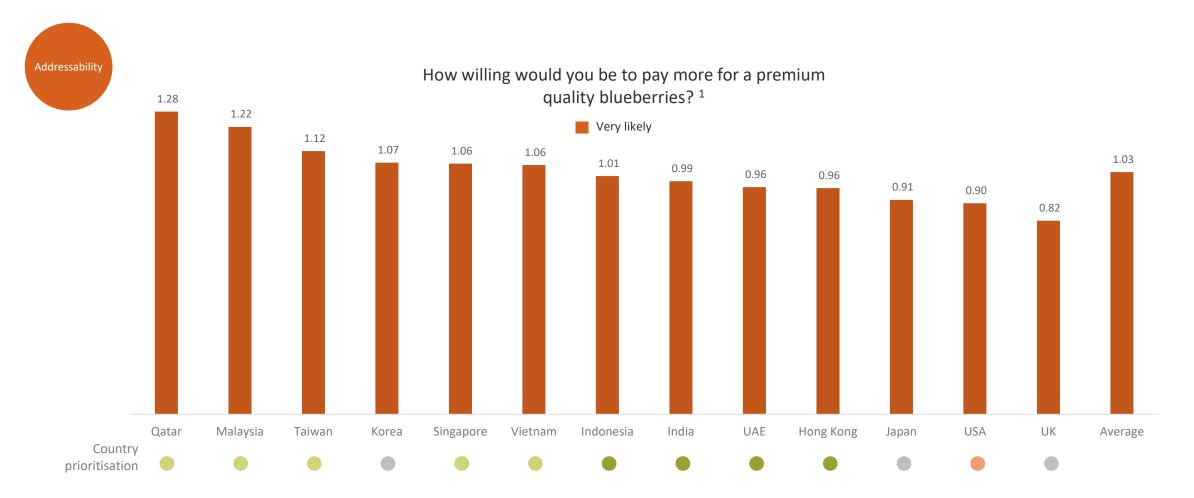






Blueberries

## Relative desire for premium Blueberries vs. other commodities is strongest in Qatar, Malaysia and Taiwan



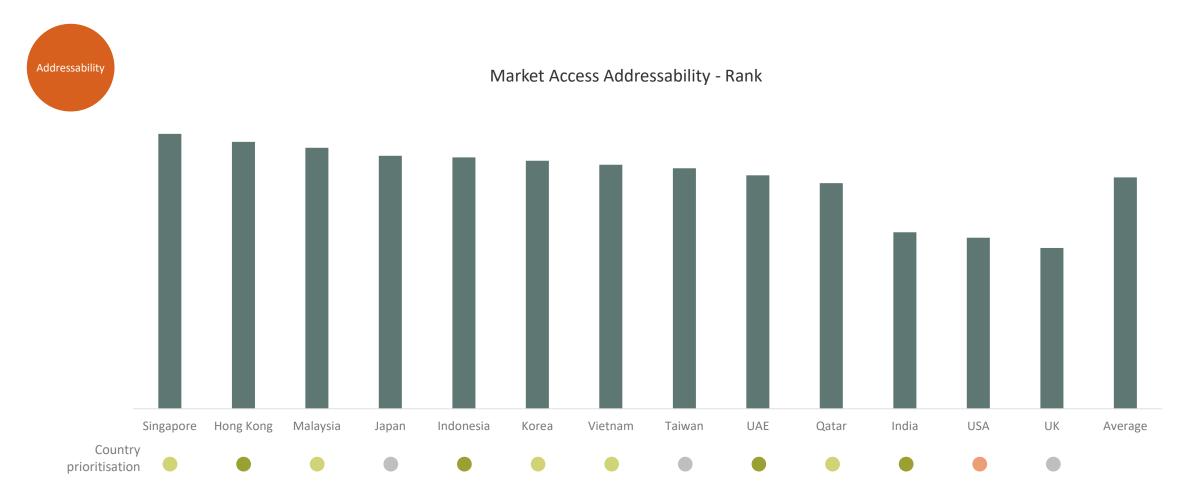
Hort Innovation

**KANTAR**<sup>1</sup> An index of the relative likelihood to pay more for blueberries vs other commodities within each market Source: Kantar HIA International Demand Study 2022



Blueberries

#### Д Some markets rank as more addressable due to the ease of trade, market risk and value Blueberries chain competitiveness





## KANTAR

# 3.3 Blueberries

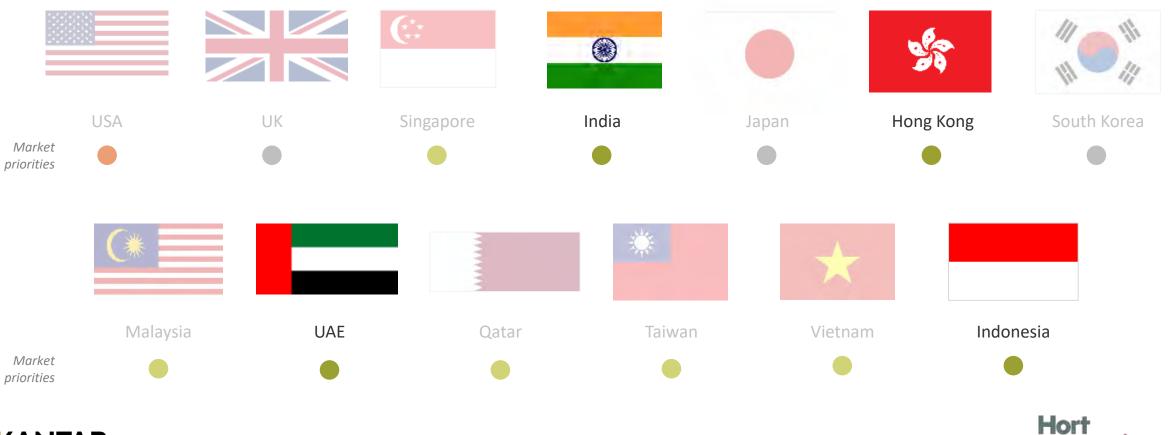
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In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

The prioritisation revealed x4 markets ripe for Blueberries export. The next section will deep dive into Blueberries consumption across markets



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### Blueberries consumption snapshot



		🚢 India	🔹 Hong Kong		uae
ţ.	HOW OFTEN (P1W pen.)	28%	30%	27%	39%
Ø	WHEN	Snack between lunch/dinner Breakfast	Snack between lunch/dinner Dinner	Snack between lunch/dinner Dessert	Snack between lunch/dinner Breakfast
×	HOW	Fresh on its own As part of a snack	Fresh on its own	As part of a snack Fresh on its own	Fresh on its own
ç	WHY	Tasty Connection	Tasty Quick & Easy	Tasty Connection	Tasty Quick & Easy
	WHERE	At home	At home	At home	At home
<b>İ</b> İ	WHO WITH	With Family	With Family	With Family	With Family





**KANTAR** 

### **Blueberries: Strategic Imperatives**

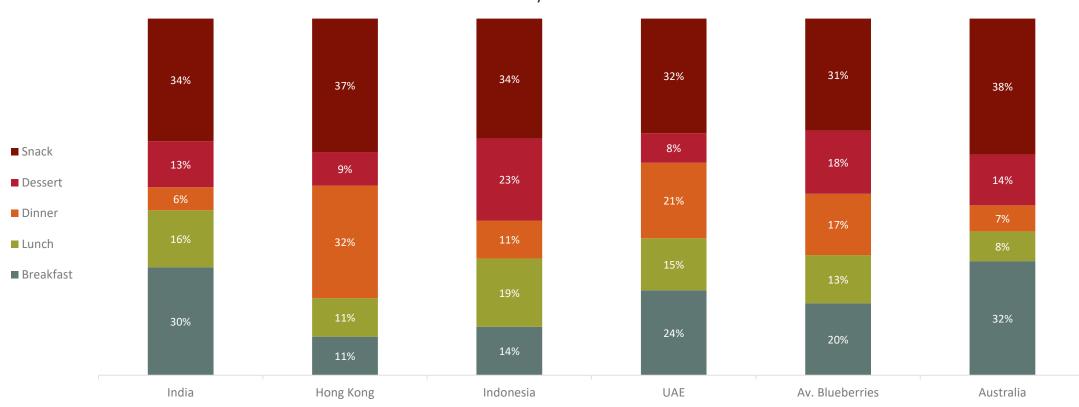


	🗣 India	🐐 Hong Kong	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty breakfast or snack between lunch/dinner, fresh on its own, to connect with family at home	As a tasty, quick & easy snack between lunch/dinner or dinner, fresh on its own, at home with family	As a tasty, light snack between lunch/dinner or dessert, fresh on its own or as part of a snack, to connect with family at home	As a tasty quick & easy breakfast or snack between lunch/dinner, fresh on its own, at home with family
NEEDS TO SATISFY	Tasty Connection	Tasty Quick & Easy	Tasty Connection	Tasty Quick & Easy
FUNCTIONAL ATTRIBUTES	Fresh & Light Refreshing Taste	Fresh & Light Sweet	Fresh & Light Refreshing Taste	Refreshing Taste Sweet Fresh & Light
PREMIUM OPPORTUNITY	Fresher Free from Pesticides	Fresher More Flavour Sweeter	Fresher Higher in vitamins & minerals Free from Pesticides	Fresher I trust it's safety
BARRIERS TO OVERCOME	Too expensive	Too expensive	Too expensive More exciting alternatives	Too expensive Will not fill me up
KEY SUBSTITUTES	Apple Bananas	Bananas Apple	Mangoes Apple	Strawberries Table Grapes



**KANTAR** 

Around 1 in 3 consume Blueberries as a snack across priority markets, breakfast in India and UAE, dinner in Hong Kong and lunch in Indonesia



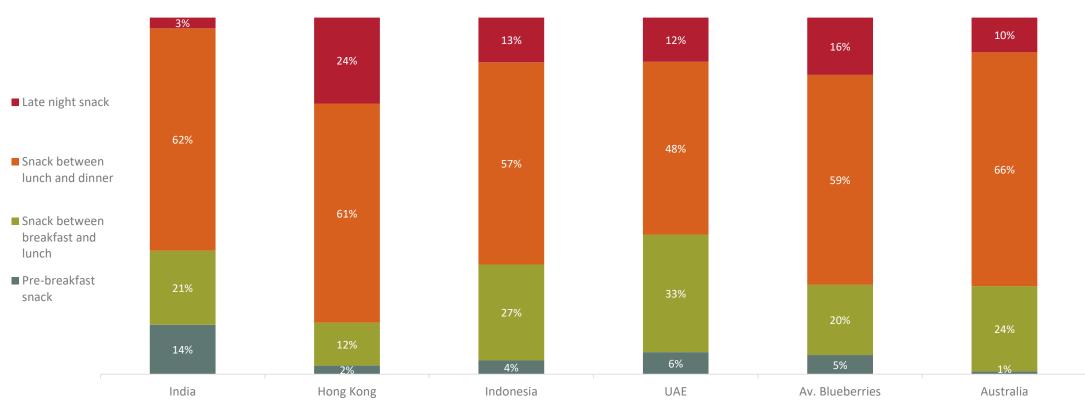
When did you consume?







### When eaten as a snack, most consume Blueberries between lunch and dinner



What kind of snack was it?

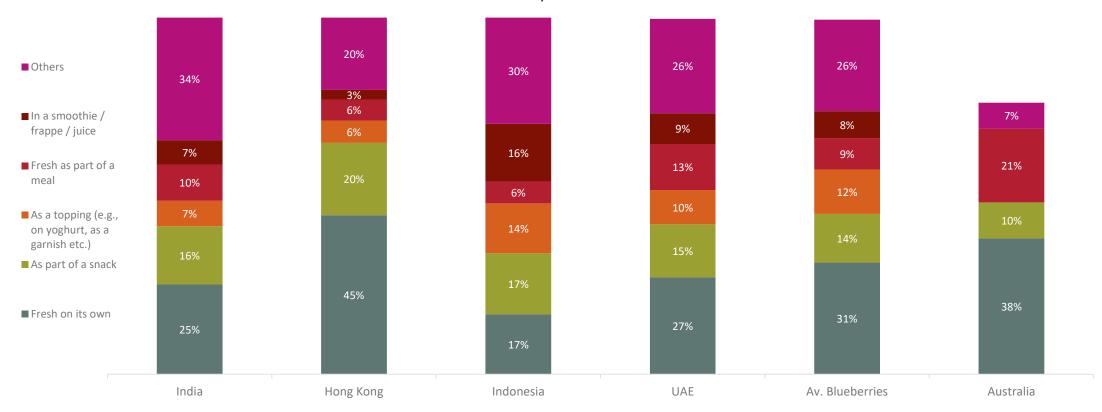


Note: Australian data for "Berries" overall Source: Kantar HIA International Demand Study 2023





Blueberries are most commonly consumed fresh on their own, especially in Hong Kong. Otherwise they are part of a snack or a topping



How did you consume?

Note: Australian data for "Berries" overall

KANTAR

'Other' = In a salad, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, To make baby food / puree, For decoration / show only, As part of an alcoholic drink e.g. cocktail and Don't know

Source: Kantar HIA International Demand Study 2023

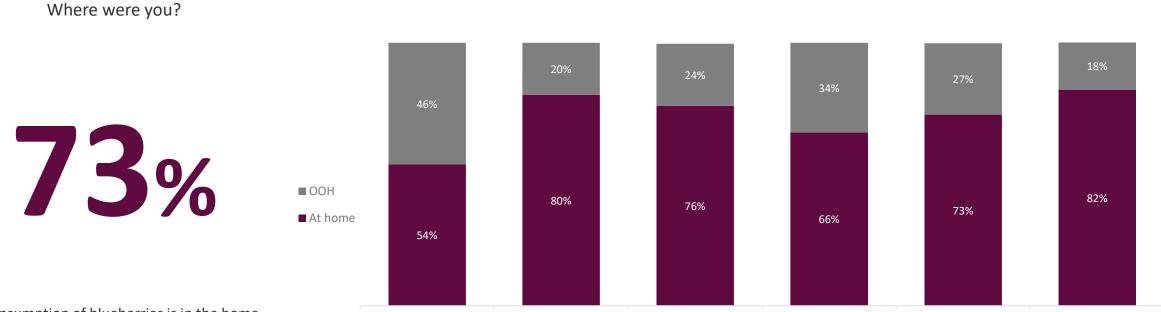
N= UK USA Singapore India Qatar Japan Korea Malaysia Hong Kong Taiwar Vietnam Indonesia UAE 293 300 295 294 300 300 297 222 294 294 309 302 40



Blueberries

## Most people consume Blueberries at home. India and UAE skew more out of home





Indonesia

UAE

Hong Kong

Of consumption of blueberries is in the home, this varies only slightly by market



India

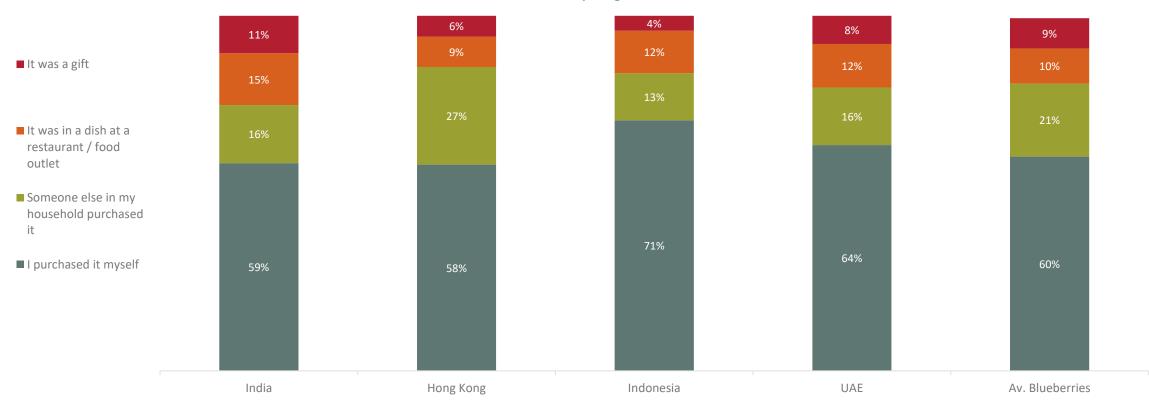


Australia

Av. Blueberries

### Most people purchase Blueberries themselves





Where did you get them from?

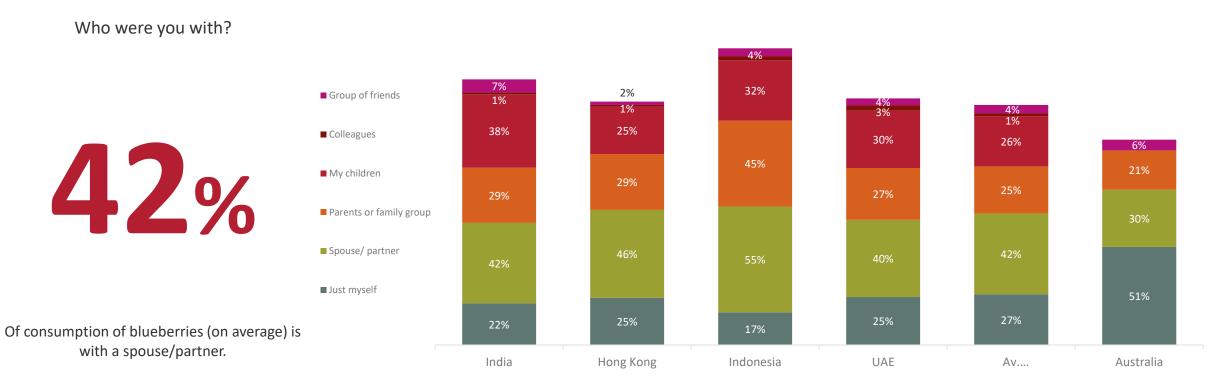


D	Sourc	e: Kantar	r HIA Inte	ernational D	Demand	Study 202	3							
ĸ	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		293	300	295	294	300	300	297	222	294	294	309	302	40



## Blueberries are most frequently consumed along with a spouse or partner or the broader family group









There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Blueberries are for something tasty, quick & easy and indulgent



of people in priority markets consume Blueberries for something

Tasty

45%

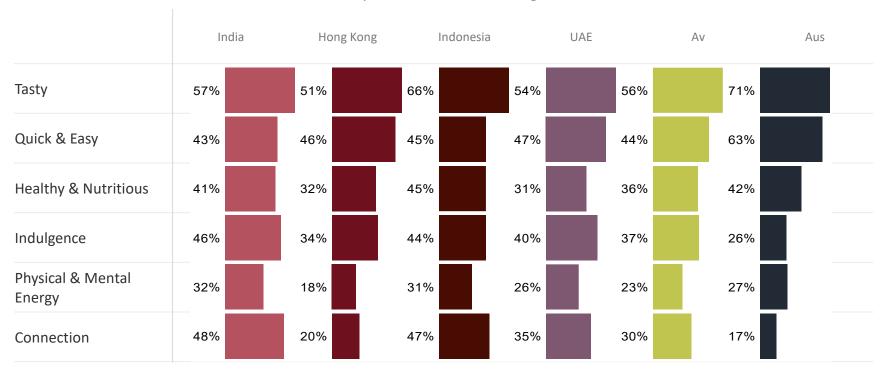
of people in priority markets consume Blueberries for something Quick & Easy

41%

of people in priority markets consume Blueberries for an Indulgence



## Taste is the most important consumption driver across all markets, followed by Quick & Easy or Connection in India and Indonesia



#### Which were important when choosing to consume?

Note: Australian data for "Berries" overall Source: Kantar HIA International Demand Study 2023 KANTAR UK USA UAE Qatar Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia N= 293 300 295 294 300 300 297 222 294 294 309 302 40





More specifically, Blueberries are consumed as they are 'really tasty', 'quick and easy' and in India and Indonesia especially, are 'refreshing'

	Ir	ndia H	ong Kong	Indonesia	UAE		Av	Aus
Really tasty	27%	30%	32%	31%	Ď	33%	53%	
Quick and easy	19%	28%	24%	26%	, D	26%	42%	
Refreshing	32%	20%	39%	28%	Ď	23%	33%	
Has the nutrition my mind / body needs	19%	13%	23%	15%	Ď	19%	24%	
To satisfy a craving	21%	12%	20%	16%	, D	15%	11%	
Everyone would eat	18%	15%	18%	17%	, D	15%	14%	
Good for sharing	21%	9%	21%	16%	Ď	15%	6%	
That helped me relax / unwind	13%	10%	17%	9%	Ď	11%	5%	
To cheer me up	18%	18%	14%	13%		11%	NA	_
That does not require much thought	9%	14%	6%	9%	b	11%	17%	

#### Which were important when choosing to consume?





More functionally, consumers are looking for Blueberries that are fresh and light with a refreshing, sweet taste

## 26%

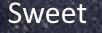
of people in priority markets are looking for Blueberries that are Fresh / Light

25%

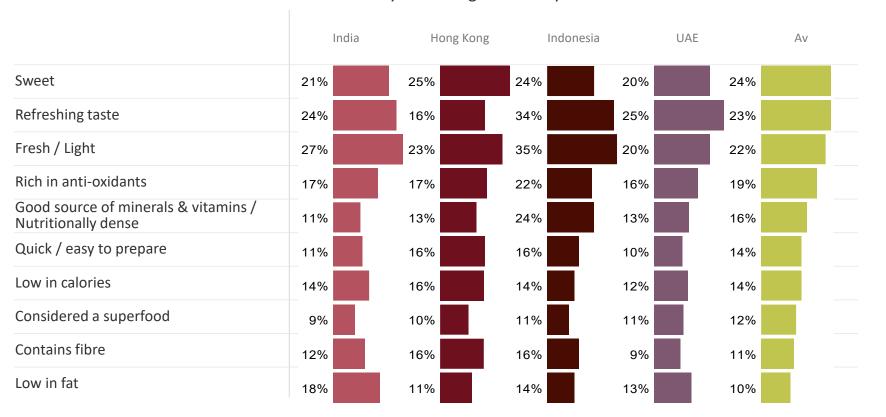
of people in priority markets are looking for Blueberries that are **Refreshing Taste** 

23%

of people in priority markets are looking for Blueberries that are



## Consumers are looking for Blueberries that are fresh and light, sweet and have a refreshing taste



#### What were you looking for when you consumed?







When it comes to the premium opportunity, consumers are looking for Blueberries that are fresher, sweeter with more flavour and are higher in vitamin & minerals

42%

26%

of people in priority markets are looking for premium Blueberries that are Fresher of people in priority markets are looking for premium Blueberries that are Sweeter of people in priority markets are looking for premium Blueberries that have More Flavour

26%

24%

of people in priority markets are looking for premium Blueberries that are **Higher in vitamins**  Premium quality is characterised by freshness. In Hong Kong more flavour and in Indonesia organic or free from pesticides are also important



#### India Hong Kong Indonesia UAE Av Fresher 39% 36% 49% 43% 36% Sweeter 22% 28% 28% 24% 25% Organic / free from pesticides 30% 18% 33% 23% 23% More flavour 25% 32% 28% 18% 22% Right state of ripeness 22% 15% 27% 23% 22% Higher in vitamins and minerals 23% 18% 37% 19% 21% I trust its safety 27% 13% 27% 26% 18% More appetizing (e.g. not 14% 12% 20% 16% 15% bruised, damaged) Lasts longer 23% 11% 20% 17% 15% Larger than normal 14% 18% 20% 10% 14%

#### What does premium quality mean to you?





Price is the biggest barrier to overcome with Blueberry consumption, followed by exciting alternatives and bruising easily.

Apples and Banana are considered worthy substitutes

Alternatives 16% (priority market average)

15% (priority market average)

**Bruise Easily** 

Leading Substitutes



31%

(priority market average)

Apples

29% (priority market average)

Banana

28% (priority market average) Mango



## Price is the most significant barrier across priority markets, along with more exciting alternatives in Indonesia



India Hong Kong Indonesia UAE Av It is too expensive 27% 40% 32% 25% 35% It bruises easily 14% 21% 13% 13% 14% It goes off too quickly / it does not last 12% 14% 13% 15% 12% There are more exciting alternatives 17% 6% 25% 16% 12% Quality is often poor 12% 17% 17% 16% 12% It will not fill me up 10% 16% 11% 18% 10% They are never in the right state of 10% 9% 11% ripeness when sold in shops 11% 9% Not enough people in my household 13% 7% 10% 13% 8% like it/them Too much packaging 12% 9% 7% 7% 9% The quantity is more than I typically 10% 7% 7% 7% 7% need

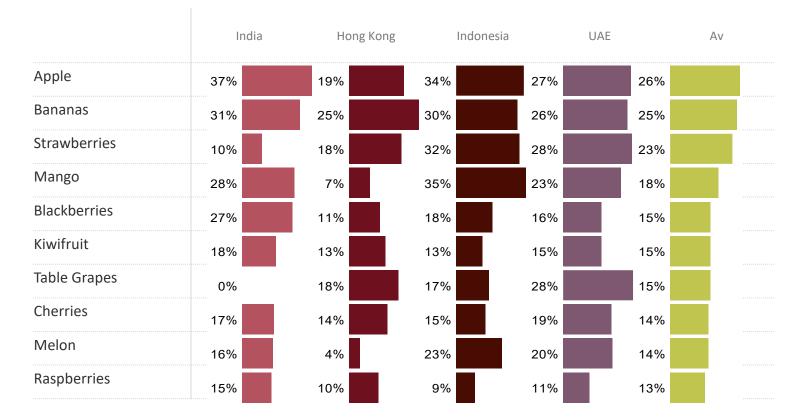
#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan Hong Kong UAE Qatar N= Korea Malaysia Taiwan Vietnam Indonesia 300 293 295 294 300 300 297 222 294 294 309 302 40





## Apples and Bananas are key substitutes in priority markets, along with Table Grapes in UAE and Mangos in India, Indonesia and UAE



#### What else would you typically consider having instead?





## Recommendation: How to drive growth in Australian Blueberries



## 1. Focus on Strategic Priority Markets

Focus on markets where consumers are **willing to pay a premium** for quality Blueberries (ie. Indonesia, Hong Kong, UAE and India). Leverage already high appeal for Australian Blueberries across all priority markets, to drive incremental growth in Australian Blueberry exports.



### 2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Blueberries that are **refreshing, tasty**, and **indulgent to share**. Ensure Blueberries are at or above par for being **sweet**, **fresh and light**, **that serve as a quick and easy snack or meal ingredient**. Maximise the premium opportunity by delivering Blueberries that are fresher, sweeter, more flavourful, and are higher in vitamins and minerals.

'How to Win'

\$

3. Leverage Premium

Advantage



## 4. Reduce Consumption Barriers

Address perceptions that Blackberries are **too expensive, bruise easily** and **are less exciting than alternatives**, to minimise consumer drift to close substitutes like Apples, Bananas, and Mangoes.

*'Where to Play'* 





## KANTAR

## 3.4 Cherries

i. Market prioritisation
Leverage the strategic framework to prioritize
markets based on consumer behaviour,
perception and market access

## Hort Innovation

ii. Commodity profilingIn-depth data profiling of how the commodity is consumed across markets, premium triggers

and barriers

## 4 key considerations when interpreting the outputs of the Market Prioritisation

## 1. No Existing Technical Market Access

## Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

## 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

## 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

## 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

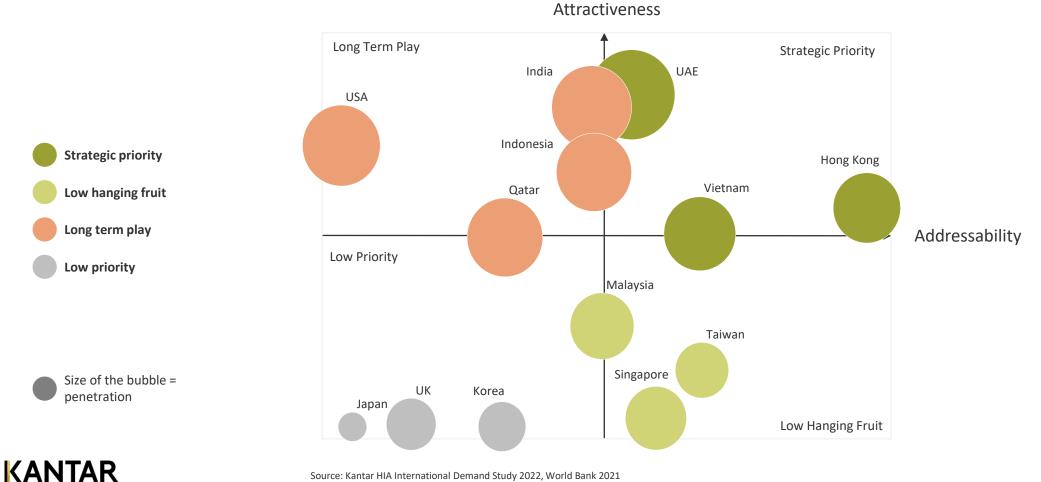
## 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

### We have identified 3 strategic priority markets that represent the most attractive and Cherry appealing export opportunity for Australian cherries





### **Cherries: Summary of Strategic Priorities**



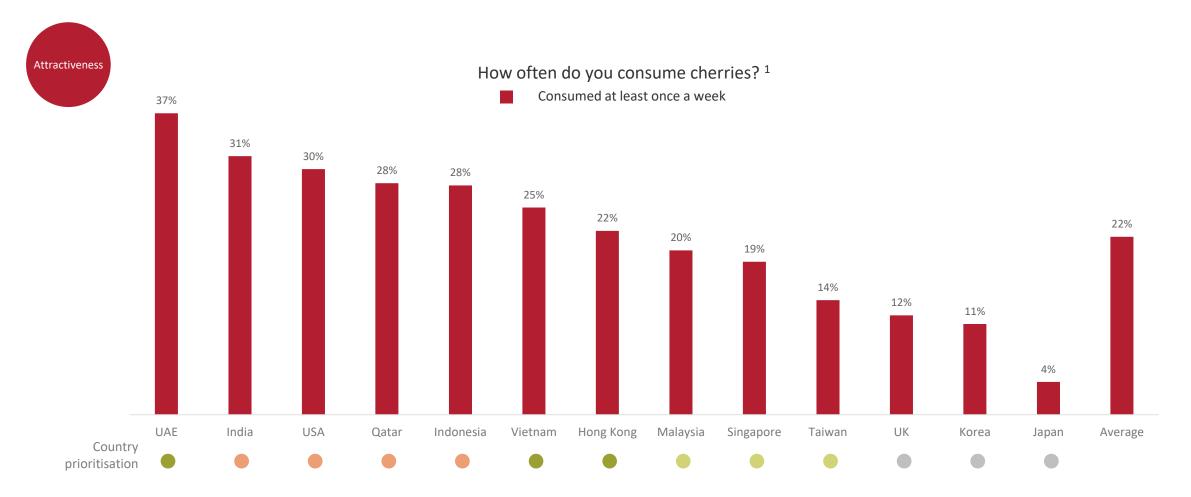
	😽 Hong Kong	UAE	🗙 Vietnam
STRATEGIC IMPLICATIONS	Despite moderate penetration, exporting cherries to Hong Kong represents a highly addressable opportunity given the it's the top market for both Australian appeal and premium quality appeal	By contrast, the UAE is an attractive opportunity (due to high penetration and willingness to pay more, alongside high income per-capita), however, addressability metrics are more moderate	Vietnam is a more addressable market than average given there's strong premium appeal of cherries, however, penetration and Australian appeal is moderate
ATTRACTIVENESS	<ul> <li>Moderate penetration</li> <li>Very high willingness to pay 1.5x more for premium quality cherries (#1 ranking market)</li> </ul>	<ul> <li>Highest penetration of all markets (35% consume weekly)</li> <li>High willingness to pay more for premium quality</li> </ul>	<ul> <li>Moderate penetration</li> <li>High willingness to pay more for premium quality</li> </ul>
ADDRESSABILITY	<ul> <li>Very high (#1 ranking) Australian appeal</li> <li>Strong premium appeal vs. other commodities in Hong Kong (#1 ranking)</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Strong premium appeal vs. other commodities</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Strong premium appeal vs. other commodities</li> </ul>





Cherries are most frequently consumed in the UAE, India and USA with approx. 1 in 3 people in these markets consuming them weekly



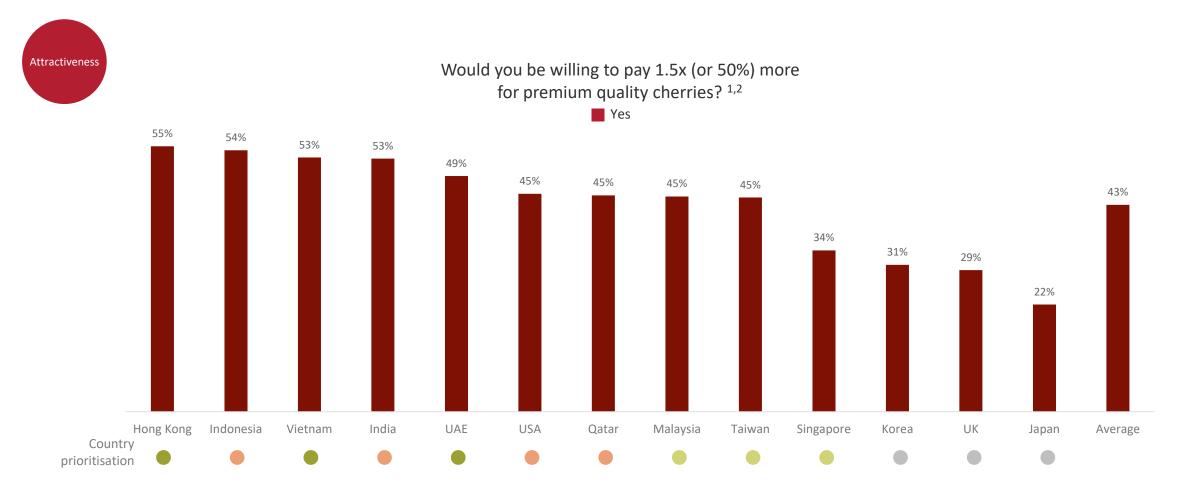


1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority





## Across most markets cherries have the potential to command a premium price, especially in Hong Kong



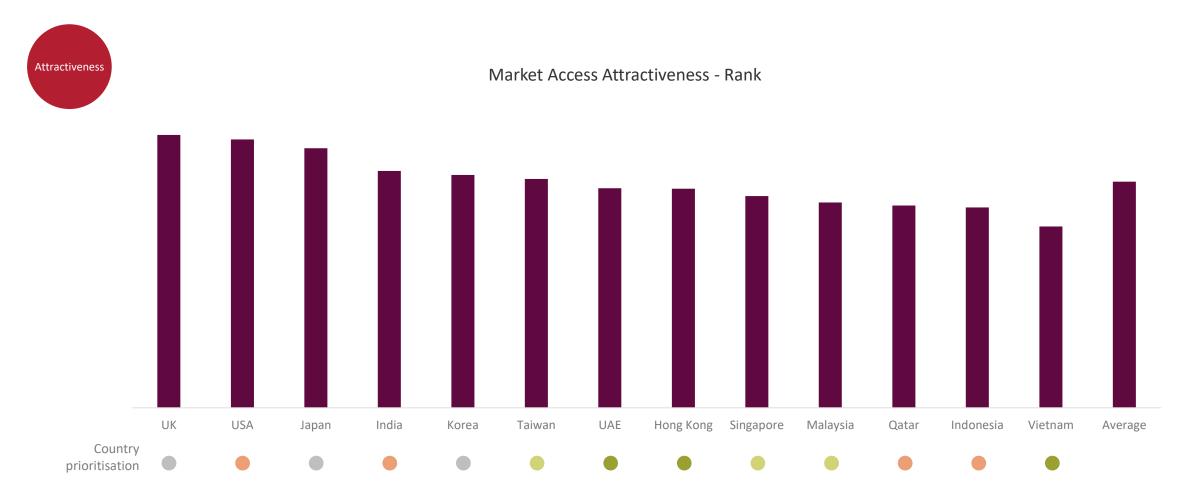
1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail KANTAR





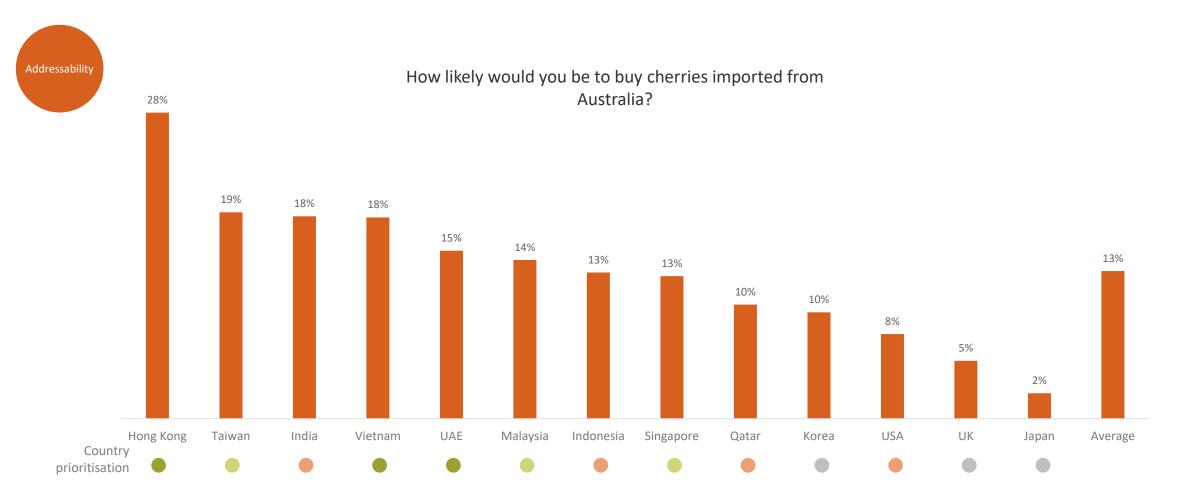
Although all markets are attractive, more affluent markets with larger populations rank more affluent markets with larger populations rank more highly





**KANTAR** 

Cherries have strong Australian appeal. This is especially true in Hong Kong where there's a significant premium opportunity too



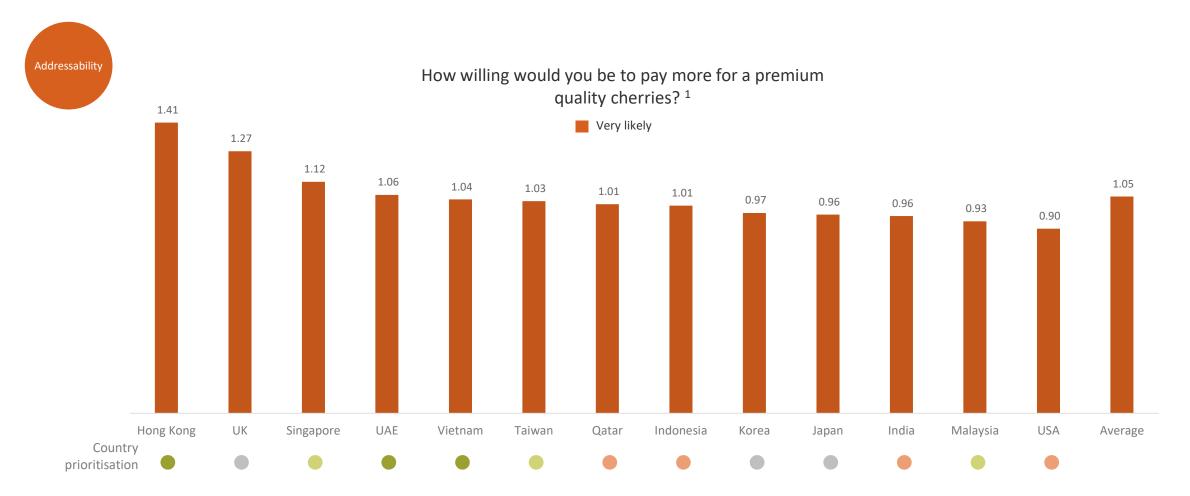
### Hor 154

KANTAR



herry

## Relative desire for premium vs other commodities is strongest in Korean, UK and Singaporean markets



Cherry

**KANTAR**<sup>1</sup> An index of the relative likelihood to pay more for cherries vs other commodities within each market Source: Kantar HIA International Demand Study 2022 hort Innovation 155

## Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





**KANTAR** 

Cherry

## KANTAR

## 3.4 Cherries

i. Market prioritisationLeverage the strategic framework to prioritizemarkets based on consumer behaviour,perception and market access

### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

The prioritisation revealed x3 markets ripe for Cherry export. The next section will deep dive into Cherry consumption across markets





**KANTAR** 

Strategic priority
Low hanging fruit Long term play Low priority 158

### Cherries consumption snapshot



		🗚 Hong Kong	\star Vietnam	uae
<u>بة</u>	HOW OFTEN (P1W pen.)	22%	25%	37%
Ø	WHEN	Dinner Snack	Lunch Dessert	Snack Lunch
×	HOW	Fresh on its own	Fresh on its own	Fresh on its own
<sup>ث</sup>	WHY	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy
斋	WHERE	At home	At home	At home
<b>M</b>	WHO WITH	With Family	With Family	With Family







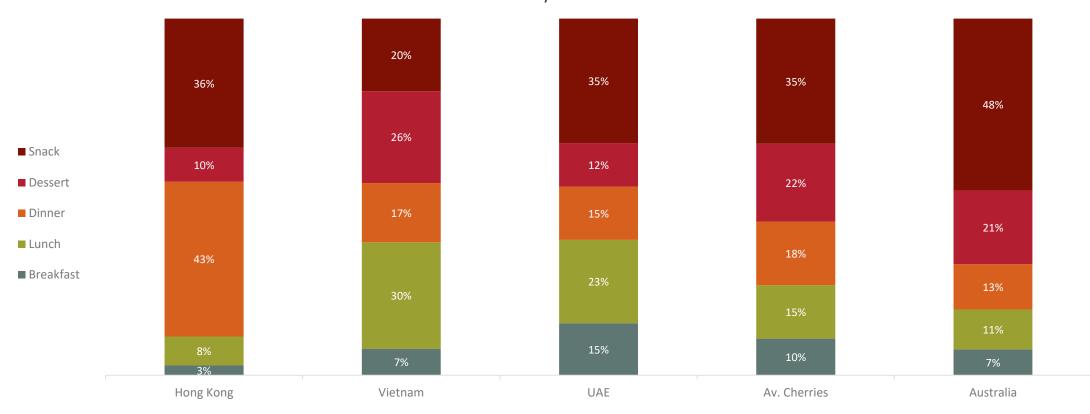
### **Cherries: Strategic Imperatives**

	🙀 Hong Kong	★ Vietnam	UAE
CONSUMER PREFERENCES	As a tasty and quick & easy snack or dinner, fresh on its own, at home with family	As a tasty and indulgent lunch or dessert, fresh on its own, at home with family	As a tasty, quick & easy snack or lunch, fresh on its own, at home with family
NEEDS TO SATISFY	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy
FUNCTIONAL ATTRIBUTES	Sweet Fresh & Light	Refreshing Taste Sweet	Refreshing Taste Sweet
PREMIUM OPPORTUNITY	Fresher More Flavour Sweeter	Fresher Sweeter Free from Pesticides	Fresher Free from Pesticides
BARRIERS TO OVERCOME	Too expensive	Too Expensive Bruises Easily	Too expensive
KEY SUBSTITUTES	Strawberries Table Grapes	Apple Table Grapes	Table Grapes Bananas Apple



**KANTAR** 

Cherries are consumed as a snack or with dinner in Hong Kong, lunch or dessert in Vietnam, snack or lunch in UAE



When did you consume?

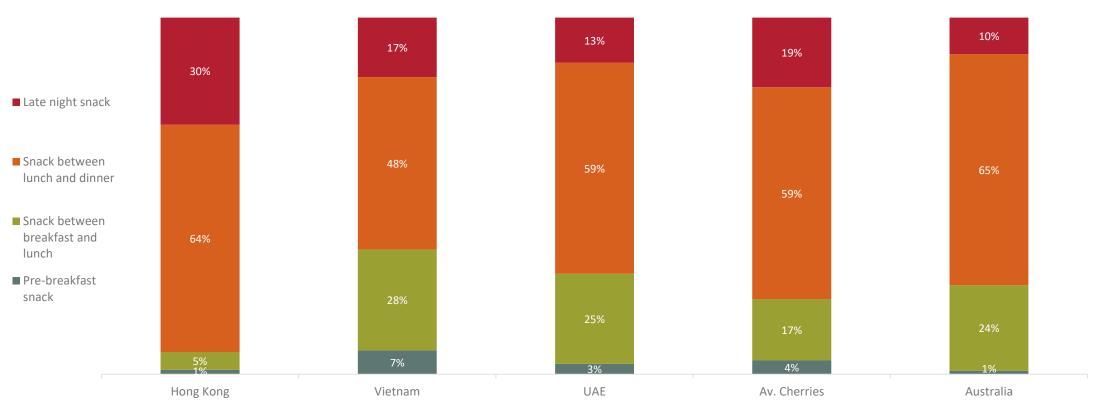


161

Cherry

Source: Kantar HIA International Demand Study 2023 KANTAR UK N= USA Singapore India UAE Qatar Japan Korea Malaysia Hong Kong Taiwar Vietnam Indonesia 40 292 300 295 295 305 301 297 221 294 295 293 295

## When consumed as a snack Cherries are consumed between lunch and dinner



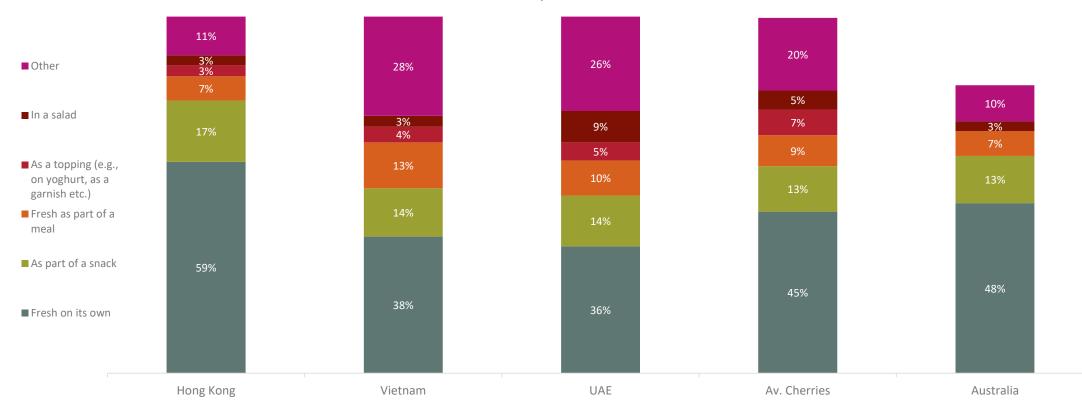
What kind of snack was it?



Cherry

### **KANTAR** Source: Kantar HIA International Demand Study 2023

## Cherries are most frequently consumed on their own, especially in Hong Kong



How did you consume?

'Other' = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, For decoration / show only, As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree and Don't know

221

Vietnam

295

Taiwan

294

Indonesia

293

UAE

295

Qatar

40

Malaysia Hong Kong

297

KANTAR	
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Source: Kantar HIA International Demand Study 2023

Singapore

295

India

295

Japan

305

Korea

301

USA

300

UK

292

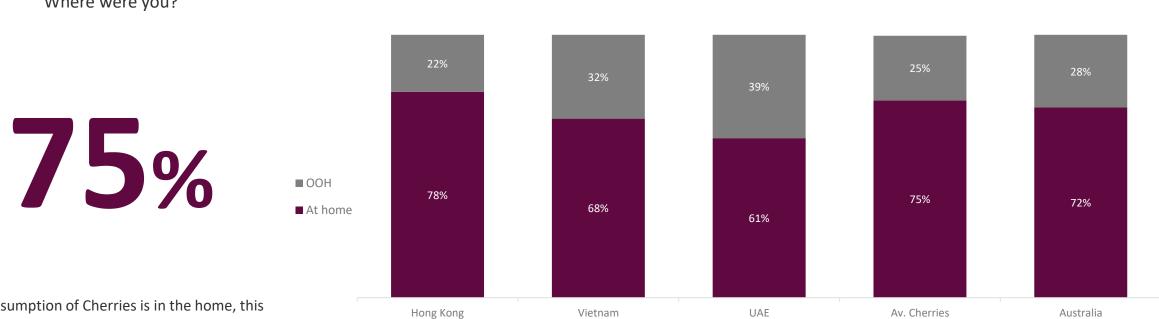
N=

Hort	
Innovation	163



## Most people consume Cherries at home. UAE skews more out of home





Where were you?

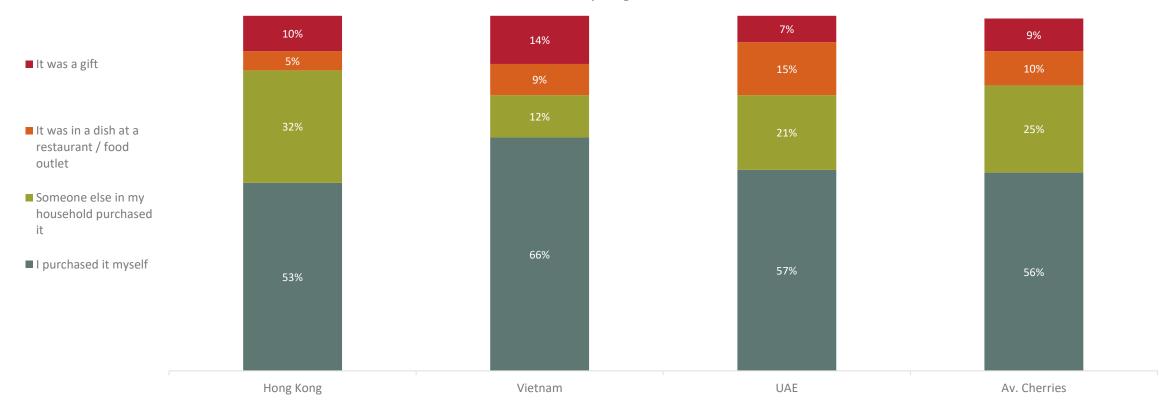
Of consumption of Cherries is in the home, this varies only slightly by market





### Most people purchase Cherries themselves





### Where did you get them from?

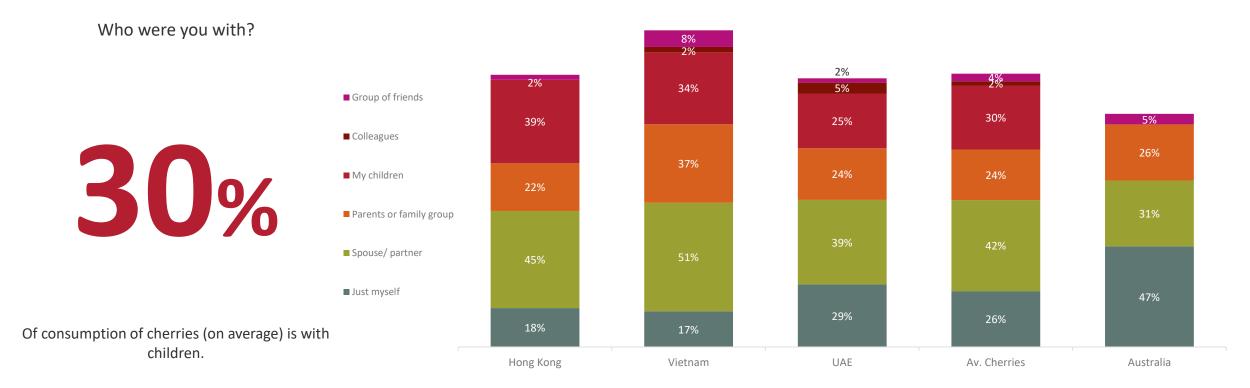
40





Cherries are typically consumed with a spouse or partner or with a broader family group









There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Cherries are for something tasty, indulgent and quick & easy

## 59%

of people in priority markets consume Cherries for something

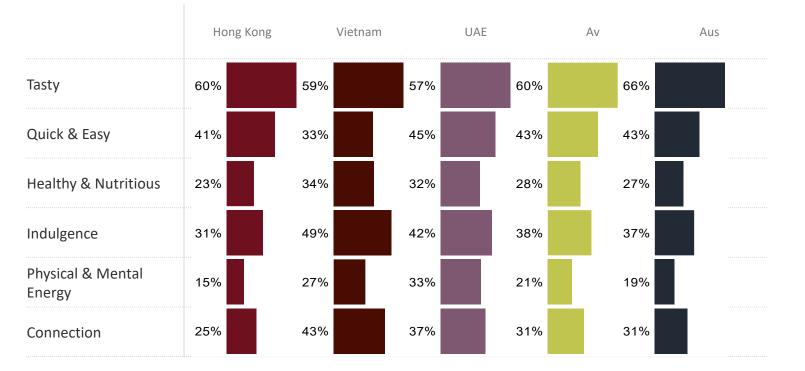
Tasty

## 41%

of people in priority markets consume Cherries for something Indulgent

## 40%

of people in priority markets consume Cherries for something Quick & Easy Taste is the most important consumption driver across all markets, followed by Quick & Easy in Hong Kong and Indulgence in Vietnam and UAE



#### Which were important when choosing to consume?

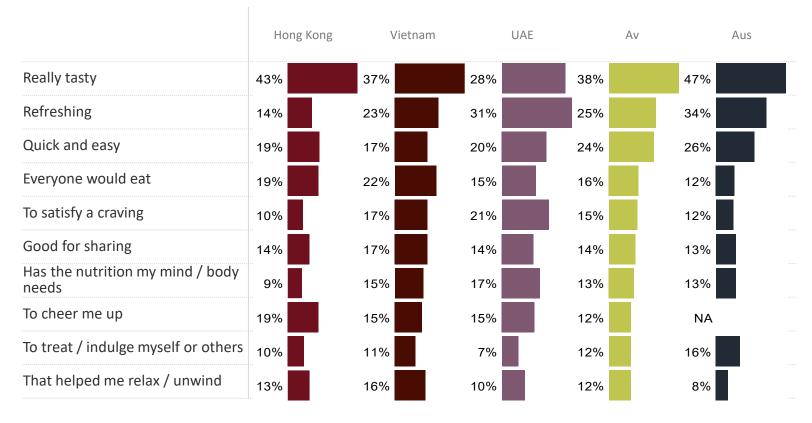
Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan Hong Kong UAE Qatar N= Korea Malaysia Taiwan Vietnam Indonesia 292 300 295 295 305 301 297 221 294 295 293 295 40



Cherry



## Specially consumers are looking for Cherries that are 'really tasty' and in UAE 'refreshing'



### Which were important when choosing to consume?





More functionally, consumers are looking for Cherries that are fresh and light with a sweet, refreshing taste



of people in priority markets are looking for Cherries that are

Sweet

23%

of people in priority markets are looking for Cherries that have a **Refreshing Taste** 

22%

of people in priority markets are looking for Cherries that are Fresh / Light Across priority markets consumers are looking for Cherries that are sweet. In Vietnam and UAE consumers also look for refreshing taste and in Hong Kong fresh light



#### Hong Kong Vietnam UAE Av 35% 20% 34% 25% Sweet 28% 26% 27% 14% Refreshing taste 18% 23% 23% 26% Fresh / Light 14% 16% 13% 14% Rich in anti-oxidants 6% Quick / easy to prepare 19% 10% 14% Good source of minerals & 9% 13% 13% 13% vitamins / Nutritionally dense 5% 13% 12% Fun / exciting 16% Low in calories 8% 11% 10% 12% Contains fibre 13% 14% 10% 7% To aid digestion 9% 15% 19% 12%

### What were you looking for when you consumed?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA India Malaysia Hong Kong UAE Qatar N= Singapore Japan Korea Taiwar Vietnam Indonesia 292 300 295 295 305 301 297 221 294 295 293 295 40



When it comes to the premium opportunity, consumers are looking for Cherries that are fresher, sweeter, have more flavour and are free of pesticides

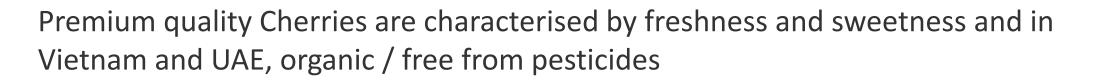
38%

29%

of people in priority markets are looking for premium Cherries that are **Fresher**  of people in priority markets are looking for premium Cherries that are **Sweeter**  of people in priority markets are looking for premium Cherries that have More Flavour

8%

of people in priority markets are looking for premium Cherries that are Free from Pesticides





#### Av Hong Kong Vietnam UAE Fresher 39% 36% 40% 37% Sweeter 30% 23% 29% 35% More flavour 38% 27% 19% 23% Right state of ripeness 21% 19% 20% 21% Organic / free from pesticides 14% 27% 20% 27% Higher in vitamins and minerals 13% 24% 20% 19% More appetizing (e.g. not bruised, 15% 25% 19% 17% damaged) I trust its safety 13% 16% 22% 16% Premium packaging 11% 15% 20% 14% Lasts longer 11% 19% 22% 14%

### What does premium quality mean to you?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N =Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 292 300 295 295 305 301 297 221 294 295 293 295 40



Price is the biggest barrier to overcome with cherry consumption, followed by bruising easily and poor quality.

Grapes and strawberries are considered worthy substitutes Barriers to Consumption



.eef

**Poor Quality** 

38% 19% (priority market average) (priority market average)

15% (priority market average)

Leading Substitutes

Apples



Price

Table Grapes

32%

(priority market average)

32% (priority market average)

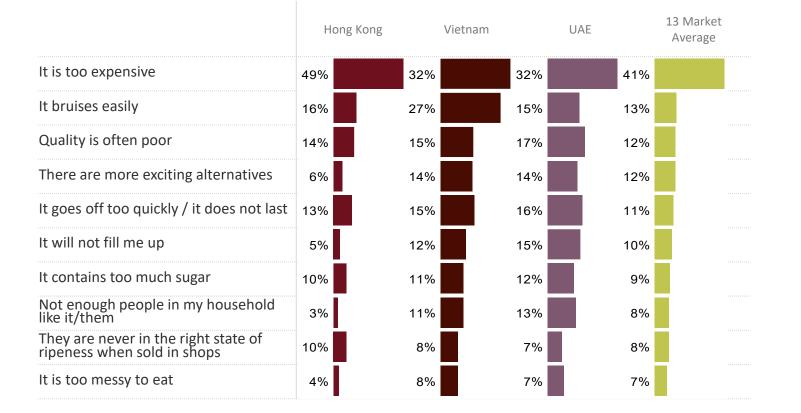


Strawberry

**30%** (priority market average)

## Price is a key barrier across priority markets, along with bruises easily in Vietnam





#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 300 295 40 292 295 295 305 301 297 221 294 295 293



## Apples and Table Grapes are key substitutes, along with Strawberries in Hong Kong



#### UAE Av Hong Kong Vietnam Apple 27% 33% 35% 31% Bananas 23% 24% 36% 29% Strawberries 32% 25% 33% 27% Mango 17% 25% 32% 24% Table Grapes 31% 37% 21% 29% Blueberries 19% 24% 17% 19% Melon 9% 17% 21% 18% Pineapple 11% 20% 16% 12% Kiwifruit 15% 18% 17% 16% Pear 18% 14% 15% 15%

#### What else would you typically consider having instead?





## Recommendation: How to drive export growth in Australian Cherries



## 1. Focus on Strategic Priority Markets



## 2. Deliver Core Consumer Needs



Deliver the core consumer needs across priority markets with Cherries that have a **refreshing taste**, and are an **indulgence that are good for sharing**. Ensure Cherries are at or above par for being **sweet**, **fresh and light**, **that serve as a quick and easy snack or dessert**. Maximise the premium opportunity by delivering Cherries that are fresher, sweeter, more flavourful, and are free of pesticides.

'How to Win'

\$

3. Leverage Premium

Advantage



Cherrv

## 4. Reduce Consumption Barriers

Address perceptions that Cherries are too expensive, bruise easily and improve quality issues, to minimise consumer drift to close substitutes like Table Grapes, Apples, and Strawberries.

*'Where to Play'* 





## KANTAR

# **3.5**Citrus fruits

i. Market prioritisation
Leverage the strategic framework to prioritize
markets based on consumer behaviour,
perception and market access

ii. Commodity profiling

In-depth data profiling of how the commodi is consumed across markets, premium triggers and barriers

## Hort Innovation

### 4 key considerations when interpreting the outputs of the Market Prioritisation

#### 1. No Existing Technical Market Access

### Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

### 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

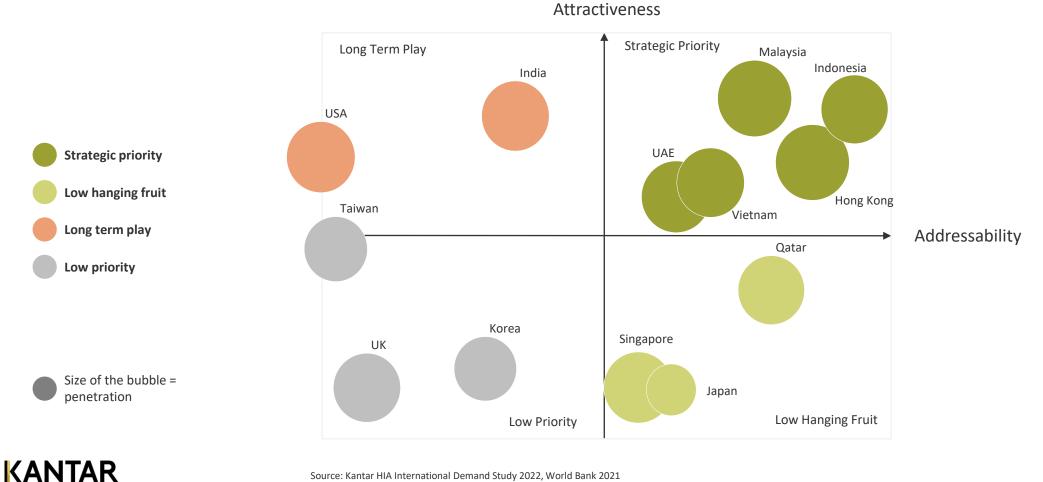
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The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

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  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

#### We have identified 5 strategic priority markets that represent the most attractive and Citrus appealing export opportunity for Australian citrus



Hor 186

#### **Citrus fruits: Summary of Strategic Priorities**



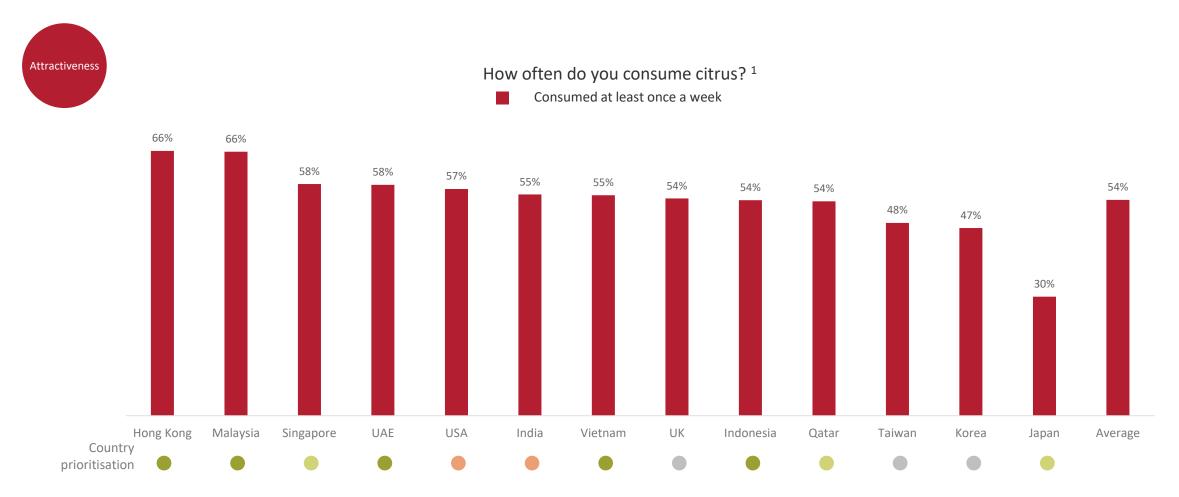
Citrus

	Indonesia	😽 Hong Kong	Malaysia	🗙 Vietnam	UAE
STRATEGIC IMPLICATIONS	Indonesia represents a strong strategic priority for citrus export given the high penetration, high Australian appeal and premium potential	Hong Kong is a similarly attractive opportunity, but given its high penetration and attractive high income per-capita	Malaysia is a third strong export opportunity because citrus is highly penetrated and other attractiveness metrics rank strongly	Vietnam is an opportunity for export given metrics that mostly align with the average across markets, but are boosted by a high willingness to spend on premium citrus	The UAE is an attractiveness opportunity given consumers' greater propensity to spend in this market. Strong penetration and moderate Australia/premium appeal boosts the opportunity
ATTRACTIVENESS	<ul> <li>Moderate penetration vs. other markets (still 1 in 2 consume weekly)</li> <li>High claimed willingness to spend on premium citrus</li> </ul>	<ul> <li>Very high penetration of citrus fruits (#1 ranking country, 2 in 3 consume weekly)</li> <li>Moderate claimed willingness to spend on premium</li> </ul>	<ul> <li>Very high penetration of citrus fruits (#2 ranking country, 2 in 3 consume weekly)</li> <li>High claimed willingness to spend on premium</li> </ul>	<ul> <li>Moderate penetration</li> <li>Very high (#2 ranking) claimed willingness to spend on premium</li> </ul>	<ul> <li>Strong penetration</li> <li>Moderate claimed willingness to spend on premium</li> </ul>
ADDRESSABILITY	<ul> <li>#1 ranked country for Australian citrus appeal</li> <li>High willingness to pay a premium for citrus in Indonesia vs. other commodities</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>High willingness to pay a premium for citrus in Hong Kong vs. other commodities</li> </ul>	<ul> <li>Relatively high Australian appeal (#3 ranking)</li> <li>Low premium appeal vs. other commodities</li> </ul>	<ul> <li>Moderate Australian appeal, in line with average</li> <li>Moderate premium appeal vs. other commodities</li> </ul>	<ul> <li>Moderate Australian appeal, in line with average</li> <li>Moderate premium appeal vs. other commodities</li> </ul>



Citrus fruits are widely consumed. Two thirds of people in several markets (including Hong Kong & Malaysia) consume them weekly



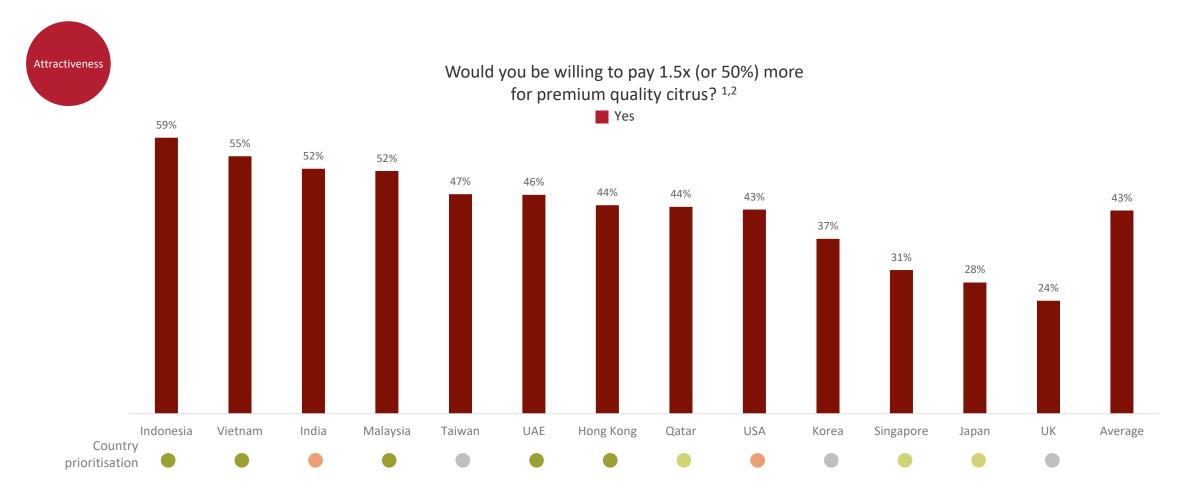


1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority





### In some markets, citrus fruits do have the potential to command a premium price



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

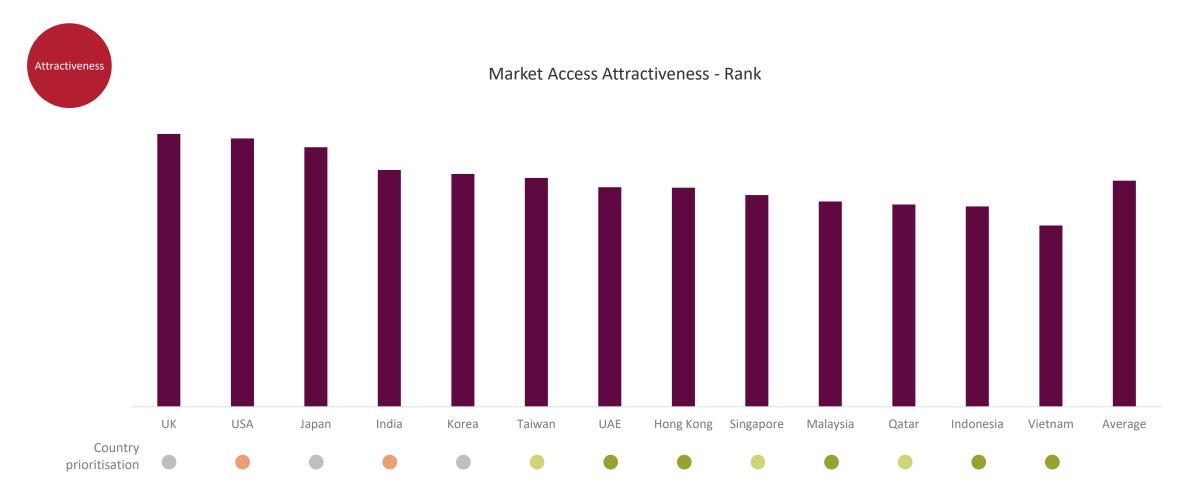
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Source: Kantar HIA International Demand Study 2022

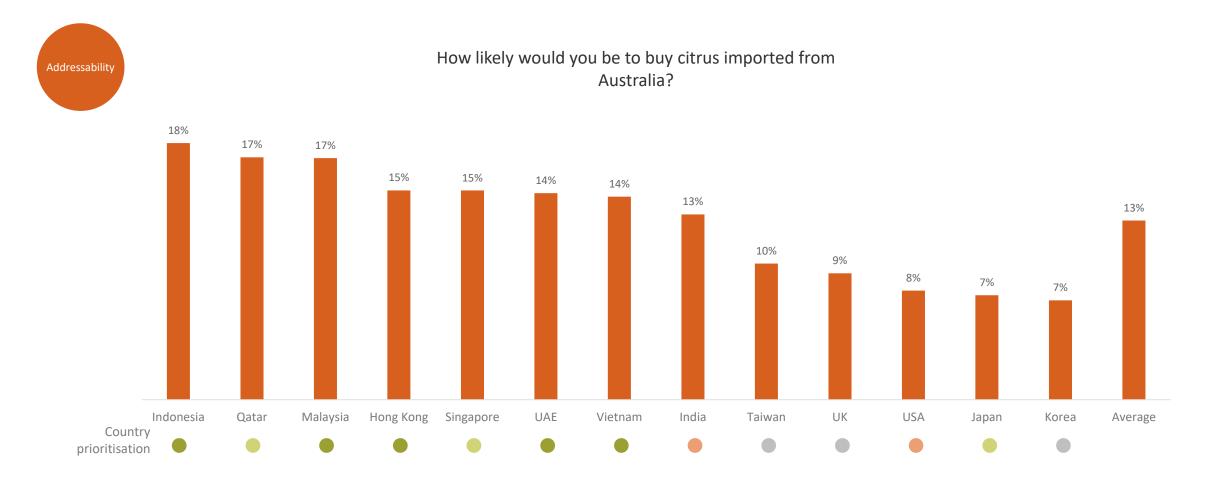
Although all markets are attractive, more affluent markets with larger populations rank more affluent markets with larger populations rank more citrus





**KANTAR** 

# The Australian appeal of citrus fruits is relatively strong, especially in Indonesia, Qatar and Malaysia



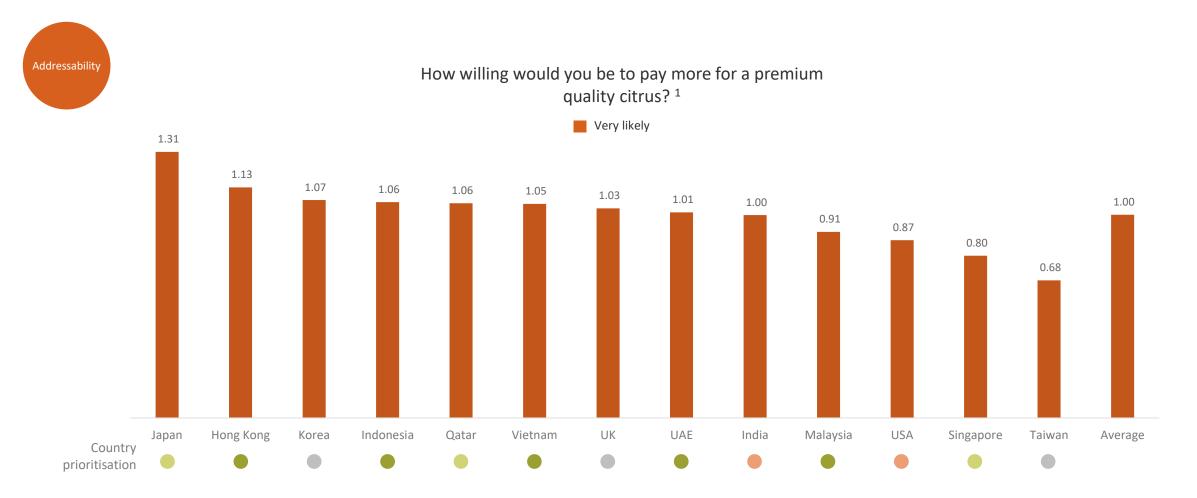
#### KANTAR





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# Relative desire for premium vs. other commodities is very strong in Japan, Hong Kong and Korea



Hort Innovation <sup>192</sup>

**KANTAR**<sup>1</sup> An index of the relative likelihood to pay more for citrus vs other commodities within each market Source: Kantar HIA International Demand Study 2022

#### Strategic priority Low hanging fruit Long term play

Citrus

# Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





Citrus

**KANTAR** 

### KANTAR

# **3.5**Citrus fruits

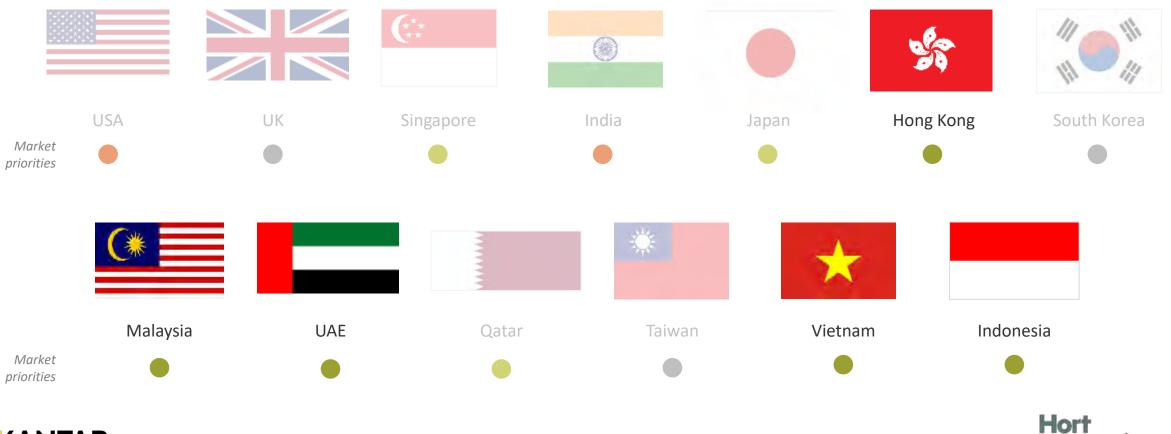
 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

### The prioritisation revealed x5 markets ripe for Citrus export. The next section will deep dive into Citrus consumption across markets





KANTAR



Inno

#### **Citrus Fruits consumption**

HOW OFTEN

(P1W pen.)

WHEN

HOW

WHY

WHERE

WHO WITH

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M

mption snaps	hot				
🛄 Malaysia	🔹 Hong Kong	📩 Vietnam	E Indonesia	UAE	
66%	66%	55%	54%	58%	
Snack Dinner	Dinner	Lunch Dinner	Lunch Snack	Lunch Dinner	
Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own	Fresh on its own	
Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition	
At home	At home	At Home	At home	At home	

With Family

With Family





With Family



Source: Kantar HIA International Demand Study 2022

With Family

With Family

# Citrus

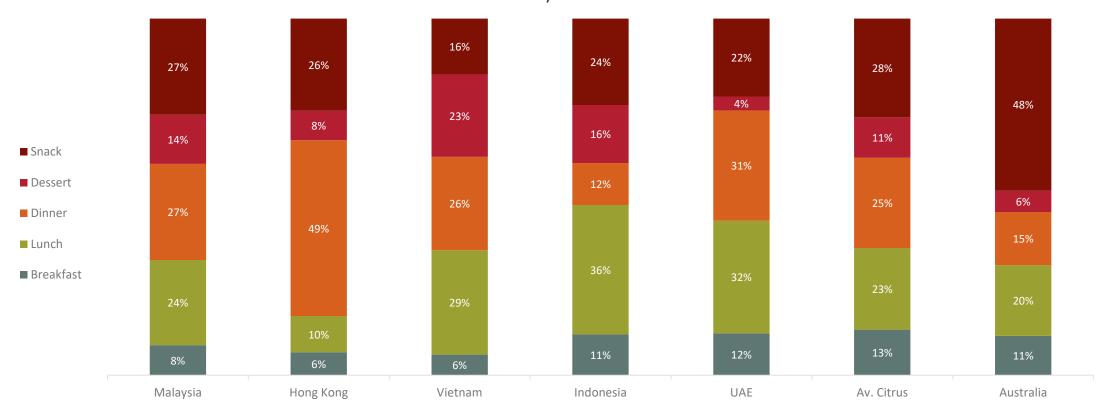
#### **Citrus Fruits: Strategic Imperatives**

	Malaysia	🛠 Hong Kong	★ Vietnam	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty, quick & easy snack or dinner, fresh on its own, at home with family	As a tasty, quick & easy dinner, fresh on its own, at home with family	As a tasty and indulgent lunch or dinner, fresh on its own or as part of a snack, at home with family	As a tasty, quick & easy lunch or snack, fresh on its own, at home with family	As a tasty, easy and healthy lunch or dinner, fresh on its own, at home with family
NEEDS TO SATISFY	Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy Health & Nutrition
FUNCTIONAL ATTRIBUTES	Refreshing Taste Fresh & Light	Aids digestion, Contains Fibre	Refreshing Taste Sweet Aids digestion	Fresh & Light Refreshing taste	Refreshing taste Fresh & Light
PREMIUM OPPORTUNITY	Fresher High in vitamins and minerals	Fresher Sweeter More flavour	Fresher Sweeter	Fresher High in vitamins and minerals	Fresher High in vitamins and minerals
BARRIERS TO OVERCOME	Too expensive	Too messy	Bruises easily	Exciting alternatives Poor quality Too expensive	Too expensive Poor quality
KEY SUBSTITUTES	Apples Mangoes	Apples Bananas	Bananas Mangoes	Apple Bananas	Fruiting Vegetables Nuts and Seeds



**KANTAR** 

Citrus is mainly consumed with lunch or dinner across priority markets. Dessert is also a key occasion in Vietnam



When did you consume?



Qatar

41

UAE

307

KANTAR

UK

292

USA

300

Singapore

295

India

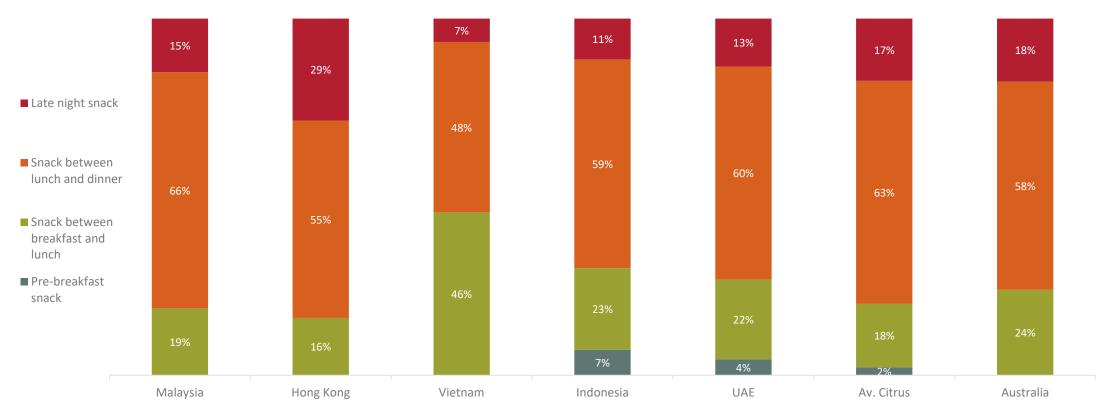
295

N=





When consumed as a snack, Citrus is typically consumed between lunch and dinner or between breakfast and lunch in Vietnam



What kind of snack was it?

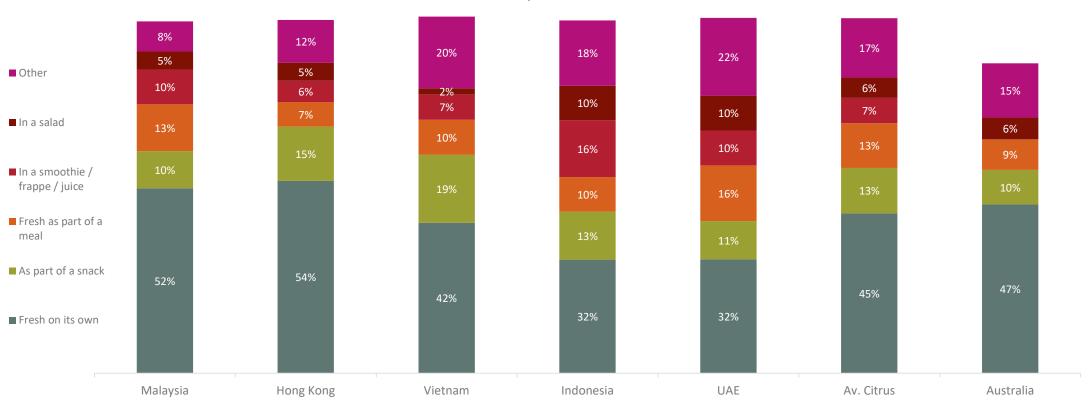


Citrus

Source: Kantar HIA International Demand Study 2023

**KANTAR** 

#### Citrus is usually consumed on its own, especially in Malaysia and Hong Kong



Taiwan

294

Vietnam

294

Indonesia

289

UAE

307

Qatar

41

How did you consume?

'Other' = As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree, For decoration / show only and Don't know

Malaysia Hong Kong

217

297

KANTAR	Sourc	e: Kantar	· HIA Inte	ernational D	emand	Study 2023
KANIAR	N=	UK	USA	Singapore	India	Japan
		202	200	205	205	205

292

300

295

295

305

Korea

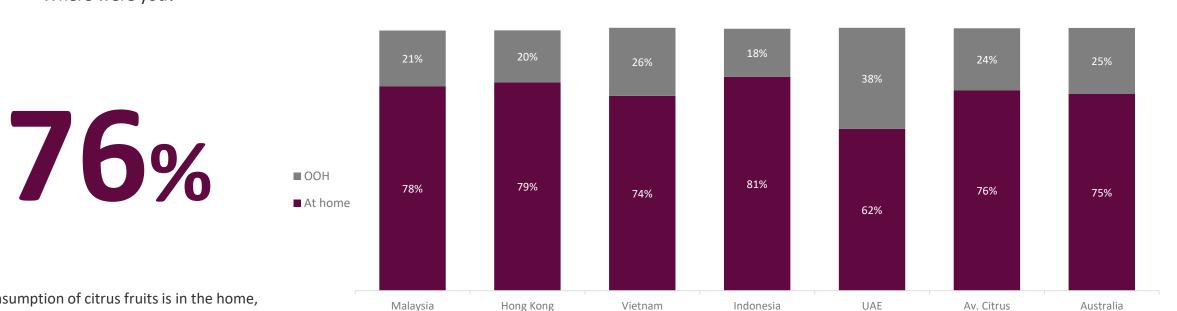
299





#### Most people consume Citrus at home. UAE skews more out of home





Where were you?

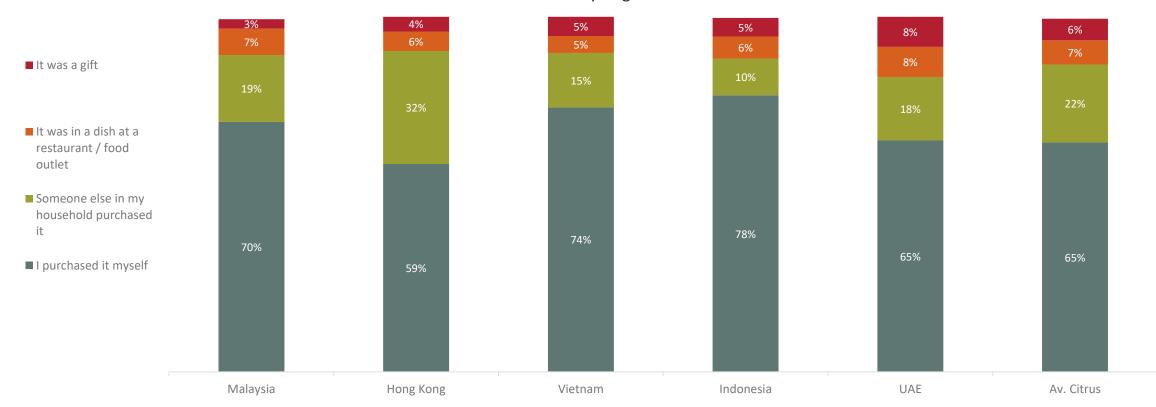
Of consumption of citrus fruits is in the home, this varies only slightly by market





#### Consumer usually purchase Citrus themselves





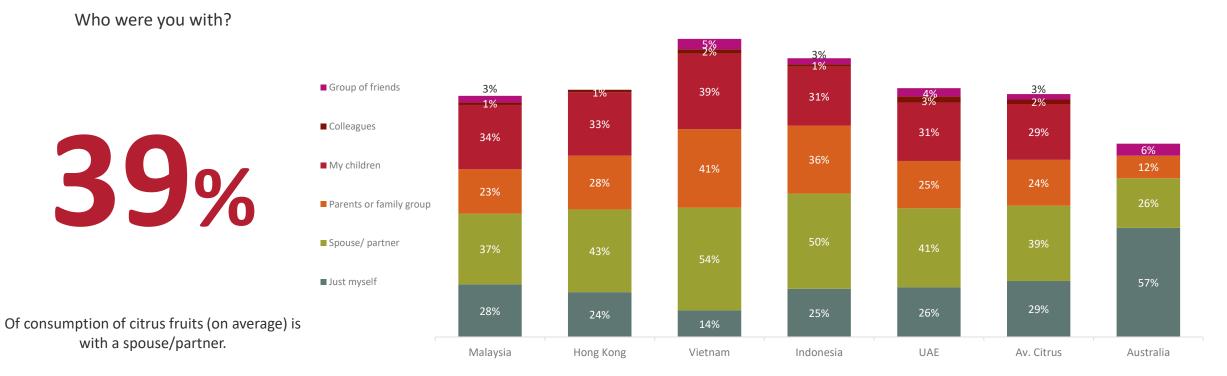
#### Where did you get them from?





# Citrus is most often consumed with a spouse or partner or with a broader family group





Qatar

41



Source: Kantar HIA International Demand Study 2023 UK USA Singapore India Japan Korea Malaysia UAE Hong Kong Taiwar Vietnam Indonesia 300 307 292 295 295 305 299 297 217 294 294 289



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







#### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Citrus Fruits are for something tasty, quick & easy and healthy & nutritious 62%

of people in priority markets consume Citrus Fruits for something

Tasty

47%

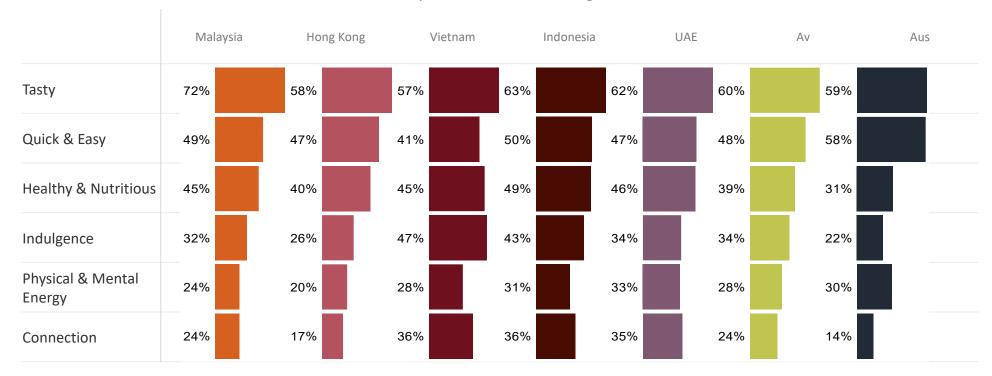
of people in priority markets consume Citrus Fruits for something Quick & Easy

45%

of people in priority markets consume Citrus Fruits for something Healthy & Nutritious



# Taste is the most important consumption driver across all markets, followed by Quick & Easy or Indulgence in Vietnam



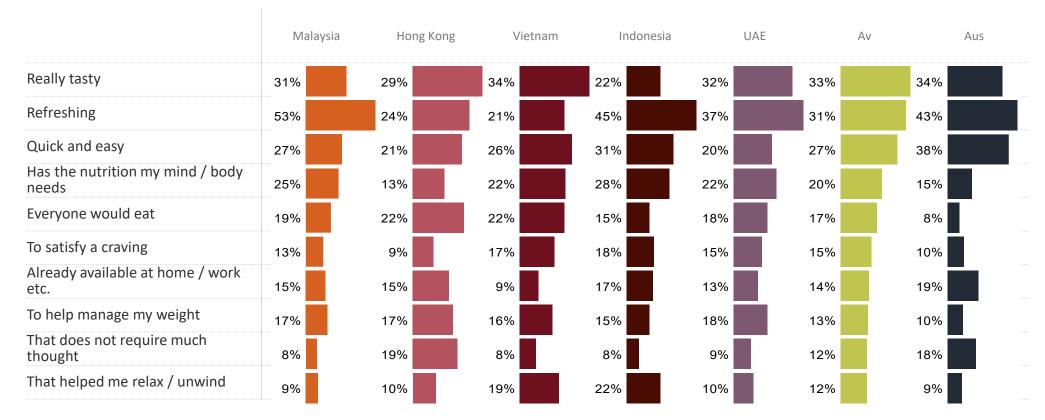
#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK N= USA Singapore India Japan UAE Qatar Korea Malaysia Hong Kong Taiwar Vietnam Indonesia 300 292 295 295 305 299 297 217 294 294 289 307 41





When we investigate in further detail, consumers are looking for 'really tasty' in Hong Kong, Vietnam and refreshing in other priority markets



#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwar Vietnam Indonesia 292 300 295 295 305 299 297 217 294 294 289 307 41



More functionally, consumers are looking for Citrus Fruits that are refreshing in taste, sweet while still being light

# 30%

of people in priority markets are looking for Citrus Fruits that have a **Refreshing taste** 

# 24%

of people in priority markets are looking for Citrus Fruits that are

Sweet

25%

of people in priority markets are looking for Citrus Fruits that are Fresh / Light



# Across markets consumers are looking for Citrus that has a refreshing taste, sweet or contains fibre and aides digestion in Hong Kong

	Malaysia	Hong Kong	Vietnam	Indonesi	а	UAE	Av
Refreshing taste	38%	15%	35%	31%	29%	33%	
Sweet	26%	25%	22%	26%	19%	25%	
Fresh / Light	27%	18%	20%	36%	25%	24%	
Good source of minerals & vitamins / Nutritionally dense	19%	18%	17%	25%	14%	18%	
Contains fibre	18%	27%	17%	13%	12%	17%	
To aid digestion	16%	29%	22%	15%	19%	16%	
Quick / easy to prepare	21%	18%	7%	17%	10%	15%	
Rich in anti-oxidants	21%	16%	18%	22%	15%	15%	
Tangy	15%	6%	10%	7%	10%	11%	
That is good value for money	8%	12%	12%	10%	10%	11%	

#### What were you looking for when you consumed?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA N =Singapore India Japan Korea Malaysia Hong Kong Vietnam Indonesi UAF Qatar laiwai 292 300 295 295 305 299 307 41 297 217 294 294 289



When it comes to the premium opportunity, consumers are looking for Citrus Fruits that are fresher, sweeter, are higher in vitamins & minerals, and organic

47%

of people in priority markets are looking for premium Citrus Fruits that are Fresher 33%

of people in priority markets are looking for premium Citrus Fruits that are

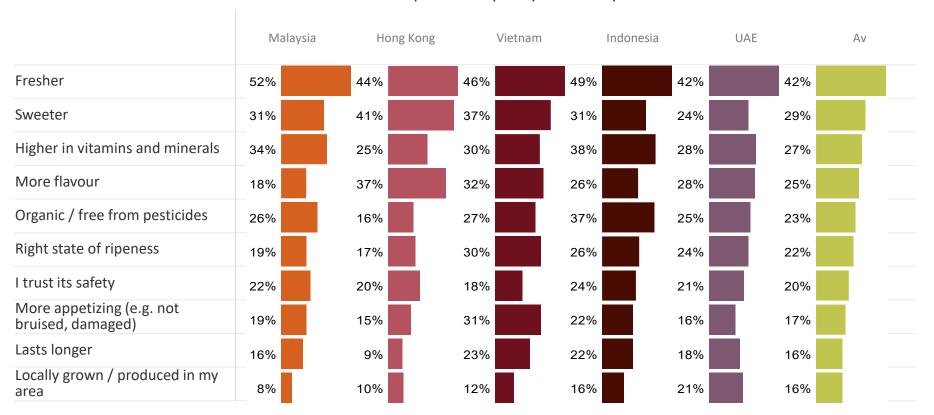
Sweeter

of people in priority markets are looking for premium Citrus Fruits that are Higher in vitamins & minerals

31%

26%

of people in priority markets are looking for premium Citrus Fruits that are Organic Premium Citrus is characterised by fresher and sweeter across priority markets. Hong Kong consumers are also looking for Citrus that has more flavour



#### What does premium quality mean to you?



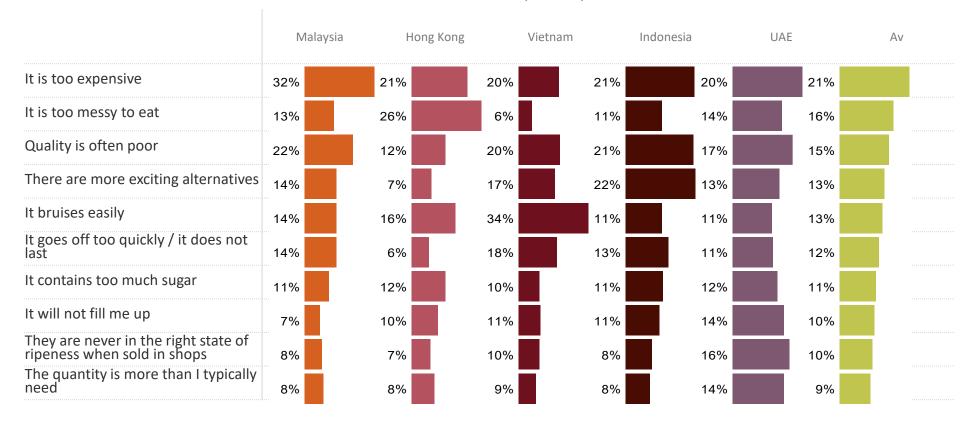




Price is the biggest barrier to overcome with Citrus Fruits consumption, followed by poor quality and bruising easily.

Other fruit and veg are considered worthy substitutes

Barriers to Consumption \$ Price **Poor Quality Bruises Easily** 23% 18% 17% (priority market average) (priority market average) (priority market average) Leading Substitutes Apples Mango Bananas 40% 38% 34% (priority market average) (priority market average) (priority market average) Price is a key barrier across priority markets along with poor quality in Malaysia and Indonesia, messiness in Hong Kong and bruises easily in Vietnam



#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N =Korea Malaysia Hong Kong Taiwar Vietnam Indonesia 292 300 295 295 305 299 297 217 294 294 289 307 41



Citrus

# Apples and Bananas are key substitutes across priority markets along with Mangos in Vietnam, Indonesia and UAE



Malaysia Hong Kong Vietnam Indonesia UAE Av Apple 49% 35% 35% 45% 37% 42% Bananas 31% 30% 51% 34% 38% 46% Mango 49% 14% 29% 32% 25% 46% Strawberries 20% 28% 23% 22% 23% 22% Melon 30% 9% 20% 29% 21% 38% Pineapple 23% 17% 13% 25% 27% 21% Pear 26% 21% 18% 27% 18% 20% Kiwifruit 25% 18% 15% 12% 18% 19% **Table Grapes** 14% 21% 30% 13% 27% 18% Papaya 31% 10% 15% 16% 16% 32%

#### What else would you typically consider having instead?





### Recommendation: How to drive growth in Australian Citrus Fruits



#### 1. Focus on Strategic Priority Markets



'Where to Play'

KANTAR



#### 2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Citrus Fruits that have a **refreshing taste**, and **are healthy and nutritious**. Ensure Citrus Fruits are at or above par for being **sweet**, **refreshing and light**, **that serve as a quick and easy snack**. \$\$\$

3. Leverage Premium Advantage

Maximise the premium opportunity by delivering Citrus Fruits that are fresher, sweeter, are higher in vitamins and minerals, and are free of pesticides.



### 4. Reduce Consumption Barriers

Address perceptions that Citrus Fruits are **too expensive, bruise easily** and **improve quality issues**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'How to Win'



216

# KANTAR

# 3.6 Lychees

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

# Hort Innovation

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In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

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The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

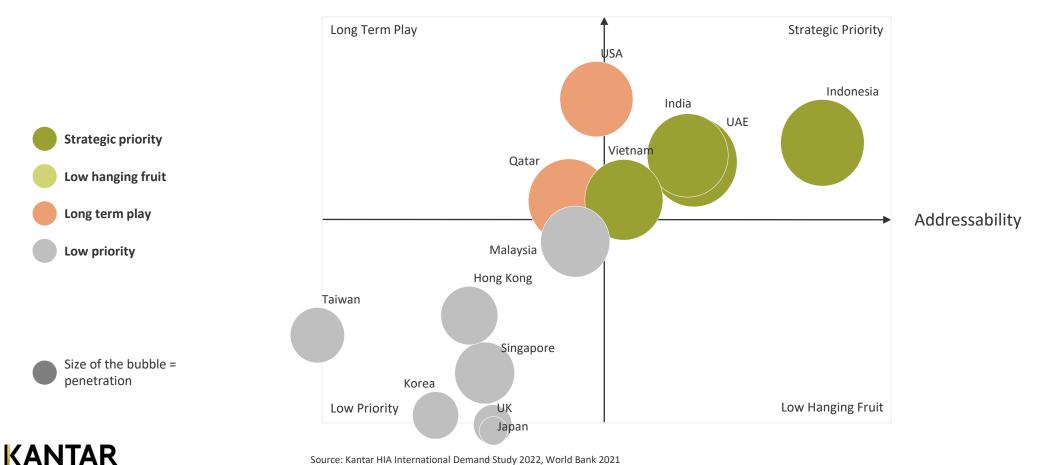
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  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian lychees, based on consumer preference and behaviour

Attractiveness



Hor

#### 223

#### **Lychees: Summary of Strategic Priorities**

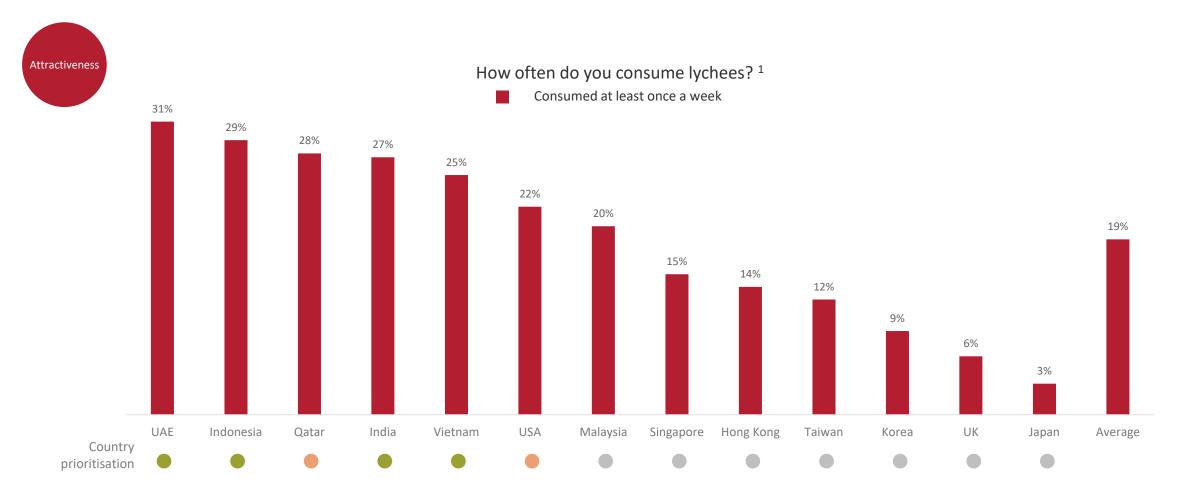


	Indonesia	UAE	💌 India	\star Vietnam
STRATEGIC IMPLICATIONS	Lychees are widely consumed in Indonesia, meaning there's a strong potential market for the commodity. The strong Australian appeal boosts export addressability, despite lower premium quality appeal	1 in 3 people in the UAE consume Lychees weekly, the highest of any market. Despite smaller population, the high per capita income and strong Australian association makes this a strong contender for export	Lychees are also widely consumed in India and the potential market is significantly larger than other countries given the population. There's also strong Australian appeal, despite moderate premium appeal	Vietnam is a less attractive or addressable opportunity vs. other strategic priorities, but penetration remains strong, alongside high Australian appeal and moderate premium quality appeal
ATTRACTIVENESS	<ul> <li>#2 ranking country for penetration (29% consume weekly)</li> <li>High claimed willingness to pay 1.5x more for premium quality</li> </ul>	<ul> <li>#1 ranking country for penetration (1 in 3 consume weekly)</li> <li>Moderate claimed willingness to pay 1.5x more for premium quality</li> </ul>	<ul> <li>Strong Lychee penetration</li> <li>Moderate claimed willingness to pay 1.5x more for premium quality</li> </ul>	<ul> <li>Strong Lychee penetration</li> <li>High claimed willingness to pay 1.5x more for premium quality</li> </ul>
ADDRESSABILITY	<ul> <li>Strong Australian association relative to other markets (#1 rank)</li> <li>Moderate premium opportunity vs. other commodities in Indonesia</li> </ul>	<ul> <li>Strong Australian association relative to other markets (#2 rank)</li> <li>Moderate premium opportunity vs. other commodities</li> </ul>	<ul> <li>Strong Australian association relative to other markets (#3 rank)</li> <li>Moderate premium opportunity vs. other commodities</li> </ul>	<ul> <li>Strong Australian association relative to other markets (#4 rank)</li> <li>Moderate premium opportunity vs. other commodities</li> </ul>





Lychees are most frequently consumed in the UAE, Indonesia & Qatar where nearly 1 in 3 consumers in these markets consuming them weekly



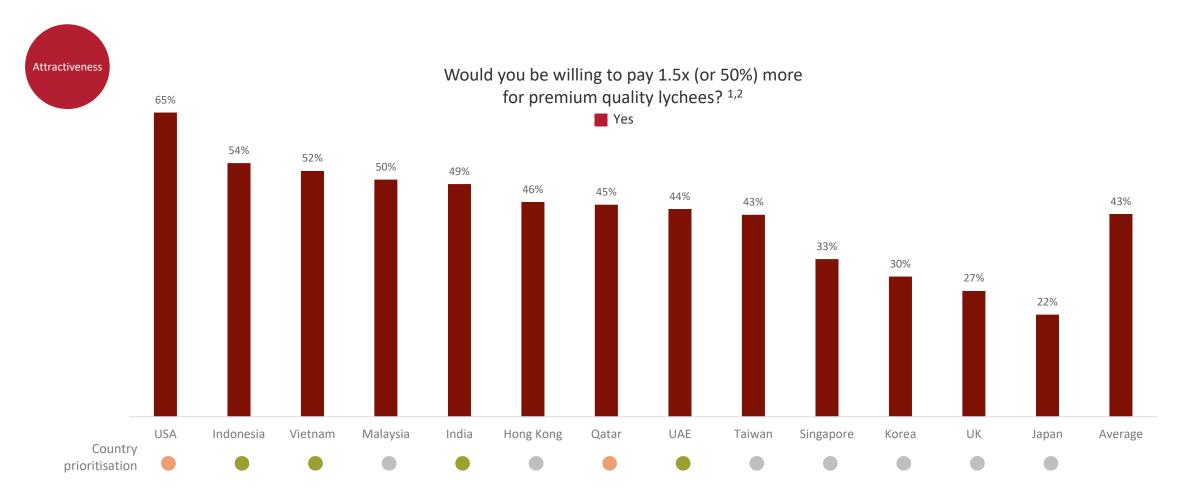
1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority



Lychees



## In the US especially Lychees have the potential to command a premium price



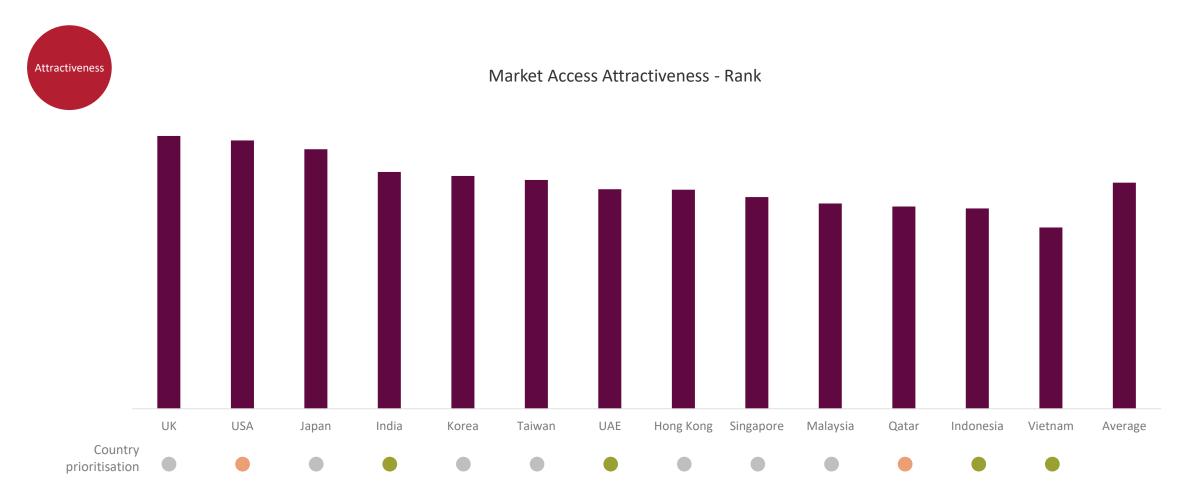
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Lychees

Although all markets are attractive, more affluent markets with larger populations rank n highly

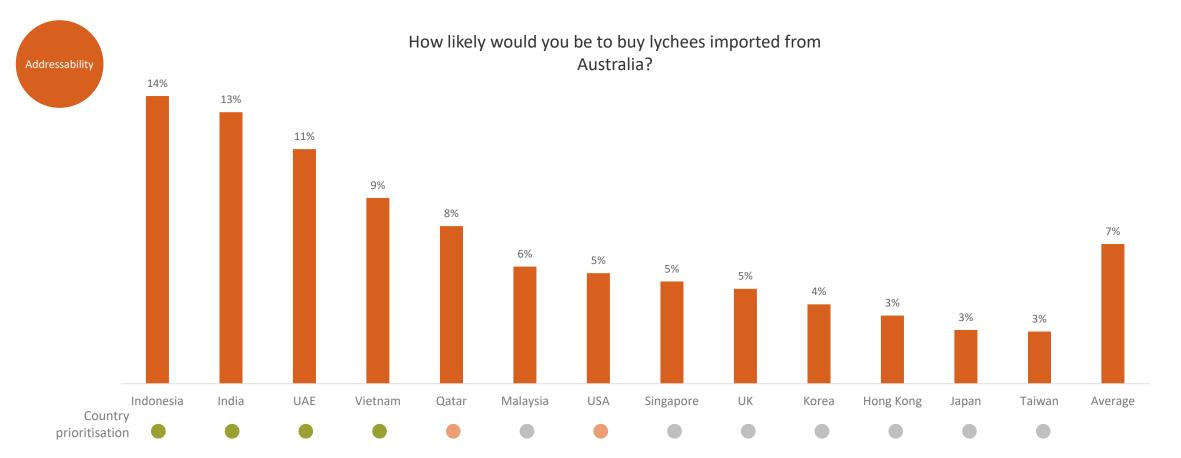




Lychees

**KANTAR** 

Appeal for Australian Lychees is highest in Indonesia, India & the UAE, however Australian association is amongst the lowest of any commodity in other markets like Hong Kong, Japan, and Taiwan

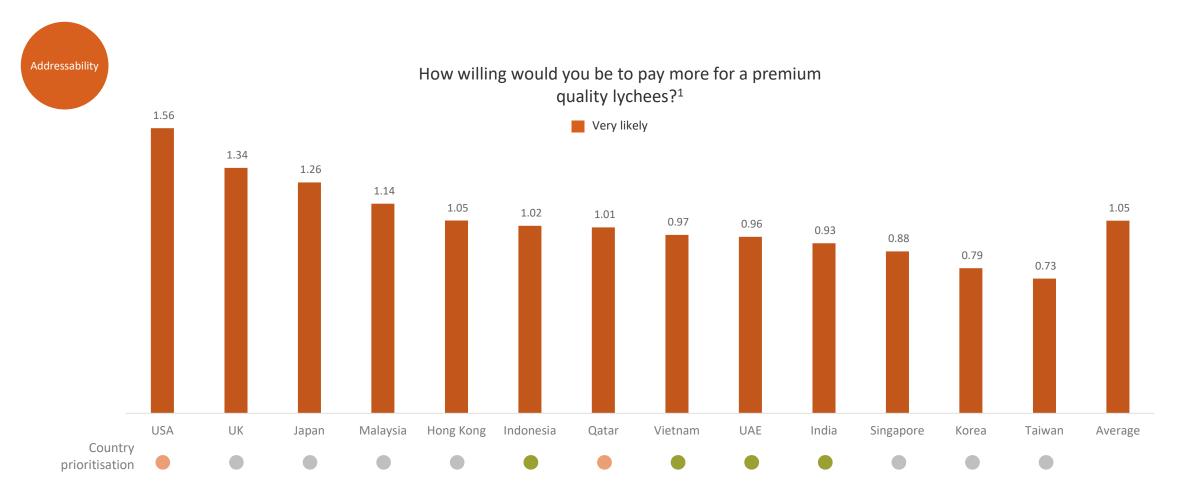






KANTAR

## Relative desire for premium vs other commodities is strongest in the USA, UK, and Japan



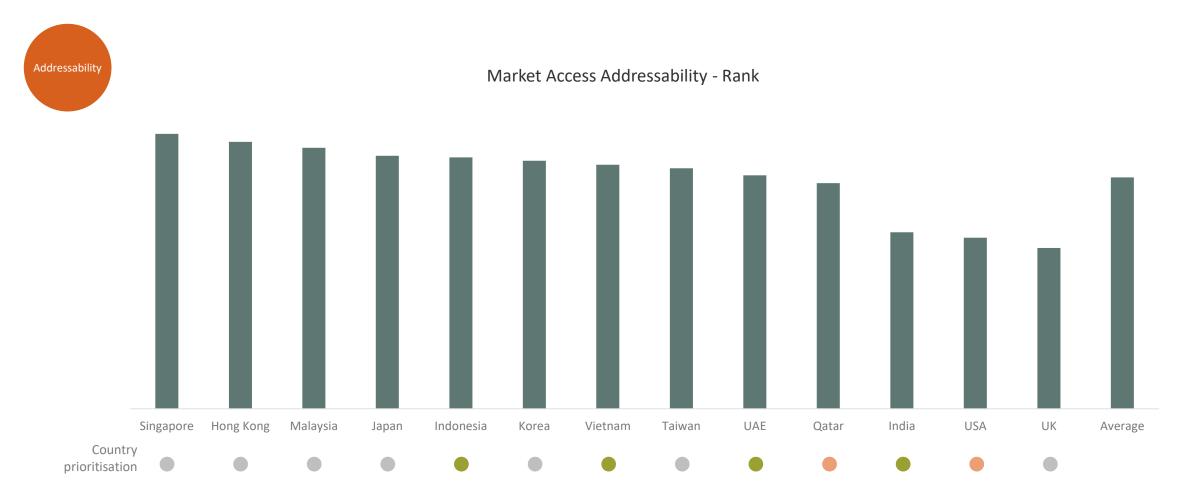
Hor 229

**KANTAR**<sup>1</sup> An index of the relative likelihood to pay more for lychees vs other commodities within each market Source: Kantar HIA International Demand Study 2022



Lychees

# Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





Lychees

**KANTAR** 

# KANTAR

# 3.6 Lychees

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

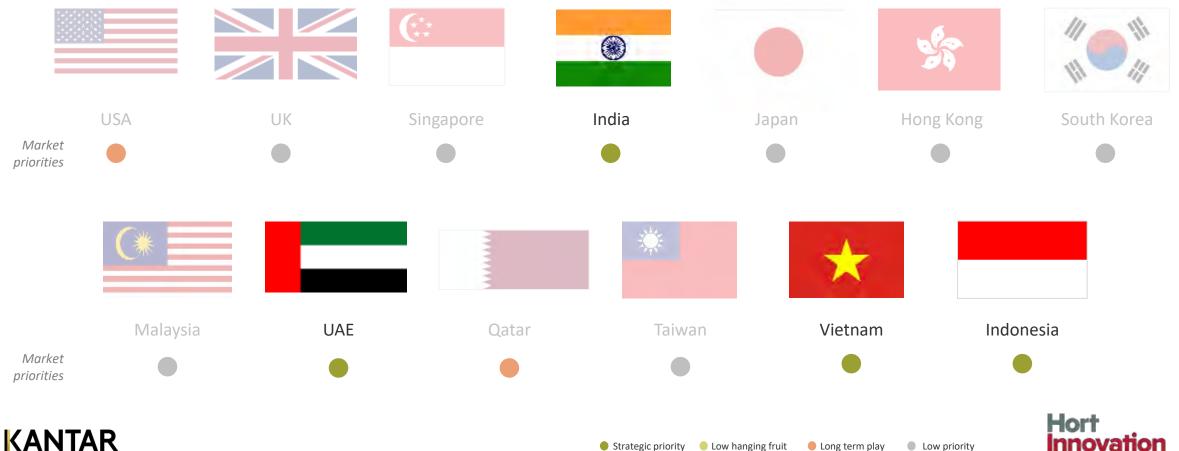
#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

The prioritisation revealed x4 markets ripe for Lychees export. The next section will deep dive into Lychees consumption across markets





Strategic priority
Low hanging fruit Long term play Low priority 232

#### Lychees consumption snapshot



		🚨 India	\star Vietnam	Indonesia	uae	
ţ.	HOW OFTEN (P1W pen.)	27%	25%	29%	31%	
Ø	WHEN	Snack Lunch	Dessert Lunch	Snack Lunch	Snack	
×	ноw	Fresh on its own	Fresh on its own	Fresh on its own In a Smoothie / Frappe / Juice	Fresh on its own	
ç	WHY	Tasty Indulgence	Tasty Indulgence Connection	Tasty Indulgence	Tasty Indulgence	
	WHERE	At home	At home	At home	At home	
ŤŤ	WHO WITH	With Family	With Family	With Family	With Family	





#### **Lychees: Strategic Imperatives**

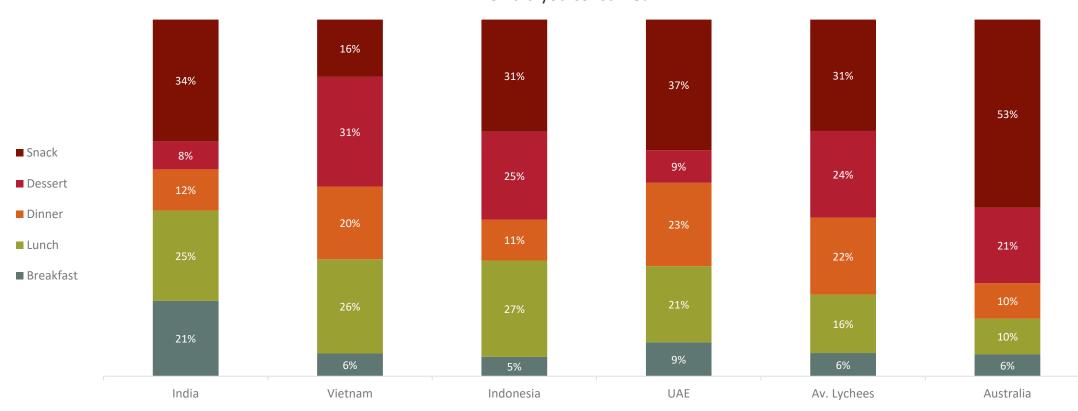
A B B B B B B B B B B B B B B B B B B B
Lychees

	🗶 India	📩 Vietnam	Indonesia	UAE		
CONSUMER PREFERENCES	As a tasty and indulgent snack or lunch, fresh on its own, at home with family	As a tasty and indulgent lunch or dessert, fresh on its own, to connect with family at home	As a tasty and indulgent snack or lunch, fresh on its own or in a smoothie / frappe / juice, at home with family	As a tasty and indulgent snack between lunch and dinner, fresh on its own, at home with family		
NEEDS TO SATISFY	Tasty Indulgence	Tasty Indulgence Connection	Tasty Indulgence	Tasty Indulgence		
FUNCTIONAL ATTRIBUTES	Refreshing Taste Fresh & Light	Refreshing Taste Sweet	Refreshing Taste Sweet	Refreshing Taste Fresh & Light		
PREMIUM OPPORTUNITY	Fresher Sweeter	Fresher	Fresher Sweeter	Fresher Sweeter		
BARRIERS TO OVERCOME	Too expensive	Bruises Easily Too much sugar	Too expensive	Too expensive		
KEY SUBSTITUTES	Apples Bananas	Apples Bananas	Mangoes Apples Bananas	Bananas Apples		





In priority markets outside of Vietnam, Lychees are most frequently consumed as a snack, followed by lunch. In Vietnam they are more frequently consumed as part of dessert



When did you consume?



Qatar

40

Source: Kantar HIA International Demand Study 2023

Singapore

296

India

293

Japan

300

Korea

299

USA

299

UK

292

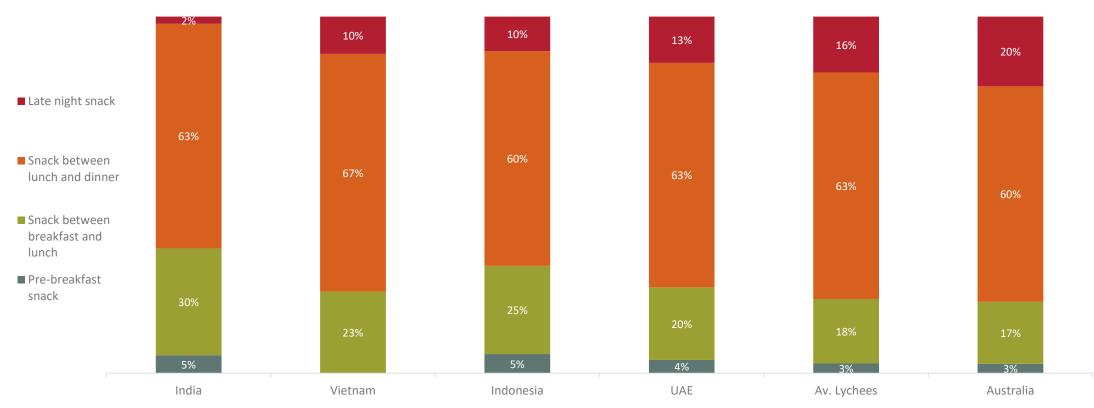
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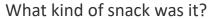
KANTAR





When consumed as a snack, Lychees are usually consumed between lunch and dinner





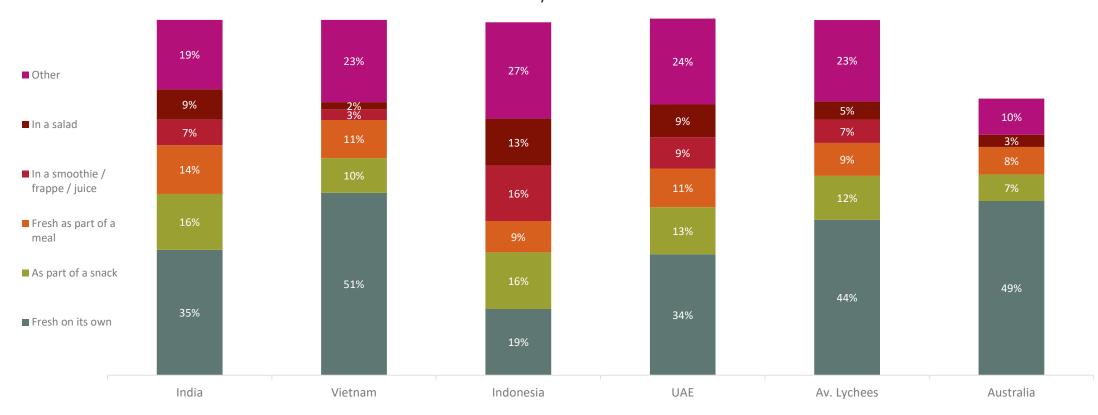


Source: Kantar HIA International Demand Study 2023 **KANTAR** 

#### 236

Lychees

### Lychees are most often consumed fresh on their own, especially in Vietnam. They are also consumed as part of a snack



How did you consume?

'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As part of an alcoholic drink e.g. cocktail, As an ingredient in cooking, As an ingredient in baking, For decoration / show only, To make baby food / puree and Don't know

226

Taiwan

294

Vietnam

299

Indonesia

296

Malaysia Hong Kong

296

UAE

295

Qatar

40

300

Korea

299

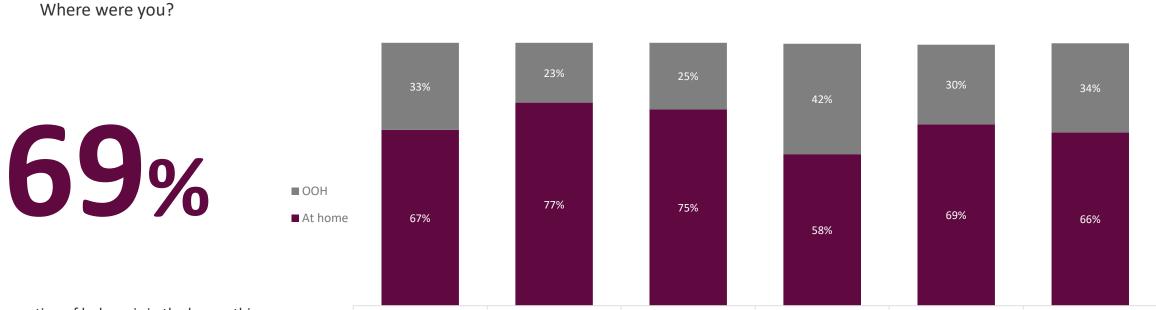
	5		5,		,	Study 2023
(ANTAR	N=	UK	USA	Singapore	India	Japan
		292	299	296	293	300



Lychees

#### Most people consume Lychees at home. UAE skews more out of home





Indonesia

UAE

Av. Lychees

Vietnam

Of consumption of lychees is in the home, this varies only slightly by market



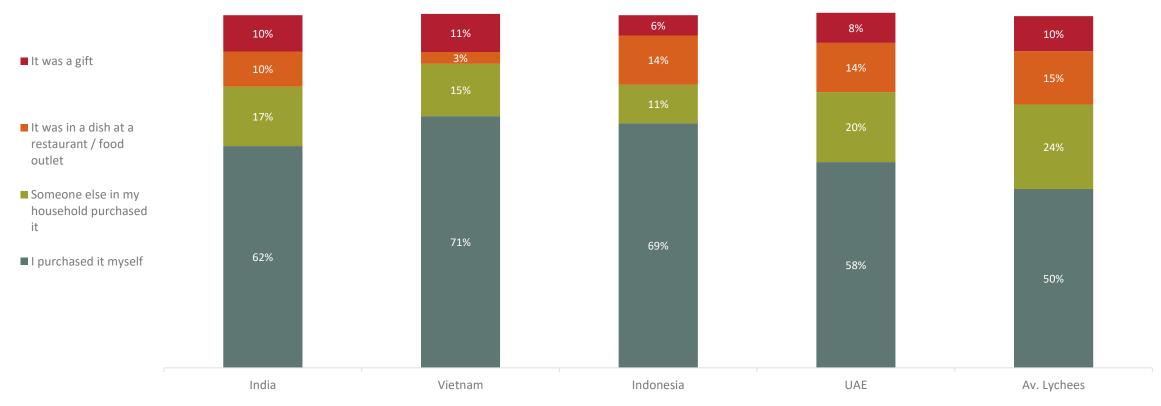
India



Australia

#### Most people purchase Lychees themselves





#### Where did you get them from?

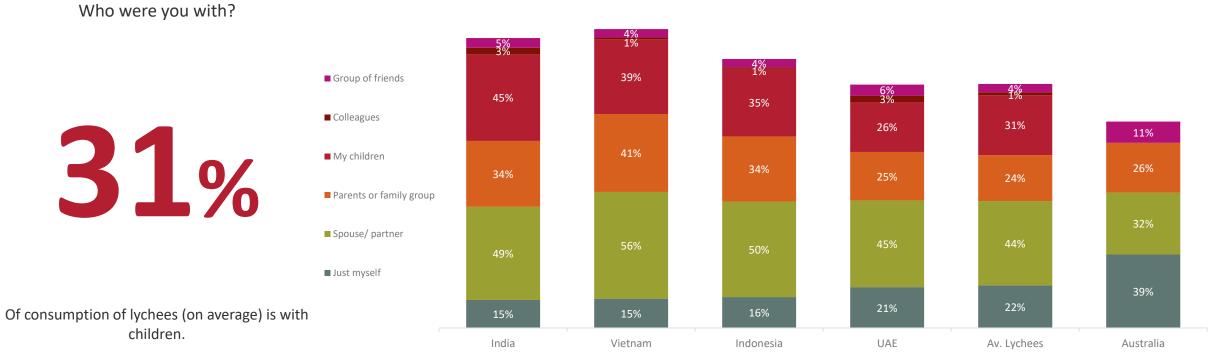


D	Sourc	Source: Kantar HIA International Demand Study 2023												
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		292	299	296	293	300	299	296	226	294	299	296	295	40



## Lychees are generally consumed with a spouse or partner or as part of a broader family group





UAE

295

296

Qatar

40

31%

Source: Kantar HIA International Demand Study 2023 **KANTAR** UK USA N= Singapore India Japan Korea Malaysia Hong Kong Taiwar Vietnam Indonesia 292 299 299 296 293 300 296 226 294 299



There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







#### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons people choose to consume Lychees are for something tasty, indulgent and quick & easy



of people in priority markets consume Lychees for something

Tasty

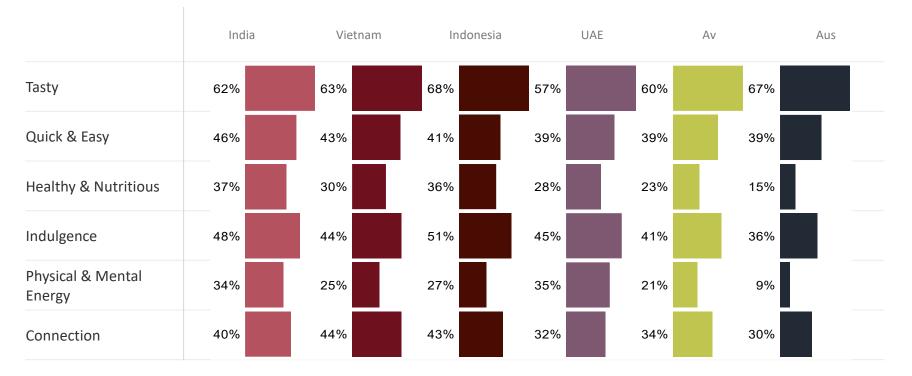
47%

of people in priority markets consume Lychees for something Indulgent

42%

of people in priority markets consume Lychees for something Quick & Easy

# Taste is the most important consumption driver across all markets, followed by Indulgence



#### Which were important when choosing to consume?







#### Specifically consumers are looking for 'really tasty' and 'refreshing'



#### India UAE Vietnam Indonesia Av Aus Really tasty 34% 39% 36% 28% 35% 41% Refreshing 23% 45% 32% 27% 38% 35% Quick and easy 24% 23% 22% 17% 20% 22% To satisfy a craving 9% 20% 19% 19% 20% 18% Everyone would eat 17% 25% 17% 10% 17% 14% Good for sharing 7% 17% 26% 24% 13% 14% To cheer me up 22% 15% 14% 17% 13% NA New and different 10% 10% 11% 14% 12% 13% To treat / indulge myself or 10% 8% 16% 15% 11% 12% others That helped me relax / unwind 10% 11% 17% 25% 10% 11%

#### Which were important when choosing to consume?





More functionally, consumers are looking for Lychees that are sweet and fresh with a refreshing taste

# 32%

of people in priority markets are looking for Lychees that have **Refreshing taste** 

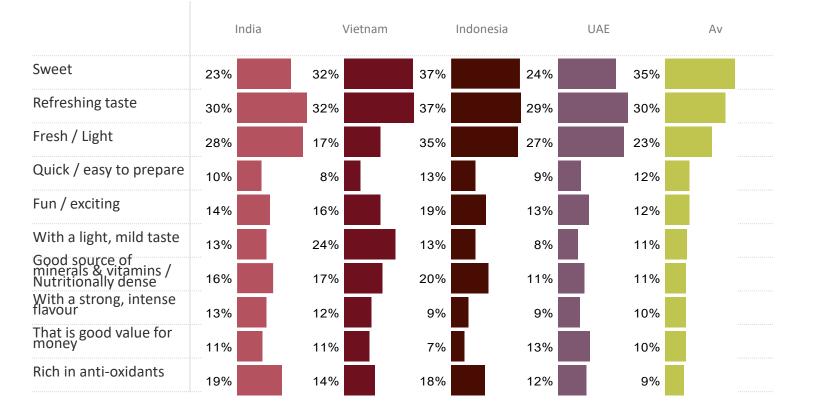
29%

of people in priority markets are looking for Lychees that are

Sweet

27%

of people in priority markets are looking for Lychees that are Fresh / Light Across priority markets, consumers are looking for lychees that are sweet and have refreshing taste. In India, Indonesia and UAE they also look for fresh and light



#### What were you looking for when you consumed?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 299 295 40 292 296 293 300 299 296 226 294 299 296





When it comes to the premium opportunity, consumers are looking for Lychees that are fresher, sweeter, have more flavour, and are safe & trusted

42%

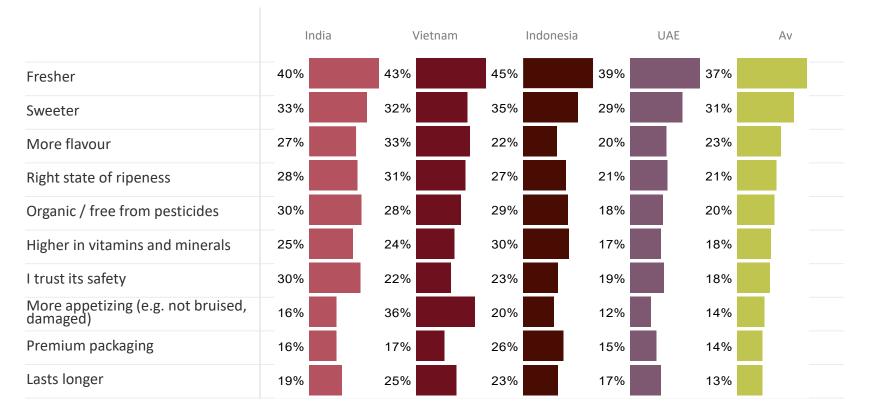
of people in priority markets are looking for premium Lychees that are **Fresher**  32%

of people in priority markets are looking for premium Lychees that are Sweeter of people in priority markets are looking for premium Lychees that have More Flavour

26%

26%

of people in priority markets are looking for premium Lychees that are Safe & Trusted Premium Lychees are characterised by freshness and sweetness across priority markets and more appetising appearance in Vietnam



#### What does premium quality mean to you?

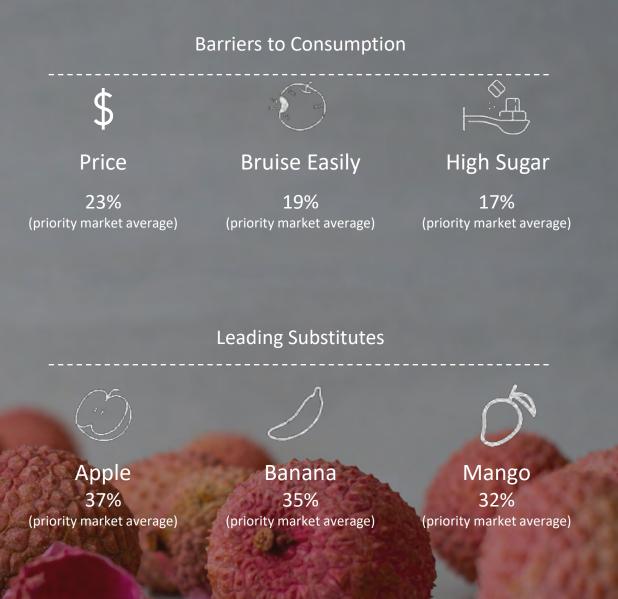




Lychees

Price is the biggest barrier to overcome with lychee consumption, followed by bruising easily and high sugar.

Apples, Bananas and Mangoes are considered worthy substitutes



# Price is the most significant barrier across priority markets except Vietnam where bruising is most important



India Vietnam Indonesia UAE Av It is too expensive 24% 26% 25% 19% 24% It contains too much sugar 17% 10% 15% 26% 16% There are more exciting alternatives 14% 18% 23% 11% 13% It bruises easily 33% 18% 10% 13% 12% It is too messy to eat 9% 9% 5% 9% 11% Quality is often poor 17% 11% 18% 16% 11% It goes off too quickly / it does not last 17% 22% 10% 11% 10% Not enough people in my household like 10% 9% 15% 14% 10% it/them It will not fill me up 9% 14% 8% 11% 9% It is not convenient / ideal for on the go 7% 10% 6% 8% 8%

#### What are the reasons you may not choose?





# Apples, Bananas and Mangos are key substitutes across priority markets along with Table Grapes in Vietnam and UAE



#### India Vietnam Indonesia UAE Av Apple 44% 35% 36% 33% 29% Bananas 36% 40% 28% 34% 28% Mango 34% 26% 41% 26% 27% Strawberries 11% 20% 21% 26% 20% Melon 25% 20% 29% 26% 20% Kiwifruit 13% 22% 16% 17% 18% Pineapple 16% 28% 12% 22% 17% **Table Grapes** 0% 18% 17% 29% 30% Pear 16% 18% 20% 16% 16% Cherries 23% 14% 15% 18% 15%

What else would you typically consider having instead?





### Recommendation: How to drive export growth in Australian Lychees



#### 1. Focus on Strategic Priority Markets



#### 2. Deliver Core Consumer Needs



Deliver the core consumer needs across priority markets with Lychees that have a **refreshing taste**, and **are an indulgence that is good for sharing**. Ensure Lychees are at or above par for being **sweet**, **fresh and light**, **that serve as a quick and easy snack**, **are as part of lunch or dessert**. Maximise the premium opportunity by delivering Lychees that are fresher, sweeter, have more flavour, and come from a safe and trusted source.

'How to Win'

\$

3. Leverage Premium

Advantage



#### 4. Reduce Consumption Barriers

Address perceptions that Citrus Fruits are **too expensive, bruise easily** and **are high in sugar**, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'





Lychees

### KANTAR

# 3.7 Mango

i. Market prioritisation
Leverage the strategic framework to prioritize
markets based on consumer behaviour,
perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

### 4 key considerations when interpreting the outputs of the Market Prioritisation

#### 1. No Existing Technical Market Access

### Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

#### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

#### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

### 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

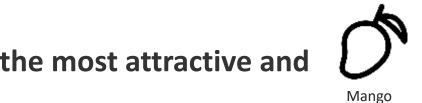
- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

### 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

#### Rationale:

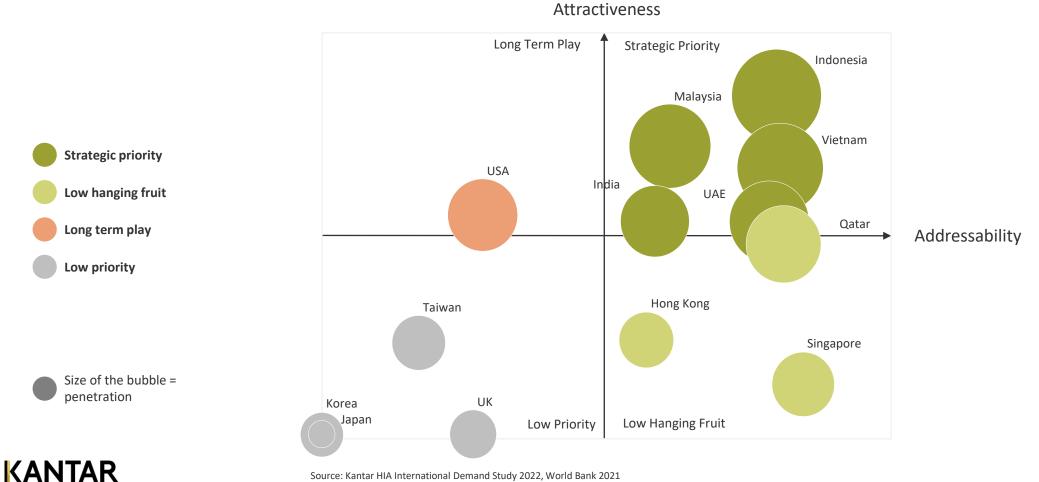
- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



Hor

260

#### We have identified 5 strategic priority markets that represent the most attractive and appealing export opportunity for Australian mangos



Source: Kantar HIA International Demand Study 2022, World Bank 2021

#### Mango: Summary of Strategic Priorities

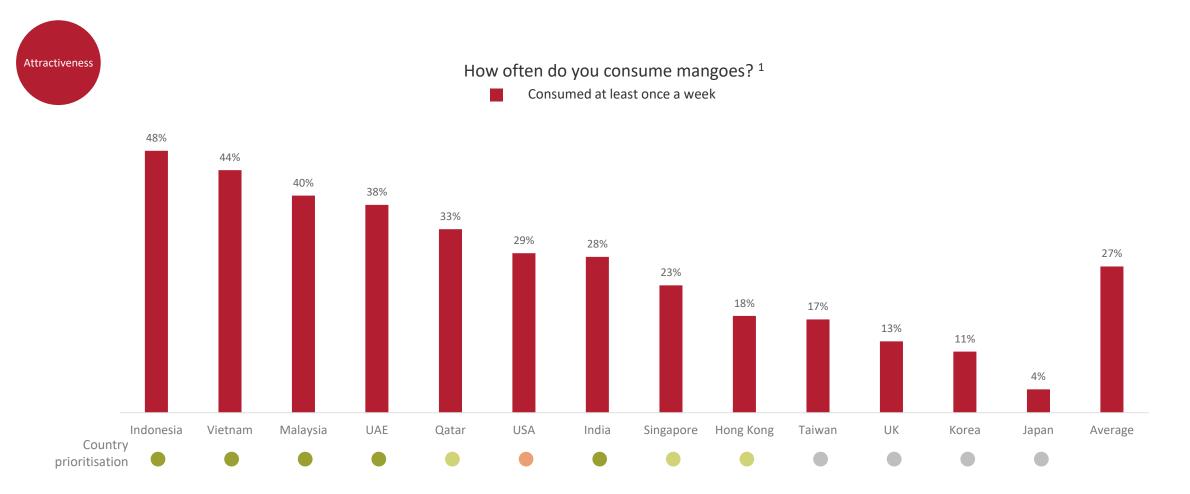


Indonesia		★ Vietnam	UAE	🖳 Malaysia	🕘 India	
STRATEGIC IMPLICATIONS	The mango market in Indonesia represents a significant opportunity due to the high penetration of this commodity, Indonesia also has a relatively strong market access measure	Vietnam also a strong export opportunity because mangoes are highly penetrated. There's decent consumer addressability to realize the opportunity	Australian appeal makes this an	Penetration of mangoes in Malaysia is high and it's an attractive export market. Consumer addressability is more moderate, but compensated by a strong market access rank	India is a sizeable opportunity for export. Penetration of mangoes is lower vs. other commodities, but there remains quality and Australian appeal	
ATTRACTIVENESS	<ul> <li>#1 ranking country for mango penetration (nearly 1 in 2 people consume weekly)</li> <li>Strong claimed willingness to spend 1.5x more on premium quality (#2 rank)</li> </ul>	<ul> <li>#2 ranking country for mango penetration</li> <li>Strong claimed willingness to spend 1.5x more</li> </ul>	<ul> <li>Strong mango penetration (38% consume weekly)</li> <li>Moderate willingness to pay more</li> </ul>	<ul> <li>Very strong mango penetration (40% consume weekly)</li> <li>Strong claimed willingness to spend 1.5x more on premium quality (#1 rank)</li> </ul>	<ul> <li>Moderate mango penetration</li> <li>High claimed willingness to spend 1.5x more</li> </ul>	
ADDRESSABILITY	<ul> <li>Strong Australian appeal</li> <li>Moderate premium quality appeal vs. other commodities in Indonesia</li> </ul>	<ul> <li>Strong Australian appeal</li> <li>Low premium quality appeal vs. other commodities in Indonesia</li> </ul>	<ul> <li>Strong Australian appeal</li> <li>Moderate premium quality appeal vs. other commodities in Indonesia</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Moderate premium quality appeal vs. other commodities in Indonesia</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Moderate premium quality appeal vs. other commodities in Indonesia</li> </ul>	





Mangoes are quite a highly penetrated commodity most frequently consumed in Indonesia & Vietnam with nearly 1 in 2 people having them weekly



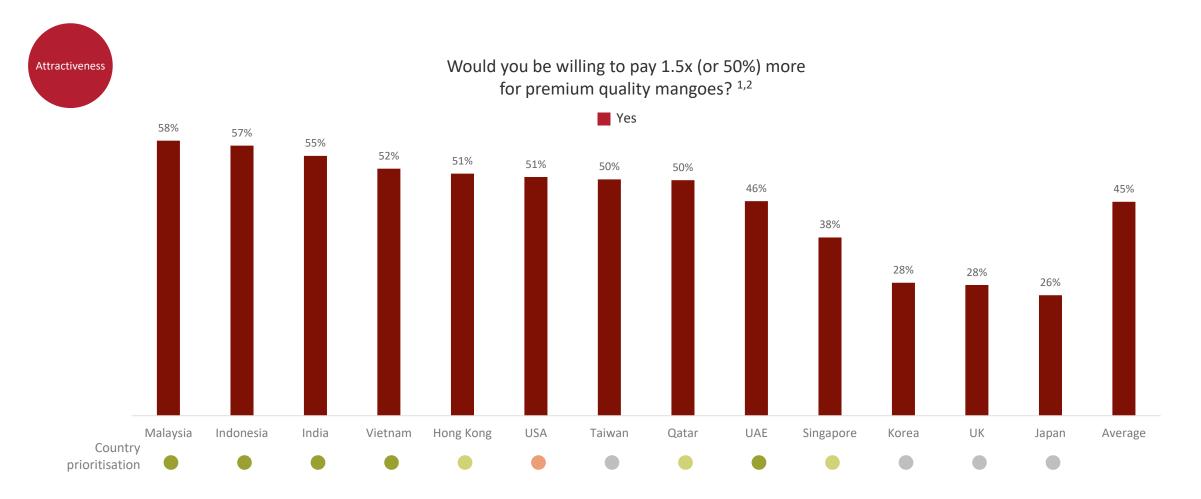
1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority



Mango

KANTAR

#### Across several markets mangoes have the potential to command a premium price



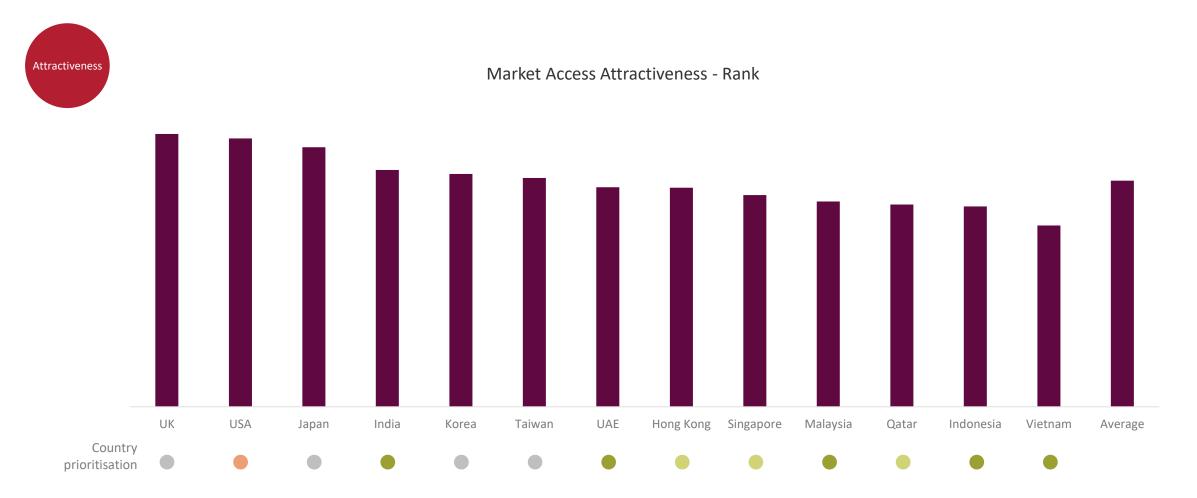
1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail KANTAR





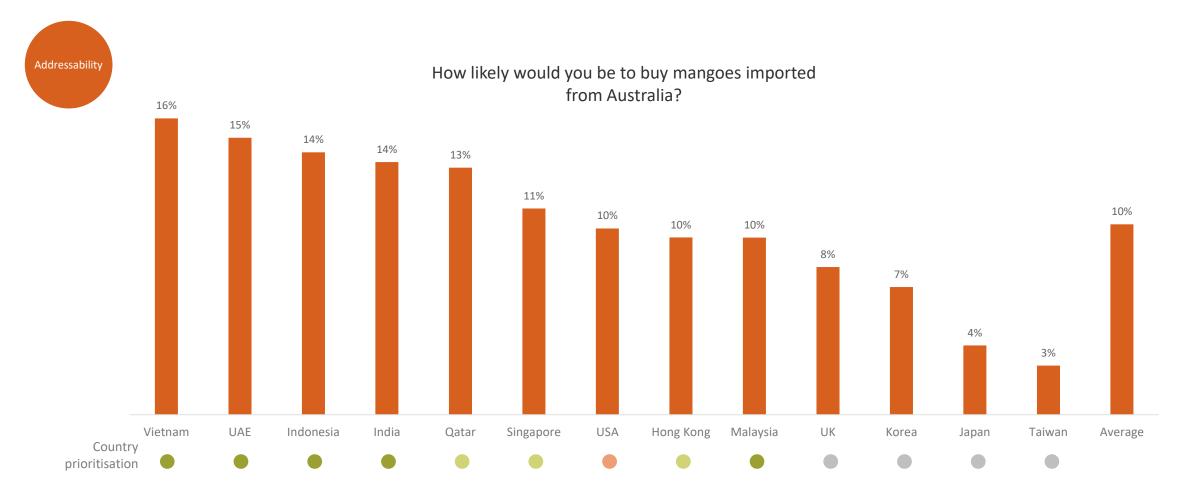
Although all markets are attractive, more affluent markets with larger populations rank more highly





**KANTAR** 

# Mangoes have moderate Australian appeal vs. other commodities, but it's strongest in Vietnam and the UAE

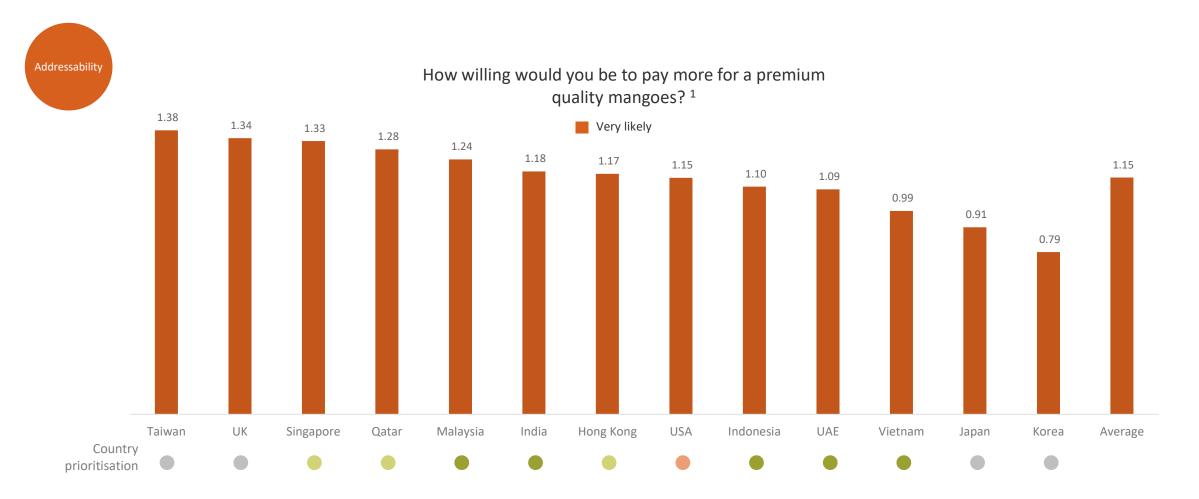




Mango

**KANTAR** 

# Relative desire for premium vs other commodities is high, especially in Taiwan, the UK and Singapore





**KANTAR** <sup>1</sup> An index of the relative likelihood to pay more for mangoes vs other commodities within each market Source: Kantar HIA International Demand Study 2022

266

Mango

# Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





Mango

**KANTAR** 

### KANTAR

# 3.7 Mango

i. Market prioritisation
 Leverage the strategic framework to prioritize
 markets based on consumer behaviour,
 perception and market access

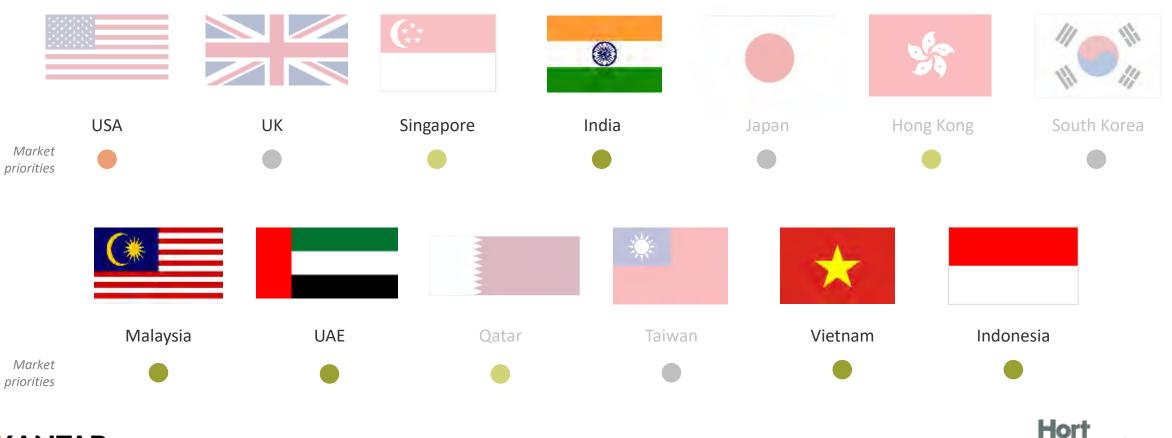
#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

The prioritisation revealed x5 markets ripe for Mango export. The next section will deep dive into Mango consumption across markets





KANTAR



Inno

#### Mango consumption snapshot

		💶 India	🛄 Malaysia	\star Vietnam	Indonesia	L UAE	
<b>ب</b>	HOW OFTEN (P1W pen.)	28%	40%	44%	48%	38%	
Ø	WHEN	Lunch Snack	Snack Dessert	Lunch Dinner	Lunch Snack	Snack	
×	HOW	Fresh on its own	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own	
ç	WHY	Tasty Indulgence	Tasty Indulgence	Tasty Indulgence Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	
	WHERE	At home	At home	At Home	At home	At home	
<b>İİ</b>	WHO WITH	With Family	With Family	With Family	With Family	With Family	







#### **Mango: Strategic Imperatives**

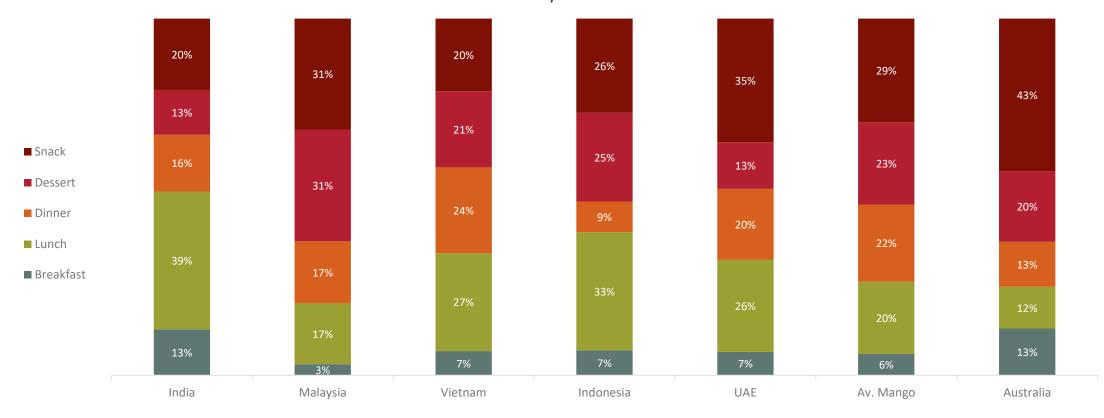
0°
Mango

	👲 India	Malaysia	★ Vietnam	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty and indulgent lunch or snack, fresh on its own, at home with family	As a tasty and indulgent snack or dessert, fresh on its own, at home with family		As a tasty, quick and easy snack/lunch, fresh on its own or as part of a snack, at home with family	As a tasty and indulgent snack between lunch and dinner, fresh on its own, at home with family
NEEDS TO SATISFY	Tasty Indulgence	Tasty Indulgence	Tasty Indulgence	Tasty	Tasty Indulgence
FUNCTIONAL ATTRIBUTES	Sweet Refreshing Taste	Sweet Refreshing Taste	Refreshing Taste Sweet	Sweet Fresh & Light	Sweet Refreshing Taste
PREMIUM OPPORTUNITY	Fresher Sweeter	Fresher Sweeter	Fresher Ripeness Sweeter	Fresher Sweeter Ripeness	Fresher Sweeter
BARRIERS TO OVERCOME	Too expensive	Too expensive	Bruises easily	Other Exciting alternatives	Too expensive Poor quality
KEY SUBSTITUTES	Apples Bananas	Apples Bananas	Apples Bananas	Apples Bananas	Fruiting Vegetables Nuts and Seeds



**KANTAR** 

Mangos are most commonly consumed as a snack across markets as well as dessert in Malaysia or lunch in other priority markets



When did you consume?

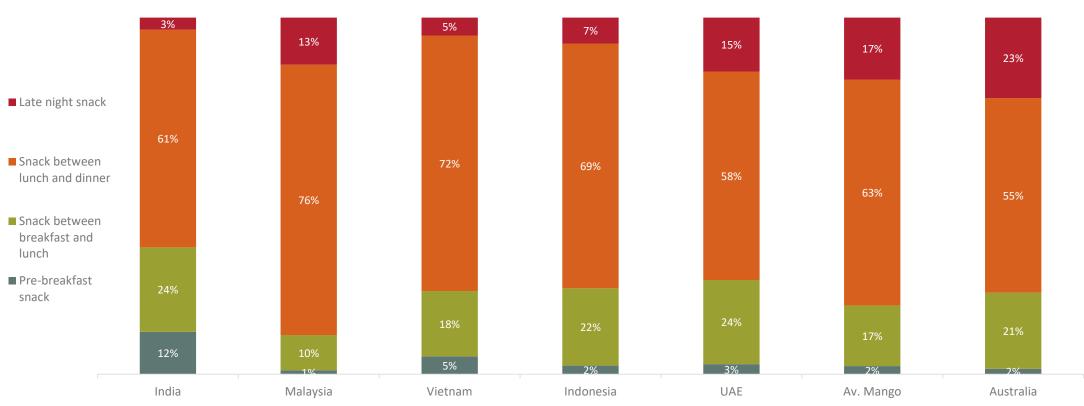






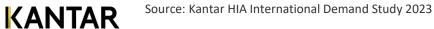
Source: Kantar HIA International Demand Study 2023 KANTAR UK N= USA India Singapore Japan Korea Malaysia Hong Kong Taiwar Vietnam Indonesia 300 292 296 295 301 301 293 218 295 295 314

#### When consumed as a snack, Mangos are consumed between lunch and dinner

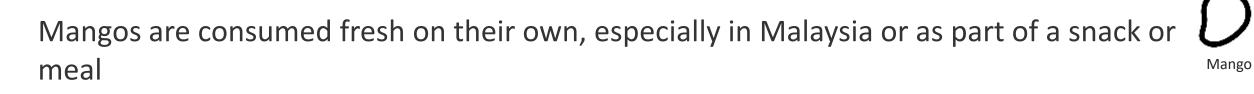


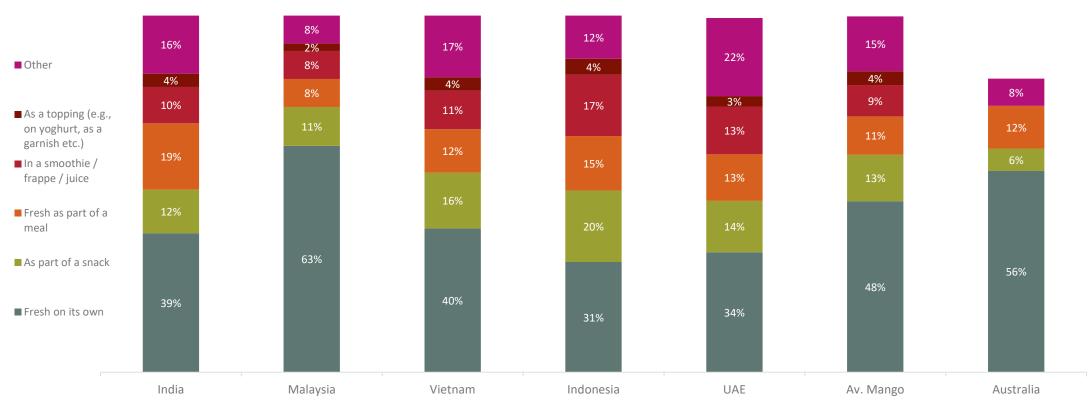
What kind of snack was it?





Mango





How did you consume?

'Other' = In a salad, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail and Don't know

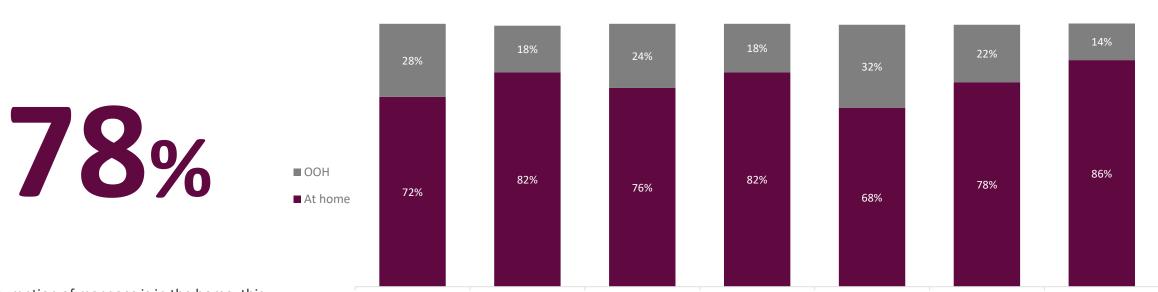
**KANTAR** 

Source: Kantar HIA International Demand Study 2023													
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	292	300	296	295	301	301	293	218	295	295	314	306	40



#### Most people consume Mango at home. UAE skews more out of home





Vietnam

Indonesia

UAE

Malaysia

Of consumption of mangoes is in the home, this varies only slightly by market

Where were you?



India



Australia

Av. Mango

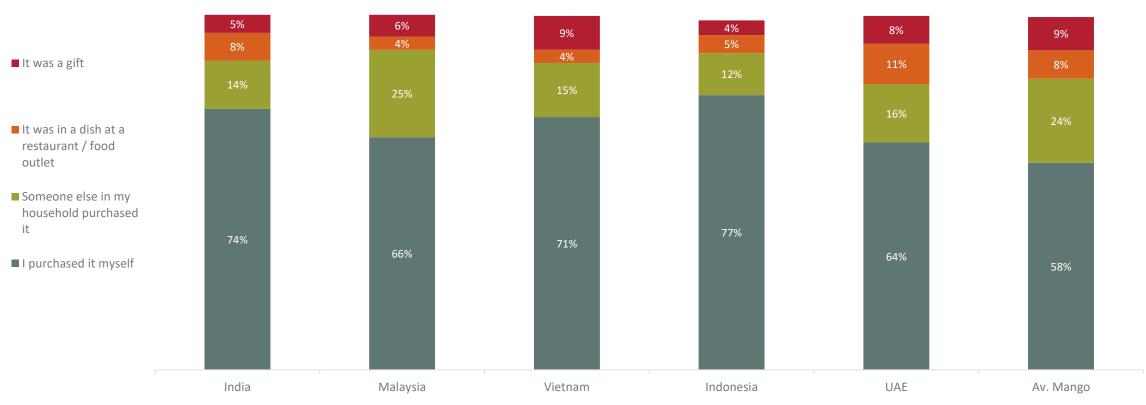
#### Most people purchase Mangos themselves

**KANTAR** 

N=

UK

292



Where did you get them from?

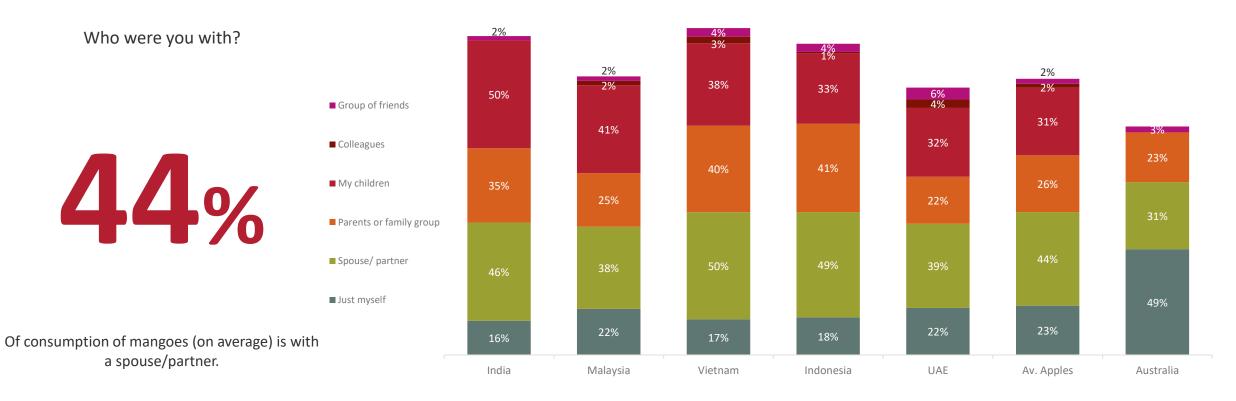






# Mangos are typically consumed with a spouse or partner or with a broader family group

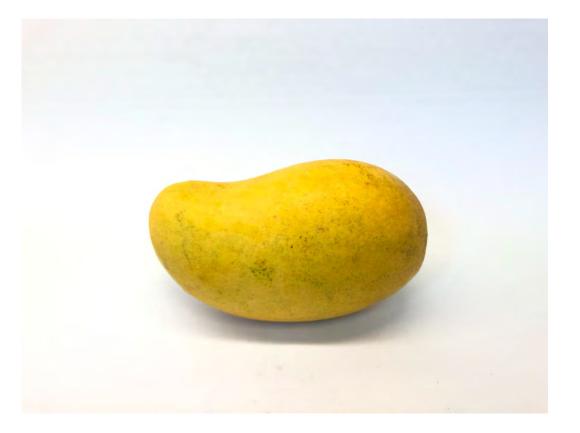








There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







#### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Mangoes are for something tasty, indulgent and for a connection

# 68%

of people in priority markets consume Mangoes for something

Tasty

# 48%

of people in priority markets consume Mangoes for something Indulgent

36%

of people in priority markets consume Mangoes for a Connection

### Taste is the most important consumption driver across priority markets, followed by Indulgence and Quick & Easy in Indonesia



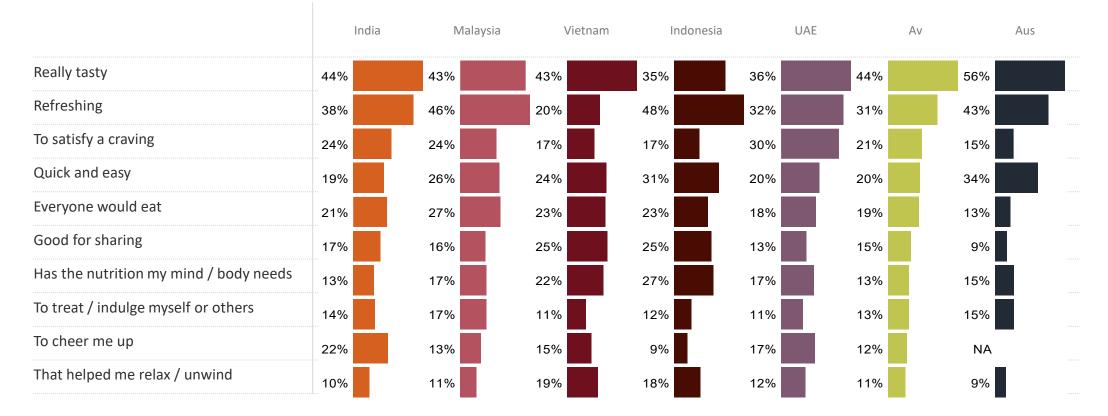
India Malaysia Vietnam Indonesia UAE Av Aus Tasty 67% 76% 62% 73% 61% 67% 73% Quick & Easy 41% 45% 47% 47% 42% 39% 51% Healthy & Nutritious 31% 29% 38% 45% 33% 25% 27% Indulgence 50% 47% 43% 37% 48% 51% 44% Physical & Mental 32% 21% 28% 27% 28% 21% 18% Energy 42% 24% 42% 38% 35% 29% 20% Connection

#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK N= USA Singapore India Japan UAE Qatar Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 292 300 301 295 306 40 296 295 301 293 218 295 314



# Specifically, consumers for taste and refreshing. In India, Malaysia and UAE they can also satisfy cravings



#### Which were important when choosing to consume?







More functionally, consumers are looking for Mangoes that are fresh and light with a sweet, refreshing taste

# 39%

of people in priority markets are looking for Mangoes that are

Sweet

33%

of people in priority markets are looking for Mangoes that have **Refreshing taste** 

27%

of people in priority markets are looking for Mangoes that are Fresh / Light

# Consumers are looking for Mangos that are sweet, have refreshing taste and are fresh and light



#### India Malaysia Vietnam Indonesia UAE Av 35% 51% 30% 40% 38% 42% Sweet **Refreshing taste** 33% 31% 33% 28% 30% 41% Fresh / Light 27% 31% 22% 34% 22% 22% Contains fibre 14% 25% 14% 15% 16% 24% Good source of minerals & vitamins / Nutritionally dense 17% 17% 14% 24% 15% 14% Quick / easy to prepare 12% 15% 17% 20% 13% 14% With a strong, intense flavour 15% 13% 12% 9% 15% 12% Tangy 9% 9% 12% 5% 8% 12% Fun / exciting 17% 9% 12% 13% 17% 11% That is good value for money 16% 11% 11% 9% 10% 8%

#### What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Mangoes that are fresher, sweeter, free from pesticides, and are in the right state of ripeness

49%

40%

30%

of people in priority markets are looking for premium Mangoes that are **Fresher**  of people in priority markets are looking for premium Mangoes that are Sweeter of people in priority markets are looking for premium Mangoes that are Free from pesticides 30%

of people in priority markets are looking for premium Mangoes that are In the right state of ripeness Premium Mangos are characterised by freshness, sweetness and state of ripeness across priority markets. In Vietnam consumers also look for more appetizing



#### India Malaysia UAE Vietnam Indonesia Av 49% 50% 51% 52% 43% 39% Fresher 38% 37% 43% 37% 35% 44% Sweeter 28% 26% 37% 35% 25% 28% Right state of ripeness More flavour 18% 29% 24% 26% 35% 33% 34% 27% 22% Organic / free from pesticides 34% 27% 29% More appetizing (e.g. not bruised, 19% 23% 23% 19% 19% 37% damaged) 26% 34% 22% Higher in vitamins and minerals 22% 29% 18% I trust its safety 30% 17% 25% 23% 18% 22% Lasts longer 22% 22% 21% 21% 17% 14% Larger than normal 26% 12% 16% 26% 12% 14%

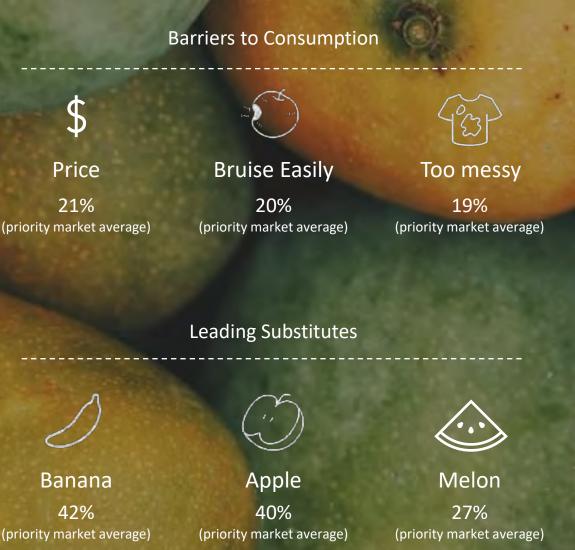
#### What does premium quality mean to you?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N =Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 300 40 292 296 295 301 301 293 218 295 295 314 306



Price is the biggest barrier to overcome with Mango consumption, followed by bruising easily and being too messy to eat.

Bananas, apples and melons are considered worthy substitutes



Price is a key barrier across priority markets except Vietnam where bruises easily is a key barrier. In Indonesia, more exciting alternatives is also a barrier



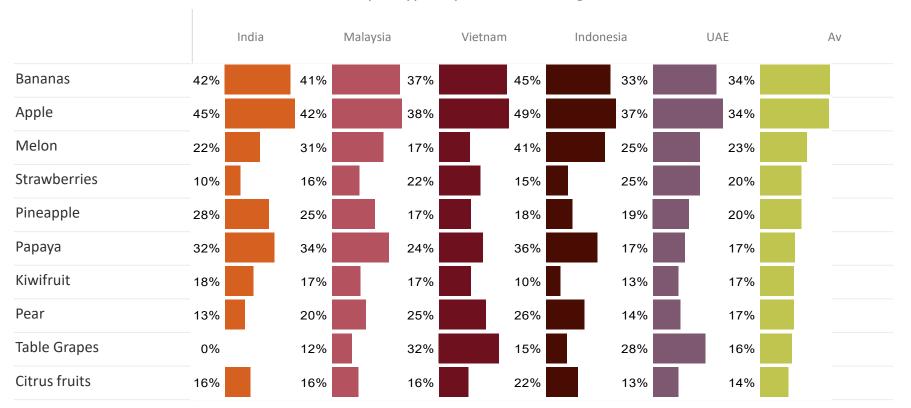
#### India UAE Malaysia Vietnam Indonesia Av It is too expensive 21% 27% 20% 17% 22% 27% It bruises easily 15% 15% 13% 17% 40% 15% It is too messy to eat 7% 18% 12% 9% 16% 14% Quality is often poor 20% 18% 22% 18% 16% 14% It contains too much sugar 19% 11% 16% 13% 16% 13% They are never in right state of ripeness when sold in 13% 9% 14% 14% 16% 11% shops It goes off too quickly / it does not last 13% 13% 24% 14% 10% 11% There are more exciting alternatives 11% 9% 11% 14% 19% 10% It is not convenient / ideal for on the go 8% 11% 6% 9% 8% 9% It takes too long to prepare 11% 6% 9% 15% 8% 7%

What are the reasons you may not choose?





## In priority markets, Bananas, Apples and Papaya are key substitutes along with Melons in Malaysia and Indonesia



What else would you typically consider having instead?





Mango

### Recommendation: How to drive growth in Australian Mangoes



#### 1. Focus on Strategic Priority Markets



#### 2. Deliver Core Consumer Needs



Deliver the core consumer needs across priority markets with Mangoes that have a **refreshing taste**, and **are an indulgence that are good for sharing**. Ensure Mangoes are at or above par for being **sweet**, **fresh and light**, **that serve as a snack**, **lunch or dessert**. Maximise the premium opportunity by delivering Mangoes that are fresher, sweeter, are free of pesticides, and are in the right state of ripeness

'How to Win'

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3. Leverage Premium

Advantage



Mango

#### 4. Reduce Consumption Barriers

Address perceptions that Mangoes are **too expensive, bruise easily** and **are too messy**, to minimise consumer drift to close substitutes like Bananas, Apples and Melons.

'Where to Play'





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### KANTAR

## 3.8 Melon

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

### 4 key considerations when interpreting the outputs of the Market Prioritisation

#### 1. No Existing Technical Market Access

### Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

#### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

#### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

### 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

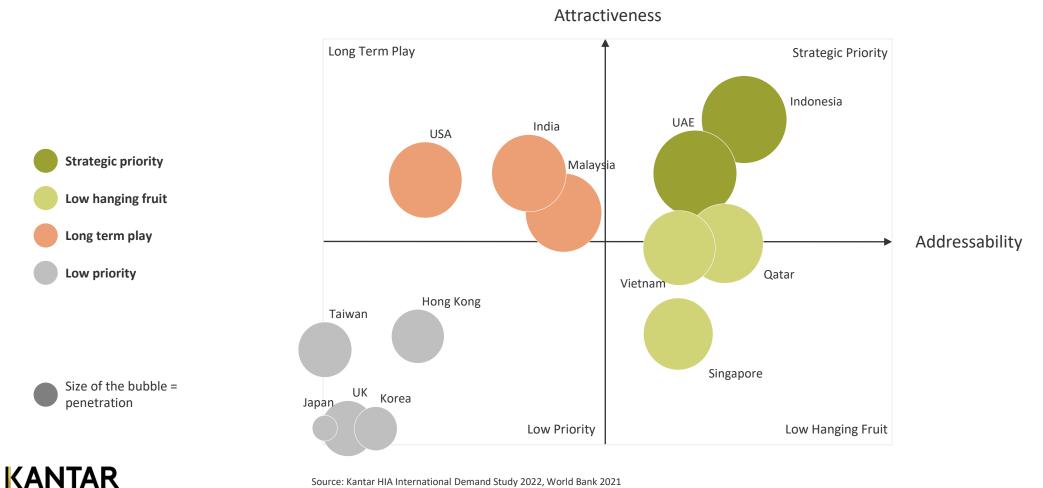
### 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

#### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process





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#### **Melon: Summary of Strategic Priorities**

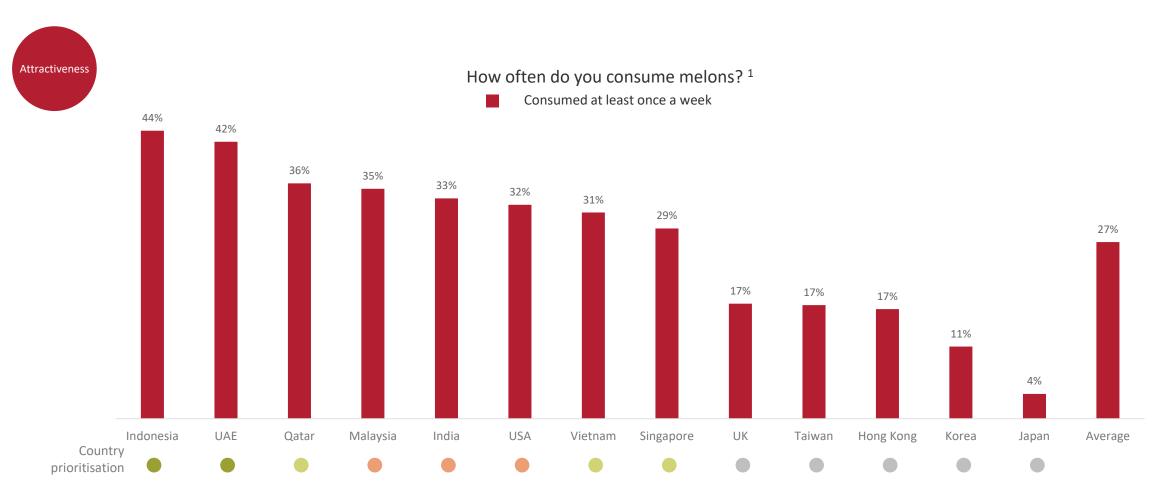


	Indonesia	UAE
STRATEGIC IMPLICATIONS	There's high penetration of melons in Indonesia, which makes this a strong opportunity for export. People claim a willingness to pay for premium and Australian appeal is high	UAE also has strong penetration and a moderate willingness to pay more. Australian appeal is strong, as is the export opportunity to this market
ATTRACTIVENESS	<ul> <li>Most highly penetrated melon market where nearly half of people consume weekly</li> <li>Strongest market for willingness to pay 1.5x more for premium quality melons</li> </ul>	<ul> <li>Also very strong penetration, 42% consume melons weekly</li> <li>Moderate willingness to pay more, but a significantly higher income per capita market</li> </ul>
ADDRESSABILITY	<ul> <li>Strong Australian appeal</li> <li>Moderate premium appeal vs. other commodities in Indonesia</li> </ul>	<ul> <li>Strong Australian appeal</li> <li>Moderate premium appeal vs. other commodities in Indonesia</li> </ul>





Melons are most frequently consumed in Indonesia, the UAE and Qatar with at least 1 in 3 people in these markets consuming them weekly

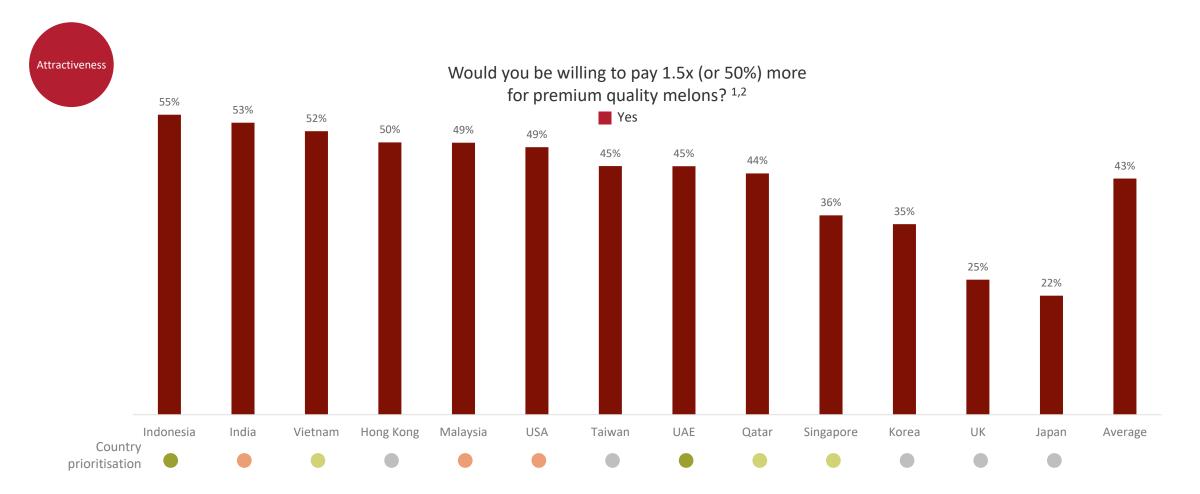


1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority





#### Across most markets melons have the potential to command a premium price



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

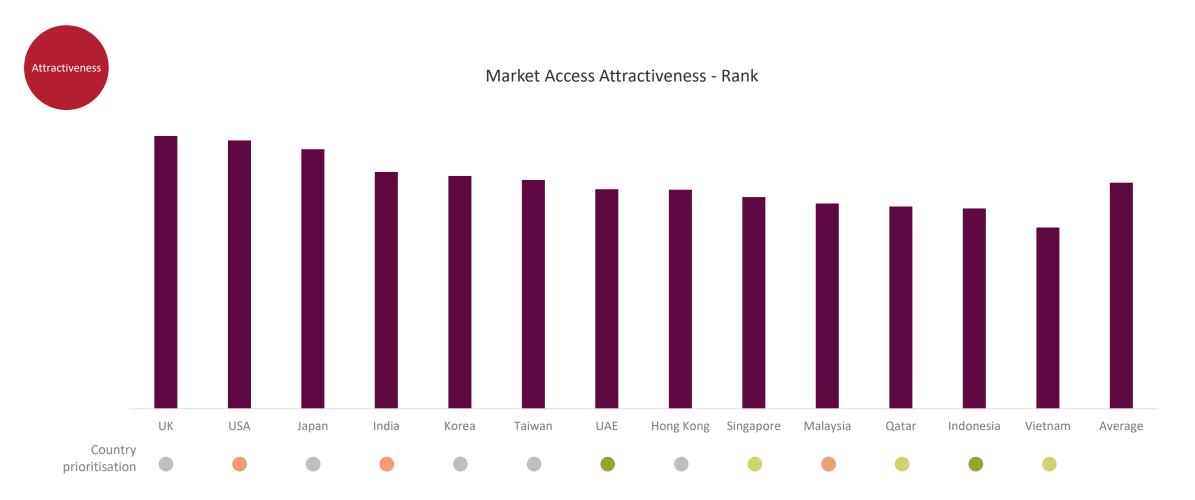
2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail KANTAR





Source: Kantar HIA International Demand Study 2022

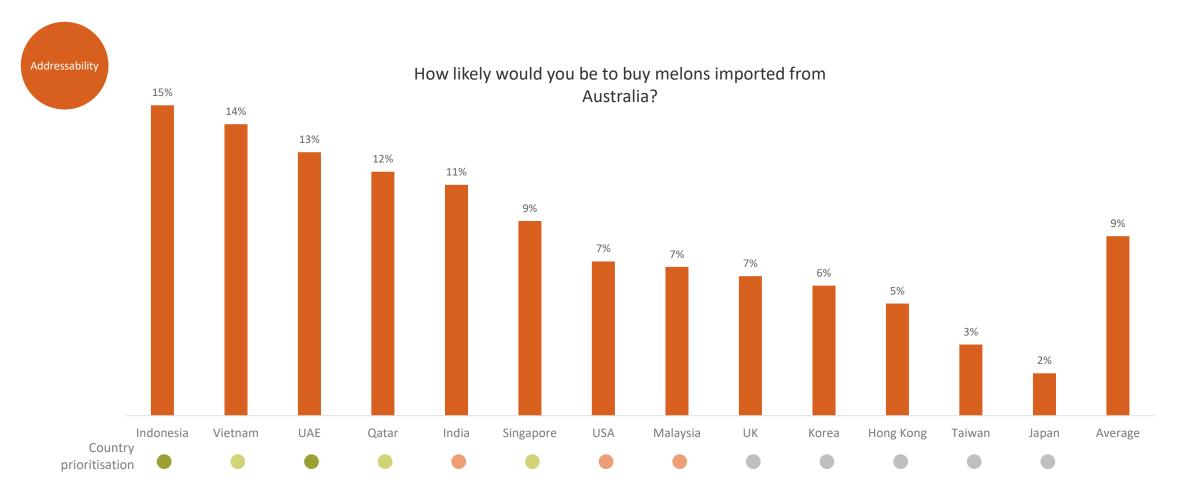
Although all markets are attractive, more affluent markets with larger populations rank r highly Melon





**KANTAR** 

## Melons have moderate Australian appeal, but it's particularly higher in Indonesia, Vietnam and the UAE

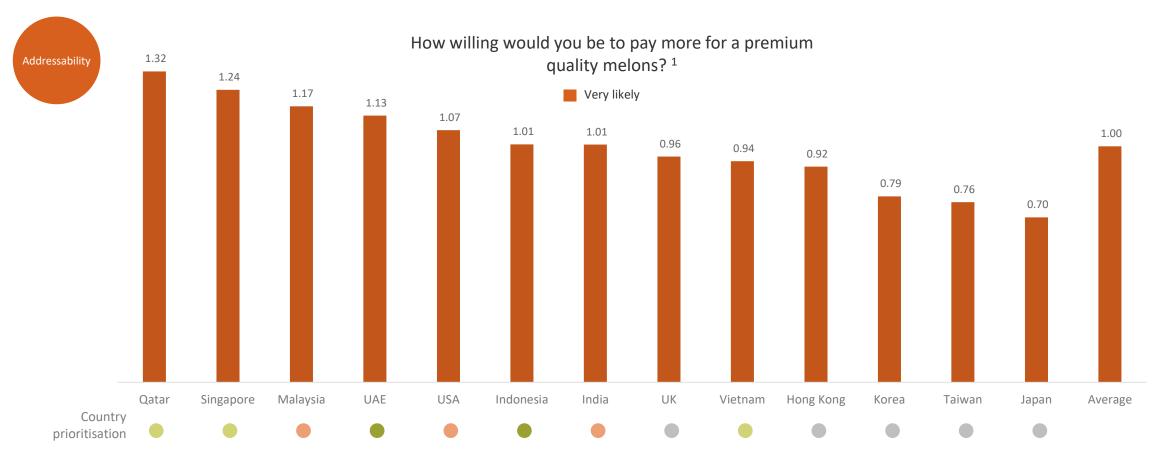




**KANTAR** 



Relative desire for premium vs other commodities varies significant across markets. It's highest in Qatar and Singapore where, suggesting premium opportunities in these markets



**KANTAR**<sup>1</sup> An index of the relative likelihood to pay more for melons vs other commodities within each market Source: Kantar HIA International Demand Study 2022





#### Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





**KANTAR** 

### KANTAR

## 3.8 Melon

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

#### ii. Commodity profiling

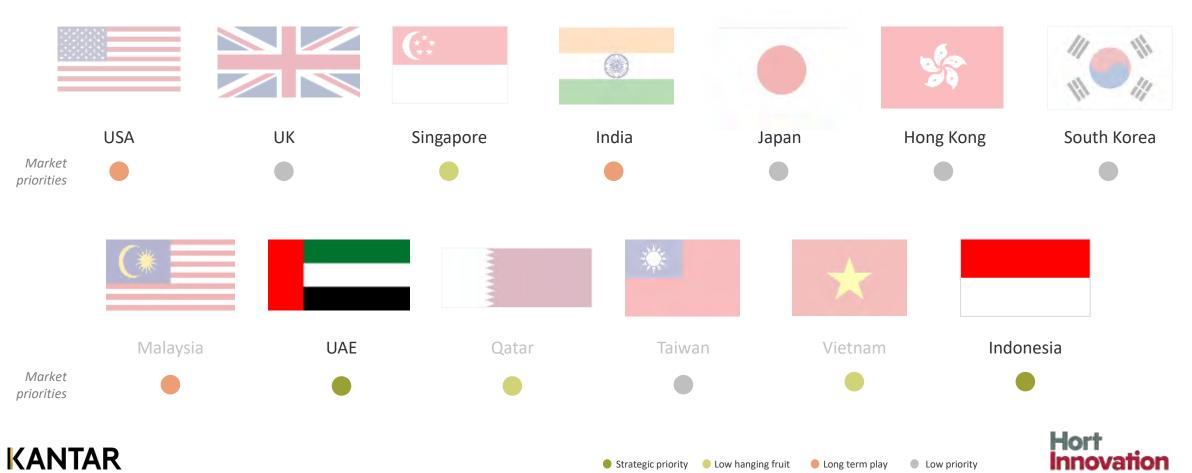
In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

The prioritisation revealed x2 markets ripe for Melon export. The next section will deep dive into Melon consumption across markets



Melon



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#### Melon consumption snapshot



		Indonesia	Lae
<u>¢</u> t	HOW OFTEN (P1W pen.)	44%	42%
Ø	WHEN	Lunch Dessert Snack	Snack Lunch
×	HOW	Fresh on its own	Fresh on its own
°Ç	WHY	Tasty Quick & Easy	Tasty Indulgence
	WHERE	At home	At home
<b>M</b>	WHO WITH	With Family	With Family





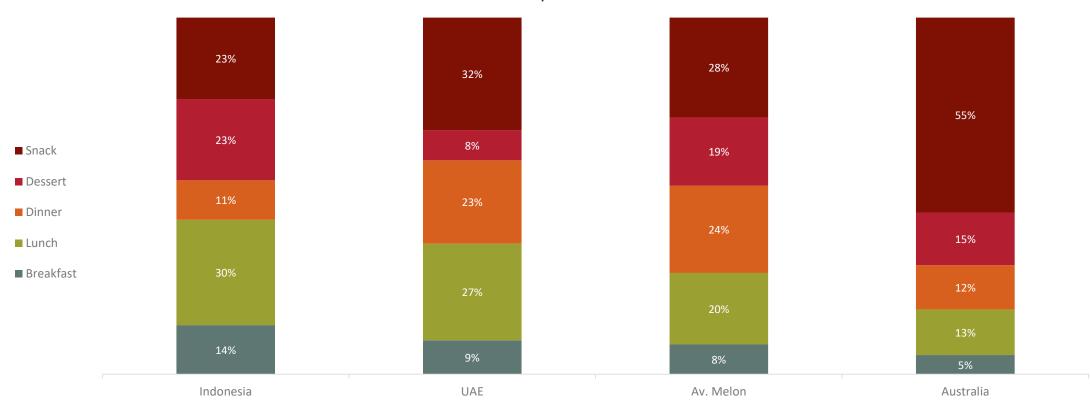
#### **Melon: Strategic Imperatives**



	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty, quick & easy lunch, dessert or snack, fresh on its own, at home with family	As a tasty and indulgent, snack or lunch, fresh on its own, at home with family
NEEDS TO SATISFY	Tasty Quick & Easy	Tasty Indulgence
FUNCTIONAL ATTRIBUTES	Fresh and Light Refreshing Taste	Refreshing Taste Sweet
PREMIUM OPPORTUNITY	Fresher Sweeter High in vitamins & minerals	Fresher Sweeter Free from pesticides
BARRIERS TO OVERCOME	More exciting alternatives	Larger quantity then needed
KEY SUBSTITUTES	Mangoes Bananas	Apple Bananas



### Melons are consumed with lunch, dessert or a snack in Indonesia and as a snack or lunch in UAE



When did you consume?



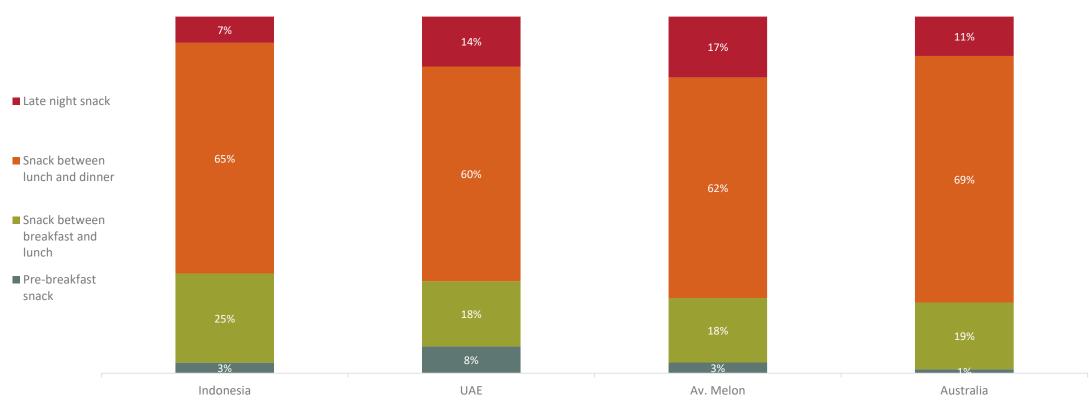
D	Source: Kantar HIA International Demand Study 2023														
	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
		293	300	295	295	300	300	297	224	294	296	298	295	41	

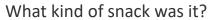




#### When consumed as a snack, Melons are consumed between lunch and dinner







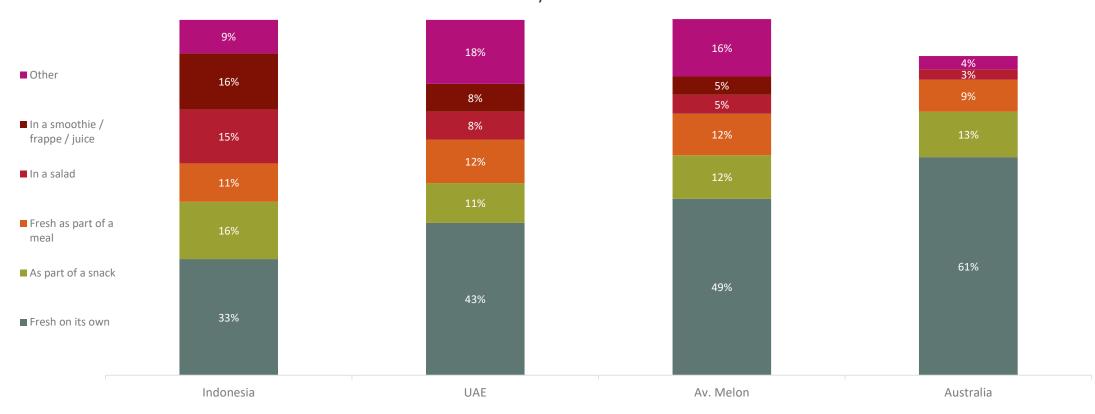


#### Melons are consumed fresh on their own or as part of a meal or as part of a snack



Melon

311



Taiwan

294

Indonesia

298

Vietnam

296

UAE

295

Qatar

41

How did you consume?

'Other' = As an ingredient in cooking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, For decoration / show only, To make baby food / puree, As and ingredient in baking and Don't know

224

Malaysia Hong Kong

297

KANTAR
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Source: Kantar HIA International Demand Study 2023

Singapore

295

India

295

Japan

300

Korea

300

USA

300

UK

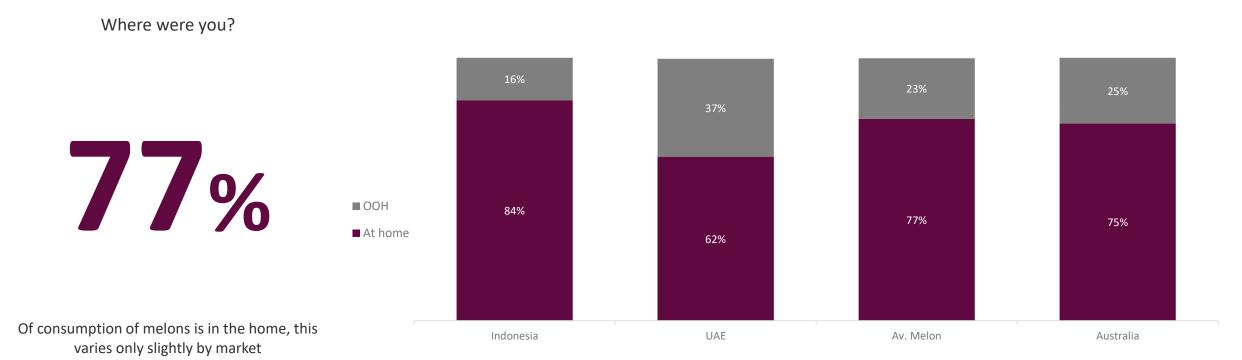
293

N=

Hort
Innovation

#### Most people consume Melon at home. UAE skews more out of home





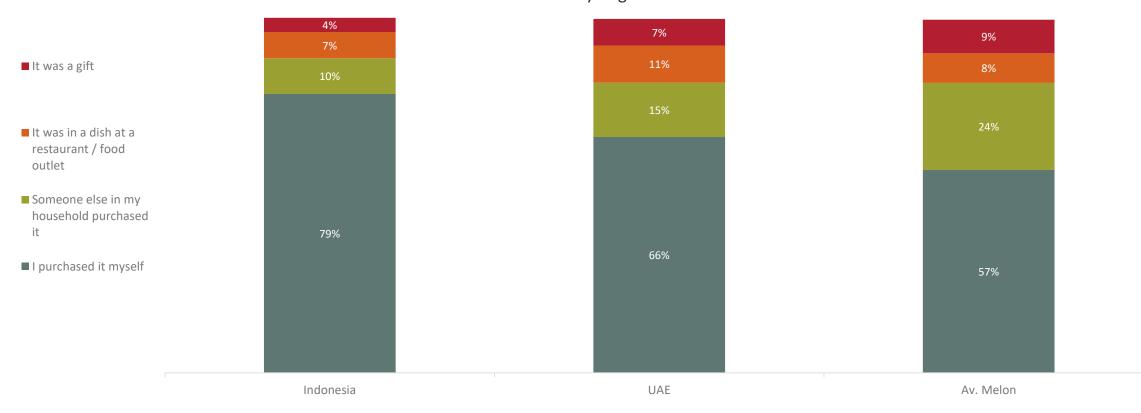




#### Most people purchase Melons themselves



Melon



Where did you get them from?

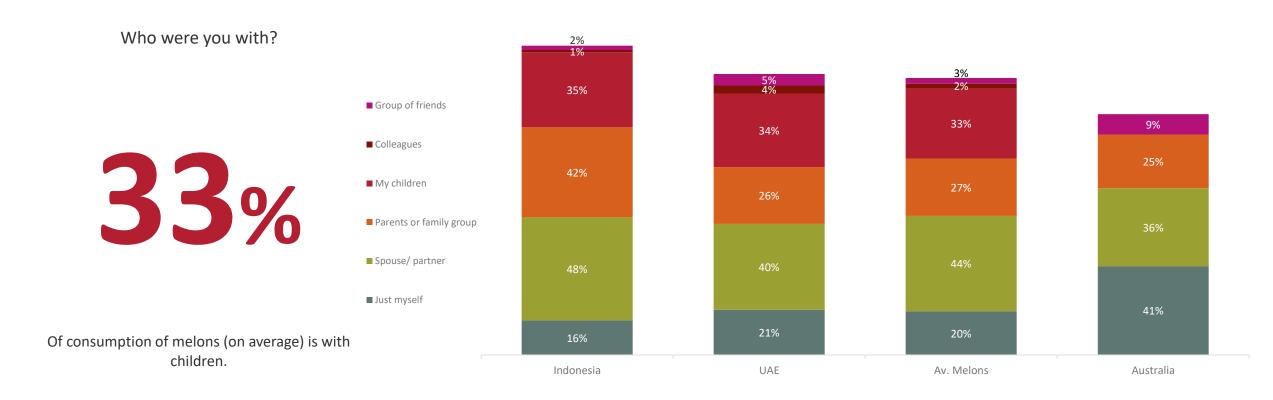


	Sourc	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
AR	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		293	300	295	295	300	300	297	224	294	296	298	295	41



## Melons are typically consumed with a spouse or partner or with the broader family group









There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







#### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Melon are for something tasty, quick and easy and indulgence

# 67%

of people in priority markets consume Melons for something

Tasty

46%

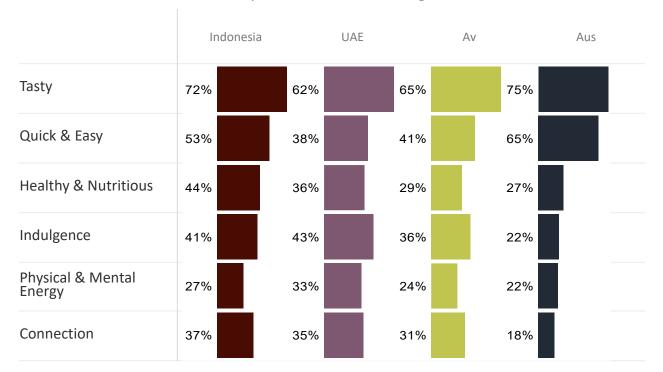
of people in priority markets consume Melons for something Quick & Easy

42%

of people in priority markets consume Melon for an Indulgence Taste is the most important consumption driver across priority markets, followed by quick and easy in Indonesia and Indulgence in UAE



Melon



#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK N= USA Singapore India Japan UAE Qatar Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 293 300 300 295 41 295 295 300 297 224 294 296 298





## Specifically, consumers are looking for Melons that are 'really tasty' and 'refreshing' along with 'quick and easy' and 'nutrition' in Indonesia

Melon

#### Indonesia UAE Av Aus Really tasty 34% 36% 38% 34% Refreshing 50% 36% 34% 56% Quick and easy 36% 43% 20% 22% Everyone would eat 20% 17% 19% 14% Good for sharing 24% 17% 10% 16% To satisfy a craving 11% 10% 19% 15% Has the nutrition my mind / body needs 10% 28% 15% 14% That helped me relax / unwind 7% 19% 13% 9% Already available at home / work etc. 13% 10% 11% 17% That does not require much thought 8% 8% 11% 14%

#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA India Qatar N= Singapore Japan Korea Malaysia Hong Kong Taiwar Vietnam Indonesia UAE 300 293 295 295 300 300 297 224 294 296 298 295 41



More functionally, consumers are looking for Melons that have a sweet taste while still being light and refreshing

# 36%

of people in priority markets are looking for Melons that have <u>Refreshing taste</u>

32%

of people in priority markets are looking for Melons that are

Sweet

# 32%

of people in priority markets are looking for Melons that are Fresh / Light

### In both priority markets, consumers are looking for sweetness, refreshing taste and freshness



Melon

#### UAE Av Indonesia 37% 34% 29% Sweet 36% 35% 31% **Refreshing taste** 40% 24% 26% Fresh / Light 19% 12% 14% Quick / easy to prepare 12% 16% 11% Contains fibre 16% 12% 18% To aid digestion Good source of minerals & vitamins 20% 16% 12% / Nutritionally dense 12% 14% 11% Low in fat That is good value for money 11% 9% 10% With a light, mild taste 11% 9% 10%

What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Melons that are fresher, sweeter, free of pesticides, and are in the right state of ripeness

45%

of people in priority markets are looking for premium Melons that are **Fresher**  36%

sources here; divided by a semi-colon; all on one line>

of people in priority markets are looking for premium Melons that are **Sweeter**  of people in priority markets are looking for premium Melons that are **Free from pesticides** 

31%

27%

of people in priority markets are looking for premium Melons that are In the right state of ripeness Premium quality in both priority markets is characterised by freshness, sweetness, organic or free from pesticides. In Indonesia vitamins and minerals are also important



Melon

#### Indonesia UAE Av Fresher 49% 41% 37% Sweeter 37% 34% 35% More flavour 27% 25% 25% **Right state of ripeness** 27% 26% 25% Organic / free from pesticides 32% 22% 30% Higher in vitamins and minerals 17% 35% 22% I trust its safety 27% 16% 25% More appetizing (e.g. not bruised, damaged) 16% 14% 16% Locally grown / produced in my area 16% 19% 14% Premium packaging 10% 24% 12%

Qatar

41

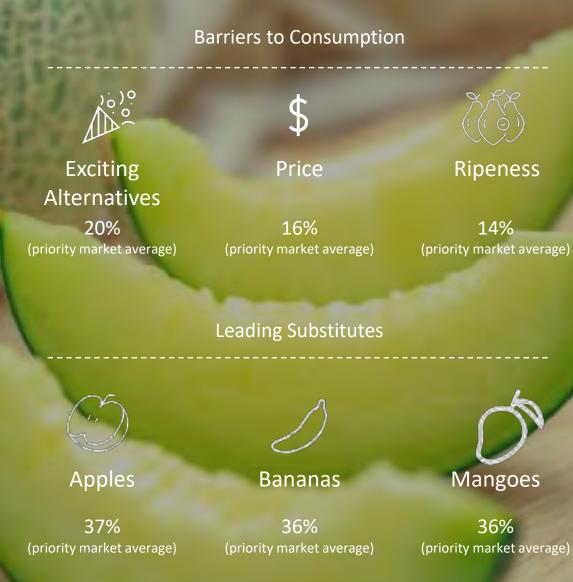
#### What does premium quality mean to you?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India N =Japan Korea Malaysia Hong Kong Taiwar Vietnam Indonesia UAE 300 293 295 295 300 300 297 224 294 296 298 295



Other exciting alternatives are the primary barrier to overcome with melon consumption, followed by price and ripeness.

Apples and bananas are considered worthy substitutes



## Key barriers in priority markets are more exciting alternatives in Indonesia and lack of necessary quantity in UAE



Melon

	Ind	lonesia		UAE		A	V
It is too expensive	18%		13%		27%		
There are more exciting alternatives	25%		14%		13%		
It is too messy to eat	8%		13%		12%		
Quality is often poor	15%		14%		12%		
It goes off too quickly / it does not last	11%		13%		11%		
They are never in the right state of ripeness when sold in shops	11%		16%		10%		
It bruises easily	11%		14%		10%		
It contains too much sugar	10%		10%		10%		
The quantity is more than I typically need	9%		17%		10%		
It is not convenient / ideal for on the go	10%		5%		9%		

#### What are the reasons you may not choose?





## Apples, Bananas and Mangos are key substitutes in both priority markets as well as papaya in Indonesia



Melon

Av Indonesia UAE Apple 32% 32% 41% Bananas 43% 29% 29% Mango 27% 44% 24% Strawberries 18% 23% 18% Pineapple 13% 21% 17% Pear 29% 13% 16% 15% Papaya 38% 16% Table Grapes 11% 24% 14% Citrus fruits 15% 11% 14% Kiwifruit 7% 15% 13%

#### What else would you typically consider having instead?

Source: Kantar HIA International Demand Study 2023 KANTAR UK N= USA Singapore India Japan UAE Qatar Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 293 300 300 295 41 295 295 300 297 224 294 296 298



## Recommendation: How to drive growth in Australian Melons



## 1. Focus on Strategic Priority Markets



### 2. Deliver Core Consumer Needs

#### Focus on markets where category penetration is high and consumers are willing to pay a premium for quality Melons (ie. Indonesia and UAE). Leverage already high appeal for Australian Melons in Indonesia and UEA, to drive incremental growth in Australian Melons exports.

Deliver the core consumer needs across priority markets with Melons that have a **refreshing taste**, and **are a quick and easy indulgence**. Ensure Melons are at or above par for being **sweet**, **fresh and light**, **that serve as a convenient lunch or snack fruit**.

#### Maximise the premium opportunity by delivering Melons that are fresher, sweeter, are free of pesticides, and are in the right state of ripeness.

'How to Win'

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**3. Leverage Premium** 

Advantage



Melon

## 4. Reduce Consumption Barriers

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Address perceptions that Citrus Fruits are less exciting than alternatives, are too expensive, and are never in the right state of ripeness in shops, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'





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## KANTAR

3.9 Pear

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

## 4 key considerations when interpreting the outputs of the Market Prioritisation

## 1. No Existing Technical Market Access

## Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

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## 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

## 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

## 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

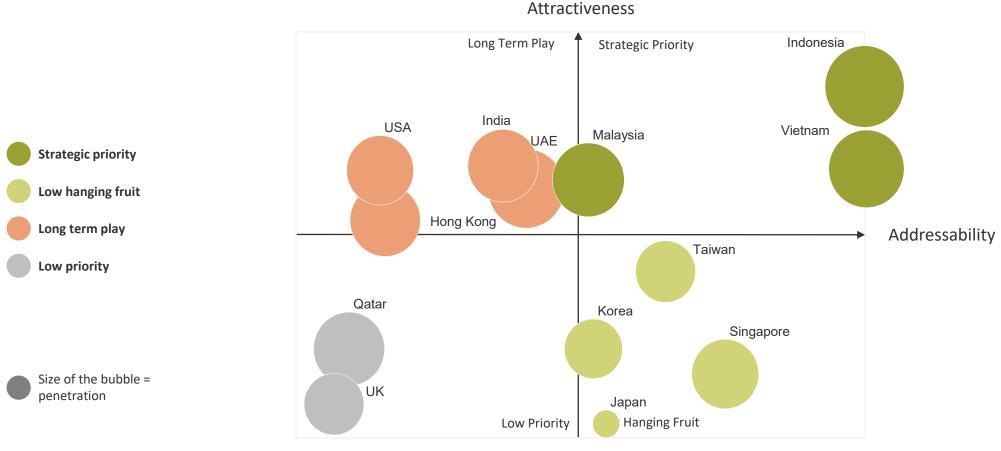
## 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making** about **where to focus investment** 

### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process

We have identified 3 strategic priority markets that represent the most attractive and appealing export opportunity for Australian pears, based on consumer preference and behaviour





### Hort Innovation <sup>334</sup>

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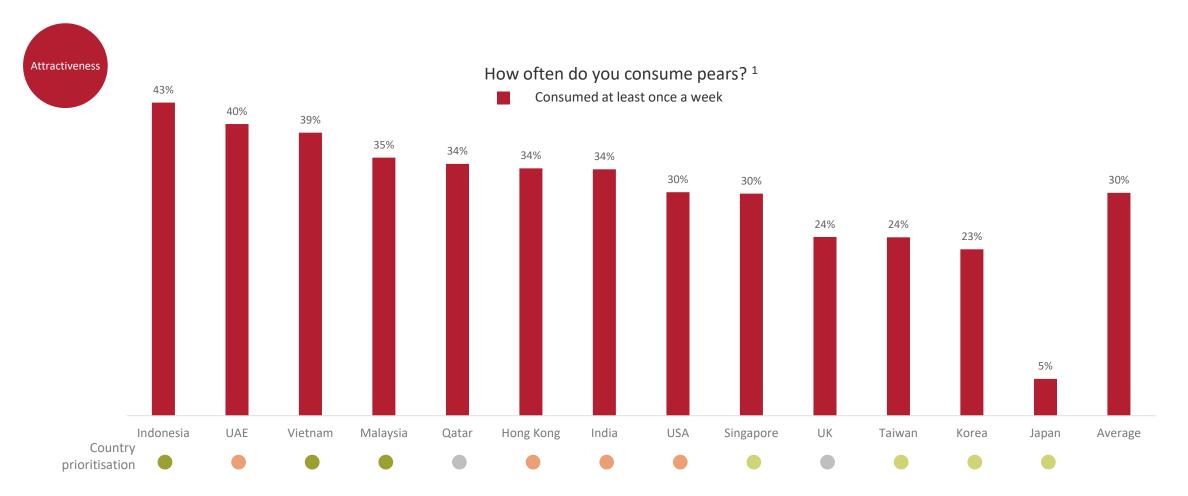
### **Pear: Strategic priorities**

	Malaysia	★ Vietnam	Indonesia
STRATEGIC IMPLICATIONS	With high penetration and a strong willingness to pay more, Malaysia presents a strong opportunity for Pears	Vietnam represents a strong Pear export opportunity with very high penetration and Australian appeal coupled with a greater likelihood to command a premium	Indonesia has a low income per capita, but sizeable population and with high penetration, Australian appeal and claimed willingness to pay it presents a strong opportunity
ATTRACTIVENESS	<ul> <li>High penetration (35%)</li> <li>Strong claimed willingness to pay 1.5x</li> </ul>	<ul> <li>Very high penetration (39%)</li> <li>Strong claimed willingness to pay 1.5x</li> </ul>	<ul> <li>Highest penetration (43%)</li> <li>Highest claimed willingness to pay 1.5x</li> </ul>
ADDRESSABILITY	<ul> <li>Moderate Australian appeal</li> <li>Slightly less likely to command a premium over other commodities</li> </ul>	<ul> <li>High Australian appeal</li> <li>Greater likelihood to command a premium over other commodities</li> </ul>	<ul> <li>High Australian appeal</li> <li>Moderate likelihood to command a premium over other commodities</li> </ul>





Pears are most frequently consumed in Indonesia, the UAE and Vietnam with over 40% of consumers in these markets consuming them weekly



1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail Strategic priority
Low hanging fruit Long term play Low priority

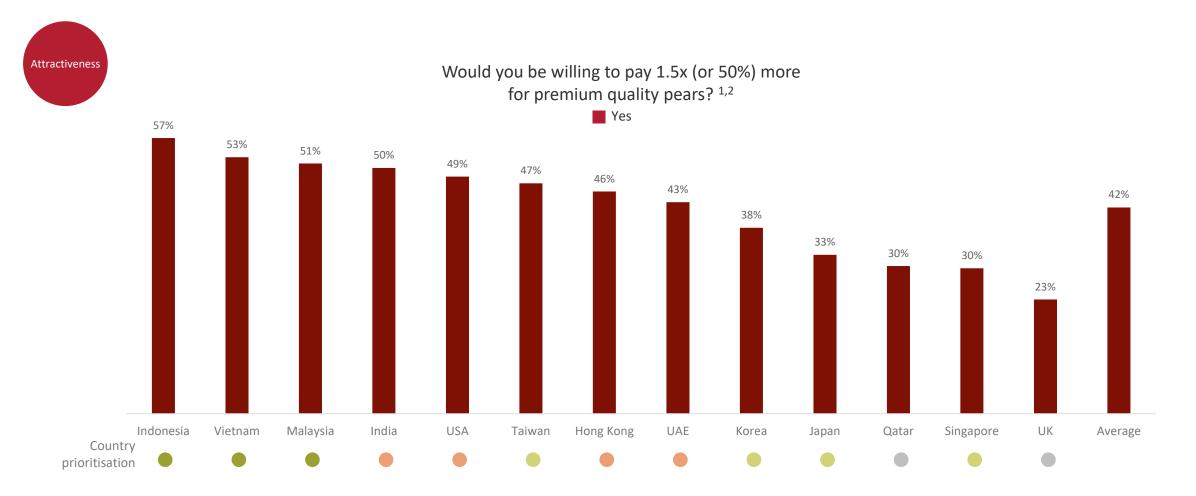


Pear

**KANTAR** 

Source: Kantar HIA International Demand Study 2022

## Across most markets pears have the some potential to command a premium price



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

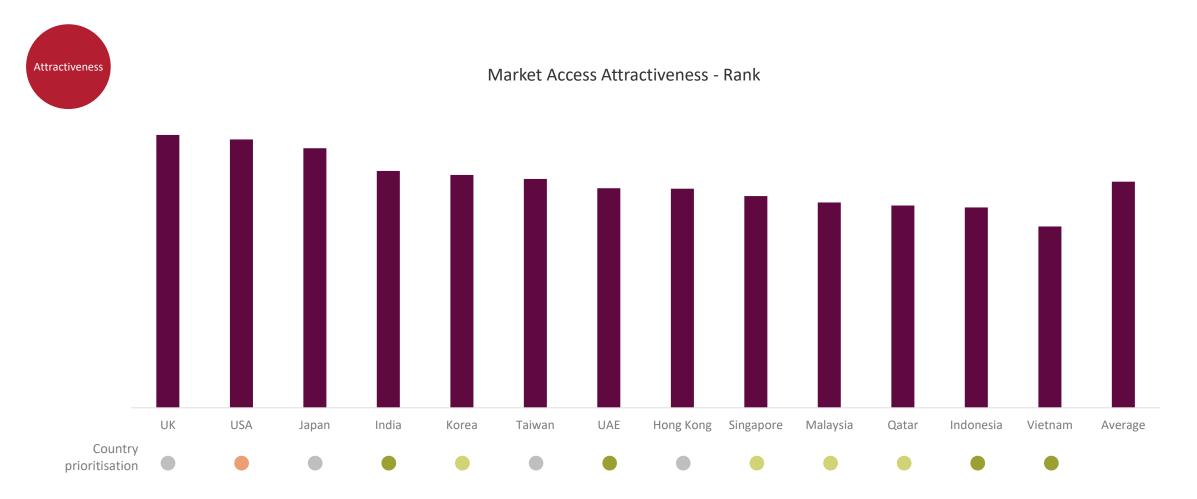
2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for KANTAR further detail





Source: Kantar HIA International Demand Study 2022

Although all markets are attractive, more affluent markets with larger populations rank more highly

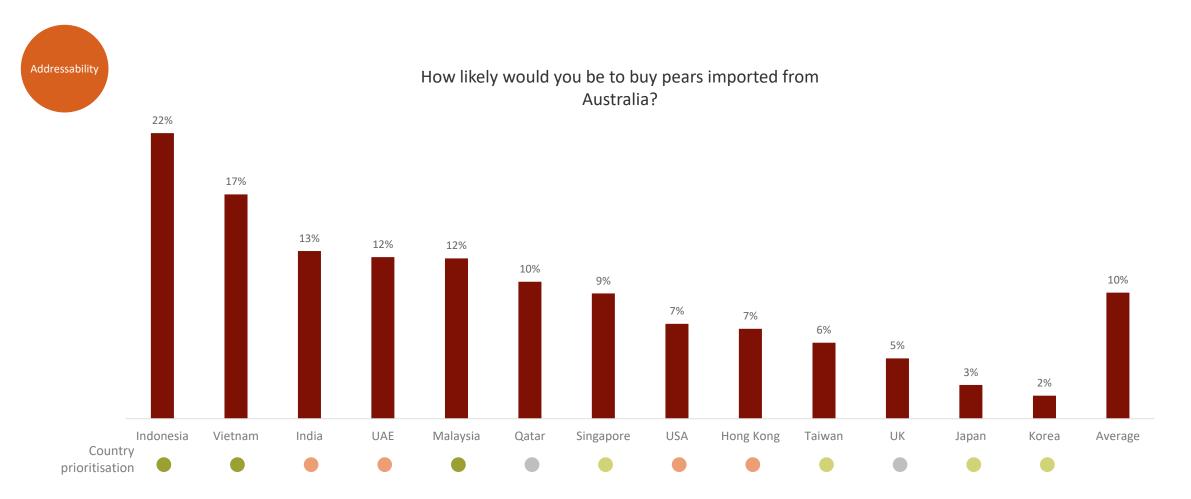




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**KANTAR** 

Pears have strong Australian appeal in Indonesia and Vietnam, however less so in markets like the UK, Japan and Korea



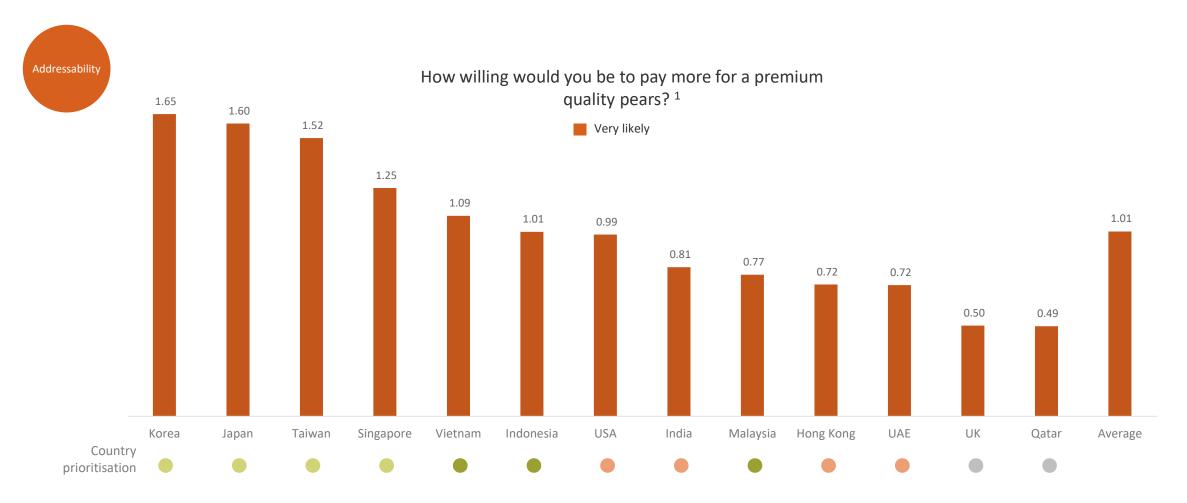


С

Pear

KANTAR

# Relative desire for premium vs other commodities is strongest in Korean, Japanese and Taiwanese markets





C

Pear

**KANTAR**<sup>1</sup> An index of the relative likelihood to pay more for pears vs other commodities within each market Source: Kantar HIA International Demand Study 2022

## Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





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## KANTAR

3.9 Pear

i. Market prioritisation
 Leverage the strategic framework to prioritize
 markets based on consumer behaviour,
 perception and market access

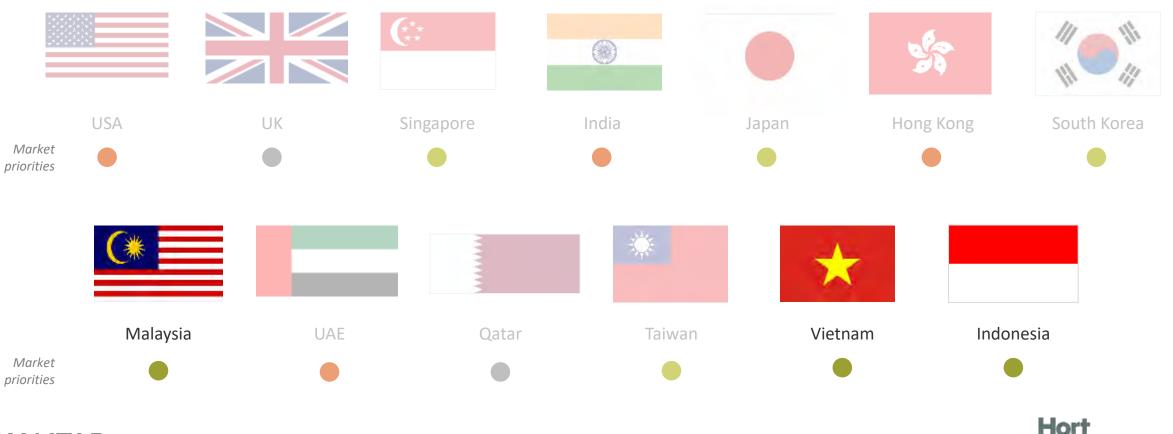
### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

## The prioritisation revealed x3 markets ripe for Pear export. The next section will deep dive into pear consumption across markets





KANTAR

Strategic priority 
Low hanging fruit 
Long term play 
Low priority

343

Innov

### Pear consumption snapshot

		Malaysia	\star Vietnam	📕 Indonesia
<b>∳</b> ⊤	HOW OFTEN (P1W pen.)	35%	39%	43%
Ø	WHEN	Snack between lunch and dinner	Lunch Dessert	Snack Lunch
×	HOW	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack
$\dot{\heartsuit}$	WHY	Tasty Quick & Easy	Tasty Connection	Tasty Healthy & Nutritious
	WHERE	At home	At home	At home
<b>İİ</b>	WHO WITH	With Family	With Family	With Family





### **Pear: Strategic Imperatives**

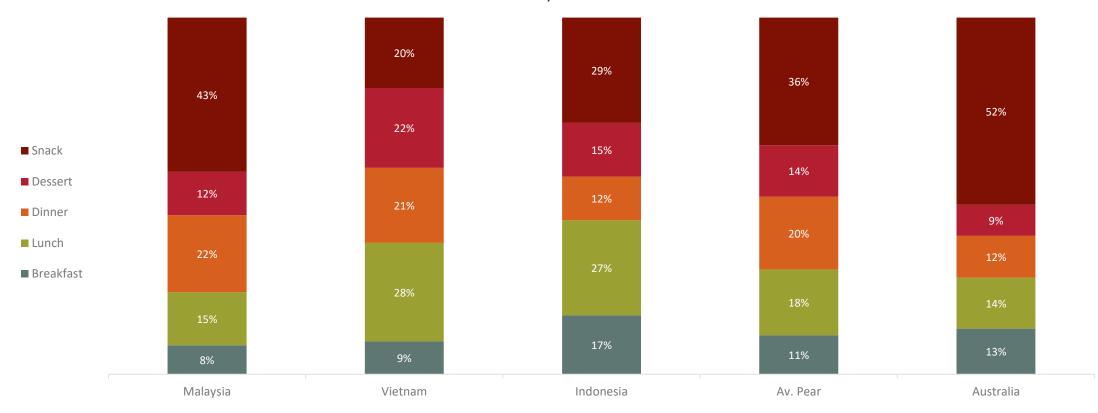
	Malaysia	★ Vietnam	Indonesia
CONSUMER PREFERENCES	As a tasty, quick & easy snack between lunch and dinner, fresh on its own, at home with family	As a tasty lunch or dessert, fresh on its own, at home with family	As a tasty, healthy & nutritious snack or lunch, fresh on its own or as part of a snack, at home with family
NEEDS TO SATISFY	Tasty Quick & Easy	Tasty Connection	Tasty Healthy & Nutritious
FUNCTIONAL ATTRIBUTES	Sweet Fresh & Light	Refreshing Taste Sweet	Fresh & Light
PREMIUM OPPORTUNITY	Fresher	Fresher More appetising	Fresher Sweeter
BARRIERS TO OVERCOME	Too expensive	Bruises Easily	More exciting alternatives Too expensive
KEY SUBSTITUTES	Apple Bananas	Apple Bananas	Apple Bananas



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Pears are mainly consumed as a snack in Malaysia and Indonesia. In Vietnam and Indonesia they are also consumed at lunch



Vietnam

76

74

Indonesia

139

When did you consume?



Source: Kantar HIA International Demand Study 2023 KANTAR UK N= USA Singapore India Japan Korea Malaysia Hong Kong Taiwar 81 76 92 76 77 74 74 57

Qatar

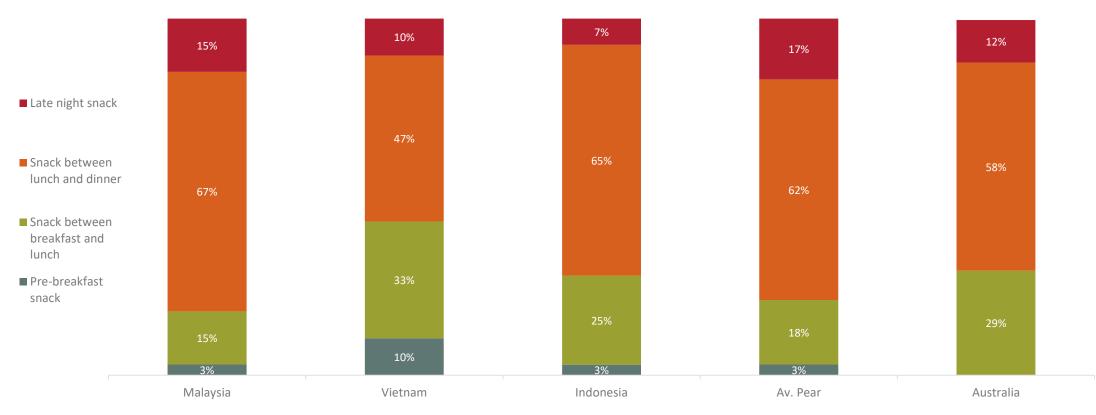
11\*

UAE

86

(0

## When consumed as a snack, Pears are consumed between lunch and dinner or also between breakfast and lunch in Vietnam



What kind of snack was it?



(0

## Pears are mainly consumed fresh on their own or as part of a snack in Indonesia



How did you consume?

'Other' = Cooked on its own, To make baby food / puree, As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, As an ingredient in baking, For decoration / show only and Don't know

Hong Kong

57

Taiwan

74

Vietnam

76

Indonesia

139

UAE

86

Qatar

11\*

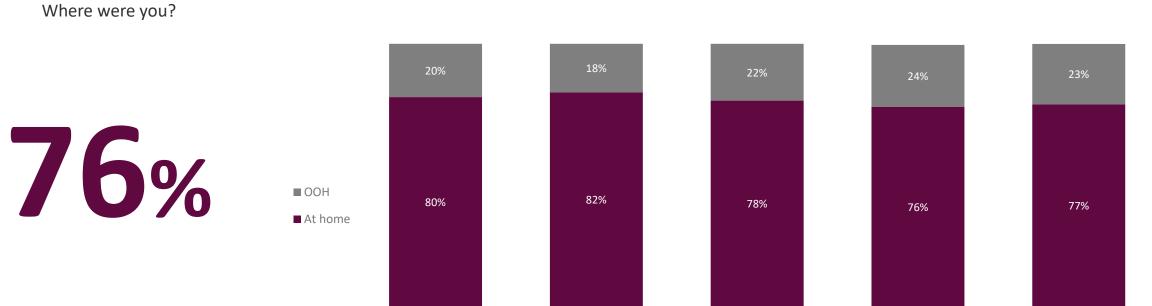
KANTAR			-	ernational D				,
KANIAK	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia
				77		92	76	74



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### Most people consume Pears at home





Vietnam

Indonesia

Av. Pear

Of consumption of pears is in the home, this varies only slightly by market

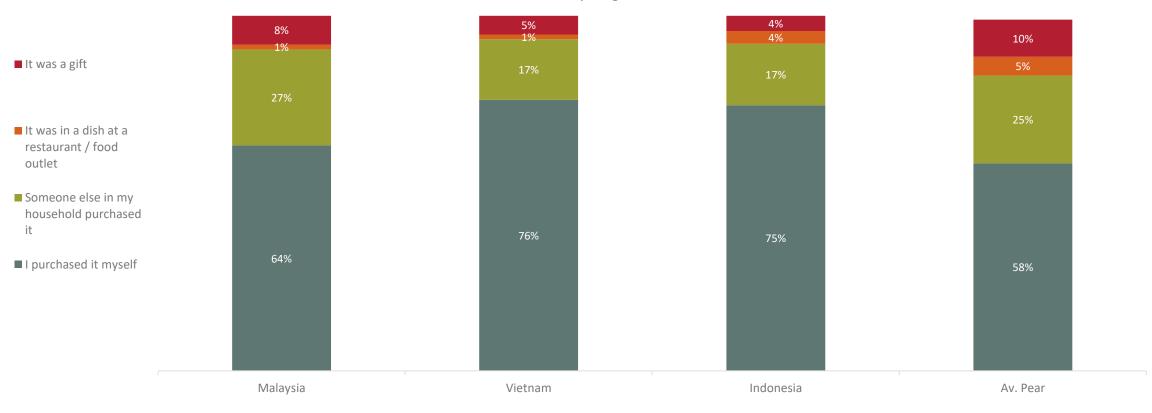


Malaysia



Australia

## Most people purchase Pears themselves, though in Malaysia someone else from the household may also purchase



#### Where did you get them from?

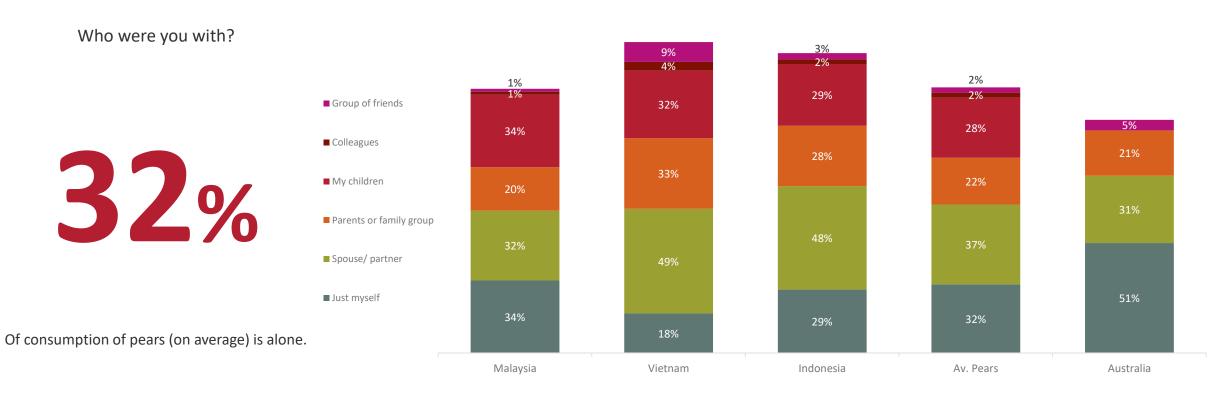


	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
AR	N=	UK	USA	ernational D Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		81		77										11*





## Pears are consumed with a spouse or partner or broader family group. There is a skew to eating alone in Malaysia







0

There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Pears are for something tasty, quick & easy and healthy & nutritious

# 66%

of people in priority markets consume Pears for something

Tasty

of people in priority markets consume Pears for something Quick & Easy

41%

of people in priority markets consume Pears for something Healthy & Nutritious Taste is the most important consumption driver across all markets, followed by quick and easy in Malaysia, Connection in Vietnam and Health & Nutrition in Indonesia



Malaysia Vietnam Indonesia Av Aus Tasty 71% 68% 59% 61% 63% Quick & Easy 55% 43% 45% 66% 44% Healthy & Nutritious 31% 43% 49% 32% 30% Indulgence 35% 38% 32% 25% 36% Physical & Mental 39% 22% 32% 30% 30% Energy Connection 19% 37% 25% 13% 51%

Qatar

11\*

UAE

86

Indonesia

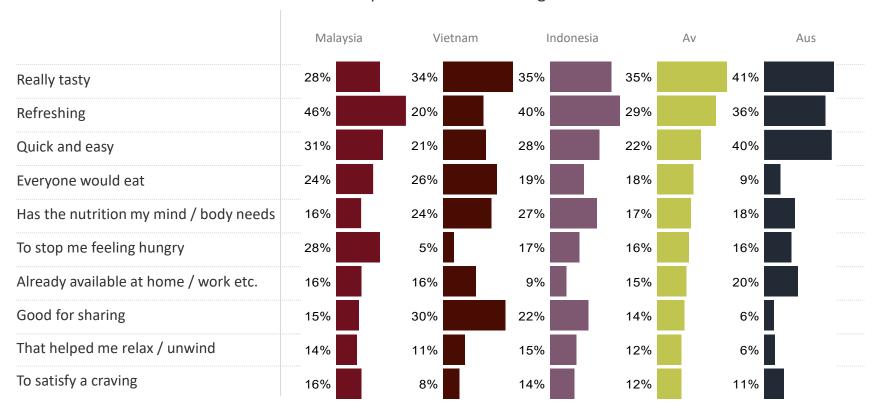
139

#### Which were important when choosing to consume?

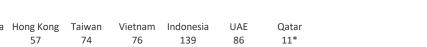




## When we investigate in more detail, refreshing is important in Malaysia and Indonesia and tasty in Vietnam and Indonesia



#### Which were important when choosing to consume?







\*Caution: Low Base



Source: Kantar HIA International Demand Study 2023 Singapore USA India Japan Korea Malaysia 81 76 92 76 74 74

77

More functionally, consumers are looking for Pears that are sweet while still being light and refreshing

# 34%

of people in priority markets are looking for Pears that are

Sweet

32%

of people in priority markets are looking for Pears that have **Refreshing Taste** 

30%

of people in priority markets are looking for Pears that are Fresh / Light Functionally, consumers are looking for sweet, refreshing taste and in Malaysia and Indonesia fresh and light. In Vietnam consumers also look for a light, mild taste



#### Malaysia Vietnam Indonesia Av Sweet 29% 34% 34% 39% **Refreshing taste** 33% 30% 34% 28% Fresh / Light 31% 43% 25% 16% Contains fibre 15% 22% 22% 16% To aid digestion 17% 9% 14% 14% Crunchy 24% 16% 18% 13% Quick / easy to prepare 11% 11% 12% 19% Good source of minerals & vitamins / Nutritionally dense 14% 18% 16% 11% With a light, mild taste 8% 26% 12% 11% Filling 7% 7% 15% 10%

#### What were you looking for when you consumed?



2	Source: Kantar HIA International Demand Study 2023													
<b>K</b>	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		81	76	77	74	92	76	74	57	74	76	139	86	11*



When it comes to the premium opportunity, consumers are looking for Pears that are fresher, sweeter, more appetizing, and are in the right state of ripeness

52%

of people in priority markets are looking for premium Pears that are **Fresher**  35%

of people in priority markets are looking for premium Pears that are **Sweeter**  of people in priority markets are looking for premium Pears that are **More appetizing** (not bruised)

30%

28%

of people in priority markets are looking for premium Pears that are In the right state of ripeness

## Premium quality is characterised by freshness, sweetness and in Vietnam more appetising



#### Malaysia Vietnam Indonesia Av Fresher 57% 49% 49% 43% Sweeter 34% 32% 38% 36% More flavour 22% 24% 28% 25% Right state of ripeness 25% 26% 36% 22% I trust its safety 15% 30% 33% 21% More appetizing (e.g. not bruised, damaged) 20% 19% 46% 24% Organic / free from pesticides 20% 24% 30% 34% Higher in vitamins and minerals 22% 28% 34% 18% Locally grown / produced in my area 9% 7% 17% 15% Lasts longer 12% 26% 18% 14%

#### What does premium quality mean to you?



Source	Source: Kantar HIA International Demand Study 2023													
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
	81	76	77	74	92	76	74	57	74	76	139	86	11*	



Bruising easily is the biggest barrier to overcome with pear consumption, followed by price and exciting alternatives.

Apples and Bananas are considered worthy substitutes



(priority market average)

(priority market average)

(priority market average)

### Barriers in priority markets are price, more exciting alternatives and bruises easily in Vietnam



#### Malaysia Vietnam Indonesia Av It is too expensive 30% 20% 18% 23% It bruises easily 18% 20% 38% 14% There are more exciting alternatives 22% 24% 19% 15% Quality is often poor 23% 13% 17% 13% It goes off too quickly / it does not last 7% 14% 9% 11% They are never in the right state of ripeness when sold 8% 12% 10% 9% In shops The quantity is more than I typically need 1% 12% 8% 8% It contains too much sugar 4% 11% 9% 8% Not enough people in my household like it/them 7% 14% 8% 8% I don't really like the texture 5% 9% 9% 8%

#### What are the reasons you may not choose?





2

#### Apples, bananas and mangos are key substitutes across priority markets



#### Malaysia Vietnam Indonesia Av Apple 62% 55% 47% 42% Bananas 50% 37% 48% 37% Mango 45% 29% 42% 23% Melon 28% 29% 39% 20% Strawberries 16% 26% 15% 20% **Citrus fruits** 22% 20% 13% 19% Kiwifruit 27% 17% 18% 19% **Table Grapes** 19% 11% 30% 18% Papaya 39% 18% 32% 16% Pineapple 19% 13% 12% 16%

UAE

86

Qatar

11\*

#### What else would you typically consider having instead?





### Recommendation: How to drive export growth in Australian Pears



#### 1. Focus on Strategic Priority Markets



#### 2. Deliver Core Consumer Needs

Focus on markets where category penetration is high and consumers are willing to pay a premium for quality Pears (ie. Indonesia, Malaysia and Vietnam). Leverage already high appeal for Australian Melons in Indonesia and Vietnam, and improve appeal in Malaysia to drive incremental growth in Australian Pear exports. Deliver the core consumer needs across priority markets with Pears that have a refreshing taste, are healthy & nutritious, and are a convenient indulgence. Ensure Pears are at or above par for being sweet, fresh and light, are a good source of vitamins and minerals, that serve as a healthy lunch or snack fruit. Maximise the premium opportunity by delivering Pears that are fresher, sweeter, are free of pesticides, and are in the right state of ripeness.

\$

3. Leverage Premium

Advantage



Pear

#### 4. Reduce Consumption Barriers

Address perceptions that Pear are **too expensive**, **bruise easily, and are less exciting than alternatives,** to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

——— 'How to Win'



*'Where to Play'* 

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# 3.10 Raspberries

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

### Hort Innovation

ii. Commodity profiling
 In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### 4 key considerations when interpreting the outputs of the Market Prioritisation

#### 1. No Existing Technical Market Access

### Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

#### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

#### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

### 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

### 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making** about **where to focus investme**nt

#### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



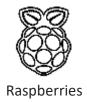
# We have identified 3 strategic priority markets that represent the most attractive and appealing export opportunity for Australian raspberries, based on consumer preference and behaviour

Attractiveness USA Long Term Play Strategic Priority UAE India Strategic priority Indonesia Low hanging fruit Hong Kong Long term play Addressability Low priority Qatar Vietnam Malaysia UK Taiwan Size of the bubble = Singapore penetration Korea Low Priority Low Hanging Fruit Japan KANTAR Source: Kantar HIA International Demand Study 2022, World Bank 2021

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#### **Raspberries: Strategic priorities**

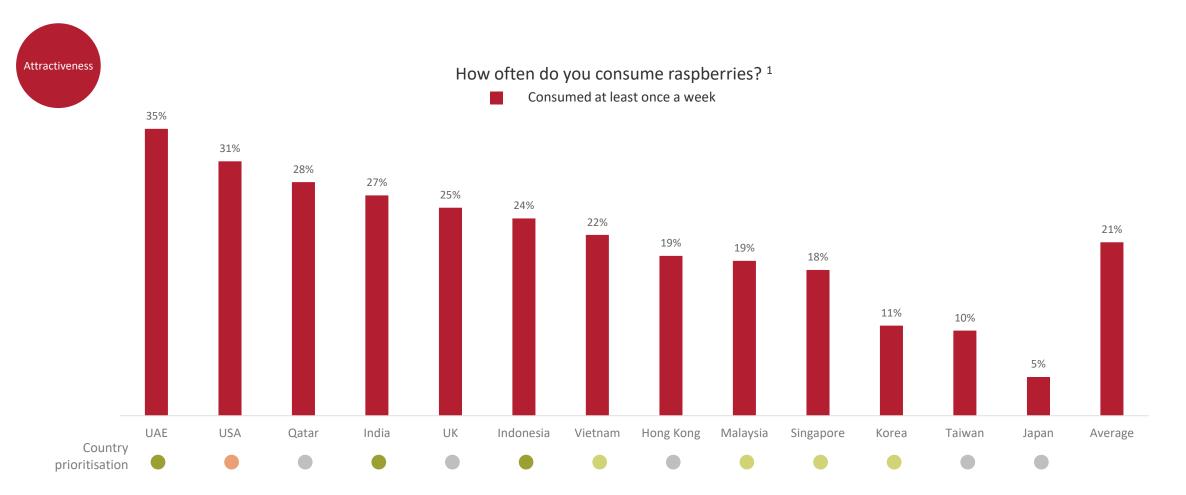


	🚾 India	Indonesia	UAE
STRATEGIC IMPLICATIONS	Despite the low income per capita, India represents a strong export opportunity with greater likelihood for raspberries to command a premium over other commodities and a strong willingness to pay	Indonesia has strong Australian appeal and a high claimed likelihood to pay 1.5x coupled with a large and growing population	High penetration and per capita income make UAE a strong opportunity for Raspberries
ATTRACTIVENESS	<ul> <li>High category penetration (27%)</li> <li>Strong claimed willingness to pay 1.5x</li> </ul>	<ul> <li>Moderately high category penetration (24%)</li> <li>Highest claimed willingness to pay a premium</li> </ul>	<ul> <li>Highest category penetration</li> <li>Moderate claimed willingness to pay 1.5x</li> </ul>
ADDRESSABILITY	<ul> <li>Strongest Australian appeal across the markets</li> <li>Greater likelihood to command a premium over other commodities in the market</li> </ul>	<ul> <li>Strong Australian appeal</li> <li>Slightly less likely to command a premium over other commodities</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Slightly less likely to command a premium over other commodities</li> </ul>





Raspberries are most frequently consumed in the UAE and USA with 1/3 of consumers in these markets consuming them weekly



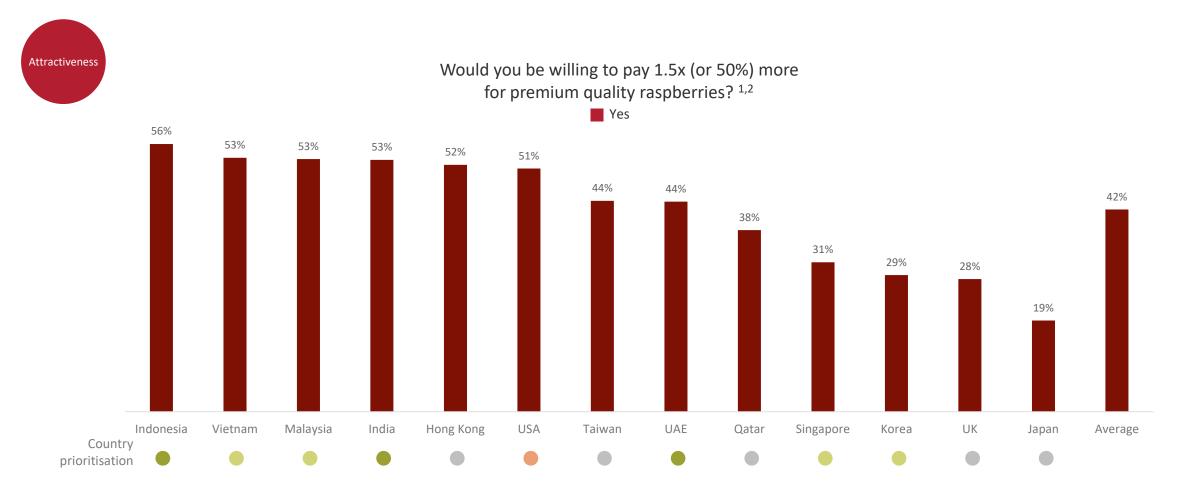
1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority





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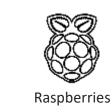
## Across all markets raspberries have the potential to command a premium price



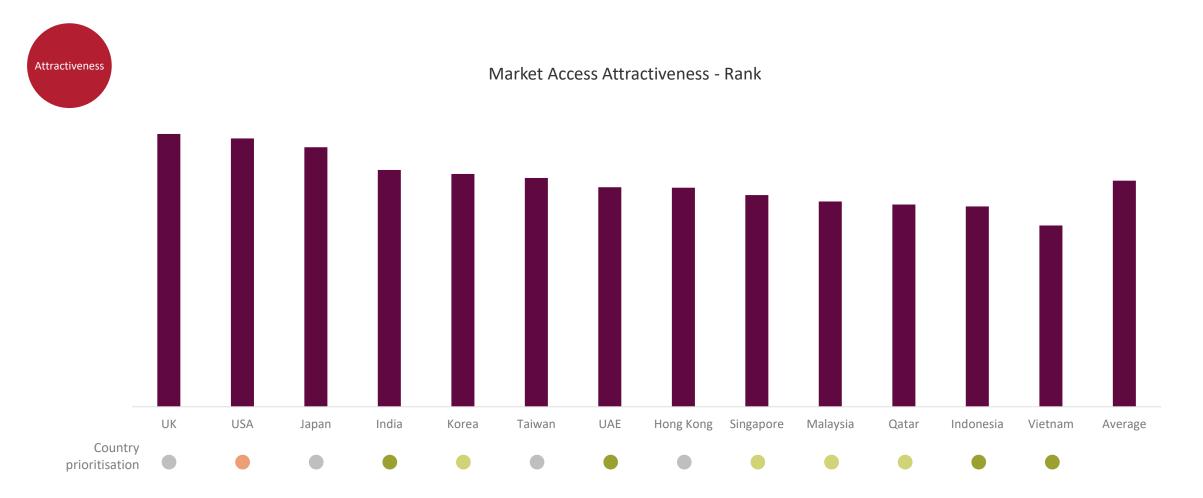
1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail



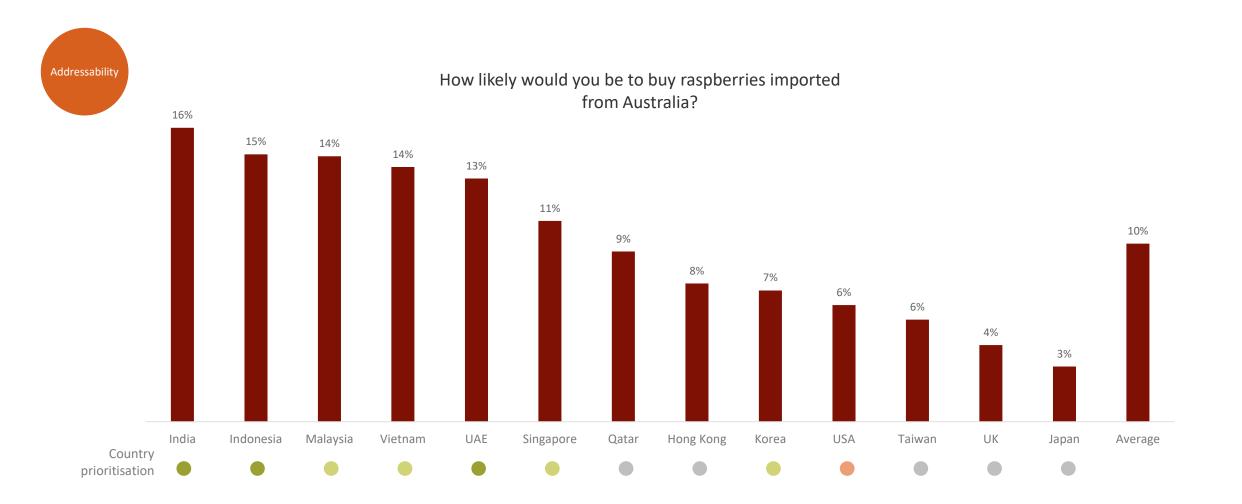


Although all markets are attractive, more affluent markets with larger populations rank more affluent market





### Raspberries have strong Australian appeal particularly in India, Indonesia and Hong Kong

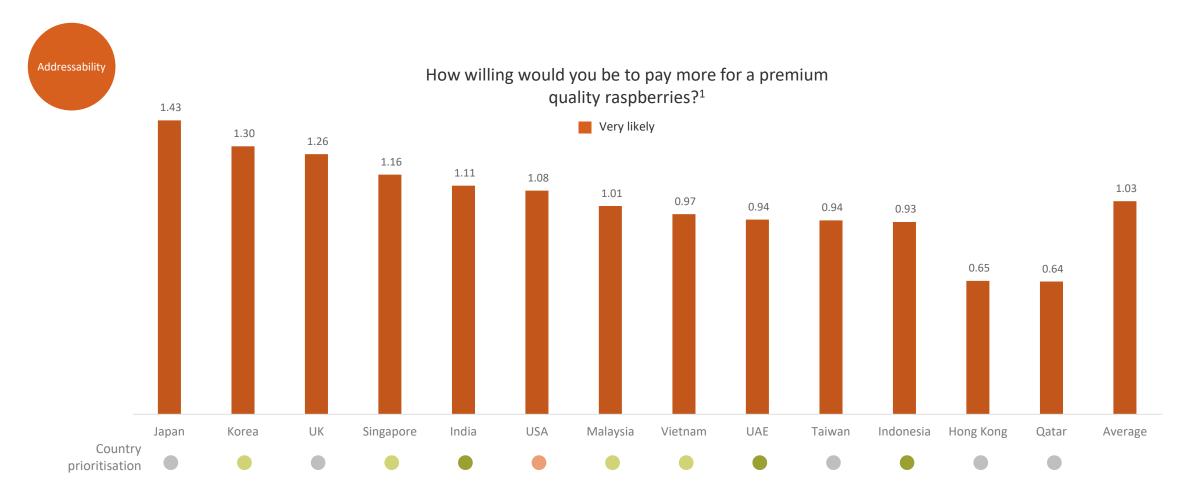




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Raspberries

#### Relative desire for premium vs other commodities is strongest in Japanese, Korean and UK markets

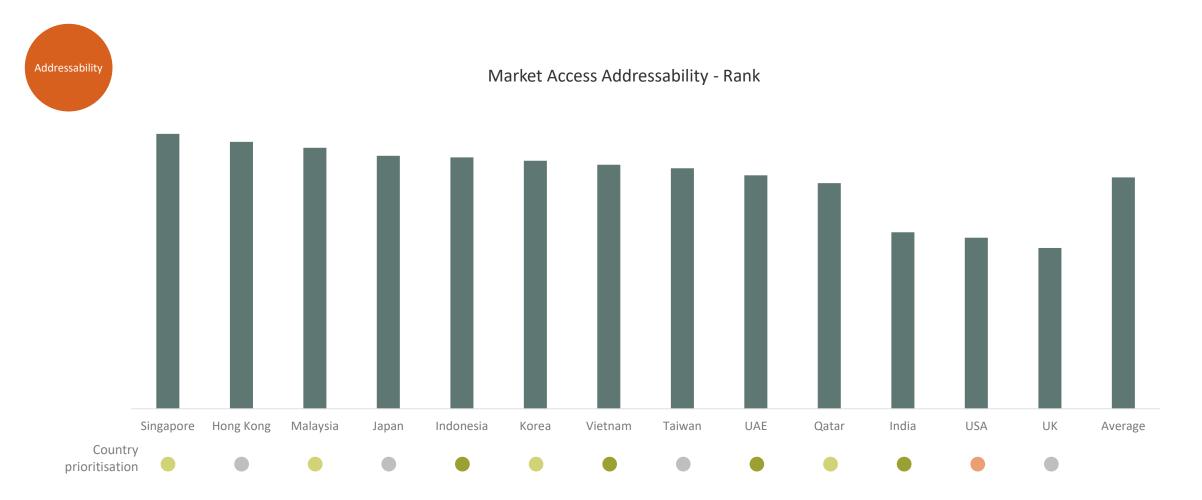


**KANTAR** <sup>1</sup> An index of the relative likelihood to pay more for raspberries vs other commodities within each market Source: Kantar HIA International Demand Study 2022



Raspberries

# Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





**Raspberries** 

**KANTAR** 

### KANTAR

# **3.10** Raspberries

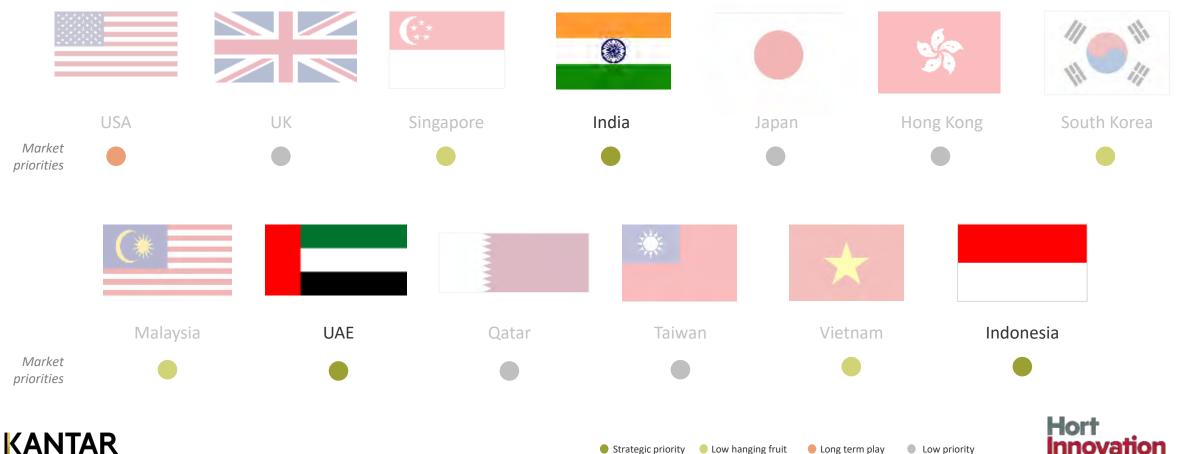
i. Market prioritisation
 Leverage the strategic framework to prioritize
 markets based on consumer behaviour,
 perception and market access

### Hort Innovation

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

The prioritisation revealed x3 markets ripe for Raspberries export. The next section will deep dive into Raspberries consumption across markets



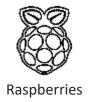
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inno



Strategic priority
Low hanging fruit

#### Raspberries consumption snapshot

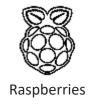


8 India Indonesia UAE HOW OFTEN 虶 27% 24% 35% (P1W pen.) Snack Breakfast Dessert WHEN Lunch Snack between lunch and dinner Lunch Breakfast X Fresh on its own Fresh on its own In a salad HOW In a salad Fresh on its own As part of a snack Tasty Tasty Tasty WHY Connection Indulgence Indulgence WHERE At home At home At home M WHO WITH With Family With Family With Family





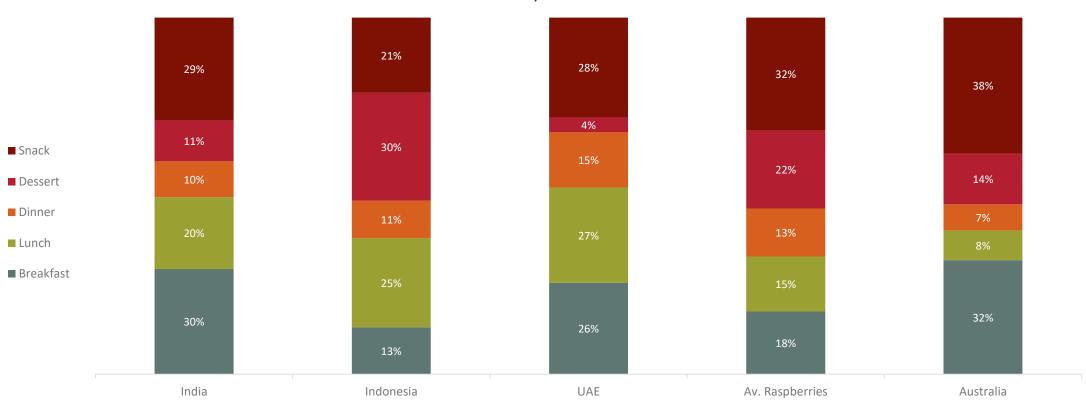
#### **Raspberries: Strategic Imperatives**



	📕 India	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty breakfast or snack between lunch and dinner, fresh on its own or in a salad, at home with family	As a tasty and indulgent dessert or lunch, in a salad or fresh on its own, at home with family	As a tasty and indulgent snack, lunch or breakfast, fresh on its own or as part of a snack, at home with family
NEEDS TO SATISFY	Tasty Connection	Tasty Indulgence	Tasty Indulgence
FUNCTIONAL ATTRIBUTES	Refreshing Taste Sweet	Fresh & Light Sweet	Refreshing Taste Fresh & Light Rich in anti-oxidants
PREMIUM OPPORTUNITY	Fresher More flavour	Fresher High in vitamins & minerals	Fresher High in vitamins & minerals
BARRIERS TO OVERCOME	Too expensive More exciting alternatives	Too expensive More exciting alternatives	Too expensive
KEY SUBSTITUTES	Apple Bananas Mangoes	Apple Bananas	Apple Bananas

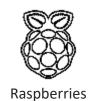


# In India and UAE Raspberries are consumed at Breakfast or as a snack, in Indonesia at lunch or dessert

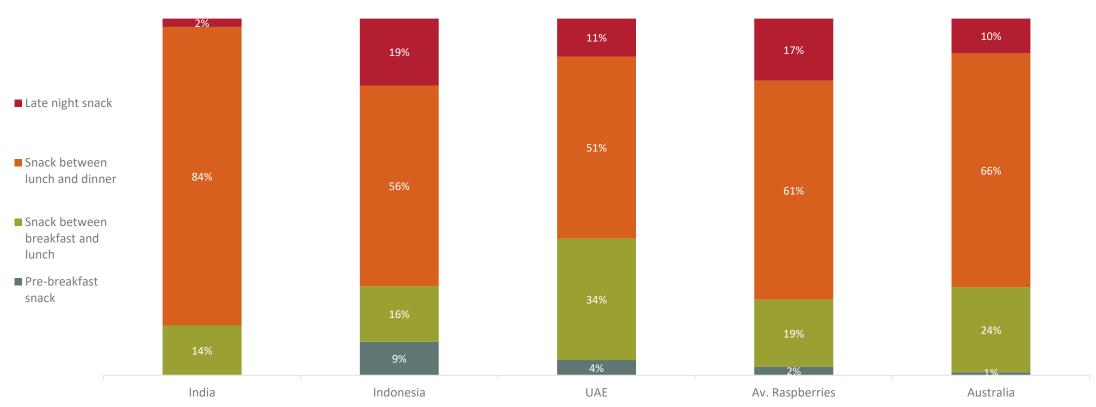


When did you consume?





When consumed as a snack, Raspberries tend to be consumed between lunch and dinner with a skew to between breakfast and lunch in UAE



What kind of snack was it?

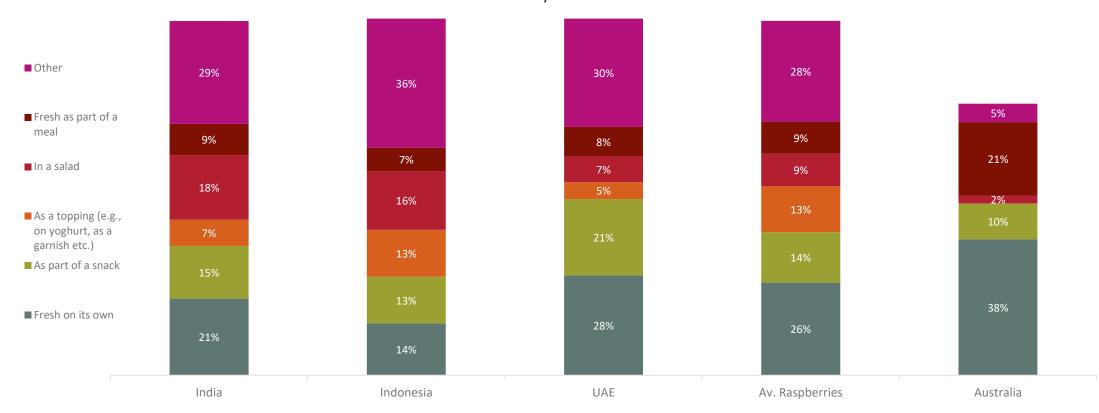


Note: Australian data for "Berries" overall Source: Kantar HIA International Demand Study 2023





Raspberries are most often consumed fresh on their own across priority markets followed by in a salad in India and Indonesia and as part of a snack in UAE



How did you consume?

#### Note: Australian data for "Berries" overall

'Other' = In a smoothie / frappe / juice, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, For decoration / show only, As part of

an alcoholic drink e.g. cocktail and To make baby food / puree

$\langle   \rangle$	<b>\</b>	<b>IT</b>	Ά	R
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Source: Kantar HIA International Demand Study 2023

	UK		Singapore		/		Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
11-	151	151	150	149	162	150	151	114	147	149	152	168	21*



#### Most people consume Raspberries at home. India and UAE skew more out of home



Australia

Where were you?

Indonesia

UAE

Av. Raspberries

Of consumption of raspberries is in the home, this varies only slightly by market



India

#### Most people purchase Raspberries themselves

Source: Kantar HIA International Demand Study 2023

Singapore

150

India

149

Japan

162

Korea

150

Malaysia Hong Kong

114

151

Vietnam

149

Taiwan

147

Indonesia

152

UAE

168

Qatar

21\*

USA

151

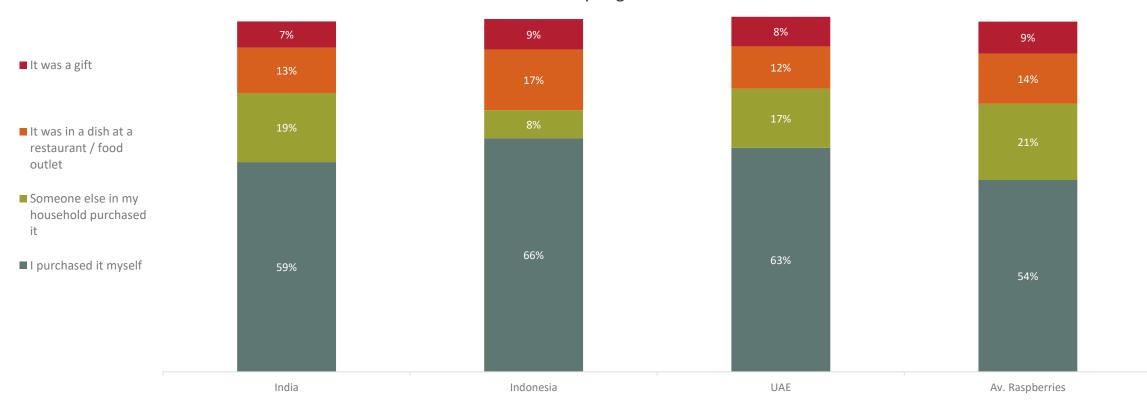
UK

151

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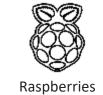


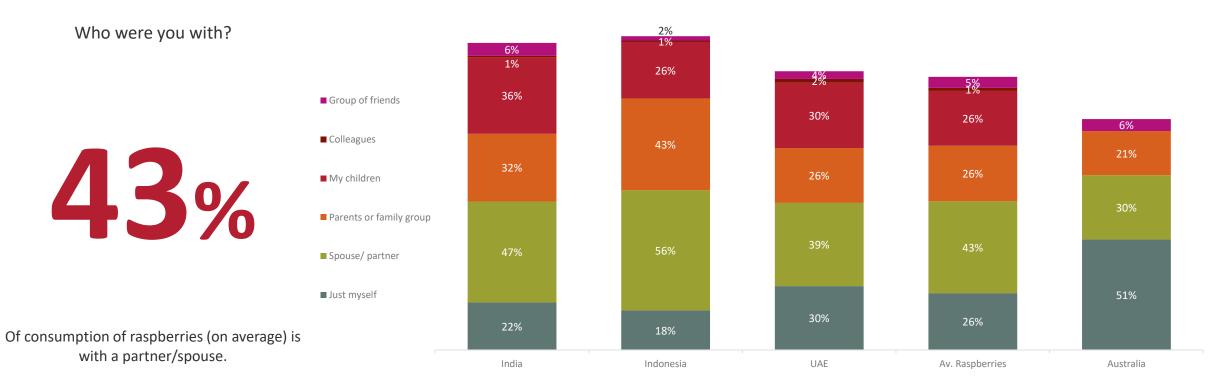


#### Where did you get them from?



# Raspberries are typically consumed with a spouse or partner or with a broader family group









There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







#### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Raspberries are for something tasty, indulgent and quick & easy



of people in priority markets consume Raspberries for something

Tastv



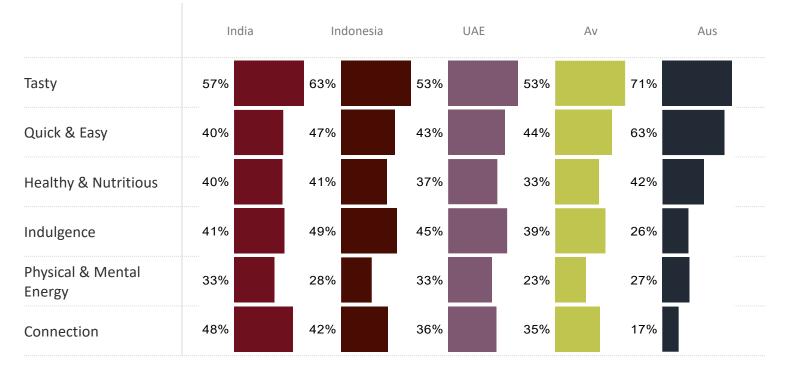
of people in priority markets consume Raspberries for an Indulgence

43%

of people in priority markets consume Raspberries for something

Quick & Easy

# Taste is the most important consumption driver across all markets, followed by quick and easy

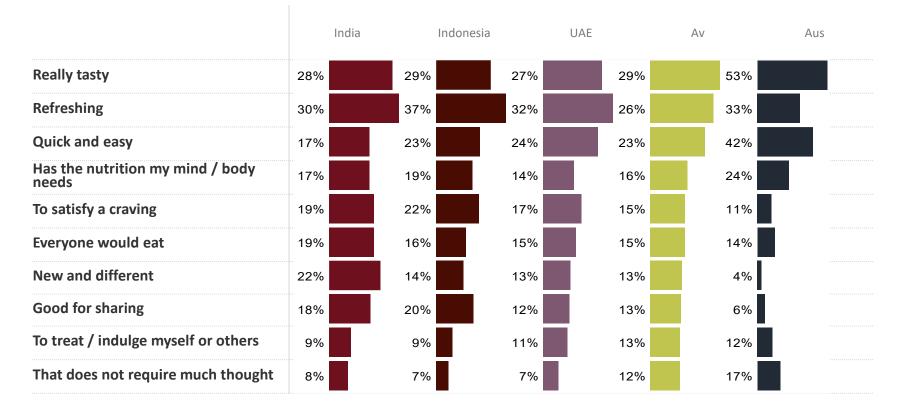


#### Which were important when choosing to consume?





When we investigate in more detail, consumers in priority markets, 'refreshing' and 'really tasty' are important along with 'quick and easy' in Indonesia and UAE



Which were important when choosing to consume?







More functionally, consumers are looking for Raspberries that are sweet while still being light and refreshing

# 24%

of people in priority markets are looking for Raspberries that are **Refreshing taste** 

24%

of people in priority markets are looking for Raspberries that are

Sweet

24%

of people in priority markets are looking for Raspberries that are Fresh / Light In India consumers are looking for refreshing taste and sweet, Indonesia the focus is more on fresh / light as well as sweet and in UAE refreshing taste and fresh / light



Raspberries

	India	Indon	esia	UAE	Av
Refreshing taste	28%	24%	20%	25%	
Sweet	26%	30%	16%	24%	
Fresh / Light	18%	35%	19%	22%	
Rich in anti-oxidants	14%	21%	18%	15%	
Good source of minerals & vitamins / Nutritionally dense	13%	17%	15%	13%	
Low in calories	9%	20%	13%	13%	
Quick / easy to prepare	7%	14%	15%	13%	
Contains fibre	13%	11%	12%	11%	
Enhances the flavour of the dish	9%	11%	7%	11%	
To aid digestion	9%	17%	10%	11%	

#### What were you looking for when you consumed?



Source: Kantar HIA International Demand Study 2023 UK USA Singapor India Japan Korea Malavsia UAF Qatar /ietnam Indones 21\* 151 151 150 149 162 150 168 151 114 147 149 152



When it comes to the premium opportunity, consumers are looking for Raspberries that are fresher, free of pesticides, are higher in vitamin & mineral content, and have more flavour

39%

of people in priority markets are looking for premium Raspberries that are Fresher

31%

of people in priority markets are looking for premium Raspberries that are Higher in vitamins and minerals

27% of people in priority markets are

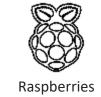
looking for premium Raspberries that are

#### Free from pesticides

# 26%

of people in priority markets are looking for premium Raspberries that have More flavour

In India and Indonesia consumers characterise premium by freshness, higher in minerals and free of pesticides whilst in UAE, the focus is more on being fresher



#### UAE India Indonesia Av Fresher 35% 40% 40% 38% Sweeter 27% 23% 25% 22% Higher in vitamins and minerals 28% 39% 25% 24% More flavour 32% 22% 23% 23% **Organic / free from pesticides** 28% 30% 23% 22% **Right state of ripeness** 23% 24% 21% 22% I trust its safety 30% 20% 18% 18% More appetizing (e.g. not bruised, 13% 15% 16% 16% damaged) Premium packaging 21% 24% 20% 16% Lasts longer 26% 16% 23% 14%

#### What does premium quality mean to you?



Source: Kantar HIA International Demand Study 2023 UK USA Singapore India Qatar N =Japan Korea Malaysia Hong Kong Taiwar Vietnam Indonesia UAE 151 21\* 151 150 149 162 150 151 147 149 152 168 114



Price is the biggest barrier to overcome with raspberry consumption, followed by exciting alternatives and poor quality.

Apples and bananas are considered worthy substitutes **Barriers to Consumption** 



Exciting Alternatives 16% (priority market average)

16% (priority market average)

**Poor Quality** 

ЦIJ

Leading Substitutes



Price

27%

(priority market average)

Apples

37%

(priority market average)

30%

Banana

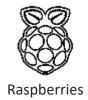
(priority market average)



Mango

26% (priority market av<u>erage)</u>

### Price is a key barrier across priority markets



#### UAE India Indonesia Av It is too expensive 25% 33% 24% 34% Quality is often poor 12% 17% 18% 13% It bruises easily 7% 16% 13% 13% There are more exciting alternatives 19% 18% 11% 13% It goes off too quickly / it does not last 11% 12% 12% 11% Not enough people in my household like 11% 14% 14% 11% it/them It will not fill me up 7% 13% 11% 10% They are never in the right state of ripeness when sold in shops 10% 12% 10% 9% It contains too much sugar 12% 8% 12% 8% Too much packaging 10% 9% 13% 8%

Taiwan

147

114

Vietnam

149

Indonesia

152

UAE

168

Qatar

21\*

#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore N= India Japan Korea Malaysia Hong Kong 151 151 150 149 162 150 151

Hor 399 Inno \*Caution: Low Base

## Apples and Bananas are key substitutes across priority markets along with Mangos in India and Indonesia



India Indonesia UAE Av **Blueberries** 26% 13% 19% 26% Apple 41% 38% 32% 25% **Strawberries** 28% 15% 24% 23% Bananas 23% 30% 32% 28% Mango 29% 28% 20% 19% Cherries 8% 26% 20% 16% **Blackberries** 11% 13% 31% 16% Kiwifruit 24% 16% 13% 15% Melon 13% 24% 15% 14% Pineapple 27% 14% 20% 14%

#### What else would you typically consider having instead?



Source: Kantar HIA International Demand Study 2023														
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
	151	151	150	149	162	150	151	114	147	149	152	168	21*	



### Recommendation: How to drive growth in Australian Raspberries



### 1. Focus on Strategic Priority Markets

Focus on markets where category penetration is high and consumers are willing to pay a premium for quality Raspberries (ie. India, UAE, and Indonesia). Improve knowledge and appeal for Australian Raspberries in all priority markets to drive incremental growth in Australian Raspberry exports.



### 2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Raspberries that have a **refreshing taste, and are an indulgence that is good for sharing**. Ensure Raspberries are at or above par for being **sweet**, **fresh and light, and refreshing, that serve as a healthy breakfast, lunch or snack fruit.** 

#### Maximise the premium opportunity by delivering Raspberries that are fresher, higher in vitamins and minerals, sweeter, free of pesticides, and have more flavour.

\$

3. Leverage Premium

Advantage



Raspberries

### 4. Reduce Consumption Barriers

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Address perceptions that Raspberries are too expensive, are poor quality, and are less exciting than alternatives, to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'





'How to Win'

### KANTAR

## 3.11 Strawberries

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

### Hort Innovation

ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### 4 key considerations when interpreting the outputs of the Market Prioritisation

### 1. No Existing Technical Market Access

### Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

### 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

### 4. Focus of Investment

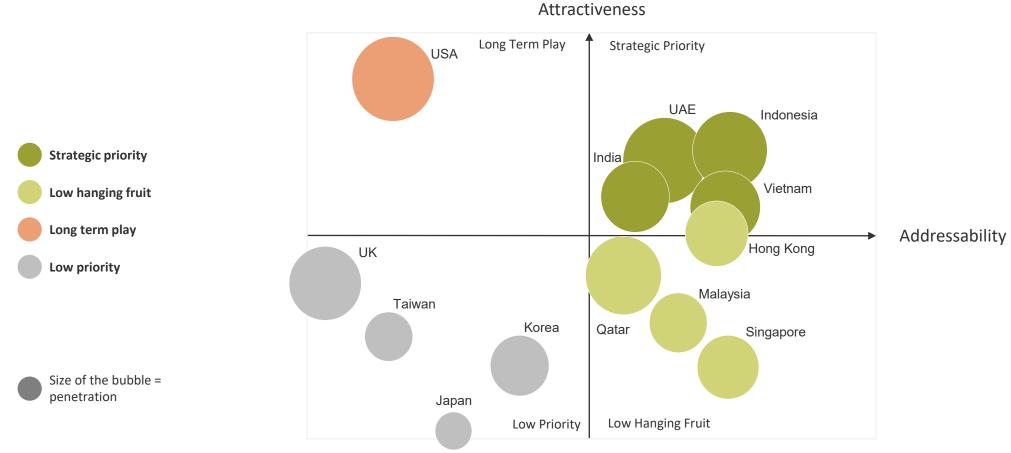
The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability **is intended to be only one input into decision making** about **where to focus investment** 

#### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



## We have identified 4 strategic priority markets that represent the most attractive and appealing export opportunity for Australian strawberries







### **Strawberries: Strategic priorities**



	💻 India	\star Vietnam	Indonesia	UAE
STRATEGIC IMPLICATIONS	India represents a strong export opportunity given the sizable population, the ability to command a premium and strong Australian appeal	Vietnam represents a strong Strawberry export opportunity given the population size and strength of the Australian appeal and willingness to pay	Indonesia has a low income per capita, but sizeable population and strong desire for Australian	With high per capita income, there is a strong opportunity in the UAE given strong category penetration and a greate r likelihood to command a premium over other commodities
ATTRACTIVENESS	<ul> <li>Moderate category penetration (31%)</li> <li>Strong claimed willingness to pay 1.5x</li> </ul>	<b>3 1 1 1</b>	<ul> <li>High category penetration (36%)</li> <li>Highest claimed willingness to pay 1.5x</li> </ul>	<ul> <li>Highest category penetration (45%)</li> <li>Moderate claimed willingness to pay 1.5x</li> </ul>
ADDRESSABILITY	<ul> <li>Strong Australian appeal</li> <li>Greater likelihood to command a premium over other commodities</li> </ul>	<ul> <li>Very strong Australian appeal relative to other markets</li> <li>Moderate likelihood to command a premium over other commodities</li> </ul>	<ul> <li>Very strong Australian appeal relative to other markets</li> <li>Moderate likelihood to command a premium over other commodities</li> </ul>	<ul> <li>Strong Australian appeal</li> <li>Greater likelihood to command a premium over other commodities</li> </ul>

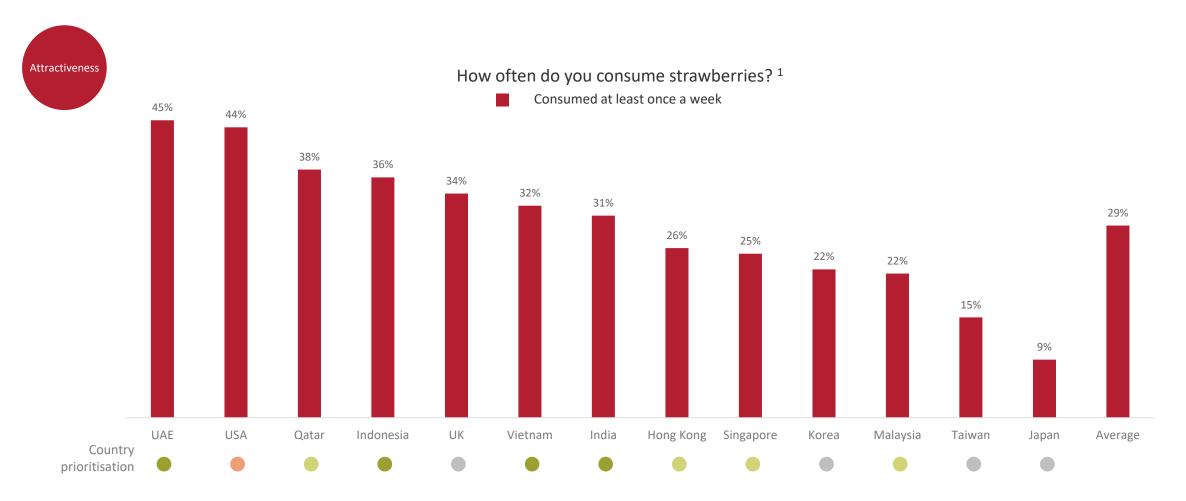






**KANTAR** 

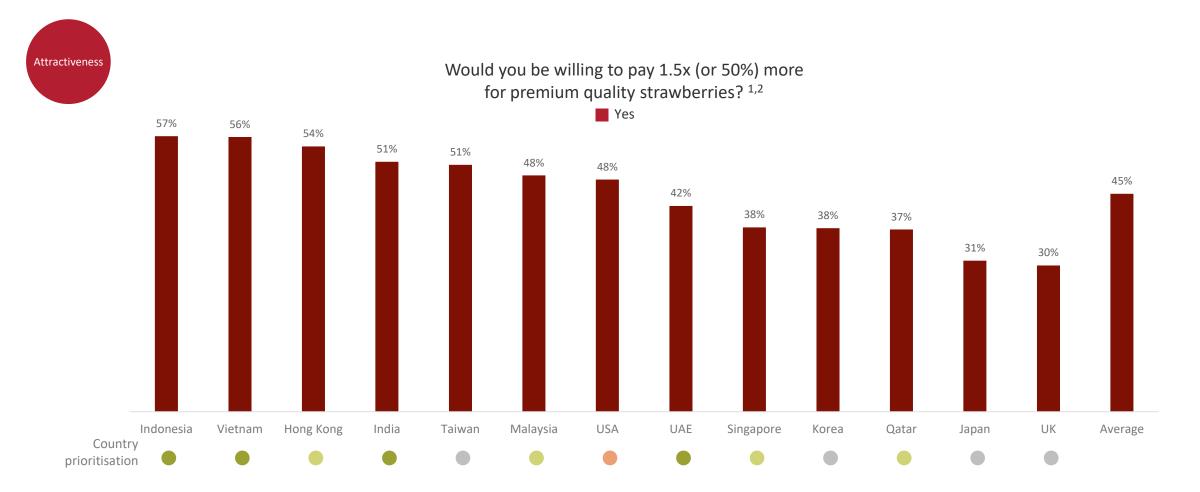






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## Consumers are most willing to pay 1.5x more in the Indonesian, Vietnamese and Hong Kong markets



1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

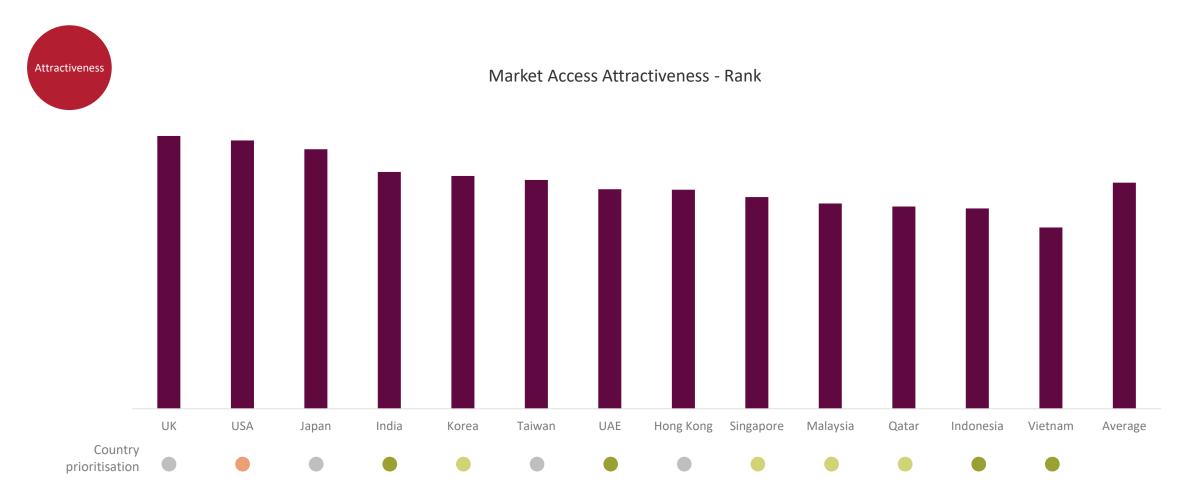
2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail





Source: Kantar HIA International Demand Study 2022

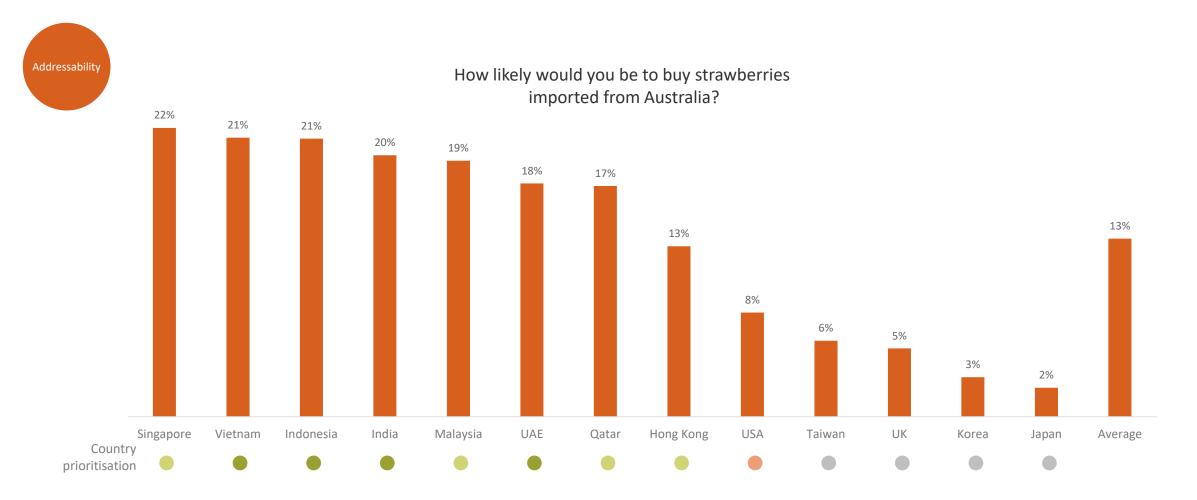
Although all markets are attractive, more affluent markets with larger populations rank more strawberry highly





**KANTAR** 

## Australian appeal is relatively high across all markets, particularly in Singapore, Vietnam, Indonesia and India



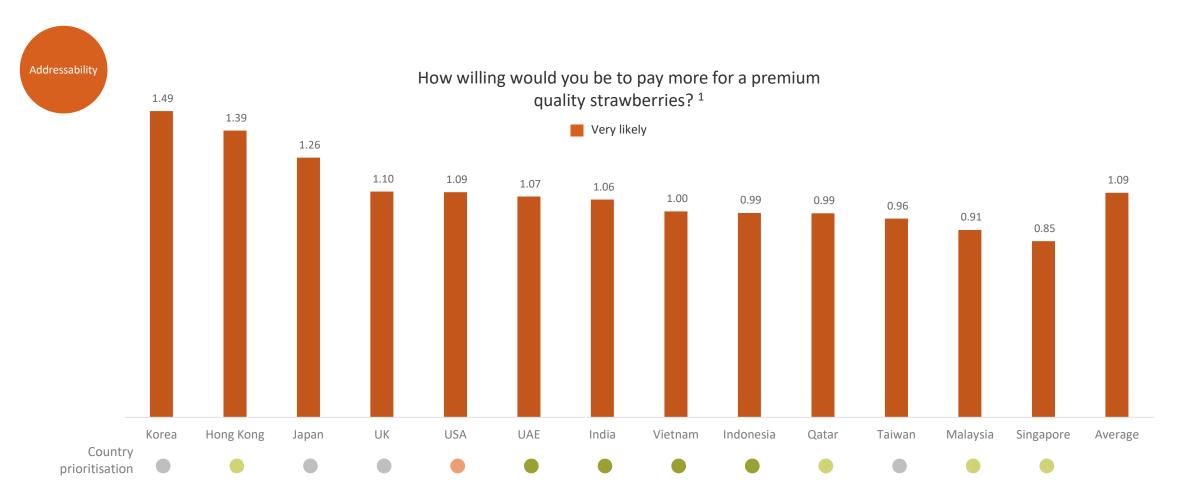




Strawberry

**KANTAR** 

Relative to other commodities, consumers are more willing to pay more for premium strawberries in Korea, HK, Japan and the UK and USA



**KANTAR** <sup>1</sup> An index of the relative likelihood to pay more for strawberries vs other commodities within each market Source: Kantar HIA International Demand Study 2022



Strawberry

### Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness





**KANTAR** 

Strawberry

### KANTAR

## 3.11 Strawberries

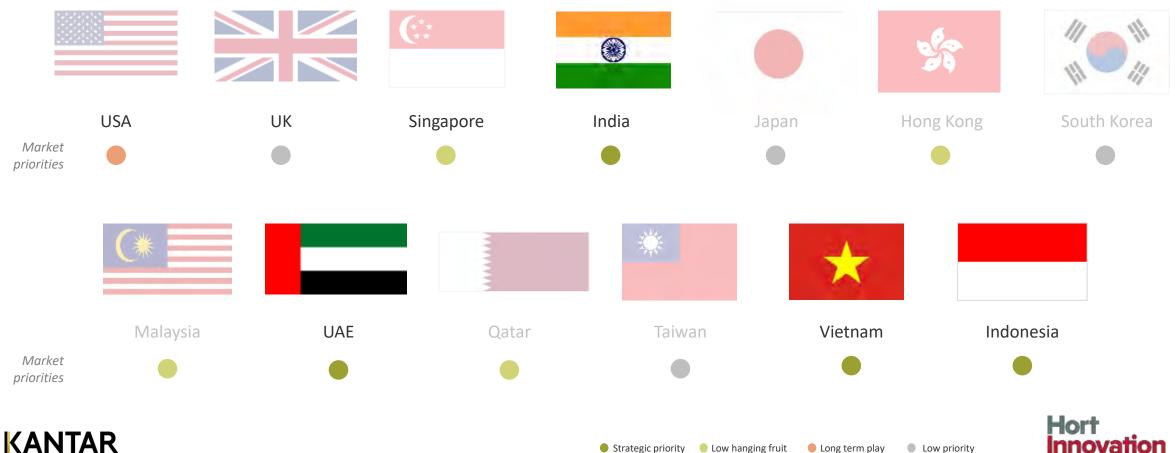
i. Market prioritisation
 Leverage the strategic framework to prioritize
 markets based on consumer behaviour,
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#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

The prioritisation revealed x4 markets ripe for Strawberry export. The next section will deep dive into Strawberry consumption across markets.



Inno

417





### Strawberry consumption snapshot

		🚨 India	\star Vietnam		UAE
<u>Ļ</u>	HOW OFTEN (P1W pen.)	31%	32%	36%	45%
Ö	WHEN	Breakfast Snack	Snack Lunch	Snack between Lunch/Dinner	Snack Lunch
℀	HOW	Fresh on its own In a Smoothie / Frappe / Juice	Fresh on its own As part of a snack	Fresh on its own In a Smoothie / Frappe / Juice	Fresh on its own
ç	WHY	Tasty Indulgence	Tasty Indulgence	Tasty Quick & Easy	Tasty Indulgence
	WHERE	At home	At home	At home	At home
<b>ŤŤ</b>	WHO WITH	With Family	With Family	With Family	With Family



**KANTAR** 



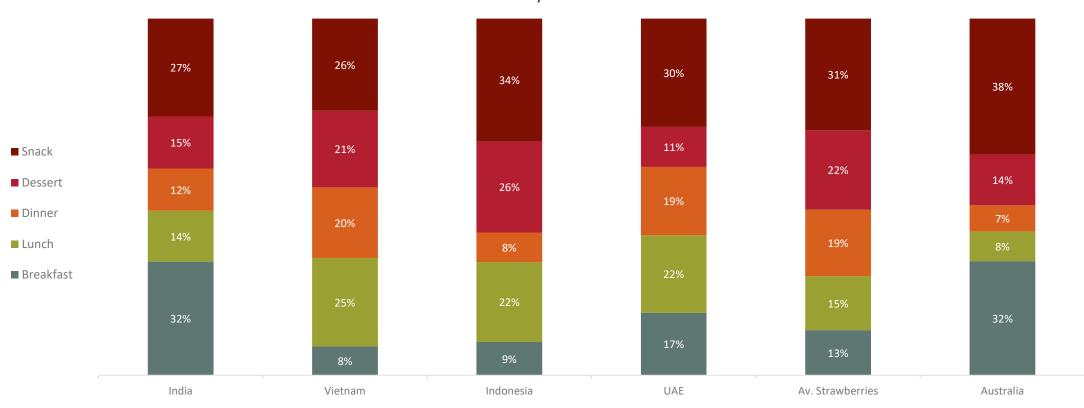
### **Strawberry: Strategic Imperatives**

	🗢 India	📩 Vietnam	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty and indulgent breakfast or snack, fresh on its own or in a smoothie/frappe/juice, at home with family	As a tasty and indulgent snack or lunch, fresh on its own or as part of a snack, at home with family	As a tasty, quick and easy snack between lunch/dinner, fresh on its own or in a smoothie/frappe/juice, at home with family	As a tasty and indulgent snack or lunch, fresh on its own, at home with family
NEEDS TO SATISFY	Tasty Indulgence	Tasty Indulgence	Tasty Quick & Easy	Tasty Indulgence
FUNCTIONAL ATTRIBUTES	Refreshing Taste Sweet	Refreshing taste Rich in anti-oxidants	Fresh & Light Refreshing taste Sweet	Sweet Refreshing taste
PREMIUM OPPORTUNITY	Fresher I trust its safety	Fresher Sweeter	Fresher Free from pesticides High in vitamins and minerals	Fresher Sweeter
BARRIERS TO OVERCOME	Too expensive	Bruises Easily Too expensive	Poor Quality Too expensive	Too expensive Poor Quality
KEY SUBSTITUTES	Apple Bananas	Apple Table Grapes	Apple Mango Bananas	Apple Bananas



**KANTAR** 

Strawberries are consumed as a snack across priority markets as well as at lunch in Vietnam, Indonesia and UAE and Breakfast for India



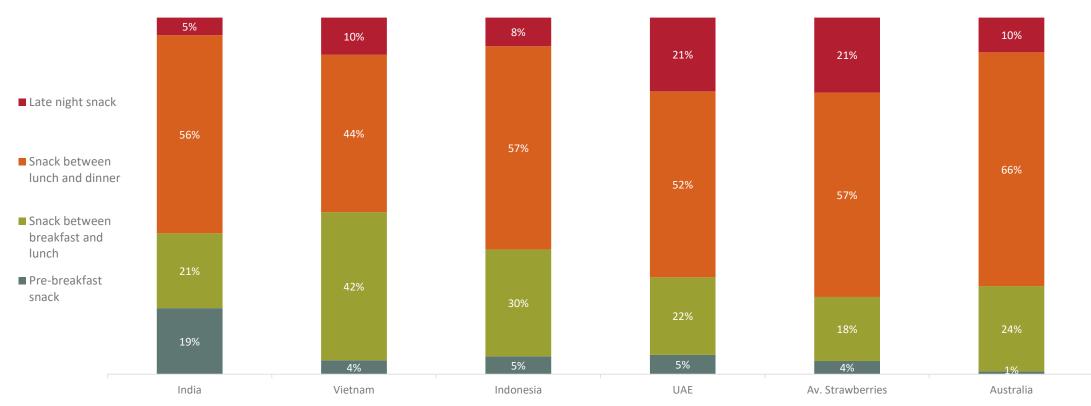
When did you consume?







When consumed as a snack, Strawberries are typically consumed between lunch and dinner across priority markets though they are also consumed before lunch



What kind of snack was it?



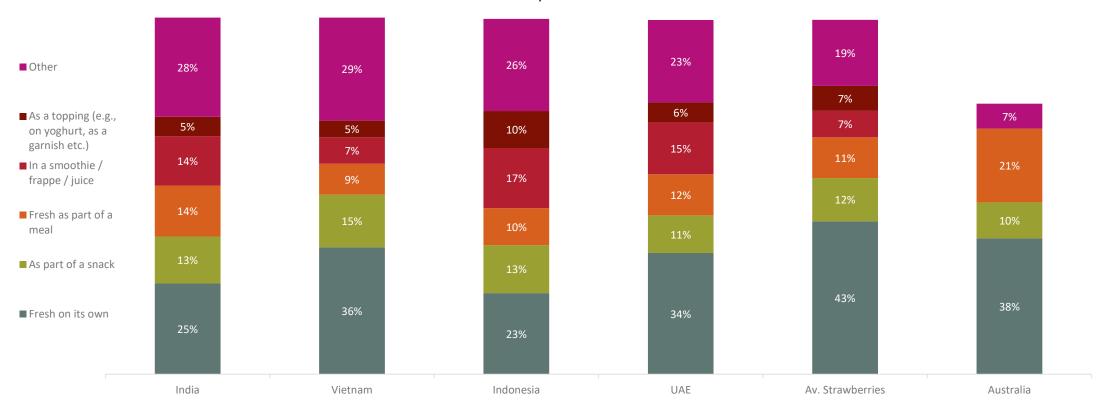
Note: Australian data for "Berries" overall Source: Kantar HIA International Demand Study 2023







## Strawberries are typically consumed fresh on their own, as part of a snack or in a smoothie across priority markets



How did you consume?

Note: Australian data for "Berries" overall

'Other' = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know

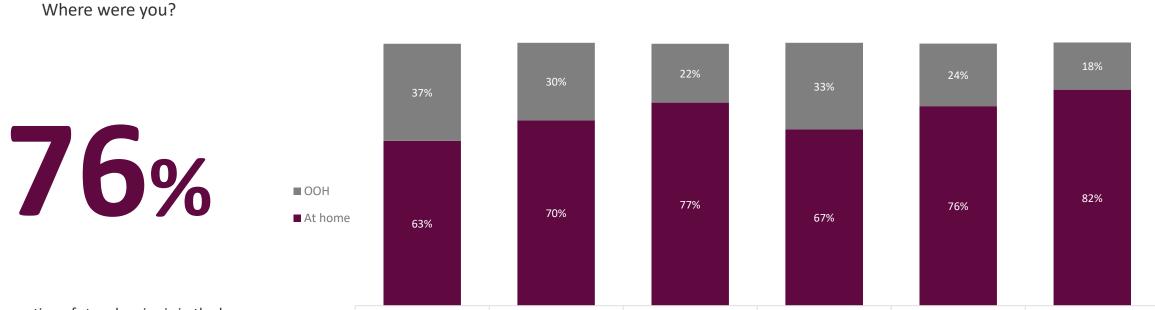
Source: Kantar HIA International Demand Study 2023

	Source	e: Kantai	r HIA Inte	ernational L	emand	Study 202	3							
KANTAR	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		293	300	296	295	300	300	299	224	296	298	290	303	41



### Most people consume Strawberries at home. India and UAE skew more out of home





Indonesia

UAE

Vietnam

of consumption of strawberries is in the home, this varies only slightly by market



India

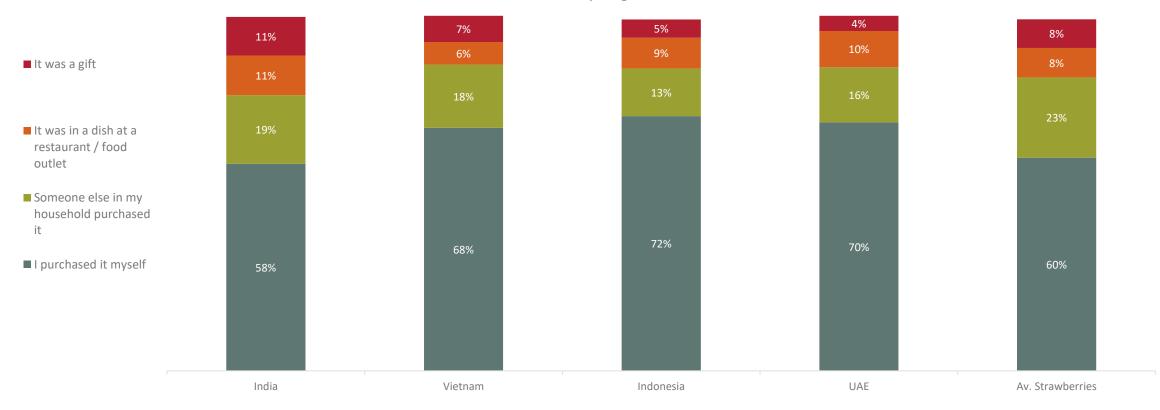


Australia

Av. Strawberries

### Most people purchase Strawberries themselves





Where did you get them from?

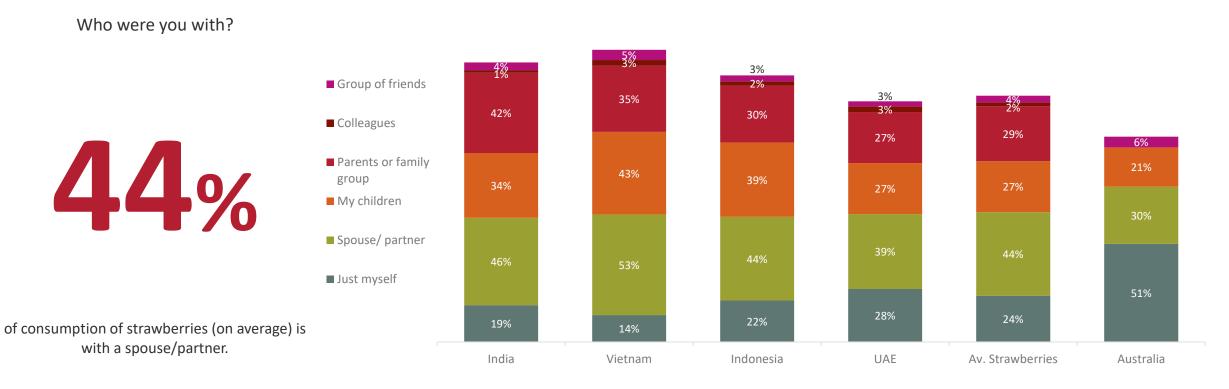


Source: Kantar HIA International Demand Study 2023 UK USA Singapore India Japan Korea Malaysia Hong Kong Vietnam Indonesia UAE Qatar Taiwan 300 293 296 295 300 300 299 296 298 290 303 41 224



## Strawberries are typically consumed with a spouse or partner or with a broader family group





Vietnam

Indonesia

UAE

Qatar

 KANTAR
 Note: Australian data for "Berries" overall

 Source: Kantar HIA International Demand Study 2023
 Source: Kantar HIA International Demand Study 2023

 NI UK
 USA

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Innovation	425

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There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Strawberries are for something tasty, indulgent and quick & easy

# 59%

of people in priority markets consume Strawberries for something

Tasty

47%

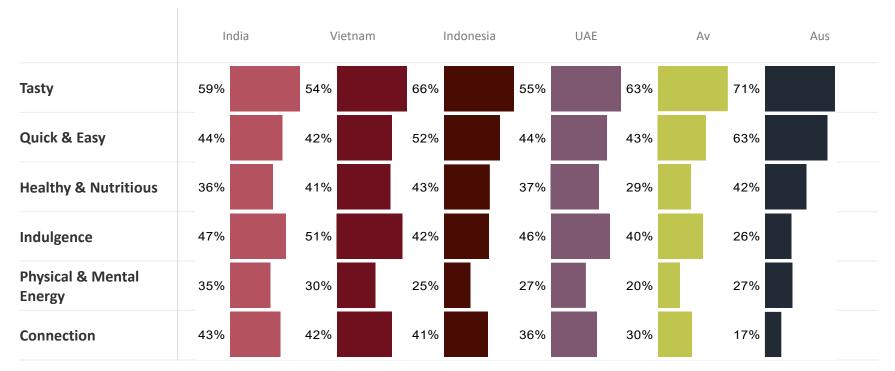
of people in priority markets consume Strawberries for an Indulgence

46%

of people in priority markets consume Strawberries for something Quick & Easy



### Taste is the most important consumption driver across all markets, followed by Indulgence or Quick & Easy in Indonesia



#### Which were important when choosing to consume?







## When we investigate in more detail, 'really tasty' is a key driver in Vietnam and UAE and 'refreshing' in India, Indonesia and UAE

	India	Vietnam	Indonesia	UA	λE	Av	Aus
Really tasty	28%	33%	28%	32%	39%	53%	
Refreshing	35%	21%	47%	30%	27%	33%	
Quick and easy	24%	20%	31%	22%	25%	42%	
To satisfy a craving	21%	18%	16%	25%	18%	11%	
Everyone would eat	16%	17%	15%	14%	17%	14%	
Good for sharing	16%	20%	19%	18%	15%	6%	
Has the nutrition my mind / body needs	14%	17%	22%	18%	15%	24%	
To treat / indulge myself or others	14%	15%	10%	14%	13%	12%	
To cheer me up	13%	13%	14%	19%	11%	NA	
That does not require much thought	9%	12%	10%	8%	11%	17%	

#### Which were important when choosing to consume?





More functionally, consumers are looking for Strawberries that are have a sweet taste while still being light and refreshing

# 28%

of people in priority markets are looking for Strawberries that have **Refreshing taste** 

25%

of people in priority markets are looking for Strawberries that are **Fresh / Light** 

24%

of people in priority markets are looking for Strawberries that are Sweet



Across priority markets consumers are looking for Strawberries to be refreshing but sweet. In India, Indonesia and UAE they are also looking for fresh and light

	India	Vietnam	Indonesi	a UAE		۹v
Sweet	25%	20%	24%	27%	35%	
Refreshing taste	27%	28%	32%	26%	31%	
Fresh / Light	25%	17%	34%	24%	24%	
Good source of minerals & vitamins / Nutritionally dense	16%	19%	27%	14%	15%	
Quick / easy to prepare	11%	9%	19%	14%	14%	
Rich in anti-oxidants	16%	20%	28%	15%	13%	
Fun / exciting	16%	18%	18%	14%	11%	
Low in calories	12%	9%	12%	12%	10%	
That is good value for money	15%	14%	5%	11%	10%	
Tangy	12%	11%	8%	8%	9%	

#### What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Strawberries that are fresher, sweeter, free of pesticides which makes them safe & trusted

43%

of people in priority markets are looking for premium Strawberries that are

Fresher

30%

of people in priority markets are looking for premium Strawberries that Sweeter

of people in priority markets are looking for premium Strawberries Free from pesticides

29%

27% of people in priority markets are looking for premium Strawberries that are

Safe & Truste



Premium quality Strawberries are characterised by freshness across priority markets along with safe, free from pesticides and higher nutrition

	India	Vietnam	Indon	esia U	JAE	Av
Fresher	43%	42%	46%	42%	40%	
Sweeter	27%	32%	33%	28%	34%	
Right state of ripeness	25%	29%	28%	22%	23%	
More flavour	25%	22%	24%	19%	22%	
Organic / free from pesticides	30%	26%	36%	24%	21%	
More appetizing (e.g. not bruised, damaged)	18%	29%	20%	16%	19%	
Higher in vitamins and minerals	27%	24%	36%	22%	19%	
I trust its safety	33%	22%	27%	26%	17%	
Larger than normal	14%	19%	28%	15%	17%	
Locally grown / produced in my area	21%	12%	13%	15%	16%	

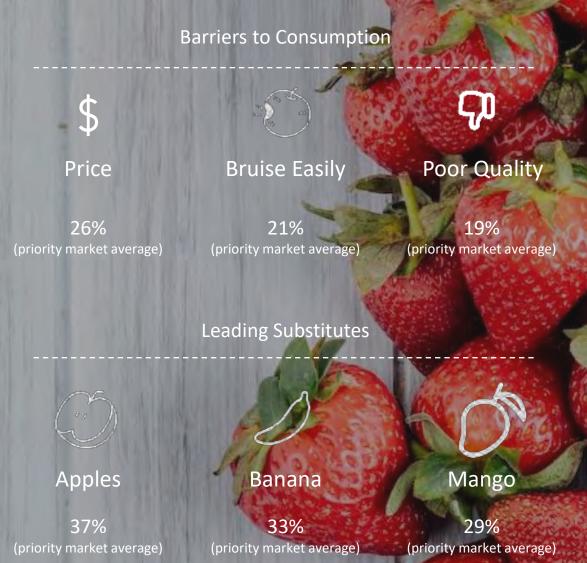
#### What does premium quality mean to you?





Price is the biggest barrier to overcome with strawberry consumption, followed by bruising easily and poor quality.

Other fruits are considered worthy substitutes





## Price is a key barrier across priority markets. In Vietnam, bruises easily is important along with poor quality in Indonesia and UAE

	India	Vietnam	Indon	esia L	JAE	Av
It is too expensive	28%	28%	23%	26%	38%	
It bruises easily	16%	34%	15%	18%	17%	
It goes off too quickly / it does not last	13%	20%	18%	13%	16%	
Quality is often poor	15%	16%	26%	19%	15%	
There are more exciting alternatives	18%	15%	21%	12%	12%	
They are never in the right state of ripeness when sold in shops	12%	6%	9%	12%	10%	
It will not fill me up	15%	13%	11%	11%	8%	
Not enough people in my household like it/them	14%	13%	13%	11%	8%	
The quantity is more than I typically need	12%	10%	9%	11%	6%	
Too much packaging	15%	11%	9%	8%	6%	

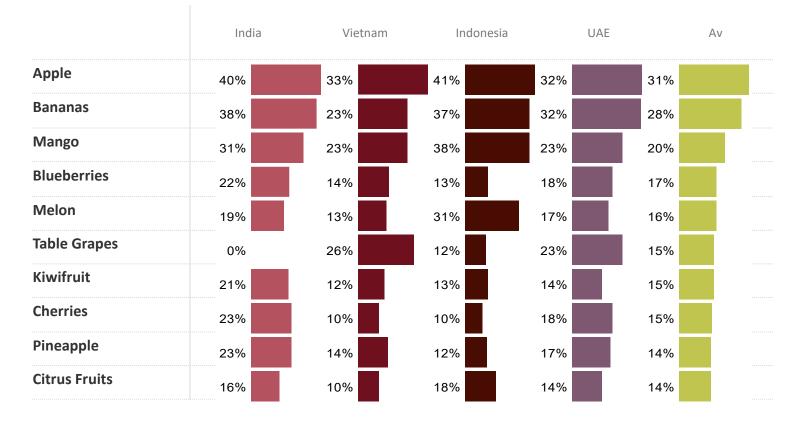
#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Qatar N =Singapore India Japan Korea Malavsia Hong Kong Vietnam Indonesia UAF Laiwar 300 41 293 300 296 295 300 299 296 298 290 303 224





Apples, Bananas and Mangos are key substitutes in priority markets along with Melons in Indonesia and Table Grapes in Vietnam and UAE



What else would you typically consider having instead?



Sourc	ce: Kanta	r HIA Inte	ernational D	Demand	Study 202	3							
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	293	300	296	295	300	300	299	224	296	298	290	303	41



### Recommendation: How to drive growth in Australian Strawberries



#### 1. Focus on Strategic Priority Markets

Focus on markets where category penetration is high and consumers are willing to pay a premium for quality Strawberries (ie. Indonesia, Vietnam, UAE, and India). Improve knowledge and appeal for Australian Strawberries in all priority markets to drive incremental growth in Australian Strawberry exports.



#### 2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Strawberries that have a **refreshing taste, and are an indulgence that is good for sharing**. Ensure Strawberries are at or above par for being **sweet**, **fresh and light, and rich in antioxidants, that are served as a breakfast, lunch, snack or dessert.**  Maximise the premium opportunity by delivering Strawberries that are fresher, higher in vitamins and minerals, sweeter, free of pesticides, and come from a safe and trusted source.

\$\$\$

3. Leverage Premium

Advantage



# Reduce

4. Reduce Consumption Barriers

Address perceptions that Strawberries are **too expensive**, **bruise easily, and are poor quality,** to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'How to Win'



*'Where to Play'* 

#### KANTAR

### KANTAR

## 3.12 Summerfruits

i. Market prioritisation
 Leverage the strategic framework to prioritize
 markets based on consumer behaviour,
 perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

### 4 key considerations when interpreting the outputs of the Market Prioritisation

#### 1. No Existing Technical Market Access

### Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

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#### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

#### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

### 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

### 4. Focus of Investment

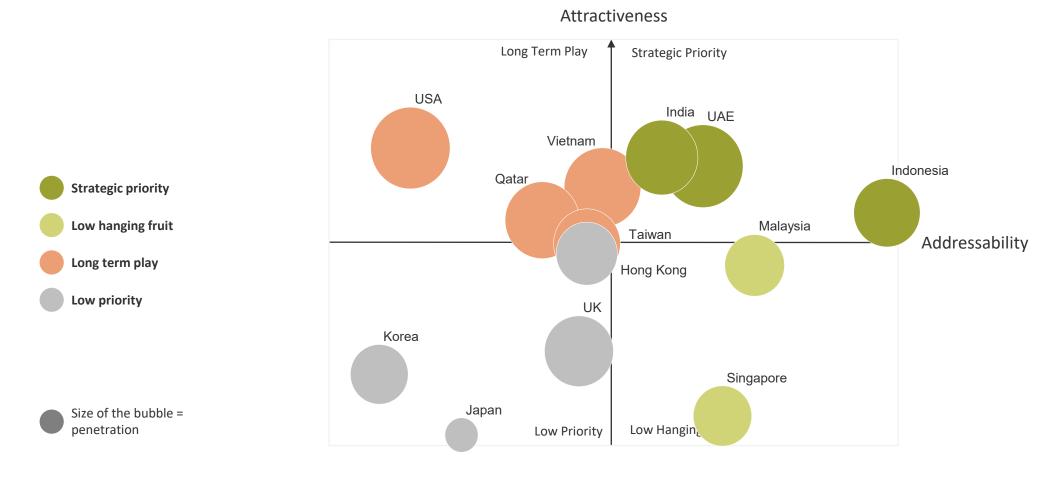
The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

#### Rationale:

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  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



# We have identified 3 strategic priority markets that represent the most attractive and appealing export opportunity for Australian summerfruits, based on consumer preference and behaviour







#### **Summerfruit: Strategic priorities**

Q
Summer Fruit

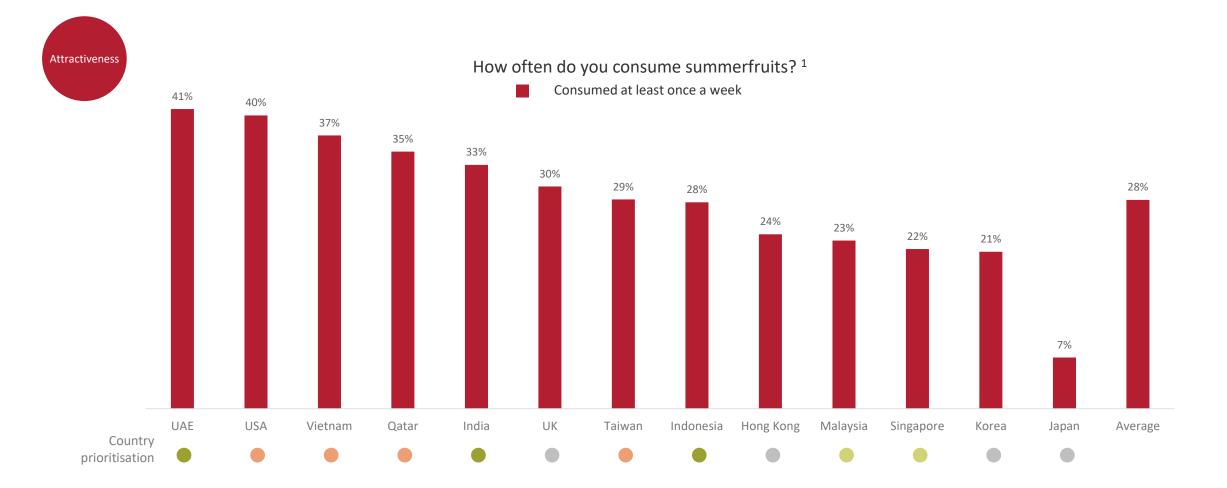
	🚢 India	Indonesia	UAE
STRATEGIC IMPLICATIONS	Despite the low income per capita, India represents a strong export opportunity for Summerfruits given the sizable population and high willingness to pay and Australian appeal	Indonesia has a low income per capita, but sizeable population and strong potential for Australian/ premium quality product with a high claimed willingness to pay	With a high per capita income and strong category penetration the UAE presents a strong opportunity for Summerfruits
ATTRACTIVENESS	<ul> <li>Moderate category penetration (33%)</li> <li>High claimed willingness to pay 1.5x more</li> </ul>	<ul> <li>Moderate category penetration (28%)</li> <li>Highest claimed willingness to pay 1.5x more</li> </ul>	<ul> <li>Highest category penetration amongst the markets (41%)</li> <li>Moderate claimed willingness to pay 1.5x more</li> </ul>
ADDRESSABILITY	<ul> <li>Strong Australian appeal relative to other markets</li> <li>Moderate ability to command a premium over other commodities in market</li> </ul>	<ul> <li>Strongest Australian appeal</li> <li>Moderate ability to command a premium over other commodities in market</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Moderate ability to command a premium over other commodities in market</li> </ul>





#### Penetration of Summerfruits is high across all markets, with the exception of Japan





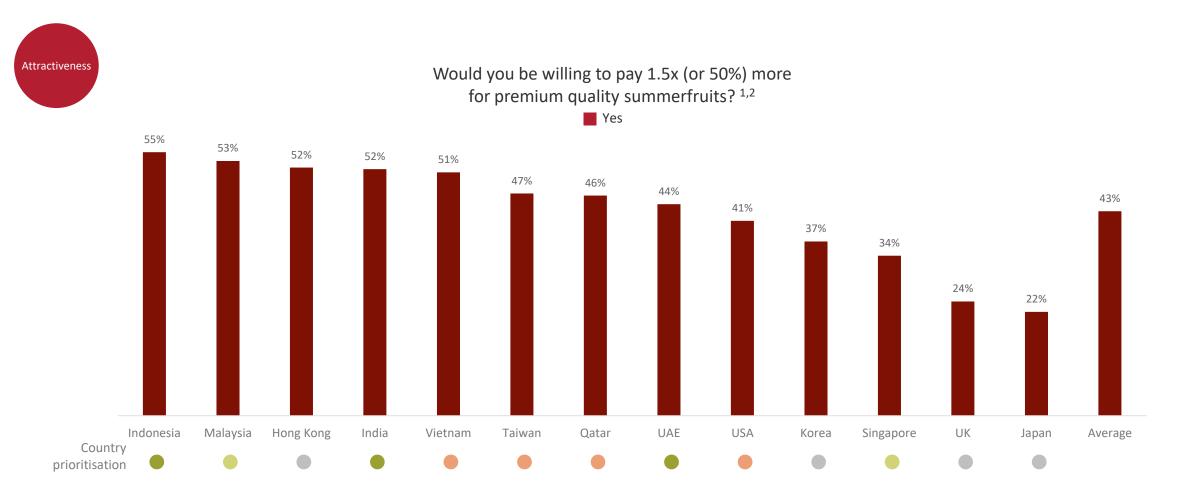




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#### There is a strong claimed willingness to pay 1.5x, most notably in Indonesia, Malaysia, HK, India and Vietnam



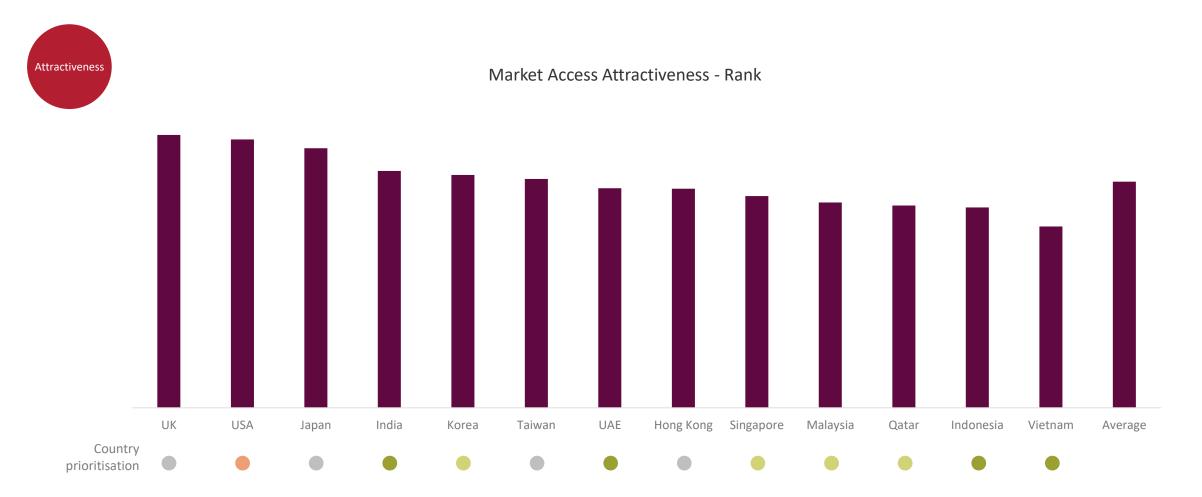
1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail KANTAR



Source: Kantar HIA International Demand Study 2022

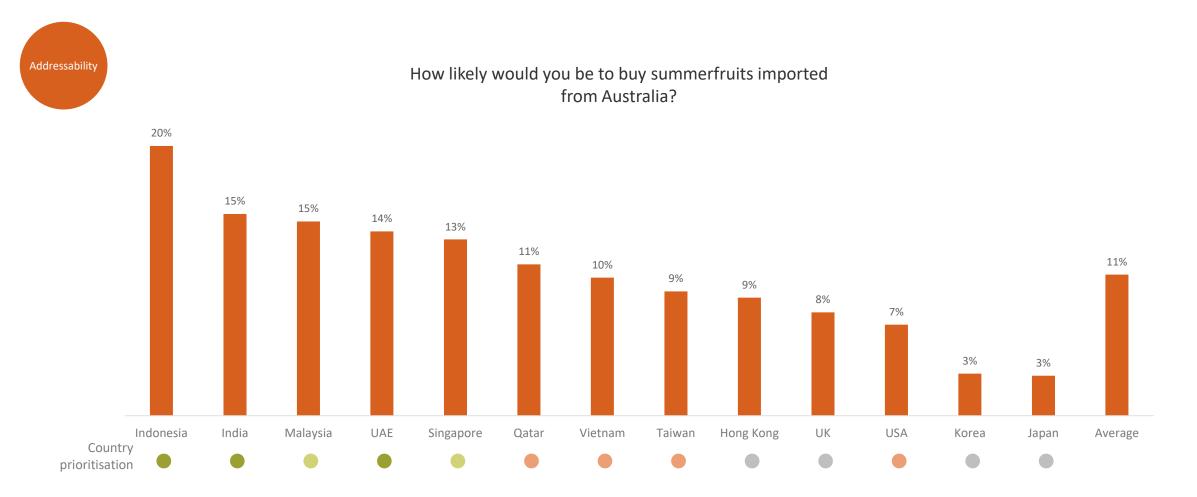
Although all markets are attractive, more affluent markets with larger populations rank more highly





**KANTAR** 

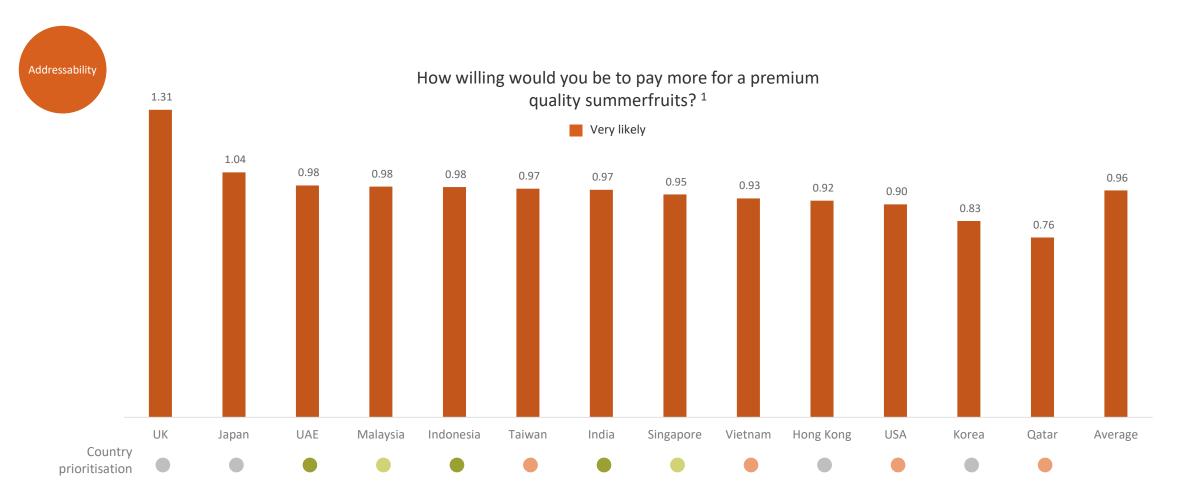
#### Australian appeal of Summerfruits is strongest in Indonesia followed by India, Malaysia, and the UAE





**KANTAR** 

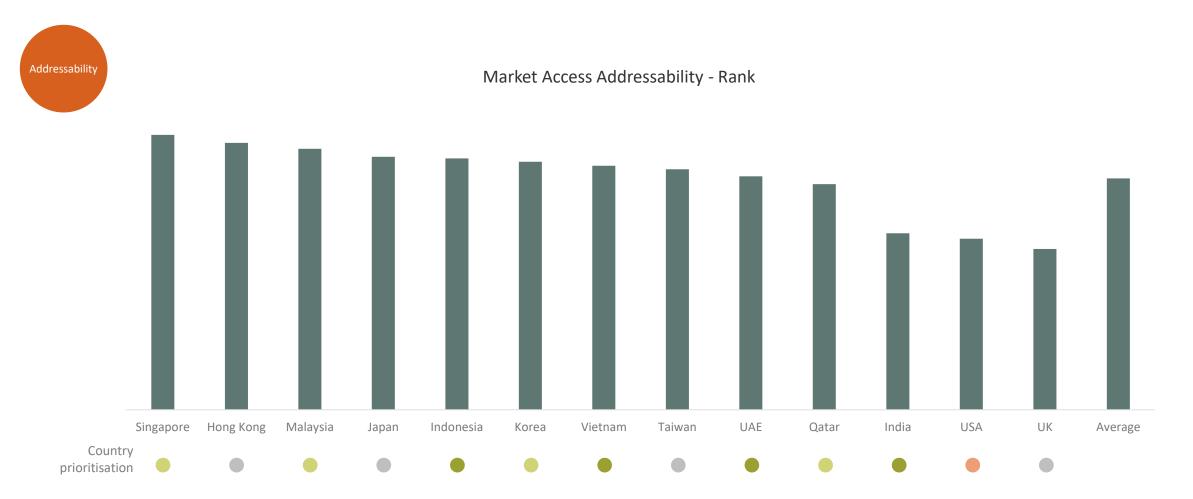
Summerfruits have a great ability to command a premium over commodities in the UK and Japan and less so in other markets



**KANTAR** <sup>1</sup> An index of the relative likelihood to pay more for summerfruits vs other commodities within each market Source: Kantar HIA International Demand Study 2022

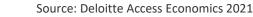


## Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness



Hort Innovation 452

Summer Fruit



**KANTAR** 

### KANTAR

## 3.12 Summerfruits

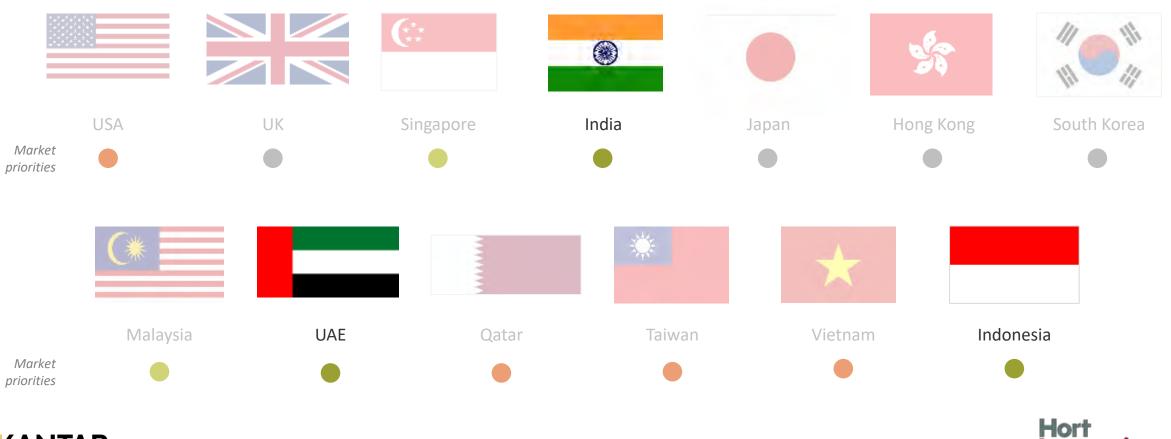
i. Market prioritisation
Leverage the strategic framework to prioritize
markets based on consumer behaviour,
perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

### Hort Innovation

The prioritisation revealed x3 markets ripe for Summerfruits export. The next section will deep dive into Summerfruits consumption across markets.



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#### Summerfruit consumption snapshot



		🚨 India	Indonesia	UAE
<u>بة</u>	HOW OFTEN (P1W pen.)	33%	28%	41%
Ø	WHEN	Breakfast Snack	Lunch Snack	Snack Lunch
×	HOW	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own As part of a snack
$\dot{\bigcirc}$	WHY	Tasty Physical/Mental Energy	Tasty Connection	Tasty Healthy & Nutritious
	WHERE	At home	At home	At home
<b>M</b>	WHO WITH	With Family	With Family	With Family





#### **Summerfruit: Strategic Imperatives**

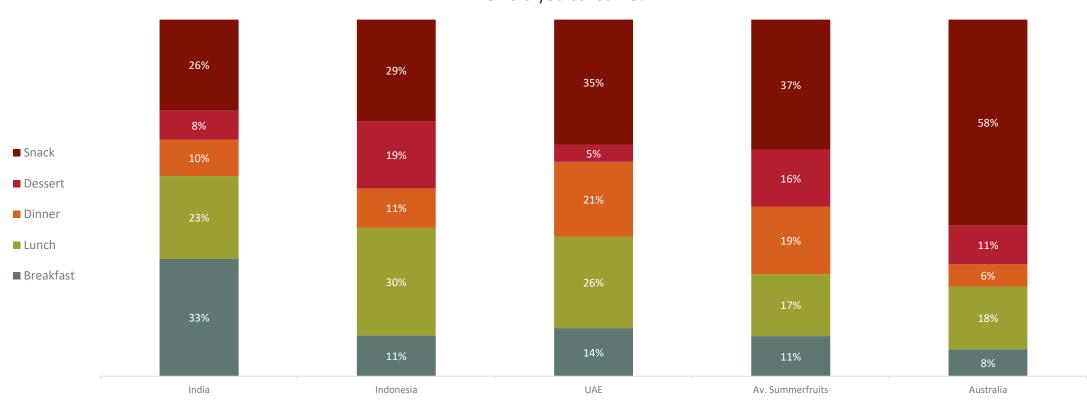
Q
Summer Fruit

	单 India	Indonesia	UAE
CONSUMER PREFERENCES	As a tasty breakfast or snack for physical and mental energy, fresh on its own, at home with family	As a tasty lunch or snack between lunch and dinner, fresh on its own or as part of a snack, to connect with family at home	As a tasty, healthy & nutritious snack or lunch, fresh on its own or as part of a snack, at home with family
NEEDS TO SATISFY	Tasty Physical/Mental Energy	Tasty Connection	Tasty Healthy & Nutritious
FUNCTIONAL ATTRIBUTES	Refreshing Taste	Refreshing Taste	Refreshing Taste Fresh & Light
PREMIUM OPPORTUNITY	Fresher High in vitamins & minerals	Fresher Higher in vitamins and minerals	Fresher More flavour
BARRIERS TO OVERCOME	Too expensive	Too expensive More exciting alternatives	Too expensive Poor Quality More exciting alternatives
KEY SUBSTITUTES	Apple	Apple Mango	Apple Bananas





## Summerfruits are consumed at lunch or snack across priority markets along with breakfast in India



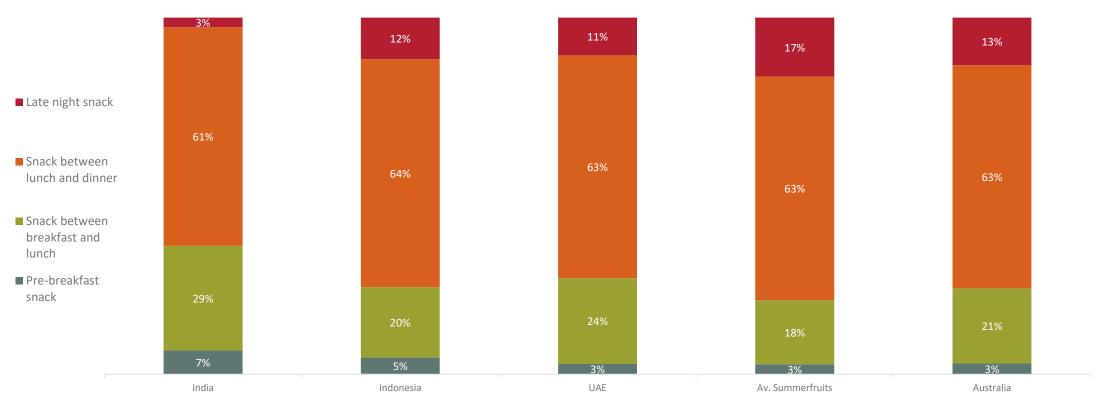
When did you consume?







### When consumed as a snack, Summerfruits are typically consumed between lunch and dinner



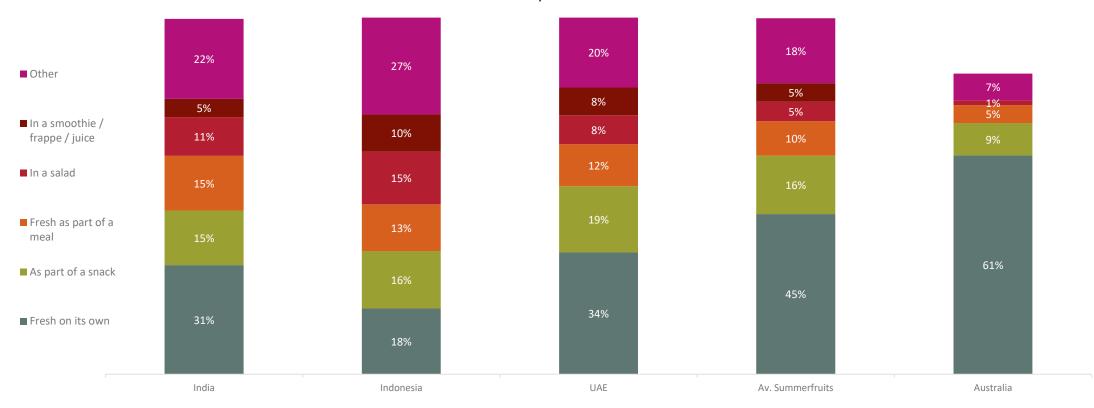
What kind of snack was it?



Summer Fruit

**KANTAR** Source: Kantar HIA International Demand Study 2023

# Summerfruits are typically consumed fresh on their own or as part of a snack across priority markets



How did you consume?

'Other' = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know

Qatar

39

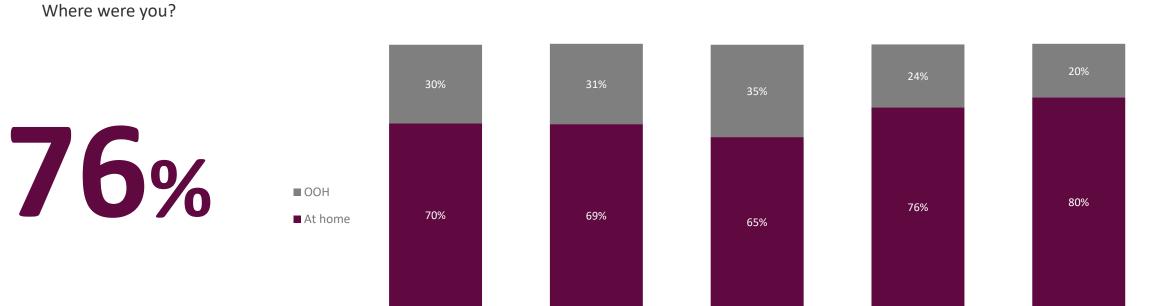
KANTAR

Source: Kantar HIA International Demand Study 2023 UK N= USA Singapore India Japan Malaysia Hong Kong UAE Korea Taiwan Vietnam Indonesia 292 301 301 296 295 294 303 292 223 294 290 298



#### Most people consume Summerfruit at home





Indonesia

UAE

Av. Summerfruits

of consumption of summerfruits is in the home, this varies only slightly by market



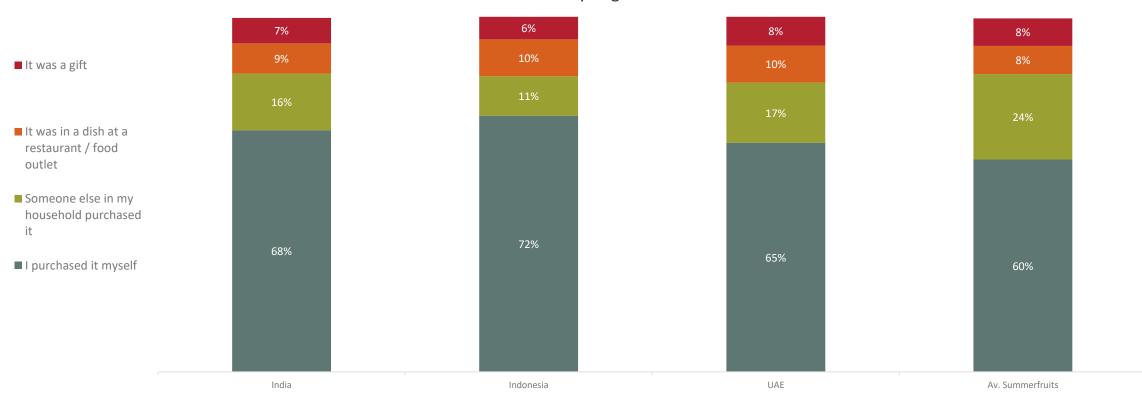
India



Australia

#### Most people purchase Summerfruits themselves





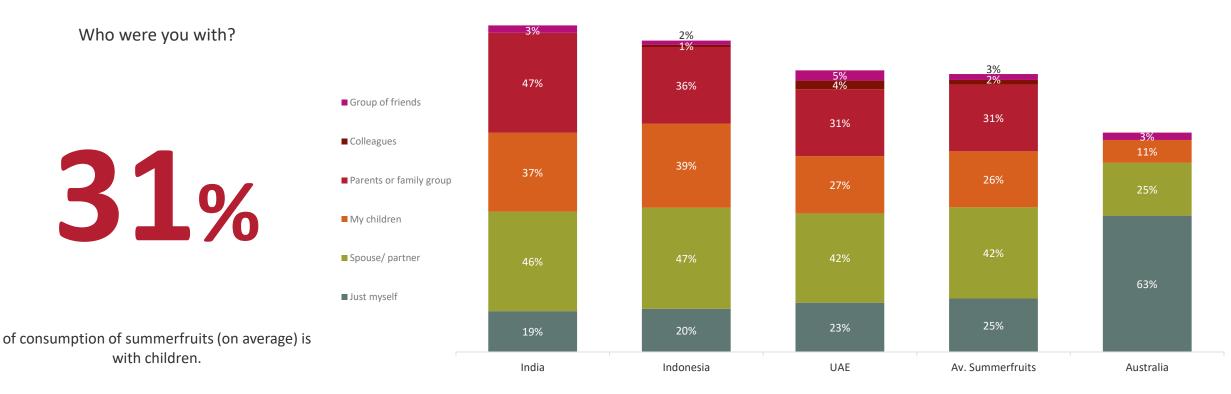
Where did you get them from?





# Summerfruits are typically consumed with a spouse or partner or with a broader family group









There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







#### The 6 needs pillars are universal across commodities and global markets





In priority markets, the most important reasons why people choose to consume Summerfruits are for something tasty, healthy & nutritious and for a connection

# 62%

of people in priority markets consume Summerfruits for something

Tasty

# 45%

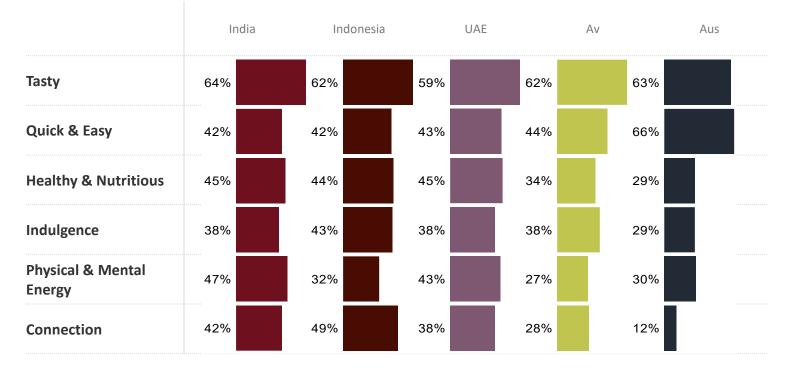
of people in priority markets consume Summerfruits for something Healthy & Nutritious

43%

of people in priority markets consume Summerfruits for a

Connection

## Taste is the most important consumption driver across all markets, followed by quick and easy



#### Which were important when choosing to consume?







Specifically, consumers in priority markets are looking for Summerfruits to be 'refreshing', 'tasty' and 'quick and easy'. Good for sharing is also a driver in Indonesia



UAE India Av Aus Indonesia **Really tasty** 33% 28% 28% 36% 42% Refreshing 31% 35% 30% 28% 32% Quick and easy 21% 24% 21% 25% 46% **Everyone would eat** 20% 19% 19% 18% 9% To satisfy a craving 18% 22% 14% 18% 17% Has the nutrition my mind / body needs 22% 22% 18% 17% 23% Good for sharing 5% 17% 25% 15% 14% That helped me relax / unwind 13% 7% 8% 17% 12% Already available at home / work etc. 9% 11% 10% 12% 16% To stop me feeling hungry 11% 15% 12% 17% 14%

#### Which were important when choosing to consume?





More functionally, consumers are looking for Summerfruits that are sweet while still being light and refreshing

# 28%

of people in priority markets are looking for Summerfruits that have **Refreshing taste** 

23%

of people in priority markets are looking for Summerfruits that are Fresh / Light

20%

of people in priority markets are looking for Summerfruits that are

Sweet

Functionally, across priority markets, consumers look for refreshing taste whilst still being refreshing. In India and Indonesia they also look for rich in anti-oxidants



India Indonesia UAE Av Sweet 16% 22% 23% 29% **Refreshing taste** 30% 30% 25% 28% Fresh / Light 21% 23% 24% 23% Good source of minerals & vitamins 19% 22% 19% 16% / Nutritionally dense **Contains fibre** 16% 19% 16% 15% Quick / easy to prepare 15% 10% 15% 13% 13% 12% 12% 13% To aid digestion 13% **Rich in anti-oxidants** 20% 21% 14% Low in calories 15% 15% 15% 12% 12% 9% 10% 10% That is good value for money

#### What were you looking for when you consumed?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA India Hong Kong Qatar N =Singapore Japan Korea Malaysia Taiwan Vietnam Indonesia UAE 39 292 301 295 294 303 301 292 223 294 290 298 296



When it comes to the premium opportunity, consumers are looking for Summerfruits that are fresher, have more flavour, are higher in vitamin & mineral content, and are safe & trusted

43%

of people in priority markets are looking for premium Summerfruits that are

Fresher

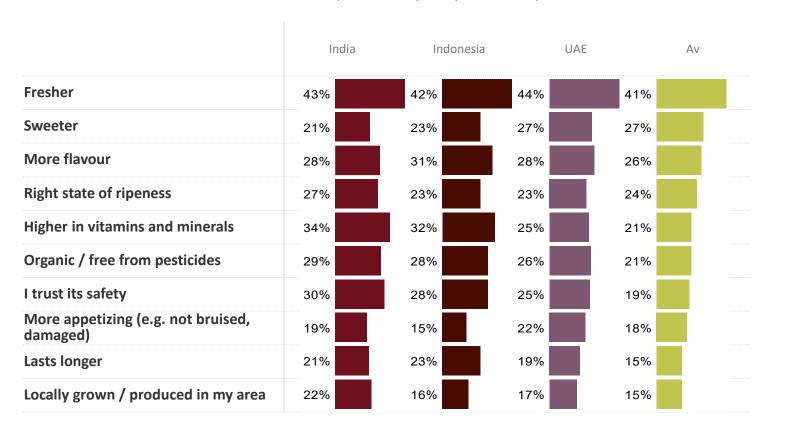
30%

of people in priority markets are looking for premium Summerfruits that are Higher in vitamins and minerals 29%

of people in priority markets are looking for premium Summerfruits that have More flavour

# 28%

of people in priority markets are looking for premium Summerfruits that are Safe & Trusted Premium is characterised by freshness and more flavour across priority markets along with higher in vitamins and minerals in India and Indonesia



#### What does premium quality mean to you?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 301 296 39 292 295 294 303 301 292 223 294 290 298





Price is the biggest barrier to overcome with Summerfruits consumption, followed by exciting alternatives and poor quality.

Apples and Mangoes are considered worthy substitutes **Barriers to Consumption** 



Exciting Alternatives 17% (priority market average)

Price

26%

(priority market average)

Apples

47%

(priority market average)

470/

**Poor Quality** 

17% (priority market average)

Leading Substitutes



Mangoes

42%

(priority market average)

Banana

41% (priority market average)

## Price is a key barrier across priority markets along with more exciting alternatives, poor quality and lack of popularity in household



#### Indonesia UAE Av India 30% It is too expensive 23% 29% 26% It bruises easily 13% 9% 16% 17% Quality is often poor 15% 19% 14% 16% It goes off too quickly / it does not last 11% 13% 13% 9% There are more exciting alternatives 14% 12% 19% 19% They are never in the right state of ripeness 11% 11% 13% 14% when sold in shops It contains too much sugar 14% 11% 12% 11% It is too messy to eat 13% 10% 11% 10% Not enough people in my household like 16% 17% 10% 14% it/them I don't really like the taste 10% 11% 9% 9%

#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 301 39 292 295 294 303 301 292 223 294 290 298 296



#### Apples, Bananas, Mangos and in UAE, Table Grapes are key substitutes



UAE India Indonesia Av Apple 56% 44% 42% 41% Bananas 49% 35% 39% 36% Mango 32% 49% 44% 28% Melon 31% 31% 29% 23% **Strawberries** 0% 20% 30% 22% Pear 20% 23% 23% 21% Kiwifruit 20% 26% 18% 18% Pineapple 27% 31% 22% 20% **Table Grapes** 0% 16% 37% 20% **Citrus fruits** 24% 21% 19% 19%

#### What else would you typically consider having instead?





## Recommendation: How to drive growth in Australian Summerfruits



### 1. Focus on Strategic Priority Markets

Focus on markets where consumers are willing to pay a premium for quality Summerfruits (ie. Indonesia, UAE, and India). Leverage already high appeal for Australian Summerfruits in Indonesia, and Improve knowledge and appeal UAE and India to drive incremental growth in Australian Summerfruit exports.



#### 2. Deliver Core Consumer Needs

Deliver the core consumer needs across priority markets with Summerfruits that have a **refreshing taste, are healthy & nutritious, and are good for sharing**. Ensure Summerfruits are at or above par for being **refreshing**, **fresh and light**, **and rich in anti-oxidants**, **that are served as an efficient lunch or snack**. Maximise the premium opportunity by delivering Summerfruits that are fresher, have more flavour, are higher in vitamins and minerals, are free of pesticides, and come from a safe and trusted source.

\$

**3. Leverage Premium** 

Advantage



Summer Fruit

### 4. Reduce Consumption Barriers

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 $\| \rangle$ 

Address perceptions that Summerfruits are **too expensive, are poor quality, and are less exciting than alternatives,** to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

*'Where to Play'* 





'How to Win'

## KANTAR

## 3.13 Table Grapes

 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

## 4 key considerations when interpreting the outputs of the Market Prioritisation

### 1. No Existing Technical Market Access

## Markets with Existing Trade

2.

Premium Opportunities

3.

Focus of Investment

4.

### 1. No Existing Technical Market Access

Existing technical market access for a commodity was intentionally NOT included in the evaluation of addressability

Rationale:

This project was designed to identify attractive and addressable future growth geographies therefore the analysis was not restricted by current arrangements
This research is intended to support and inform industry decisions regarding the progress of any potential future or ongoing market access or market improvement request

### 2. Markets with Existing Trade

While the addressability calculation includes data on general market access and trade, it intentionally does not include whether Australia currently trades in a particular commodity

Rationale:

- The objective of this analysis is to provide an objective assessment of whether a market is attractive and addressable independent of current arrangements
  - If a market that we are currently trading with for a particularly commodity is shown NOT to be a 'Strategic Priority', this does NOT mean that we should consider withdrawing from this market.
  - However, we recommend re-evaluating the relative focus of investment in this market, and consider other markets when looking for **future** growth opportunities

### 3. Premium Opportunity

In evaluating attractive and addressable export markets, we have intentionally used data that shows where premium opportunities can be found

Rationale:

- The overall objective of this project was to identify profitable growth opportunities for commodities in the future, and Australian commodities will have more chance of growing profitably where they have a better chance for commanding a price premium
  - High commodity penetration in a market has also been used to evaluate attractiveness, but this analysis favours markets where there is a larger opportunity for Australian products to command a premium.

### 4. Focus of Investment

The evaluation and prioritisation of export markets into the 4 quadrants of attractiveness and addressability is intended to be only one input into decision making about where to focus investment

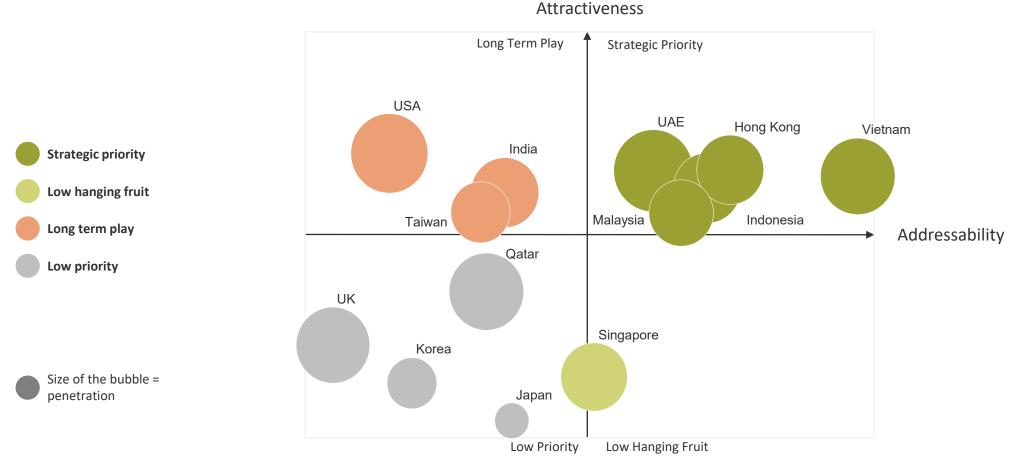
#### Rationale:

- The objective of this project was primarily to offer a consumer lens into commodity consumption, to enable export decisions to be informed by more robust consumer data (while still included additional market factor data from previous Deloitte analysis)
  - Export decisions should be made using all available information including the economics of local growers and exporters and this report forms one input into that decision process



**Table Grapes** 

# We have identified 5 strategic priority markets that represent the most attractive and appealing export opportunity for Australian table grapes, based on consumer preference and behaviour







## ₩

Table Grapes

#### **Table Grapes: Strategic priorities**

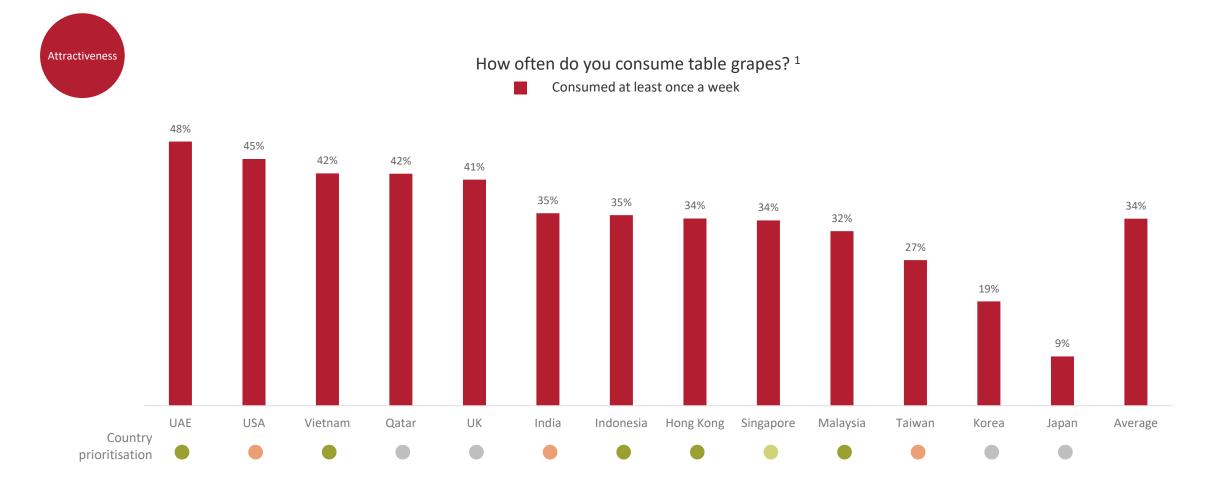
	🛀 Malaysia	🙀 Hong Kong	\star Vietnam		UAE
STRATEGIC IMPLICATIONS	Despite moderate penetration, Malaysia presents a strong opportunity for Table Grapes given the appetite for premium and the willingness to pay	Hong Kong represents a strong export opportunity for Table Grapes given the their ability to command a premium over other commodities in the market	Vietnam represents a strong export opportunity given the population size and particularly strong Australian appeal	Indonesia represents a strong Table Grapes opportunity given the strong willingness to pay 1.5x more	Despite the small population, UAE is a strong opportunity given the high penetration, strong Australian appeal and high per capita income
ATTRACTIVENESS	<ul> <li>Moderate category penetration (32% at least once a week)</li> <li>Strong claimed willingness to pay 1.5x more</li> </ul>	<ul> <li>Moderate category penetration (34%)</li> <li>Very high claimed willingness to pay 1.5x more</li> </ul>	<ul> <li>High category penetration (42%)</li> <li>Strong claimed willingness to pay 1.5x more</li> </ul>	<ul> <li>Moderate category penetration (35%)</li> <li>Strong claimed willingness to pay 1.5x more</li> </ul>	<ul> <li>Highest category penetration (48%)</li> <li>Moderate claimed willingness to pay 1.5x</li> </ul>
ADDRESSABILITY	<ul> <li>Australian appeal is moderate</li> <li>More likely to command a premium than other commodities in Malaysia</li> </ul>	<ul> <li>Moderate Australian appeal</li> <li>Much more likely to command a premium over other commodities in Hong Kong</li> </ul>	<ul> <li>Extremely high Australian appeal</li> <li>Moderate likelihood to command a premium</li> </ul>	<ul> <li>High Australian appeal</li> <li>Slightly less likely to command a premium over other commodities</li> </ul>	<ul> <li>Strong Australian appeal</li> <li>Slightly less likely to command a premium over other commodities</li> </ul>





## Penetration of Table Grapes is high across all markets with the exception of Japan and Kore

Table Grapes

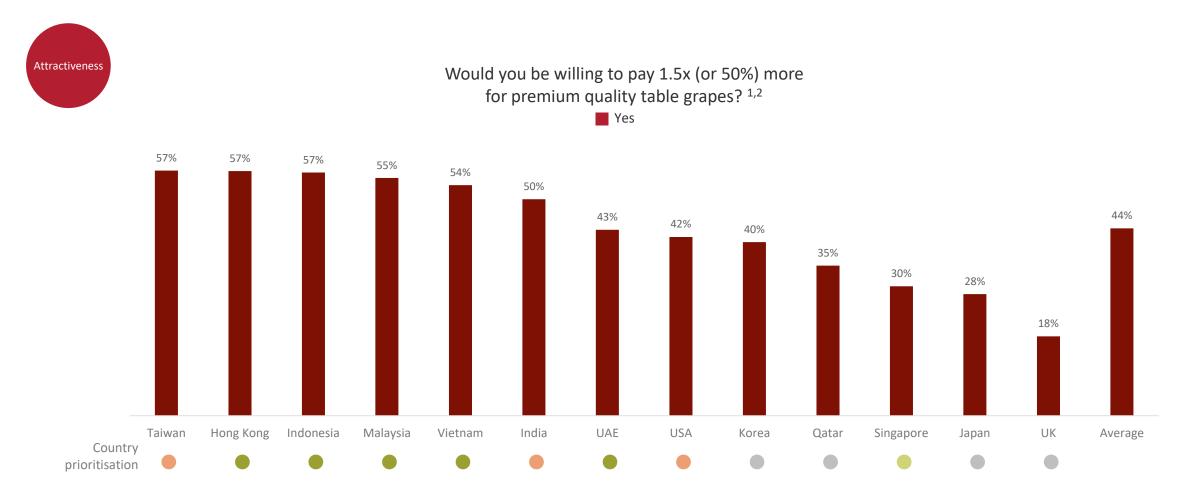


1 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail
 Source: Kantar HIA International Demand Study 2022
 Strategic priority
 Low hanging fruit
 Long term play
 Low priority



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#### Willingness to pay 1.5x more is strongest in Asian markets such as Taiwan, HK, Indonesia, Malaysia, Vietnam and India **Table Grapes**

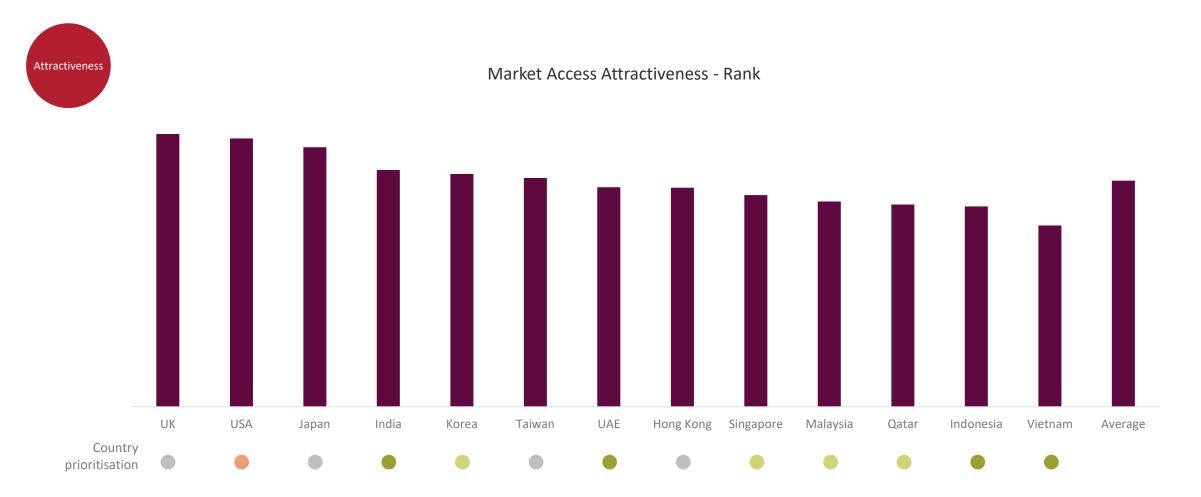


1 Consumers asked if they would be willing to pay 50% more than they currently pay in their market (no price specified)

2 An adjustment factor has been applied to results in India, Indonesia, Vietnam, UAE and Qatar to account for overclaim in these markets – see appendix for further detail KANTAR



Although all markets are attractive, more affluent markets with larger populations rank more highly



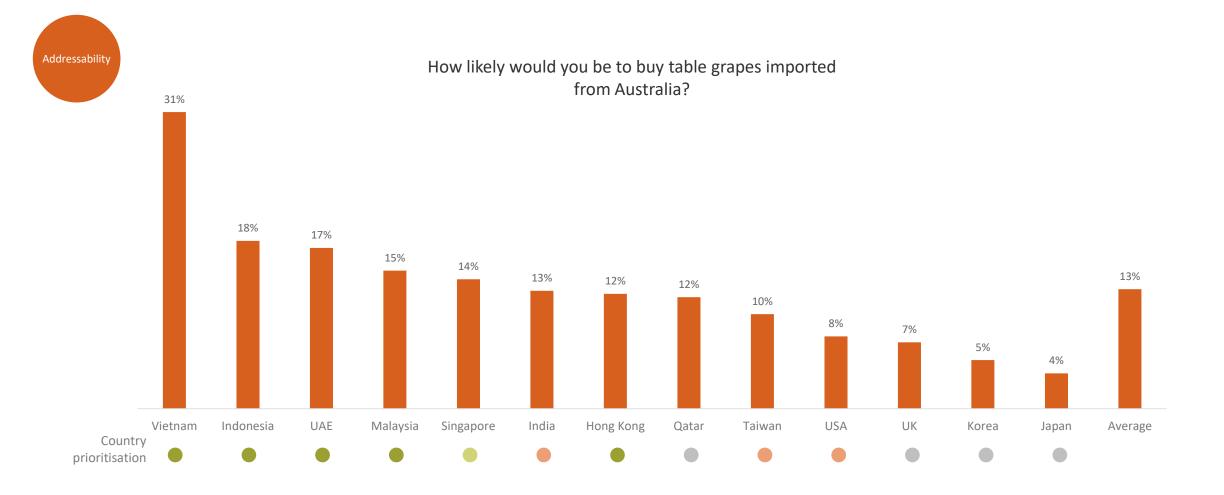


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### Australian appeal is relatively low across the markets with the exception of Vietnam



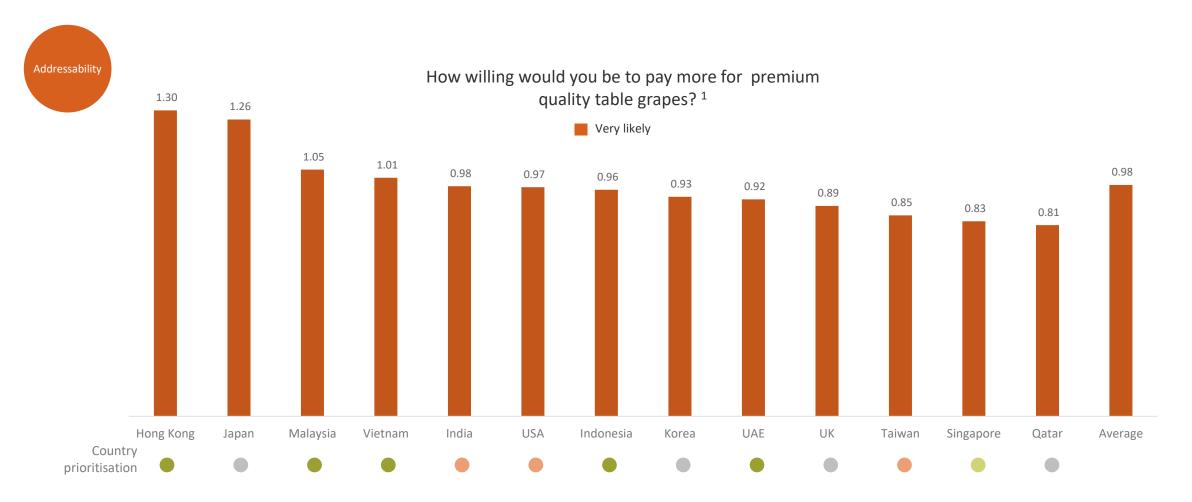
**Table Grapes** 





**KANTAR** 

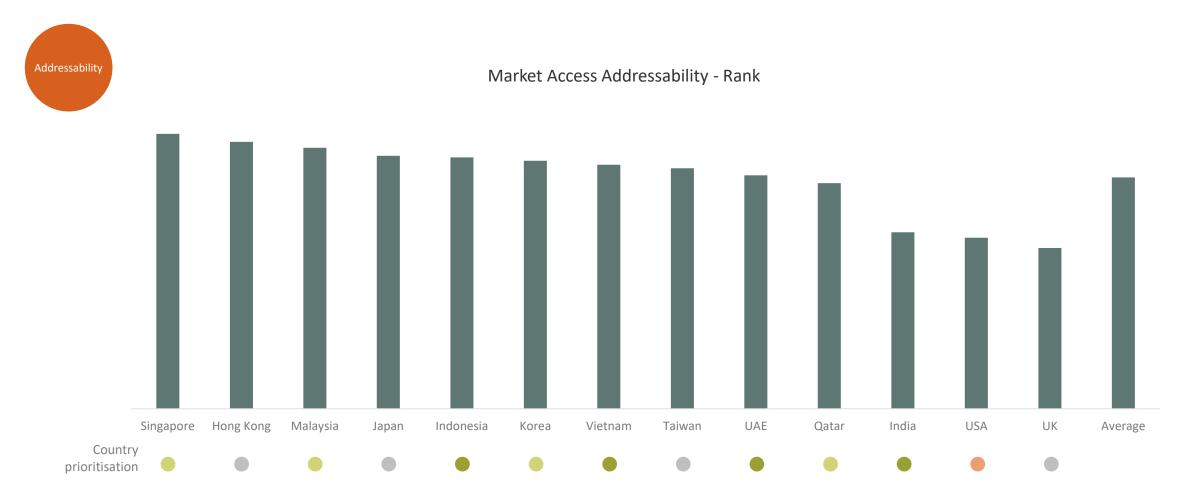
## Table Grapes are more able to command a premium in HK, Japan, Malaysia and Vietnam vs other commodities



**KANTAR**<sup>1</sup> An index of the relative likelihood to pay more for table grapes vs other commodities within each market Source: Kantar HIA International Demand Study 2022



#### Some markets rank as more addressable due to the ease of trade, market risk and value chain competitiveness **Table Grapes**





**KANTAR** 

## KANTAR

## 3.13 Table Grapes

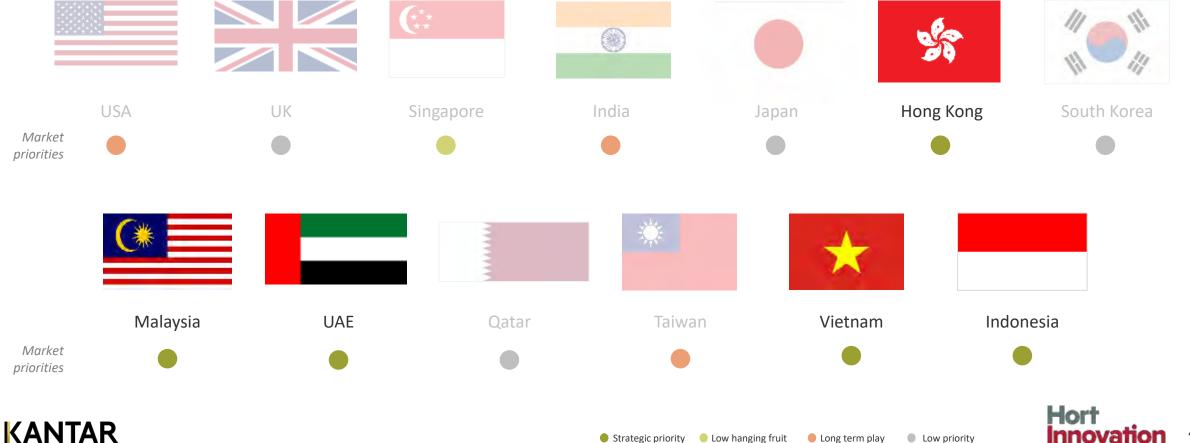
 Market prioritisation
 Leverage the strategic framework to prioritize markets based on consumer behaviour, perception and market access

#### ii. Commodity profiling

In-depth data profiling of how the commodity is consumed across markets, premium triggers and barriers

## Hort Innovation

The prioritisation revealed x5 markets ripe for Table Grapes export. The next section will deep dive into Table Grapes consumption across markets



**Table Grapes** 

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inno



Table Grapes

#### Table Grapes consumption snapshot

		🛄 Malaysia	😵 Hong Kong	\star Vietnam	E Indonesia	UAE	
ţ.	HOW OFTEN (P1W pen.)	32%	34%	42%	25%	48%	
Ø	WHEN	Snack between lunch and dinner	Snack between lunch and dinner	Dessert Lunch Dinner	Dessert Snack Lunch	Snack between lunch and dinner	
×	HOW	Fresh on its own	Fresh on its own	Fresh on its own As part of a snack	Fresh on its own As part of a snack	Fresh on its own	
Ĉ	WHY	Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy	
	WHERE	At home	At home	At home	At home	At home	
M	WHO WITH	With Family	With Family	With Family	With Family	With Family	



**KANTAR** 



Table Grapes

#### **Table Grapes: Strategic Imperatives**

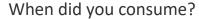
	Malaysia	😫 Hong Kong	★ Vietnam	Indonesia	UAE	
CONSUMER PREFERENCES CONSUMER PREFERENCES fresh on its own, at home w family		As a tasty, quick & easy snack between lunch and dinner or dinner, fresh on its own, at home with family	As a tasty and indulgent dessert, lunch or dinner, fresh on its own or as part of a snack, at home with family	As a tasty, quick & easy dessert, snack or lunch, fresh on its own or as part of a snack, at home with family	As a tasty, quick & easy snack between lunch and dinner, fresh on its own, at home with family	
NEEDS TO SATISFY	Tasty Quick & Easy	Tasty Quick & Easy	Tasty Indulgence	Tasty Quick & Easy	Tasty Quick & Easy	
FUNCTIONAL ATTRIBUTES	Refreshing taste Sweet	Sweet Fresh & Light	5 5		Fresh & Light Refreshing taste Sweet	
PREMIUM OPPORTUNITY	Fresher Sweeter	Fresher More flavour Sweeter	Fresher Sweeter Appetising	Fresher Sweeter Free from pesticides	Fresher Sweeter	
BARRIERS TO OVERCOME	Too expensive	Too expensive Too much sugar	Bruises easily Too expensive	Poor quality	Too expensive	
KEY SUBSTITUTES	Apple Bananas	Apple Bananas Strawberries	Apple	Apple Mango Bananas	Apple Bananas	



KANTAR

Table Grapes are most frequently consumed as a snack in Malaysia, Hong Kong and UAE or as a dessert or at lunch in Vietnam and Indonesia

20% 25% 34% 37% 40% 44% 61% 24% 6% Snack 26% 15% Dessert 17% 11% Dinner Lunch Breakfast Malaysia UAE Av. Table Grapes Hong Kong Vietnam Indonesia Australia





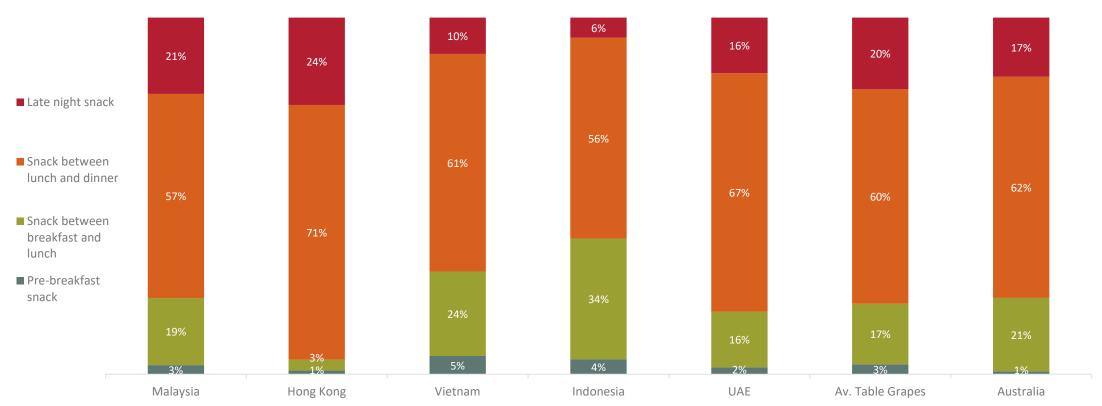
Source: Kantar HIA International Demand Study 2023 UK N= USA India Malaysia Qatar Singapore Japan Korea Hong Kong Vietnam Indonesia UAE laiwai 300 299 40 292 295 296 300 296 221 294 294 287 306





Table Grapes

## When consumed as a snack, Table Grapes are typically consumed between lunch and dinner



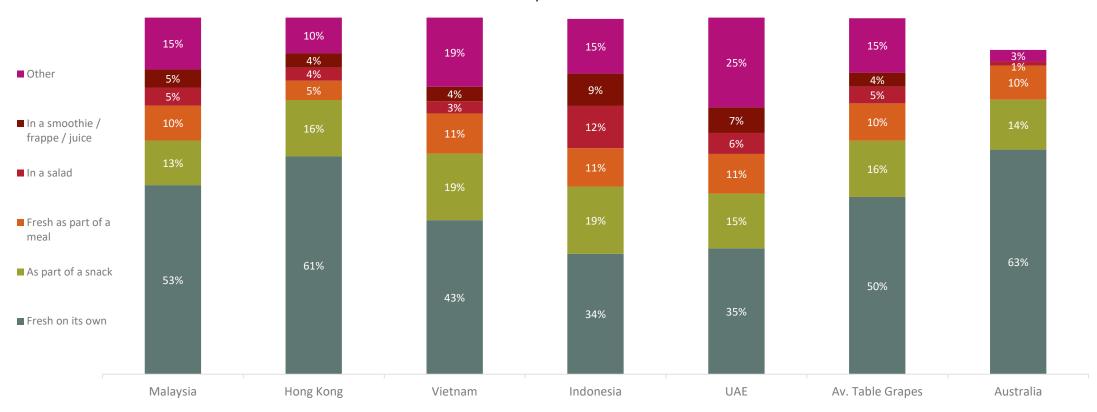
What kind of snack was it?





**Table Grapes** 

## Table Grapes are most commonly consumed fresh on their own across priority markets, especially in Malaysia and Hong Kong



How did you consume?

'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in cooking, As an ingredient in baking, To make baby food / puree, As part of an alcoholic drink e.g. cocktail, For decoration / show only And Don't know Source: Kantar HIA International Demand Study 2023

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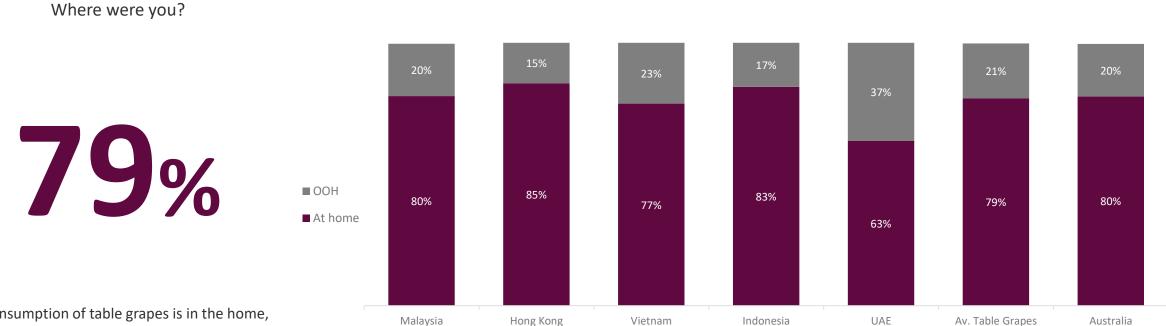
HIA International Demand Study 2023											
USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
300	295	296	300	299	296	221	294	294	287	306	40



#### Most people consume Table Grapes at home. UAE skews more out of home



**Table Grapes** 



Vietnam

Indonesia

UAE

Hong Kong

of consumption of table grapes is in the home, this varies only slightly by market



Malaysia

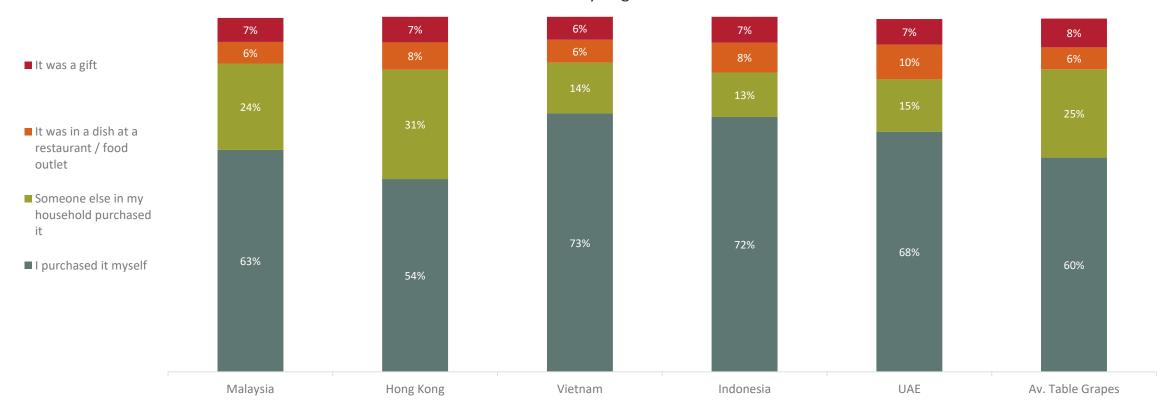


Australia

#### Most people purchase Table Grapes themselves



Table Grapes



Qatar

40

#### Where did you get them from?

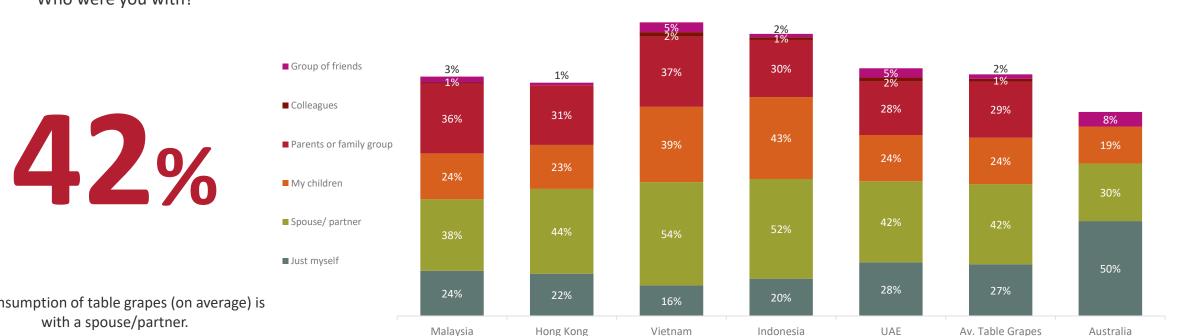




### Table Grapes are typically consumed with a spouse or partner or with a broader family group



**Table Grapes** 



#### Who were you with?

of consumption of table grapes (on average) is with a spouse/partner.





There is a range of reasons why people choose to eat different fruits & vegetables. There are 6 universal consumer needs pillars that drive this choice for consumers globally







#### The 6 needs pillars are universal across commodities and global markets







In priority markets, the most important reasons why people choose to consume Table Grapes are for something tasty, quick & easy and indulgent

# 62%

of people in priority markets consume Table Grapes for something

Tasty

# 44%

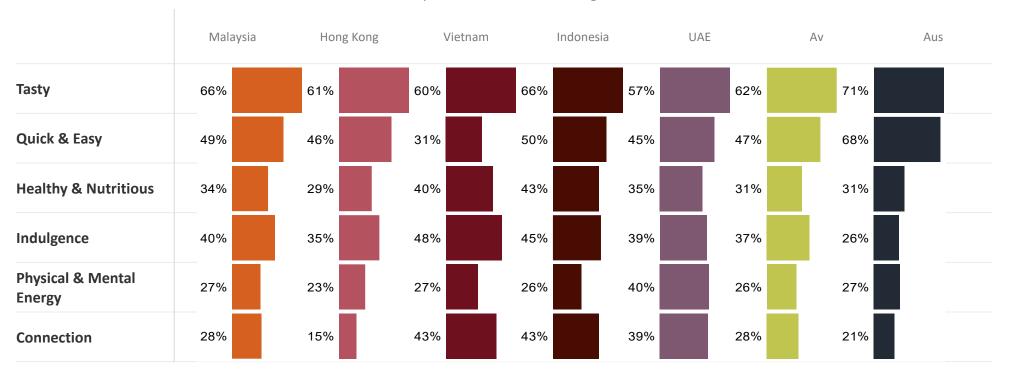
of people in priority markets consume Table Grapes for something Quick & Easy

# 41%

of people in priority markets consume Table Grapes for an Indulgence Taste is the most important consumption driver, followed by indulgence in Vietnam and Indonesia and Quick and Easy in other priority markets



**Table Grapes** 



#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwar Vietnam Indonesia 292 300 299 306 40 295 296 300 296 221 294 294 287



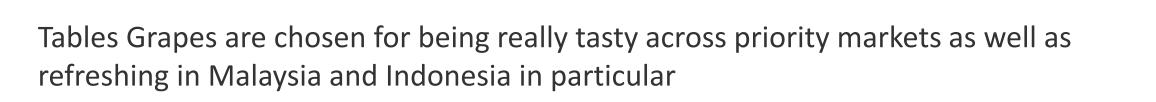
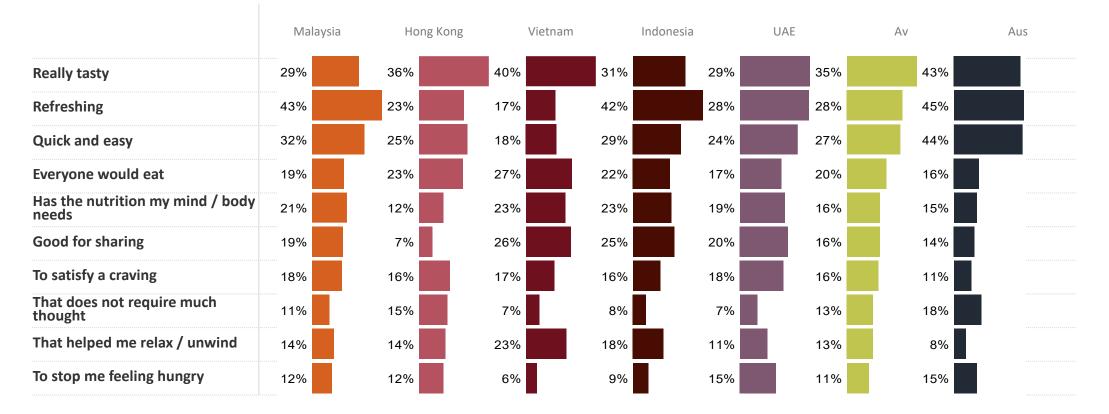


Table Grapes



#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore India Japan UAE Qatar N= Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 292 300 299 306 40 295 296 300 296 221 294 294 287



More functionally, consumers are looking for Table Grapes that are sweet while still being light and refreshing

# 32%

of people in priority markets are looking for Table Grapes that are

Sweet

32%

of people in priority markets are looking for Table Grapes that have **Refreshing taste** 

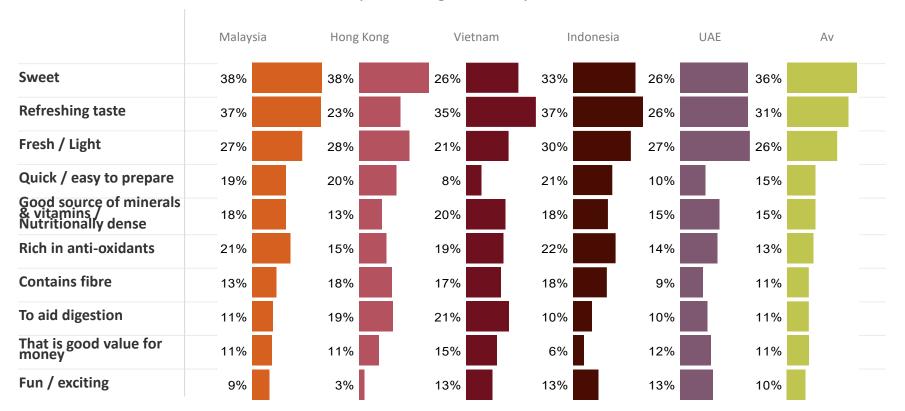
27%

of people in priority markets are looking for Table Grapes that are Fresh / Light

### Across priority markets, consumers look for Table Grapes that are sweet, while still being light and refreshing



Table Grapes



#### What were you looking for when you consumed?





When it comes to the premium opportunity, consumers are looking for Table Grapes that are fresher, sweeter, have more flavour and are free of pesticides

46%

of people in priority markets are looking for premium Table Grapes that are **Fresher** 

# 35%

of people in priority markets are looking for premium Table Grapes that are Sweeter of people in priority markets are looking for premium Table Grapes that are More flavour

27%

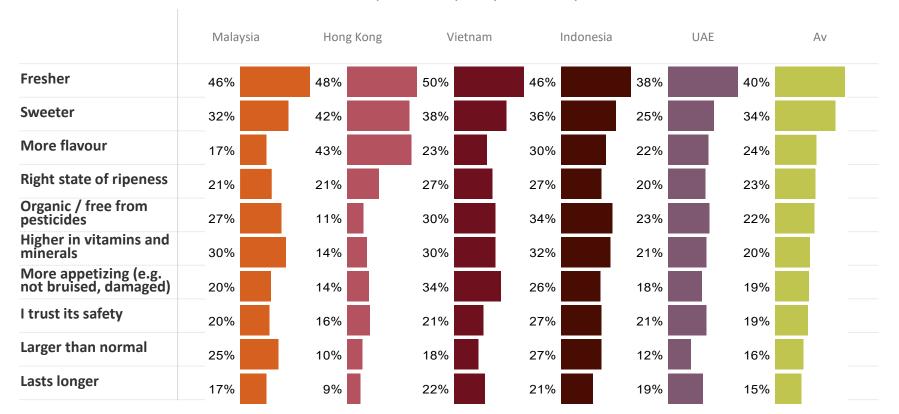
# 25%

of people in priority markets are looking for premium Table Grapes that are Free from pesticides



## Freshness and sweetness are most desired in premium Table Grapes across priority markets as well as more flavour in Hong Kong

Table Grapes



#### What does premium quality mean to you?



Sourc	e: Kanta	r HIA Inte	ernational D	Demand	Study 202	3							
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	292	300	295	296	300	299	296	221	294	294	287	306	40



Price is the biggest barrier to overcome with Table Grapes consumption, followed by bruising easily and poor quality.

Apples and Bananas are considered worthy substitutes **Barriers to Consumption** 





Poor Quality

33% (priority market average)

S

Price

20% (priority market average)

**Bruise Easily** 

17% (priority market average)

Leading Substitutes



Apples

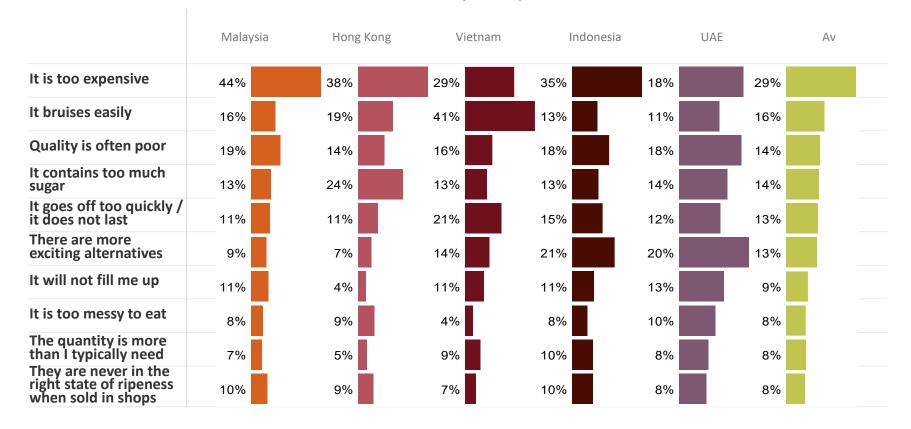
40% (priority market av<u>erage)</u>



Banana

36% (priority market average) Mango

32% (priority market average) Too expensive is the biggest barrier across priority markets as well as bruises easily in Vietnam and more exciting alternatives in Indonesia and UAE



#### What are the reasons you may not choose?





Table Grapes

### Apples and Bananas are key substitutes across priority markets we well as Mangos in Vietnam and Indonesia

**∰** 

**Table Grapes** 

Malaysia Hong Kong Vietnam Indonesia UAE Av Apple 48% 29% 40% 47% 38% 40% Bananas 26% 33% 43% 35% 34% 43% **Strawberries** 18% 26% 22% 26% 31% 23% Mango 39% 15% 31% 46% 28% 23% Melon 28% 10% 20% 34% 26% 19% **Citrus fruits** 17% 21% 15% 17% 25% 19% Pear 13% 17% 24% 22% 31% 15% Kiwifruit 18% 13% 16% 18% 18% 15% Pineapple 22% 10% 13% 17% 21% 16% **Blueberries** 15% 21% 14% 19% 15% 19%

What else would you typically consider having instead?



Source: Kantar HIA International Demand Study 2023 UK N= USA Singapore India Japan UAE Qatar Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 300 299 306 40 292 295 296 300 296 221 294 294 287



#### Recommendation: How to drive growth in Australian Table Grapes



#### 1. Focus on Strategic Priority Markets



#### 2. Deliver Core Consumer Needs

Focus on markets where **category penetration is high** and consumers are **willing to pay a premium** for quality Table Grapes (ie. Vietnam, Hong Kong, Indonesia, UAE, and Malaysia). Leverage already high appeal for Australian Table Grapes in Vietnam, and improve appeal Hong Kong, Indonesia, UAE and Malaysia to drive incremental growth in Australian Table Grape exports.

Deliver the core consumer needs across priority markets with Table Grapes that have a **refreshing taste**, **and are a quick & easy indulgence**. Ensure Table Grapes are at or above par for being **sweet**, **fresh and light**, **that serve as a refreshing snack or part of a lunch**, **dinner or dessert**. 3. Leverage Premium Advantage

\$

Maximise the premium opportunity by delivering Table Grapes that are fresher, sweeter, have more flavour, and are free of pesticides.

'How to Win'



#### 4. Reduce Consumption Barriers

Address perceptions that Table Grapes are **too expensive, bruise easily, and are poor quality,** to minimise consumer drift to close substitutes like Apples, Bananas and Mangoes.

'Where to Play'







### KANTAR

# Appendix

13



The 11 fruit groups included in the study







**Blueberries** 

Cherry

Mango

Strawberries



Lychees

Raspberries

& Blackberries

Citrus (e.g. orange, lemon, lime, grapefruit)



Melons

**KANTAR** 



Summerfruit (e.g. apricots, nectarines,

peaches, plums)



**Table Grapes** 

The 8 veg groups included in the study





Avocado

Olives/Olive Oil



Potatoes



Hard Veg (e.g. carrots, sweet corn, pumpkin, cauliflower, cabbage, beetroot)

Fruiting Veg Leafy Veg (e.g. tomatoes, (e.g. salad capsicum, greens, cucumbers. broccoli/broccolini, zucchini, fresh herbs, eggplant) lettuce, leafy Asian greens, spinach,

silverbeet, kale

Sweet Potato

Onion

While avocados and olives are technically fruits, this report aims to provide a consumer lens and in the minds of consumers, these commodities are considered vegetables. The substitute set is vegetables, hence they are included

here.

The 3 nut & dried fruit groups included in the study







Almond

Macadamia

**Dried Grapes** (e.g. raisins, sultanas)



#### **Data Considerations**

Australian Data

While Australian data was not collected as a part of this export study, a previous study conducted by Kantar and Hort Innovation formed the foundation of this research and therefore Australian data has been included for comparison where available and relevant Qatar Data

Data collection limitations meant in Qatar only a sample of N=500 was feasible.

This results in low base sizes at a commodity level which should be taken into consideration when evaluating commodity level data from Qatar Vietnam, India, Indonesia, UAE and Qatar Attractiveness Data

To account for issues of overclaim that are well documented in these markets the data used in evaluating attractiveness at a commodity level has been weighted down by a 1/3 to ensure accurate comparability with other markets.

#### KANTAR



KANTAR

**4.1** Apples



16% 19% 18% 21% 25% 26% 27% 31% 33% 35% 35% 1% 7% 47% 47% 49% 15% 3% 3% 61% 30% 10% 18% 19% 12% 15% 21% Dessert 3% 7% 5% 20% 13% 229 8% 27% 21% Breakfast 27% 20% 49% 41% 19% 16% 30% 129 27% 22% 20% 17% 13% 14% 13% 12% 10%

Malaysia Hong Kong

Vietnam

Taiwan

Indonesia

UAE

Qatar

When did you consume?



Japan

Korea

Snack

Dinner

Lunch

UK

USA

Singapore

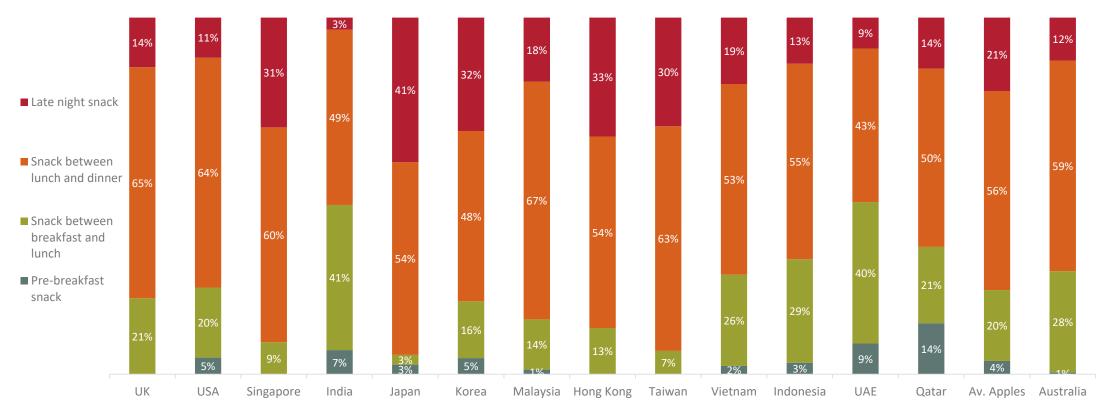
India



Av. Apples Australia

Apple

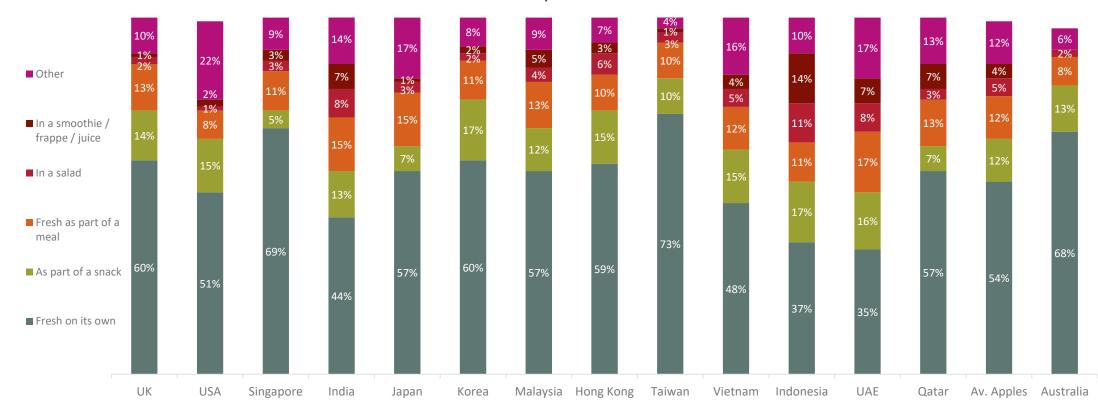




What kind of snack was it?







How did you consume?

'Other' = As an ingredient in baking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, Don't know, To make baby food / puree, For decoration / show only and Don't Know

KANTAR
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Source	e: Kantar	HIA Int	ernational D	Demand	Study 202	3							
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	220	227	221	238	230	227	220	165	221	233	227	226	30

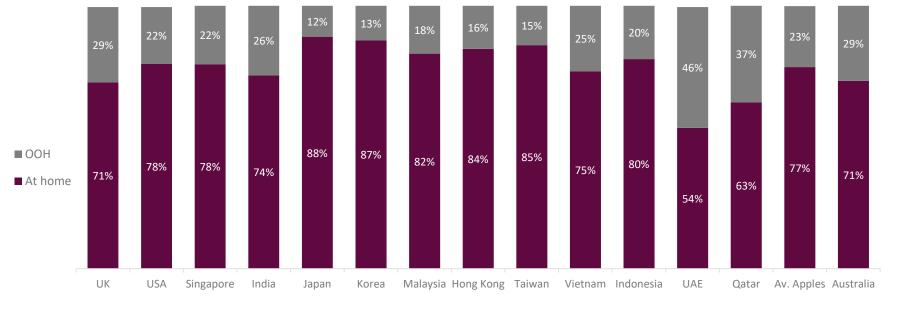




#### Where were you?

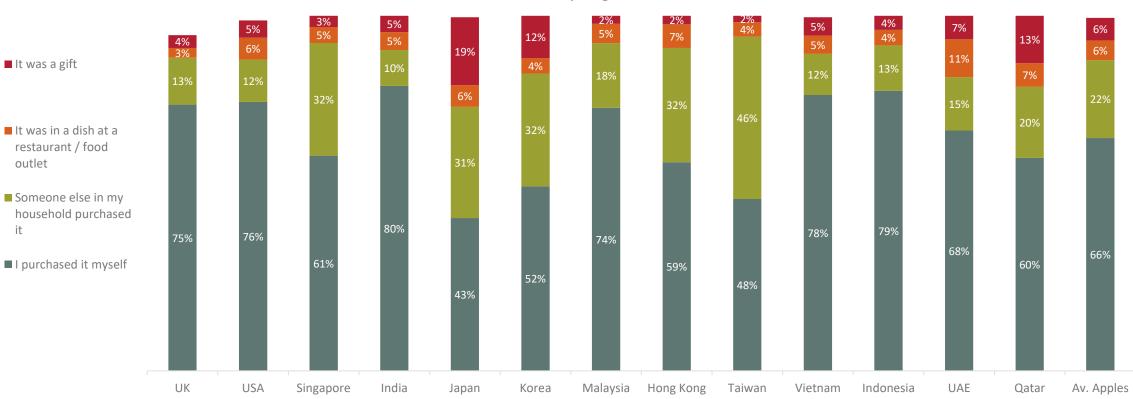
77%

of consumption of apples is in the home, this varies only slightly by market









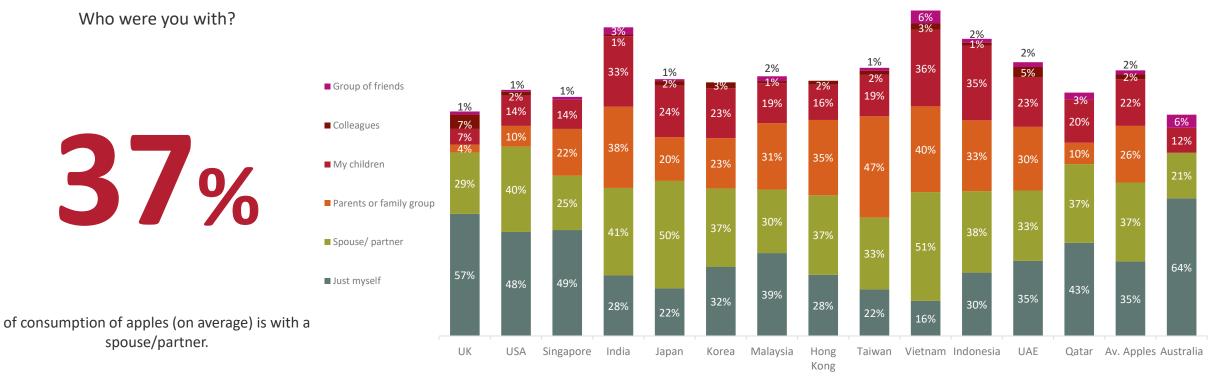
Where did you get them from?



Source: Kantar HIA International Demand Study 2023 N= USA UK Singapore India Qatar Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 220 227 238 230 227 221 233 226 30 221 220 165 227







UAE

226

Qatar

30







#### UK USA India ML ΗК VT ID UAE Qatar SP Japan Korea Taiwan Av Aus 55% 57% 49% 61% 58% 55% 60% 57% 52% 63% 63% 46% 47% 56% 55% Tasty Quick & Easy 63% 58% 56% 50% 44% 41% 62% 50% 57% 44% 51% 41% 30% 50% 68% **Healthy & Nutritious** 36% 45% 20% 30% 40% 51% 43% 24% 38% 46% 36% 45% 37% 38% 40% Indulgence 25% 38% 31% 37% 27% 26% 22% 22% 45% 40% 36% 57% 34% 25% 31% **Physical & Mental** 26% 33% 31% 50% 13% 33% 30% 27% 23% 36% 37% 44% 67% 35% 34% Energy 8% 14% 16% 27% 13% 24% 16% 11% 19% 37% 30% 34% 20% 21% 6% Connection

#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA N= UK Singapore Qatar India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 220 227 226 30 221 238 230 227 220 165 221 233 227

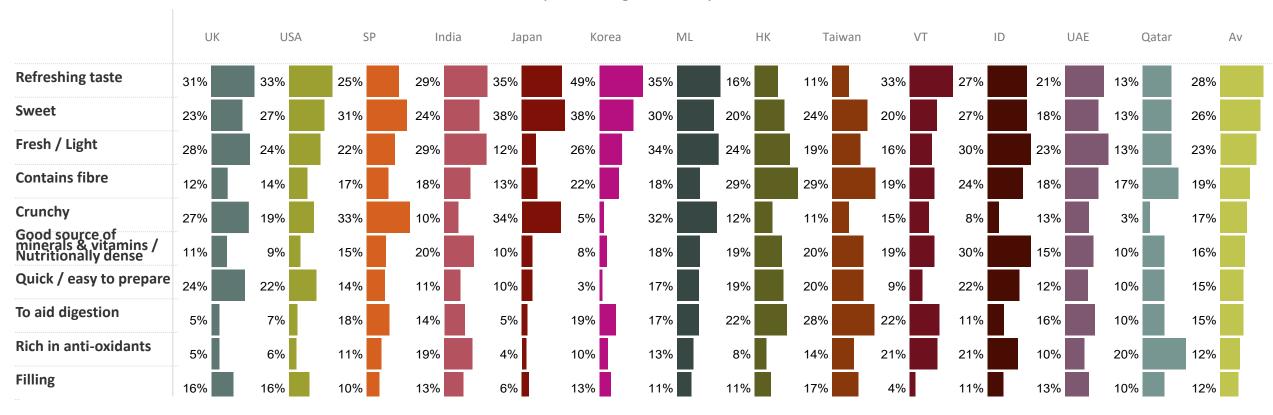


	UK	USA	A SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av	Aus
Really tasty	32%	37%	22%	28%	47%	34%	27%	29%	26%	36%	23%	24%	30%	30%	30%
Quick and easy	46%	41%	31%	29%	35%	20%	37%	31%	27%	27%	30%	18%	7%	29%	45%
Refreshing	29%	26%	29%	33%	17%	12%	40%	19%	12%	20%	40%	20%	13%	24%	33%
Has the nutrition my mind / body needs	14%	19%	26%	25%	12%	19%	29%	13%	15%	25%	27%	20%	17%	20%	22%
Everyone would eat	7%	10%	14%	22%	7%	22%	18%	25%	29%	24%	19%	14%	10%	17%	7%
To stop me feeling hungry	17%	19%	18%	22%	7%	19%	16%	15%	12%	11%	15%	19%	27%	17%	24%
To satisfy a craving	14%	25%	13%	20%	10%	8%	13%	8%	6%	17%	14%	18%	27%	15%	15%
Already available at home / work etc.	17%	15%	20%	12%	3%	13%	18%	14%	15%	12%	18%	12%	13%	14%	19%
To provide a quick energy boost	8%	11%	10%	21%	3%	12%	15%	7%	5%	18%	14%	15%	33%	13%	10%
Good for sharing	4%	8%	13%	12%	7%	19%	10%	5%	12%	19%	19%	18%	10%	12%	3%

#### Which were important when choosing to consume?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK N= USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 220 227 221 238 230 227 220 221 233 227 226 30 165

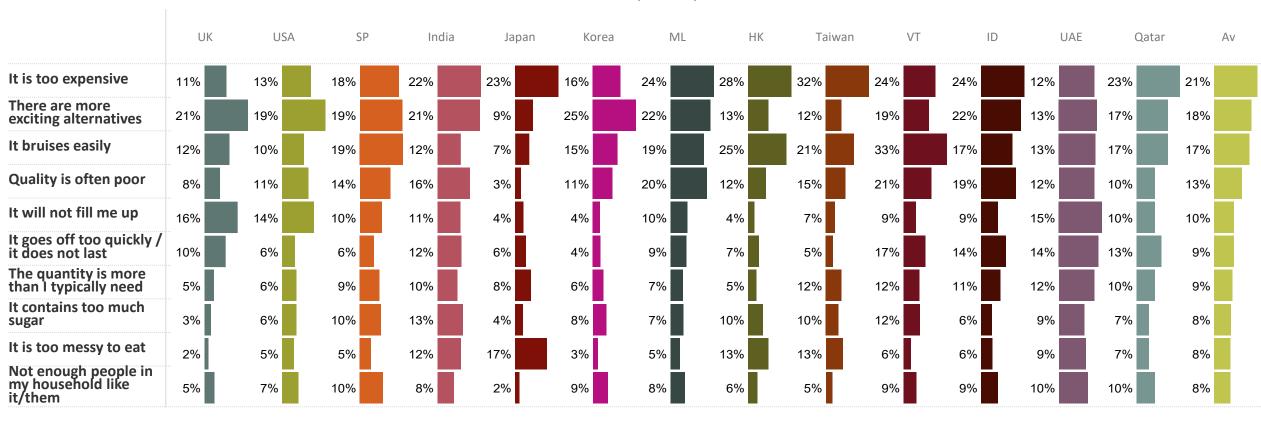




#### What were you looking for when you consumed?



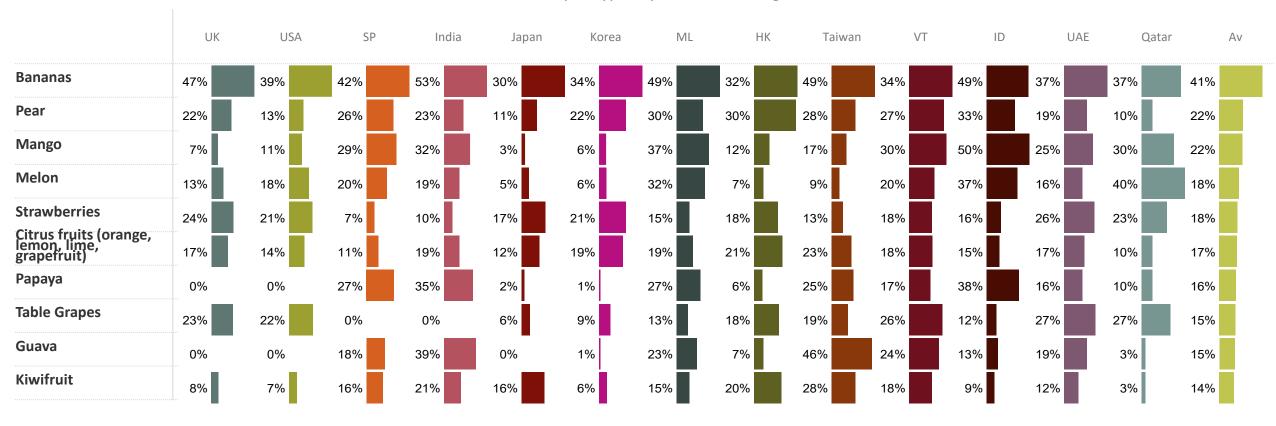




#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 220 227 221 238 230 227 220 165 221 233 227 226 30

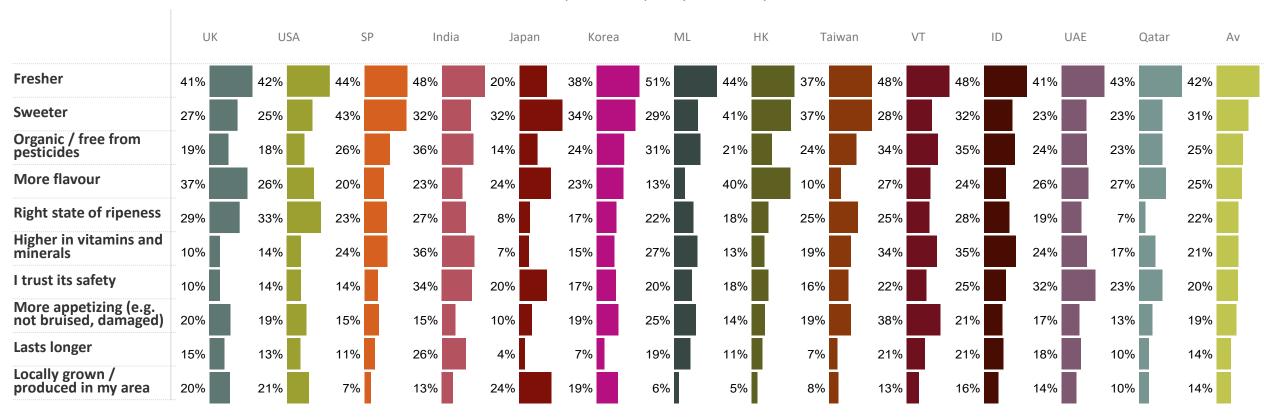




#### What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 220 227 221 238 230 227 220 165 221 233 227 226 30





#### What does premium quality mean to you?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar N= 220 227 221 238 230 227 220 165 221 233 227 226 30

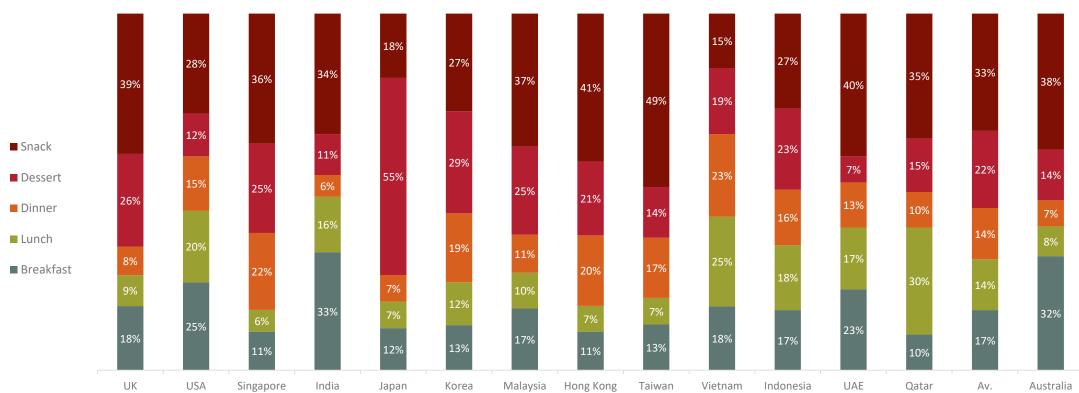


### KANTAR

# 4.2 Blackberries







Taiwan

148

111

Vietnam

151

Indonesia

154

UAE

150

Qatar

20\*

When did you consume?

Blackberries



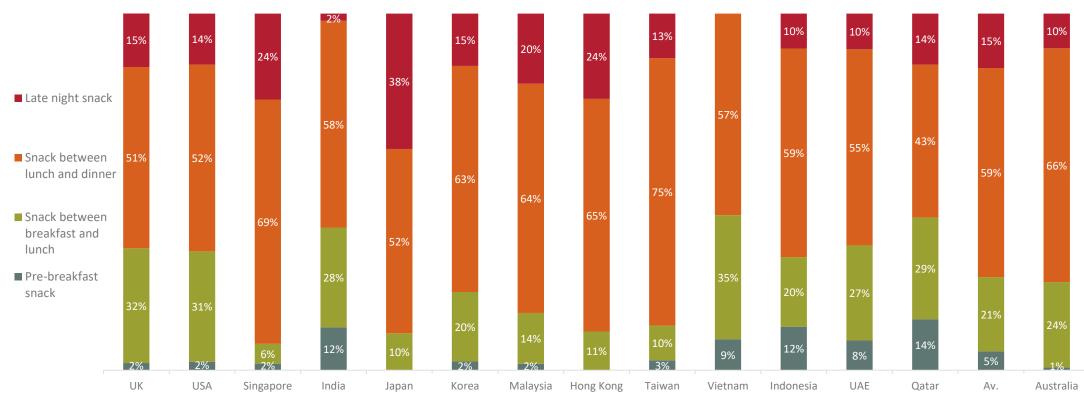
**KANTAR** Source: Kantar HIA International Demand Study 2023 N= USA Singapore UK India Japan Korea Malaysia Hong Kong 150 150 150 150

148

148

161



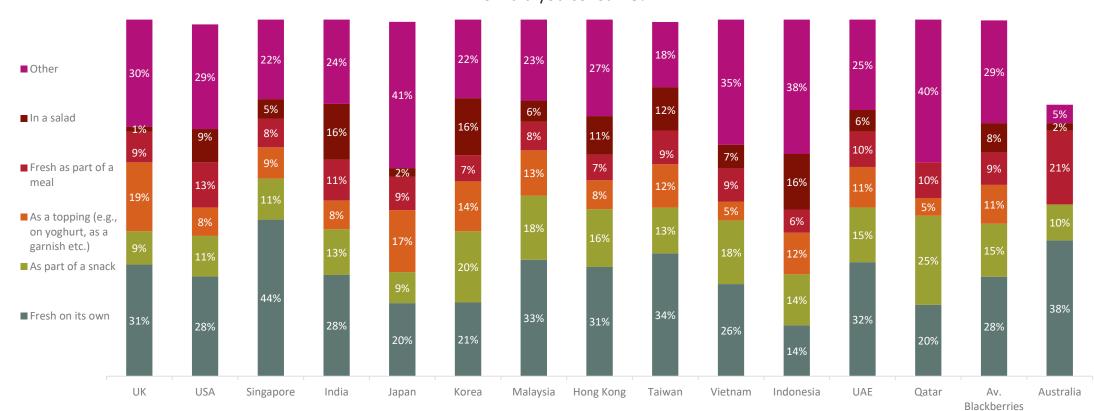


What kind of snack was it?









How did you consume?

'Other' = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, As part of an alcoholic drink e.g. cocktail and To make baby food / puree and Don't Know



KANTARSource: Kantar HIA International Demand Study 2023<br/>N=UKUSASingaporeIndiaJapanKor

USA N= UK Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 150 150 148 148 161 150 150 151 150 111 148 154

\*Caution: Low Base

Qatar

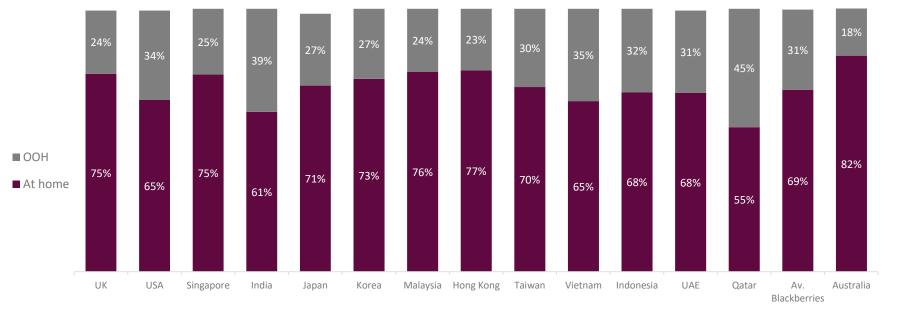
20\*



#### Where were you?

**69**%

Of consumption of blackberries is in the home, this varies only slightly by market



Indonesia

154

151

UAE

150

Qatar

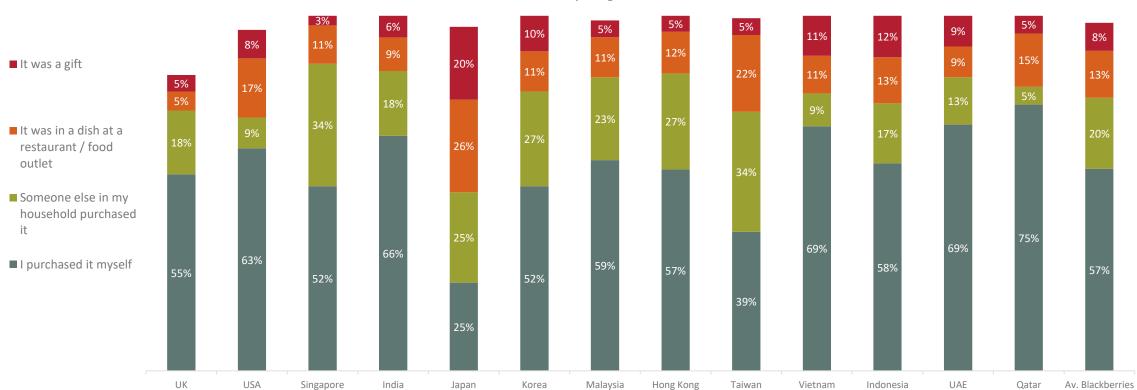
20\*



Source: Kantar HIA International Demand Study 2023 **KANTAR** UK USA N= Singapore India Japan Korea Malaysia Hong Kong Vietnam Taiwan 150 148 150 148 161 150 111 148

150





Where did you get them from?



India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 150 150 150 148 148 161 150 150 148 151 154 111



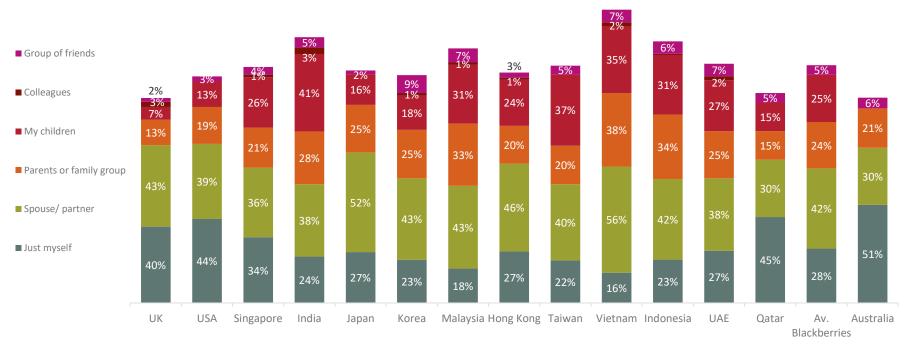
Qatar

20\*



#### Who were you with?

42%



Vietnam

151

Taiwan

148

150

150

111

161

Indonesia

154

UAE

150

Qatar

20\*

Of consumption of blackberries (on average) is with a spouse/partner.

150

150



Source: Kantar HIA International Demand Study 2023 **KANTAR** UK USA Singapore N= India Japan Korea Malaysia Hong Kong 148

148



#### UK USA India ML ΗК VT ID UAE Qatar SP Japan Korea Taiwan Av Aus 61% 59% 47% 62% 45% 52% 61% 52% 49% 52% 57% 61% 45% 54% 71% Tasty Quick & Easy 48% 52% 49% 49% 27% 36% 50% 43% 46% 30% 40% 43% 25% 41% 63% Healthy & Nutritious 39% 14% 35% 25% 33% 33% 29% 35% 36% 37% 49% 37% 65% 36% 42% Indulgence 28% 37% 36% 39% 18% 20% 30% 35% 48% 42% 41% 30% 34% 40% 26% Physical & Mental 25% 25% 26% 29% 13% 23% 26% 20% 20% 28% 28% 35% 25% 27% 31% Energy 18% 30% 22% 49% 26% 29% 42% 32% 30% 44% 46% 37% 20% 33% 17% Connection

#### Which were important when choosing to consume?



Source: Kantar HIA International Demand Study 2023 **KANTAR** N= UK USA Singapore India Japan Korea Malaysia Hong Kong Vietnam Indonesia Taiwan 150 150 161 150 148 150 111 148 151

150 154

UAE

Qatar

20\*

148



	UK	US	A SP	Indi	a Japan	n Korea	ML	. HK	Taiwan	n VT	ID	UAE	Qatar	Av	Aus
Really tasty	44%	42%	20%	35%	36%	19%	34%	31%	30%	26%	31%	33%	15%	30%	53%
Refreshing	27%	23%	22%	36%	12%	21%	32%	21%	11%	18%	33%	33%	30%	25%	33%
Quick and easy	30%	31%	28%	24%	18%	19%	35%	16%	20%	15%	22%	24%	20%	23%	42%
Has the nutrition my mind / body needs	12%	17%	18%	19%	6%	14%	23%	18%	13%	15%	25%	17%	35%	18%	24%
Good for sharing	8%	14%	14%	20%	4%	15%	30%	12%	17%	20%	18%	16%	5%	15%	6%
Everyone would eat	13%	10%	19%	16%	2%	23%	16%	17%	11%	23%	12%	15%	10%	14%	14%
To satisfy a craving	7%	19%	18%	18%	2%	3%	21%	8%	7%	17%	14%	13%	25%	13%	11%
That helped me relax / unwind	3%	7%	9%	12%	11%	13%	7%	14%	14%	17%	19%	11%	15%	12%	5%
To meet certain macro / nutritional goals	5%	5%	7%	9%	2%	5%	10%	12%	16%	13%	14%	11%	30%	11%	9%
To help manage my weight	10%	8%	14%	11%	4%	11%	5%	16%	5%	14%	16%	13%	10%	11%	13%

#### Which were important when choosing to consume?



D	Source	: Kantar	HIA Inte	ernational D	emand	Study 2023	3								
NR	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
		150	150	148	148	161	150	150	111	148	151	154	150	20*	*Ca





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Refreshing taste	33%	24%	24%	31%	28%	33%	37%	22%	8%	28%	30%	29%	30%	27%
Sweet	33%	25%	25%	18%	27%	23%	27%	27%	19%	14%	21%	24%	10%	23%
Fresh / Light	28%	19%	23%	27%	11%	26%	29%	20%	17%	17%	25%	15%	25%	22%
Rich in anti-oxidants	15%	15%	20%	23%	7%	17%	29%	13%	23%	17%	25%	16%	20%	19%
Good source of minerals & vitamins / Nutritionally dense	12%	12%	17%	16%	14%	7%	17%	9%	20%	11%	18%	19%	15%	14%
Quick / easy to prepare	21%	23%	16%	9%	4%	6%	15%	14%	11%	11%	12%	9%	10%	13%
Low in calories	14%	19%	15%	13%	4%	11%	12%	13%	16%	10%	16%	10%	5%	12%
Contains fibre	9%	6%	11%	14%	6%	11%	12%	14%	20%	9%	19%	11%	15%	12%
To aid digestion	2%	5%	11%	9%	4%	13%	9%	16%	18%	17%	14%	18%	10%	11%
Fun / exciting	8%	7%	5%	18%	12%	5%	7%	5%	7%	15%	12%	12%	15%	10%

#### What were you looking for when you consumed?



D	Sourc	e: Kantar	HIA Inte	ernational D	emand	Study 202	3								
<b>\</b>   <b>\</b>	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
		150	150	148	148	161	150	150	111	148	151	154	150	20*	





	UK	USA	SP	India	Japan	Korea	a ML	HK	Taiwa	an VT	ID	UA	E Qata	ar Av	
It is too expensive	28%	31%	50%	26%	25%	29%	52%	38%	43%	28%	32%	35%	25%	34%	
It bruises easily	8%	13%	11%	14%	9%	3%	11%	24%	12%	31%	13%	17%	35%	16%	
It goes off too quickly / it does not last	20%	9%	11%	16%	7%	9%	11%	11%	12%	13%	12%	15%	20%	13%	
There are more exciting alternatives	8%	13%	11%	18%	16%	12%	14%	5%	10%	12%	19%	13%	5%	12%	
Quality is often poor	7%	10%	13%	9%	3%	5%	13%	11%	12%	17%	8%	14%	15%	10%	
Not enough people in my household like it/them	14%	9%	14%	15%	4%	11%	12%	13%	6%	7%	16%	8%	5%	10%	
It will not fill me up	4%	9%	12%	12%	6%	11%	7%	6%	10%	11%	11%	13%	15%	10%	
They are never in the right state of ripeness when sold in shops	4%	9%	11%	16%	4%	5%	11%	5%	7%	5%	13%	7%	5%	8%	
I don't really know what to do with it	3%	6%	4%	7%	12%	8%	5%	6%	6%	9%	10%	7%	10%	7%	
It is too messy to eat	10%	5%	6%	11%	7%	9%	3%	11%	9%	7%	8%	6%	0%	7%	

UAE

150

154

Qatar

20\*

#### What are the reasons you may not choose?



Source: Kantar HIA International Demand Study 2023 N= USA UK Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 150 150 148 150 148 161 150 148 151 111

Hort Inno 539 \*Caution: Low Base



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Blueberries	22%	30%	31%	26%	22%	29%	23%	30%	39%	25%	13%	20%	35%	26%
Strawberries	39%	33%	10%	10%	26%	15%	30%	29%	21%	20%	25%	31%	50%	26%
Bananas	25%	29%	32%	39%	12%	13%	36%	17%	16%	21%	34%	31%	30%	26%
Apple	25%	24%	29%	40%	16%	22%	36%	15%	18%	29%	24%	24%	30%	26%
Mango	11%	15%	28%	28%	3%	7%	35%	15%	11%	16%	29%	25%	30%	20%
Kiwifruit	9%	8%	20%	28%	11%	6%	20%	10%	21%	15%	12%	16%	20%	15%
Cherries	15%	16%	16%	20%	5%	9%	12%	21%	22%	11%	10%	21%	15%	15%
Melon	13%	15%	20%	20%	4%	4%	23%	13%	3%	13%	22%	19%	20%	15%
Pineapple	9%	15%	9%	23%	9%	5%	20%	9%	14%	9%	12%	23%	25%	14%
Table Grapes	19%	9%	0%	0%	7%	15%	13%	21%	14%	23%	14%	24%	20%	14%

#### What else would you typically consider having instead?



	Source	e: Kantai	HIA Int	ernational D	emand	Study 202	3								
て	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
		150	150	148	148	161	150	150	111	148	151	154	150	20*	*C





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Fresher	35%	37%	34%	37%	12%	26%	40%	40%	33%	33%	32%	44%	55%	35%
Sweeter	21%	21%	35%	23%	19%	17%	31%	32%	15%	19%	24%	19%	15%	22%
Organic / free from pesticides	14%	14%	22%	30%	15%	24%	25%	21%	26%	23%	36%	27%	15%	22%
Higher in vitamins and minerals	14%	11%	22%	26%	18%	21%	31%	23%	28%	25%	33%	22%	15%	22%
More flavour	25%	20%	16%	24%	19%	17%	17%	31%	16%	27%	19%	19%	30%	21%
Right state of ripeness	30%	25%	27%	20%	5%	9%	25%	20%	15%	30%	19%	23%	25%	21%
I trust its safety	13%	20%	11%	30%	10%	15%	17%	17%	17%	17%	27%	26%	20%	19%
More appetizing (e.g. not bruised, damaged)	15%	16%	19%	11%	6%	8%	16%	10%	12%	24%	19%	13%	25%	15%
Lasts longer	21%	19%	17%	19%	3%	4%	15%	6%	9%	19%	21%	13%	15%	14%
Premium packaging	7%	11%	13%	22%	8%	13%	15%	11%	8%	15%	29%	19%	5%	14%

# What does premium quality mean to you?



Sou	rce: Kanta	r HIA Int	ernational [	Demand	Study 202	3								
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
	150	150	148	148	161	150	150	111	148	151	154	150	20*	*(

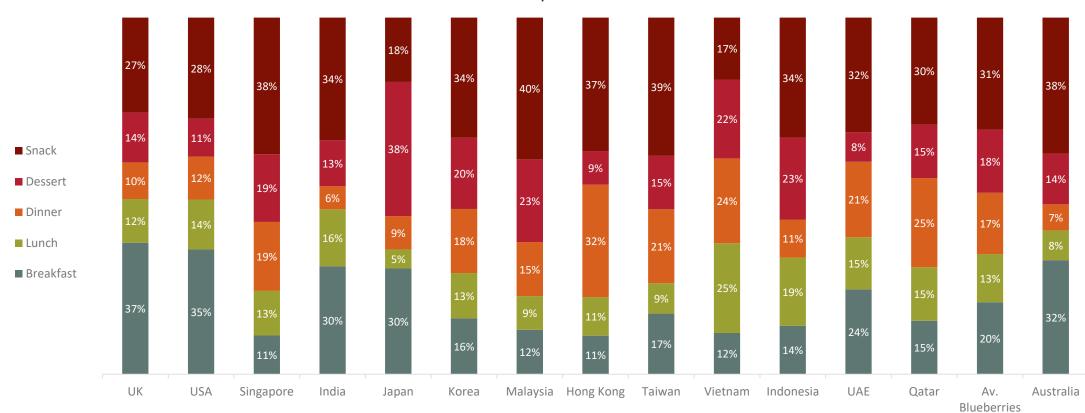


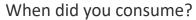
# KANTAR

# **4.3** Blueberries





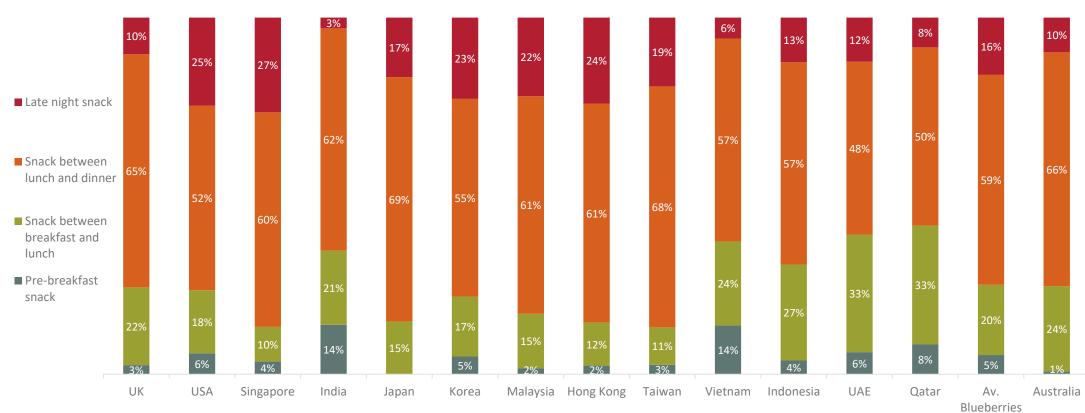






Source: Kantar HIA International Demand Study 2023 **KANTAR** N= USA Singapore UK India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 300 302 293 295 294 300 300 297 222 294 294 309 40

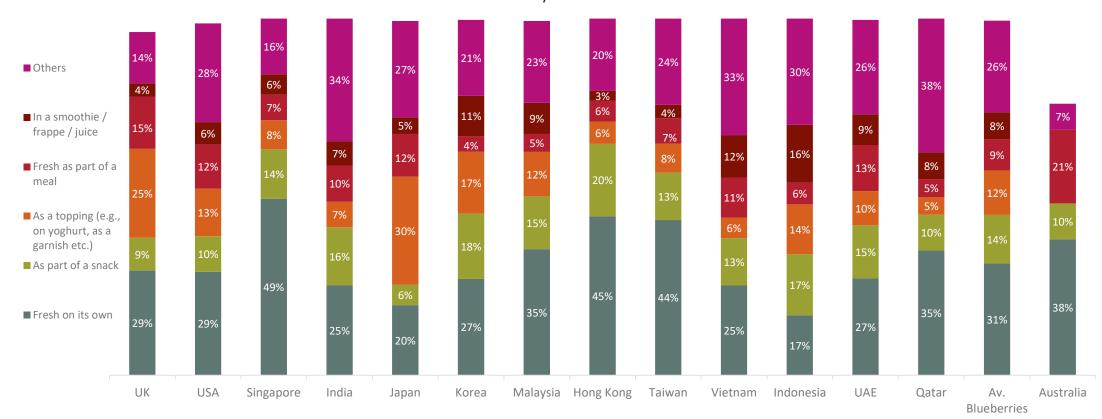




What kind of snack was it?







How did you consume?

'Other' = In a salad, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, To make baby food / puree, For decoration / show only, As part of an alcoholic drink e.g. cocktail and Don't know

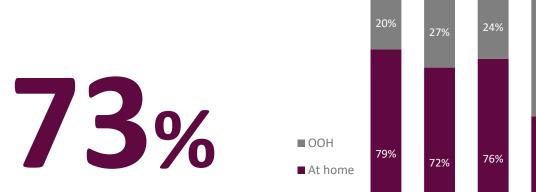
40

Hort Inno 545

Source: Kantar HIA International Demand Study 2023 **KANTAR** 

UK USA N= Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 300 300 297 222 294 294 302 295 294 309



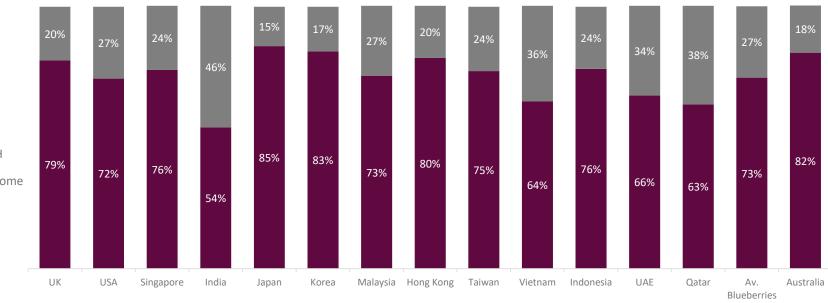


Of consumption of blueberries is in the home, this varies only slightly by market

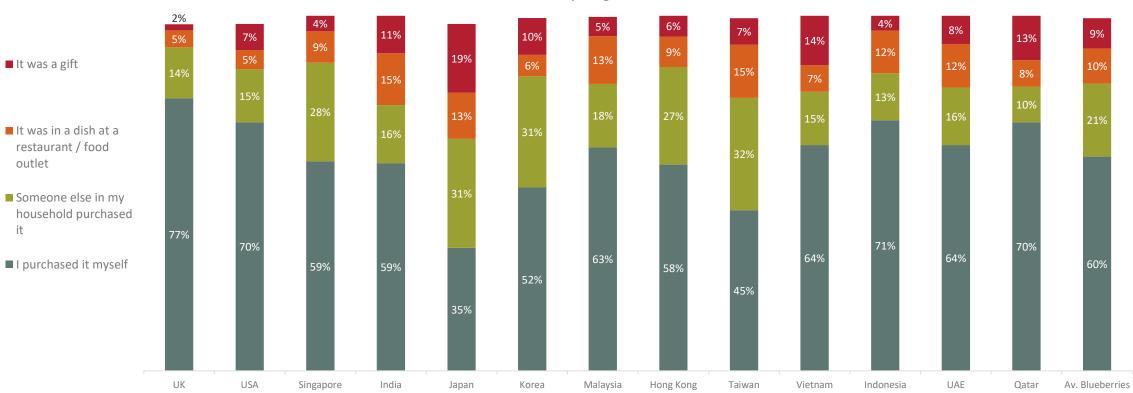
Source: Kantar HIA International Demand Study 2023 **KANTAR** N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 300 302 40 295 294 300 297 222 294 294 309

## Where were you?

Hort Innovation 546







Where did you get them from?







#### 4% 7% 1% 10% 3% 32% 2% Group of friends 4% 3% 2% 4% 3% 1% 4% 1% 2% 2% 4% 1% 3% 1% 1% 25% 38% 33% 1% Colleagues 9% 2% 19% 18% 30% 26% 13% 33% 6% 3% 5% 33% 29% My children 20% 27% 38% 27% Parents or family group 27% Spouse/ partner 47% Just myself 44% 44% 32% 25% 27% 25% 23% 22% 22% Of consumption of blueberries (on average) is 17% 16% 13% with a spouse/partner. UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar Av. Australia Blueberries

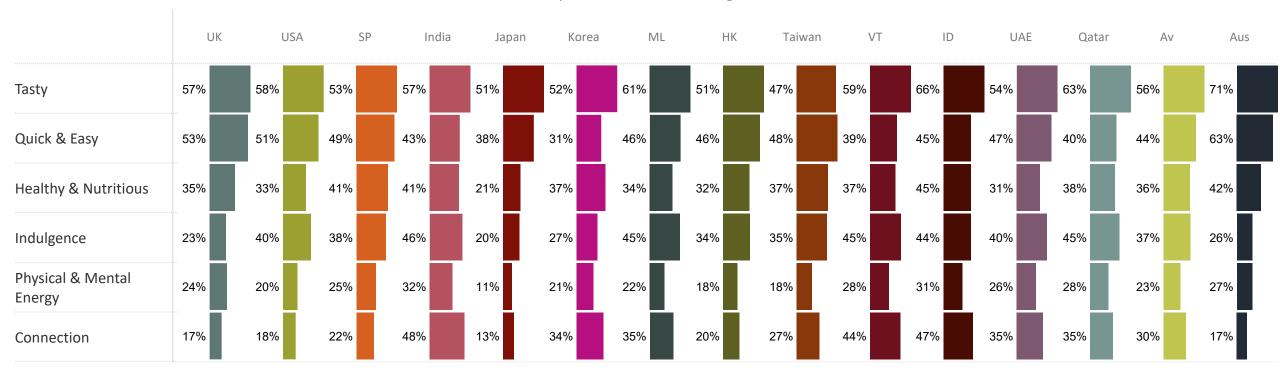
#### Who were you with?

42%

Source: Kantar HIA International Demand Study 2023 **KANTAR** N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 300 302 40 295 294 300 297 222 294 294 309







#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** N= UK USA Singapore India Japan Korea Malaysia Hong Kong Vietnam Indonesia UAE Qatar Taiwan 293 300 294 300 300 222 294 294 302 40 295 297 309





	UK	US	SA SP	Indi	ia Japar	n Korea	ML	HK	Taiwan	n VT	ID	UAE	Qatar	Av	Aus
Really tasty	44%	41%	26%	27%	32%	27%	34%	30%	36%	29%	32%	31%	35%	33%	53%
Quick and easy	36%	33%	32%	19%	29%	17%	26%	28%	22%	21%	24%	26%	20%	26%	42%
Refreshing	22%	22%	29%	32%	16%	16%	34%	20%	8%	20%	39%	28%	20%	23%	33%
Has the nutrition my mind / body needs	20%	16%	25%	19%	14%	23%	21%	13%	15%	16%	23%	15%	23%	19%	24%
To satisfy a craving	9%	21%	19%	21%	6%	6%	20%	12%	13%	16%	20%	16%	23%	15%	11%
Everyone would eat	9%	12%	9%	18%	8%	23%	17%	15%	11%	23%	18%	17%	15%	15%	14%
Good for sharing	10%	8%	15%	21%	3%	16%	18%	9%	13%	18%	21%	16%	20%	15%	6%
That helped me relax / unwind	3%	4%	9%	13%	9%	15%	12%	10%	17%	17%	17%	9%	10%	11%	5%
To cheer me up	8%	4%	8%	18%	5%	10%	16%	18%	6%	11%	14%	13%	10%	11%	0%
That does not require much thought	10%	11%	13%	9%	11%	8%	10%	14%	22%	10%	6%	9%	5%	11%	17%

# Which were important when choosing to consume?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 300 222 302 40 295 294 300 297 294 294 309





Hort Innovati

**on** 551

	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Sweet	25%	27%	21%	21%	33%	30%	25%	25%	21%	16%	24%	20%	20%	24%
Refreshing taste	29%	27%	22%	24%	24%	31%	27%	16%	12%	24%	34%	25%	10%	23%
Fresh / Light	24%	23%	17%	27%	9%	26%	30%	23%	16%	19%	35%	20%	13%	22%
Rich in anti-oxidants	17%	15%	31%	17%	7%	19%	24%	17%	30%	13%	22%	16%	15%	19%
Good source of minerals & vitamins / Nutritionally dense	10%	11%	18%	11%	15%	14%	17%	13%	21%	17%	24%	13%	18%	16%
Quick / easy to prepare	22%	19%	17%	11%	8%	4%	21%	16%	13%	7%	16%	10%	15%	14%
Low in calories	15%	16%	15%	14%	8%	11%	15%	16%	13%	13%	14%	12%	15%	14%
Considered a superfood	14%	12%	17%	9%	5%	21%	10%	10%	12%	11%	11%	11%	13%	12%
Contains fibre	6%	8%	8%	12%	6%	9%	15%	16%	20%	12%	16%	9%	8%	11%
Low in fat	10%	10%	8%	18%	2%	5%	14%	11%	6%	12%	14%	13%	5%	10%

# What were you looking for when you consumed?

	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
KANTAR	N=	UK 293	USA 300	Singapore 295	India 294	Japan 300	Korea 300	Malaysia 297	Hong Kong 222	Taiwan 294	Vietnam 294	Indonesia 309	UAE 302	Qatar 40
		293	300	295	294	300	300	297	222	294	294	309	302	40



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av	
It is too expensive	34%	32%	48%	27%	28%	35%	52%	40%	46%	28%	32%	25%	25%	35%	
It bruises easily	5%	6%	16%	14%	8%	7%	12%	21%	17%	33%	13%	13%	20%	14%	
It goes off too quickly / it does not last	12%	8%	14%	12%	8%	8%	13%	14%	16%	17%	13%	15%	13%	12%	
There are more exciting alternatives	9%	10%	10%	17%	13%	16%	10%	6%	4%	15%	25%	16%	8%	12%	
Quality is often poor	11%	12%	12%	12%	4%	10%	15%	17%	12%	17%	17%	16%	0%	12%	
It will not fill me up	6%	8%	9%	16%	7%	13%	11%	10%	8%	8%	11%	18%	10%	10%	
They are never in the right state of ripeness when sold in shops	7%	10%	9%	10%	5%	4%	7%	9%	8%	9%	11%	11%	15%	9%	
Not enough people in my household like it/them	6%	7%	7%	13%	5%	9%	10%	7%	6%	12%	10%	13%	5%	8%	
Too much packaging	8%	5%	6%	12%	2%	3%	6%	9%	6%	12%	7%	9%	8%	7%	
The quantity is more than I typically need	6%	8%	4%	10%	4%	5%	6%	7%	6%	9%	7%	7%	13%	7%	

# What are the reasons you may not choose?







	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Apple	19%	25%	31%	37%	16%	19%	38%	19%	27%	26%	34%	27%	20%	26%
Bananas	29%	24%	38%	31%	17%	16%	31%	25%	20%	17%	30%	26%	18%	25%
Strawberries	37%	31%	8%	10%	19%	23%	25%	18%	25%	20%	32%	28%	25%	23%
Mango	9%	11%	22%	28%	2%	7%	34%	7%	11%	18%	35%	23%	23%	18%
Blackberries	17%	15%	28%	27%	6%	10%	15%	11%	12%	10%	18%	16%	10%	15%
Kiwifruit	10%	8%	17%	18%	14%	11%	21%	13%	23%	19%	13%	15%	13%	15%
Table Grapes	19%	12%	0%	0%	7%	18%	13%	18%	24%	21%	17%	28%	15%	15%
Cherries	11%	14%	19%	17%	2%	12%	12%	14%	20%	15%	15%	19%	15%	14%
Melon	11%	9%	24%	16%	5%	4%	21%	4%	5%	16%	23%	20%	23%	14%
Raspberries	33%	16%	16%	15%	10%	12%	13%	10%	7%	8%	9%	11%	8%	13%

# What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 300 222 302 40 295 294 300 297 294 294 309





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Fresher	37%	35%	35%	39%	21%	28%	46%	36%	34%	40%	49%	43%	28%	36%
Sweeter	25%	22%	33%	22%	19%	23%	28%	28%	22%	27%	28%	24%	23%	25%
Organic / free from pesticides	17%	13%	27%	30%	15%	26%	27%	18%	28%	23%	33%	23%	23%	23%
More flavour	32%	22%	16%	25%	22%	20%	12%	32%	14%	25%	28%	18%	20%	22%
Right state of ripeness	31%	31%	22%	22%	8%	17%	21%	15%	19%	24%	27%	23%	20%	22%
Higher in vitamins and minerals	12%	16%	22%	23%	14%	18%	22%	18%	30%	25%	37%	19%	13%	21%
l trust its safety	10%	18%	14%	27%	15%	15%	18%	13%	14%	20%	27%	26%	18%	18%
More appetizing (e.g. not bruised, damaged)	13%	20%	15%	14%	6%	16%	15%	12%	19%	26%	20%	16%	8%	15%
Lasts longer	18%	15%	16%	23%	3%	4%	18%	11%	7%	23%	20%	17%	15%	15%
Larger than normal	13%	15%	23%	14%	10%	11%	19%	18%	5%	14%	20%	10%	8%	14%

# What does premium quality mean to you?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 294 300 222 302 40 295 300 297 294 294 309



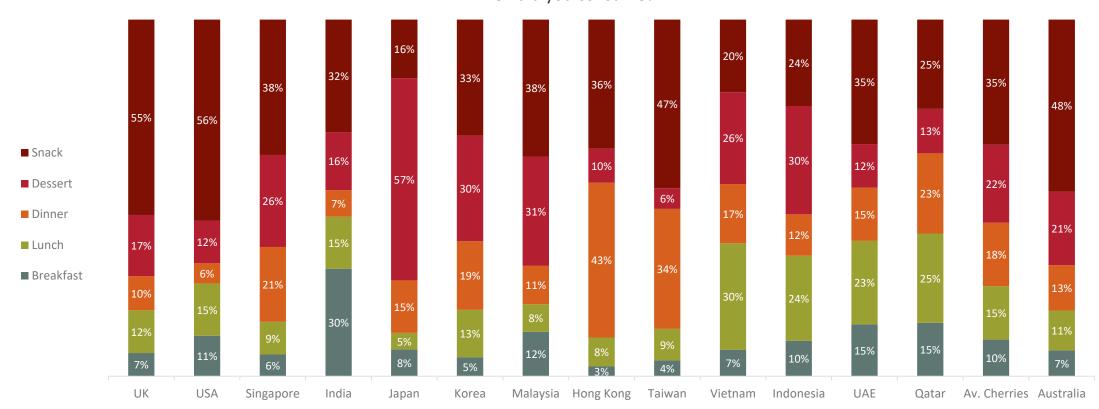
Hort Innovation

KANTAR

Cherries

4.4



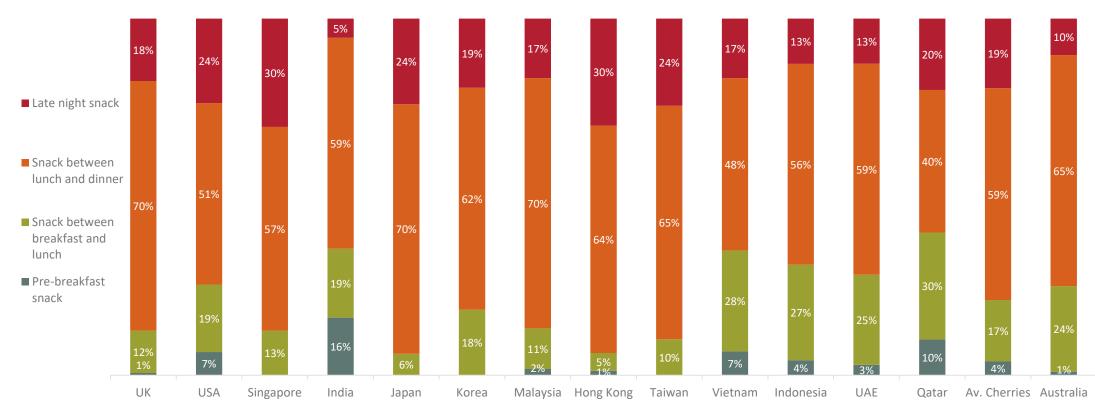


When did you consume?





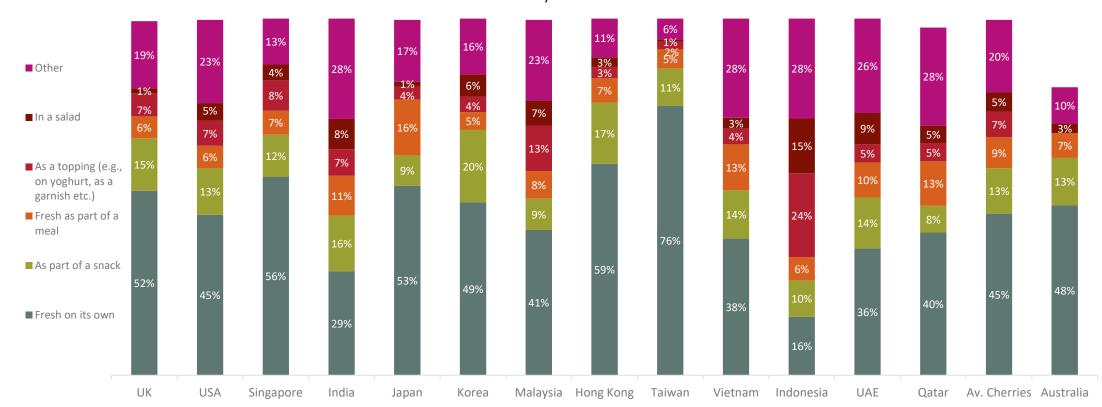




What kind of snack was it?







How did you consume?

'Other' = In a smoothie / frappe / juice, As an ingredient in baking, Cooked on its own, For decoration / show only, As an ingredient in cooking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree and Don't know

221

Taiwan

294

Vietnam

295

Indonesia

293

UAE

295

Qatar

40

Malaysia Hong Kong

297

Korea

301

295

305

Hort Inno 558

Source: Kantar HIA International Demand Study 2023 **KANTAR** Singapore India Japan

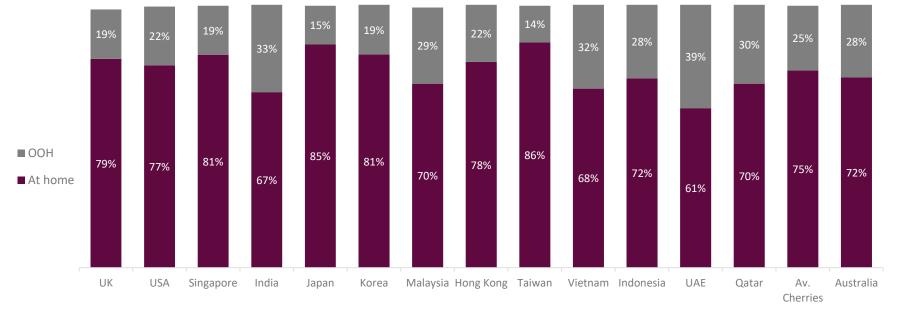
N= UK USA 292 300 295



#### Where were you?

75%

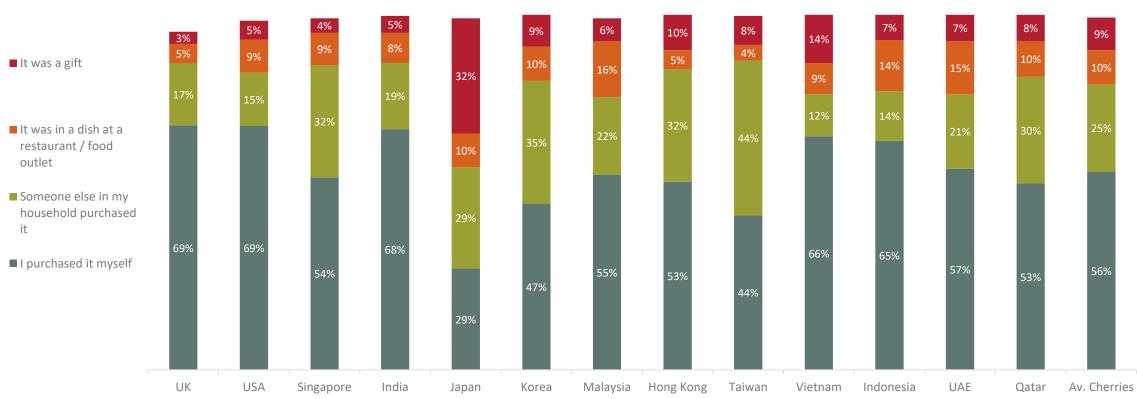
Of consumption of cherries is in the home, this varies only slightly by market











Taiwan

294

221

Vietnam

295

Indonesia

293

UAE

295

Qatar

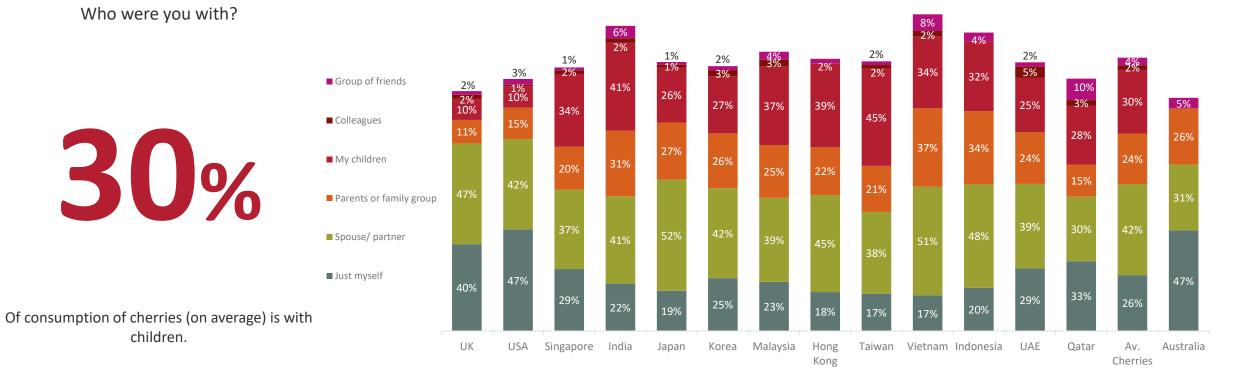
40

### Where did you get them from?









Indonesia

293

UAE

295

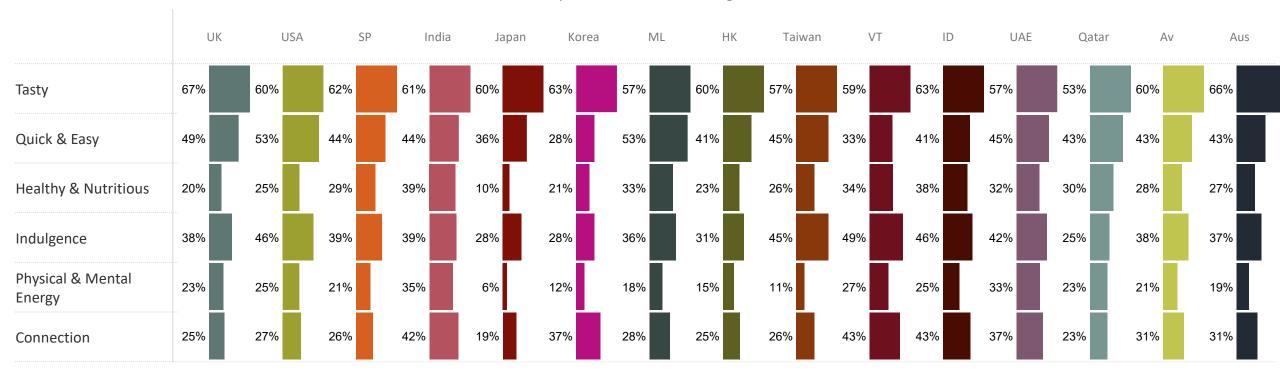
Qatar

40

Source: Kantar HIA International Demand Study 2023 **KANTAR** UK USA N= Singapore India Japan Korea Malaysia Hong Kong Vietnam Taiwan 292 300 301 295 295 295 305 297 221 294







#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 305 301 294 295 295 40 295 297 221 293



	UK	USA	a sp	India	a Japan	Korea	ML	НК	Taiwa	n VT	ID	UAE	Qatar	Av	Aus
Really tasty	48%	44%	32%	35%	46%	34%	29%	43%	46%	37%	32%	28%	35%	38%	47%
Refreshing	28%	27%	32%	31%	14%	28%	30%	14%	7%	23%	40%	31%	25%	25%	34%
Quick and easy	35%	38%	23%	24%	25%	13%	31%	19%	19%	17%	25%	20%	25%	24%	26%
Everyone would eat	13%	7%	19%	18%	9%	22%	16%	19%	21%	22%	14%	15%	13%	16%	12%
To satisfy a craving	12%	25%	20%	21%	7%	5%	19%	10%	17%	17%	15%	21%	10%	15%	12%
Good for sharing	17%	13%	18%	15%	5%	14%	14%	14%	17%	17%	17%	14%	8%	14%	13%
Has the nutrition my mind / body needs	10%	12%	14%	18%	5%	12%	20%	9%	12%	15%	16%	17%	15%	13%	13%
To cheer me up	9%	6%	14%	18%	4%	9%	15%	19%	5%	15%	16%	15%	10%	12%	0%
To treat / indulge myself or others	21%	16%	13%	9%	10%	6%	13%	10%	18%	11%	11%	7%	8%	12%	16%
That helped me relax / unwind	4%	10%	9%	10%	13%	17%	8%	13%	14%	16%	23%	10%	5%	12%	8%

# Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 305 301 221 295 40 295 297 294 295 293



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Sweet	39%	43%	37%	24%	55%	45%	35%	35%	36%	20%	30%	25%	23%	34%
Refreshing taste	39%	35%	26%	28%	28%	38%	31%	14%	13%	28%	27%	26%	18%	27%
Fresh / Light	26%	26%	25%	25%	6%	29%	32%	26%	16%	18%	29%	23%	15%	23%
Rich in anti-oxidants	8%	9%	23%	17%	2%	14%	17%	14%	17%	16%	18%	13%	13%	14%
Quick / easy to prepare	18%	14%	17%	16%	5%	2%	19%	19%	26%	6%	15%	10%	13%	14%
Good source of minerals & vitamins / Nutritionally dense	9%	12%	14%	16%	10%	4%	15%	9%	23%	13%	17%	13%	8%	13%
Fun / exciting	9%	14%	7%	17%	20%	7%	11%	5%	4%	16%	14%	13%	15%	12%
Low in calories	15%	11%	8%	14%	3%	7%	14%	8%	6%	11%	12%	12%	3%	10%
Contains fibre	7%	7%	5%	13%	5%	9%	10%	13%	13%	14%	16%	7%	5%	10%
To aid digestion	4%	4%	7%	10%	2%	7%	8%	15%	15%	19%	11%	12%	8%	9%

# What were you looking for when you consumed?

	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
KANTAR	N=	UK 292	USA 300	Singapore 295	India 295	Japan 305	Korea 301	Malaysia 297	Hong Kong 221	Taiwan 294	Vietnam 295	Indonesia 293	UAE 295	Qatar 40
		252	500	255	255	303	301	257	221	234	255	255	255	40





Hort

Innova

565

	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwa	n VT	ID	UAE	Qatar	Av
It is too expensive	41%	40%	48%	28%	43%	45%	47%	49%	65%	32%	29%	32%	33%	41%
It bruises easily	3%	6%	12%	13%	10%	4%	8%	16%	17%	27%	13%	15%	20%	13%
Quality is often poor	11%	9%	12%	15%	4%	9%	15%	14%	12%	15%	15%	17%	13%	12%
There are more exciting alternatives	9%	11%	10%	13%	9%	16%	12%	6%	6%	14%	22%	14%	15%	12%
It goes off too quickly / it does not last	11%	7%	10%	11%	10%	5%	10%	13%	10%	15%	10%	16%	10%	11%
It will not fill me up	7%	9%	6%	17%	5%	10%	12%	5%	4%	12%	9%	15%	20%	10%
It contains too much sugar	5%	8%	8%	17%	3%	8%	9%	10%	7%	11%	10%	12%	13%	9%
Not enough people in my household like it/them	7%	9%	12%	8%	4%	11%	10%	3%	2%	11%	11%	13%	8%	8%
They are never in the right state of ripeness when sold in shops	9%	11%	6%	15%	4%	3%	8%	10%	6%	8%	11%	7%	8%	8%
It is too messy to eat	7%	6%	7%	11%	7%	7%	3%	4%	5%	8%	11%	7%	8%	7%

# What are the reasons you may not choose?



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Apple	29%	34%	32%	39%	23%	20%	41%	27%	41%	33%	33%	35%	23%	31%
Bananas	27%	27%	30%	38%	17%	16%	38%	23%	35%	24%	34%	36%	28%	29%
Strawberries	32%	35%	10%	12%	30%	27%	30%	32%	27%	25%	29%	33%	33%	27%
Mango	10%	19%	25%	37%	7%	8%	40%	17%	17%	25%	34%	32%	38%	24%
Table Grapes	27%	24%	0%	0%	13%	21%	18%	29%	27%	31%	18%	37%	28%	21%
Blueberries	21%	23%	26%	20%	8%	22%	24%	24%	17%	19%	16%	17%	10%	19%
Melon	16%	18%	23%	21%	12%	7%	26%	9%	6%	17%	21%	21%	38%	18%
Pineapple	11%	16%	14%	28%	16%	6%	22%	12%	16%	11%	16%	20%	28%	16%
Kiwifruit	8%	8%	20%	20%	17%	11%	23%	15%	24%	18%	12%	17%	10%	16%
Pear	12%	15%	15%	16%	8%	8%	18%	15%	16%	18%	22%	14%	18%	15%

# What else would you typically consider having instead?

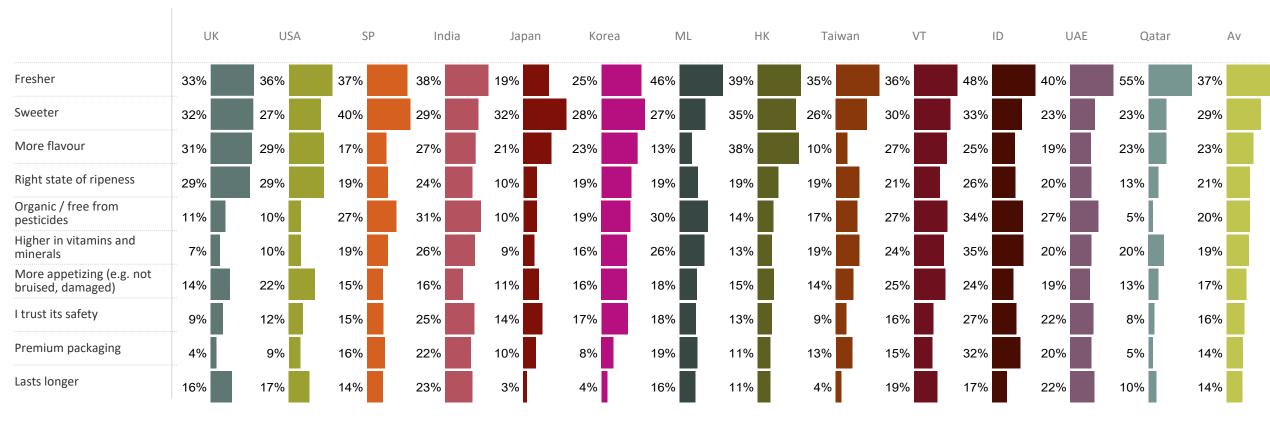
**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 301 221 295 40 295 305 297 294 295 293



Hort

Innovation

567



### What does premium quality mean to you?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 301 294 295 295 40 295 295 305 297 221 293

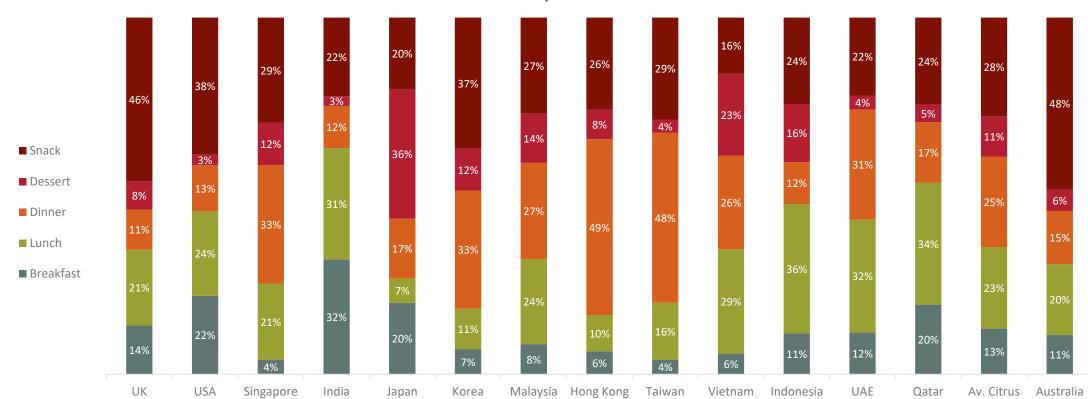
KANTAR

**4.5** Citrus fruits









When did you consume?

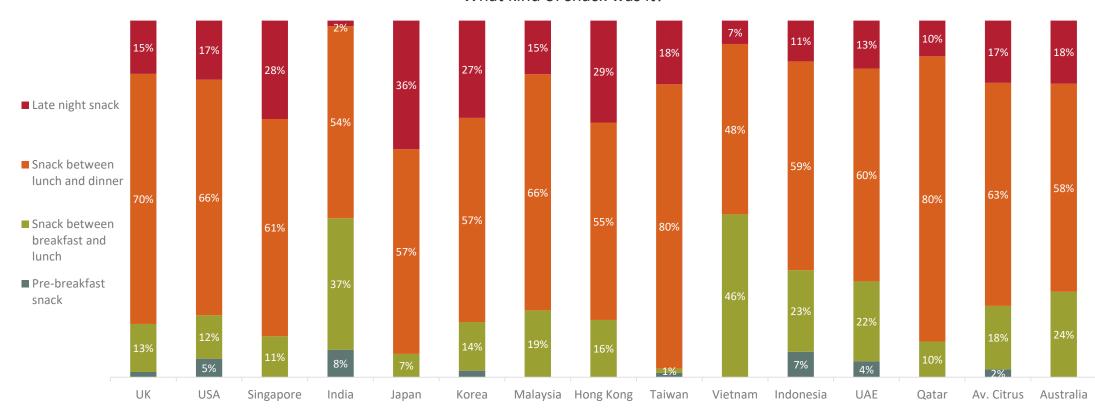


**KANTAR** 

N=



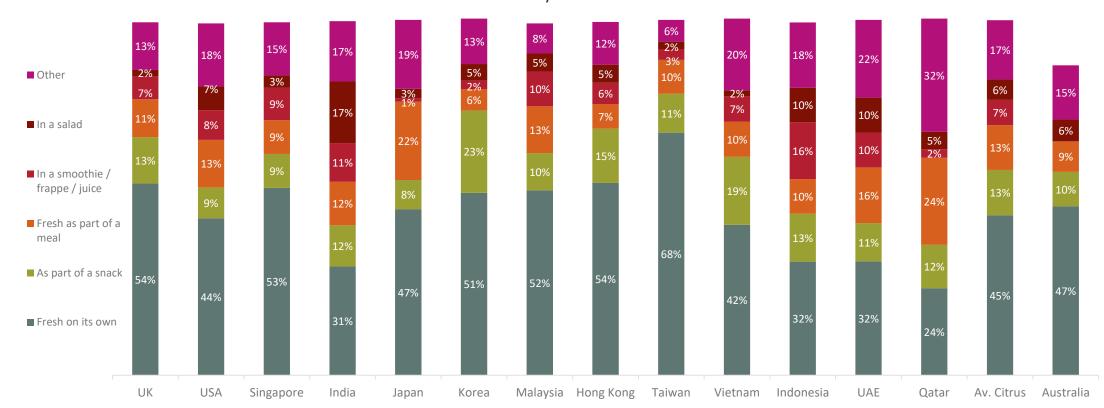




What kind of snack was it?







Taiwan

294

Vietnam

294

Indonesia

289

UAE

307

Qatar

41

How did you consume?

'Other' = As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail, To make baby food / puree, For decoration / show only and Don't know Source: Kantar HIA International Demand Study 2023

Malaysia Hong Kong

217

297

Hort Innovation 571

KANTAR

UK

292

N=

USA

300

Singapore

295

India

295

Japan

305

Korea

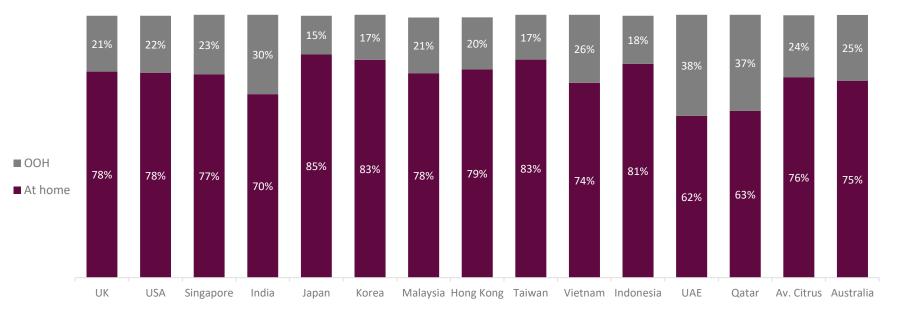
299



## Where were you?

76%

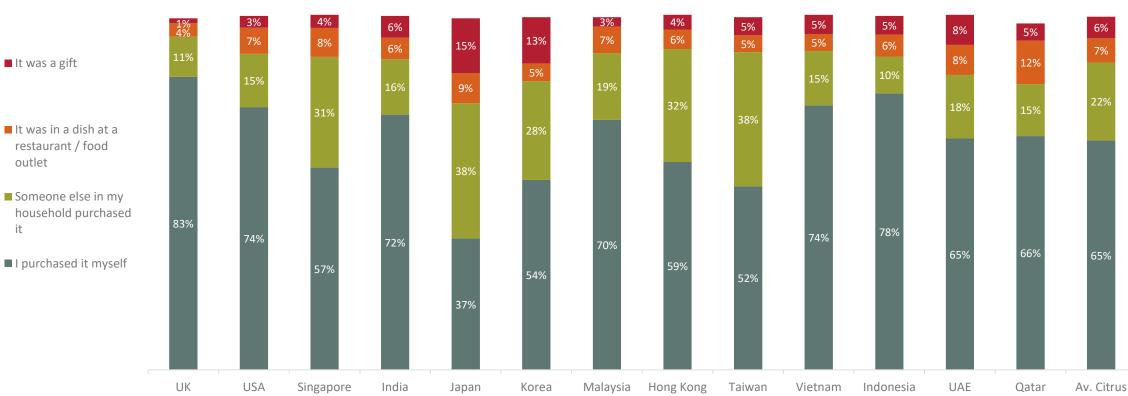
Of consumption of citrus fruits is in the home, this varies only slightly by market











Where did you get them from?



Source: Kantar HIA International Demand Study 2023 N= USA Singapore UK India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 300 307 292 295 295 305 299 297 217 294 294 289 41





#### 2% 3% 1% 3% 1% Group of friends 3% 3% 39% 4% 3% 1% 31% 4% 3% 2% 1% 1% 4% 3% 2% 2% 11% -3%-45% 3% 33% Colleagues 17% 1% 31% 29% 7% 34% 38% 4% 4% 26% 29% 6% 17% 6% My children 27% 41% 17% 34% Parents or family group 26% Spouse/ partner 22% ■ Just myself 55% 57% 37% 29% 29% 27% 28% 27% 26% 22% 24% 23% Of consumption of citrus fruits (on average) is 149 Hong UK USA Singapore India Japan Korea Malaysia Taiwan Vietnam Indonesia UAE Qatar Av. Citrus Australia Kong

#### Who were you with?

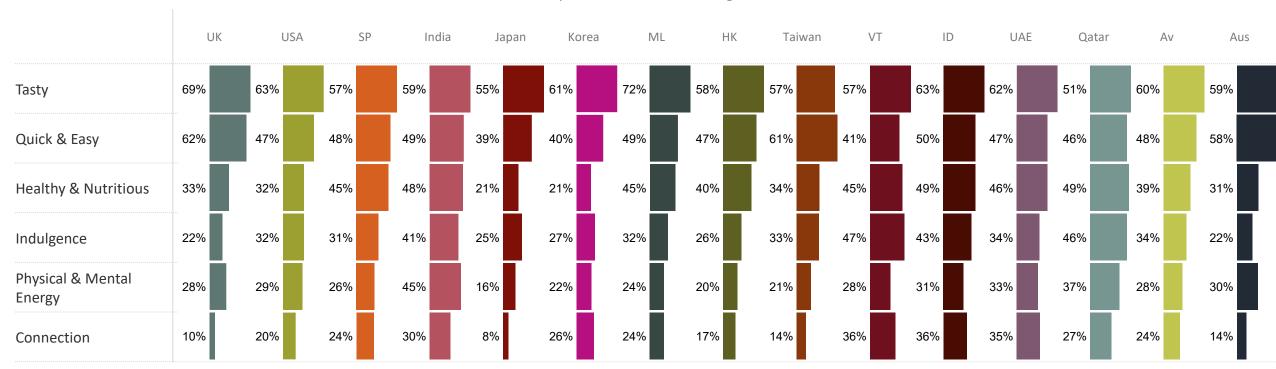
39%

with a spouse/partner.

Source: Kantar HIA International Demand Study 2023 **KANTAR** UK USA N= Singapore India Japan Korea Malaysia Hong Kong Vietnam Indonesia UAE Qatar Taiwan 292 300 299 307 41 295 295 305 297 217 294 294 289







#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA N= UK Singapore India Japan Korea Malaysia Hong Kong Vietnam Indonesia UAE Qatar Taiwan 292 300 295 305 299 294 294 289 307 41 295 297 217





#### UK ML USA SP India Japan Korea ΗК Taiwan VT ID UAE Qatar Av Aus Really tasty 21% 27% 36% 34% 22% 37% 33% 34% 45% 41% 40% 31% 29% 34% 32% Refreshing 45% 38% 33% 23% 18% 16% 21% 45% 37% 15% 43% 36% 53% 24% 31% Quick and easy 47% 27% 24% 26% 16% 21% 31% 31% 27% 26% 31% 20% 20% 27% 38% Has the nutrition my mind / body needs 14% 17% 28% 25% 14% 13% 25% 13% 17% 22% 28% 22% 15% 20% 15% Everyone would eat 7% 11% 17% 19% 9% 22% 19% 22% 19% 22% 15% 18% 20% 17% 8% To satisfy a craving 11% 20% 17% 19% 8% 5% 13% 9% 12% 17% 18% 15% 24% 15% 10% Already available at 16% 14% 15% 13% 3% 15% 15% 15% 16% 9% 17% 13% 17% 14% 19% home / work etc. To help manage my 12% 11% 9% 22% 4% 17% 17% 9% 15% 18% 15% weight 4% 16% 13% 10% That does not require 10% 14% 9% 12% 12% 8% 28% 8% 9% much thought 14% 19% 8% 7% 12% 18% That helped me relax / unwind 5% 6% 7% 13% 11% 16% 9% 10% 12% 19% 22% 10% 17% 12% 9%

#### Which were important when choosing to consume?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar N= 292 300 299 307 41 295 295 305 297 217 294 294 289





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Refreshing taste	49%	39%	31%	26%	41%	44%	38%	15%	17%	35%	31%	29%	29%	33%
Sweet	28%	24%	22%	14%	37%	38%	26%	25%	25%	22%	26%	19%	17%	25%
Fresh / Light	29%	30%	24%	25%	12%	30%	27%	18%	15%	20%	36%	25%	20%	24%
Good source of minerals & vitamins / Nutritionally dense	16%	13%	17%	17%	21%	13%	19%	18%	24%	17%	25%	14%	17%	18%
Contains fibre	10%	8%	18%	17%	7%	8%	18%	27%	43%	17%	13%	12%	17%	17%
To aid digestion	5%	6%	19%	13%	3%	11%	16%	29%	34%	22%	15%	19%	22%	16%
Quick / easy to prepare	24%	26%	19%	12%	7%	4%	21%	18%	22%	7%	17%	10%	10%	15%
Rich in anti-oxidants	5%	10%	20%	24%	2%	9%	21%	16%	17%	18%	22%	15%	17%	15%
Tangy	18%	17%	15%	16%	2%	12%	15%	6%	13%	10%	7%	10%	5%	11%
That is good value for money	17%	10%	12%	10%	8%	12%	8%	12%	9%	12%	10%	10%	12%	11%

# What were you looking for when you consumed?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 305 299 217 307 41 295 297 294 294 289





#### UK ΗК USA SP India Japan Korea ML Taiwan VT ID UAE Qatar Av 20% 17% 20% 22% 21% 17% 20% 18% 13% 32% 21% 28% 20% 21% It is too expensive 20% 22% 11% 13% 6% 14% 10% 18% 17% 17% 26% 22% 11% 16% It is too messy to eat Quality is often poor 13% 17% 13% 14% 5% 8% 22% 12% 16% 20% 21% 17% 12% 15% There are more exciting 9% 12% 13% 18% 10% 18% 14% 7% 11% 17% 22% 13% 7% 13% alternatives It bruises easily 7% 8% 8% 17% 10% 4% 14% 16% 10% 34% 11% 11% 12% 13% It goes off too quickly / it does 17% 8% 6% 14% 6% 14% 6% 8% 18% 11% 15% 12% 13% 13% not last It contains too much sugar 5% 8% 11% 12% 5% 12% 11% 12% 13% 10% 12% 11% 11% 15% It will not fill me up 7% 12% 4% 11% 10% 16% 7% 10% 4% 11% 11% 14% 17% 10% They are never in the right state 4% 10% 9% 8% 9% 9% 4% 8% 7% 12% 8% 16% 22% 10% of ripeness when sold in shops The quantity is more than I 4% 9% 7% 15% 7% 9% 8% 8% 6% 9% 8% 14% 15% 9% typically need

#### What are the reasons you may not choose?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 299 307 41 295 295 305 297 217 294 294 289

# Hort Innovation 578



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Apple	42%	42%	51%	57%	34%	40%	49%	35%	48%	35%	45%	37%	34%	42%
Bananas	47%	37%	41%	49%	31%	23%	46%	30%	44%	31%	51%	34%	24%	38%
Mango	15%	14%	36%	38%	5%	9%	49%	14%	20%	29%	46%	32%	22%	25%
Strawberries	33%	31%	11%	9%	23%	26%	20%	28%	17%	23%	22%	23%	20%	22%
Melon	24%	20%	28%	28%	8%	6%	30%	9%	7%	20%	38%	29%	29%	21%
Pineapple	20%	23%	22%	32%	18%	8%	23%	17%	22%	13%	25%	27%	24%	21%
Pear	24%	18%	25%	18%	6%	9%	26%	21%	22%	18%	27%	18%	22%	20%
Kiwifruit	12%	10%	23%	26%	23%	14%	25%	18%	32%	15%	12%	18%	22%	19%
Table Grapes	28%	27%	0%	0%	11%	13%	14%	21%	24%	30%	13%	27%	24%	18%
Рарауа	0%	0%	29%	36%	1%	1%	31%	10%	21%	15%	32%	16%	12%	16%

# What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 299 217 307 41 295 305 297 294 294 289





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Fresher	41%	36%	39%	52%	21%	32%	52%	44%	37%	46%	49%	42%	51%	42%
Sweeter	19%	26%	35%	24%	30%	30%	31%	41%	36%	37%	31%	24%	17%	29%
Higher in vitamins and minerals	15%	20%	26%	36%	24%	20%	34%	25%	34%	30%	38%	28%	27%	27%
More flavour	33%	26%	18%	33%	21%	24%	18%	37%	16%	32%	26%	28%	20%	25%
Organic / free from pesticides	17%	17%	29%	38%	13%	19%	26%	16%	19%	27%	37%	25%	20%	23%
Right state of ripeness	29%	34%	19%	24%	11%	18%	19%	17%	22%	30%	26%	24%	17%	22%
I trust its safety	13%	18%	18%	31%	15%	15%	22%	20%	17%	18%	24%	21%	24%	20%
More appetizing (e.g. not bruised, damaged)	20%	25%	14%	18%	7%	16%	19%	15%	12%	31%	22%	16%	12%	17%
Lasts longer	22%	19%	15%	23%	4%	5%	16%	9%	12%	23%	22%	18%	17%	16%
Locally grown / produced in my area	14%	17%	8%	31%	22%	15%	8%	10%	20%	12%	16%	21%	12%	16%

## What does premium quality mean to you?



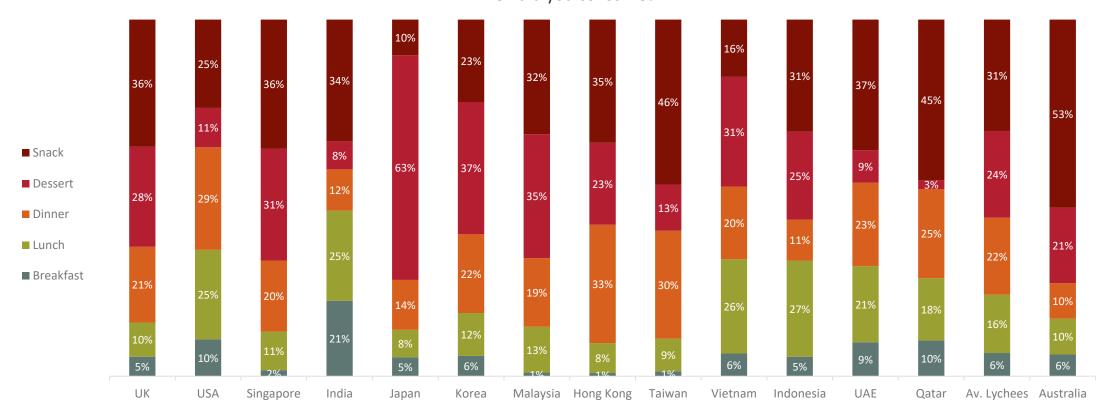


KANTAR

**4.6** Lychees





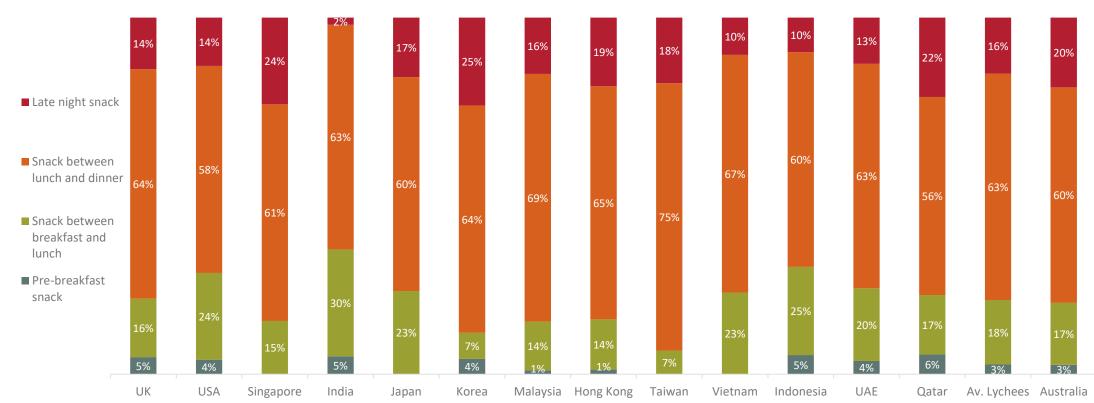


When did you consume?





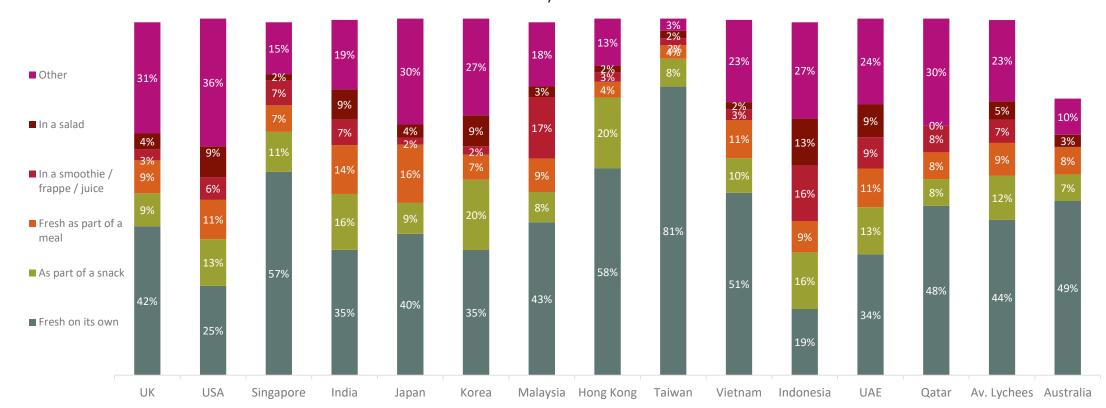




What kind of snack was it?







How did you consume?

'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As part of an alcoholic drink e.g. cocktail, As an ingredient in cooking, As an ingredient in cooking, As an ingredient in cooking, As an ingredient in cooking, As an ingredient in cooking, As an ingredient in cooking, As an ingredient in cooking, As an ingredient in cooking, As a

226

Taiwan

294

Vietnam

299

Indonesia

296

UAE

295

Qatar

40

Malaysia Hong Kong

296

Hort	
Innovation	584

KANTAR

Source: Kantar HIA International Demand Study 2023

USA

299

UK

292

N=

Singapore

296

India

293

Japan

300

Korea

299



### Where were you?

Of consumption of lychees is in the home, this varies only slightly by market

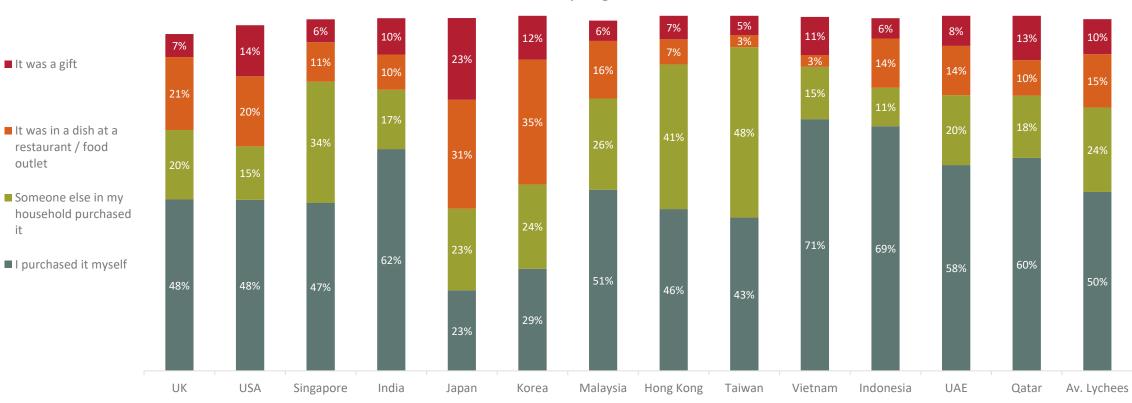
**69**%

14% 12% 23% 22% 27% 34% 34% 44% ■ OOH 88% 86% 77% 77% 75% 72% 69% At home 67% 68% 66% 62% 60% 58% 56% 52% UK USA Singapore India Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar Av. Australia Japan Lychees









Where did you get them from?



Source: Kantar HIA International Demand Study 2023 N= USA UK Singapore India Qatar Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 292 299 299 299 295 40 296 293 300 296 226 294 296





#### 4% 1% 5% 3% 4% 1% 39% Group of friends 1% 6% 3% 4% 5% 45% 1% 1% 5% 1% 35% 5% 1% 4% 3% 10% 2% -3% Colleagues 19% 4% 1% 12% 31% 26% 51% 21% 11% 25% 30% 22% 40% 42% My children 26% 24% Parents or family group 32% Spouse/ partner 47% Just myself 35% 39% 36% 28% 28% 22% 23% 18% 18% 15% 16% 15% 15% UK USA Singapore India Japan Korea Malaysia Hong Taiwan Vietnam Indonesia UAE Qatar Av. Australia Kong Lychees

### Who were you with?

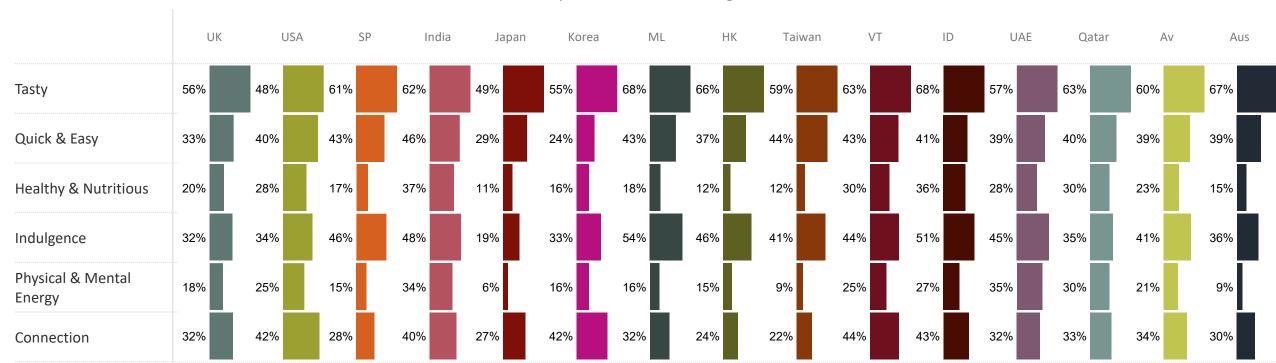
31%

Of consumption of lychees (on average) is with children.









#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA UK Singapore India N= Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 299 295 40 292 296 293 300 299 296 226 294 299 296





#### UK ML ΗК USA SP India Japan Korea Taiwan VT ID UAE Qatar Av Aus Really tasty 34% 28% 36% 34% 36% 21% 39% 42% 45% 39% 36% 28% 35% 35% 41% Refreshing 28% 21% 37% 35% 14% 25% 43% 22% 6% 23% 45% 32% 18% 27% 38% Quick and easy 9% 22% 19% 23% 22% 24% 17% 19% 14% 23% 22% 17% 25% 20% 22% To satisfy a craving 9% 12% 22% 20% 4% 9% 28% 20% 17% 19% 19% 20% 30% 9% 18% Everyone would eat 8% 12% 17% 8% 22% 19% 21% 17% 10% 16% 17% 25% 14% 25% 17% Good for sharing 7% 8% 12% 17% 17% 3% 12% 19% 10% 16% 26% 24% 13% 8% 14% To cheer me up 11% 22% 11% 9% 4% 9% 14% 22% 3% 15% 14% 17% 15% 13% 0% New and different 17% 20% 4% 14% 18% 26% 4% 5% 3% 10% 10% 12% 20% 13% 11% To treat / indulge 17% 11% 20% 10% 5% 7% 17% 14% 16% 8% 15% 11% 3% 12% 16% myself or others That helped me relax / 7% 8% 11% 8% 25% 10% 9% 14% 11% 11% 9% 17% 10% 5% 11% unwind

### Which were important when choosing to consume?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 295 292 299 296 293 300 299 294 299 296 40 296 226





	UK	USA	SP	India	Japan	Korea	a ML	НК	K Taiwa	an VT	. IC	AU C	.E Qa	tar A	Av
Sweet	30%	19%	50%	23%	36%	31%	44%	46%	48%	32%	37%	24%	30%	35%	
Refreshing taste	28%	21%	37%	30%	33%	36%	43%	20%	15%	32%	37%	29%	23%	30%	
Fresh / Light	25%	22%	34%	28%	7%	22%	31%	24%	12%	17%	35%	27%	15%	23%	
Quick / easy to prepare	14%	12%	14%	10%	4%	4%	20%	18%	22%	8%	13%	9%	8%	12%	
Fun / exciting	13%	19%	9%	14%	10%	7%	15%	8%	2%	16%	19%	13%	8%	12%	
With a light, mild taste	8%	10%	7%	13%	6%	7%	9%	10%	3%	24%	13%	8%	23%	11%	
Good source of minerals & vitamins / Nutritionally dense	8%	11%	6%	16%	10%	6%	8%	7%	10%	17%	20%	11%	8%	11%	
With a strong, intense flavour	8%	8%	11%	13%	3%	3%	10%	18%	9%	12%	9%	9%	20%	10%	
That is good value for money	9%	7%	9%	11%	4%	4%	11%	15%	10%	11%	7%	13%	20%	10%	
Rich in anti-oxidants	6%	9%	7%	19%	1%	6%	9%	4%	2%	14%	18%	12%	15%	9%	

# What were you looking for when you consumed?







#### UK USA SP India Japan Korea ML ΗК Taiwan VT ID UAE Qatar Av 28% 17% 25% 25% 22% 24% 33% 31% 35% 19% 24% 24% 30% 26% It is too expensive 9% It contains too much sugar 5% 8% 22% 15% 3% 18% 32% 30% 26% 17% 10% 13% 16% There are more exciting 9% 15% 14% 12% 9% 14% 18% 8% 4% 18% 23% 11% 13% 13% alternatives 7% 10% 8% 18% 4% 4% 9% 10% 8% 33% 10% 13% 15% 12% It bruises easily 8% 15% 9% 17% 16% 7% 9% 5% 9% 8% 9% 20% 16% 11% It is too messy to eat 8% 5% 11% 13% 16% 4% 9% 13% 10% 8% 17% 11% 18% 11% Quality is often poor It goes off too quickly / it 5% 5% 8% 9% 7% 17% 7% 10% 11% 10% 22% 10% 11% 10% does not last Not enough people in my 11% 11% 13% 10% 7% 15% 6% 4% 4% 9% 15% 14% 10% 10% household like it/them 9% 8% 7% 14% 8% 9% 7% 5% 4% 9% 8% 11% 18% 9% It will not fill me up It is not convenient / ideal 8% 9% 9% 9% 7% 6% 8% 5% 8% 8% 10% 6% 6% 9% for on the go

#### What are the reasons you may not choose?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 299 296 293 300 299 296 226 294 299 296 295 40





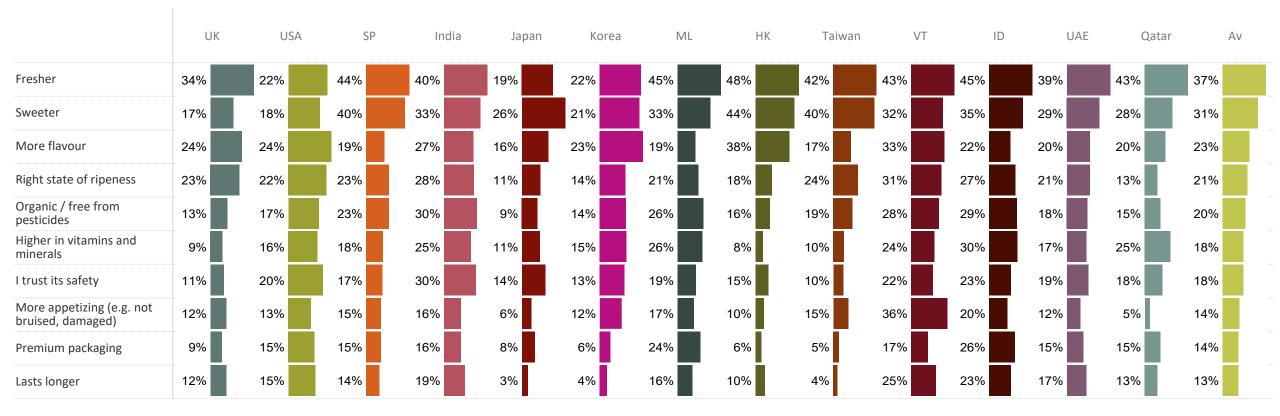
#### UK India ΗК UAE USA SP Japan Korea ML Taiwan VT ID Qatar Av Apple 21% 30% 37% 44% 15% 18% 39% 22% 32% 35% 36% 33% 23% 29% Bananas 24% 23% 29% 40% 12% 15% 38% 21% 34% 28% 36% 34% 25% 28% Mango 27% 20% 36% 34% 10% 16% 43% 22% 28% 26% 41% 26% 28% 27% Strawberries 30% 24% 7% 11% 15% 20% 20% 21% 18% 20% 21% 26% 25% 20% Melon 20% 18% 25% 6% 12% 27% 13% 10% 20% 23% 20% 29% 26% 28% Kiwifruit 17% 14% 22% 22% 18% 11% 22% 16% 23% 16% 13% 17% 23% 18% Pineapple 19% 18% 14% 28% 14% 12% 19% 15% 20% 12% 16% 22% 15% 17% Table Grapes 17% 18% 0% 0% 8% 15% 15% 24% 23% 29% 18% 30% 23% 17% Pear 14% 11% 18% 16% 7% 9% 20% 16% 17% 18% 20% 16% 20% 16% Cherries 6% 9% 9% 18% 14% 13% 15% 15% 20% 15% 23% 18% 15% 18%

### What else would you typically consider having instead?

Source: Kantar HIA International Demand Study 2023 **KANTAR** UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 295 292 299 296 293 300 299 226 294 299 296 40 296







### What does premium quality mean to you?



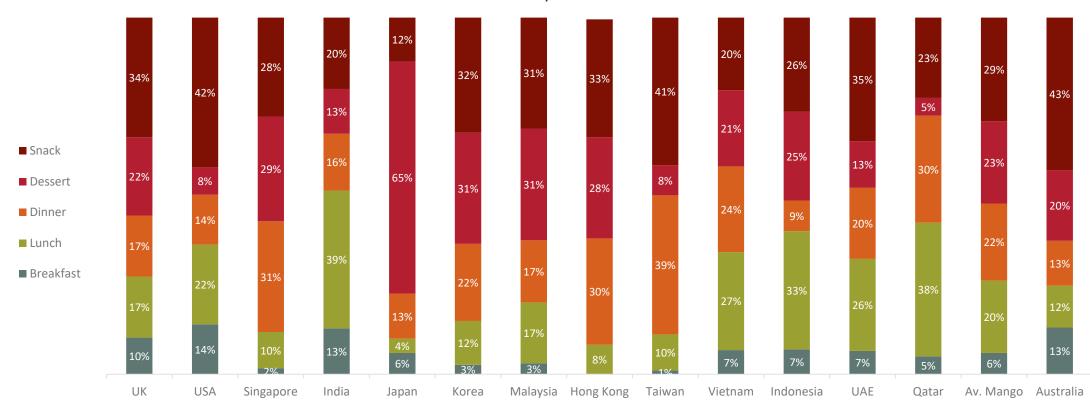


KANTAR

4.7 Mango





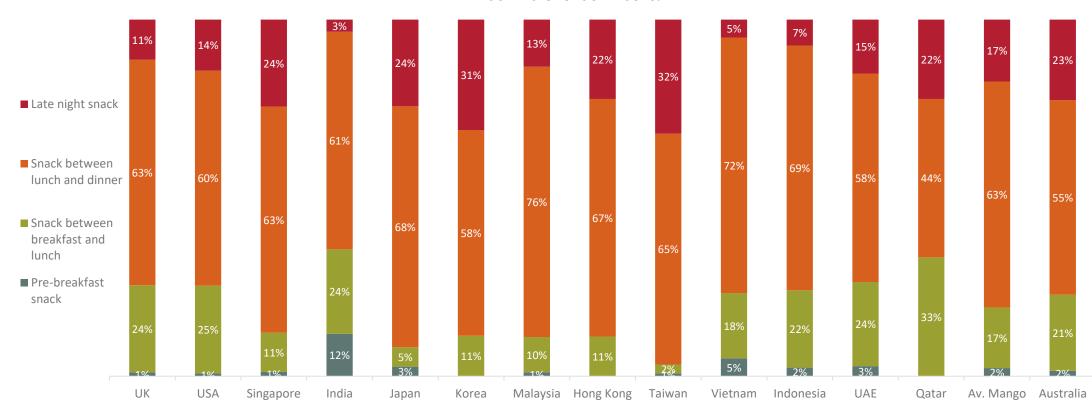


When did you consume?





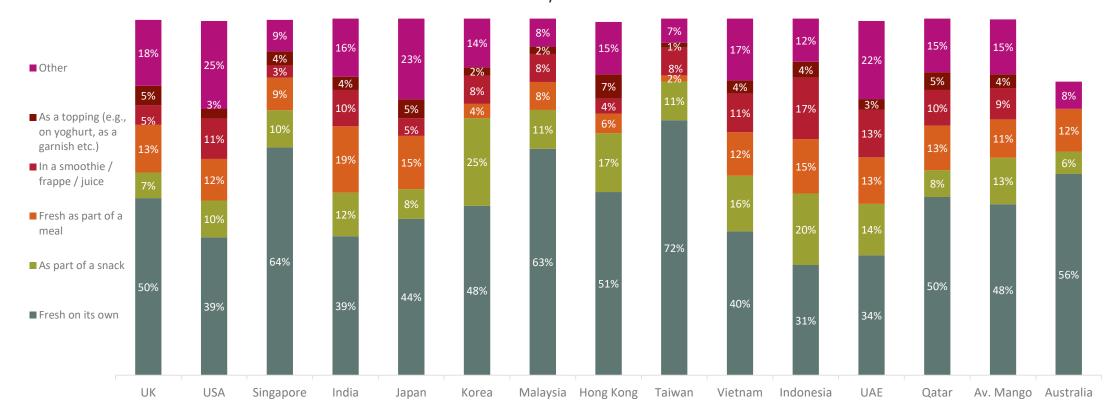




What kind of snack was it?







How did you consume?

'Other' = In a salad, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As an ingredient in baking, As part of an alcoholic drink e.g. cocktail and Don't know

218

Taiwan

295

Vietnam

295

Indonesia

314

UAE

306

Qatar

40

Malaysia Hong Kong

293

KANTAR

N=

UK

292

Source: Kantar HIA International Demand Study 2023

Singapore

296

India

295

Japan

301

Korea

301

USA

300

Hort Innovation 597



### Where were you?

78%

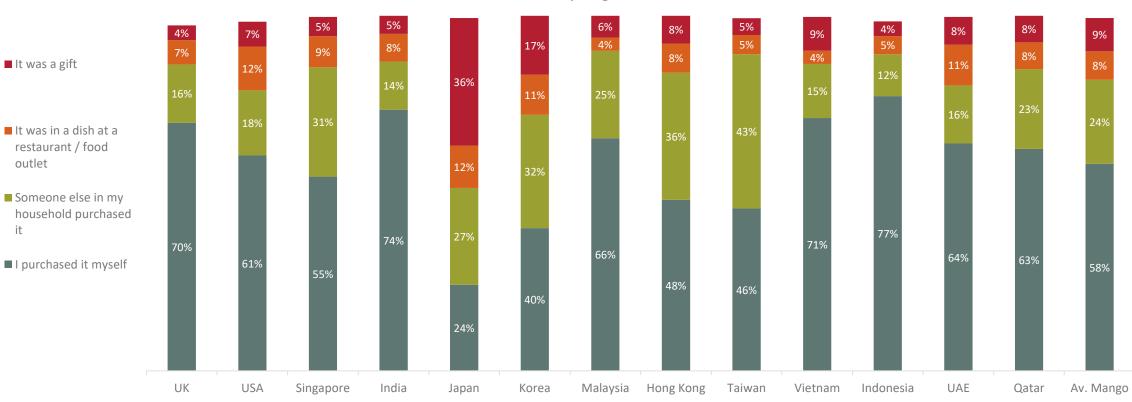
Of consumption of mangoes is in the home, this varies only slightly by market











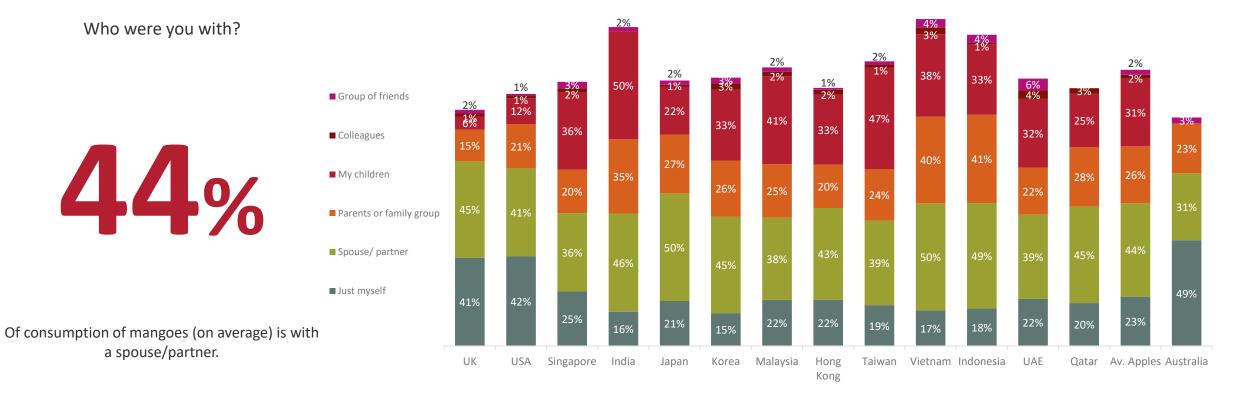
Where did you get them from?



Source: Kantar HIA International Demand Study 2023 N= USA Singapore UK India Qatar Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 292 300 301 295 295 306 40 296 295 301 293 218 314















#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA UK Singapore India N= Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 300 306 40 292 296 295 301 301 293 218 295 295 314





	UK	USA	A SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av	Aus
Really tasty	47%	37%	38%	44%	44%	43%	43%	48%	59%	43%	35%	36%	53%	44%	56%
Refreshing	47%	32%	36%	38%	15%	30%	46%	11%	9%	20%	48%	32%	40%	31%	43%
To satisfy a craving	14%	23%	25%	24%	4%	7%	24%	20%	30%	17%	17%	30%	40%	21%	15%
Quick and easy	28%	24%	21%	19%	13%	8%	26%	14%	16%	24%	31%	20%	13%	20%	34%
Everyone would eat	12%	9%	16%	21%	9%	28%	27%	22%	20%	23%	23%	18%	23%	19%	13%
Good for sharing	10%	12%	17%	17%	2%	17%	16%	9%	9%	25%	25%	13%	18%	15%	9%
Has the nutrition my mind / body needs	13%	16%	14%	13%	5%	6%	17%	6%	6%	22%	27%	17%	10%	13%	15%
To treat / indulge myself or others	16%	13%	18%	14%	10%	4%	17%	9%	23%	11%	12%	11%	8%	13%	15%
To cheer me up	5%	7%	12%	22%	5%	9%	13%	24%	4%	15%	9%	17%	13%	12%	0%
That helped me relax / unwind	4%	6%	9%	10%	13%	15%	11%	11%	11%	19%	18%	12%	5%	11%	9%

# Which were important when choosing to consume?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK N= USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 296 295 301 301 293 295 295 306 40 218 314

# Hort Innovation 602

Hort

Inno

603

	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Sweet	34%	35%	47%	35%	49%	55%	51%	47%	49%	30%	40%	38%	40%	42%
Refreshing taste	40%	33%	36%	33%	12%	39%	41%	17%	17%	31%	33%	28%	30%	30%
Fresh / Light	30%	24%	25%	27%	4%	20%	31%	18%	11%	22%	34%	22%	20%	22%
Contains fibre	7%	9%	13%	14%	5%	12%	16%	9%	25%	24%	25%	14%	18%	15%
Good source of minerals & vitamins / Nutritionally dense	9%	12%	17%	17%	9%	7%	17%	8%	12%	14%	24%	15%	20%	14%
Quick / easy to prepare	23%	20%	14%	12%	4%	3%	15%	10%	15%	17%	20%	13%	13%	14%
With a strong, intense flavour	10%	7%	10%	15%	17%	3%	13%	23%	13%	12%	9%	15%	15%	12%
Tangy	9%	15%	8%	9%	2%	3%	9%	24%	39%	12%	5%	8%	8%	12%
Fun / exciting	7%	13%	5%	17%	15%	12%	9%	7%	4%	12%	13%	17%	13%	11%
That is good value for money	10%	9%	10%	16%	3%	4%	11%	14%	11%	11%	8%	9%	15%	10%

## What were you looking for when you consumed?





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qata	r Av
It is too expensive	31%	20%	31%	21%	40%	46%	27%	30%	32%	20%	17%	22%	18%	27%
It bruises easily	10%	8%	14%	13%	9%	9%	17%	26%	14%	40%	15%	15%	8%	15%
It is too messy to eat	13%	14%	20%	18%	10%	10%	12%	24%	23%	7%	9%	16%	10%	14%
Quality is often poor	12%	12%	14%	18%	4%	7%	22%	12%	9%	18%	16%	20%	20%	14%
It contains too much sugar	3%	8%	15%	19%	4%	15%	11%	17%	19%	16%	13%	16%	15%	13%
They are never in right state of ripeness when sold in shops	13%	16%	12%	13%	4%	4%	16%	12%	8%	9%	14%	14%	15%	11%
It goes off too quickly / it does not last	10%	7%	11%	13%	7%	5%	13%	11%	11%	24%	14%	10%	8%	11%
There are more exciting alternatives	7%	11%	9%	9%	7%	11%	11%	7%	5%	14%	19%	11%	13%	10%
It is not convenient / ideal for on the go	7%	7%	7%	8%	5%	7%	6%	11%	14%	11%	9%	8%	10%	9%
It takes too long to prepare	7%	9%	10%	11%	1%	3%	6%	6%	9%	9%	15%	8%	3%	7%

# What are the reasons you may not choose?





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qata	ar Av	/
Bananas	35%	33%	40%	42%	16%	22%	41%	27%	33%	37%	45%	33%	40%	34%	
Apple	27%	31%	38%	45%	17%	27%	42%	24%	39%	38%	49%	37%	25%	34%	
Melon	34%	24%	22%	22%	13%	16%	31%	17%	11%	17%	41%	25%	25%	23%	
Strawberries	34%	32%	7%	10%	18%	21%	16%	24%	19%	22%	15%	25%	20%	20%	
Pineapple	28%	28%	17%	28%	13%	12%	25%	15%	21%	17%	18%	19%	20%	20%	
Рарауа	0%	0%	26%	32%	6%	4%	34%	11%	24%	24%	36%	17%	10%	17%	
Kiwifruit	15%	13%	19%	18%	15%	14%	17%	15%	29%	17%	10%	13%	23%	17%	
Pear	15%	14%	17%	13%	7%	13%	20%	19%	18%	25%	26%	14%	13%	17%	
Table Grapes	21%	18%	0%	0%	9%	10%	12%	15%	22%	32%	15%	28%	23%	16%	
Citrus fruits (orange, lemon, lime, grapefruit)	16%	18%	15%	16%	6%	13%	16%	12%	18%	16%	22%	13%	3%	14%	

# What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 296 295 301 301 293 218 295 295 306 40 314





	UK	USA	SP	India	Japan	Korea	a ML	НК	Taiwan	n VT	ID	UAE	Qata	ar Av
Fresher	31%	28%	41%	49%	12%	20%	50%	41%	39%	51%	52%	43%	50%	39%
Sweeter	25%	28%	44%	38%	27%	31%	44%	48%	39%	37%	43%	37%	18%	35%
Right state of ripeness	38%	33%	25%	28%	14%	22%	26%	29%	33%	37%	35%	25%	23%	28%
More flavour	29%	23%	21%	35%	15%	24%	18%	44%	24%	33%	29%	24%	20%	26%
Organic / free from pesticides	10%	18%	21%	34%	10%	15%	27%	17%	25%	29%	34%	27%	18%	22%
More appetizing (e.g. not bruised, damaged)	16%	24%	19%	19%	7%	14%	23%	17%	19%	37%	23%	19%	15%	19%
Higher in vitamins and minerals	11%	18%	19%	26%	10%	10%	22%	8%	16%	29%	34%	22%	15%	18%
I trust its safety	8%	16%	12%	30%	14%	9%	17%	11%	15%	22%	25%	23%	28%	18%
Lasts longer	18%	16%	11%	21%	4%	3%	17%	9%	7%	22%	22%	21%	15%	14%
Larger than normal	11%	8%	18%	16%	12%	15%	26%	11%	8%	12%	26%	12%	5%	14%

## What does premium quality mean to you?

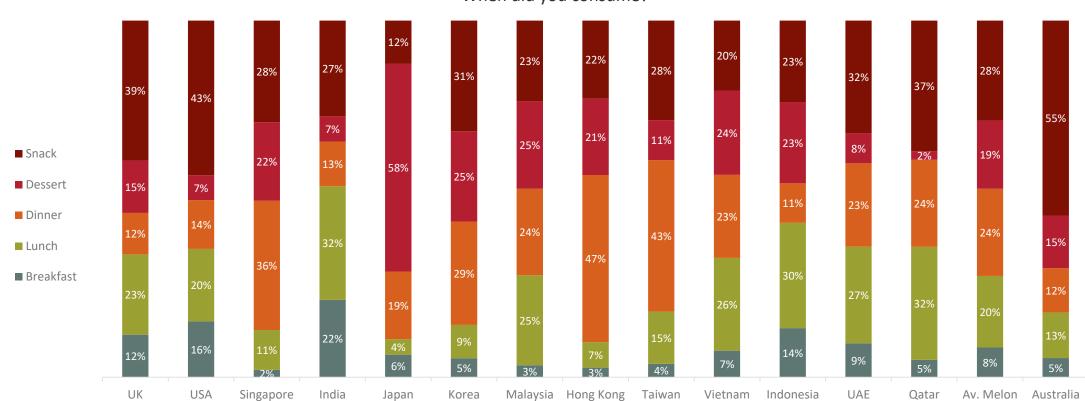








Melon

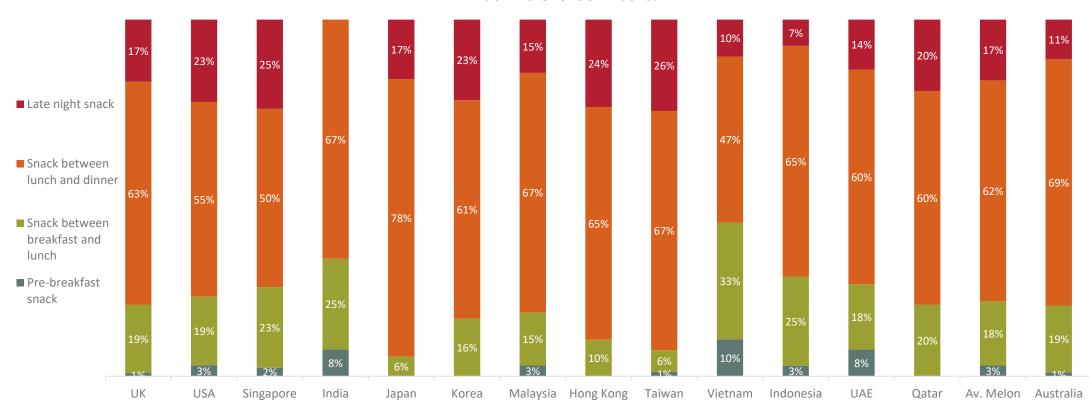


When did you consume?





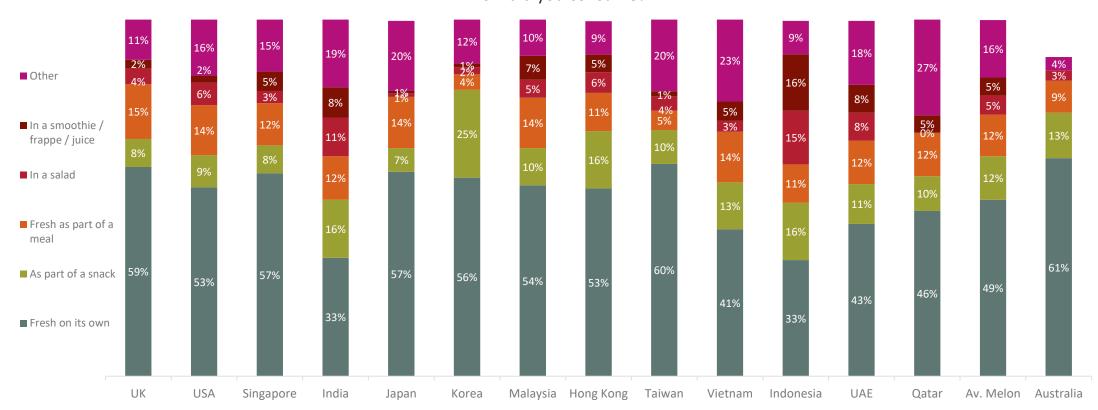




What kind of snack was it?







Taiwan

294

Vietnam

296

Indonesia

298

Qatar

41

UAE

295

How did you consume?

'Other' = As an ingredient in cooking, Cooked on its own, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, For decoration / show only, To make baby food / puree, As and ingredient in baking and Don't know

224

Malaysia Hong Kong

297

Source: Kantar HIA International Demand Study 2023 Singapore

295

India

295

Japan

300

Korea

300

USA

300

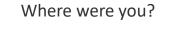
UK

293

N=

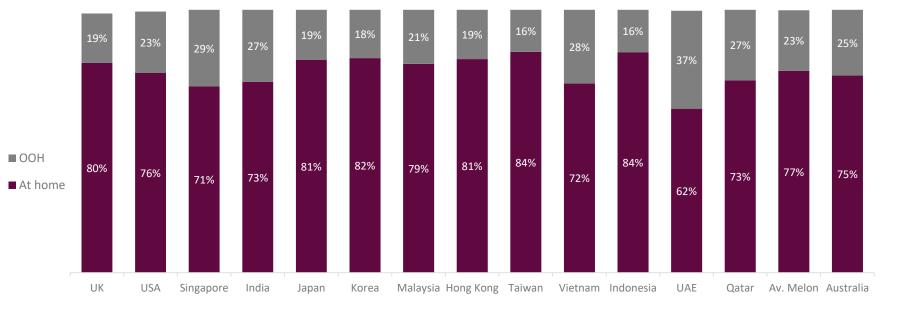
Hort	
Innovation	610





77%

Of consumption of melons is in the home, this varies only slightly by market

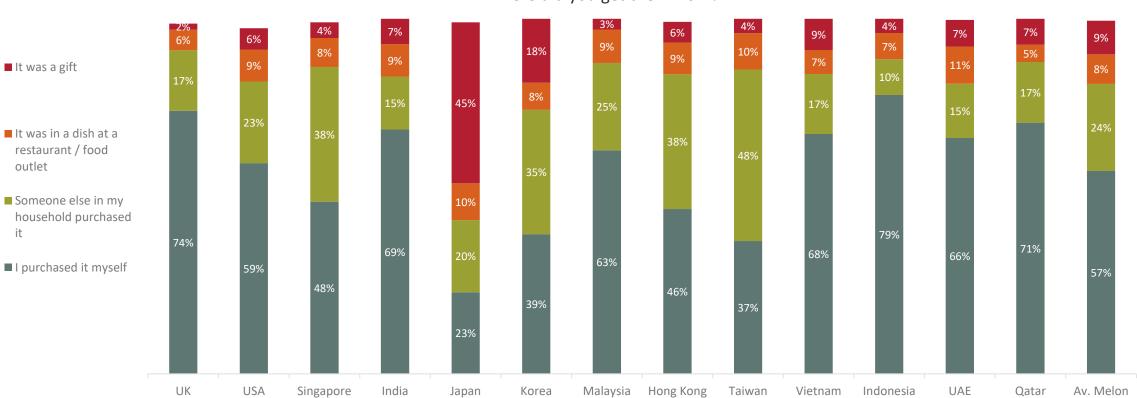












Where did you get them from?



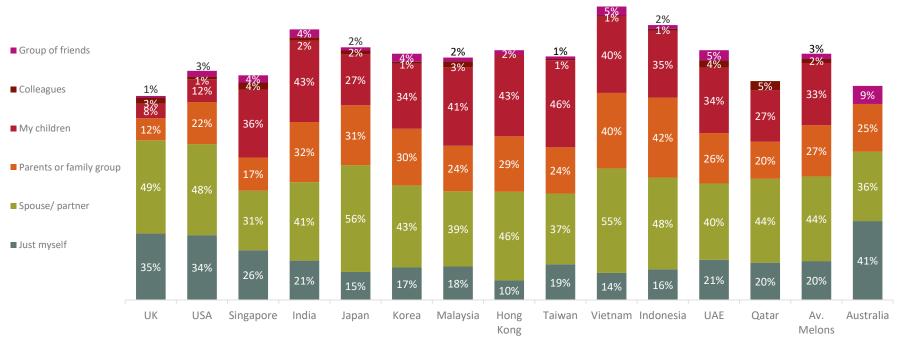
Source: Kantar HIA International Demand Study 2023 USA Singapore India Qatar Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 293 300 300 300 296 295 41 295 295 297 224 294 298





#### Who were you with?

33%



Of consumption of melons (on average) is with children.









#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA N= UK Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 300 295 293 295 295 300 300 297 224 294 296 298 41





	Uł	< L	ISA	SP Ir	ndia Ja	ipan Ko	orea I	AL F	HK Taiv	van V	Τ Ι	D U,	AE Qa	tar A	v Aus
Really tasty	40%	44%	28%	30%	51%	41%	37%	48%	40%	36%	34%	36%	34%	38%	34%
Refreshing	54%	36%	35%	41%	17%	24%	48%	22%	9%	23%	50%	36%	44%	34%	56%
Quick and easy	38%	32%	23%	25%	12%	8%	28%	17%	16%	23%	36%	20%	10%	22%	43%
Everyone would eat	10%	14%	21%	18%	12%	30%	23%	27%	19%	25%	20%	17%	10%	19%	14%
Good for sharing	14%	15%	21%	19%	2%	29%	19%	15%	13%	24%	24%	16%	12%	17%	10%
To satisfy a craving	11%	20%	19%	16%	9%	7%	17%	15%	11%	15%	10%	19%	24%	15%	11%
Has the nutrition my mind / body needs	9%	16%	14%	20%	3%	8%	21%	8%	13%	16%	28%	14%	22%	15%	10%
That helped me relax / unwind	3%	5%	8%	15%	16%	17%	14%	9%	12%	18%	19%	9%	17%	13%	7%
Already available at home / work etc.	10%	17%	11%	14%	1%	9%	11%	13%	15%	11%	13%	10%	10%	11%	17%
That does not require much thought	10%	11%	10%	7%	8%	9%	9%	14%	29%	10%	8%	8%	5%	11%	14%

#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** UK N= USA Singapore India Japan Qatar Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 293 300 295 295 300 300 294 296 298 295 41 297 224





	UK	USA	SP	Ind	lia Japa	an Ko	rea N	AL F	НК Та	iwan V	/Τ	ID (	JAE C	latar	Av
Sweet	30%	36%	35%	21%	62%	57%	36%	46%	38%	23%	34%	29%	34%	37%	
Refreshing taste	49%	40%	31%	30%	22%	43%	39%	21%	13%	31%	36%	35%	17%	31%	
Fresh / Light	34%	34%	26%	30%	8%	25%	35%	26%	15%	15%	40%	24%	27%	26%	
Quick / easy to prepare	22%	20%	14%	15%	4%	4%	19%	12%	16%	10%	19%	12%	15%	14%	
Contains fibre	3%	8%	12%	18%	5%	11%	16%	15%	20%	16%	16%	11%	12%	12%	
To aid digestion	2%	6%	13%	14%	1%	10%	16%	13%	22%	19%	18%	16%	10%	12%	
Good source of minerals & vitamins / Nutritionally dense	7%	10%	13%	20%	6%	5%	16%	11%	12%	13%	20%	16%	7%	12%	
Low in fat	18%	14%	9%	16%	1%	3%	11%	8%	4%	11%	12%	14%	15%	11%	
That is good value for money	14%	12%	9%	12%	3%	5%	8%	17%	7%	13%	11%	9%	15%	10%	
With a light, mild taste	11%	10%	8%	11%	3%	9%	6%	11%	9%	23%	11%	9%	10%	10%	

## What were you looking for when you consumed?

KANTAR	Source	e: Kantar	r HIA Inte	ernational D	emand	Study 202	3							
KANIAK	N=	UK 293	USA 300	Singapore 295	India 295	Japan 300	Korea 300	Malaysia 297	Hong Kong 224	Taiwan 294	Vietnam 296	Indonesia 298	UAE 295	Qatar 41





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av	
It is too expensive	25%	19%	23%	15%	50%	46%	29%	42%	28%	25%	18%	13%	15%	27%	
There are more exciting alternatives	10%	11%	12%	15%	9%	11%	15%	8%	9%	17%	25%	14%	20%	13%	
It is too messy to eat	11%	10%	11%	15%	11%	10%	12%	18%	14%	12%	8%	13%	15%	12%	
Quality is often poor	7%	14%	13%	17%	3%	7%	15%	12%	11%	17%	15%	14%	7%	12%	
It goes off too quickly / it does not last	13%	12%	7%	13%	7%	4%	7%	10%	6%	21%	11%	13%	15%	11%	
They are never in the right state of ripeness when sold in shops	11%	17%	11%	13%	5%	6%	13%	8%	9%	8%	11%	16%	7%	10%	
It bruises easily	4%	7%	5%	7%	5%	4%	9%	9%	10%	32%	11%	14%	17%	10%	
It contains too much sugar	2%	7%	11%	14%	4%	11%	13%	17%	18%	9%	10%	10%	2%	10%	
The quantity is more than I typically need	12%	9%	11%	14%	4%	8%	7%	8%	6%	14%	9%	17%	5%	10%	
It is not convenient / ideal for on the go	8%	9%	11%	9%	4%	5%	9%	13%	13%	11%	10%	5%	12%	9%	

## What are the reasons you may not choose?

KANTAR	Source	e: Kantar	HIA Inte	ernational D	Demand	Study 202	3							
KANIAK	N=	UK 293	USA 300	Singapore 295	India 295	Japan 300	Korea 300	Malaysia 297	Hong Kong 224	Taiwan 294	Vietnam 296	Indonesia 298	UAE 295	Qatar 41





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Apple	28%	32%	35%	44%	16%	28%	45%	23%	37%	30%	41%	32%	29%	32%
Bananas	33%	32%	31%	37%	14%	20%	33%	23%	28%	21%	43%	29%	37%	29%
Mango	16%	16%	28%	34%	10%	12%	37%	19%	20%	24%	44%	27%	24%	24%
Strawberries	30%	27%	7%	9%	21%	20%	14%	23%	11%	17%	18%	23%	15%	18%
Pineapple	22%	19%	17%	25%	14%	15%	18%	13%	12%	11%	13%	21%	24%	17%
Pear	17%	11%	13%	15%	8%	15%	21%	15%	22%	18%	29%	13%	17%	16%
Рарауа	0%	0%	25%	32%	3%	2%	32%	12%	17%	18%	38%	16%	0%	15%
Table Grapes	23%	23%	0%	0%	8%	14%	15%	17%	17%	20%	11%	24%	15%	14%
Citrus fruits (orange, lemon, lime, grapefruit)	15%	14%	13%	16%	9%	10%	17%	14%	18%	14%	15%	11%	12%	14%
Kiwifruit	11%	9%	17%	16%	16%	14%	14%	17%	22%	10%	7%	15%	5%	13%

#### What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 295 295 300 300 297 294 296 298 295 41 224





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qata	ar Av
Fresher	32%	34%	38%	44%	15%	23%	48%	45%	35%	40%	49%	41%	37%	37%
Sweeter	27%	38%	38%	29%	36%	31%	35%	47%	46%	30%	37%	34%	22%	35%
More flavour	32%	35%	24%	25%	27%	25%	18%	44%	15%	29%	25%	25%	22%	27%
Right state of ripeness	35%	31%	25%	25%	14%	24%	23%	29%	29%	28%	27%	26%	12%	25%
Organic / free from pesticides	14%	17%	23%	35%	11%	10%	23%	13%	26%	30%	32%	30%	17%	22%
Higher in vitamins and minerals	11%	12%	16%	27%	4%	7%	22%	11%	16%	26%	35%	22%	15%	17%
l trust its safety	5%	15%	12%	25%	16%	12%	19%	11%	15%	23%	27%	25%	7%	16%
More appetizing (e.g. not bruised, damaged)	19%	17%	12%	17%	6%	9%	20%	16%	15%	32%	16%	14%	10%	16%
Locally grown / produced in my area	5%	22%	9%	25%	24%	5%	11%	3%	15%	12%	16%	19%	17%	14%
Premium packaging	4%	8%	16%	14%	13%	11%	18%	7%	9%	16%	24%	10%	10%	12%

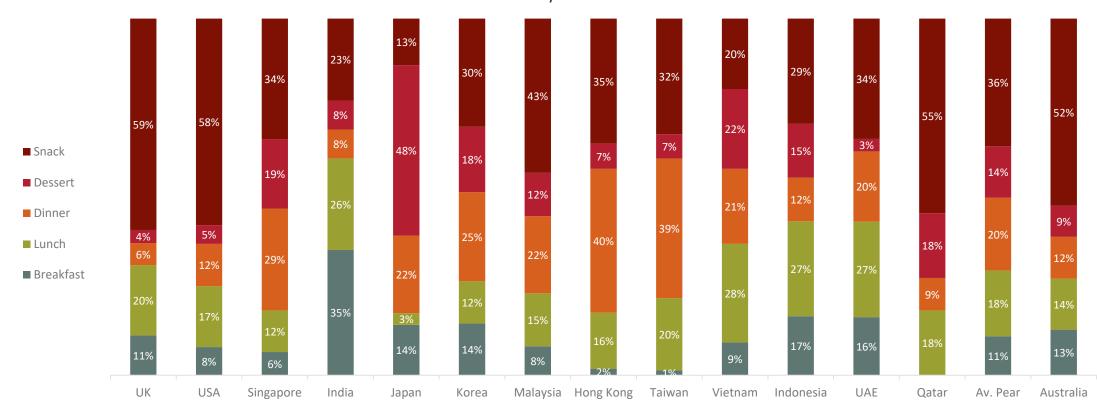
#### What does premium quality mean to you?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK N= USA India Singapore Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 295 295 300 300 297 294 296 298 295 41 224









Taiwan

74

Vietnam

76

When did you consume?





Source: Kantar HIA International Demand Study 2023 **KANTAR** N=

Singapore

77

India

74

Japan

92

Korea

76

Malaysia Hong Kong

57

74

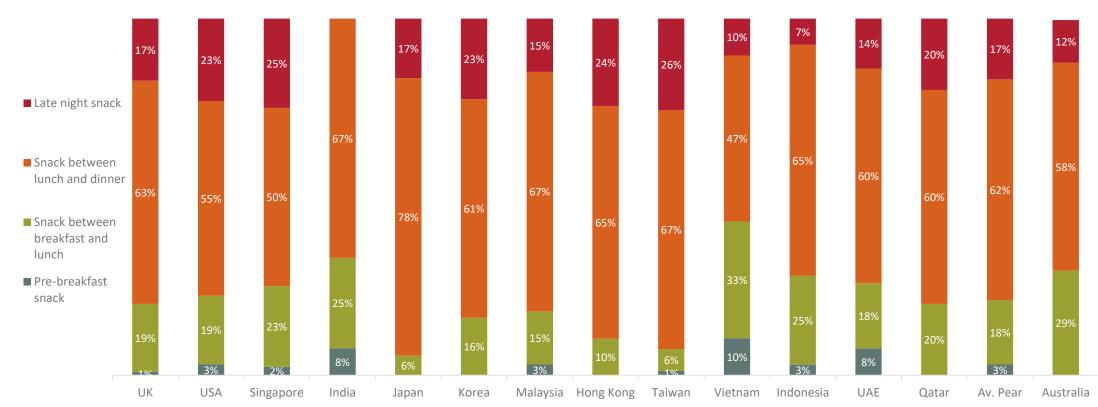
USA

76

UK

81

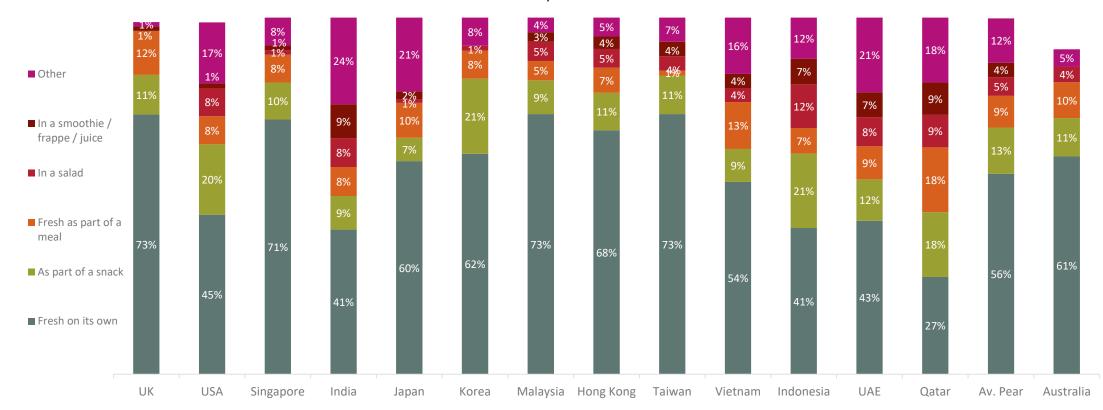




What kind of snack was it?







Qatar

11\*

How did you consume?

'Other' = Cooked on its own, To make baby food / puree, As an ingredient in cooking, As a topping (e.g., on yoghurt, as a garnish etc.), As part of an alcoholic drink e.g. cocktail, As an ingredient in baking, For decoration / show only and Don't know

*Caution: Low Base	Hort Innovation	623
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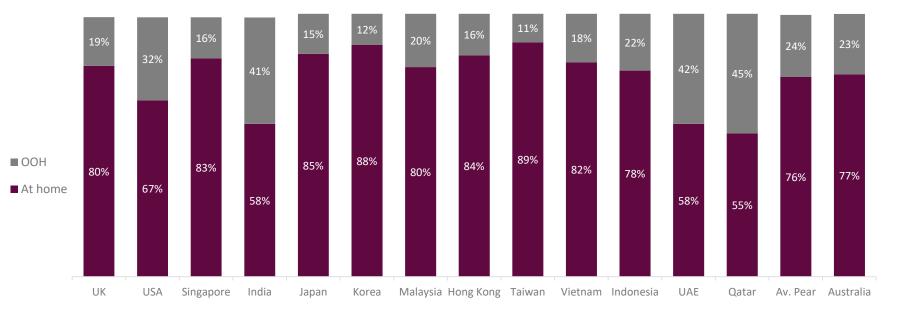
Source: Kantar HIA International Demand Study 2023 **KANTAR** USA N= UK Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 81 76 77 74 92 76 86 74 57 74 76 139



#### Where were you?

76%

Of consumption of pears is in the home, this varies only slightly by market



Vietnam

76

Indonesia

139

UAE

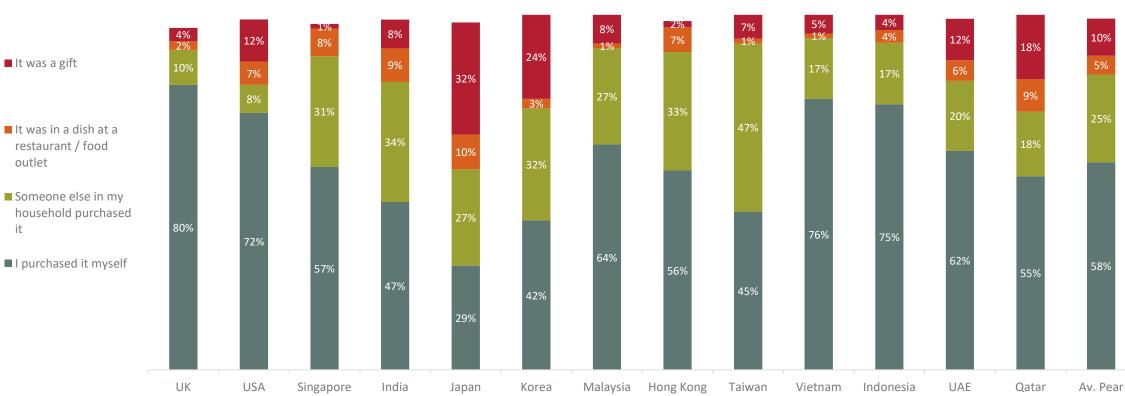
86

Qatar

11\*



Source: Kantar HIA International Demand Study 2023 **KANTAR** USA Singapore UK N= India Japan Korea Malaysia Hong Kong Taiwan 81 76 92 76 77 74 74 57 74



UAE

86

139

Qatar

11\*

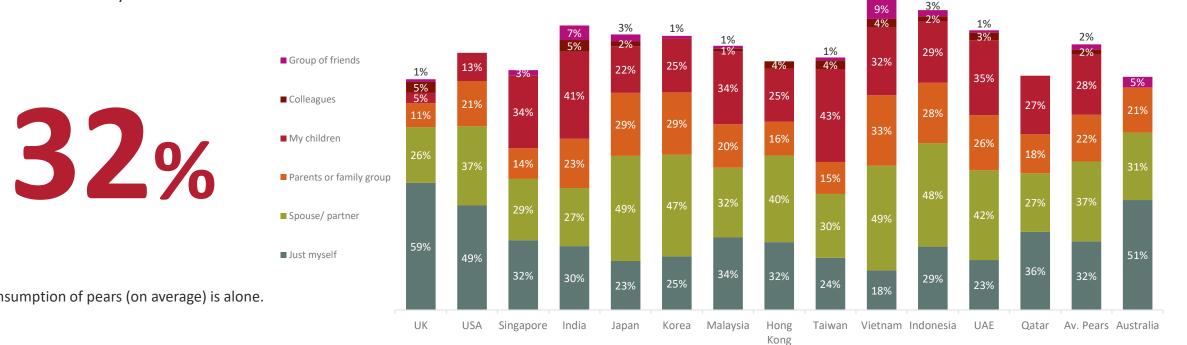
Where did you get them from?



Source: Kantar HIA International Demand Study 2023 Singapore N= USA UK India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 81 76 77 74 92 76 74 57 74 76





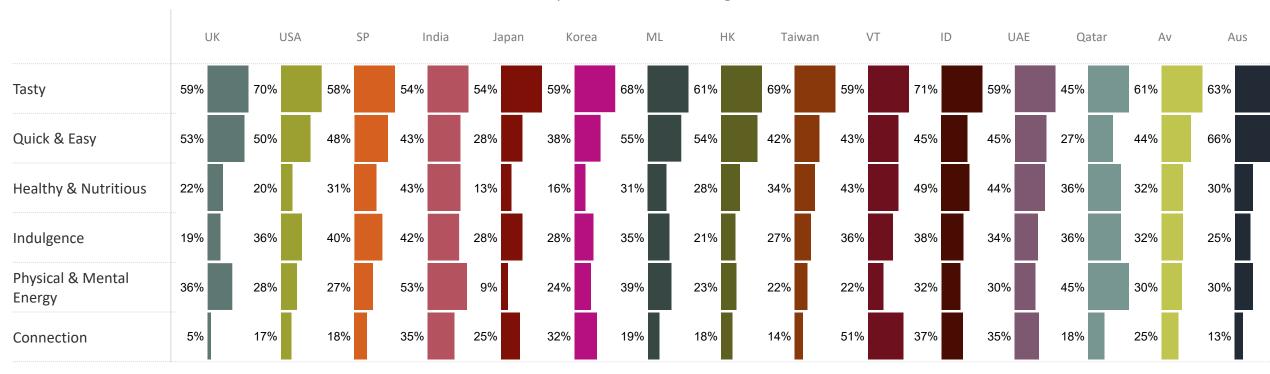


#### Who were you with?

Of consumption of pears (on average) is alone.







#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA Singapore UK N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 81 76 77 74 92 76 86 11\* 74 57 74 76 139



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwa	n VT	ID	UAE	Qatar	Av	Aus
Really tasty	36%	46%	18%	32%	47%	30%	28%	35%	45%	34%	35%	26%	45%	35%	41%
Refreshing	36%	41%	38%	24%	17%	17%	46%	30%	14%	20%	40%	34%	27%	29%	36%
Quick and easy	44%	33%	19%	11%	16%	12%	31%	23%	16%	21%	28%	20%	9%	22%	40%
Everyone would eat	6%	12%	18%	12%	4%	30%	24%	21%	32%	26%	19%	13%	18%	18%	9%
Has the nutrition my mind / body needs	15%	5%	25%	18%	11%	7%	16%	11%	15%	24%	27%	26%	27%	17%	18%
To stop me feeling hungry	25%	13%	18%	19%	4%	13%	28%	14%	15%	5%	17%	15%	18%	16%	16%
Already available at home / work etc.	11%	21%	19%	15%	0%	17%	16%	26%	11%	16%	9%	10%	18%	15%	20%
Good for sharing	4%	11%	13%	12%	3%	28%	15%	7%	11%	30%	22%	15%	9%	14%	6%
That helped me relax / unwind	1%	4%	13%	20%	17%	18%	14%	12%	14%	11%	15%	10%	9%	12%	6%
To satisfy a craving	12%	20%	21%	18%	7%	5%	16%	5%	5%	8%	14%	14%	9%	12%	11%

UAE

86

Qatar

11\*

### Which were important when choosing to consume?



D	Sourc	e: Kantai	r HIA Inte	ernational D	emand	Study 202	3						
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	
		81	76	77	74	92	76	74	57	74	76	139	



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qata	r Av
Sweet	38%	36%	34%	19%	46%	41%	39%	35%	35%	29%	34%	24%	36%	34%
Refreshing taste	38%	36%	27%	22%	24%	49%	30%	23%	16%	34%	33%	22%	9%	28%
Fresh / Light	33%	29%	29%	16%	4%	30%	31%	33%	20%	16%	43%	16%	18%	25%
Contains fibre	10%	12%	16%	14%	8%	14%	15%	14%	34%	22%	22%	12%	18%	16%
To aid digestion	4%	9%	9%	7%	2%	30%	14%	32%	31%	17%	9%	10%	9%	14%
Crunchy	6%	8%	27%	5%	14%	5%	24%	16%	9%	18%	16%	10%	9%	13%
Quick / easy to prepare	23%	14%	16%	8%	4%	4%	19%	14%	18%	11%	11%	13%	0%	12%
Good source of minerals & vitamins / Nutritionally dense	9%	9%	16%	11%	5%	3%	14%	9%	18%	16%	18%	20%	0%	11%
With a light, mild taste	2%	14%	10%	14%	3%	11%	8%	16%	7%	26%	12%	10%	9%	11%
Filling	5%	13%	5%	15%	8%	21%	15%	5%	11%	7%	7%	13%	0%	10%

Qatar

11\*

### What were you looking for when you consumed?



D	Source	: Kantar	HIA Inte	ernational D	emand	Study 2023	}						
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE
		81	76	77	74	92	76	74	57	74	76	139	86



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwar	n VT	ID	UAE	Qatar	Av
It is too expensive	12%	17%	25%	15%	25%	36%	30%	21%	38%	20%	18%	10%	36%	23%
It bruises easily	20%	18%	19%	15%	11%	7%	20%	23%	19%	38%	14%	17%	9%	18%
There are more exciting alternatives	6%	21%	21%	24%	14%	16%	22%	5%	9%	24%	19%	16%	0%	15%
Quality is often poor	10%	22%	10%	15%	2%	5%	23%	14%	15%	13%	17%	17%	0%	13%
It goes off too quickly / it does not last	15%	9%	9%	14%	15%	8%	7%	9%	14%	14%	9%	9%	9%	11%
They are never in the right state of ripeness when sold In shops	20%	12%	12%	15%	4%	1%	8%	14%	3%	12%	10%	9%	0%	9%
The quantity is more than I typically need	4%	4%	4%	12%	4%	11%	1%	9%	12%	12%	8%	10%	18%	8%
It contains too much sugar	2%	7%	8%	22%	2%	7%	4%	16%	12%	11%	9%	10%	0%	8%
Not enough people in my household like it/them	5%	14%	10%	7%	4%	5%	7%	5%	4%	14%	8%	19%	0%	8%
I don't really like the texture	7%	5%	8%	11%	9%	7%	9%	9%	3%	5%	9%	8%	9%	8%

Qatar 11\*

#### What are the reasons you may not choose?



D	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	
		81	76	77	74	92	76	74	57	74	76	139	86	



	UK	USA	SP	India	Japan	Korea	a ML	НК	. Taiwar	n VT	ID	UAE	Qat	ar Av
Apple	49%	43%	42%	53%	37%	47%	62%	60%	55%	42%	55%	34%	27%	47%
Bananas	59%	37%	45%	38%	21%	22%	50%	33%	41%	37%	48%	36%	18%	37%
Mango	5%	13%	35%	34%	9%	4%	45%	19%	24%	29%	42%	28%	18%	23%
Melon	23%	21%	29%	27%	8%	7%	28%	33%	4%	29%	39%	19%	0%	20%
Strawberries	21%	33%	9%	16%	11%	21%	16%	32%	9%	26%	15%	24%	27%	20%
Citrus fruits (orange, lemon, lime, grapefruit)	14%	13%	21%	19%	8%	13%	22%	18%	27%	20%	13%	20%	36%	19%
Kiwifruit	11%	12%	23%	24%	13%	9%	27%	21%	30%	17%	18%	17%	18%	19%
Table Grapes	28%	26%	0%	0%	13%	8%	19%	30%	18%	30%	11%	34%	18%	18%
Рарауа	0%	0%	32%	31%	1%	1%	39%	9%	20%	18%	32%	14%	9%	16%
Pineapple	15%	16%	12%	30%	12%	8%	19%	14%	15%	13%	12%	21%	18%	16%

Qatar

11\*

### What else would you typically consider having instead?



D	Source	e: Kantar	HIA Int	ernational D	emand	Study 202	3							
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	
		81	76	77	74	92	76	74	57	74	76	139	86	



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qata	r Av
Fresher	42%	42%	40%	39%	25%	37%	57%	49%	57%	49%	49%	35%	36%	43%
Sweeter	23%	36%	40%	19%	25%	34%	32%	54%	59%	38%	36%	20%	18%	34%
More flavour	20%	28%	16%	22%	24%	30%	22%	53%	9%	24%	28%	24%	27%	25%
Right state of ripeness	38%	30%	19%	20%	23%	12%	26%	26%	30%	36%	22%	33%	9%	25%
l trust its safety	7%	20%	12%	28%	13%	11%	15%	18%	18%	30%	33%	23%	45%	21%
More appetizing (e.g. not bruised, damaged)	19%	21%	25%	22%	7%	13%	19%	16%	20%	46%	24%	20%	9%	20%
Organic / free from pesticides	14%	11%	13%	30%	14%	22%	24%	16%	24%	30%	34%	26%	0%	20%
Higher in vitamins and minerals	5%	16%	22%	27%	10%	8%	22%	9%	15%	28%	34%	23%	18%	18%
Locally grown / produced in my area	23%	22%	13%	18%	11%	14%	9%	11%	20%	7%	17%	17%	9%	15%
Lasts longer	10%	17%	16%	26%	5%	8%	12%	9%	3%	26%	18%	21%	9%	14%

UAE

86

Qatar

11\*

#### What does premium quality mean to you?



Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia 81 76 77 74 92 76 74 57 74 76 139



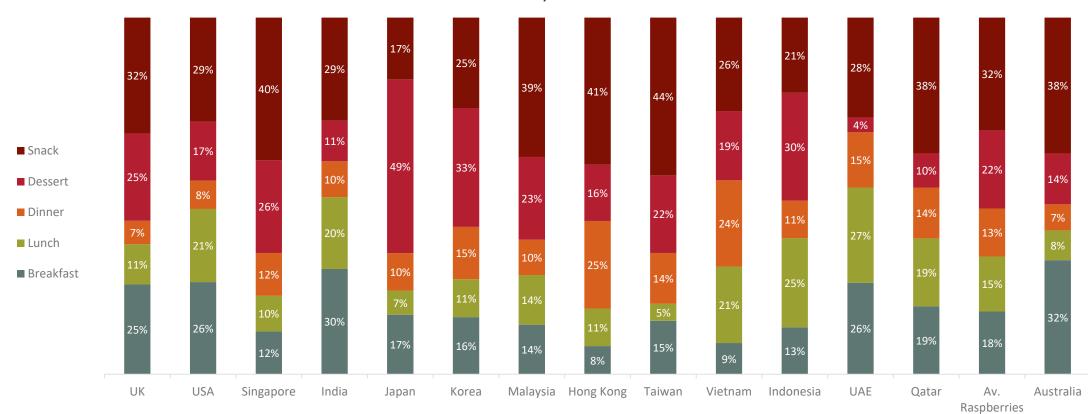
## KANTAR

**4.10** Raspberries









Vietnam

149

Indonesia

152

UAE

168

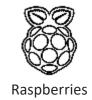
Qatar

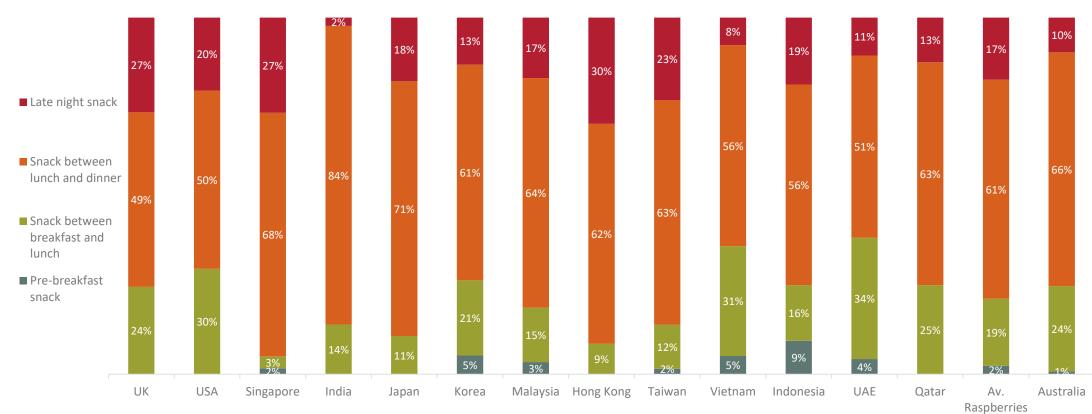
21\*

When did you consume?



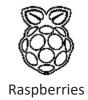
#### Source: Kantar HIA International Demand Study 2023 **KANTAR** N= USA Singapore UK India Japan Korea Malaysia Hong Kong Taiwan 151 151 149 162 150 150 151 147 114

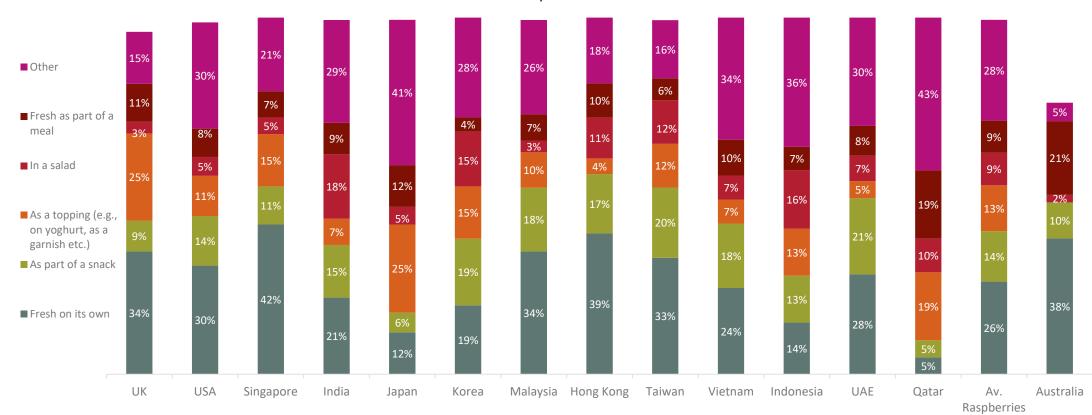




What kind of snack was it?







How did you consume?

'Other' = In a smoothie / frappe / juice, As an ingredient in baking, As an ingredient in cooking, Cooked on its own, For decoration / show only, As part of an alcoholic drink e.g. cocktail and To make baby food / puree



KANTARSource: Kantar HIA International Demand Study 2023<br/>N=UKUKUKUSASingaporeIndiaJapan

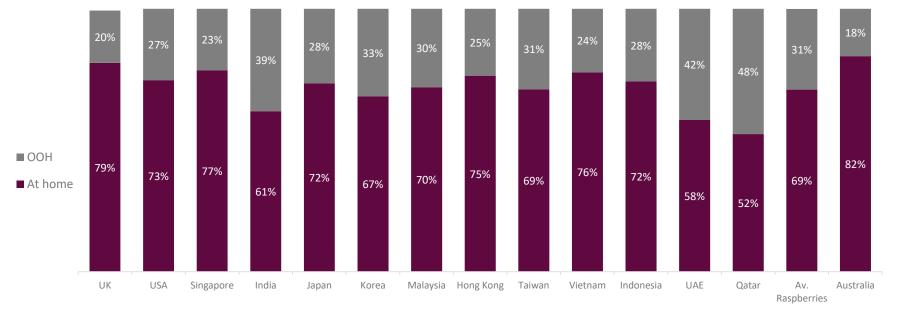
ĸ	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		151	151	150	149	162	150	151	114	147	149	152	168	21*



#### Where were you?

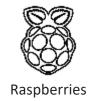
Of consumption of raspberries is in the home, this varies only slightly by market

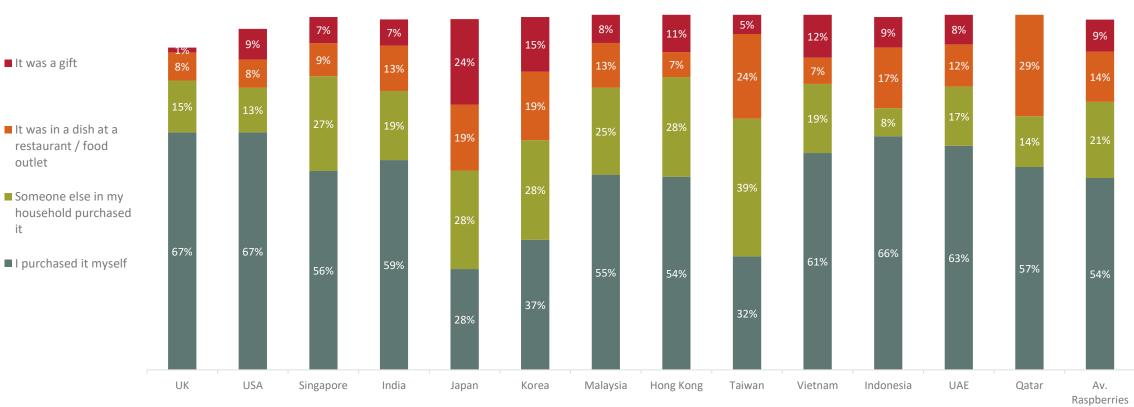
**69**%





Source: Kantar HIA International Demand Study 2023 **KANTAR** USA Singapore N= UK India Japan Korea Malaysia Hong Kong Vietnam Indonesia UAE Qatar Taiwan 151 151 150 168 21\* 150 149 162 151 147 149 152 114





Taiwan

147

114

Vietnam

149

Indonesia

152

UAE

168

Qatar

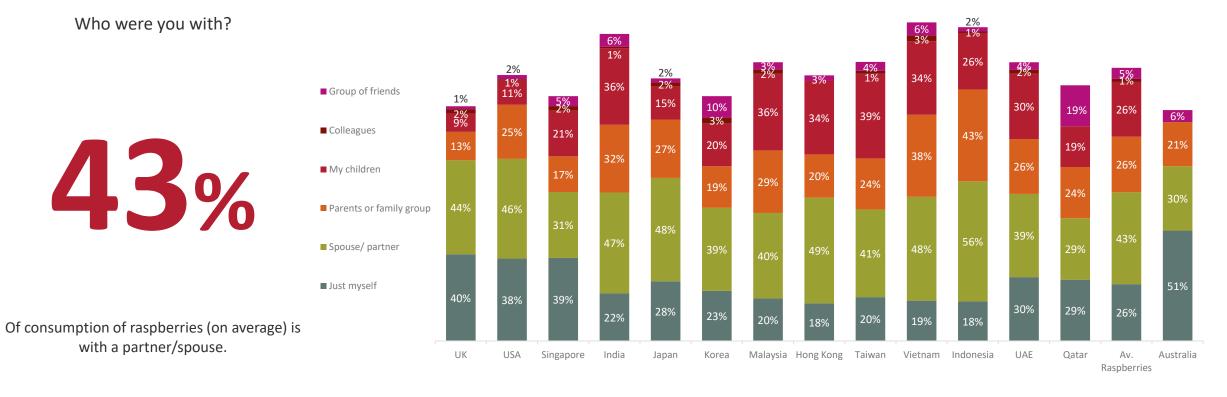
21\*

#### Where did you get them from?



Source: Kantar HIA International Demand Study 2023 **KANTAR** N= USA Singapore UK India Japan Korea Malaysia Hong Kong 151 151 149 162 150 150 151

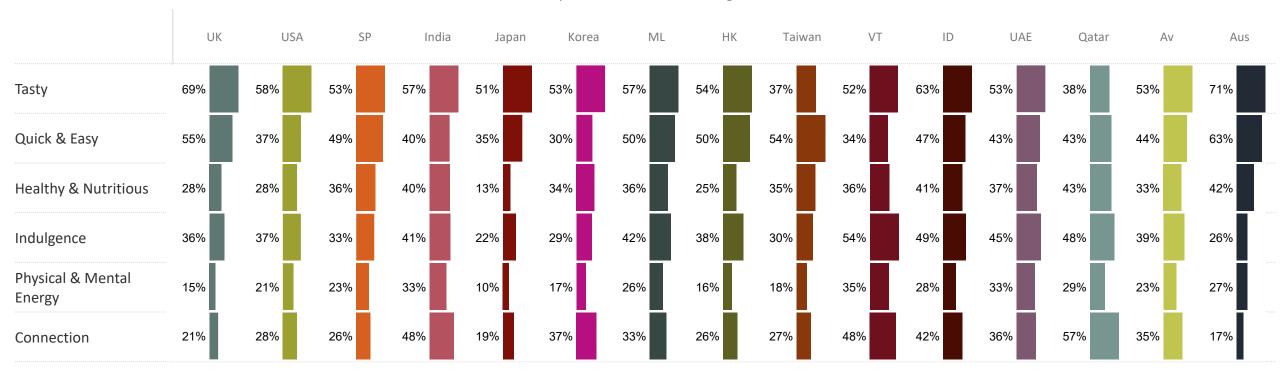












#### Which were important when choosing to consume?







#### UK ML ΗК USA SP India Japan Korea Taiwan VT ID UAE Qatar Av Aus Really tasty 58% 36% 23% 28% 30% 21% 29% 32% 17% 28% 29% 27% 24% 29% 53% Refreshing 25% 26% 32% 30% 20% 25% 30% 20% 11% 21% 37% 32% 33% 26% 33% Quick and easy 36% 17% 22% 15% 22% 31% 26% 32% 18% 15% 23% 24% 19% 23% 42% Has the nutrition my mind / body needs 9% 17% 17% 17% 7% 19% 10% 18% 19% 19% 14% 19% 16% 24% 20% To satisfy a craving 17% 12% 19% 4% 9% 21% 13% 9% 17% 19% 15% 14% 22% 15% 11% Everyone would eat 11% 14% 17% 19% 8% 23% 13% 12% 14% 19% 16% 15% 10% 15% 14% New and different 21% 3% 11% 7% 22% 12% 15% 6% 10% 19% 14% 13% 19% 13% 4% Good for sharing 12% 9% 13% 18% 2% 13% 13% 10% 7% 18% 20% 12% 19% 13% 6% To treat / indulge myself or others 21% 13% 14% 9% 4% 2% 19% 14% 12% 16% 9% 11% 19% 13% 12% That does not require 17% 8% 9% 9% 7% 7% 7% 17% 8% 15% 11% 18% 31% 14% 12% much thought

#### Which were important when choosing to consume?



D	Sourc	e: Kantar	HIA Inte	ernational D	Demand	Study 202	3							
Γ	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		151	151	150	149	162	150	151	114	147	149	152	168	21*





	UK	US	SA SF	o India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE (	Qatar A	Av Aus
Refreshing taste	32%	26%	28%	28%	27%	27%	28%	11%	9%	25%	24%	20%	43%	25%
Sweet	34%	28%	27%	26%	26%	24%	26%	26%	16%	14%	30%	16%	19%	24%
Fresh / Light	28%	21%	23%	18%	7%	23%	25%	29%	12%	16%	35%	19%	24%	22%
Rich in anti-oxidants	7%	11%	23%	14%	2%	17%	19%	9%	16%	17%	21%	18%	14%	15%
Good source of minerals & vitamins / Nutritionally dense	11%	13%	22%	13%	9%	8%	15%	13%	14%	9%	17%	15%	14%	13%
Low in calories	13%	14%	17%	9%	9%	9%	12%	18%	12%	11%	20%	13%	10%	13%
Quick / easy to prepare	25%	17%	16%	7%	5%	5%	19%	10%	15%	7%	14%	15%	10%	13%
Contains fibre	7%	9%	9%	13%	7%	13%	15%	13%	19%	13%	11%	12%	0%	11%
Enhances the flavour o the dish	13%	11%	7%	9%	9%	14%	8%	7%	9%	16%	11%	7%	19%	11%
To aid digestion	4%	7%	7%	9%	2%	10%	7%	17%	22%	17%	17%	10%	10%	11%

### What were you looking for when you consumed?



D	Sourc	e: Kantar	HIA Inte	ernational D	emand	Study 202	3								
Γ	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
		151	151	150	149	162	150	151	114	147	149	152	168	21*	





	UK	US	ia s	SP Ind	lia Jap	an Ko	rea N	AL F	IK Taiv	wan V	T I	AU C	AE Qat	tar Av
It is too expensive	36%	23%	46%	25%	20%	39%	44%	37%	39%	34%	33%	24%	48%	34%
Quality is often poor	19%	10%	10%	17%	6%	7%	14%	12%	12%	14%	12%	18%	24%	13%
It bruises easily	8%	13%	11%	13%	8%	1%	10%	12%	9%	35%	7%	16%	24%	13%
There are more exciting alternatives	7%	12%	14%	19%	14%	19%	11%	6%	11%	14%	18%	11%	10%	13%
It goes off too quickly / it does not last	26%	12%	11%	12%	7%	9%	10%	15%	9%	17%	11%	11%	10%	12%
Not enough people in my household like it/them	5%	7%	12%	11%	9%	15%	11%	12%	14%	8%	14%	14%	14%	11%
It will not fill me up	9%	10%	11%	7%	9%	7%	9%	8%	11%	12%	13%	11%	19%	10%
They are never in the right state of ripeness when sold in shops	11%	10%	10%	10%	3%	7%	9%	14%	11%	5%	12%	10%	10%	9%
It contains too much sugar	3%	7%	12%	8%	6%	10%	7%	4%	7%	11%	12%	12%	5%	8%
Too much packaging	7%	5%	4%	10%	5%	5%	7%	6%	5%	13%	9%	13%	14%	8%

### What are the reasons you may not choose?



D	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
		151	151	150	149	162	150	151	114	147	149	152	168	21*





#### UK USA India ΗК UAE SP Japan Korea ML Taiwan VT ID Qatar Av Blueberries 29% 30% 31% 26% 20% 24% 22% 25% 40% 17% 13% 19% 38% 26% Apple 19% 21% 23% 27% 41% 13% 19% 29% 18% 21% 38% 32% 29% 25% Strawberries 9% 15% 19% 24% 50% 36% 23% 18% 23% 20% 17% 28% 24% 23% Bananas 27% 25% 19% 30% 9% 11% 30% 12% 19% 23% 32% 28% 29% 23% Mango 9% 16% 25% 29% 5% 5% 10% 20% 28% 43% 19% 4% 34% 20% Cherries 8% 22% 13% 26% 9% 13% 10% 21% 19% 15% 8% 20% 24% 16% Blackberries 16% 24% 16% 12% 23% 31% 7% 11% 18% 11% 11% 13% 10% 16% Kiwifruit 9% 5% 16% 11% 19% 24% 11% 22% 9% 19% 18% 13% 19% 15% Melon 15% 9% 14% 13% 3% 6% 17% 8% 3% 18% 24% 15% 33% 14% Pineapple 7% 10% 27% 7% 8% 10% 11% 9% 14% 24% 14% 15% 17% 20%

#### What else would you typically consider having instead?



D	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3								
R	N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar	
		151	151	150	149	162	150	151	114	147	149	152	168	21*	





#### UK India ΗК USA SP Japan Korea ML Taiwan VT ID UAE Qatar Av 36% 30% 43% 40% 14% 33% 41% 36% 26% 37% 40% 38% 38% 35% Fresher 23% 21% 37% 22% 23% 19% 26% 37% 13% 27% 27% 23% 33% 25% Sweeter Higher in vitamins and 11% 15% 28% 28% 19% 20% 23% 20% 26% 30% 39% 25% 24% 24% minerals 32% 28% 20% 32% 21% 20% 15% 28% 12% 19% 22% 23% 24% 23% More flavour Organic / free from 15% 25% 28% 13% 19% 13% 30% 23% 29% 22% 19% 23% 26% 27% pesticides Right state of ripeness 27% 30% 25% 23% 12% 11% 23% 21% 21% 22% 24% 21% 24% 22% I trust its safety 13% 17% 17% 30% 15% 16% 17% 20% 12% 15% 20% 18% 19% 18% More appetizing (e.g. not 16% 16% 18% 15% 6% 15% 20% 9% 11% 27% 13% 16% 24% 16% bruised, damaged) Premium packaging 7% 13% 13% 21% 12% 9% 25% 8% 11% 21% 24% 20% 19% 16% 5% 5% Lasts longer 24% 17% 16% 26% 6% 5% 9% 3% 23% 16% 23% 14%

#### What does premium quality mean to you?



Sou	ource: Kantar HIA International Demand Study 2023												
N=	UK	USA	Singapore	India	Japan	Korea	Malaysia	Hong Kong	Taiwan	Vietnam	Indonesia	UAE	Qatar
	151	151	150	149	162	150	151	114	147	149	152	168	21*



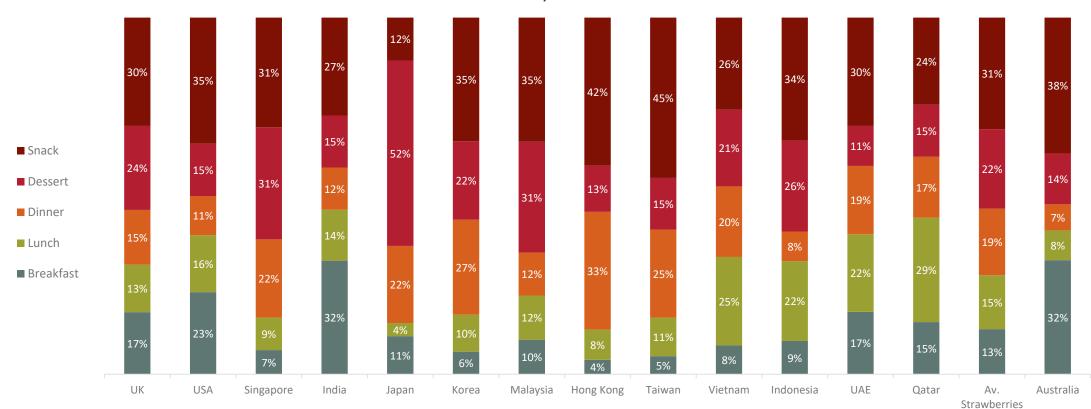
## KANTAR

# 4.11 Strawberries



5





#### When did you consume?

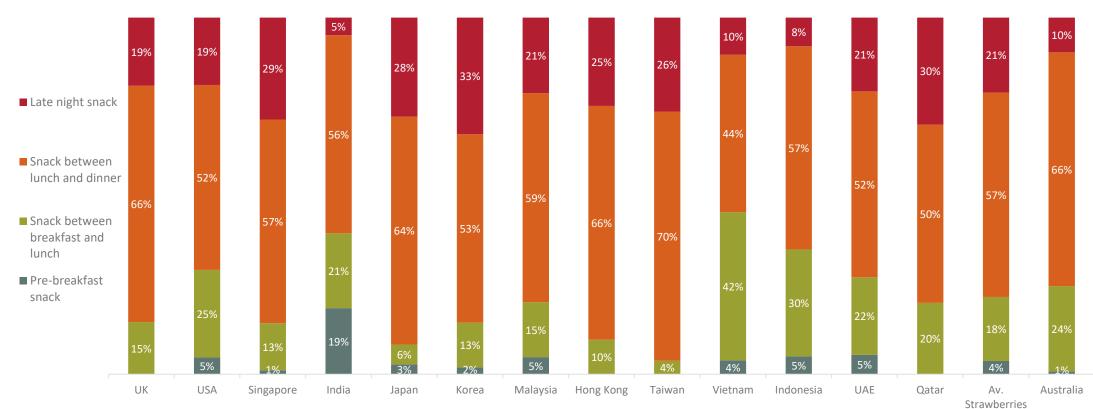


**KANTAR** 

N=



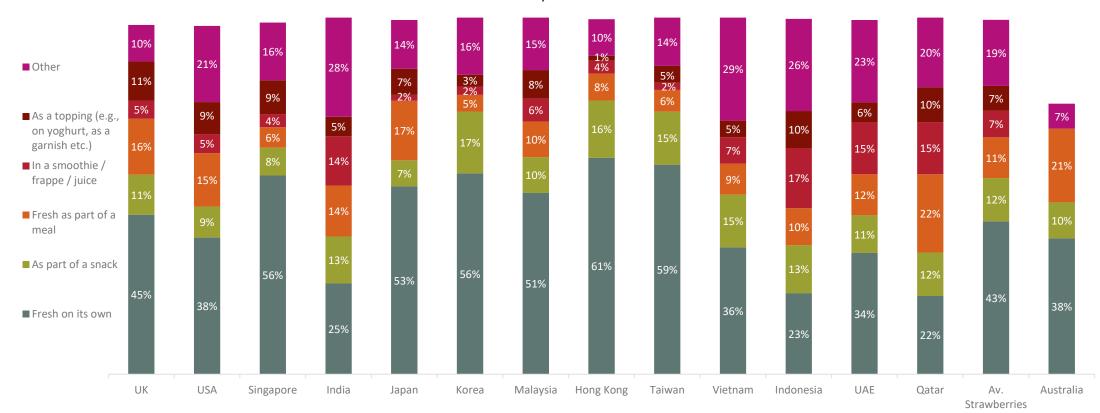




What kind of snack was it?







How did you consume?

'Other' = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know

**KANTAR** 

N=

UK

293

USA

300

Singapore

296

India

295

Source: Kantar HIA International Demand Study 2023 Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 300 303 300 299 224 296 298 290

Qatar

41

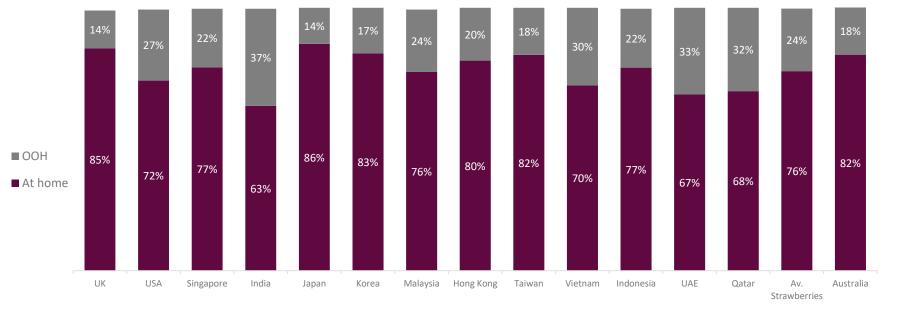




## Where were you?

76%

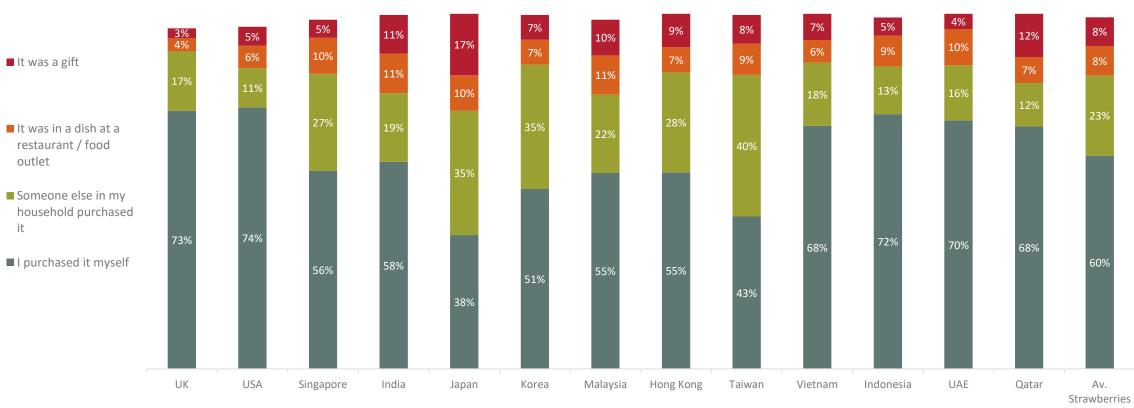
of consumption of strawberries is in the home, this varies only slightly by market











Taiwan

296

Vietnam

298

Indonesia

290

Qatar

41

UAE

303

Where did you get them from?



**KANTAR** 

N=

UK

293

USA

300

Singapore

296

India

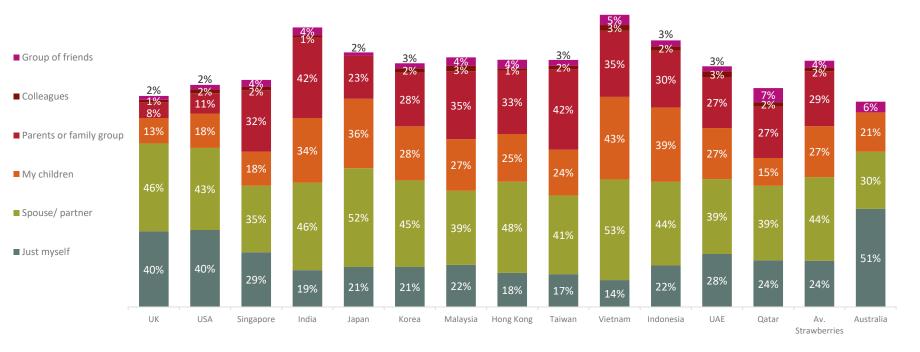
295





#### Who were you with?

44%

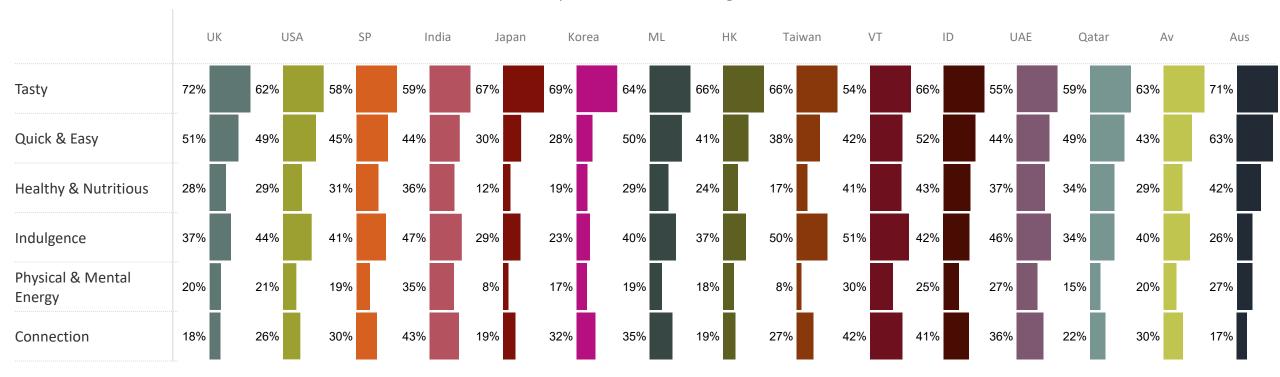


of consumption of strawberries (on average) is with a spouse/partner.









#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA UK Singapore India N= Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 300 303 293 296 295 300 300 299 224 296 298 290 41





	UK	US	a sp	o Ind	lia Japa	an Kore	ea M	1L F	IK Taiv	wan V	T I	D U.	AE Qa	itar A	v Aus
Really tasty	53%	41%	28%	28%	52%	47%	32%	47%	46%	33%	28%	32%	44%	39%	53%
Refreshing	32%	28%	33%	35%	17%	23%	40%	18%	9%	21%	47%	30%	24%	27%	33%
Quick and easy	39%	32%	24%	24%	24%	11%	29%	17%	17%	20%	31%	22%	34%	25%	42%
To satisfy a craving	13%	21%	21%	21%	9%	6%	17%	18%	24%	18%	16%	25%	22%	18%	11%
Everyone would eat	13%	14%	15%	16%	12%	28%	17%	22%	27%	17%	15%	14%	12%	17%	14%
Good for sharing	10%	12%	19%	16%	6%	22%	19%	9%	15%	20%	19%	18%	10%	15%	6%
Has the nutrition my mind / body needs	10%	16%	17%	14%	8%	11%	19%	12%	11%	17%	22%	18%	20%	15%	24%
To treat / indulge myself or others	20%	14%	16%	14%	7%	4%	11%	16%	20%	15%	10%	14%	10%	13%	12%
To cheer me up	8%	8%	12%	13%	9%	7%	16%	16%	5%	13%	14%	19%	2%	11%	0%
That does not require much thought	13%	9%	10%	9%	9%	9%	12%	14%	19%	12%	10%	8%	5%	11%	17%

# Which were important when choosing to consume?







Hort Innovation 655

	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Sweet	49%	37%	33%	25%	59%	54%	34%	42%	34%	20%	24%	27%	17%	35%
Refreshing taste	41%	36%	30%	27%	32%	51%	32%	19%	16%	28%	32%	26%	27%	31%
Fresh / Light	32%	29%	26%	25%	10%	32%	26%	26%	21%	17%	34%	24%	10%	24%
Good source of minerals & vitamins / Nutritionally dense	7%	10%	18%	16%	17%	11%	17%	8%	16%	19%	27%	14%	12%	15%
Quick / easy to prepare	27%	18%	14%	11%	7%	4%	19%	14%	18%	9%	19%	14%	10%	14%
Rich in anti-oxidants	8%	8%	20%	16%	2%	7%	19%	8%	8%	20%	28%	15%	7%	13%
Fun / exciting	9%	9%	7%	16%	17%	8%	14%	4%	6%	18%	18%	14%	10%	11%
Low in calories	16%	16%	7%	12%	3%	7%	11%	11%	6%	9%	12%	12%	15%	10%
That is good value for money	11%	13%	9%	15%	4%	5%	9%	14%	13%	14%	5%	11%	12%	10%
Tangy	3%	9%	5%	12%	2%	3%	4%	15%	36%	11%	8%	8%	5%	9%

# What were you looking for when you consumed?

	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3								
KANTAR	N=	UK 293	USA 300	Singapore 296	India 295	Japan 300	Korea 300	Malaysia 299	Hong Kong 224	Taiwan 296	Vietnam 298	Indonesia 290	UAE 303	Qatar 41	



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
It is too expensive	38%	24%	57%	28%	40%	50%	51%	46%	57%	28%	23%	26%	27%	38%
It bruises easily	9%	8%	14%	16%	16%	13%	14%	25%	24%	34%	15%	18%	12%	17%
It goes off too quickly / it does not last	23%	18%	17%	13%	21%	6%	15%	16%	17%	20%	18%	13%	7%	16%
Quality is often poor	17%	19%	15%	15%	6%	8%	20%	16%	16%	16%	26%	19%	7%	15%
There are more exciting alternatives	4%	10%	10%	18%	8%	14%	9%	7%	6%	15%	21%	12%	20%	12%
They are never in the right state of ripeness when sold in shops	10%	18%	12%	12%	3%	2%	10%	11%	6%	6%	9%	12%	15%	10%
It will not fill me up	5%	9%	6%	15%	4%	4%	10%	6%	4%	13%	11%	11%	10%	8%
Not enough people in my household like it/them	4%	7%	8%	14%	2%	5%	8%	5%	3%	13%	13%	11%	15%	8%
The quantity is more than I typically need	5%	5%	6%	12%	5%	3%	4%	5%	1%	10%	9%	11%	7%	6%
Too much packaging	4%	4%	3%	15%	0%	2%	7%	7%	3%	11%	9%	8%	10%	6%

# What are the reasons you may not choose?

	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
KANTAR	N=	UK 293	USA 300	Singapore 296	India 295	Japan 300	Korea 300	Malaysia 299	Hong Kong 224	Taiwan 296	Vietnam 298	Indonesia 290	UAE 303	Qatar 41





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Apple	19%	24%	35%	40%	26%	32%	38%	20%	33%	33%	41%	32%	27%	31%
Bananas	26%	26%	33%	38%	19%	14%	39%	19%	27%	23%	37%	32%	27%	28%
Mango	8%	12%	27%	31%	5%	4%	38%	17%	18%	23%	38%	23%	20%	20%
Blueberries	20%	23%	24%	22%	7%	7%	15%	21%	19%	14%	13%	18%	12%	17%
Melon	13%	16%	17%	19%	8%	6%	25%	12%	5%	13%	31%	17%	29%	16%
Table Grapes	15%	17%	0%	0%	9%	18%	14%	21%	24%	26%	12%	23%	22%	15%
Kiwifruit	7%	6%	23%	21%	15%	11%	24%	19%	24%	12%	13%	14%	10%	15%
Cherries	9%	14%	17%	23%	9%	9%	9%	20%	27%	10%	10%	18%	15%	15%
Pineapple	15%	13%	12%	23%	11%	11%	18%	11%	11%	14%	12%	17%	15%	14%
Citrus fruits (orange, lemon, lime, grapefruit)	10%	10%	15%	16%	12%	14%	16%	18%	18%	10%	18%	14%	10%	14%

# What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 293 300 296 295 300 300 299 296 298 290 303 41 224





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Fresher	40%	36%	41%	43%	23%	34%	51%	39%	42%	42%	46%	42%	41%	40%
Sweeter	33%	31%	41%	27%	44%	35%	37%	44%	30%	32%	33%	28%	24%	34%
Right state of ripeness	32%	39%	22%	25%	9%	19%	21%	15%	24%	29%	28%	22%	15%	23%
More flavour	40%	20%	17%	25%	22%	20%	14%	35%	14%	22%	24%	19%	10%	22%
Organic / free from pesticides	12%	13%	22%	30%	11%	19%	27%	13%	24%	26%	36%	24%	17%	21%
More appetizing (e.g. not bruised, damaged)	18%	24%	22%	18%	12%	18%	17%	12%	21%	29%	20%	16%	17%	19%
Higher in vitamins and minerals	8%	13%	22%	27%	11%	12%	20%	11%	13%	24%	36%	22%	24%	19%
l trust its safety	8%	16%	13%	33%	17%	9%	16%	11%	14%	22%	27%	26%	10%	17%
Larger than normal	15%	14%	21%	14%	18%	18%	23%	15%	12%	19%	28%	15%	5%	17%
Locally grown / produced in my area	27%	23%	6%	21%	27%	15%	9%	6%	16%	12%	13%	15%	15%	16%

# What does premium quality mean to you?

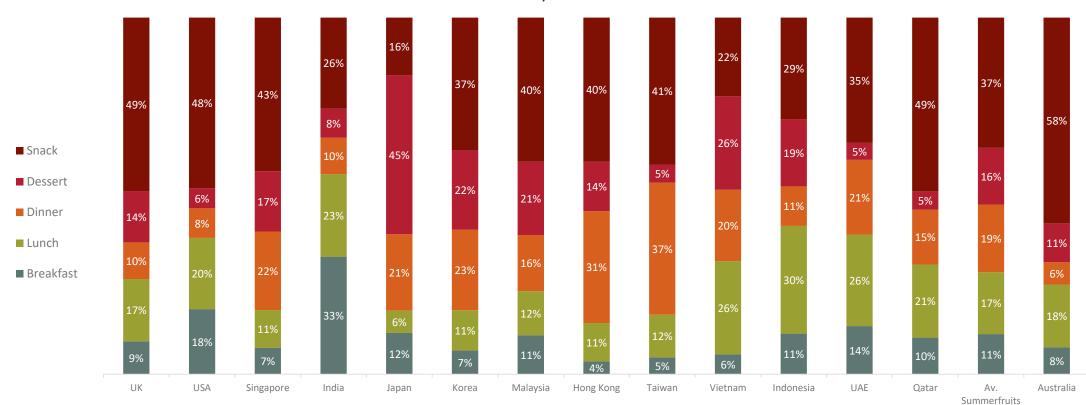
	Source	e: Kantar	HIA Inte	ernational D	emand	Study 202	3							
KANTAR	N=	UK 293	USA 300	Singapore 296	India 295	Japan 300	Korea 300	Malaysia 299	Hong Kong 224	Taiwan 296	Vietnam 298	Indonesia 290	UAE 303	Qatar 41

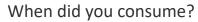


# KANTAR

# 4.12 Summerfruits









Qatar

39

**KANTAR** 

N=

UK

292

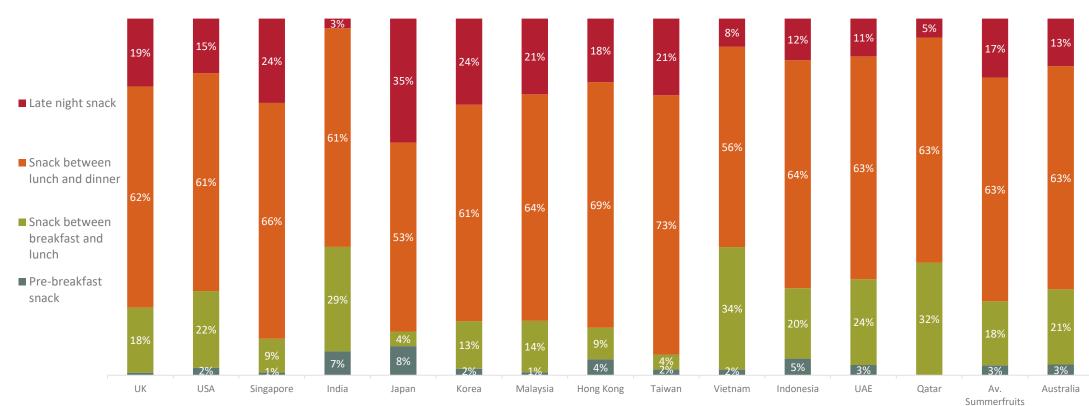
USA

301

Singapore

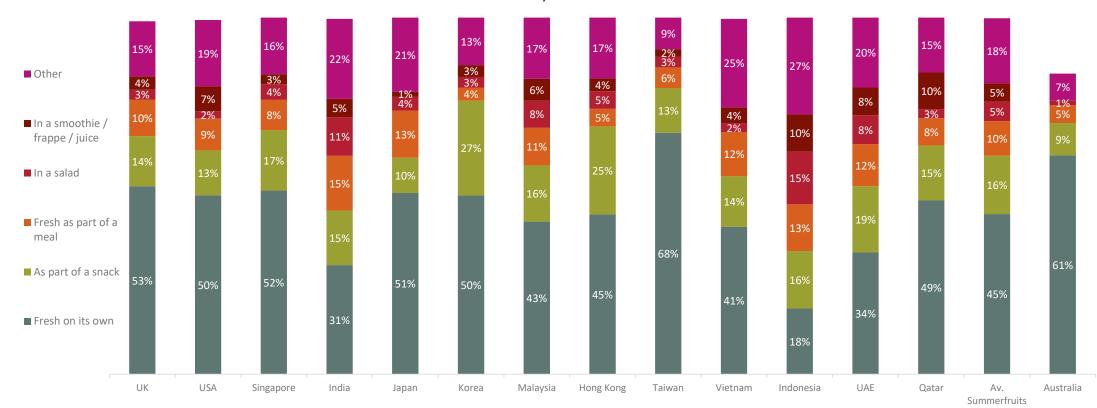
295





What kind of snack was it?





How did you consume?

'Other' = In a salad, As an ingredient in baking, Cooked on its own, As an ingredient in cooking, For decoration / show only, To make baby food / puree, As part of an alcoholic drink e.g. cocktail And Don't know

KANTAR

Source: Kantar HIA International Demand Study 2023

Singapore N= UK USA India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 301 301 296 39 295 294 303 292 223 294 290 298

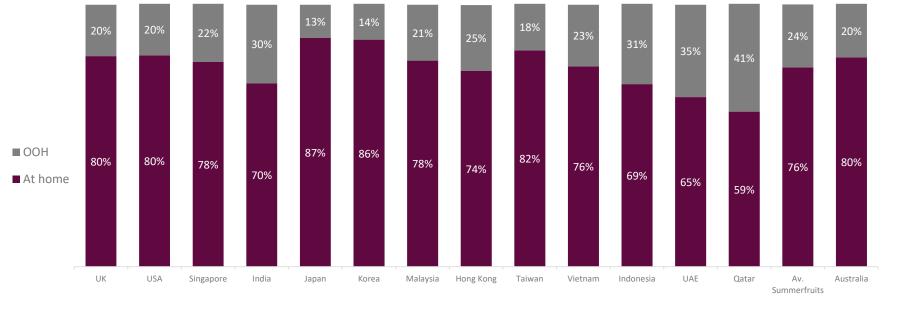




## Where were you?

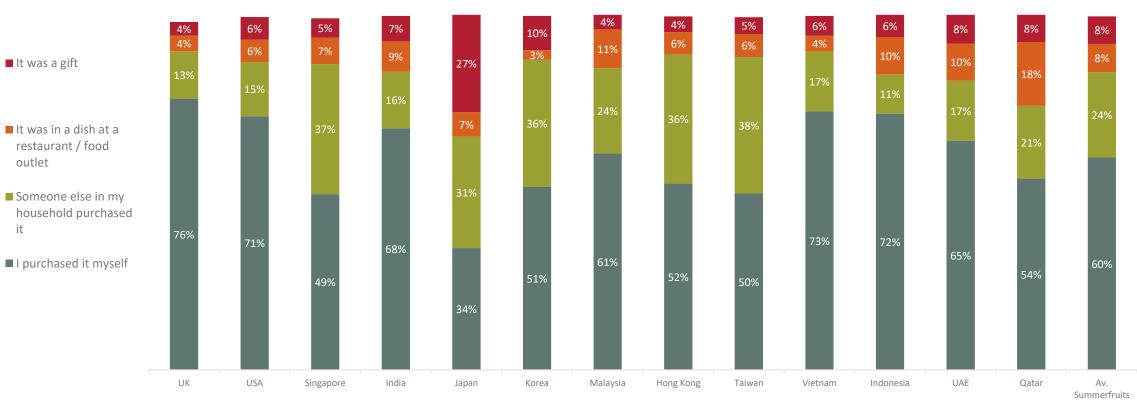
of consumption of summerfruits is in the home, this varies only slightly by market

76%









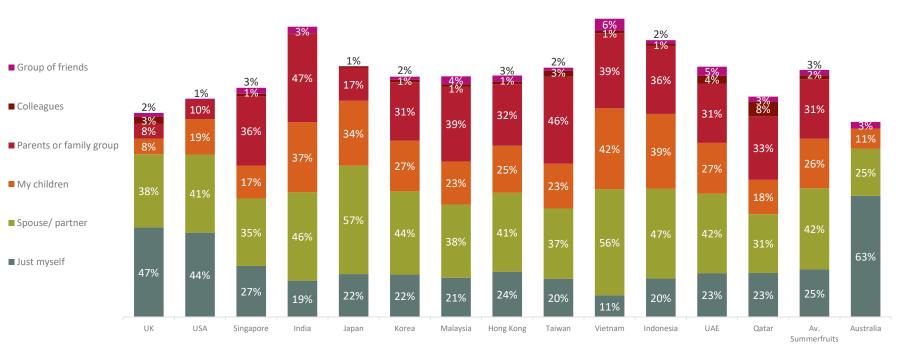
## Where did you get them from?





## Who were you with?

31%



of consumption of summerfruits (on average) is with children.







#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA N= UK Singapore India Qatar Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 301 296 39 292 295 294 303 301 292 223 294 290 298



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	n VT	ID	UAE	Qatar	Av	Aus
Really tasty	45%	41%	32%	33%	47%	43%	29%	39%	35%	33%	28%	28%	38%	36%	42%
Refreshing	40%	30%	29%	31%	19%	23%	39%	19%	9%	22%	35%	30%	33%	28%	32%
Quick and easy	41%	38%	27%	21%	22%	10%	29%	26%	23%	20%	24%	21%	21%	25%	46%
Everyone would eat	8%	11%	14%	20%	10%	27%	19%	22%	22%	27%	19%	19%	23%	18%	9%
To satisfy a craving	15%	27%	16%	18%	7%	10%	25%	13%	13%	19%	14%	22%	36%	18%	17%
Has the nutrition my mind / body needs	16%	17%	19%	22%	10%	10%	24%	13%	16%	21%	23%	22%	15%	18%	17%
Good for sharing	6%	9%	17%	17%	5%	19%	17%	8%	11%	27%	25%	15%	8%	14%	5%
That helped me relax / unwind	6%	5%	7%	13%	15%	16%	11%	10%	10%	22%	17%	7%	15%	12%	8%
Already available at home / work etc.	15%	15%	13%	9%	2%	10%	13%	15%	17%	10%	11%	10%	13%	12%	16%
To stop me feeling hungry	15%	18%	13%	14%	6%	11%	10%	9%	10%	11%	11%	15%	10%	12%	17%

# Which were important when choosing to consume?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 301 295 294 303 301 292 223 294 290 298 296 39



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Sweet	32%	35%	29%	16%	43%	49%	24%	25%	27%	22%	22%	23%	33%	29%
Refreshing taste	44%	40%	21%	30%	19%	44%	30%	17%	13%	28%	30%	25%	21%	28%
Fresh / Light	31%	35%	24%	21%	11%	27%	26%	23%	12%	18%	23%	24%	26%	23%
Good source of minerals & vitamins / Nutritionally dense	11%	15%	16%	19%	11%	9%	17%	9%	26%	19%	22%	19%	21%	16%
Contains fibre	9%	10%	18%	19%	11%	11%	20%	29%	20%	21%	16%	15%	15%	16%
Quick / easy to prepare	25%	23%	21%	10%	5%	4%	17%	16%	22%	9%	15%	13%	18%	15%
To aid digestion	5%	3%	16%	13%	3%	13%	15%	20%	25%	23%	12%	12%	15%	13%
Rich in anti-oxidants	7%	8%	18%	20%	2%	7%	19%	9%	15%	14%	21%	14%	18%	13%
Low in calories	18%	12%	11%	15%	7%	8%	15%	10%	10%	10%	15%	15%	10%	12%
That is good value for money	13%	12%	13%	12%	8%	7%	9%	13%	10%	13%	10%	9%	5%	10%

# What were you looking for when you consumed?





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
It is too expensive	28%	27%	39%	23%	38%	31%	44%	31%	32%	19%	29%	26%	28%	30%
It bruises easily	16%	16%	14%	13%	18%	15%	12%	17%	19%	36%	9%	16%	23%	17%
Quality is often poor	14%	19%	13%	15%	3%	10%	13%	16%	14%	16%	16%	19%	10%	14%
It goes off too quickly / it does not last	24%	10%	9%	11%	19%	4%	10%	17%	10%	21%	9%	13%	15%	13%
There are more exciting alternatives	7%	11%	11%	14%	6%	17%	15%	8%	12%	16%	19%	19%	8%	12%
They are never in the right state of ripeness when sold in shops	15%	16%	10%	11%	4%	5%	8%	13%	11%	13%	13%	14%	13%	11%
It contains too much sugar	4%	8%	14%	14%	6%	14%	10%	15%	16%	14%	11%	12%	5%	11%
It is too messy to eat	13%	11%	7%	13%	13%	9%	7%	16%	17%	8%	10%	11%	0%	10%
Not enough people in my household like it/them	9%	8%	12%	16%	3%	6%	12%	9%	6%	12%	14%	17%	8%	10%
I don't really like the taste	6%	6%	11%	10%	7%	7%	8%	10%	9%	14%	11%	9%	5%	9%

# What are the reasons you may not choose?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK Singapore N= USA India Japan Vietnam Indonesia Qatar Korea Malaysia Hong Kong Taiwan UAE 292 301 295 294 303 301 292 223 294 290 298 296 39



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Apple	39%	41%	37%	56%	30%	36%	46%	34%	48%	41%	44%	42%	36%	41%
Bananas	48%	40%	44%	49%	25%	26%	42%	27%	43%	32%	35%	39%	23%	36%
Mango	15%	17%	33%	49%	9%	11%	43%	19%	29%	33%	44%	32%	33%	28%
Melon	22%	23%	24%	31%	11%	13%	28%	20%	9%	23%	31%	29%	33%	23%
Strawberries	42%	36%	0%	0%	19%	29%	18%	24%	16%	27%	20%	30%	23%	22%
Pear	27%	18%	19%	20%	9%	21%	29%	19%	23%	25%	23%	23%	10%	21%
Kiwifruit	13%	12%	24%	26%	22%	12%	25%	20%	34%	18%	18%	18%	23%	20%
Pineapple	20%	24%	20%	31%	15%	14%	22%	10%	22%	17%	22%	27%	18%	20%
Table Grapes	30%	24%	0%	0%	8%	25%	17%	23%	23%	36%	16%	37%	18%	20%
Citrus fruits (orange, lemon, lime, grapefruit)	22%	14%	17%	24%	12%	16%	23%	19%	24%	18%	21%	19%	18%	19%

# What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA Singapore India Japan Qatar Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 292 301 295 294 303 301 292 223 294 290 298 296 39



	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qata	r Av
Fresher	43%	42%	44%	43%	21%	36%	46%	42%	39%	48%	42%	44%	41%	41%
Sweeter	22%	26%	29%	21%	29%	34%	18%	35%	38%	31%	23%	27%	23%	27%
More flavour	37%	27%	21%	28%	20%	24%	18%	38%	18%	23%	31%	28%	26%	26%
Right state of ripeness	34%	35%	26%	27%	13%	13%	21%	24%	28%	33%	23%	23%	13%	24%
Higher in vitamins and minerals	10%	16%	24%	34%	11%	11%	30%	12%	22%	27%	32%	25%	15%	21%
Organic / free from pesticides	16%	17%	20%	29%	7%	20%	26%	14%	14%	35%	28%	26%	15%	21%
I trust its safety	12%	16%	19%	30%	10%	16%	19%	17%	12%	22%	28%	25%	26%	19%
More appetizing (e.g. not bruised, damaged)	19%	21%	20%	19%	10%	20%	15%	13%	17%	33%	15%	22%	10%	18%
Lasts longer	21%	20%	14%	21%	4%	8%	15%	11%	9%	23%	23%	19%	8%	15%
Locally grown / produced in my area	18%	20%	9%	22%	21%	18%	8%	6%	16%	17%	16%	17%	3%	15%

# What does premium quality mean to you?

**KANTAR** Source: Kantar HIA International Demand Study 2023 N= UK USA India Singapore Japan Vietnam Indonesia Qatar Korea Malaysia Hong Kong Taiwan UAE 292 301 295 294 303 301 292 223 294 290 298 296 39

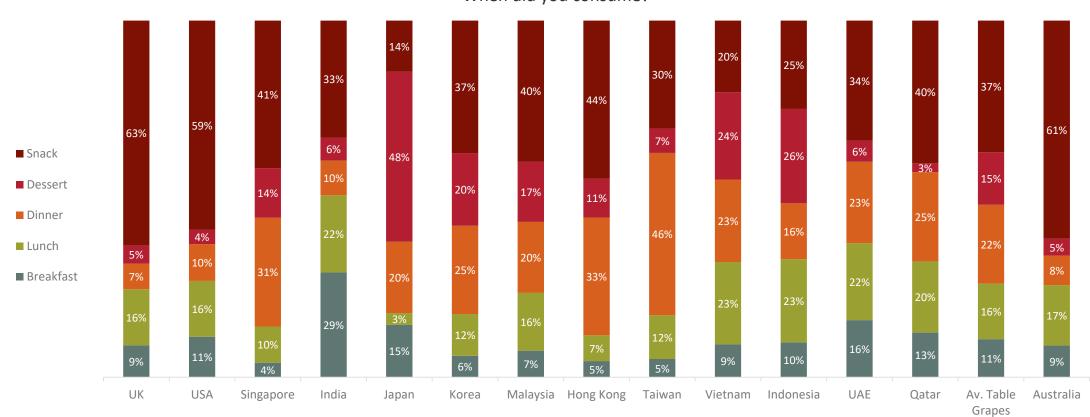


KANTAR

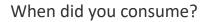
4.13 Table Grapes







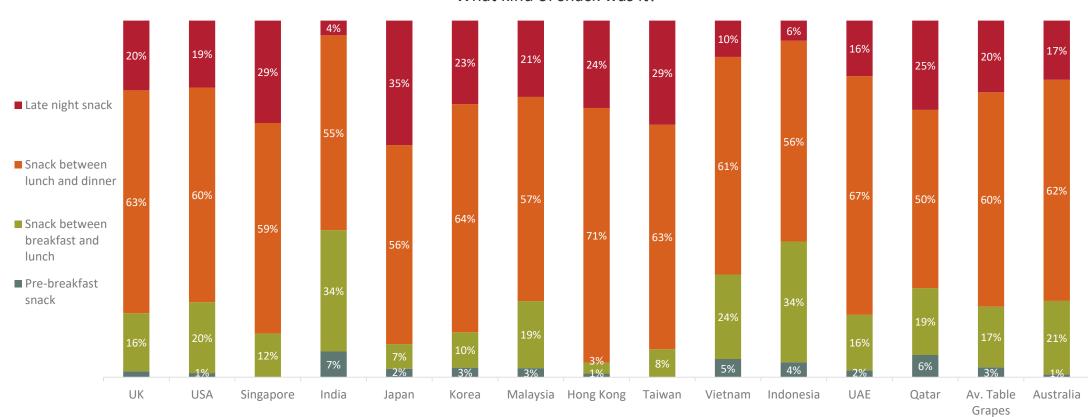
40





**KANTAR** Source: Kantar HIA International Demand Study 2023 N= USA UK Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 299 294 306 295 296 300 296 221 294 287

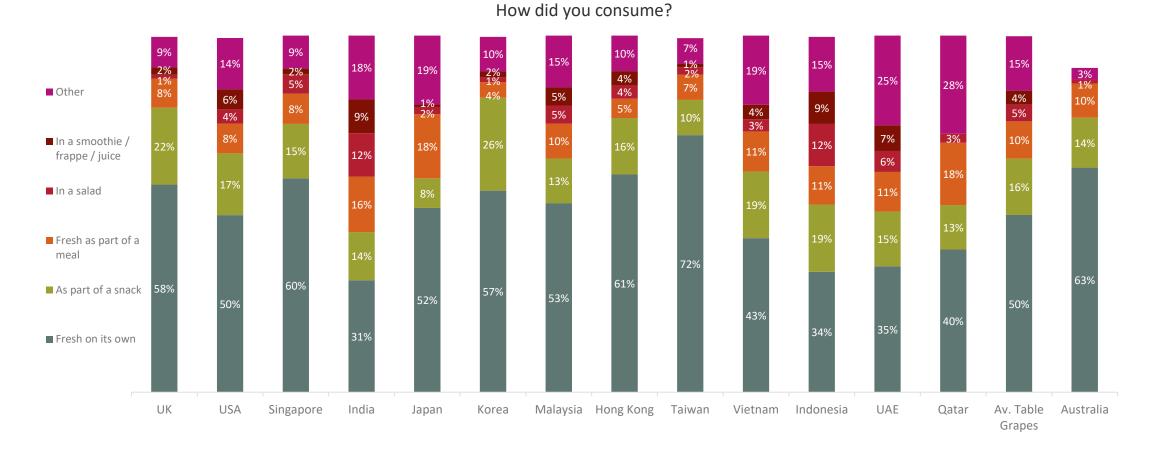












'Other' = As a topping (e.g., on yoghurt, as a garnish etc.), Cooked on its own, As an ingredient in cooking, As an ingredient in baking, To make baby food / puree, As part of an alcoholic drink e.g. cocktail, For decoration / show only And Don't know Source: Kantar HIA International Demand Study 2023

221

Taiwan

294

Vietnam

294

Indonesia

287

UAE

306

Qatar

40

Malaysia Hong Kong

296

KAN	TAR
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Singapore

295

India

296

Japan

300

Korea

299

USA

300

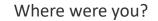
UK

292

N=

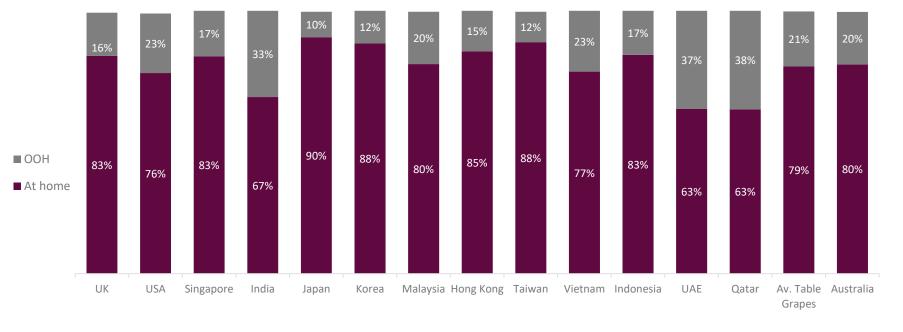
Hort Innovation 675





79%

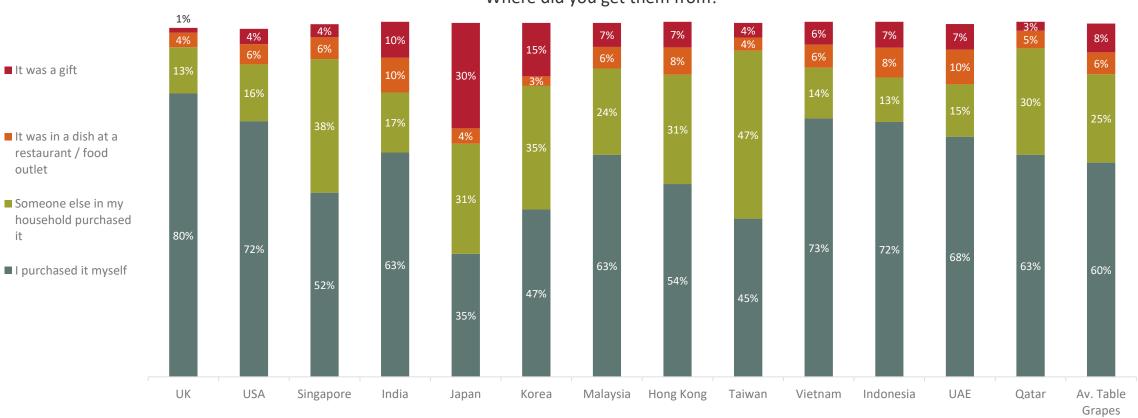
of consumption of table grapes is in the home, this varies only slightly by market



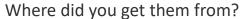








40





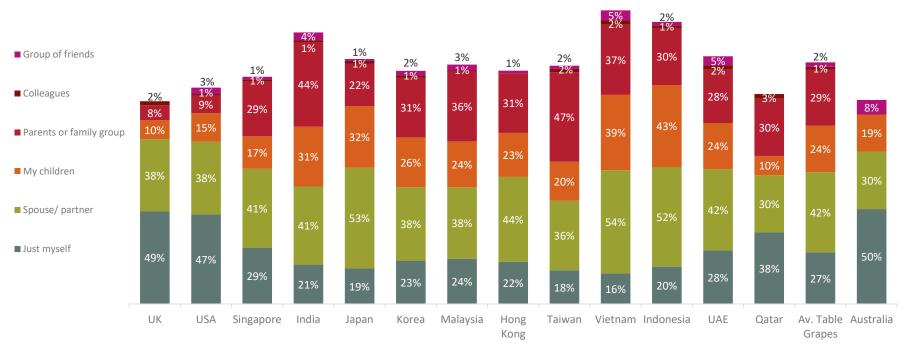
Source: Kantar HIA International Demand Study 2023 N= USA Singapore UK India Qatar Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE 292 300 300 299 306 295 296 296 221 294 294 287





#### Who were you with?

42%



of consumption of table grapes (on average) is with a spouse/partner.







#### UK USA SP India ML ΗК Taiwan VT ID UAE Qatar Japan Korea Av Aus Tasty 63% 66% 53% 60% 62% 70% 66% 61% 57% 60% 66% 57% 60% 62% 71% Quick & Easy 57% 56% 55% 43% 43% 32% 49% 46% 56% 31% 50% 45% 53% 47% 68% Healthy & Nutritious 30% 39% 12% 15% 29% 29% 43% 35% 31% 31% 25% 29% 34% 40% 48% Indulgence 32% 36% 31% 46% 28% 33% 40% 35% 32% 48% 45% 39% 40% 37% 26% Physical & Mental 23% 31% 19% 44% 9% 15% 27% 23% 16% 27% 26% 40% 35% 26% 27% Energy 19% 26% 25% 38% 17% 32% 28% 15% 16% 43% 43% 39% 20% 28% 21% Connection

## Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 **KANTAR** USA N= UK Singapore India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 300 306 40 292 295 296 300 299 296 221 294 294 287





#### UK ML USA SP India Japan Korea ΗК Taiwan VT ID UAE Qatar Av Aus Really tasty 40% 26% 24% 52% 43% 41% 35% 38% 29% 36% 40% 31% 29% 28% 43% Refreshing 36% 35% 24% 32% 18% 21% 43% 9% 17% 42% 28% 45% 23% 28% 40% Quick and easy 37% 36% 19% 31% 14% 21% 18% 27% 41% 32% 25% 29% 24% 28% 44% Everyone would eat 9% 17% 18% 22% 10% 30% 19% 23% 25% 27% 22% 17% 20% 20% 16% Has the nutrition my mind / body needs 10% 12% 18% 19% 6% 10% 21% 12% 16% 23% 23% 19% 25% 16% 15% Good for sharing 15% 18% 17% 15% 7% 25% 19% 7% 13% 26% 25% 20% 5% 16% 14% To satisfy a craving 17% 22% 14% 20% 6% 10% 18% 16% 12% 17% 16% 18% 25% 16% 11% That does not require 13% 9% 16% 13% 14% 12% 11% 15% 32% 7% 8% 7% 18% 13% much thought 18% That helped me relax / 5% 6% 8% 16% 15% 17% 14% 13% 18% unwind 14% 23% 11% 13% 13% 8% To stop me feeling hungry 17% 15% 10% 18% 5% 6% 12% 12% 8% 6% 9% 15% 10% 11% 15%

#### Which were important when choosing to consume?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 296 300 299 296 221 294 294 287 306 40





#### UK India ΗК USA SP Japan Korea ML Taiwan VT ID UAE Qatar Av Sweet 44% 37% 30% 19% 51% 54% 26% 26% 30% 36% 38% 38% 40% 33% **Refreshing taste** 42% 32% 32% 25% 27% 45% 37% 12% 35% 26% 33% 23% 37% 31% Fresh / Light 28% 26% 9% 34% 27% 21% 32% 26% 28% 16% 30% 27% 30% 26% Quick / easy to prepare 26% 24% 19% 8% 3% 3% 19% 20% 19% 8% 21% 10% 13% 15% Good source of minerals & vitamins / Nutritionally dense 13% 6% 11% 18% 8% 6% 18% 13% 24% 20% 18% 15% 20% 15% Rich in anti-oxidants 5% 6% 14% 19% 2% 8% 21% 15% 20% 19% 14% 10% 13% 22% Contains fibre 6% 8% 11% 16% 4% 7% 13% 18% 18% 17% 18% 9% 3% 11% To aid digestion 10% 8% 11% 21% 10% 8% 4% 6% 12% 1% 19% 24% 10% 11% That is good value for money 13% 13% 12% 9% 7% 6% 11% 13% 6% 12% 11% 15% 15% 11% Fun / exciting 3% 10% 5% 13% 17% 6% 9% 3% 2% 13% 13% 13% 18% 10%

### What were you looking for when you consumed?

	Source: Kantar HIA International Demand Study 2023													
KANTAR	N=	UK 292	USA 300	Singapore 295	India 296	Japan 300	Korea 299	Malaysia 296	Hong Kong 221	Taiwan 294	Vietnam 294	Indonesia 287	UAE 306	Qatar 40





#### UK ΗК USA SP India Japan Korea ML Taiwan VT ID UAE Qatar Av It is too expensive 33% 34% 29% 18% 13% 25% 23% 20% 44% 38% 39% 29% 35% 29% It bruises easily 7% 10% 12% 11% 4% 16% 19% 18% 41% 13% 30% 16% 11% 16% Quality is often poor 10% 16% 19% 13% 14% 4% 19% 14% 13% 16% 18% 18% 13% 14% It contains too much sugar 8% 9% 18% 15% 5% 17% 13% 24% 15% 13% 13% 14% 18% 14% It goes off too quickly / it 20% 12% 13% 12% 17% 4% 11% 11% 10% 21% 15% 12% 13% 13% does not last There are more exciting 10% 10% 13% 8% 17% 9% 7% 6% 14% 20% 13% 13% 18% 21% alternatives It will not fill me up 12% 12% 8% 15% 2% 6% 11% 4% 3% 11% 11% 13% 13% 9% It is too messy to eat 10% 13% 14% 10% 1% 3% 4% 8% 9% 17% 4% 8% 5% 8% The quantity is more than I 9% 12% 7% 6% 9% 13% 2% 7% 5% 3% 10% 8% 13% 8% typically need They are never in the right state of ripeness when sold 9% 7% 6% 15% 3% 3% 10% 9% 6% 7% 10% 8% 8% 8% in shops

#### What are the reasons you may not choose?

Source: Kantar HIA International Demand Study 2023 KANTAR UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 296 300 299 296 221 294 294 287 306 40





#### UK India ΗК USA SP Japan Korea ML Taiwan VT ID UAE Qatar Av Apple 34% 38% 33% 36% 42% 41% 51% 30% 48% 29% 47% 40% 47% 40% Bananas 27% 34% 20% 20% 35% 35% 40% 43% 26% 39% 33% 43% 40% 34% Strawberries 31% 33% 26% 7% 10% 25% 23% 18% 26% 18% 22% 26% 35% 23% Mango 10% 12% 28% 36% 5% 5% 39% 15% 21% 31% 46% 28% 20% 23% Melon 15% 16% 24% 22% 13% 6% 28% 10% 8% 20% 34% 26% 30% 19% Citrus fruits (orange, lemon, lime, grapefruit) 13% 13% 19% 15% 17% 21% 17% 19% 15% 17% 13% 15% 24% 25% Pear 17% 12% 18% 15% 8% 12% 24% 13% 19% 22% 15% 10% 17% 31% Kiwifruit 7% 21% 19% 8% 15% 10% 16% 18% 18% 30% 13% 18% 13% 16% Pineapple 12% 18% 14% 7% 17% 21% 12% 24% 22% 10% 21% 13% 15% 16% **Blueberries** 18% 15% 19% 18% 6% 11% 15% 21% 15% 19% 14% 19% 8% 15%

## What else would you typically consider having instead?

**KANTAR** Source: Kantar HIA International Demand Study 2023 UK USA Singapore N= India Japan Korea Malaysia Hong Kong Taiwan Vietnam Indonesia UAE Qatar 292 300 295 296 300 299 296 221 294 294 287 306 40





	UK	USA	SP	India	Japan	Korea	ML	НК	Taiwan	VT	ID	UAE	Qatar	Av
Fresher	39%	38%	38%	42%	20%	34%	46%	48%	39%	50%	46%	38%	40%	40%
Sweeter	30%	33%	37%	30%	31%	41%	32%	42%	40%	38%	36%	25%	30%	34%
More flavour	34%	27%	14%	24%	21%	25%	17%	43%	18%	23%	30%	22%	10%	24%
Right state of ripeness	32%	30%	20%	27%	9%	14%	21%	21%	27%	27%	27%	20%	25%	23%
Organic / free from pesticides	17%	18%	21%	33%	9%	25%	27%	11%	28%	30%	34%	23%	13%	22%
Higher in vitamins and minerals	7%	15%	17%	30%	8%	8%	30%	14%	23%	30%	32%	21%	23%	20%
More appetizing (e.g. not bruised, damaged)	22%	15%	20%	17%	12%	16%	20%	14%	19%	34%	26%	18%	18%	19%
I trust its safety	6%	19%	19%	28%	14%	13%	20%	16%	16%	21%	27%	21%	23%	19%
Larger than normal	14%	19%	14%	16%	12%	17%	25%	10%	14%	18%	27%	12%	15%	16%
Lasts longer	23%	21%	15%	18%	4%	5%	17%	9%	7%	22%	21%	19%	18%	15%

# What does premium quality mean to you?



